DOCOMO holds messages for you when you are not available

Voice Mail Service

Application	Monthly Charge
Required	**300 yen (excluding tax)**

*For more details, refer to "Charges" on p. 26.

When you are unable to take a call, for instance when you are out of the service area or when your handset is turned off, the DOCOMO Voice Mail Service Center will take a voice mail message for you. Alternatively, an Announcement Only function is also available, which answers calls with an outgoing message from you, but does not accept voice mail messages.

Apply Here
(in Japanese only)
From i-modehandsets From smartphones

Uses:
● When radio signals are too weak to connect the call
● When your Mobile phone handset is turned off
● When you do not answer the call within the set ring duration*

*You can set the ringing duration from 0 to 120 seconds.

OFF!
Turn off the power in the movie theater- no problem.

Inform callers you are on a long business trip with a creative message.

‹‹(Service Features)››

Up to 20 voice mail messages can be recorded. Each message can be up to 3minutes long.
*Up to 20 voice phone and 20 Videophone messages can be saved. Voice mail messages are stored for 72 hours.

If you are using a Videophone-compatible handset, you can record video messages as well as voice messages.
*This service is not available with smartphones or some other handset models (refer to p. 21).

[With smartphones (only models running AndroidOS)]
Use the following procedure to make the settings. *Procedures may differ depending on handset.
● From the Handset Screen
Select "Settings." → Select "Call settings." → Select "Network service." → Select "Voice mail service."

Now even more convenient!
Works with Videophones, too!

Now leave messages with video, too!
With Videophones, you can now leave messages that include not only voice, but video as well.
For more details, refer to p. 21-25.

Activating Voice Mail Service

When you first subscribe to Voice Mail Service, this service is activated.
*Except when the Call Forwarding Service is initiated. *You can make calls even while the Voice Mail Service is activated.

From the Handset Screen

1
Voice mail
Play messages
Activate
Deactivat...

Display the Voice Mail Service menu, and select "Activate."

2
Voice mail
Activate?
YES NO

Select "YES" to activate the service, or "NO" to cancel it.
A confirmation screen will appear. Select "YES" to activate Voice Mail Service. After this, the results of your setting appear.
*It is then possible to set the ring duration.

Using the Dial Pad

1
Press 1 4 1 1 📞

(((**Announcement**
"The Voice Mail Service is activated."
*The Announcement may differ depending on the setting.

2
Press 📞 **to finish.**

*If your phone is turned on and you are inside the service area, you can still answer your phone after activating the Voice Mail Service at any time until the message is forwarded to the Voice Mail Service Center. *For instructions to use the service with Videophones, refer to p. 21. *For instructions to "Activate" or "Deactivate" the Voice Mail Service for an additional number under the Multi number service, refer to the Usage and Setting Procedures for the Multi number on the DOCOMO website (in Japanese only).

Deactivating Voice Mail Service

Please be aware that deactivating Voice Mail is not the same as cancelling the Voice Mail Service subscription.
*The monthly charge applies even when the service is deactivated.

From the Handset Screen

1
Voice mail
Play messages
Activate
Deactivate
Set ring ti...

Display the Voice Mail Service menu, and select "Deactivate."

2
Voice mail
Deactivate?
YES NO

Select "YES" to deactivate the service, or "NO" to cancel it.
A confirmation screen will appear. Select "YES" to deactivate Voice Mail Service. After this the results of your setting appear.

Using the Dial Pad

1
Press 1 4 1 0 📞

(((**Announcement**
"The service is deactivated."
*The announcement may differ depending on the setting.

2
Press 📞 **to finish.**

*Even if Voice Mail Service has been deactivated, you can automatically or manually transfer incoming calls to the Voce Mail Service Center when you are already on the line. See p. 14 and p. 18 for details.
*Various functions such as replaying incoming messages and changing the outgoing message can be performed in the usual manner even when the Voice Mail Service is deactivated. Furthermore, an announcement will notify you if there are new messages waiting when you deactivate the service.

● When Simultaneously Subscribed to the "Call Forwarding Service"
Although the two services cannot be active at the same time, you can have incoming messages recorded at the Voice Mail Service Center if the Call Forwarding Service is activated and the phone at the forwarding number is busy.
*For further settings instructions, refer to the Usage and Setting Procedures for the Call Forwarding Service on the DOCOMO website.
*You can record a voice mail message even if the Voice Mail Service is deactivated.

● The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.

Voice Mail Service

Listening to, Saving, and Deleting New Messages

Listen to new voice mail messages being held for you at the Voice Mail Service Center.
● An announcement will inform you if you have no new messages, and the call will end (no communications charges are applied).

From the Handset Screen

1

Voice mail
Play messages
Activate
Deactivate
Set ring time
Check setting
Setting

Display the Voice Mail Service menu, and select "Play messages."

2

Play messages

Play (voice call)   X
Play (videophone) X

Select "Play (voice call)× ."

*If only voice messages have been received, the screen in Step ③ appears.

3

Play messages of voice call?

YES   NO

Select "YES" to listen to new messages, or "NO" to cancel it.

A confirmation screen will appear. Select "YES" to listen to your messages.

4

[Calling]
Play messages
1417

You are connected to the Voice Mail Service Center.

You are connected to the DOCOMO Voice Mail Service Center, and new messages are ready to be played. During this time, "Play messages" and "1417" appear on the screen.
↓
Follow the instructions in the announcement to listen to your voice mail (See "Using the Dial Pad" in the following section for instructions on what to do after the announcement).

Using the Dial Pad

1

Press

[1] [4] [1] [7] [📞]

《 Announcement

【When there is a new message】
"There are X new messages..."

《 Announcement

"This is the 1st (2nd...) message received at..."

* One of your messages is played.

《 Announcement

"To listen to this message again,..."

2

Press one of the following:

[1] （Hear again）

[2] （Save）

[3] （Delete）

[#] （Hear the next message）

[1] →Listen to the message again
[2] →Save the message. An announcement will state: "Message has been saved."
[3] →Delete the message. An announcement will state: "Message has been deleted."
[#] →Listen to the next message

*After all messages have been heard, the following announcement is played:

《 Announcement

"There are no more messages,..."

3

Press [✳] [📞] to finish.

*When using the dial pad for these procedures (except for entering phone numbers and Network PINs with remote operation), you can still use it while announcements are playing as long as you know how to carry out the procedure you want to perform.

One-Point Advice

While you are listening to a message, pressing the following keys performs the following operations:

[1]	Listen to the message again	[7]	Jump 5 seconds back into the message
[2]	Save the message playing	[8]	Pause the message (for 20 seconds)
[3]	Delete the message playing	[9]	Jump 5 seconds forward in the message
[6][4]	Listen to the previous message *1	[#]	Skip to the next message
[6][5]	Announce the time and date the message was received	[✳]	Stop the message and return to the main menu
[6][6]	Announce the number of the caller who left the message *2		

*1 [6][4] will not work if you are listening to the first message. If you perform this operation by accident, press the [✳] key twice to return to the previous operation.
*2 This will not work unless the Caller ID Announcement function is activated. See p. 11, listening to the number of the incoming call.

When am I notified of messages?

● When a new message is stored
● When the number of unread messages changes
● When you contact the Voice Mail Service Center
● When you make a Short Message Service (SMS) inquiry
● When you have an incoming or outgoing call

● Checking to see if you have any voice mail messages in the Voice Mail Service Center
Press [1][4][1][7][📞] to call the Voice Mail Service Center, or check for messages from the menu, etc.

● After playing back messages
Press [2] to save the message, or [3] to delete it. If you do not perform either of these operations, the message is treated as a new message. For example, if while listening to a message you hang up or press [#] to play back the next message, it will remain in the Voice Mail Service Center as a new message. The next time you press [1][4][1][7][📞] to connect to the message center, the same message will be played again as a new message.

● Messages are saved for 72 hours.
Voice mail messages are saved for 72 hours from the time they are recorded. They are deleted after 72 hours have elapsed.

● The center can save up to 20 messages.
We recommend you delete unneeded messages so that you can always accept new voice mail messages.

● To listen to a saved message
If you press [1][4][1][7][📞] to listen to your messages, even if you have saved messages, if there are no new messages for you, the call will be terminated without connecting you to the Voice Mail Service Center. To listen to saved messages, see p. 7, "Listening to, Saving and Deleting Saved Messages."

● If you mistakenly erase an incoming message
By carrying out the following procedure before hanging up, you can hear the message again.
(1) For one message only → Press [1]   (2) For two or more messages → Press [✳] then [1]

● If the phone is in an area with poor reception or the phone has been turned off.
There are cases in which the icon that indicates a message has been received may not be displayed in real time. We recommend contacting the Voice Mail Service Center when you are in an area with better reception or the phone has been turned back on.

● The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.

Checking the Voice Mail Service Status

Check to see if Voice Mail Service is activated or deactivated, check your ring duration, Videophone and change these settings.

From the Handset Screen

1

Voice mail
Play messages
Activate
Deactivate
Set ring time
Check setting
Setting

Display the Voice Mail Service menu, and select "Check setting."

2

Voice mail setting

Voice mail   XX
Ring time   XXXsec
Videophone   XX

The Setting Confirmation screen appears.

If the displayed settings for activating or deactivating the Voice Mail Service, the ring duration, and activating or deactivating Videophone compatibility are correct, then end the call.
To change these settings, select the function menu, then select the item to change. This will take you to the respective setup screen; perform the configuration directly from there (see the respective pages for instructions for each operation).
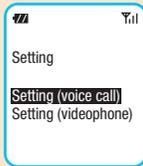
One-Point Advice

Before Setup

You can use the handset screen to automatically dial "1416."

You can also use the procedures on the following screens to set the features made available by dialing " 1 4 1 6 ."* After the announcement, continue by referring to the respective pages.

Voice mail
Play messages
Activate
Deactivate
Set ring time
Check setting
Setting

Display the Voice Mail Service menu, and select "Setting."

Setting
Setting (voice call)
Setting (videophone)

Select "Setting (voice call)."
* To make Videophone settings, select "Setting (videophone)."

Set voice mail for voice call?

YES   NO

Select "YES" to configure Voice Mail Service, or "NO" to cancel it.

A confirmation screen will appear. Select "YES" to begin configuring your Voice Mail Service.

Follow the instructions in the announcement to configure Voice Mail Service*.
(See "Using the Dial Pad" on each setting* pages for instructions on what to do after the announcement.)

* "1416" used for making the following settings.

"Listening to, Saving and Deleting Saved Messages"	p. 7	"Changing the Outgoing Videophone Message"	p. 23
"Recording and Changing the Outgoing Message"	p. 9,10	"Creating Original Outgoing Videophone Messages"	p. 24
"Listening to the Phone Numbers of Incoming Calls"	p. 11		
"Setting the Announcement Only Function"	p. 12,13		

Checking for New Messages

You can use the following procedures to check whether or not any new messages have been left with the Voice Mail Service.

1 You can confirm this with the "Check new messages" function. You will also be notified when more messages arrive.

2 Dial 1 4 1 7 ☎ to call the Voice Mail Service Center and confirm.
See p. 3 for details. (Listening to, Saving, and Deleting New Messages)

3 The icon in the stand-by display allows you to check whether or not you have messages.

To Check for Messages

Check new messages

Contact the Voice Mail Service Center to check whether you have new messages and the number of new messages.

From the Handset Screen

1

Voice mail
Play messages
Activate
Check setting
Setting
Check new messages
Message notification
Erase icon

Display the Voice Mail Service menu, and select "Check new messages."

2

Completed
Check on
stand-by display

OK

The results of your inquiry appear on stand-by display.

To Learn When You Have More Messages

Set Ring/Vibration when number of messages increases

Configure your phone to Ring / Vibrate when the number of messages increases (may not be available on some models).

From the Handset Screen

1

Voice mail
Play messages
Activate
Check setting
Setting
Check new messages
Message notification
Erase icon

Display the Voice Mail Service menu, and select "Message notification."

2

Notify tone message
Set?

YES   NO

Select "YES" to activate the "Message notification," or "NO" to deactivate it.

A confirmation screen will appear. Select "YES" to activate "Message notification ."

3 **The results of your setting appear.**
If the setting is successful, "Notify tone msg. set" will appear. This completes the setting.

Listening to, Saving and Deleting Saved Messages

You can also use these features by following the procedures shown in "One-Point Advice" on p. 5.

Using the Dial Pad

1 Press **1** **4** **1** **6** ☎

(((**Announcement**

"There are X saved messages..."

2 Press **1**

(((**Announcement**

"This is the 1st (2nd...) saved message..."

*One of your messages is played.

(((**Announcement**

"To listen to this message again,..."

3 Press one of the following:

1 （Hear again）

2 （Save）

3 （Delete）

（Hear the next message）

1 →Listen to the message again.
2 →Save the message.
   An announcement will state:
   "Message has been saved."
3 →Delete the message.
   An announcement will state:
   "Message has been deleted."
→Listen to the next message

*After all messages have been heard, the following
announcement is played: (((**Announcement**

"There are no more messages,..."

4 Press **✳** ☎ to finish.

● **While listening to voice mail messages**
Various operations are available by pressing the keys on your handset (see p. 4 for details).

● **Messages are saved for 72 hours.**
Voice mail messages are saved for 72 hours from the time they are recorded.
They are deleted after 72 hours have elapsed.
The storage time does not change if you play a saved message, and select **2** (save) again.

● **To listen to messages using a different phone**
You can carry out various operations from different phones, including DOCOMO mobile phones, landline phones, and NTT public phones. For details, see p. 19, "Remote Operation from Another Phone."

● **If you have new messages**
Saved messages are playing after new message.

● **When there are no messages, you will hear this announcement.**
" There are no new messages."
Please follow the main menu if you want to carry out any further procedures.

When Leaving Messages

One-Point Advice

An outgoing message that instructs the caller to "When you are finished, press **1** ..."
the incoming message is recorded even if **1** is not pressed. Messages are recorded
for up to three minutes, or up until the caller hangs up.

Setting the Ring Duration

You can set the amount of time the phone rings before connecting a caller to the Voice Mail Service Center when inside the service area.
● The ring duration can be set to between 0 and 120 seconds; you can answer the call before this time has run out. These settings apply both to voice phones and Videophones.

From the Handset Screen

1

Voice mail
Play messages
Activate
Deactivate
Set ring time
Check setting
Setting

Display the Voice Mail Service menu, and select "Set ring time."

2

Ring time(seconds)
000〜120?　000

Set

Setting the ring duration, and select "Set."
You can set the ring time before a caller is connected to the Voice Mail Service Center. Enter a ring duration of 0 to 120 seconds.

3

Ring time
set

The results of your setting appear.
If the setting is successful, "Ring time set" will appear. This completes the setting.

Using the Dial Pad

1 Press **1** **4** **1** **9** ☎

(((**Announcement**

"You can change the period of time your phone rings before forwarding the call to the Voice Mail Service Center. Range is between 0 and 120 seconds. Please enter the time in seconds, followed by the **#** *key."*

2 Press **✕** **✕** **✕** **#**

(((**Announcement**

"The ringing time has been set to XXX second(s). To accept, press the **#** *key; to change, press the* **✳** *key."*

3 Press **#** ☎ to finish.

What if I am using the Voice Memo function at the same time?

One-Point Advice

To give Voice Mail precedence when the Voice Memo function of the mobile phone and Voice Mail are activated, set the ringing duration for Voice Mail shorter than that for Voice Memo.

● When you subscribe to Voice Mail Service, the ring duration is set to 15 seconds.
● The ring duration can be set to between 0 and 120 seconds.
● The ring duration setting is saved even after the Voice Mail Service is deactivated.
● If the ring duration is set to 0 seconds, the caller is connected directly to the Voice Mail Service Center without the call being registered in the mobile phone's call history.
● If your phone is turned off or out of range, the caller is connected directly to the Voice Mail Service.
● The actual ring duration may vary depending on radio reception.

● The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.

Recording and Changing the Outgoing Message

Voice Mail Service allows you to choose the outgoing message you want callers to hear.

The Voice Mail Service includes the following two functions.

Voice Mail Function
This stores messages left by callers.
▶ See p. 9 and p. 10 for the Voice Mail outgoing messages.

Announcement Only Function
Messages from callers are not stored.
▶ See p. 12 and p. 13 for the outgoing messages used in Announcement Only.

Types of outgoing messages for Voice Mail Service

Select from the following three patterns.
The standard system greeting is set at the time of subscription.

■ **Entire message recorded in your own voice**
You can record any message you like up to three minutes in length.

■ **Only your name is spoken in your voice**
You can set the outgoing message to a standard system greeting, in which you give your name in your own voice.

This is (Prerecorded voice)	Yamamoto Your voice	*The outgoing message uses the system message.

■ **Standard system greeting (female voice)** [Outgoing message set at the time of subscription]
Please leave your message after the tone. When you are finished, press **1** to exit. To check your message or to record it again, press the **#** key.

Procedure for changing the outgoing message from the standard system greeting

You can also use these features by following the procedures shown in "One-Point Advice" on p. 5.

Using the Dial Pad

① Press **1** **4** **1** **6** 📞

《 Announcement
"There are X new messages. You are in the main menu. To listen to your messages... To change mail box options, press **9** …"

② Press **9**

《 Announcement
"Your current setting is the Voice Mail Service...To check or to modify your announcement, press **2** …"

③ Press **2** *

*If you have already recorded an Announcement Only outgoing message, press **2**, then press **1**. After that, follow the instructions below.

《 Announcement
"To listen to the current Voice Mail Service Announcement, press **1**. To record the announcement in your own voice, press **2**. To include your name in the announcement, press **4**. To exit this menu, press the * key."

Change your outgoing message to one recorded in your own voice

Change your outgoing message to one with only your name spoken in your own voice

---

Change your outgoing message to one recorded in your own voice

④ Press **2**

《 Announcement
"Please record your announcement after the tone. When you are finished, press the **#** key."

Record your outgoing message.

*Your outgoing message can be up to 3 minutes long.

⑤ Press **#**

《 Announcement
【The outgoing message you recorded plays】
"To select this announcement, press **1** …"

⑥ Press **1**

*This portion also includes announcements; carry out the procedure after the announcement has begun.

⑦ Press **✳** **✳** 📞 to finish.

Change your outgoing message to one with only your name spoken in your own voice

④ Press **4**

《 Announcement
"Please record your name after the tone. When you finish recording, press the **#** key."

Record your name only.

*Your outgoing message can be up to 10 seconds long.

⑤ Press **#**

《 Announcement
"Your callers will hear the following name..."
【Your have reached...】
"To select this announcement, press **1** …"

⑥ Press **1**

*This portion also includes announcements; carry out the procedure after the announcement has begun.

⑦ Press **✳** **✳** 📞 to finish.

You can restore the outgoing message to the standard system greeting.

[Example] Switching a greeting entirely in your own voice to the standard system greeting

● **Using the Dial Pad**

① Press **1** **4** **1** **6** 📞

《 Announcement
"There are X new messages. You are in the main menu. To listen to your messages... To change mail box options, press **9** …"

② Press **9**

《 Announcement
"Your current setting is the Voice Mail Service...To check or to modify your announcement, press **2** …"

③ Press **2** *

*If you have already recorded an Announcement Only outgoing message, press **2**, then press **1**. After that, follow the instructions below.

《 Announcement
"To listen to the current Voice Mail Service Announcement, press **1**. To record the announcement in your own voice, press **2**. To switch to the default prerecorded announcement, press **3** …"

④ Press **3**

《 Announcement
"Switched to the default prerecorded announcement. To include your name in the announcement, press **2**. To exit this menu, press the * key."

*The procedure for changing the setting of only your name spoken in your own voice to the standard system greeting differs from ③ above. Please carry out the procedure according to the instructions in the announcement.
*The outgoing message is erased when you change from a message entirely in your own voice or a message where only your name is spoken in your own voice back to the standard system greeting. To reregister, first record the message in advance.

Listening to the Phone Numbers of Incoming Calls

You can listen to an announcement with both the message and the caller's phone number.

You can also use these features by following the procedures shown in "One-Point Advice" on p. 5.

Using the Dial Pad

1 Press **1** **4** **1** **6** 📞

(((Announcement

"There are... . You are in the main menu..."

2 Press **9**

(((Announcement

"Your current setting is the Voice Mail Service ..."

3 Press **3**

(((Announcement

"Caller ID Announcement is currently off (on). To maintain the current settings, press 1 . To turn on (off) the caller ID announcement, press 2 . To exit this menu, press the ✱ key."

4 To keep the current setting, press **1**

To change the setting, press **2**

(((Announcement

【If you pressed 1 】
"Your current setting is the Voice Mail Service (Announcement Only Service)..."
【If you pressed 2 】
"The Caller ID Announcement is now on (off)..."

5 Press ✱ ✱ ☎ to finish.

● When you first register for Voice Mail Service, the Caller ID Notification function is deactivated.
● To listen to messages, press 1 4 1 6 📞 or 1 4 1 7 📞 .
● If you activate the Caller ID Notification function, you can also hear the phone numbers of callers who left messages while the function was deactivated.
● In the following cases, only the time and date received and the message itself are available for voice mail messages held by the Voice Mail Service Center:

● The caller has intentionally blocked the Caller ID function.
● The call was made from a public phone.
● The call was made from a line incapable of transmitting the caller's phone number.
● The Caller ID Notification function has been deactivated.

Setting the Announcement Only Function

An announcement informs callers that you are not available, and the service will not receive messages.
● Please use it when you will be gone for a long period of time, such as on business or vacation, and cannot listen to your messages.
*The Announcement Only function does not accept Voice Mail messages. Additionally, this is not compatible with Videophones.

Record an outgoing message for the Announcement Only function

Record your own message for the Announcement Only function. There is no standard greeting for this function.

You can also use these features by following the procedures shown in "One-Point Advice" on p. 5.

Using the Dial Pad

1 Press **1** **4** **1** **6** 📞

(((Announcement

"There are... . You are in the main menu..."

2 Press **9**

(((Announcement

"Your current setting is the Voice Mail Service..."

3 Press **1**

(((Announcement

"Switching to Announcement Only Service. Please record your announcement..."

Record your outgoing message.
*Your outgoing message can be up to 3 minutes long.

4 Press **#**

(((Announcement

【The outgoing message you recorded plays.】
"To select this Announcement, press 1 . To modify your announcement, press 2 . To cancel the modification procedure, press the ✱ key."

5 Press **1**

(((Announcement

"Your current setting is the Announcement Only Service..."

6 Press ✱ ✱ ☎ to finish.

One-Point Advice

How do I switch to and from the Voice Mail and Announcement Only Services?

If you have registered separate outgoing messages for both the Voice Mail function and the Announcement Only function, you can switch the messages by following Step ① ➔ ② ➔ ③ ➔ ⑥ above.

*You can activate/deactivate the Announcement Only function just as you do the Voice Mail Service. However if you deactivate the Voice Mail Service while the Announcement Only function is set, the function will still be in effect upon reactivation of the Voice Mail Service. After using the announcement, be sure to remember to switch back to Voice Mail Service.

Change your Announcement Only outgoing message

Change the outgoing message recorded for the Announcement Only function.

You can also use these features by following the procedures shown in "One-Point Advice" on p. 5.

Using the Dial Pad

1 **Press**
1 **4** **1** **6** 📞

(((Announcement
"There are... . You are in the main menu..."

2 **Press** **9**

(((Announcement
"Your current setting is the Announcement Only Service..."

3 **Press** **2**

(((Announcement
"To check or to modify your Voice Mail Announcement, press 1 . To check or to modify your announcement for the Announcement Only Service, press 2 . To exit this menu, press the ✱ key."

4 **Press** **2**

(((Announcement
"To listen to the current announcement for the Announcement Only Service, press 1 . To modify your announcement, press 2 ..."

5 **Press** **2**

(((Announcement
"Please record your announcement after the tone. When you are finished, press the # key."

Record your outgoing message.

*Your outgoing message can be up to 3 minutes long.

6 **Press** **#**

(((Announcement
【The outgoing message you recorded plays.】
"To select this announcement, press 1 . To modify your announcement, press 2 . To cancel the modification procedure, press the ✱ key."

7 **Press** **1**

(((Announcement
"Your current setting is the Announcement Only Service ..."

8 **Press** ✱ ✱ 📞 **to finish.**

*The announcement may differ depending on the setting.

● **When setting the voice mail function**

If you have recorded an Announcement Only message, you can use it with the Voice Mail Service as well.

Call Arrival Settings When on the Line

You can select how incoming calls are connected while you are on the line with another call.

● **If subscribed to the Voice Mail Service and Call Forwarding Service, you can also use other network services you are subscribed to at the same time.**

*Set this function separately from the normal setting (Activate/Deactivate).
*You can only use this function when an incoming call is received while you are on the line. For other situations (when you are outside the service area, unable to answer your phone, or your phone is off, etc.), the operation follows the normal settings.

［ Prior Settings ］ **Perform the following procedure using the handset screen.**

Activate Set In-Call Arrival Act

When you subscribe to Voice Mail Service or Call Forwarding Service, Set in-call arrival act is set to Activated (informs you of incoming calls when you are already on the line).
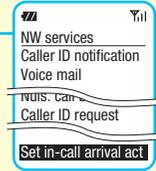
1 Display the "NW services" menu, and select "Set in-call arrival act."

NW services
Caller ID notification
Voice mail
Ndis. call
Caller ID request
Set in-call arrival act
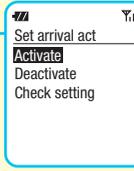
2 Select "Activate."
Display "Set in-call arrival act Activate?" and select "YES." After this, the results of your setting appear.

Set arrival act
Activate
Deactivate
Check setting

*However, setting the "Set in-call arrival act" mode to "Activate" is not necessary when Call Waiting Service is already set to "Activate."

Setting in Advance How Incoming Calls Are Handled While You Are on the Line

You can set "Voice Mail," "Call Forwarding," "Call Blocking" (Call rejection), or "Normal Call" (Answer) for incoming calls received while you are on the line.

From the Handset Screen

1 Display the "NW services" menu, and select "Arrival call act."

NW services
Caller ID notification
Voice mail
Ndis. call
Caller ID request
Arrival call act

2 Select the desired settings.

Arrival call act
Voice mail
Call forwarding
Call rejection
Answer

1 **Voice mail*1**
Connect calls received while the line is busy to the Voice Mail Service Center.

2 **Call forwarding*2**
Forward calls received while the line is busy to another phone number.

3 **Call rejection**
Have the new caller hear a busy signal while the line is busy.

4 **Answer*3**
Hear a notification informing you another call is coming in.

3 The results of your setting appear.
If the setting is successful, the selected category will appear. This completes the setting.

*On those models that do not have an "Arrival call act" menu (i.e., smartphones and certain other models), only the "Normal Call" (Answer) can be set.
*1 Subscription to Voice Mail Service is required. *2 Subscription to Call Forwarding Service is required. *3 If you are subscribed to Call Waiting Service and Call Waiting is activated, the call is taken with Call Waiting as normal. However, if you are simultaneously subscribed to the Voice Mail Service or Call Forwarding Service and the respective service is activated, then after the set ring duration has passed, the call is transfered to the Voice Mail Service Center or the forwarding number (the call is not received with Call Waiting after the set ring duration has passed). Voice Memo does not work with calls received while the phone is in use.

● The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.

Connections Made in the Event of an Incoming Call with Each of the Settings

When setting any of the incoming call handling options, the specific way the call is handled depends on the subscription and the setup as follows.

1 Connect to Voice Mail

When you receive a call while you are on the line, the "Transfer Calls to the Voice Mail Service Center" setting has precedence.

When you receive a call while you are on the line

Subscribed to Voice Mail Service only	Regardless of whether Voice Mail is on or off	**The call is automatically transferred to the Voice Mail Service Center.**
Subscribed to Call Forwarding Service Only	You will hear the announcement "Operation unsuccessful. Please try again." and will be unable to make the setting.	
Subscribed to Voice Mail, and Call Forwarding and/or Call Waiting Services	Regardless of whether Voice Mail is on or off	**The call is automatically transferred to the Voice Mail Service Center.** (Call Forwarding and Call Waiting are not operational.)
Subscribed to Call Forwarding and Call Waiting Services	You will hear the announcement "Operation unsuccessful. Please try again." and will be unable to make the setting.	

2 Call Forwarding

When you receive a call while you are on the line, the "Transfer Calls to the Forwarding Number" setting has precedence.

When you receive a call while you are on the line

Subscribed to Voice Mail Service only	You will hear the announcement "Operation unsuccessful. Please try again." and will be unable to make the setting.	
Subscribed to Call Forwarding Service Only	Regardless of whether Call Forwarding is on or off	**The call is transferred to the forwarding number.**
Subscribed to Voice Mail and Call Waiting Services	You will hear the announcement "Operation unsuccessful. Please try again." and will be unable to make the setting. (Call Waiting does not operate.)	
Subscribed to Call Forwarding and Call Waiting Services	Regardless of whether Call Forwarding is on or off	**The call is transferred to the forwarding number.**
Subscribed to Voice Mail and Call Forwarding Services or Voice Mail, Call Forwarding and Call Waiting Services	Voice Mail on	**The call is transferred to the forwarding number.** (Voice Mail Service cannot be used simultaneously in this case.)
	Call Forwarding on	**The call is transferred to the forwarding number.**
	When Voice Mail and Call Forwarding both off	**The call is transferred to the forwarding number.**

3 Call Blocking (Call rejection)

Incoming calls received while you are on the line are not transferred to the Voice Mail Service Center or the forwarding number, and the caller hears the busy signal.

When you receive a call while you are on the line

Subscribed to Voice Mail Service only	Regardless of whether Voice Mail is on or off	**The caller hears the busy signal.**
Subscribed to Call Forwarding Service Only	Regardless of whether Call Forwarding is on or off	**The caller hears the busy signal.***
Subscribed to Voice Mail and Call Forwarding Services	Regardless of whether Voice Mail and Call Forwarding are on or off	**The caller hears the busy signal.***
Subscribed to Voice Mail and Call Waiting Services	Regardless of whether Voice Mail is on or off	**The caller hears the busy signal.** (Call Waiting is not operational.)
Subscribed to Call Forwarding and Call Waiting Services	Regardless of whether Call Forwarding is on or off	**The caller hears the busy signal.*** (Call Waiting is not operational.)
Subscribed to Voice Mail, Call Forwarding and Call Waiting Services	Regardless of whether Voice Mail and Call Forwarding are on or off	**The caller hears the busy signal.*** (Call Waiting is not operational.)

* When the Call Forwarding Service is activated in locations with poor reception, the ringback tone will be heard before the busy signal.

4 Normal Call (Answer)

When you receive a call while you are on the line, you are notified by a series of short beeps.

● **If you are subscribed to Call Waiting Service**
If Call Waiting is activated, the ordinary call waiting function is used.

● **If you are subscribed to Voice Mail Service**
If Voice Mail is activated, the call is transferred to the Voice Mail Service Center after the set ring duration for Voice Mail Service has passed.

● **If you are subscribed to Call Forwarding Service**
If Call Forwarding is activated, the call is forwarded to the forwarding number after the set ring duration for Call Forwarding Service has passed.

You can connect the new incoming call to the subscribed service manually as well. See p. 18 for details.

One-Point Advice

About Operations When the Line is Not Busy

When an incoming call is received but you do not answer your phone, your phone is off, or you are outside the service area

Subscribed to Voice Mail Service only	Voice Mail on	**The call is transferred to the Voice Mail Service Center.**
	Voice Mail off	**The caller hears the ringback tone or an announcement that phone is turned off, or that the phone is out of range.**
Subscribed to Call Forwarding Service Only	Call Forwarding on	**The call is transferred to the forwarding number.** (The call is transferred to the set list number.)
	Call Forwarding off	**The caller hears the ringback tone or an announcement that phone is turned off, or that the phone is out of range.**
Subscribed to Voice Mail and Call Forwarding Services	Voice Mail on	**The call is transferred to the Voice Mail Service Center.**
	Call Forwarding on	**The call is transferred to the forwarding number.** (The call is transferred to the set list number.)
		When Call Forwarding is set to transfer calls to the Voice Mail Service Center when the forwarding number is busy: **The call is transferred to the Voice Mail Service Center.**
	When Voice Mail and Call Forwarding both off	**The caller hears the ringback tone or an announcement that phone is turned off, or that the phone is out of range.**

【Points Regarding Use of the Set Arrival Act】

● You can only carry out the procedures for this function from a mobile phone subscribed to Voice Mail Service or Call Forwarding Service. You cannot carry out procedures by Remote Access from landline phones, NTT public phones, or other mobile phones, etc.
● You must make your desired setting before initiating a call.

【When you receive a call while you are making the call】

● At the start of your subscription to the Voice Mail Service (or Call Forwarding Service), if you are making the call when an incoming call is received while the incoming call setting is set to "Normal Call" or "Call Blocking," the caller is connected to Voice Mail Service (or Call Forwarding Service).

Manually Connecting Incoming Calls to Subscribed Services While on the Line

[Prior Settings] If you want to make a selection while on the line, you must set the Arrival Call Act to "Normal Call." For more details, refer to p. 14.

Operations for handling of incoming calls while you are on the line

If another call arrives while you are already on the line, a tone will inform you of the incoming call. You then handle the incoming call using the keys on your handset. You can also handle incoming calls manually when you are not on line. These operations, and their effects, are valid even if each service is deactivated. (With the exception of Call Waiting Service.)

From the Handset Screen

```
Function
Call rejection
Call forwarding
Voice mail
```

Press the function button while a call is in progress to display the function screen, then select the service to which you want to connect.

● Use the dial pad to complete the following procedure if you are using Call Waiting or a non-compatible models.

*This service is not available on the models that do not have a "Function" menu (i.e., smartphones and certain other models).

Using the Dial Pad

Subscribed to Voice Mail Service only	Press メニュー + #	**Connects to Voice Mail Service Center**
Subscribed to Call Forwarding Service only	Press メニュー + *	**Forwards call to forwarding number**
Subscribed to Call Waiting Service*1 only	Press 📞 or ☎	**Use Call Waiting function**
Subscribed to Voice Mail and Call Forwarding Services	Press メニュー + #	**Connects to Voice Mail Service Center**
	Press メニュー + *	**Forwards call to forwarding number**
Subscribed to Voice Mail and Call Waiting*1 Services	Press メニュー + #	**Connects to Voice Mail Service Center**
	Press 📞 or ☎	**Uses Call Waiting function**
Subscribed to Call Forwarding and Call Waiting*1 Services	Press メニュー + *	**Forwards call to forwarding number**
	Press 📞 or ☎	**Uses Call Waiting function**
Subscribed to Voice Mail, Call Forwarding and Call Waiting*1 Services	Press メニュー + #	**Connects to Voice Mail Service Center**
	Press メニュー + *	**Forwards call to forwarding number**
	Press 📞 or ☎	**Uses Call Waiting function**

*1 When Call Waiting Service is set to "Activated."
* Procedures differ slightly on some models. For details, refer to your user's manual.
* When using manual operation, this function is not available when on the line to 1 0 4 (directory assistance), 1 1 0 (police), 1 1 8 (marine emergencies), 1 1 9 (fire/ambulance), likewise 3-digit numbers and 1 4 × × (Voice Mail Service operations, etc.).
* When WORLD WING is being used, incoming calls cannot be manually switched to the Voice Mail Service or Call Forwarding Service.

● The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.

Remote Operations from Another Phone

You can perform Remote Operations from landline and other phones. You need your 4-digit Network Password to carry out these procedures.

Activate / Deactivate Remote Access

Perform this operation from your mobile phone. When you subscribed, your phone is set to block Remote Access, so you will first need to activate Remote Access with the handset you are currently using.

From the Handset Screen

*With smartphones and certain other models without a "Remote access" menu, operations are carried out with the dial pad.

1

Remote access
Activate
Deactivate
Check setting

Display the "Remote access" menu, and select "Activate" ("Deactivate").

2

Remote access
Activate?

YES   NO

Select "YES" to activate the Remote Access, or "NO" to deactivate it.
A confirmation screen will appear. To activate/deactivate the Remote Access, select "YES." If the setting is successful, a message to this effect will be displayed.

*Shown here is the Remote Access activation screen.

Using the Dial Pad

1 Press **1** **5** **9** ☎

(((Announcement

"To deactivate Remote Access, press 0 . To activate Remote Access, press 1 ."

2 Press **1** or **0**
(Activate)   (Deactivate)

When you hear a series of tones, press either one of these buttons.

(((Announcement

【If you pressed 1 】
"Remote Access is activated."
【If you pressed 0 】
"Remote Access is deactivated."

3 Press ☎ to finish.

● Telephones capable of using Remote Access

Operations can be performed from DOCOMO Mobile Phones, landline phones, NTT public phones, etc.[1][2] However, such phones must be able to send touch-tone signals. If you use a touch-tone phone with a pulse line, you may need to press ✳ (tone) to transmit touch-tone signals when dialing your phone number after dialing 0 9 0 - 3 1 0 - 1 4 1 ✳ ☎ (for the Voice Mail Service) or 0 9 0 - 3 1 0 - 1 4 2 ✳ ☎ (for the Call Forwarding Service). (Procedures for transmitting touch-tone signals vary depending on the type of phone.)

[1] Non-DOCOMO mobile and PHS phones, non-NTT public phones, and NTT train public phones cannot be used for this service. [2] IP phones may not be operable in certain cases.

One-Point Advice

Prevent Unauthorized Use with Remote Access Lock

This function automatically deactivates Remote Access when the Network Password is entered from another handset more than a predetermined number of times so as to prevent unauthorized control of your phone.

● If the Network Password is entered incorrectly three consecutive times→ the phone is disconnected from the Center.   *Remote Access is not set to "Deactivated" at this stage.

● If the Network Password is entered incorrectly four consecutive times→ the phone is disconnected from the Center, and the Remote Access function is disabled.

How to Cancel the Remote Access Lock Either activate Remote Access from the mobile phone currently being used, or carry out the procedure to change your Network Password.
*Remote Access is set to "Activated" when the password is resubmitted.

19

Making Various Settings from Another Phone Using Remote Access

*Be sure to set the Remote Operation function to "Activate" before using these operations. (See p. 19)

1
❶ Operating from a DOCOMO mobile phone, landline phone, NTT public phone, or other such phone

Press **0** **9** **0** – **3** **1** **0** – **1** **4** **✕** **✕** ☎

❷ Operating from a landline phone or other phone overseas

International access number* – **8** **1** – **9** **0** – **3** **1** **0** – **1** **4** **✕** **✕** – **0** – ☎

*For country you are calling from
(**1** **4** **✕** **✕** stands for the code for the procedure you desire.)

(((Announcement

Okyaku sama no denwa bangou wo oshite kudasai.

"Enter the full 11-digit number of your mobile phone."

Voice Mail
1 **4** **1** **1** Activate Voice Mail Service
1 **4** **1** **0** Deactivate Voice Mail Service
1 **4** **1** **7** Listen to new messages
1 **4** **1** **6** Listen to saved messages, and configure Voice Mail Service
1 **4** **1** **9** Set the ring duration for Voice Mail Service

Call Forwarding
1 **4** **2** **9** Configure Call Forwarding Service
1 **4** **2** **1** Activate Call Forwarding Service (Set the forwarding number)
1 **4** **2** **0** Deactivate Call Forwarding Service

2
0 **✕** **0** – **✕** **✕** **✕** – **✕** **✕** **✕**

After you hear a series of tones, enter the phone number for the mobile phone currently subscribed.

(((Announcement

Nettowaku anshou bangou wo oshite kudasai.

" Please enter your Network Password."

*You can make corrections by pressing ✳ if you have entered the wrong phone number.

3
✕ **✕** **✕** **✕** (your Network Password）

When you hear a series of tones, enter your (4-digit) Network Password.

You can now perform operations just as you would from mobile phones. Follow the announcements to conduct each operation.

● Notes Regarding Remote Operations

【Operating from a DOCOMO mobile phone, landline phone, NTT public phone, or other such phone】
● You cannot use Remote Access to make settings for Multi number additional numbers.
● No dialing charges apply for activating, deactivating, or setting the ring duration for the Voice Mail Service or for activating, deactivating, and making other settings for the Call Forwarding Service. However, if you use Remote Access from a hotel room phone, you may be billed by the hotel for dialing charges.
【Operating from a landline phone or other phone overseas】
● The caller is directly charged the international dialing charges in the country where the call is made. (The charges are not included in the bill.) And also, if you use Remote Access from a hotel room phone, you may be billed by the hotel for dialing charges.
● This service may not be available from certain countries and with certain phones.
● For forwarding calls overseas, a prior application with DOCOMO (for the International Call Forwarding Service) is required.

● The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.

20

Voice Mail Service Videophone Settings

This sets the Voice Mail to activate or deactivate the Videophone.
- When you first subscribe to Voice mail Service, the Videophone voice mail is activated.
- Even with the Videophone enabled, you cannot use the service unless the Voice Mail Service is activated. For instructions on using the feature, refer to p. 2.

From the Handset Screen

- These settings cannot be made from the handset screen on models prior to the 906i and 706i series or on smartphones. Please refer to the sections on Using the Dial Pad.

1

Voice mail
Play messages
Activate
Deactivate
Notice call
Voice mail set for VP

Display the Voice Mail Service menu, and select "Voice mail set for VP."

2

Set voice mail active for videophone?

ON
OFF

Select "ON" to activate the Videophone, or "OFF" to deactivate it.

If the setting is successful, a message to this effect will be displayed.

Using the Dial Pad

1 **Press**

1 4 1 2 📞

(((Announcement

"The Voice Mail Service is currently deactivated (activated) for videophones. To set it to...To keep the current setting, press..."

*The announcement may differ depending on the setting.

2 **Press one of the following:**

1 (Videophone Activated)

2 (Videophone Deactivated)

(((Announcement

"The Voice Mail Service is now activated (deactivated) for videophones. Thank you."

*When new video messages are being held, a message to this effect is given before the announcement is played.

3 **Press 📞 to finish.**

⚠️ Note to Users of Non-Compatible Handsets

You cannot play back Videophone messages or use outgoing message and other functions with handsets that are not DTMF (touch-tone signal) or non-Videophone compatible. If the Videophone setting is set to "Activated," video messages cannot be played back, but instead are held and accumulate. Use the dial pad procedure described above to set the Videophone to "Deactivated." Furthermore, you cannot record video messages.

Handsets Not Compatible with DTMF (As of December 2013)	SIMPURE N, P2101V, P2402, P2403, D2101V, T2101V, SH2101V, F2402, M2501, N2502

Smartphones, tablets, and other data communications products are not compatible with the Videophone service. For other incompatible terminals, check the DOCOMO website.

Playing Back, Saving, and Deleting Videophone Messages

Play back the incoming video messages held for you.

From the Handset Screen

1

Voice mail
Play messages
Activate
Deactivate
Set ring time
Check setting
Setting

Display the Voice Mail Service menu, and select "Play messages."

2

Play messages

Play (voice call)   X
Play (videophone)   X

Select "Play (videophone) ✕."

*If only Videophone messages have been received, the screen in Step ③ appears.
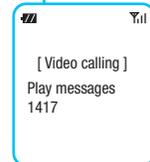
3

Play messages of videophone?

YES   NO

Select "YES" to listen to new messages, or "NO" to cancel it.

A confirmation screen will appear. Select "YES" to listen to your messages.

4

[Video calling]
Play messages
1417

You are connected to the Voice Mail Service Center.

You are connected to the DOCOMO Voice Mail Service Center, and new messages are ready to be played. During this time, "Play messages" and "1417" appear on the screen.
↓
Follow the instructions in the announcement to listen to your voice mail (for instructions on what to do afterwards, refer to the instructions beginning from Step ② in "Using the Dial Pad" shown at the right).

Using the Dial Pad

1 **Press**

1 4 1 7

to transmit with the Videophone.

2

Video Mail Center

New message   1
Stored message No
Message playback

1m30s
14:20

The number of new messages and presence of any saved messages is indicated.

3

Video Mail Center

1st message
Next message #

1m30s
14:20

The first message is played.*

If there are only saved messages, the saved messages are played back. If there are no new or saved messages, the connection is terminated.

*Pressing the # key during playback of messages skips the message currently being played back and plays the next message. You can also skip certain other guidance announcements by pressing the # key.

4

Video Mail Center

Replay   1
Save   2
Delete   3

1m30s
14:20

Press one of the following:

1 (Replay)

2 (Save)

3 (Delete)

1 → The message is played back once more.

2 → The message is saved.
If there are any remaining messages, they are then played back. If there are no messages, the connection is terminated.

3 → The message is deleted.
If there are any remaining messages, they are then played back. If there are no messages, the connection is terminated.

*All guidance includes voice announcements.

- The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.

22

Changing the Outgoing Videophone Message

You can select the video "outgoing message" played to those who make calls to your Videophone.

Using the Dial Pad

1 **Press**

`1` `4` `1` `6`

to transmit with the Videophone.

2

Press `3`

Video Mail Center
Check current setting ①
Create message ②
Change message ③
Exit ※
1m30s
14:20

3

`1` ~ `2`

Enter the number corresponding to the outgoing message you want to set.

If there are no messages you have recorded, you can press ② to display an announcement saying that no message has been recorded; create messages starting from the screen in Step ② on p. 24.

Video Mail Center
Preset message ①
Own recording ②
Quit ※
1m30s
14:20

* You can confirm the current settings by pressing 1 while the screen in Step ② is displayed.

*All guidance includes voice announcements.

*For instructions on using the handset screen for this procedure, refer to the "One-Point Advice" on p. 5.

4

Please leave your message after the tone
1m30s
14:20

The selected message is played back.

5

Video Mail Center
Set ①
Select another ②
1m30s
14:20

Press `1`

To set other messages, press ②. The display switches to the screen in Step ③.

6

Video Mail Center
Set as answering message
1m30s
14:20

The results of your setting appear.

If the setting is successful, "Set as answering message" will appear. This completes the setting.

About the English Announcements Settings

One-Point Advice

When the outgoing language is set to "English" in the English guidance settings, guidance announcements for each procedure are played in English. In addition, you can select either of two settings for the outgoing message, your own original message or a message recorded in English. However, depending on the settings status for the transmitting and receiving handsets, a message differing from the one selected as the default outgoing message may be played.

Creating Original Outgoing Videophone Messages

You can create your own "outgoing Videophone message" videos to play for those making Videophone calls.

Using the Dial Pad

1 **Press**

`1` `4` `1` `6`

to transmit with the Videophone.

2

Press `2`

Video Mail Center
Check current setting ①
Create message ②
Change message ③
Exit ※
1m30s
14:20

3

Video Mail Center
Start recording video message
1m30s
14:20

Record the outgoing message.

*Your outgoing message can be up to 3 minutes long.

4

Finish recording: #
Recording
1m30s
14:20

Press `#`

5

Video Mail Center
Set ①
Record again ②
Review ③
Cancel ※
1m30s
14:20

Press `1`

6

Video Mail Center
Set as answering message
1m30s
14:20

The results of your setting appear.

If the setting is successful, "Set as answering message" will appear. This completes the setting.

*All guidance includes voice announcements.

*For instructions on using the handset screen for this procedure, refer to the "One-Point Advice" on p. 5.

Subscriptions to the Voice Mail Service includes an outgoing message that is set to change monthly.

One-Point Advice

This message is replaced with a new message each month, allowing you to enjoy having an outgoing message with a bit of seasonal flair.

*Outgoing messages may differ according to the English announcements settings.

● Actual screen may be different.

Leaving Messages with a Videophone

1

Video calling

0X0XXXXXXXX

Dial the phone number of your intended recipient to make the Videophone call.

2

Please leave your message after the tone

1m30s
14:20

After the outgoing message is played, record your message.

3

Video Mail Center

Save and exit ❶
Record again ❷
Review ❸
Cancel and exit ✳

1m30s
14:20

Press **1**

*The message is saved, even if the transmission is ended at this point.

4

Video Mail Center

Message saved
Thank you

1m30s
14:20

The results of your setting appear.

If the message is saved successfully, "Message saved" will appear. This completes the procedure.

One-Point Advice

About Notification of New Video Messages

The icon in the stand-by display allows you to check whether or not you have messages.

With some handsets, notification uses the Short Message Service (SMS) and indicates only the number of messages.

*No communications charges apply for notification.
*Notification is made even when you have the Reject SMS setting enabled.

✉ 受信メール
🕐 2008/7/20 11:13
Fm📱 docomo MSG
Sub ✉ SMS
《留守電　テレビ電話》
新規メッセージ:○件

メッセージを確認するには
"1417"へテレビ電話
でおかけください。

●Notes on Use of Videophones

●**The service cannot be used with handsets that are not DTMF (touch-tone signals) or non-Videophone compatible. See p. 21 for details.**

*Video messages will accumulate if the Videophone setting on the above handsets is set to "Enable"; transmit `1` `4` `1` `2` `✳` to set the Videophone setting to "Disable."

●**Remote operation, the Announcement Only function, and the Caller ID Notification function cannot be used from a different phone.**

●**You may be unable to record or process video messages using non-DOCOMO Videophones.**

●**Video messages cannot be recorded to mobile phones during International Roaming. Neither can video messages be recorded from mobile phones during International Roaming.**

●**When using the "Chara-den" function and/or when using certain models, you will not be able erase messages with the DTMF transmission mode switched off. In such cases, after connecting to the Voice Mail Service, switch the DTMF transmission mode to ON in the function menu before proceeding to use the service.**

●**The service cannot be used with calls made from 32K Videophones.**

●**Content of the outgoing message may be changed.**

Charges
Application Required

Monthly Charge 300 yen (excluding tax)

Charges for Operatings Please refer to the following table.

Operation	Dialing Charges	Dial Pad Operation		Charges	
Activate service	Free	`1` `4` `1` `1`		———	
Deactivate service	Free	`1` `4` `1` `0`		———	
Listen to new messages	Yes *1 *2	`1` `4` `1` `7`	Access from Subscribed Mobile Phone	Depending on the plan to which you are subscribed, dialing charges may apply to calls made to landline phones.	
		`0` `9` `0` `-` `3` `1` `0` `-` `1` `4` `1` `7`	Remote Access from FOMA or Xi *4	Dialing charges apply for calls made under Plan 150 to landline phones. *5	
			Remote Access from Landline Phones *4	Dialing charges apply for calls made to mobile phones.	
			Remote Access from NTT Public Phones *4		
Listen to saved messages, change outgoing message, and set Caller ID Notification and Announcement Only Function	Yes *1 *3	`1` `4` `1` `6`	Access from Subscribed Mobile Phone	Depending on the plan to which you are subscribed, dialing charges may apply to calls made to landline phones.	
		`0` `9` `0` `-` `3` `1` `0` `-` `1` `4` `1` `6`	Remote Access from FOMA or Xi *4	Dialing charges apply for calls made under Plan 150 to landline phones. *5	
			Remote Access from Landline Phones *4	Dialing charges apply for calls made to mobile phones.	
			Remote Access from NTT Public Phones *4		
Set ring duration	Free	`1` `4` `1` `9`		———	
Configure Remote Access	Free	`1` `5` `9`		———	
Activate/ Deactivate Videophone settings	Free	`1` `4` `1` `2`		———	
Play back new video messages, and play back saved video messages	Yes *6	`1` `4` `1` `7` (Videophone transmissions)	Access from Subscribed Mobile Phone	Depending on the plan to which you are subscribed, digital communications charges may apply to calls made to landline phones.	
Create and change outgoing Videophone messages	Yes	`1` `4` `1` `6` (Videophone transmissions)	Access from Subscribed Mobile Phone	Depending on the plan to which you are subscribed, digital communications charges may apply to calls made to landline phones.	

*1 Dialing charges apply starting the moment the announcement begins playing (same when operating from handset screen).
*2 If you use the `1` `4` `1` `7` operation, you are not charged if you don't have any messages waiting in the Voice Mail Service Center (same when operating from handset screen).
*3 If you use the `1` `4` `1` `6` operation, you are charged even if you don't have any messages waiting in the Voice Mail Service Center (same when operating from handset screen).
*4 Even if these remote access operations are performed from a phone other than the mobile phone you are subscribed, the charges are still billed to the number for the subscribed mobile phone.
*5 Plan 150 (FOMA and Xi) applies, regardless of the subscription plan. For more details on various billing plans, please refer to the DOCOMO website.
*6 No communications charges apply if there are no new (or saved) video messages being held.

*The caller is charged for dialing and communications charges for recording voice and video messages. (Dialing and communications charges apply starting the moment the Voice Mail Service outgoing message begins playing.) When recording a message, the caller can press "`#`" to skip the outgoing message (limited to touch-tone capable phones only).
*Certain charges may vary at different locations.

Notes on Use

●Changes in Mobile Phone Subscriptions

- ●All stored messages will be deleted when the use of your mobile phone number is suspended, the phone number is changed, or your contract is terminated. Stored messages are not deleted in the case of name changes or inheritance.
- ●When mobile phone use is temporarily suspended, the monthly charge still applies even though the various Voice Mail Service operations(including remote operation)cannot be used. Accumulated voice mail messages are deleted 72 hours from the time they are recorded,starting with the earliest recorded message.
- ●When changing the name, all stored messages should first be deleted. The new user may listen to stored messages. The service must also be deactivated before changing the name in order to keep messages from being recorded while the change of name is being processed.
- ●After the change of name, the new user must change the Network Password at a service counter. If the Network Password is not changed, the previous user may listen to stored messages. The outgoing messages should also be checked and changed if necessary.

●Using in conjunction with other services

- ●If you are using the Voice Mail Service in conjunction with the Call Forwarding Service, activating one service automatically deactivates the other. However, deactivating the service currently in use does not automatically activate the other service.

●Other Notes

- ●The Voice Mail and Announcement Only functions cannot be set simultaneously.
- ●While the caller is using the Tsuuwa-Rokuon Service, part or all of the outgoing message for the Voice Mail function or the Announcement Only function may not play. For further information about the Tsuuwa-Rokuon Service, refer to DOCOMO's corporate sales website, docomo Business Online (in Japanese only).
- ●If it is temporarily difficult to obtain a connection to the Voice Mail Service Center, a message will play informing you of this. In this case, please wait a short while and try again.
- ●This service is not available if you are subscribed to the FOMA·Xi Data Plan.
- ●Some smartphones provide notification of the number of remaining messages using the SMS message "VM:○○", in which "○○" is a two-digit number indicating the number of messages that have not yet been deleted or saved.
  Transmission of this SMS message cannot be cancelled, and reception cannot be rejected using the SMS rejection setting. There is no charge to receive the SMS.
- ●This service, or parts of this service, may not be available on some handsets.