# AiM 4.1 User Manual Supervisors & Assistant Supervisors



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#### Introduction

This manual will provide an overview of the AiM application, modules, and step-bystep instructions to complete individual screens within the modules.

Based on an individual's role the setup and modules available will determine the options available to users for use when working with this application.

#### **Overview**

In this manual you will learn how to:

- Logon to the AiM 4.1 application
- Identify terminology
- Identify icons
- Select a module
- Work with screens
- Perform a Search Query
- Create a Personal Query
- Use Note Logs
- Create a timecard using Rapid Timecard Entry
- Make corrections/changes to timecards
- Add descriptions to timecards
- Approve timecards
- Complete material and equipment requests
- Approve material and equipment requests
- Complete a Pick Ticket
- Complete a Counter Release
- Complete a Counter Return
- Create a Work Order
- Create a Phase for an existing Work Order
- Assign Work Orders
- Close work orders and phases



# **AiM Navigation**

## **Getting Started**

This section is designed to provide general navigation information that is needed when working with the AiM 4.1 application. It includes terminology and steps for accessing and navigating the system.



# Terminology

This list provides a description of terms referenced in this manual and used in the AiM application.

Closed work order	A closed work order indicates that all work has been completed and all materials have been charged to the work order. It does not imply that all charges have been billed.
Customer Request	The customer request is the screen used to submit on-line requests for work. It defines what work is to be performed, who the work is for, and where the work is located. A customer request must be approved to become a work order.
Multi-shop work orders	These are work orders that require involvement of multiple shops to get a job done. The first shop assigned to a multiple shop work order is the "responsible" shop for coordinating the closure of the work order.
Non- Reimbursable	A work order is considered non-reimbursable if the work is routine maintenance to I&G funded buildings. An example of a non-reimbursable work order is moving furniture on campus.
Open work order	An open work order is a work order that is being actively worked on by shops. Shops can charge time and material to an open work order.
Non-Shop Stock	Inventory that is maintained in the Main Warehouse.
Phase	The phase is used for tracking each task performed in a work order. It defines the specific task details including: the work to be performed, the location of the work, who will perform the work, which asset or equipment is worked on, and when to perform the work.
Property	Identifies the building and is represented by an assigned number in the AiM system.
Reimbursable (Billable)	A work order is considered reimbursable if the work includes non-routine maintenance of I&G funded buildings or is not I&G related. Examples of reimbursable work are moving furniture off campus or setting up tables and chairs on campus.
Rapid Timecard Entry	The rapid timecard entry screen is used to quickly enter multiple time card records in a single entry screen. This will be the method for time entry for all non-exempt employees.
Shop Stock	Most of the OFS inventory is maintained in the Warehouse, but some areas maintain a small inventory within their shops. This inventory is known as shop stock.
Single shop work order	Work orders that can be completed within a single shop. A single shop work order may evolve into a multiple shop work order.
Work Order	The work order is the main screen used for tracking work in the system. It defines what work is to be preformed, who the work is for, where the work is located, and how the work is classified.
Closed phase	A work order may have multiple shops (phases) involved. If a work order phase is closed for a particular shop, that shop cannot charge time or materials to that work order. Other shops assigned to work order may charge time and material to the work order as long as the phase is still open.



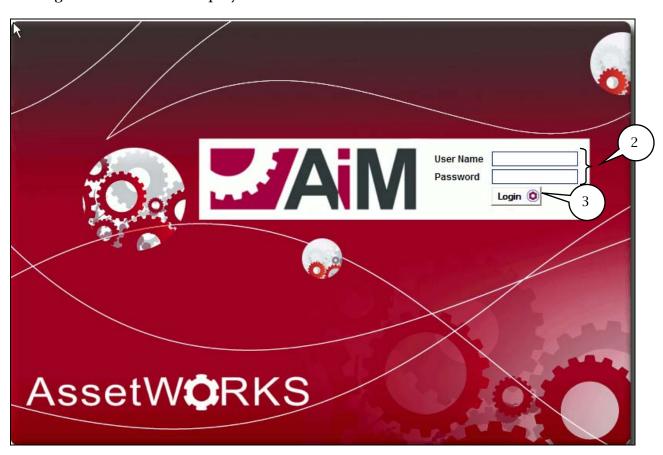
#### **Logging on Process**

AiM supports authenticated user access, meaning that the system verifies your credentials and you are given access to the system based on your assigned security. To use AiM as an authenticated user, you must successfully logon by providing your credentials: MyNMSU Username and Password.

AiM can be accessed from any Internet browser such as Internet Explorer, Netscape, or Mozilla Firefox.

1. Type **http://fms-prod.nmsu.edu/fmax** in the address bar of your web browser and press Enter.

The logon screen will be displayed.



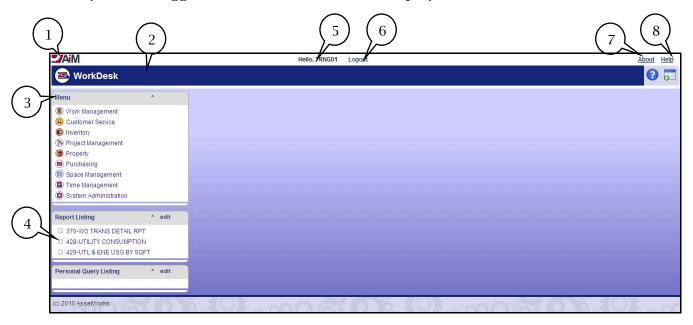
- 2. Enter your **User Name** and **Password** in the field boxes.
- 3. Click on the **Login** button.



You can create a bookmark in your browser for quick access to the AiM system.



Once you have logged on the *WorkDesk* will be displayed.



1. AiM icon identifies the vendor.

**Note**: When navigating away from the *WorkDes*k and working within the application it may be necessary to return to the *WorkDesk*. This can be performed by clicking on the *AiM* icon.

- 2. The **header** will display the WorkDesk and a *Module* once selected.
- 3. **Menu** will display Modules available for use (based on security Menu options may vary).
- 4. **Reporting Listing** will display a list of available reports. Reports listing will also be accessible from various Modules.
- 5. Greeting and **User ID** are displayed and identify the current logged on user.
- 6. **Logout** link is displayed and used to exit the application.

**Note**: It is recommended to logout properly from the application by using the *logout* link.

- 7. **About** provides vendor information and version of application.
- 8. **Help** provides access to on-line Help (this information comes with the application).



Once logged on, use the icons within the application to navigate; do not use the browser options available. To properly logoff, use the Logout link; do not use the X (exit browser options).



## **Navigation Icons**

Below is a list of the common navigation icons that may be displayed while working within the application.

Icon	Description	Keyboard Short Cuts	Icon	Description	Keyboard Short Cuts
	New	Alt + I		Quick Find Filter	Alt + F
	Edit	Alt + E	9	Zoom	Alt + Z
<b>W</b>	Back to Browser	Alt + B		Cancel	Alt + C
	Save	Alt + S		Done	Alt + O
	Copy Record	Alt + Y		Previous Browse	Alt + P
	Email Record	Alt + M		Next Browse	Alt + N
1	Print	Alt + J	K	First Browse	Alt + F
	Export	Alt + V		Last Browse	Alt + L
Q	Execute Search	Alt + S		Go	Alt + G
Q	Search	Alt + S		Next	Alt + 3
?	Help	Alt +?	Intentionally left blank	Intentionally left blank	Intentionally left blank



Below is a list of additional icons that may be displayed while working within the application.

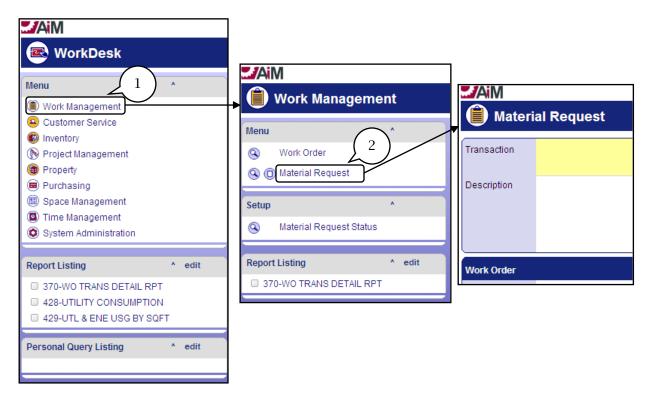
Icon	Description	Keyboard Short Cuts	Icon	Description	Keyboard Short Cuts
0	Add Detail Record	Alt + A		Error Log	Alt + L
	Delete Detail Record	Alt + D		Error Flag	Intentionally left blank
	Approve/Yes	Alt + A	3	Reset	Alt + R
*	Reject/No	Alt + R	6	Add Query	Alt + A
	Generate	Alt + G	8	Remove Query	Alt + D
	Add Content(WorkDesk)	Alt + I		Reset (WorkDesk)	Alt + R

**Note**: The keyboard short cuts are dependent on the screen displayed.



## **Navigation from WorkDesk to Module to Screen**

Displayed below is the flow to access a screen from the *WorkDesk*. This process is applicable for accessing all modules.

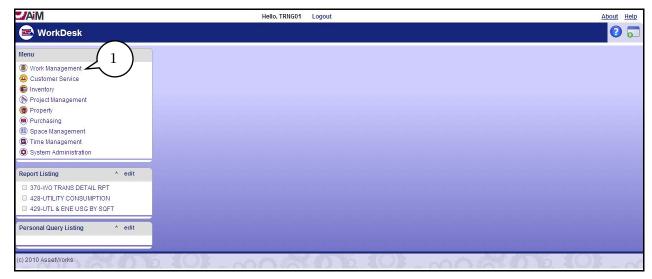


- 1. Select desired *Module*. *Module* will be displayed.
- 2. Select desired Screen. Screen will be displayed.

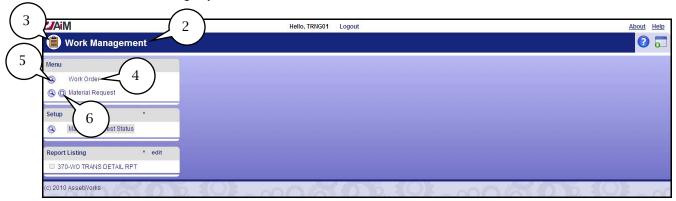


#### **Selecting A Module**

When working with a *Module*, screens are available for selection allowing required activity to be performed based on the user's role.



1. To select a *Module* place cursor over the desired *Module* and click to select. *Module* will be displayed. Once in a Module a list of screens will be available for selection as displayed below.

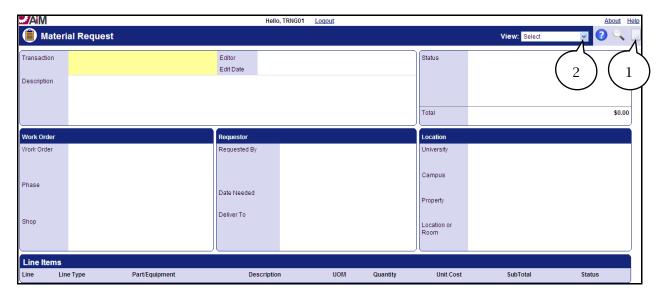


- 2. Selected *Module* and *Menu* options will be displayed.
- 3. The Icon identifying the *Module* will be displayed. When working in a screen, clicking on the *Module* Icon will return the *Module* Menu.
- 4. To go directly to a Screen, click on desired **Screen** name from the menu list.
- 5. The **Search** icon directly opens the *Search* options for that screen, allowing a quick search of a record or data on the screen displayed.
- 6. By clicking on the **New** icon, it opens a new record in edit mode, ready for information to be entered.



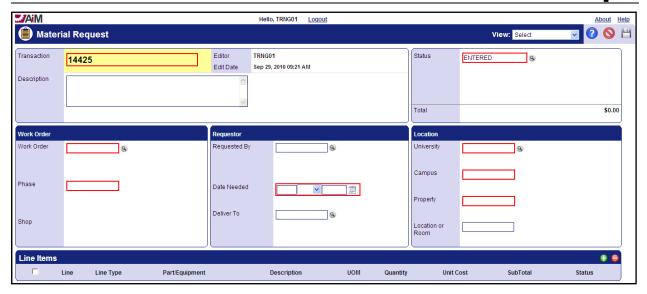
#### Working in a Screen

Once a screen is open it will always be in a query state. To create a new or edit a record, use the applicable icons displayed in the header on the right hand corner of the main title bar.



- 1. To request new *Material Request* click on the **New** icon which will open the screen and place it in a ready state for fields to be completed.
- 2. The **View** field provides additional screens available while working within a screen.





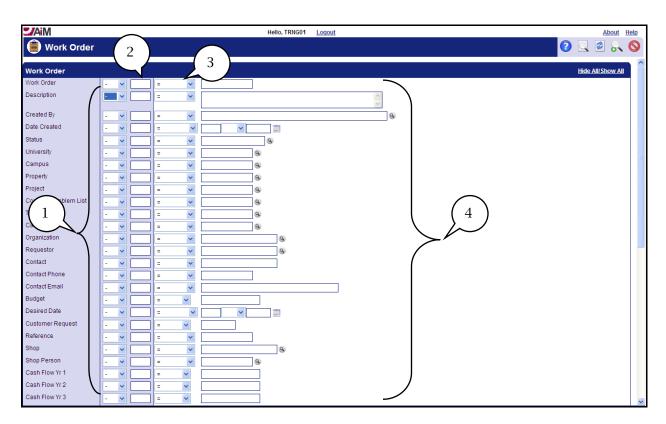
3. When working on a new screen or editing a screen, required fields are outlined in red. Information is segmented into data Blocks with headings (example: above shows **Work Order, Requestor** and **Location** blocks).



#### **Search Screen Defined**

The *Search* screen is a very powerful option within the application that gives users the ability to perform various types of searches based on criteria entered. This section will provide a general overview and introduction of the options available on the *Search* screen. The *Module* displayed will determine the data criteria that are available for selection.

When performing a *Search* ask the question, "What information am I looking for?" This will assist when keying in the exact criteria needed to perform the *Search*.



With the *Search* screen displayed perform a search by using the various search options listed below.

- 1. Ascending/Descending fields. This option can be used to have search results in Ascending/Descending order. From the drop down list make desired selection.
- 2. **Sort sequences** fields. This is optional and not required to perform a *Search*. To sort your *Search* results in a specific order you can use the *Sort Sequence* fields. In the box enter your order by placing 1, 2, etc. This will display and sort the fields on the results screen.



3. **Operator** (text qualifiers) field, drop down box: Use any of the standard operations to assist in narrowing searches to find the exact information desired.

Standard Operations

Standard Operations			
=	Equal		
<	less than		
>	greater than		
>=	greater than or equal to		
<=	less than or equal to		
<>	not equal to		
Star	ts with (starts w/string entered)		
Ends	s with (ends w/string entered)		
Contains (contains the string entered anywhere in the			
field	field)		
Null	Null (must contain a value)		
Not null (must Not contain a value)			
In (list items to include)			
Not in (list items to omit)			
Between: Dates only (fill in as required)			
Within: Dates only (fill in as required)			
Olde	Older than (select desired option)		
New	Newer than (select desired option)		

4. **Criteria** field: Within the field box, enter the information needed to perform the search, or by using the **Zoom** icon the appropriate selection options will be displayed.

**Note:** If searching in a *Description* field, consider selecting *Contains* from the operator field and then using the *Wild Card* % (percent sign) before and after the criteria entered to define your *Search*. It is recommended to keep a *Search* to one or two words. Example: looking for the word "Air", enter %Air% in the description field. If using two words, enter %Air%conditioning%.



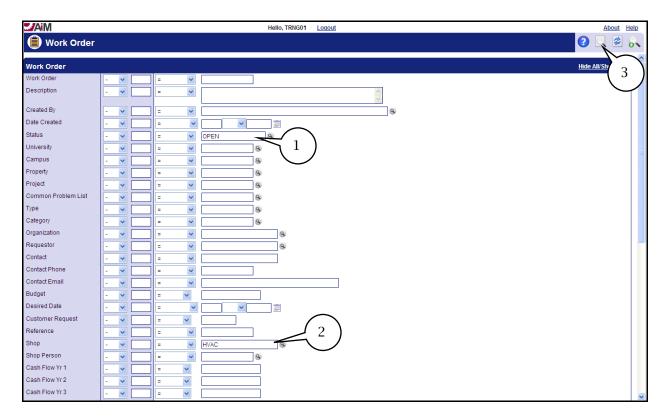
While working in the Search Screen you may find that some fields may be hidden. To display hidden fields click on *Show* if you want to hide fields click on *Hide*.



#### **Performing a Search Query**

Below is an example of performing a *Search Query*. Remember based on your *Module* selection, criteria fields displayed may vary.

With the *Search* screen displayed, search for all open work orders for a shop by completing the following steps.



- 1. Type "**open**" in the **Status** field (fields are not case sensitive).
- 2. Type "**HVAC**" or desired *Shop* in the **Shop** field.

**Note:** To display a listing of the data fields, use the *Zoom* icon. Leave the Shop field blank. Click on the *Zoom* icon and select a shop.

- 3. Click on the **Search** icon located on the main title bar.
- 4. The search results will be displayed based on the criteria entered.
- 5. To perform another query, go back to the *Search* screen (click *Search* icon) and make modifications to run another *Search*.

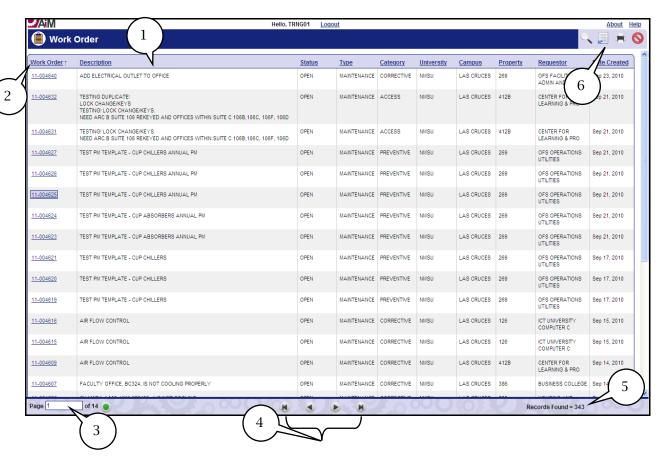


To return to the *Module* Menu click on the *module* icon to the left of the *Module* title.



#### **Looking at your Search Query Results**

With the search results displayed review the screen below.



- 1. Column headings are **Work Order**, **Description**, **Status**, **Type**, **Category**, **University**, **Campus**, **Property**, **Requestor** and **Date Created**.
- 2. Columns can be sorted by clicking on one of the column headings.
- 3. **Page Navigation** is located at the bottom of the screen. This will represent the number of pages available for review. To go directly to a specific page, enter the page number in the field and click on the green **Go** icon.
- 4. *Page* (DVD) *Navigation*: forward/backward icons, and first page/last page icons.
- 5. **Records Found** identifies the number of records found for the search selection.
- 6. Icon bar displays the additional available icon options on the screen displayed. By holding your mouse over the icon, it displays the function of the icon.

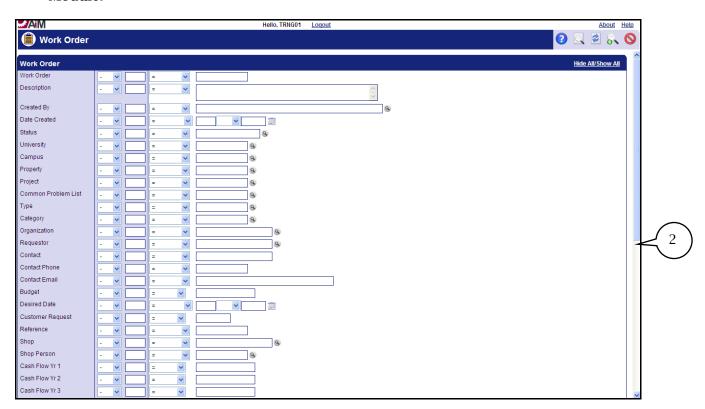


#### **Create a Personal Query**

*Personal Queries*, that provide *Searches* for information specific to the users, can be created and added to the *WorkDesk* for easy access.

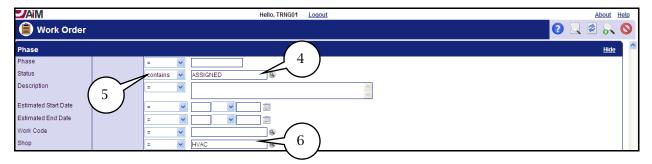
This example creates a *Personal Query* to list all work orders assigned to an employee.

1. First open any *Search* screen and select **Work Order** from the **Work Management** *Module*.

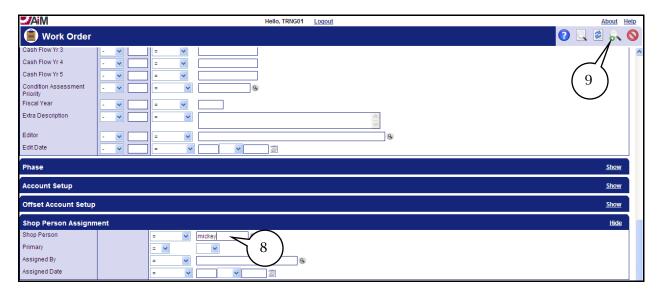


- 2. While working in the *Search* screen the scroll bar will be available.
- 3. With the *Search* screen displayed use the scroll bar, moving down, to locate the data elements **Status** and **Shop** under the **Phase** block.



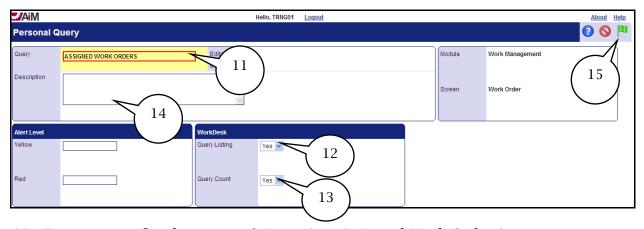


- 4. Enter *Assigned* in the **Status** field.
- 5. Select **contains** from the operations field drop down list (click on the down arrow to display operation choices).
- 6. Enter the name of the shop in the **Shop** field, or click on the **Zoom** icon to select a *Shop*.
- 7. Scroll down again until you locate the **Shop Person Assignment** block.



- 8. Enter employee **User ID** in the **Shop Person** field box.
- 9. Click on the **Add Query** icon.
- 10. The following *Personal Query* screen will be displayed.





- 11. Enter a name for the *Personal Query* (e.g. Assigned Work Orders).
- 12. Click the arrow next to the **Work Desk** field and select **Yes** (results will be displayed in the *Personal Query* list on the *WorkDesk*).
- 13. Click the arrow next to the **Work Desk Count**, select **Yes**. This will provide a count in front of the work order *Personal Query* on the *WorkDesk*.
- 14. Though not required, the same information or name given to the *Personal Query* (step 11) can be entered in the **Description** field.
- 15. When finished click on the **Done** icon to return to the previous *Search* screen.
- 16. Click on the **Save** icon (not shown) located on the header.
- 17. Click on the AiM icon (not shown) to return to the *WorkDesk*.



#### **Using Note Logs**

When creating a record (*Timecard, Customer Requests*, etc.) the *Description* field is often used; however, the number of characters (text) that can be entered is limited, and descriptions can be changed, deleted, etc. After creating and saving a record the *Notes Log*, which is a valuable feature in the AIM application, becomes available. The *Notes Log* is not limited in the number of characters (text) that can be entered and, once entered, becomes a permanent record.

The following screen shot represents a record that has been created and saved in the AiM application. To use the *Notes Log*, complete the following steps.

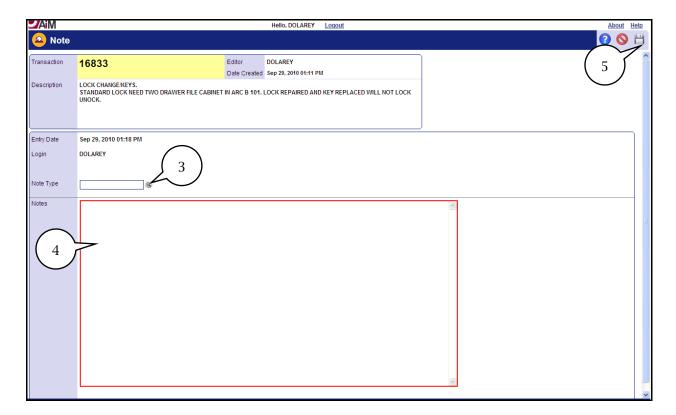


1. Click on the **View Select** arrow, select **Notes Log** from the drop down list, and the following screen will be displayed.



2. Click on the **Add Notes** icon (green plus sign) and the following screen will be displayed.





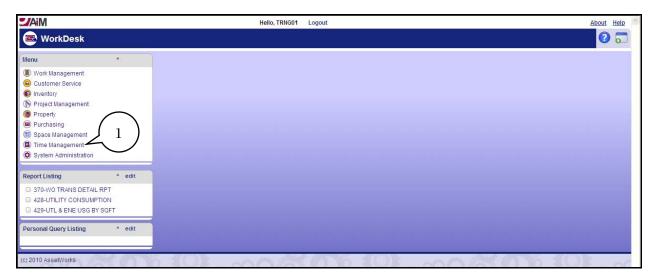
- 3. Click on the **Notes Type Zoom** icon and make the appropriate selection. For example, give *AUTHORIZATION* to use a specified index number.
- 4. Type the desired information in the **Notes** field. This will store the Note with the attached Customer Request.
- 5. Click on the **Save** icon.



#### **Rapid Timecard Entry**

Employee *Timecards* are generated through the process of *Rapid Timecard Entry*. After employees complete the process of entering time, *Timecards* become available for supervisor review and approval. The following *Rapid Timecard Entry* steps must be completed for each day in the pay period.

After logging on, the AiM **WorkDesk** will be displayed.

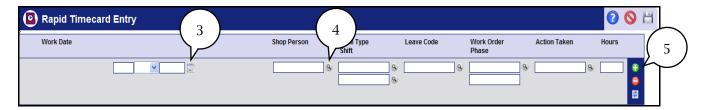


1. Click on **Time Management** and the following screen will be displayed.



2. Click on **Rapid Timecard Entry** and the following screen, used to create default data for subsequent *Line Items*, will be displayed.



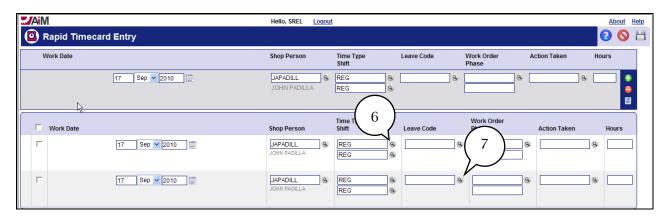


- 3. Select a **Work Date** by clicking on the calendar icon.
- 4. Enter employee *Username* in **Shop Person** field then click the **Zoom** icon which will validate the field if the *Username* is correct. Or click on the **Zoom** icon and select the appropriate **Employee ID**, or use the *Search* feature described in the *Search Query* section of this manual.

**Note: Time Type** and **Shift** fields will automatically populate.

5. Click on the **Add Timecard Item** icon once for each *Line Item* that will be entered for the *Work Date* and the following screen will be displayed. For example, if the employee wants to record 4 hours of work on two different *Work Orders* click the *Add Timecard Item* icon twice to create two *Line Items*.

**Note:** Default data selected in steps 3 & 4 will automatically populate to the added *Timecard Line Items*.



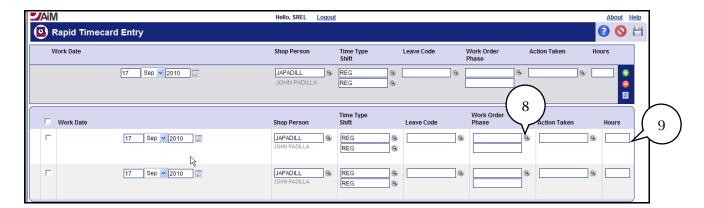
6. Click on the **Zoom** icons if **Time Type** (e.g. overtime, on-call pay, etc.) or **Shift** (e.g. swing or graveyard shift) fields need to be changed.

**Note:** Any work performed over 8 hours for a *Work Date* (day) will be recorded as overtime.

7. If leave was taken, click on the **Zoom** icon and select the appropriate **Leave Code**.

**Note:** *Time Type* and *Shift* fields will clear.





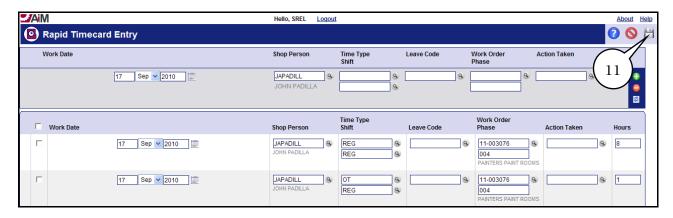
8. Enter work order and phase numbers in **Work Order** and **Phase** fields, or click on the **Zoom** icon to use the *Search* feature described in the *Search Query* section.

**Note:** A *Work Order* is established to record *Administrative* time, and will have a different *Phase* for each calendar month.

9. Enter the hours worked, or leave, for this *Work Date Line Item*. A standard *Work Date* (day) is 8 hours.

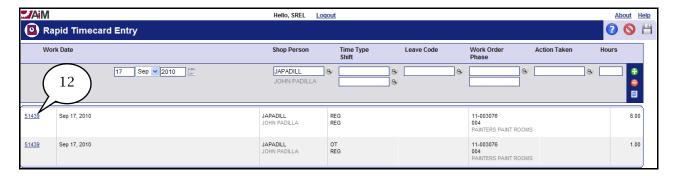
**Note:** Time must be entered in one hour and/or one-quarter hour increments. For example: .5=1/2 hour, 1.0=1 hour, 1.25=1 1/4 hours, 1.5=1 1/2 hours, and 1.75=1 3/4 hours.

10. Repeat steps 8-11 for each *Line Item*. After entering information, the screen will look like the one below.

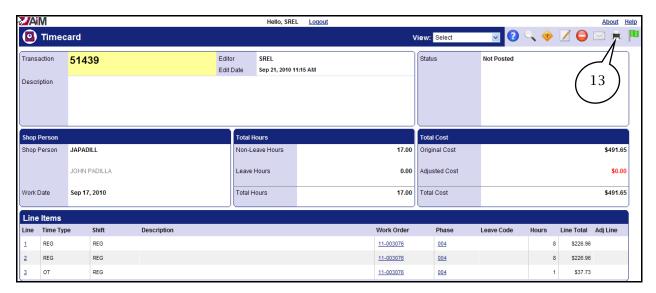


- 11. Review all data entry for accuracy and click on the **Save** icon. The following screen will be displayed and the *Timecard* is now available for supervisor approval.
- Note: If an employee has not been assigned to a *Work Order Phase*, when the *Rapid Timecard Entry* is saved in Step 11 a screen will be displayed which states, "Shop person not assigned to the phase. Do you want to continue?" Click on the *Yes* icon.





13. Click on the *Timecard* number and the following *Timecard* screen will be displayed.



14. Print the *Timecard* by clicking on the **Print** icon and give to the supervisor.



Depending on the work performed on a particular day, more than one *Timecard Line Item* may be required

The Rapid Timecard Entry process is now complete!



#### **Corrections/Changes to a Timecard**

Changes can be made to a *Timecard* as long as it **has not been approved** by the supervisor, after which the supervisor must request a time card adjustment through OFS Human Resources. If a *Timecard* is *Rejected* by the supervisor, employees will have a *Personal Query* link on their AiM *Work Desk* to alert them of *Timecard Rejections*. *Line Items* originally entered through *Rapid Time Entry* can be deleted from the *Timecard* and new *Line Items* can be added.

To make changes to a *Timecard*, the following steps must be completed.

1. Select the **Time Management** module and the following menu will be displayed.

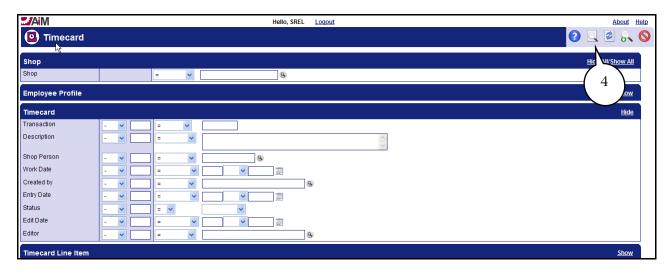


2. Click on **Timecard** and the following screen will be displayed.

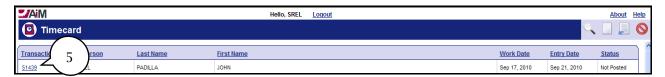


3. To locate the *Timecard* that needs to be changed, click on the **Search** icon and the following screen will be displayed. Or use the *Search* feature as described in the *Search Query* section.

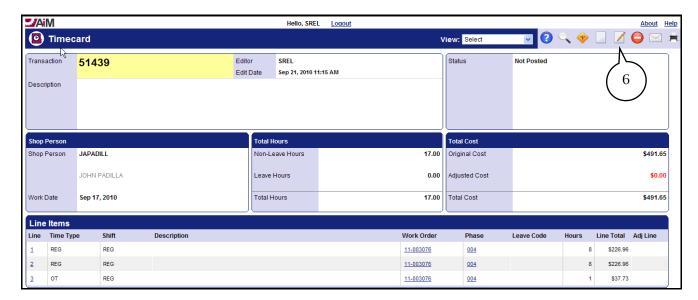




4. Click on the **Execute Search** icon and the following screen will be displayed.



5. Select the **Transaction number** (*Timecard*), associated with the **Shop Person** and **Work Date**, that needs to be changed and the following screen will be displayed.



6. Click on the **Edit** icon and the following screen will be displayed.



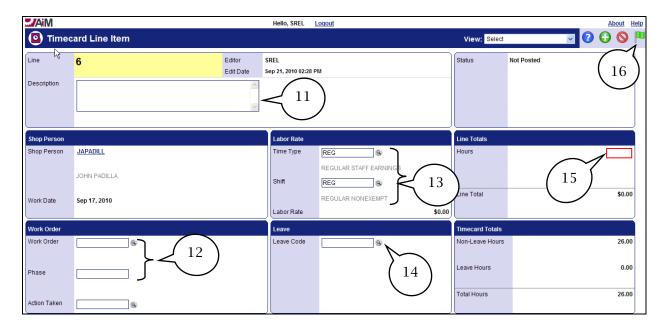


- 7. To delete a *Line Item*, click on the box to the left of the *Line* number and a check mark will appear in the box.
- 8. Click on the **Delete Timecard Item** (red subtraction sign) icon and the following screen will be displayed.



- 9. Click on the **YES** icon (green check mark) to delete the *Line Item* or the **NO** (red "X") icon if a *Line Item* has been selected in error. Repeat steps 7-9 if additional *Line Items* need to be deleted.
- 10. To add new *Line Items* click on the **Add Timecard Item** icon (green plus sign) and the following screen will be displayed. If no new *Line Items* are needed, go to step 18.



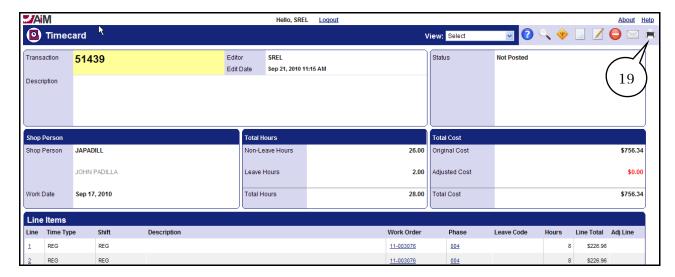


- 11. Enter a **Description** (optional).
- 12. Enter work order and phase numbers in **Work Order** and **Phase** fields, or click on the **Zoom** icon to use the **Search** feature described in the **Search Query** section.
- 13. Click on the **Zoom** icons if **Time Type** (e.g. overtime, on-call pay, etc.) and **Shift** (e.g. swing or graveyard) fields need to be changed.
- 14. If leave was taken, click on the **Zoom** icon and select the appropriate **Leave Code**.
- 15. Enter the hours worked, or leave, for this *Work Date Line Item*.
- 16. Click on the **Done** icon. Repeat steps 10-16 if additional *Line Items* need to be added.
- 17. After clicking on the **Done** icon, the following screen will be displayed.



18. Click on the **Save** icon and the following screen will be displayed.





19. Print the corrected *Timecard* by clicking on the **Print** icon and give to the supervisor.



Corrections/Changes can be made to *Timecards* any time prior to supervisory *Approval/Rejection* by following the previous steps.

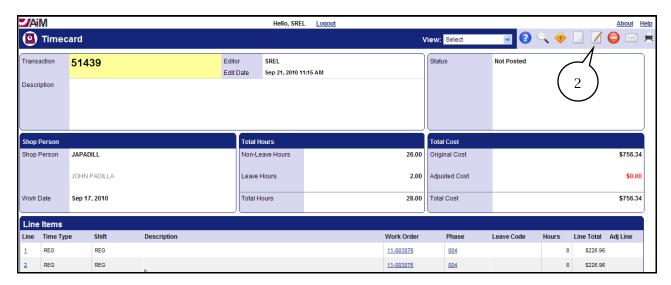
The Corrections/Changes to a Timecard process is now complete!



#### **Adding Descriptions to Timecards**

When entering time through *Rapid Timecard Entry*, descriptions cannot be provided for *Line Items* entered; however, descriptions can be added by going to the employee *Timecard* and completing the following steps.

1. Select a *Timecard* and the following screen will be displayed.

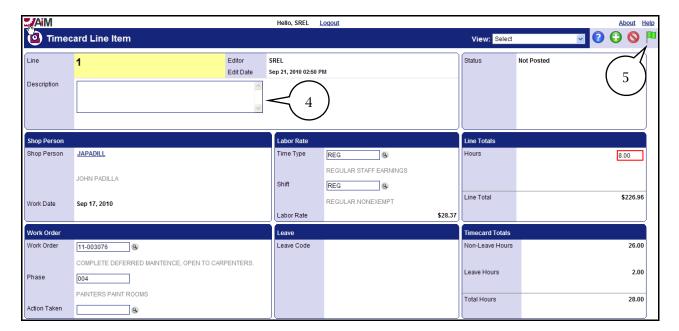


2. Click on the **Edit** icon and the following screen will be displayed.



3. Click on the **Line Item** number that needs a description and the following screen will be displayed.



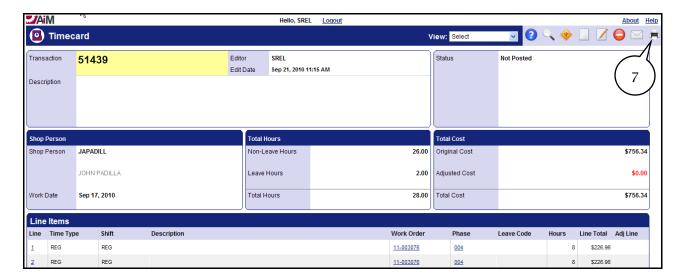


- 4. Type a description in the **Description** field.
- 5. Click on the **Done** icon and the following screen will be displayed. Repeat steps 3-5 as needed.



6. Click on the **Save** icon and the following screen will be displayed.





7. Click on the **Print** icon to print the *Timecard*.

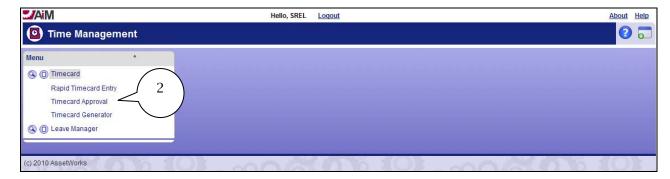
The Adding Descriptions to Timecards process in now complete!



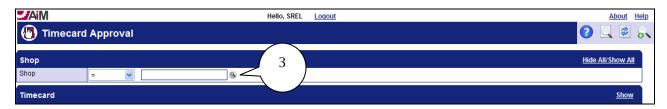
#### **Timecard Approval**

After employees have entered their time through *Rapid Time Entry*, *Timecards* must be reviewed by the supervisor for approval, or rejection if the employee needs to make corrections to the *Timecard*, by completing the following steps.

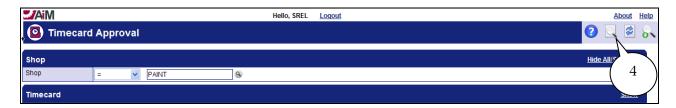
1. Select the **Time Management** module and the following will be displayed.



2. Click on **Timecard Approval** and the following screen will be displayed.

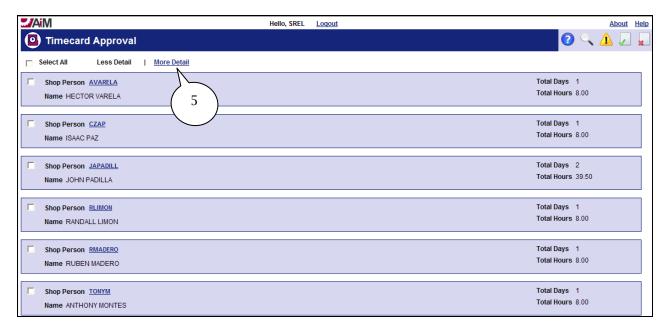


3. Click on the **Shop Zoom** icon to conduct a Search of Timecards waiting for approval, select the appropriate **Shop**, and the following screen will be displayed.

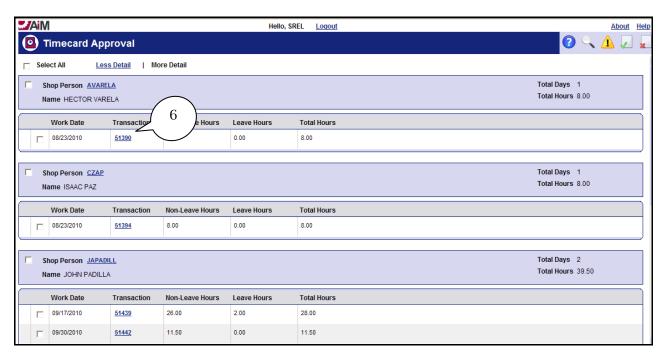


4. Click on the **Execute Search** icon, or use the *Search* feature described in the *Performing a Search Query* section to narrow the *Search* to a specific *Shop*, and the following screen will be displayed.



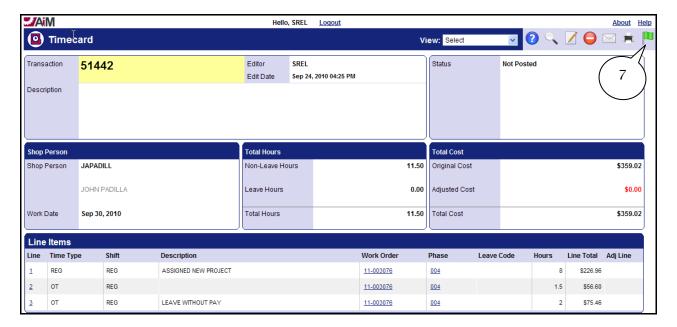


5. Click on the **More Detail** link and the following screen will be displayed.



6. To review the employee's *Timecard*, click on the **Work Date Transaction** number and the following *Timecard* will be displayed.





7. After reviewing the *Timecard*, click on the **Done** icon and the *Timecard Approval* screen will be reappear. Repeat steps 6 and 7 to review additional *Timecards*.



- 8. To *Approve* or *Reject* a *Timecard* for a **Shop Person**, click on the box next to the **Work Date** and a check mark will appear in the box.
- 9. More than one *Timecard* can be selected (step 8), or all *Timecards* waiting for approval can be selected, as long as they require the same action (approval or rejection), by clicking on the box next to the **Shop Person** name.
- 10. Click on the **Approve** icon, or if changes need to be made by the employee, click on the **Reject** icon. The following screen, in this case showing a *Timecard* was approved, will be displayed.





11. Click on the **Done** icon. Repeat 6-11 to *Approve/Reject* additional *Timecards*.

**Note:** Employees should create a *Personal Query* link on their AiM *Work Desk* to alert them of *Timecard Rejections.* 

The Timecard Approval process is now complete!



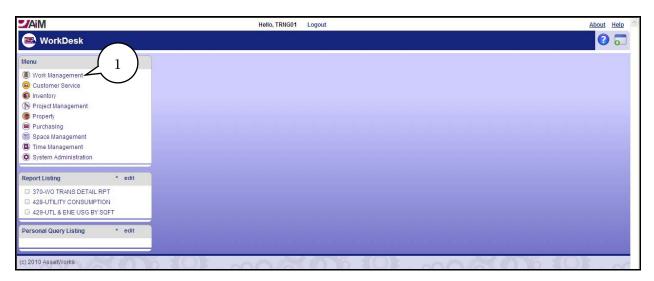
## **Material Requests**

All materials (*Parts*) used to complete *Work Orders* must be recorded through *Material Requests*. Materials are obtained either through the OFS main warehouse or a shop warehouse.

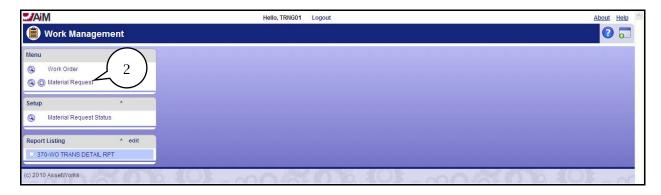
**Note**: When processing a Material Request a Part # or Part name will be required. Consider performing a search before starting to create the Material Request. This can be completed by going to the *Inventory Module* and clicking on the *Search* icon next to the *Inventory Part Profile*. With the *Search* screen displayed, click on the *Zoom* icon on the *Class*, select the desired C*lass* and *execute search*. This will expedite the process.

The followings steps must be completed to request materials.

After logging on the AiM **WorkDesk** will be displayed.

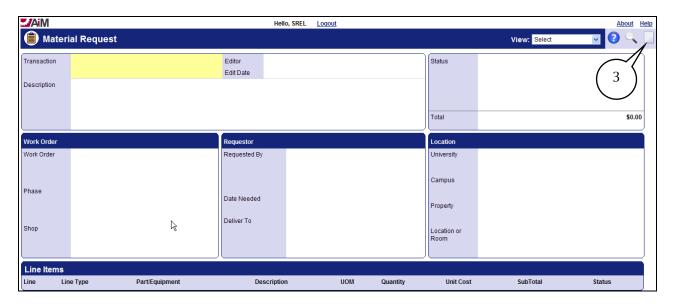


1. Click on **Work Management** and the following screen will be displayed.

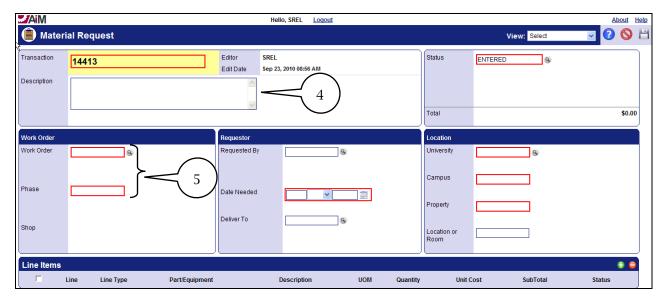


2. Click on **Material Request** and the following screen will be displayed.





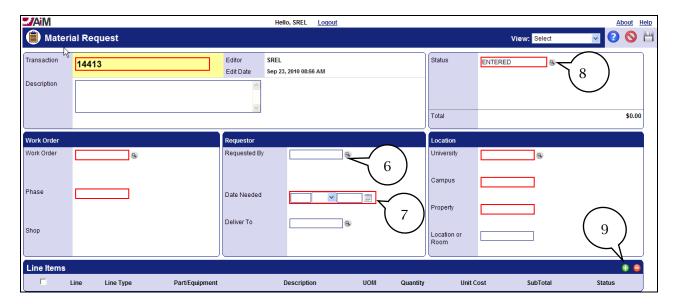
3. Click on the **New** icon and the following screen will be displayed.



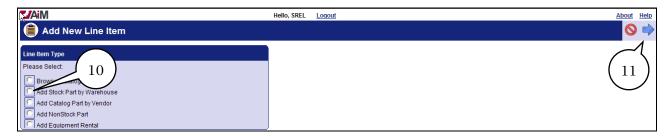
- 4. Type in a description of the materials being requested, and the purpose/reason for the request in the **Description** field.
- 5. Enter work order and phase in **Work Order** and **Phase** fields, or click on the **Zoom** icon to use the *Search* feature described in the *Search Query* section.

**Note:** The *Location* block fields will automatically populate after selecting a *Work Order* and *Phase.* 





- 6. Enter employee *Username* in the **Requested By** field then click the **Zoom** icon which will populate the **Requested By** and **Deliver To** fields if the *Username* is correct. Or Click on **Zoom** icon and select the **Shop Person** requesting the material.
- 7. Click on the calendar icon to select the **Date Needed**.
- 8. **Status** field should default to *Entered*. If not, click on **Zoom** icon and select **Entered** from the **Status** column.
- 9. Click on the **Add Line Item** icon and the following drop down list will be displayed.

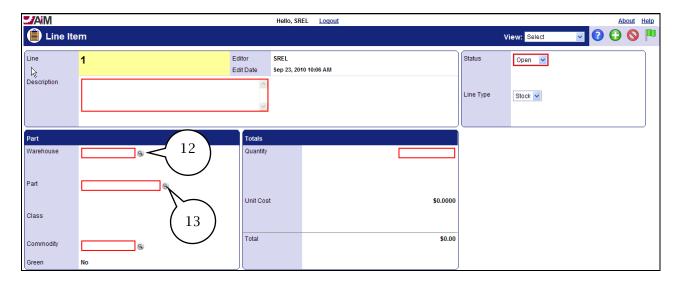


10. Click on Add Stock Part by Warehouse radio button.

**Note:** Do not ever select *Add NonStock Part* radio button.

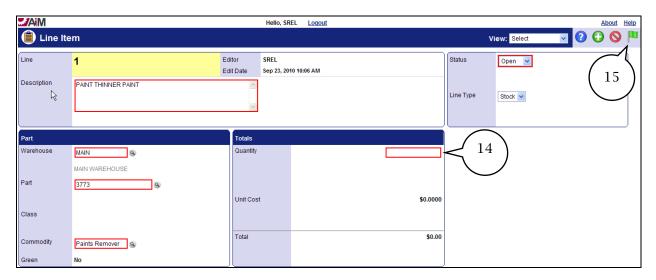
11. Click on the **Next** icon and the following screen will be displayed.





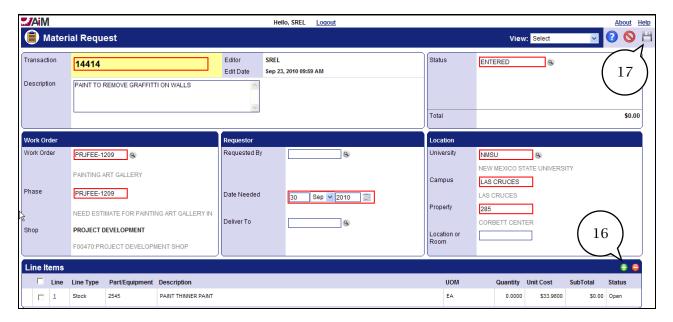
- 12. Click on the **Warehouse Zoom** icon and select the appropriate **Warehouse**.
- 13. To locate the **Part** (material) being ordered, click on the **Zoom** icon and perform a *Search* as described in the *Search Query* section. After selecting the **Part**, the following screen will be displayed.

**Note:** The *Description and Commodity* fields populates when you select the *Part*.

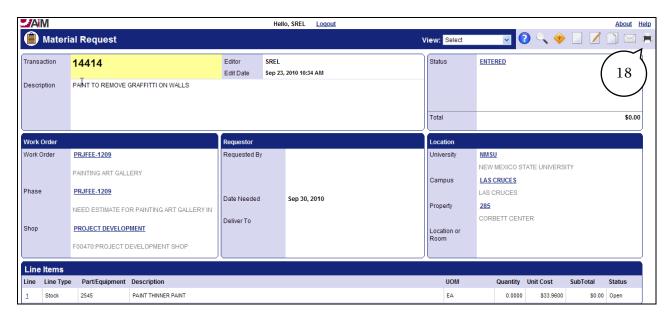


- 14. Enter a **Quantity** (how many) of the *Part* (material) being requested.
- 15. Click on the **Done** icon and the following screen will be displayed





- 16. Additional materials can be requested by clicking on the **Add Line Item** icon once for each *Part* being requested, and repeating steps 11-15.
- 17. Click on the **Save** icon and the request will be sent for supervisor approval. The following screen will be displayed.



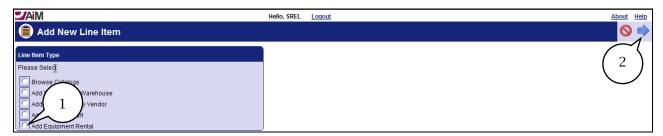
18. Click on the **Print** icon to print a copy of the *Material Request*.

#### The Material Request process is now complete!

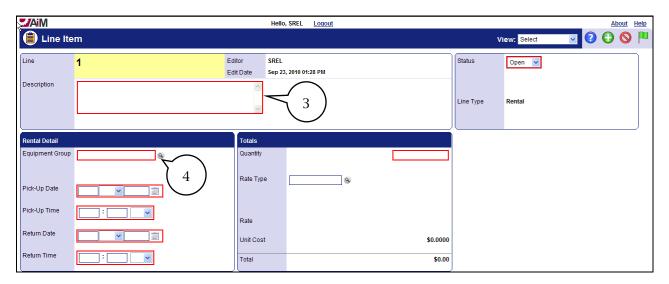


# **Equipment Requests**

*Equipment Requests* are initiated in the same fashion as *Material Requests* by completing the following steps which begins after *Add Line Item* for a *Material Request*.



- 1. Click on **Add Equipment Rental** radio button.
- 2. Click on the **Next** icon and the following screen will be displayed.

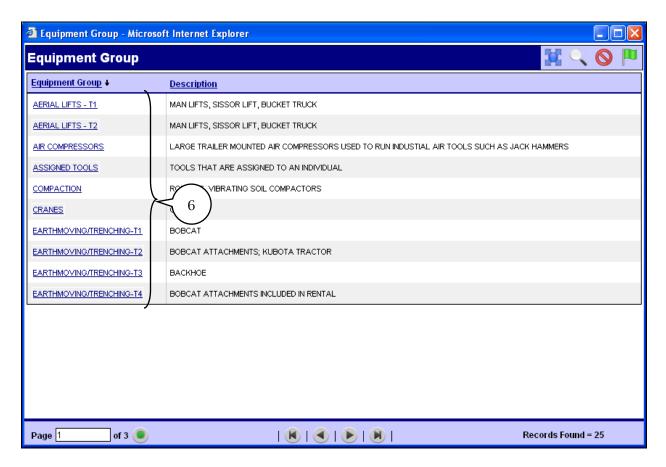


- 3. Type in a description of the equipment being requested, and the purpose/reason for the request in the **Description** field.
- 4. Click on the **Equipment Group Zoom** icon and the following screen will be displayed.

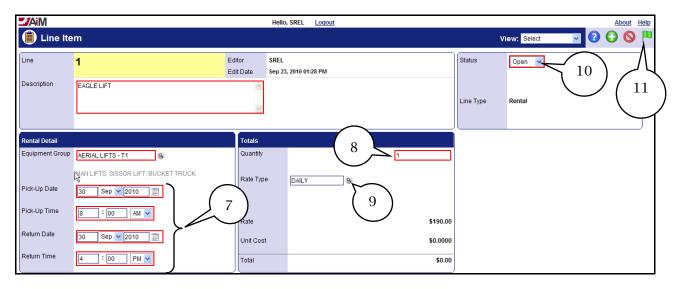


5. Click on the **Execute Search** icon and the following screen will be displayed.





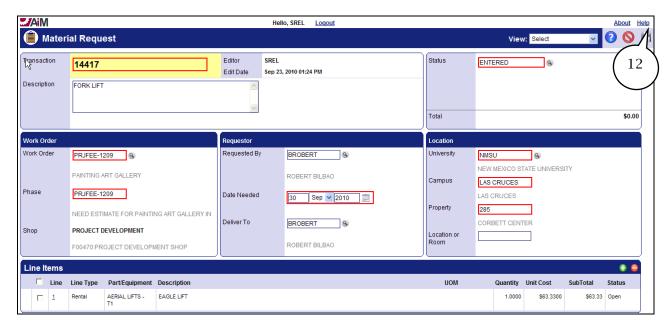
6. Select the appropriate **Equipment Group** item and the following screen will be displayed.



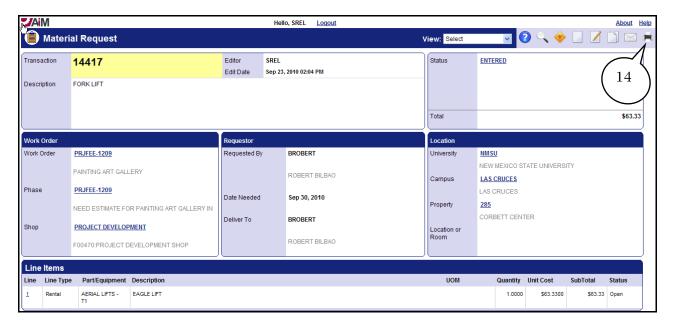
- 7. Complete the **Rental Detail** block by clicking on the calendars to select **Pick-Up** and **Return Dates**, and by entering times for **Pick Up** and **Return** and selecting **AM** or **PM** (click on arrows).
- 8. Enter the **Quantity** (how many) being requested.



- 9. Click on the **Rate Type Zoom** icon and make appropriate selection.
- 10. **Status** should default to *Open*. If not, click on the arrow and select **Open**.
- 11. Click on the **Done** icon and the following screen will be displayed.



12. Click on the **Save** icon and the following screen will be displayed.



13. Click on the **Print** icon to print a copy of the *Equipment Request*.

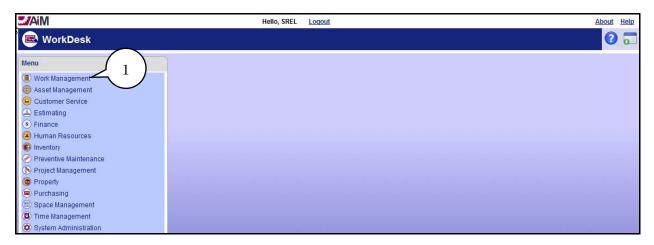
The Equipment Request process is now complete!



# **Material/Equipment Request Approval**

*Material* and *Equipment Requests* must be approved by the supervisor by completing the following steps. This example is for material from a *Shop Warehouse*.

After logging on the AiM **WorkDesk** will be displayed.

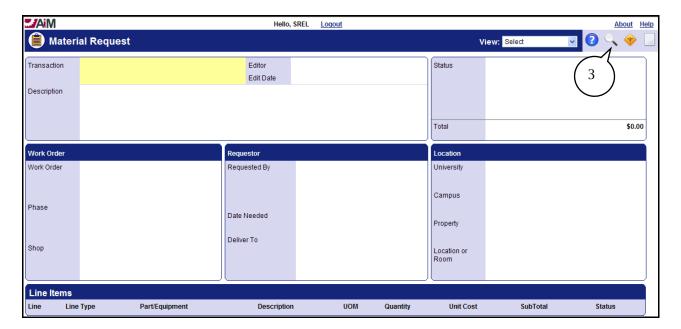


1. Click on **Work Management** and the following screen will be displayed.

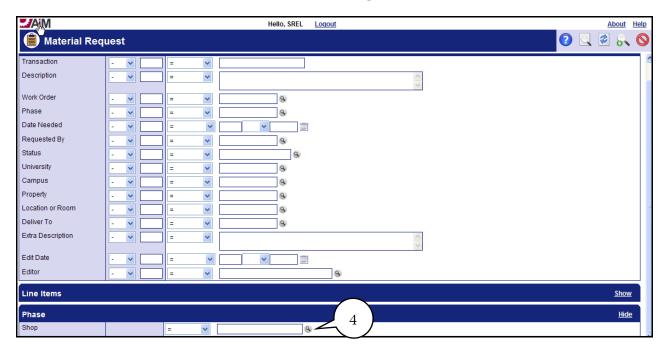


2. Click on **Material Request** and the following screen will be displayed.





3. Click on the **Search** icon and the following screen will be displayed.

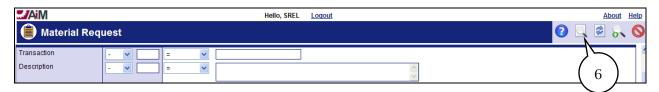


4. Click on the **Shop Zoom** icon and the following screen will be displayed.

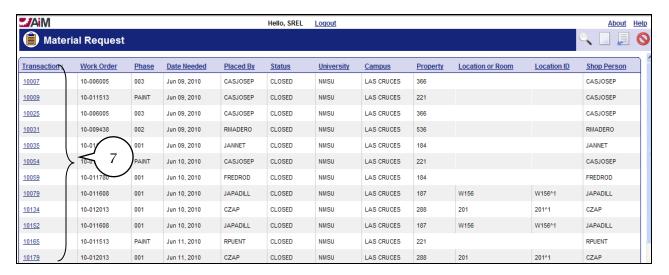




5. Click on the appropriate **Shop** and the following screen will be displayed. Use the *Page Navigation (DVD)* buttons at the bottom of the screen to look for additional *Shops.* 

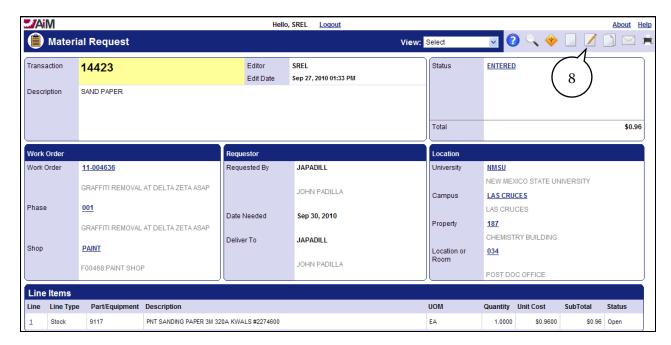


6. Click on the **Execute Search** icon and the following screen will be displayed.

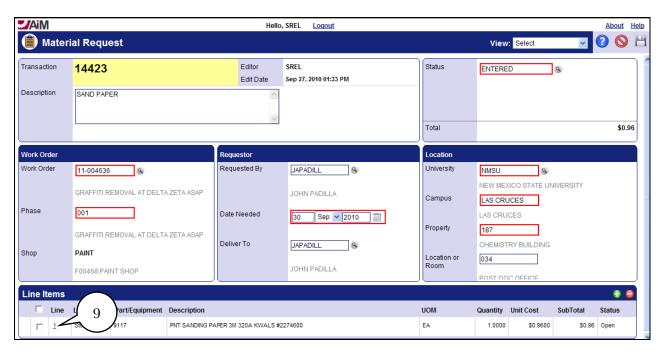


7. Click on the appropriate **Transaction** number and the following screen will be displayed.



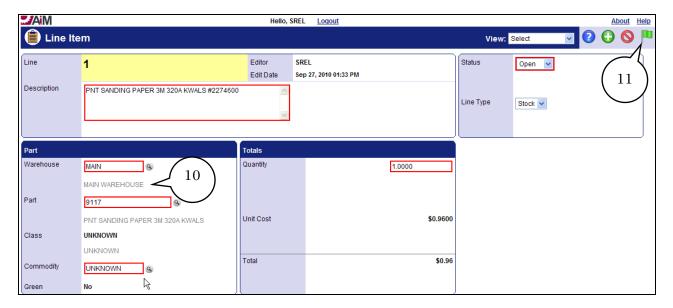


8. Click on the **Edit** icon and the following screen will be displayed.

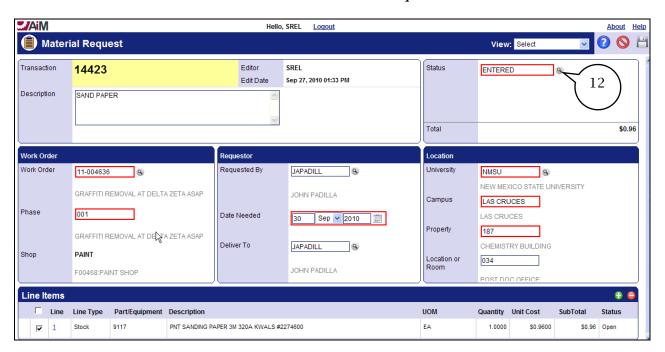


9. Click on the **Line Item** number to review the *Material Request*, including which warehouse the material was ordered from, and the following screen will be displayed.





- 10. In this example, the material will come from the *Main Warehouse* as reflected in the **Warehouse** field.
- 11. Click on the **Done** icon to return to the *Material Request* screen.



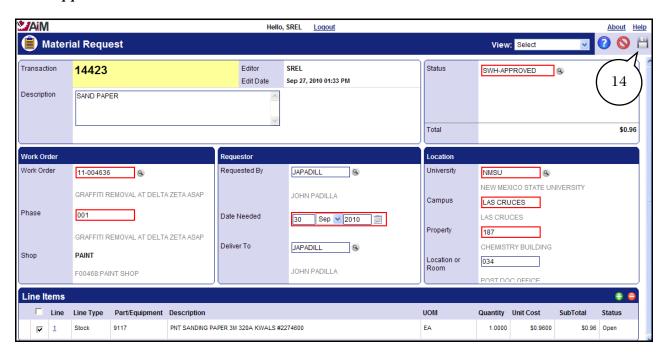
12. Click on the **Status Zoom** icon and the following screen will be displayed.





13. Since this example is for a *Material Request* from a *Shop Warehouse*, to change the status click on *SWH-Approved* under the **Status** column and the following screen will be displayed.

**Note:** If the material was requested from the *Main Warehouse*, *Mat-Approved* would be selected from the *Status* column. For equipment requests, select *RNT-Approved* from the *Status* column.



14. Click on the **Save** icon and the following screen will be displayed.





15. Click on the **Print** icon to print a copy of the approved *Material Request*.

The Material/Equipment Request Approval process is now complete!

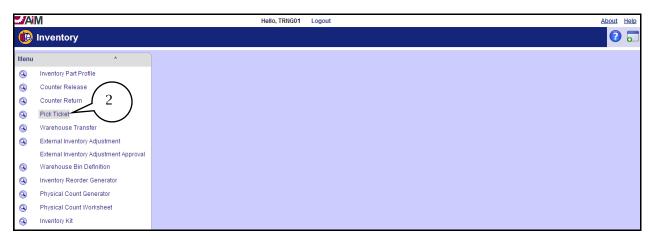


## **Pick Ticket**

Whether for the *Main Warehouse* or *Shop Warehouse*, after material/equipment requests have been approved in the AiM system the following steps must be completed for inventory tracking purposes. This example will be for a *Shop Warehouse*.

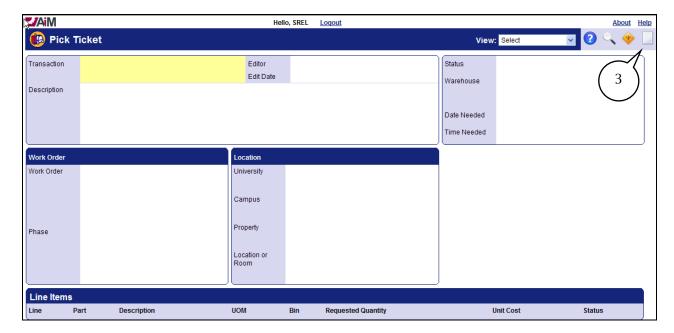


1. Select the **Inventory** module and the following will be displayed.

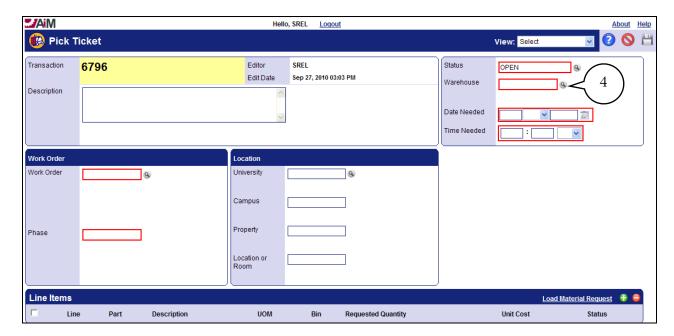


2. Click on **Pick Ticket** and the following screen will be displayed.



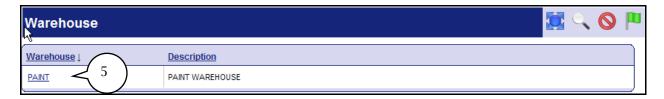


3. Click on the **New** icon and the following screen will be displayed.

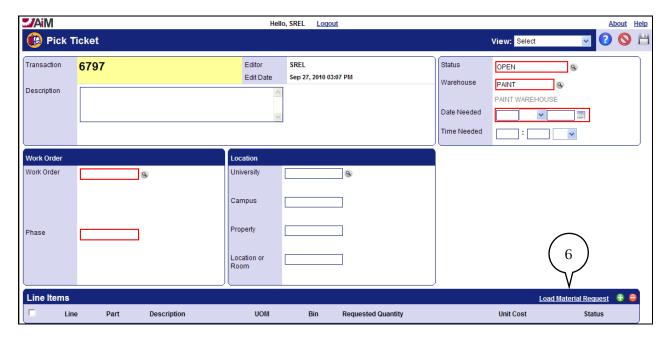


4. Click on the **Warehouse** icon and the following screen will be displayed.





5. Select the appropriate **Warehouse**, in this example *Paint*, and the *Pick Ticket* screen will reappear.



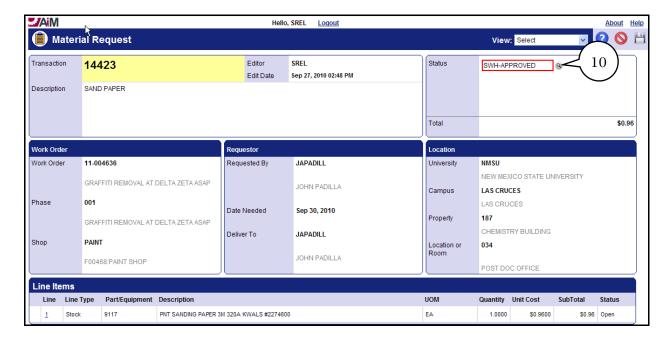
6. Click on the **Load Material Request** icon and the following screen will be displayed.



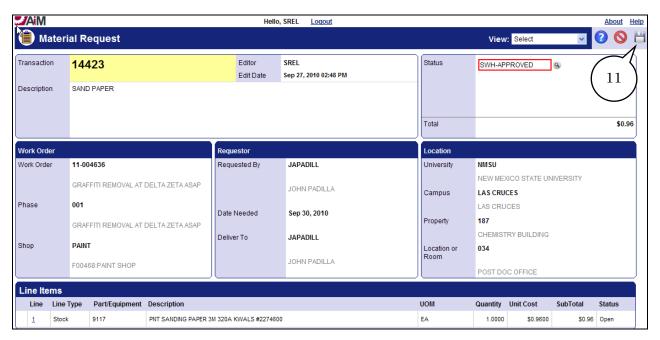
- 7. Click on the **Transaction** number(s) to review the *Material Request*, then click on the **Done** icon to return to the *Pick Ticket* screen.
- 8. To select items for the *Pick Ticket*, click on the box(s) next to the desired **Transaction** number(s) and a check mark will appear in the box(s).
- 9. Click on the **Done** icon and the following screen will be displayed.

**Note:** When the *Done* icon was clicked, all required fields on the *Pick Ticket* screen automatically populate.



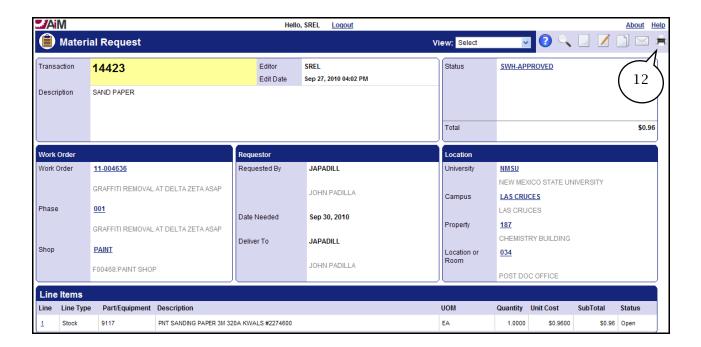


10. Click on the **Status** icon and the following screen will be displayed.



11. Click on the **Save** icon and the following screen will be displayed.





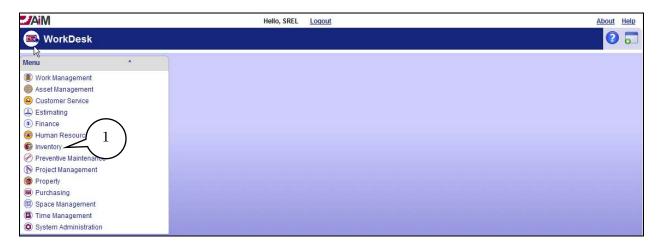
12. Click on the **Print** icon to print a copy of the *Pick Ticket*.

The Pick Ticket process is now complete!

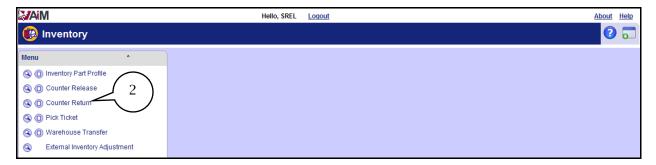


## **Counter Release**

Whether for the *Main Warehouse* or *Shop Warehouse*, after material/equipment requests have been approved and a *Pick Ticket* has been completed, a *Counter Release* is completed when the employee picks up the material or equipment. The following steps must be completed for a *Counter* Release; in this example to release material from a *Shop Warehouse*.

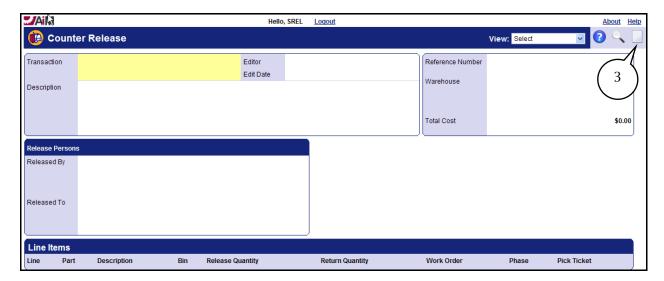


1. Select the **Inventory** module and the following will be displayed.

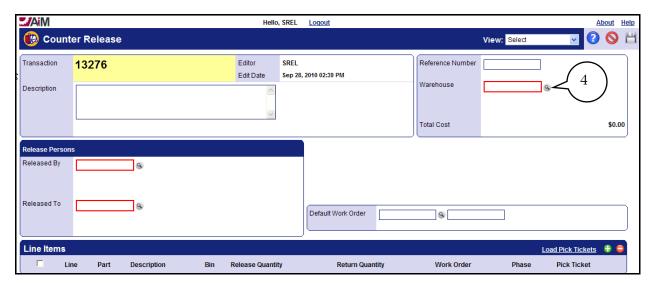


2. Click on **Counter Release** and the following screen will be displayed.



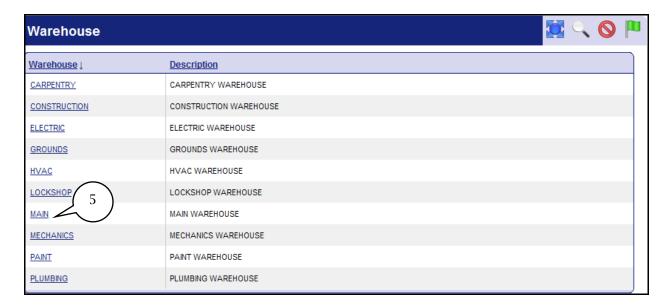


3. Click on the **New** icon and the following screen will be displayed.

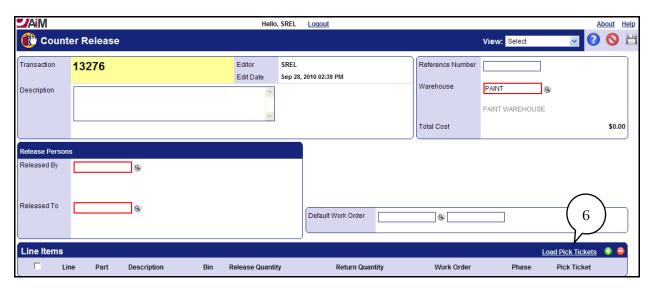


4. Click on the **Warehouse** icon and the following screen will be displayed.



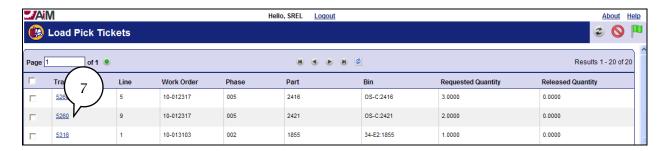


5. Click on the appropriate **Warehouse** and the following screen will be displayed.



6. Click on the **Load Pick Ticket** icon and the following screen will be displayed.

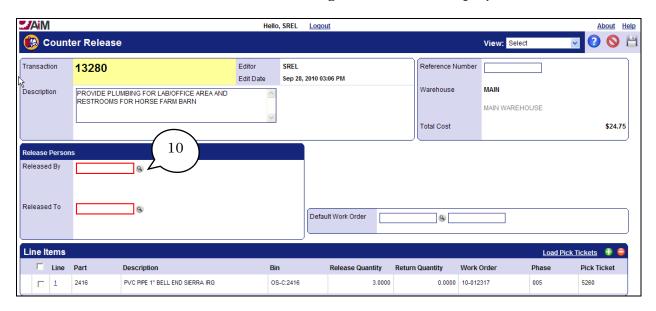




7. Click on the **Transaction** number(s) to review the *Pick Ticket*, then click on the **Done** icon to return to the *Counter Release* screen.

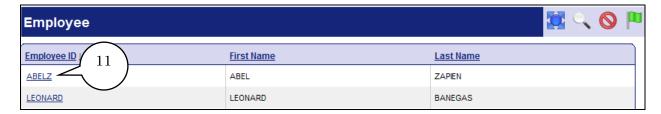


- 8. To select desired transaction, click on the box next to the desired **Transaction** number(s) and a check mark will appear.
- 9. Click on the **Done** icon and the following screen will be displayed.

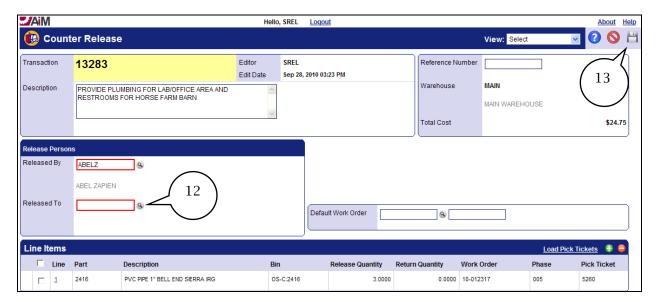


10. Click on the **Released By Zoom** icon and the following screen will be displayed.





11. Click on the appropriate **Employee ID** and the *Counter Release* screen will reappear.



- 12. Click on the **Released To Zoom** icon and select the appropriate **Shop Person**.
- 13. Click on the **Save** icon and the following screen will be displayed.

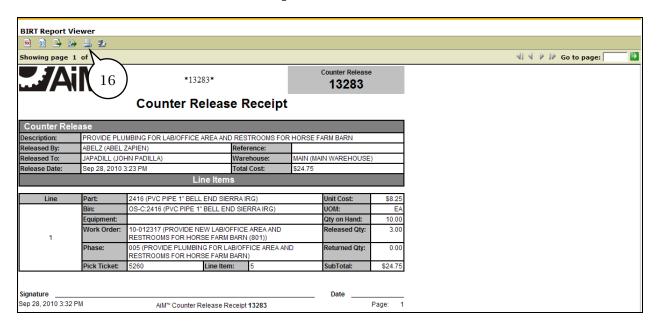


14. Click on the **Print** icon and the following screen will be displayed.

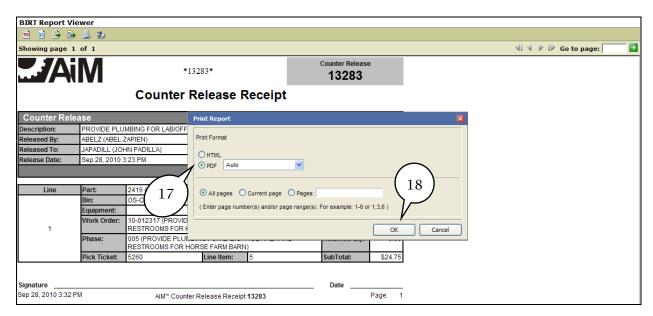




15. Click on **60-Counter Relse Receipt** and the following screen will be displayed.

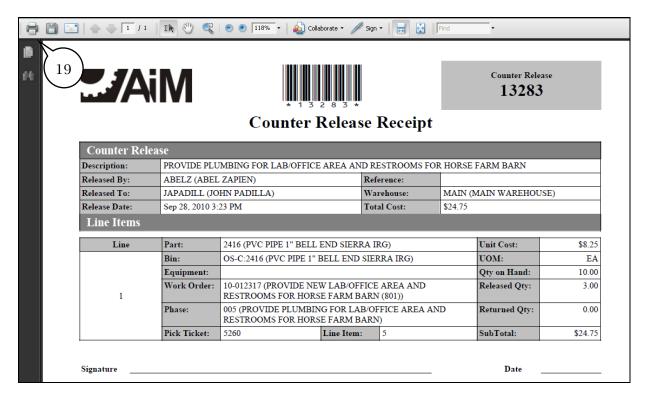


16. Click on the **Print Report** icon and the following screen will be displayed.



- 17. Click on the **PDF** radio button.
- 18. Click on the **OK** icon and the following screen will be displayed.





#### 19. Click on the **Print** icon.

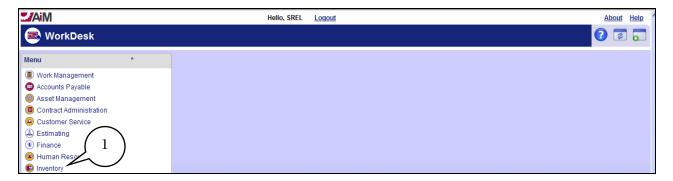
#### The Counter Release process is now complete!



### **Counter Return**

The following steps must be completed to return materials that were not used for a *Work Order* to the warehouse. The following is an example of returning material to a *Shop Warehouse.* 

After logging on, the Aim **WorkDesk** will be displayed.



1. Select the **Inventory** module and the following drop down list will be displayed.

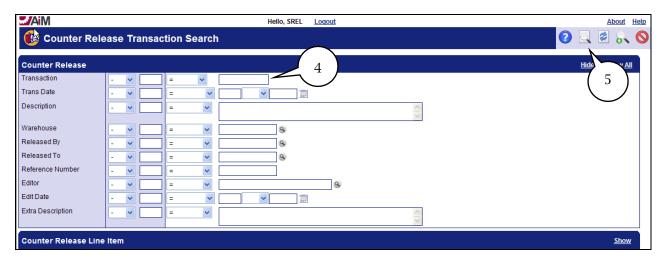


2. Click on **Counter Return** and the following screen will be displayed.

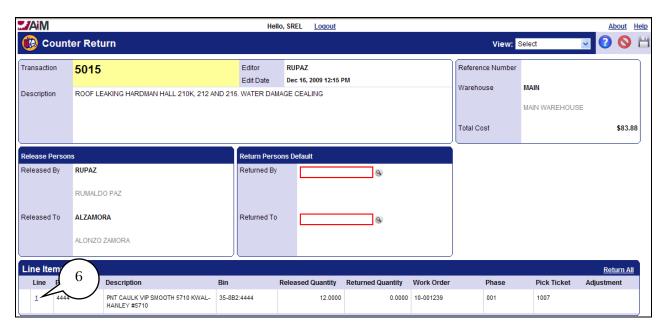


3. Click on the **New** icon and the following screen will be displayed.



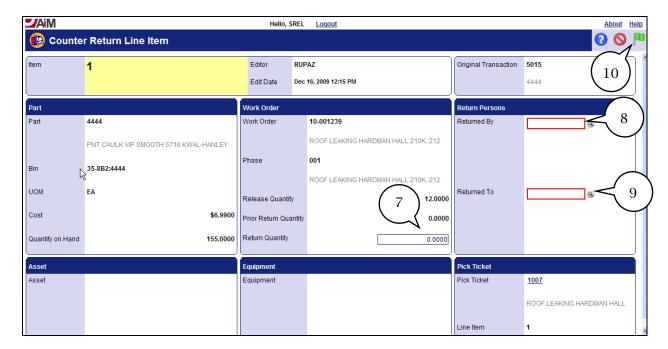


- 4. Type in a **Transaction** number or conduct a *Search* as described in the *Performing a Search Query* section.
- 5. Click the **Execute Search** icon, select the desired **Transaction**, and the following screen will be displayed.

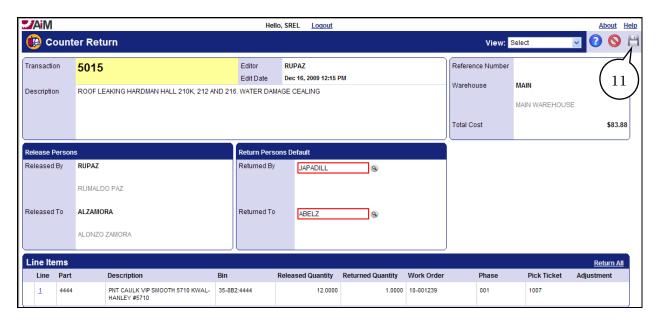


6. Click on the **Line Item** number and the following screen will be displayed.



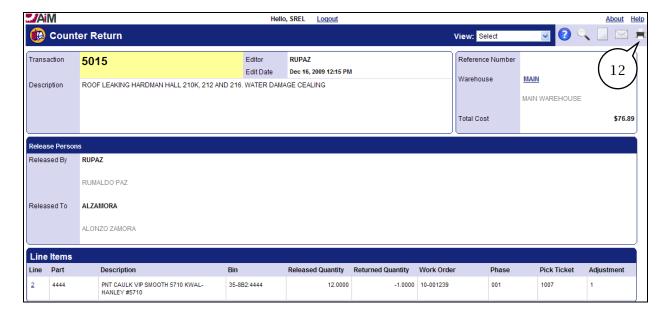


- 7. Enter a number in the **Return Quantity** field.
- 8. Click on the **Returned By Zoom** icon and select the appropriate **Employee ID**.
- 9. Click on the **Returned To Zoom** icon and select the appropriate **Employee ID**.
- 10. Click on the **Done** icon and the following screen will be displayed.



11. Click on the **Save** icon and the following screen will be displayed.





12. Click on the **Print** icon to print a copy of the *Counter Return*.

The Counter Return process is now complete!



# **Creating a Work Order**

There are times when OFS personnel, other than employees working the OFS Work Order desk, need to create a *Work Order* that is not initiated as the result of a *Customer Request*. The following steps must be completed to create a *Work Order*.

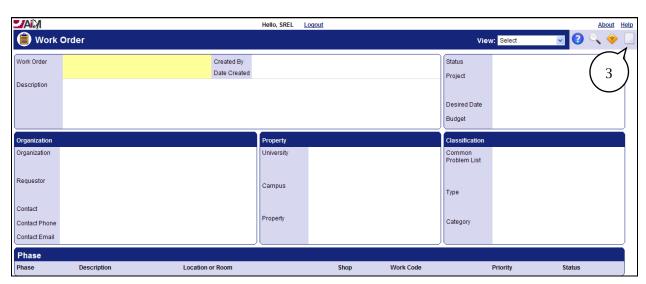
1. Select the **Work Management** module and the following list will be displayed.



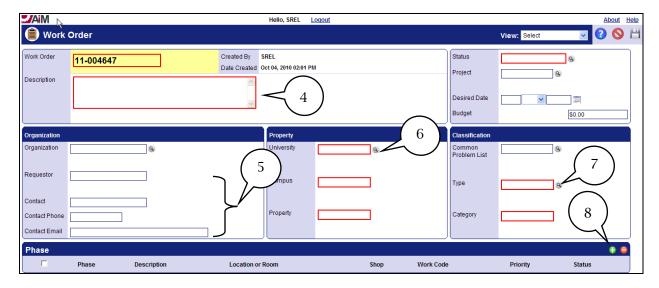
2. Click on **Work Order** and the following screen will be displayed.



3. Click on the **New** icon and the following screen will be displayed.





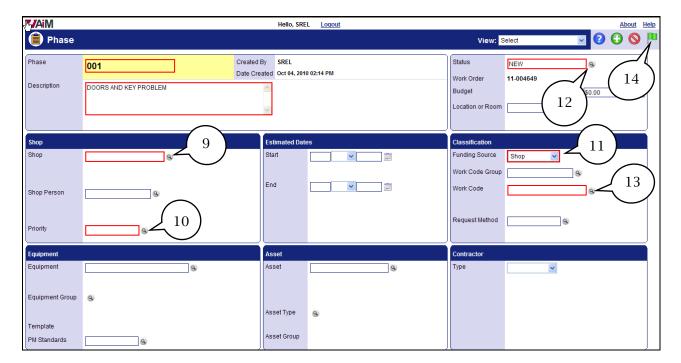


- 4. Type in a description of the work to be performed in the **Description** field.
- 5. Enter a **Contact** name, **Contact Phone**, and **Contact Email**.
- 6. Select the **University**, **Campus**, and **Property** by clicking on the **Zoom** icon. Use the *Search* feature to select the *Property*.

**Note:** Recommend selecting the word "contains" from the drop down list to the left of the *Description* field in the *Search* screen. Once the building name appears, select the desired number to populate the *Property* field. Initially, this is a drill down process; once familiar with the *Property* number it can be entered directly, then click on the *Zoom* icon to validate and populate the *Property* block fields.

- 7. Click on the **Type Zoom** icon and make a selection, then make a **Category** selection. After making these selections the **Status** field will populate to the *Open* status.
- 8. Click on the **Add Phase** (green plus sign) icon and the following screen will be displayed.





- 9. Click on the **Shop Zoom** icon and make a selection.
- 10. Click on the **Priority Zoom** icon and make a selection.
- 11. **Funding Source** will automatically populate to *Shop* and should only be changed if directed by OFS Accounting by clicking on the arrow and making the appropriate selection.
- 12. Click on the **Status Zoom** icon and select **Assigned**.
- 13. Click on the **Work Code Zoom** icon and make a selection.
- 14. Click on the **Done** icon and the following screen will be displayed.



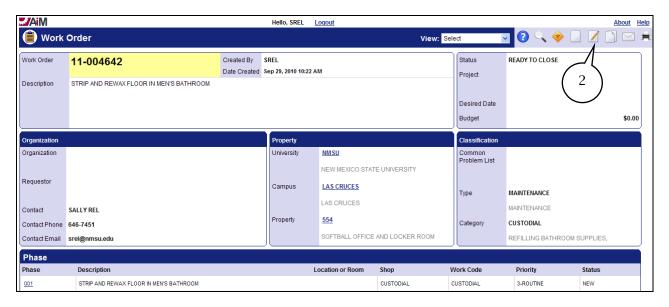
15. Click on the **Save** icon, then a copy of the *Work Order* can be printed. **The Creating a Work Order process is now complete!** 



## **Creating a New Phase for an existing Work Order**

Only one OFS Shop can order materials, charge time, etc. to any *Phase* of a *Work Order*. Therefore, if another Shop needs to conduct work on a *Work Order*, a new *Phase* must be created by completing the following steps.

1. Use the *Search* feature to locate and open the *Work Order*, and the following screen will be displayed.

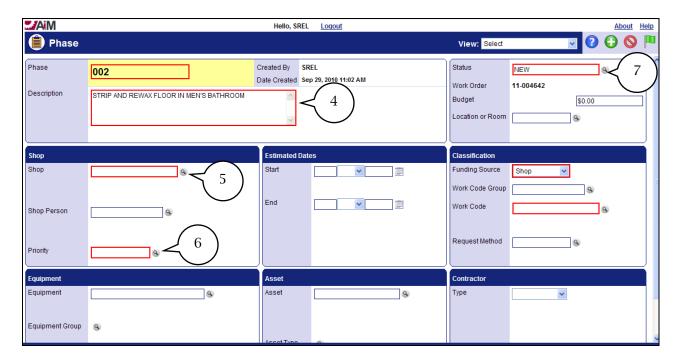


2. Click on the **Edit** icon and the following screen will be displayed.

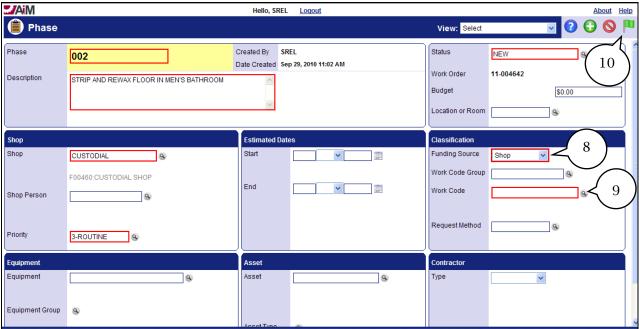


3. Click on the **Add Phase** icon and the following screen will be displayed.





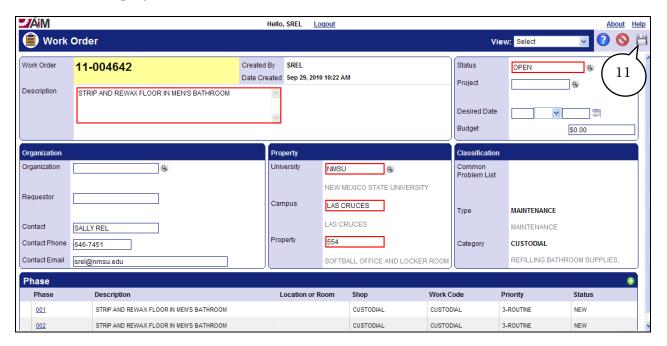
- 4. Type in a description of the work needed for the new *Phase* in the **Description** field.
- 5. Click on the **Shop Zoom** icon and select the desired **Shop**.
- 6. Click on the **Priority Zoom** icon and make a selection.
- 7. The **Status** field should default to *New*; if not, click on the **Zoom** icon and select **New**.



- 8. The **Funding Source** field defaults to *Shop* and should only be changed if directed by OFS Accounting by clicking on the arrow and making the appropriate selection.
- 9. Click on **Work Code Zoom** icon and make a selection.



10. Click on the **Done** icon and the following screen, which reflects the new *Phase*, will be displayed.



11. Click on the **Save** icon.

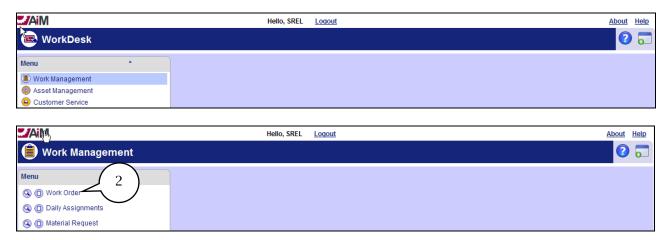
The Creating a New Phase for an existing Work Order process is now complete!



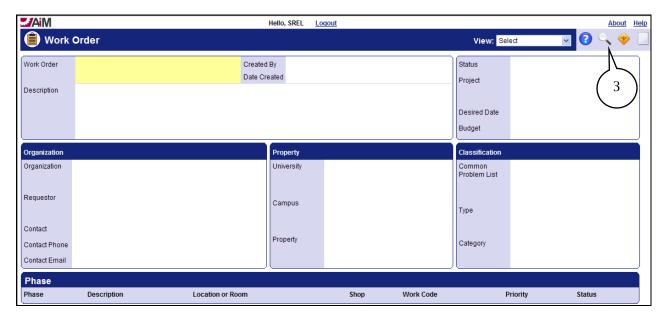
## **Assigning Work Orders**

Upon initiation of a Work Order, *Shop Person* (employee) assignments may or may not be made by the OFS Work Order desk. The supervisor has the authority to make assignments to employees, or change assignments made by the Work Order desk. The following steps must be completed to make a *Shop Person* assignment.

1. Select the **Work Management** module and the following drop down list will be displayed.

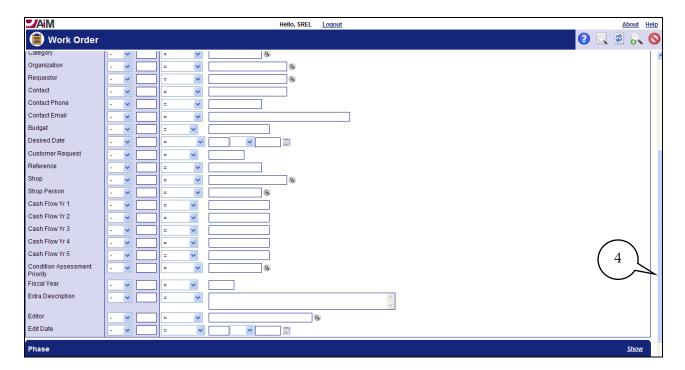


2. Click on **Work Order** and the following screen will be displayed.



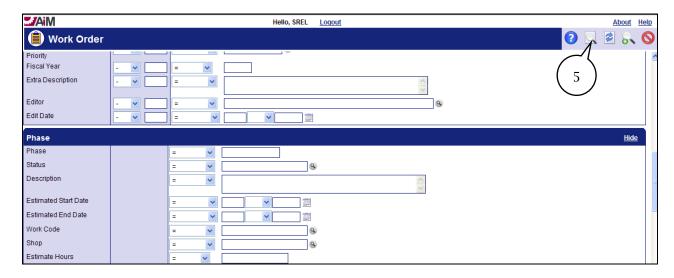
3. Click on the **Search** icon and the following screen will be displayed.





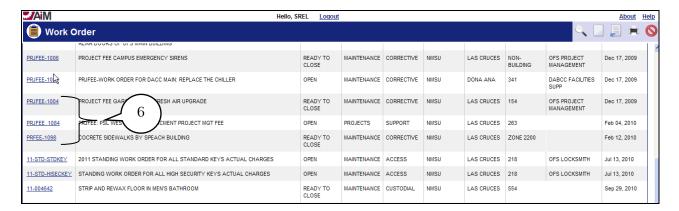
4. Use the scroll bar to move down to the **Phase** block, click on the **Shop Zoom** icon, select the appropriate **Shop** from the screen that is displayed, then the following screen will be displayed.

**Note**: If Phase block is not displayed click on the *Show* to display fields.



5. Click on the **Execute Search** icon and the following screen will be displayed.



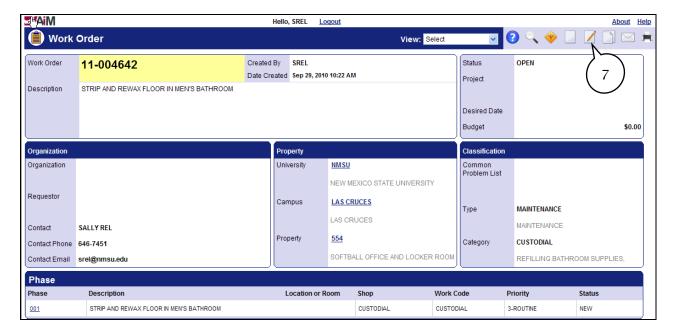


6. Click on the desired **Work Order** number and the following screen will be displayed.



Supervisors can create a *Personal Query* link for quick access to *Work Orders* assigned to their shops.



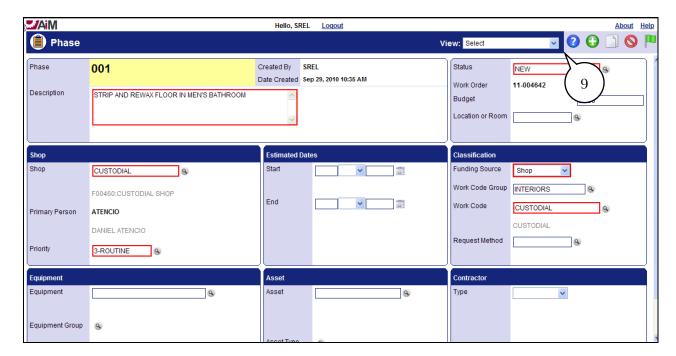


7. Click on the **Edit** icon and the following screen will be displayed.

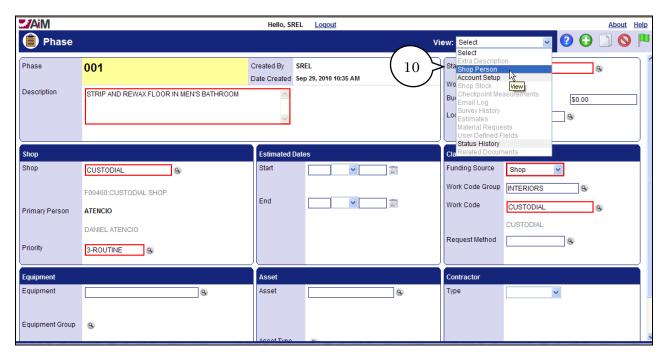


8. Click on the desired **Phase** number and the following screen will be displayed.





9. Click on the desired **View Select** field arrow and the following screen will be displayed.

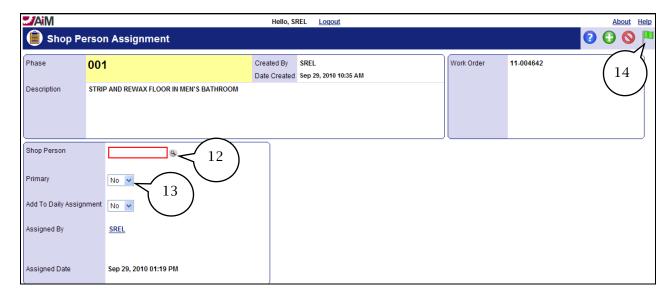


10. Click on the **Shop Person** field arrow and the following screen will be displayed.





11. Click on the **Add Shop Person** icon and the following screen will be displayed.



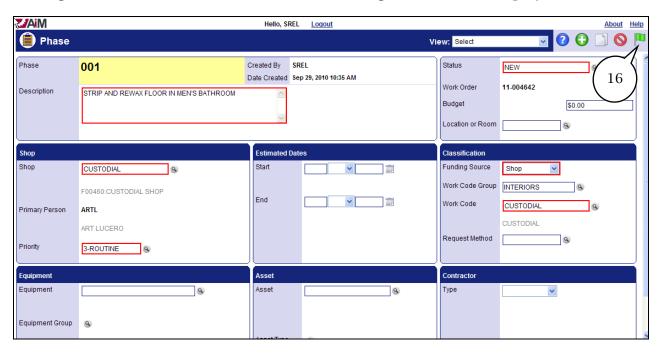
- 12. Enter employee *Username* in **Shop Person** field then click the **Zoom** icon which will validate and populate the field if the *Username* is correct or click on the **Zoom** icon and select the appropriate **Employee ID**, or use the *Search* feature described in the *Performing a Search Query* section.
- 13. Click on the **Primary** field arrow, and select **Yes**, if *Shop Person* selected is going to be designated as the *Primary*.
- 14. Click on the **Done** icon and the following screen, reflecting the *Shop Person* assignment, will be displayed.

**Note:** Additional employees can be assigned to a *Phase*; however, only one employee can be designated as the *Primary Shop Person* for any specific *Phase* of a *Work Order*.





15. Again, click on the **Done** icon and the following screen will be displayed.



16. Again, click on the **Done** icon and the following screen will be displayed.





17. Click on the **Save** icon and the following screen will be displayed.



18. Click on the **Print** icon and give a copy to the employee(s) assigned to the *Work Order*.

## The Assigning Work Orders process is now complete!



## **Closing Phases & Work Orders**

When a shop has completed the work required on a *Work Order*, and *Shop Person(s)* time has been entered, the *Phase* needs to have the *Status* changed to reflect that the work has been completed. In addition, when a *Work Order* has more than one *Phase* and once they have all been completed, the *Work Order Status* must be changed by completing the following steps.

1. Using the *Search* feature, open the desired *Work Order* and the following screen will be displayed.

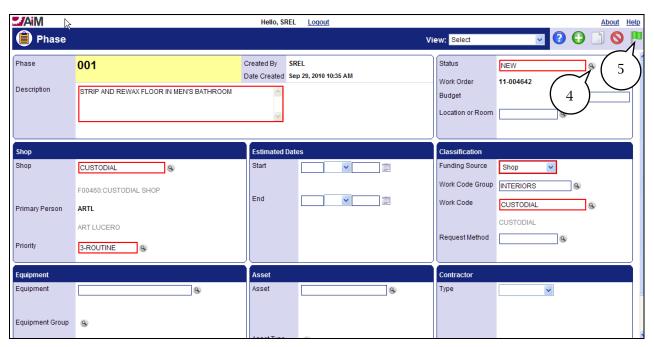


2. Click on the **Edit** icon and the following screen will be displayed.





3. Click on the desired **Phase** number and the following screen will be displayed.

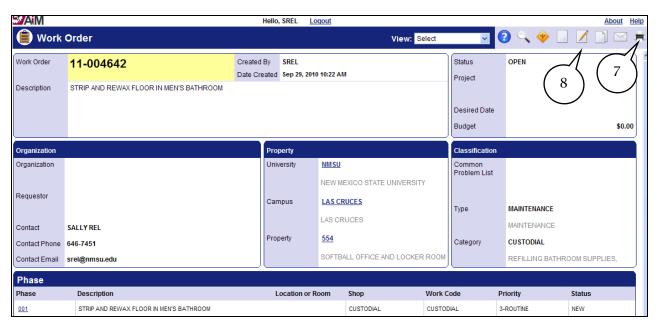


- 4. Click on the **Status Zoom** icon and make the appropriate selection.
- 5. Click on the **Done** icon and the following screen, reflecting the changed *Phase Status*, will be displayed.





6. Click on the **Save** icon and the following screen will be displayed.



- 7. Click on the **Print** icon to print a copy if needed.
- 8. If all *Phases* reflect a status of *Work Complete*, as represented in the screen above, the *Work Order Status* must be changed by clicking on the **Edit** icon and the following screen will be displayed.





9. Click on the **Status Zoom** icon and the following screen will be displayed.



10. Under the **Status** column select **Ready to Close** if there are *Material Requests* that still need to be posted to the *Work Order*; if not, select **Immediate Close** and the following screen will be displayed.





11. Click on the **Save** icon, then click on the **Print** icon if a copy is needed.



The Closing Phases and Work Orders process is now complete!