# EUROSTER 11E CENTRAL HEATING/UTILITY HOT WATER SYSTEM PUMP CONTROLLER



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#### 1 INTRODUCTION

Carefully study this user manual to learn how to correctly operate the EUROSTER 11E central heating/utility hot water system pump controller.

#### 2 FIELD OF APPLICATION

**EUROSTER 11E** is a modern microprocessor-based controller used to control central heating (CH) system pump or utility hot water (UHW) system pump.

The **EUROSTER 11E** controller features the ANTY STOP function that prevents idle pump rotors against seizing. Once the heating season is over, every 14 days the function automatically turns ON the pumps for 30 seconds. To that end the controller must be left powered up.



# 3 VISIBLE CONTROLLER ELEMENTS



- 1. 230 VAC~ mains input
- 2. 230 VAC~ power supply to pump
- 3. Input for temperature sensor cable
- 4. Mains switch
- 5. LCD display
- 6. Knob

#### 4 INSTALLATION



Hazardous voltages may be present inside the controller and on its cables. Therefore it is expressly forbidden to install the device prior to disconnecting its mains power supply. Only qualified technicians may install the controller. Do not install any devices showing signs of any mechanical damage.

The procedure:

#### a) Mount the controller:

using a pair of supplied nylon nail-it fasteners (anchors) mount the controller box on a

wall (or any other suitable supporting structure)

• using fasteners fix controller cables to the wall.

# b) Install temperature sensors:

- do not immerse sensors in liquids nor install them within stream of flue gases
- install boiler temperature sensor at the boiler point specially designed for that purpose or else on an unshielded boiler outlet pipe (as close to the boiler as possible) or install UHW tank temperature sensor at the tank point specially designed for that purpose
- using hose clips tighten the sensor to its pipe and cover it with thermal insulation.

# c) Hook up pump power supply cable:

- connect yellow (or yellow-green) PE wire with the 

  terminal
- connect blue wire with the N terminal
- connect brown wire with the L terminal.

# d) Verify the connections:

• check up all cable connections and tighten terminal box lids.

## e) Hook up the controller:

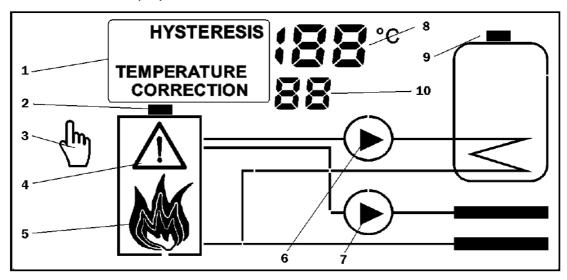
- make sure controller cables are protected against incidental cut off
- plug the controller power supply cable into a 230V/50Hz mains socket equipped with a grounding pin.



The controller must not be installed in a place where the ambient temperature may exceed 40°C.

#### 5 CONTROLLER DISPLAY

Elements of the controller display:



- 1. Name of the controlled parameter (displayed while set point values are browsed/set)
- 2. Heat source (boiler) temperature sensor icon (CH system control mode)
- 3. Manual operation mode (icon lit while the temperature is manually controlled)
- 4. Alarm (icon blinks in case of an alarm)
- 5. State of the heat source (boiler) furnace animated icon, see description below
- 6. UHW system pump icon lit while the pump is running (UHW system control mode)
- 7. CH system pump icon lit while the pump is running (CH system control mode)
- 8. Heat source (boiler)/UHW tank temperature (CH system/UHW system control mode, respectively) / other displayed parameter value
- 9. UHW tank temperature sensor icon (UHW system control mode)
- 10. Menu option number (displayed while set point values are browsed/set)

Animated icon that visually presents state of the heat source (boiler) furnace is for information purposes only, it does not influence operation of the controller in any

way.					
•	Normal operation:	*	<->	<b>M</b>	supply temperature between 35°C and 90°C
•	Overheating:		<->		supply temperature > 90°C
•	Furnace put out:				supply temperature < 35°C

#### **6 TURNING THE CONTROLLER ON**

- Turn the controller mains switch (4 in section 3) into the "I" position.
  - > Device firmware version No. and compilation date are sequentially displayed for 2 s.
  - > "AS" letters are blinking on the display while the ANTY STOP function turns on the pump.
  - > State of the system is shown on the display.
- If the controller is being turned on for the first time: select the desired mode of operation (see section 7 below) and set the desired controller presets (see section 8 below).

# 7 MODE OF OPERATION AND FACTORY (DEFAULT) PRESETS

The **EUROSTER E11E** controller may be operated in two modes: it may control CH system pump or UHW system pump. In the former mode the CH system pump is engaged if sensor temperature has exceeded the preset limit. In the latter mode the UHW system pump is kept running until sensor temperature reaches the preset value.

Restore one of the factory default presets to change the mode:

- Set 1 has been complied for layouts in which CH system pump is controlled
- Set 2 has been complied for layouts in which UHW pump is controlled.

Proceed as follows to restore factory presets (e.g. in order to change the controller operational mode):

- Press the knob and while holding it depressed turn the controller off and on.
   "Fd" (factory defaults) is displayed.
- Release the knob. Digit 0 is displayed.
- Select the desired set of defaults (1 or 2) and accept the selection.
- Check and correct the presets if needed.

# 8 CONTROLLER PRESETS

Shortly after power supply of the controller is turned on, current state of the system is shown on the display. Turn the knob to the right to enter the preset browse/edit mode. General procedure to edit a preset:

- 1. Turn the knob to select the desired preset (parameter). The controller displays current value of the selected parameter (top) and its number (bottom).
- 2. Press the knob. The displayed parameter value starts to blink.
- 3. Set the desired new value and press the knob to accept it

Wait 10 seconds until the displayed parameter value stops blinking in order to abort the edit procedure (to leave the current value intact)

Configuration windows are numbered to facilitate manipulations. User may edit the following

controller parameters (presets):

## 1. Controlled temperature

Threshold temperature at which controller will turn the respective pump ON/OFF.

## 2. Pump hysteresis

Difference between the temperature at which the controller turns the pump ON and the temperature at which the controller turns it OFF. See section 9 below for details.

#### 3. Temperature sensor correction

A constant added to/subtracted from all values measured by (external) temperature sensor to compensate for difference in respect to water temperature inside the system.

# 4. Pump manual operation (test)

Display current pump status commanded by the controller (0/1 = pump disengaged/engaged).

Press the knob and modify the parameter value to manually control the pump. Press the knob once more or leave it inactive for 10 seconds to resume automatic mode of control.

All presets are listed below for two possible modes of operation:

- CH central heating pump control mode
- UHW utility hot water pump control mode

Parameter	Preset value							
Name	defa	min		max		Unit		
Name	СН	UHW	СН	UHW	СН	UHW		
Controlled temperature	40	60	10	10	80	80	°C	
Pump hysteresis	4	4	2	2	10	10	°C	
Temperature sensor correction	0	0	-5	-5	5	5	°C	
Pump manual operation (test)	as calculated by the controller	as calculated by the controller	0 (OFF)	0 (OFF)	1 (ON)	1 (ON)	-	

#### 9 CONTROLLER OPERATION

#### Central heating pump control mode:

- The pump is engaged as soon as the boiler temperature  $T_{\text{boiler}}$  has exceeded the preset threshold  $T_{\text{preset}}$  by more than half of the pump hysteresis  $H_{\text{pump}}$ :  $T_{\text{boiler}} > T_{\text{preset}} + H_{\text{pump}}/2$
- The pump is disengaged as soon as the boiler temperature has dropped below the threshold by more than half of the hysteresis:

$$T_{\text{boiler}} < T_{\text{preset}} - H_{\text{pump}}/2$$

#### Utility hot water pump control mode:

• The pump is engaged as soon as the UHW tank temperature  $T_{tank}$  has dropped below the threshold  $T_{preset}$  by more than half of the pump hysteresis  $H_{pump}$ :

$$T_{tank} < T_{preset} - H_{pump}/2$$

• The pump is disengaged as soon as the UHW tank temperature has exceeded the threshold by more than half of the hysteresis:

$$T_{tank} > T_{preset} + H_{pump}/2$$

#### 10 THE ANTY-STOP FUNCTION

The ANTY-STOP function turns on the pump immediately after the controller is turned on, then every 14 days. "AS" letters are blinking on the controller display while the function is active.

Any alarm generated while the ANTY-STOP function is active (overheating or temperature sensor failure) aborts the function execution.

#### 11 TROUBLESHOOTING

#### a) Device is dead

Burnt mains fuse or ROM failure. Replace the fuse or have the controller serviced.

b) Sensor icon on the display blinks, "Sh" or "OP" letters next to the icon Sensor circuit shorted (Sh) or opened (OP). Check/replace the sensor cable or ship the controller (together with the sensor) to service.

#### c) Pump does not operate

Turn on the controller and make sure that pump icon is displayed. If not, check the presets or restore factory ones (see section Błąd: Nie znaleziono źródła odwołania). Check pump connection.

# d) Controller knob operates erratically

Pulse generator failure. Have the controller serviced.

# 12 COMPATIBILITY WITH STANDARDS/CERTIFICATES

The **EUROSTER 11E** controller meets all requirements of the EMC and the LVD EU Directives. The CE Conformity Declaration is available on the <a href="http://www.euroster.com.pl">http://www.euroster.com.pl</a> Internet webpage.

#### 13 SPECIFICATIONS

a) Mains 230 V 50Hz

b) Current consumption max. 7 mA (1.6 W)

c) Output rated load 3 A d) Length of cables 1,5 m

e) Dimensions (width x height x depth) 150 x 90 x 54 mm

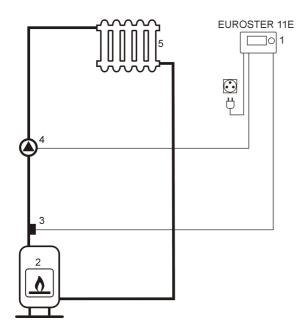
#### **14 KIT CONTENTS**

- a) controller box with temperature sensor
- b) sensor hose clip
- c) box fasteners/anchors
- d) this Installation & Operation Manual
- e) template to drill holes for fasteners/anchors

# 15 CONNECTION DIAGRAMS

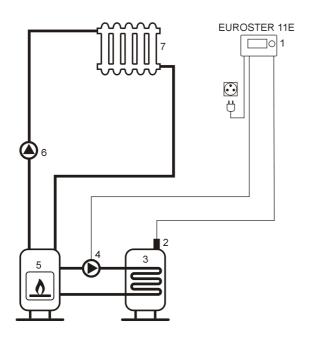
Diagrams presented below are simplified (not every element necessary to correctly operate the system is shown).

# Central heating pump control mode



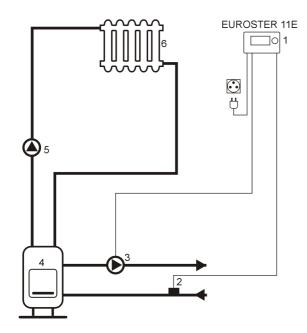
- 1. EUROSTER 11E controller
- 2. CH boiler
- 3. Heat source temperature sensor
- 4. CH pump
- 5. Radiator (heat load)

# Utility hot water pump control mode



- 1. EUROSTER 11E controller
- 2. UHW tank temperature sensor
- 3. UHW tank
- 4. UHW tank pump
- 5. CH (gas) boiler
- 6. CH pump
- 7. Radiator (heat load)

# Utility hot water re-circulation pump control mode (the so called "third pipe")



- 1. Controller EUROSTER 11E
- 2. Re-circulated water temperature sensor
- 3. Re-circulation pump
- 4. CH boiler with UHW tank
- 5. CH pump
- 6. Radiator (heat load)

#### 16 ELECTRONIC WASTE MANAGEMENT INFORMATION



We made every effort to get as a long controller lifetime as possible. However, the device is subject to natural tear and wear. We ask you to have a controller that will not meet your requirements any more brought in to an electronic waste management facility. Electronic waste is collected free of charge by local distributors of electronic equipment.

Inappropriate management of electronic waste may lead to an unnecessary environment pollution.

Cardboard boxes should be disposed of at a paper recycling facility.

#### **EUROSTER 11E CONTROLLER WARRANTY CERTIFICATE**

Warranty terms:

- 1. Warranty is valid for 24 months from the controller sale date.
- 2. Warranty is valid exclusively on the territory of Poland.
- 3. Claimed controller together with this warranty certificate must be supplied to the seller or directly mailed via *Poczta Polska* mail operator to the manufacturer.
- 4. Warranty claims shall be processed within 14 business days from the date the manufacturer has received the claimed device.
- 5. Controller may be repaired exclusively by the manufacturer or by other party clearly authorized by the manufacturer.
- 6. Warranty becomes invalidated in case of any mechanical damage, incorrect operation and/or making any repairs by unauthorized persons.
- 7. This consumer warranty does not exclude, restrict nor suspend any right of the Buyer ensuing if the product would not meet any of the sale contract terms.

sale date	serial number/date of manufacture	signature/stamp

Service phone (48) 655-71-20-12

Business entity that issued this warranty certificate:

P.H.P.U. AS Agnieszka Szymańska-Kaczyńska, Chumiętki 4, 63-840 Krobia, Poland