Oracle FLEXCUBE Direct Banking

Retail Peer To Peer Payments User Manual Release 12.0.2.0.0

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1. Preface

1.1. Intended Audience

This document intended for the following audience:

- Customers
- Partners

1.2. Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3. Access to OFSS Support

https://flexsupp.oracle.com/

1.4. Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual



1.5. Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.2.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
*	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
×	Pre integrated Host interface not available.
SR	Service Requests

Transaction Name	FLEXCUBE UBS	Third Party Host System
Peer To Peer Payments- Initiate	√	√
Add Peer Beneficiary	NH	NH
View Peer Beneficiary	✓	NH
Modify Peer Beneficiary	NH	NH
Delete Peer Beneficiary	NH	NH
Claim Peer To Peer Payments for Non registered Non Existing Users	√	√



Transaction Host Integration Matrix

Transaction Name	FLEXCUBE UBS	Third Party Host System
View Registered Peer Beneficiary	NH	NH
Claim Peer To Peer Payments for Non- Registered Existing Users	√	√
View Received P2P Payments	√	NH

3. Introduction

Transfer of funds between person to person (P2P OR Peer To Peer) with common identifiers like facebook ID ,Email ID and Mobile Number has not only made banking easy but has also reduced efforts to remember credit account details.

Using Peer To Peer Payment feature, a business user can transfer funds from their account to an email id or Mobile Number or to a facebook ID/contact from where the receiver can pull the funds by providing all their details to the senders' bank.

This feature supports email and mobile number based payments and facilitates internal and domestic payments.

Here, the sender should use FCDB application to initiate the Payment or Funds Transfer Request. The sender will have to provide only the receivers facebook contact. OR Email Address OR Mobile Number, Amount to be transferred and the Debit Account. This can be any linked account or card for internal customer and linked account for external customer.

The existing customer of the bank (FCDB users) can register their account as beneficiaries for receiving the funds through a new transaction after logging in to any of the FCDB applications like Net Banking or Mobile Banking. However, the beneficiary of the funds need not be the customer of the bank for receiving the



4. Peer To Peer Payments-Initiate

This feature enables you to transfer funds to your peer through his or her Mobile Number OR Email Id OR Facebook ID.

To use this option, navigate to:

Payments → Pay to a Peer → Peer to Peer Payments . The system displays the Peer To Peer Payments screen.

Peer To Peer Payments



Field Description

Field Name Description



Field Name	Description
Source Account	[Mandatory, Dropdown]
	Enter the Debit Account number from which the payment is to be made.
Payment To	
Contact Details	[Mandatory, Dropdown]
	Select the type of contact to be selected.
	The options available are:
	Email Id
	Mobile Number
	Facebook
	Enter the Email Id OR Mobile Number of the beneficiary in the Input Box that appears next to the Type of Contact after the selection is made.
Payment Details	
Transfer Amount	[Mandatory, Input Box, (1-15)]
	Enter the amount required to be transferred.
Currency	[Mandatory, Dropdown]
	Enter the currency of the amount that is being transferred.
	Note: If the transfer currency is other than the source account currency, the bank's mid rate will be applied for currency conversion.
Pay Now	[Optional, Radio Button]
	Select to pay to the beneficiary on the current business date.
Pay Later	[Optional, Radio Button, Calendar]
	Select to pay to the beneficiary on the selected business date.
	Note : Selection of at least one of Pay Now OR Pay Later is mandatory.
Other Details	
Narrative	[Optional, Input Box,35]
	Enter the message that you wish to send to your beneficiary.

2. Click on **Initiate** button.

3.	You will reach the Peer To Peer Payments – Verify screen.

Peer To Peer Payments – Verify



Column Description

Field Name	Description
Source Account	[Display]
	Displays the Debit Account number from which the payment will be made.
Payment To	
Mobile Number	[Display]
	Displays the Mobile Number OR Email Id of the beneficiary
Facebook Id	[Display]
	Displays the Mobile Number OR Email Id of the beneficiary
	This field will be displayed if contact details have been selected as Facebook.
Email Id	[Display]
	Displays the Mobile Number OR Email Id of the beneficiary
	This field will be displayed if contact details have been selected as Email.
Payment Details	
Transfer Amount	[Display]
	Displays the amount to be transferred.
Currency	[Display]
	Displays the currency of transfer.

Field Name	Description	
Pay Now	[Display]	
	Displays the date of payment.	
Other Details		
Narrative	[Display]	
	Displays the narrative for fund transfer, if any.	

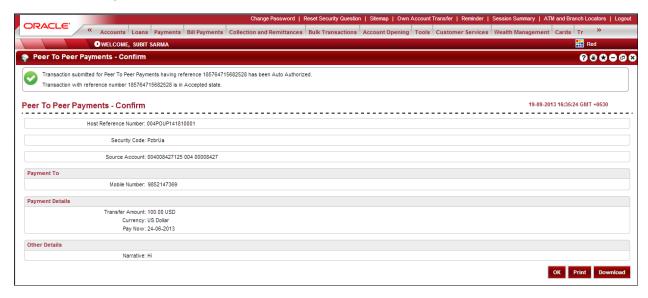
4. Click on **Confirm** button.

You will reach the Peer To Peer Payments - Confirm screen.

ΩR

Click on **Change** to edit the transaction.

Peer To Peer Payments - Confirm



Column Description

Field Name	Description
Host Reference	[Display]
Number	Displays the Transaction Reference Number for the transaction
Security Code	[Display]
	Displays the Security Code provided by the FLEXCUBE DIRECT BANKING.
	Note : This field is visible only if the beneficiary is not registered with FCDB
Source Account	[Display]
	Displays the Debit Account Number.
Payment To	
Mobile Number	[Display]
	Displays the Email Id OR Mobile Number of the beneficiary.
Payment Details	
Transfer Amount	[Display] Displays the amount transferred.



Field Name	Description
Currency	[Display]
	Displays the currency of transfer.
Pay Later OR Pay Now	[Display]
	Displays the date of payment.
Other Details	[Display]
	Displays the narrative for fund transfer, if any

5. Click on OK.

You will reach the Peer To Peer Payments - Initiate screen.

OR

Click Print.

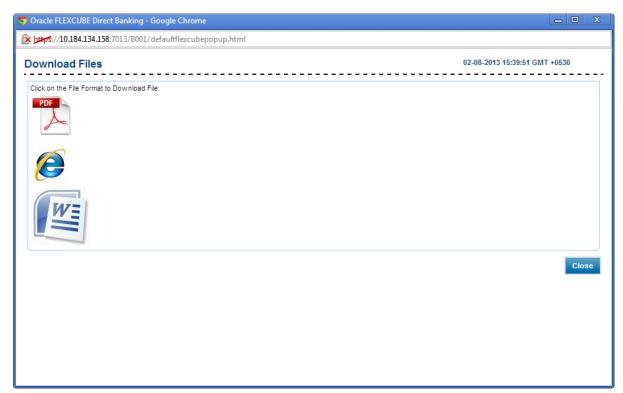
You will see the option to print the confirmation screen in the pdf format.

OR

Click Download.

You will see the **Download Files** Pop-Up.

Download Files



6. Select a file format from the Download list. The options available are:

- RTF
- PDF
- HTML
- 7. Click on **Close** to close the **Download** pop-up.

5. Peer Beneficiary Maintenance

To make transfer of funds between common identifiers like Email Id and Mobile Number easy, you have an option to save and maintain one or more beneficiaries along with their Email Ids and Mobile Numbers. This way, you need not remember the Mobile Number or Email Id of the beneficiary to whom the payment has to be made.

In this feature, you are provided with a look up while transferring funds to the maintained beneficiaries. You also have an option to enter the Email Id or Mobile Number while making payments or click on the lookup to select the existing beneficiaries from the list of beneficiaries. The beneficiary maintained by you may or may not belong to the same bank.



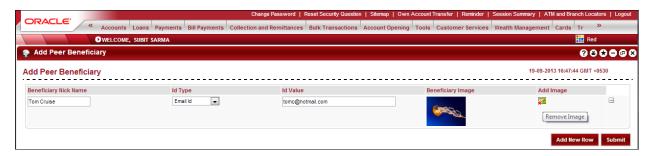
5.1 Add Peer Beneficiary

You can add a Peer Beneficiary by entering his or her contact details.

To add a beneficiary, navigate through

1. Payments → Pay to a Peer → Add Peer Beneficiary

Add Peer Beneficiary



Field Description

Field Name	Description
Beneficiary	[Mandatory, Alphanumeric with Special Characters]
Nick Name	Enter any name OR nick name of the beneficiary
ld Type	[Mandatory, Dropdown]
	Select the ID Type from the dropdown. The options available are:
	Mobile Number
	Email Id
ld Value	[Mandatory, Input Box, 15, 225]
	Enter the Email Id OR Mobile Number of the beneficiary as applicable.
Beneficiary Image	[Display]
	Displays the image if any.
	An image can be added or removed using the respective link provided in the "Add Image" column.
Add/Remove Image	[Optional, Hyperlink]
	Browse your machine to add an image to the beneficiary. An uploaded image can also be removed using the respective link provided in the same column.

2. Click on **Add New Row** to add a new beneficiary.

OR

Click on **Submit.**You will reach the **Add Peer Beneficiary – Verify** screen.

User Manual Oracle Flexcube Peer To Peer Payments

Add Peer Beneficiary - Verify



Column Description

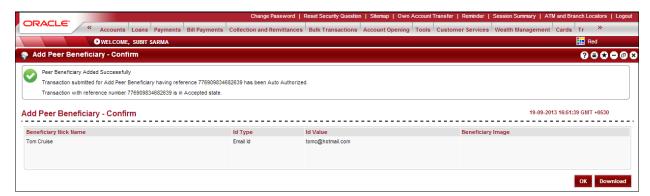
Field Name	Description
Beneficiary	[Display]
Nick Name	Displays the name OR nick name of the beneficiary.
ld Type	[Display]
	Displays the Id Type of the beneficiary.
ld Value	[Display] Displays the Email Id OR Mobile Number of the beneficiary.
Beneficiary Image	[Display] Displays the image of the beneficiary, if any

3. Click on Change to go back to the Add Peer Beneficiary screen.

OR

Click on Confirm. You will reach the Add Peer Beneficiary - Confirm screen.

Add Peer Beneficiary - Confirm



Column Description

Field Name Description

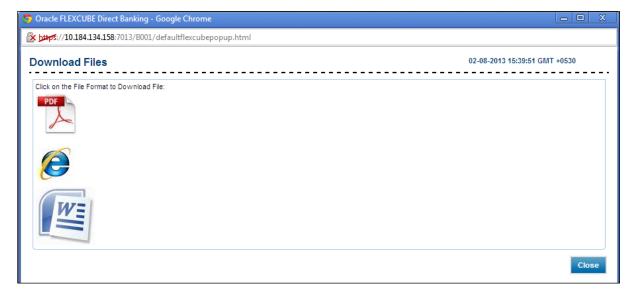
Field Name	Description
Beneficiary Nick Name	[Display] Displays the name OR nick name of the beneficiary.
ld Type	[Display] Displays the Id Type of the beneficiary.
ld Value	[Display] Displays the Email Id OR Mobile Number of the beneficiary.
Beneficiary Image	[Display] Displays the image of the beneficiary, if any

Click OK. You will reach the Add Peer Beneficiary screen.

OR

Click Download. You will see the Download Files Pop-Up.

Download Files



- 4. Select a file format from the Download list. The options available are:
 - RTF
 - PDF
 - HTML
- 5. Click on **Close** to close the **Download** pop-up.

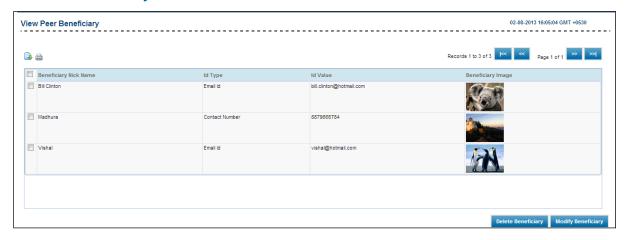
5.2 View Peer Beneficiary

This feature enables you to view your registered peer beneficiaries.

To view a beneficiary, navigate through:

1. Payments → Pay to a Peer → View Peer Beneficiary

View Peer Beneficiary



Column Description

Field Name	Description
Beneficiary	[Display]
Nick Name	Displays the name OR nick name of the beneficiary.
ld Type	[Display] Displays the Id Type of the beneficiary.
ld Value	[Display] Displays the Email Id OR Mobile Number of the beneficiary.
Beneficiary Image	[Display] Displays the image of the beneficiary, if any

5.3 Modify Peer Beneficiary

This option allows you to modify any or all of the details of your registered peer beneficiaries.

To modify a beneficiary, do the following:

- 1. Click the checkbox next to any of the beneficiaries you wish to modify.
- 2. Click on Modify Beneficiary.
- 3. You will reach the **Modify Peer Beneficiary** screen.

Modify Peer Beneficiary



Field Description

Field Name	Description
Beneficiary	[Mandatory, Alphanumeric with Special Characters]
Nick Name	Modify the nick name of the beneficiary
ld Type	[Mandatory, Dropdown]
	Modify the ID Type from the dropdown. The options available are:
	Mobile Number
	Email Id
Id Value	[Mandatory, Input Box, 15, 225]
	Modify the Email Id OR Mobile Number of the beneficiary as applicable.
Beneficiary Image	[Display]
	Displays the image if any.
Add Image	[Optional, Hyperlink]
Remove Image	Remove the image OR Add a new image, if any.

4. Click the Back button to go back to the View Peer Beneficiary screen.

OR

Click on Modify. You will reach the Modify Peer Beneficiary - Verify screen.

Modify Peer Beneficiary - Verify



Column Description

Field Name	Description
Beneficiary Nick Name	[Display] Displays the name OR nick name of the beneficiary.
ld Type	[Display] Displays the Id Type of the beneficiary.
ld Value	[Display] Displays the Email Id OR Mobile Number of the beneficiary.
Beneficiary Image	[Display] Displays the image of the beneficiary, if any

5. Click on **Change** to go back to the **Modify Peer Beneficiary** screen.

OR

Click on **Confirm**. You will reach the Modify Peer Beneficiary – Confirm screen.

Modify Peer Beneficiary - Confirm





Column Description

Field Name	Description
Beneficiary Nick Name	[Display] Displays the name OR nick name of the beneficiary.
ld Type	[Display] Displays the Id Type of the beneficiary.
ld Value	[Display] Displays the Email Id OR Mobile Number of the beneficiary.
Beneficiary Image	[Display] Displays the image of the beneficiary, if any

6. Click on **OK**. You will reach the **View Peer Beneficiary** screen.



5.4 Delete Peer Beneficiary

You can delete any of your added peer beneficiaries.

To delete a beneficiary, in the View Peer Beneficiary screen:

- 1. Click the checkbox next to any of the beneficiaries you wish to delete.
- 2. Click on Delete Beneficiary.
- 3. You will reach the Delete Peer Beneficiary Verify screen.

Delete Peer Beneficiary - Verify



Column Description

Field Name	Description
Beneficiary Nick Name	[Display] Displays the name OR nick name of the beneficiary.
ld Type	[Display] Displays the Id Type of the beneficiary.
ld Value	[Display] Displays the Email Id OR Mobile Number of the beneficiary.
Beneficiary Image	[Display] Displays the image of the beneficiary, if any

4. Click Back to go back to the View Peer Beneficiary screen.

OR

Click **Delete**. You will reach the Delete Peer Beneficiary – Confirm screen.

Delete Peer Beneficiary - Confirm



Column Description

Field Name	Description
Beneficiary Nick Name	[Display] Displays the name OR nick name of the beneficiary.
ld Type	[Display] Displays the Id Type of the beneficiary.
ld Value	[Display] Displays the Email Id OR Mobile Number of the beneficiary.
Beneficiary Image	[Display] Displays the image of the beneficiary, if any

5. Click on **OK**. You will reach the **View Peer Beneficiary** screen.



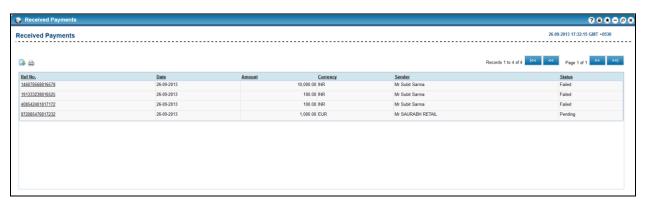
5.5 View Received P2P Payments

You can view the payment you received in your account.

To view received payment, navigate through:

1. Receive Money → Manage Peer Payment Subscription → View Received P2P Payments. The system will display Received Payment screen.

Received Payments



Column Description

Field Name	Description
Ref No	[Display] Displays the reference number of payment done.
Date	[Display] Displays the date on which payment has been done.
Amount	[Display] Displays the amount.
Currency	[Display] Displays the currency of payment
Sender	[Display] Displays the sender name who initiated the payment
Status	[Display] Displays the status of payment.

2. Click Reference number to view the details of payment. The system will display payment details screen.

Payment Details



3. Click Back to go back to previous received payment screen.

Claim Peer To Peer Payments

6. Claim Peer To Peer Payments

Once a payment is initiated by the sender to the Facebook ID OR Email ID OR Mobile Number, the beneficiary receives an Email OR SMS OR Notification on facebook to register themselves in order to receive funds. For payment to non registered facebook ID, facebook event got created and notification will be sent to the receiver's facebook id. In case of a receiver who is already registered, the funds will be directly credited to their registered account.

For already existing users the registration process will be possible after logging into the application with the user id and password through a new transaction for registering as a receiver and for non existing users the registration process should be initiated from outside the system. The non existing users should be able to register themselves and should be provided with a user id and password after verification of their accounts and bank account details.

Verification of the accounts shall be done through penny credit and chaser mails and SMS, to email and Mobile Number. On completion of all validation process the beneficiary payment will be initiated.

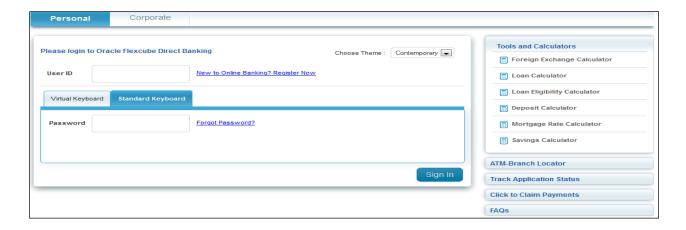
6.1 Claim Peer To Peer Payments for Non registered Non Existing Users

A non registered and non existing user of the bank can claim his or her peer payment by registering at the FCDB application.

To claim a payment, navigate through:

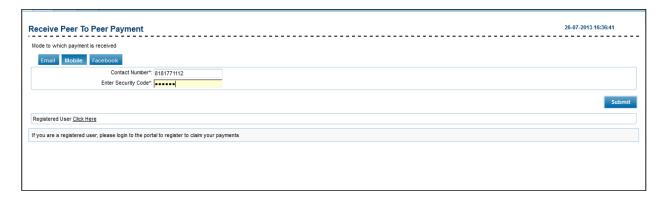
1. Log-In screen → Click to Claim Payments

Click To Claim Payments



You will reach the Receive Peer To Peer Payment screen.

Receive Peer To Peer Payment



Field Description

Field Name	Description
Mode to which the	[Mandatory, Tab]
payment is received	Select the tab for the mode of payment.
	The available options are:
	Email
	Mobile
	Facebook
Email OR Mobile	[Mandatory, Email Id, Mobile Number, Alphanumeric, Numeric,
Number OR Facebook ID	Special Characters, 15, 225]
	Enter the details of the received mode of payment in the input box.
Enter Security Code	[Mandatory, Alphanumeric, Masked]
	Enter the security code received from the sender

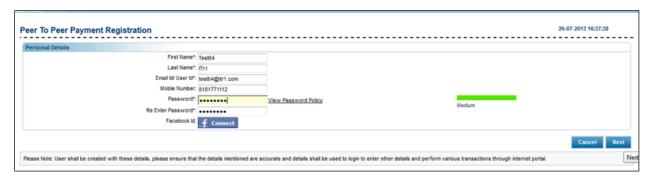
2. Click on **Submit** button.

You will reach the Peer To Peer Payment Registration – Personal Details Screen OR

Click on Click Here if you are a registered user.

You will reach the Log-In screen of the application.

Peer To Peer Payment Registration



Field Description

Field Name	Description
First Name	[Mandatory, Alphanumeric, 1-20] Enter your first name.
Last Name	[Mandatory, Alphanumeric, 1-20] Enter your last name.
Email ID	[Mandatory OR Display ,UNIQUE, 1-255, Alphanumeric] Enter your email ID if it is not pre populated.
Mobile Number	[Conditional, 1-15] Enter your mobile number if it is not pre populated.
Password	[Mandatory, Masked, As per Password Policy] Enter any password as you wish as per the password policy.
Re Enter Password	[Mandatory, Masked, As per Password Policy] Enter the same password again.
Email ID	[Mandatory OR Display, UNIQUE, 1-255, Alphanumeric] Enter your email ID if it is not pre populated.

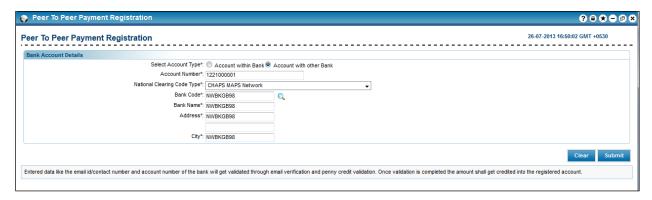
3. Click on Next. You will get registered.

You will reach the Peer To Peer Payment Registration – Bank Account Details screen.

OR

Click on Cancel. You will go back to the Log-In screen.

Peer To Peer Payment Registration - Bank Account Details



Field Description

Field Name	Description
Select Account Type	[Mandatory, Radio Button] Select the relevant account type. The options available are: • Account within Bank • Account with other Bank
Account within Bank	
Account Number	[Mandatory, Alphanumeric, 1-16] Enter the account number to receive funds
Branch Code	[Mandatory] Select the branch code for the account selected.
Account with other Bank	
Account Number	[Mandatory, Alphanumeric, 1-16] Enter the account number to receive funds
National Clearing Code Type	 [Mandatory, Dropdown] Select the appropriate National Clearing Code Type for the bank. The options available are: CHAPS MAPS Network HELLENIC BANK ASSOCIATION FROM GREECE NEW ZEALAND BANKERS ASSOCIATION FROM NEW ZEALAND PI CLEARING NETWORK
Bank Code	[Mandatory, Input,1-20] Enter the bank code of the receiver's bank.
Bank Name	[Display] This field displays the name of the bank to which the entered account belongs to.
Address	[Display] This field displays the address to which the entered account belongs to



Field Name	Description
City	[Display]
	This field displays the name of the city to which the entered account belongs to

4. Click on Submit.

You will reach the Peer To Peer Payment Registration – Bank Account Details Confirm screen

Peer To Peer Payment Registration – Bank Account Details Verification



Column Description

Field Name	Description
Select Account Type	[Display] Displays the account type chosen by you in the previous screen
Account Number	[Display] Displays your account number.
National Clearing Code Type	[Display] Displays your National Clearing Code Type
Bank Code	[Display] Displays your Bank Code
Bank Name	[Display] Displays your bank name
Address	[Display] Displays the address of the branch.
City	[Display] Displays the city where the branch is located.

5. Click on Confirm. If Email is not verified you will see the following screen.

Email Verification Pending



6. Validate your email account by clicking on the link mailed to your registered Email Id.You will see the Email Verification Successful screen.

Email Verification



7. If Email id is already verified. You will receive a "One Time Password" on your registered mobile number.

You will reach the Mobile OTP Verification screen.

Note: Mobile OTP will generate only if mobile number is registered.

OR

Click Back to go back to the Peer To Peer Payment Registration - Bank Account Details screen.

Mobile OTP Verification



Field Description

Field Name	Description
Reference Number	[Display]
	Displays the Reference Number of your transaction

Field Name Description

Enter One Time [Mandatory, Input, Alphanumeric]

Password Enter the "One Time Password" that you have received on your

registered mobile number.

8. Click on Submit.

You will reach the Peer To Peer Payment Registration successful screen.

Your KYC verification is initiated.

OR

Click on Resend OTP.

Mobile OTP will be resent on your registered mobile number.

Peer To Peer Payment Registration



Column Description

Field Name	Description
Select Account Type	[Display] Displays the account type chosen by you in the previous screen
Account Number	[Display] Displays your account number.
National Clearing Code Type	[Display] Displays your National Clearing Code Type
Bank Code	[Display] Displays your Bank Code
Bank Name	[Display] Displays your bank name
Address	[Display] Displays the address of the branch.

Field Nam	ne Description
City	[Display]
	Displays the city where the branch is located.
9.	After registration is completed, the process for crediting beneficiary gets initiated.

Note: Enrolled user can manage his registration process by logging to the application.

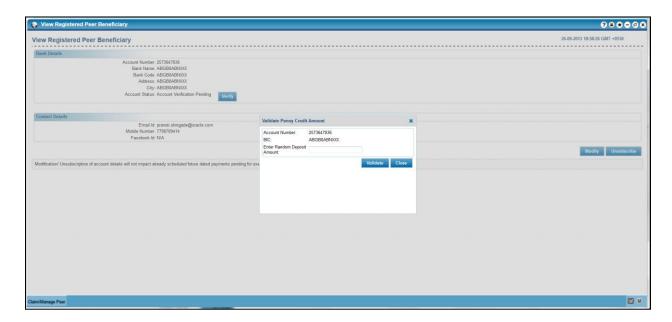
6.2 View Registered Peer Beneficiary

Using this feature, you can view the registered peer beneficiary.

To use this option, go to:

1. Receive Money → Manage Peer Payment Subscription→Claim/Manage Peer Account. The system will display View Registered Peer Beneficiary screen.

View Registered Peer Beneficiary - Penny Credit Validation



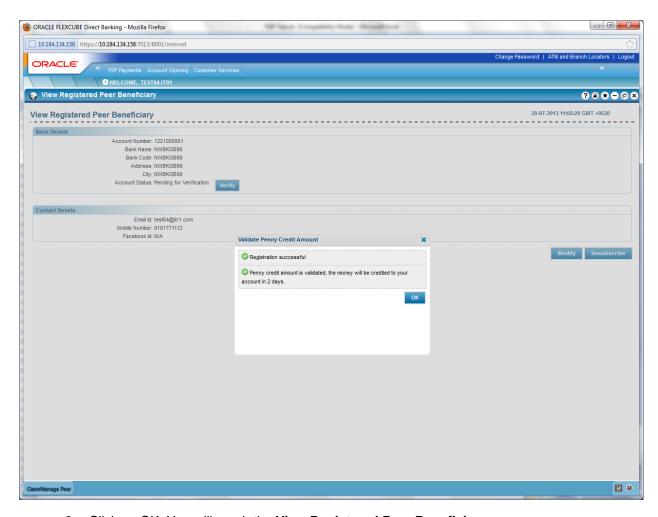
Field Description

Field Name	Description
Account Number	[Display] Displays your Bank Account Number.
BIC	[Display] Displays your bank code
Enter Random	[Mandatory, Input,10, Numeric]
Deposit Amount	Enter the penny amount deposited to your bank account.

2. Click on Validate

You will reach the Registration successful page.

Registration Successful



3. Click on OK. You will reach the View Registered Peer Beneficiary screen.

View Registered Peer Beneficiary



Column Description

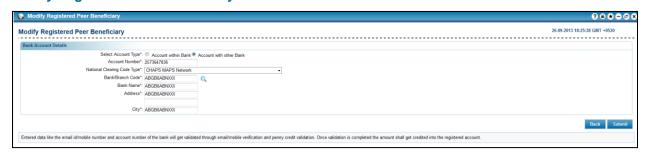
Field Name Description

Bank Details

Field Name	Description
Account Number	[Display] Displays your account number.
Bank Code	[Display] Displays your Bank Code
Bank Name	[Display] Displays your bank name
Address	[Display] Displays the address of the branch.
City	[Display] Displays the city where the branch is located.
Account Status	[Display] Displays the account status. For e.g Pending, Failed.
Contact Details	
Email Id	[Display] Displays your registered Email Id
Mobile Number	[Display] Displays your registered Mobile Number
Facebook ID	[Display] Displays your Facebook ID, if any

4. Click on Modify. You will reach the Modify Peer Beneficiary screen.

Modify Registered Peer Beneficiary



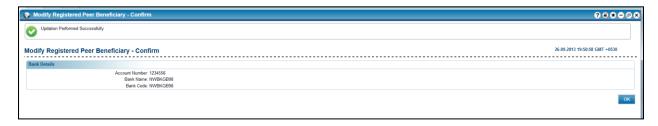
5. Click on **Submit.** You will reach the **Modify Peer Beneficiary Verify** screen.

Modify Registered Peer Beneficiary- Verify



Click on Confirm. You will reach the Modify Peer Beneficiary Confirm, screen.
 OR
 Click Back to go to previous screen.

Modify Registered Peer Beneficiary - Confirm



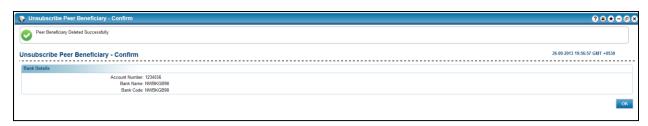
7. Click **Unsubscribe** button to unsubscribe the peer beneficiary in View Registered Peer Beneficiary screen. You will reach the **Modify Peer Beneficiary Verify** screen.

Unsubscribe Peer Beneficiary- Verify



Click on Confirm. You will reach the Unsubscribe Peer Beneficiary Confirm, screen.
 OR
 Click Back to go to previous screen.

Unsubscribe Peer Beneficiary- Confirm



9. Click on OK.

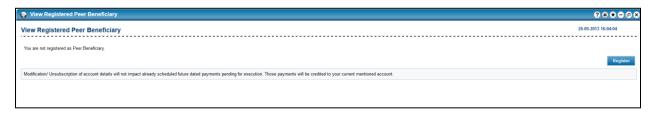
6.3 Claim Peer To Peer Payments for Non-Registered Existing Users

A non registered but an existing user of the bank can claim his or her peer payment by registering at the FCDB application.

To use this option, navigate through:

Receive Money → Manage Peer Payment Subscription→Claim/Manage Peer Account
 You will reach the View Registered Peer Beneficiary screen.

View Registered Peer Beneficiary



2. Click on Register.

You will reach the Peer Beneficiary Registration page.

3. Use the check-box to register with or without a **Security Code**.

Peer Beneficiary Registration - Security code



Field Description

Field Name	Description
Register using Security Code	[Optional, Checkbox] Select the checkbox if registration is to be done by security code.

Field Name	Description
Mode to which the payment is received	 [Mandatory, Tab] Select the tab for the mode of payment. The available options are: Email Mobile Facebook
Enter Security Code	[Mandatory, Alphanumeric, Masked] Enter the security code received from the sender

Peer Beneficiary Registration - without security code

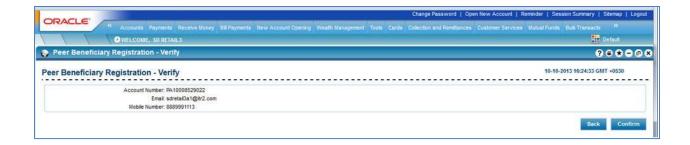


Field Description

Field Name	Description
Select Account Number	[Mandatory, Dropdown]
	Select the account number in which the amount is credited.
Email	[Display]
	This field will display your Email Id.
Mobile Number	[Display]
	This field displays your Mobile Number.

4. Click on **Submit**. You will reach the **Peer Beneficiary Registration-Verify** screen.

Peer Beneficiary Registration - Verify



Column Description

Field Name	Description
Account Number	[Display]
	Displays the account number in which the amount is credited.
Email	[Display]
	Displays your Email Id
Mobile Number	[Display]
	Displays your Mobile Number

5. Click on Confirm.

You will reach the Peer Beneficiary Registration - Confirm screen.

OR

Click on Back

You will go back to the **Peer Beneficiary Registration** screen.

Peer Beneficiary Registration - Confirm



Column Description

Field Name	Description
Account Number	[Display]
	Displays the account number in which the amount is credited.

Field Name	Description
Email	[Display]
	Displays your Email Id
Mobile Number	[Display]
	Displays your Mobile Number

6. Click on **OK**

You will reach the View Registered Peer Beneficiary screen.