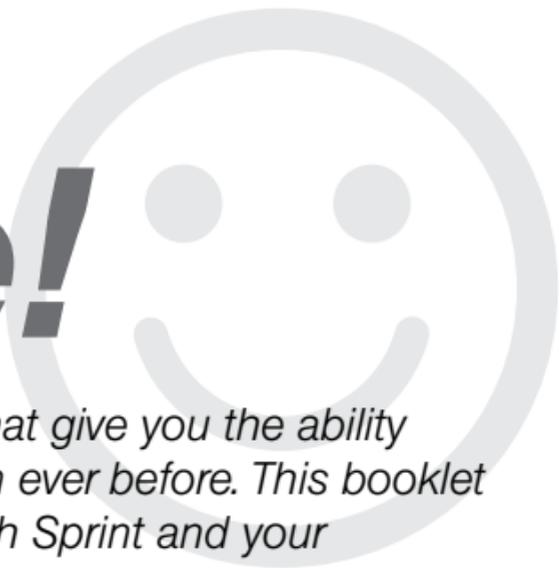# Get
Started

All you need to know to get going.

DURAMAX
by KYOCERA

Sprint

Welcome!

Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your KYOCERA DuraMax.

Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your phone.

Using This Guide

This Get Started guide is designed to help you set up and use your new KYOCERA DuraMax. It's divided into four sections to help you find the information you need quickly and easily.

- **Get Ready** — *page 1* — *Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.*

- **Use Your Phone** — *page 3* — *Take advantage of your phone's features and Sprint services, from the basics (making calls) to the more advanced (taking pictures, pairing with Bluetooth devices, and more).*

- **Get the Most Out of Sprint Direct Connect** — *page 16* — *Learn the basics of using Sprint Direct Connect, which lets you connect to other Sprint Direct Connect users with the push of a button.*

- **Tools & Resources** — *page 21* — *Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/support.*

Your KYOCERA DuraMax

Earpiece

Main Screen

External Speaker Button

Call List Button

Volume Button

Speaker

Navigation Key

MENU/OK Key

Softkeys

Camera Key

BACK Key

TALK Key

END/ POWER Key

SPEAKER Key

Microphone

Keypad

Internal Antenna

Direct Connect Button

Outer Screen

LED Indicator

Internal Antenna

Camera Lens

Flash

Headset Jack

micro SD Card (Internal)

Charger/ Accessory Jack

Battery Cover Release Latch

Get Your Phone Ready

Install the Battery

1. Insert the battery, contacts end first, and gently press into place.
2. Replace the cover, making sure all tabs on the cover align with the battery compartment slots and press down until the cover snaps into place.
3. Slide the battery cover release latch into the locked position.

Charge the Battery

1. Plug the USB connector into the charger/accessory jack on the left side of your phone.
2. Plug the AC adapter into an electrical outlet.

Turn the Phone On

► Press [END⊙] to turn your phone on.

Activate Your Phone

Activate Your Phone
- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a **Hands Free Activation** screen at startup. When it's finished, touch **OK** to continue. To confirm your activation, make a phone call.
- If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions.

When you have finished, if your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

Turn the Phone Off
- Press and hold [END] to turn the phone off.

Use Your Phone: Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Press and hold `1`.
2. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Your Voicemail

▶ Press and hold `1`.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press ★.

Phone Calls

Make a Phone Call

1. Enter a number from standby mode.
2. Press `BACK` to delete one or more digits.
3. Press `TALK`, `SPEAKER`, or the external speaker button.
4. Press `END⊕` when you are finished.

Answer an Incoming Call

• Press `TALK` to answer an incoming call.

In-Call Options

Pressing OPTIONS (right softkey) during a call displays a list of available in-call features. To select an option, highlight the option and press `MENU/OK`.

• Transfer Audio to switch the call to a Bluetooth device (if applicable).

• Save to save the current call's phone number in your Contacts.

• Contact Details to display information about the caller stored in your Contacts.

• Main Menu to display the phone's main menu.

• 3-Way Call to open a call with two other parties.

• Contacts to display your Contacts list.

Contacts

View Contacts

1. Press **Contacts** (right softkey) from the standby screen.
2. Use the navigation key to scroll through the list to view your contacts.

Add a New Contact

1. In standby mode, press **CONTACTS** (right softkey) > **Add New...** > **New Contact**.
2. Enter a name for the new entry and press the navigation key down.
3. Enter the phone number and press [MENU/OK].
4. Highlight a number type for the entry (**Mobile**, **Mobile+DC**, **Home**, **Work**, **DC Only**, **Pager**, **Fax**, or **Other**) and press [MENU/OK].
5. Press **DONE** (left softkey).

Edit Contacts

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight the entry you want to edit and press **OPTIONS** (right softkey) > **Edit Contact** or **Edit Group**.
3. Highlight the information you wish to edit.
4. Add or edit the information and press [MENU/OK].
5. Press **DONE** (left softkey) or **SAVE** (left softkey) to save your changes.

Delete a Contacts Entry

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry or a group you want to delete.
3. Press **OPTIONS** (right softkey) > **Delete Contact** or **Delete Group**.
4. Press **DELETE** (left softkey).

Use Your Phone

Messages

Send a Message

1. Press `MENU/OK` > Messaging.

2. Press Send Message.

3. Select a recipient from the list or from the following options:

   • Go to Contacts to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)

   • MULTIPLE (left softkey) to select multiple recipients. Press CONTINUE (left softkey) when you have finished selecting and entering recipients. (You may include up to 40 recipients per message.)

   • NEW ADDRESS (right softkey) to enter a recipient's phone number or email address directly. Press CONTINUE (left softkey) to proceed.

4. Compose a message.

   • Press OPTIONS (right softkey) to select additional options.

5. Select <Add Attachment> and select a category of files you would like to attach (Picture, Video, Voice, Audio, or File Manager).

6. Select a location where your file is stored. (You can also choose to take a new picture or video, or to record a new voice or audio clip.)

7. Select files you would like to attach.

8. Review your message and press SEND (left softkey).

To read a message

► When you receive a message, your phone will display a notification message. Use your navigation key or select View.

To reply to a message:

1. While the message is displayed, press REPLY (left softkey).
   • Select Reply to Sender, or select Reply All if you are replying to a message with multiple recipients.
2. Compose a reply and press SEND (left softkey).

Be a hero. Don't drive distracted.

Focus on driving

Email Setup

Email allows you to stay connected 24 hours a day anywhere on the Nationwide Sprint Network. You can set up email accounts through the email application.

Set Up an Email Account

1. Press $\boxed{\text{MENU} \atop \text{OK}}$ > Web.
2. From the SprintWeb℠ home page, select Messaging > Email.
3. Select Yahoo! Mail, AOL & AIM Mail, or MSN Hotmail.
4. Use your keypad to enter the required sign-in information for the selected provider, such as user name, email address, or password, and select Sign In. (Your mailbox for the selected provider will be displayed.)
5. Follow the onscreen instructions to read, reply to, compose, and send messages and manage your email account.

Web

Find sports scores, news, and weather. Shop online. Browse the Web just the way you want to.

• Press `[MENU/OK]` > **Web**. (Your data connection starts and you see the SprintWeb℠ home page.)

   Note: If Net Guard is enabled and displayed, press YES (left softkey) to continue and launch the Web.

• While connecting, you may see an animation before the home page appears.

   Tip: To change the default launch page to the last page you viewed, press Options (right softkey) and select Browser settings > Startup page > Use the last page I visited > Confirm (left softkey).

Download Games, Ringers, and More

You have access to a dynamic variety of downloadable content, such as games, ringers, screen savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

Access the Download Menus

1. Press $\boxed{\text{MENU} \atop \text{OK}}$ > My Stuff.
2. Select a download category (Games, Ringers, Screen Savers, or Applications), and then select Get New.

   – or –

   Select Call Tones. (The browser will start and take you to the corresponding download menu.)

– or –

1. From the SprintWeb℠ home page, select Downloads, and then select Sprint Downloads.
2. Select a download category (Call Tones, Games, Ringers, Screen Savers, or Applications) to go to the corresponding download menu.

Download an Item

Once you've selected an item you wish to download, highlight it and press $\boxed{\text{MENU} \atop \text{OK}}$. You will see a summary page for the item including its title, the vendor, the download details, and the cost. Links allow you to view the License Info page, which outlines the price, license type, and length of license for the download, and the Terms of Use page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, use your navigation key to move the cursor over **Buy**. When the cursor changes from an arrow into a hand, press `[MENU/OK]`. The item will download automatically. When you see the **NEW DOWNLOAD** screen, you have successfully downloaded the item to your phone. (When you download a call tone, you will not see the **NEW DOWNLOAD** screen. Instead, you will see a screen giving you the option to set the downloaded call tone as your default.)

   Note: If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:

   • Select a menu such as **Run/Open/Listen/ View/Play** to start the downloaded item.

Your data session will end, and your phone will redirect you to the appropriate phone menu screen.

   • Select **Assign** to assign a ringer or screen saver to a phone function.

   • Select **Settings** to configure downloaded games or applications.

   • Select **Shop** to browse for other items to download.

   • Press `[END]` to quit the browser and return to standby mode.

Camera & Camcorder

Take a Picture

1. Press $\boxed{\text{MENU} \atop \text{OK}}$ > **Photos & Videos** > **Camera** to activate camera mode.

   Shortcut: To activate camera mode, you can also press and hold $\boxed{\text{ⓞ}}$.

2. Using the phone's main screen as a viewfinder, aim the camera lens at your subject.

3. Press $\boxed{\text{ⓞ}}$, $\boxed{\text{MENU} \atop \text{OK}}$, or **CAPTURE** (left softkey) until the shutter sounds. The picture will automatically be saved in the selected storage area.

   • To return to camera mode to take another picture, press **CAMERA** (left softkey) or $\boxed{\text{ⓞ}}$.

Record a Video

1. Press $\boxed{\text{MENU} \atop \text{OK}}$ > **Photos & Videos**.

   Shortcut: Press $\boxed{\text{ⓞ}}$ to access the Photos & Videos menus.

2. Press **Camcorder** > **Video Mail** or **Long Video** to activate camcorder mode.

   Note: Video Mail is limited to 50 seconds if Quality is set to Fine and 70 seconds if set to Normal.

   Note: The length of a Long Video will vary depending on the quality settings and storage type used (phone or memory card).

3. Using the phone's main screen as a viewfinder, aim the camera lens at your subject.

4. Press $\boxed{\text{ⓞ}}$, $\boxed{\text{MENU} \atop \text{OK}}$, or **RECORD** (left softkey) to begin recording.

5. Press $\boxed{\text{ⓞ}}$ or **STOP** (right softkey) to stop recording. The video will automatically be saved in your designated storage area.

   • To return to camcorder mode to take another video, press **CAMCORDER** (left softkey) or $\boxed{\text{ⓞ}}$.

Camcorder Settings

1. From camcorder mode, press **OPTIONS** (right softkey) > **Video Settings**.
2. Select an option and press [MENU/OK].
   - **Resolution** to select video resolution from QCIF (176x144) or Sub-QCIF (128x96).
   - **Quality** to select video quality from Fine or Normal.
   - **Silent Movie** to select On to record without sound. Select Off to deactivate this feature.
   - **Cue Sound** to select a cue sound (Default, "Action & Cut," or "Ready & Stop").
   - **Auto Save to** to select the storage area for the videos.
   - **Auto Review** to select whether or not the video is displayed for review after you finish recording.

Share Pictures and Videos Using Messaging

1. Press [MENU/OK] > **Photos & Videos** > **My Photos & Videos** > **In Phone** or **On Memory Card**.
2. Select your pictures or videos to send.
   - Press **OPTIONS** (right softkey) > **Select Multiple** to select multiple pictures or videos.
3. Press **SEND** (left softkey) > **Contact**.
4. Select the recipient from the list or from the following options:
   - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)
   - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished selecting and entering recipients. (You may include up to 40 recipients per message.)
   - **NEW ADDRESS** (right softkey) to enter a recipient's wireless phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.
5. Compose a message.
6. Confirm the recipients, message, and pictures or videos. (You may also select additional options by pressing the right softkey. Follow the onscreen instructions to add available options.)
7. Press **SEND** (left softkey) to send the pictures and videos.

Bluetooth

Turn Bluetooth On and Off

1. Press $\boxed{\overset{\text{MENU}}{\text{OK}}}$ > Tools > Bluetooth > On/Off.

2. Press ON (left softkey) to enable Bluetooth. Press OFF (left softkey) to disable Bluetooth.

Pair Bluetooth Devices

1. Press $\boxed{\overset{\text{MENU}}{\text{OK}}}$ > Tools > Bluetooth > Add New.

2. Select the device you wish to pair with and press $\boxed{\overset{\text{MENU}}{\text{OK}}}$.

3. Enter the passkey and press $\boxed{\overset{\text{MENU}}{\text{OK}}}$.

4. (Optional) Edit the device name and press SAVE (left softkey).

   Note: Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth compatible devices.

Share Contacts, Files, or Pictures Using Bluetooth

1. Press $\boxed{\overset{\text{MENU}}{\text{OK}}}$ > Tools > Bluetooth > Trusted Devices.

2. Select the device from the Trusted Devices list and press TRANSFER... (left softkey).

3. Select an item (Contacts, Photos / Videos, Music, Files, or Calendar Events) and press $\boxed{\overset{\text{MENU}}{\text{OK}}}$.

4. Follow the onscreen instructions to select items to send.

5. Read the message and press SEND (left softkey).

GPS Navigation

Your phone's built-in GPS capability gives you access to a number of location-based services.

Note: Before using any navigation programs, make sure your phone is set to allow location detection.

Turn Location On/Off

1. Press [MENU/OK] > Settings > Others > Location > On/Off. (You will see the Location disclaimer.)
2. Read the disclaimer and press [MENU/OK].
3. Select On.

GPS Navigation

1. Press [MENU/OK] > Maps > Sprint Navigation.
2. If this is your first time, follow the onscreen instructions to enter and submit the required registration information.

3. Select an option and follow the onscreen instructions to get directions or view maps.

- **Drive To** lets you enter an address (vocally or using the keypad) or select from categories such as My Favorites, Recent Places, or Businesses to search for turn-by-turn directions.

- **Search** provides a categorized list of locations such as Gas Stations, Grocery Stores, and Hospitals to help find local businesses and services.

- **Maps & Traffic** lets you view maps and get traffic information for your current location or for any other location (same categories as Drive To).

- **Share & More** provides access to additional services such as Share Address, Record Location, and Preferences.

Get the Most out of Sprint Direct Connect

Sprint® Direct Connect® on your Sprint phone offers instant, two-way "walkie-talkie-style" communication between you and your family, friends, and co-workers, all at the click of a button.

Your Direct Connect Number

Your Sprint phone allows you two different options for your Direct Connect number:

• Separate numbers (**DC Only**) – Your Direct Connect number is a unique number (not your wireless number). It is made up of three sets of digits separated by asterisks (for example, 444*5555*111).

• A single number (**Mobile+DC**) – Your Direct Connect number is the same as your wireless number (for example, 555-555-1234).

Important: When the Direct Connect feature is active, your phone's data services are enabled and the Net Guard feature is disabled (Settings > Others > Data Settings > Data and Net Guard).

Display Your Direct Connect Number

▶ Press $\boxed{\text{MENU}\atop\text{OK}}$ > Settings > Phone Info > Phone#/User ID.

Dial Direct Connect Numbers

- If the person you are calling has a separate number for Direct Connect, make sure you dial any asterisks (*) in the number. If you are saving the number in your Contacts, choose DC Only for the phone type.

- If the person you are calling has a single number for both voice calls and for Direct Connect, use that ten-digit phone number to make Direct Connect calls. You do not need to add any asterisks (*) to the number. If you are saving this number in your contacts, choose Mobile+DC for the phone type.

Tip: Users with a Nextel phone must always add asterisks (*) between sets of numbers to dial Direct Connect numbers. If you use a single number, make sure to tell your contacts with Nextel phones to dial the ten-digit number using asterisks (*) in place of hyphens (for example, 555*555*1234).

Make and Answer Direct Connect Calls

Make a Direct Connect Call

1. Use your keypad to enter a Direct Connect number.

   • The Direct Connect number may be the ten-digit wireless phone number of the person you are calling (**Mobile+DC**).

   – or –

   If calling a Nextel customer, the Direct Connect number may have three parts with an asterisk between each part (for example: 444*5555*111). When dialing or saving this type of number, always include the asterisks (★ shift).

2. Press and release the Direct Connect button on the side of your phone.

   • Pressing and releasing the Direct Connect button "pings" the recipient. The recipient's phone emits an incoming tone and displays your name or number. If available, he or she can choose to respond and begin the conversation.

Creating a Group Entry

You can create a group by assigning personal Contacts entries as members and then naming the new group. Each group entry can contain up to 40 members for sending messages, or up to 20 members for making Direct Connect group calls.

1. In standby mode, press **CONTACTS** (right softkey) > **Add New...** > **New Group**.

2. Read the message and press **START** (left softkey).

3. Scroll through the list and press ok for each selection. A check mark will appear in the box next to the selected entry.

4. When you have selected all the entries you want to add, press **CONTINUE** (left softkey).

5. Enter a group name and press ok > **SAVE** (left softkey).

Sending Call Alerts

Call alerts let another Direct Connect user know that you want to communicate using Direct Connect. When the person your are contacting receives your call alert, that person can press the Direct Connect button to immediately begin talking to you.

To send a Call Alert:

1. Enter the Direct Connect number of the person you would like to alert or select a number from History or Contacts.

2. Press **MSG/ALERT** (left softkey) and select **Call Alert**. (A message will appear).

   • From the **Call Alert** screen, you can add a brief text message. Press the navigation key left or right to scroll through available messages.

3. Press and release the Direct Connect button. (The recipient's phone will sound an alert tone and display an alert message.)

Make a Group Connect Call

1. From standby mode, press **CONTACTS** (right softkey).

2. Highlight a Group entry and press and release the Direct Connect button.

3. Continue with the Group Connect call the same as with a regular Direct Connect call.

4. When finished, press [END] to end the call.

Direct Connect

Make and Answer Direct Connect Calls

Answer Direct Connect Calls

When you receive a Direct Connect call, you hear an incoming tone or the phone vibrates, depending on your settings. You will see the Direct Connect number and the caller's name (if available) on your screen. You may also hear the caller's voice through the speakerphone. Default for Direct Connect calls is speakerphone on. You can turn the speakerphone off and listen to Direct Connect calls through the earpiece as you would a regular call, or you can listen through a headset.

1. Press [SPEAKER] or the external speaker button to either enable or disable the Direct Connect speakerphone feature.

   • If you enable the Direct Connect speakerphone (🔊), you will hear the caller's voice through the speakerphone on the front of the phone.

   • If you disable the Direct Connect speakerphone (🔇), you will only hear the caller's voice through the earpiece.

2. Accept the incoming call. If available, the caller's name and Direct Connect number also appear on the display.

3. When the caller has finished speaking, you will hear a tone and see "Push to Talk" on the display.

4. Press and hold the Direct Connect button and wait for a tone to sound and a message ("**Me**") to appear onscreen. Continue the Direct Connect call as described previously.

   Tip: Press [END] or the call list button to dismiss an incoming Direct Connect call.

Helpful Sprint Information

Total Equipment Protection

The protection you need so you can be worry free.

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

• Coverage includes:
  Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, failure from normal wear and tear.

• For more information:
  See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call 1-800-584-3666.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

Tools & Resources

Manage Your Account

Online: sprint.com

- Make a payment, see your bills, enroll in online billing.

- Check minute usage and account balance.

- See or modify the details of your Sprint service plan.

- Get detailed instructions and download content.

From Your Sprint Phone

- Press ⬅️★ SHIFT⬆️ ⬅️4 GHI⬆️ ⬅️TALK⬆️ to check minute usage and account balance.

- Press ⬅️★ SHIFT⬆️ ⬅️3 DEF⬆️ ⬅️TALK⬆️ to make a payment.

- Press ⬅️★ SHIFT⬆️ ⬅️2 ABC⬆️ ⬅️TALK⬆️ to access a summary of your Sprint service plan or get answers to other questions.

From Any Other Phone

- Sprint Customer Service:
  Dial 1-888-211-4727

- Business Customer Service:
  Dial 1-888-788-4727

Resources

Resources For Your Phone

- This *Get Started Guide* to get you up and running.
- **Web** – Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your KYOCERA DuraMax.

Sprint 411

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See sprint.com for pricing and details.

Responsibility

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources. To find out more, visit sprint.com/responsibility.

Tools & Resources

Survey

Please tell us what you think about your new phone.

We are interested in your initial impressions of this new Sprint phone. Within two weeks of your phone purchase, please go to the website http://labs.sprint.com/sprintphonesurvey to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

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The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. Sprint coverage is not available in all markets. See sprint.com/coverage for more details.

Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, press $\boxed{\text{MENU}}$ > **Settings** > **Others** > **Location**. You will then have the option to select **On** or **Off**. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.