



Technical Updates Web Portal

Abstract

The purpose of this Service Bulletin is to inform Customers of the availability of the GE Oil & Gas Technical Updates Web Portal, and to provide instructions for registration and use of the Portal's key features.

Reason for Revision

The Technical Updates Web Portal has been modified to include the changes due to the introduction of the new Compliance Categories and Timing Codes for GE Oil and Gas Service Bulletins (see NIC 10.12.SL)

Serviceable Units

All units serviced by GE Oil & Gas.

Compliance Category

- O - Optional** Identifies changes that may be beneficial to some, but not necessarily all, operators. Accomplishment is at customer's discretion.
- M - Maintenance** Identifies maintenance guidelines or best practices for reliable equipment operation.
- C - Compliance Required** Identifies the need for action to correct a condition that, if left uncorrected, may result in reduced equipment reliability or efficiency. Compliance may be required within a specific operating time.
- A - Alert** Failure to comply with the Service Bulletin could result in equipment or facility damage. Compliance is mandated within a specific operating time.
- S - Safety** Failure to comply with this Service Bulletin could result in personal injury. Compliance is mandated within a specific operating time.

Timing Code

- 1** Prior to Unit Startup / Prior to Continued Operation (forced outage condition)
- 2** At First Opportunity (next shutdown)
- 3** Prior to Operation of Affected System
- 4** At First Exposure of Component
- 5** At Scheduled Component Part Repair or Replacement
- 6** Next Scheduled Outage
- 7** Optional

Nuovo Pignone S.p.A. Proprietary Information

The information published in this Service Bulletin is offered to you by GE in consideration of its ongoing sales and service relationship with your organization. However, since the operation of your plant involves many factors not within our knowledge, and since operation of the plant is in your control and ultimate responsibility for its continuing successful operation rests with you, GE specifically disclaims any responsibility for liability based on claims for damage of any type, i.e. direct, consequential or special that may be alleged to have been incurred as result of applying this information regardless of whether it is claimed that GE is strictly liable, in breach of contract, in breach of warranty, negligent, or is in other respects responsible for any alleged injury or damage sustained by your organization as a result of applying this information. The information contained in this Service Bulletin is confidential and proprietary. This Bulletin and the information contained in it are protected by copyright and/or other intellectual property rights. This Bulletin and information are provided for authorized use only, and may not be used by or disclosed to others without the prior express written consent of Nuovo Pignone S.p.A.



Background

GE Oil & Gas is committed to continuously invest in technology to improve customer service. As part of this commitment, we have launched a new initiative to provide customers with instant access to technical documentation via Web.

This new application, called Technical Updates Web Portal, is available on the GE Oil & Gas Internet site http://www.geoilandgas.com/businesses/ge_oilandgas/en/about/technical_bulletins.htm

Technical Updates Portal is an on line repository of all Technical Bulletins published by GE Oil & Gas. From this portal Customer can search and download documentation on latest technologies and technical upgrades applicable to their fleet.

Key features are:

- Easy and secure access to applicable Technical Bulletins
- Search of applicable Bulletins by serial number, technology or subject
- Document download
- Additional info on implementation status

In addition, during the registration process customer can choose as an option to receive an email notification for every new technical publication applicable to their fleet.

Recommendations

Registration to Technical Updates Web Portal is strongly recommended since it is a good opportunity for GE Oil & Gas Customers to receive useful information about fleet issues or product upgrades and to improve reliability and availability of their fleet.

Please follow the new instructions outlined in the attached presentations to register and obtain access to the portal:

- **CUSTOMER REGISTRATION PROCESS**, for SSO ID assignment and registration (See Appendix #1).
- **END USER'S MANUAL**, for instructions on portal functionality (see Appendix #2)

Nuovo Pignone S.p.A. Proprietary Information

The information published in this Service Bulletin is offered to you by GE in consideration of its ongoing sales and service relationship with your organization. However, since the operation of your plant involves many factors not within our knowledge, and since operation of the plant is in your control and ultimate responsibility for its continuing successful operation rests with you, GE specifically disclaims any responsibility for liability based on claims for damage of any type, i.e. direct, consequential or special that may be alleged to have been incurred as result of applying this information regardless of whether it is claimed that GE is strictly liable, in breach of contract, in breach of warranty, negligent, or is in other respects responsible for any alleged injury or damage sustained by your organization as a result of applying this information. The information contained in this Service Bulletin is confidential and proprietary. This Bulletin and the information contained in it are protected by copyright and/or other intellectual property rights. This Bulletin and information are provided for authorized use only, and may not be used by or disclosed to others without the prior express written consent of Nuovo Pignone S.p.A.



- **BULLETIN COMPLIANCE INFO**, for access to Implementation Status and Bulletin Planning (see Appendix #3)

Planning Information

Compliance

Compliance Category: (C)

Timing Code: (2)

Manpower skills

N/A

Parts

N/A

Special Tooling

N/A

Reference Documents

NIC 10.12.SL "Redefinition of Compliance Categories and Timing Codes for GE Oil & Gas Service Bulletins"

This Service Bulletin supersedes the Service Letter NIC 05.12.SL dated 14 April 2005 and NIC 05.30.SL dated 05 October 2005.

Scope of work

N/A

Note: In order to keep the GE Oil & Gas global installed fleet database updated, it is kindly requested that the **COMPLIANCE RECORD** and **USER SATISFACTION SURVEY** be completed and sent to the addresses specified in the forms.

Nuovo Pignone S.p.A. Proprietary Information

The information published in this Service Bulletin is offered to you by GE in consideration of its ongoing sales and service relationship with your organization. However, since the operation of your plant involves many factors not within our knowledge, and since operation of the plant is in your control and ultimate responsibility for its continuing successful operation rests with you, GE specifically disclaims any responsibility for liability based on claims for damage of any type, i.e. direct, consequential or special that may be alleged to have been incurred as result of applying this information regardless of whether it is claimed that GE is strictly liable, in breach of contract, in breach of warranty, negligent, or is in other respects responsible for any alleged injury or damage sustained by your organization as a result of applying this information. The information contained in this Service Bulletin is confidential and proprietary. This Bulletin and the information contained in it are protected by copyright and/or other intellectual property rights. This Bulletin and information are provided for authorized use only, and may not be used by or disclosed to others without the prior express written consent of Nuovo Pignone S.p.A.



Contacts

For units under warranty or covered under a Contractual Service Agreement (CSA) please refer to your GE Oil & Gas Project Manager.

For technical questions or application and commercial requests please contact:

GE Oil & Gas

Customer Service Center

Via Felice Matteucci, 2

50127 Florence, Italy

e-Mail: customer.service.center@ge.com

Web: http://www.geoilandgas.com/businesses/ge_oilandgas/en/prod_serv/serv/cust_serv.htm

Phone: +39 055 427 2500

Fax: +39 055 423 2800

Please specify the **Unit Serial Number** and **Service Bulletin** associated with the request and whether the request is **technical** or **commercial**.

To directly access and download GE Oil & Gas Service Bulletins published on your fleet or to subscribe to our Service Bulletin e-mail notification service, please visit the Technical Updates Portal:

http://www.geoilandgas.com/businesses/ge_oilandgas/en/about/technical_bulletins.htm

This online tool is available only to registered GE customers. Please refer to **NIC 07.37.SL** for any additional information.

Expense Policy

The recommendations contained in this Service Bulletin are for information only. Unless otherwise indicated in a Contractual Service Agreement (**CSA**) in force between the parties, all costs associated with implementation of the recommendations are the Customer's responsibility.

Warranty issues will be handled as per the terms of the contract.

Nuovo Pignone S.p.A. Proprietary Information

4

The information published in this Service Bulletin is offered to you by GE in consideration of its ongoing sales and service relationship with your organization. However, since the operation of your plant involves many factors not within our knowledge, and since operation of the plant is in your control and ultimate responsibility for its continuing successful operation rests with you, GE specifically disclaims any responsibility for liability based on claims for damage of any type, i.e. direct, consequential or special that may be alleged to have been incurred as result of applying this information regardless of whether it is claimed that GE is strictly liable, in breach of contract, in breach of warranty, negligent, or is in other respects responsible for any alleged injury or damage sustained by your organization as a result of applying this information. The information contained in this Service Bulletin is confidential and proprietary. This Bulletin and the information contained in it are protected by copyright and/or other intellectual property rights. This Bulletin and information are provided for authorized use only, and may not be used by or disclosed to others without the prior express written consent of Nuovo Pignone S.p.A.



Appendix #1: CUSTOMER REGISTRATION PROCESS

Nuovo Pignone S.p.A. Proprietary Information

The information published in this Service Bulletin is offered to you by GE in consideration of its ongoing sales and service relationship with your organization. However, since the operation of your plant involves many factors not within our knowledge, and since operation of the plant is in your control and ultimate responsibility for its continuing successful operation rests with you, GE specifically disclaims any responsibility for liability based on claims for damage of any type, i.e. direct, consequential or special that may be alleged to have been incurred as result of applying this information regardless of whether it is claimed that GE is strictly liable, in breach of contract, in breach of warranty, negligent, or is in other respects responsible for any alleged injury or damage sustained by your organization as a result of applying this information. The information contained in this Service Bulletin is confidential and proprietary. This Bulletin and the information contained in it are protected by copyright and/or other intellectual property rights. This Bulletin and information are provided for authorized use only, and may not be used by or disclosed to others without the prior express written consent of Nuovo Pignone S.p.A.

Technical Updates Portal

Customer Registration Process

<http://www.geoilandgas.com>



imagination at work

Go to URL: <http://www.geoilandgas.com> select "Technical Bulletins"

The screenshot shows the GE Oil & Gas website interface. At the top, the address bar displays <http://www.geoilandgas.com/>. The GE logo and "GE Oil & Gas" text are visible. A navigation menu includes "SEARCH", "PRODUCTS, SYSTEMS & SERVICES", "APPLICATIONS", "OUR BRANDS", "OUR COMMITMENT", and "ABOUT US". Two featured images are present: "A Brazilian Business" and "Careers at GE Oil & Gas". A dropdown menu for "Online Tools" is open, with an orange arrow pointing to the "Technical Bulletins" option. The main content area features the heading "WHAT CAN GE OIL & GAS DO FOR YOU?" followed by a paragraph: "GE Oil & Gas provides advanced technology equipment and services across all segments of the global oil and gas industry, on land, offshore and subsea. We keep evolutionary innovation flowing to provide customer advantage, right here, right now." Below this, there are three columns of content: "Request your Spare Parts" with a globe icon, "GE Oil & Gas is exhibiting at ..." with a calendar icon, and "Latest Press Releases" with a list of news items dated Dec 14, 2010, Nov 15, 2010, and Nov 10, 2010. The footer contains the Olympic rings logo, the GE logo, and the text "WORLDWIDE PARTNER". Navigation links include "Home | Products | Systems | Services | Applications | Our Brands | Our Commitment | About Us | Site Map" and "GE Corporate Home | Investor Information | Privacy Policy | Terms of Use | © General Electric Company 1997-2010".

TEUP

Technical Updates Portal

Step a- Create a SSO

Customer GE SSO Registration Process
www.geoilandgas.com



imagination at work

Click on **Register** to create a new SSO account



GE Oil & Gas



Search [SEARCH](#) > [PRODUCTS, SYSTEMS & SERVICES](#) > [APPLICATIONS](#) > [OUR BRANDS](#) > [OUR COMMITMENT](#) > [ABOUT US](#)

Technical Updates Portal

▼ [Home](#)

▼ [About Us](#)

[Press Center](#)

[Company Information](#)

[Careers](#)



Find all Technical Communications for Your Equipment!

The Technical Updates Portal is an on line repository of all Technical Bulletins published by GE Oil & Gas.

From this portal you can search and download documentation on latest technologies and technical upgrades applicable to your fleet.

- > [Login](#) to request access to this online tool only for registered users
- > [Register](#) to ask for a GE Single Sign-On (SSO) account
- > [My Profile](#) to update your Company and Personal profile (only for registered users)

If you are a first time user you need to register and Fill in the [Registration Form](#) specifying your Unit Serial Number or Sites Names.

Note: This online tool is available only to GE registered customers. Please contact [Oil & Gas Team](#) for any additional information. Please download Service Letter [NIC 07.37](#) (2.0MB PDF) for any additional information



[GE Oil & Gas Home](#) | [Products](#) | [Systems](#) | [Services](#) | [Applications](#) | [Our Brands](#) | [Our Commitment](#) | [About Us](#) | [Site Map](#)

[GE Corporate Home](#) | [Investor Information](#) | [Privacy Policy](#) | [Terms of Use](#)

Copyright General Electric Company 1997-2010

From the SSO registration Page click on **Next** and **Accept the T&C**



GE Energy

Registration

Welcome to GE Energy Systems Online Registration

What do I get?

Registered customers may request access to our innovative on-line applications, all accessible with a single user ID and password.

How do I register?

Check the "Checkbox" at the bottom of this page and click "Accept" You will be asked a series of questions about yourself and your company.

How do I access applications?

After you have entered general registration information, you will be asked to select the applications to which you would like to request access. You may be asked additional questions pertaining to a particular application to help us evaluate your request.

Please read and accept GE Energy Terms & Conditions for our website. By registering and using GE Energy Customer Portal you agree to be bound by these terms and conditions, as supplemented or modified by supplemental terms and conditions posted on this site.

GE Energy Extranet Website Terms of Use

Please read and scroll to the bottom

PLEASE READ THESE TERMS OF USE ("TERMS") CAREFULLY BEFORE USING ANY WEBSITE ON WHICH THESE TERMS ARE POSTED ("SITE(S)"). BY USING THESE SITES, YOU AGREE TO BE BOUND BY THESE TERMS, AS SUPPLEMENTED OR MODIFIED BY "SUPPLEMENTAL TERMS OF USE" AND OTHER SITE SPECIFIC TERMS THAT

Check this box if you accept GE Energy Terms and Conditions

Agree

Decline

© General Electric Company 1997 - 2009 All Rights Reserved



imagination at work

Fill in the Registration Form and click on **Send**

Registration



Single Sign On
Applicazione Registrazione SSO

ora!

di aiuto?

il tuo account

ato il proprio ID

cata la Password?

Fornire le seguenti informazioni:

I campi contrassegnati con ► sono obbligatori.

Only e-mail address
of your Company
will be accepted

Nome ► Leonardo

Iniziale Intermedia :

Cognome ► Rosi

Indirizzo e-mail ► leonardo.rosi@ge.com ?

Confermare il proprio indirizzo e-mail. ► leonardo.rosi@ge.com

Scegliere un ID utente e una password:

ID utente ► 105708790WEB ?

Password ►

La tua password **distingue tra maiuscole e minuscole**, deve essere lunga almeno **8 caratteri**, deve iniziare e terminare con **una lettera**, e deve contenere almeno **un numero**. Non sono ammessi **caratteri speciali** ad eccezione di ., @, -, _.

Confermare la password ►

autorizzare il tuo accesso ai loro siti attivati SSO (ovunque si trovino in tutto il mondo) che puoi decidere di visitare. Le informazioni potranno altresì essere utilizzate da questo e da altri siti abilitati per SSO per personalizzare alcuni aspetti del sito, sia mediante l'uso di "cookies" sul disco rigido o tramite mezzi analoghi. L'uso di questi siti scopi verrà reso noto all'utente mediante i Termini di utilizzo e le altre leggi applicabili. Sebbene le leggi in materia di protezione dei dati negli Stati Uniti e nei paesi in cui si trovano altri siti GE possono non fornire un livello di protezione dati e privacy equivalente a quello contemplato dalla normativa nel proprio paese, GE adotterà misure energiche al fine di assicurare che le informazioni fornite con la registrazione SSO vengano protette da qualsiasi divulgazione o accesso illecito o non autorizzato. Ritornando a questo sito, puoi visualizzare o aggiornare la tua password e le domande di controllo in qualsiasi momento. Cliccando su "Invia" in basso, dichiari di aver compreso e di dare il tuo consenso a quanto sopra riportato.

Invia

Annulla



A **Confirmation** of Registration process is given and an e-mail with relevant data is sent

Registration



 Single Sign On

- > **Iscriviti ora!**
- > **Bisogno di aiuto?**
- > **Modifica il tuo account**
- > **Sincronizzare la propria password**
- > **Dimenticato il proprio ID Utente?**
- > **Dimenticata la Password?**

Single Sign On (SSO) registration was created successfully.

You will receive e-mail confirmation of the status of your access right.

[Continua.](#)

Copyright General Electric Company 2000-2007

Search Your Company Name

Registration



Search for Your Company

Search Results

We're sorry, no matches were found for the search criteria you entered. Please modify your search and try again.

Fields marked with ▶ are required

Company Name: ▶

City:


Country: ▶

Search

Cannot find company and wish to [continue to register](#).

Select Your Company Name

Registration

 Search for Your Company

Search Results

Highlight your company in the list and click select.

Company Matches

General Electric International Inc, Via F. Matteucci 2, Florence, IT, 50127

Select

[Try a revised search.](#)
Cannot find company and wish to [continue to register.](#)

Fill your Personal Profile, then click on "I Agree"

Registration

Single Sign On Enter Personal Profile

Fields marked with ▶ are required.

Full Name:
E-mail Address:
Login ID:
Company Name: ▶
Street Address: ▶
City: ▶
Country: ▶
Country(ies) of User's Citizenship*: ▶

State/Province: (required field for U.S. only)

*To select multiple values, hold the Control Key down while selecting.

The following information is needed to comply with applicable laws. Review the list of Nations below and answer the three questions.

- Cuba
- Iran (Islamic Republic Of)
- Libyan Arab Jamahiriya
- Sudan

Do you reside in any of the listed nations ? ▶ Yes No
Does 10% or more of your employment activity take place in any of the listed nations ? ▶ Yes No
Is your company incorporated in any of the listed nations ? ▶ Yes No

The following information is needed to comply with applicable laws. Review the list of Nations below and answer the three questions.

SSO Privacy Notice:
The Single Sign On ("SSO") registration information provided above will be held by the GE Power Systems ("GEPS") division of the General Electric Company ("GE"), in the United States. The information will be used to authorize your access to this and other SSO-enabled sites and may be shared with GE entities administered within GEPS in order to authorize your access to SSO-enabled sites (wherever located, worldwide) that those entities may operate and that you choose to visit. The "Country(ies) of User's Citizenship" field will be used to determine your eligibility for access to certain applications that are restricted by law on that basis. Additional requirements related to proof of citizenship/employment may apply to some applications. The use of the information for any other purposes will be disclosed to you through, and will be subject to, privacy notices provided on individual sites for which you register. This SSO Privacy Notice is intended to supercede (with respect to SSO registration information) other Privacy Policies and notices that do not specifically address SSO that you may find linked or posted in GEPS applications. Although the data protection laws of the United States and the countries where other GE sites are located may not provide a level of data protection and privacy equivalent to that provided for in your country, GEPS will take appropriate measures to ensure that the SSO registration information you provide is protected against unauthorized or unlawful access or disclosure. By clicking "I Agree" below, you acknowledge that you understand and consent to the above.

Do not Select any Application Access, Scroll down the page
And go on "Next"

Registration

Single Sign On Request Application Access

Important: Some applications require additional processing to grant access. If the application(s) you need access to appear on this page, you **must** select them. This will ensure that necessary information is provided and the appropriate administrators are notified of your need.

* Selection will prompt you to answer additional, application-specific questions.

- Aeroderivative Remote Monitoring and Diagnostics (ACCESSIBLE TO CURRENTLY MONITORED LM SERIES GAS TURBINE CUSTOMERS AND GE AERO SERVICE AND SUPPORT PERSONNEL ONLY)
- BA Performance Estimators - for Licensed Business Associates only
- CWD - Contingent Worker Database
- Call Out Services - Gas and Steam Turbine owners can request a GE technical resource and plan a service call on-line with the instant quote calculator
- Design Guide and Handbooks (If you don't have an SSO number you must be pre-approved by a GE contact/sponsor)
- EHS
- Energy Products Configurator

- * ProjectNet Collaboration - The tool through which all phases of a project can be executed -- from plant conception, through development, sale, design, construction, commissioning, and operation
- Risk Meeting Reports
- Thermal Performance Customer Witness Display
- * Turbine Performance Estimators
- Wind-Developers CD Content
- eAPSSupplier
- eCAT - Electronic Catalogue for Spare Parts and Services (Oil & Gas only)
- eCustomer Service (for GEPS Customers Only) - Registered users of PartsEdge, Outage Optimizer and Call Out Services are automatically granted access to this application and need not request access.
- eCustomer Service - Warranty Claims (for GE Energy Customers Only)
- eMSD Users
- eRFQ - Request for Quotation (Oil&Gas only)
- eSupplier Deviation Request

Next

Your Registration process has been **Completed!**

Registration



Your registration has been completed.

[Return](#)

If you have requested access to any applications, you should normally receive notification on the status of your access request within three business days*. Until then, feel free to browse the non-secure areas of gepower.com!

New applications are being added to the GE Power Systems site on an on-going basis. Please use [Update GE Profile](#) to request access to new applications or to update any of your information.

** Access to some applications may require additional authorization time.*

You will receive a **Confirmation of Registration** process and an **e-mail** with relevant data



 Single Sign On

Thank you for registering for Single Sign On (SSO) -- a Company wide security and navigation initiative.

Your SSO account below -- User ID, Password, and Challenge Responses -- has been created.

First Name/Last Name: Paola Odierna Odierna
SSO ID: TEST260209
Email Address: paola.odierna@ge.com
Date/Time: Thu Feb 26 06:30:01 EST 2009

If you have requested access to a specific GE business application, you may receive email confirmation of your request and the status of your access rights.

If you received this message in error, please contact your local Help Desk.

Note: The information will be used to authorize your access to this and other SSO-enabled sites and may be shared with other GE entities to authorize your access to SSO-enabled sites (wherever located, worldwide) that they may operate and that you choose to visit.

As this is a system-generated message from an unmonitored sending box, please do not reply to this message.

TEUP

Technical Updates Portal

Step b- Registration Form

Customer GE SSO Registration Process
www.geoilandgas.com



imagination at work

Go back To the Technical Updates welcome page and click on **Registration Form**



GE Oil & Gas



[SEARCH](#)

[PRODUCTS, SYSTEMS & SERVICES](#)

[APPLICATIONS](#)

[OUR BRANDS](#)

[OUR COMMITMENT](#)

[ABOUT US](#)

Technical Updates Portal

▼ [Home](#)

▼ [About Us](#)

[Press Center](#)

[Company Information](#)

[Careers](#)



Find all Technical Communications for Your Equipment!

The Technical Updates Portal is an on line repository of all Technical Bulletins published by GE Oil & Gas.

From this portal you can search and download documentation on latest technologies and technical upgrades applicable to your fleet.

- ▶ [Login](#) to request access to this online tool only for registered users
- ▶ [Register](#) to ask for a GE Single Sign-On (SSO) account
- ▶ [My Profile](#) to update your Company and Personal profile (only for registered users)

If you are a first time user you need to register and Fill in the [Registration Form](#) specifying your Unit Serial Number or Sites Names.

Note: This online tool is available only to GE registered customers. Please contact [Oil & Gas Team](#) for any additional information. Please download Service Letter NIC 07.37 (2.0MB PDF) for any additional information



[GE Oil & Gas Home](#) | [Products](#) | [Systems](#) | [Services](#) | [Applications](#) | [Our Brands](#) | [Our Commitment](#) | [About Us](#) | [Site Map](#)

[GE Corporate Home](#) | [Investor Information](#) | [Privacy Policy](#) | [Terms of Use](#)

Copyright General Electric Company 1997-2010



imagination at work

Fill in the Registration Form with key information and Click on **Submit**



Search SEARCH > PRODUCTS & SERVICES > APPLICATIONS > OUR BRANDS > OUR COMMITMENT > ABOUT US

Technical Updates Portal - Access Request Form

- Home
- Online Tools
 - Aeroderivative Customer Web Center
 - Aeroderivative Gas Turbine Configurator
 - Aeroderivative Monitoring & Diagnostics
 - Customer Advocate
 - Customer Collaboration
 - Design Guides & Handbooks
 - eMSD
 - GE PartsEdge
 - GE RepairSolutions
 - Heavy Duty Gas Turbine-Generator Configurator
 - Hydro Optimizer
 - Materials Management
 - Oil & Gas Customer Service Center
 - Oil & Gas Virtual Witness System
 - Outage Optimizer
 - Rail Shipment Tracking System
 - Technical Manuals
 - Thermal Performance Customer Witness Display
 - Turbine Performance Estimators

* indicates required field

* First Name

* Last Name

Middle Initial

* Company Name

* Business Role

* Working Location (address, city, country)

* Phone (office)

Phone (mobile)

Fax

* E-mail

* GE SSO

Your name

Your Company, role and address

Your Company e-mail

Your Single Sign On as specified in the registration process

Requires the registration to the Technical Updates Portal with the authorization for accessing Service Bulletin and Service Letter documentation on the following equipment:

* Site 1

Site 2

Site 3

Site 4

Site 5

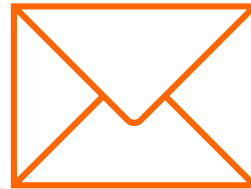
Site 6

Site Name or Units S/N's you want to access

Agree Do Not Agree

To allow GE Oil & Gas Nuovo Pignone to handle my personal information and send me e-mail communications on Technical Updates on the above specified fleet.

You'll receive an e-mail by the **TEUP Administration** once your access is completed



... 3-5 business days ...

oilandgas.technicalupdates@ge.com

Login to Technical Updates Portal...



GE Oil & Gas





Search [] SEARCH > PRODUCTS, SYSTEMS & SERVICES > APPLICATIONS > OUR BRANDS > OUR COMMITMENT > ABOUT US

- Home
- About Us
 - Press Center
 - Company Information
 - Careers

Technical Updates Portal



GE InfrastructureSingle Sign On 

- > Sign Up For SSO
- > Modify Your SSO Account
- > Synchronize SSO Password
- > Forgot Your SSO User ID?
- > Forgot Your SSO Password?

Enter User ID and Password

User ID:

Password:

Save my GE Single Sign On User ID

- > Request Portal / Application Access
If you don't have access to this portal or application, sign up now.
- > Learn More About SSO Accounts
It's easy to get secure access to all of your GE applications with just one User ID and Password! Find out how Single Sign On can simplify your accounts now.

- > [Login](#) to request access to this online tool only for registered users
- > [Register](#) to ask for a GE Single Sign-On (SSO) account
- > [My Profile](#) to update your Company and Personal profile (only for registered users)

Note: This online tool is available only to GE registered customers. Please contact [Oil & Gas Team](#) for any additional information. Please download Service Letter NIC 07.37(2.0MB PDF) for any additional information



GE Oil & Gas Home | Products | Systems | Services | Applications | Our Brands | Our Commitment | About Us | Site Map
GE Corporate Home | Investor Information | Privacy Policy | Terms of Use

Copyright General Electric Company 1997-2010





Appendix #2: END USER'S MANUAL

Nuovo Pignone S.p.A. Proprietary Information

The information published in this Service Bulletin is offered to you by GE in consideration of its ongoing sales and service relationship with your organization. However, since the operation of your plant involves many factors not within our knowledge, and since operation of the plant is in your control and ultimate responsibility for its continuing successful operation rests with you, GE specifically disclaims any responsibility for liability based on claims for damage of any type, i.e. direct, consequential or special that may be alleged to have been incurred as result of applying this information regardless of whether it is claimed that GE is strictly liable, in breach of contract, in breach of warranty, negligent, or is in other respects responsible for any alleged injury or damage sustained by your organization as a result of applying this information. The information contained in this Service Bulletin is confidential and proprietary. This Bulletin and the information contained in it are protected by copyright and/or other intellectual property rights. This Bulletin and information are provided for authorized use only, and may not be used by or disclosed to others without the prior express written consent of Nuovo Pignone S.p.A.

Technical Updates Portal

End User's Manual

<http://www.geoilandgas.com>



imagination at work

GE Oil & Gas Home Page

Address  http://www.geoilandgas.com/  Links



SEARCH > PRODUCTS, SYSTEMS & SERVICES > APPLICATIONS > OUR BRANDS > OUR COMMITMENT > ABOUT US



- Online Tools
- e-Timecards
- Electronic Catalog (eCAT)
- Global Logistic Console
- Invoice status
- Milestone Tracking Systems (eMSD)
- Online Drawings (ODRS)
- Oracle Transportation Management
- Drilling & Production OTM
- Project Net (PNET)
- Supplier Deviation Request (e-SDR)
- Supplier Portal
- Technical Bulletins**
- TPS Invoice status
- Virtual Witness System

WHAT CAN GE OIL & GAS DO FOR YOU?

GE Oil & Gas provides advanced technology equipment and services across all segments of the global oil and gas industry, on land, offshore and subsea. We keep evolutionary innovation flowing to provide customer advantage, right here, right now.

-  **Request your Spare Parts**
A new interactive map to address requests for Spare Parts to the dedicated team
-  **GE Oil & Gas is exhibiting at ...**
2010 Tradeshows & Exhibitions Calendar

- Latest Press Releases**
- Dec 14, 2010
Saudi Aramco Selects GE for \$500 Million Expansion Agreements
 - Nov 15, 2010
GE Opens New Oil & Gas Subsea Test Facility in Warsaw, Poland
 - Nov 10, 2010
GE to Invest \$500 Million in Brazil for Accelerated Growth
- [More News](#)

Select **“Technical Bulletins”** and click **Go**



Home | Products | Systems | Services | Applications | Our Brands | Our Commitment | About Us | Site Map
GE Corporate Home | Investor Information | Privacy Policy | Terms of Use | © General Electric Company 1997-2010



Login Screen



GE Oil & Gas



SEARCH

› PRODUCTS, SYSTEMS & SERVICES › APPLICATIONS › OUR BRANDS › OUR COMMITMENT › ABOUT US

Home

About Us

Press Center

Company Information

Click [here](#) to login
Technical Updates
Portal

Technical Updates Portal



Find all Technical Communications for Your Equipment!

The Technical Updates Portal is an on line repository of all Technical Bulletins published by GE Oil & Gas.

From this portal you can search and download documentation on latest technologies and technical upgrades applicable to your fleet.

- › [Login](#) to request access to this online tool only for registered users
- › [Register](#) to ask for a GE Single Sign-On (SSO) account
- › [My Profile](#) to update your Company and Personal profile (only for registered users)

If you are a first time user you need to register and Fill in the [Registration Form](#) specifying your Unit Serial Number or Sites Names.

Note: This online tool is available only to GE registered customers. Please contact [Oil & Gas Team](#) for any additional information. Please download Service Letter [NIC 07.37](#) (2.0MB PDF) for any additional information



[GE Oil & Gas Home](#) | [Products](#) | [Systems](#) | [Services](#) | [Applications](#) | [Our Brands](#) | [Our Commitment](#) | [About Us](#) | [Site Map](#)

[GE Corporate Home](#) | [Investor Information](#) | [Privacy Policy](#) | [Terms of Use](#)

Copyright General Electric Company 1997-2010



imagination at work

Terms and Conditions Page

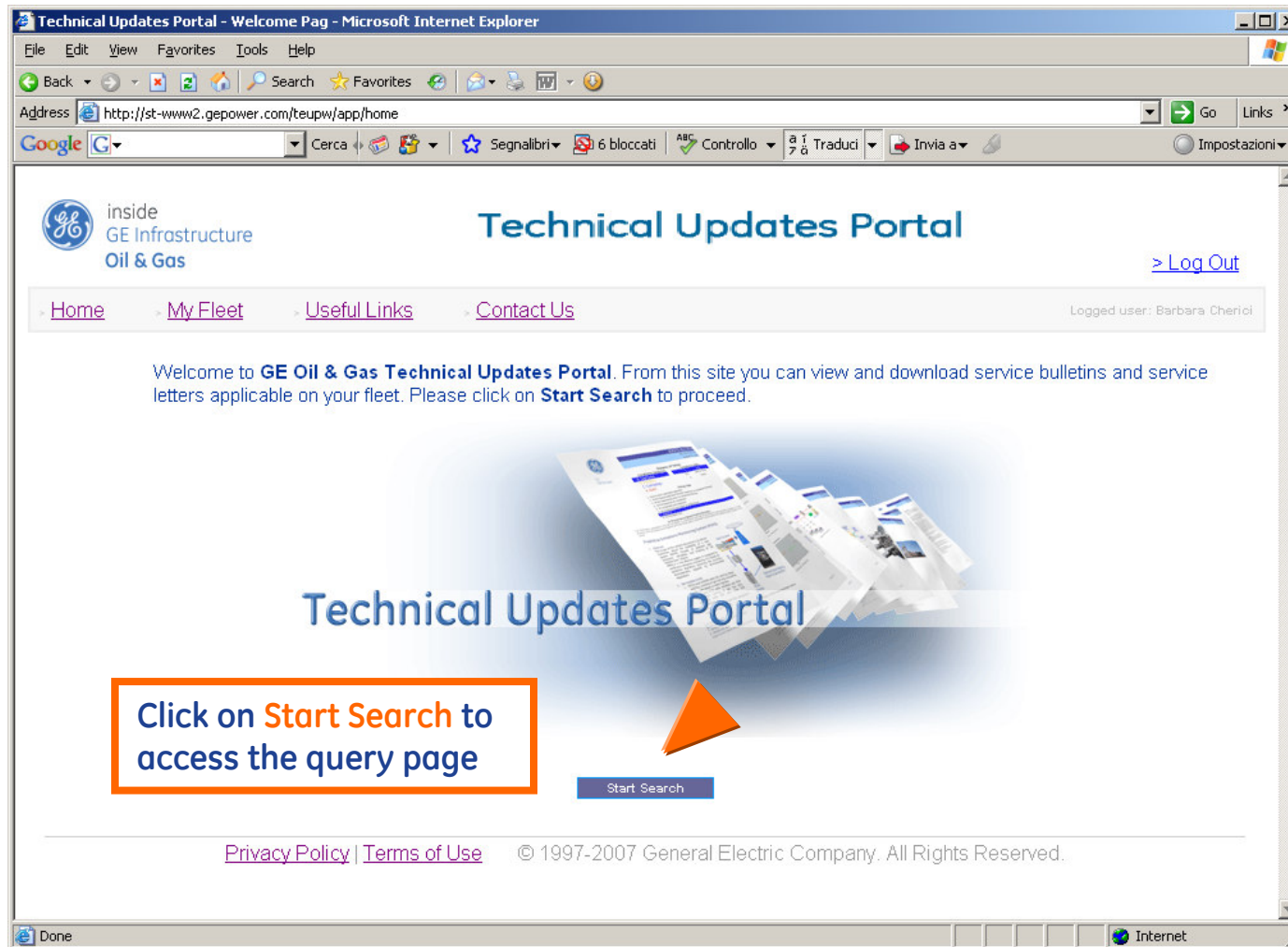
The screenshot shows a Microsoft Internet Explorer browser window titled "Technical Updates Portal - Welcome Page". The address bar shows the URL "http://webtest02.np.ge.com/teupw/app/welcome". The page header includes the GE logo, "inside GE Infrastructure Oil & Gas", and the title "Technical Updates Portal". A "Log Out" link is visible in the top right. Below the header, a message states: "Before completing your free access to GE Oil & Gas Technical Updates Portal, we invite you to read carefully the general terms and conditions and privacy policy below, to proceed it necessary to click on Accept".

The main content area is titled "CTUP Terms and Conditions" and contains the following text:

1. General.
This Web site is provided by the General Electric Company, including its affiliates, ("GE") as an online information and communication service subject to your acceptance of the terms and conditions set forth in this agreement ("Agreement").
Your access to and use of this site is authorized and controlled by a contractual relationship your company or agency has with GE which is governed by one or more underlying existing agreements, which may include General Terms Agreements, service agreements, maintenance agreements or Proprietary Information Agreements.
Any transaction for goods, services or data which you have entered into with or may enter into with GE, whether separately in writing or through the use of any link provided by GE on this Site, will be governed by the terms and conditions set forth in the applicable agreement governing such transaction. In the event that you do not have a current, valid agreement with GE, you agree that your use of this site is governed by the terms and conditions contained in in [GE's Standard Terms and Conditions](#). In the event of a conflict between specific terms of this Agreement and specific terms of another agreement you may have with GE, the terms of such other agreement shall control to the extent necessary to eliminate such conflict. All other terms shall be governed by this Agreement.
Please read this Agreement carefully before accessing, browsing or using this site ("Site"). By indicating your acceptance below, you agree that

At the bottom of the page, there are two buttons: "Accept" and "Leave". Below these buttons are links for "Privacy Policy" and "Terms of Use". An orange arrow points to the "Accept" button. A large orange-bordered box contains the text: "Read Terms and Conditions agreement and click on Accept to gain access to the Technical Updates Portal."

Welcome page



Query Page Description

Search for Bulletins:
Starting from July 2010,
Service Bulletins with
new compliance
categories: *Optional,*
Maintenance,
Compliance Required,
Alert and Safety

**Search for Bulletins
(before July 2010):**
Service Bulletins with
old compliance
category: *Optional,*
Routine, Campaign and
Alert.

**Search for Service
Letters (before July
2010):** Service Letters
issued before July
2010. After this date, SL
are no more issued.

**Search for TIL: Technical
Information Letters
issued by GE Energy.**

The screenshot shows the 'Technical Updates Portal' search interface. At the top, there are navigation links: Home, My Fleet, Useful Links, Contact Us, and CWC Aviation Portal. A user is logged in as 'Laila Vannini'. The main search area has tabs for 'Bulletins', 'Bulletins (before July 2010)', 'TIL', 'Letters (before July 2010)', and 'My Compliance Info'. The 'Bulletins' tab is active. The search form includes fields for Technology (with a dropdown menu showing 'Aero Gas Turbine' and 'Centrifugal Compressor'), Equipment S/N, Bulletin Number, Search in title, Issued on or after, Issued on or before, and Category. There are 'Search' and 'Clear' buttons. At the bottom, there are links for 'Service Bulletin Definition', 'Compliance Info Definitions', 'TIL Definitions', 'Privacy Policy', and 'Terms of Use'.

Query Page (The same for any kind of document)

You can query by:

1. Technology
2. Equipment S/N
3. Bulletin Number
4. Search in title
5. Issue Date
6. Category

The screenshot shows a web browser window titled "Technical Updates Portal - Bulletin" with the address bar showing "http://www5.gepower.com/teupw/app/search-condition-bulletin". The page content includes a navigation menu with "Useful Links", "Contact Us", and "CWC Aviation Portal". A "Log Out" link is visible in the top right, along with the text "Logged user: Laila Vannini". The main search area has tabs for "Bulletins", "Bulletins (before July 2010)", "TIL", "Letters (before July 2010)", and "My Compliance Info". The search form includes fields for "Technology" (a dropdown menu with "Aero Gas Turbine" and "Centrifugal Compressor" selected), "Equipment S/N", "Bulletin Number", "Search in title", "Issued on or after", "Issued on or before", and "Category" (a dropdown menu). Below the form are "Search" and "Clear" buttons. At the bottom, there are links for "Service Bulletin Definitions", "Service Letter Definitions", "My Compliance Info Definitions", and "TIL Definitions", along with "Privacy Policy" and "Terms of Use". Copyright information for "© 1997-2010 General Electric Company. All Rights Reserved." is also present.

Technology: shows all the Service Bulletins based on technologies available in your fleet.

Search in title: allows focusing your search on specific key words.

Equipment S/N: allows to search all Service Bulletins applicable to a specific Unit s/n.

Issue Date: allows searching all Service Bulletins issued before, after or between the specified dates.

Then Click here to start the search

Bulletin Number: allows finding the specified Service Bulletin number.

Category: allows focusing your search on Compliance categories.

Example of Result Page

The screenshot shows a search results page for 'Aero Gas Turbine' technology. The page includes a table of service bulletins with columns for Name, Rev, Issue Date, Title, Category, Timing Code, Download Service Bulletin File, Impacted Fleet, and Download Highlight File. Callout boxes provide instructions on how to interact with the page:

- Clicking on the NIC Code opens the Open/Save box to open/download the associated document** (points to the NIC code links in the Name column).
- Clicking on column headers sorts the list based on the selected field** (points to the 'Issue Date' header).
- Click here to view or download the pdf file of selected Service Bulletin** (points to the 'Download Service Bulletin File' column).
- Click to view or download the serviceable fleet of the selected Service Bulletin (see next slide)** (points to the 'Impacted Fleet' column).
- Select one or more documents using the check box and click on Mass Download to download a single ZIP file** (points to the 'Mass Download' button).
- Select one or more documents using the check box and click on Excel Icon to download the list of the NIC in excel** (points to the Excel icon).
- Hyperlink to all glossary definitions** (points to the 'Category Definitions | Timing Code Definitions' link).

<input type="checkbox"/>	Name	Rev	Issue Date	Title	Category	Timing Code	Download Service Bulletin File	Impacted Fleet	Download Highlight File
<input type="checkbox"/>	NIC 10.02	00	28-Jan-10	Failure of Special Tool for PGT25+ Cartridge Disassembly	Alert	2			
<input type="checkbox"/>	NIC 10.01	00	28-Jan-10	Failure of Special Tool for PGT25+ Bearing #2 Cap Disassembly	Alert	2			
<input type="checkbox"/>	NIC 09.28	00	23-Dec-09	Potential issue with the synthetic lube oil chip detectors of PGT25 and PGT25+ Gas Turbines	Routine	2			
<input type="checkbox"/>	NIC 09.12	00	05-Jun-09	Failure of PGT25 Cartridge Lifting Tool	Alert	2			
<input type="checkbox"/>	NIC 09.08	00	25-Mar-09	PGT25+ Power Turbine Exhaust Plenum	Campaign	6			

Example of Serviceable Fleet

http://st-www2.gepower.com - Impacted Fleet - Microsoft Internet Explorer

Impacted fleet for document # NIC 07.03
Title: Vibration Signal Acquisition and Transmission System for Remote Monitoring & Diagnostics Service
Issued on: 21-Mar-07

Please note that impacted fleet only reports equipment included in your profile. Click on **My Fleet** on the menu bar to review sites and equipment associated to your profile.

[Close](#)

OEM Serial #	Technology	Equipment/ Mode	Customer	Next Forecasted Outage	Unit Compliance Date
Site: SITE 1					
G06375	HD Gas Turbine	MS6001B			
Site: SITE 2					
G07083	HD Gas Turbine	MS5002D			
G07084	HD Gas Turbine	MS5002D			
G07086	HD Gas Turbine	MS5002D			

[Close](#)

Done Internet

Viewing "My Fleet"

The screenshot shows a Microsoft Internet Explorer browser window displaying the 'Technical Updates Portal - Bulletin Search Page'. The address bar shows the URL: <http://st-www2.gepower.com/teupw/app/search-condition-bulletin>. The page header includes the GE logo and 'inside GE Infrastructure Oil & Gas'. A navigation menu contains links for Home, My Fleet, Useful Links, and Contact Us. The user is logged in as 'Barbara Cherici'. The main content area has tabs for 'Bulletins', 'Letters', and 'My Compliance Info'. Below the tabs is a search form with fields for Technology (with a dropdown menu showing 'Centrifugal Compressor' and 'HD Gas Turbine'), Equipment S/N, Bulletin Number, Search in title, Issued on or after, Issued on or before, and Category. There are 'Search' and 'Clear' buttons. At the bottom, there are links for 'Service Bulletin Definitions', 'Service Letter Definitions', and 'My Compliance Info Definitions', along with 'Privacy Policy' and 'Terms of Use'.

Click here to return to the list of Sites/Equipments for which you are authorized

Example of assigned Fleet

http://st-www2.gepower.com - Assigned Fleet - Microsoft Internet Explorer

Customer 1 Fleet

This is the fleet assigned to your profile. If you need to add/remove units please send an e-mail to the [TEUP team](#) for profile update.

Close

OEM Serial #	Technology	Equipment/Model	Customer
SiteSITE 1			
G06375	HD Gas Turbine	MS6001B	CUSTOMER 1
SiteSITE 1			
C11422	Centrifugal Compressor	3MCL1003	CUSTOMER 1
C11423	Centrifugal Compressor	3MCL1003	CUSTOMER 1
C11424	Centrifugal Compressor	2MCL1006	CUSTOMER 1
C11425	Centrifugal Compressor	2MCL1006	CUSTOMER 1
C11426	Centrifugal Compressor	MCL806	CUSTOMER 1
C11427	Centrifugal Compressor	MCL608	CUSTOMER 1
C11428	Centrifugal Compressor	3BCL608	CUSTOMER 1
C11429	Centrifugal Compressor	MCL806	CUSTOMER 1
C11430	Centrifugal Compressor	MCL608	CUSTOMER 1
C11431	Centrifugal Compressor	3BCL608	CUSTOMER 1
C11828	Centrifugal Compressor	3MCL1003	CUSTOMER 1
C11829	Centrifugal Compressor	3MCL1003	CUSTOMER 1
C11830	Centrifugal Compressor	2MCL1006	CUSTOMER 1

Done Internet

TEUP Contact info:

e-Mail: oilandgas.technicalupdates@ge.com
Phone: (+39) 055 423.9889
Fax: (+39) 055 423.2800



Appendix #3: BULLETIN COMPLIANCE INFO

Nuovo Pignone S.p.A. Proprietary Information

7

The information published in this Service Bulletin is offered to you by GE in consideration of its ongoing sales and service relationship with your organization. However, since the operation of your plant involves many factors not within our knowledge, and since operation of the plant is in your control and ultimate responsibility for its continuing successful operation rests with you, GE specifically disclaims any responsibility for liability based on claims for damage of any type, i.e. direct, consequential or special that may be alleged to have been incurred as result of applying this information regardless of whether it is claimed that GE is strictly liable, in breach of contract, in breach of warranty, negligent, or is in other respects responsible for any alleged injury or damage sustained by your organization as a result of applying this information. The information contained in this Service Bulletin is confidential and proprietary. This Bulletin and the information contained in it are protected by copyright and/or other intellectual property rights. This Bulletin and information are provided for authorized use only, and may not be used by or disclosed to others without the prior express written consent of Nuovo Pignone S.p.A.

Technical Updates Portal

Bulletin Compliance Info

<http://www.geoilandgas.com>



imagination at work

Query Page

Technical Updates Portal - My Compliance Info Search Page - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://st-www2.gepower.com/teupw/app/search-condition-myinfo>

Google Cerca 6 bloccati Controllo Traduci Invia a Impostazioni

inside
GE Infrastructure
Oil & Gas

Technical Updates Portal

[Home](#) [My Fleet](#) [Useful Links](#) [Contact Us](#) [> Log Out](#)

Logged user: Barbara Cherici

Bulletins Letters **My Compliance Info**

Technology

Document Number

Document type

Equipment S/N

NOTE: GE utilizes sources believed to be reliable to obtain Bulletin Planning and Compliance Data. GE, however, cannot guarantee the accuracy or completeness of the planning and compliance data in this report, nor shall GE be held responsible for any errors or omissions contained therein. If any planning or compliance data is not accurate, please contact your Customer Service Representative

[Service Bulletin Definitions](#) | [Service Letter Definitions](#) | [My Compliance Info Definitions](#)

[Privacy Policy](#) | [Terms of Use](#) © 1997-2007 General Electric Company. All Rights Reserved

Click here to see
Compliance Info Definitions

Compliance Info Definitions

Unit Compliance Date Definitions

UNIT COMPLIANCE DATE	Identifies the actual Service Bulletin execution date, based on customer Compliance Feedback Form
NEXT FORECASTED OUTAGE	Identifies the best opportunity to implement Service Bulletin recommendation based on the information available on GE Oil&Gas databases

Note

GE utilizes sources believed to be reliable to obtain next forecasted outage and unit compliance date. GE, however, cannot guarantee the accuracy or completeness of outage and unit compliance data in this report, nor shall GE be held responsible for any errors or omissions contained therein. If any planning or compliance data is not accurate, please contact your Customer Service Representative

My Compliance Info Query Page

Compliance Info Search Page - Microsoft Internet Explorer

Help

Search Favorites

http://teupw/app/search-condition-myinfo

Technical Update

[Useful Links](#) [Contact Us](#) [CWC Aviation Portal](#)

Bulletins | Bulletins (before July 2010) | TIL | Letters (before July 2010) | **My Compliance Info**

Technology: Aero Gas Turbine, Centrifugal Compressor

* Equipment S/N

Document Number

Document type

Category

NOTE: GE utilizes sources believed to be reliable to obtain Bulletin Planning and Compliance Data. GE, however, cannot guarantee the accuracy or completeness of the planning and compliance data in this report, nor shall GE be held responsible for any errors or omissions contained therein. If you believe compliance data is not accurate, please contact your Customer.

Search Clear

[Service](#) [Letter Definitions](#) | [My Compliance](#)

[Privacy Policy](#) | [Terms of Use](#) | © 1997-2010 General Electric Company. All Rights Reserved.

Specifying a Document Number (NIC Code) you may see the implementation status on the selected Unit s/n

Equipment s/n is a mandatory field

Choosing a Document Type and Associated Category you may see the implementation status of Service Bulletins on the selected Unit s/n

Example of Compliance Info Result Page

The screenshot shows a web browser window titled "Technical Updates Portal - My Compliance Info Search Result Page". The main content is a table of documents issued on HD Gas MS5442D (S/N G06299). The table has columns for Name, Rev, Type, Issue Date, Title, Category, Level, Timing Code, Compliance Date, Download File, Bulletin Planning, and Update Compliance Info. Two rows are visible, each with a checkbox in the first column and an envelope icon in the Bulletin Planning column. Below the table are buttons for "Mass Download" and "New Search".

Callout boxes provide the following information:

- Clicking on the NIC Code opens the Open/Save box to open/download the associate document** (points to the "NIC 06.39.SL" link).
- Identifies the Service Bulletin execution date** (points to the "Issue Date" column header).
- Clicking here you can create a pre-format email (Compliance Record Form) to inform GE O&G that the selected Service Bulletin has been implemented on the Unit** (points to the "Update Compliance Info" column header).
- Select one or more document using the check box and click on Mass Download to download a single ZIP file** (points to the "Mass Download" button).
- Clicking here you can create a pre-format email (Bulletin Planning Date) requiring GE O&G to implement the selected Service Bulletin on the Unit** (points to the envelope icon in the "Bulletin Planning" column).

Bulletin Planning pre-format mail

BULLETIN PLANNING FORM

Technical Updates Team,

we would like to inform you about our intention to implement the recommendations stated inside the Service Bulletin:

Document: NIC 07.27
Title: Upgrade from the <l> MS DOS to the HMI Windows operator interface
Issue Date: 21-Sep-07
Category: Optional

on the following machine:

Unit S/N: XXXXX
Technology: HD Gas
Site Name: SITE 1
Model: MS5002

Based on the information on the estimated delivery time of Service Bulletin, we identified as best opportunity following date (dd/mm/yy):

General Comments:

Best Regards

Note: UNIT COMPLIANCE DATE identifies the actual Service Bulletin execution date, based on customer Compliance Form Feedback

Selected Service Bulletin (filled automatically)

Fill in the field with your estimated execution date

Selected Unit s/n (filled automatically)

Compliance Info pre-format mail

COMPLIANCE INFO FORM

Technical Updates Team,

with this communication we would like to notify the occurred implementation of the Service Bulletin

Document: NIC 07.27
Title: Upgrade from the <l> MS DOS to the HMI Windows operator interface
Issue Date: 21-Sep-07
Category: Optional

on the following machine:

Unit S/N: XXXXX
Technology: HD Gas
Site Name: SITE 1
Model: MS5002

The execution date of this Service Bulletin is

In order to maintain update your internal unit database, please find latest operating data of the machine:

Running Hours: Starts:

Trips Numbers:

General Comments:

Best Regards

Note: UNIT COMPLIANCE DATE identifies the actual Service Bulletin execution date, based on customer Compliance Form Feedback

Selected Service Bulletin (filled automatically)

Fill in the field with the real execution date

Selected Unit s/n (filled automatically)

Fill in the fields with unit latest operating data

TEUP Contact info:

e-Mail: oilandgas.technicalupdates@ge.com

Phone: (+39) 055 423.9889

Fax: (+39) 055 423.2800



imagination at work



SERVICE BULLETIN COMPLIANCE RECORD

Unit Contact Information

Serial Number: _____

Operating Hours: _____

No. of Starts: _____

Customer Contact Information

Customer Name: _____

Contact Name: _____

Position: _____

e-mail: _____

Service Bulletin Applied:

NIC Code: _____ Issue date: _____ Category: _____

Title: _____

Service Bulletin Completion Date: _____

100% of Service Bulletin Completed: YES NO

If **No**, please state what was completed and what was not: _____

Comments:

Please complete and Fax this form to: GE OIL & GAS Technical Update Communication
TES/TECH/TEUP Department - Mr. Franco Sciacchitano -
Fax: +39 055 423.2800
e-mail: oilandgas.technicalupdates@ge.com

NOTE: The Unit Compliance Record can also be transmitted automatically by email from the "My Compliance Info" section of the Technical Updates Web Portal at:
http://www.geoilandgas.com/businesses/ge_oilandgas/en/about/technical_bulletins.htm



GE requests that you complete this User Satisfaction Survey to help us better serve you with accurate and timely information on your equipment

USER SATISFACTION SURVEY

Service Bulletin Number: _____ Date: _____

1. How many days after the Service Bulletin issue date did you receive this document?

1 - 5 days

6 - 10 days

+ 10 days

NOTE: To directly access and download GE Oil & Gas Service Bulletins published on your equipment and to subscribe to automatic e-mail notification, please visit the Technical Updates Web Portal at:

http://www.geoilandgas.com/businesses/ge_oilandgas/en/about/technical_bulletins.htm

This online tool is available only to registered GE customers. Please refer to NIC 07.37.SL for any additional information.

Please rate the following based on a scale of 1 to 5, where 1 is Excellent and 5 is Poor.

2. How well this document informed you of the technical issues)

1 2 3 4 5

3. The overall effectiveness of this Service Bulletin

1 2 3 4 5

Comments or Suggestions:

Please complete and Fax this form to:

GE OIL & GAS Technical Update Communication
TES/TECH/TEUP Department – Mr. Franco Sciacchitano -
Fax: +39 055 423.2800
e-mail: oilandgas.technicalupdates@ge.com