



# **Laser Lipo Servicing Ltd**

**Service & Maintenance  
Agreements**

**Lapex BCS  
Class 2, 3B Hazard Laser**

## **HELPFUL HINTS & TIPS:**

In order to help you to continue treatments and limit the machine's downtime, listed below are a number of checks that you can carry out yourself, prior to requiring our help or assistance:-

1. Check that the plug socket works. This can easily be done by plugging in another appliance into the socket. Obviously, if the other appliance does not work either, then the problem is probably in the main fuse for the room.
2. Check that the fuse in the power lead is working. Either change the fuse or use the cable on a difference appliance. (A kettle often uses the same lead).
3. On the Lapex BCS there are two fuses. (Located below the On/Off switch on the back of the BCS unit - as shown in fig 1).



Unplug the BCS and switch off both the key and power switch first. Then care fully re-remove the fuses and replace them with the two spare fuses supplied with the machine.

4. Ensure that the multi probe and en probe leads are correctly fitted and that the large paddle sockets are tightly fitted.

**Should none of the above rectify the problem call us immediately.**

**Under no circumstances should you or any other person attempt to dismantle the machine or try to repair it as this would negate your service contract and manufacturers warranty!**



## Manufacturer's Warranty Statement

**Duration of Limited Warranty is 1 year from the date of purchase.**

(If the date of purchase cannot be proven, the duration of the warranty shall be calculated as commencing 1.5 years from the date of production of the purchased unit)

**A. Extent of Limited Warranty**

1. Meridian Co., Ltd. (MERIDIAN) warrants to the end-user customer that the MERIDIAN products specified above will be free from defects in materials and workmanship for the duration specified above. The customer is responsible for registering proof of purchase by attaching a copy of the purchase receipt to the completed User's Registration Form. Within 7 days of receipt of the product, the customer is responsible for forwarding these documents via fax or mail to the Sales and Marketing department of MERIDIAN CO., LTD, a subsidiary of Meridian Co. Ltd.

**MERIDIAN CO., LTD**

Address: 3F, **Poonglim Tech-one B/D**, 273-10, Seongsu-dong 2 ga, Seongdong-gu, Seoul, Korea  
Phone : 82-2-2103-3300 Fax : 82-2-2103-3333

- 2. MERIDIAN'S limited warranty covers only those defects which arise as a result of normal use of the product and do not apply the following;
  - a. Improper or inadequate maintenance or modification
  - b. Operation outside the product specification
- 3. If the failure of damage of MERIDIAN product is attributable to the use of non-MERIDIAN confirmation parts, MERIDIAN will charge its standard time and materials charges to service the particular failure or damage.
- 4. If MERIDIAN receives, during the applicable warranty period, notice of a defect in any software, media or hardware which is covered by MERIDIAN warranty, MERIDIAN shall either repair or replace the defective product at MERIDIAN'S option.
- 5. If MERIDIAN is unable to repair or replace as applicable, a defective product which is covered by MERIDIAN'S warranty, MERIDIAN shall, within a reasonable time following notification of the defect, refund the purchase price for the product.
- 6. Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
- 7. MERIDIAN'S limited warranty is valid from any authorized MERIDIAN service facility where the product is distributed by MERIDIAN or by an authorized importer

**B. Limitation of Warranty**

To the extent allowed by local law, neither MERIDIAN nor its third party suppliers make any other warranty or condition of any kind, whether express or implied, with respect to the MERIDIAN products, and specifically disclaim the implied warranties or conditions of merchantability, satisfactory quality, and suitability. (User's Manual Page 29)



## **General Information:**

As you can see the Lapex BCS is supplied with one years warrantee in line With current U.K legislation. However, it will require you to send the Lapex BCS Back to Korea to have it repaired. They do not provide servicing, which is required by the Healthcare Commission, which currently the governing body for Class 3B lasers.

Under these circumstances Laser Lipo Ltd has secured an independent company, Laser Lipo Servicing Ltd, to provide both a servicing and repairs in the U.K.

### **Laser Lipo Servicing Ltd offers two options:**

#### **A GOLD Service Agreement.**

Within the Gold agreement your Lapex BCS will be serviced and PATs tested in accordance with current Health and Safety legislation. Within the agreement the Labour costs are covered but no parts. Repairs and service take place in the U.K but whilst theses are being carried out you will be without your machine.

#### **A PLATINUM Service Agreement.**

Included with this most parts and labour are covered, annual servicing, PATs testing and should you encounter a problem, you will be supplied with an exchange unit, whilst you machine is serviced or repaired.

Should you decide not to commit to a service contract you must be aware that you are not operating in accordance with the Government's Healthcare Commission 'Best Practice' protocols and you are risking the fact that you machine could be out of service for a number of weeks, whilst it is sent back to Korea for repair.

Laser Lipo Ltd would therefore recommend that you commit to one of the contracts To ensure that your Lapex BCS is properly maintained and serviced.

## GOLD SERVICE PLAN



1. Includes two (2) repairs including labour but NOT including parts. You will be charged at cost for the parts. The labour costs are included within the contract. (For the cost of parts please see APPENDIX ONE).
2. Includes two (2) planned preventative maintenance check-up per year. Should it be necessary, an exchange unit can be supplied to avoid any downtime. Should the results of the check-up mean that it is necessary to repair or replace parts, You will be charged at cost for the parts and these repairs will constitute one of your inclusive free labour repairs listed in the above point 1..
3. As a part of your contract you have FREE TELEPHONE SUPPORT. Any messages left will be responded to within 2 hours of your initial call.
4. In the case of a machine failure, you will need to arrange for your Lapex BCS to be sent to our premises. We will repair the Lapex BCS as quickly as we can but accept no liability for loss of earnings for the duration of the repair or transport. You will be required to pay for the return delivery of your machine.
5. Your contract will include a FREE annual P.A.T's test (PORTABLE APPLIANCE TESTING) In accordance with Insurance companies policies and Health & Safety Regulations.

**GOLD CONTRACT PRICE:**

**£105.75 plus VAT (17.5%).**

**Required payment method:**

**In advance via Standing Order.**

I have fully read and understood the terms and conditions laid out in this agreement. I agree to be bound by these terms and conditions and agree to take out the \_\_\_\_\_ agreement for the duration of 12 months from this date.

I shall arrange for a monthly payment of £\_\_\_\_\_ inc. VAT to be paid on the 1<sup>st</sup> of the month and understand that if I do not make this payment within the first week of the month I will not be covered by this agreement. I also fully understand that should I default on payment and need the agreement reinstated I will pay the additional cost of £50.00 + VAT.

For and on behalf of \_\_\_\_\_

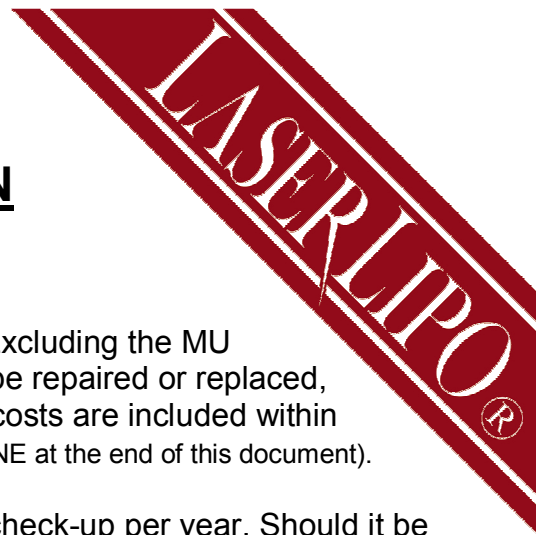
Signed: \_\_\_\_\_

DATE: \_\_\_\_/\_\_\_\_/2008

**Laser Lipo Servicing Ltd**

T. 02392 346984. 92 Grove Road Hardway Gosport Hants. PO12 4JN  
Company Registration No. 06533578.

# PLATINUM SERVICE PLAN



1. Includes two (2) repairs including parts and labour (Excluding the MU Probes and EN probes). If the Multi Probes need to be repaired or replaced, you will be charged at cost for the parts. The labour costs are included within the contract. (For the cost of parts please see APPENDIX ONE at the end of this document).
2. Includes two (2) planned preventative maintenance check-up per year. Should it be necessary, an exchange unit can be supplied to avoid any downtime. Should the results of the check-up mean that it is necessary to repair or replace parts, excluding the Probes) then these will be supplied and fitted as a part of the contract and be considered to be one of your 2 inclusive annual repairs.
3. As a part of your contract you have FREE TELEPHONE SUPPORT. Any messages left will be responded to within 2 hours of your initial call.
4. In the case of a machine failure, we will supply an exchange unit to you whilst your Lapex BCS is being repaired. The exchange unit will be despatched to you within 48 hours, excluding Sunday's and Bank holidays, with the exception of Ireland and other European countries, in which case the exchange unit will be despatched and with you within 96 hours. (Subject to couriers, customs etc...)
5. Your contract will include a FREE annual P.A.T's test (PORTABLE APPLIANCE TESTING) In accordance with Insurance companies policies and Health & Safety Regulations.

**PLATININUM CONTRACT PRICE:            £210.75 plus VAT (17.5%).**

**Required payment method:            In advance via Standing Order.**

I have fully read and understood the terms and conditions laid out in this agreement. I agree to be bound by these terms and conditions and agree to take out the \_\_\_\_\_ agreement for the duration of 12 months from this date.

I shall arrange for a monthly payment of £\_\_\_\_\_ inc. VAT to be paid on the 1<sup>st</sup> of the month and understand that if I do not make this payment within the first week of the month I will not be covered by this agreement. I also fully understand that should I default on payment and need the agreement reinstated I will pay the additional cost of £50.00 + VAT.

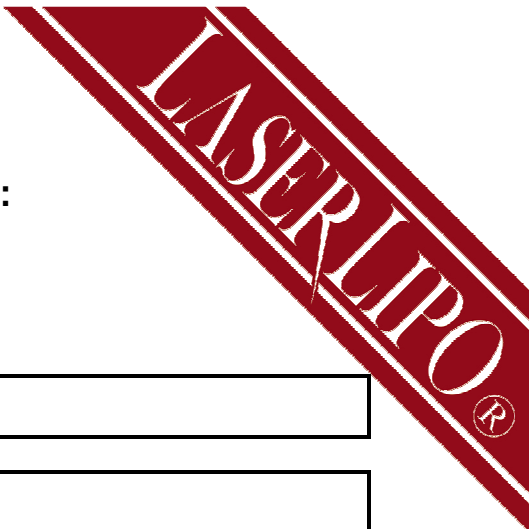
For and on behalf of \_\_\_\_\_

Signed: \_\_\_\_\_

DATE: \_\_\_\_/\_\_\_\_/2008

**Laser Lipo Servicing Ltd**

T. 02392 346984. 92 Grove Road Hardway Gosport Hants. PO12 4JN  
Company Registration No. 06533578.



**CLINIC CONTACT DETAILS:**

<b>Company Name:</b>	
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<b>Main Phone Number:</b>	
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<b>1st Contact Person's Name:</b>	
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<b>Mobile Number:</b>	
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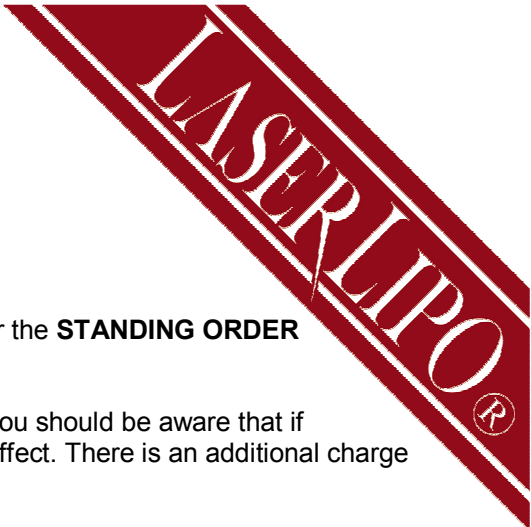
<b>2nd Contact Person's Name:</b>	
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<b>Mobile Number:</b>	
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<b>Full Address of Location Where The BCS Is Operating From:</b>	

**Post Code:**

<b>OFFICE USE ONLY</b>	
<b>Lapex BCS Serial No.</b>	
<b>MU 1 Serial No.</b>	
<b>MU 2 Serial No.</b>	
<b>EN 1 Serial No.</b>	
<b>EN 2 Serial No.</b>	
<b>Installation date:</b>	
<b>Qualified therapist names:</b>	
<b>Notes:</b>	



**STANDING ORDER INSTRUCTION FORM**

Please complete the form below and return it to us so that we can arrange for the **STANDING ORDER** to be put in place.

**N.B.** Monthly payments will take place on or around the 1st of each month. You should be aware that if payments are missed or late your contract will become void with immediate effect. There is an additional charge to re-instate the service agreement of £50.00 + VAT.

<b><u>YOUR DETAILS.</u></b>			
<b>ACCOUNT NAME:</b>	<input style="width: 95%;" type="text"/>	<b>BANK:</b>	<input style="width: 95%;" type="text"/>
<b>SORT CODE:</b>	<input style="width: 95%;" type="text"/>	<b>BRANCH:</b>	<input style="width: 95%;" type="text"/>
<b>ACCOUNT NUMBER:</b>	<input style="width: 95%;" type="text"/>	<b>ADDRESS:</b>	<input style="width: 95%;" type="text"/>
<b>AUTHORISED SIGNATURE:</b>	<input style="width: 95%;" type="text"/>		
<b>START DATE:</b>	<input style="width: 40%;" type="text" value="___ / ___ / 2008"/>	<b>MONTHLY AMOUNT:</b>	<input style="width: 95%;" type="text"/>

<b><u>LASER LIPO SERVICING LTD DETAILS</u></b>			
<b>ACCOUNT NAME:</b>	<input style="width: 95%;" type="text" value="LASER LIPO SERVICING LTD"/>	<b>BANK:</b>	<input style="width: 95%;" type="text" value="LLOYDS TSB"/>
<b>SORT CODE:</b>	<input style="width: 95%;" type="text" value="30-93-56"/>	<b>BRANCH:</b>	<input style="width: 95%;" type="text" value="GOSPORT"/>
<b>ACCOUNT NUMBER:</b>	<input style="width: 95%;" type="text" value="02243038"/>		<input style="width: 95%;" type="text" value="Hampshire"/>

Please note that unless your agreement is in place with Laser Lipo Servicing Ltd, your Lapex BCS machine will NOT be covered should it break down or malfunction. This does not affect your warrantee, however it is a 'return to manufacturers warrantee' which would mean you would be responsible for sending your machine to Meridian, in Korea, to be repaired. This could mean that your Lapex BCS could be out of service for a number of weeks. In addition, in line with the current Healthcare Commission's "Best Practice Protocols", it is necessary to have all laser devices checked by a qualified engineer a minimum of once each year.





# LAPEX BCS

## COMPONENT LIST & PRICES

( AUG. '08)

ITEM:	Unit Price £'s	Price with VAT
Digital Board	£ 1,600.00	£ 1,880.000
Analogue Board	£ 1,200.00	£ 1,410.000
Main Power	£ 750.00	£ 881.250
Key Board	£ 500.00	£ 587.500
Side Cover	£ 450.00	£ 528.750
LCD	£ 750.00	£ 881.250
Key Lock Set	£ 200.00	£ 235.000
Lipo Band Set	£ 300.00	£ 352.500
Multi Probe (Single unit)	£ 1,750.00	£ 2,056.250
Multi Probe Cable	£ 150.00	£ 176.250
Multi Probe Case Replacement Single	£ 550.00	£ 646.250
EN Probe Replacement (Single Unit)	£ 398.00	£ 467.650
Protective Goggles	£ 276.00	£ 324.300

**Labour and travelling are charged at £100.00 + VAT per hour  
from when travelling starts. Courier costs are not included  
in the above prices.**

PRICE'S ARE SUBJECT TO CHANGE DUE TO FLUCTUATIONS IN EXCHANGE RATE FROM US DOLLARS TO BRITISH POUND

E&EO