

# Multifunctional ASI+IP-to-IP Adapter

## **GM-2730S**

# **User Manual**



GOSPELL Digital Technology Co., Ltd



## Safety Instructions

- ❗ Read this manual carefully before start operating the device.
- ❗ Removal of device cover without permission may cause harm to human body and the maintenance bond will be invalidated.
- ❗ Handle the device with care to avoid crashing and falling, or otherwise it may cause hazards to the internal hardware components.
- ❗ Keep all inflammable, metal and liquid materials from dropping into the device casing, or otherwise it may cause damages to the device.
- ❗ Avoid dusty places and places with heating resources nearby, direct projection of sunlight or instant mechanical vibrations for installation of the device.
- ❗ Connect the grounding connector on the rear panel to protect earth contact properly while in operation.
- ❗ Choose proper type of cable connectors for connecting network interfaces of the device.
- ❗ Avoid rapid and frequent power on/off, or it may cause damages to the semiconductor chipsets.
- ❗ Keep proper direction of the power cord when plug into or out from a power socket.
- ❗ Do not touch the power socket with wet hands to avoid electric shocks.
- ❗ Take off all jewelry or ornaments, such as ring, necklaces, watches, bracelets, etc., before operating the device, or otherwise the metal contact may possibly cause short circuit and result in components damage.
- ❗ Make sure the AC power is unplugged in case of operator services within the device casing or close to power supply are needed.
- ❗ Only GOSPELL trained and approved staff is permitted to perform live line operation and maintenance within the device casing.
- ❗ Ensure good ventilation when the device is in operation, or otherwise it may cause damages to the device due to overheating.
- ❗ It is recommended to unplug the power cord from the socket if the device will not be used for a long period of time.

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# Table of Contents

Safety Instructions .....	2
Table of Contents .....	3
§1 Introduction .....	5
§1.1 Functionality .....	5
§1.2 Key Features .....	5
§1.3 Front Panel .....	5
§1.4 Rear Panel .....	6
§1.5 Typical Application Architecture .....	7
§2 Before Use the Device .....	8
§2.1 Operation Requirements .....	8
§2.1.1 Requirements for Digital TV Devices .....	8
§2.1.2 Requirements for Network Devices .....	8
§2.2 System Requirements .....	8
§3 Operating the Device .....	9
§3.1 Quick Start .....	9
§3.2 Web Management Operation of GM-2730S .....	10
§3.2.1 Web User Login .....	10
§3.2.2 User Management .....	12
§3.2.2.1 Add new user .....	13
§3.2.2.2 Edit users' information .....	14
§3.2.2.3 Delete a user .....	14
§3.2.3 Basic parameter setting .....	15
§3.2.3.1 IP setting .....	15
§3.2.3.2 MAC address setting .....	16
§3.2.3.3 Parameter setting about system clock .....	16
§3.2.4 Advanced Parameter setting .....	17
§3.2.4.1 Import/export/reset the parameters .....	17
§3.2.4.2 Back-up/recover the parameters .....	20
§3.2.4.3 Upgrade/back-up the software .....	20
§3.2.4.4 Device control .....	22
§3.2.5 SNMP Settings .....	23
§3.2.6 Input/output setting .....	24
§3.2.6.1 Enquiry of ASI interface status .....	24
§3.2.6.2 Enquiry and settings for IP Input Interface Status .....	24
§3.2.6.3 Enquiry and Settings for IP Output interface status .....	25
§3.2.7 Multiplexing setting of Programs .....	27
§3.2.7.1 General setting .....	27
§3.2.7.2 PID mapping function .....	29
§3.2.7.3 PSI information insertion .....	31
§3.2.7.4 Output service .....	35
§3.2.7.5 Batch output services settings .....	39
§3.2.8 Monitoring .....	41
§3.2.8.1 Alarms .....	41
§3.2.8.2 Bitrate Monitor .....	43
§3.3 Front Panel Operation of GM-2730S .....	49

Annex A: Technical Specifications .....	51
Annex B: Frequently Asked Questions.....	- 53 -
Postscript .....	54

## § 1 Introduction

### § 1.1 Functionality

GM-2730S is a new generation of ASI+IP-to-IP adapter for transforming MPTS to SPTS, which has eight channels of ASI inputs, IP inputs, and multiplexes. It adopts our newly developed functions such as “Module Management”. The flexible customization and high expansibility can satisfy the user’s current and future DTV system requirements.

The product is applied mainly to the DTV network head end room, edge of DTV backbone network, and DTV branch head end room.

### § 1.2 Key Features

This product has the following key features:

- ✚ 8 ASI inputs, 120 IP inputs
- ✚ 450 IP outputs
- ✚ IP output data rate range: 1~800Mbps
- ✚ Support multiplex via IP interface output
- ✚ Payload of UDP: 7 of 188-byte-length TS packets
- ✚ Support multiplex and PSI/SI process
- ✚ Support up to 512 program multiplexed
- ✚ Support SI/PSI auto-generation during multiplexing
- ✚ Support auto-generation of network information
- ✚ Support PID filtering and mapping
- ✚ Data input and output parameters can be flexibly configured and it can auto-detect the input bit stream
- ✚ Support many network protocols, such as UDP、ARP、ICMP、IGMP
- ✚ Support HD/SD program transmission
- ✚ Support Web/SNMP-based management and online remote update
- ✚ Support both Chinese and English in web page and related technical document
- ✚ Power-failure memory recovery
- ✚ Support device configuration import/export
- ✚ Powerful background configuration function and web monitor system, ensure the device’s high stability

### § 1.3 Front Panel

As shown in figure 1, there are one LCD display、one 6-key keypad and three LED indicators on the front panel of GM-2730S.

The model type and logo notification information will be displayed on the LCD screen during the device initialization stage. User can check part of the working status of device, and set part of the parameters of GM-2730S by exploring a menu realized by buttons/LCD screen after system initialization, see section §3.3 for details.

- ✚ The POWER LED will be light if the device powers on successfully.
- ✚ The STATUS LED will show some working status of the device, see section §3.3 for details.
- ✚ The ALARM LED will indicate warning messages of the device, if exists, see section §3.3 for details.



**Fig.1** Front Panel View of GM-2730S

## § 1.4 Rear Panel

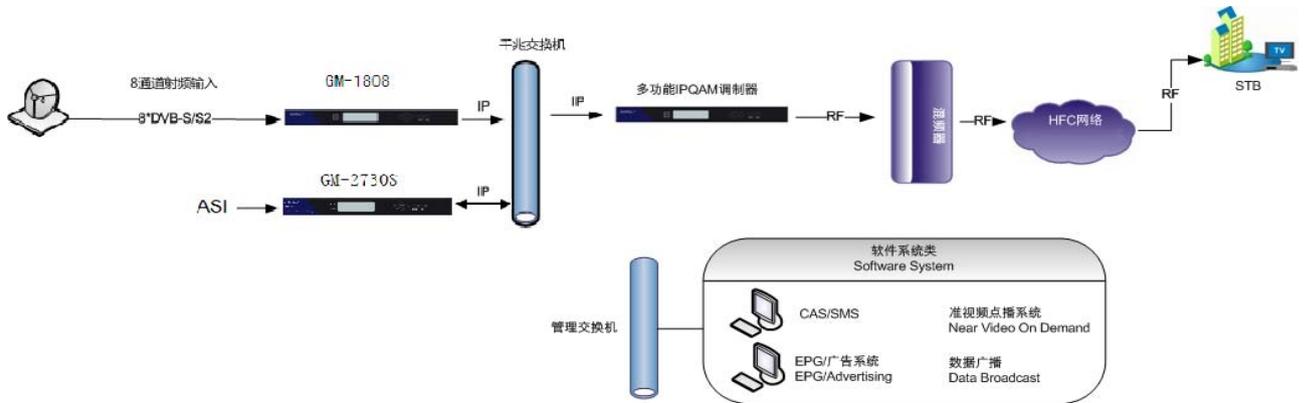
As shown in figure 2, the rear panel of GM-2730S consists of one power supply connector, one power switch, one RJ45 connector for management, eight BNC ASI connectors for data input, one RJ45 connector for data output, and a grounding point.

- ✚ Power Input Port: To connect to 100~240V 50/60Hz AC input;
- ✚ Power Switch: To turn GM-2730S on or off;
- ✚ Management Port: RJ45 interface, to connect to management server via 100BaseT or Gigabit Ethernet;
- ✚ Data Input/Output Port: RJ45 interface, to connect to switches via Gigabit Ethernet;
- ✚ ASI Input Port: BNC-Female port, to connect to any ASI output device via ASI cable;
- ✚ Grounding Point: To connect the device with conductive earth. Please make sure of proper grounding of the device before start operating it for the safety of the operators and the device itself!



**Fig.2** Rear Panel View of GM-2730S

## § 1.5 Typical Application Architecture



**Fig.3** System Application Block Diagram of GM-2730S

## § 2 Before Use the Device

### § 2.1 Operation Requirements

In order to ensure proper operation of GM-2730S, there are some requirements for other digital TV and network devices, which will connect with GM-2730S. Please see below for details:

#### § 2.1.1 Requirements for Digital TV Devices

The output or input transport streams of the devices, which will provide signal source to or receive signal from GM-2730S should comply with the following standards:

**Transport Stream (TS):** This means that the TS stream with one or more channels of digital TV, digital audio broadcasting or any other digital TV services should comply with DVB standard; it must contain PAT and PMT tables, which can completely describe the services.

For GM-2730S, the TS packets must be encapsulated into UDP datagram. Each output TS should have unique destination IP address (unicast or multicast) and port number. The length of the UDP payload must be 7\*188Byte (TS packets), and the payload must be synchronized by sync byte 0x47.

GM-2730S may be able to receive/feed multiple transport streams from/into any devices with the TS format complies with the above-mentioned format.

#### § 2.1.2 Requirements for Network Devices

The switch used for the GM-2730S data output and its destination devices' (the IPQAM modulator shown in figure 3) output port switch (the "gigabit switch" in figure 3) must be a Layer 3 gigabit switch which can be managed, indispensability to support IGMP2.0. The backboard exchange speed must be higher than 10Gbps; the maximum throughput of each port must be higher than 1Gbps.

The switch for the GM-2730S and the managing workstation should be a 100M or gigabit switch, the maximum data exchange speed of each port must be higher than 40Mbps. Normally, It can be the same switch with GM-2730S's output data switch, the two ports need to be configured to different VLANs.

Any hosts that may worsen the network traffic, such as some workstations or servers installed real-time communication tools, streaming media server or WEB server, must not be located at the LAN switch of the output of GM-2730S. These additional signals may cause packet loss, network jitter worsening, and hence due to audio/video distortion at the audiences.

### § 2.2 System Requirements

Management workstation must have network connection and support TCP/IP protocol. Microsoft Windows 2000/XP (or higher versions) and Internet Explorer 6.0 (or higher version) are the recommended operating systems of the management workstation, and JavaScript must be supported by the web browser.

## § 3 Operating the Device

### § 3.1 Quick Start

Please follow the procedures below if it is the first time for you to use GM-2730S for constructing DTV head-end system:

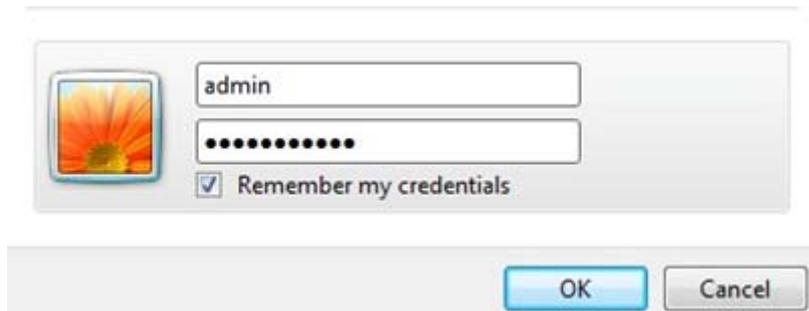
- 1、 Construct your hardware environment, including chassis installation, power supply system deployment, and connecting switches, GM-2730S, the preceding device(s)(e.g. IRD, encoders, etc.), the succeeding device(s), management workstation properly .
- 2、 Plan for the IP addresses of management port and data port, the cable connectors (coaxial cable, Gigabit network) of each preceding/succeeding devices; as well as number of digital TV transport streams and their output channels. It is recommended to take remark of device addresses, port numbers and other configurations and keep it safely for checking purposes in future.
- 3、 Boot up each preceding devices of GM-2730S and configure the operating parameters, in order to ensure the proper signal receiving/decoding or output of encoded digital TV transport streams. Please refer to the user manuals of preceding devices provided by their suppliers for detailed configuration.
- 4、 Boot up GM-2730S, If you have known the management port IP address of the GM-2730S you are currently using, and it is in the same subnet with the management workstation, you may also start configuring GM-2730S from the management workstation directly. Or otherwise you will need to configure the IP address of management port using front panel control (refer to section 错误! 未找到引用源。 )
- 5、 Login to the web browser from the management workstation, key in the default user name “admin” and password “000000”; add and configure usernames and passwords of users allowed to access the device (refer to section§3.2.2 )
- 6、 Configure the input and output data port(refer to section§3.2.2 )
- 7、 Search for input programs tree (refer to section §3.2.7.3), configure the output program settings, including: select input program for output stream(refer to section 错误! 未找到引用源。 ), configure the ES PID, SI/PSI version number of each program, and configure the auto-generated SI parameters or upload SI segments output program parameter (refer to section 错误! 未找到引用源。 ); if needed.
- 8、 Configure the SNMP parameters if needed. (refer to section 错误! 未找到引用源。 )
- 9、 Configure the data IP address of GM-2730S’s preceding devices. The work parameter setting of GM-2730S’s succeeding device refers to the user manuals provided by their suppliers.
- 10、 Make use of stream analyzer to test the system. If the device works properly and the output signal can be received, then it is ready for transmission in the real network

## § 3.2 Web Management Operation of GM-2730S

Monitoring and control of GM-2730S can be performed through Web browser. We recommend you to use Microsoft Internet Explorer 6.0 or above and set your screen resolution to 1152 \* 864.

### § 3.2.1 Web User Login

After launching the Web browser, key in the IP address of GM-2730S's management port into the Address bar of Web browser. Embedded Web server of GM-2730S will prompt with username and password for authentication, as shown in the figure below:



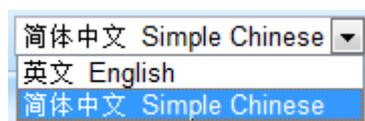
**Fig.4** Web Login

There is a factory default administrator user “admin” in GM-2730S with password of “000000”. Please use this user and password to login to the system for the first time operation of GM-2730S. But changing password for this user is strongly recommended, and the new password should be kept safe. If you choose “remember my proof”, you needn't input your user and password when you login in the next time. But to ensure the safety, please do not choose this option in the public server.

The default state of Web management page is in English. If you want to use Chinese, please set the language to Simple Chinese by changing the operation language in the pull-down list in the home page.



**Fig.5** Login navigation



**Fig.6** Operation language pull-down list

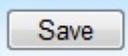
When you set this to Chinese, if there isn't any Chinese font library in your operation system, maybe some unreadable codes appear in your page.

After successfully logging into the system, browser will display the default page of GM-2730S, as shown in the figure below:



**Fig.7** Default Page

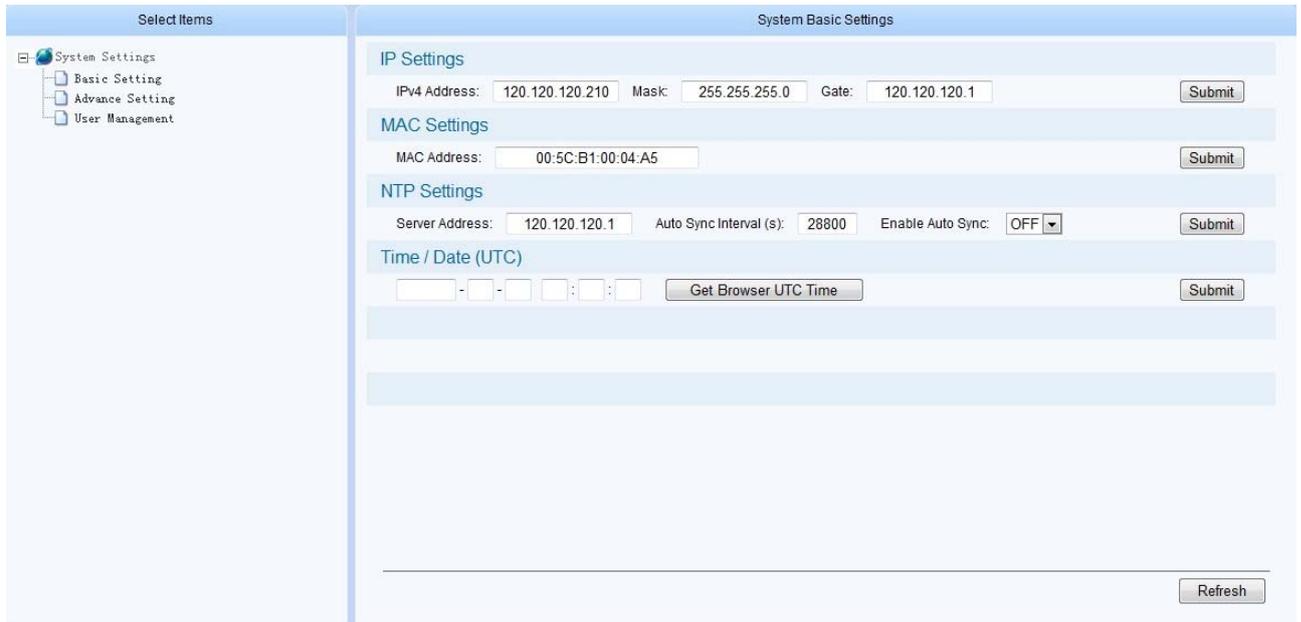
In the default page, there is the information of device (model, serial number, etc), authorization state, and some important specifications will be refreshed in real time. You could enter into the “device monitoring”, “Input & Output”, “program multiplexing”, “program scrambling”, “device setting” page by clicking different hyperlinks in the area of main-menu across the top of this page.

- ⓘ Remark: Device will not autosave your parameters. If the device restarts, the parameters will change to the state which you saved last time. If you have never saved your parameters, all the parameters will change to the default state. So if you want to save your own parameters, please click  in lower right corner after you finish setting GM-2730S.

### § 3.2.2 User Management

We recommend you to change the user and password after login by the default user and password for the safety. You can edit your user information in the user management page.

Click “device setting” in the home page, and then you have the device setting page, as shown in the figure below:



The screenshot shows a web interface for "System Basic Settings". On the left, a "Select Items" sidebar contains a tree view with "System Settings" expanded, showing sub-items: "Basic Setting", "Advance Setting", and "User Management". The main content area is titled "System Basic Settings" and contains several sections, each with a "Submit" button:

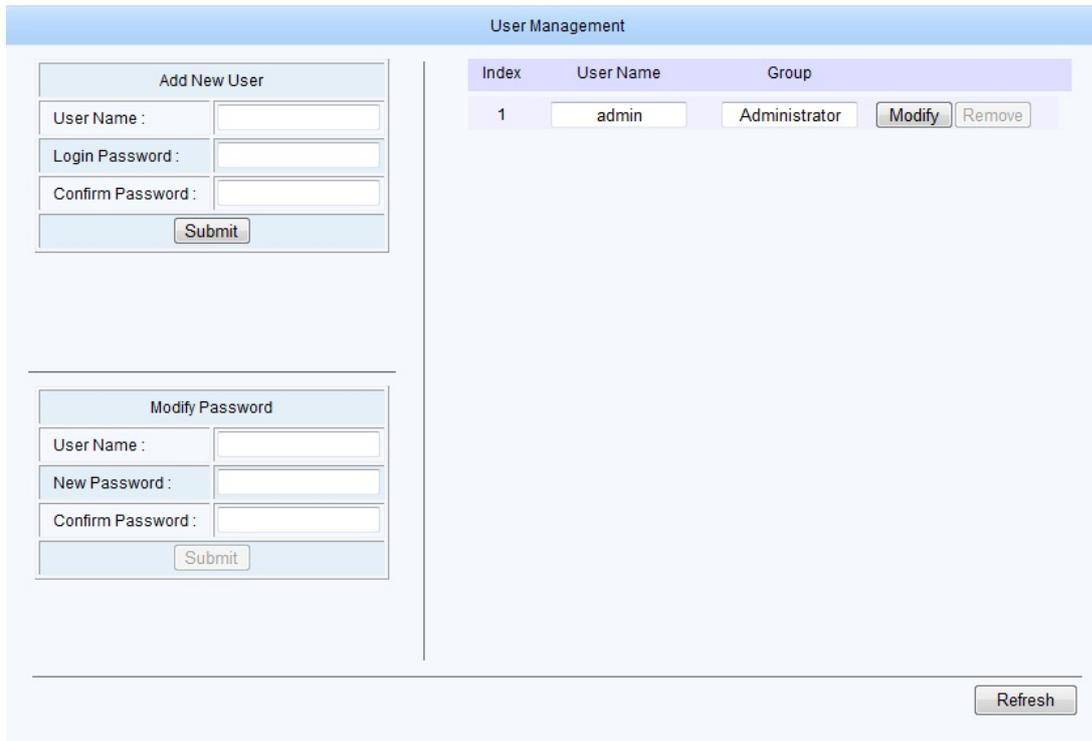
- IP Settings:** IPv4 Address: 120.120.120.210, Mask: 255.255.255.0, Gate: 120.120.120.1
- MAC Settings:** MAC Address: 00:5C:B1:00:04:A5
- NTP Settings:** Server Address: 120.120.120.1, Auto Sync Interval (s): 28800, Enable Auto Sync: OFF
- Time / Date (UTC):** Includes a date and time input field and a "Get Browser UTC Time" button.

A "Refresh" button is located at the bottom right of the main content area.

**Fig.8** Device setting page



Click “user management” in the “select option” area on the left side of this page, and then you have the user management page, as shown in the figure below:



**Fig.9** User management page

In this page, you could add new user, edit old users' information or delete a user.

Remark: Only "admin" user could enter into the user management page.

### § 3.2.2.1 Add new user

In the area of "adding user", please input correctly users' user and password, and then confirm the password.



After finishing these steps, click "submit" to add a new user. If you add successfully a new user, there will show your user information on the right side, as shown in the figure below:



**Fig.10** new user information

Remark: All new users are normal users. They are only permitted to set different parameters, but they don't have the right to manage the other user or upgrade the system.

§ 3.2.2.2 Edit users' information

In the user information list in this page, you can edit a user by clicking the modification button in the same row.

User Management				
Index	User Name	Group		
1	admin	Administrator	Modify	Remove
2	gospell	Operator	Modify	Remove

That makes you edit your password, as shown in the figure below:

Modify Password	
User Name :	gospell
New Password :	
Confirm Password :	
Submit	

**Fig.11** Edit users information

In this bar, you can edit your user's password and that will be accomplished by clicking "submit".

Remark: You could not delete the "admin" user, but you can change the password for this user.

When you use GM-2730S for the first time, you should change admin's password at first and then save this password.

§ 3.2.2.3 Delete a user

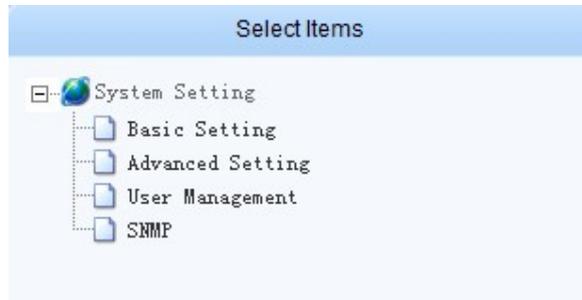
In the user information list in this page, click the "delete" button in the same row to delete this user.

User Management				
Index	User Name	Group		
1	admin	Administrator	Modify	Remove
2	gospell	Operator	Modify	Remove

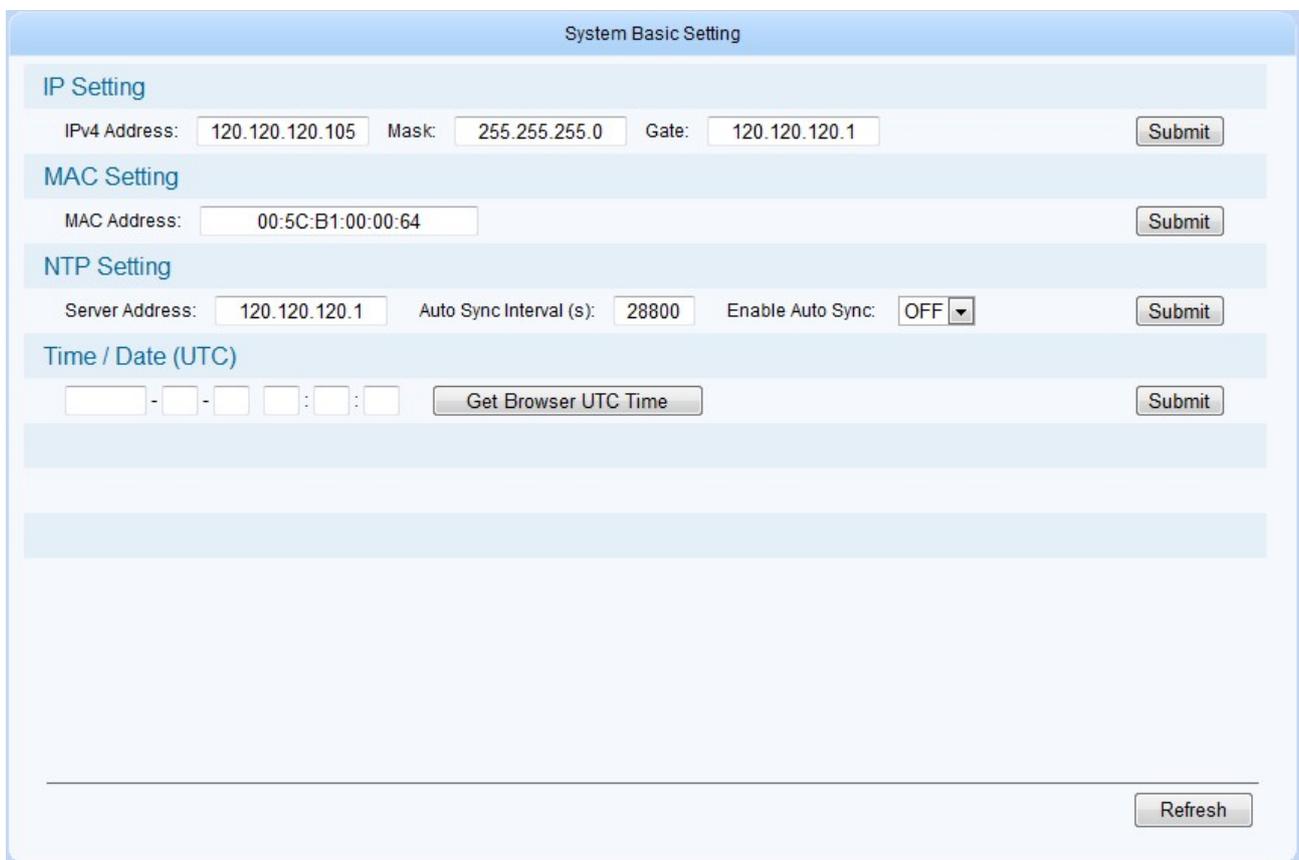
Remark: GM-2730S will not permit you to delete admin user but the normal user..

### § 3.2.3 Basic parameter setting

In the system setting page, click “basic setting” in the “select option” area



To enter basic parameter setting page, as shown in the figure below:



**Fig.12** basic parameter setting page

In this page, you could accomplish the setting of IP address, MAC address, set the IP address of time synchronization server, open or close this service, and set the UTC time synchronization, etc.

#### § 3.2.3.1 IP setting

In the page of figure 12, input a right IP address in the “IP setting” bar, then click “submit” to set GM-2730S’ network parameter.

### IP Settings

IPv4 Address:  Mask:  Gate:

Remark: To ensure the working of device, you should guarantee that the management port IP address and GM-2730S' management server IP are in the same network segment

### § 3.2.3.2 MAC address setting

In the page of figure 12, input a right MAC address in the “MAC setting” bar, then click “submit” to set GM-2730S' MAC address.

### MAC Settings

MAC Address:

Remark: Gospell's products have the first 3 bytes “00:5C:B1” in the MAC address, that shouldn't be modified.

### § 3.2.3.3 Parameter setting about system clock

**Set time synchronization server:** In the page of figure 12, you can set IP address of network clock server, auto synchronization time lag, auto synchronization switch in the “time synchronization protocol” bar.

### NTP Settings

Server Address:  Auto Sync Interval (s):  Enable Auto Sync:

Remark: When you set a right network clock server address, GM-2730S will update his system clock with the period which the user sets if SNTP service and network clock server are enabled.

**Set system clock by manual operation:** In the page of figure 12, you can set manually the system clock in the “date/time(UTC)” bar. And you can also click “get UTC time”, then click “submit” button to finish setting.

### Time / Date (UTC)

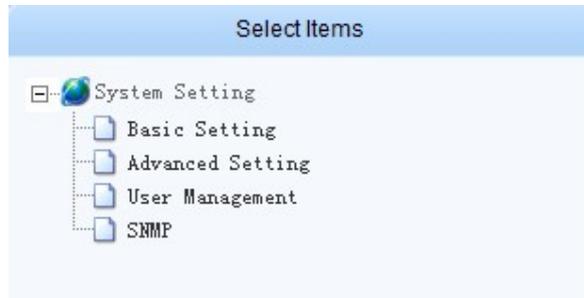
-  -   :  :

Remark:

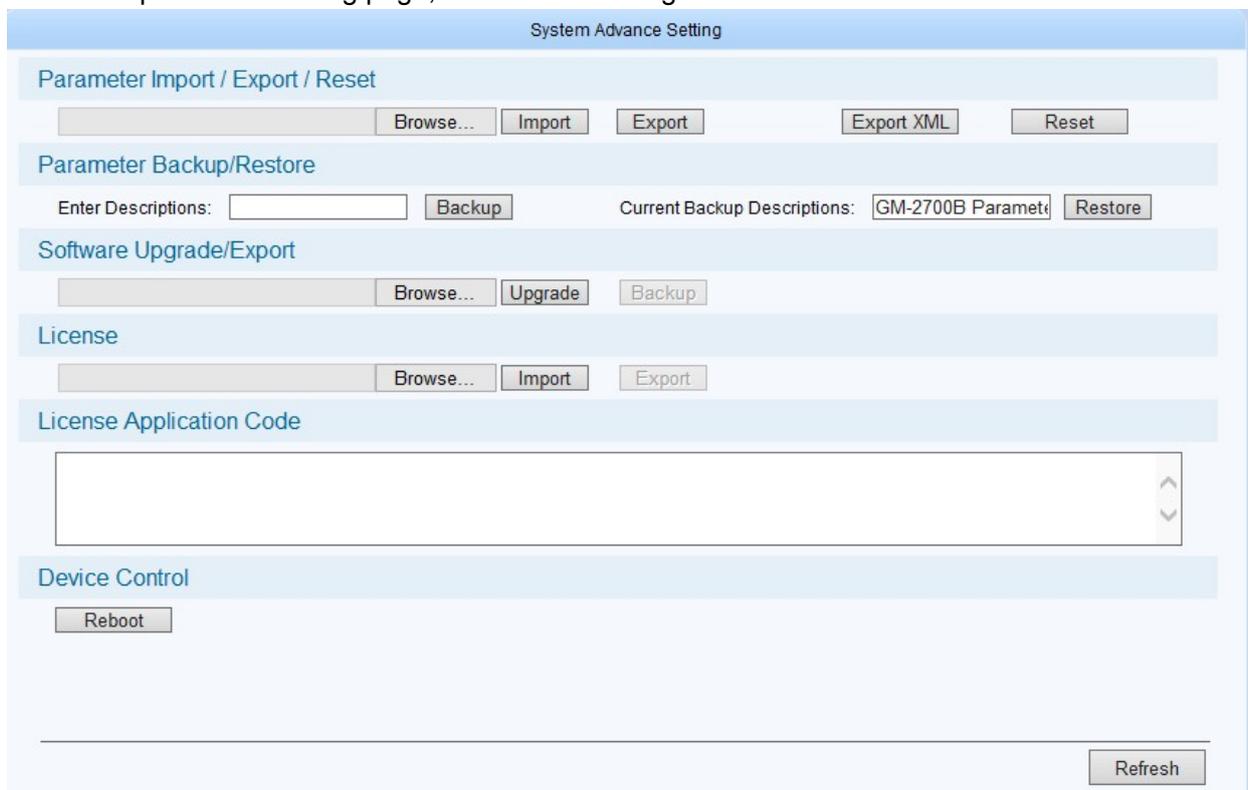
1. If the network clock server address has already configured and enabled, and the SNTP server works properly, the device will get the system clock from the network clock server, at this time, the manually configured clock will be invalid.
2. The device will keep the system clock according to its internal circuit after each manually configuration; this clock circuit can work properly over two years without the external power supply.
3. Select the synchro-browser UTC clock to be the standard UTC(0 zone) clock, and this clock may be different from the clock shown on server, e.g. if the server clock is UTC+8:00, the final clock will be differ about 8 hours.

### § 3.2.4 Advanced Parameter setting

In the “system setting” page, click “Advanced setting” in the “select option” area



To enter the parameter setting page, as shown in the figure below:

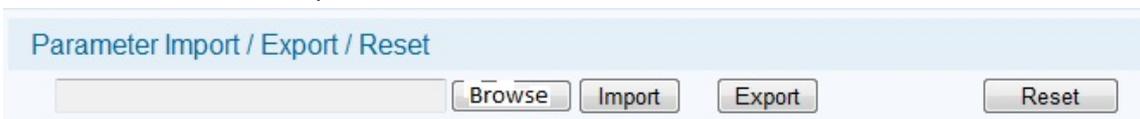


**Fig.13** Advanced setting page

In this page, you could import/export/reset the parameters, back-up/recover the parameters, upgrade/back-up the software, import the authorization document, restart the device, etc

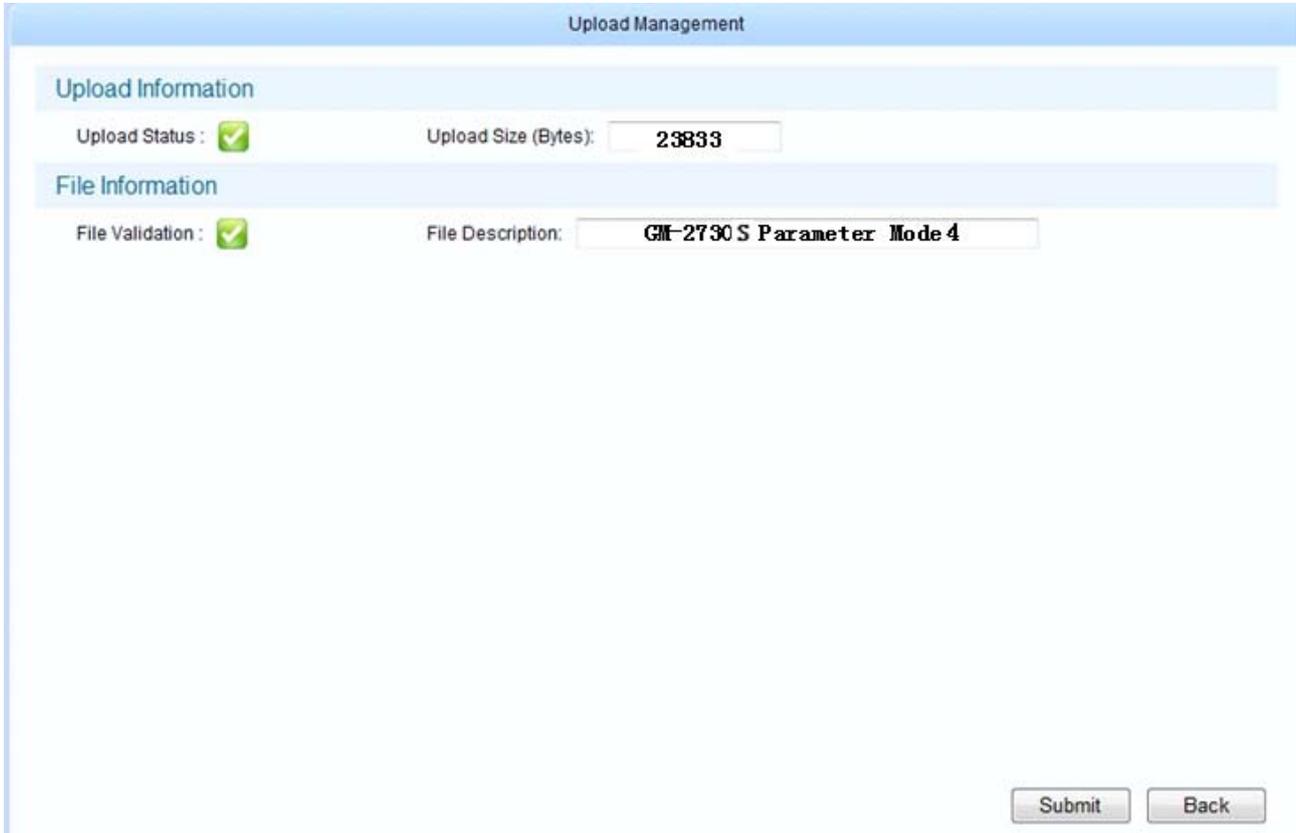
#### § 3.2.4.1 Import/export/reset the parameters

**Import the parameters:** In the page of figure 14, click “browse” button in the “import/export/reset the parameters” bar to choose the parameters’ document of the device.

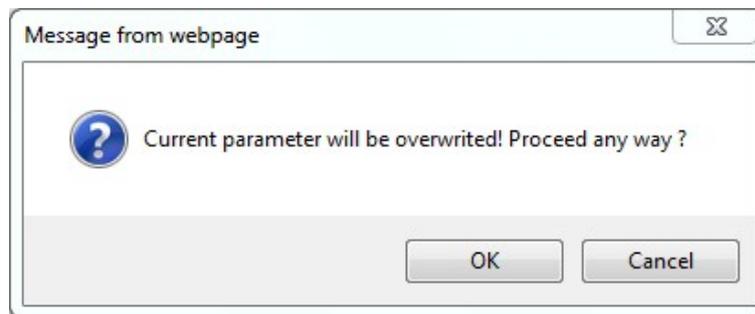


**Fig.14** Import/export/reset the parameters page

After choosing the parameters' document, click "Open" button. Then return to last page, click "import" button, system will change the page to uploading management page, as shown in the figure below:



System will checkout the uploading document, if its format is right, there will appear  mark in the "uploading" bar and "document checkout" bar. Click "submit" button, you'll have this dialog box:

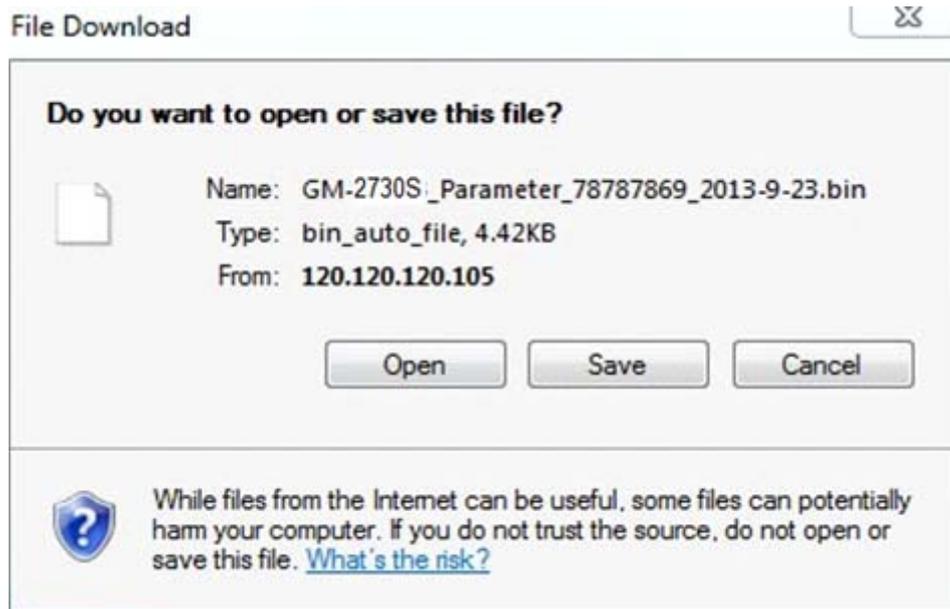


Click "OK" button to import the parameters.

Remark:

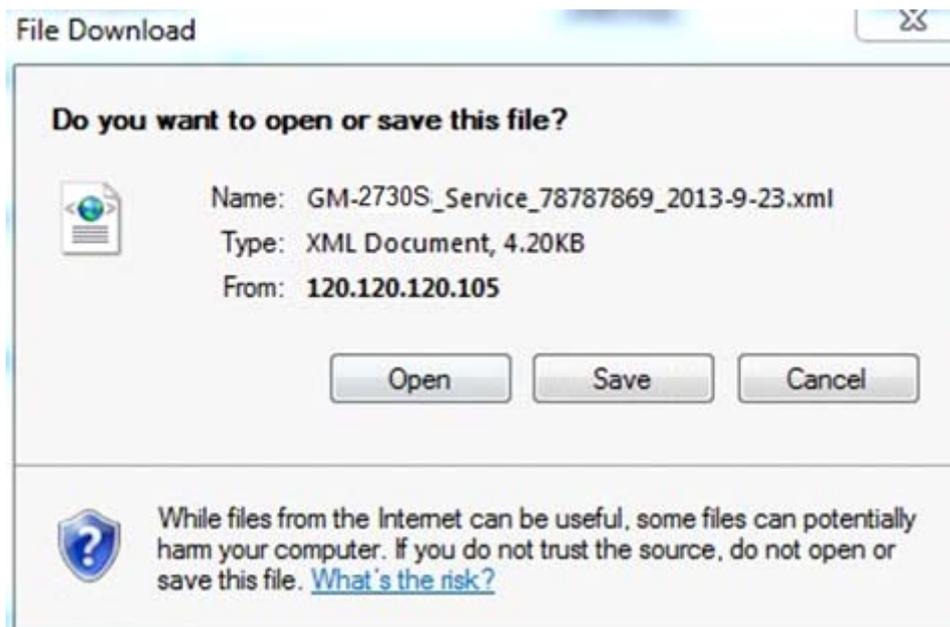
1. Please do not turn off the device or pull the power off when the device is importing the parameters.
2. The device will restart after importing the parameters.

**Export the parameters:** In the page of figure 14, click "export" button, then you'll have this dialog box:



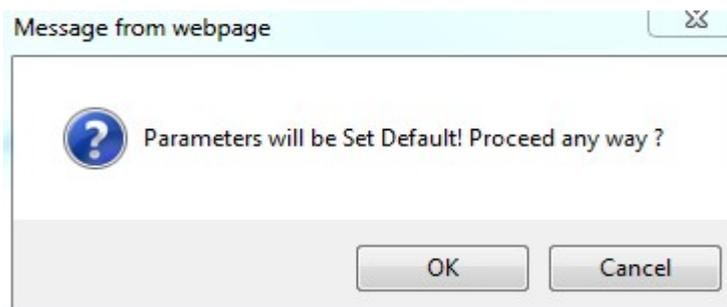
Click “save” button to choose the path you want to save these parameters. 2730S

**Export the XML:** In the page of figure 14, click “export XML” button, then you’ll have this dialog box:



Click “save” button to choose the path you want to save these parameters.

**Reset the parameters:** In the page of figure 14, click “reset” button, then you’ll have this dialog box:



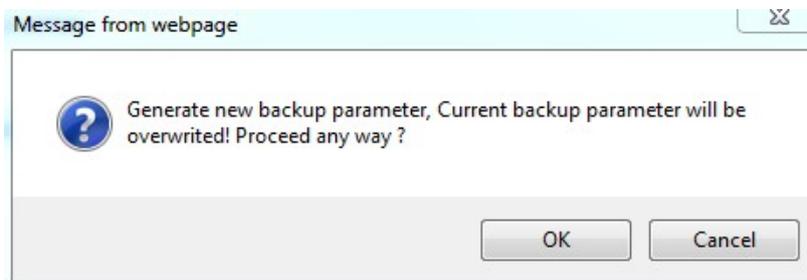
### § 3.2.4.2 Back-up/recover the parameters

**Back-up the parameters:** In the page of figure 15, there is a “parameter back-up/restore” bar:



**Fig.15** “parameter back-up/restore” bar

Fill in the “input parameter description information” (just like 2012-10-26), click “back-up” button, you’ll have this dialog box:

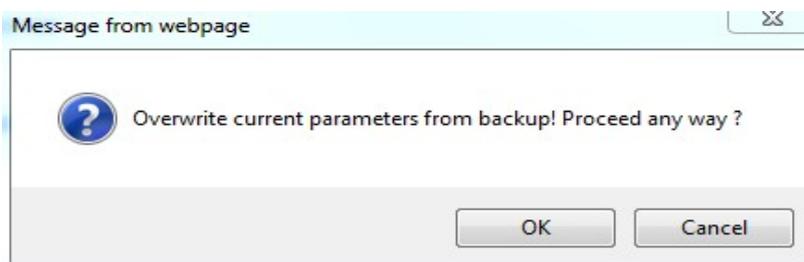


Click “OK” button, system will create a new back-up document. In the same time, “input parameter description information” will show you the new back-up document’ description, as shown in the figure below:



Remark: System could only save a unique back-up document each time, the new back-up document will cover the last one.

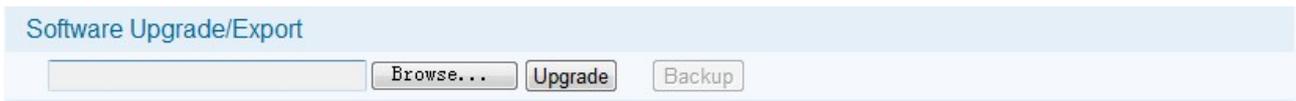
**Recover the parameters:** When the device has a back-up document, click “recover” button, you’ll have this dialog box:



Click “OK” button to import the parameters

### § 3.2.4.3 Upgrade/back-up the software

As shown in the figur16, you can choose the upgrade document in the “software upgrade/back-up” bar, then import it to upgrade the device.



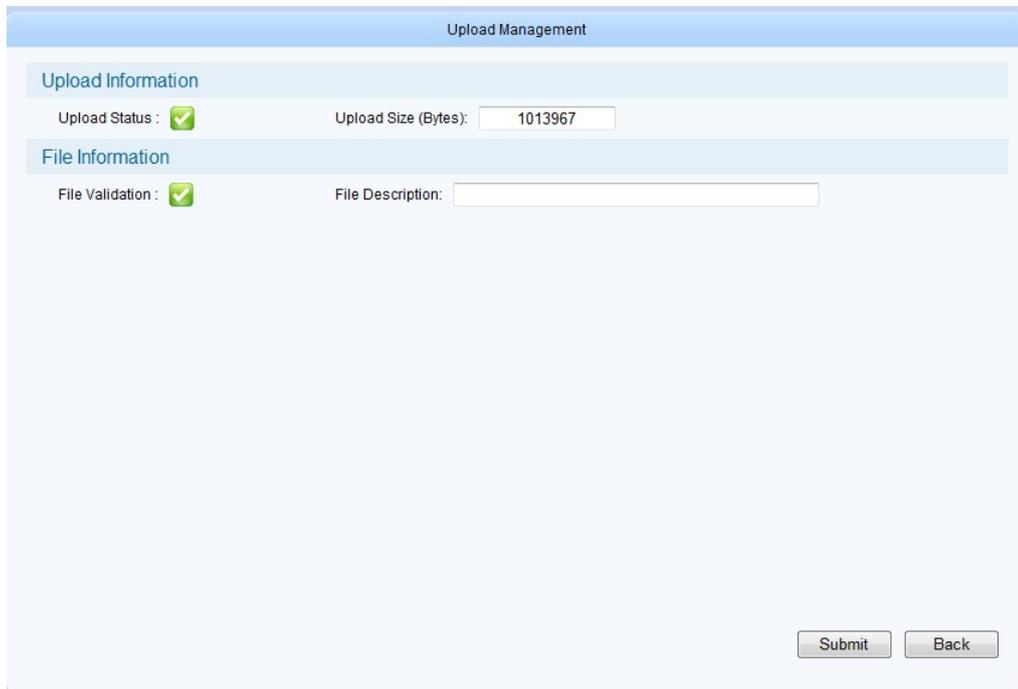
**Fig.16** Software upgrade/backup page

Click “browse” button, you’ll have the file selection box:

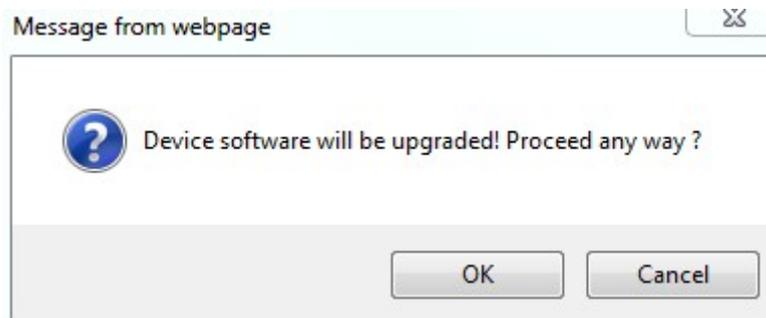
Select the upgrade document, click “Open” button, as shown below:



Click “upgrade” button, system will change the page to uploading management page, as shown below:



System will checkout the uploading document, if its format is right, there will appear  mark in the “uploading” bar and “document checkout” bar. Click “submit” button, you’ll have this dialog box:



Click “OK” button to upgrade the device.

After upgrading, you can check the device version information in the “device information” bar.

Device Model:	GM-2730 S
Serial No.:	TC27A31FFF00000846
Soft version :	01.00
Hard version :	01.00

Remark:

1. Please do not turn off the device or pull the power off when the device is importing the parameters.
2. The device will restart after importing the parameters authorization

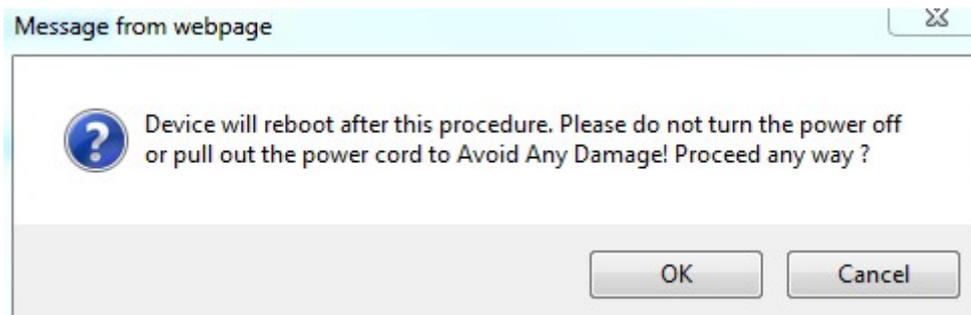
#### § 3.2.4.4 Device control

As shown in the figure 17, there is a “restart” option in the “device control” bar.



**Fig.17** Device control page

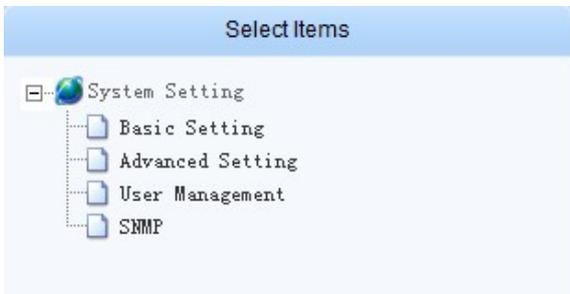
Click “restart” button, you’ll have this dialog box:



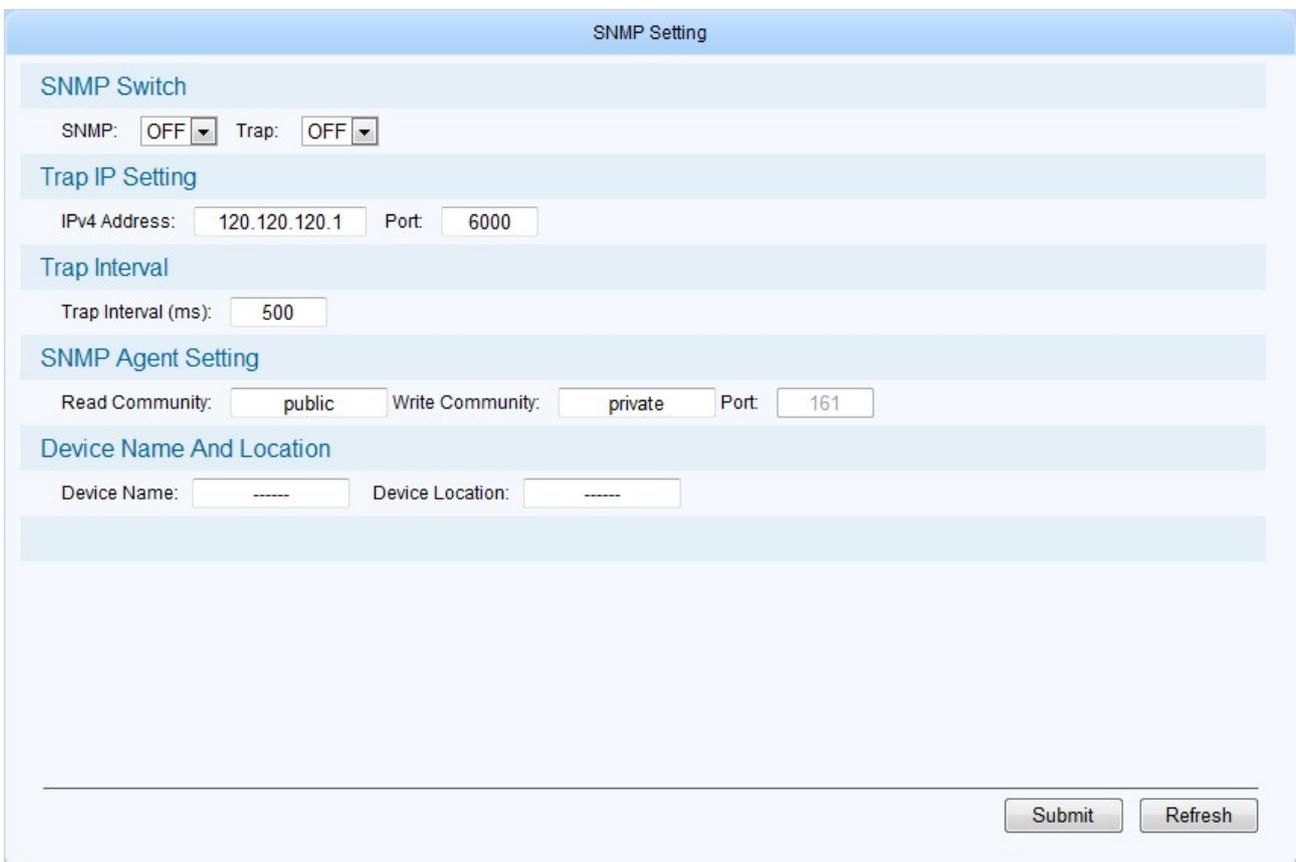
Click “OK” button, to restart the device.

### § 3.2.5 SNMP Settings

Click “SNMP Settings”



in select items of “System Settings” to enter the SNMP page:



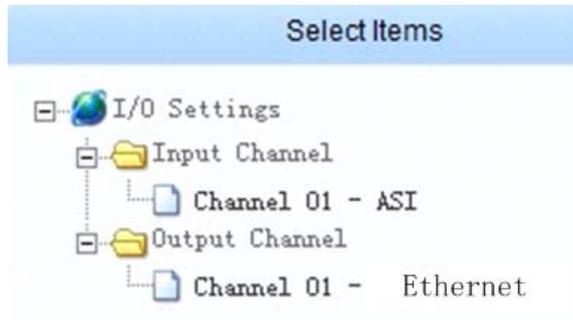
The image shows the 'SNMP Setting' configuration page. It contains several sections with form fields and dropdown menus:

- SNMP Switch:** Contains two dropdown menus, 'SNMP:' and 'Trap:', both set to 'OFF'.
- Trap IP Setting:** Contains two text input fields: 'IPv4 Address:' with the value '120.120.120.1' and 'Port:' with the value '6000'.
- Trap Interval:** Contains one text input field: 'Trap Interval (ms):' with the value '500'.
- SNMP Agent Setting:** Contains three text input fields: 'Read Community:' with the value 'public', 'Write Community:' with the value 'private', and 'Port:' with the value '161'.
- Device Name And Location:** Contains two text input fields: 'Device Name:' and 'Device Location:', both with the value '-----'.

At the bottom right of the page, there are two buttons: 'Submit' and 'Refresh'.

### § 3.2.6 Input/output setting

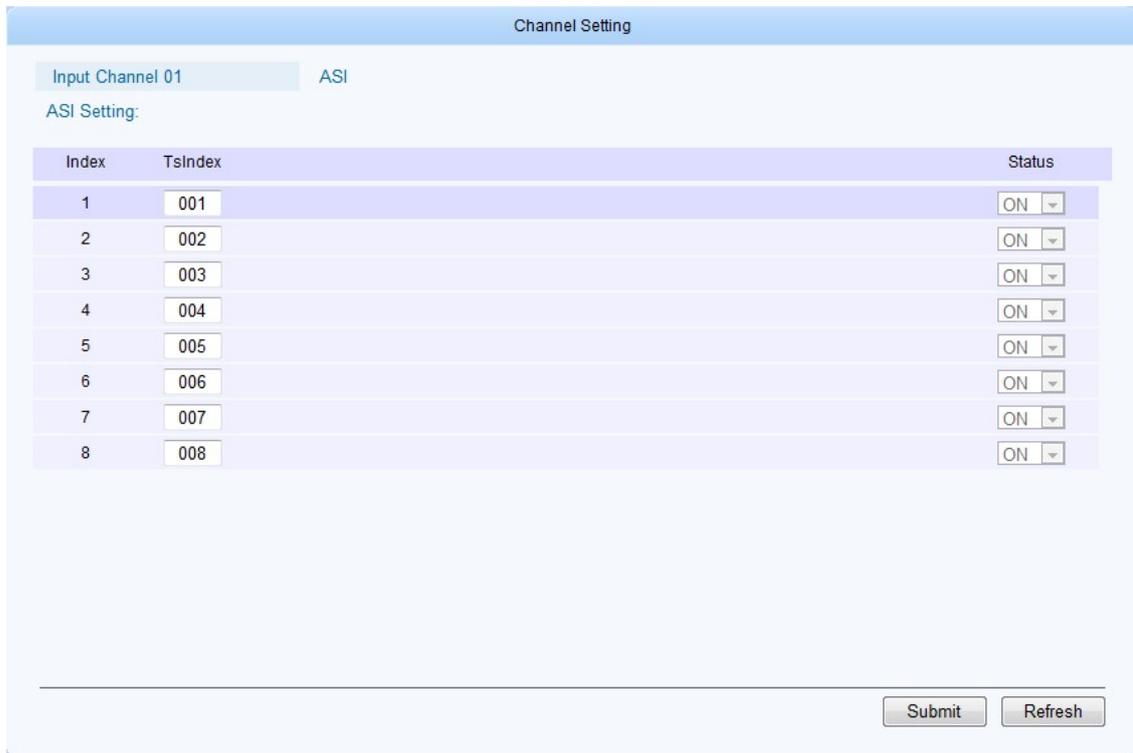
Click “Input/Output” hyperlink in the navigation menu of the home page to input/output setting page of GM-2730S. The number and the name of input/output channel of the device is listed in the “Select Items” in the left side of this page, as shown below



**Fig.18** List of the input/output channel

#### § 3.2.6.1 Enquiry of ASI interface status

Click “ASI” hyperlink as shown above, the status of ASI interface is shown in the right side of the main page, as shown below:



Remark: the number and type of interface are subject to the available products.

#### § 3.2.6.2 Enquiry and settings for IP Input Interface Status

Click “Input channel 02 Ethernet” hyperlink as shown in figure below. The Ethernet interface parameters

are shown in the channels setting page, as shown below:

**Channel Setting**

**Input Channel 01**      **Ethernet**

ETH Setting: 120.120.120.11    255.255.255.0    120.120.120.1    00:5C:B1:01:04:57

Index	TsIndex	Protocol	Source Address	Status
1	0001	UDP	224.10.10.1 : 5000	OFF
2	0002	UDP	224.10.10.2 : 5001	OFF
3	0003	UDP	224.10.10.3 : 5002	OFF
4	0004	UDP	224.10.10.4 : 5003	OFF
5	0005	UDP	224.10.10.5 : 5004	OFF
6	0006	UDP	224.10.10.6 : 5005	OFF
7	0007	UDP	224.10.10.7 : 5006	OFF
8	0008	UDP	224.10.10.8 : 5007	OFF
9	0009	UDP	224.10.10.9 : 5008	OFF
10	0010	UDP	224.10.10.10 : 5009	OFF
11	0011	UDP	224.10.10.11 : 5010	OFF
12	0012	UDP	224.10.10.12 : 5011	OFF
13	0013	UDP	224.10.10.13 : 5012	OFF
14	0014	UDP	224.10.10.14 : 5013	OFF

Batch setting: 120.120.120.11    5000    1    16    set    Bat OFF    Submit    Refresh

**Ethernet parameters:**

IP address, subnet mask, gateway and MAC could be configured.

**Channel parameters:**

In the Ethernet interface parameters setting menu, user can set such as protocol interface type, source IP address and port, input switch parameters.

**Parameters setting range:**

Protocol type: UDP/RTP

Source IP address: 001.000.000.000~126.255.255.255 and 128.000.000.000~239.255.255.255”

Source port: 1000~65535

Input switch: ON/OFF

After IP channel parameters are setting OK, click “Submit” button at right-bottom of the page to save the setting.

§ 3.2.6.3 Enquiry and Settings for IP Output interface status

Click “Ethernet” hyperlink under “output channel” to enter the following interface (the interface name is subject to the available products):

Channel Setting

Out put Channel 01      Ethernet

ETH Setting:    120.120.120.11    255.255.255.0    120.120.120.1    00:5C:B1:01:04:57

Index	TsIndex	Protocol	Source Address	Status
1	0001	UDP	224.10.10.1 : 5000	OFF
2	0002	UDP	224.10.10.2 : 5001	OFF
3	0003	UDP	224.10.10.3 : 5002	OFF
4	0004	UDP	224.10.10.4 : 5003	OFF
5	0005	UDP	224.10.10.5 : 5004	OFF
6	0006	UDP	224.10.10.6 : 5005	OFF
7	0007	UDP	224.10.10.7 : 5006	OFF
8	0008	UDP	224.10.10.8 : 5007	OFF
9	0009	UDP	224.10.10.9 : 5008	OFF
10	0010	UDP	224.10.10.10 : 5009	OFF
11	0011	UDP	224.10.10.11 : 5010	OFF
12	0012	UDP	224.10.10.12 : 5011	OFF
13	0013	UDP	224.10.10.13 : 5012	OFF
14	0014	UDP	224.10.10.14 : 5013	OFF

Batch setting    120.120.120.11    5000    1    16    set    Bat OFF    Submit    Refresh

**Channel parameters:**

In the Ethernet interface parameters setting menu, user can set such as protocol interface type, source IP address and port, input switch parameters.

**Parameters setting range:**

Protocol type: UDP/RTP

Source IP address: 001.000.000.000~126.255.255.255 and 128.000.000.000~239.255.255.255”

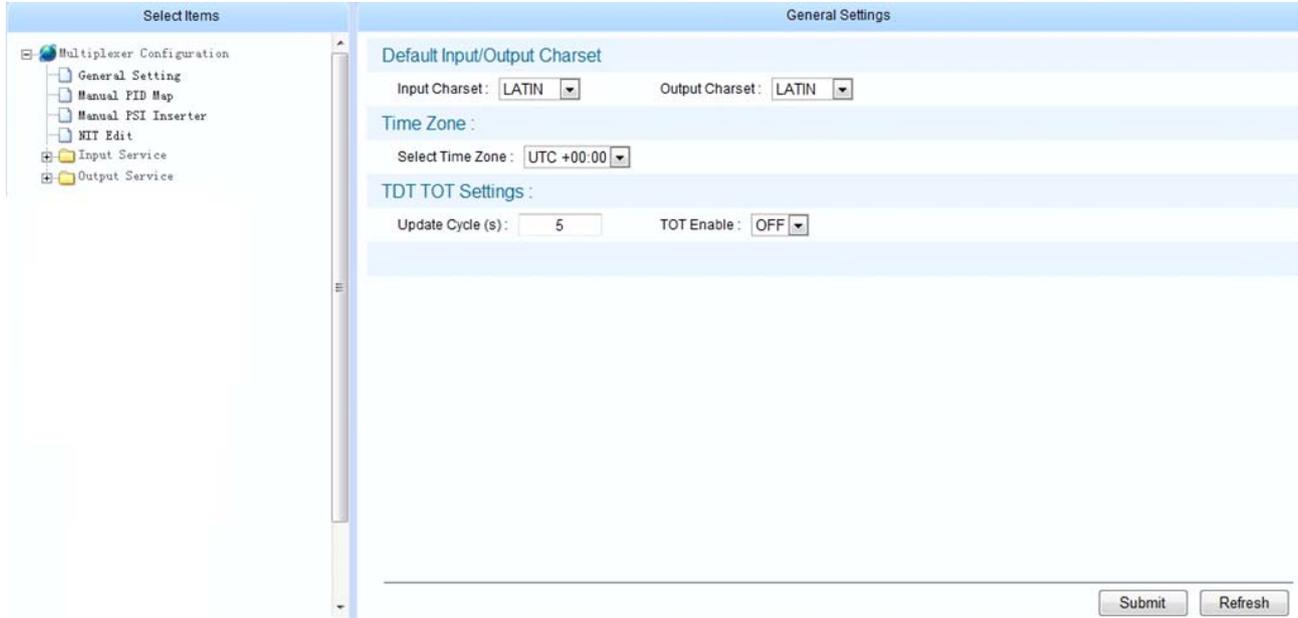
Source port: 1000~65535

Input switch: ON/OFF

After IP channel parameters are setting OK, click “Submit” button at right-bottom of the page to save the setting.

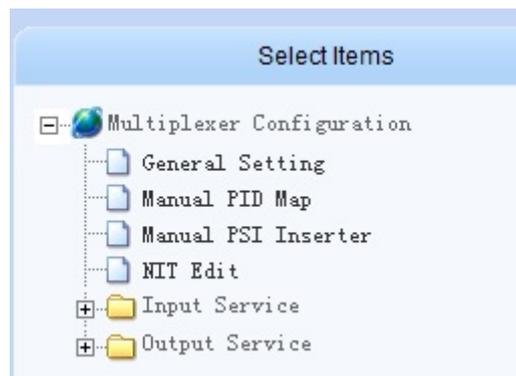
### § 3.2.7 Multiplexing setting of Programs

Click “MUX Setting” hyperlink in the navigation menu of the home page to Multiplexing setting page of GM-2730S, as shown below:



**Fig.19** Multiplexing setting of programs

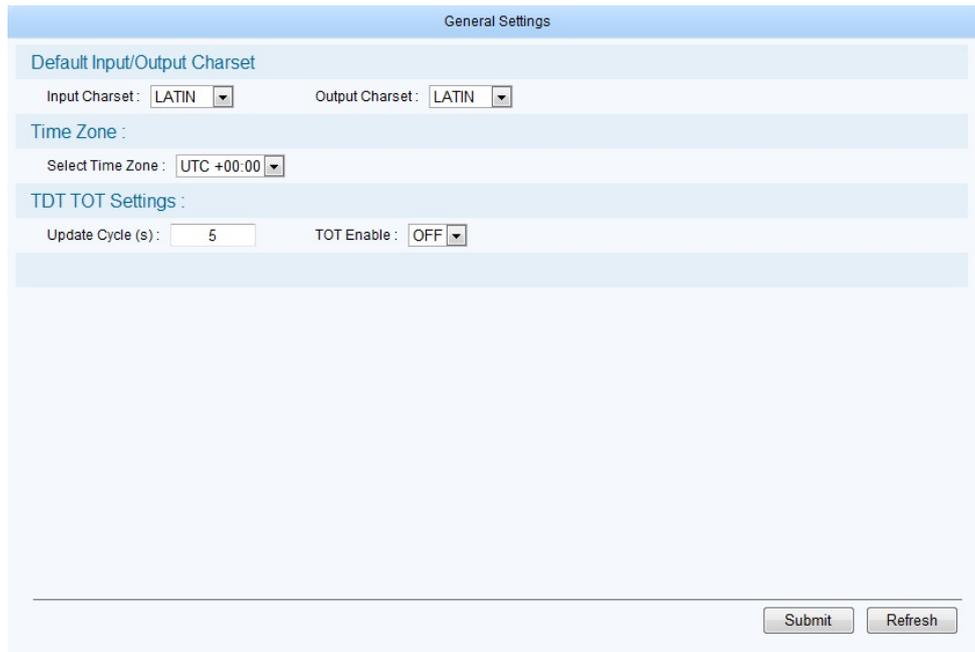
The multiplex parameter configurations are listed in the “Select Items” in the left side of this page, including the general setting, manual PID map, manual PSI inserter, NIT edit, input programs and output programs.



**Fig.20** List of the multiplex parameter configurations

#### § 3.2.7.1 General setting

Click “General Setting” hyperlink, the basic information of the system is displayed in the right side of the page, as shown below:



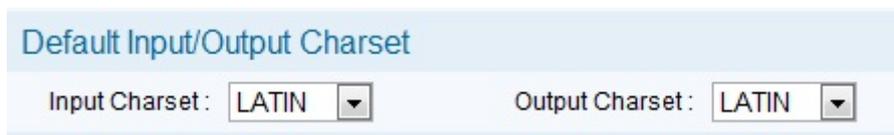
**Fig.21** Base setting of program multiplexing

The default of input/output character-sets, time zone and TDT/TOT can be set in this page.

### § 3.2.7.1.1 The setting of the default character-sets

The character-sets setting and transform functions built in GM-2730S to ensure the received program information over transport stream can be displayed correctly, meanwhile ensure this information can be displayed correctly in the next device.

It can be set in the column of default character-sets of input/output.

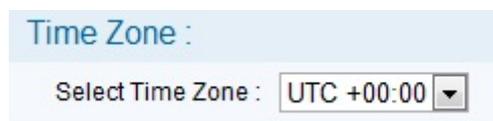


There are 3 kinds of character-sets: LATIN、GB2312、UTF-8



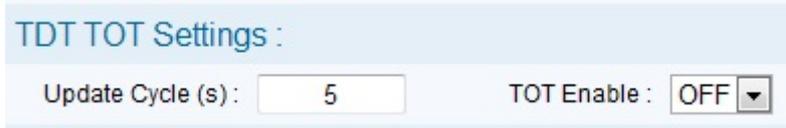
### § 3.2.7.1.2 Setting of time zone

Setting of time zone affect TOT table, after analyze the TOT table at the receiver side, the receiver can get this time zone.



### § 3.2.7.1.3 Setting of TDT、TOT

The TDT table update cycle and TOT switch can be set in the column of TDT/TOT setting.



The screenshot shows a configuration panel titled "TDT TOT Settings :". It contains two settings: "Update Cycle (s)" with a text input field containing the value "5", and "TOT Enable" with a dropdown menu currently set to "OFF".

**TDT update cycle(per second):** update the TDT table with cyclical time.

**TOT switch:** set it on, the device insert TOT table in the sent transport stream.

After the configuration, click “Submit” button at right-bottom of the page to save the setting.

### § 3.2.7.1.4 Setting of SDT Switch



The screenshot shows a configuration panel titled "SDT Switch". It contains a single setting: "SDT" with a dropdown menu currently set to "ON".

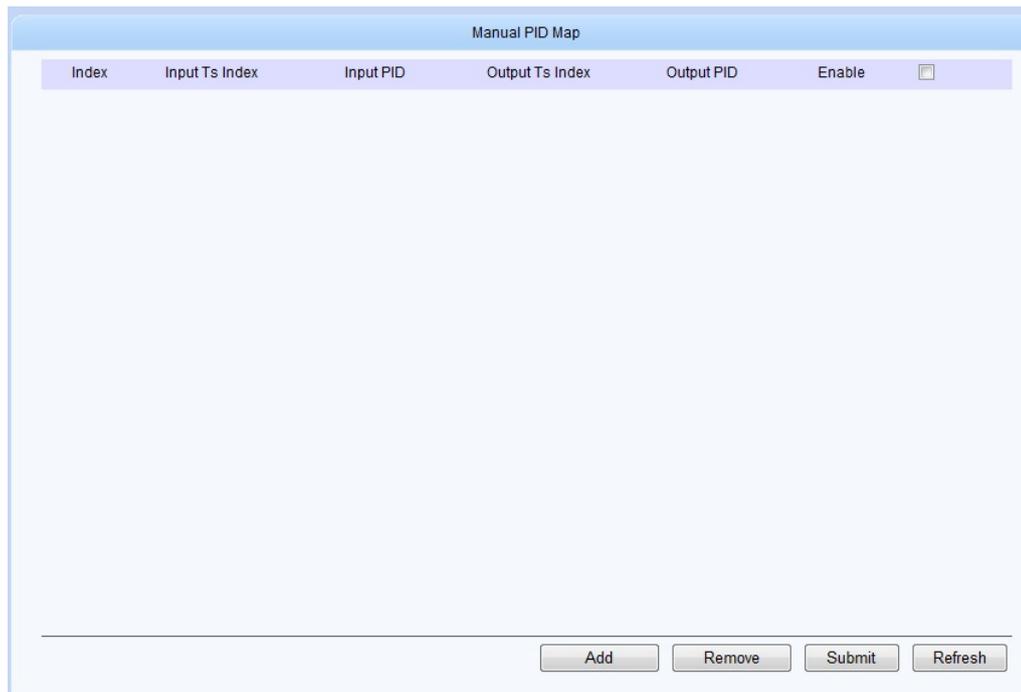
Select ON or OFF in SDT switch bar, and then click the “submit” button to complete the setting.

### § 3.2.7.2 PID mapping function

The system will discard the private PID, if it cannot be identified. The needed private PID can be mapped by the PID mapping function, and mapped private PID can be passed through and transmitted by the device.

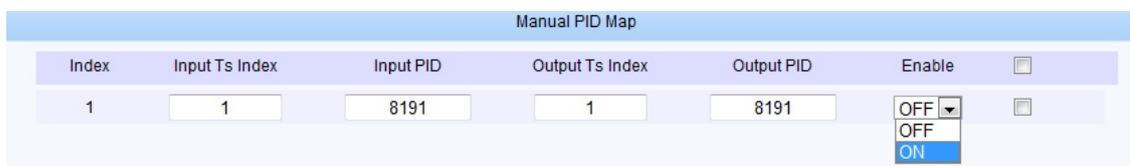
#### § 3.2.7.2.1 Add new PID mapping function

As shown in figure 21, click “Manual PID Map” hyperlink, the PID mapping setting page will display in the right side. The following figure shows the “PID mapping” page:



**Fig.22** PID mapping

Click “add” button in the bottom of this page, a new column of PID parameter setting will display, as shown bellow:



**Input TS index:** choose the input TS channel from 1 to 16.

**Input PID:** select the PID, which is needed to map.

**Output TS index:** choose the output channel from 1 to 8.

**Output PID:** set a PID number from the input PID.

**Switch:** switch on, the selected PID will map to selected channel.

After the configuration, click “Submit” button at right-bottom of the page to save the setting.

Remark:

1. When the input TS index is out of the boundary, the operation will failure.
2. When the output TS index is out of the boundary, the operation will failure.
3. The input/output PIDs are decimal number

### § 3.2.7.2.2 Delete PID mapping

Manual PID Map						
Index	Input Ts Index	Input PID	Output Ts Index	Output PID	Enable	<input type="checkbox"/>
1	1	1012	1	8191	ON	<input type="checkbox"/>
2	1	4000	1	8191	ON	<input checked="" type="checkbox"/>

As shown above, select the check box in any column, after that click the “Delete” button in the bottom of this page, then, click “Submit”, the selected PID mapping will be deleted.

Manual PID Map						
Index	Input Ts Index	Input PID	Output Ts Index	Output PID	Enable	<input type="checkbox"/>
1	1	1012	1	8191	ON	<input type="checkbox"/>

As shown above, the second PID mapping has been deleted.

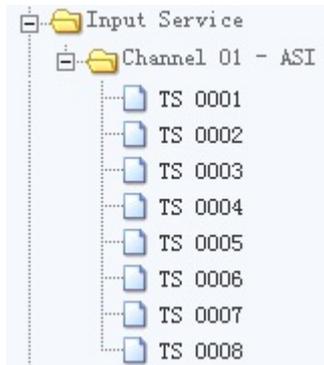
### § 3.2.7.3 PSI information insertion

As shown in figure 23, click “+” button, which at the left side of the “input program” hyperlink, the input program menu spread up, as shown below:



**Fig.23** Input program menu

The type of the current input channel is displayed in the input program menu. As shown in figure 24, spread “channel 01” menu, the number of this type of channel can be checked.



**Fig.24** Input channel list

As shown in figure 24, click any hyperlink of channel (i.e.: “TS 0100”), the input TS program information can be checked at the right side of the page.

**Fig.25** Input TS program information

§ 3.2.7.3.1 Program search

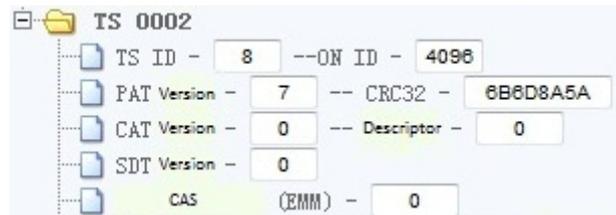
As shown in figure 25, click **Service Analyse** button at the bottom of the page, the system will search the corresponding channel automatically, and display the information, as shown below:

Channel Name	Number	Output TS
CCTV-1	1	OFF
CCTV-2	2	OFF
CCTV-3	3	OFF
CCTV-4	4	OFF
CCTV-5	5	OFF
CCTV-6	6	OFF
CCTV-7	7	OFF
CCTV-8	8	OFF
HBO	9	OFF
SKY SPORTS	10	OFF
ESPN	11	OFF
NBC	12	OFF
CNN	13	OFF
BBC	14	OFF
NHK	15	OFF
MNC TV	16	OFF

**Fig.26** Input program information

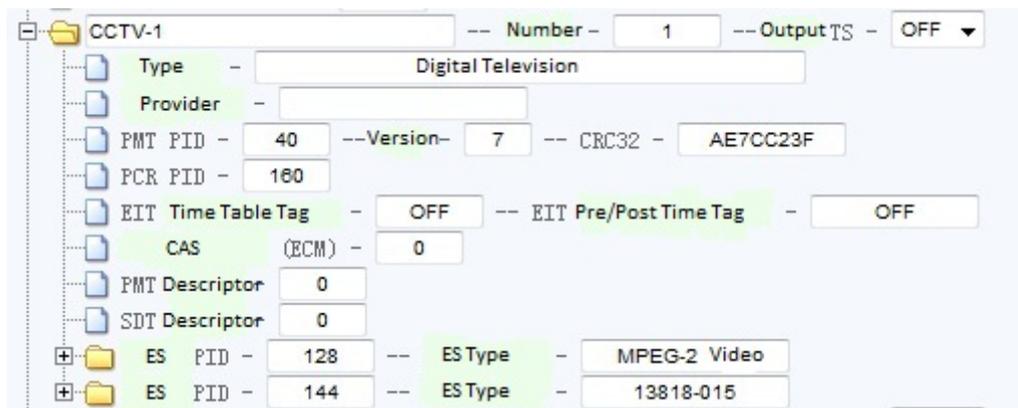
§ 3.2.7.3.2 Program information check

The information of the TS is displayed above the program list, as shown below:



**Fig.27** TS information

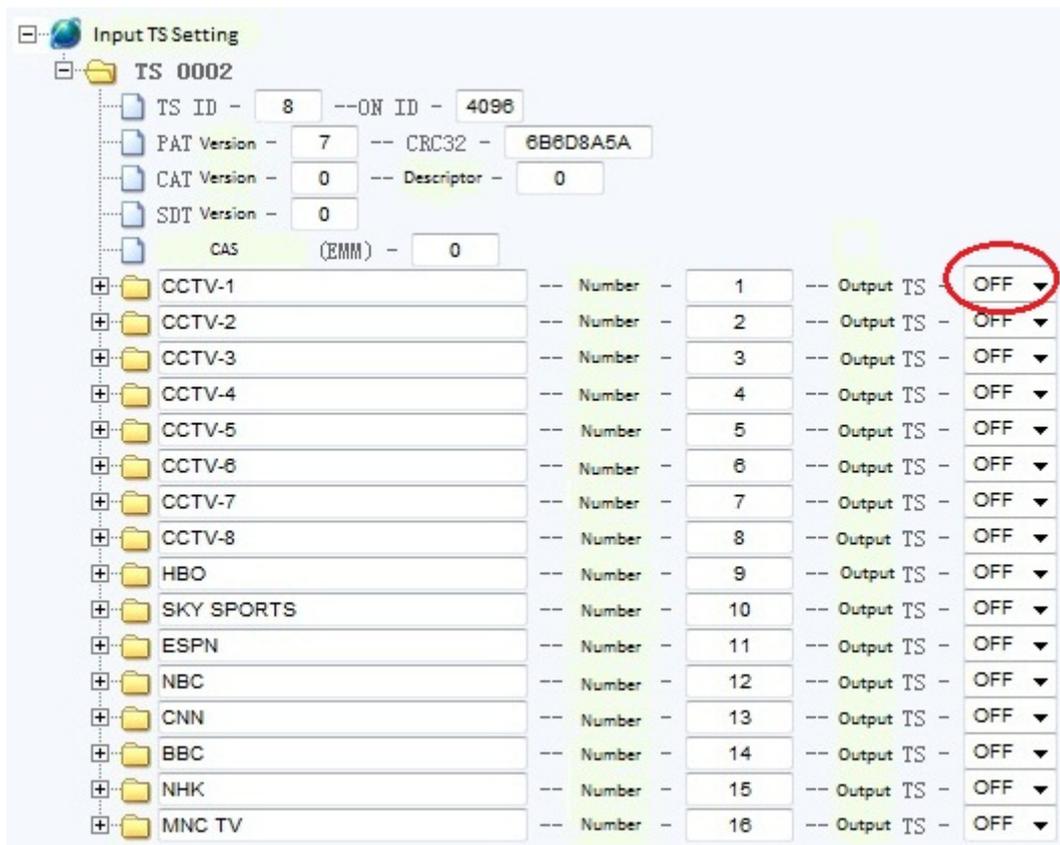
Click any “+” button at the right side of the program name, the details spread up below:



**Fig.28** Program TS information

### § 3.2.7.3.3 Single program multiplexing

When user multiplex the single program, the multiplexing output channel of this program can be chose, as shown below:

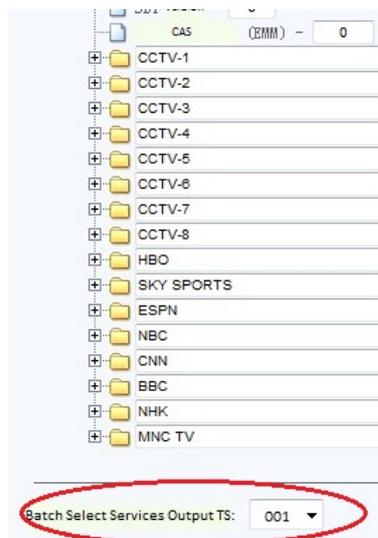


**Fig.29** Program TS information

After the configuration, click “Submit” button at right-bottom of the page to save the setting.

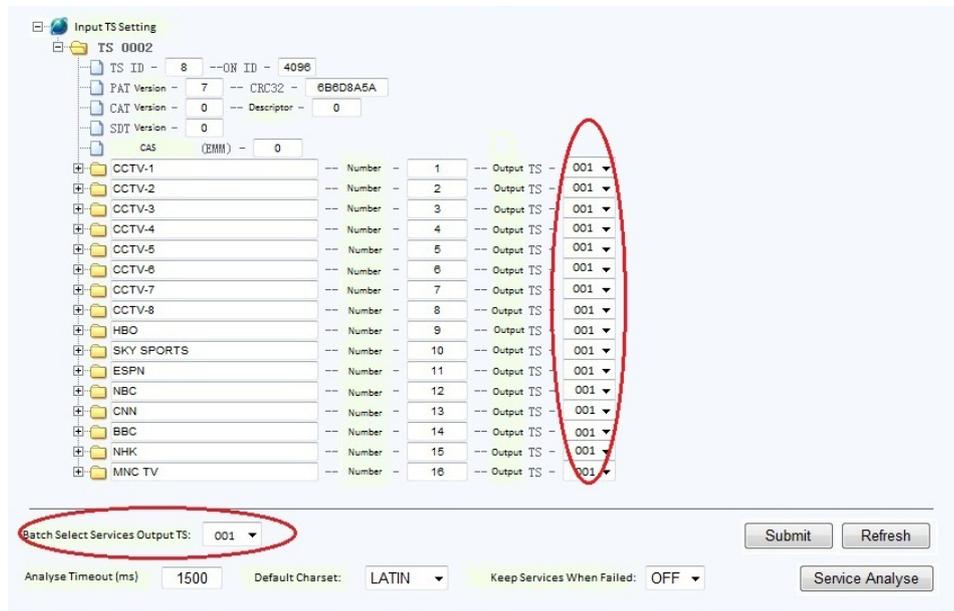
#### § 3.2.7.3.4 Batch program multiplexing

GM-2730S supports batch program multiplexing. It means multiplex all the programs of one channel to another selected channel. As shown below:



**Fig.30** Program TS information

Open the drop-down list box of “the output location of the batch select program” and select the channel, click the “Submit” button, the multiplexing sets successfully as shown below:



**Fig.31** Batch multiplexing

§ 3.2.7.3.5 Other functions

As shown in figure 25, “Keep Services When Failed”, “Default Charset” and “Analyze Timeout” are also in this page:



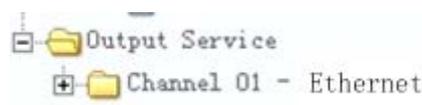
Analyze timeout: when the search time is over the user setting, the search will stop.

Default char-set: detail in 3.2.6.1.1

Keep services when failed: when the search failure, switch on will delete all the information of current page.

§ 3.2.7.4 Output service

As shown in figure 32, unfold “Output Service” to open the output program channel menu, shown as below:



**Fig.32** Output Channel Menu

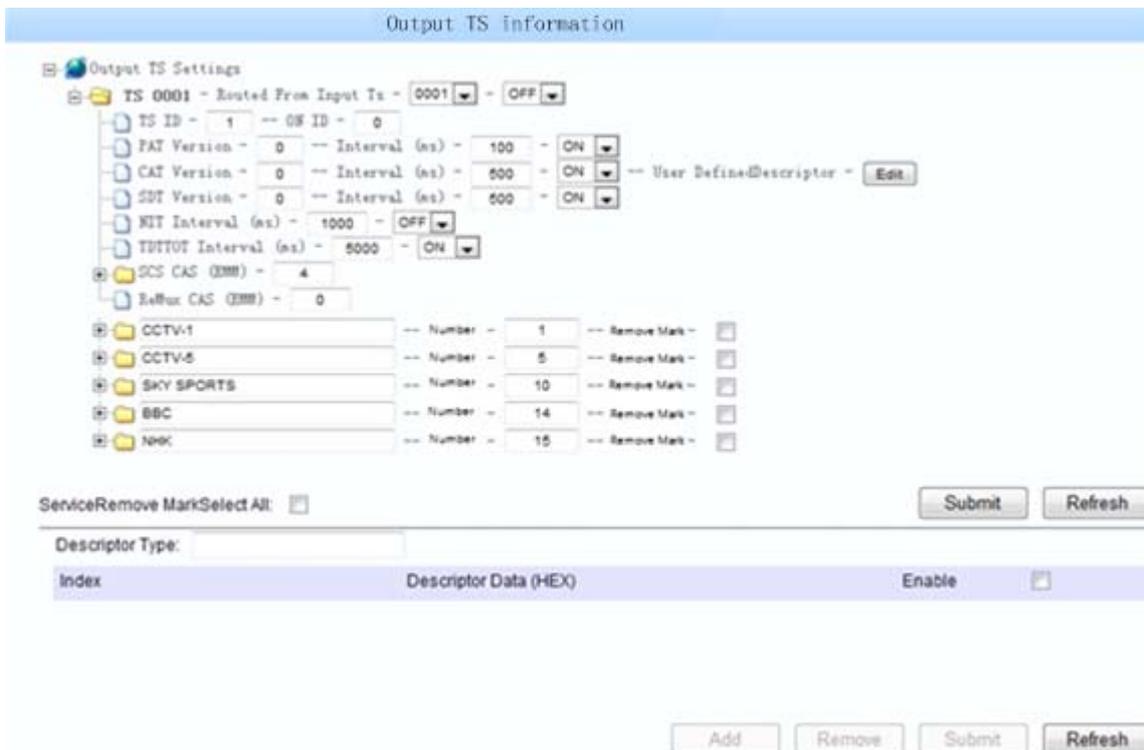
Output program channel will list the type of output channel. As shown in figure 32, unfold “channel 01”

menu to check the number of channels, shown as below:



**Fig.33** Output Channel List

Shown as figure 33, click a channel link, for example “TS001”, to enter the output TS program information page, shown as below:



**Fig.34** Output TS information page

§ 3.2.7.4.1 Output TS Information Monitoring and Configuration

Shown as figure 34, the output TS information page will display the TS related information, such as TS ID, PAT version, PMT version, output programs, etc.

**PSI/SI Information:** users can manually configure the PSI/SI information of the output TS.

Remark: firstly, turn on the SDT switch to configure the SDT related settings.

Configurable parameters includes:

- TS ID

TS ID -  -- ON ID -

- PAT version, PAT sending interval

PAT Version -  -- Interval (ms) -  -

- SDT version, SDT sending interval

SDT Version -  -- Interval (ms) -  -

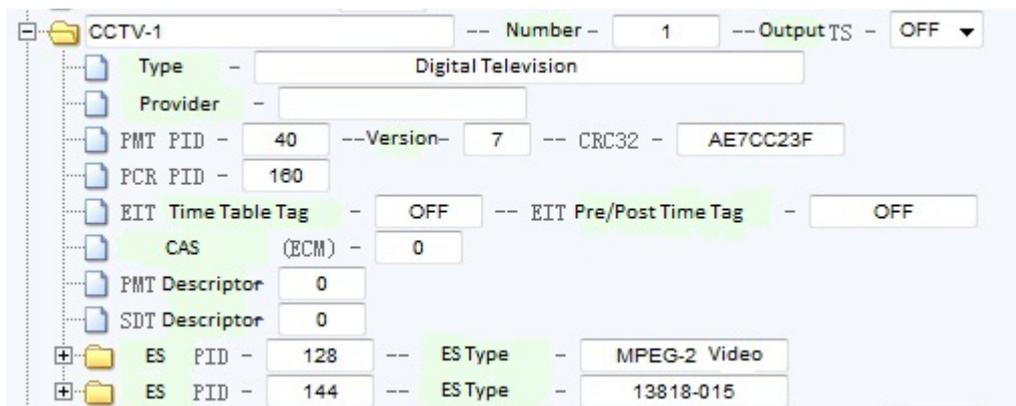
- TDT/TOT sending interval

TDTTOT Interval (ms) -  -

【Remark】 range of PAT version 0 – 31.

§ 3.2.7.4.2 Program Information Edit

GM-2730S allows users to edit each individual program information. Click  button at the front of the program name to open the program information. As shown following:



The screenshot shows the configuration for a program named 'CCTV-1'. The interface includes the following fields and options:

- Number:** 1
- Output TS:** OFF
- Type:** Digital Television
- Provider:** (empty field)
- PMT PID:** 40
- Version:** 7
- CRC32:** AE7CC23F
- PCR PID:** 160
- EIT Time Table Tag:** OFF
- EIT Pre/Post Time Tag:** OFF
- CAS (ECM):** 0
- PMT Descriptor:** 0
- SDT Descriptor:** 0
- ES List:**
  - ES PID: 128, ES Type: MPEG-2 Video
  - ES PID: 144, ES Type: 13818-015

**Fig.35** Program TS information

Editable information include program name, program number, PMT information, PCR PID, EIT information, CA related information, ES information, etc.

- TS information

Users can type the program name, program number, and provider in the corresponding boxes, and click “Submit” button to validate the setting.

- PMT information

Users can type the value of PMT PID, PMT version, sending interval in the corresponding boxes, and

click “Submit” button to validate the setting.

- PCR PID

Users can type the value of PCR PID in the corresponding box, and click “Submit” button to validate the setting.

- EIT information



Users can turn ON/OFF the EIT time table tag, EIT previous/succeeding information tag, and click “Submit” button to validate the setting.

- CA information



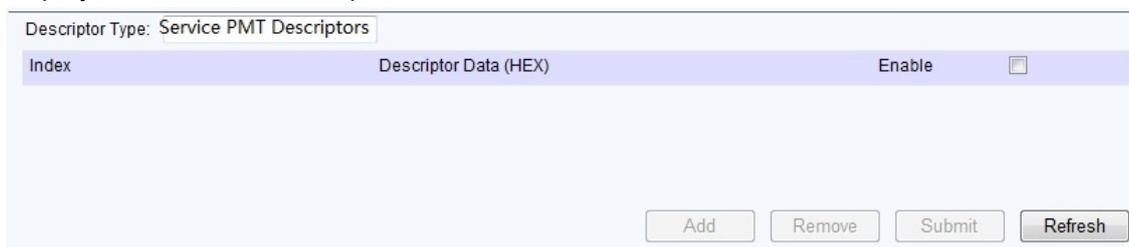
Click button in front of SCS CAS to open the CA information list.

Users can type the value of CA PID in the corresponding box and turn ON/OFF the CA channel, then click “Submit” button to validate the setting.

- PMT descriptor



To edit the PMT descriptors, click the “Edit”, then the “Descriptor Type” box at the bottom of the page will display Service PMT Descriptors, shown as below:

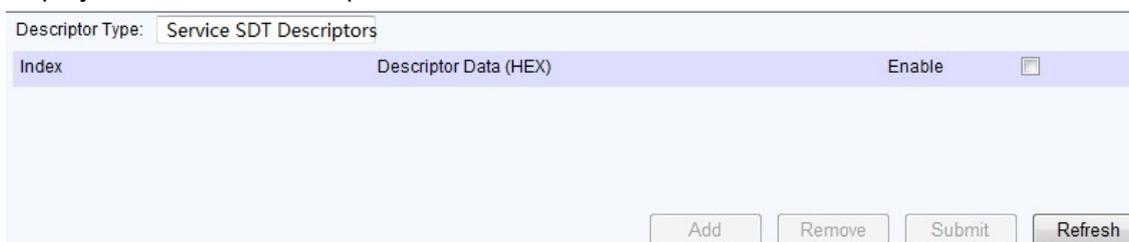


The way to edit PMT descriptor is the same as the way to edit NIT descriptor, see section 3.2.6.4.1.

- SDT descriptor



To edit the SDT descriptors, click the “Edit”, then the “Descriptor Type” box at the bottom of the page will display Service SDT Descriptors, shown as below:



The way to edit SDT descriptor is the same as the way to edit NIT descriptor, see section 3.2.6.4.1.

- ES information



Click button in front of the TS to open the TS information list.

Users can type the value of ES PID in the corresponding box and turn ON/OFF the sending switch. To

edit ES descriptor, click “Edit” button, then the “Descriptor Type” box at the bottom of the page will display Service ES Descriptors, shown as below:

Index	Descriptor Data (HEX)	Enable
		<input type="checkbox"/>

Remark:

1. PMT, SDT descriptors uses hexadecimal format.
2. Please strictly comply with the DVB SI standard to edit the descriptors.

### § 3.2.7.4.3 Remove Service

To delete a service, check its corresponding service remove box, shown as below:

<input type="checkbox"/>	CCTV-1	Number	1	Remove Mark	<input type="checkbox"/>
<input type="checkbox"/>	CCTV-5	Number	5	Remove Mark	<input type="checkbox"/>
<input type="checkbox"/>	SKY SPORTS	Number	10	Remove Mark	<input type="checkbox"/>
<input type="checkbox"/>	BBC	Number	14	Remove Mark	<input checked="" type="checkbox"/>
<input type="checkbox"/>	NHK	Number	15	Remove Mark	<input type="checkbox"/>

**Fig.36** Delete Single Program

Click “Submit” button to delete the program. To delete all programs, check the “Service Remove Mark Select All” box at the lower left corner, shown as below:

<input checked="" type="checkbox"/>	CCTV-1	Number	1	Remove Mark	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	CCTV-5	Number	5	Remove Mark	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	SKY SPORTS	Number	10	Remove Mark	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	BBC	Number	14	Remove Mark	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	NHK	Number	15	Remove Mark	<input checked="" type="checkbox"/>

ServiceRemove MarkSelect All:

**Fig.37** Remove All services

All service remove mark will be automatically checked, then click “Submit” button to delete all programs.

### § 3.2.7.5 Batch output services settings

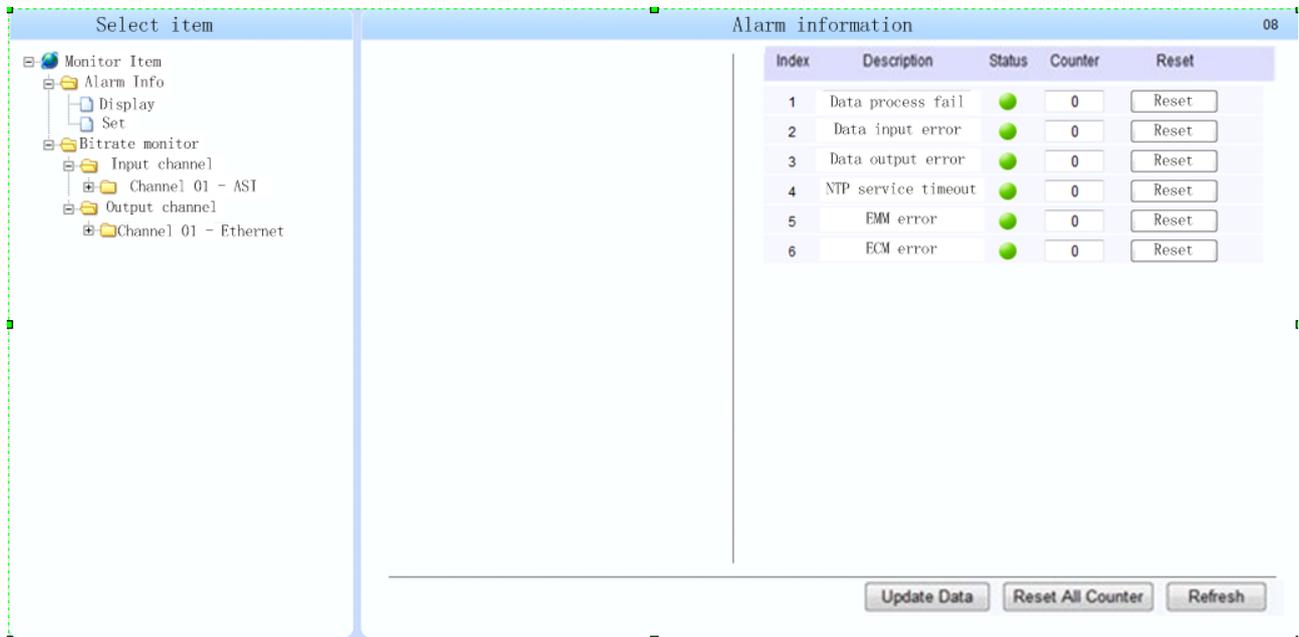
Click the “batch output services setting” link to display the batch setting page, as shown below:

Program Output Setting						
Index	Output TS Index	Program name	Program Number	Input TS Index	Program name	Program number
1	1	1	14	1	1	1
2	2	2	2	1	2	2
3	3	3	3	1	3	3
4	4	4	4	1	4	4
5	5	1	5	1	1	5
6	6	2	6	1	2	6
7	7	3	7	1	3	7
8	8	4	8	1	4	8
9	9	1	9	1	1	9
10	10	2	10	1	2	10
11	11	3	11	1	3	11
12	12	4	12	1	4	12
13	13	1	13	1	1	13
14	14	1	1	2	1	1

The output service name and number could be modified by clicking of “submit”.  
 Remark: repetitive inspection to service No, are not allowed,

### § 3.2.8 Monitoring

Click “Monitor” button in the navigation bar to enter the monitoring page, shown as below:



**Fig.38** Monitoring Page

#### § 3.2.8.1 Alarms

Unfold “Alarms” menu to open the alarming information page, shown as below:



**Fig.39** Alarms Menu

##### § 3.2.8.1.1 Alarms Display

Click “Display” button, the alarm display page will be shown as below:

Alarm information <span style="float: right;">08</span>				
Index	Description	Status	Counter	Reset
1	Data process fail	●	0	Reset
2	Data input error	●	0	Reset
3	Data output error	●	0	Reset
4	NTP service timeout	●	0	Reset
5	FMM error	●	0	Reset
6	ECM error	●	0	Reset

**Fig.40** Alarm Information

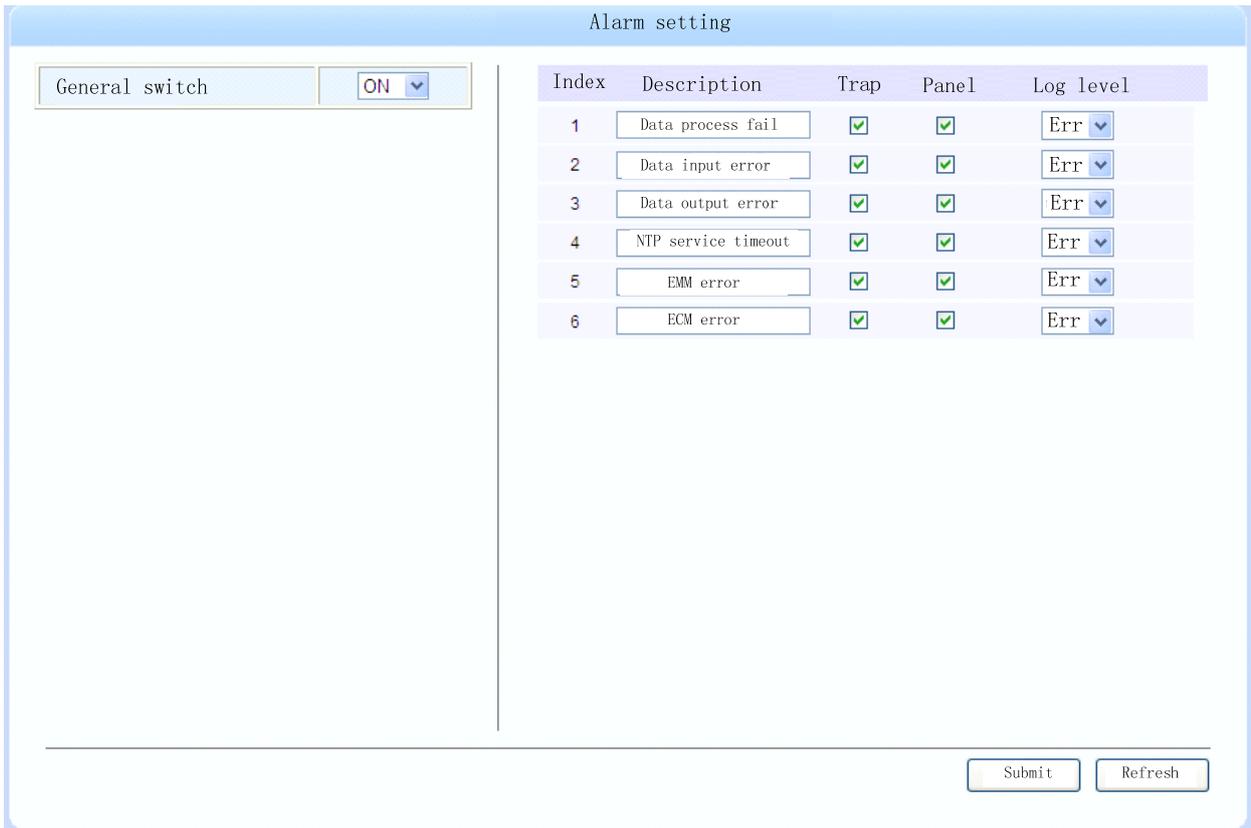
Shown as figure 40, right column displays multiple alarm information. When there is no alarm, the status light will be ; when there is an alarm, the status light will turn to , and the counter will start to count the number of errors occurred.

The counter will not automatically restore to zero even the error is cleared. Users need to click the “Reset” button to reset the counter to zero.

**【Remark】** the status light will stay red as long as the counter is not zero (though there may not be any real-time errors).

### § 3.2.8.1.2 Alarm Setting

Click the “Setting” link to enter the alarm setting page, shown as below:



**Fig.41** Alarm Setting page

As shown in figure 41, the left column is for the temperature alarm setting and the right column is for other alarm information settings.

**General Switch:** choose between ON/OFF to enable/disable the temperature alarms. Click “Submit” to validate the setting.

**Trap:** when it is ON, GM-2730S will send the trap information to server through SNMP.

**Panel:** when it is ON, the alarm light on the front panel of GM-2730S will display the alarm.

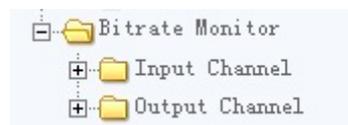
**Log Level:** set level of severity for the alarm, from lowest to highest level: disable, info, warning, critical. SNMP will judge the severity of the alarm depending its log level.

When finish the settings, click “Submit” button to validate them.

**【Remark】** The realization of Trap and log level is relate to the SNMP, for specific instructions, see the SNMP user manual.

### § 3.2.8.2 Bitrate Monitor

Shown as figure 56, Unfold the “Bitrate Monitor” menu to select to monitor the input/output bit rate, shown as below:



**Fig.42** Bitrate Monitor Menu

§ 3.2.8.2.1 Input Channel Bit Rate

Shown as figure 42, Unfold the “Input Channel” menu, shown as following:



**Fig.43** Input channel sub-menu

1、ASI input alarm

Click “channel 01 - ASI” link to enter the input channel bit rate monitoring page and set alarm information, shown as below:

Bitrate Monitor / Bitrate Alarm Setting								08
Index	Sub Index	TsIndex	Bitrate (Mbps)	Index	Sub Index	Low (Mbps)	High (Mbps)	Enable
1	01		95.268	1	01	0.000	0.000	OFF ▾
2	02		95.268	2	02	0.000	0.000	OFF ▾
3	03		95.268	3	03	0.000	0.000	OFF ▾
4	04		95.268	4	04	0.000	0.000	OFF ▾
5	05		95.268	5	05	0.000	0.000	OFF ▾
6	06		95.268	6	06	0.000	0.000	OFF ▾
7	07		95.268	7	07	0.000	0.000	OFF ▾
8	08		0.000	8	08	0.000	0.000	OFF ▾

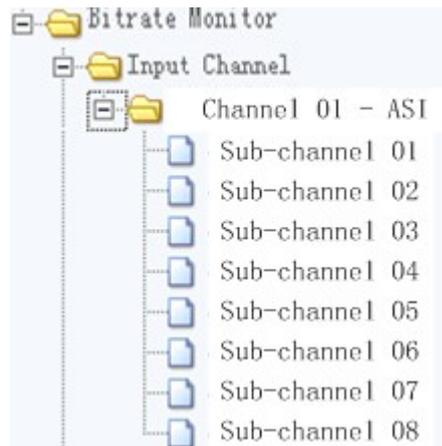
**Fig.44** Input Channel Bit Rate Monitoring

Shown as figure 44, the left column displays the real-time bit rate of each channel; the right column enable users to set the bit rate alarm setting, including lower limit, upper limit, and the enable switch.

- Lower Limit:** when the real-time bit rate is lower than this lower limit value, it will trigger an alarm.
- Upper Limit:** when the real-time bit rate is higher than this upper limit value, it will trigger an alarm.
- Enable Switch:** turn ON/OFF the alarm.

When finish the settings, click “Submit” button to validate them.

Shown as figure 43, unfold “channel 01 - ASI” menu, shown as below:



**Fig.45** Channel sub-menu

Click “sub-channel 01” to enter the sub-channel Pid and bitrate information page, shown as following:

PID bitrate monitor							03
Index	PID	PID	Min bitrate (Mbps)	Max bitrate (Mbps)	Avg bitrate (Mbps)	Current bitrate (Mbps)	
1	0	0x0000				0.015	
2	1	0x0001				0.015	
3	17	0x0011				0.000	
4	193	0x00C1				0.009	
5	257	0x0101				0.015	
6	258	0x0102				0.015	
7	512	0x0200				17.889	
8	513	0x0201				17.886	
9	650	0x028A				0.457	
10	660	0x0294				0.460	
11	1521	0x05F1				0.012	
12	1641	0x0669				0.012	
13	8191	0x1FFF				4.434	
14	Total br	----				41.228	

**Fig.46** Channel sub-menu

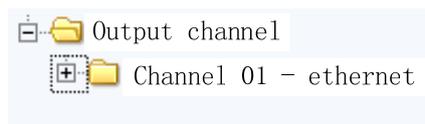
2、IP input alarm

Click “channel 012- Ethernet” link to enter the input channel bit rate monitoring page and set alarm information, shown as below:

PID bitrate monitor							03
Index	PID	PID	Min bitrate (Mbps)	Max bitrate (Mbps)	Avg bitrate (Mbps)	Current bitrate (Mbps)	
1	0	0x0000				0.015	
2	1	0x0001				0.015	
3	17	0x0011				0.000	
4	193	0x00C1				0.009	
5	257	0x0101				0.015	
6	258	0x0102				0.015	
7	512	0x0200				17.889	
8	513	0x0201				17.886	
9	650	0x028A				0.457	
10	660	0x0294				0.460	
11	1521	0x05F1				0.012	
12	1641	0x0669				0.012	
13	8191	0x1FFF				4.434	
14	Total br	----				41.228	

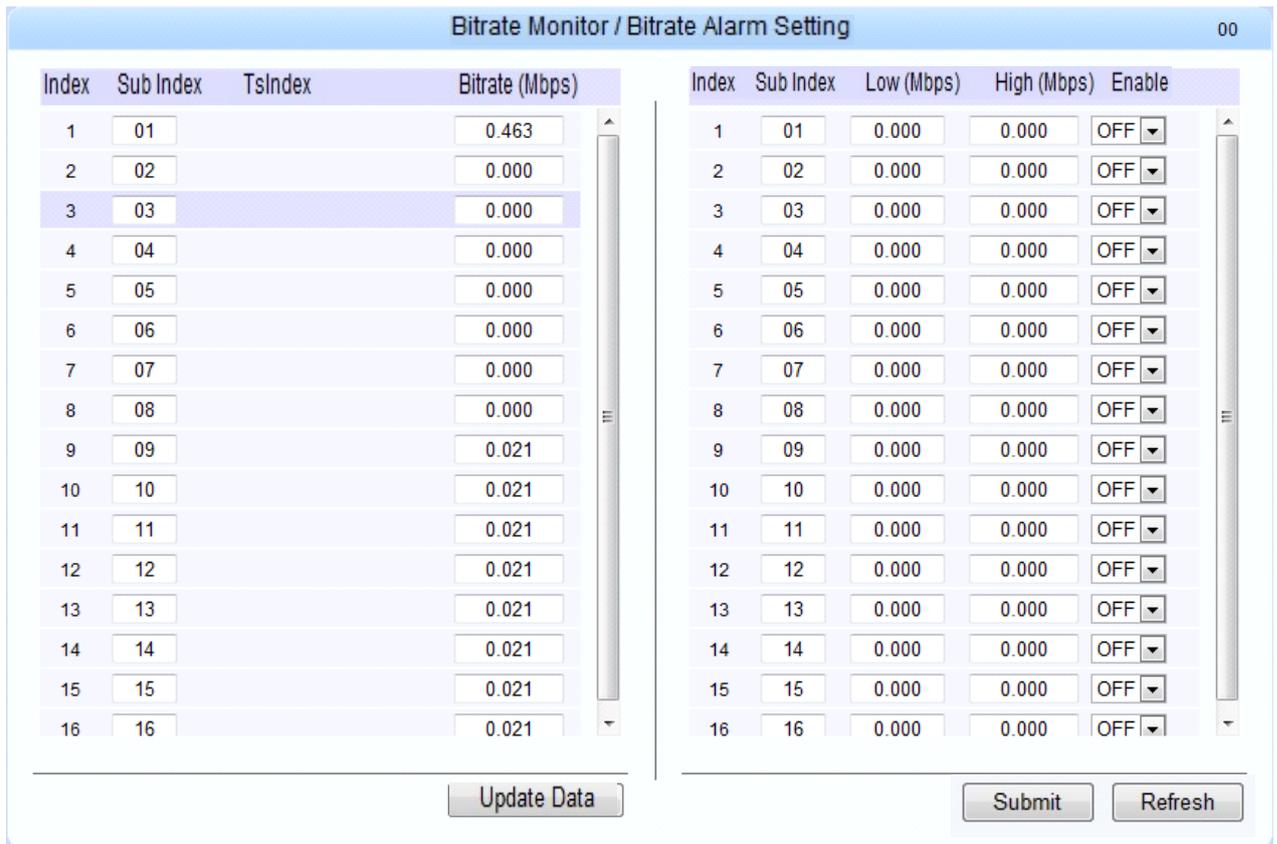
### § 3.2.8.2.2 Output Channel Bit Rate

Shown as figure 47, Unfold the “Output Channel” menu, shown as following:



**Fig.47** Output channel sub-menu

Click “channel 01 - Ethernet” to enter the output channel bit rate monitoring page, and set alarm information, shown as below:



**Fig.48** Output Channel Bit Rate Monitoring

Shown as figure 48, the left column displays the real-time bit rate of each channel; the right column enable users to set the bit rate alarm setting, including lower limit, upper limit, and the enable switch

- Lower Limit:** when the real-time bit rate is lower than this lower limit value, it will trigger an alarm.
- Upper Limit:** when the real-time bit rate is higher than this upper limit value, it will trigger an alarm.
- Enable Switch:** turn ON/OFF the alarm.

When finish the settings, click "Submit" button to validate them.

Click "sub-channel 01" to enter the sub-channel Pid and bitrate information page, shown as following:

PID bitrate monitor							03
Index	PID	PID	Min bitrate (Mbps)	Max bitrate (Mbps)	Avg bitrate (Mbps)	Current bitrate (Mbps)	
1	0	0x0000				0.015	
2	1	0x0001				0.015	
3	17	0x0011				0.000	
4	193	0x00C1				0.009	
5	257	0x0101				0.015	
6	258	0x0102				0.015	
7	512	0x0200				17.889	
8	513	0x0201				17.886	
9	650	0x028A				0.457	
10	660	0x0294				0.460	
11	1521	0x05F1				0.012	
12	1641	0x0669				0.012	
13	8191	0x1FFF				4.434	
14	Total br	----				41.228	

**Fig.49** Output sub-channel Pid and bitrate monitor page

§ 3.2.8.2.3 System Bit Rate

Shown as figure 50, the lower right corner displays the system input, output, and insert bit rate, shown as below:

INPUT :	666.883 Mbps
OUTPUT :	16.727 Mbps
INSERTER :	0.001 Mbps

**Fig.50** System Bit Rate Monitoring

### § 3.3 Front Panel Operation of GM-2730S

Front panel LCD display of GM-2730S will show some initializing messages of the device at boot up stage, such as but not limited to company logo, model number, etc. If there is an error during boot up, then it will display the error message.

The front panel display will be locked if there is no key pressed within 60 seconds after device booting. System configuration and menu browsing cannot be performed through the front panel keypad while it is in LOCK status, and the LCD display will show current working status and alert messages (if available) alternately.

User may unlock the LCD display by pressing "UP" and "DOWN" key continuously while it is locked, in order to activate the front panel menu. After activating the menu, the LCD display will show the first sub-menu of the main menu (VIEW ALARMS), as shown in the figure below:



**Fig.51** Front Panel Menu

When entering operating menu, user may switch between different sub-menus by pressing "LEFT" and "RIGHT" keys.

The front panel sub-menu items of GM-2730S are shown in the below table:

Menu ID	Function	Operating Description	Remarks
1.0	Alarms	Display the system alarm information if available. Use "↑" and "↓" keys to switch between alarms if there are more than one alarms.	Read-only
2.0	Serial No.	Display serial number of the device	
2.1	Software Version	Display software version information.	
2.2	Hardware Version	Display hardware Version information.	
2.3	Software Release Date	Display software release date.	
2.4	FPGA Release Date	Display FPGA version information.	
3.0	Local IP	Set the management port IP address of GM-2730S. Press "ENTER" key to remove cursor.	The IP address should be within the same subnet with the

		Use “←” and “→” keys to switching between different digits of the IP address. Press “ENTER” key to apply changes.	management workstation.
3.1	Subnet Mask	Set the management port subnet mask of GM-2730S. Press “ENTER” key to remove cursor. Use “←” and “→” keys to switching between different digits of the subnet mask. Press “ENTER” key to apply changes.	Default is 255.255.255.0
3.2	Default Gateway	Set the management port gateway of GM-2730S. Press “ENTER” key to remove cursor. Use “←” and “→” keys to switching between different digits of the default gateway. Press “ENTER” key to apply changes.	
3.3	MAC Address	Display the MAC address.	Read-only
4.0	Factory reset	Execute a factory reset. Press “ENTER” key to enter the selection mode. Use “←” and “→” keys to select.	Select “OK” to reboot the device.
4.1	Factory Defaults	Restore to factory defaults. Press “ENTER” key to enter the selection mode. Use “←” and “→” keys to select. Press “ENTER” key to apply changes.	Select “OK” to reboot the device.
5.0	Language	Set the menu language on front panel. Press “ENTER” key to enter the selection mode. Use “←” and “→” keys to select. Press “ENTER” key to apply changes.	Support Chinese/English menu.

After complete menu operation, user may lock the front panel LCD display and keypad by Pressing “MENU” and “ENTER” key continuously.

## Annex A: Technical Specifications

### A.1 Common Technical Specifications

Characteristic	Properties	Specifications
Power Supply & Consumption	AC Input Voltage	100~240VAC
	AC Input Frequency	50~60Hz
	Power Consumption	35W
	No. of Power Supply Modules	1
Operating/Storage Environment	Operating Temperature	5°C ~40°C (41°F ~104°F)
	Storage Temperature	-25°C ~70°C (-13°F~158°F)
	Air Pressure	86~106KPa
	Humidity	10%~90%

### A.2 Interfaces

Characteristic	Properties	Specification
Data Input Interface	BNC-FEMALE	RJ45
	Quantity	8
	Impedance	75Ω
Management Port	MAC	IEEE 802.3 1000BASE-T self-adaptive
	Connector	RJ45
	Physical bandwidth	100Mbps
	Maximum transmission distance	100M
	Cable requirement	Cat5e or Cat 6
Data input/outputs	MAC	IEEE 802.3 1000BASE-T self-adaptive
	Connector	RJ45
	Quantity	1
	Physical bandwidth	1250Mbps
	Maximum transmission distance	100M
	Cable requirement	Cat5e or Cat 6

### A.3 Multiplexing Specifications

Characteristic	Properties	Specification
TS input	Input TS number	0~128
	Total services number(total)	0~512
	Service number per input TS	0~64
TS output	Output TS number	0~450
	Total services number(total)	0~512

	Service number per output TS	0~64
PSI for output TS	Standard(syntax and send period)	ISO/IEC 13818-1 DVB SI(ESI EN300468)
	Table type	PAT/PMT: Generated automatically TDT/TOT: Optional

#### A.4 Input / Output Performance

Characteristic	Properties	Specification
ASI Input	Quantity	0~8
	Maximum bit rate per channel	≤100Mbps
IP Input	Quantity	0~120
	Total bit rate	≤800Mbps
IP Output	Quantity	0~450
	Total bit rate	≤800Mbps

## Annex B: Frequently Asked Questions

🔧 Symptoms	🔧 Possible Causes	🔧 Recommended Resolution
No display at boot up	The power supply cable is not plugged in	Plug in the power supply cable
The error message “ cannot find server” appears on the screen when access equipment by a web browser	Network connect error	Check if the manage computer and the manage port of GM-2730S has been connected to a same network
	IP address mismatch	Input correct IP address in URL bar
	Subnet mismatch, i.e., manage port of GM-2730S and computer locate in different subnet	Modify the manage port IP of GM-2730S by front panel operations.
Fail to scan any input programs	Improper connection of BNC cable at data input.	Check if the cable is properly connected.
Fail to scan programs in specific input	Source device is not working properly	Check malfunction in the source device
Succeeding device fails to receive any program	Improper connection of output cable	Connect the output cable properly.
	Error IP address of succeeding device	Check the IP address of succeeding device
Succeeding device fails to receive data in specific output.	The succeeding device is not working properly.	Check malfunction in the succeeding device (e.g. DVB-C receiver)
Serious mis-decoding occurs in all programs.	Program data overflow.	Reduce number of programs or streams in order to maintain the total output bit rate under the total modulated output bit rate.
Serious mis-decoding occurs in specific program.	Preceding device of this program is not working properly.	Check the configuration errors and malfunction in the preceding device.

# Postscript

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