



Whynter 13.8 cu.ft. Energy Star Digital Upright Deep Freezer - White

Model # : UDF-138DW

INSTRUCTION MANUAL



Congratulations on your new Whynter product. To ensure proper operation, please read this Instruction Manual carefully before using this product. Keep this manual in a safe place for future reference.

Table of Contents

| | PAGE |
|-----------------------------------|----------------|
| Safety Precautions | 3 - 4 |
| Parts and Accessories | 5 |
| Product Features / Technical Data | 6 |
| Installation | 7 - 8 |
| Operation and Controls | 9 - 10 |
| Cleaning and Maintenance | 11 - 12 |
| Troubleshooting | 13 - 14 |
| Warranty Information | 15 |

Safety Precautions

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY WHEN USING YOUR UPRIGHT FREEZER, FOLLOW THESE BASIC PRECAUTIONS:

- Read all instructions before using the appliance.
- Never clean appliance parts with flammable fluids. The fumes can create a fire hazard. Do not use an excessively wet cloth, industrial solvents, and oil-based products to clean this appliance.
- To clean the upright freezer, use only mild detergents. Never use harsh chemicals or solvents.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard.
- Do not abuse, sit on, or stand on the appliance.
- This appliance is not intended for use by persons (including children with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Children should be supervised to ensure that they do not play with the appliance.
- Ensure the upright freezer is unplugged before cleaning or if not in use
- If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- Use the upright freezer only for its intended function. This appliance is designed for household, non-commercial use only. Any other use will void the warranty.
- Do not plug this upright freezer into the power source before setup is completed.
- An empty upright freezer can be dangerous for children and small animals. If disposing of the upright freezer, remove gaskets, latches, and the entire upright freezer door from your unused appliance so that children or small animals cannot be trapped inside.
- The upright freezer is an electrical appliance. To avoid serious injury from electrical shock, do not operate the upright freezer with wet hands, while standing on a wet surface, or while standing in water.
- To avoid the risk of shock, the product should never be used in bathrooms, shower rooms, or in any other steamy or wet areas.
- During installation, the power supply must not be excessively or dangerously bent or flattened.
- Do not tamper with controls.
- Make sure the power plug is placed fully and firm into the power source. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install an outlet that is appropriate to local electrical codes and requirements.
- Do not use multiple socket or an extension cord as it may overheat and become a risk of fire. Please ensure that the upright freezer is plugged directly into the electrical outlet.
- The cord should be secured behind the unit and should not be left exposed or dangling
- Make sure the power plug is clean before usage.
- Make sure hands are dry when connecting the power plug. The appliance is equipped with a three-prong grounded plug on the power cord for your protection. Never modify, remove or attempt to repair the power plug yourself.
- Never pull the power cord to disconnect the unit from an outlet. Grasp the plug directly and pull it from the outlet.
- Never lift or carry the upright freezer by the power cord.
- Keep the power cord away from heated surfaces.
- Do not repair, disassemble and/or modify the appliance by yourself.
- Always turn off the appliance when cleaning or transporting.

Safety Precautions

- Transport the appliance in an upright position only.
- Always place the appliance on even and hard and level surface.
- Close the freezer door immediately after putting in any items to maintain the internal temperature of the unit.
- Avoid placing the freezer near external heat sources or direct sunlight.
- Make sure the freezer is placed on a flat, level, and solid surface.
- Place your appliance on a hard and level floor that is strong enough to support it when it is fully loaded.
- Do not turn the freezer upside down, on its side, or 45° or more off level.
- Keep fingers out of the “pinch point” areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces
- Do not move this freezer without securing the door in a closed and latched position.
- Do not refreeze frozen foods which have thawed completely
- Performance may vary based on operational and ambient conditions.

ELECTRICAL CONNECTION

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance. Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter. The freezer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires. Never unplug your freezer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet. Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end. When moving the freezer away from the wall, be careful not to roll over or damage the power cord

EXTENSION CORD

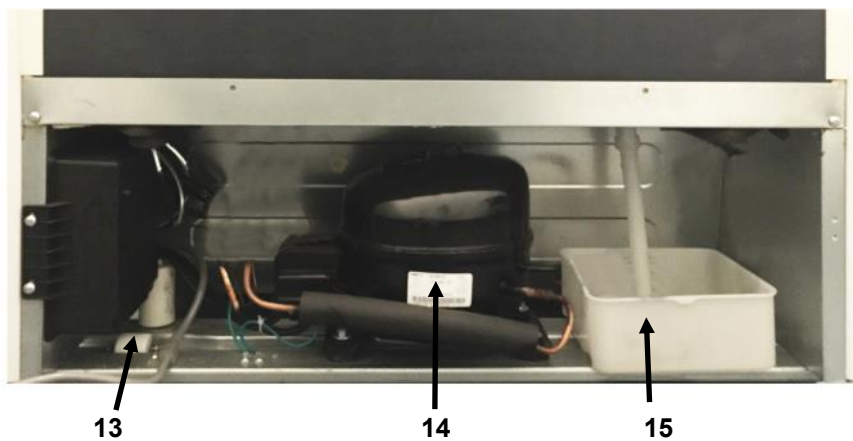
Because of potential safety hazards, it is strongly recommended that you do not use an extension cord with this appliance. However, if you must use an extension cord, it is absolutely necessary that it be a UL/CUL-Listed, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes and 115 volts. Failure to follow these instructions can result in fire, electric shock, or death.

THE MANUFACTURER DISCLAIMS ANY RESPONSIBILITY IF THE ABOVE INSTRUCTIONS ARE NOT FOLLOWED.

Parts and Accessories



BOTTOM REAR SECTION



| | | | |
|---------------------|-----------------------|---|-----------------------|
| 1. Door Handle | 5. Leveling Leg | 9. Sliding Cabinet Shelves (4) | 13. Wheel Rollers (2) |
| 2. Control Panel | 6. Light Switch | 10. Air Outlet | 14. Compressor |
| 3. Door Hinge Cover | 7. Light | 11. Slide-out Freezer Wire Basket (1) | 15. Drip Tray |
| 4. Leveling Leg | 8. Temperature Sensor | 12. Removable Freezer Door Rack Shelves (5) | |

Product Features / Technical Data

Get the storage space you need and features you need with the Whynter Energy Star 13.8 cu. ft. Upright Freezer! With its powerful fan-circulated compressor ensures the precise airflow for efficient temperature distribution, and the convenient frost-free design ends the need to manually defrost this upright freezer.

- White with a textured steel exterior
- Powerful compressor cooling
- Electronic temperature control - easy temperature management, with an LED display that can read in Celsius or Fahrenheit
- Frost-Free - saves you maintenance by preventing icy buildup and never have to empty the contents to manually defrost
- Soft interior lighting - offers an attractive yet energy efficient look inside
- Wheel rollers - lets you easily transport or move your freezer whenever the need arises
- 4 sliding cabinet shelves and 1 sliding bulk storage basket - offers versatility and flexibility to organize your favorite foods for quick and easy access
- 5 removable freezer door rack shelves - for quick access and easy selection
- Audible alarms - for high temperature fluctuations and open door alerts
- Temperature memory function - memorizes desired temperature setting for consistent results
- Freestanding setup (clearance around the unit is needed)

TECHNICAL DATA

| MODEL : | UDF-138DW |
|---------------------------|-------------------------------------|
| Storage Volume | 13.8 cu. ft. |
| Temperature Control Range | -8° to 7°F (-22° to -14°C) |
| Net Weight | 152 lbs |
| Gross Weight | 166 lbs |
| Unit Dimensions | 28" W x 30" D x 61" H |
| Packaging Dimensions | 30" W x 32" D x 65" H |
| Refrigerant | R134A |
| Noise Level | ≤45dB |
| Certification | CSA Certified and Energy Star rated |
| UPC | 850956003767 |



Excessive Weight Hazard

Two or more people should move and install upright freezer. Failure to do so can result in back or other injury.

REMOVE PACKAGING MATERIALS

IMPORTANT: Do not remove any permanent instruction labels or the data label on your upright freezer

REMOVE TAPE AND GLUE FROM YOUR UPRIGHT FREEZER BEFORE USING

- To remove any remaining tape or glue, rub the area briskly with your thumb. Tape or glue residue can also be easily removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your upright freezer.

CLEANING BEFORE USE

- After you remove all of the packaging materials, clean the inside of your upright freezer before using it.

INSTALLATION CLEARANCES

Your upright freezer should be conveniently located for day-to-day use in a dry, well-ventilated room. Do not install the upright freezer where the temperature will go below 50°F or above 90°F, because it will not maintain proper temperatures. Be sure to install your upright freezer on a floor strong enough to support it when it is fully loaded.

FREESTANDING INSTALLATION

A freestanding installation will allow you to install the upright freezer in any place you desire provided that the required clearance space around the appliance is respected. In every setting, there must be adequate ventilation and access for service. Never install or operate the unit in an enclosed area, such as a closed cabinet.

- Before connecting the upright freezer to the power source, let it stand upright for approximately 4 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.
- The normal operation of the upright freezer depends on heat radiation from the condenser. Allow at least 6 inches of space between the back and sides of the appliance, which allows the proper air circulation to cool the compressor and condenser. The installation should allow the upright freezer to be pulled forward for servicing if necessary.
- This unit **MUST** be installed in an area protected from the elements, e.g., wind, rain, water spray or drips. Do **NOT** use the upright freezer in outdoor setting.
- The upright freezer should not be located next to ovens, grills or other high heat resources.
- Too much humidity in the air will cause frost to form quickly on the evaporator requiring more frequent defrosting of the upright freezer.
- Avoid locating the appliance in area that may be exposed to excessive moisture.
- The upright freezer must be installed with all electrical requirements followed.
- The unit should be located on a hard and level surface that can support the unit when it is full. It is important for the upright freezer to be level in order to work properly. If needed, you can adjust the height of the upright freezer by turning the feet. See the “Leveling the Upright Freezer” section.

Installation

- A standard electrical supply (115 VAC only, 60 Hz, 10A), properly grounded in accordance with National Electrical Code and local codes and ordinances is required.
- **IMPORTANT:** Do not kink or pinch the power supply cord between the upright freezer and wall or cabinet.

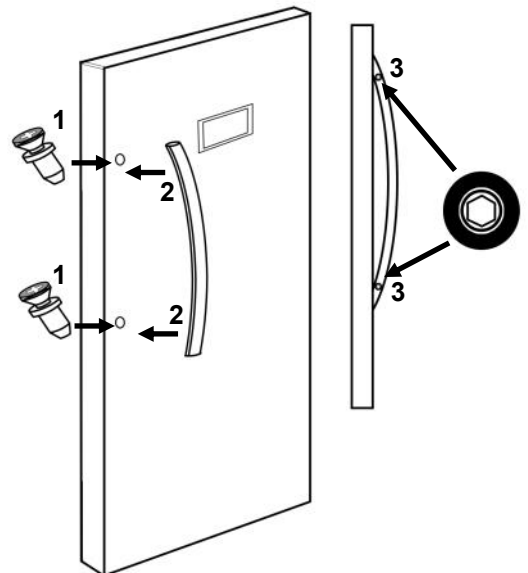
MOVEMENT OF YOUR APPLIANCE

- Position the upright freezer in a dry and well-ventilated place. Keep the upright freezer away from direct sunlight, heaters, and corrosive gases or chemicals.
- Clean the interior surface with lukewarm water using a soft cloth.
- Place your appliance on a hard and level floor that is strong enough to support it when it is fully loaded.
- The upright freezer can be simply moved from one room to another by using the pre-installed wheel rollers. If the appliance is needed to be lifted, two or more people should move upright freezer. Failure to do so can result in back or other injury.
- We do not recommend installing the appliance on carpet.

DOOR INSTALLATION

This appliance includes a door handle that is not required for operation. To install the handle, please follow the instructions below:

1. Install the two screws onto the door holes as shown. Make sure that the screws are securely installed.
2. Carefully line up the door handle to the installed screws.
3. Secure the door handle in place by tightening the pre-installed recessed screws using the wrench provided.



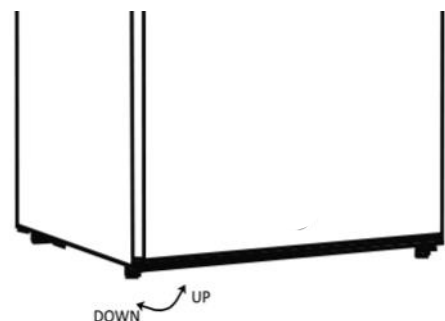
LEVELING THE UPRIGHT FREEZER

It is important for the upright freezer to be leveled in order to work properly. It can be raised or lowered by turning the two feet on the bottom of the machine. If the upright freezer is not leveled during installation. The doors may not close or seal properly, causing cooling, frost, or moisture problems. It is very important that the upright freezer is at level in order to function properly.

NOTE: This upright freezer comes with 2 leveling legs and 2 wheel rollers

We recommend using a carpenter's level to check the machine.

1. Place a carpenter's level on top of the product to see if the upright freezer is level from front to back and side to side.
2. Adjust the height of the feet as follows:
 - Turn the leveling feet to the right to lower that side of the upright freezer
 - Turn the leveling feet to the left to raise that side of the upright freezer



Operation and Controls

CONTROL PANEL GUIDE

To obtain the best possible results for your upright freezer, it is important that you operate it properly. Your upright freezer uses an electronic digital control system for adjusting the thermostat.



1. “Quick Freeze” Button

Quick Freeze enables the compressor to run continuously to help cool large quantities of warm (room temperature) foods faster.

Press the Quick Freeze button to run the upright freezer on this mode. The Quick Freeze mode rapidly cools the unit to -11°F (-24°C) and will then maintain this temperature for 6 hours by default. To change the Quick Freeze duration time, press and hold the Quick Freeze button for 3 seconds until the display starts to blink. Press the Up or Down buttons to select the Quick Freeze duration time of 6 hours to 48 hours. Press the Lock/Unlock button to set and exit. The duration time setting mode will exit automatically after 10 seconds if no buttons are pressed.

Note: For energy saving purposes, we recommend to set the Quick Freeze duration time to 6 hours

2. “Press °F/°C” Button

Temperature display can be changed from $^{\circ}\text{F}$ to $^{\circ}\text{C}$ or $^{\circ}\text{C}$ to $^{\circ}\text{F}$ by pressing and holding the "Press $^{\circ}\text{F}/^{\circ}\text{C}$ " button for five seconds. Press and hold the "Press $^{\circ}\text{F}/^{\circ}\text{C}$ " button again to change it back to the previous mode.

3. “Alarm Reset” Button

If the internal temperature of the upright freezer has risen to a temperature greater than 17.6°F (-8°C), the "Hi Temp" display indicator will illuminate and there will be an audible alarm. Press the Alarm Reset button to turn the audible alarm off.

NOTE: Make sure to close the door properly as outside air may cause temperature inside the upright freezer cabinet to rise.

4. “Lock/Unlock” Button

This feature prevents someone from accidentally changing the temperature and quick freeze settings. The upright freezer automatically locks the control panel after 30 seconds if no buttons are pressed. To deactivate the control lockout, press and hold the Lock/Unlock button for three seconds and an audible chime will be heard confirming that the control lockout is deactivated.

NOTE: Opening the upright freezer door does not deactivate the control lockout.

5. Hi-Temp Indicator / Hi-Temp Alarm

If the internal temperature rises to a level above 17.6°F (-8°C) for more than six hours, the "Hi-Temp" display indicator will illuminate and the control panel will start beeping. You may stop the beeping by pressing any button. The "Hi-Temp" display indicator will continue to be illuminated until the problem is determined, corrected and temperature once again drops to a level below 10.4°F (-12°C). During the high temperature condition, the temperature display will show the code "E9" until the internal temperature is once again reached to 10.4°F (-12°C) or below.

NOTE: Make sure to close the door properly as outside air may cause temperature inside the freezer cabinet to rise.

6. Door Open Indicator / Door Open Alarm

The audible door alarm will activate and the "Door Open" indicator will illuminate if the door is open for more than one minute. Close the upright freezer door to turn the audible alarm and the "Door Open" indicator off.

DISPLAY SCREEN

- The display screen shows the temperature level from -8° to 7°F (-22° to -14°C). Once the desired temperature level is set, the set temperature will stay on for about 30 seconds then it will disappear.
- The display screen will show the current set temperature every time the upright freezer door is opened.

Operation and Controls

NOTE: If the appliance is unplugged, encounter power interruption, or turned off, you must wait 3 -5 minutes before restarting the appliance. If attempted to restart before this time delay, the appliance may not start.

TEMPERATURE MEMORY FUNCTION

In the event of a power interruption (power surge, breaker switch, etc.), the upright freezer restarts at the previously set function mode and settings when power is restored

FREEZER LIGHT

This upright freezer comes equipped with energy saving light, which helps in lighting up the interior effectively. This upright freezer light comes on automatically when the upright freezer door is opened. The upright freezer light will shut off once the upright freezer door is completely closed.

NORMAL SOUNDS

Your new upright freezer may make sounds that are not familiar to you. Hard surfaces like the floor, walls can make the sounds seem louder than they actually are. The following describes the kinds of sounds that might be new to you and what may be making them.

- Rattling noises may come from the flow of the refrigerant or the water line, items stored on top of the upright freezer can also make noises.
- The surface temperature of the compressor can reach 158 - 194°F when running.
- The high efficiency compressor may make a pulsating or high-pitched sound.
- The noise emitted by the cooling fan on the condenser is a normal function.
- It is normal for the fan in the power supply to run all the time.
- As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your upright freezer.

STORING FROZEN FOOD

For safe food storage, allow 4 hours for the freezer to cool down completely. The freezer will run continuously for the first several hours. Foods that are already frozen may be placed in the freezer after the first few hours of operation.

- Unfrozen food should NOT be placed in the freezer until it has operated for 4 hours. Allow several hours after each one-step adjustment for the freezer temperature to stabilize.
- When loading the freezer, freeze only 3 pounds of fresh food per cubic foot of space at a time. Distribute packages evenly throughout the freezer.
- Storage recommendation printed on the packaging of frozen food by the manufacturers should be always be followed.

FREEZING FRESH FOOD

Ensure that your freezing operations are carried out under the most hygienic conditions as freezing alone does not sterilize the food.

- It is advisable to freeze the food by packing it into separate meal portions and not in bulk form. Never put hot or warm food stuffs into the upright freezer.
- Prior to storing the frozen food, pack it in plastic bags, aluminum sheets or freezing containers and place into the upright freezer.
- Fresh foods should not be stored together with frozen foods.
- When the temperature is set below 32°F, do not keep glass-bottled drinks such as beer and lemonade or soda cans, as the glass and cans might shatter.
- Do not use this upright freezer as a refrigerator when the ambient temperature is 41°F as food can become frozen.

Note: For best performance, leave enough space inside the upright freezer cabinet for air to circulate around the packages.

Cleaning and Maintenance

NO DEFROSTING

You never have to defrost your new Frost-Free freezer. It has been preset at the factory to defrost itself automatically. During defrosting, a slight noise may be noticed if the door is opened while the freezer is in the automatic defrosting cycle.

CLEANING

Outside/Exterior

- Wipe with a clean cloth lightly dampened with appliance polish wax or mild liquid dishwashing detergent. Dry and polish with a clean, soft cloth.
- Do not wipe the upright freezer with a soiled dishwashing cloth or wet towel. Do not use scouring pads, powdered cleaners, bleach, or cleaners containing bleach.

Inside

- Use warm water and baking soda solution—about a tablespoon of baking soda to a quart of water. Rinse thoroughly with water and wipe dry.
- Do not use cleaning powders or other abrasive cleaners. An open box of baking soda in the upright freezer will absorb stale freezer odors. Change the box every three months.
- An open box of baking soda in the freezer will absorb stale freezer odors. Change the box every three months

CHANGING THE LIGHT BULBS

To change the light bulb, make sure to unplug freezer or disconnect unit from power supply before removing the bulb. Replace the bulb with a 40-watt appliance bulb. Please note that not all bulbs will fit your freezer. Be sure to replace the bulb with one of the same size and shape. Plug in the freezer or reconnect freezer to power supply after bulb replacement.

PROLONGED OFF PERIODS

If the upright freezer is not to be used for a long period of time, disconnect upright freezer from main power supply. Clean and dry the inside as instructed. Leave the upright freezer door open to prevent any mold and mildew growth.

Usage Tips:

- Keep the upright freezer's door closed as much as possible. Try not to open the door too frequently, especially when weather is hot and humid
- Ensure that the unit has sufficient clearance for ventilation
- For normal household use, it is recommended to set the thermostat in the middle setting.
- Before loading the upright freezer with an item, make sure they are cooled to ambient temperature.
- Ice and frost layer increase energy consumption, defrost when frost is 3-5 mm thick.

PREPARING FOR VACATION

To maintain upright freezer in operation during vacations, be sure your house power is not turned off. For extended vacations or absences, you may prefer to move your frozen foods to a storage locker temporarily. If your upright freezer is to be left empty, disconnect power cord plug from power source. To prevent formation of odors, place open box of baking soda in upright freezer and leave upright freezer door open.

IN CASE OF EXTENDED POWER FAILURE

- Keep freezer door closed. Your freezer will keep food frozen for 24 hours provided warm air is not admitted.
- If freezer is out of operation for 24 hours or more, add dry ice. Leave ice in large pieces. Add more ice as required.
- If dry ice is not available, move food to frozen locker temporarily—until power is restored

NOTE: Handling of dry ice can cause freezing of the hands—gloves or other protection is recommended.

ENERGY SAVING TIPS

The upright freezer should be located in the coolest area of the room, away from heat-producing appliances or heating ducts, and out of direct sunlight. Let hot foods cool to room temperature before placing in the upright freezer. Overloading the upright freezer forces the compressor to run longer. Foods that freeze too slowly may lose quality or spoil. Be sure to wrap foods properly, and wipe containers dry before placing them in the upright freezer. This cuts down on frost buildup inside the upright freezer.

Freezer shelves should not be lined with aluminum foil, wax paper or paper toweling. Liners interfere with cold air circulation, making the upright freezer less efficient. Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

Troubleshooting

Many common upright freezer problems are easily resolved. Try the troubleshooting suggestions below to see if the problems can be resolved before having to contact the service department.

| Problem | Possible Causes | Solutions |
|--|---|--|
| The machine won't operate | <ul style="list-style-type: none"> • The upright freezer is unplugged • The voltage is not in the correct range • Too many appliances running form the same power circuit | <ul style="list-style-type: none"> • Push the plug completely into the power source • Make sure that the upright freezer runs on a dedicated power source that can support the maximum power consumption of the upright freezer • Run the upright freezer on a dedicated power source |
| Noise during operation | <ul style="list-style-type: none"> • The legs are not leveled • Certain sounds are normal | <ul style="list-style-type: none"> • Make sure legs are properly installed • See "Normal Sounds" |
| The compressor runs for 1 to 5 minutes and stops | <ul style="list-style-type: none"> • The voltage is not in the correct range | <ul style="list-style-type: none"> • Unplug and restart when the power is normal |
| The compressor runs but the inner liner does not get very cold | <ul style="list-style-type: none"> • The ambient temperature is too high • The system is blocked | <ul style="list-style-type: none"> • If temperature is higher than 90°F, the unit need longer to cool to the set temperature • Contact Whynter Service Department via email at service@whynter.com |
| The upright freezer does not cool sufficiently | <ul style="list-style-type: none"> • Freezer door being opened frequently • Freezer door left open for a while • Not enough adequate clearance • Freezer is overfilled • Ambient temperature is too high | <ul style="list-style-type: none"> • Refrain from opening the upright freezer door recurrently • Make sure to close upright freezer door • Follow recommended clearance measurements • If temperature is higher than 90°F, the unit need longer to cool to the set temperature |
| The compressor does not run | <ul style="list-style-type: none"> • The controller is faulty (the power indicator is not on) • The thermostat is set too high and the ambient temperature is too low | <ul style="list-style-type: none"> • Contact Whynter Service Department via email at service@whynter.com • Set the upright freezer to a lower temperature |
| Interior light does not work | <ul style="list-style-type: none"> • No power at outlet • Freezer is unplugged • Light bulb burned out | <ul style="list-style-type: none"> • Replace fuse or reset the breaker • Push the plug completely into the outlet • Replace light bulb |
| Door does not fully close | <ul style="list-style-type: none"> • Legs are not properly leveled • Stored items holding door open | <ul style="list-style-type: none"> • See "LEVELING THE UPRIGHT FREEZER" • Move stored item to a different location |
| Foods defrosting | <ul style="list-style-type: none"> • Freezer is unplugged • Fuse blown • Freezer door being opened frequently • Freezer door left open for a while | <ul style="list-style-type: none"> • Push the plug completely into the power source • Replace fuse or reset the breaker • Check to see if an object is holding the door open |
| Excessive frost buildup | <ul style="list-style-type: none"> • Door left open too frequent or too long door openings • High humidity | <ul style="list-style-type: none"> • Check to see if an object is holding the door open • Open the door less often |

Troubleshooting

Many common upright freezer problems are easily resolved. Try the troubleshooting suggestions below to see if the problems can be resolved before having to contact the service department.

| Problem | Possible Causes | Solutions |
|--|---|--|
| Freezer external surface is warm | <ul style="list-style-type: none"> The external upright freezer walls can be as much as 30°F warmer than room temperature | <ul style="list-style-type: none"> This is normal while the compressor works to transfer heat from inside the upright freezer cabinet |
| Moisture forms on inside upright freezer walls | <ul style="list-style-type: none"> Weather is hot and humid, which increases internal rate of frost buildup Door may not be seating properly Door is kept open too long, or is | <ul style="list-style-type: none"> This is normal Check door installation Open the door less often |
| Odors in upright freezer | <ul style="list-style-type: none"> Interior needs to be cleaned Food with strong odors are in the upright freezer | <ul style="list-style-type: none"> Clean interior with sponge, warm water, and baking soda |

ALARM FUNCTION TABLE

| Display Status | Function | Response |
|---|---|---|
| Internal temperature setting is displayed | <ul style="list-style-type: none"> Normal Operation | <ul style="list-style-type: none"> None |
| Alternating "E" and "7", "8" or "9" | <ul style="list-style-type: none"> High temperature inside the freezer cabinet Operational error | <ul style="list-style-type: none"> Make sure door is properly closed Contact Whynter Service Department via email at service@whynter.com |
| Control panel beeps. "Hi-Temp" is lit | <ul style="list-style-type: none"> Freezer temperature is too high | <ul style="list-style-type: none"> Contact Whynter Service Department via email at service@whynter.com Press Alarm Reset to mute audible alarm |
| Control panel beeps. "Door Open" is lit | <ul style="list-style-type: none"> Door Open | <ul style="list-style-type: none"> Close freezer door |
| Display Off | <ul style="list-style-type: none"> Once the desired temperature level is set, the set temperature will stay on for about 30 seconds then it will disappear. Power failure | <ul style="list-style-type: none"> None Reconnect power supply Contact Whynter Service Department via email at service@whynter.com |

ONE YEAR LIMITED WARRANTY

This Whynter Upright Freezer is warranted, to the original owner within the 48 continental states, for one year from the date of purchase against defects in material and workmanship under normal use and service. Should your Whynter Upright Freezer prove defective within one year from the date of purchase, return the defective part or unit, freight prepaid (within two months of purchase; after two months to one year, customer will be responsible for freight cost to Whynter's service department), along with an explanation of the claim to Whynter LLC. Please package the Whynter Upright Freezer carefully in its original packaging material to avoid damage in transit. Please retain the original box and packaging material. Under this warranty, Whynter will repair or replace any parts found defective. This warranty is not transferable. After the expiration of the warranty, the cost of labor and parts will be the responsibility of the original owner of the unit.

THIS WARRANTY DOES NOT COVER:

- Acts of God, such as fire, flood, hurricanes, earthquakes and tornadoes.
- Damage, accidental or otherwise, to the upright freezer while in the possession of a consumer not caused by a defect in material or workmanship;
- Damage caused by consumer misuse, tampering, or failure to follow the care and special handling provisions in the instructions.
- Damage to the finish of the case, or other appearance parts caused by wear.
- Damage caused by repairs or alterations to the product by anyone other than authorized by the manufacturer.
- Freight and Insurance cost for the warranty service.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

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