

LOCATE YOUR
ACTIVATION CARD
INSIDE YOUR PACKAGE FIRST

A large, abstract, flowing blue wave graphic that spans the width of the page, positioned above the "SERVICES GUIDE" text.

SERVICES GUIDE

Home Phone

QUESTIONS?

Visit telcelamericaHomePhone.com
or call 1-800-220-9518



QUAG-TCH226C

THANK YOU FOR BUYING
TELCEL AMERICA HOME PHONE!
YOU MADE THE RIGHT CHOICE.

- 1. POWER BUTTON/INDICATOR
- 2. VOICEMAIL INDICATOR
- 3. BATTERY INDICATOR
- 4. SIGNAL STRENGTH INDICATORS
- 5. TELEPHONE PORT 1
- 6. TELEPHONE PORT 2
- 7. USB PORT*
- 8. DC 12V POWER PORT
- 9. ANTENNA PORT



* Never place a USB-based device into the USB port of the Home Phone unit under any circumstances. Doing so may damage the unit and negate its warranty. The port was designed for diagnostic purposes only; it is not intended for customer use.

Huawei H226C

- 1. BATTERY COVER
- 2. WALL-MOUNTING BRACKETS
- 3. BATTERY SLOT
- 4. BATTERY PORT



UNDERSTANDING THE INDICATORS

The table below describes possible states for each of the device indicators.

ICON	INDICATOR	STATUS
Voice Mail	Blinking Blue	New Message
	Blue	Full Charge
Battery	Blinking Blue	Partial Charge
	Blinking Red	Low Charge
	Both Blue	Strong
Signal Strength	One Blue	Moderate
	One Blinking Blue	Weak
Power	Blue	The device is on

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GETTING STARTED

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1.1 WHAT'S IN YOUR PACKAGE



MAIN DEVICE



BACK COVER



CHARGER



ANTENNA



RECHARGEABLE
BATTERY



ACTIVATION CARD



SERVICES GUIDE

1.2 ACTIVATING YOUR TELCEL AMERICA HOME PHONE

A. Locate your Activation Card and Follow the Instructions on the Card.



B. This Card has the Serial Number you need to activate your Telcel AMERICA Home Phone.

C. To Activate, go to telcelamericaHomePhone.com or call 1-800-220-9518.

1.3 SETTING UP YOUR TELCEL AMERICA ACCOUNT

My Account can be created upon Activation of your Telcel AMERICA Home Phone service at telcelamerica.com. This is where you will create and update your personal profile information, update credit/billing information, view your Service End Date, and check your Service Plan Balance.

My Account is the Best Place to:

- Buy a Service Plan
- Enroll in Auto-Refill
- Manage My Reserve™
- Check Balance/Service End Date
- See Account Reminders and Service Updates
- Update Personal Profile and Manage Credit Card Info
- View Payment History
- Get Newsletter access
- Learn how to use your Home Phone
- View International Long Distance Service
- View FAQs

ABOUT YOUR TELCEL AMERICA SERVICE

2.1 KEEPING YOUR SERVICE ACTIVE

2.2 KNOWING YOUR SERVICE PLAN AND REFILL OPTIONS

2.3 MANAGING MY RESERVE™



2.1 KEEPING YOUR SERVICE ACTIVE

IMPORTANT!

Keeping your Service Active is easy! To keep your Service Active, you must refill your Service Plan BEFORE your Service End Date.

To find your Service End Date, go to our website at telcelamerica.com select **English**, and click on **Check Balance/Service End Date**, and provide the required information. You can also call our Customer Care Center at **1-800-220-9518**.



KEEP YOUR SERVICE ACTIVE WITH REFILL ON DEMAND

2.2 KNOWING YOUR SERVICE PLAN AND REFILL OPTIONS

This Telcel AMERICA Home Phone device requires use of the Telcel AMERICA Home Phone 30-Day Service Plan.

A. Telcel AMERICA Home Phone Service Plan



UNLIMITED INTERNATIONAL** 30-DAY SERVICE PLAN

This plan offers Unlimited International service for calls to landlines in Mexico and over 1,000 other world-wide destinations for up to 15 unique international numbers per 30-day period which will reset when you refill your account. This plan also includes calls to cellular phones in Canada, China and India, **PLUS 400 Minutes** for calls to cellular

phones in Mexico. You will also receive Unlimited Nationwide service for Nationwide and Long distance calls, including 411. Before you purchase this plan, visit telcelamerica.com/unlimitedinternational and enter the destination you would like to call or text the Country Code + City Code + Phone number to 70257 to verify service availability. Standard text message rates apply.

**International calling available to select destinations which are subject to change at any time. Only for calls originating from U.S. Up to 15 unique international numbers per a 30-day period allowed, which will reset when you refill your account. No international roaming. For personal use only. Telcel AMERICA reserves the right to terminate your service for unauthorized or abnormal use. See the Terms and Conditions of Service section in this guide or visit telcelamerica.com for more information.

TELCEL AMERICA RATES AND THE AVAILABILITY OR SELECTION OF SERVICE PLANS MAY VARY AND ARE SUBJECT TO CHANGE WITHOUT NOTICE.

B. Your Refill Options

HOW TO REFILL YOUR SERVICE PLAN

- Enroll in Auto-Refill at **telcelamerica.com** by using a credit card or debit card and your Telcel AMERICA Service Plan will be automatically refilled on your Service End Date. This service includes pre-charge reminders, payment receipts and credit card expiration alerts.
- Refill on Demand: Refill your Service Plan before your Service End Date:
 - Online at **telcelamerica.com**
 - By calling **1-800-220-9518**
 - Purchase a Telcel AMERICA Home Phone Service Card at participating stores
- Add Service Plans to My Reserve™
 - Visit *My Account* online at **telcelamerica.com**
 - By calling **1-800-220-9518**

For more information about My Reserve™ see section 2.3.

THE HOME PHONE DEVICE ONLY WORKS WITH THE TELCEL AMERICA HOME PHONE SERVICE PLAN.

2.3 MANAGING MY RESERVE™

My Reserve allows you to purchase Telcel AMERICA Service Plans and reserve them until your Service End Date. A plan in reserve will be automatically applied to your account on your Service End Date. There is no limit to the number of Telcel AMERICA Service Plans that can be purchased and placed on reserve.

HOW IT WORKS

- Login to *My Account* at **telcelamerica.com**.
- Buy Service Plans. With My Reserve you can purchase and add multiple Service Plans and put them in reserve. You can add as many Plans as you like whenever you like.
- Service Plans will be added automatically. Your Service Plans stay in reserve until your Service End Date, and are then added to your phone automatically.
- Visit *My Account* to manage your reserved Service Plans. Here you can see how many Service Plans are in reserve. You can make changes to your reserve by calling 1-800-220-9518.

For more information, visit **telcelamerica.com**.

USING YOUR TELCEL AMERICA HOME PHONE

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3.1 FINDING YOUR SERIAL NUMBER

Your Serial number is located on the front of the red Activation Card that was enclosed in your packaging. If you do not have access to the card, you can also locate your serial number on the back of the device. It is the number series next to MEID DEC:



Do not use the numbers shown here. Refer to the label on your device for your Serial Number.

3.2 FINDING YOUR PHONE NUMBER

To hear your phone number, simply call **1-855-343-CALL (1-855-343-2255)**. You can call at any time to hear your phone number.

If this is the first call made using your Telcel AMERICA Home Phone device, you will be prompted to select the voicemail system language before continuing with the phone call.

3.3 MOUNTING THE DEVICE

Horizontal Mounting (Tabletop)

1. Place the device on a smooth surface with access to good ventilation.
2. Leave at least 4" of clearance space around the device.

Vertical Mounting (Wall-mount)

You can mount the Home Phone device on a wall using screws with a head diameter of between 0.22" and 0.28". Simply follow the steps below:

1. Fix 2 wall screws into the wall with the heads extending approximately 0.1" from the surface of the wall.
2. Leave 3" of space between the 2 screws.
3. Align the mounting brackets with the screws.
4. Place the back of the device parallel to the wall and then slowly lower the device until the screws connect with the bracket holes.
5. Ensure that the device is stable and secure before you release it.

3.4 MAKING AND RECEIVING CALLS

TO MAKE A CALL

1. Before making a call, make sure at least one Signal Strength Indicator light is ON or blinking.
2. Place the call by dialing the phone number you want to call including the 3-digit area code where necessary. Entering a **1** before the area code and phone number may be necessary in some areas.
3. To end the call, hang up or return the phone to the receiver.

TO RECEIVE A CALL

To answer an incoming call, follow your handset's normal answering procedure. Telcel AMERICA Home Phone service does not support rotary or pulse dialing phones.

3.5 USING YOUR HOME PHONE VOICEMAIL SYSTEM

SETTING UP

To set up your Home Phone voicemail, dial ***86**. You will be prompted to set your personal options the first time you access this voicemail system. You can change your voicemail settings at any time by dialing ***86** and selecting **Manage your Personal Options**.

LISTEN TO YOUR MESSAGES

The blue Voicemail indicator light will blink when you have one or more unheard voicemail messages.

1. Dial ***86** to access your Voicemail.
2. Follow the system prompts to listen to and manage your voicemails.
3. The blue Voicemail indicator light will turn **OFF** once your messages have been accessed.

USING AN OPTIONAL ANSWERING SYSTEM

You may use an optional answering system with your Home Phone device if you choose. In order for your optional answering system to answer an incoming call, set it up to answer after fewer rings than what the Home Phone system is set to do. If you prefer to use your Home Phone voicemail service, turn OFF your optional answering system or increase the number of rings on the optional system.

If using an optional answering system, please refer to the user manual provided by its manufacturer for instructions.

3.6 UNDERSTANDING YOUR CALLING FEATURES

YOUR HOME PHONE SERVICE INCLUDES

- Caller ID
- Call Forwarding
- Call Waiting
- 3-Way Calling

CALLER ID

This feature identifies the caller's phone number (if unblocked) on your handset before you answer the call. Home Phone service is not currently compatible with calling name delivery; names will only display if the contact information is saved in your telephone device's address book.

CALL FORWARDING

This feature allows you to redirect your incoming calls to another phone number.

To Activate

1. Dial ***72** from your phone.
2. Immediately enter the phone number that you want the calls forwarded to (e.g. ***72-212-123-4567**).
3. Call forwarding will be activated. You will hear a confirmation tone.
4. Hang up your phone.

CONTINUED ON NEXT PAGE

To Deactivate

1. Dial ***73** from your phone.
2. Call forwarding will be deactivated and you will hear a confirmation tone.
3. Hang up your phone.

You must deactivate Call Forwarding for your handset to resume ringing.

CALL WAITING

This feature allows you to receive another incoming call while you are already on a call.

3-WAY CALLING

You can talk with 2 parties at the same time by using the 3-way calling feature.

1. While on the 1st call, press **FLASH**; the 1st party will be put on hold while the call is made.
2. Dial the 10-digit number of the second party.
3. When the 2nd party answers, press **FLASH** again to reconnect the 1st party and initiate the 3-way call.
4. If the second party does not answer, press the **FLASH** key twice to end that connection and your call will resume with a connection to the 1st party only.

To use the 3-way calling feature, your phone must have a FLASH button.

Your telephone device must be compatible with the calling features listed in order for them to be available with the Home Phone device.

3.7 ADJUSTING THE SYSTEM VOLUME

You can adjust the system volume using the telephone that you connect to the Home Phone device. Four volume levels are available, with level 1 being the softest and level 4 being the loudest. The default setting for the system is level 4. You can reset the volume at any time.

1. Dial **# # 1**.
2. Press key **1, 2, 3, or 4** to select the desired volume.
3. After selecting the desired volume, press the ***** key to save it.
4. A single confirmation tone indicates that you have successfully set the volume level.

If you hear a double tone, you have pressed an incorrect key. The system will return to the default volume. Follow the steps again to reset the volume.

3.8 BATTERY INFORMATION

Your Home Phone device includes a rechargeable backup battery. Talk time for the device when using the battery is approximately 2 hours and standby time is approximately 36 hours. Actual times may vary by network environment.

Keep in mind that service will only be available during a power outage if the telephone device you connect to the Home Phone device does not rely on electrical power to operate, as is the case with most corded phones.

3.9 911 INFORMATION

Your Home Phone device is embedded with a GPS chipset that transmits its location. Since the unit is designed for use in indoor environments, please be prepared to provide your location inside the premises to public service personnel in an emergency situation. For optimal GPS signal strength, your Home Phone device should be located near a window or other opening at all times.

3.10 IMPORTANT INFORMATION

- **Fax Machine Compatibility**

Your Home Phone device does not support incoming or outgoing fax service.

- **Home Security Systems**

Your Home Phone device may not be compatible with certain home security systems. Please check with your security system service provider for the compatibility requirements of your home security service.

- **Assistive Communication Devices**

Your Home Phone device is compatible with TTY (Text Telephony) and TDD (Telecommunications Device for the Deaf) devices.

For additional information about your device, please visit **telcelamericaHomePhone.com**.



TERMS AND CONDITIONS OF SERVICE

IMPORTANT 911 EMERGENCY RESPONSE INFORMATION:

The Equipment is designed to operate indoors only. The GPS chip in the Equipment will work best if you place the Equipment near a window or other opening to the exterior of the premises. In the event of an emergency call to 911, You should be prepared to provide your address and exact location inside the premises.

Please note if the landline or cordless phone to which you connect the Equipment requires external electric power to operate, Your Service (including the ability to make and receive 911 calls) will not be available during a power outage.

Neither TracFone Wireless, Inc. nor Telcel America, nor any of their affiliates, shall be liable for any service outages and/or Your inability to access 911 emergency service personnel for any reason.

Telcel America Home Phone Service is offered subject to the terms and conditions set forth below ("Terms and Conditions"). Please read the Terms and Conditions carefully. The Terms and Conditions are a legally binding agreement between you and Telcel America. They contain important information about your legal rights and require that certain disputes be resolved through Arbitration instead of a court trial. Telcel America reserves the right to change or modify any of the Terms and Conditions at any time and in its sole discretion. Any changes or modifications to the Terms and Conditions will be binding upon you once posted on the Telcel America Home Phone website found at : www.TelcelAmericaHomePhone.com. Telcel America and Telcel America Home Phone are brands and services of TracFone Wireless, Inc.

1. REGISTERING, ACTIVATING AND USING YOUR TELCEL AMERICA HOME PHONE SERVICE:

Telcel America Home Phone is a wireless voice service offered by Telcel America for use indoors with a landline or cordless phone. You must connect the Equipment to a corded or cordless phone in order to use the Service.

You, the customer, are responsible for assessing whether the coverage available where you place the Equipment indoors is acceptable to You in connection with your use of Telcel America Home Phone service. The Equipment requires at least moderate coverage throughout the indoor premises where you are using Telcel America Home Phone in order to successfully use the Service. Regardless of the coverage available, Telcel America Home Phone is not equivalent to traditional landline phone service.

The Equipment is not designed to operate independently through a direct connection between the Equipment and a landline telephone wall jack. The Equipment must be connected to landline or cordless telephones in order to operate. Do not connect any USB-based device into the USB port of the Equipment under any circumstances. Doing so may damage the Equipment and cancel the warranty. The USB port is designed for diagnostic purposes only and is not intended for customer use.

You must purchase a monthly service plan in order to activate your Service. Before you can use your Service, you must register and activate the Equipment. You may activate your Equipment by visiting the Telcel America Home Phone website found at : www.TelcelAmericaHomePhone.com or by calling our Customer Care Center at 800-220-9518 from another phone. During the

activation process, you will have an opportunity to register your account. If you elect not to do so, you may not be able to obtain copies of your call detail records except upon service of a valid Subpoena or a Court order.

You must accept the Telcel America phone number assigned to your Telcel America phone at the time of activation, unless you choose to transfer (also known as “port”) your existing telephone number to your Telcel America Home Phone. In certain instances, you may not be able to transfer (port) your existing phone number from another carrier to Telcel America. Please note that You have no ownership rights to any telephone number, IP address or any other identifier associated with your Service and You acknowledge and agree that we may change any such number, IP address or other identifier associated with your Service at any time without prior notice to You. If you do not refill your service by your Service End Date, your phone number may be lost. Once you have been assigned a phone number you cannot change it or your Service plan until your Service End Date (as described below) without losing any unused Service balance. If you change your assigned phone number or Service plan prior to your Service End Date, you will lose any unused Service balance.

Your Telcel America Home Phone can only be activated where Telcel America Service is available offered and supported by Telcel America. The wireless telecommunications networks used to transmit calls for the Service is owned and operated by licensed commercial mobile radio service providers (“Carriers”), not Telcel America. Your Equipment can only be used through Telcel America, and cannot be activated with any other wireless service. Your Equipment will only operate with a Telcel America Home Phone Plan.

If you notify us that your phone is lost or stolen, your account will be deactivated and any unused Service balance will be lost and will not be transferred. Certain features may not be available throughout the entire network or their functionality may be limited. All plan rates, features, functionality and other product specifications are subject to change without notice or obligation.

2. TELCEL AMERICA HOME PHONE SERVICE PLANS AND SERVICE CARDS: Telcel America Home Phone offers one monthly plan: Unlimited International (to certain select destinations) and Nationwide (local and long distance) Calling, plus 400 Minutes for calls to mobile phones in Mexico. Please note that unlimited service plans do not track “per minute” usage for nationwide calls. The Plans are subject to certain limitations as set forth in these terms and conditions below. Data service is not available with Telcel America Home Phone. Telcel America Home Phone is not compatible with home security systems, fax machines, DVR services, credit card machines, medical alert services or High Speed or DSL Internet services.

The Service cannot be used to place certain types of calls such as collect calls, operator assisted calls and dial around calls. The Service is not available to place 500, 700, 900 or 976 calls and may not be available for certain other calls.

The terms of the plans are subject to change without notice. Service is provided at Telcel America’s discretion.

LIMITATION OF LIABILITY: IN NO EVENT SHALL TELCEL AMERICA, ITS EMPLOYEES OR LICENSORS OR AFFILIATES BE LIABLE FOR ANY LOSS OF PROFITS, REVENUE, SALES OR DATA;

ANY COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; PROPERTY DAMAGE, PERSONAL INJURY, INTERRUPTION OF BUSINESS, OR LOSS OF BUSINESS INFORMATION; OR FOR ANY OTHER SPECIAL, DIRECT, INDIRECT, INCIDENTAL, ECONOMIC, COVER, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED AND WHETHER ARISING UNDER CONTRACT, TORT, NEGLIGENCE, OR OTHER THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE TELCEL AMERICA SERVICE, VOICE MAIL, CALLING 911 DURING AN EMERGENCY, FAILURE OF HOME SECURITY SYSTEM, UNAVAILABILITY OF INTERNET SERVICE OR FOR ANY OTHER REASON, EVEN IF TELCEL AMERICA, OR THEIR RESPECTIVE LICENSORS OR AFFILIATES ARE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WITH RESPECT TO JURISDICTIONS THAT MAY NOT ALLOW THE EXCLUSION OF LIABILITY, BUT MAY ALLOW LIABILITY TO BE LIMITED IN SOME CASES, TELCEL AMERICA, ITS EMPLOYEES, LICENSORS AND AFFILIATES’ LIABILITY SHALL BE LIMITED TO U.S. \$50.

3. REFILLING YOUR SERVICE: Your Telcel America Home Phone will only operate when your Service is **active** and you have a **positive Service balance** in your account (Services include minutes and Service days). Minutes and Service have no cash value and do not accumulate. **With each refill you will lose any unused Service balances (including any remaining days and minutes) and your Service Balances will reset with the refill amount of the new Service Plan or Service Card added. Telcel America Services are non-refundable. No refunds or discounts will be given for unused Service balances (i) when you refill your Service; (ii) that expire by your Service End Date; (iii) on your Equipment if it is lost or stolen; or (iv) for Services purchased that are not compatible or supported by your Equipment.** Any unused Service Balance(s) that exist at the time you refill your Service or at your Service End date will not carry over or accumulate.

You may refill your Service as follows:

a) Telcel America Auto-Refill: You may enroll by registering your credit or accepted debit card (with Visa or MC logo) at : www.TelcelAmerica.com and you will receive a recurring charge to your credit or accepted debit card on your Service End Date each month which will automatically refill your Service with the Plan you select. If you have any Service Plans or Cards in Reserve, those cards will be applied first before an Auto-Refill purchase is processed. Once you have used all Service Plans or Service Cards in your Reserve, the Auto-Refill purchases will resume.

b) Telcel America Home Phone Service Plan Cards: Telcel America Home Phone Plan Cards are available at select retail stores and online at : www.TelcelAmericaHomePhone.com. Service begins on the day you add the Services or, if the Service Plan or Service Card is placed in your Reserve, on your Service End Date. Service Cards do not expire except as specifically permitted by law. See below for more information regarding Telcel America Reserve.

c) Telcel America Reserve: With Telcel America Reserve, you may purchase and add Telcel America Service Plans and Service Cards to your Telcel America Reserve to be automatically applied on your Service End Date. You may access the Service Plans and Service Cards in your Telcel America Reserve at any time through “My Account.” All Service Plans and Cards you redeem are automatically added to your Telcel America Reserve to be applied at your Service End Date. If you are an Auto-Refill customer and have decided to add a Service Plan or Service Card to your Telcel America Reserve, the Plan or Card in Reserve will take precedence over the Auto Refill and it will be applied before an Auto Refill purchase is processed.

4. SERVICE END DATE: Your "Service End Date" is the last day of your Service period. When you add or refill Services, your Service End Date will be reset to the number of Service Days purchased. You can find your Service End Date by visiting our website.

Refilling Your Account after Service End Date: If you do not buy and add Services prior to the Service End Date, your Service will be deactivated on the Service End Date, you will lose all unused Services and you may lose your telephone number. If your phone is deactivated for failure to add Services before the Service End Date, you will need to provide your Equipment's IMEI/MEID DEC number in order to reactivate your service.

5. TERMINATION OF SERVICE: Either party may terminate this Agreement (which will terminate the provision of Service) at any time. Any unused service at the time of termination will not be refunded. Telcel America may terminate this Agreement at any time without notice if we cease to provide service in your area. We may interrupt or terminate your service without notice for any conduct that we believe violates this Agreement, if you behave in an abusive, derogatory or similarly unreasonable manner with any of our representatives, if we have reasonable cause to believe that you are using your Telcel America Service for an unlawful purpose or in a way that may adversely affect our service and/or if you engage in any deceptive or unfair conduct with respect to your Equipment and/or Service. Any provision of this Agreement which by its context is intended to apply after termination of the Agreement will survive termination, including, but not limited to, any restrictions on the use of the Equipment.

6. TELCEL AMERICA UNLIMITED PLAN INTENDED USE: Telcel America Unlimited Plan may ONLY be used with Telcel America Home Phone Equipment for person to person Voice Calls. **The Telcel America Unlimited Plan MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: continuous mobile to mobile or mobile to landline voice calls or as a substitute or backup for private lines or dedicated data connections. A person engaged in prohibited uses may have his/her service terminated without notice or a refund.**

The Telcel America Home Phone Unlimited Plan is for individual use only and not for resale. Specifically, Telcel America Unlimited service is provided solely for live dialogue between, and initiated by, two individuals for personal use and as otherwise described in this policy. Unlimited voice service may not be used for any other purposes, including, but not limited to, conference calling, monitoring services, data transmissions, transmission of broadcasts, transmission of recorded material, interconnection to other networks, telemarketing, autodialed calls, other commercial uses, or other connections that do not consist of uninterrupted live dialogue between two individuals. Telcel America reserves the right to cancel or deactivate service, without notice, in order to protect the Carrier's network from harm due to any cause including, without limitation, the excessive and/or improper use of Telcel America service. Telcel America reserves the right to deny or terminate Service, without notice, to anyone Telcel America believes is using the Service in any manner prohibited above or whose usage, in Telcel America's sole discretion, adversely impacts the Carrier's network or customer service levels. Telcel America will presume you are engaging in a prohibited use in violation of these Terms and Conditions if in Telcel America's sole opinion, you are placing an abnormally high number of calls, or repeatedly placing calls of unusually long duration, or usage is harmful or disruptive to the Carrier's network or services. If we determine, at our sole discretion, that you are using our Service in violation of these terms and

conditions, or in any other manner that we deem to be unreasonable or excessive, then we may terminate individual calls, terminate your service or decline to renew your service. Notwithstanding the foregoing, Telcel America reserves the right to deny service or deactivate or cancel existing service, to anyone for any reason at any time, in Telcel America's sole discretion. In the event of suspension for any other unauthorized usage, You will forfeit unused airtime and service and you will not be entitled to receive a refund for your phone or for any unused airtime and service.

7. TELCEL AMERICA HOME PHONE UNLIMITED PLANS CANNOT BE USED FOR: (1) access to the Internet, intranets, or other data networks except as the device's native applications and capabilities permit, or (2) any applications that tether your device to a laptop or personal computer other than for the use of Wireless Sync. You are responsible for all activities undertaken by you using the Service. You shall not use, nor permit others to use the Service in a manner or for a purpose contrary to this Agreement.

8. SERVICE AREA MAPS AND COVERAGE MAPS: You will find Service Area Maps and/or Coverage Maps on our website. These maps are for general informational purposes only. The coverage maps depict the general coverage area. The coverage maps are not a guarantee of coverage. Coverage is not available everywhere. The coverage maps display only the predicted and approximate optimal wireless coverage for voice calls including the coverage area of the network's roaming partners, if applicable. The coverage areas shown do not guarantee service availability, and may include locations with limited or no coverage. Within coverage areas, there may be significant limitations or interruptions in coverage that may impact service and result in dropped and blocked connections or call interference. This could occur due to many factors including your device, network changes, network traffic volume, network outages, technical limitations, signal strength, the terrain, other obstructions, weather and other conditions. You will not be able to make 911 calls if your Service is not available. The coverage depicted on the Telcel America coverage maps is based on the information provided by other carriers and public sources and we cannot guarantee their accuracy. Coverage maps for your network may also vary based on your home location so please refer to our website for the most up-to-date coverage map applicable to your device and geographic area. Telcel America is not responsible for any Service outages, interruptions in service or decline in the quality of service regardless of the cause.

9. EMERGENCY CALLS: Do not rely solely on your Telcel America Home Phone in an emergency situation. In an emergency, locate the nearest landline phone and call for help.

10. LIMITATIONS OF SERVICE AND USE OF EQUIPMENT: Service is subject to transmission limitations caused by certain equipment and compatibility issues, atmospheric, topographical and other conditions. Further, service may be temporarily refused, limited, interrupted or curtailed due to system capacity limitations, technology migration or limitations imposed by the Carrier, or because of equipment modifications, upgrades, repairs or relocations or other similar activities necessary or proper for the operation or improvement of the Carrier's radio telephone system. Telcel America does not warrant or guarantee availability of network or of any Services at any specific time or geographic location or that the Service will be provided without interruption. Neither Telcel America, nor any Carrier, shall have any liability for Service failures, outages or limitations of Service.

11. LIMITATION OF LIABILITY: Your Service may be unavailable, interrupted, delayed or limited for a variety of reasons outside of Telcel America's control. Service is not available for purchase and use in all sales channels or areas. There are gaps in service within the service areas shown on coverage maps, which, by their nature, are only approximations of actual coverage. Telcel America does not guarantee you uninterrupted service or coverage. We cannot assure you that if you place a 911 call you will be found. Telcel America will not be liable to you for any actual, direct or indirect, special, incidental, consequential, exemplary or punitive damages of any kind, including lost profits (regardless of whether it has been notified such loss may occur) by reason of any act or omission in its provision of Equipment and/or Services or by reason of any interruption in service. Telcel America will not be liable for any act or omission of any other person or company furnishing a part of our Services or Equipment or for any damages that result from any Service or Equipment provided by or manufactured by third parties.

You agree that neither we nor our vendors, suppliers or licensors are responsible for any damages you may suffer or incur resulting from: (a) anything done or not done by another person; (b) providing or failing to provide Service, including, but not limited to, deficiencies or problems with your Equipment or network coverage (for example, dropped, blocked, interrupted service, etc.); (c) traffic or other accidents, or any health-related claims relating to our service; (d) an interruption or failure in accessing or attempting to access emergency services from a phone, including through 911, Enhanced 911 or otherwise; (e) interrupted, failed, or inaccurate location information services; (f) information or communication that is blocked by a spam filter; (g) damage to your phone or any computer or equipment connected to your phone, or damage to or loss of any information stored on your phone, computer or equipment from your use of the Services or from viruses, worms, or downloads of malicious content, materials, data, text, images, video or audio; or (h) things beyond our control, including acts of God (for example, weather-related phenomena, fire, earthquake, hurricane, etc.), riot, strike, war, terrorism or government orders or acts.

12. INDEMNIFICATION: You agree to indemnify and hold harmless Telcel America and TracFone Wireless, Inc. from any and all liabilities, penalties, claims, causes of action, and demands brought by third parties (including the costs, expenses, and attorneys' fees on account thereof resulting from your use of Telcel America Home Phone Equipment and/or Services, whether based in contract or tort (including strict liability) and regardless of the form of action.

13. UNAUTHORIZED USAGE OR RESALE: The Equipment is sold exclusively for use by you, the end consumer, with the Service available solely within the United States. Any other use of your Equipment including, without limitation, activation and/or use on a network other than Telcel America, any resale, unlocking and/or reflashing of the handset is unauthorized and constitutes a violation of your agreement with Telcel America. You agree not to unlock, reflash, tamper with or alter your Equipment, enter unauthorized PINs, engage in any other unauthorized or illegal use of your Equipment or the Service, or assist others in such acts, or to sell and/or export Equipment outside of the United States. Improper, illegal or unauthorized use of your Equipment may result in immediate discontinuance of Service and legal action. These acts violate Telcel America's rights and state and federal laws. Telcel America will prosecute violators to the full extent of the law. Telcel America reserves the right to cancel any Service without notice.

14. DISPUTE RESOLUTION: You agree that you will first contact us with any dispute and provide a written description of the nature of the dispute, all relevant documents and other information

concerning the dispute and your proposed resolution before taking any legal action. If we are unable to reach a resolution of your dispute within 60 days of your notice to us, you agree that instead of filing a lawsuit or small claims action in a court of law, you will submit the dispute to binding arbitration as set forth in this provision.

BINDING ARBITRATION: PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS RIGHTS THAT YOU MAY OTHERWISE HAVE. IT PROVIDES FOR RESOLUTION OF ALL DISPUTES AND CLAIMS (INCLUDING ONES THAT ALREADY ARE THE SUBJECT OF LITIGATION), EXCEPT FOR CLAIMS CONCERNING THE UNAUTHORIZED RESALE, EXPORT, ALTERATION, AND/OR TAMPERING OF YOUR TELCEL AMERICA HOME PHONE, ITS SOFTWARE, THE SERVICE AND/OR PIN NUMBERS, THROUGH ARBITRATION INSTEAD OF SUING IN COURT IN THE EVENT THE PARTIES ARE UNABLE TO RESOLVE A DISPUTE OR CLAIM. ARBITRATION IS BINDING AND SUBJECT TO ONLY A VERY LIMITED REVIEW BY A COURT. THIS ARBITRATION CLAUSE SHALL SURVIVE TERMINATION OF Telcel America'S AGREEMENT WITH YOU. This provision is intended to encompass all disputes or claims arising out of your relationship with Telcel America, arising out of or relating to the Service or any equipment used in connection with the Service (whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory). Nothing contained in this arbitration provision shall preclude Telcel America from bringing claims concerning the unauthorized resale, export, alteration, and/or tampering of your Telcel America phone, its software, the Service and/or PIN numbers in state or federal court. References to you and Telcel America include, where applicable, our respective subsidiaries, affiliates, predecessors in interest, successors, and assigns. All claims will be resolved by binding arbitration where permitted by law. You must first present any claim or dispute to Telcel America by contacting Customer Care to allow an opportunity to resolve the dispute prior to initiating arbitration. The arbitration of any dispute or claim shall be conducted in accordance with the American Arbitration Association ("AAA") under the Wireless Industry Arbitration Rules ("WIA Rules"), as modified by this agreement. You and Telcel America agree that use of the Service evidences a transaction in interstate commerce and this arbitration provision will be interpreted and enforced in accordance with the Federal Arbitration Act and federal arbitration law. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this agreement. You and Telcel America agree that any arbitration will be conducted on an individual basis and not on a consolidated, class wide or representative basis. Further, you agree that the arbitrator may not consolidate proceedings or more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. If the preclusion of consolidated, class wide or representative proceedings is found to be unenforceable, then this entire arbitration clause shall be null and void. All fees and expenses of arbitration will be divided between you and Telcel America in accordance with the WIA Rules, except that Telcel America will reimburse you for the amount of the filing fee in the event you prevail in the arbitration. Each party will bear the expenses of its own counsel, experts, witnesses, and preparation and presentation of evidence. If for any reason this arbitration provision is deemed inapplicable or invalid, or to the extent this arbitration provision allows for litigation of disputes in court, you waive to the fullest extent permitted by law, (i) the right to a trial by jury and (ii) any claims for punitive or exemplary damages. Unless Telcel America and you agree otherwise, the location of any arbitration shall be Miami, Florida. Except where prohibited by law, Telcel America and you agree that no arbitrator has the authority to award punitive damages or any other damages not measured by the prevailing party's actual damages. Neither you nor Telcel America shall disclose the existence, contents, or results of any arbitration except to the extent required by law. Judgment on the award rendered may be entered by any court having jurisdiction.

15. CHOICE OF LAW: These Terms and Conditions shall be construed under the laws of Florida, without regard to its choice of law rules, except for the arbitration provision contained in these Terms and Conditions, which will be governed by the Federal Arbitration Act. This governing law provision applies no matter where You reside, or where You use or pay for the Services.

16. PRIVACY POLICY: To view our Privacy Policy please refer to our website.

17. TELCEL AMERICA UNLIMITED INTERNATIONAL CALLING SERVICE ADDITIONAL TERMS AND CONDITIONS: By purchasing or using the Telcel America Home Phone Plan, the user (or "You") accept/s the rates, terms, and conditions ("Terms") set forth below as such Terms are updated from time to time on our Website.

The Telcel America Home Phone Card is intended for live dialogue between two individuals for personal use. It may not be used for any other purpose including, but not limited to, conference calling, monitoring services, data transmissions, transmission of broadcasts, transmission of recorded material, interconnection to other networks, telemarketing, autodialed calls, other commercial uses, or other connections that do not consist of uninterrupted live dialogue between two individuals. The service is not for commercial use or resale. Loaning or renting your handset or service to other persons for their use or calling, hosting, establishing or maintaining a Chat Line is not considered personal use. We will presume certain usage, dialing, or calling patterns indicate that you are not using the international service for your personal use and we reserve the right to suspend, terminate or restrict your services with no prior notice.

The Telcel America Home Phone Card will allow you to place unlimited calls to select destinations internationally and use up to 400 minutes for calls to mobile phones in Mexico. It will not allow you to place calls to all destinations or to all countries, and it is limited to up to fifteen (15) different international phone numbers per month. The service excludes calls to higher cost cellular, non-geographic and premium numbers, and calls originating outside the United States. Roaming is not available for international service. The destinations which are available may change without notice at any time. The Telcel America Home Phone Card is not a substitute for regular international calling services. The Telcel America Home Phone Card excludes certain call types such as calls to non-geographic and premium numbers. In order to determine if your destination of choice is available on the service, you may check our website: www.TelcelAmericaHomePhone.com. You can also check to see if your specific destination is covered by texting 011 + Country Code + City Code + Phone Number to 70257 from a cellular phone. Standard text message rates apply. Direct dialing is not available for international calling. An access number must be used in order to initiate international calls. To make international calls first dial 1- 443-453-0031.

Telcel America will presume certain usage, dialing or calling patterns to indicate that you are using the ILD Service in violation of these Terms and Conditions and We reserve the right to suspend, terminate or restrict Your Services without prior notice. If You believe that We are in error, You may contact customer Service and depending on the circumstances, We may reactivate Your Unlimited International Service. If, however, You continue Your usage, dialing or calling patterns that We deem connote non-personal use in violation of these terms and conditions, We reserve the right to suspend, terminate or restrict Your Services with no prior notice. You will not receive a refund if your service is terminated for violating these terms and conditions.

International telephone service may be provided by other carriers, many of whom Telcel America may not have a direct contractual relationship or service level agreements. In addition, the service provided by these third parties may not be the same as service provided in the United States or by other international long distance carriers. Events beyond our control may affect the availability and/or quality of service.

No warranty, express or implied, is made regarding the condition or fitness of the services offered or use of the service for any particular use or purpose, including warranties of title or implied warranties of merchantability or non-infringement. Telcel America does not authorize anyone to make a warranty on its behalf and you may not rely on any statement of warranty as a warranty by Telcel America.

You acknowledge that our service is provided "AS IS" and Telcel America makes no warranty to You or to any third party whatsoever, directly or indirectly, express, implied or statutory, as to the suitability, durability, description, quality, title, non-infringement, merchantability, completeness or fitness for use or purpose of the service. All such warranties are hereby expressly excluded and disclaimed. We also make no warranty that the service will be uninterrupted or error free. We do not authorize anyone, including, but not limited to, Telcel America employees, to make any warranties on our behalf and You should not rely on any such statement. Your use of the Telcel America service is solely at Your risk.

Your service may be unavailable, interrupted, delayed or limited for a variety of reasons outside of Telcel America's control. Telcel America International Service is subject to transmission limitations caused by certain equipment and compatibility issues, atmospheric, topographical and other conditions. Further, service may be temporarily refused, limited, interrupted or curtailed due to system capacity limitations, technology migration or limitations imposed by the Carrier, or because of equipment modifications, upgrades, repairs or relocations or other similar activities necessary or proper for the operation or improvement of the Carrier's radio telephone system. Telcel America does not warrant or guarantee availability of Telcel America International Service at any specific time or in any specific geographic location or that the Telcel America International Service will be provided without interference or interruption. Neither Telcel America, nor any Carrier, shall have any liability for service failures, outages or limitations of service. Not all services are available for purchase or use in all sales channels, in all areas or with all devices.

IN NO EVENT SHALL TELCEL AMERICA, ITS EMPLOYEES, LICENSORS OR AFFILIATES BE LIABLE TO ANY PARTY FOR ANY LOSS OF PROFITS, REVENUE, SALES OR DATA; ANY COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; PROPERTY DAMAGE, PERSONAL INJURY, INTERRUPTION OF BUSINESS, OR LOSS OF BUSINESS INFORMATION; OR FOR ANY OTHER SPECIAL, DIRECT, INDIRECT, INCIDENTAL, ECONOMIC, COVER, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED AND WHETHER ARISING UNDER CONTRACT, TORT, NEGLIGENCE, OR OTHER THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE TELCEL AMERICA ILD SERVICE, EVEN IF TELCEL AMERICA AND/OR ITS LICENSORS OR AFFILIATES ARE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WITH RESPECT TO JURISDICTIONS THAT MAY NOT ALLOW THE EXCLUSION OF LIABILITY, BUT MAY ALLOW LIABILITY TO BE LIMITED IN SOME CASES, TELCEL AMERICA, ITS EMPLOYEES, LICENSORS AND AFFILIATES' LIABILITY SHALL BE LIMITED TO US \$50.

18. LIMITED WARRANTY: Your Equipment is covered by a one year limited warranty, set forth below, administered by Telcel America. You may obtain warranty service directly from Telcel America.

How to obtain Warranty Service. To obtain warranty service please contact Technical Support at 1-800-220-9518. If your problem cannot be resolved over the phone, our technicians will provide you with a Ticket Number, which you will use to send your Equipment to the designated Service Center for repair or replacement, at Telcel America's discretion.

Terms of Limited Warranty. Telcel America warrants to you, the Customer, that your Telcel America Home Phone Equipment ("Product") is free from defects in material and workmanship that result in Product failure during normal usage, according to the following terms and conditions:

1. The limited warranty for the Product extends for one (1) year beginning on the date of the purchase of the Product.
2. The limited warranty extends only to the original purchaser ("Consumer") of the Product and is not assignable or transferable to any subsequent purchaser/end-user.
3. The limited warranty extends only to Consumers who purchase the Product in its original packaging from an authorized dealer.
4. During the limited warranty period, Telcel America will replace or repair, at Telcel America's sole option, any defective Products or parts (except as excluded below), or any Products or parts that will not properly operate for their intended use (except as excluded below) with new or refurbished replacement Products or parts if such replacement or repair is needed because of Product malfunction or failure during normal usage. Telcel America may, at its sole discretion, replace the Product with a refurbished Product of the same model if available, or if not available, of a comparable model. The limited warranty does not cover loss of personal information, passwords, contacts, music, ringtones, pictures, videos, applications or other content, memory cards, software, defects in appearance, cosmetic, decorative or structural items, including framing, and any non-operative parts. Telcel America's limit of liability under this limited warranty is the actual cash value of the Product at the time the Consumer returns the Product to Telcel America for repair, determined by the price paid by the Consumer for the Product less a reasonable amount for usage. Telcel America shall not be liable for any other losses or damages. These remedies are the Consumer's exclusive remedies for breach of warranty.
5. Upon request from Telcel America, the Consumer must prove the date of the original purchase of the Product by a dated bill of sale or dated itemized receipt.
6. The Consumer shall have no coverage or benefits under this limited warranty if any of the following conditions are applicable:
 - a) The Product has been subjected to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of Telcel America, including damage caused by shipping.
 - b) The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source, damage caused by computer or internet viruses, bugs, worms, Trojan Horses, cancelbots or damage caused by the connection to other products not recommended for interconnection by Telcel America.

c) Telcel America was not advised in writing by the Consumer of the alleged defect or malfunction of the Product within fourteen (14) days after the expiration of the applicable limited warranty period.

d) The Product serial number plate or the enhancement data code has been removed, defaced or altered.

e) The defect or damage was caused by the defective function of the cellular system or by inadequate signal reception by the external antenna, or viruses or other software problems introduced into the Product.

f) The Product is outside of the one (1) year Limited Warranty period.

7. Telcel America does not warrant uninterrupted or error-free operation of the Product or service. Telcel America cannot and does not guarantee that your communications will be private or secure; it is illegal for unauthorized people to intercept your communications, but such interceptions can occur. If a problem develops during the limited warranty period, the Consumer shall contact Customer Care for repair or replacement processing of the Product. Telcel America shall, at its discretion, provide a replacement Product that may consist of refurbished Equipment of the same model if available, or of a comparable model.
8. You (the Consumer) understand that the Product may consist of refurbished Equipment that contains used components, some of which have been reprocessed. The used components comply with Product performance and reliability specifications.
9. TELCEL AMERICA EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR USE. THE FOREGOING LIMITED WARRANTY IS THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. TELCEL AMERICA SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF ANTICIPATED BENEFITS OR PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF DATA, PUNITIVE DAMAGES, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT OR FACILITIES, DOWNTIME, THE CLAIMS OF ANY THIRD PARTIES, INCLUDING CUSTOMERS, AND INJURY TO PROPERTY, RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL OR EQUITABLE THEORY, EVEN IF TELCEL AMERICA KNEW OF THE LIKELIHOOD OF SUCH DAMAGES. TELCEL AMERICA SHALL NOT BE LIABLE FOR DELAY IN RENDERING SERVICE UNDER THE LIMITED WARRANTY, LOSS OF USE DURING THE PERIOD THAT THE PRODUCT IS RETURNED FOR REPLACEMENT OR WARRANTY SERVICE OR FOR THE LOSS OR UNAUTHORIZED USE OF CUSTOMER PASSWORDS, PERSONAL INFORMATION, CONTACTS, PICTURES, VIDEOS, APPLICATIONS, MUSIC, RINGTONES OR OTHER CONTENT.
10. Some states do not allow the exclusion or limitation of incidental and consequential damages, so certain of the above limitations or exclusions may not apply to you (the Consumer). This limited warranty gives the Consumer specific legal rights and the Consumer may also have other rights which vary from state to state.
11. Telcel America neither assumes nor authorizes any authorized service center or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this limited warranty including the provider or seller of any extended warranty or service agreement.
12. This is the entire warranty between Telcel America and the Consumer, and supersedes all prior and contemporaneous agreements or understandings, oral or written, relating to the Product, and no representation, promise or condition not contained herein shall modify these terms.

- 13.** This limited warranty allocates the risk of failure of the Product between the Consumer and Telcel America. The allocation is recognized by the Consumer and is reflected in the purchase price.

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HEALTH AND SAFETY INFORMATION

This section contains important information pertaining to the operating instructions of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

Electronic Device

Power off your device if using the device is prohibited. Do not use the device when using the device causes danger or interference with electronic devices.

Medical Device

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device when using the device is prohibited.
- Pacemaker manufacturers recommend that a minimum distance of 15cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If you are using a pacemaker, use the device on the opposite side of the pacemaker and do not carry the device in your front pocket.
- Some wireless devices may affect the performance of hearing aids. For any such problems, consult your service provider.

Potentially Explosive Atmosphere

Power off your device in any area with a potentially explosive atmosphere, and comply with all signs and instructions. Areas that may have potentially explosive atmospheres include the areas where you would normally be advised to turn off your vehicle engine. Triggering of sparks in such areas could cause an explosion or a fire, resulting in bodily injuries or even deaths. Do not power on your device at refueling points such as service stations. Comply with restrictions on the use of radio equipment in fuel depots, storage, and distribution areas, and chemical plants. In addition, adhere to restrictions in areas where blasting operations are in progress. Before using the device, watch out for areas that have potentially explosive atmospheres that are often, but not always, clearly marked. Such locations include areas below the deck on boats, chemical transfer or storage facilities, and areas where the air contains chemicals or particles such as grain, dust, or metal powders. Ask the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) whether this device can be safely used in their vicinity.

Traffic Security

- Do not use your device while driving, and observe the local laws and regulations.
- Do not use your device while flying in an aircraft. Power off your device before boarding an aircraft. Using wireless devices in an aircraft may cause danger to the operation of the aircraft and disrupt the wireless telephone network. It may also be considered illegal.

Operating Environment

- Do not use or charge the device in dusty, damp, and dirty places or places with magnetic fields. Otherwise, it may result in a malfunction of the circuit.
- On a stormy day with thunder, do not use your device, to prevent any danger caused by lightning.
- When you are on a call, do not touch the antenna. Touching the antenna affects the call quality and results in increase in power consumption. As a result, the talk time and the standby time are reduced.
- Use accessories authorized by the manufacturer. Using unauthorized accessories will render the warranty null and void.

- Because the device needs to disperse heat during working, place the device and the power supply in a ventilated and shady place. Never cover the device, put objects on it, or place it near water, fire as well as inflammable and explosive materials.
- This device should be installed and operated with a minimum distance of 20cm between the antenna and all persons.
- Keep the ambient temperature between -10°C and 45°C while the device is being charged. Keep the ambient temperature between -10°C to 55°C for using the device powered by a battery.

Safety of Children

Comply with all precautions with regard to children's safety. Letting the child play with your device or its accessories, which may include parts that can be detached from the device, may be dangerous, as it may present a choking hazard. Ensure that small children are kept away from the device and accessories.

Accessories

Use the accessories delivered only by the manufacturer. Using accessories of other manufacturers or vendors with this device model may invalidate any approval or warranty applicable to the device, result in the non-operation of the device, and cause danger.

Battery and Charger

- Unplug the charger from the electrical plug and the device when not in use.
- Do not connect two poles of the battery with conductors, such as metal materials, keys, or jewelries. Otherwise, the battery may be short-circuited and may cause injuries and burns on your body.
- Do not disassemble the battery or solder the battery poles. Otherwise, it may lead to electrolyte leakage, overheating, fire, or explosion.
- If battery electrolyte leaks out, ensure that the electrolyte does not touch your skin and eyes. When the electrolyte touches your skin or splashes into your eyes, wash your eyes with clean water immediately and consult a doctor.
- If there is a case of battery deformation, color change, or abnormal heating while you charge or store the battery, remove the battery immediately and stop using it. Otherwise, it may lead to battery leakage, overheating, explosion, or fire.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using the cable at once. Otherwise, it may lead to an electric shock, a short circuit of the charger, or a fire.
- Do not dispose of batteries in fire as they may explode. Batteries may also explode if damaged.
- Danger of explosion if battery is incorrectly replaced. Recycle or dispose of used batteries according to the local regulations or reference instruction supplied with your device.

Cleaning and Maintenance

- The device, battery, and charger are not water-resistant. Keep them dry. Protect the device, battery, and charger from water or vapor. Do not touch the device or the charger with a wet hand. Otherwise, it may lead to a short circuit, a malfunction of the device, and an electric shock to the user.
- Do not place your device, battery, and charger in places where they can get damaged because of collision. Otherwise, it may lead to battery leakage, device malfunction, overheating, fire, or explosion.
- Do not place magnetic storage media such as magnetic cards and floppy disks near the device. Radiation from the device may erase the information stored on them.

- Do not leave your device, battery, and charger in a place with an extreme high or low temperature. Otherwise, they may not function properly and may lead to a fire or an explosion.
- Do not place sharp metal objects such as pins near the earpiece. The earpiece may attract these objects and hurt you when you are using the device.
- Before you clean or maintain the device, power off the device and disconnect it from the charger.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device and the charger. Otherwise, parts of the device may be damaged or a fire can be caused. You can clean the device and the charger with a piece of damp and soft antistatic cloth.
- Do not dismantle the device or accessories. Otherwise, the warranty on the device and accessories is invalid and the manufacturer is not liable to pay for the damage.

Emergency Call

You can use your device for emergency calls in the service area. The connection, however, cannot be guaranteed in all conditions. You should not rely solely on the device for essential communications.

Federal Communications Commission (FCC) Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications made to this device not expressly approved by Huawei Technologies Co., Ltd. may void the FCC authorization to operate this device.

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Notice

Some features of the product and its accessories described herein rely on the software installed, capacities and settings of local network, and may not be activated or may be limited by local network operators or network service providers, thus the descriptions herein may not exactly match the product or its accessories you purchase.

Huawei Technologies Co., Ltd., and Huawei Device USA Inc. reserves the right to change or modify any information or specifications contained in this manual without prior notice or obligation.

NO WARRANTY

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Import and Export Regulations

Customers shall comply with all applicable export or import laws and regulations and will obtain all necessary governmental permits and licenses in order to export, re-export or import the product mentioned in this manual including the software and technical data therein.