GE Oil&Gas

iSupplier Portal Supplier Manual

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Supplier Portal Oracle integrated solution



GE Oil&Gas iSupplier Portal (iSP) is a collaborative application that links GE Oil & Gas Suppliers with GE Buyers and SPA.

iSP allows Suppliers to participate to Request For Quotation/Request for Information/eAuctions; Download technical documents and BOM related to your orders and RFQ; Upload VDR technical documentation and MDR certificates; Manage dates related to orders; View your invoices and payments.

Main Features

WL management RFQ eAuctions Tech Docs / BOM Tech Alignment ITO RFI



First Access Tutorial

Through this process you will register the SSO you received to access in iSP. If you still do not have an SSO please contact us, we will send you your SSO.

1st Step

ENGLISH https://www.ge-registrar.com/gecentral/genericReg.jsp?i18n=en_US ITALIAN https://www.ge-registrar.com/gecentral/genericReg.jsp?i18n=it_IT



- Select " Enter your GE Worker ID"
- Tip your SSO
- Click "Submit"



2nd Step

- •Check your First and Last Name are correct
- •Select your name (click the button next to your name)
- Click "Submit"

3rd Step

- •Check your e-mail address is correct
- If it is correct, select "Yes";

The system will send you an e-mail. Select "Continue" to close this window

4th Step

- •Check your email for incoming message, you should receive a message with subject "SSO Registration Process Initialization"
- •Connect with your browser in the link indicated in this email

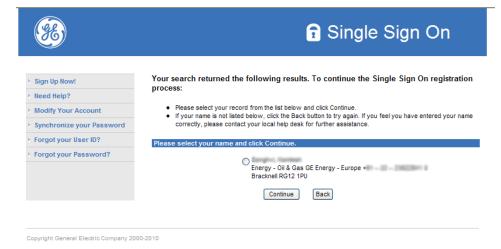




iSupplier `
Portal Log
in

You will see this page

- Select your name
- Click on "Continue".



5th Step

- •Set a codeword with maximum 8 digit.
- •This is a security measure to ensure correct registration. This is not your password!
- •Confirm your code word, write it once again in the field "Confirm your SSO code word"
- Click on "Continue"

Once completed, you will see a message telling you that an email has been sent to your inbox •Click on "Continue" to close the window.







6th Step

• Our Automatic System will send you an email with subject "SSO registration process –Verification" This email, as the previous one contains a link you have to connect to



- •You will be required to type the SSO code word you set before
- •Enter the code and click on "Continue".



7th Step

Fill in the form to complete the registration

- Confirm user ID through writing your SSO
- •Create a new password for access

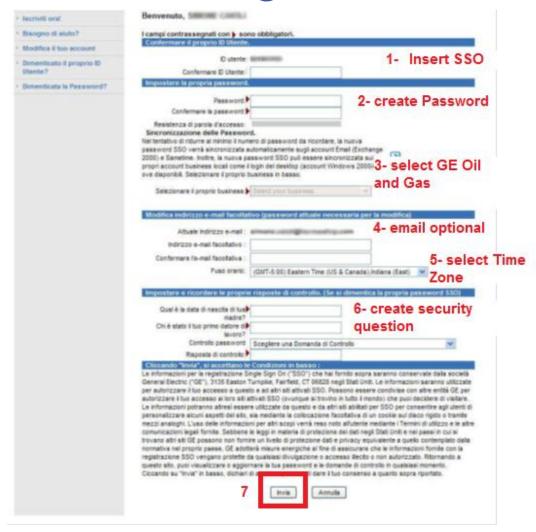
Password has to be compliant to the following security criteria:

- ✓ Length has to be minimum 8 characters up to 15
- ✓ Must begin and end with a letter (A,a,B,b...)
- ✓ Must contain Upper and Lower case letters
- ✓ Must contain two numbers (0,1,2...9)
- ✓ Must not contain special symbols (@, +, %, ;, -...)
- •Select "GE Oil & Gas" from the drop-down menu.
- •For the field "optional e-mail address", you can select another e-mail address to receive messages from the system
- Choose your time zone
- •To meet security criteria you will be asked, finally three questions, the answers would be useful to recover your password in case you will forget it.

When asked to enter your mother's birthday, just enter data in this format, two digits for the month, two digits for the day. Example: December, 25 = 1225.

Submit





If the procedure ends without errors, you will see the message that confirms that, otherwise you will be shown the errors



8th Step

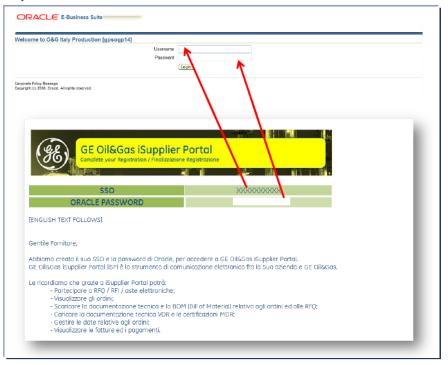
To test your access use the following link:

http://www5.gepower.com/OA_HTML/AppsLocalLogin.jsp
Use your SSO and the password you chose at registration time to log in.





•Once you log on in GE infrastructure successfully, please logon to Oracle using again your SSO as Username, and the Oracle password contained in email.

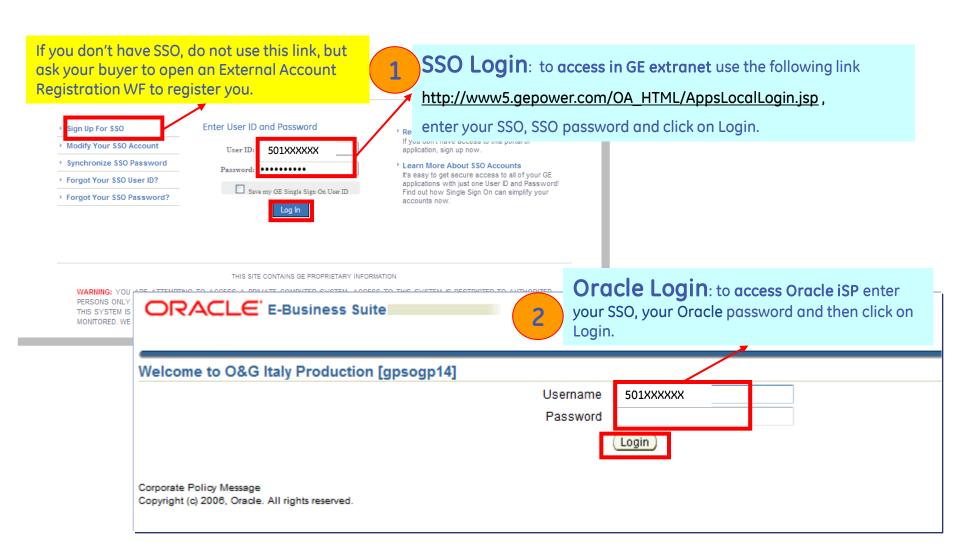


Change your password as follows:

- •Current Password: Re enter the same password you found in the email
- •New Password: Enter here the new password (you can set the same password that you use for the
- •first level)
- •Re-enter new password: Re-enter the New Password again

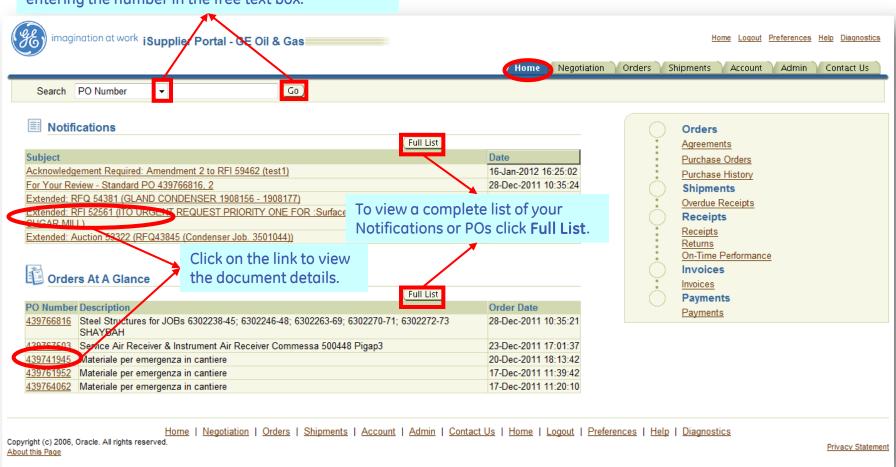


iSupplier Portal Log in

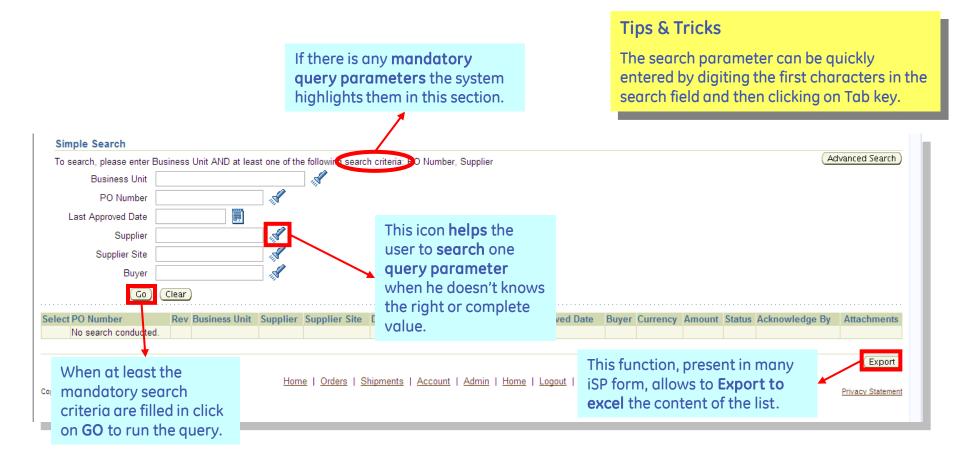




Quick search can be used to access directly any document (PO, shipment, invoice and payment) entering the number in the free text box.





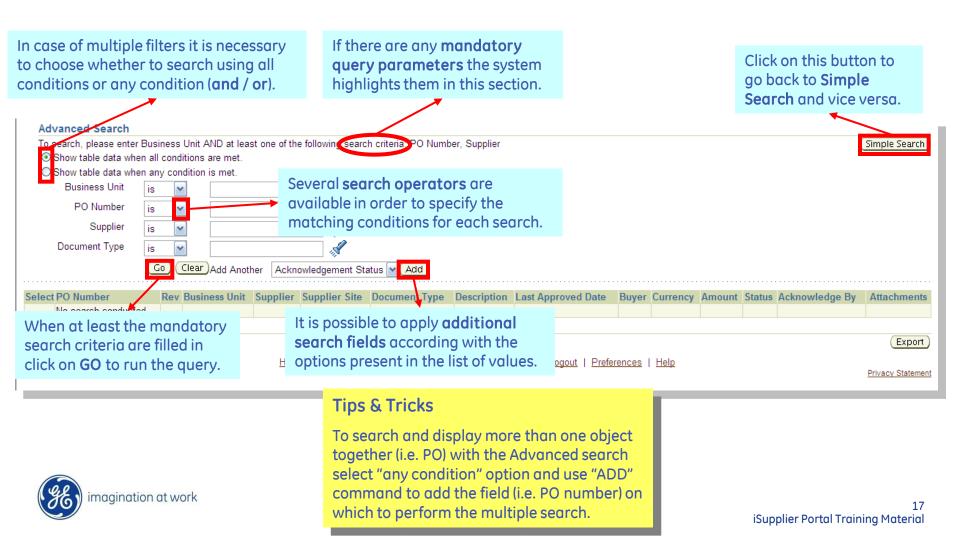


Note

When entering search values, you can use the percent sign to search for generic items.



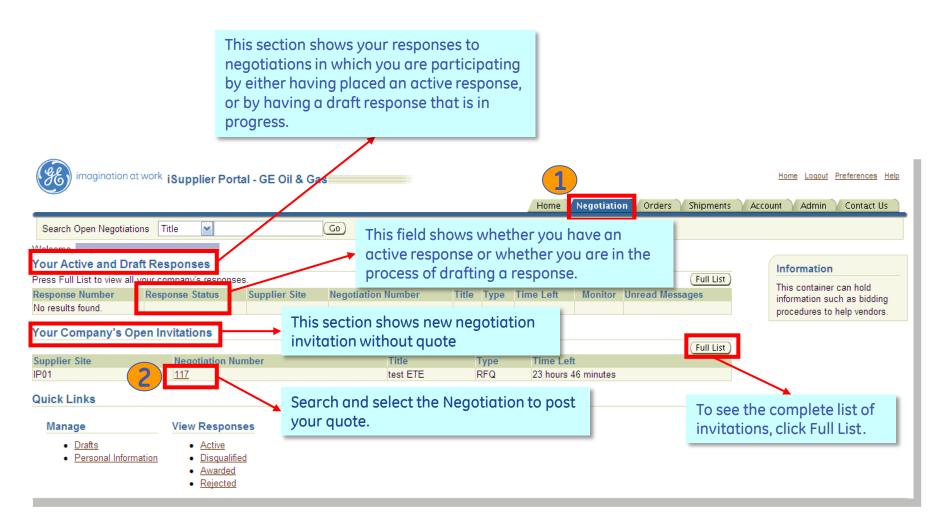
The other way to search and view an object in iSP is to select the **Advanced Search option**.



Negotiation

RFQ - RFI - eAuction

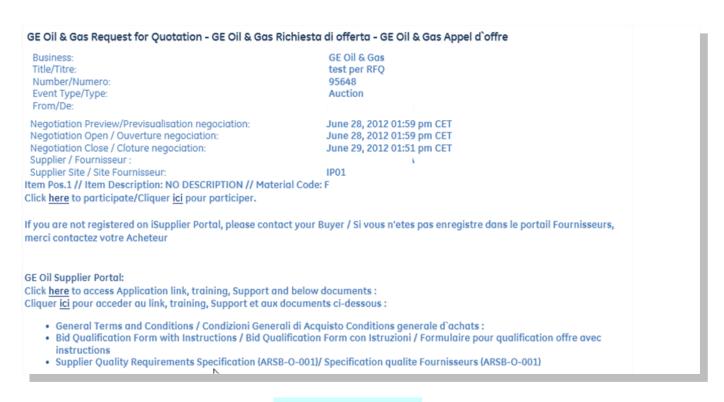
Negotiations

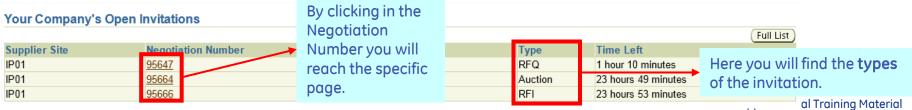




Invitation to RFQ/RFI/Auction

Suppleir will receive the following invitation into his/her mailbox when negotiation is published by the buyer in iSP and supplier is invited to participate. This information is present also in Negotiation tab in iSP.





EA FSX414

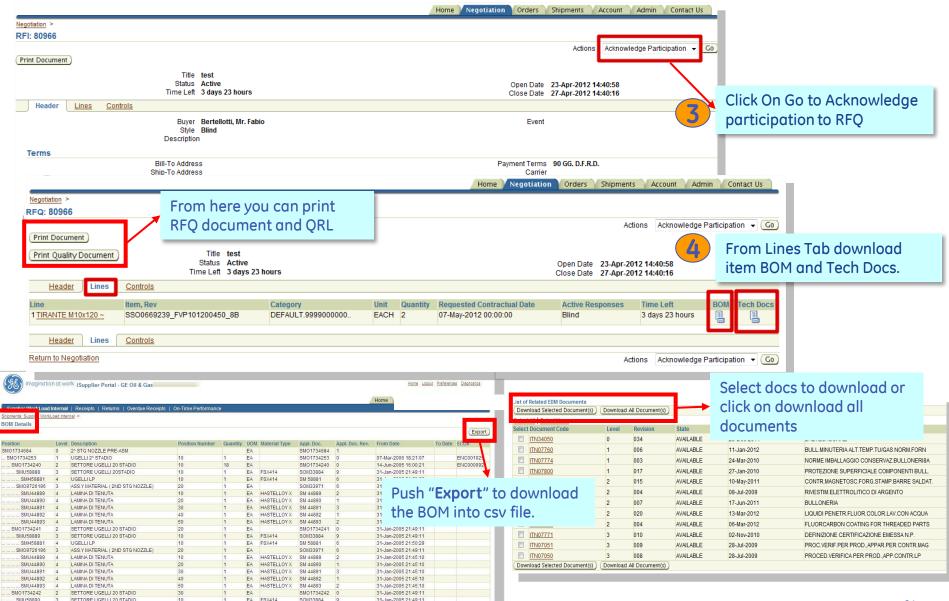
SM 58881

31-Jan-2005 21:50:29

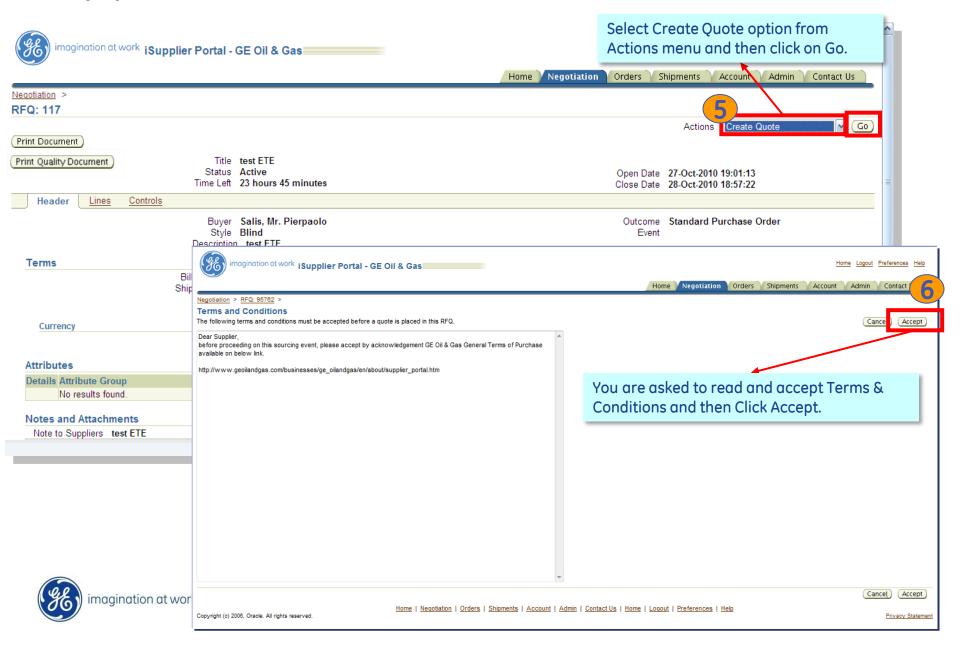
SMH58881

UGELLILP

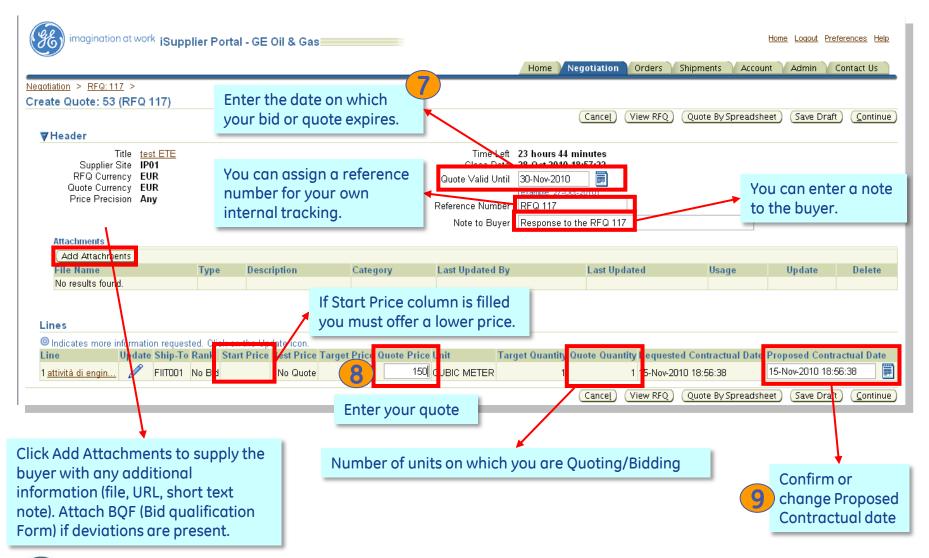




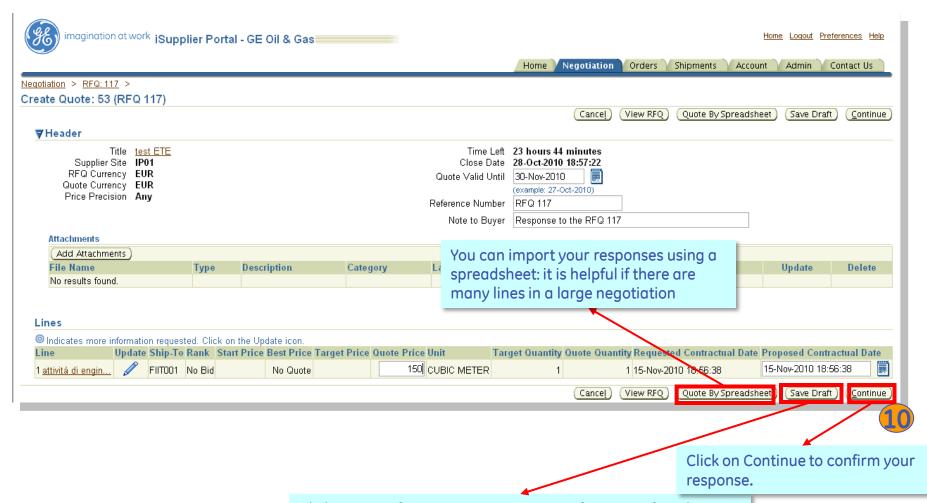








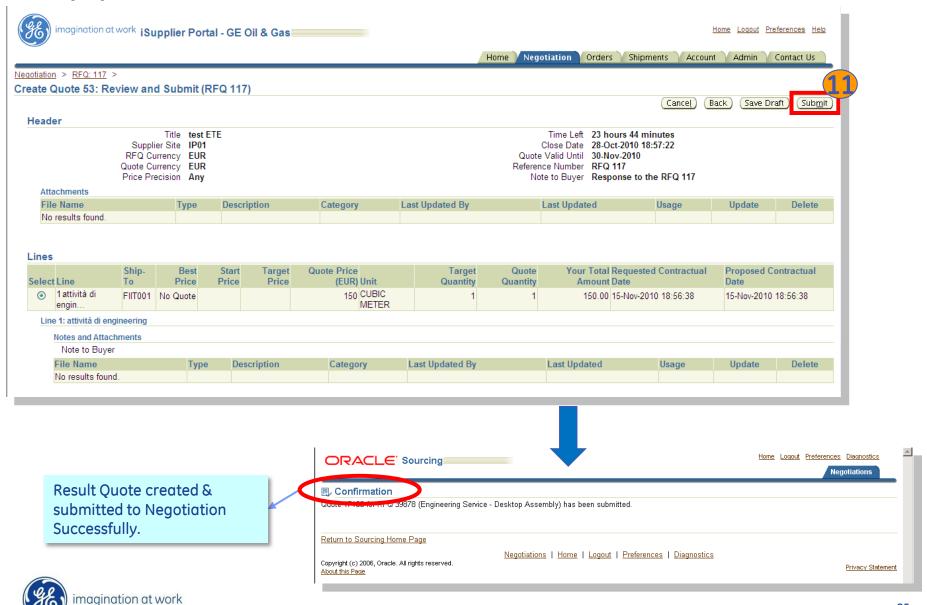






Click Save Draft to save your response information for a later session. You can access your draft responses by clicking the Manage Draft quick link from the **Negotiations Home page**.

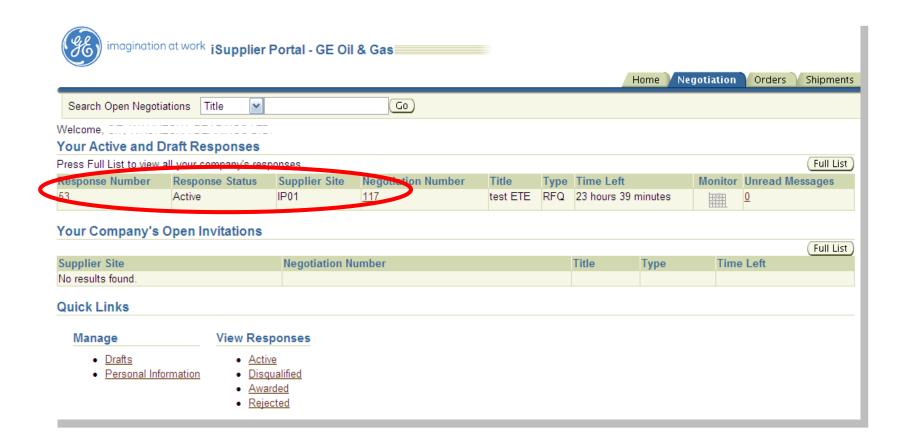








Once Quote is Submitted it moves from Your Company's Open Invitations to Your Active and Draft Responses.





RFQ vs E-Auction

• RFQ:

- time limit is in days (Start date and End date);
- Suppliers have time to download BOM, Tech Docs and post their bid;
- Suppliers usually are able to post only one quote.
- Power Bid feature;

eAuction:

- time limit is in Hours or minutes;
- Suppliers can post multiple bids;
- Every time supplier post a bid price, he will be able to view his rank, comparing his bid price with the competing bid price of the other invited suppliers in eAuction;
- eAuction automatic extension when supplier post the best bid price;
- Power Bid feature and Proxy Bid feature.



Supplier Quote creation Proxy Bid and Proxy Bid Decrement

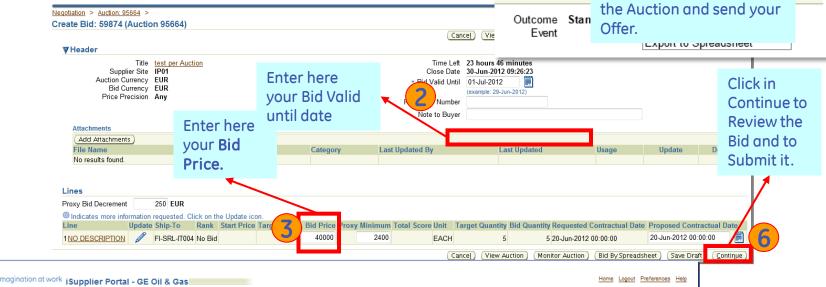
eAuction only - Lines Tab

- If Proxy bidding option is active, the system automatically can rebid on your behalf whenever a competing bid price beats your bid price.
- If proxy bidding option is allowed, enter Proxy Bid Decrement and the Proxy Minimum in create Bid page:
 - **Proxy Bid Decrement:** amount that will automatically reduce your **Bid Price** if it is not the Best Bid in the eAuction.
 - Proxy Minum: Your Bid Price will be reduced until you will reach the First Ranking in the eAuction, but your Bid will NEVER could be lower than the Proxy Minimum. Therefore, if one of your Competitor has entered a lower price than your Proxy Minimum, you will not reach the first position. On the other hand it is possible to insert a lower Proxy Minimum.
- You can proxy bid on some lines and bid manually on others.
- You can disable Proxy Bid whenever you want and insert your Bid manually.



Supplier Quote creation eAuction

Once you have opened the eAuction page, you can create a Bid.



Negotiations Home Orders Shipments Account Negotiation > Auction: 95703-3 > Create Bid: 59914 (Auction 95703-3) Monitor Auction: 95703-3 Title RFQ test Status Active Open Date 10-JUL-2012 14:59:01 Time Left 23 hours 49 minutes Close Date 11-JUL-2012 14:58:46 Lines Line Category Time Left Bid Price (EUR) Target Price (EUR) Bid Quantity Quantity Your Total Amount (EUR) 1 TIRANTE M10x120 ~ DEFAULT.9999000000.. 23 hours 49 minute On or after 31-Jul-2012 09:30:4 Here you will find your rank position Copyright (c) 2006, Oracle. All rights reserved achieved after your bid creation. Being first in some lines does not automatically imagination at work let the Supplier being the first in the

eAuction and win it.

After you have created your Bid, clicking on Monitor eAuction you will be able to set Refreshing time in order to see the ranking for each line as often as possible.

Go)

Acknowledge Participation
Acknowledge Participation

Select Create Bid to attend

Open Date 29-Jun-2012 09 Online Discussions

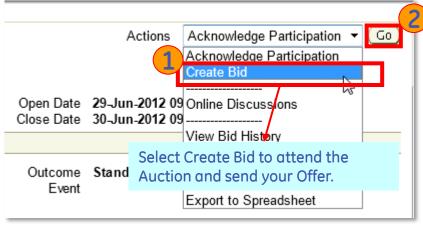
AutoRefresh Interval 12 seconds

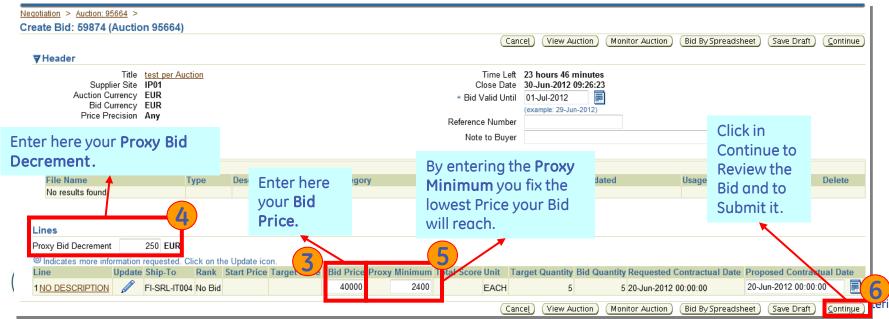
√ Set

Close Date 30-Jrm 2012 00

Supplier Quote creation Proxy Bid for eAuction

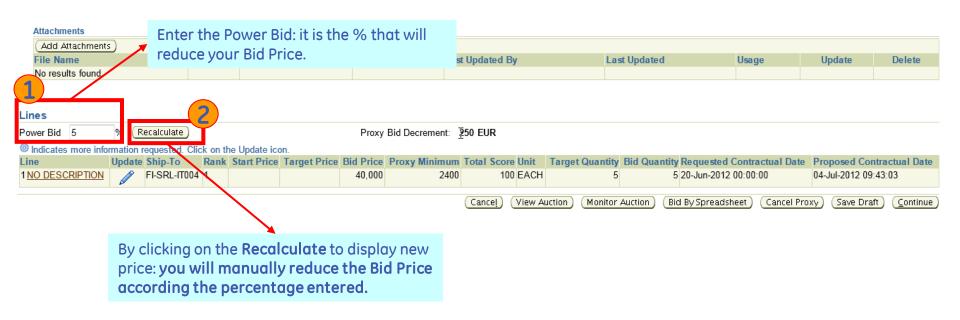
Once you have opened the eAuction page, you can create a Bid. Here you will find instructions to Bid a specific line.





Supplier Quote creation – Power Bid

- Power Bid can be used only on eAuction or RFQ (only with multiple quotes allowed)
- Power Bid feature allows you to reduce your Bid Prices of the lines (or some) according to the % entered.
- In order to use this feature, you must have already posted one quote.
- Unlike The Proxy Bid, the Power Bid is a manual tool.





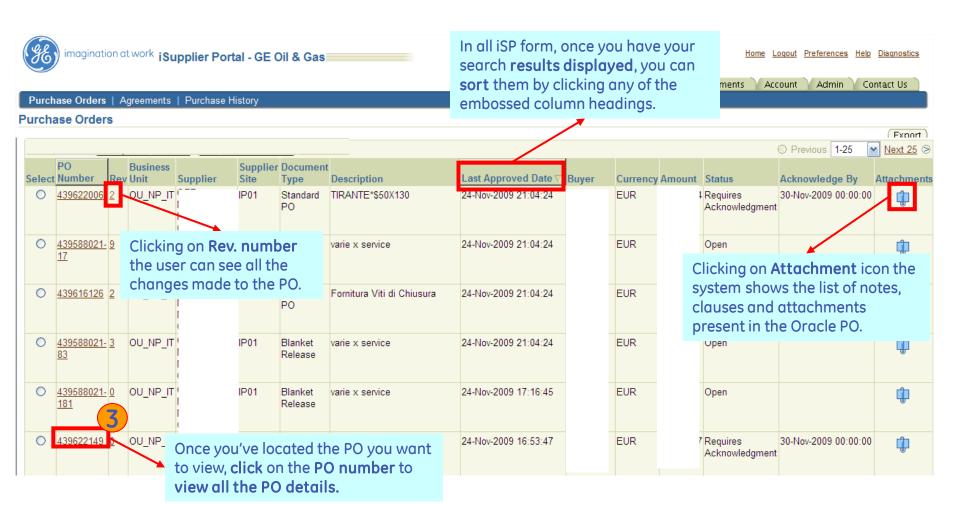
Orders

Read only feature to access Order info

The Orders tab helps user searching PO by using predefined searches and Advanced Search options.

Select one of these two sub-tab respectively if you want to search for PO or Release (Purchase Orders) or one Blanket Agreement (Agreements). imagination work isupplier Portal - GE Oil & Gas Home Logout Preferences Help Diagnostics Orders Shipments Negotiation Account Admin Contact Us Purchase Order Agreement | Purchase History **Purchase Orders** Export Views Purchase Orders Within Last 6 Months Go) Advanced Search Select PO search parameter Last 25 Purchase Orders Previous 1-25 ▼ Next 25 ② All Purchase Orders PO Purchase Orders to Acknowledge **Currency Amount** Acknowledge By lect Num Purchase Orders Pending Supplier Change Status **Attachments** OU NP IT Standard 28-Dec-2011 10:35:21 FUR Requires 29-Dec-2011 00:00:00 6302246-48: 6302263-69: 6302270-71: Acknowledgment 6302272-73 SHAYBAH Service Air Receiver & Instrument Air Standard Requires 439767503 0 OU NP IT 23-Dec-2011 17:01:37 **EUR** 30-Dec-2011 00:00:00 Receiver Commessa 500448 Pigap3 Acknowledgment 439741945 4 OU NP IT Materiale per emergenza in cantiere 20-Dec-2011 18:13:42 **EUR** Closed 439761952 1 Materiale per emergenza in cantiere 17-Dec-2011 11:39:42 EUR Closed 439764062 2 OU NP IT Materiale per emergenza in cantiere 17-Dec-2011 11:20:10 FUR Closed RECUPERATOR PROCUREMENT for job OU NP IT 439730177 6 16-Dec-2011 18:25:32 EUR Open 3700155 - 57 - 58 e 60 % 62



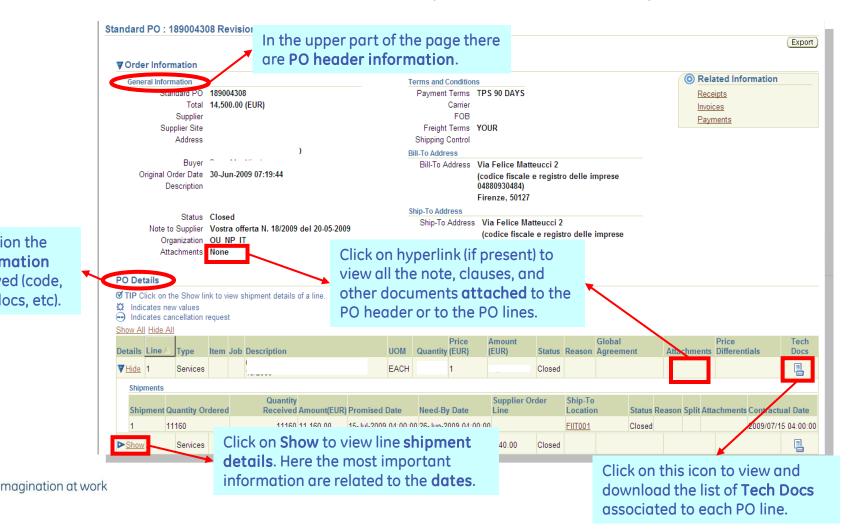


Note

Be careful not to use back and forth browser buttons to navigate into the system, but the specific breadcrumbs hyperlinks.

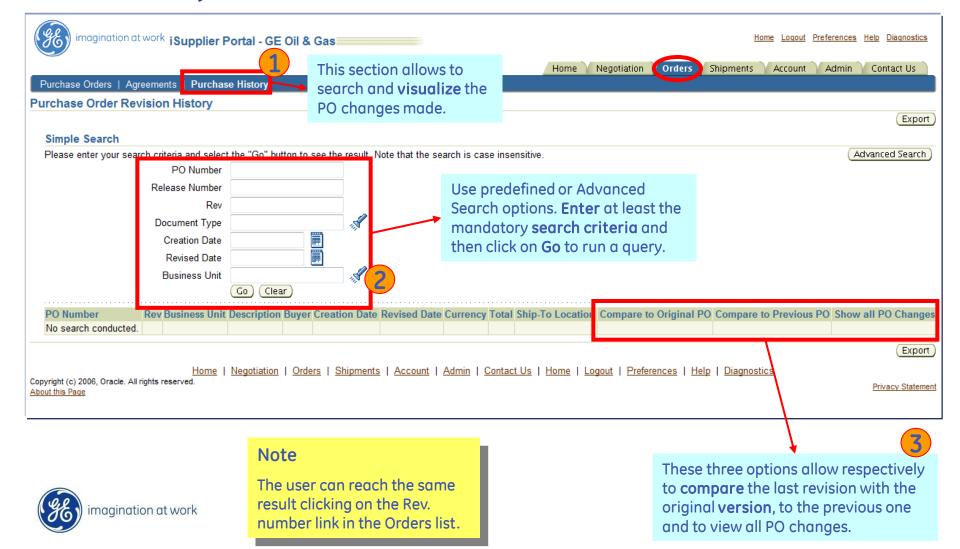


In the PO details page most header and lines information related to the selected PO are displayed. The user can also access all other related information to this PO by clicking on Receipts, Invoices or Payments.



In this section the lines information are displayed (code, q.ty, tech docs, etc).

Through **Purchase History** sub-tab, search for the PO and view the PO revision history as shown below.

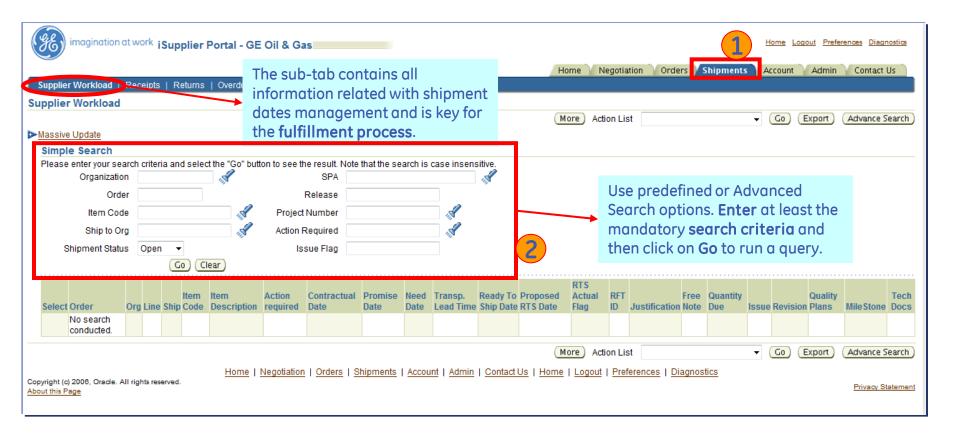


Shipments

RTS Date Management - Milestone - Docs Upload



Supplier WorkLoad search



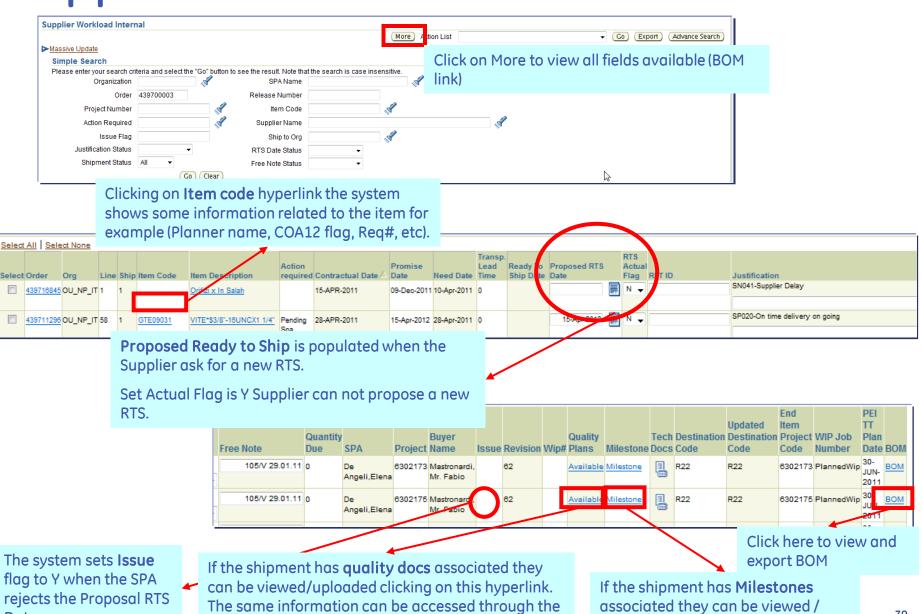


uploaded clicking on this hyperlink.

Material

Supplier WorkLoad list

Date.



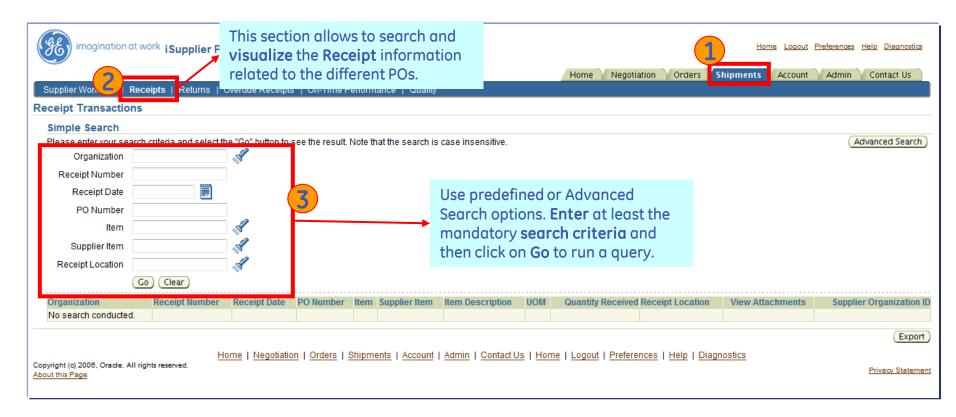
Quality sub-tab present in the menu.

Date types	Description	Meaning
Need by Date	Coming from Mfg on PO Requisition.	Is the date by which a material / service is requested at NP Dock site by the ASCP module.
Promised Date	Is the expected arrival date at NP Dock site advised by the Supplier.	Time by which the material has to be delivered at the NP Dock site independently from the contractual delivery point.
Contractual Date	Is the Contractual delivery date printed on the PO.	Time by which the material has to be contractually delivered at the agreed delivery point. Contractual Date = Promised Date – Transportation LT.
Transportation Lead Time	Transportation Lead Time also called LT3.	Is the time necessary for transport from the contractual delivery point to the Requested Site.
RTS Date	Ready To Ship Date.	It is the Supplier Actual date of supply ready to Ship at contractual delivery point.



Receipt search

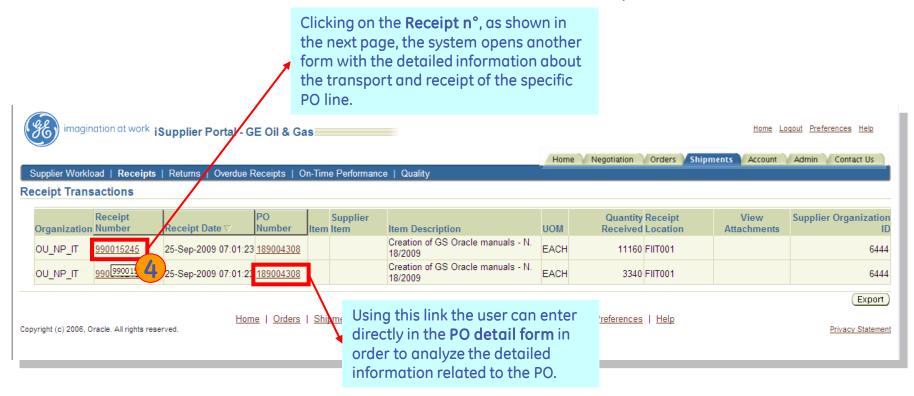
Entering the specific tab and sub-tab it is possible to search for **Receipts** using the **standard iSP search form**. The **Receipts** page enables you to explore a historical view of all receipts that have been recorded for your shipments.





Receipt information

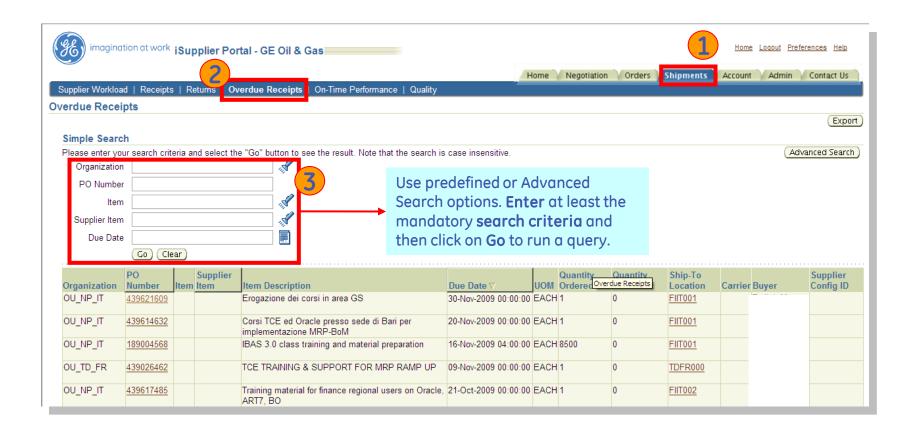
In the **Receipt transaction form** the system shows line by line the detailed information related to the POs received and the receipt.





Viewing Overdue Receipts

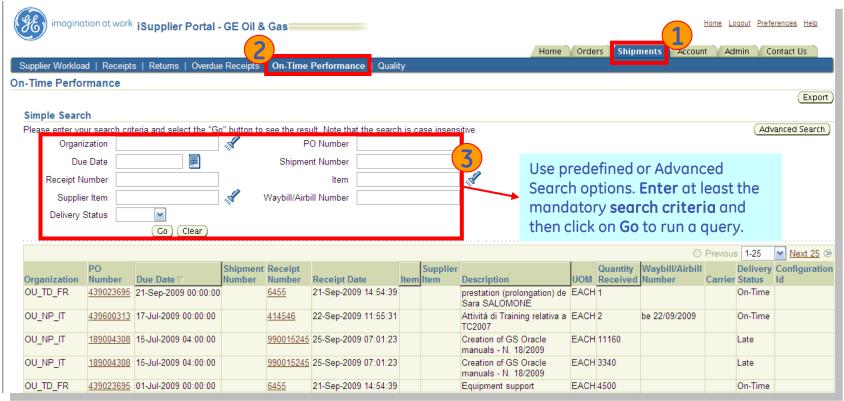
The **Overdue Receipts** results page enables users to view the details of past due purchase order shipments.





Viewing On-Time Delivery Performance

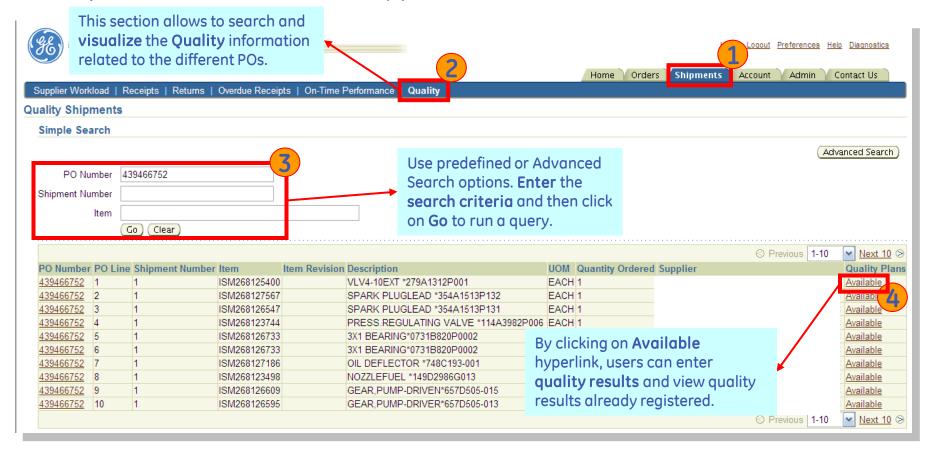
The **On-Time Performance** page provides the delivery status of shipments the supplier made against purchase orders. The supplier can view his/her performance for timeliness of deliveries.





Quality Requirements

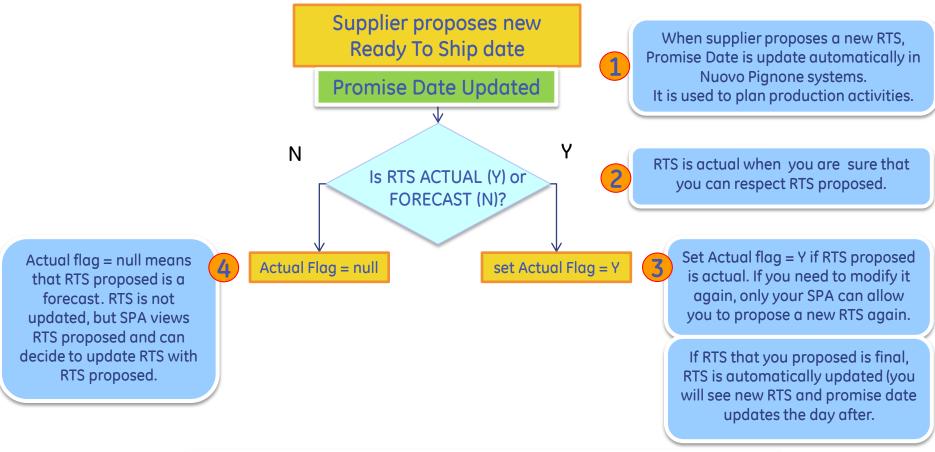
Entering the specific tab and sub-tab users can see all the open shipments having **quality plans** associated. Quality plans are created in Oracle Quality module and linked to Supplier/PO information.





RTS Date management

iSupplier Portal - RTS management by Supplier



Issue flag = Y

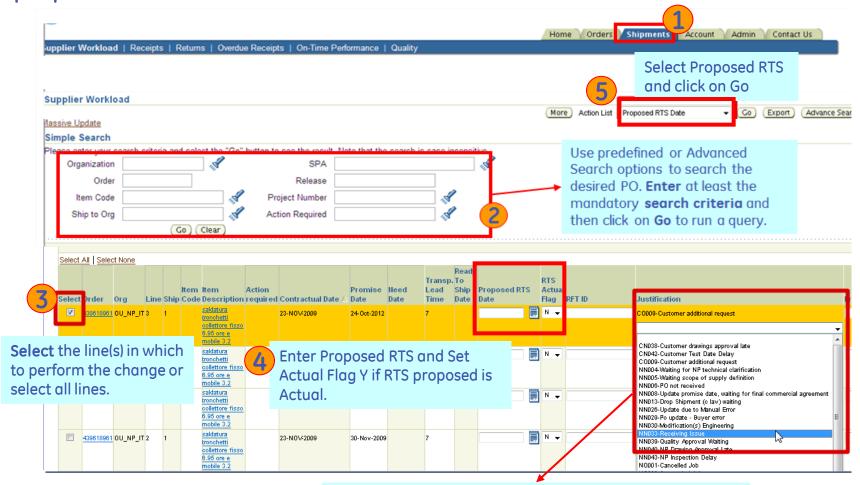
- 1) If Issue flag = Y, RTS proposed has an impact on Need Date. SPA can decide to update RTS with your proposal. In this case issue flag returns null.
- 2) If Issue flag = Y and you received a notification, SPA rejected RTS that you proposed. In this case you can modify again RTS.



Supplier changes RTS date



Supplier can Propose a new RTS Date. The SPA can accept or reject proposed RTS.



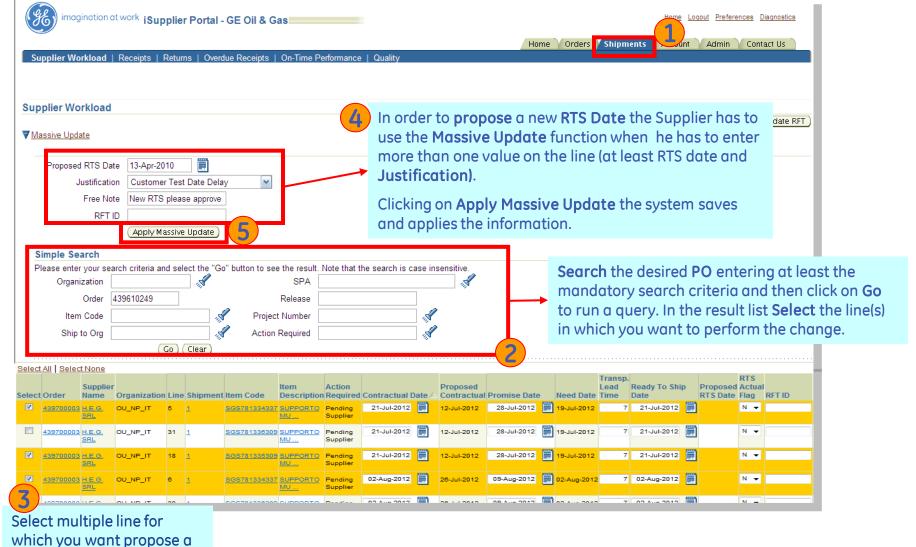


It is mandatory to indicate the reason using the list of value present in the field **Justification**.

Supplier changes RTS date Massive Update (selected lines)

new RTS date





iSP Massive Upload by csv

iSP Massive Upload management



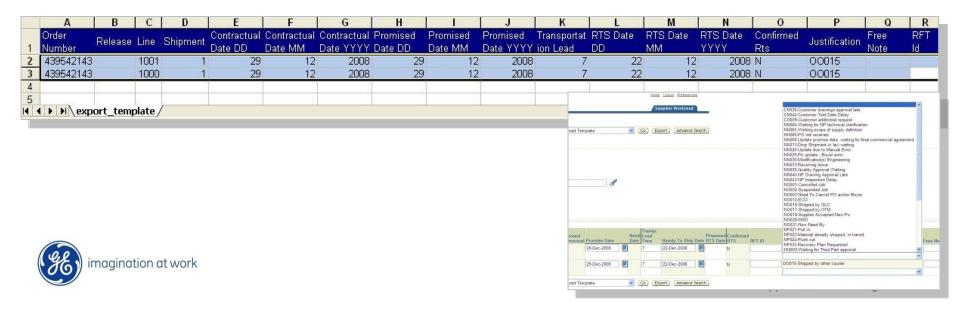
The Massive Upload feature allows to update dates information massively.

- Promised Date (DD,MM,YYYY)
- •Transportation Lead Time
- RTS Date (DD,MM,YYYY)

- Confirmed RTS
- Justification
- •Free Note

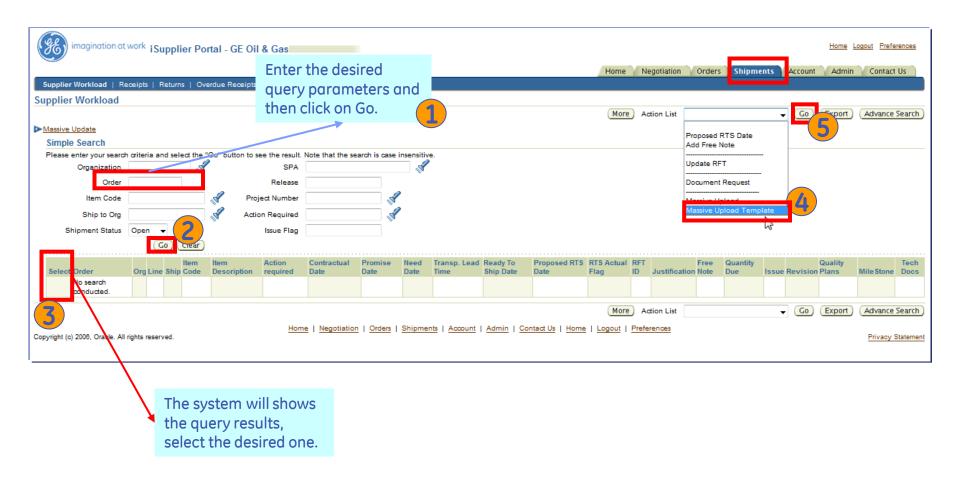
If there are not such information the whole file will be rejected.

It's mandatory to fill "Justification" field, with the justification code visible from the supplier Workload, when any other field is updated, on the contrary he will receive an error message and the whole file will be rejected.



Massive Upload Template

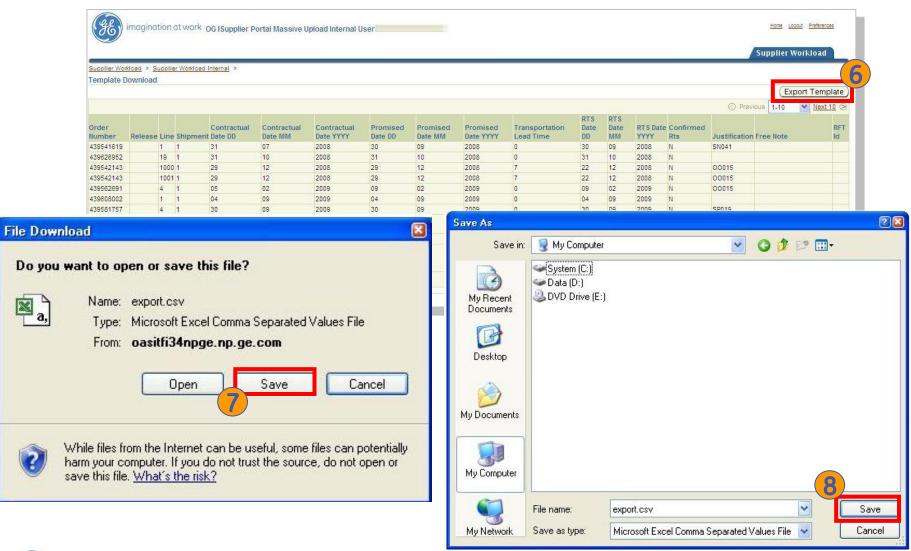






Massive Upload Template

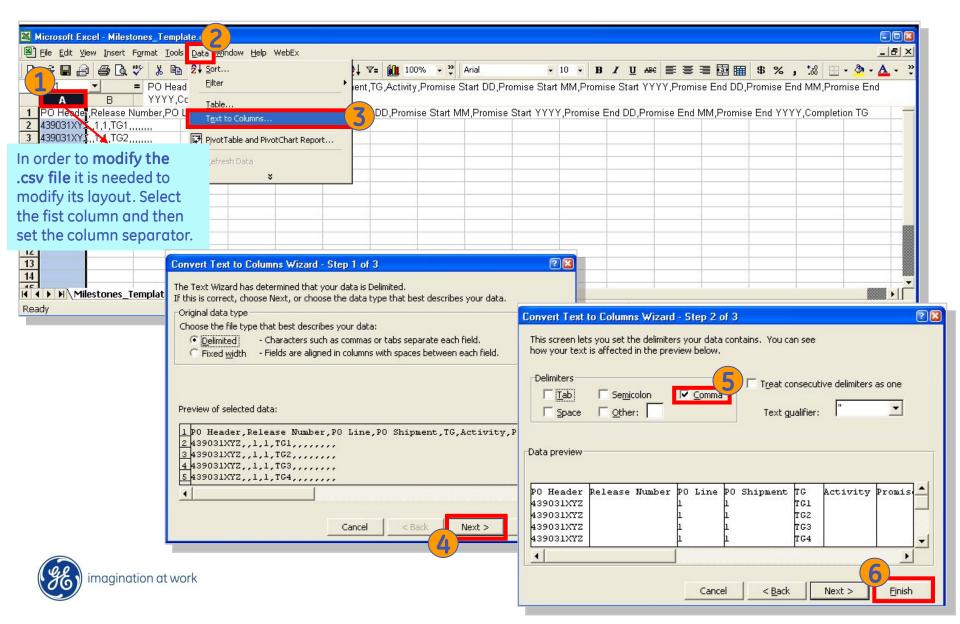






Massive Upload by csv file

Massive Upload Template



Massive Upload Template



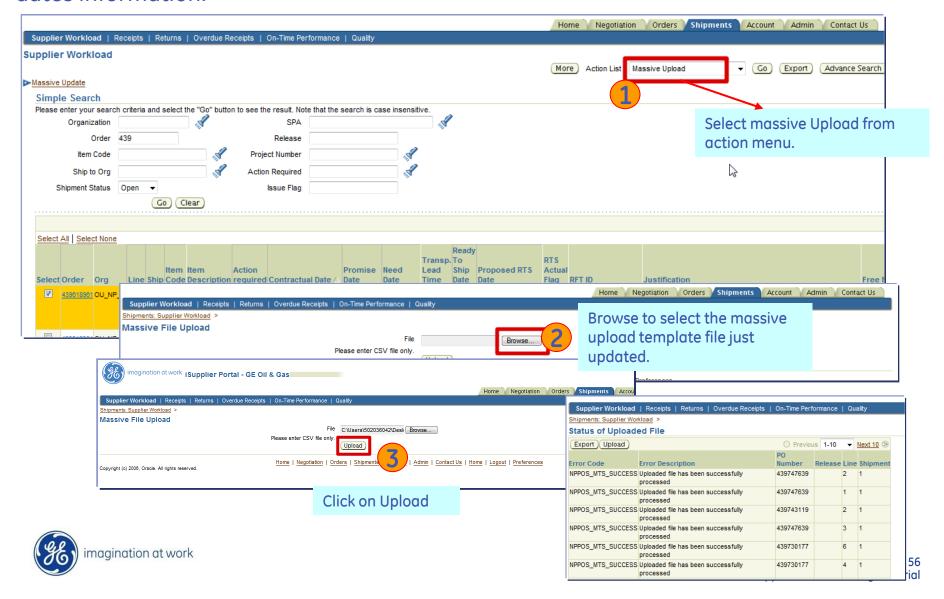
Supplier can delete from "Massive upload Template" some exported lines, but supplier cannot change key information (Order, Line, Shipment, Release Number).

- Supplier cannot delete first lines
- Supplier cannot add new lines
- Supplier cannot add or delete columns
- Supplier cannot change the columns position



Massive Upload

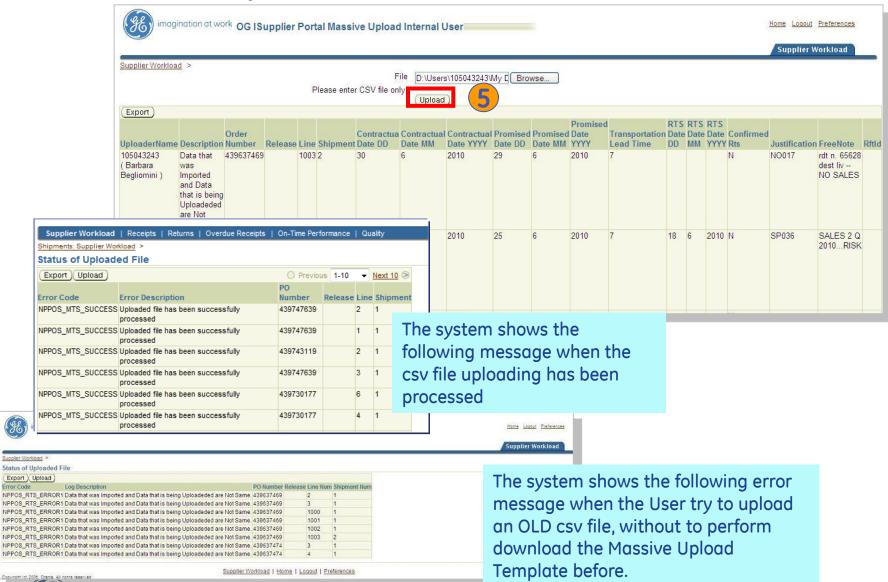
Select Massive Upload from Action menu to upload export file saved and filled with dates information.



Massive Upload

Error Code

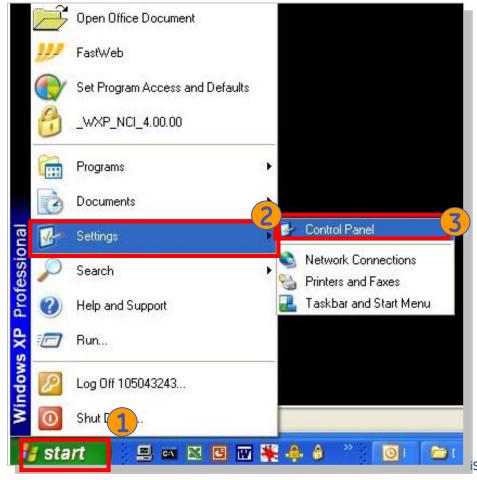
magination at work



Csv uploading Problem Resolution

Csv uploading Problem Resolution

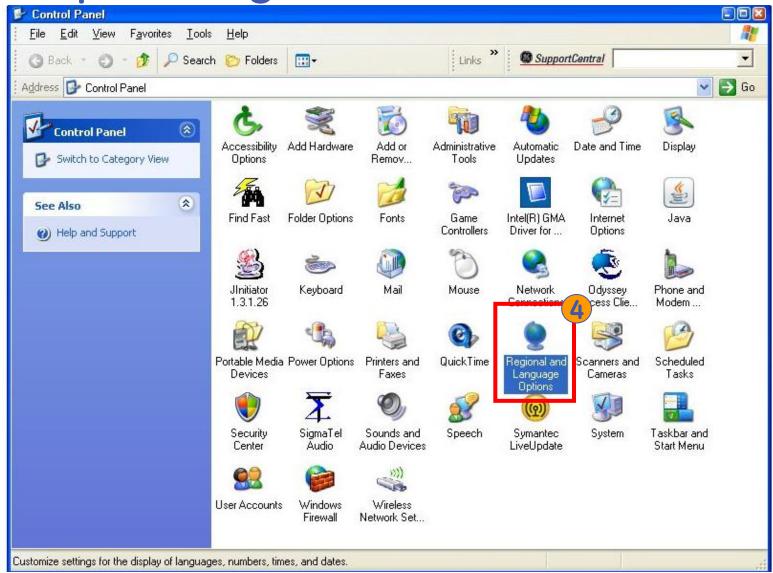
Loading CSV file, there might be a loading problem caused by the Italian Windows version. In order to prevent this uploading Error the User has to perform the following actions. These are required only when in Regional and Language Options, the Limit Separator is ";" (semicolon) instead "," (comma)".





Csv uploading Problem Resolution

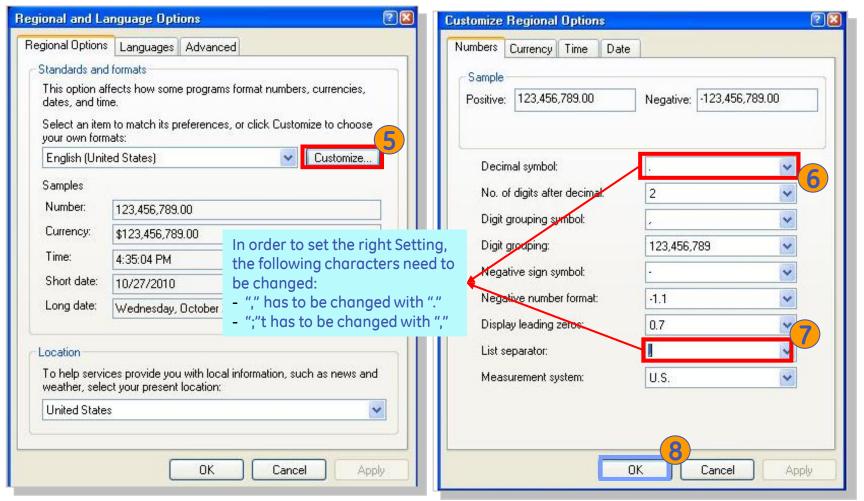
Csv uploading Problem Resolution





Csv uploading Problem Resolution

Csv uploading Problem Resolution





iSP Milestone Management

iSupplier Portal Milestones Management

iSP allows suppliers also to upload main Production Milestone of item during manufacturing process.

Each PO Line requires 5 Milestone to be updated, which are related to a relevant step of production process.

As reference guideline:

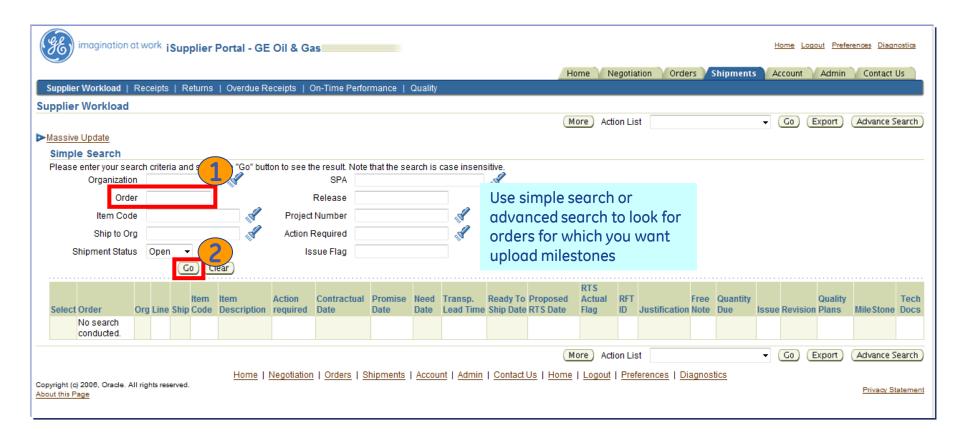
- engineering design
- long lead time/main item procurement
- manufacturing process start
- intermediate check
- ready for shipment or any other significant milestone.

Item with Tollgate process: use agreed Tollgate Milestones



iSupplier Portal Milestones Management

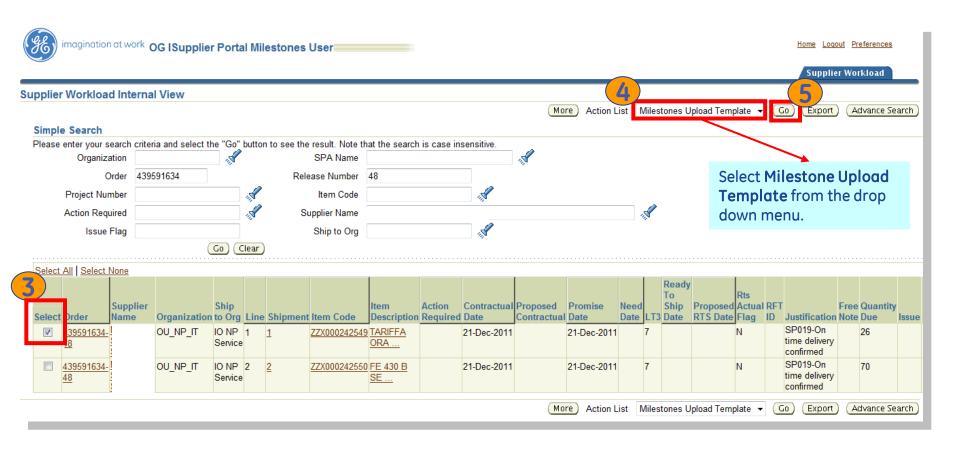
From Supplier Workload View page supplier has first to search Order to upload milestone.





Template

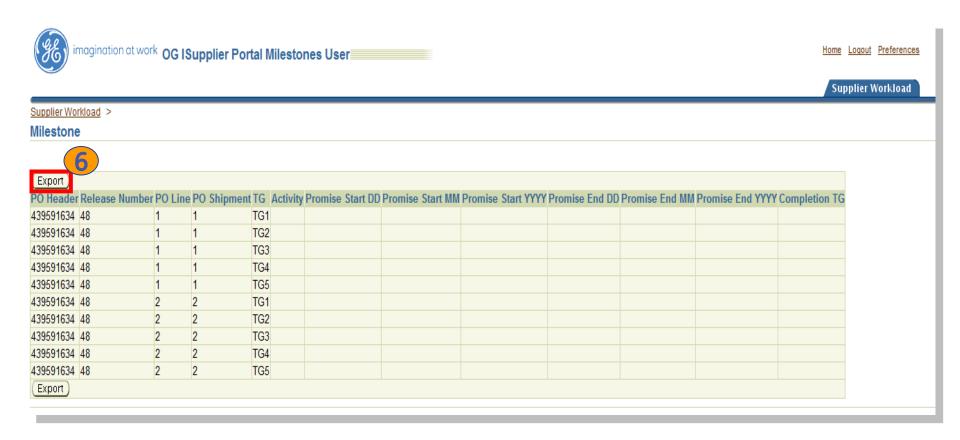
Select Milestones Upload Template in the Action List menu.





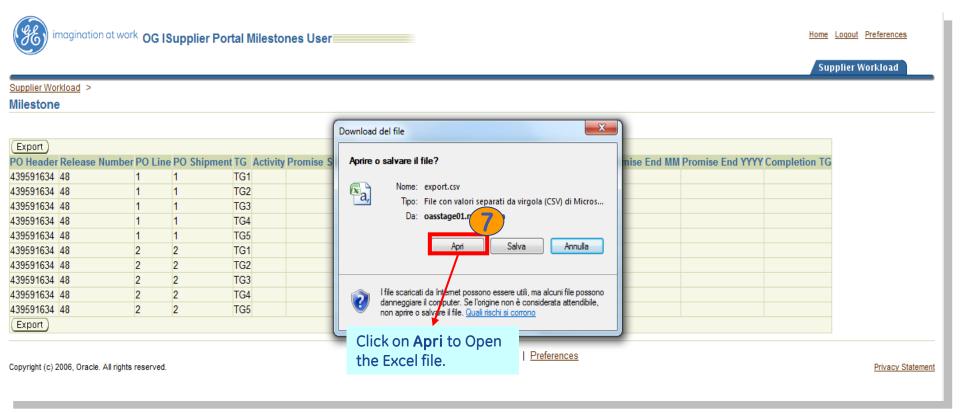
Template

The system opens the Template page. Click on **Export** to download the Template excel file version.





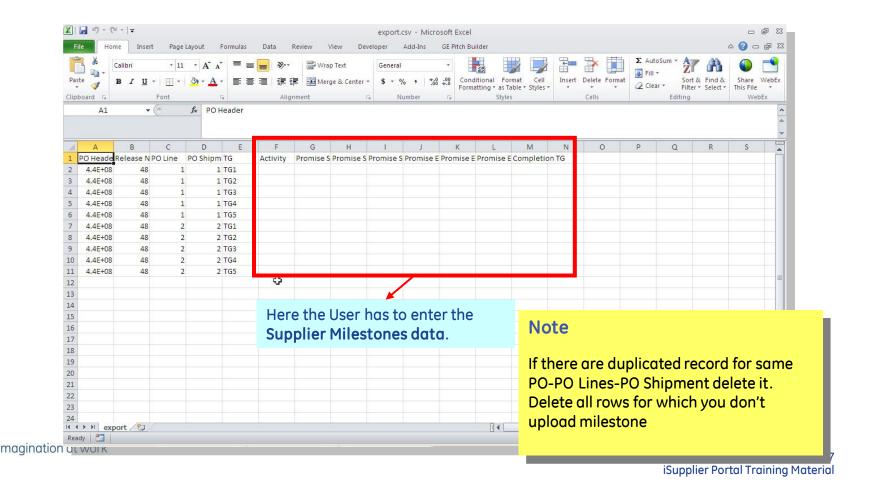
Template





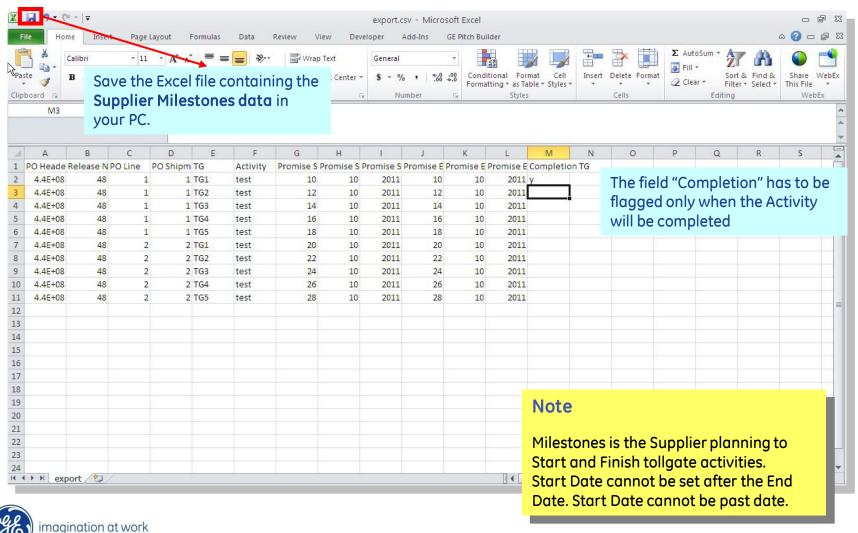
Excel file creation

The system will open the **Template excel file**. Here the User has to populate some columns by entering the **Promise Start Date** (day, month, year), the **Promise End Date** (day, month year) and the **Completion TG** of the Milestones.



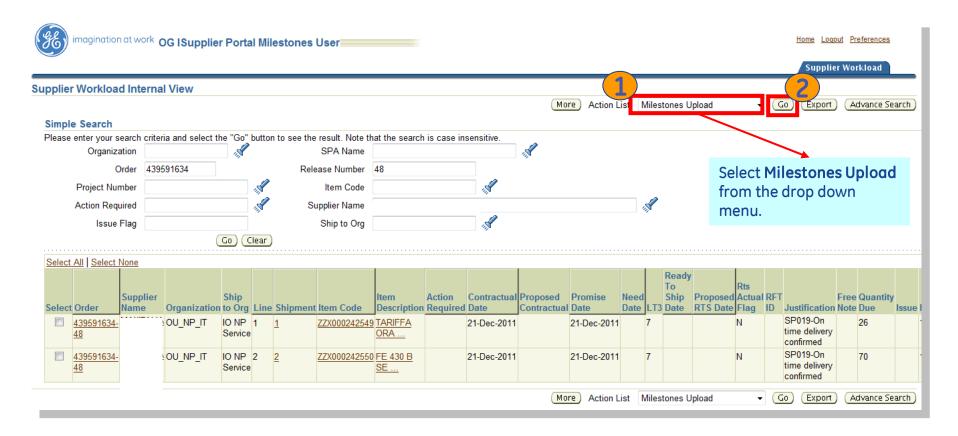
Excel file creation

After having entered all the desired info, save csv file in your PC.



Milestones Upload

In order to Upload the data inserted in the csv file to iSupplier Portal select Milestones Upload in the Action List menu.

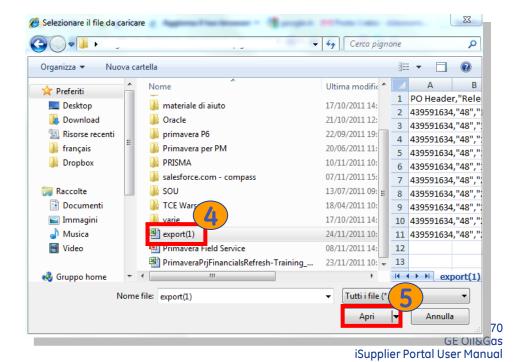




Milestones Upload

Click on **Browse** and select the csv file, then click on **Submit** to upload the Milestones data.

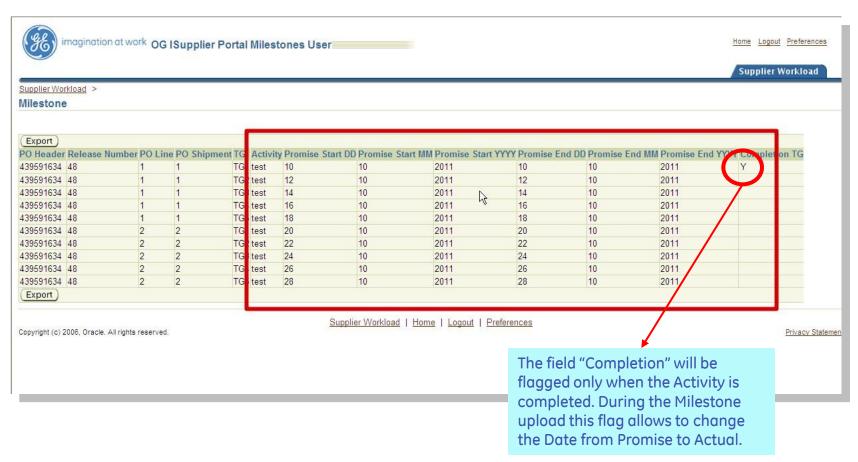






Milestones Upload

The system will open a new page where all Milestones data uploaded are visible.





Supplier Document Upload

Supplier Docs management on iSP

Supplier Document

iSP allows to view all the requirement (test) linked to a specific order/item/etc.

Collection Plan Name	Required Format	Description	Approval Check
ISP_CERTIFICATES_WITH_REQ	Pdf/Tif	MDR Certificates	No
ISP_CERTIFICATES_NO_REQ	Pdf/Tif	All Certificates with no requirement – Upload Certificates in this Category ONLY if requirement is not on list of Certificates with requirements category.	No
ISP_SUPPLIER_TECH_DOC	Pdf/Tif	Technical documentation, describing the item purchased. Delivery date for documentation can be set earlier than material supply. One position will be open for each document (ENG dummy doc) to be supplied with specific delivery date for each document.	No
ISP_FORM_LISL	Xls/xlsx/zip	LISL (ex-COA12): Loose item shipping list. Standard document requested in the PO clause 58A that declares the complete list of parts or loose items that compose the main item recalled in the PO. It is applicable for all those shipments that for transport purposes or due to the intrinsic nature of the material, are shipped in several parts to final destination.	Yes
ISP_LISD	Pdf/Tif	LISD: Loose item shipping drawing. Special document requested in a subset of items when specified in the Functional Specification (as per PO clause 58A). It consists in a visual representation of the shipping configuration of the main item, with clear references to each single mark (as per LISL) and its assembly on the overall item.	Yes
ISP_SPIR	Xls/xlsx/zip	SPIR is a standard form that contains technical and commercial information related to spare items (assembly & sub-items) and it needs to respect ITN01303/A details level. Each SPIR need to include: 1.Part list including Part Numbers and Installed Quantity 2.Sectional Drawing cross reference, describing the scope of supply (sectional, assembly, outline) and Equipment and instrumentation Data Sheet are requested as well to facilitate parts identification and respond to Customer's Specific Request (as specified in ITN01303 par 2) 3.Special document requested to allow the Supplier for Suggest the right Maintenance Plan and Criticity for the items quoted (completed in each field)	Yes
ISP_COUNTRY_OF_ORIGIN	Pdf/Tif	International trade regulatory requires to issue the Certificate of Origin of the goods in case of material shipment to specific countries. This certificate is released from Italian Chamber of Commerce that requires support back up documentation if the exporter is not the producer of the materials.	No
ISP_TRS_WITHOUT_REQ	Pdf/Tif	TRS – Technical Regulations & Standards Dcumentation and certificates required to fulfill technical regulations and standard mandated by law in the installation country. Supplier is responsible for evaluation and fulfillment of all the requirements of the applicable laws and technical regulations of the installation country. The documentation and certificates must be supplied in original language, English and one of the official languages of the country of installation, according to ITN01305	Yes

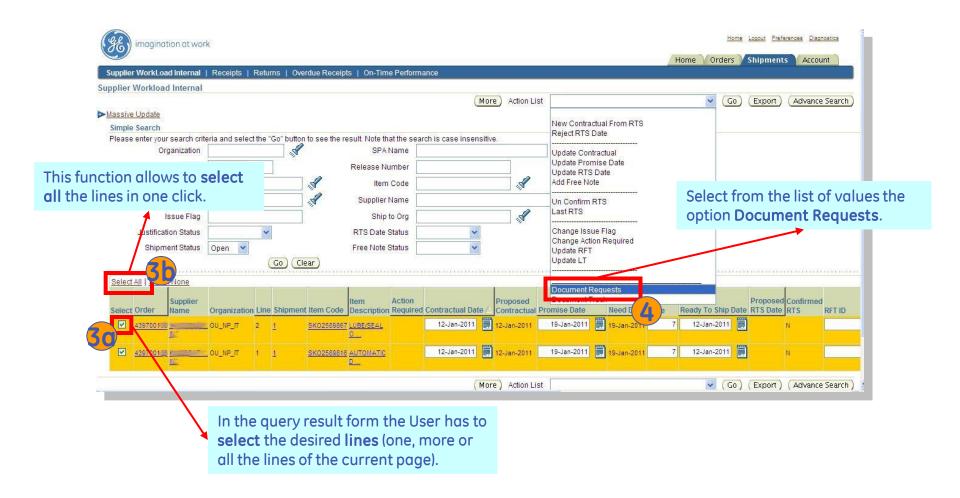


Supplier Document

Supplier Workload Receipts	Returns Overdue R	leceipts On-Time F	Performance Quality	y Hor	me / Negotia	tion / Orders Shi	pments bunt		Contact Us
upplier Workload									
			More Export P	Propose RTS Date Las	t RTS Add	Free Note Update	RFT Document F	Requests (Advance Search
Massive Update									
Simple Search									
Please enter your search criteria ar	d select the "Go" bu	tton to see the result SPA	Note that the search	is case insensitive.					
Organization				1/4	14.4b	a and the second also			
Order 43968		Release				n at least the			
Item Code	ig P	Project Number		- 15P	sear	ch criteria are	e filled in		
Ship to Org	18	Action Required			click	on GO to run	the query.		
		Issue Flag		11050					
	Go) (Clear)								
Select All Select None	CONTRACTOR OF THE CONTRACTOR O	On the Artic the Article Article (16 the)	SECTION SECTIO	NOTES TO THE Y POTTER TO THE Y POTTER POTTER				*****	
5515517411 551561 116110					Transp.				
Select Order Org Line Sh	ip Item Code Descri	Action require	d Contractual Date /			y To Proposed RTS Date Date	Confirmed RTS RFT	ID	Justificatio
43968 OU_NP_IT 1 1	ISM998157857 BOM IS		30-NOV-2010	07-Dec-2010 08-Nov-2010	Action 10	STATE OF THE PERSON NAMED IN COLUMN 1	N N		-
438088 NP_11 1		catchers T2:	30-NOV-2010	01-Dec-2010 00-N0V-2010	r 01-1404	-2010			



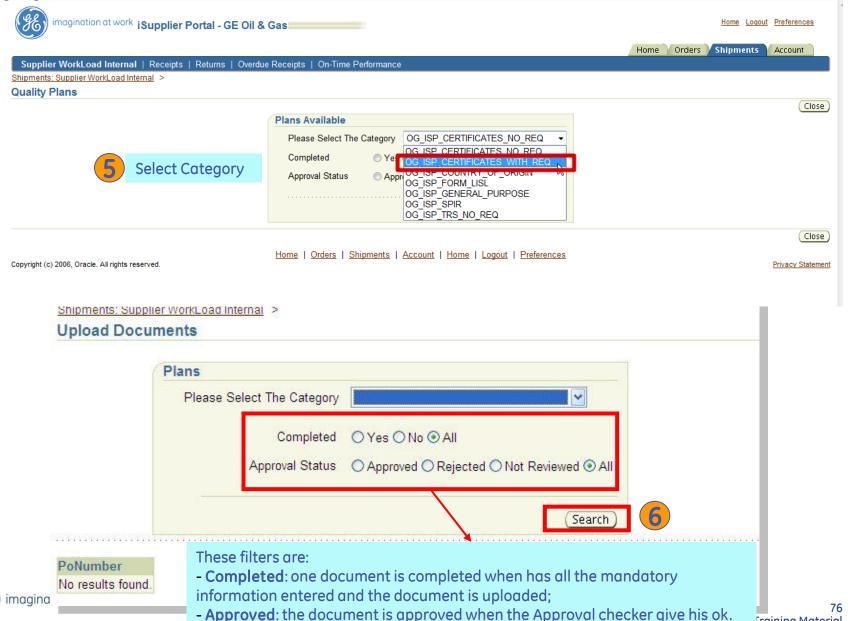
Supplier Document





Supplier Document

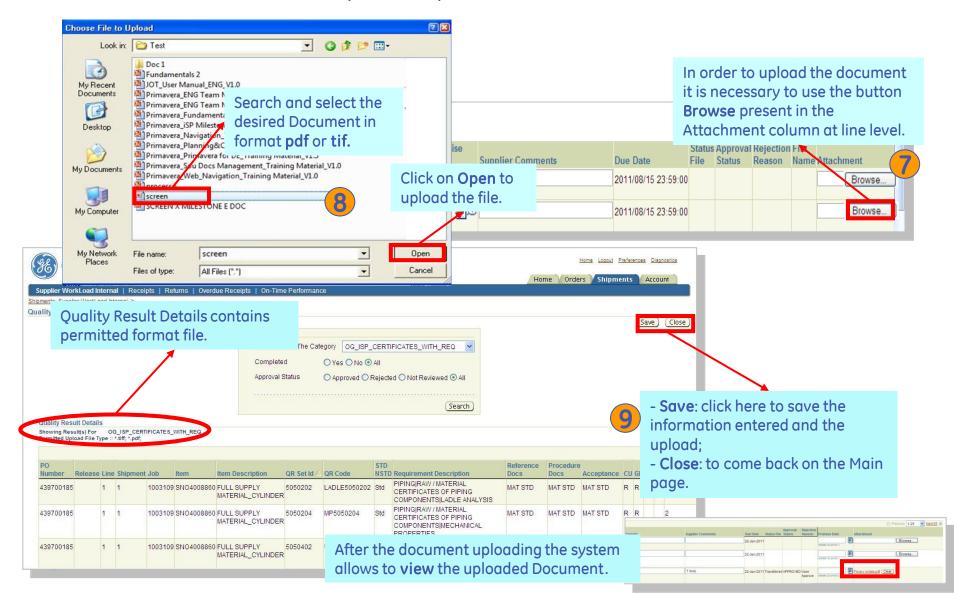




Supplier Document Upload



Supplier has to enter at least all mandatory fields and then uploads ONLY one document for each line (< 20MB)



Certificates Feedback fields

Field Name	Description			
Approval Status	In Approval means no one verify the file content			
	Approved means the content of the file and the filled information are right			
	Rejected means the file or the filled information are not compliant with its requirement			
Attachment	Name of last uploaded file			

If you have issues uploading docs please write to ogisp.support@ge.com
And provide us this information

Used Browser (required : Explorer) :

Used SSO:

PO/Line/shipment / item: ex. 439740974 pos. 1, shipment 1, item: inlet duct structure

File number to upload:

Requirements (test) number per file:

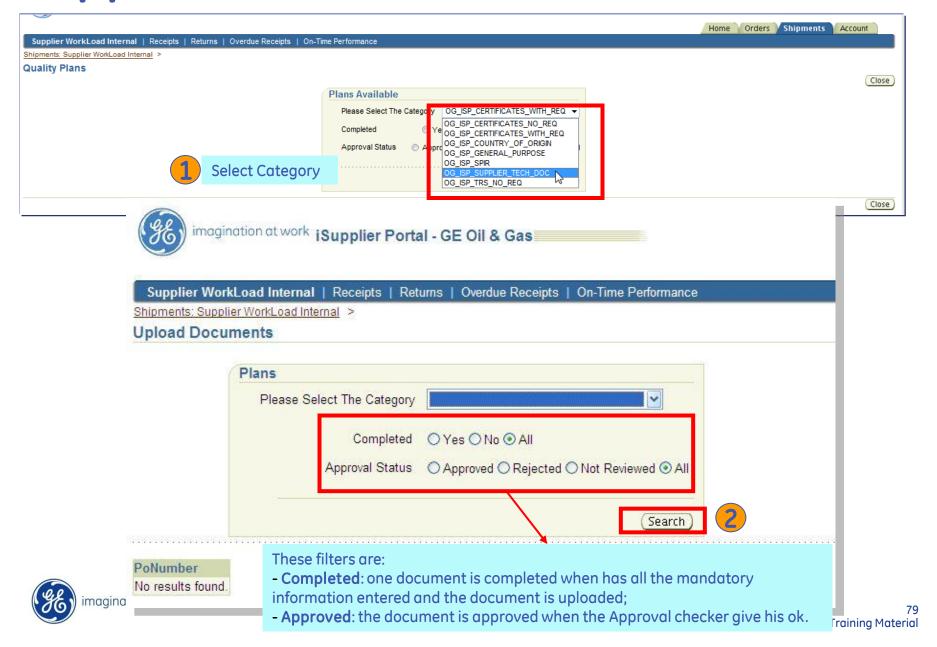
File size(Mb):

File Format (required: pdf/tiff):



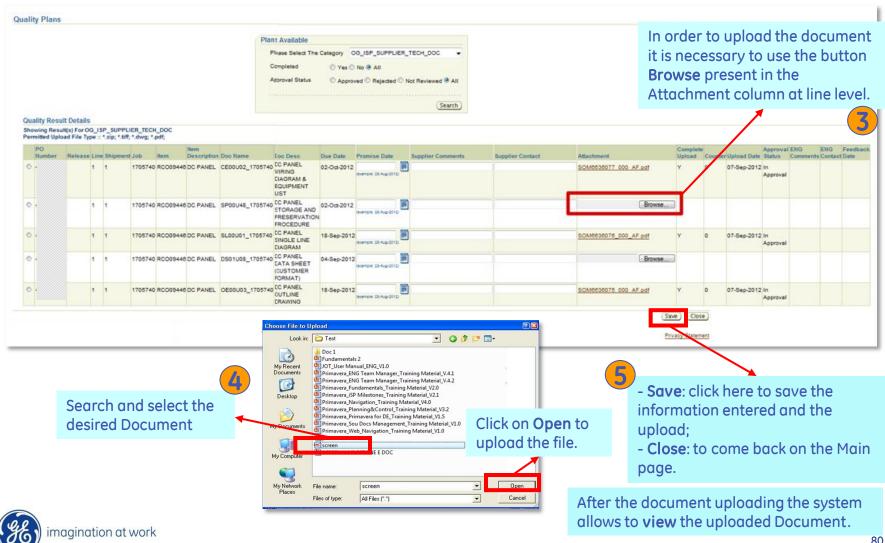
Supplier Technical Document





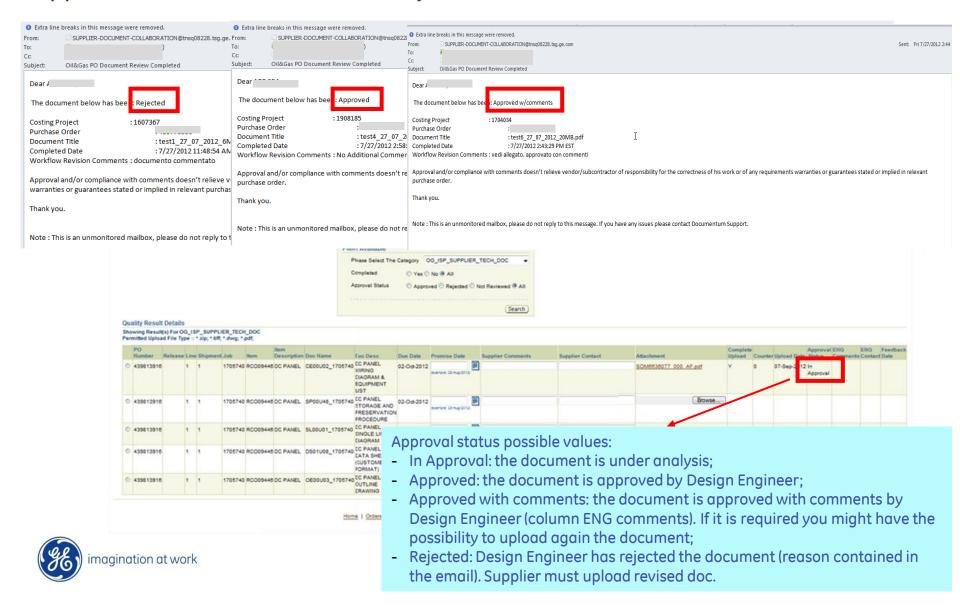
Supplier Technical Doc - Upload

Supplier has to enter at least all mandatory fields and then uploads one document for each line



Supplier Technical Doc - Feedback

Supplier will receive DE feedback by email. DE Feedback will be visible in iSP



All Docs and Certificates info fields

Field Name – Standard Info	
Po Number	
Line	
Shipment	
Rel	
Job	
Item	
Item Description	
Due Date	
Promise Date	
Supplier Comments	

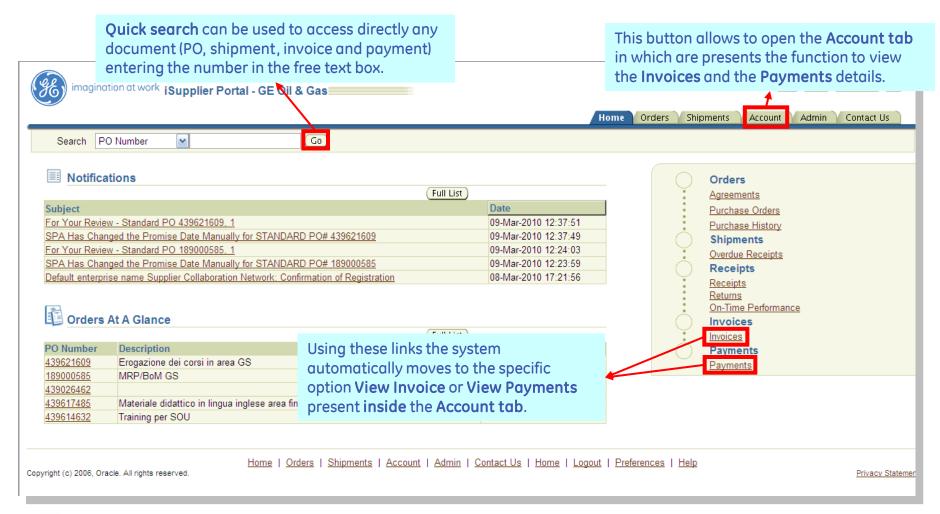
Field Name - Specifics	Description	Doc type	
Serialized	Available values are "Y" or "N"	CERT_WITH_REQ/NO_REQ	
Serial #	When "Serialized"=Y, this field must contain serial number, separated by comma ","When "Serialized"=N. this file is not editable	ISP_CERTIFICATES_WITH_REQ /ISP_CERTIFICATES_NO_REQ	
OG Heat Number	Additional information for Castings and Forgings	CERT_WITH_REQ	
OG Model	Additional information for Castings and Forgings	CERT_WITH_REQ	
OG Sample	Additional information for Castings and Forgings	CERT_WITH_REQ	
Requirement Description	The Supplier must write the certificate requirement mane	ISP_CERTIFICATES_NO_REQ	
Doc Name	Engineering Dummydoc Code	ISP_SUPPLIER_TECH_DOC	
Doc Desc	Engineering Dummydoc Description	ISP_SUPPLIER_TECH_DOC	
LISL Version	The number of uploaded version. It could be a string of character as: "1", "2""N" or "Last"	ISP_FORM_LISL	
Default Country of Origin	Default values is the Country of Supplier Site	ISP_COUNTRY_OF_ORIGIN	
Country of Origin	It must contain the Country of Origin real value	ISP_COUNTRY_OF_ORIGIN	
The number of uploaded version. It could be a string of character as: "1", "2""N" or "Last"		ISP_LISD	
TRS	Select the Country where the certificates is applicable from the list of values	ISP_TRS_WITHOUT_REQ	
Supplier Contact	The supplier contact information as e-mail or phone number	ISP_TRS_WITHOUT_REQ	
Rejection Reason	ection Reason Explain why the file or filled information are not compliant		
ENG Comments	NG Comments Contains DE Comments		
ENG Contact	NG Contact Design Engineer		
Feedback Date	DE posted feedback date	ISP_SUPPLIER_TECH_DOC	
Upload Date	Supplier upload doc date	ISP_SUPPLIER_TECH_DOC	



Invoices and payments

Invoice and Payment search

The iSP home page provides different options to locate Invoice and Payment.





To view submitted Invoices in iSP you need to follow the steps as shown below.

(gg)	imagination at work	iSupplier Portal	- GE Oil & Gas						Но	De Logout Prefe	erences Help
	Summary		llows to search and nvoice information different POs.			Home	Orders	Ship	Account	Admin Co	Export
Simp	ole Search										
	Invoice Number	9/			PO Number		_(3)			(Ad	vanced Search
	Payment Number	70]		Payment Status	~					
	Gross Amount From]		Invoice Date From						
	Gross Amount To]		Invoice Date To						
	Amount Due From]		Due Date From				Use predefi		
	Amount Due To]		Due Date To			→	Search opti		
	Release Number]		Payable	~			search crit		
	Category			~	Payment Date From				click on Go	to run a q	uery.
	Payment Method	~			Payment Date To						
		Go Clear				-	_				
Invoice Number		PO Number	PO Gross Details Currency Amount	Amount Due	Due Date Document	Site Inv Sc. Hold Hold Hol	Payme d Status		⊘ P tachments Type	Bank Ref. Available	Next 25 S Payment Method



As query results the system returns the list of invoices that correspond with the query parameters.

The possible Hold Reasons are the following:

Site Hold: refers to the global Supplier situation for the site; Document Status becomes Invoice Fully Not Payable.

Schedule Hold: temporary hold, mainly due to missing documentation; Document Status becomes Invoice Fully Not Payable.

Invoice Hold: refers to a single invoice, i.e. no match between PO and invoice on price or quantity. This hold could be put only on a part of an invoice, Document Status becomes Invoice Partially Not Payable.



information related to the PO.

For more details on this form see the next pages.

Payment page. This value can be Paid, Not Paid or Partially Paid.

The different Payment Methods:

- Standard:
- TPS: Trade Payables System;
- IBS: Internal Billing System: for intercompany invoices;
- Factor: invoices paid through GE Capital factor.

The Business Units are:

- OU_NP_IT: Organization Unit Nuovo Pignone Italia;
- OU_TD_FR: Organization Unit Thermodyn Francia;
- OU_NA_DZ: Organization Unit Algesco;
- OU_FND_IT: Organization Unit Foundation Italia;
- OU_NP_IT_HLD: Organization Unit Nuovo Pignone Holding Italia.



In this form iSP shows line by line all the useful information related with the PO and the Invoice.



Note

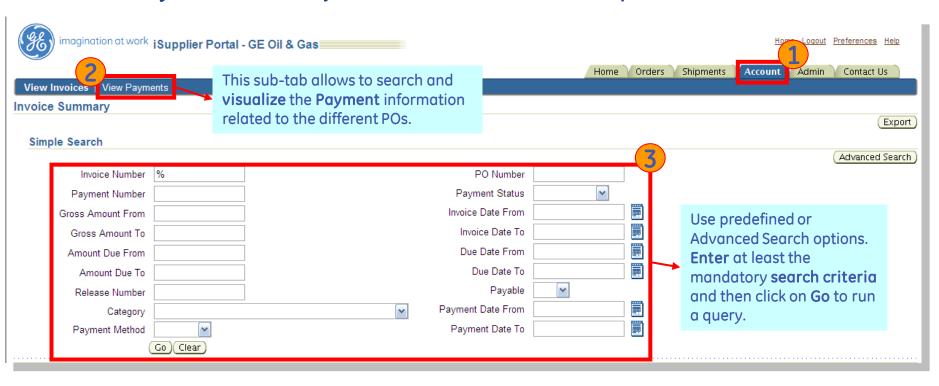
Be careful not to use back and forth browser buttons to navigate into the system, but the specific breadcrumbs hyperlinks.



Payment search

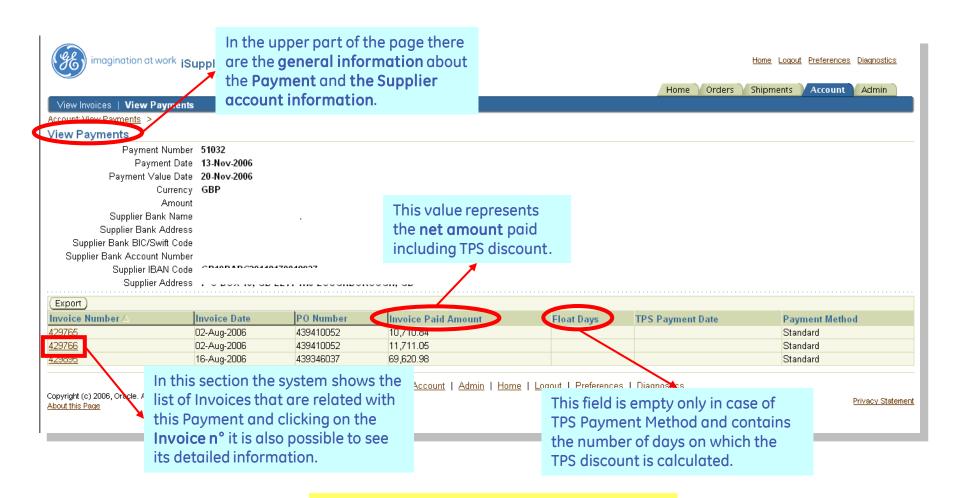


To **view Payments** in iSP you need to follow the steps as mentioned below.









Note

Be careful not to use back and forth browser buttons to navigate into the system, but the specific breadcrumbs hyperlinks.



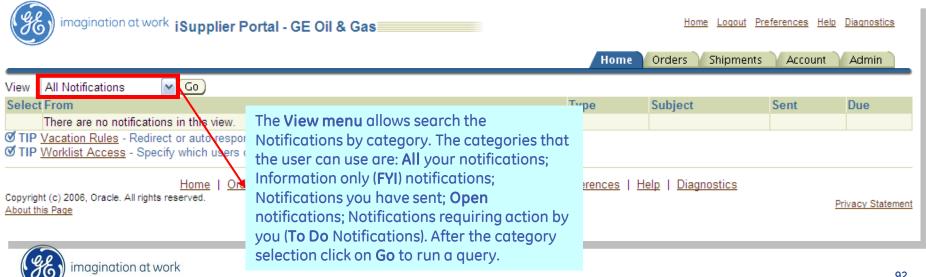
Notification



Notification search



On this page you can view all your Notifications. You can use the View menu to select the desired ones.



Notifications

Notifications summary

Name	Description
Need by Date reschedule notification	Notification sent to Supplier user. New suggested RTS Date, Promised Date and Contractual date as result of Need by Date reschedule to be included in the notification.
RFQ Notification	Notification sent to Supplier when he is invited to a RFQ.
SPA Accepted/Rejected proposed RTS Date	Notification to be sent to Supplier informing the action.
Drawing, BOM, PRA, Revision notifications	Every time a new drawing revision or a BOM modification is created by engineering office, and also when the revision is completed and the drawing is available, a notification will be sent to the related Supplier in addition to the email that are currently receiving.



External Collaboration Workflow

External Collaboration WF

External Collaboration WF is used in UCP/UCS Technical Alignment.

SupportCentral Form Request Submitted							
Form Name: External Collaboration Tech Request ID: 68821182	nnical Alignment WF						
Logged By: Oil & Gas UCP Suppliers Portar Logged On: 21 MARCH, 2012 at 12:19:38 P	Click on this link to open the WF	aboration Technical Alignment WF" for your action.					
<u>SupportCentral</u> - Innovation Starts Here Please provide us your <u>feedback</u>							

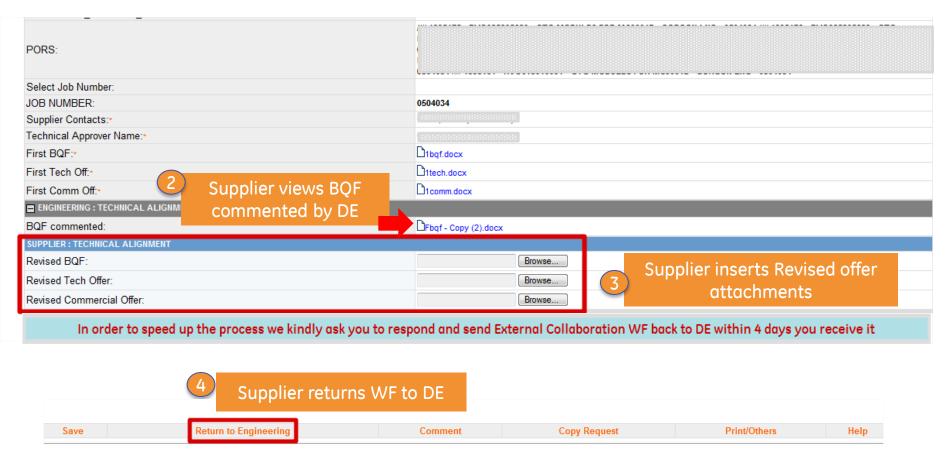
If you received a notification by email like this, Design Engineer is asking you to access this WF, to review BQF (Bid Qualification Form) and send back it to DE.

If you are not able to view WF, please contact iSP support, specifying your SSO.



External Collaboration WF

Open External Collaboration WF, download BQF commented by DE and upload Revised BQF, Technical Offer and Commercial Offer and then Return it to DE.





FAQ - English

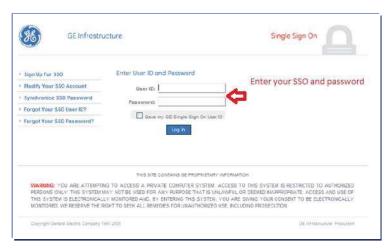
FAQ - ACCESS

I cannot access, a message says my user ID or password are incorrect

o Make sure you are using Internet Explorer;

o Please remind that on the first log in page (Single Sign On) you have to enter your SSO (user ID) and the password chosen at registration time;

If you are not able to access, you can call this number to reset your SSO password: 0039 055 4233400, press 9 for English.



o When you access Oracle page you have to enter your SSO (user ID) and the Oracle Password.





FAQ - ACCESS

Is it possible access in ODRS Portal?

o No, it is not more active.

Is it possible to change the E-mail address associated with the supplier? o Yes, you have to contact the Support Team.

Why Generic mail addresses are not acceptable when creating an account? o SSO is personal, information you can access through it are confidential and should be read by the person managing PO's. Moreover, to that address also passwords for the registration are sent.

I am an internal Supplier, can I have access to iSupplier Portal?

o Of course, but first you have to open an IDM request at this link http://idm.infra.ge.com/idm/user/main.jsp?lang=en&cntry=US
When the request will be completed you will receive an e-mail with username and password, please ignore it and write an e-mail to isp.support@ge.com.



FAQ - Portal Function

How do I manage drafts?

o Choose "Manage drafts" from "Negotiations"

Where do I find attachments for RFI?

o You have to go on "Header"

Why is it impossible to download certificates from iSupplier Portal?

The absence of a document may depend on:

- o Level of confidentiality higher;
- o In critical review;
- o It doesn't has been linked to the Iman during the process of release;
- o The DE and the buyer will help for problems listed above.

Can I download QRL?

o No, it is not possible download QRL from iSP, but supplier can view it selecting PO lines and "Document Request" from action menu. Then select CERTIFICATES WITH REQUIREMENTS category.

How can I change my banking information?

o Contact 'Account Payment' team (Cecchini: Carlo.Cecchini@ge.com /Chiarini: cristina.chiarini@ge.com)

What should a supplier do if he can access the portal but there are not any invoices on his account?

o Supplier must contact energy.SWSSup@ge.com, cristina.chiarini@ge.com, Carlo.Cecchini@ge.com



FAQ - Documents Upload

What is a MDR certificate?

o A Manufacturing Drawing Report that suppliers can see on QCP of the order.

What is a SPIR?

o List of the codes of the spare parts that supplier has to send with the item. In the PO there's a clause requiring it.

How to upload a certificate?

- o From the tab **shipments** search and select the PO
- o Select All as shipment status
- o Select **Document request** for action list
- o Then click Go
- o Choose the category

How to upload a Certification Book to the new Oracle system without any errors?

- o Make sure you are using Internet Explorer
- o Only pdf or tiff can be uploaded.
- o If the file is bigger than 20 MB, try do make it smaller
- o If it is not possible, split it in several files to upload for the same shipment in different requirements, in the folder CERTIFICATES_WITH_REQ

Can I upload certificates for OSP orders?

o Yes (destination type= shop floor)



FAQ - Documents Upload

How many serial numbers can be entered under "serial numbers" to upload MDR certificates?

o 19, separated by a comma.

Can we enter one ore more serial numbers on the upload bar?

o Yes but separated by a comma or the system reads them as 1 number.

What is the field REQUIREMENT DESCRIPTION when uploading certificates to the iSP and how to proceed in the case of a single certificate for the chemical analysis and mechanical Properties

OG_ISP_CERTIFICATES_WITH_REQ

- Serialized: select "Y" or "N" depending on whether the material has a serial number or not
- Fill consequently with the serial number of the field "Serial number" (if serial numbers have more than one, can be separated by a comma)

OG_ISP_CERTIFICATES_NO_REQ

- Requirement Description: Enter a description of the certificate loaded (for example, "MDR complete")
- Serialized: select "Y" or "N" depending on whether the material has a serial number or not
- Fill consequently with the serial number of the field "Serial number" (if the serial numbers have more than one, can be separated by a comma)

In the presence of the folder OG_ISP_CERTIFICATES_WITH REQ, it is not necessary to include this certificate in the folder OG_ISP_CERTIFICATES_NO_REQ



FAQ - RTS

Is it possible to insert a RTS with a date prior than today?

o No, we can't enter a date in the past, the system doesn't allow.

Why it is not updating the PO although the RTS date is updated putting the date of today?

o If the vendor has included the Proposed RTS Dates today, tonight runs the program that aligns the Promise Date, tomorrow you will see a current schedule;

o As RTS Actual flag = Yes, the RTS to proposed date has been frozen and only the SPA can unblock it with "A confirm RTS«;

o If the Proposed RTS does not conflict with the need dates, i.e. New Promise Dates <Need Date, the RTS Dates will be updated.



FAQ - Italiano

FAQ - Accesso

Non riesco ad accedere, un messaggio mi informa che le mie credenziali non sono corrette

o Verifichi che non sta usando browser diversi da Internet Explorer.

o Verifichi di aver inserito nel primo log in (Single Sign On) il Suo SSO come username e la password scelta durante la registrazione del Suo SSO. Se non riesce ad accedere chiami questo numero 055 4233400 e chieda di resettare la password del Suo SSO.



o Nella pagina di Oracle deve inserire il Suo SSO e la password ricevuta per Oracle.





FAQ - Accesso

E' possibile accedere a ODRS Portal?

o No, è stato dismesso, utilizzare iSupplier Portal.

Un fornitore può cambiare la propria e-mail associata al SSO?

o Rivolgersi al servizio di supporto.

Perché gli indirizzi generici non possono essere accettati?

o L'SSO è personale, le informazioni a cui dà accesso sono personali e dovrebbero essere lette dalla persona che segue gli ordini. Inoltre a quell'indirizzo vengono inviate le password per la registrazione.

Sono un fornitore interno, posso registrarmi a iSP?

o Si, ma prima deve aprire una richiesta IDM a questo link:

http://idm.infra.ge.com/idm/user/main.jsp?lang=en&cntry=US

Quando la richiesta sarà completata riceverà una mail con username e password, La prego di ignorarla e di aprire un WF di External Account Registration al link:

http://supportcentral.ge.com/reports/sup_rep_obj.asp?prod_id=16456&trng_doc_id=3557384



FAQ – Funzioni Portale

Dove posso rivedere le bozze?

o Dal tab "Negotiations" selezionare "Manage Drafts"."

Dove si trovano gli allegati delle RFI?

o Si trovano sempre sotto "Header".

Perché non riesco a scaricare documenti dall'iSupplier Portal?

- o L'assenza di un documento può dipendere da:
- o Alta confidenzialità;
- o Il documento si trova in revisione critica;
- o Non è stato collegato all'Iman durante il processo di release;
- o Il proprio DE e Buyer possono aiutare a risolvere i problemi sopraelencati.

Posso scaricare la QRL?

o No, non è possibile scaricare il QRL da iSP, ma è possibile visualizzarlo dal tab Shipment, selezionando le linee dell'ordine ricercato e "Document Request" dal action menu. Dopo aver cliccato su Go selezionare la categoria CERTIFICATES WITH REQUIREMENTS.

Come cambio i miei dati bancari?

o Contattare il team 'Account Payment'

(Cecchini: Carlo.Cecchini@ge.com / Chiarini: cristina.chiarini@ge.com)

Che cosa fare se il fornitore riferisce l'assenza di fatture su iSP?

o Il fornitore deve contattare energy.SWSSup@ge.com, cristina.chiarini@ge.com, Carlo.Cecchini@ge.com.



FAQ – Caricamento Documenti

Cos'è un certificato MDR?

o Manufacturing Drawing Report, certificati o test di collaudo che i fornitori vedono sul QCP della commessa

Cos'è uno SPIR?

o Lista dei codici delle parti di ricambio che il fornitore deve inviare insieme all'item, il PO contiene una clausola che lo richiede.

Come si carica un certificato?

- o Dal tab SHIPMENT, ricercare e selezionare l'ordine;
- o Selezionare "All" per shipment status;
- o Seleziona Document request dal menu action list;
- o Cliccare Go;
- o Selezionare la categoria dei documenti da caricare

Come si carica un Certification Book su Oracle senza errori?

- o Verificare di usare Internet Explorer come browser;
- o Verificare il formato dei file da caricare (richiesto: pdf/tiff);
- o Controllare la dimensione del file, se è maggiore di 20MB diminuirla;
- o Se non è possibile, dividerla in piu file da caricare per lo stesso shipment in requirements diversi, nella cartella 'Certificate_With_req';
- o Cliccare su SAVE.

Si possono caricare certificati per gli ordini OSP?

o Si (destination type = shop floor).



FAQ – Caricamento Documenti

Quanti numeri seriali si possono inserire su " serial numbers" per il caricamento dei certificati MDR?

o 19 separati da virgola.

Si possono inserire due o più numeri di serie nella barra per gli inserimenti? o Si, ma usando la virgola altrimenti il sistema li riconosce come un numero solo.

Che cosa significa il campo REQUIREMENT DESCRIPTION quando carico certificati sull'iSP e come si procede se si deve inserire un solo certificato per l'analisi chimica o le proprietà meccaniche?

o OG_ISP_CERTIFICATES_WITH_REQ

- · Serialized: selezionare "Y" o "N" a seconda del fatto che il materiale abbia un numero di serie o no;
- · Compilare il campo "Serial number" (numeri separati da virgola se sono più di uno).
- o OG_ISP_CERTIFICATES_NO_REQ
- · Requirement Description: inserire una descrizione del certificate (es. "MDR complete");
- · Serialized: selezionare "Y" o "N" a seconda del fatto che il materiale abbia un numero di serie o no;
- · Serialized: compilare il campo "Serial number" (numeri separate da virgola se sono più di uno).

Se è presente la cartella OG_ISP_CERTIFICATES_ WITH REQ, non è necessario inserire questo certificate nella cartella OG_ISP_CERTIFICATES_ NO_REQ.



FAQ - RTS

Si può inserire una proposed RTS date anteriore alla data odierna? o No, il sistema non lo permette.

Perché il PO non è aggiornato nonostante la data del RTS porti la data odierna?

o Inserita la Proposed RTS Dates, la promise date aggiornata sarà visibile il giorno successivo; o Se durante il caricamento della proposed RTS selezionate Actual flag = YES, non potrete più proporre una nuova RTS date, a meno che l'SPA non ve lo permetta;

o Se la Proposed RTS non ha nessun impatto sulla Need Date e il fornitore ha impostato Actual Flag = YES, la data di RTS sarà aggiornata automaticamente.



GE Oil&Gas iSupplier Portal Support

Login / Training:

http://site.ge-energy.com/businesses/ge_oilandgas/en/about/supplier_portal.htm

Per problemi di log-in SSO chiamare / if you cannot log in SSO page please call +39/055/4233400

Prenota la tua sessione di training a questo link/ Book your training session at this link: http://supportcentral.ge.com/esurvey/takesurvey.asp?p=140791&d=3587531