

User's Manual for Nation Renal Registry (NRR) Web Application

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Website: https://www.macr.org.my/enrr

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1 NRR Web Application Modules

1.1 Online data access

Each SDP is given right to access its own data.

1.2 Real time report

Reports are generated on a real time basis based on data entered via the online data access and Remote data capture module.

1.3 Maintenance

This module allows user to change their password. Users are responsible to change their passwords every time they expire.

1.4 Access Control

Only authorized users can gain access to a system. Depending on the role of user, different users have different access rights to the application, i.e. some may view data only but not edit data, some may view and edit data, etc. If the application is left idle for more than 60 minutes, the application will be logged off automatically.

2 Security

Each authorised user is required to read through, understand and sign The Security Policy for NER Web Application before being authorised to access the application. This is to ensure that users play an active role in ensuring security of data at their level.

2.1 Policies and Practices

As a good security practice, you are strongly advised to:

Keep your password confidential!

- Avoid sharing or divulging your Password to anyone. This includes any person who may appear
 to represent or work for the Registry. Our administrator do not request for your password at any
 time.
- Avoid using the same Web Application Password for any other web-based services such as for email or for Internet Service Provider login.
- Avoid choosing a Password that is easily anticipated by a third party, like your NRIC number, telephone number, date of birth, etc. You should select a unique Password to make it difficult for anyone to anticipate.
- Avoid writing down or "saving" your Password on your browser or any other software.
 Memorizes your Password.
- If you suspect your Password may have been compromised, change your Password immediately.

Tips: Your password is what tells the system that you are who you say you are. Because your password is like a key to your account, you need to safeguard it. Anyone who has your password can pose as you. Therefore, you may be held responsible for someone else's actions, if they are able to get your password. Do not record your passwords down, memorise them!

Ensure you are accessing the correct website!

Never access the website via a hyperlink from an e-mail. Always enter the correct website address yourself, which is https://www.macr.org.my/enrr

Only access Web Application using a secure and trusted computer!

- Never access your Web Application on computers / devices which you have doubts with regard to security, such as those located in public places. If you have to use such computers (for example, when you are outside the office), change your password once you have access to a secure computer.
- Keep your operating system (eg. Microsoft Windows) and Internet-related software updated with the latest security patches.
- Protect your computer from viruses and malicious programs with anti-virus software and firewalls where possible. Always update your anti-virus software with the latest virus signatures.
- Always log out your Internet session by clicking on the "logout" button whenever you leave your computer, even for a short while. Do not simply close the browser window when you wish to end the Web Application session.

3 How to Access NRR Web Application

3.1 Register at eNRR

Access eNRR Website at https://www.macr.org.my/enrr Click "Register"

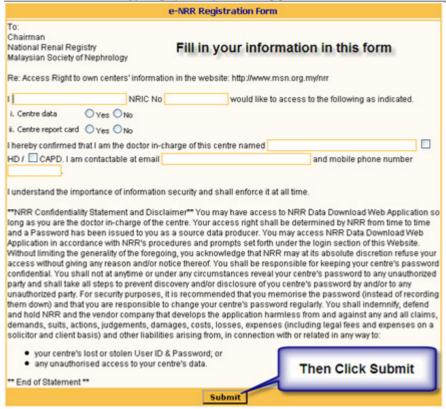


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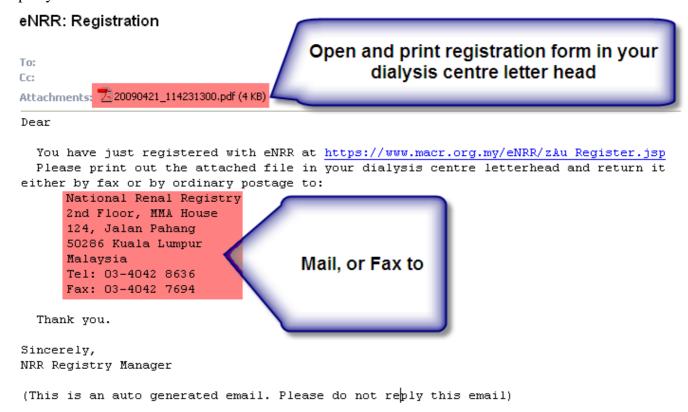


This website supports Microsoft Internet Explorer Browsers, version 5.5 and above with 1024×768 resolution

Fill-in your information in the form, then click "Submit"



Open your email.



Once NRR personnel verify your registration, you will receive Access Number and PIN to process to next step.

3.2 First Time Login

Once you receive your Access Number and PIN from NRR personnel, you may proceed to First Time Login:

Click "First time login"





This web application caters for:

Centre Report Card

Centres that have submitted patients' treatment records in annual return will have a report. The report shows your centre performance indices in comparison with national mean.

Downloading of Own Centre Data

Download your centre data and do studies/research. An acknowledgement would be appreciated.

General Instruction and Helpdesk information

Only legal user is permitted to access this system. Doctor in-charge of dialysis center, please select "Register". Complete the registration form, print it in your business letterhead and send to NRR for processing. To Login, please enter your user name and password in the text boxes and click on "Signin". If you have forgotten your password, please select the "Forgot your password?" and do as instructed.







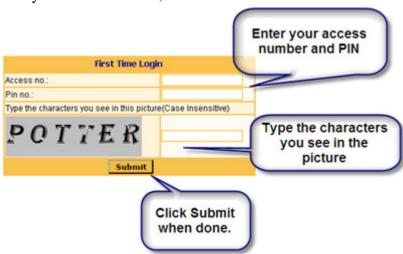


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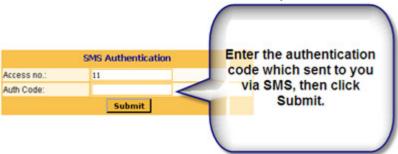
ONLY COMING SINGS SN. BIG.

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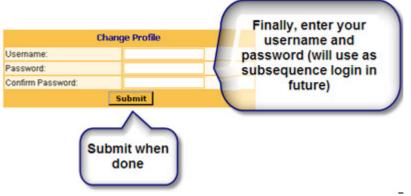
Enter your access number, PIN:



Enter the authentication code which sent to you via SMS:



Enter username you preferred, password and confirm your password, then Click "Submit"



You will see the following page when complete:

User Account created

You have succeeded in registration as a eNRR user.

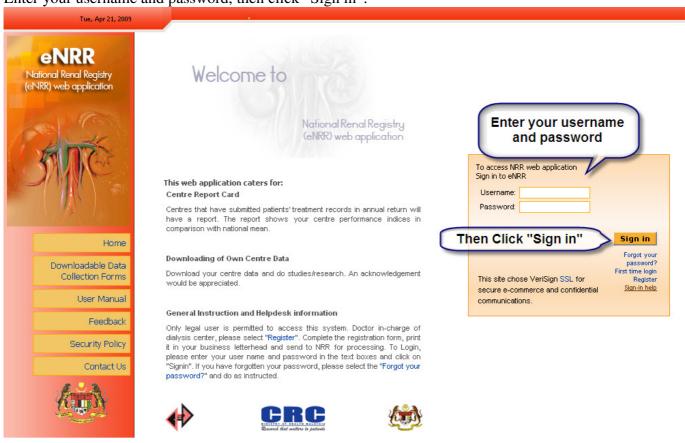
To continue, please click Here and login with the Username & Password that you just created.

Thank you.

Please remember your username and password, you may need them in subsequence login.

3.3 Subsequence Login

Enter your username and password, then click "Sign in":



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Read the confidential statement carefully, then enter the authentication code which sent to you via SMS:

Read the confidentiality statement carefully Confidentiality Statement You are about to gain access to the National Renal Registry (eNRR) Web Application. By proceeding, you are agreeing to maintain the confidentiality of all information made available to you through this application. Any unauthorized access, use and/or disclosure of information shall be construed under the laws of Please key in the authentication code that has just been sent to you via Malaysia, and any action instituted pursuant to the terms of the Confidential Rule Agreement, as set forth in the Governance Manual of the eNRR, shall be brought in the Court of Malaysia. Actions may include but not limited to loss of access privileges, an action for civil damages, an action for criminal charges, and/or User Name: Auth Code: disciplinary action including but not limited to suspension or dismissal. Submit Auth Code help The security of your data is of utnost concern to us. We practice strong security Enter the measures to prevent unauthorised access and interference of transactions and data. Read more about our policies and practices. authentication code which sent to

you via SMS

3.4 Forgotten Password?

If you have forgotten your password:



This web application caters for: Centre Report Card

Centres that have submitted patients' treatment records in annual return will have a report. The report shows your centre performance indices in comparison with national mean.

Downloading of Own Centre Data

Download your centre data and do studies/research. An acknowledgement would be appreciated.

General Instruction and Helpdesk information

Only legal user is permitted to access this system. Doctor in-charge of dialysis center, please select "Register". Complete the registration form, print it in your business letterhead and send to NRR for processing. To Login, please enter your user name and password in the text boxes and click on "Signin". If you have forgotten your password, please select the "Forgot your password?" and do as instructed.









Click "Forgot your password?" as highlighted.

Username:
Handphone No:
Email: Enter your
Type the characters you see in this picture(Case Insensitive) information
PAINTS here and click "Submit"
Submit
General Instruction
Please key in your information as required. Make sure that the information you provide above is the same a the information you have registered with the NRR management. * Fixed password authentication user:

If there is no discrepancy, Your new password will be notified to you via email after verified in 2 days time. If your have changed your e-mail address, please kindly notify your doctor in-charge. NRR Management only accept request for amendment to the registered user's information from the doctor in-charge.

Should you encounter any problem, please contact the eNRR-Administrator at:

Tel: 603-4044 0615 or enrr@msn.org.my Monday - Friday 8.30am - 5pm

Enter your information in the form and click "Submit"

Dear You'll see these message
Your password has been sent to your email at Kindly open your mail to get the password.
Thank you.

Follow the instruction, open your email, you'll get the password in the email.

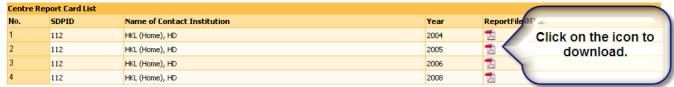
4 Step by step Procedure in using NRR Web Application

4.1 Centre Report Card

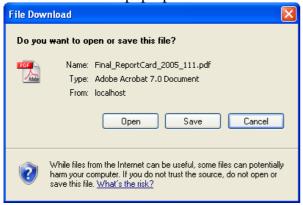


Click "Centre Report Card" in the menu as highlighted.

Click on **to** download.

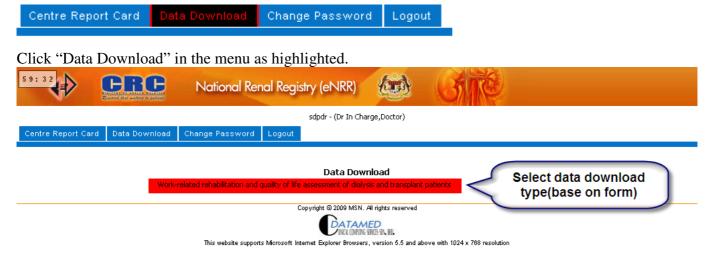


Your browser will pop-up a window:

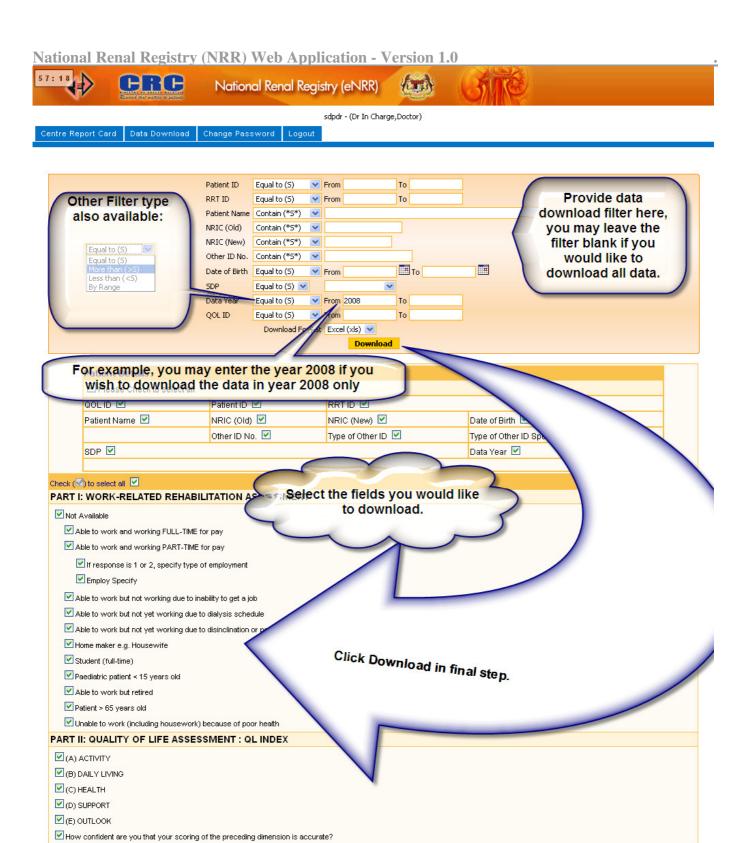


You can either open the file or save it to your computer.

4.2 Data Download



Select the data download type (base on form). Currently we've only provide QOL to download, rest assure, more type of data download is coming.



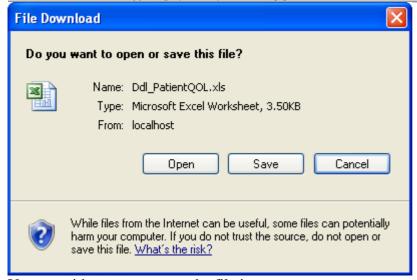
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This website supports Microsoft Internet Explorer Browsers, version 5.5 and above with 1024 x 768 resolution

Once you click "Download", browser will prompt to open or save the file:



You can either open or save the file in your computer.

4.3 Change Password

To change your password, please click "Change Password" in menu as highlighted:



5 Help Desk Support

Note: The NRR User's Manual is subjected for amendment in future for better quality of NRR.

For assistance in completing your application or if you experience technical difficulties using this site, including problems related to data entry, please contact:

5.1 The Registry Manager:

Phone: 603-4045 8636 Fax: 603-4042 7694 Email: enrr@msn.org.my

Address:

National Renal Registry

(Malaysian Society of Nephrology)

Suite 1604, Plaza Permata,

6, Jalan Kampar 50400 Kuala Lumpur

Malaysia

OR

5.2 The IT Administrator

Phone: 603-4044 0615