

## **Osiris10 Wind Turbine and Tower Five Years Limited Warranty**

Osiris Energy offers five years limited warranty for Osiris10 wind turbine and tower with the following terms and conditions.

If, due to a defect in design, material and workmanship under normal use for which it is intended, the wind turbine or tower fails during the period of five years after the date of commissioning, and Osiris Energy receives a written claim which shows the product becomes defective within the valid warranty period in a reasonable circumstances, then Osiris may, at its option: (i) provide replacement parts necessary to repair the product; (ii) repair the product or replace it with a comparable product. It is hereby understood that Osiris shall not be responsible for the installation of replacement parts or replacement products. Osiris shall cover the reasonable shipping charge for shipping the replacement parts and products to the original shipping address, provided that :

- a valid Warranty Certificate was returned to Osiris by the Installer within 10 working days of; and received by Osiris within 1 month of; the commissioning date
- all installation, commissioning, servicing and maintenance was carried out and provided by an Osiris Certified Installer in accordance with Osiris Installation and Commissioning Procedures
- the turbine, tower and any associated system in which it is incorporated was taken out of service immediately on the defect becoming apparent to ensure that no further damage was caused
- Osiris has the opportunity to examine faulty parts to ascertain to its satisfaction that they are defective due to faulty design or manufacture

Provided that Osiris direct an accredited service provider to attend the customer's premises and repair the defect, Osiris may, at its option, cover the cost of travel and accommodation of Osiris personnel for on-site repairs.

Any product replaced or repaired under this Product Warranty will be covered by the product's remaining warranty period. If the product or any part thereof is replaced by Osiris under this Product Warranty, all of the right, title and interest in and to the replaced product or part shall vest in Osiris upon it being replaced.

Osiris shall not be liable for any costs or replacement parts if:

- damage during device transport which should be covered by the shipping insurance

- the defect or damage arises from improper installation or commissioning per user manual,, storage, failure to comply with Osiris instructions and advice, accidental damage, misuse, lightning, force majeure or modifications or alterations which are carried out without the prior written consent of Osiris
- the defect or damage arises from failure by the Installer to comply with local regulations and user manual
- the defect or damage arises as a result of fair wear and tear
- the defect or damage arises from the use of the turbine in connection with equipment or parts that have not been approved by Osiris, including tower and foundation, or failure of these parts and their consequences.

Any repaired or replacement products shall be guaranteed on these terms for the unexpired portion of the warranty period.

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This Warranty applies only to the Osiris10 wind turbine (including blades) and tower supplied to the Customer. It does not apply to ancillary equipment not manufactured by Osiris, such as cables and foundation (you should be given the Manufacturers Warranties for these parts by your Installer).

This warranty does not affect the statutory rights of the Customer.

Except for the Product Warranty set out above, and except for any liability in connection with the supply of goods imposed on Osiris by state and territory legislation locally (including for breach of implied conditions and warranties) which cannot, or which can only to a limited extent, be lawfully excluded, all liability of, and conditions and warranties relating to the supply of the products by Osiris are hereby expressly excluded.

Osiris (Shanghai) Wind Energy Co., Ltd.



## Warranty Certificate of Osiris10 Wind Turbine and Tower

One Certificate must be completed for each turbine and tower installed and returned by the Reseller/Installer to Osiris Energy **within one month** of the date of commissioning to **validate the warranty**.

This form must be completed and signed by a **Certified Installer**.

### Owner Details

Name:	
Address:	
Postcode:	
E-mail:	Telephone:

**Site Classification:** ☐ Residential ☐ Farm ☐ Industrial Unit ☐ Other:

### Site Details (if different from above)

Address:

Postcode:

### Site Description

Distance from owners home:                      metres	Nearest neighbour's home:                      metres
Estimated Annual Mean Wind Speed:    ms <sup>-1</sup>	Risk of shadow or reflection flicker: Yes / No
Nearby obstacles (height/distance/direction):	

**Installation Details**

Turbine Serial No.:	Tower type:	Inverter Type:
Turbine Installation Date:		Site Commissioning Date:

**Certified Installer Details**

Name:	Company:
Address:	Telephone: E-mail:

**Certification**

I certify that all work has been completed in accordance with all training and documentation issued by Osiris Energy:

Signature:

Date:

Please return this form by email to [sales@OsirisEnergy.com](mailto:sales@OsirisEnergy.com), by fax to (+86) 21 3503 0633 or by post to Osiris Energy Co., Ltd. Fl. 3, Bld. 3, No. 335 Guoding Rd., Yangpu Dist., Shanghai, 200433, China