SkyTrunk ST-4004

User Manual

V1.0.2



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1. Introduction

Nowadays Skype[™] has been a popular IM for voice/chat application and has been a big community worldwide. However, Skype scares enterprises for its strict security. In order to prevent employee sending out confidential information easily, many companies prohibit Skype usage in office. With the increasing Skype user base and benefits of phone bill reduction, many companies are eager to have the Skype voice application, but are still worry about security issues. ST-4004, a four port Skype gateway, can help enterprise solve the dilemma.

By connecting ST-4004 with company's existing PBX, employees can make/receive Skype calls through their extension phones. In addition to 4 FXS ports support for Skype, there are 4 FXO ports in ST-4004 for employees to have the PSTN line when the corresponding port is not occupied by a Skype call. Employees don't need to install Skype in personal PC to increase MIS's burdens and security concerns. With ST-4004 installed, different location offices can have a free communication via this platform. Through Skype's click to call function, 0800 service call can be replaced by the free Skype web call. Enterprise can benefit cheaper communication fee and even better communication platform for B2B or B2C through ST-4004.

Furthermore, ST-4004 provides a very simple way to contact colleagues via its Cheese button function. Usually you call colleague's office extension number first and then call his/her mobile number if he/she is reachable. With Cheese button function, you call colleague's extension number with a prefix "*****" key and press "#" key all the way until you find the colleague. You don't need to memorize any phone numbers. User presets a contact table with contact's reachable phone numbers and enjoys the convenience of Cheese button function. ST-4004 supports two kinds of phone books, public phone book and private phone book. MIS maintains the public phone book and employees take care of own private phone book through web updates without MIS's help.

In addition, ST-4004 has flexible Skype call log management and statistics. MIS can manage ST-4004 remotely. ST-4004 will send out Skype or SMS alert to MIS if any failure happens.

Thanks for choosing this innovative and user friendly ST-4004 product.

1.1 Package Contents

- One ST-4004 device
- One type B USB cable(Male A, Male B)
- Four telephone cables(RJ-11)
- One installation CD
- One user manual
- One DC power adapter(5V/3Amp)

1.2 Product Specification

- One USB port (Type B receptacle connector) for PC USB port
- Dip switch for devices cascading up to 16 FXS & FXO ports
- One Reset button to reset ST-4004 hardware and firmware
- 4 FXS ports for connecting to PBX's CO ports
- 4 FXO ports for landlines from CO
- Skype V 3.6.0.216 and 3.8(User needs to allow Skype to be accessed manually. Please check FAQ1.)
- LED: On/Off, blinking per FXO & FXS port connection & status
- Power: DC 5V power adapter with maximum 3Amp current rating

1.3 Main Features

- Most suitable for free company intranet voice communication, 0800 service call, B2C/ B2B voice communication
- Make Skype/Landline calls through existing office extension phones, no need of microphones, speakers and Skype for every employee's PC
- Support four independent Skype calls concurrently
- Support 4 FXS ports for Skype application and 4 FXO ports for landline when the corresponding FXS or FXO port is not busy
- Support gateway devices cascading up to 16 FXS/FXO ports in one PC
- Support international busy tone
- One unique corporate Skype account/SkypeIn[™] number for four Skype lines
- Support Speed Dial(up to 20 digits) or SkypeOut[™] calls directly through the office extension phone keypad dialing
- Receive a landline or a Skype call in the way as you do with your office extension phones

- Cheese Button: If Skype quality is not good or the contact doesn't answer your call ...Just press "#" key through phone keypad to switch to a presetting SkypeOut or landline call (Patent Pending)
- "Just remember extension numbers for contacts": Need to find your colleague? All you need to remember now is his/her extension number. Ex. Dial "0 * " + extension "168" no matter he/she is in office or not. If the connection is bad or no answer, then press a single "#" key(Cheese Button) before hanging up phone to dial his/her preset alternative connections (Home, remote office, SkypeOut,...,etc.) without dialing or memorizing lengthy phone numbers
- Simple web management
- Easy of use and user friendly interface
- Support CDR (Call Detail Record) for view and back up
- Support public and private phonebook
- Allow every user to export personal Skype contacts into the private phonebook via web interface (IE, Internet Explorer)
- Low SkypeOut credit alert with notification via SMS for MIS
- Advanced operation administration messages like HW/SW error, Skype/SkypeOut status & call connection status
- Support popular PBXs

1.4 Minimum System Requirements

- One computer running at 2.8 GHz or quicker, 1024 MB RAM with a USB port and a CD-ROM drive
- Microsoft Windows XP (Service Pack 2)
- 100MB Free Hard Disk Space at least
- Skype Version 3.6.0.216 or 3.8
- 128 kbps upstream and downstream Internet connection (ADSL, Cable Modem...)
- Four available PBX trunking ports.

2. ST-4004 Application and Installation Procedure Diagram

This section will guide user how to use ST-4004 and illustrate installation procedures.

2.1 ST-4004 Application

ST-4004 can integrate with enterprise PBX system as application A. Or ST-4004 can be a SOHO IP-PBX as application B.

[Application A] Connect ST-4004 with PBX: User can connect 4 FXS ports of

ST-4004 to PBX trunk ports and connect 4 landlines with ST-4004 4 FXO ports.



[Application B] As a simple IP-PBX: Connect 4 FXS ports of ST-4004 with 4 analog phones or cordless phones and 4 FXO ports with landlines.



2.2 Before Proceed

Before user starts to install ST-4004 software, please pay attention to following factors:

- 1. Make sure to install ST-4004 under Windows XP with Service Pack 2.
- Make sure ST-4004 server PC is installed with appropriate Skype version 3.6.0.216 or 3.8.
- 3. Make sure ST-4004 server PC has a dedicated broadband (at least 128 kbps upstream and downstream) to ensure voice quality.
- Note : 1. For later content in the user manual, we name the PC installed with ST-4004 as ST-4004 server PC.
 - 2. We suggest there are less application programs installed on the ST-4004 server PC except applications like Anti-virus and Skype to ensure ST-4004 working well.

2.3 ST-4004 Installation Procedure Diagram

Below is ST-4004 installation flow diagram.



3. Install Skype Software

Before installing ST-4004 hardware or software, user should install Skype software on ST-4004 server PC first. User needs to install Skype V3.6.0.216 or 3.8. If Skype is installed, user can skip this section and move to chapter 4 ST-4004 Hardware Setup in this manual. If not, please download appropriate Skype version as mentioned earlier from <u>www.Skype.com</u>. Before getting updated ST-4004 software for a new Skype version, we strongly recommend you not to upgrade Skype version to prevent possible troubles.

To install Skype software:

- 1. Get Skype from Skype web site <u>Http://www.skype.com</u> . Run Skype Setup program.
- There appears a Skype welcome window as below. Follow blue circles 1~3 to select a language by scrolling the bar, accept Skype End User License Agreement and click Install.





 If user chooses Options button in the previous step, an Options window will pop up and user can choose preferred installation folder by Browse. User can choose to check boxes for Create a desktop icon, Launch Skype after installation, or Start Skype when the computer starts. Then click Install. If user doesn't click Options for configuration, the default setting will enable these three settings.



Note: User can always click Back to go back to the previous step.

4. The Free! Google Toolbar for Internet Explorer screen will pop out. User can choose to check boxes for Install the free Google Toolbar. Then click Next to Install or choose Cancel.



5. After installation, Skype will ask for Create a new Skype Account. Then click **Next**.

🔕 Skype™	- Create Account		\mathbf{X}		
S	Create a new Skype	e Account			
Ā	Full Name	Test			
	* Choose Skype Name	xxxxxtest Between 6 and 32 characters			
	* Password	***** Minimum 4 characters			
	* Repeat Password	****			
	★ Yes, I have read and accept the <u>Skype End User License Agreement</u> and I have read the <u>Skype Privacy Statement</u>				
	* Fields marked with an aste	erisk are required			
		Next > Cancel			

6. User can provide e-mail address and country information and then click **Sign In**.

🧕 Skype™	- Create Account	t		×
S	Create a new S	Skype	e Account	
ā	E-mail	Ç	xxxxxx@yahoo.com E-mail is optional, but it is the only way to retrieve your password. V Yes, send me Skype news and special offers	
	Country/Region City		United States	
			☑ Sign me in when Skype starts	
< Bac	k		Sign In Cancel	

7. A **Getting Started** window comes up. Press **Start** button to get a simple guide for setting up Skype.

Skype™ - Getting Started	
Hello!	Getting Started is a simple guide for setting up Skype. You can test your sound settings, find and add your friends and give them a call. To continue, click 'Start'.
Do not show this guide at startup	Start

8. The next window will help user to check your sound settings by making a Skype test call. Click **Next**.

ow the directions
ding.
ame or number with :
0
Jun 1
Call Skype Test

9. The next window will guide user to add friends to user's Skype contact list. Click **Next**.



10. Then user can try to call friends. Click Next.

Step 1. Click your friend's name in the Contacts. Step 2. to start the answers.	Click the green 'Call' button
	the call. When your friend , start talking!
Contacts 💓 Dial Mistor Peter	Type Skype Name or number
You can see if your friend is available by the onlin name in Contacts. A green check means that you	ne status icon next to their ur friend is online.

11. Next window will guide user to call ordinary phones with Skype(SkypeOut) and click **Finish**.

😒 Skype 🛚	- Getting Started	
3	Call ordinary phones with Skype	
	Step 1. Click "Buy Skype Credit" to Step visit the Skype store. Follow the purchase purchase. Skype Image: Step 1. Click "Buy Skype Credit" to Skype purchase. Image: Skype Image: Skype Image: Skype Image: Skype	2. After completing your hase, open the 'Dial' tab in he, select the country you are ag and enter your friend's he number. 2 ABC 3 DEF HI 5 JKL 6 MNO ORS 8 TUV 9 WXYZ C #
	Buy Skype Credit to call landlines and mobile	phones
C P	revious	4 Finish 🕥

12. Next, Skype main window will pop up and user can start to enjoy Skype.



4. ST-4004 Hardware Setup

This section shows how to connect ST-4004 to ST-4004 server PC and PBX.

4.1 ST-4004 Hardware Description

ST-4004 rear panel



- 1. Power LED: Red LED is light when power is on.
- 2. Stack Switch: ST-4004 can stack with another ST-4004 to add more Skype channels through appropriate dip switch setting. There is one EEPROM program utility for the cascaded ST-4004 devices.
- 3. Reset: Hardware reset.
- 4. 5V DC: Power socket for an external AC power adapter (5V/3Amp output).
- 5. USB Port: B type USB connector for PC USB port.
- 6. Line1 to Line 4: 4 FXO ports for landlines.
- 7. Phone1 to Phone 4: 4 FXS ports for PBX trunk ports.

ST-4004 front panel



- 1. P1 to P4 LEDs: Stand for status of Phone1 to Phone 4. For example: P1 LED represents Phone1.
- 2. L1 to L4 LEDs: Stand for status of Line1 to Line 4. For example: L1 LED represents Line1.

[Note]

- 1. PBX : Private Branch Exchange
- 2. PSTN : Public Switched Telephone Network.
- 3. FXS : Foreign Exchange Station which can connect with regular phone, electrograph, or PBX PSTN card.
- 4. FXO : Foreign Exchange Office which can connect with landline or PBX extension card.

4.2 Connect ST-4004 to a server PC

Power LED	Line 3	Line 1	Phone 3	Phone 1
Stack Switch 5V DC USB	Line 4	Line 2 🖕	Phone 4	Phone 2
Reset 💽 🥅				
ON III				

- 1. Connect the 5V/3A power adapter to 5V DC power socket. The power LED indicator is always on after plugging in power adapter.
- 2. Connect ST-4004 to a server PC with the supplied USB cable.
- 3. After ST-4004 is connected to the computer, the **"Found New Hardware"** window will show up in the right down corner of Windows desktop as below figure:



4. If ST-4004 connects with the server PC successfully, user will find four USB audio devices (USBAudio00 ~ USBAudio03) in Windows Device Manager. Go to "Start" menu from the left bottom corner of Windows desktop→
"Control Panel"→"System"→"System Properties"→"Hardware"→
"Device Manager", and then click "Sound, video and game controllers" to check USB audio devices.



🛃 Control Panel - 0 × File Edit View Favorites Tools Help 🕞 Back 👻 💮 👻 Ð Folders Search 🚺 Address 🔂 Control Panel • P * Ġ, To 2 S. -🖅 Control Panel Accessibility Add Hardware Add or Administrative Automatic Date and Time 📴 Switch to Category View Options Remov... Tools Updates \$ V 17 3 a \$ See Also Display Folder Options Game Intel(R) GMA Fonts Internet 🍓 Windows Update Controllers Driver Options eight and Support 0 R è, 9 Keyboard Network Network Setup Phone and Portable Media Mouse Connections Wizard Modem ... Devices S P 4 V 2 Power Options Printers and Regional and Scanners and Scheduled Security Faxes Language ... Cameras Tasks Center 02 83 SoundMAX Sounds and Taskbar and User Accounts Speech System Audio Devices Start Menu 1))) Windows Wireless Network Set... Firewall See information about your computer system, and change settings for hardware, performance, and auto

Advanced		Automatic U	pdates	Remote
General	T	Computer Na	me	Hardware
Device Mana	iger			
Section 2 The on pro-	e Device M your compi iperties of a	tanager lists all the uter, Use the Dev any device,	e hardware devic ice Manager to c	es installed hange the
			Device M	anager
Drivers				
Dri co ho	ver Signing mpatible wit w Windows) lets you make su th Windows, Wind s connects to Win	re that installed d dows Update lets dows Update for	rivers are you set up drivers.
	Driver	Signing	Windows l	Jpdate
	ofiles			
Hardware Pr			. For you to opt up	and store
Hardware Pr Research Ha dif	rdware prof erent hardv	files provide a way ware configuration	is.	
Hardware Pr Ha	rdware prof erent hardv	files provide a waj ware configuration	Hardware	Profiles
Hardware Pri	rdware prof erent hardv	files provide a waj ware configuration	Hardware	Profiles
Hardware Pr Ha difi	rdware prof erent hardv	files provide a way ware configuration	Hardware	Profiles

🖳 Device Manager	
File Action View Help	
🗄 🤳 Floppy disk drives	
🔁 🖾 Human Interface Devices	
😟 📹 IDE ATA/ATAPI controllers	
🕀 🦢 Keyboards	
🗄 🕥 Mice and other pointing devices	
🗄 🖳 🔡 Monitors	
🕀 🕎 Network adapters	
🗄 🖉 Ports (COM & LPT)	
🕀 🐨 Processors	
😑 🧐 Sound, video and game controllers	
SoundMAX Integrated Digital HD Audio	
+ 🧐 USB Audio Device	
+ 🧐 USB Audio Device	
+ 🧐 USB Audio Device	
USB Audio Device	
Video Codecs	
🕀 😼 System devices	_
🛛 🕀 🖙 Universal Serial Bus controllers	M

4.3 Connect ST-4004 to PBX



- Connect ST-4004 Phone 1 port to PBX's trunk port 1, Phone 2 port to PBX's trunk port 2, Phone 3 port to PBX's trunk port 3, and Phone 4 port to PBX's trunk port 4.
- Connect Line1 port ~ Line 4 port of ST-4004 to landlines. This can be an option and user can decide whether ST-4004 supports PSTN function or not.
- Assign a hunting group number for these PBX trunk ports. Example: Set number "0" for PBX landline hunting and number "9" for ST-4004 Skype line hunting.



5. Install ST-4004 Software

This section guides user how to install ST-4004 software into a ST-4004 server PC.

5.1 ST-4004 Software Installation

Before installing ST-4004 software, please verify the following items.

- 1. Please make sure Skype 3.6.0.216 or 3.8 is installed.
- 2. Please make sure there are 4 registered Skype accounts including one enterprise account.
- 3. Please make sure ST-4004 is connected with ST-4004 server PC

To install ST-4004 software:

Step1: Insert the **Installation CD** into the CD-ROM drive of the computer. ST-4004 installation screen will pop out. Click **Install** to start to install ST-4004 software.



Step2: There comes a window to recommend administrator to close all other applications before continuing to install ST-4004 as below:



clicking Next button, if ST-4004 server PC can't meet minimum system requirements, a warning message will pop out. User can choose to continue installation or not.

	🐞 Setup - ST-4004	_ 🗆 🗵
	Installing Please wait while Setup installs ST-4004 on your computer.	E.
	Finishing installation	
		-
Warnir	ng series and s	×
1	Current System Information CPU : 2.68 GHZ Memory : 1024 MB	
	Minimum Requirement CPU : 2.80 GHZ Memory : 1024 MB	
	If your system does not meet minimun system requirements , then ${ m ST-4004}$ might not	work properly
	Yes No	

Step 3: The window of **"Select Setup Language"** will show up, administrator can select a preferred language by scrolling down the selection bar as the figure below, and then click **"OK"** to continue next step.

Select S	jetup Language	×
8	Select the language to use during the installation:	
	English	•
	OK Cancel	

Step 4: The window of "Welcome to ST-4004 Setup Wizard" pops out. Read the on-screen instructions and click "Next" to continue next step, as the figure below:



Step 5: The window of "License Agreement" pops out. After reading content of the agreement carefully, please check the box of "I accept the agreement". And then click "Next" to continue next step.

🕸 Setup - ST-4004	
License Agreement Please read the following important information before continuing.	<u>(</u>
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.	3
ST-4004 Basic End User License Agreement	^
This Product is protected by copyright and other intellectual property laws and treaties, and is being made available solely for use by you in accordance with the following License Agreement terms and conditions. Any use, reproduction or redistribution of the included Software that is not in accordance with the Licens Agreement is expressly prohibited and may result in civil and criminal penalties.	he :e
THE VENDOR AND ITS SUPPLIERS ARE WILLING TO LICENSE THIS PRODUCT TO YOU ONLY ON THE CONDITION THAT YOU ACCEPT ALL O	IF 💌
 ● accept the agreement ○ I do not accept the agreement 	
< <u>B</u> ack <u>N</u> ext >	Cancel

- [Notice] User can click "**Back**" to go back to the previous step anytime during the installation.
- Step 6: In the next window of "Select Destination Location", designate a folder for the installation. If this is not a preferred folder for administrator, click" Browse" and choose a folder from the list. After deciding which folder for the installation, user can click" Next" to continue.

🕸 Setup - ST-4004 📃	
Select Destination Location Where should ST-4004 be installed?	<u>e</u> r
Setup will install ST-4004 into the following folder.	
To continue, click Next. If you would like to select a different folder, click Browse.	
C:\Program Files\ST-4004 Browse	
At least 79.5 MB of free disk space is required.	
< <u>B</u> ack <u>N</u> ext > C	ancel

Step 7: In the next window of "Select Start Menu Folder", choose a preferred folder for ST-4004 program's shortcuts in Start Menu folder. If this is not a preferred folder, click "Browse" and choose a folder from the list. User can choose not to create a Start Menu folder by check the box of "Don't create a Start Menu folder", and click "Next" when the setting is done.

🕸 Setup - ST-4004
Select Start Menu Folder Where should Setup place the program's shortcuts?
Setup will create the program's shortcuts in the following Start Menu folder.
To continue, click Next. If you would like to select a different folder, click Browse.
ST-4004 Browse
Don't create a Start Menu folder
< <u>B</u> ack <u>Next</u> Cancel

Step 8: In the next window of "Select Additional Tasks", there are options for "Create a desktop icon" or "Create a Quick Launch icon". Check the appropriate box as desired. After ST-4004 AP is launched, the desktop icons will appear on the computer desktop and the quick launch icon will appear in the left bottom corner of the Windows screen. Click "Next" to continue.

Setup - ST-4004	
Select Additional Tasks Which additional tasks should be performed?	<u> </u>
Select the additional tasks you would like Setup to perform while installing ST-40 click Next. ✓ Create a <u>desktop icon</u> Create a <u>Q</u> uick Launch icon	004, then
< <u>B</u> ack <u>N</u> ext >	Cancel

Step 9: The next window contains the related installation information and allows the user to select to start the installation. Carefully examine the configurations. If configurations need to be changed, click **"Back"** to make necessary modifications. If not, click **"Install"** to start the installation.

🕸 Setup - ST-4004	
Ready to Install Setup is now ready to begin installing ST-4004 on your computer.	E.
Click Install to continue with the installation, or click Back if you want to review change any settings.	or
Destination location: C:\Program Files\ST-4004 Start Menu folder:	
ST-4004 Additional tasks: Additional icons: Create a desktop icon	
< <u>B</u> ack	Cancel

Step 10: After finishing installation of ST-4004, the window of "Completing the ST-4004 Setup Wizard" will pop out and user can choose to check the "Launch Check Tomcat" and "Launch ST-4004" boxes. Click "Finish" to finish the setup, as the figure below.

🕸 Setup - ST-4004	
A DANA MANA MANA MANA MANA MANA MANA MAN	Completing the ST-4004 Setup Wizard Setup has finished installing ST-4004 on your computer. The application may be launched by selecting the installed icons. Click Finish to exit Setup. Launch CheckTomcat Launch ST-4004
	<u> </u>

- [Notice] After completing the installation of ST-4004 software, please do not stop two DOS programs(Tomcat & Start ST-4004 Web Server). These two programs are used for Web server management.
- Step 11: If administrator attempts to launch ST-4004 in previous step, Skype will invoke one warning window "Another program wants to use Skype". Select "Allow this program to use Skype" or "Allow this program to use Skype, but ask again in the future". Then click "OK".



Please do not select the option of "Do not allow this program to

use Skype". If this option has been chosen, and user still wants to use ST-4004, please refer to **Skype Privacy Setting** for solution.

Step 12: After finishing ST-4004 setup successfully, Sub Skype Accounts setting window will pop out. Administrator could set 1 to 3 sub Skype accounts according to needs.

ST-4004 - Skype Ac	count X
Skype Account	(3)
Skype 1	
Skype Name	voip-2222
Password	*****
Skype 2	
Skype Name	voip-3333
Password	****
Skype 3	
Skype Name	voip-4444
Password	****
	Apply Cancel

Enter Skype name and password and select "**Apply**". Administrator could see the correct Skype icon numbers at the right corner bottom of Windows desktop as the figure below.



6. Configure Skype Option

After ST-4004 is completely installed and launched, some Skype options will be adjusted for better operation.

6.1 Allow Anyone Call In/Chat

If user wants to let any Skype user call ST-4004, below steps can be followed to enable this function.

Step 1. Select "Tools" tab from Skype main window.

Step 2. Select "Options".

Step 3. Select "Privacy".

Step 4. Check anyone box of "Allow calls from".

Step 5. Check anyone box of "Allow chats from".



Click "Save" button to save configuration.

6.2 Set Skype Always Online

By default, Skype status will show as "Away" when you are inactive for 5 minutes, and shows as "Not Available" when you are inactive for 20 minutes. Please set both value to "0" minutes to show the Skype status as always "online" by following steps.

- Step 1. Select "Tools" tab from Skype main window.
- Step 2. Select "Options".
- Step 3. Select "General".
- Step 4. Fill 0 for "Show me as "Away" when I am inactive for _ minutes"
- Step 5. Fill 0 for "Show me as "Not Available" when I am inactive for _

Skype™ - Options		2
🚺 General	General	
S Privacy	When I double-click on Contact or use the address field	
Notifications	 Start a call Start a chat 	
Sounds	😇 🔽 Show emoticons	-
🔊 Sound Devices	Show animated emoticons	
Hotkeys	Show me as 'Away' when I am inactive for 0 minutes Show me as 'Not Available' when I am inactive for 0 minutes	
I Connection		
Call Forwarding & Voicemail	Related Tasks	
回 Video (BETA)	Edit my Skype Profile	
🔃 Updates	Adjust sound devices	
SMS Messages	Set connection parameters and proxies	
😂 Advanced	sur l cum	. 1

Click "Save" button to save configuration.

6.3 Disable Skype Sounds

User needs to disable Skype generated sounds in ST-4004 server PC to avoid in-progress Skype calls to hear other incoming Skype call prompt. Hang-up and knocking sounds can be disabled as following steps.

Step1. Select "Tools" tab from Skype main window.

Step2. Select "Options".

Step3. Select "Sounds".

Step4. Scroll the bar to select "hang up". And then disable "Play sound".

5 General	Sounds			
S Privacy	When: hang up			·
Notifications	Play sound:	Skype Hang	Up (Modern)	· C
Sounds	Enable all sounds	Reset	1	
Sound Devices				
Hotkeys	My Sound Library Double click each sound to play it.	_	_	
Connection				
Call Forwarding & Voicemail				
) Video (BETA)				
Updates		1		
SMS Messages	Import Sounds	Get More So	ounds Online	
Advanced				

Step5. Scroll the bar to select "knocking". And then disable "Play sound".

Skype™- Options		×
General	Sounds	
S Privacy	When: knocking)
Notifications	Play sound: Skype knocking sound	
Sounds	Enable all sounds Reset	
🔊 Sound Devices		
H Hotkeys	My Sound Library Double dick each sound to play it.	
☆ Connection		
Call Forwarding & Voicemail		
回 Video (BETA)		
🔃 Updates		
SMS Messages	Import Sounds Get More Sounds Online	
🏟 Advanced	Save	ancel

Click "Save" button to save configuration.

6.4 Disable Skype Video

Skype video function can be disabled to avoid consuming internet bandwidth and ST-4004 server PC resource. Please disable Skype Video support as following steps.

Step 1. Select "**Tools**" tab from Skype main window.

Step 2. Select "Options".

Step 3. Select "Video".

Step 4. Disable "Enable Skype Video".

📕 General	Video	
S Privacy	Enable Skype Video	
Notifications	Select webcam:	Test Webcam
Sounds		
Sound Devices	Start my video automatically	
Hotkeys	Automatically receive video from:	
Connection	C No one C People in my Contact List	
Call Forwarding & Voicemail	C Anyone who I allow to call me	
🔋 Video (BETA)	Show that I have video to:	
Updates	 No one People in my Contact List 	
SMS Messages		
Advanced		1

Click "Save" button to save configuration.

7. ST-4004 Setting

There are three options (**Option**, **About** and **Exit**) when user clicks ST-4004 system tray icon at the right-bottom corner of Windows desktop.

Option: Basic settings of ST-4004.

About: The version of ST-4004 software.

Exit: Close ST-4004 AP, logout sub Skype and Win XP user accounts

(ST-4004_1, ST-4004_2, and SkyGW_3).

Option

The Option includes the settings most commonly selected by users. When user clicks the **"OK"** button at the bottom of Option dialogue after making a new setting, the new setting will be activated and Option dialogue closes immediately. If user clicks the **"Apply"** button at the bottom of Option dialogue after making a new setting, the new setting will be activated immediately and user can continue to make more changes if necessary. User chooses both **"OK"** or **"Apply"** button, the new setting will be saved and user has the updated setting when user launches ST-4004 again. User can use **"Cancel"** button to cancel the changes and Option dialogue closes immediately. Besides, user can click **"Default"** button to refresh settings to default settings in every pages. There are following five pages:

General Setting Page Configure Setting Page Audio Setting Page Phone Setting Page Status Setting Page

7.1 General Setting Page

This page provides the basic operation settings, including Default operation mode setting & switch key, Language, Auto start up, Area code and mobile prefix, SkypeOut country code selection, Skype Account Setting and OS User Account Setting as the below figure.

Option 🔀			×
	Gen	neral Configure Audio Phone Status	
	Γ	Default operation mode setting & switch key	
		VoIP mode (Internet phone)	
		C PSTN mode (Regular phone)	
		Use Key # to switch between VoIP & PSTN	
		Language : English	
		Auto start up Key-Pressed Mute delay 750 ms	
		Area code and mobile prefix for dialing 03 - Add Delete	
		SkypeOut Country Code +44	
		Skype Account Setting Welcome to SkyGW4 Platform	
		OS User Account Setting	
		Default	
		OK Cancel Apply	

1. Default operation mode setting & switch key:

ST-4004 supports either VoIP or PSTN default operation mode. There are different dial tones for Skype and PSTN modes.

- 1. When user selects VoIP as the default operation mode:
 - A. Pick up an extension phone and press PBX trunk number key such as "9" from phone keypad. For example, press "0" key to hunt an available landline and press "9" to hunt an available Skype line.
 - B. Then user can dial a Skype call directly. For a landline call, user needs to dial "#" key first and then hears a PSTN dial tone. Make a landline call as user did in the past.
- 2. When user selects PSTN as the default operation mode:
- A. Pick up an extension and press "0" key from phone keypad. For example, press "0" key to hunt an available landline and press "9" to hunt an available Skype line.
- B. Then user can dial a PSTN number directly. For a Skype call, user needs to dial "#" key first and then hears a Skype dial tone. Then make a Skype call.
Default setting is VoIP mode

- 2. Language: Three languages are supported: English, Simplified Chinese, and Traditional Chinese. If user installs ST-4004 in one Windows operation system and the operation system's language is not in the above language supporting list, then Language will be set to English automatically. The default language is decided by the "Select Setup Language" setting during ST-4004 setup program is installing. However, the user interface language can be changed by changing the language selection. ST-4004 web language interface is also decided by the "Select Setup Language" setup the "Select Setup Language" setting during ST-4004 setup program is installing.
- 3. Auto Start Up: If this setting is enabled, ST-4004 program will be automatically loaded and executed when the computer operating system is started. The default setting is enable.
- 4. Area code and mobile prefix for dialing: There are default area codes for Taiwan and China. For other countries, user needs to fill in all the area codes and the mobile prefix in the country. And choose the area code user is located. Then user can dial the number directly for a local call as user does for a landline call.
- 5. SkypeOut Country Code: Standard SkypeOut call number format is "00" or "+" key + country code + local PSTN/Mobile number. With a correct country code setting, user can omit 00 + country code when making a domestic SkypeOut call.

7.1.1 Skype Account Setting

ST-4004 software will ask user to fill in Skype accounts information during setup. However, user can follow below steps to change Skype accounts. Step 1: Click **"Skype Account Setting"** button of General page in the GUI.

0	ptio	ח	×
	Gen	neral Configure Audio Phone Status	
	Г	Default operation mode setting & switch key	
		• VoIP mode (Internet phone)	
		O PSTN mode (Regular phone)	
		Use Key # to switch between VoIP & PSTN	
		Language : English	
		Auto start up Key-Pressed Mute delay 750 ms	
		Area code and mobile prefix for dialing 03 - Add Delete	
		SkypeOut Country Code +44	
		Skype Account Setting Welcome to SkyGW4 Platform	
		OS User Account Setting	
		Default	
		OK Cancel Apply	

Step 2: Choose how many sub Skype accounts user needs in addition to the main Skype account in the ST-4004 server PC. The main Skype account will be the enterprise Skype account. For example, user needs three Skype lines for ST-4004, then user can select "2" Skype Account.

/pe Account		
kype 1	(
Skype Name	voip-2222	
Password	*****	
kype 2		
Skype Name	voip-3333	
Password	*****	
kype 3		
Skype Name	voip-4444	
Password	*** ***	

or password- the maximum length allowed is 31 alphanumeric characters. Click "**Apply**" to save the changes.

name

Step 4: After the changes is saved, a warning message will come up to remind user to re-launch ST-4004 software. Then click "**OK**".

ST-4004					×
	Please re-laur	ich AP to make Skyp	e account s	etting effec	tive.
		ОК			

[Tip] Quick Skype login: After creating a Skype account, check the box of "Sign me in when Skype starts" to launch Skype immediately as below.

Skype™	- 🗆 ×
File View Contacts Tools Call Help	
Welcome to Skype	
skype Name	
Don't have a Skype Name?	
Password	
*****	_
Forgot your password?	
Sign me in when Skype starts	
☑ Start Skype when the computer starts	
Sign in	
Sar Not Connected	

7.1.2 OS User Account Setting

After installed, ST-4004 software will automatically create three Windows user accounts in the ST-4004 server PC: ST-4004_1, ST-4004_2, and ST-4004_3. The default password for these accounts is admin. If user wants to change OS user account or password, please refer the following steps.

Step 1: Click "OS User Account Setting" button of General page in the GUI.

0	ptio	n	×
	Ger	neral Configure Audio Phone Status	
	Г	Default operation mode setting & switch key	
		VoIP mode (Internet phone)	
		C PSTN mode (Regular phone)	
		Use Key # to switch between VoIP & PSTN	
		Language : English	
		Auto start up Key-Pressed Mute delay 750 ms	
		Area code and mobile prefix for dialing 03 - Add Delete	
		SkypeOut Country Code +44	
		Skype Account Setting <u>Welcome to SkyGW4 Platform</u>	
		OS User Account Setting	
		Default	
		OK Cancel Apply	

- Step 2: Choose how many extra OS user accounts user needs. In order to have four Skype lines support from ST-4004, user needs to add three OS User Accounts to match the Skype Account setting. It is recommended that user can create extra three OS User Accounts for future expansion.
- Step 3: Enter new account name-the maximum length allowed is 32 alphanumeric characters. And enter the password-the maximum length allowed is 31 alphanumeric characters. Click "**Apply**" to save the changes.
- Step 4: After modification, a warning message will come up to remind user to re-launch ST-4004 software. Then click "**OK**" to finish modification.

ST-4004		×
	Please re-launch AP to make Skype account setting effec	tive.
	ОК	

5 User Count	3
Account 1	
Account Name	ST-4004_1
Password	*****
Account 2	
Account Name	ST-4004_2
Password	*****
Account 3	
	ST 4004 2
Account Name	31-4004_3

7.2 Configure Setting Page

User can configure ST-4004 to enable or disable each FXS/FSO port. When user enables one FXO port, status LED of this port will be green. When this port is enabled, ST-4004 will monitor whether the port has a real landline connection to CO side. However, the port doesn't work if user disables the port (red status LED) even there is a physical connection to CO side. When user enables one FXS port, status LED of this port will be green and Skype account for this port will work. However, ST-4004 will set this port as busy status if this port is disabled even Skype account is set.

FX0	 	FXS-			
	•		•	•	
	₽	EXS4	EXS3	FXS2	FXS1
	 				11101
2					

- FXS: Foreign Exchange Station which can connect with analog telephone or PBX PSTN card.
- FXO: Foreign Exchange Office which can connect with landline (PSTN) or PBX extension card.

User can enable or disable FXO1~ FXO4 and FXS1~to FXS4 ports separately.

[Notice] It is strongly recommended that user enables all FXS/FXO ports for first time setup. If user doesn't enable FXO for one port, ST-4004 can't detect whether there is a landline connected or not even there is a real physical connection. If user doesn't enable FXS for one port, ST-4004 will disable the corresponding Skype account for that port.

7.3 Audio Setting Page

In Audio setting page, user can change audio settings including ST-4004 device volume control and Windows default audio device setting.

eperal Configure Audio Pho	nne Status	
sherar i conngare massa i ma		
ST-4004 device volume contro	ol	
Speaker]	
Microphone]	
Windows default audio device	setting	
Specify a sound device for o etc.	ther applications, such as media pl	ayer,,
Specify a sound device for o etc. Audio Out (Speaker)	ther applications, such as media pl	ayer,,
Specify a sound device for o etc. Audio Out (Speaker) Audio In (Microphone)	ther applications, such as media pl SoundMAX HD Audio 0 SoundMAX HD Audio I	ayer,,
Specify a sound device for o etc. Audio Out (Speaker) Audio In (Microphone)	ther applications, such as media pl SoundMAX HD Audio 0 SoundMAX HD Audio 1	ayer,, Default
Specify a sound device for o etc. Audio Out (Speaker) Audio In (Microphone)	ther applications, such as media pl	ayer,,

ST-4004 device volume control: User can individually adjust the speaker and the microphone volume of ST-4004. Once the change is made, the same change will be applied for four ports. To adjust the audio wave input/output volume, drag the Microphone/speaker volume scroll bar.

[Note] If user attempts to change ST-4004 volume from Sounds and Audio Devices in control panel, ST-4004 program will adjust the volume to its default value. If user attempts to change ST-4004's microphone volume from Sounds and Audio Devices in control panel and the volume exceeds ST-4004's default value, ST-4004 will adjust the volume to its maximum value. **Windows default audio device setting:** User can select an audio device for other Windows application including audio in and audio out device. Some USB audio devices might change Windows default audio device. With this GUI, user can easily change Windows default audio device for different applications. This setting will synchronize with system's audio setting.

7.4 Phone Setting Page

This page provides the related configurations about phone settings, such as Ring signal frequency selection and International busy tone setting which includes Country selection and User's busy tone parameter setting as below.

Ring signal frequency selection :	25	✓ Hz	
International busy tone setting			
Country selection	United K	ingdom 💌	
C User's busy tone parameter settin	g		
Busy tone parameter		_	
Frequency 1	400	Hz	
On Period	400	ms	
Off Period	400	ms	
Frequency 2	400	Hz	
On Period	400	ms	
Off Period	400	ms	
		D	efault

 Ring signal frequency selection: Here supports four types of ring signal frequency, 20Hz, 25Hz, 30Hz & 50 Hz. User can choose a proper ring signal frequency according to the ring frequency of the phone user adopts. Usually the ring signal frequency adopted in the U.S.A. is 20Hz. The ring signal frequency in Europe is 25Hz. The ring signal frequency adopted by the major countries in the world ranges from 20 to 50Hz. The default setting is 25Hz. 2. International Busy Tone Setting: User can choose user's living country from country selection list to get the familiar busy tone. When user can't find the living country from the list, user can configure the busy tone parameters themselves if they know the appropriate setting, and then click "OK".

By selecting a country, the device will activate the specific busy tone frequency and cycle adopted by local Public Switched Telephone Networks in that country. Sometimes, the connecting PBX doesn't have the exact busy tone parameter as defined in user's country. For this case, user might encounter busy tone detection and unfamiliar busy tone problems even selecting user's country. User can configure the busy tone parameters themselves if they know the appropriate setting. Enable user's busy tone parameter setting option as below figure and fill in appropriate parameters, and then click "**OK**". The parameter will be saved and active.

The default international busy tone country setting is decided by the **"Select Setup Language"** selection when ST-4004 is installed. For example, when user selects English, the default country will be United Kingdom. ST-4004 supports busy tone for 23 countries now.

7.5 Status Setting Page

This page shows all status of 4 ports in order to let your administrator manage effectively. ST-4004 will send the line status (H/W & S/W status, Skype status, Connect status and SkypeOut credit) to your administrator as below.

Option	X
General Configure Audio Phone	Status
Status In Use	Detailed
🖾 Line1 🕗 🥥	Line 1 : ST-4004: status : HW Ready
🔽 Line2 🥥 🥥	Skype status : Ready
🖾 Line3 🥥 🥥	SkypeOut status : 2.82 EUR
🗹 Line4 😔 🥑	Line 2 :
Send alter to Administrator	
Skype Account (Chat)	voip-skype-01
Phone number (SMS)	
Send SkypeOut credit expira	tion message
SkypeDut credit threshold	EUR
🔽 Report line status via Skype	chat
Auto-send 1	r] hr
2	
ок	Cancel Apply

Status

Green: Skype Online Red: Skype Offline, Do Not Disturb or use Skype phone call

In Use

Red indicates a Skype call or a landline call is undergoing. Green indicates this line is ready for use.

Detailed information

Administrator can view status per port. If administrator checks box of "Line1", there will show Line1 detailed status. User can check all boxes to know four ports status.

Detailed information includes:

- 1. ST-4004 status: HW Ready or HW Fail.
- 2. Skype status: Ready, Log out, DND, Can not login or Off line.
- 3. Connect status: Free, Busy, Incoming PSTN Call, Incoming Skype call, Outgoing Skype call, or Outgoing SkypeOut call.
- 4. SkypeOut status: No SkypeOut authority, SkypeOut credit expired or how much credit does the line have.

Send alert to Administrator

ST-4004 can send messages to the administrator via Skype chat or SMS (Short Message Service) to inform some critical events.

Skype Account (chat): Input a Skype account which ST-4004 will send an alert message to.

Phone number (SMS): When SkypeOut credit expires or landline is not plugged in ST-4004 FSO port, ST-4004 will send a SMS message to these phone numbers.

SkypeOut credit: After checking the box of "Send SkypeOut credit expiration message", user can set SkypeOut credit threshold for sending warning message.

Report line status via Skype chat: After checking the box, ST-4004 will send line status to administrator's Skype account based on administrator's command. For example, administrator sends command "Line1" to ST-4004 and ST-4004 will reply line1 detailed status.

Auto-send: After checking the box, ST-4004 will automatically send four line's detailed status to administrator by a fixed time. The default setting is 24 hours.

[Example]1. After administrator used voip-skype-01 Skype account to send a command "Line1" to voip-1111 Skype account in ST-4004, ST-4004 will report line1 detailed status to administrator as below.

voip-1111 (Online) Skype™ Chat	
📀 Add 🖹 🖻 Send Eile 🤏 🖛 More 🗙 🕶	Options »
Chat history enabled What does this mean?	😋 voip-1111
voip-skype-01 says: 11:41:40 AM	
voip-1111 says: 11:41:41 AM	
Skype Account : voip-1111 Skype : Ready. ST-4004 : Ready. Connection : Free. Skype Out Credit : 41.87 TWD	
	Add more people to this chat!
emoticons A Set Font	oov voip-skype-01
e.	(Personalise »»)
a, online	History on 🔒

2. After administrator used voip-skype-01 Skype account to send a command "Line All" to voip-1111 Skype account in ST-4004, ST-4004 will report all lines detailed status to administrator as below.



8. ST-4004 Administrator Web Management

8.1 Administrator Login

Open an internet browser and type <u>http://localhost:8080</u> or ST-4004 Server PC 's IP (like <u>http://192.168.33.197:8080</u>) in the address bar of the browser. This will open a "Welcome to ST-4004 platform" page. Then user can login by typing user name and password. The default value for both "**User Name**" and "**Password**" are "**admin**". If the administrator doesn't want to type User name and Password every time when he/she enters the welcome page, please check the "**Remember me**" box.

Welcome to ST-4004 Platform

CLARCE C		30.43
	User Login	and the second
	User Name Password Remember me	
	Copyright 2008 All rights reserved.	

[Note] Administrator can modify User name and Password from Profile tab and click **Save** button. Please refer to 8.2.1 for details.

8.2 Administrator Web Page

In this page, administrator can have below options.

- Users: Add, delete, or modify user account.
- Phonebook: Add, delete, or modify public phonebook.
- Call Log: View all call logs.
- Tool: Import or export phonebook and call log.
- Profile: Modify administrator's information.
- Logout: Administrator logs out.

	W	elcon	ne to S	ST-400	4 Platform	
User	S Phonebook	Call Log	Tool	Profile		Welcome Admin 3/12/2007
				User Lis	st	
	Show 10 💌 page	e	Add User	Delete User	Pages: 1/D	Goto Page: 💌
	User Name 🔺	<u>User ID</u>	User	Туре	Contact	Comment



8.2.1 View & Modify Administrator's Information

Click **Profile** at the top panel, administrator can view administrator's information.

	Welco	me to ST-4004	Platform	
Users	Phonebook Call Log	Tool Profile		Logout Welcome Admin 3/12/2007
		Profile		
	*Con	*User Name admin *UserID 0 *Password firm Password User Type Administrator Comments admin		
		Save		

User can modify User name and Password from **Profile** and click **Save** button.

8.2.2 Administrator Logout

Click Logout button at the right top corner of the screen to logout.

	V	Velco	me to	ST-40	04 Platforn	n
User	s Phonebook	Call Log	Tool	Profile		Welcome Admin 3/12/2007
				User Lis	st	
			Tran 1			A CONTRACT OF
	Show 10 💌 page		Add User	Delete User	Pages: 1/0	Goto Page: 💌
	User Name	<u>User ID</u>	User	Туре	Contact	Comment



8.3 User Account Management

Click Users at the top panel, administrator can view the list of all users.

		v	Velco	me to S	ST-40	04 Platfo	orm
0	sers	Phonebook	Call Log	Tool	Profile		Logout Welcome Admin 3/12/2007
				U	lser Lis	t	
	n) Sho	w 10 - page	(Add User)	elete User	Pages: 1/1	Goto Page: 1
	Us	er Name	User ID	User Typ	e) .	Contact	Comment
I	<u>Judy</u>	10	01	Normal User	0		
₽ 2	Alice	10	02	Normal User	0		



- All: Check All box to select all users.
- Show 10/20/50 Page: Show 10, 20, or 50 users in one page.
- User Type: There are two kinds of users: Normal User and Administrator.

Administrator can sort the list by clicking "User Name" or "User ID" tab.

8.3.1 Add User

Click **Users** at the top panel and then click the **Add User** button to add an user.

User must log in as an administrator to add user accounts. The required information includes **User Name**, **User ID** and **Password**. Every user can use his/her **User Name** to login to manage his/her own private phonebook. Every user is assigned a unique **User ID**. When necessary changes are done, click **Save** button to save the configuration, or click **Save&Next** button to save the current entry and continue to add a new user.

Users	Phonebook Call Log	Tool	Profile		Welcome Adm 3/12/20
		ŀ	Add User		
	*i leer	Name Judy		(2~7 A~7 0~9)	
		JserID 101		(0~9)	
	*Pas	sword •••			
	*Confirm Pas	sword 👀			
	*Usei	r Tpye Nom	al User		
	Com	ments			
		-			-

* Fields marked with an asterisk are required information.

8.3.2 View & Modify User's Information

Click **Users** at the top panel, administrator can view the list of all users.

φ1 c	,	Welco	ome to	ST-40	04 Platforn	n
Usei	rs Phonebook	< Call Log	Tool	Profile		[Logout] Welcome Admin 3/12/2007
				User Lis	st	
	Show 10 💌 pag	ge	Add User	Delete User	Pages: 1/1	Goto Page: 1 💌
	User Name 🔺	<u>User ID</u>	User	Туре	Contact	Comment
□ 1	(Judy)	101	Normal User	0		
2	<u>Alice</u>	102	Normal User	0		



Administrator can click user's name to modify password and comments. When the modification is completed, click **Save** button to save the changes.

	W	elcom	e to S	T-400	4 Platform	
Users	Phonebook	Call Log	Tool	Profile		Welcome Admin 3/12/2007
			User	Inform	ation	
	*(*User * *Pas Confirm Pas *Use Con	Name Judy UserID 101 ssword sw	nal User		
				<u>Next>></u>		
		Save	Delete Use	er Phone	Book Back	TUC-

[Note] After viewing the detailed information, administrator can decide to delete the user by clicking **Delete User** button. Or administrator can view the user's personal phone book by clicking **Phone Book** button.

8.3.3 Delete User

Click **Users** at the top panel and then check the box of the user whom administrator wants to delete. Click **Delete User** button to delete the user.

	۷	Velco	me to S⁼	F-4004 Platform	1
Use	rs Phonebook	Call Log	Tool	Profile	[Logout] Welcome Admin
			U	ser List	5/12/2007
	Show 10 💌 pag	je	Add User	elete User Pages: 1/1	Goto Page: 1 💌
	<u>User Name</u> 🔺	User ID	User Type	Contact	Comment
🗖 1	<u>Judy</u>	101	Normal User	0	
2	Alice	102	Normal User	0	

8.4 Public Phonebook Management

Click **Phonebook** at the top panel to view public contacts list.

[Logo				220-2 7-17	100 B 12 80 - 10	
Welcome Adm		Profile	Tool	Call Log	Phonebook	Users
3/12/20						
	tact	olic Conta	Pul			
						-
Goto Page: 💌	act) Pages: 1/0	Del Contac	Add Contact		w 10 💌 page	All Sho
STN1#3) (PSTN2#4)) Group	#1) Elamo(ut2/#2)	Claure Quet (#	Susad Dial/#	Halmana) (Anna Anna	Class



- Add Contact: Add new public contacts
- Del Contact: Delete public contacts
- Speed-Dial (#0): Contact's speed-dial number
- SkypeOut1 (#1): Contact's phone number 1 via SkypeOut.
- SkypeOut2 (#2): Contact's phone number 2 via SkypeOut.
- PSTN1 (#3): Contact's phone number 3 via PSTN.
- PSTN2 (#4): Contact 's phone number 4 via PSTN.
- Group: There are 6 groups including Colleague, Customer, Family, Friend, Schoolmate and Others. Through an appropriate group setting, user can find a specific contact through Group searching.

Administrator can sort the list by clicking the tab for Skype Account, Nickname, Speed-Dial (#0), SkypeOut1 (#1), SkypeOut2 (#2), PSTN1 (#3), PSTN2 (#4) or Group.

8.4.1 Add Public Phonebook Contacts

Click **Phonebook** at the top panel, and then click the **Add Contact** button to add a contact.

	V	Velco	me to S	T-4004	Platfor	m		
Heere		Coll Log	Tool	Brofile			Welce	[Logout
Users	Phonebook	Call Lug	1001	Fione			werco	3/12/2007
			Publ	lic Conta	ct			
I All Sho	ow 10 💌 page		Add Contact	Del Contact	Pages: 1/0		Goto Pa	age: 💽
<u>Sky</u>	pe Account 🔺	<u>Nickname</u>	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	<u>PSTN1(#3)</u>	<u>PSTN2(#4)</u>	<u>Group</u>



User needs to log in as an administrator to add public contacts. The required information includes **Skype account**, **Speed-Dial** and **Group**. When the changes are done, click **Save** button to save the configuration, or click **Save&Next** button to save the current entry and continue to add a new contact.

Users Phonebook Call Log To	0001-400-	+ Fiatronnii [Logout] Welcome Admin
	Add Conta	3/12/2007 ct
*Skype Account Nickname *Speed Dial SkypeOut 1 SkypeOut 2 PSTN 1 PSTN 2 Delay Time E-mail *Group	ojuichen Apple 17 1088635123456 10886910123456 1*035123456 1*0910123456 2 Second	(Skype account or SkypeOut number) (0~9 only) (0~9,+,* only) (0~9,+,* only) (0~9,* only) (0~9,* only) d (Delay time for each *) (eg: username@yahoo.com)
Save	Colleague Customer Friend Schoolmate Dthers Save & Next Rese	t Cancel

- 1. Maximum 32 characters for Skype account.
- Maximum 20 characters for Nickname, Speed Dial, SkypeOut 1, SkypeOut 2, PSTN 1 or PSTN 2.
- 3. Delay time for each "*"key: Sometimes user needs to add a delay time for a landline call. For Example, phone number is 0*123456789 and delay time for each "*"key is 2 seconds. When ST-4004 dials above phone number, it will get a PSTN dial tone by dial "0" first, then add 2 seconds delay before dialing the destination phone number. There are options 1~9 seconds for each "*".
- 4. Maximum 50 characters for E-mail address.
- 5. Group: There are 6 groups including Colleague, Customer, Family, Friend, Schoolmate and Others. Through an appropriate group setting, user can find a specific contact through Group searching.

8.4.2 View & Modify Public Phonebook

Click **Phonebook** at the top panel to manage public phonebook.

l. I	Nelco	me to S	T-4004	1 Platfo	rm		
Users Phonebook	Call Log	Tool	Profile			Welco	me Admin
		Publ	lic Conta	ct	and there		5/12/2001
				Sec. 1		1	
All Show 10 page		Add Contact	Del Contact	Pages: 1/1		Goto P	age: 1 💌
Skype Account	<u>Nickname</u>	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	PSTN1(#3)	<u>PSTN2(#4)</u>	Group
□ 1 <u>lojuichen</u> Click for detail in	Apple nformation	117	0088635123456	0088691012345 6	9*03512345 6	9*09101234 56	Colleague
Total: 1				Pages: 1/1		Goto F	Page: 1 💌

If administrator wants to modify contact's information, click user's Skype account. Any information can be modified except the Skype Account. When the modification is completed, click **Save** button to save the changes.

Jsers Phonebook Call Log	Tool P	rofile Welcome Ad 3/12/7
	Contact I	nformation
*Skype Accou	nt lojuichen	(Skype account or SkypeOut number)
Nicknam	e Apple	
"Speed Di SkyneOut	1 0088635123456	(number 0~9 only) (0~9 + * only)
SkypeOut	2 00886910123456	$(0^{\circ}9, +, 0^{\circ})$
PSTN	1 9*035123456	(0~9,* only)
PSTN	2 9*0910123456	(0~9,* only)
Delay Tim	e <mark>2)</mark> s	econd (Delay time for each *)
E-ma		(eg: username@yahoo.com)
GIUU	h Coneadoe	
NET BOOT STOLEN AND STOLEN		

[Note] At contact information page, administrator can click Delete Contact

button to delete the contact.

8.4.3 Delete Public Phonebook Contacts

Click **Phonebook** at the top panel and click the check box before the user. Then click **Del Contact** button to delete the user if administrator wants to delete this user.

Users	Phonebook	Call Log	Tool	Profile			Welco	me Ad 3/1 <u>2/2</u>
	100		Publ	lic Conta	ct			
All Sho	ow 10 💌 page		Add Contact	Del Contact	Pages: 1/1		Goto P	age: 1
<u>Sk</u> y	pe Account 🔺	Nickname	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	<u>PSTN1(#3)</u>	<u>PSTN2(#4)</u>	Grou
1 <u>lojui</u>	chen	Apple	117	0088635123456	0088691012345 6	9*03512345 6	9*09101234 56	Others

Total: 1	Pages: 1/1	Goto Page: 1 💌
Do	right 2006 All rights reserved.	1

8.5 Call Log

Click Call Log at the top panel to view detailed call record list of all users.

	N	Nelco	ne to S	T-4004	Platfor	m	
li. L	Jsers Phonebook	Call Log	Tool	Profile		_	Welcome Admi
			Ca	all Logs	1917 - Ton		3/12/200
Fro	m Mar 💌 / 01 💌 / 2	2007 💽	to Mar 💌 /	12 💌 / 2007 💌	Retrieve		
Sho	w 10 💌 page			Pa	iges: 1/1		Goto Page: 1 💌
	Date 🗸	User ID	Contact	Direction	<u>Type</u>	Duration	Cost
1	2007-03-12 16:54:08		judy.lo.	incoming	skypecall	00:00:07	
2	2007-03-12 16:27:15	0	lojuichen	outgoing	skypecall	00:13:10	
З	2007-03-12 16:26:45	102	xxxxxtest	outgoing	skypecall	00:10:47	
-4	2007-03-12 16:16:43	101	+886800024365	i outgoing	skypeout	00:00:31	EUR
5	2007-03-12 16:03:15	101	blue.color	outgoing	skypecall	00:02:26	
6	2007-03-12 16:01:06	101	echo123	outgoing	skypecall	00:00:47	



- Retrieve: Get call logs in a period
- Direction: Incoming call or outgoing call.
- Type: Skype, SkypeOut

8.6 Tool

User must log in as an administrator to export or import data and backup call logs. Then click **Tool** at the top panel.

Welcome to s	ST-4004 Platform
Users Phonebook Call Log Tool	Logeut Profile Welcome Admir 3/12/2000
Import / E	Export Contact File
Export Data to an Excel File:	Excort
Import Data from an Excel File:	[Import]
Backup Call log: From Mar • / 01 • / 2007 • to Ma	ar 💌 / 12 💌 / 2007 💌 🛛 Backup
Covpr	nght 2006 All nghts reserved.

Export Data to an Excel File: Only supports Excel file format now.

Administrator can use this function to export contacts data to an excel file for easier modification and then use Import Data from an Excel File function to upload to ST-4004 for use. Check the boxes of **All Users' Information**, **Public Contacts**, or **Private Contacts** which administrator needs and then click **Export** button to export data to a file.

- Import Data from an Excel File: Only supports Excel file format now.
 Administrator can use this function to upload user
 information and contact phone book to ST-4004. Click
 Browse button to choose a file, then click Import button to
 import the file.
- Backup Call log: Select the period which you are interested, then click Backup button to back up the call logs.

9. ST-4004 User Management

After administrator adds an account for one user, this user can use his/her own account to login ST-4004 via IE. Open user's IE browser and type in http://IP:8080 (like http://IP:8080 (lik

9.1 User Setting Page

In this page, user has below options.

- Phonebook: Add, delete, or modify private phonebook. View public phonebook.
- Call Log: View personal call log.
- **Profile**: Modify user's information.
- My Skype: Get user's contact list from Skype for easy private phonebook editing.
- **FAQ**: Frequently asked questions.
- Logout: User logs out.

	V	Velcor	ne to S	T-4004	Platfor	m		
Phonebook Call	Log	Profile	My Skype	(FAQ)			Welcome 3/	Judy 12/2007
			Priv	ate Conta	ct			
[Private Contact] [Private Contact]	ublic C rivate c	ontact] :ontact: "101"	+ " * " + Speed-D	ial + "#"				
All Show 10	page		Add Contact	Del Contact	Pages: 1/0		Goto Page:	
Skype Accou	<u>int</u> 🔺	<u>Nickname</u>	Speed-Dial(#0	SkypeOut1(#1)	<u>SkypeOut2(#2)</u>	<u>PSTN1(#3)</u>	<u>PSTN2(#4)</u> GI	roup



9.1.1 View & Modify User's Information

Click **Profile** at the top panel, user can view and manage user's information.

1.5	W	'elcor	ne to S	T-400	4 Platfor	m
Phonebook	Call Log	Profile	My Skype	FAQ		Welcome Judy 3/12/2007
				Profile		J) TELEVOT
		*Cor	*User Nam *Userl[*Password firm Password User Typ Comment	e Judy) 101 d ••• e Normal Use		
				Save		
			Coyprigh	t 2006 All rights res	arved.	

User can modify password and comments data form Profile page. Click **Save** button to save after modification.

9.1.2 User Logout

Click **Logout** button at the right-top corner of screen to log out.

	V	Velcon	ne to S	T-4004	Platfor	n		
Phonebook	Call Log	Profile	My Skype	FAQ	• <u> </u>		Welco	me Judy
	1		Priva	ate Conta	ct			CITE/ROAT
[Private Conta For example, t	ct] [Public C o dial private d	ontact] contact: "101" ·	+ " * " + Speed-Di	al + "#"				
All Show	10 💌 page		Add Contact	Del Contact	Pages: 1/0		Goto Pa	ge: 💌
Skyp	e Account 🔺	Nickname	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	PSTN1(#3)	PSTN2(#4)	Group



9.2 Private Phonebook Management

Click **Phonebook** at the top panel to view private contacts list.

	Welcome to ST-4004 Platform										
Phonebook	Call I ng	Profile	My Skype	FAQ	· · · · · · · · · · · · · · · · · · ·	Wei	Logout come Judy				
Choice out			ov				3/12/2007				
			Priva	ate Con	tact						
(Private Contac	t) (Public Co	ntact))									
For example, to	o dial private co	ntact: "101" ·	+ " * " + Speed-D	ial + "#"	-		_				
All Show	10 💌 page		(Add Contact)	(Del Cont	act) Pages: 1/0	Goto I	Þage: 💽				
Skype	Account	Nickname	(Speed-Dial(#0)	SkypeOut1	#1) (SkypeOut2(#2)	(PSTN1(#3)) (PSTN2(#4)	Group				



- Public Contact: User can view public contact list.
- Private Contact: User can add, delete or edit his/her own contact list in the private phonebook.
- Add Contact: Add new private contacts.
- **Del Contact**: Delete private contacts.
- **Speed-Dial (#0)**: Contact's speed-dial number
- SkypeOut1 (#1): Contact 's phone number 1 via SkypeOut.
- SkypeOut2 (#2): Contact 's phone number 2 via SkypeOut.
- **PSTN1 (#3)**: Contact 's phone number 3 via PSTN.
- **PSTN2 (#4)**: Contact 's phone number 4 via PSTN.
- **Group**: There are six groups including Colleague, Customer, Family, Friend, Schoolmate and Others.

User can sort the list by clicking the tab of Skype Account, Nickname, Speed-Dial (#0), SkypeOut1 (#1), SkypeOut2 (#2), PSTN1 (#3), PSTN2 (#4) or Group.

9.2.1 Add Private Contacts

Click **Phonebook** at the top panel and choose **Private Contact**, then click **Add Contact** button to add contacts.

	Welcome to ST-4004 Platform											
Phonebook	Call Log	Profile	My Skype	FAQ			Welco	me Judy				
	1		Priva	ate Conta	ct							
(Private Conta For example, t	ct) [Public C o dial private c	ontact] :ontact: "101"	+ " * " + Speed-Di	al + "#"			-					
All Show	10 💌 page		(Add Contact)	Del Contact	Pages: 1/0		Goto Pa	ge: 🔽				
Skyp	e Account 🔺	<u>Nickname</u>	Speed-Dial(#0)	<u>SkypeOut1(#1)</u>	SkypeOut2(#2)	PSTN1(#3)	PSTN2(#4)	Group				



User needs to fill in required information like **Skype Account**, **Speed-Dial** and **Group**. When user finishes editing, click **Save** button to save the configuration, or click **Save&Next** button to save the current entry and continue to add a new private contact.

Welcome to ST-4004 Platform					
Phonebook	Call Log	Profile	My Skype	FAQ	Welcome Jud 3/12/200
- 2.			Add	d Conta	ct
		*Skype Account <mark>blue.color</mark> Nickname Blue *Speed Dial 999			(Skype account or SkypeOut number) (0~9 only)
		SkypeOu SkypeOu PSTN	ut 1 ut 2 N 1		(0~9,+,* only) (0~9,+,* only) (0~9,* only)
		PSTN Delay Tir E-m	N 2 me 2 nail	second	(0~9,* only) I (Delay time for each *) I (eq: username@vahoo.com)
		*Gro	Dup Others Colleague Customer Family Friend Schoolmat Others	• •	
		Save	Save & Ne	2006 All Johnson	Cancel

- 1. Maximum 32 characters for a Skype account.
- Maximum 20 characters for Nickname, Speed Dial, SkypeOut 1, SkypeOut 2, PSTN 1 or PSTN 2.
- 3. Delay time for each "*"key: Sometimes user needs to add a delay time for a regular landline call. For Example, phone number is 0*123456789 and the delay time for each "*"key is 2 seconds. When ST-4004 dials above phone number, it will get a PSTN dial tone by digit "0" first, then add 2 seconds delay before dialing the destination phone number. Each "*" can stand for 1~9 seconds.
- 4. Maximum 50 characters for E-mail address.
- 5. Group: There are 6 groups including Colleague, Customer, Family, Friend, Schoolmate and Others. With appropriate group setting, user can find specific contact through Group searching.
9.2.2 View & Modify Private Contacts

Click **Phonebook** at top panel, and then click **Private Contact** to view private phonebook.

		24						[Log
onebook	Call Log	Profile	My Skype	FAQ			Welco	ome J 3/12/2
			Priva	te Conta	ct			
vate Contact D	[Public C	contact1						
example, to dia	al private o	contact: "101"	+ " * " + Speed-Dia	al + "#"				
🗖 All Show 10 💌 page			Add Contact	Del Contact	Pages: 1/1	Goto Page: 1		
Skype Ac	count 🔺	<u>Nickname</u>	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	PSTN1(#3)	<u>PSTN2(#4)</u>	Grou
1 (blue.color		Blue	999					Friend
Click	for detail in	iformation						
Chen	IOI COLLE I							

If user wants to modify contact's information, click user's Skype account. Any information can be modified except the Skype account. When the modification is completed, click **Save** button to save the changes.

Phonebook	Call Log Pr	ofile M	ly Skype	FAQ		Welcome Judy 3/12/200
		C	Contac	t Info	rmation	
	*Skype / Nii *Spe Skyj Skyj Del:	Account bit ckname peout 1 peout 2 PSTN 1 PSTN 2 ay Time E-mail FGroup F	ue.color Ve 9) secon	(Skype account or Skyp (number 0~9 only) (0~9,+,* only) (0~9,+,* only) (0~9,* only) (0~9,* only) (0~9,* only) d (Delay time for each *) (eg. username@yahoo.d	eOut number) com)
		Save	Deli Coveriate	ete Contac	t Cancel	100

9.2.3 Delete Private Contacts

Click **Phonebook** at the top panel, then click **Private Contact** to view private contacts list. Check the boxes before the contacts which user wants to delete and click **Del Contact** button to delete.



9.2.4 View Public Contacts

Click **Phonebook** at the top panel, and then click **Public Contact** to view public contacts list. Only administrator can modify public contacts information.

	V	Velcon	ne to S1	F-4004	Platfor	m		
Phon	ebook Call Log	Profile	My Skype	FAQ			Welco	Logout ome Judy 3/12/2007
			Publ	ic Conta	ct			
[Private For exa	e Contact] <mark>([Public C</mark> ample, to dial public c I Show 10 ▼ page	ontact]) ontact: "O" + "	* " + Speed-Dial +	"#"	Pages: 1/1		Goto Pa	age: 1 🔻
	Skype Account	Nickname	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	PSTN1(#3)	PSTN2(#4)	Group
	lojuichen.	Apple	117	0088635123456	0088691012345 6	9*03512345 6	9*09101234 56	Colleague
Tot	al: 1				Pages: 1/1		Goto F	Page: 1 💌

9.3 View User's Call Log

Click **Call Log** at the top panel to view personal call log.

	Welcome to ST-4004 Platform											
Ph	onebook Call Log	Profile	My Skype	FAQ		V	[Logout] Velcome judy					
	Call Logs											
Fro	m <mark>Mar ▼ / 01 ▼</mark> / 2	2007 💽	to Mar 🗸 / 12	• / 2007 •	Retrieve		-					
Sho	w 10 💌 page			Pag	ies: 1/1	Go	to Page: 1 💌					
	(Date 🗸	User ID	Contact	Direction	Туре	Duration	Cost					
1	2007-03-12 16:16:43	101	+886800024365	outgoing	skypeout	00:00:31	EUR					
2	2007-03-12 16:03:15	101	blue.color	outgoing	skypecall	00:02:26						
3	2007-03-12 16:01:06	101	echo123	outgoing	skypecall	00:00:47						



- **Retrieve**: Get call logs in a period.
- **Direction**: Incoming or Outgoing call.
- **Type**: Skype, SkypeOut.

9.4 My Skype

Click **My Skype** at the top panel. Click **Connect Skype** and then **Transfer to Phone Book** tabs to get Skype contacts from Skype and import the contacts to user's private phonebook for editing.

Welcome to ST-4004 Platform											
Phonebook	Call Log	Profile	My Skype	FAQ		Logout Welcome Judy					
			Skype	Frien	ds List	3/12/2007					
Note: only su	ipport Microso	oft Internet	Explorer and S	kype 3.0	above now.						
Status		Full Name	•		Skype Account	Speed-Dial					
Total: 0	Connect SI	(ype)	(Transfer to Phon	e Book	Only transfer the	contacts with Speed-Dial.					
		-									
			Coypright	2006 All rights	reserved.						

For current software version, only transfer the Skype contacts with Speed-Dial to private phonebook.

9.4.1 How to get Skype contacts

Click **My Skype** at the top panel and then follow these steps to get Skype contacts from Skype.

Step 1: Click **Connect Skype** button.

	Skype™ for Internet Explorer (BETA)	Welcome Judy 3/12/2007
	A web page is attempting to use Skype contact management	
Note: only support Mi	A web page at 192.168.33.197 wants to use Skype contact management to create and manage contacts and contact groups.	15
Status	C Allow this site to use Skype contact management	Speed-Dial
	Allow this site to use Skype contact management, but ask again in the future	
	O Do not allow this site to use Skype contact management O Do not allow this site to use Skype contact management O Cancel OK Cancel	

Skype will invoke one warning window "**A web page is attempting to use Skype contact management**".

Step 2: Select "Allow this site to use Skype contact management" or "Allow this site to use Skype contact management, but ask again in the future" and then click OK button. Step 3: Click **Connect Skype** button again to get the contacts.

	We	come to S	T-4004	Platform	
Phonebook	Call Log F	Profile My Skype	FAQ		Welcome Judy 3/12/2007
		Skype	Friends	List	
Note: only su	ipport Microsoft li	nternet Explorer and S	kype 3.0 abov	re now.	
Status	Fu	ll Name		Skype Account	Speed-Dial
Total: O	Connect Skype	Transfer to Phon	ie Book	Only transfer the cor	tacts with Speed-Dial.
10 +		Coypright	2006 All rights reserv	ed.	

Now the Skype contacts are shown as below.

		N	/elcor	ne to S	T-40	04 Platform	
Phonet	book	Call Log	Profile	My Skype	FAQ		Logout Welcome Judy 3/12/2007
				Skype	Frien	ds List	
Note: o	nly sup	port Micros	oft Internet	Explorer and SI	kype 3.0 a	above now.	Piler -
Status			Full Name			Skype Account	Speed-Dial
3	voip-22	22			voip-222	2	<u>Assign</u>
0	VOIPO	1			voip-111	1	<u>11</u>
0	judy.lo				judy.lo.		<u>88</u>
	Echo /	Sound Test S	Service		echo123		00
Total: 4	4	Connect S	ikype	Transfer to Phon	e Book	Only transfer the c	ontacts with Speed-Dial.
		1. (

9.4.2 Transfer Skype contacts to Private

Phonebook

After getting Skype contacts into Skype Friends list page, please click **Transfer to Phone Book** button to transfer contacts to private phonebook.

		V	/elcon	ne to S	T-40	04 P	latform	-
Phonel	book	Call Log	Profile	My Skype	FAQ			Welcome Judy 3/12/2007
				Skype	Friend	ds Lis	t	
Note: o	only supp	oort Micros	oft Internet E	xplorer and SI	«ype 3.0 ε	bove now	I.	
Status			Full Name				Skype Account	Speed-Dial
3	voip-222	22			voip-222	2		<u>Assign</u>
	VOIP01				voip-111	ľ.		<u>11</u>
0	judy.lo				judy.lo.			<u>88</u>
	Echo / :	Sound Test S	ervice		echo123			<u>00</u>
					れる			
Total:	4	Connect S	kype 🤇	Transfer to Phon	e Book		Only transfer the co	ntacts with Speed-Dial.
				Covpright	2006 All rights r	served.		Į,

[Note] Before transferring the contacts, user can click **Assign** to edit speed dial for each user. Speed dial number can be up to 20 digits.

Welcome t				瀏覽器使用者提示 指令碼提示: Please assign a Speed-Dial number to voip-2222	× 確定
Phonebook	Call Log	Profile	My		
			s	Skype Friends List	1 2 3-
Note: only su	pport Micros	soft Internet	Explo	rer and Skype 3.0 above now.	
Status		Full Name		Skype Account	Speed-Dial
voip-2	222			voip-2222	(Assign

Next window shows how many Skype contacts will be saved in private phonebook, and then click **OK** to save.

🕗 http://192.168.33.197:8080)/DoSkypeUpload.jsp - Microsoft Internet Explorer
」檔案(E) 編輯(E) 檢視(V)	我的最愛(A) 工具(I) 說明(H)
」 🕒 上一頁 🖌 🕥 - 💌	😰 🏠 🔎 搜尋 🥎 我的最爱 🊱 🍛 🖺
」網址D) 🕘 http://192.168.33.19	7:8080/DoSkypeUpload.jsp
Google G-	▼開始 🗤 💋 🍄 マ 🏠 書籤 マ PageRank マ 🍄 拼字檢查
	Microsoft Internet Explorer
	Added or modified 3 phone book record(s).
	確定

After finishing transfer contacts, the screen will show the transferred private contacts and user can have more editing.

	Welcome to ST-4004 Platform													
Pł	on	ebook Call Log	Profile	My Skype	FAQ			Welc	ome Judy					
	J.			Priva	ate Conta	ct			3/12/2007					
[Private Contact] [Public Contact] For example, to dial private contact: "101" All Show 10 page				+ " * " + Speed-Dia Add Contact	al + "#" Del Contact	Pages: 1/1		Goto P	age: 1 💌					
		Skype Account	<u>Nickname</u>	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	PSTN1(#3)	PSTN2(#4)	Group					
	1	00886800024365	Chinatrust	888					Others					
	2	<u>blue.color</u>	Blue	999					Friend					
	3	<u>echo123</u>	Echo / Sound Test Se	00					Others					
	4	<u>judy.lo.</u>	judy.lo	88										
	5	<u>voip-1111</u>	VOIP01	11										



9.5 FAQ

Click **FAQ** at the top panel to view frequently asked questions.



Q1: How can I use my private phonebook to make a Skype call?

A: Company's PBX needs to set a trunk number (for example 9) for ST-4004 FXS ports to make Skype calls.

Step 1: Press "9" key from extension phone to hunt an available Skype line.

Step 2: Find your contact's speed dial number and dial "User ID + * + Speed Dial + #". ST-4004 will guide you an example as below. The User ID in the example is user's real ID.

1	Welcome to ST-4004 Platform										
Ph	on	ebook Call Log	Profile	My Skype	FAQ			Welc	ome Jud		
	Private Contact										
(Pri For	vati exa	e Contact] [Public C ample, to dial private	Contact] contact: ("101"	+ " * " + Speed-Di	al + "#"						
Γ	Al	Show 10 💌 page		Add Contact	Del Contact	Pages: 1/1		Goto P	age: 1 💌		
		Skype Account	Nickname	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	PSTN1(#3)	PSTN2(#4)	Group		
	1	00886800024365	Chinatrust	888					Others		
	2	blue.color_	Blue	999					Friend		
	3	echo123	Echo / Sound Test Se	00					Others		
	4	judy.lo	judy.lo	88							
	5	<u>voip-1111</u>	VOIP01	11							



Q2: How can I use public contact to make a Skype call?

- **A:** Company's PBX needs to set a trunk number (for example 9) for ST-4004 FXS ports to make Skype calls.
- Step 1: Press "9" key from extension phone to hunt an available Skype line.
- Step 2: Find your contact's speed dial number and dial "0" + " * " +

Speed Dial + #". "0" can be omitted. ST-4004 will guide you an example as below.

Welcome to ST-4004 Platform								
Phonebook	Call Log	Profile	My Skype	FAQ			Welco	Logout me Judy
			Publi	c Cont	act			100
[Private Contact For example, to] [Public Com dial public con	tact] tact:("0" + " 1	* " + Speed-Dial + ";	#)				
All Show	10 v page	e Speed-	SkypeOut1(#1)	Skyp	Pages: 1/1 <u>eOut2(#2)</u>	PSTN1(#3)	Goto Pa	ge: 1 <u>-</u>
1 lojuichen	Apple	117	0088635123	456 🔇 🔚	0088691012345	6 3 9*03512345 6	9*09101234 56	Colleague

Total: 1	Pages: 1/1	Goto Page: 1 💌
and the second se	and the second	and the second sec
	Covoright 2006 All rights reserved.	

10. Using ST-4004

10.1 Make a Skype or a PSTN Call

Below is an example to show how to use ST-4004 to make a call.

[Example] ST-4004 set up configuration

- 1. ST-4004 is connected to external ports of a PBX.
- 2. Set "0" as the PBX trunk number for landlines.
- 3. Set "9" as the PBX trunk number for Skype lines.
- 4. Default ST-4004 operation mode is VoIP mode.

Optio	on a state of the	x
Ge	eneral Configure Audio Phone Status	
(Default operation mode setting & switch key VoIP mode (Internet phone)	
	PSTN mode (Regular phone) Use Key # to switch between VoIP & PSTN	

- 5. User ID is 101.
- 6. The contact's (Blue) Speed-Dial is 999 as below Private Contact.

	Welcome to ST-4004 Platform									
Pi	ion	ebook Call Log	Profile	My Skype	FAQ			Welc	ome Judy	
er.	j,			Priva	ate Conta	ct			5/12/2001	
(Pr For	ivat ex	e Contact] [Public C ample, to dial private I Show 10 🔽 page	Contact] contact: (*101*	+ " * " + Speed-Di: Add Contact	al + "#") Del Contact	Pages: 1/1		Goto F	Page: 1 💌	
		Skype Account	Nickname	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	PSTN1(#3)	PSTN2(#4)	Group	
	1	00886800024365	Chinatrust	888					Others	
F	2	blue.color_	Blue	999					Friend	
	3	<u>echo123</u>	Echo / Sound Test Se	00					Others	
	4	judy.lo:	judy.lo	88						
	5	voip-1111	VOIP01	11						

Total: 5	Pages: 1/1	Goto Page: 1 💌
* 	Coypright 2006 All rights reserved	

7. The contact's (Apple) Speed-Dial is 117 as below Public Contact.

Welcome to ST-4004 Platform											
Phonebook	Call Log	Profile	My Skype	FAQ			Welco	Ligout ne Judy			
	Public Contact										
[Private Contact For example, to] [Public Cont dial public cont 10 - page	act] act:("0" + " *	" + Speed-Dial + "	#	Pages: 1/1		Goto Pag	je: 1 💌			
Skype Account Nickname Speed- Dial(#0) SkypeOut1(#1) SkypeOut2(#2) PSTN1(#3) PSTN2(#4) Group											
🗆 1 <u>löjuichen</u>	Apple	117	0088635123	456 🔇 🔚 0088	6910123456 🔇	9*03512345 6	9*09101234 56	Colleague			



Make a Skype Call

- 1. Make a Skype call using Private Contact as following steps:
 - Step 1: Pick up an extension phone.
 - Step 2: Press "9" key from the phone keypad, then user will hear a Skype dial tone.
 - Step 3: Dial **"101 * 999"** (Dialing format: User ID + * + speed-dial number + #) keys from phone keypad to make a Skype call.
- 2. Make a Skype Call using Public Contact as following steps:
 - Step 1: Pick up an extension phone.
 - Step 2: Press "9" key from the phone keypad, then user will hear a Skype dial tone.
 - Step 3: Dial ****117**" (Dial format: 0 + * + speed-dial number, "0" can be omitted.) keys from phone keypad to make a Skype call.

Make a PSTN Call from the PBX ports with ST-4004

Make a PSTN call from the PBX ports with ST-4004 as following steps:

Step 1: Pick up an extension phone.

Step 2: Press "9" key from phone keypad, then user will hear a Skype dial tone.

Step 3: Press "#" key to switch to PSTN mode, and then user will hear the

familiar PSTN dial tone. Make a PSTN call as user did in the past.

Make a SkypeOut Call

Step 1: Pick up an extension phone.

- Step 2: Press "9" key from the phone keypad, then user will hear a Skype dial tone.
- Step 3: Press a phone number such as 1-408-3456789 with a correct country code set as below.

Option 🔀						
General Configure Audio Phone Status						
Default operation mode setting & switch key						
VoIP mode (Internet phone)						
C PSTN mode (Regular phone)						
Use Key # to switch between VoIP & PSTN						
Language : English						
Auto start up Key-Pressed Mute delay 750 ms						
Area code and mobile prefix for dialing 03 🔽 Add Delete						
SkypeOut Country Code +1						
Skype Account Setting Welcome to ST-4004 Platform						
OS User Account Setting						
Default						
OK Cancel Apply						

10.2 Smart Dialing-Cheese Button

ST-4004 provides a smart dialing - Cheese Button function. User can edit own phonebook to add Skype contacts, SkypeOut, and PSTN numbers in below private contact table, then start to enjoy the convenience of smart dialing function whenever there is a bad Skype communication or the contact doesn't answer your call.

Through smart dialing function, user can quickly switch to a SkypeOut or PSTN call by pressing two keys through phone keypad during a Skype call

with a bad communication quality or the contact unavailable. **It is not necessary and prohibitive to hang up the current Skype call if user wants to use the smart dialing function.** After pressing keys " # + (1, 2, 3 or 4)", user can either talk to the contact through SkypeOut or PSTN line. The beauty of this smart call function is that user can continue the phone conversation without the efforts of looking for phone book and then making a call again.

hon	ebook Call Log	Profile	My Skype	FAQ			Welco	ime Ju
								3/12/20
			Priva	ate Contac	ot			
Privat or ex	te Contact] [Public C ample, to dial private	Contact] contact:("101"	+ " * " + Speed-Di	al + "#")				
	II Show 10 💌 page		Add Contact	Del Contact	Pages: 1/1		Goto Pa	age: 1 💌
	Skype Account	Nickname	Speed-Dial(#0)	SkypeOut1(#1)	SkypeOut2(#2)	<u>PSTN1(#3)</u>	PSTN2(#4)	Group
□ 1	00886800024365	Chinatrust	888					Others
□ 1 □ 2	00886800024365 blue.color.	Chinatrust Blue	888 999	001510 🔇	0086987654321	002*151082 45064	0298765432 1	Others Friend
] 1] 2] 3	00886800024365 blue.color. echo123	Chinatrust Blue Echo / Sound Test Se	888 999 00	001510 🔇	0086987654321	002*151082 45064	0298765432 1	Others Friend Others
] 1] 2] 3] 4	00886800024365 blue.color echo123 judy.lo.	Chinatrust Blue Echo / Sound Test Se judy.lo	888 999 00 88	001510 🔇	0086987654321	002*151082 45064	0298765432 1	Others Friend Others

Total: 5	Pages: 1/1	Goto Page: 1 -
ai	Coypright 2006 All rights reserved.	

If user is a "**Normal User**", user can only establish personal contacting information in "Private Contact". "**Administrator**" user can edit public contacting information in "**Public Contact**".

What does Cheese Button work?

- Press "#1": Make a SkypeOut call with SkypeOut1 number.
- Press "#2": Make a SkypeOut call with SkypeOut2 number.
- Press **"#3**": Make a PSTN call with PSTN1 number.
- Press **"#4**": Make a PSTN call with PSTN2 number.
- Press "#0": Call contact's Skype account.
- Press "#": Whenever user presses "#" key, ST-4004 will search for next existing phone number in this contact table according to the ordering of phone number list to make the call.

For example, user wants to talk with "**apple**" and the possible procedures are as below.

Welcome to ST-4004 Platform										
Phonebook	Call Log	Profile	My Skype	FAQ			Welco	Logout me Judy		
	Public Contact									
[Private Contact] For example, to	(Public Con dial public con	tact] tact:("0" + " *	* " + Speed-Dial + ":	#)						
All Show	10 💌 page				Pages: 1/1		Goto Pag	ge: 1 💌		
Skype Account	▲ <u>Nicknam</u>	e <u>Speed-</u> <u>Dial(#0)</u>	<u>SkypeOut1(#1)</u>	<u>Sk</u> y	<u>peOut2(#2)</u>	<u>PSTN1(#3)</u>	<u>PSTN2(#4)</u>	<u>Group</u>		
🗆 1 <u>lojuichen</u>	Apple	117	0088635123	456 🔇 📔	0088691012345	6 🔇 9*0351234: 6	5 9*09101234 56	Colleague		

Total: 1	Pages: 1/1	Goto Page: 1 💌
The second se	Covpright 2006 All rights reserved.	and a second sec

- Make a Skype call to "apple" by pressing "0 * 117 #" from phone keypad.
 "0" can be omitted. If Skype's voice quality is not very good or Apple doesn't answer the call, user can press #1 or #2 keys for a SkypeOut call or #3 or #4 keys for a PSTN call.
- 2. For example, user presses "**#2**" keys for SkypeOut2. ST-4004 will end the current call and dial 00886910123456 via SkypeOut directly.
- 3. If user presses **"#3**" keys for PSTN1. ST-4004 will end the current call and then dial 035123456 via PSTN directly.

In the meanwhile, user also can dial "0 * 117 #" from phone keypad for Apple's Skype call first. "0" can be omitted. If Skype voice quality is not good or Apple doesn't answer the call, just press "**#**" key. ST-4004 will make SkypeOut1 call. Similarly, ST-4004 will end the earlier call and call SkypeOut2 when user presses "**#**" key again. User can press "**#**" in the same way until finding Apple to talk. User also can press "**#0**" keys to talk to Apple through Apple's Skype account to save cost.

[Note]

- 1. If user does not set the Cheese Button contact table, pressing"#1 (2.3.4) will not have any effect.
- When user wants to use Cheese Button function, user needs to press key "1, 2, 3, or 4" after "#" key within 3 seconds. Otherwise ST-4004 will call the next available Cheese button number.

11. FAQs

Q1: User needs to manually allow ST-4004 to access Skype if user gets one pop up window as below after ST-4004 and Skype version 3.6.0.248 or above are installed and launched. Otherwise ST-4004 can't be allowed to access Skype and work with Skype properly. The change is due to Skype's change on API access control after version 3.6.0.248 release.



- A: User can follow below procedures to manually allow ST-4004 to access Skype.
- (a) After ST-4004 and Skype version 3.6.0.248 or above are installed and launched user might get above pop up window to ask user to accept or deny ST-4004 (or SkyAgent for ST-4004 sub Skype accounts) to access Skype. The pop up window just shows up for around 3 seconds. If user clicks the pop up window, there will be one new event and possible one plugin authorization for ST-4004 (or SkyAgent.exe) shown in Skype main window as below. User can click the new event if user doesn't see plugin authorization for ST-4004.exe (or SkyAgent.exe). Then plugin authorization for ST-4004.exe (or SkyAgent.exe) will appear.





(b) Click ST-4004.exe (or SkyAgent.exe) under one Plugin authorization, then one Skype "Manage API Access Control" window will pop up. Choose "Allow this program to use Skype" and click OK button.

🧕 Skype™ -	Manage API Access Control	×
	Ianage API Access Control	
	Name: STRy40004.exe Allowed to use Skype	Change
	C:\Program Files\ST-4004\ST-4004.exe Disconnect	Remove
		ОК

💲 Skype™ -	Manage API Access Control		
S *	lanage API Access Control		
	Name: ST-4004.exe Allowed to use Skype ≇ C:\Program Files\ST,4004\SkyAgent	Disconnect	Change Remove
			ОК

- Q2 : What are the functions of these two DOS programs (ST-4004 Web Server & Tomcat) which are launched after completing the installation of the ST-4004 software?
- A: These two DOS programs are used for Web server management. Please do not close these two DOS programs when ST-4004 is still under operation.
- Q3 : Why does not ST-4004 launch second Skype AP after completing the installation of ST-4004 software?
- A: 1. Please make sure your ST-4004 server PC is installed legal Microsoft Windows XP software.
 - 2. Please start secondary logon service in ST-4004 server PC as following steps:
 - Step 1. Select "Control Panel" from Windows start menu.
 - Step 2. Select "Administrative Tools".
 - Step 3. Select "Services".
 - Step 4. Double-click "**Secondary Logon**" for secondary logon properties window and click Start, then OK buttons to enable the service.







Services (Local)	🍇 Services (Local)	2			
	Secondary Logon	Name A	Description	Status	Sti -
	Start the service	Remote Procedure Remote Procedure Remote Registry	Provides Manages Enables r	Started	Au Ma Dis
	Description: Enables starting processes under alternate credentials. If this service is stopped this type of logon access will be	Removable Storage Routing and Remo Secondary Logon	Offers ro Enables		Ma Dis Au
	any services that explicitly depend on it will fail to start.	Security Accounts Security Center	Stores s Monitors Supports	Started Started Started	Au Au Au
		Shell Hardware De Smart Card SSDP Discovery Se	Provides Manages Enables		Dis Ma_ Dis
		System Event Noti	Tracks s Enables	Started	Au Dis
		TCP/IP NetBIOS H	Enables	Started	Au .

condary Logor	Properties (Local Computer)	?			
General Log Or	Recovery Dependencies				
Service name:	seclogon				
Display name:	Secondary Logon				
Description:	ion: Enables starting processes under alternate redentials. If this service is stopped, this type of				
Path to executa	ble:				
D:\WINDOWS	System32\svchost.exe -k netsvcs				
Startup type:	Automatic	•			
Service status:	Started				
Start	Stop Pause Bes	ume			
(<u> </u>					
You can specify from here.	the start parameters that apply when you start the	service			
Start parameter:					
		And the second second			

Q4: Why I still can't use ST-4004 after the hardware and software are successfully installed?

- A: ST-4004 AP is launched and everything seems OK, but administrator can not use ST-4004 for Skype calls. For this case, administrator can configure Skype access control in **Privacy Option** as following steps.
 - Step 1. Select **Tools** from Skype main window.
 - Step 2. Select Options.
 - Step 3. Select Privacy.
 - Step 4. Select Manage other program's access to Skype.
 - Step 5. A "Manage API Access Control" window will pop out.
 - Step 6. Select "ST-4004.EXE" (SkyAgent.EXE for sub Skype accounts) tab, then select Change or Remove to allow ST-4004 or SkyAgent to access Skype. After setting is changed, ST-4004 or SkyAgent will work when PC restarts next time. Administer can select" Allow this program to use Skype" in order to prevent the warning information popping out every time.



Skype ^{rm} - Mana	age API Access Control	
	Name: ST-4004.exe Publisher: Not allowed to use Skype	Change Remove
		ОК

S	Another program wants to use Skype
	Another program is trying to access Skype. This can be a potential security risk. What would you like to do?
	Name: ST-4004.exe Publisher:
	C Allow this program to use Skype
	Allow this program to use Skype, but ask again in the future
	C Do not allow this program to use Skype
	What does this mean?

S Skype™ - Manao	ge API Access Control	
Mana	ge API Access Control	
×**	Name: ST-4004.exe Publisher: Allowed to use Skype for this session	Change Remove
		ОК

Q5: Why there is no audio out after finishing ST-4004 hardware and software setup?

- A: After ST-4004 hardware is connected to a server PC successfully, ST-4004 is recognized as four USB audio devices(USBAudio00 USBAudio01 USBAudio02 and USBAudio03) in the server PC. When ST-4004 software is launched, each USB audio device should correspond with each Skype account's sound device. For example, USBAudio00 corresponds to Skype account voip-1111. Administrator can follow these steps to check.
 - Step 1: Select **Tools** from Skype main window.
 - Step 2: Select Options.
 - Step 3: Select Sound Devices.
 - Step 4: Check the column of "Audio In" and "Audio out" and make sure USBAudio00 is chosen.
 - Step 5: Check if other sub Skype accounts have correct audio devices USBAudio01~ USBAudio03

Skype™ voip-11	11	
File View Contacts	Tools Call Help Create a Conference Call SkypeOut SkypeIn Voicemail Call Forwarding Send SMS Message	»
Apple	Ringtone	•
Skype Test Call	🖑 Share Skype with a Friend	
🔕 voip-skype-01	Recent Chats Bookmarked Chats	
	Change Language	•
	Options	
Enter Skype Name	or United States phone number (Diline
Skype™ - Options		
General	Sound Devices	
Frivacy	Audio In	SBAudio00
Notifications	Audio Out	SBAudio00
Sounds	Ringing 🕅	/indows default device

S Skype™- Options			x
General	Sound Devic	ces	
S Privacy	Audio In	USBAudio00	J
Notifications	Audio Out	USBAudio00	
Sounds	Ringing	Windows default device	•
Sound Devices		Ring PC speaker	
	🔽 Let Skype a	adjust my sound device settings	
8 Voicemail			
😇 Video (BETA)	Related Tas	ks	_
🔃 Updates	C Learn r	more how to set up your audio settings.	
SMS Messages	Make a	test call to Skype answering machine.	
Advanced		Save	Cancel

12. Regulation

Regulatory Compliance Notices

Class B Equipment

This equipment has been tested to comply with the limits for a Class B device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by implementing one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio or television technician for help.

Modifications

The FCC requires the user to note that any changes or modifications made to this device that are not expressly approved may void the users' authority to operate the equipment.

Declaration of conformity for products marked with the FCC logo in the United States only.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference
- 2. This device must accept any interference received, including interference that may cause unwanted operation.