

## 1. PRECAUTIONS

## Please observe the following precautions to avoid damage or data loss caused by improper operation.

The DVR will work properly when used within the specified temperature and humidity levels.

Do not install the DVR in a dusty, humid, or smoky environment.

This device requires a stable, flat surface for proper operation.

Do not block the DVR's ventilation openings.

Install only according to the instructions.

Do not spill liquid of any kind on this device.

Do not put any other equipment on top of this device.

Do not attempt to repair this DVR yourself, please refer all repair to a qualified technician.

Only use a Hard Disk Drive specified by the manufacturer with this DVR.

## 2. NOTES

This User Manual is for reference only and only applies to the products in this manual.

Updates to this manual or to the product may occur without notification.

The pictures shown may not be of the same product, and are for illustration purposes only.

Please contact Customer Service if you have any questions or want to upgrade to the latest support software.

The default setting of the DVR is NTSC.

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## 3. PRODUCT INTRODUCTION

#### 3.1. INTRODUCTION

This Digital Video Recorder (DVR) is an excellent digital surveillance product which uses H.264 video compression, hard disk recording, TCP/IP transmission, and a Linux-based Operating System. It also uses advanced technologies that produce a more stable, reliable and higher quality video image. This DVR supports synchronized video and audio recording, playback, and monitoring. This series also supports network-based system control, as well as excellent network streaming capabilities.

This manual is for both the 4/8/16 channel DVR models.

#### 3.2. FEATURES

#### **LIVE VIEW**

CVBS interface, VGA /HD OUTPUT(optional) synchronous output.

#### **COMPRESSION**

H.264 video compression, G.711 audio compression, supports D1-30 fps resolution.

#### RECORDING

Recording modes include manual, timed, alarm, and motion detection. It supports SATA hard disks and local disk S.M.A.R.T. technology. This DVR also supports USB backup and Internet backup.

#### **PLAYBACK**

Playback can be viewed in several ways including local and network playback, multiple channels, and simultaneous playback. There is also support for accelerated or slow motion viewing, rewind, and frame by frame mode. Specific time playback is also supported.

#### **CAMERA CONTROL AND ALARM**

Remote camera control, multi-channel alarm input interface for connecting various types of alarm equipment, motion detection alarm, video loss alarm, masking alarm, multi-channel alarm output, alarm linkage, and on-site lighting control.

## **COMMUNICATION INTERFACE**

Utilize USB 2.0 high-speed interface for connecting various backup devices, and a standard Ethernet interface which works with various networks.

#### **NETWORK PROTOCOLS**

Supports TCP/IP, UDP, RTP/RTSP, DHCP, PPPOE, DDNS, NTP etc. Supports network real-time live viewing, recording, playback, and camera control. Built-in Web Server, IE browser for direct access.

#### **OPERATION**

You can control the system using the front panel and the supplied remote control or mouse.

#### 3.3. INSTALLATION

#### 3.3.1. CHECK DVR AND ACCESSORIES

When you unpack the DVR, you should find the following items in the box. If anything is missing please notify your place of purchase.

- Digital Video Recorder
- AC/DC adapter
- USB MOUSE
- Remote Control(optional)
- Hard Disk Mounting Hardware Packet
- User Manual
- · Quick Start Guide
- Support CD

#### 3.3.2. HARD DISK INSTALLATION

#### **Tools & Preparation**

You will need a Philips-head screwdriver and a hard disk drive to install inside the DVR housing.

Hard Disk Specifications: 3.5-inch SATA hard disk drive (maximum capacity is 2TB).

#### **Installation Steps**

Make sure to take precautions against static electric discharge when installing the hard disk. Static discharge could damage the drive and the internal components of the DVR. To reduce this risk, it is best to work on an anti-static mat and use a grounding wrist strap.

- 1. Use a Philips-head screwdriver to remove the DVR's outer metal housing by removing the two screws on each side of the housing and the one at the upper back edge. Set the screws aside to be used for reassembly.
- 2. The hard disk will have mounting holes on the underside of the drive and these should line up with the mounting holes in the bottom of the DVR. Orient the drive so that the power and data cable connectors are facing the front of the DVR and align the mounting holes on the hard disk with the mounting holes in the bottom of the DVR.

Use the supplied screws to fasten the hard disk to the DVR's metal frame by inserting the screws from the outside of the DVR through the housing and then screw them into the hard disk's mounting holes. To avoid undesirable results it is important that the hard disk be securely mounted to the DVR.

- 3. Connect the power and data cables from the DVR circuit board to the hard disk. The connectors are of different sizes and are keyed for easy and correct placement.
- 4. Replace the DVR outer housing and secure it with the housing screws.

#### Note:

The capacity of the hard disk determines how much video can be recorded to the hard in addition to whatever DVR parameters (recording or encoding setup) have been set to make the recording. Refer to section 5.10 in Chapter 5 of this manual for more information.

## 3.3.3. SYSTEM INSTALLATION

## **Preparation**

Before you integrate the DVR into a complete surveillance system, you will need to assemble all the necessary components and connecting cables. These include cameras with their power adapter(s)

and connectors, a video display monitor to display the camera video feed, and connecting cables for all devices.

## Connecting the DVR to a System

To connect the DVR to the other components in a surveillance system you will need to do the following:

Place the DVR on a flat stable surface and connect the cameras to the video input jacks on the back panel.

Connect the VGA video output port to the system display monitor.

Connect a network cable to the RJ45 network interface for connecting to a LAN or other network.

Connect the supplied USB mouse to one of the USB 2.0 ports on the rear panel of the DVR.

Plug in the AC power adapter into the power jack on the rear panel of the DVR.

#### Caution:

For an external alarm device or PTZ camera, please refer to its relevant instructions.

The DVR power cords should be placed under all other wires and connected correctly.

#### 3.4. PANEL INTRODUCTION

## 3.4.1. FRONT PANEL

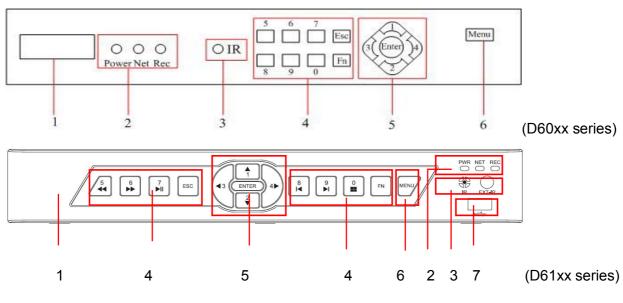


Diagram 3-1 Front Panel Function

Index	Name	Function	
1	Sign	DVR Logo	
2	Indicators	Power On, HDD/Network /Alarm/Recording Active	
3	Directional keys	Directional controls: Up/Down can jump up or down. Activates the digital input box to increase or decrease a number.  Left/Right: Switches screens Enter: Operation confirmation  Switches to default button Menu configuration.	
4	4 Function Keys Function keys, and the corresponding number key to switch or exit the		
5	IR/Ext.IR	Receives signals from the remote control	
6	USB	USB 2.0 Ports for mouse & external device	
7	Power key	Long press to power on/off DVR system.	

FORM 3-1 FRONT PANEL FUNCTION

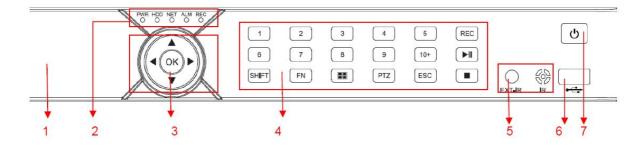
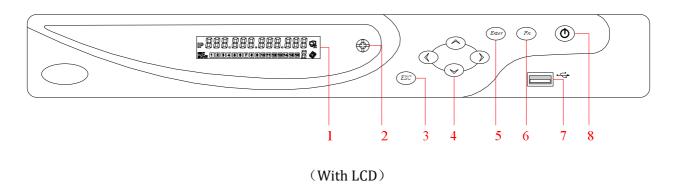


Diagram 3-2 Front Panel Function(D71xx series)

Index	Name	Function	
1	Sign	DVR Logo Optional	
2	Indicators	Power On, HDD/Network /Alarm/Recording Active	
3	Directional keys	Directional controls: Up/Down can jump up or down. Activates the digital input box to increase or decrease a number.  Left/Right: Switches screens	

Index	Name	Function	
4	Function K	Ceys	Function keys, and the corresponding number key to switch or exit the function keys
5	IR/Ext.IR		Receives signals from the remote control
6	USB		USB 2.0 Ports for mouse & external device
7	Power key		Long press to power on/off DVR system.

FORM 3-2 FRONT PANEL DESCRIPTION



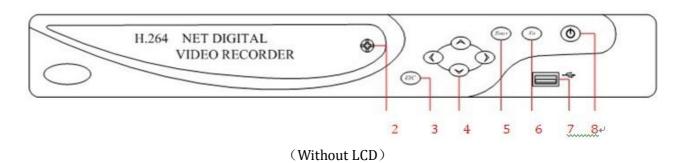


Diagram 3-2 Front Panel Function(D70xx series)

1	LCD (optional)	1.IP, time;  Show external alarm channels; Show error and error code: E××; Show remote control		
		address; Show the internal temperature.		
2	IR	Receive remote control signal.		
3	Esc	Back to previous menu, operation cancel;  Back to live view when playing back records.		
4	Direction	Keys Direction control;  Up/Down: The current active control switch, can jump up or down; Activate the digital input box increase or decrease the number; Left/Right: playback speed control.		
5	Enter	Operation confirm; Switch to default button; Menu configuration.		
6	Fn	Single screen view: PTZ control and image color;  Setup motion detection area: "Fn" with direction keys;  Clear function: long press "Fn"(≥1.5 seconds) to clear all content in edit box;  Switch typing methods by "Fn" when select a textbox;  Cooperate with menu tips.		
7	USB	Connect with mouse, HDD, etc.		
8	ON/OFF	Power on/off operation.		

## 3.4.2. REAR PANEL

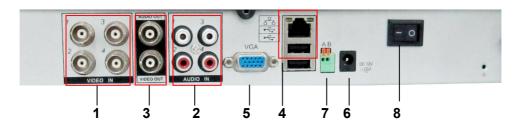


Diagram 3-3(A) Rear Panel Instruction for D6004FV/D6104FV

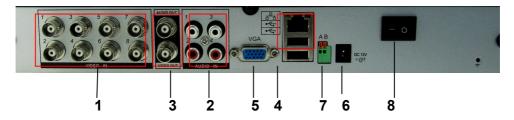


Diagram 3-3(B) Rear Panel Instruction for D6008DV/D6108DV

Index	Name	Description
1	Video input	Analog video signal (BNC) input jacks
2	Audio input	Audio (RCA) input jacks
3	Video/Audio Output	Analog video/audio signal (BNC) output jacks
	Net	RJ45 network cable connector
4	USB Ports	USB 2.0 Ports for mouse & external device
		NOTE: The bottom USB port is not available. (D61 series)
5	VGA	VGA output port
6	Power input	DC 12V
7	RS-485 Port	A/B RS-485 port for P/T/Z (Pan/Tilt/Zoom) Connection
8	Power switch	Turn on/off the DVR main power.

FORM 3-3: REAR PANEL FUNCTIONS

<sup>\*</sup>The A and B connectors on the RS-485 port connect to A and B port connectors on a P/T/Z decoder. A is the RS-485(+) terminal, B is the RS-485 (–) terminal. It uses a parallel circuit with  $120\Omega$  resistance at the A and B ports to reduce signal interference when there are several P/T/Z decoders connected.

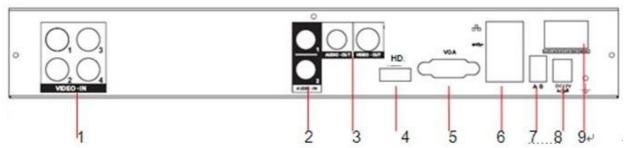


DIAGRAM 3-4(A) Rear Panel Instruction for D6004FHD6104FH/D7104FH/D7004FH/D7004WH

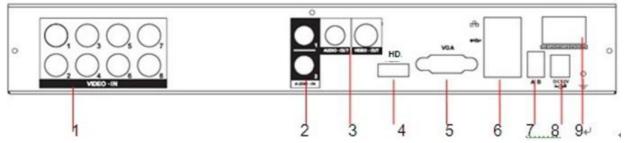


DIAGRAM 3-4(B) Rear Panel Instruction for D6008DH/D6108DH/D7108DH

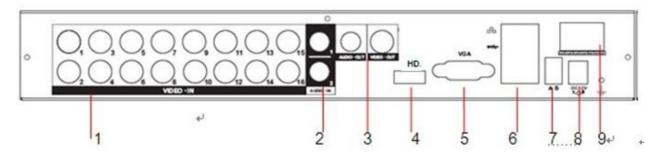


DIAGRAM 3-4(C) Rear Panel Instruction for D6016DH /D6116DH/D7116DH

Index	Name	Description	
1	Video input	Composite video signal (CVBS) input interface.	
2	Audio input	Audio input interface.	
3	Video/ Audio	Composite video/audio signal (CVBS) output interface.	
4	HD OUTPUT	HD output interface.	
5	5 VGA VGA output interface.		
6	USB/Network	USB2.0 and RJ-45 interface. <b>NOTE: The bottom USB port is not available.</b>	
		(D61XX series)	
7	RS485 Ports	RS-485 interface.	
8	Power input	DC 12V.	
9	I/O Ports	Alarm input/output. (optional)	

FORM 3-4 REAR PANEL FUNCTION

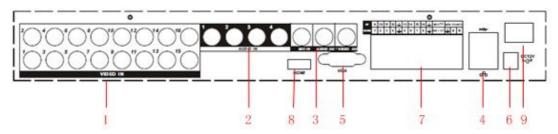
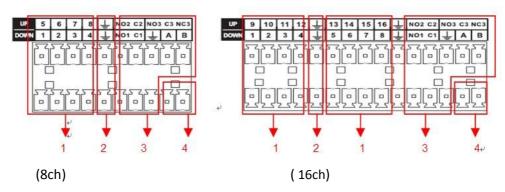


DIAGRAM 3-4(D) Rear Panel Instruction for D7008FH/D7016FH/D7108FH/D7116FH/D7008WH/D7016WH

Index	Name	Description
1	Video input	Composite video signal (CVBS) input interface.
2	Audio input	Audio input interface.
3	Video/Audio output	Composite video/audio signal (CVBS) output interface.
4	Net	RJ-45.
5	VGA	VGA output interface.
6	Power input	DC 12V.
7	I/O Ports	Alarm input/output, RS-485 interface.
8	HD OUTPUT	HD output interface.
9	Power switch	Turn on/off the DVR main power.

FORM 3-5 REAR PANEL FUNCTION

## **I/O Port Description**



Index	Name	Description
1	Alarm input	Connection for external Alarm Peripherals(PIR
2	GND	Grounding.
3	Alarm output	Connection for external devices (Pezos, buzzer, siren).
4	RS-485	Communication terminal for Pan/Tilt/Zoom cameras.

FORM 3-6 I/O PORTS FUNCTION

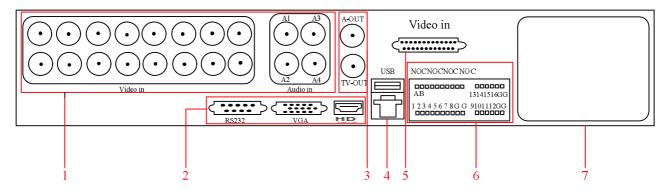


DIAGRAM 3-4(E) Rear Panel Instruction for D8032CH

Index	Name	Description
1/5	Video/ Audio input	Video / Audio input interface.
2	Connector	RS232 ports and VGA/HD output interface.
3	Video/Audio output	Video/Audio signal output interface.
4	USB/Net	USB2.0 and RJ-45 interface.
6	Ports	Alarm input/output, RS-485 interface.
7	Power input	AC IN.

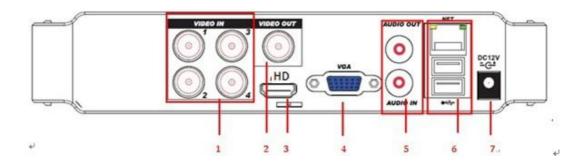


DIAGRAM 3-4(F) Rear Panel Instruction for D5004FH

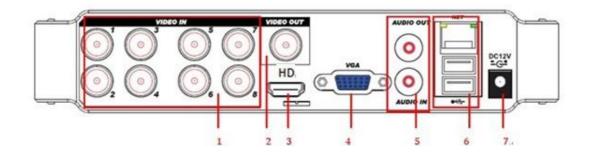


DIAGRAM 3-4(G) Rear Panel Instruction for D5008DH

Index	Name	Description
1	Video input	Composite video signal (CVBS) input interface.
2	Video output	Composite video signal (CVBS) output interface.
3	HD OUTPUT	HD output interface.
4	VGA	VGA output interface.
5	Audio input/output	Audio input/output interface.
6	USB/Network	USB2.0 and RJ-45 interface.
7	Power input	DC 12V.

#### 3.5. MOUSE

In addition to the front panel keys and remote control menu, you can also connect the mouse to a USB port to control the On-Screen Display (OSD) menu functions. The following section describes the mouse functions.

#### **Click Left Button**

If you are not logged in, a password entry dialog box will pop up. Enter a password and user-name and then click "OK" using the left mouse button to enter the Main menu during real-time monitoring.

Left click the mouse on the Options icon to enter the menu.

Click the exact instructions to control.

Change the state of check boxes and dynamic detection blocking.

Click the combo box and a drop-down list will pop up.

Under 3D P/T/Z control mode, click the mouse and drag to the lower right, this will enable 3D P/T/Z control. Drag from the lower right to upper left to make 3D P/T/Z control narrow. For more details refer to Section 5.4 P/T/Z.

#### **Double-Click Left Button**

Select and confirm or open, for example: double-click on playback video.

While in multi-screen view, double-click one channel to open that channel for full screen mode. Double-click the screen again to return to multi-screen view.

#### **Click Right Button**

Pop up the context menu under the monitor screen.

Exit without saving while in the menu interface.

#### **Scroll Wheel**

Increase or decrease a value while in the Switch combo box options.

Move up and down in a list box.

Zoom in and out in P/T/Z 3D zoom mode.

#### **Mouse Movement**

Select and control the movement of the cursor.

## **Mouse Drag**

Selects motion detection area.

Set up regional coverage area.

Select 3D P/T/Z zoom function.

## 3.6. INPUT METHOD

In the input box, choose numbers, symbols or uppercase and lowercase letters. Click the left mouse button to select value; back arrow means backspace and the "

" is used to enter a space.

Letter Input Interface



DIAGRAM 3-5 LETTER INPUT INTERFACE

Number Input Interface



DIAGRAM 3-6 NUMBER INPUT INTERFACE

Special Symbols Input Interface



Diagram 3-7 SPECIAL SYMBOLS INPUT INTERFACE

## 3.7. POWER ON/OFF

#### 3.7.1. POWER ON

If the DVR is installed correctly and the switch is set to "ON" with the power light on, the DVR will boot up automatically. Different models may have varying boot-up processes, please refer to the Front Panel Introduction.

The DVR will detect all of the hardware connected to it when the power is turned "on", the process only takes approximately 20 seconds. After detection, the DVR will sound an alarm and enter into multi-screen live view, which enables the user to start operation. Please refer to the Main Menu Introduction or relevant instructions.

The Recording time includes the power-up time, because the DVR will automatically start counting the recording when the power is switched on.



DIAGRAM 3-8 LIVE VIEW

Note: The power supply must match the DVR, substituting is not recommended.

#### 3.7.2. POWER OFF

Click on the SHUTDOWN button to turn off the DVR.

 $[Main Menu] \rightarrow [Shutdown] \rightarrow [Shutdown]$ .



DIAGRAM 3-9 TURN OFF DEVICE

Note: Turn DVR power off using the power switch if you plan to exchange the internal hard disk.

## 3.7.3. OUTAGE RECOVERY

If you have to reboot after a power outage or forced shutdown, the DVR will have saved any files before the power outage occurred and will return to the normal operation mode.

## 3.8. MENU ICONS

## 3.8.1. STATUS ICONS

- . Record
- . Video feed lost
- : Motion detected
- . Channel lock
- . Allows screen to switch polling

#### 3.8.2. OPERATION ICONS

: Not selected

: Selected

: Drop down menu

OK : Confirm changes/Enter a menu.

Cancel: Cancel changes/Cancel entering a menu

Select : Set parameters

Save : Save parameters

Default: Restores factory default settings or reverts to the last set of saved parameters

Apply – applies the current settings

Copy : Copy current settings to other channels

Set : Enter the configuration menu

Process: Configures alarm, video detection and trigger processing

## 3.9. LIVE VIEW

Turn the DVR on to enter live view mode. The date, time, channel names or icons will be displayed and indicate the recording and alarm status on-screen.

You can switch display screens by using the DVR front panel, the remote control, or the USB mouse.

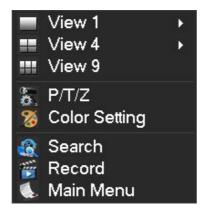
When enabling on-screen messages for any external alarms, video loss, masking, motion detection, or network and IP conflict alarms, the following interface should pop-up when any of those events occur. Refer to



**DIAGRAM 3-1 ALARM STATUS** 

## 3.10. RIGHT BUTTON MENU

Click the right mouse button after entering the real-time browser interface and a drop down menu will appear, as shown in



**DIAGRAM 3-2 RIGHT BUTTON MENU** 

## 3.10.1. SCREEN SWITCHING

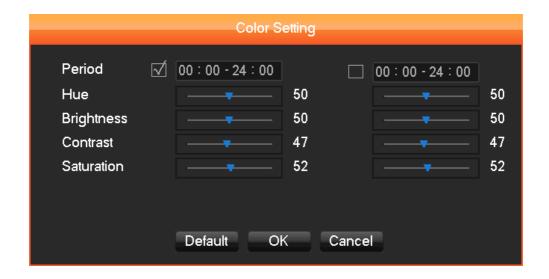
A maximum of eight channels can be displayed on one monitor screen. The operator can choose to display one, four, or eight channels.

#### 3.10.2. PAN/TILT/ZOOM CONTROL

Select Output  $\rightarrow$  P/T/Z to set P/T/Z protocol, baud rate or address bits. For details on doing this, refer to chapter 5.4.

## 3.10.3. COLOR SETTING MENU

The Color Setting menu adjusts a specified screen's (single screen) image color, hue, brightness, contrast, and saturation parameters. Set it for two time periods according to the local times between day and night. For each adjustment, the device will automatically switch to the best video quality. See the following Diagram 3-3 Color Setting.



**DIAGRAM 3-3 COLOR SETTING MENU** 

[Period] two time periods can be set to match the ambient light during day or night. This option will automatically switch the color configuration at a set time. Make sure to check each box to enable this function.

[ Hue ] adjust the screen image color.

【Brightness】 Adjust the screen image brightness. It decreases/increases the brightness of the screen image to make the image clearer.

【Contrast】 Adjust the black and white levels, the greater the ratio, the brighter the image.

【Saturation】 Adjust screen image color purity. The greater the value, the cleaner the screen image appears.

Note: Different modes have different functions.

## 3.10.4. SEARCH

Refer to 3.12 Search.

#### 3.10.5. RECORD

Note: The User must follow these directions to configure the correct times to "RECORD".

While in the live view screen, click on the 【Record】 button, or press the 【●】 (red dot) Record button on the remote control. This will bring up the manual recording interface, as shown in Diagram 3-4 Recording Control.



DIAGRAM 3-4 RECORDING CONTROL (FOR BOTH 4- & 8-CHANNEL DVR OPERATION)

[Schedule] Record the video according to the types assigned in the recording settings (commonly motion detection and alarm).

[Manual] High priority is no matter what the current status of each channel, the selected channels will make a common recording when the "Manual" button is pressed.

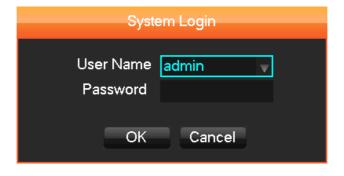
## 【Stop】 Stops all channel recording.

To change the record status of one channel, first check if the recording status of the channel is selected or not (non-selected boxes indicate the channel is not recording, selected boxes indicate the channel is in recording mode). Use the mouse to select channel recording status. When you are done, click on the <code>[OK]</code> button to confirm the settings, or click <code>[Cancel]</code> to exit without recording any changes.

Note: Choosing "All" will change the recording status for all of the channels

## 3.10.6. MAIN MENU

Click the 【Main Menu】, enter a User name and password, click 【OK】 to enter the system menu, as shown in Diagram 3-5 system Login below.



**DIAGRAM 3-5 SYSTEM LOGIN** 

## Default Users:

User Type	User Name	Default Password
Administrator	admin	123456
User	user	123456
Hidden	default	default

FORM 3-1 DEFAULT USERS



Password security: An alarm will occur if a password is entered incorrectly three times, and there will be a system lockout for 30 minutes after 5 unsuccessful login attempts. For security reasons, please modify the default password.

#### 3.11. MAIN MENU INTRODUCTION

The Main Menu has six command options: Search, Configuration, Maintenance, Output, Storage, and Shutdown.

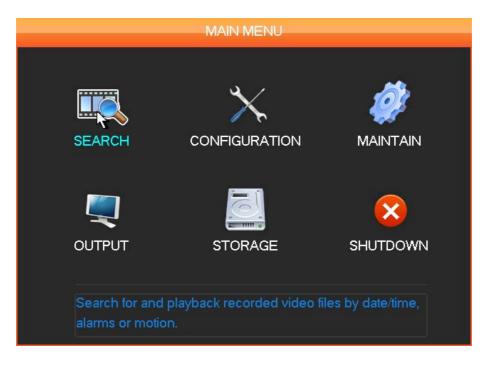


DIAGRAM 3-6 SYSTEM MAIN MENU

[Search] Search records by type, channel, time and playback.

【Configuration】 Configure recording, motion detection, abnormalities, alarm, system, network and user management settings.

[Storage] Hard disk and back up management.

[Output] Configure out P/T/Z, alarm output, serial and output modes.

[Maintenance] Display the system log information, version information, stream statistics, and online Users. You can also reset to factory defaults or use the automatic maintenance function.

[Shutdown] Log off the User menu, turns off the machine, restarts the system, and switches Users and all other operations.

**Note**: When you point at a Main Menu item, a description of it appears below the icons.

## 3.12. MAIN MENU > THE SEARCH MENU

You can call up the 【SEARCH】 interface through the Main Menu, as shown in Diagram 3-7 Record Search.

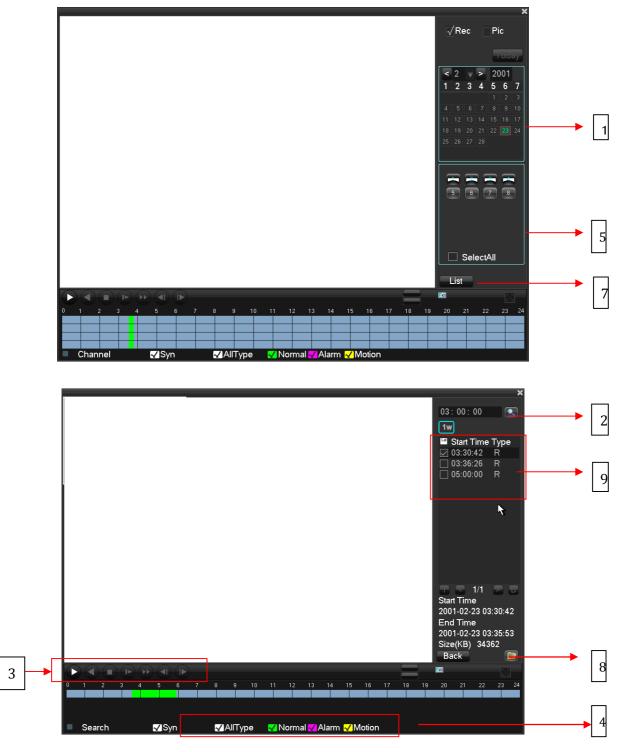


DIAGRAM 3-7 RECORD SEARCH

Index	Туре	Description
1	Calendar	Click a specific date to call up the recording. The list is upgraded automatically.
2	Time	Select recording search start and end time.
3	Play	Playback control: stop/play, pause, fast, slow, previous/next frame when in pause mode.
4	Recording mode	Choose searched recording mode, including NORMAL, ALARM & MOTION.
5	Channel	Choose searched channel
6	Play	Choose to play the previous or next file; choose to play the previous or next channel.
7	List	Choose the start time, channel, click "search", and a list will display the results.
8	Backup	Click "D" to choose a backup file in the file list box, click the Backup button; to cancel a backup file, click " $$ " from the backup menu " $$ ".
9	Recording List	The search list displays up to 128 video recordings. Choose a file and press enter or double-click with the mouse to view a recording. File types: R—normal recording, A—alarm recording; M—motion detection recording.

FORM 3-2 RECORDING SEARCH INTERFACE DESCRIPTION

## Playback Control:

Key	Description	Remark
Video playback : Fast-Forward button ▶	During playback, pressing this key, allows you to Fast-Forward with a number of speeds to choose from. The Fast-Forward button can also be used as a reverse of the Slow Motion key.	
Video playback : Slow Motion Key ◀	During playback, pressing this key provides a variety of slower playback speeds to choose from. The Slow Motion key can also be used as a reverse of Fast-Forward.	Actual play rate is based on the version being used.
Play/pause <b>►</b> / II	Play/pause can also switch to normal speed from slow motion playback.	
Backward:	Moves the video playback a single frame	To go backwards, single click
Backward Key <b>4</b>	backward.	again. To stop backward play during normal playback, press
Manual single frame advance	Advance video by a single frame forward or back by clicking either ◀ or    when video is paused.	Rewind or single-frame advance. Press the play button ►/ II to resume normal playback.

FORM 3-3 PLAYBACK CONTROL

## Note:

- 1. The DVR playback control bar shows file playback speed, channel, time, playback progress and other information.
- 2. The playback speed and rewind functions can differ between DVR versions. Please check the DVR version you have in order to ensure successful operation.

## 3.13. MAIN MENU > THE CONFIGURATION MENU

You can access the Configuration menu through the Main Menu. This menu gives you access to several additional menus including: System, Record, Network, Alarm, Account, and Abnormity. As shown in Diagram 3-8 Configuration below.



**DIAGRAM 3-8 CONFIGURATION** 

## 3.13.1. CONFIGURATION MENU > THE SYSTEM MENU

To open the System configuration menu, click the "System" icon in the Configuration menu.



DIAGRAM 3-9 SYSTEM CONFIGURATION

[System Time]: Sets the current date and time

Note: Click [Save] to save any time change.

【Date Format】: Modifies the date display format.

【DST】: Click the DST (Daylight Saving Time) box to enable this function, and enter your local DST starting and ending dates.

[Date Separator]: Selects the separator for the date (User preference).

【Time Format】: Sets 24-hour or 12-hour display mode.

【Language】: Selected language varies from model to model.

[HDD Full]: When the DVR's internal hard disk (HDD) is full, there are two options: "Overwrite" or "Stop recording". If you select "Overwrite", the DVR will overwrite the earliest recorded files and continue recording as if all HDD files are empty. If you select the "Stop recording" option the DVR will stop recording when the hard disk is full.

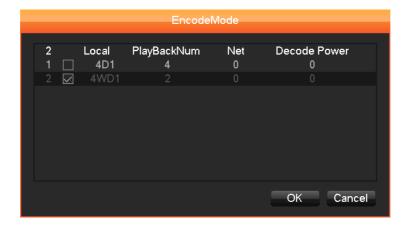
[Pack Duration]: Sets the length for each recording, the default is 60 minutes, the maximum is 120 minutes.

[DVR No.]: If more than one DVR is connected to the system, click the "ADD" button on the remote control and input a number to select the corresponding DVR to operate.

【Video Standard】: Select a video standard, PAL or NTSC (must match the camera setting.)

[Auto Logout]: This ranges from 0-60 minutes. 0 means no setting. The DVR will automatically logout after the time interval you select.

【Encode Mode】: Select video encode mode (WD1 or D1, must match the camera setting).



#### 3.13.2. CONFIGURATION MENU > THE RECORD MENU

The second item in the Configuration menu is Record. Click on it to call up the menu. There are two tabs in the Record menu, Local Channel and Record Plan.

#### **RECORD MENU - The Local Channel Tab**

The "Local Channel" tab settings are shown below:



DIAGRAM 3-10 RECODING CONFIGURATION-BASICALLY CONFIGURATION

[Channel]: Selects a channel.

【Compression】: H.264

[Resolution]: Options are D1 or CIF, frame rate scope is different depending on each channel and resolution. The Minor Stream supports either CIF or QCIF. Main Stream parameters are selectable.

【Frame Rate (FPS)】 PAL:1fps-25fps; NTSC:1fps-30fps. (fps=frames per second), user selectable.

# Note Resolution and frame rate options vary, depending on DVR model.

【Bit Rate Control】: Options are CBR (Constant Bit Rate) or variable Bit rates. Bit rates can be set to Constant Bit Rate or there are 6 levels of image quality in the Variable Bit rate options of which 6 is the best. The default is CBR.

[Audio] : Enable or disable concurrent audio recording for the selected video channel.

[Snapshot]: Turns main stream/extended stream audio and video resolution coding on and off.

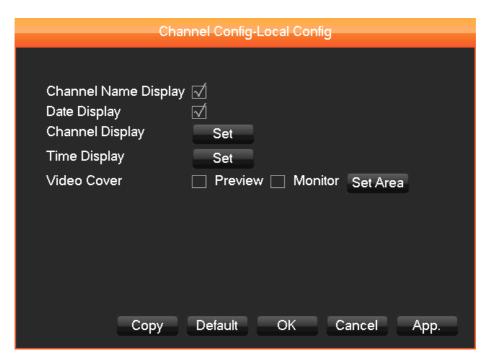
[Mode]: Captures a single video frame during an alarm.

[Image Size]: CIF size of picture.

[Image Quality]: 6 levels

[Snapshot Frequency]: Sets the single frame capture rate. The options are 1s/pc, 2s/pc, 3s/pc, 4s/pc, 5s/pc, 6s/pc, 7s/pc, and 8s/pc, where "s/pc" means number of seconds between screen snapshot and frame captures.

[More Sets]: Click [Setting] to display the sub-menu below with additional configuration options.



**DIAGRAM 3-11 MORE CONFIGURATIONS** 

【Channel Name Display】: Toggles on-screen display of the channel name.

【Date Display】: Toggles on-screen date display.

**Note**: One or both of these boxes must be checked for the next two display items to function.

【Channel Display】: Click on the Set button. The video feed for the selected channel will appear in full-screen mode displaying the channel title. This saves instantly. You can quit by clicking

the right mouse button. The position of the Channel title will not vary on display or monitor. Different positions will display on the recording and WEB interface.

[Time Display]: Click on the Set button. The video feed for the selected channel will appear in full-screen mode displaying the Time title. This saves instantly. You can quit by clicking the right mouse button. The position of the Time title will not vary on display or monitor. Different positions will display on the recording and WEB interface.

[Video Cover]: There are two check boxes, Preview and Monitor. When you check one or both, four zone boxes appear below labeled 1, 2, 3, and 4 that you can use to preview and shield part of the display from view. You can adjust the area of the privacy zone using the Set Area command. The video feed displays and you can use the cursor to resize the box displayed.

【Preview】: Sets the masking zone, masking zone is shown on the screen when displayed. There is no masking zone in the web interface or recording mode.

[Monitor]: Sets the masking zone, masking zone is shown on the screen when displayed. There is no masking zone in the web interface or recording mode.

【Copy】: The Copy button copies one channel's configuration to another recording.

## **RECORD MENU - The Record Plan Tab**

The Record Plan tab provides an interface to configure the recording schedule for the DVR. It has detailed day-by-day, 24-hour configuration options which you can set independently for each day of the week.

Record Configuration Interface: Diagram 3-12 Recording Configuration-recording plan



DIAGRAM 3-12 RECORDING CONFIGURATION-RECORDING PLAN

[Channel]: Selects the video feed channel. To select a channel, click on the arrow at the right of the selection box and a channel list will drop down. Select the required channel.

Green, yellow, and red represent: Regular, MD (motion detection), and Alarm recording modes. You can modify the recording settings for each day listed by clicking on the 【Set】 button next to that day. A configuration window will pop up to allow you to configure the settings.

【Copy】: Copies one channel's configuration to another.

[Set]: Pops up the setting interface for one of the listed weekdays.

## Diagram 3-13 Edit Plan:

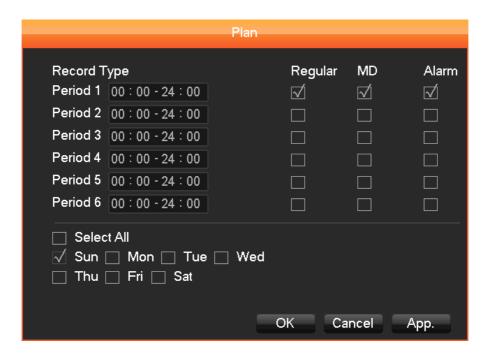


DIAGRAM 3-13 EDIT PLAN

[Record Type]: Sets the recording time segments. There are up to six configurable time segments which can be selected for recording during each 24-hour period.

【Regular】: For normal recording.

[MD]: For recording during motion detection.

【Alarm】: For alarm event recording.

## 3.13.3. CONFIGURATION MENU > THE NETWORK MENU

The next icon in the Main Menu is Network, which sets the DVR's network parameters. There are three tabs in the Network menu, Base, Advanced and Network State. The menu defaults to the Base tab. The DVR uses 192.168.1.88 as its default IP address.

## **NETWORK MENU - The Base Settings Tab**

**Base settings tab interface Diagram 3-21:** 

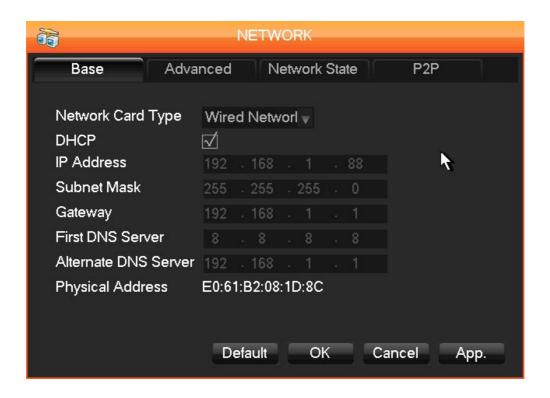


DIAGRAM 3-14 NETWORK CONFIGURATION-BASE CONFIGURATION

Network Card Type: The network card type is fixed for this device. The DVR has a built-in Wired Network (LAN) card.

【DHCP】: Enables the DVR to obtain an IP address automatically. Checking the DHCP box (click on the box) enables this feature. The DVR will search the network for a DHCP server and enter a dynamic IP address assigned by the server. The assigned dynamic IP address displays in the IP Address field. You can manually enter a static IP address in the IP Address field if there is no DHCP service available. If you use the advanced tab's PPPoE feature, you can't set the IP Address, Subnet Mask and Gateway or use the DHCP feature.

【IP Address】: If you need to assign an IP address manually, enter numbers to modify the IP Address field, and then set the 【Subnet Mask】 and 【Gateway】 for the IP Address.

[First DNS Server]: DNS server IP address.

[Alternate DNS Server]: DNS alternate IP address.

[Physical Address]: Inputs physical address of current net port

**NETWORK MENU - The Advanced Settings Tab** 

The Advanced settings tab allows you to configure the listed network functions. The Setting button beside each item accesses a pop-up window with settings for that item.

## Advance settings tab interface (Diagram 3-15 Network Configuration - Advanced):



DIAGRAM 3-15 NETWORK CONFIGURATION - ADVANCED

### 【PPPOE】: Enables the PPPOE feature.

Enter the PPPOE username and password provided by your Internet Service Provider (ISP).

Operation: By using this feature, the DVR will automatically obtain a public IP address from your ISP. You can then access the DVR's web interface by typing that IP address into Internet Explorer or some other browser.

【DDNS】: Enables the DVR to update a DDNS hostname, which will run on a fixed IP address web client.

Select the DDNS type. Various DDNS are currently supported, including CN99 DDNS, NO-IP DDNS, Private DDNS, Dyndns DDNS and Sysdns DDNS and others. Enable the function and enter the update server IP, port, DNS, username and password. Once setup, you can then login via the Web client by using this DNS in Internet Explorer or other browser.

Private DDNS servers are available for use with a specific DDNS server and client software.

For details refer to 5.1 DDNS Function

[NTP]: Turns NTP on/off. Network Time Protocol – allows the DVR to automatically sync with an SNTP time server.

Server IP: Enter the IP address of the NTP server.

Port: If the SNTP server only supports TCP, the unique port is 123.

Update Cycle: The interval options are between 1 min and 65535 min.

Time Zone: Lists times zones. Select the zone the DVR is located in. Options are GMT+0-12 and GMT-0-12.

【IP Filter】: DVR authority management. If you enable the white list, only DVRs in the IP list are allowed to connect. This system supports a maximum of 64 IP addresses.

[Multicast]: Sets transfer capability and ports.

Note: The settings for maximum number of connections and port settings are advanced technical settings. Don't change them unless you know what you're doing. Contact technical support if you need more information. The Multicast sub-menu has the following settings:

[Max Connection] 0-10, 0 indicates that no connections are allowed.

[Network connection NUM]: Selection options are from 0-32. You need to select it first then browse the real time video on the network. The number of connections depends on the network bandwidth. The greater the bandwidth, the more the network can handle and the smoother the video playback will be. The automatic setting adjusts these settings based on available network resources.

[Network Download NUM]: Should be set to 0-8.

【Transfer Mode】: Fluency priority or Picture Quality priority or self-adaption, according to the setting, the network automatically adjusts the stream.

【LAN Download】: If enabled, the speed is 1.5-2 times the normal speed.

【HTTP】: Default: 80

【TCP PORT】: Default: 8000, variable

【UDP PORT】: Default: 8001, variable

【UPnP】: Protocol on the router automatically opens port mapping, make sure UPnP feature is enabled on the router. Refer to chapter 5.2.1

[Email]: Set the sender mailbox SMTP server IP address, port, username, password and sender's mailbox, mail SSL Encryption.

Email title supports Chinese, English and Arabic numerals, Input maximum: 32 characters. Max supports: 3 Receiving Addresses and SSL Encryption Mailbox.

【FTP】: click "Set"

Set FTP server IP address, port and destination folder. System will create folders by IP, time and channel if there is no remote folder specified.

FTP username and password

Set a maximum file size, channel, time, type and etc.

Set FTP file length. Upload the whole recording if the file length is smaller than the setting; leave out the exceeded part if the file length exceeds the setting; 0 refers to uploading the entire recording in any condition.

Set up to two time periods and choose from 3 different recording types for the channels.

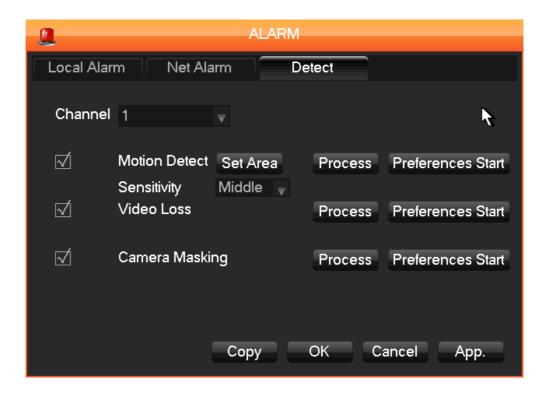
### CONFIGURATION menu > the ALARM menu

The Alarm menu contains settings for the DVR's alarm functions. The menu has three tabs: Detect, Net Alarm, and Local Alarm.

Note: D6104FV/D6108DV (4-channel and 8-channel DVRs) have no LOCAL ALARM Function so this tab is not functional.

# **Detect Tab Settings**

Detect tab interface Diagram 3-16 Alarm Configurations:



**DIAGRAM 3-16 ALARM CONFIGURATIONS** 

[ Motion Detection ]: Motion detection and alarm.

【Set Area】: PAL: 22\*18 = 396, NTSC: 22\*15 = 330 zone mask.

【Sensitivity】: There are 6 sensitivity levels.

【Video Loss】: Detects video feed loss and alarm setting.

【Camera Masking】: Camera mask and alarm set

【Preferences Start】: Alarm preview

【Process】: To enter the alarm configuration interface.

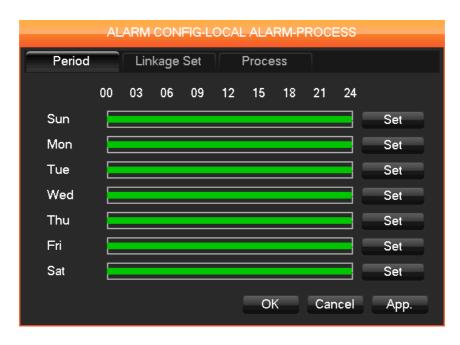


DIAGRAM 3-17 ALARM CONFIGURATION-DETECT-PROCESS MODE-PERIOD

[Period]: Sets the alarm activity period. Click "set" and then select up to 6 different period times that the alarm is to be activated (check the box and then select the times from and to the alarm should be activated – selecting 00:00 to 24:00 will set the alarm to run continuously)

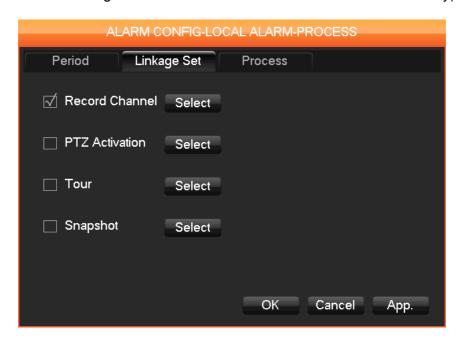


DIAGRAM 3-18 ALARM CONFIGURATION-LOCAL ALARM-PROCESS MODE-LINKAGE

[Linkage Set]: to activate which monitoring method will be used:

【Record Channel】: continuous recording with all channels with time delay that is set.

【PTZ】: recording using an attached PTZ camera (recording modes are: none, preset, tour and pattern.

【Tour】: continuous recoding using the "tour" method (recoding from one camera to another). 【Snapshot】: recording using a single frame instead of continuous recording.

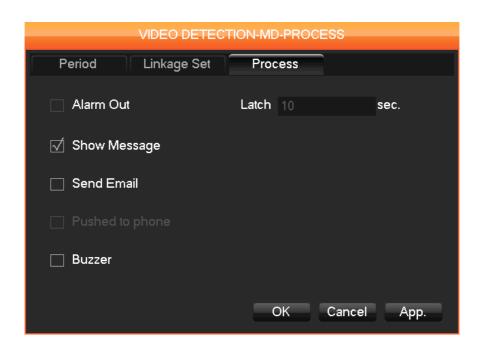


DIAGRAM 3-19 ALARM CONFIGURATION-LOCAL ALARM -PROCESS MODE-ABNORMITY

[Process]: enables or disables the alarm method to be used:

【Alarm Out】: does not function with 4 & 8 channel systems.

[Show Message]: displays a message on the viewing monitor that an alarm has been activated.

[Send Email]: sends an email alerting all members listed that an alarm has been activated.

【Buzzer】: sounds an audible alert that an alarm has been activated.

Time delay for alarm cancellation is 10-300 seconds.

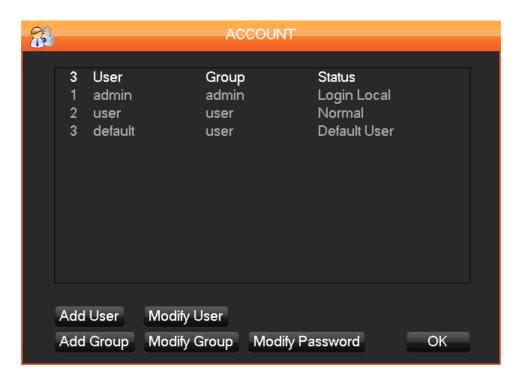
### 3.13.4. CONFIGURATION MENU > THE ACCOUNT MENU

The Account menu contains settings for managing system Users and groups of Users.

Note: Group and User names can be from 1-6 characters in length. Valid characters include letters, numbers, and limited symbols (underline, dash and dot). You may not use a space as a beginning or ending character.

There is no limit to the number of groups or users. By default there are two group levels: admin and user. User management is controlled on two levels, Group level and User level. Group and User names cannot be duplicated, and a User can only belong to one group.

The Account menu User management interface is shown in Diagram 3-20 User Management:



**DIAGRAM 3-20 USER MANAGEMENT** 

[Add User]: Adds group member information and sets authorizations.

The default users are "admin", "user" and a hidden "default". The password of the first two usernames is 123456. An "admin" user has full system authorization; a "user" only has surveillance and playback authorization.

The hidden "default" user operates without a password in login mode and cannot delete. The DVR logs in automatically using the default account if there is "no user login". A User can revise some limits of power so some operations can be performed without logging in.

Click 【Add User】 to call up the sub-menu then enter a User name, password and select the group and reusable options. Clicking reusable allows the account to be used for multiple logins.

\*NOTE\* Users can only belong to one Group and User rights cannot exceed Group rights.

[Modify User]: Modifies existing group member information and authorizations.

【Add Group】: Adds groups and sets up group authorizations.

Sets up a group and authorizes 60 items, including control panel, shut down, live view, playback, record, record backup, P/T/Z control, account, system information, alarm in /out settings, system configuration, search log, log delete, upgrade, operation authority, etc.

[ Modify group ] : Modifies existing Group information.

[Modify Password]: Changes passwords.

To change a password: select a User name, enter the old password then enter a new password. Click 【OK】 to confirm and finish setting the password.

A password must be 1-6 characters in length and can use characters including letters, numbers, and limited symbols: underline, dash and dot. You cannot use a space as a beginning or ending character.

Any account with management (admin) authorization can change the passwords of other accounts.

## 3.13.5. CONFIGURATION MENU > THE ABNORMITY MENU

The Abnormality menu enables and configures system warning and error messages. The

Abnormality menu is as shown in

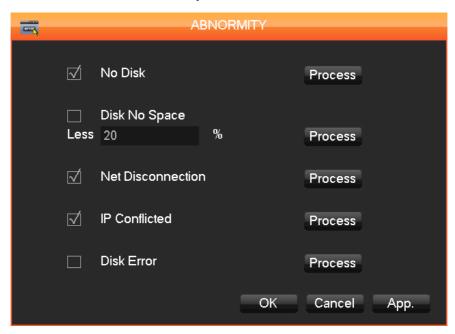
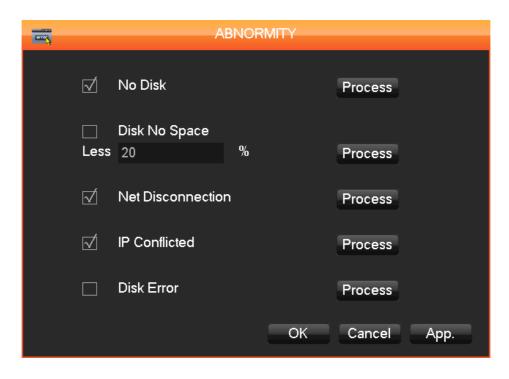


Diagram 3-21 ABNORMALITY:



**DIAGRAM 3-21 ABNORMALITY** 

There are five items in the Abnormality menu. To activate a warning or error message function, click on the check box beside it. The Process button beside each item gives access to further settings for that item.

[No Disk]: Displays a warning when the internal hard disk drive is not present or can't be detected.

[Process] accesses: [Alarm Output], [Show Message] and [Send Email] settings.

[No Disk Space]: Displays a warning when hard disk capacity is lower than the percentage threshold you enter.

The 【Process】 button accesses the same items as the one for 【No Disk】.

[Net Disconnection]: Displays a warning when a network is not connected.

The [Process] button access [Alarm Output], [Show Message], [Send Email] and [Record Channel].

【IP Conflict】: Displays a warning when IP addresses conflict.

The [Process] button accesses the same items as the one for [No Disk].

[Disk Error]: Displays a warning when there is an error in reading or writing to the hard disk.

The [Process] button accesses the same items as the one for [No Disk].

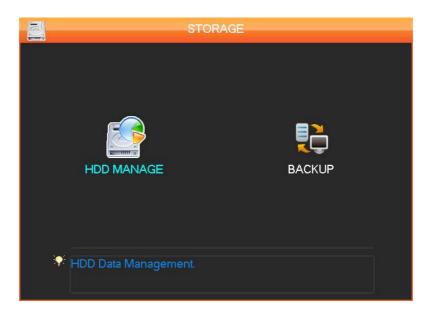
## 3.14. MAIN MENU > THE STORAGE MENU

# 3.14.1. HARD DISK MANAGEMENT

The Hard Disk Management menu has two tabs, Base and Record which give access to some disk management functions. Maintains and manages the DVR's internal hard disk:



Diagram 3-22 Storage MANAGEMENT



**DIAGRAM 3-22 STORAGE MANAGEMENT** 

# **Base Configuration**

【HDD Base 】 as shown in Diagram 3-23 HDD management –base configuration, shows DVR storage capacity, available space and operational status.

\*NOTE\* the acronym HDD refers to "Hard Disk Drive"

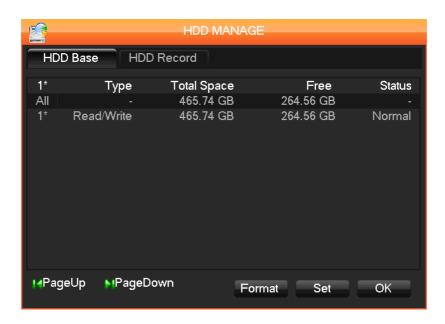


DIAGRAM 3-23 HDD MANAGEMENT -BASE CONFIGURATION

【Format】: Enables User to format the DVR's internal hard disk.

⚠ Note: Formatting a hard disk erases all data on the drive.

【Set】: This controls the hard disk's access mode setting. The options are read-write, read only or redundancy mode, with check boxes to enable or disable each mode. In read only mode, video data cannot be recovered. The sub-menu also displays a variety of drive status information. Diagram 3-31 HDD S.M.A.R.T. Technology

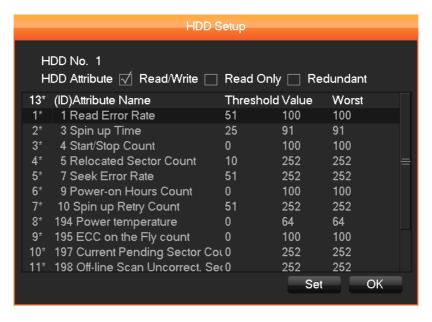


DIAGRAM 3-24 S.M.A.R.T. TECHNOLOGY

### The HDD Record Tab

HDD Record menu, as shown in Diagram 3-25 HDD Management-record, displays a recording log with recording start and stop times.

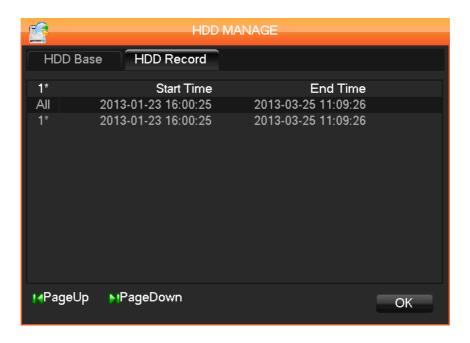


DIAGRAM 3-25 HDD MANAGEMENT-RECORD

## 3.14.2. STORAGE MENU > THE BACKUP MENU

Connect an External USB device to one of the USB ports to back up recordings from the DVR's internal hard disk using the commands in the "Backup" menu (see Diagram 3-26 Record Backup).

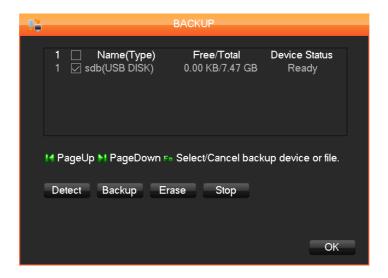


DIAGRAM 3-26 RECORD BACKUP

【Detect】: Identifies the external USB device and displays the device information.

【Backup】: Click on the box for the target external drive then click on 【Backup】 to enter the Backup menu (see Diagram 3-27 Backup).

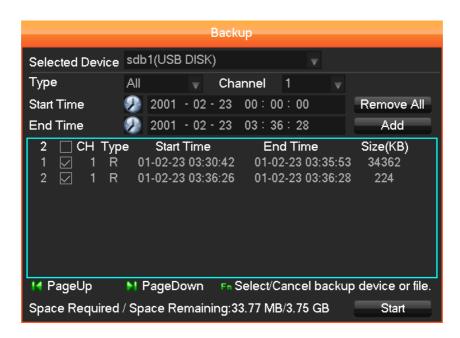


DIAGRAM 3-27 BACKUP

Select the recording's Start and End times and click 【Add】 to add it to the list. Duplicate it by inputting the Start and End times again. Click 【Delete】 to clear the file list. Select the recording you want and click 【Start】 to backup, and display the time remaining.

【Erase】: Deletes all data on USB backup device.

⚠ Note: USB backup automatically controls the DVR storage location.

Note: This operation will cause permanent data loss by overwriting the target device and any data on it.

## 3.15. MAIN MENU > THE OUTPUT MENU

The Output menu has three menu sections, P/T/Z, RS-232 and Display which control management of peripherals connected to the DVR system. Diagram 3-28 Peripheral Management shows the Output menu interface.

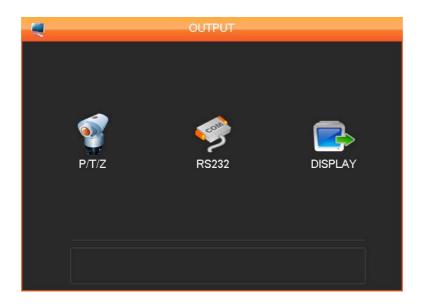
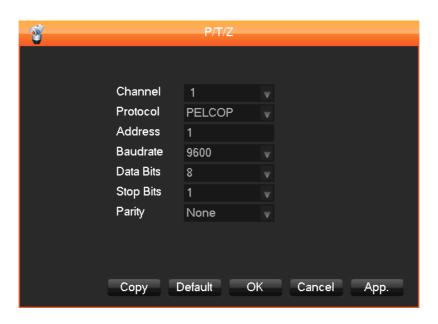


DIAGRAM 3-28 PERIPHERAL MANAGEMENT

## 3.15.1. OUTPUT MENU > P/T/Z CONFIGURATION

Set the Pan/Tilt/Zoom channel, protocol, address and baud rate, etc. for a P/T/Z camera.

First, set the camera address and ensure that the RS-485 A and B cables between the camera and the DVR are connected correctly. See the configuration interface below. (Diagram 3-29 PTZ configurations):



**DIAGRAM 3-29 PTZ CONFIGURATIONS** 

[Channel]: Selects the P/T/Z camera channel.

【Protocol】: Selects the associated camera protocol (e.g. PELCOP9).

[Address]: Selects the associated camera address. The default is: 1.

(Note: This address has to correspond with the camera address, or the cameras will not work.)

【Baud Rate】: Selects the camera's baud rate and control, the default is 9600.

【Data Bits】: Default: 8

【Stop Bits】: Default: 1

【Parity】: default: None

## 3.15.2. OUTPUT MENU > RS-232 PORT CONFIGURATION

RS-232 Port Configuration interface, see (Diagram 3-30 rs-232 Port Configuration):

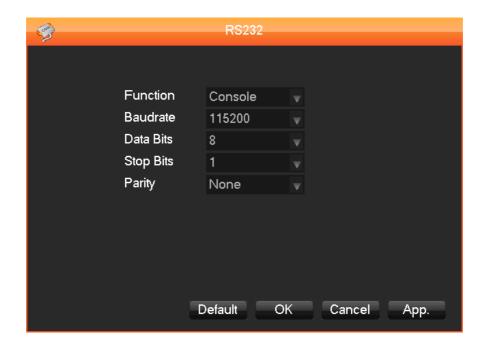


DIAGRAM 3-30 RS-232 PORT CONFIGURATION

[Function]: Sets the protocol. The options are:

Console: Upgrade and adjust by port and software;

Keyboard: Keyboard connected by port;

Net keyboard: Keyboard connected by net port;

P/T/Z matrix: Controls the PTZ matrix.

Note: Some models come without an RS-232 port, please check your model's specifications.

【Baud Rate】: Sets baud rate.

【Data Bit】: Default: 8

【Stop Bit】: Default: 1

【Confirm】: Default is none

## 3.15.3. OUTPUT MENU > THE DISPLAY MENU

Display menu sets the unit's display and polling features. The menu has three tabs, GUI, Output Configuration and Tour Configuration.

# **Display Menu**

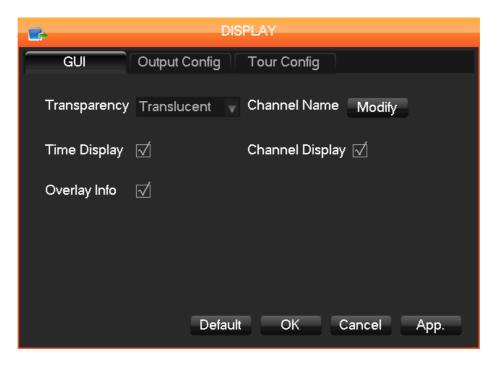


DIAGRAM 3-31 OUTPUT-DISPLAY MENU

The GUI tab sets the appearance of the On Screen Display (OSD).

【Transparency】: Has 4 levels of varying translucence or opacity.

【Channel Name】: To modify a channel name, the available options are symbols, letters, and numbers.

Note: 1) Channel names can use up to 48 half-width characters

2) Limit to 16 characters, otherwise some problems may occur in multi-screen mode.

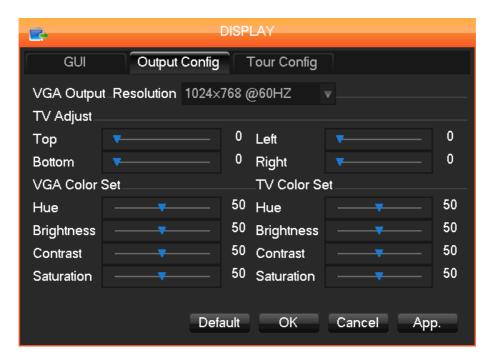
【Time Display】: Selects whether the time is displayed on screen.

【Channel Display】: Selects whether the channel name is displayed on screen.

【Overlay Info】: Selects whether overlaying information is displayed on screen.

## **The Output Configuration Tab**

The Output Configuration tab displays several control settings for a video display monitor connected to the DVR system via the VGA port.



**DIAGRAM 3-32 OUTPUT CONFIGURATION** 

 $\$  VGA Output Resolution  $\$  : Select VGA resolution and refresh rate, the default setting is 1024  $\times$  768 @60Hz. There are several other options.

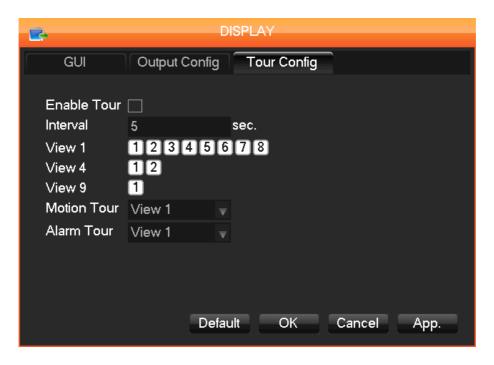
【TV Adjust】: Adjust the display output area. It adjusts the image to the fit the display.

【VGA/TV Color Settings】: Adjust the display's hue, brightness, contrasts and saturation settings.

【TV Color Settings】: Adjusts the display's brightness, contrast and saturation settings.

## **The Tour Configuration Tab**

The Tour Configuration tab sets up and enables the touring functions.



**DIAGRAM 3-33 TOUR CONFIGURATION** 

(OPERATION IS THE SAME FOR BOTH THE 4- & 8-CHANNEL DVRS)

This menu sets up the tour mode and intervals between rotations. The time interval option is between 5 and 120 seconds and includes mode for single, four, or eight, screen options.

[Motion Tour]: Sets up motion detection-based tour mode.

【Alarm Tour】: Sets up the alarm-based tour mode.

Note: Setting shortcut - click the button at the upper right-hand corner of the monitored display, or press the Shift Key, switches modes and allows you to control the tour.

## 3.16. MAIN MENU > THE MAINTENANCE MENU

The following graphic shows the Maintenance menu interface (Diagram 3-34 Maintenance).



**DIAGRAM 3-351 MAINTENANCE** 

# 3.16.1. MAINTENANCE MENU > THE LOG MENU

【LOG】: Displays system log information.

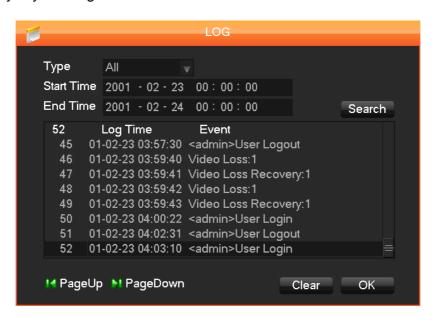


DIAGRAM 3-36 LOG

To view log entries, select the log type and desired time segment and then press the Find button. The system will display the log in tab form. You can also click the backup button to export the logs to your computer for backup.

Log types: system operation; configuration; data management; alarm event; recording; user management; log delete; document operation. Select the type and time segment to filter the log list.

Click "Clear" to delete all logs.

#### 3.16.2. MAINTENANCE MENU > THE VERSION MENU

Displays features, software version etc. You can also upgrade the DVR's firmware from here.

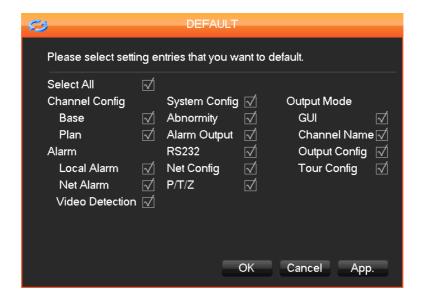
[Start]: Connect a USB flash device, which contains the upgrade firmware and click "Start".

Note: Improperly upgrading the firmware could cause a startup failure. Only perform a firmware upgrade if you are sure you know what you are doing, or under professional supervision.

### 3.16.3. MAINTENANCE MENU > THE DEFAULTS MENU

The Defaults menu restores system defaults. You can restore the defaults selectively by selecting only those items you require, or you can restore all defaults by selecting all items.

【Defaults】: Restore (items are selectable) (Diagram 3-43 Restore Defaults)



**DIAGRAM 3-43 RESTORE DEFAULTS** 

Note: Menu transparency, language, time format, video format, IP address, user IDs, etc. are not affected.

### 3.16.4. MAINTENANCE MENU > THE BPS MENU

【BPS】: Displays the video size and data rate of each channel by waveform.

Note: These are estimated values and are for reference only.

### 3.16.5. MAINTENANCE MENU > THE AUTO MAINTAIN MENU

【AUTO MAINTAIN】: Sets up auto maintenance items: auto-reboot will automatically reboot the DVR at days and times specified (reset all cameras) and auto-deletion of old files will delete files that reach the time limitation that is preset.

## 3.16.6. MAINTENANCE MENU > THE ON-LINE USERS MENU

【ONLINE USERS】: Displays which Users are currently online accessing the system.

### 3.17. MAIN MENU > THE SHUTDOWN MENU



**DIAGRAM 3-44 SHUTDOWN** 

[Menu Logout]: Logs out of the currently logged in User account.

[Shutdown]: Shuts down the DVR.

【Restart System】: Reboots the DVR.

## 4. WEB & CLIENT

#### 4.1. WEB OPERATION

#### 4.1.1. NETWORK CONNECTION

You can check the network connection status by LCD on front panel, "\*\* refers to a connection error. You can also check the LED indicator on the front panel of the DVR. When the LED is on, it indicates a working network connection.

Configure an IP address, subnet mask and gateway for the computer and DVR. Please assign the same segment IP address without router. You need to set up the correct subnet mask and gateway with the router.

Ensure that the IP address is correct and check whether the DVR is on the network.

## Active x CONTROL SETUP & LOG IN / LOG Out

Using the DVR's network information, a User can remotely access the DVR via a web browser such as Internet Explorer. The following log in screen will appear when you access the DVR's IP address via a browser. Internet Explorer is used in the examples shown.

Open IE on a computer on the same network. Input the IP address of the DVR in IE address bar and press enter. If HTTP port is not 80, add the port number after IP address. Such as http: //192.168.1.182:10182

When you access the DVR's log in screen, the browser will ask you to install the Active X plug-in (add-on), if it is not already installed in the browser. Proceed with the installation.



Diagram 4-1 (A) login screen( D6004FV/D6008DV/D6104FV/D6108DV)

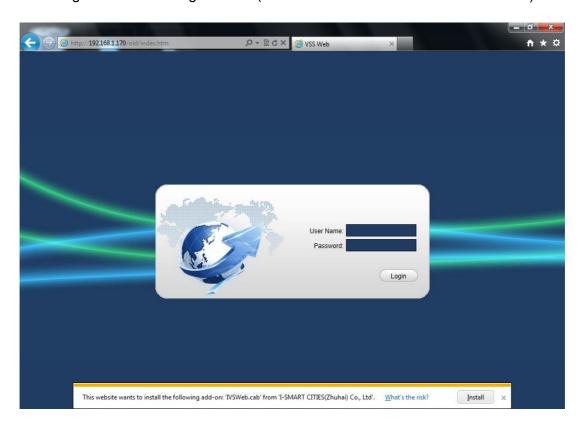


Diagram 4-2 (B) login screen (D6004FH/D6104FH/D6008DH/D6108DH/D6016DH/D6116DH)

Click "Install", the re-open the browser, the following tips will shown as below.

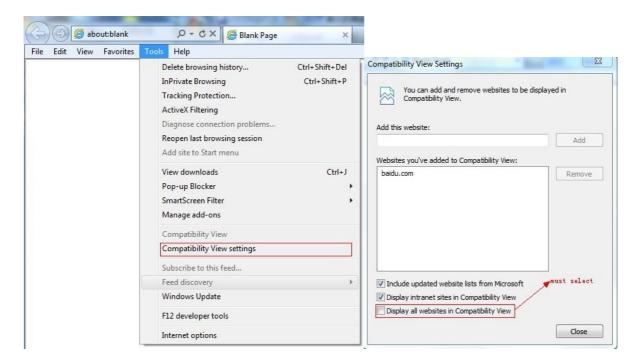


Click the "Yes" button to install the Active-X automatically.

After installed the Active-X, you can input your User name (default: admin), password(default:123456) and click "Login". After the user login process succeeds, click "Exit" to quit.

Please refer to "Diagram 4-3 WEB Interface".

Note: If you are using an IE 9.0 browser and access a coding interface, it may be a compatibility problem, you can setup as shown below:



# 4.1.2. WEB OPERATION INTERFACE

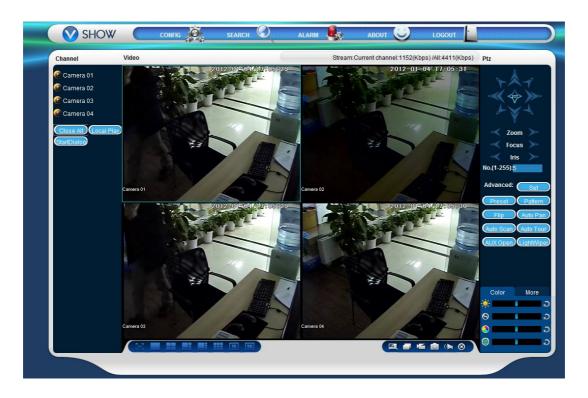


DIAGRAM 4-3 WEB INTERFACE

Index	Function	Description
1	Channel	Channel selection
2	Function key	Local playback: playback local recording  Open all: play live views in surveillance window
3	Surveillance window	Change window layout
4	Image color & other saturation	Image color: modify brightness, contrast, saturation and hue  Other: set capture path, recording download path and reboot
5	P/T/Z control	P/T/Z control menu
6	Menu	System configuration, recording search, alarm setting, exit, etc.

**DIAGRAM 4-4 DESCRIPTION** 

## 4.1.3. LIVE VIEW

In the Web interface, select the focus window in the live window. The focus window has a light blue border. From the left channel column, select the channel, as shown in Diagram 4-3 Channel Choices:



**DIAGRAM 4-3 CHANNEL CHOICES** 

Click on area in upper right corner, this allows you to choose to open or close the channel to the main stream or secondary stream. It also displays the current DVR's IP address and transfer rate, as shown in Diagram 4-4 Stream information.



**DIAGRAM 4-4 STREAM INFORMATION** 

The lower left corner shows the current video feed's channel name.

The upper right corner shows the current video feed's time display.

Click "Lower left corner of the display window) to switch between single screen and multi-screen views.

The function icons are located in the lower right corner of the display window, as shown in Diagram 4-5 Function. The six icons represent Area Zoom, Multi-screen switch, Local Record, Capture, Audio, and Video Off.

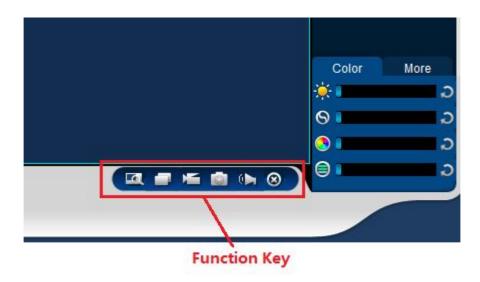
- Area Zoom: Video images can be enlarged.
- Multi-Screen switch: Switch from a single screen to multi-screen views and vice versa.

Local Record: Saves and records video to a local hard disk while in live view. Set up the recording path in the Configuration menu.

Capture: Captures the present video channel. Set up the path in "Other".

Sound: Turns audio on or off.

Video Off: Turns off the focus window.



**DIAGRAM 4-5 FUNCTION ICONS** 

### 4.1.4. P/T/Z CONTROL

Set the P/T/Z protocol, (see  $[Setting] \rightarrow [P/T/Z Configuration]$ ) earlier in this manual.

Control a P/T/Z camera's direction, step size, zoom, iris, preset, tour, pattern, border scan, light, wiper and auto pan, etc.

Step size controls P/T/Z direction and speed, e.g. a step size of 8 moves faster than a step size of 1.

Eight directional rotations: up, down, right, left, upper left, upper right, lower left, lower right.



DIAGRAM 4-6 P/T/Z CONTROL

#### Border scan

Operation: Select the camera line scan of the left/right margin using the direction controls, and click the Settings button in the left /right margin position to determine the left border.

#### **Preset**

Operation: Modify a preset position by using the directional buttons and inputting a preset number, then click "Add" to save.

### **Auto Tour**

Operation: Select "Tour". Point between the first cruise line and cruise input box value. Input numbers in "Path" and "Preset". Click 【Add Preset】 to add a preset value to the cruise path, and repeat to add additional presets. Click 【Clear Preset】 to delete a preset. Repeat this step to delete more presets.

#### **Pattern**

Operation: Click "Pattern" in order to record an automated pattern. Then go back to the P/T/Z controls to modify the zoom, focus and iris, etc. Stop recording in the "Pattern" setting to save the pattern.

# **AUX Open**

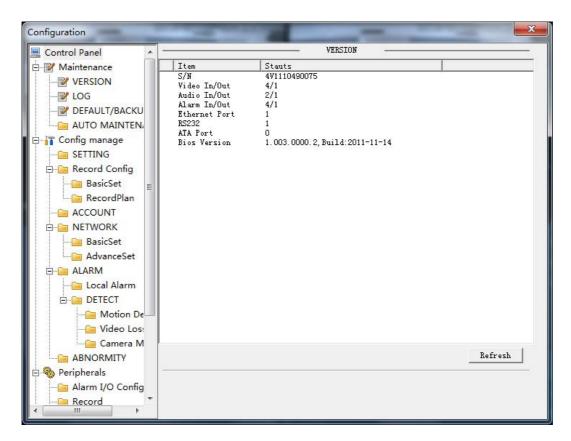
Turn auxiliary components on and off.

# **Light Wiper**

Turn the Light Wiper protocol on and off.

### 4.1.5. CONFIGURATION

Access the DVR's local configuration menu by clicking on "Configuration". For further details please refer to 【Local operation guide】 (Diagram 4-7 CONFIGURATION).



**DIAGRAM 4-7 CONFIGURATION** 

## 4.1.6. SEARCH RECORD

Click "Search" to open the search window (Diagram 4-10 ). You can search and operate recordings, alarms, motion detection, and local recordings.

## Search Record

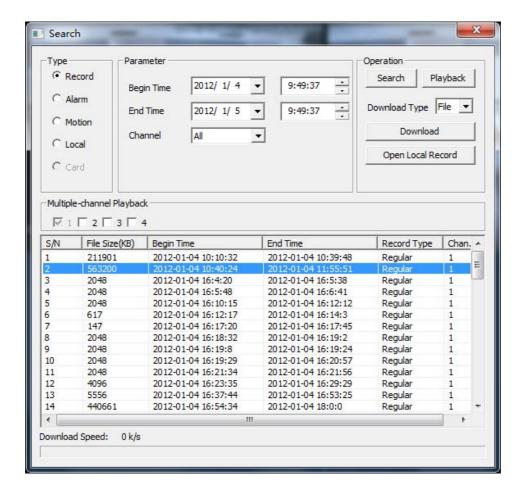


DIAGRAM 4-10 SEARCH RECORD

By selecting the recording type, starting and ending times, and clicking the search button, you can obtain a list of files on the DVR. Select the desired file and it can be played.

### **Play**

Double-click a search result to play it in the video window. Control the video playback by using the control icons. A set of standard video playback control icons will display at the bottom of the video window.

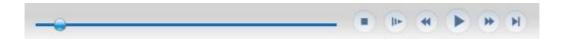


DIAGRAM 4-11 PLAYBACK CONTROL

**Download** Select a searched video to download. The download speed and percentage are displayed on the bottom of the screen.

## 4.1.7. ALARM CONFIGURATION

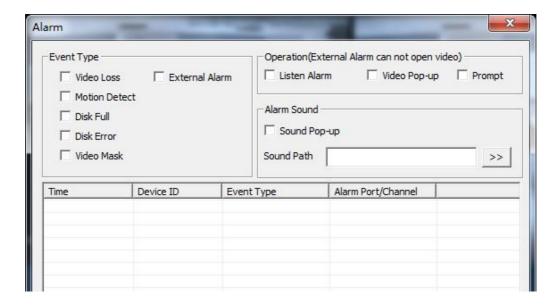
Click 【Alarm】 to enter the alarm setup menu. You can set up and operate the alarm functions, as shown in Diagram 4-8 Alarm.

Choose the type of alarm in the menu; monitor video loss, motion detection, disk full, disk error, video mask, and external alarms.

Click 【Video Pop-up】 open the video loss, motion detection, hard disk full, hard disk failure, video block, video encoder, alarm pop-up.

Click on **T** Prompt **D** open the prompts. When an alarm occurs in real-time it pops up an alarm window menu.

Click on the 【Sound Pop-up】 check box and you can choose an alarm tone that is pre-recorded on the local hard drive and will play when an alarm occurs. The alarm tone files are in the WAV format.



**DIAGRAM 4-8 ALARM CONFIGURATION** 

## 4.1.8. ABOUT

Please refer to the Web controls for relevant version information.

## 5. FUNCTIONS

#### 5.1. DDNS FUNCTION

#### **5.1.1. SUMMARY**

Dynamic DNS is a kind of system which assigns an internet domain name to a variable IP address. According to the rules of internet domain names, a domain name must associate with a fixed IP address. Dynamic DNS provides a fixed Name server for the dynamic domain, and then guides the domain search to that IP address using a dynamic user through the Name server, which allows an outside user to connect with the dynamic user's URL.

### 5.1.2. VSSIP

VSSIP is a professional dynamic domain name analysis server embedded in this DVR. Please contact your dealer or agent for a DDNS account number. Click enable in the configuration window after getting the account number, and input the account number information.

#### 5.1.3. CN99 (WWW.3322.ORG)

### Register

Register New Users or Login at www.3322.org.

Click "My Control Panel" in the navigation bar.

Click "New" on the left side under DDNS.

Fill in the name of the host machine, the IP address will automatically detected. Leave the Mail Servers blank, and then click on the "OK" button.

## **DVR Settings**

Open  $[Main Menu] \rightarrow [Configuration] \rightarrow [Network] \rightarrow [Advanced] \rightarrow [DDNS] \rightarrow Enable$ 

Name	Configuration
DDNS	CN99 DDNS
IP	Members.3322.org
Port	80

Domain name	xxx.3322.org
Username	xxx
Password	xxxxxx

After setting up the information as shown above, you can access the Embedded DVR via XXX.3322.org

Notice: The main machine's IP address should refer to the information on the website.

## 5.1.4. NO-IP (WWW.NO-IP.COM)

## Register

Register a new user name at No-IP and click on 【Create Account】.

Create a domain name and click on 【Add a Host】.

## **DVR Setting**

Open  $[Main Menu] \rightarrow [Configuration] \rightarrow [Network] \rightarrow [Advanced] \rightarrow [DDNS] \rightarrow [Enable]$ 

Item	Configuration
DDNS	NO-IP DDNS
IP	dynupdate.no-ip.com
Port	80
Domain name	xxx.xxx.org
Username	xxx
Password	xxxxxx

## 5.1.5. DYNDNS DDNS (WWW.DYNDNS.COM)

## Register

To login at Dyndns, register an account.

Click on the confirmation link, to log in to the account, click 【Add Host Services】 in [My Services], set your own real name and then follow the directions.

### **Configuring the DVR**

Open  $[Main Menu] \rightarrow [Configuration] \rightarrow [Network] \rightarrow [Advanced] \rightarrow [DDNS] \rightarrow [Enable]$ 

Item	Configuration	
DDNS	Dyndns DDNS	
IP	Members.dyndns.org	
Port	80	
Domain name	xxx.xxx.com	
Username	xxx	
Password	xxxxxx	

# 5.1.6. LTS DDNS (HTTP://NS1.DVRLISTS.COM/)

### Register

To login at LTS DDNS, register an account.

Click on the confirmation link, to log in to the account, click 【Add Host Services】 in [My Services], set your own real name and then follow the directions.

### **Configuring the DVR**

Open  $[Main Menu] \rightarrow [Configuration] \rightarrow [Network] \rightarrow [Advanced] \rightarrow [DDNS] \rightarrow [Enable]$ 

Item	Configuration	
DDNS	LTS DDNS	
IP	Members.dvrlist.com	
Port	80	

Domain name	xxx.dvrlist.com
Username	xxx
Password	xxxxxx

### 5.1.7. TEST AND VERIFY DDNS

After configuring the Embedded DVR, wait for a few minutes to allow the analysis records to update. Click on Operation in the menu, input "cmd" and click "OK" to open a command line window, as shown in Diagram 5-1 Run Command Line Program.

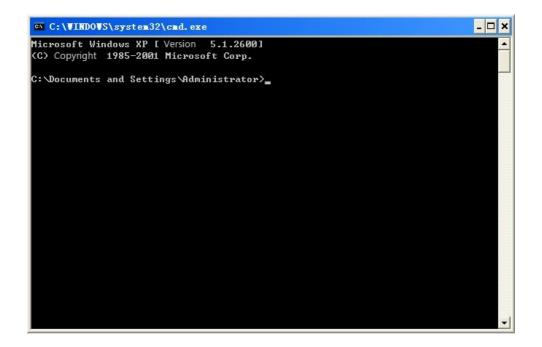


DIAGRAM 5-1 RUN COMMAND LINE PROGRAM

Input "ping+ Domain name" then press Enter, as shown in Diagram 5-2 DNS.

```
Microsoft Windows XP [Version 5.1.2600]

(G) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Administrator\ping zeno0002.vssip.net

Pinging zeno0002.vssip.net [123.157.155.106] with 32 bytes of data:

Reply from 123.157.155.106: bytes=32 time<1ms TTL=128

Ping statistics for 123.157.155.106:

Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),

Approximate round trip times in milli-seconds:

Minimum = 0ms, Maximum = 0ms, Average = 0ms

C:\Documents and Settings\Administrator\
```

DIAGRAM 5-2 DNS

The computer will analyze the domain name configured in the DVR, and return to the current IP address, as the graphic shows underlined in red. When the IP address corresponds to the embedded DVR's IP address in Public internet, it means the DDNS is set up correctly. If they are not the same, please check the network connection of the embedded DVR and the DDNS information.

#### 5.2. PORT MAPPING

Port mapping is the mapping of a port outside of the web host's IP address to a machine inside the web, and provides service. When a user connects to the port of the IP address, the server will automatically map the request to the corresponding machine on the LAN.

With the port mapping function, we can map many ports of one machine's IP address to different machines and different ports on the web. Port mapping can also have other special functions, like POP, SMTP, TELNET, etc. Theoretically, it can provide more than sixty thousand ports.

For example, if we want to map a web server which has an IP address of 192.168.111.10, we just need to input the IP address and TCP port 80 into the port mapping chart of the router.

There are two methods to map a port, automatic and manual. The UPnP function automatically maps the port and modifies the router's port mapping chart.

#### 5.2.1. UPNP FUNCTION

In order to get a connection to the DVR through a Public network, we need to set the Router to cross the NAT of the DVR. UPnP can make the NAT cross automatically via the UPnP agreement of the DVR, and you don't have to set up the Router.

Note: To use the UPnP Function, there must be Router support and be able to set up the UPnP Function.

### The first step

Connect the Router to the network, access the Router's configuration menus, set up the Router and enable the UPnP Function.

Routers from different manufacturers may have some differences, please refer to the specific router's instructions before setting it up.

#### The second step

Connect the DVR to the Router. The configuration will automatically connect to the IP address or static IP. After setting up the IP address, click the Advanced Configuration and navigate to the menu with ports and multicast etc. Enable 【UPnP port mapping】.

### The third step

Enter the Router management interface. Detect the port if there is already Port Mapping. If there is, it shows that the UPnP set up is finished.

### The forth step

Input the IP address in a web browser such as Internet Explorer, and add the port number of the DVR, for example: 155.157.12.227:81. If you want to enter by the Client Software, use the TCP port offered by the outer network.

Note: If there are a few DVRs that need to be set up via the UPnP function, in order to avoid IP conflict, set the ports of the embedded DVR to different port numbers. Otherwise, it will choose a previously set up DVR port as the first choice.

#### 5.2.2. MANUAL PORT MAPPING

### The first step

Connect the DVR to a Router and set up a static IP address.

#### The second step

Log in to the Router, access its configuration menu, and enter the required settings. Then go to the port, set the IP address distributed by the DVR, and set the rules for port mapping, add the HTTP and TCP ports to the mapping list.

The default access ports of the DVR include HTTP port 80 and TCP port 8000, if the ports are occupied by other devices; please modify the default port of the DVR to other vacant ports.

#### The third step

Input the public net IP address into the web browser, and add the port number of the DVR you want to access after the IP, for example: http://155.157.12.227:81. If you want to access it via Client Software, you can use the outer network TCP port directly.



Notice: For detailed configuration settings, please refer to the Router user manual.

#### 5.3. THE NTP FUNCTION

The NTP function handles time synchronization between the DVR and the GPS clock server to ensure the accuracy of both devices.

#### 5.3.1. INTERNET CONFIGURATION

Go to 【CONFIGURATION】→【NETWORK】, select 【Advanced】, then select 【NTP】 to configure it. After the device can access the Internet, the NTP function can use a standard NTP server to automatically set the time. Enter the IP address and domain name of an NTP server.

To activate the NTP function, click "Enable".

You can select how often the DVR will update its clock setting. The interval options are from 1 to 65535 minutes.

#### INTRANET CONFIGURATION 5.3.2.

If the DVR is connected to an intranet, the user can use a privately-owned server as the clock source. Enter the private NTP server address in the DVR's NTP configuration (as noted above) to set it as the clock source.

Privately-owned NTP servers can use standard NTP products to provide accurate time setting from a PC system. Please refer to the instructions below when using a PC system as an NTP server.

### **NTP Server Set Up under Windows**

"Start" menu → "Run", input "regedit" to enter the registry editing feature.

Build a new key assignment of DWORD Value by going to:

HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\W32Time\Parameters\registry sub key (NtpServer);

Change the value to 1, and save.

Restart the computer.

\*NOTE\* changes to Windows registry must be done carefully and only make the changes as noted above. It is best to always make a backup of your registry before attempting any changes.

### **NTP Server Set Up Under Linux**

Due to the differences between Linux distributions, for details on how to set up an NTP server under Linux, refer to the manual for the distribution you are using.

#### 5.4. PAN/TILT/ZOOM

From the live screen, right click and select 【P/T/Z Control】 on the control channel, as shown in Diagram 5-3 P/T/Z control.

### 5.4.1. P/T/Z CONTROL

From the P/T/Z control menu, you can set direction step length, zoom, focus, iris, advanced features, auxiliary features, and camera settings.



DIAGRAM 5-3 P/T/Z CONTROL

Step size: Controls P/T/Z direction and speed, e.g. step size 8 is faster than step size 1. (Range 1-8, 8 is the maximum)

Click and for zoom, focus and iris modification.

There are eight directional controls: up, down, right, left, upper left, upper right, lower left, lower right. (The front panel control only uses 4 directions).

Quick location: Use the <SIT> button in the middle of the directional arrows; make sure the protocol supports this function and use only mouse control. Click any point and the P/T/Z camera will turn to it and move it to the center of the screen.

Drag the mouse to find the location page, it supports  $4 \sim 16$  times variations, drag from top left to bottom right to zoom in, drag from bottom right to top left for zoom out.

### **Advanced Functions**

Click "Page Switch" to switch to the advanced functions, as shown in Diagram 5-4 P/T/Z-Advanced

【Preset】: Enter the desired previously configured Preset number in the number field then click the Preset button to select it.

【Tour】: Enter a Tour number in the number field and click on the "Tour" button to run it or stop a tour using the "Stop" button.

[Pattern]: Enter a Pattern number and click on the "Pattern" button to run it. The camera will follow the set patrol path. Right click to hide the menu.

Click the directional key in menu to stop the patrol.

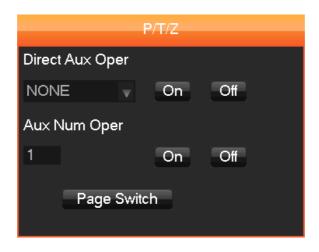
【Auto Scan】: Click "line" calls for the line scan function as per set line to scan, the button will turn into 【Stop】, if you want to stop the motion, click it.



DIAGRAM 5-4 P/T/Z-ADVANCED

### **AUX**

Click "Page Switch" to enter the AUX interface. (Corresponding with protocol) Diagram 5-5 AUX FUNCTION



**DIAGRAM 5-5 AUX FUNCTION** 

#### P/T/Z SETTINGS

Click [Set] to set [Preset], [Tour], [Pattern] and [Border]. Grayed out keys represent unsupported functions (Diagram 5-6 Preset setting).



**DIAGRAM 5-6 PRESET SETTING** 

[Preset]: (Diagram 5-6 Preset setting) it sets up camera positions using the directional keys.

Click [Preset] and input a Preset number then click [Set] to save the coordinates to that Preset number.

【Tour】: Select "Tour", as shown in Diagram 5-7 Tour, input numbers into "Patrol No." and "Preset". Click 【Add Preset】 to add a preset in the cruise path, repeat to add more presets. Click on 【Delete Preset】 to delete a preset, repeat to delete more (clearing presets cannot be supported by some protocols).



**DIAGRAM 5-7 TOUR** 

【Pattern】 setting: click 【Pattern】, as shown in Diagram 5-8 Pattern, record the process as Pattern "X" (a number), click on 【Begin】, go back to the P/T/Z control menu to modify the 【Zoom】, 【Focus】 and 【Iris】 settings, etc., then back to the menu below to 【End】.



**DIAGRAM 5-8 PATTERN** 

【Border】 setting: Click 【Border】, as shown in Diagram 5-9 Border. Move the camera to the left and right boundaries (furthest range of motion) using the directional keys and click on 【Left Border】 and 【Right Border】 respectively to confirm the settings.



**DIAGRAM 5-9 BORDER** 

### 5.4.2. P/T/Z CAMERA SETTINGS

Click "Page Switch" to access the camera setting interface (only supports part of the protocol). Refer to (Diagram 5-10 Camera Settings). 【Enter Menu】 and 【Exit Menu】 access or quit the camera settings menu.

Click "Page Switch" to get back to interface as shown in Diagram 5-3 P/T/Z control.

The directional key is mainly used for internal menu control, i.e. the camera menu control. Grayed out buttons indicate an unsupported function.

Note: The Up/Down arrows change menu item selections while the Left/Right arrows change menu options.



**DIAGRAM 5-10 CAMERA SETTING** 

### 5.5. VOICE INTERCOM

#### **5.5.1. SUMMARY**

The Voice Intercom function enables the DVR bidirectional communication: The User can talk and listen using the provided remote client software or over the Web via the DVR's audio input and output ports.

There are two types of bidirectional communication, sharing and standalone. These vary by model. Please refer to your DVR specifications to determine which is supported for your model.

#### 5.5.2. CONFIGURATION

### **Local Configuration**

Connect a microphone to the MIC input port and connect a pair of speakers to the audio output port.

If there is no standalone MIC input port, please connect a microphone to the Number 1 audio input port.

riangleNote: The audio needs to be connected to a powered audio output device.

#### Remote PC Configuration

Connect a microphone and powered speakers to the computer.

Enable bidirectional communication in the client software or the Web interface.

#### 5.6. HARD DISK REDUNDANCY

The hard disk drive (HDD) redundancy function can backup recorded files. The User can then retrieve files from a redundant HDD if a single HDD is damaged. This enhanced system data safety.

The HDD redundancy function performs a double backup of data from the designated channel to the HDD, so the DVR needs a standalone hard disk for the redundancy function to be effective.

### **Hard Disk Redundancy Configuration**

Open the Main Menu and then the Storage menu to access storage configuration. Select an HDD as the redundant drive, and then click on Setting.

The Redundancy HDD must be an independent drive. The User can set several hard disks as a redundancy HDD group. Once an HDD is assigned as a redundant HDD, recorded data can be saved to both the main HDD and the redundant HDD.

The data on the redundant HDD should be automatically cycled; the cycle period depends on the recording data and the capacity of the redundant HDD.

Note: Make sure there are two HDDs, with at least one in the DVR. One is for read and write and the other for redundancy.

### **Channel Redundancy Configuration**

The User can choose some or all of the channels to back-up. Go to  $[Configuration] \rightarrow [Record]$  and choose a channel, then check the [Redundancy] box.

Note: Data can only be saved to a normal read/write HDD if Redundancy is not enabled.

### **Retrieve HDD Redundancy**

The User can retrieve backup recordings from the back-up HDD when the main R/W HDD is damaged or data is lost. First, shut down the DVR and remove the damaged HDD, then restart DVR. Next, go to [Main menu]—[Storage] and set the back-up (redundant) HDD as the main read/write HDD, after which it can be searched.

### 5.7. HDD S.M.A.R.T

S.M.A.R.T, or "Self-Monitoring, Analysis and Reporting Technology", is a hard disk technology that is incorporated into some hard disk drives.

A S.M.A.R.T HDD can analyze the drive's head, disc, motor, circuit operation, history and default security values via monitoring instructions in the HDD and the surveillance software. An alarm will automatically be sent to the user when a value is outside the scope of the security situation.

Detection parameters for a Seagate HDD, for example, are divided into seven parts: ID detection code, Attribute Description, Threshold, Attribute Value, Worst, Date, and Status.

#### 1. ID Detection Code

ID detection codes are not uniform; different manufacturers may assign varying attributes to an ID code number, or increase or decrease the quantity according to the detected parameter's quantity.

For example, an ID detection code for Western Digital HDDs is "04", and the procedure is Start/Stop Count, but the procedure for the same code in a Fujitsu HDD is the "number of times the spindle motor is activated".

### 2. Attribute Description

Attribute Description: Name of detectable item. The manufacturer can increase or decrease the rates. As an ATA standard there are constant updates, sometimes different models of the same brand may be quite different, but it is a must to ensure that the major test items are specified by S.M.A.R.T. (although different manufacturers may have differing names, the essence of the monitoring is the same.)

- 1 Read Error Rate
- 2 Spin up Time
- 4 Start/Stop Count
- 5 Relocated Sector Count
- 7 Seek Error Rate
- 9 Power-on Hours Count
- 10 Spin-up Retry Count
- 194 Power temperatures
- 195 ECC on the Fly count
- 197 Current Pending Sector Count
- 198 Disconnection beyond repair
- 199 CRC cyclic redundancy check
- 200 Write Error Count

Note: Different manufacturers and different models have different attribute descriptions. The

user does not need to know the exact meanings, and attribute detection values are good enough.

#### 3 Threshold

This is specified by a manufacturer-calculated formula. If there is an attribute value lower than the threshold, this means the HDD has become unreliable and could easily lose data stored on it. The composition and size of reliable attribute values are different for different HDDs. It should be noted that the ATA standard only provides some S.M.A.R.T. parameters; it does not provide specific values. A "Threshold" value is determined by the manufacturer based on the product's features. Thus, results produced by the manufacturer's detection software are very different from testing software in Windows (such as AIDA32).

#### **4 Attribute Value**

Attribute value is the maximum normal value; the general range is from 1 to 253. Typically, the maximum attribute value is 100 (for IBM, Quantum, and Fujitsu) or 253 (for Samsung). Of course, there are some exceptions, for example, some models produced by Western Digital have two different attribute values, and the property value is set to 200 during production, but after that it is changed to 100.

#### 5 Worst

The worst value is the largest non-normal value in the normal operation of an HDD. It is a value calculated for an HDD's cumulative running. It is constantly refreshed according to the drive's running cycle, and it is very close to the threshold. Whether or not the HDD is normal by S.M.A.R.T analysis is based on the comparison with the threshold value. The maximum value appears when using a new HDD, which continues to decrease with everyday use or if an error happens. Consequently, larger attribute values mean better quality and higher reliability and smaller values mean a greater possibility of failure.

#### 6 Dates

Actual values of an HDD's detection of items; many of the values are cumulative values.

#### 7 Status

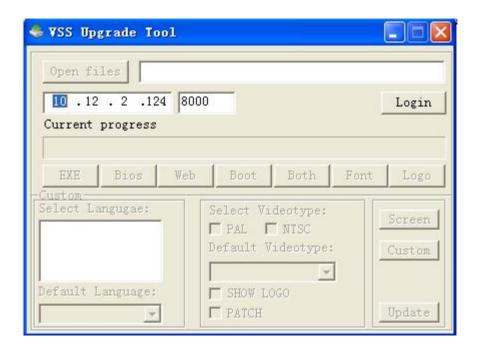
The drive Status is current when all of the HDD's attributes are analyzed and compared by the S.M.A.R.T. system. It is also important information to judge if the HDD is healthy or not.

There are three Status states: Normal, Alarm and Error, which are closely related to the Pre-failure/advisory BIT.

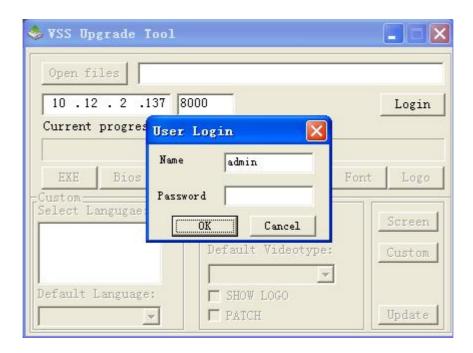
#### 5.8. DVR FIRMWARE UPDATE:

You can update the DVR firmware using a downloaded update file.

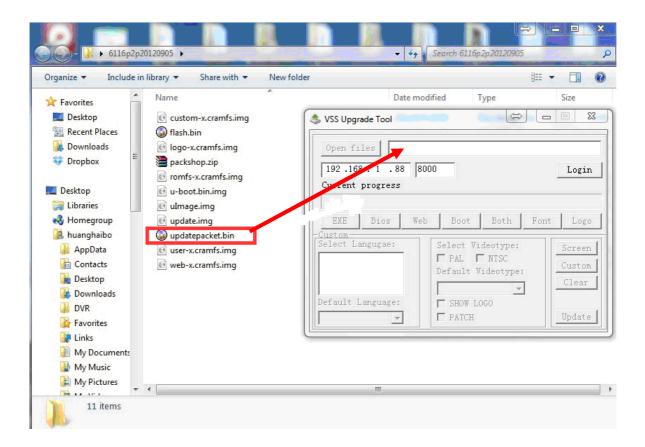
- (1) Uncompress the DVR update file (e.g. DeviceUpdate V1.10.R.20120822.rar)
- (2) Double-click the DVR network update tool (RECUpgrade.exe) as below:



(3) Enter the IP address and TCP port code of the DVR device. Click on Login and a login window will display:



- (4) Enter a User name and password and click on OK to log in to the DVR:
- (5) Drag the "updatepacket.bin" file to the entry box which shows after opening the files as illustrated below:



(6). Click the BIOS button to the updating.

### (7). USB UPDATE

Re-name the updatepacket.bin file to vss.bin, put it into the root directory of a USB drive, then plug the USB drive into the USB port on the DVR. Using the DVR's OSD interface, go to Main Menu > Maintenance > Version and click on Start to install the update.

### **5.9. TERMS**

#### **Dual-stream**

Dual-stream: one high bit rate stream for the local HDD for storage QCIF/CIF/2CIF/DCIF/4CIF coding; uses other low bit rate stream for network transmissions, such as QCIF / CIF coding.

#### I Frame

I frame: intra-frame images, removes redundant information to compress the transmittable data, also known as key frames.

#### **B** Frame

B frame: According to a time redundancy of the source image sequence, the previously encoded frame accounts for the source image after the encoded frame is compressed, also known as the bi-directional prediction frame.

#### P Frame

P-frame: Image frames are lower quality than the previous B Frame, also known as predicted frames.

### **Wide Dynamic**

Bright parts and dark parts in particular can be seen very clearly at the same time. Wide dynamic range is a ratio between the brightest luminance signal value and the darkest value.

#### S. M. A. R. T.

S.M.A.R.T. (Self Monitoring, Analysis and Reporting Technology): Now widely used in hard disk data security technology, a monitoring system analyzes motor, circuit, HDD and disk head when a HDD is running, and warns you when there is an abnormality.

### **CVBS**

Composite Video Broadcast Signal, consists of luminance and color signals from the composite baseband signal.

#### **BNC**

Coaxial cable connector, composite video signals or audio signals, commonly use 75 ohm connectors. BNC welding is used and you should inspect the strength of the weld and remove burrs, or the signal wire and shield's contacts will lead to a substantial decrease of signal strength.

#### 5.10. HDD CAPACITY CALCULATION

### 5.10.1. HDD CAPACITY CALCULATION REFERENCE

When first installing the DVR, check if the DVR's internal HDD has been properly installed.

There is no capacity limitation for the DVR's internal HDD, choose an appropriate capacity HDD according to your recording requirements.

**HDD Capacity Formula:** 

HDD Recording Capacity = number of channels × time in use (hours) × HDD space used per recording hour (MB/hour)

You can calculate the formula for recording time:

$$Recording time \ (hour) = \frac{Total HDD Capacity \ (MB)}{Capacity Occupation per Hour \ (MB/hr) \times Amount of Channel}$$

Note: 1GB=1000MB, not 1GB=1024MB, so the HDD capacity shown in Base Configuration under HDD Management is really less than what it is marked.

File size per hour (CBR).

Bit Rate	File	Bit Rate	File	Bit Rate	File
96k	42M	320k	140M	896k	393M
128k	56M	384k	168M	1.00M	450M
160k	70M	448k	196M	1.25M	562M
192k	84M	512k	225M	1.50M	675M
224k	98M	640k	281M	1.75M	787M
256k	112M	768k	337M	2.00M	900M

FORM5-1 RECORD FILE SIZE

File size is more unpredictable when using VBR; please refer to the real size of the recorded file.

#### 5.10.2. HARD DISK PROBLEM

Use Detection Tools provided by the HDD manufacturer to detect HDD malfunctions and solve the problem. We recommend Seagate and Western Digital drives.

### **How To Detect A Seagate HDD**

a) Go to <a href="www.seagate.com">www.seagate.com</a>, Click Support & Downloads →choose Sea Tools, download the tool, as in Diagram 5-11:



#### DIAGRAM 5-111 SEAGATE DOWNLOAD

- b) Double-click to install the downloaded file, then click on the installed file to detect HDD information for the PC.
- c) Choose the HDD for detection (other manufacturer's hard disk are suitable too).

### **How To Detect Western Digital HDDs**

a) Go to <a href="www.wdc.com">www.wdc.com</a>, choose WD support / download / SATA&SAS / WD Caviar / GP then download the software as shown in Diagram 5-112 WD Download.



DIAGRAM 5-112 WD DOWNLOAD

- b) Click on the icon for hard disk detection after downloading.
- c) Double-click on the hard disk in the device list, as in Diagram 5-113 WD Detect:

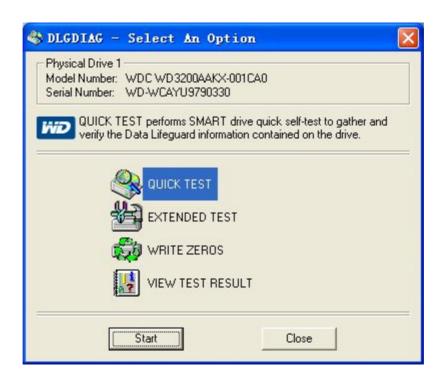


DIAGRAM 5-113 WD DETECT

### 5.11. COMMON FAULTS

### DVR startup failure or continuous reboot

### Possible reasons:

- 1. The system has been damaged by a bad DVR update.
- 2. There is a problem with the DVR main board, please contact your supplier.
- 3. There is an HDD error. Replace the faulty HDD.

### Remote control does not work

### Possible reasons:

- 1. Check if the batteries in the remote control are installed properly.
- 2. Check the battery life.
- 3. Check if the remote receiver is blocked by any objects.
- 4. Check if the DVR address corresponds to the remote control address.

### **DVR cannot control P/T/Z Camera**

#### Possible reasons:

- 1. RS-485 cable is connected wrong. The A and B cables might be inversely connected.
- 2. P/T/Z decoder, protocol, baud rate or addresses are not correct.
- 3. Parallel connect a  $120\Omega$  resistor to resolve signal reflex caused by too many P/T/Z cameras on the line.
- 4. The RS-485 port on the DVR is defective.

### Blurred screen in preview mode

#### Possible reasons:

Make sure your camera's settings match the DVR's video settings. If a camera is set to the NTSC standard but the DVR is set to the PAL standard, the preview will be blurred.

### Blurred screen in playback mode or failure to play back recordings

#### Possible reasons:

- 1. Procedure error, reboot the DVR.
- 2. HDD error, test or replace the HDD.
- 3. DVR hardware failure, contact your supplier.

### Cannot connect to DVR through network

#### Possible reasons:

- 1. Check if the network connection is correct.
- 2. Check if the DVR network configuration parameters are correct.
- 3. Check whether IP address conflicts exist in the network.

### Downloaded recording cannot be played

#### Possible reasons:

- 1. Player installation error.
- 2. The USB or HDD device has an error.
- 3. Do not install graphic software later than DirectX 8.1.

### **Internet Explorer Crash**

#### Possible reasons:

Close Internet Explorer, restart it, access Internet Options from the Tools menu and go to the Advanced tab. Make sure the memory protection item is not enabled. See the following:

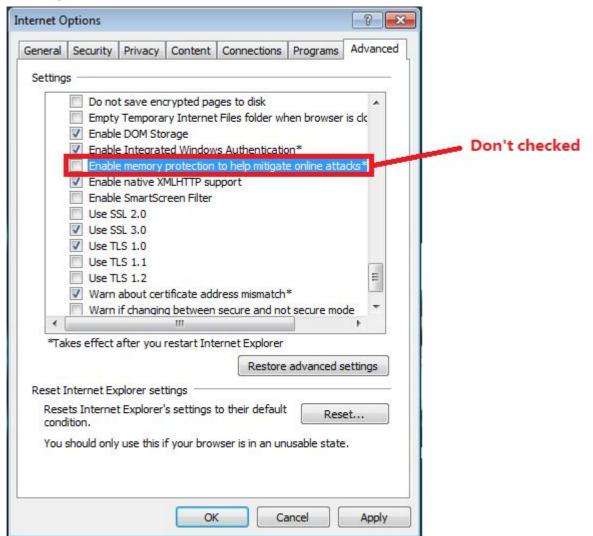
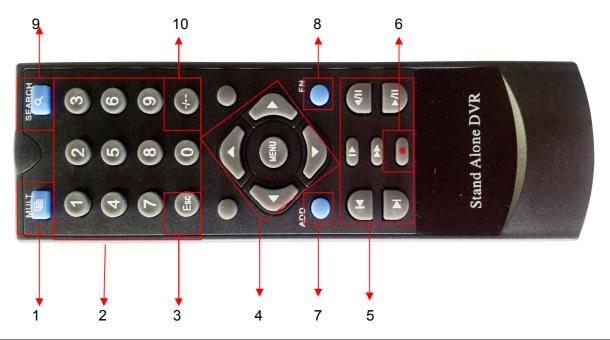


DIAGRAM 5-14 IE TOOL BAR

## Internet Explorer 9.0 or above

Please use a compatible mode if you are having operation function difficulty with your IE browser.

# APPENDIX1. REMOTE CONTROL OPERATION



Item number	Name	Function	
1	Multi-window button	Split screens button	
2	Numeric button	Code input/number input/channel switch	
3	Esc	Exit button	
4	Direction button	Up ,Down, Left, Right and Enter/Menu button	
5	Record/Playback control	Control recording playback	
6	Record mode	Enter short menu as "record mode" button	
7	ADD	Input the number of DVR to control	
8	FN	Assistant function	
9	Search	Search record files to playback	
10	Number switching key	Input the number which greater than 10	