



Bullet-Proof Solution™



Please take a few moments to make yourself aware of some Important facts to know about your new Bullet-Proof Solution...

On the following pages, we will outline detailed instructions and Attempt to answer many of the common questions that may arise.

Should you have any additional questions or concerns that are not covered by this manual, please consult with one of our knowledgeable technicians, or check the *Frequently Asked Questions* section of our website:

www.canadianis.com/bulletproof



USER MANUAL



CONGRATULATIONS

on your decision to **Bullet-Proof** your Computer!!

Rest easily - your computer is **completely** impenetrable to ANY unwanted changes!

Enjoy a 100% worry-free experience!

Keep your system running for years...
Never experience slow-downs and degradation that occur from surfing the web and installing unwanted "add-ons"!

No matter **WHO** uses your computer
WHERE they surf, or
WHAT they do...

You'll **NEVER** need to bring your PC to have it 'cleaned-up'.
You'll **NEVER** have to re-install Windows or any program!

Sounds impossible? ...Of course it does...
It **WAS** impossible - before Canadian I.S. Bullet-Proof Solution



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REMEMBER TO BACKUP YOUR DATA!

While all of your WINDOWS Operating System and ALL Programs remain completely impenetrable to attack or corruption, your user data is still subject to accidental changes or deletion.

For this reason, we **STRONGLY** recommend that you perform a regular backup of ALL data: My Documents, Email, Internet Favorites, Desktop.

Although fully accessible via My Documents, etc., all of your data has been relocated into a hidden directory on your Z: drive. This directory is hidden for your protection, but can be easily revealed by temporarily un hiding "SYSTEM FILES".

- ➔ Double-click My Computer
- ➔ Click on TOOLS / FOLDER OPTIONS
- ➔ Click on the VIEW tab and uncheck "Hide protected operating system files"
- ➔ (This change will automatically revert back for you upon your next reboot)

The following important data has already been relocated to your Z: drive by Canadian I.S.:

- My Documents (Including: My Music, My Pictures, My Videos, etc.)
- Any other application data present at the time of the Bullet-Proof implementation
- Email (All Outlook, Outlook Express, or Windows Mail Profile data)
- Internet Explorer Favorites, Mozilla Bookmarks

IMPORTANT:

When you decide to install any future applications, it is YOUR responsibility to fully ensure that all corresponding data is saved somewhere on your Z: drive by default.

Should you have questions regarding changing these settings for any specific application, please consult with the software company directly.

Most software companies, ie: Simply Accounting, Quickbooks, etc. have full instructions right on their website that supplies a detailed step-by-step process for relocating your data in their program.

A Canadian I.S. representative will be more than happy to direct you to the software company responsible for your particular software application.

Keep in mind that there are literally millions of applications available in the market, and it is not possible for us to be familiar with the particular data settings for each.



NOTE:

By default, your PC will be in "BULLETPROOF" state. This is the **ONLY** state you should leave your PC in at all times, unless intentionally making **permanent** changes, deletions or additions to your applications or Windows system settings.

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MAKING PERMANENT SYSTEM CHANGES / ADDITIONS:

Our Bullet-Proof Solution provides you with COMPLETE protection from any unwanted permanent system changes.

Sooner or later, you will likely find it necessary to make permanent changes via new application purchases that you make, updates to an existing component, or simply esthetic changes.

If you ever wish to simply 'test' an application or system change, you may do so without applying the "UNPROTECT" function:

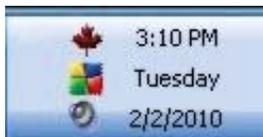
By installing a new program or update while in "Bullet-Proof" mode, our solution affords you the luxury of testing software for as long as you want, without ever permanently affecting your system. You will still have full access to the new application or update until your next system reboot. Upon your next 'reboot', the newly installed program or update will be 100% eliminated, thus completely gone from your system.

Although this process may seem to be 'extra work', it can help to ensure that the new program or update performed as expected, without causing any adverse issues with other applications or Windows settings.

Although your computer is now COMPLETELY impenetrable to ANY kind of Windows or Software issues from ANY form of Virus, Spyware, or accidental mis-configuration, we have supplied you with a very simple and user-friendly process to "UNPROTECT" or "BULLETPROOF" your PC via the included CIS BulletProof Management Console. This should be approached with great care and only by an authorized person, so we have added a password-protection step to ensure that this is never done without consent.

You can access the CIS BulletProof Management Console:

By double-clicking the Maple Leaf Icon in your System Tray:

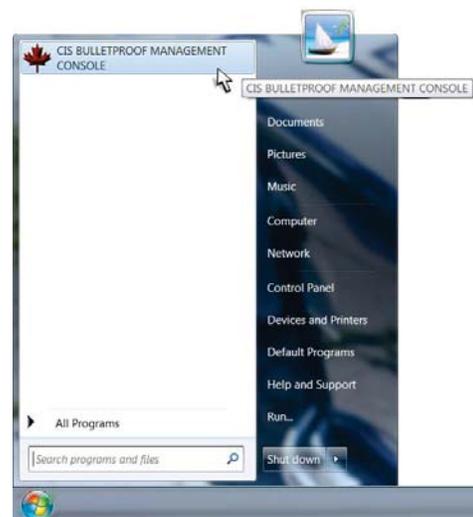


or:

By clicking on the CIS BulletProof Management Console link in your Start Menu:



(Windows XP Shown)



(Windows 7 Shown)



NOTE:

By default, your PC will be in "BULLETPROOF" state. This is the ONLY state you should leave your PC in at all times, unless intentionally making **permanent** changes, deletions or additions to your applications or Windows system settings.

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CANADIAN I.S. BULLET-PROOF™ MANAGEMENT CONSOLE:



As shown above, our user-friendly BulletProof Management Console has three buttons:

BulletProof PC

As indicated, this button will IMMEDIATELY restart your computer. Ensure that you have closed and saved all important documents BEFORE proceeding.

This option will restart your computer in BULLETPROOF (Protected) mode. After your PC restarts, no permanent Windows or program setting changes will be saved, including malicious or unwanted changes.

UnProtect PC

Since this is the ONLY method to place your computer into a vulnerable state, this option is password-protected. You must enter the correct password to proceed.

As indicated, this button will IMMEDIATELY restart your computer. Ensure that you have closed and saved all important documents BEFORE proceeding.

This option will restart your computer in UNPROTECTED mode. After your PC restarts, your PC will be completely vulnerable to any permanent Windows or program setting changes, including malicious or unwanted changes. All future changes will be saved, including malicious or unwanted changes. Your system tray will display the “unlocked padlock” symbol to indicate that you are now operating in “UNPROTECTED” mode. Once you have made all desired permanent changes to your system configuration, you should immediately open our CIS BulletProof Management Console and click on the BulletProof PC button once again. Your PC will remain in “UNPROTECTED” mode until Windows has fully rebooted and the Canadian Maple Leaf “BULLETPROOF” icon is displayed once again.

Exit

As indicated, this button will completely exit the CIS BulletProof Management Console. No changes to the BULLETPROOF / UNPROTECTED state of your system will be made.

While in BULLETPROOF mode:

WHAT CHANGES ARE SAVED - EVEN AFTER A RESTART?

Since our BulletProof solution focuses solely on the protection of your System C: drive, your UnProtected "Z: Drive" remains fully user-changeable.

We have already relocated all of your important program data and email to this "UnProtected" drive to ensure that changes are allowed to these files, even after a restart.

The following is a brief listing of items that can be permanently changed or deleted while in BULLET-PROOF mode:

- Any files in your My Documents folder (Including all subfolders, My Pictures, etc.)
- Your Email (All Outlook, Outlook Express, or Windows Mail Profile data)
- Your Internet Explorer Favorites, and Mozilla Bookmarks
- Any other application data that you have stored on your Z: drive.

While in BULLETPROOF mode:

WHAT CHANGES ARE REVERTED AFTER A RESTART?

By design, our solution focuses on the protection of your entire C: drive. This includes FULL PROTECTION to important system files and folders such as:

- Hard Drive Boot Sector
- Windows Operating System(s)
- All Program Files
- Email Settings
- Antivirus Software and Settings

Please keep in mind, that our BulletProof Solution also includes protection from changes to

- Windows Settings
- Windows Wallpaper
- Windows Screensaver
- All Programs Start Menu
- Windows Control Panel
- Internet Explorer Homepage and Settings
- Windows Appearance / Resolution Settings

Although you may change any of the above settings as often as you like, they will all revert back to the state that they were in at the time of your last BULLETPROOF.



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SO WHY WOULD I EVER WANT TO RESTART in “UNPROTECTED” Mode?

Since our BulletProof solution provides complete protection to all of your Windows and Application Settings and Configurations, it can also effectively prevent you from making desired permanent changes as well.

Here are some common tasks that require “UNPROTECTED” mode to accomplish:

- ✓ Installing new programs
- ✓ Installing new Windows or program updates
- ✓ Permanently changing the windows wallpaper or screensaver
- ✓ Adding or changing existing email accounts in Outlook / Outlook Express / Windows Mail
- ✓ Permanently re-arranging the Windows Start Menu or desktop
- ✓ Adding new System Hardware / Printer(s)
- ✓ Permanently reconfiguring program toolbars, etc.

...Just be certain to restart your computer into “BULLETPROOF” mode when all of your desired changes are completed!



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I.S. BUSINESS SERVICES INC.

Computer & Network Sales & Service

We know you've got your hands full already.
Why not let us take care of all your computer needs?

Whether it's the computer in your den, or 250 computers in your office,
We're there for you and we've got the know-how to keep everything running
like a well-oiled machine!

We can also set you up with a NEW or gently used OFF-LEASE computer,
Fully-loaded with everything you need for today's home or office.

Be sure to check our website for updated specials on everything from
a new keyboard or printer, to a complete system!

Give us a call or check us out on the web today and
Let us take the pain out of personal computing!

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