



# PIO-DIO Series Classic Driver DLL Software Manual

Version 1.6, Jun. 2014

## SUPPORTS

Board includes PIO-D24/D24U/D56/D56U, PIO-D48/D48U/D48SU, PIO-D64/D64U, PIO-D96/D96U/D96SU, PIO-D144/D144U/D144LU, PIO-D168A/D168/D168U, PEX-D24/D56, PEX-D48, PEX-D96S and PEX-D144LS.

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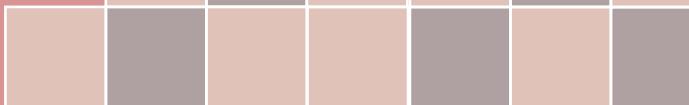
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We will give you quick response within 2 workdays.

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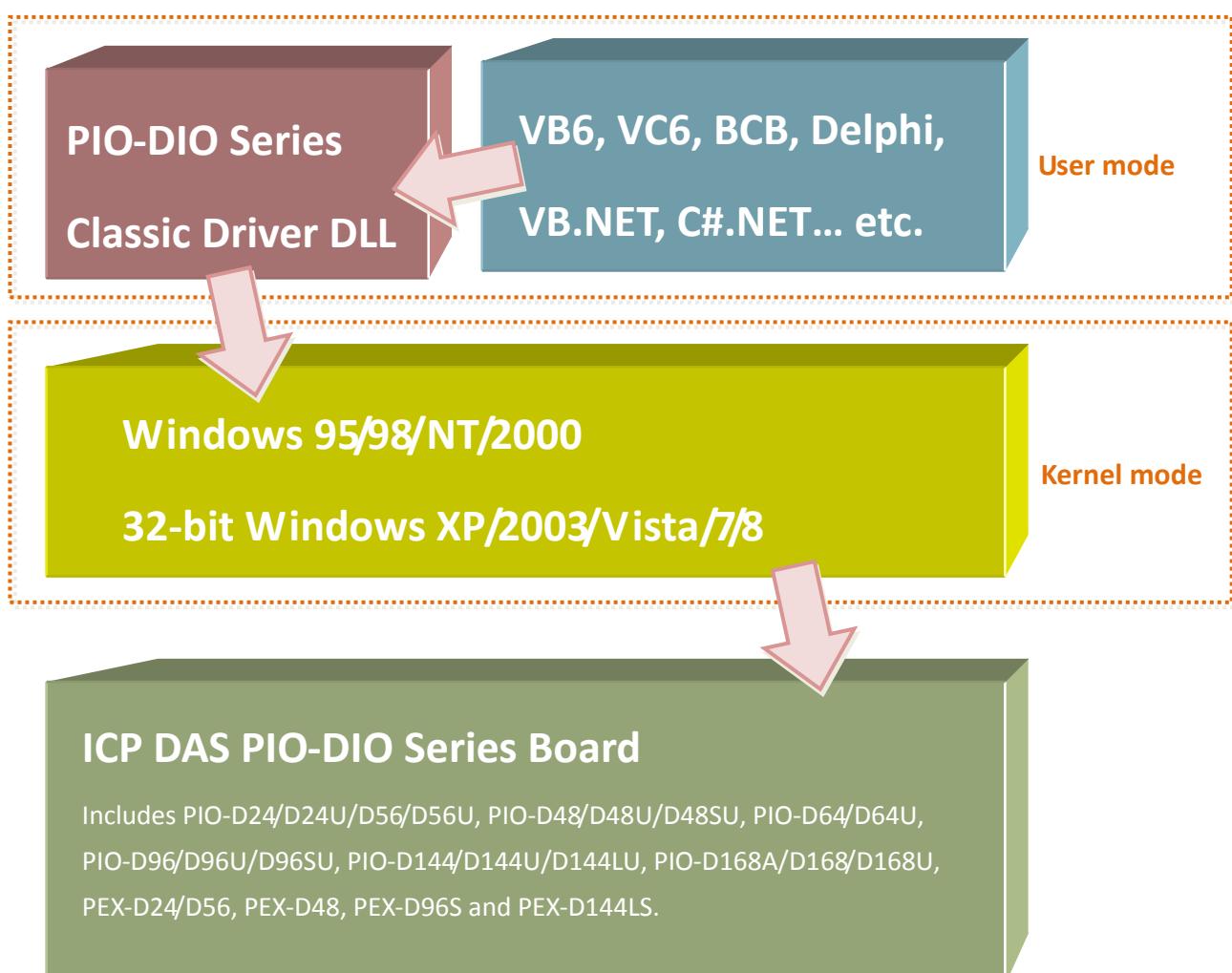
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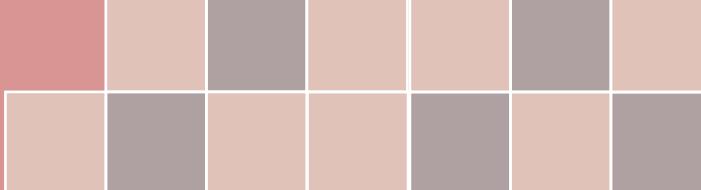


# 1. Introduction

The software is a collection of digital I/O subroutines for PIO-DIO series card add-on cards for **Windows 95/98/NT**, **Windows 2000** and **32-bit Windows XP/2003/Vista/7/8** applications. The application structure is presented in the following diagram.

The subroutines in **PIODIO.DLL** are easy understanding as its name standing for. It provides powerful, easy-to-use subroutine for developing your data acquisition application. Your program can call these DLL functions by **VB**, **VC**, **Delphi**, **BCB**, **VB.NET 2005** and **C#.NET 2005** easily. To speed-up your developing process, some demonstration source program are provided.





## 1.1 Obtaining the Driver Installer Package

PIO-DIO series card can be used on Linux and Windows 95/98/NT/2000 and 32-bit XP/2003/Vista/7/8 based systems, and the drivers are fully Plug & Play (PnP) compliant for easy installation.

The driver installer package for the PIO-DIO series can be found on the supplied CD-ROM, or can be obtained from the ICP DAS FTP web site. The location and addresses are indicated in the table below:

	<b>CD:\NAPDOS\PCI\PIO-DIO\DLL_OCX\</b>
	<b><a href="ftp://ftp.icpdas.com/pub/cd/iocard/pci/napdos/pci/pio-dio/dll_ocx/">ftp://ftp.icpdas.com/pub/cd/iocard/pci/napdos/pci/pio-dio/dll_ocx/</a></b>
	<b><a href="http://ftp.icpdas.com/pub/cd/iocard/pci/napdos/pci/pio-dio/dll_ocx/">http://ftp.icpdas.com/pub/cd/iocard/pci/napdos/pci/pio-dio/dll_ocx/</a></b>

Install the appropriate driver for your operating system, as follows:

Name	OS
<b>PIO-DIO_Win_xxx.exe</b>	For Windows 95, Windows 98, Windows NT, Windows 2000, 32-bit Windows XP, 32-bit Windows 2003, 32-bit Windows Vista, 32-bit Windows 7 and 32-bit Windows 8 .

<b>Ixpio.tar.gz</b>	For Linux Kernel 2.4.x, 2.6.x and 3.12.x. For detail information about Linux software installation, refer to Linux software manual, The download addresses are show below: <a href="http://www.icpdas.com/download/pci/linux/">http://www.icpdas.com/download/pci/linux/</a>
---------------------	--



## 1.2 Driver Installing Procedure

Before the driver installation, you must complete the hardware installation. For detailed information about the hardware installation, please refer to appropriate hardware user manual for your PIO-DIO series card.

The hardware user manual is contained in:



CD:\NAPDOS\PCI\PIO-DIO \Manual\



<http://ftp.icpdas.com/pub/cd/iocard/pci/napdos/pci/pio-dio/manual/>

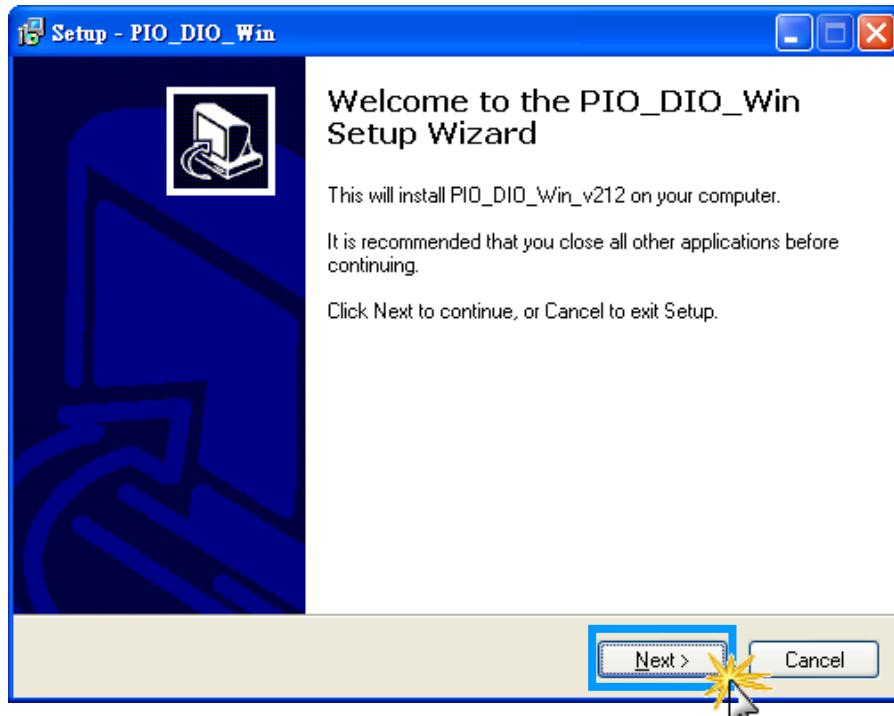
To install the PIO-DIO series classic drivers, follow the procedure described below:



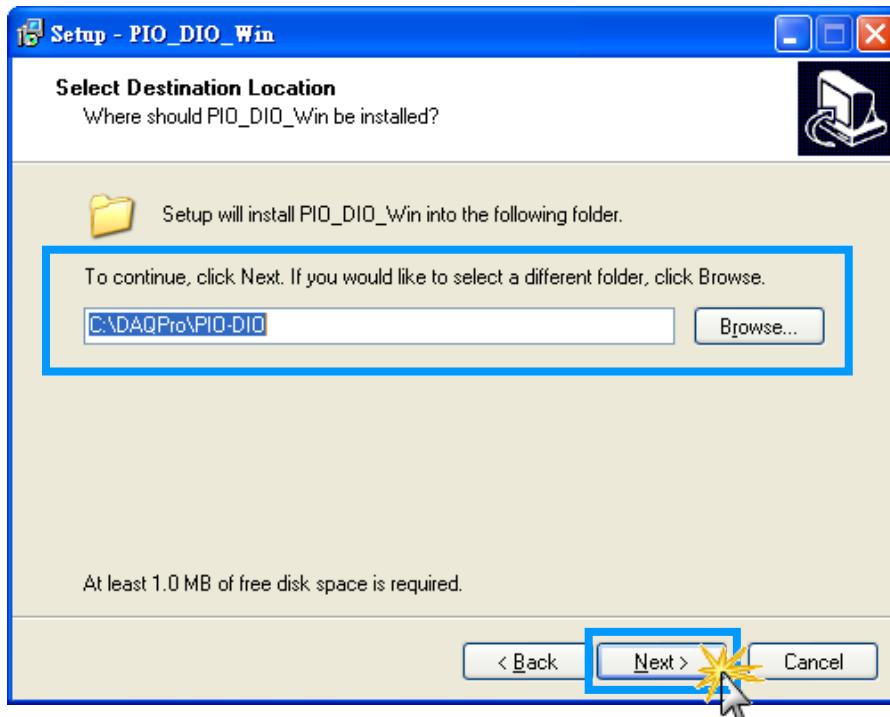
PIO\_DIO\_Win\_v212.exe

Step 1: Double-Click “**PIO-DIO\_Win\_xxxx.exe**” to install driver.

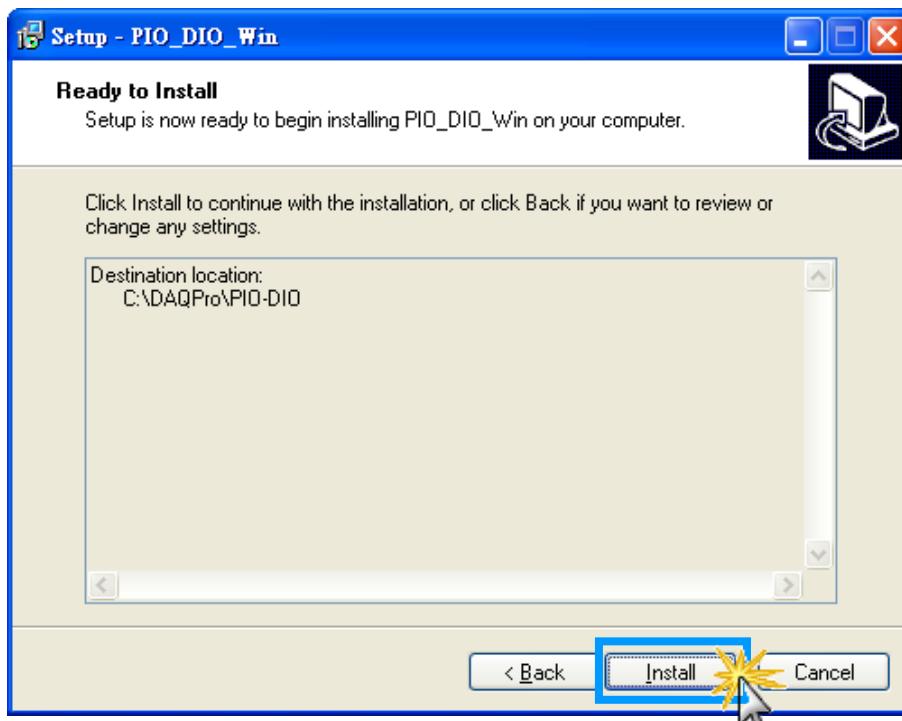
Step 2: Click the “**Next >**” button to start the installation on the “**Setup – PIO\_DIO\_Win**” window.



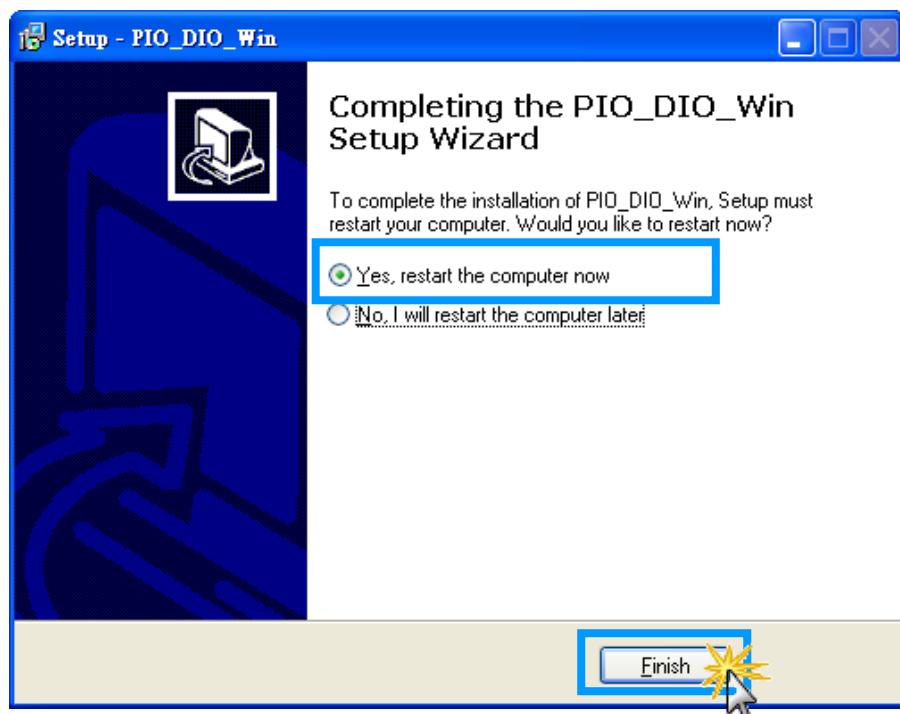
Step 3: Click the “**Next >**” button to install the driver into the **default** folder.



Step 4: Click the “**Install**” button to continue.



Step 5: Selection “**Yes, restart computer now**” and then click the “**Finish**” button.



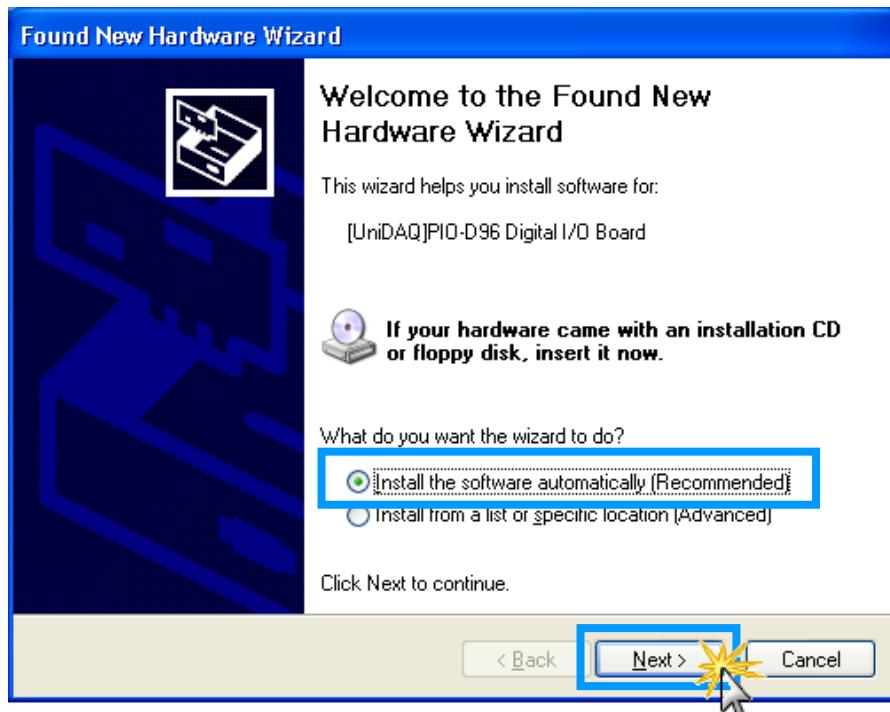
## 1.3 PnP Driver Installation

Step 1: The system should find the new card and then continue to finish the Plug&Play steps.

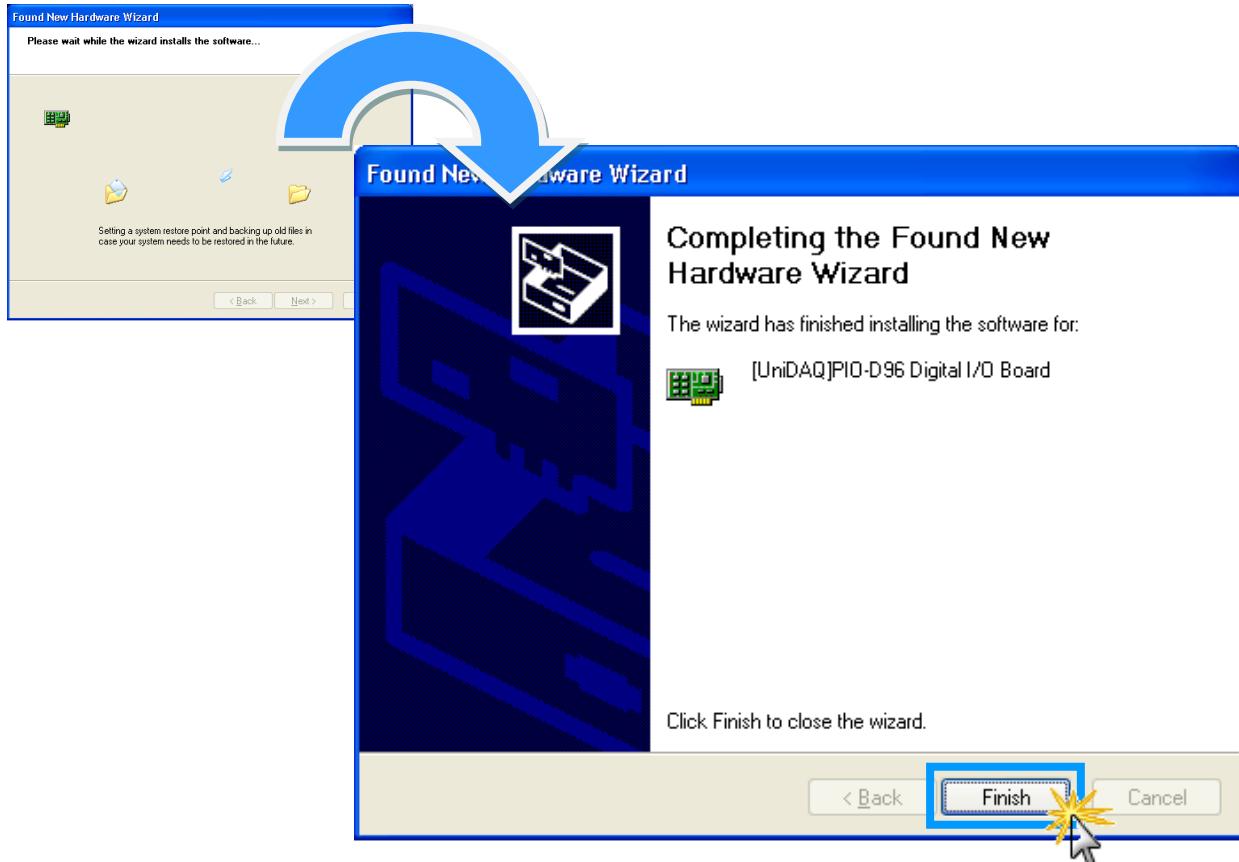
*Note: Some operating system (such as Windows Vista/7) will find the new card and make it work automatically, so the Step2 to Step4 will be skipped.*



Step 2: Select “Install the software automatically [Recommended]” and click the “Next>” button.



Step 3: Click the “Finish” button.



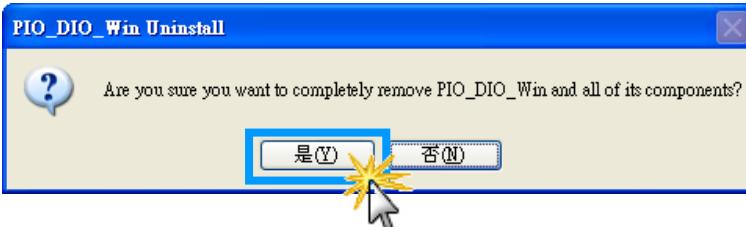
Step 4: Windows pops up “Found New Hardware” dialog box again.



## 1.4 Uninstalling the PIO-DIO Series Classic Driver

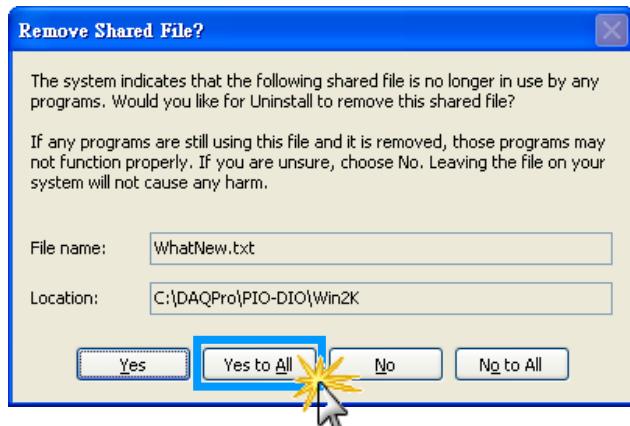
The ICP DAS PIO-DIO series classic driver includes an uninstallation utility that allows you remove the software from your computer. To uninstall the software, follow the procedure described below:

Step 1: Double click the **unins000.exe** uninstaller application, which can be found in the following folder:  
**C:\DAQPro\PIO-DIO**.



Step 2: A dialog box will be displayed asking you to confirm that you want to remove the utility program. Click the “Yes” button to continue.

Step 3: The “**Remove Shared File?**” dialog box will then be displayed to confirm whether you want to remove the share files. Click the “Yes to All” button to continue.



Step 4: After the uninstallation process is complete, a dialog box will be displayed to you that the driver was successfully removed. Click the “**OK**” button to finish the uninstallation process.

## 2. DLL Function Descriptions

All of the functions provided for PIO-DIO series card are listed below in Tables 2-1 to 2-4. This list of functions is expanded on in the text that follows. However, in order to make a clear and simplified description of the functions, the attributes of the input and output parameters for every function is indicated as [input] and [output] respectively, as shown in following table. Furthermore, the error code of all functions supported by PIO-DIO series card is also listed in Section 2-1.

Keyword	Parameter must be set by the user <b>before</b> calling the function	Data/value from this parameter is retrieved <b>after</b> calling the function
[Input]	<b>Yes</b>	No
[Output]	No	<b>Yes</b>
[Input, Output]	<b>Yes</b>	<b>Yes</b>

Note: All of the parameters need to be allocated spaces by the user.

**Table2-1:** Test Functions Table

Section	Function Definition
2.3	<b>Test Functions</b> <b>WORD PIODIO_GetDIIVersion(void);</b> <b>short PIODIO_ShortSub(shor nA, short nB);</b> <b>float PIODIO_FloatSub(float fA, float fB);</b>

**Table2-2:** Driver Relative Functions Table

Section	Function Definition
2.4	<b>Driver Relative Functions</b> <b>WORD PIODIO_GetDriverVersion(WORD *wDriverVersion);</b> <b>WORD PIODIO_DriverInit(void);</b> <b>WORD PIODIO_SearchCard(WORD *wBoards, DWORDn dwPIOCardID);</b> <b>WORD PIODIO_GetConfigAddressSpace(WORD wBoardNo, DWORD *wAddrBase, WORD *wIRQNo, WORD *wSubVendor, WORD *wSubDevice, WORD *wSubAux, WORD *wSlotBus, WORD *wSlotDevice);</b>

```

viод PIODIO_DriverClose(void);
WORD PIODIO_ActiveBoard(WORD wBoardNo);
WORD PIODIO_WhichBoardActive(void);

```

**Table2-3:** Digital I/O Functions Table

Section	Function Definition
<b>2.5</b>	<b>Digital I/O Functions</b> <pre> void PIODIO_OutputByte(DWORD wPortAddr, WORD bOutputValue); WORD PIODIO_InputByte(DWORD wPortAddr); void PIODIO_OutputWord(DWORD wPortAddress, DWORD wOutData); DWORD PIODIO_InputWord(DWORD wPortAddress); </pre>

**Table2-4:** Interrupt Functions Table

Section	Function Definition
<b>2.6</b>	<b>Interrupt Functions</b> <pre> WORD PIODIO_IntResetCount(void); WORD PIODIO_IntGetCount(DWORD *dwIntCount); WORD PIODIO_IntInstall(WORD wBoardNo, HANDLE *hEvent, WORD wInterruptSource, WORD wActiveMode); WORD PIODIO_IntRemove(void); </pre>

**Table2-5:** PIO-D48 Interrupt Functions Table

Section	Function Definition
<b>2.7</b>	<b>PIO-D48 Interrupt Functions</b> <pre> WORD PIOD48_IntGetCount(DWORD *dwIntCount); WORD PIOD48_IntInstall(WORD wBoardNo, HANDLE *hEvent, WORD wIrqMask, WORD wActiveMode); WORD PIOD48_IntGetActiveFlag(WORD *bActiveHighFlag, WORD *bActiveLowFlag); WORD PIOD48_IntRemove(void); </pre>

**Table2-6:** PIO-D48 Counter Functions Table

Section	Function Definition
2.8	<b>PIO-D48 Counter Functions</b> <pre>void PIOD48_SetCounter(DWORD dwBase, WORD wCounterNo, WORD bCounterMode, DWORD wCounterValue);</pre> <pre>DWORD PIOD48_ReadCounter(DWORD dwBase, WORD wCounterNo, WORD bCounterMode);</pre> <pre>void PIOD48_SetCounterA(WORD wCounterNo, WORD bCounterMode, DWORD wCounterValue);</pre> <pre>DWORD PIOD48_ReadCounterA(WORD wCounterNo, WORD bCounterMode);</pre>

**Table2-7:** PIO-D48 Frequency Functions Table

Section	Function Definition
2.9	<b>PIO-D48 Frequency Functions</b> <pre>DWORD PIOD48_Freq(DWORD dwBase);</pre> <pre>DWORD PIOD48_FreqA();</pre>

**Table2-8:** PIO-D64 Counter Functions Table

Section	Function Definition
2.10	<b>PIO-D64 Counter Functions</b> <pre>void PIOD64_SetCounter(DWORD dwBase, WORD wCounterNo, WORD bCounterMode, DWORD wCounterValue);</pre> <pre>DWORD PIOD64_ReadCounter(DWORD dwBase, WORD wCounterNo, WORD bCounterMode);</pre> <pre>void PIOD64_SetCounterA(WORD wCounterNo, WORD bCounterMode, DWORD wCounterValue);</pre> <pre>DWORD PIOD64_ReadCounterA(WORD wCounterNo, WORD bCounterMode);</pre>

## 2.1 Error Code Table

For the most errors, it is recommended to check:

1. Does the device driver installs successful?
2. Does the card have plugged?
3. Does the card conflicts with other device?
4. Close other applications to free the system resources.
5. Try to use another slot to plug the card.
6. Restart your system to try again.

Error Code	Error ID	Error String
0	PIODIO_NoError	OK (No Error)
1	PIODIO_DriverOpenError	Device driver can't be opened
2	PIODIO_DriverNoOpen	The PIODIO_DriverInit() function must be called first
3	PIODIO_GetDriverVersionError	Get driver version error
4	PIODIO_InstallIrqError	Install IRQ error
5	PIODIO_ClearIntCountError	Clear counter value error
6	PIODIO_GetIntCountError	Get interrupt counter error
7	PIODIO_RegisterApcError	Get register APC error
8	PIODIO_RemoveIrqError	Remove IRQ error
9	PIODIO_FindBoardError	Cannot find board
10	PIODIO_ExceedBoardNumber	The board number exceeds the maximum board number (7).
11	PIODIO_ResetError	Can't reset the interrupt count
12	PIODIO_IrqMaskError	Irq-Mask is 1,2,4,8 or 1 to 0xF
13	PIODIO_ActiveModeError	Active Mode is 1,2 or 1 to 3
14	PIODIO_GetActiveFlagError	Can't get the interrupt active flag
15	PIODIO_ActiveFlagEndOfQueue	The flag queue is empty

## 2.2 Sub IDs Table

PIO-DIO Series	Sub_Vendor ID	Sub_Device ID	Sub_AUX ID
PIO-D168	0x9880	0x01	0x50
PIO-D168A	0x80	0x01	0x50
PIO-D168U	0x9880	0x01	0x50
PIO-D144	0x80	0x01	0x00
PIO-D144 (Rev 4.0 or above)	0x5C80	0x01	0x00
PIO-D144U	0x1C80	0x01	0x00
PIO-D144LU	0x1C80	0x01	0x00
PEX-D144LS	0x1C80	0x01	0x00
PIO-D96	0x80	0x01	0x10
PIO-D96 (Rev 4.0 or above)	0x5880	0x01	0x10
PIO-D96U	0x5880	0x01	0x10
PIO-D96SU	0x1880	0x01	0x10
PEX-D96S	0x1880	0x01	0x10
PIO-D64	0x80	0x01	0x20
PIO-D64 (Rev 2.0 or above)	0x4080	0x01	0x20
PIO-D64U	0x4080	0x01	0x20
PIO-D56	0x80	0x01	0x40
PIO-D56 (Rev 5.0 or above)	0x8080, 0xC080	0x01	0x40
PIO-D56U	0x8080, 0xC080	0x01	0x40
PEX-D56	0x8080, 0xC080	0x01	0x40
PIO-D48	0x80	0x01	0x40
PIO-D48U	0x0080	0x01	0x40
PIO-D48SU	0x0080	0x01	0x40
PEX-D48	0x0080	0x01	0x30
PIO-D24	0x80	0x01	0x40
PIO-D24 (Rev 5.0 or above)	0x8080, 0xC080	0x01	0x40
PIO-D24U	0x8080, 0xC080	0x01	0x40
PEX-D24	0x8080, 0xC080	0x01	0x40

## 2.3 Test Functions

### PIODIO\_GetDllVersion

This function is used to retrieve the version number of the PIODIO.DLL.

➤ **Syntax:**

```
WORD PIODIO_GetDllVersion(void);
```

➤ **Parameters:**

None

➤ **Returns:**

DLL version information.

For example: If 200(hex) value is return, it means driver version is 2.00.

### PIODIO\_ShortSub

This function is used to perform the subtraction (as  $nA - nB$  in short data type), and is provided for testing DLL linkage purposes.

➤ **Syntax:**

```
short PIODIO_ShortSub(short nA, short nB);
```

➤ **Parameters:**

*nA*

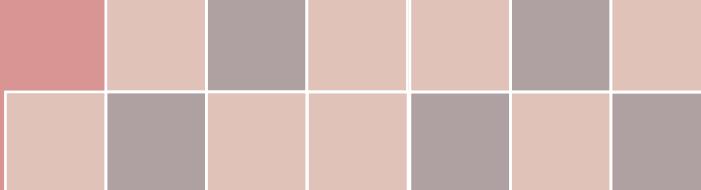
**[Input]** 2 bytes short data type value

*nB*

**[Input]** 2 bytes short data type value

➤ **Returns:**

The value of  $nA - nB$



## **PIODIO\_FloatSub**

This function is used to perform the subtraction (as **fA - fB** in float data type), and is provided for testing DLL linkage purpose.

➤ **Syntax:**

```
float PIODIO_FloatSub(float fA, float fB);
```

➤ **Parameters:**

*fA*

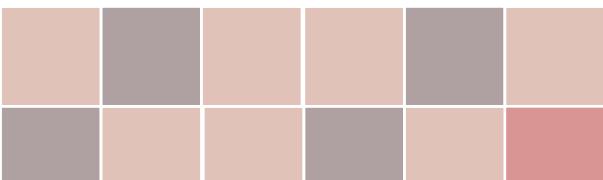
**[Input]** 4 bytes floating point value

*fB*

**[Input]** 4 bytes floating point value

➤ **Returns:**

The value of  $fA - fB$



## 2.4 Driver Relative Functions

### PIODIO\_GetDriverVersion

This function is used to read the version number information from the PIODIO driver.

➤ **Syntax:**

```
WORD PIODIO_GetDriverVersion(WORD *wDriverVersion);
```

➤ **Parameters:**

*wDriverVersion*

[Output] wDriverVersion address

➤ **Returns:**

Refer to “[Section 2.1 Error Code Table](#)”

### PIODIO\_DriverInit

This function is used to open the PIODIO driver and allocate the computer resource for the device.  
This function must be called once before applying other PIODIO functions.

➤ **Syntax:**

```
WORD PIODIO_DriverInit();
```

➤ **Parameters:**

None

➤ **Returns:**

Refer to “[Section 2.1 Error Code Table](#)”

## PIODIO\_SearchCard

This function can be used to search for the installed card and determine total number of boards.  
This function must be called once before applying other PIODIO functions.

➤ **Syntax:**

```
WORD PIODIO_SearchCard(WORD *wBoards, DWORDn dwPIOCardID);
```

➤ **Parameters:**

wBoardNo

[Output] Determine the total number of boards.

DwPIOCardID

[Input] Sub IDs of the PIODIO card. Refer to [Section 2.2 Sub IDs Table](#) for more details.



**Note:**

Different versions of the PIO-DIO series cards may have different Sub IDs. This function will determine the total number of PIO-DIO series cards including all versions; no matter what version Sub ID is input.

**For example:**

```
wRtn=PIODIO_SearchCard(&wBoards, 0x800100);
```

Will determine the total number of PIO-D144 cards installed in the PC regardless of version.

➤ **Returns:**

Refer to “[Section 2.1 Error Code Table](#)”

## PIODIO\_GetConfigAddressSpace

This function is used to obtain the I/O address and other information for the PIO-DIO series cards.

### ➤ Syntax:

```
WORD PIODIO_GetConfigAddressSpace (WORD wBoardNo,  
                                  DWORD *wAddrBase,  
                                  WORD *wIrqNo,  
                                  WORD *wSubVendor,  
                                  WORD *wSubDevice,  
                                  WORD *wSubAux,  
                                  WORD *wSlotBus,  
                                  WORD *wSlotDevice  
);
```

### ➤ Parameters:

#### wBoardNo

**[Input]** PIO-DIO series card number.

#### wAddrBase

**[Output]** The bases address of PIO-DIO series cards. Only the low WORD is valid.

#### wIrqNo

**[Output]** The IRQ number that is being used by the PISO-DIO series cards using.

#### wSubVendor

**[Output]** Sub Vendor ID.

#### wSubDevice

**[Output]** Sub Device ID.

#### wSubAux

**[Output]** Sub Aux ID.

wSlotBus

[Output] Slot Bus number.

wSlotDevice

[Output] Sub Device ID.

➤ **Returns:**

Refer to “[Section 2.1 Error Code Table](#)”

## PIODIO\_DriverClose

This function is used to close the PIODIO Driver and release the device resources from the computer.  
This function must be called once before exiting the user's application.

➤ **Syntax:**

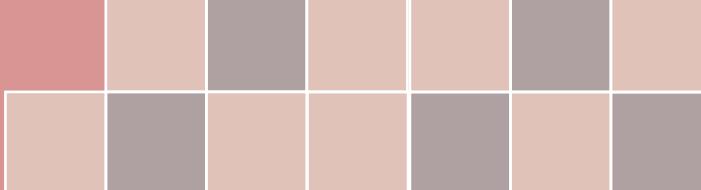
```
void PIODIO_DriverClose();
```

➤ **Parameters:**

None

➤ **Returns:**

None



## PIODIO\_ActiveBoard

This function is used to active one of the PIO-DIO boards installed in the system. This function must call once before the digital input, digital output and interrupt functions are called.

➤ **Syntax:**

```
void PIODIO_ActiveBoard(WORD wBoardNo);
```

➤ **Parameters:**

wBoardNo

[Input] The board numbers to active.

➤ **Returns:**

Refer to "[Section 2.1 Error Code Table](#)"

## PIODIO\_WhichBoardActive

This function is used to return the board number of the active board.

➤ **Syntax:**

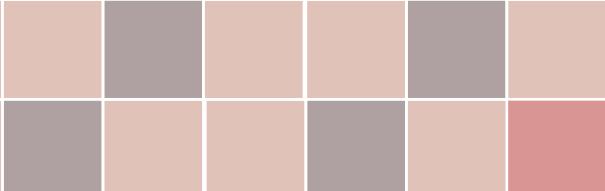
```
WORD PIODIO_WhichBoardActive(void);
```

➤ **Parameters:**

None

➤ **Returns:**

Return the board number of the active board.



## 2.5 Digital I/O Functions

### PIODIO\_OutputByte

This function is used to send 8 bits of data to the specified I/O port.

➤ **Syntax:**

```
void PIODIO_OutputByte(DWORD wPortAddr, WORD bOutputVal);
```

➤ **Parameters:**

*wPortAddr*

[**Input**] I/O port addresses. Refer to the [PIODIO\\_GetConfigAddressSpace\(\)](#) function.

Only the low WORD is valid.

*bOutputVal*

[**Input**] 8 bits of data sent to the I/O port. Only the low BYTE is valid.

➤ **Returns:**

None

### PIODIO\_InputByte

This function is used to read 8 bits of data from the specified I/O port.

➤ **Syntax:**

```
WORD PIODIO_InputByte(DWORD wPortAddr);
```

➤ **Parameters:**

*wPortAddr*

[**Input**] I/O port addresses. Refer to the [PIODIO\\_GetConfigAddressSpace\(\)](#) function.

Only the low WORD is valid.

➤ **Returns:**

16 bits of data where the leading 8 bits are all 0. (Only the low BYTE is valid.)

## PIODIO\_OutputWord

This function is used to send 16 bits of data to the specified I/O port.

➤ **Syntax:**

```
void PIODIO_OutputWord(DWORD wPortAddr, WORD wOutputVal);
```

➤ **Parameters:**

wPortAddr

[**Input**] I/O port addresses. Refer to [PIODIO\\_GetConfigAddressSpace\(\)](#) function.

Only the low WORD is valid.

wOutputVal

[**Input**] 16 bit data sent to the I/O port. Only the low WORD is valid.

➤ **Returns:**

None

## PIODIO\_InputWord

This function is used to read 16 bits of data from the specified I/O port.

➤ **Syntax:**

```
WORD PIODIO_InputWord(DWORD wPortAddr);
```

➤ **Parameters:**

wPortAddr

[**Input**] I/O port addresses. Refer to [PIODIO\\_GetConfigAddressSpace\(\)](#) function.

Only the low WORD is valid.

➤ **Returns:**

16 bits of data. Only the low WORD is valid.

## 2.6 Interrupt Functions

### PIODIO\_IntResetCount

This function is used to clear the counter value of the device driver for the interrupt.

➤ **Syntax:**

```
WORD PIODIO_IntResetCount(void);
```

➤ **Parameters:**

None

➤ **Returns:**

Refer to "[Section 2.1 Error Code Table](#)"

### PIODIO\_IntGetCount

This function is used to read the **dwIntCount** value defined in the device driver.

➤ **Syntax:**

```
WORD PIODIO_IntGetCount(WORD *dwIntCount);
```

➤ **Parameters:**

*\*dwIntCount*

[Output] Address of dwIntCount, which is used of store the value of the interrupt counter.

➤ **Returns:**

Refer to "[Section 2.1 Error Code Table](#)"

## PIODIO\_IntInstall

This function is used to install the IRQ service routine.

### ➤ Syntax:

```
WORD PIODIO_IntInstall(WORD wBoardNo,  
                      HANDLE *hEvent,  
                      WORD wInterruptSource,  
                      WORD wActiveMode);
```

### ➤ Parameters:

#### wBoardNo

[Input] The board to be used.

#### hEvent

[Input] Address of an Event handle. The user's program must call the Windows API function "Create Event()" to create an event object.

#### wInterruptSource

[Input] The Interrupt Source to be used. Refer to hardware's manual of PIO-DIO series for the detail information.

Model	wInterruptSource	Description
PIO-D48 series	0	PC3/PC7 from Port-2
	1	PC3/PC7 from Port-5
	2	Cout0
	3	Cout2
PIO-D56/D24 series	0	PC0
	1	PC1
	2	PC2
	3	PC3
PIO-D64 series	0	EXTIRQ
	1	EVTIRQ
	2	TMRIRQ
PIO-D96 series	0	P2C0
	1	P5C0
	2	P8C0
	3	P11C0

Model	wInterruptSource	Description
PIO-D144/D168 series	0	P2C0
	1	P2C1
	2	P2C2
	3	P2C3

#### wActiveMode

[Input] The mode for triggering the interrupt.

wActiveMode	Description
0	PIODIO_ActiveLow
1	PIODIO_ActiveHigh

➤ **Returns:**

Refer to “[Section 2.1 Error Code Table](#)”

## PIODIO\_IntRemove

This function is used to remove the IRQ service routine.

➤ **Syntax:**

```
WORD PIODIO_IntRemove(void);
```

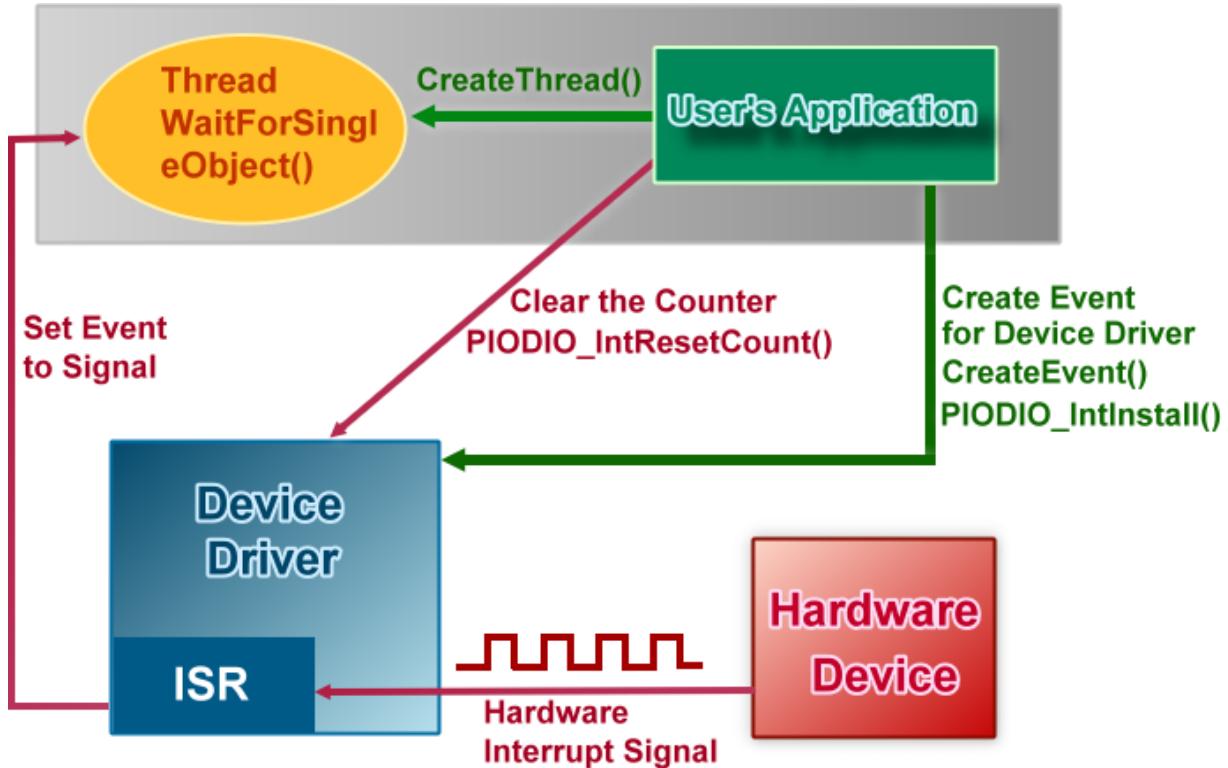
➤ **Parameters:**

None

➤ **Returns:**

Refer to “[Section 2.1 Error Code Table](#)”

## Architecture of Interrupt mode



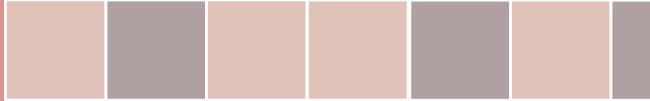
Please refer to the following Windows API functions:

The following portion description of these functions was copied from MSDN. For the detailed and completely information, please refer to MSDN.

### CreateEvent( )

The CreateEvent function creates or opens a named or unnamed event object.

```
HANDLE CreateEvent(
    // pointer to security attributes
    LPSECURITY_ATTRIBUTES lpEventAttributes,
    BOOL bManualReset,      // flag for manual-reset event
    BOOL bInitialState,     // flag for initial state
    LPCTSTR lpName          // pointer to event-object name
);
```



## CreateThread( )

The CreateThread function creates a thread to execute within the virtual address space of the calling process.

To create a thread that runs in the virtual address space of another process, use the CreateRemoteThread function.

```
HANDLE CreateThread(  
    // pointer to security attributes  
    LPSECURITY_ATTRIBUTES lpThreadAttributes,  
    DWORD dwStackSize,           // initial thread stack size  
    // pointer to thread function  
    LPTHREAD_START_ROUTINE lpStartAddress,  
    LPVOID lpParameter,         // argument for new thread  
    DWORD dwCreationFlags,      // creation flags  
    LPDWORD lpThreadId);       // pointer to receive thread ID
```

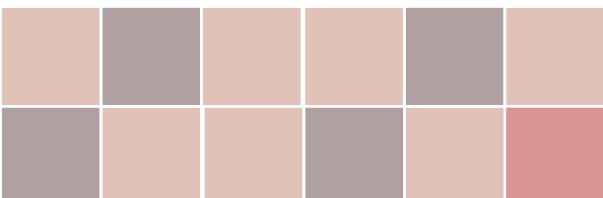
## WaitForSingleObject( )

The WaitForSingleObject function returns when one of the following occurs:

- The specified object is in the signaled state.
- The time-out interval elapses.

To enter an alertable wait state, use the WaitForSingleObjectEx function. To wait for multiple objects, use the WaitForMultipleObjects.

```
DWORD WaitForSingleObject(  
    HANDLE hHandle,           // handle to object to wait for  
    DWORD dwMilliseconds);   // time-out interval in milliseconds
```



## 2.7 PIO-D48 Interrupt Functions

The following PIOD48\_XXX series function is designed for PIO-D48 series card only. They cannot be used with other cards.

The most different between the PIO-DIO and PIO-D48 interrupt functions is the PIO-DIO supports only one interrupt-source at a time and the PIO-D48 supports 4 interrupt-source at a time.

### PIOD48\_IntGetCount

This subroutine will read the **Interrupt-Counter** value in the device driver. The Interrupt-Counter will be increased (in the ISR) when the interrupt is triggered. When the interrupt setting to Active-High only or Active-Low only, some of the interrupt signal will be ignored and the Interrupt-Counter will not increase.

➤ **Syntax:**

```
WORD PIOD48_IntGetCount(DWORD *dwIntCount);
```

➤ **Parameters:**

*\*dwIntCount*

[Output] Address of dwIntCount, which is used of store the value of the interrupt counter.

➤ **Returns:**

Refer to "[Section 2.1 Error Code Table](#)"

## PIOD48\_IntInstall

This subroutine will install the IRQ service routine. This function supports multiple interrupt-source and the Active-Mode can setting to "Active-Low only", "Active-High only" and "Active-Low or Active-High".

### ➤ Syntax:

```
WORD PIOD48_IntInstall(WORD wBoardNo,  
                      HANDLE *hEvent,  
                      WORD wIrqMask,  
                      WORD wActiveMode);
```

### ➤ Parameters:

#### wBoardNo

**[Input]** The board to be used.

#### hEvent

**[Input]** Address of an Event handle. The user's program must call the Windows API function "Create Event()" to create an event object.

#### wIrqMask

**[Input]** The IRQ Mask to be used. Refer to hardware's manual of PIO-D48 series for the detail information.

wIrqMask	Description
1	NT_CHAN_0: PC3/PC7 from Port-2
2	INT_CHAN_1: PC3/PC7 from Port-5
4	INT_CHAN_2: Cout0
8	INT_CHAN_3: Cout2

This function supports 4 interrupt-source at a time, thus users can use multiple interrupt-source like 1 +2 +4 +8.

### wActiveMode

[Input] When the ISR will service the interrupt ?

wActiveMode	Description
1	PIOD48_ActiveLow The interrupt is occurred when the Interrupt-Source status is low.
2	PIOD48_ActiveHigh The interrupt is occurred when the Interrupt-Source status is high.

This can be 1 (Active-High), 2(Active-Low) or 1 + 2 (Both of the High and Low will active the interrupt).

➤ **Returns:**

Refer to "[Section 2.1 Error Code Table](#)"

## PIOD48\_IntGetActiveFlag

This subroutine will read the Active-High and Active-Low flag from the device driver's memory queues (First-in-First-out, Buffer Size: 2000 flags for High/Low).

The Active-Flag is used to records the Active-State-change of interrupt-source when the interrupt occurred. The Active-High-Flag records which interrupt-source changed to high state and the Active-Low-Flag records which interrupt-source changed to low state. Users can uses these flags to indicate which interrupt-source has changed.

If the Active-Mode is set to Active-Low(/Active-High) only and the state for the Active-Low(/Active-High) is equal to zero, then the ISR will not increased the interrupt-counter, and the Active-Flag for High and Low will not recorded.

If users have not calling this function to retrieve the flags from device driver's memory queues, these queues will stop record the flags (lost data) while the buffer is full. But the interrupt-counter will still counting while the ISR services the interrupt.

### ➤ Syntax:

```
WORD PIOD48_IntGetActiveFlag(WORD *bActiveHighFlag, WORD *bActiveLowFlag);
```

### ➤ Parameters:

#### bActiveHighFlag

[Output] Returns a flag that indicates which interrupt-source changed to High-State.

#### bActiveLowFlag

[Output] Returns a flag that indicates which interrupt-source changed to Low-State.

### ➤ Returns:

Refer to "[Section 2.1 Error Code Table](#)"

## PIOD48\_IntRemove

This function is used to remove the IRQ service routine.

➤ **Syntax:**

```
WORD PIOD48_IntRemove(void);
```

➤ **Parameters:**

None

➤ **Returns:**

Refer to "[Section 2.1 Error Code Table](#)"

## 2.8 PIO-D48 Counter Functions

The following PIOD48\_XXX series function is designed for PIO-D48 series card only.

### **PIOD48\_SetCounter**

This subroutine is used to set the 8254 counter's mode and value.

➤ **Syntax:**

```
WORD PIOD48_SetCounter(WORD dwBase,  
                      WORD wCounterNo,  
                      WORD bCounterMode,  
                      DWORD wCounterValue);
```

➤ **Parameters:**

*dwBase*

**[Input]** I/O port addresses. Refer to the [PIODIO\\_GetConfigAddressSpace\(\)](#) function.  
Only the low WORD is valid.

*wCounterNo*

**[Input]** The 8254 Counter-Number: 0 to 2.

*wCounterMode*

**[Input]** The 8254 Counter-Mode: 0 to 5. Refer to the hardware's manual of PIO-D48 series card for details.

*wCounterValue*

**[Input]** The 16 bits value for the timer/counter to count. Only the low WORD is valid.

➤ **Returns:**

None

## PIOD48\_ReadCounter

This subroutine is used to read the 8254 counter's value.

➤ **Syntax:**

```
WORD PIOD48_ReadCounter(WORD dwBase,  
                         WORD wCounterNo,  
                         WORD bCounterMode);
```

➤ **Parameters:**

*dwBase*

**[Input]** I/O port addresses. Refer to the [PIODIO\\_GetConfigAddressSpace\(\)](#) function.  
Only the low WORD is valid.

*wCounterNo*

**[Input]** The 8254 Counter-Number: 0 to 2.

*wCounterMode*

**[Input]** The 8254 Counter-Mode: 0 to 5. Refer to the hardware's manual of PIO-D48 series card  
for details.

➤ **Returns:**

Returns the 16 bits counter value. (Only the low WORD is valid.)

## PIOD48\_SetCounterA

This subroutine is used to set the 8254 counter's mode and value. Users have to call the PIODIO\_ActiveBoard() function before calling this function.

➤ **Syntax:**

```
WORD PIOD48_SetCounterA(WORD wCounterNo,  
                        WORD bCounterMode,  
                        WORD wCounterValue);
```

➤ **Parameters:**

wCounterNo

[**Input**] The 8254 Counter-Number: 0 to 2.

wCounterMode

[**Input**] The 8254 Counter-Mode: 0 to 5. Refer to the hardware's manual of PIO-D48 series card for details.

wCounterValue

[**Input**] The 16 bits value for the counter to count. Only the low WORD is valid.

➤ **Returns:**

None

## PIOD48\_ReadCounterA

This subroutine is used to read the 8254 counter's value. Users have to call the PIODIO\_ActiveBoard() function before calling this function.

➤ **Syntax:**

```
WORD PIOD48_ReadCounterA(WORD wCounterNo,  
                           WORD bCounterMode);
```

➤ **Parameters:**

wCounterNo

**[Input]** The 8254 Counter-Number: 0 to 2.

wCounterMode

**[Input]** The 8254 Counter-Mode: 0 to 5. Refer to the hardware's manual of PIO-D48 series card for details.

➤ **Returns:**

Returns the 16 bits counter value. (Only the low WORD is valid.)

## 2.9 PIO-D48 Frequency Functions

The following PIOD48\_XXX series function is designed for PIO-D48 series card only.

### PIOD48\_Freq

This subroutine is used to measurement the signal frequency. Users have to connect the signal(+) with CN1.Pin29, and connect the signal(-) with CN1.Pin19.

It will uses the Counter-0 and Counter-1 to measure the frequency, thus users shouldn't use Counter-0 and Counter-1 for other purposes.

➤ **Syntax:**

```
WORD PIOD48_Freq(WORD dwBase);
```

➤ **Parameters:**

*dwBase*

[Input] I/O port addresses. Refer to the [PIODIO\\_GetConfigAddressSpace\(\)](#) function.

Only the low WORD is valid.

➤ **Returns:**

Return the frequency value. (Only the low WORD is valid.)

## **PIOD48\_FreqA**

Please refer to the description of "PIOD48\_Freq()" function. Users have to calling the "PIODIO\_ActiveBoard()" function before calling this function.

➤ **Syntax:**

```
WORD PIOD48_FreqA();
```

➤ **Parameters:**

None

➤ **Returns:**

Return the frequency value. (Only the low WORD is valid.)

## 2.10 PIO-D64 Counter Functions

The following PIOD64\_XXX series function is designed for PIO-D64 series card only.

### PIOD64\_SetCounter

This subroutine is used to set the 8254 counter's mode and value.

➤ **Syntax:**

```
WORD PIOD64_SetCounter(WORD dwBase,  
                      WORD wCounterNo,  
                      WORD bCounterMode,  
                      DWORD wCounterValue);
```

➤ **Parameters:**

*dwBase*

[**Input**] I/O port addresses. Refer to the [PIODIO\\_GetConfigAddressSpace\(\)](#) function.  
Only the low WORD is valid.

*wCounterNo*

[**Input**] The 8254 Counter-Number: 0 to 5. (0 to 2: Chip-0, 3 to 5: Chip-1)

*wCounterMode*

[**Input**] The 8254 Counter-Mode: 0 to 5. Refer to the hardware's manual of PIO-D64 series card for details.

*wCounterValue*

[**Input**] The 16 bits value for the counter to count. Only the low WORD is valid.

➤ **Returns:**

None

## PIOD64\_ReadCounter

This subroutine is used to read the 8254 counter's value.

➤ **Syntax:**

```
WORD PIOD64_ReadCounter(WORD dwBase,  
                         WORD wCounterNo,  
                         WORD bCounterMode);
```

➤ **Parameters:**

*dwBase*

[**Input**] I/O port addresses. Refer to the [PIODIO\\_GetConfigAddressSpace\(\)](#) function.  
Only the low WORD is valid.

*wCounterNo*

[**Input**] The 8254 Counter-Number: 0 to 5. (0 to 2: Chip-0, 3 to 5: Chip-1)

*wCounterMode*

[**Input**] The 8254 Counter-Mode: 0 to 5. Refer to the hardware's manual of PIO-D64 series card  
for details.

➤ **Returns:**

Returns the 16 bits counter value. (Only the low WORD is valid.)

## PIOD64\_SetCounterA

This subroutine is used to set the 8254 counter's mode and value. Users have to call the PIODIO\_ActiveBoard() function before calling this function.

### ➤ Syntax:

```
WORD PIOD64_SetCounterA(WORD wCounterNo,  
                         WORD bCounterMode,  
                         WORD wCounterValue);
```

### ➤ Parameters:

#### wCounterNo

**[Input]** The 8254 Counter-Number: 0 to 5. (0 to 2: Chip-0, 3 to 5: Chip-1)

#### wCounterMode

**[Input]** The 8254 Counter-Mode: 0 to 5. Refer to the hardware's manual of PIO-D64 series card for details.

#### wCounterValue

**[Input]** The 16 bits value for the counter to count. Only the low WORD is valid.

### ➤ Returns:

None

## PIOD64\_ReadCounterA

This subroutine is used to read the 8254 counter's value. Users have to call the PIODIO\_ActiveBoard() function before calling this function.

➤ **Syntax:**

```
WORD PIOD64_ReadCounterA(WORD wCounterNo,  
                           WORD bCounterMode);
```

➤ **Parameters:**

wCounterNo

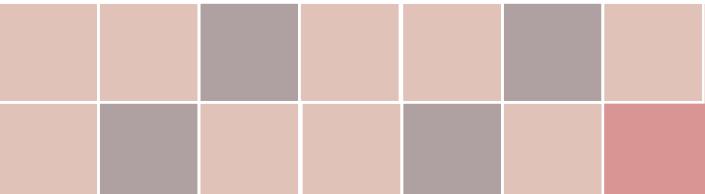
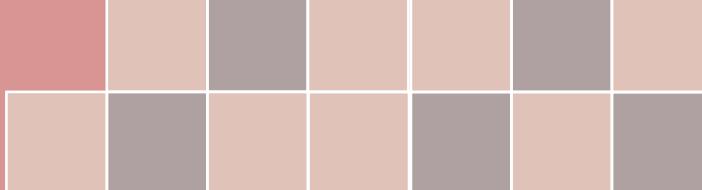
**[Input]** The 8254 Counter-Number: 0 to 5. (0 to 2: Chip-0, 3 to 5: Chip-1)

wCounterMode

**[Input]** The 8254 Counter-Mode: 0 to 5. Refer to the hardware's manual of PIO-D64 series card for details.

➤ **Returns:**

Returns the 16 bits counter value. (Only the low WORD is valid.)



## 3. DOS Lib Function

### 3.1 Error Code Table

Error Code	Error ID	Error String
0	NoError	OK (No Error)
1	DriverHandleError	Device driver opened error
2	DriverCallError	Got the error while calling the drier functions
3	FindBoardError	Can't find the board on the system
4	TimeOut	Timeout
5	ExceedBoardNumber	Invalidate board number (Valid range: 0 to TotalBoard -1 )
6	NotFoundBoard	Can't detect the board on the system

## PIO\_DriverInit

This function can detect all PIO/PISO series cards in the system. It is implemented based on the PCI Plug & Play mechanism-1. It will find all PIO/PISO series cards installed in this system and save all their resources in the library.

### ➤ Syntax:

```
WORD PIO_DriverInit(WORD *wBoards,  
                     WORD wSubVendorID,  
                     WORD wSubDeviceID,  
                     WORD wSubAuxID);
```

### ➤ Parameters:

#### wBoards

**[Output]** Number of boards found in the PC.

#### wSubVendorID

**[Input]** SubVendor ID of the PIO/PISO series board.

#### wSubDeviceID

**[Input]** SubDevice ID of the PIO/PISO series board.

#### wSubAuxID

**[Input]** SubAux ID of the PIO/PISO series board.

### ➤ Returns:

Refer to “[Section 3.1 Error Code Table](#)”

## PIO\_GetDriverVersion

This subroutine will obtain the version number of PIO/PISO driver.

➤ **Syntax:**

```
WORD PIO_GetDriverVersion(WORD *wDriverVersion);
```

➤ **Parameters:**

*\*wDriverVersion*

[Output] wDriverVersion address.

➤ **Returns:**

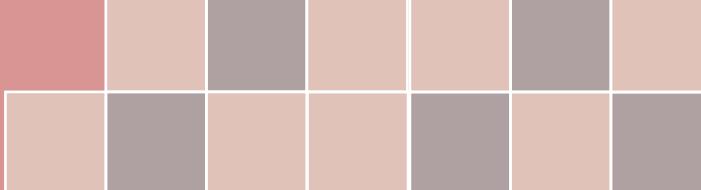
Refer to "[Section 3.1 Error Code Table](#)"

## PIO\_GetConfigAddressSpace

The user can use this function to save the resources found on all the PIO/PISO cards installed on the system. Then the application program can control all the functions of PIO/PISO series cards directly.

➤ **Syntax:**

```
WORD PIO_GetConfigAddressSpace(wBoardNo,
                               *wBase,
                               *wIrq,
                               wSubVendor,
                               *wSubDevice,
                               *wSubAux,
                               *wSlotBus,
                               *wSlotDevice);
```



➤ **Parameters:**

wBoardNo

[**Input**] Number of boards found in the PC.

\*wBase

[**Output**] The base address of the PIO/PISO series board.

\*wlrq

[**Output**] The IRQ number that the PIO/PISO using.

wSubVendor

[**Output**] SubVendor ID of the PIO/PISO series board.

\*wSubDevice

[**Output**] SubDevice ID of the PIO/PISO series board.

\*wSubAux

[**Output**] SubAux ID of the PIO/PISO series board.

\*wSlotBus

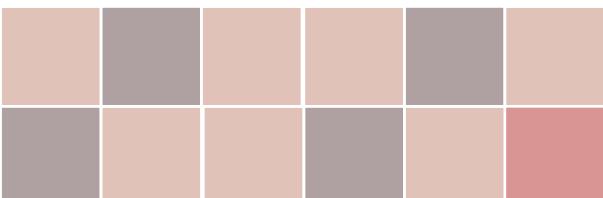
[**Output**] Slot Bus number.

\*wSlotDevice

[**Output**] Slot Device ID

➤ **Returns:**

Refer to "[Section 3.1 Error Code Table](#)"



## ShowPIOPISO

This function will show a text string for a special Sub\_ID. This text string is the same as that defined in PIO.H.

➤ **Syntax:**

```
WORD ShowPIOPISO(wSubVendor, wSubDevice, wSubAux);
```

➤ **Parameters:**

wSubVendor

[**Input**] SubVendor ID of the board

wSubDevice

[**Input**] SubDevice ID of the board

wSubAux

[**Input**] SubAux ID of the board

➤ **Returns:**

Refer to “[Section 3.1 Error Code Table](#)”

## 4. Demo Programs

### 4.1 For Microsoft Windows

ICP DAS PIO-DIO Series Classic Driver DLL contains a set of functions. It can be used in various application programs for PIO-DIO series card. The API functions supports many development environments and programming languages, including Microsoft Visual C++ , Visual Basic , Borland Delphi , Borland C Builder++ , Microsoft Visual C#.NET , Microsoft Visual VB.NET.

The demo programs of Windows OS for the PIO-DIO series can be found on the supplied CD-ROM, or can be obtained from the ICP DAS FTP web site. The location and addresses are indicated in the table below:



CD:\NAPDOS\PCI\PIO-DIO\DLL\_OCX\Demo\



[http://ftp.icpdas.com/pub/cd/iocard/pci/napdos/pci/pio-dio/dll\\_ocx/demo/](http://ftp.icpdas.com/pub/cd/iocard/pci/napdos/pci/pio-dio/dll_ocx/demo/)

⊕ BCB4 → for Borland C++ Builder 4  
PIODIO.H → Header files  
PIODIO.LIB → Linkage library for BCB only

⊕ Delphi4 → for Delphi 4  
PIODIO.PAS → Declaration files

⊕ VC6 → for Visual C++ 6  
PIODIO.H → Header files  
PIODIO.LIB → Linkage library for VC only

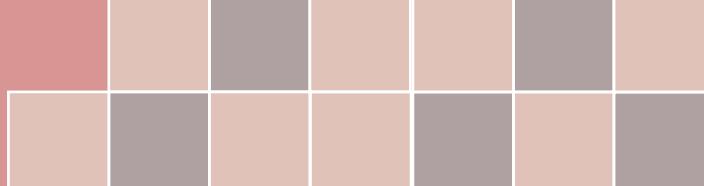
⊕ VB6 → for Visual Basic 6  
PIODIO.BAS → Declaration files

⊕ VB.NET2005 → for VB.NET2005  
PIODIO.vb → Visual Basic Source files

⊕ CSharp2005 → for C#.NET2005  
PIODIO.cs → Visual C# Source files

Select the appropriate demo for your PIO-DIO series card, as follows:

Folder	The list of demo programs
D24	<p>For PIO-D24/D24U, PEX-D24</p> <ul style="list-style-type: none"><li>⊕ DIO Demo</li><li>⊕ Int Demo</li><li>⊕ IntAPC demo</li></ul>
D56	<p>For PIO-D56/D56U, PEX-D56</p> <ul style="list-style-type: none"><li>⊕ DIO_1 Demo</li><li>⊕ DIO_2 Demo</li><li>⊕ Int Demo</li><li>⊕ IntAPC Demo</li></ul>
D48	<p>For PIO-D48/D48U/D48SU, PEX-D48</p> <ul style="list-style-type: none"><li>⊕ DIO Demo</li><li>⊕ Freq Demo</li><li>⊕ Int Demo</li><li>⊕ Int1APC Demo</li><li>⊕ Int2 Demo</li><li>⊕ Int2APC Demo</li><li>⊕ Int3</li><li>⊕ Int3APC Demo</li><li>⊕ Int4</li><li>⊕ Int4APC Demo</li><li>⊕ Read Counter Demo</li></ul>
D64	<p>For PIO-D64/D64U</p> <ul style="list-style-type: none"><li>⊕ DIO Demo</li><li>⊕ Int Demo</li><li>⊕ IntAPC Demo</li><li>⊕ Counter Demo</li><li>⊕ 32bitCounter Demo</li></ul>
D96	<p>For PIO-D96/D96U/D96SU, PEX-D96S</p> <ul style="list-style-type: none"><li>⊕ DIO Demo</li><li>⊕ Int Demo</li><li>⊕ IntAPC Demo</li></ul>



**D144**

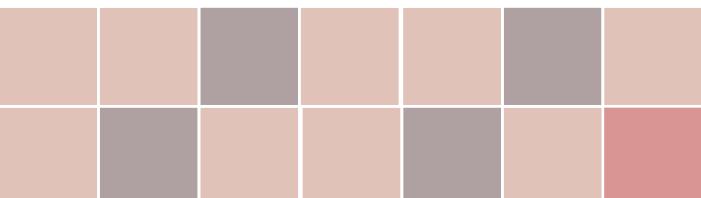
For PIO-D144/D144U/D144LU, PEX-D144S

- ⊕ DIO Demo
- ⊕ DIO2 Demo
- ⊕ DO Demo
- ⊕ Int Demo
- ⊕ IntAPC Demo

**D168**

For PIO-D168/D168A/D168U

- ⊕ DIO Demo
- ⊕ DIO2 Demo
- ⊕ DO Demo
- ⊕ Int Demo
- ⊕ IntAPC Demo



## 4.2 For DOS

The demo program is contained in:



CD:\NAPDOS\PCI\PIO-DIO\ DOS\



<http://ftp.icpdas.com/pub/cd/iocard/pci/napdos/pci/pio-dio/dos/>

- ⊕ \TC\\*.\* → for Turbo C 2.xx or above
- ⊕ \MSC\\*.\* → for MSC 5.xx or above
- ⊕ \BC\\*.\* → for BC 3.xx or above

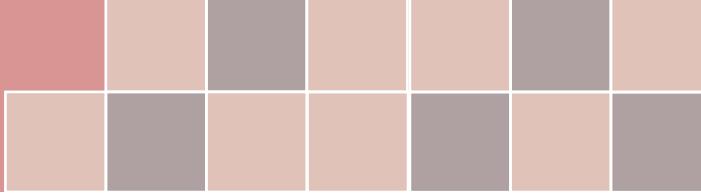
- ⊕ \TC\LIB\\*.\* → for TC Library
- ⊕ \TC\DEMO\\*.\* → for TC demo program
- ⊕ \TC\DIAG\\*.\* → for TC diagnostic program
  
- ⊕ \TC\LIB\Large\PIO.H → TC Declaration File
- ⊕ \TC\LIB\Large\TCPIO\_L.LIB → TC Large Model Library File
- ⊕ \TC\LIB\Huge\TCPIO\_H.LIB → TC Huge Model Library File

- ⊕ \MSC\LIB\Large\PIO.H → MSC Declaration File
- ⊕ \MSC\LIB\Large\MSCPIO\_L.LIB → MSC Large Model Library File
- ⊕ \MSC\LIB\Huge\MSCPIO\_H.LIB → MSC Huge Model Library File

- ⊕ \BC\LIB\Large\PIO.H → BC Declaration File
- ⊕ \BC\LIB\Large\BCPIO\_L.LIB → BC Large Model Library File
- ⊕ \BC\LIB\Huge\BCPIO\_H.LIB → BC Huge Model Library File

Select the appropriate demo for your PIO-DIO series card, as follows:

Folder	The list of demo programs
<b>diag</b>	<p>For all PISO/DIO series card</p> <ul style="list-style-type: none"> <li>⊕ <a href="#">PIO_PISO.exe</a></li> </ul>
<b>D2456</b>	<p>For PIO-D24/D24U/D56/D56U, PEX-D24/D56</p> <ul style="list-style-type: none"> <li>⊕ Demo1: DO demo of CON3</li> <li>⊕ Demo2: DI/O demo of CON1, CON2 and CON3</li> <li>⊕ Demo3: Count high pulse of PC0 (Initial low &amp; active high)</li> <li>⊕ Demo4: Count high pulse of PC0 (Initial high &amp; active low)</li> <li>⊕ Demo5: Four Interrupt Source</li> </ul>
<b>D48</b>	<p>For PIO-D48/D48U/D48SU, PEX-D48</p> <ul style="list-style-type: none"> <li>⊕ Demo1: DO demo of CN1 and CN2</li> <li>⊕ Demo2: DI demo of CN1 and CN2</li> <li>⊕ Demo3: DI/O demo of CN1 and CN2</li> <li>⊕ Demo4: INT_CHAN_3, timer interrupt</li> <li>⊕ Demo5: INT_CHAN_2, 16-bit event counter (no interrupt), init_HIGH &amp; active_LOW signal to PC0 of port-2.</li> <li>⊕ Demo6: INT_CHAN_2, 16-bit event counter (no interrupt), init_LOW &amp; active_HIGH signal to PC0 of port-2.</li> <li>⊕ Demo7: INT_CHAN_2, 16-bit down-counter (using interrupt), init_HIGH &amp; active_LOW signal to PC3 of port-2. (Note: The PC7 of port_2 is used to enable the interrupt)</li> <li>⊕ Demo8: INT_CHAN_0, interrupt demo, init_HIGH &amp; active_LOW signal to PC3 of port-2. (Note: The PC7 of port_2 is don't care)</li> <li>⊕ Demo9: INT_CHAN_0, interrupt demo, init_HIGH &amp; active_LOW signal to PC3 of port-2. (Note: The PC7 of port_2 is used to enable the interrupt)</li> <li>⊕ Demo10: INT_CHAN_1, interrupt demo, init_HIGH &amp; active_LOW signal to PC3 of port-5. (Note: The PC7 of port_5 is used to enable the interrupt)</li> <li>⊕ Demo11: INT_CHAN_0 &amp; INT_CHAN_1, interrupt demo, init_HIGH &amp; active_LOW signal to PC3 of port-2 (port-5). (Note: The PC7 of port-2(port_5) is don't care)</li> </ul>



For PIO-D64/D64U

D64

- ⊕ Demo1: DO demo
- ⊕ Demo2: DI/O demo
- ⊕ Demo3: Use external int. to measure pulse width (high level)
- ⊕ Demo4: Use EVTIRQ to count event
- ⊕ Demo5: Use TMRIRQ to generate 0.5 Hz squa.
- ⊕ Demo6: Use TMRIRQ to generate 0.5 Hz squa. EVTIRQ to count

For PIO-D96/D96U/D96SU, PEX-D96S

D96

- ⊕ Demo1: DO demo of CN1
- ⊕ Demo2: DI/O demo of CN2 and CN3
- ⊕ Demo3: Count high pulse of P2C0 (initial Low & active High)
- ⊕ Demo4: Count high pulse of P2C0 (initial High & active Low)
- ⊕ Demo5: Four Interrupt Source

For PIO-D144/D144U/D144LU, PEX-D144S

D144

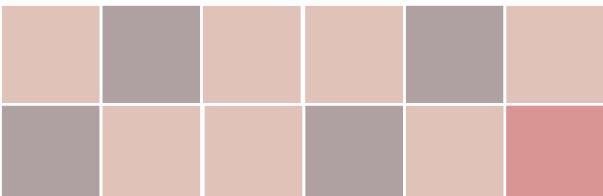
- ⊕ Demo1: DO of CN1
- ⊕ Demo2: DO of CN1 to CN6
- ⊕ Demo3: Interrupt of P2C0 (Initial low & active high)
- ⊕ Demo4: Interrupt of P2C0 (Initial high & active low)
- ⊕ Demo5: 4 Interrupt sources
- ⊕ Demo6: DO demo
- ⊕ Demo10: Find card number

For PIO-D168/D168A/D168U

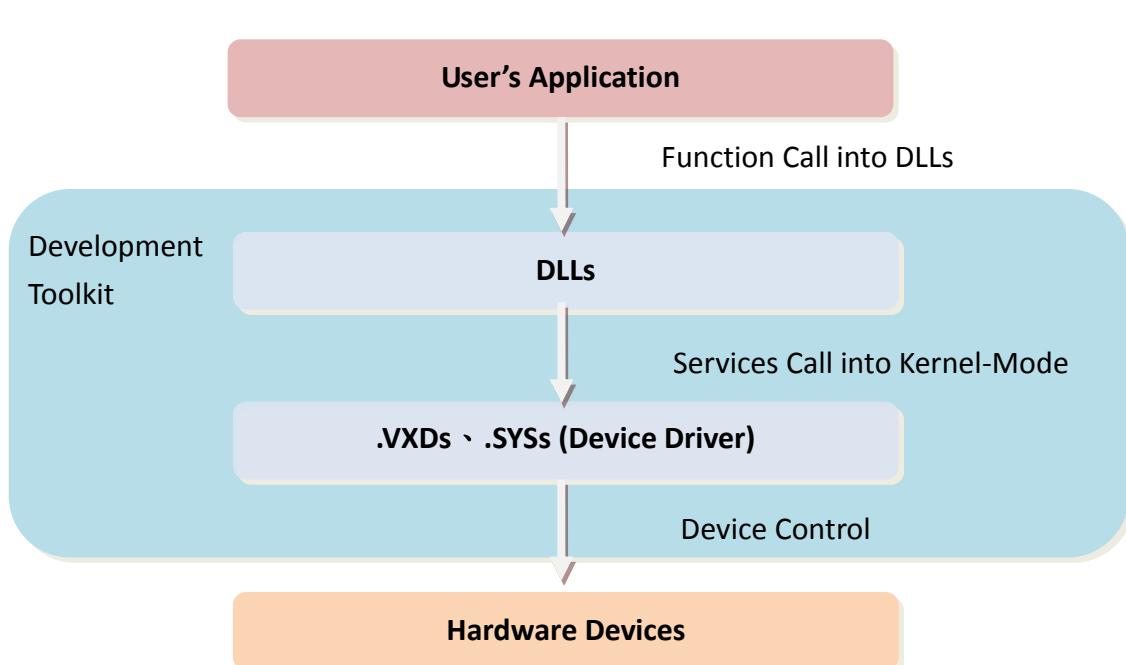
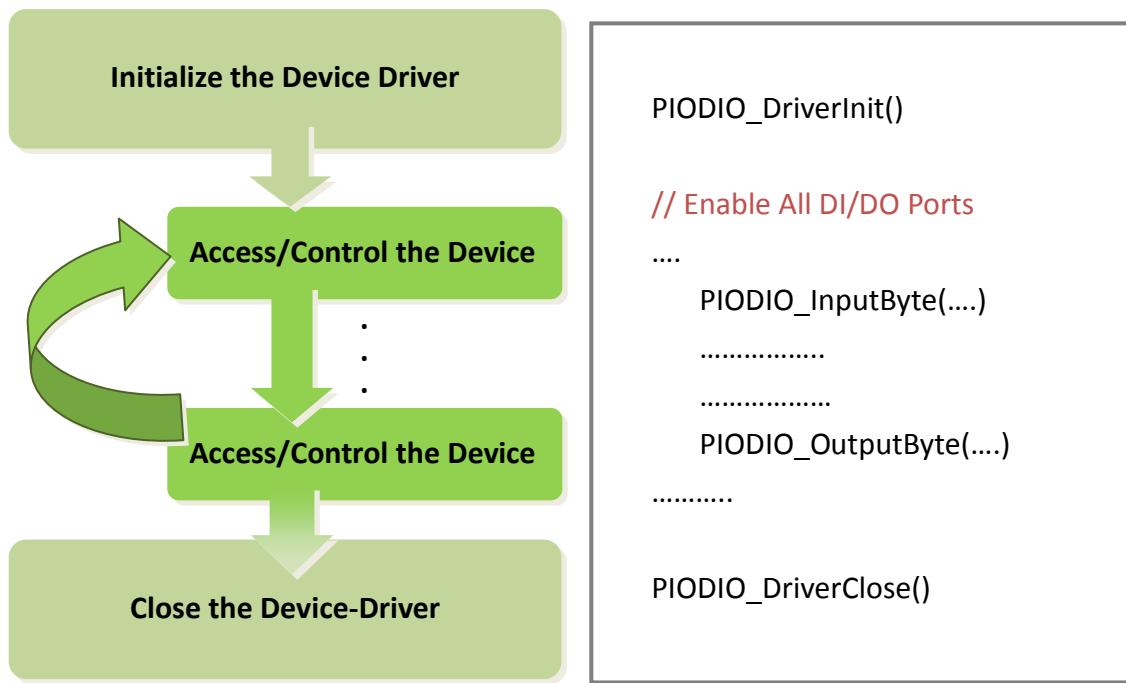
D168

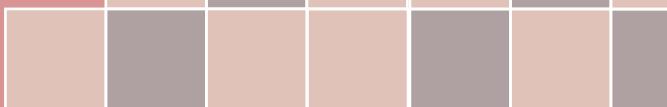
- ⊕ Demo1: DO of CN1
- ⊕ Demo2: DO of the CN1 to CN6
- ⊕ Demo3: Interrupt of P2C0 (Initial low & active high)
- ⊕ Demo4: Interrupt of P2C0 (Initial high & active low)
- ⊕ Demo5: 4 Interrupt sources

***Note that all of the hardware control functions need to be provided and processed by user themselves.***



## 5. Programs Architecture





## 6. Problems Report

Technical support is available at no charge as described below. The best way to report problems is to send electronic mail to [Service@icpdas.com](mailto:Service@icpdas.com) or [Service.icpdas@gmail.com](mailto:Service.icpdas@gmail.com) on the Internet.

When reporting problems, please include the following information:

1. Is the problem reproducible? If so, how?
2. What kind and version of **platform** that you using? For example, Windows 98, Windows 2000 or 32-bit Windows XP/2003/Vista/7/8.
3. What kinds of our **products** that you using? Please see the product's manual.
4. If a dialog box with an **error message** was displayed, please include the full text of the dialog box, including the text in the title bar.
5. If the problem involves **other programs** or **hardware devices**, what devices or version of the failing programs that you using?
6. **Other comments** relative to this problem or **any suggestions** will be welcomed.

After we had received your comments, we will take about two business days to test the problems that you said. And then reply as soon as possible to you. Please check that if we had received you comments? And please keeps contact with us.

