VPVision User Manual

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MAN-VP-V-UK
Revision:4
Date:2-1-2014

www.vpinstruments.com

VPVision User Manual

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Creation date: 2-1-2014 in (Delft)

Publisher

VPInstruments
Delft, The Netherlands

Table of Contents

1 Warning - Read this first

	Read and understand user manuals of all equipment involved before commencing installation or use.
	All electrical installations to be carried out by authorized electrical installation engineers only.
	**Compressed air can be dangerous!** Please familiarize yourself with the forces under pressurized conditions. Respect the local guidelines and regulations for working with pressurized equipment.
	**WARNING:** 100...250 VAC mains cables are present in the housing. Do not touch the cables and thte power s upply when mains is applied. Keep the housing closed during normal operation. Check the cable glands on water tightness.
	**Not intended for fiscal metering or billing.** Our flow meters are not certified for fiscal metering. Laws on fiscal metering and billing may vary per country or state.
	**Do not overestimate the results.** The practical measurement uncertainty of *VPFlowScope* is +/- 5%. Do not expect less than 5% measurement uncertainty from any measurement as this is physically impossible due to the nature of turbulent pipe flows. Our products are not intended to be used as a single means to determine compressor capacity.
	Make sure that the ambient temperature does not exceed the limits. Overheating might cause temporary shutdown or permanent failure of the hardware.
	**Feedback leads to product improvement.** Please share your experience with us, as we are continuously improving our products in our commitment to quality, reliability and ease of use. Let us know via sales@vpinstruments.com!

2 Introduction

Thank you for choosing *VPVision*! Let the savings begin! *VPVision* is a web based energy monitoring system, primarily developed for compressed air systems. It monitors your entire compressed air system from supply to demand. Thanks to the standardized hardware and the modular software architecture, *VPVision* is scalable and adaptable.

About this manual
We have written this manual to help you to get the *VPVision* system up and running in no time. There are some steps that require basic knowledge about IT systems and networks. This is where you should get support of your IT department. In the entire manual, you will see small icons with a page number. These refer to background information or additional information on a certain subject.

Basic components:
- VPVision-M logger, with *VPVision* software
- 24 VDC 100 Watt power supply
- Web interface
- SQL database

Sensors:
VPVision support all VPInstruments sensors, and other Modbus RTU or 4..20 mA based sensor types. For some Modbus sensors, we offer pre installed drivers for quick and easy installation.

Hardware extensions:
- Touch screen
- Modbus extension module with power supply
- Modbus to Ethernet converter with power supply
- Analog to Ethernet module with power supply
- Modbus to Ethernet and analog to Ethernet module with power supply
- Junction boxes for the RS485 network

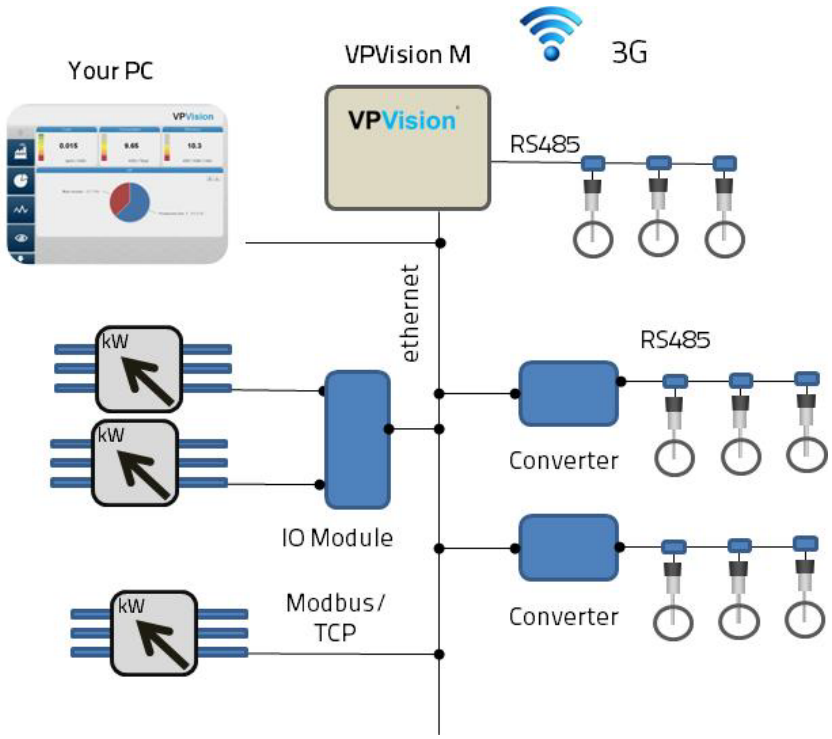
Software options:
- P&ID visuals
- Additional inputs when exceeding 8 inputs

Service subscriptions
We offer a service contract, which covers all software upgrades and support. Contact us for details.

Language options:
VPVision is available in international English only. For translations you can access *VPVision* via real time translation, using Google Translate.

2.1 System overview

VPVision is an Ethernet based monitoring system. The typical installation consists of the VPVision-M data logger with IO module for analog sensors and a Modbus network with *VPFlowScopes*. The *VPFlowScope* sensors can be read out via direct RS485 or an indirect Modbus/TCP converter. The IO modules are read out via an Ethernet interface. They can gather data from 4..20 mA based sensors, and the default number of channels is 8 per analog IO module. *VPVision* is built around a powerful database structure with integrated web server. This makes the system flexible and scalable to meet the demands of virtually any compressed air installation.



3 Quick start in 10 steps

Step 1. Mount the *VPVision* cabinet
Unpack the box. Open the *VPVision* cabinet with the special key. Then remove all transport foam. Check if all DIN Rail mounted equipment is still in place. If not, please fix the modules on the DIN Rail. Installation by certified professionals only. Mount the VPVision-M on a wall and establish the required Mains power connection. Read more about hardware installation here.

Step 2. Configure your *VPFlowScope* sensors
See *VPFlowScope* configuration. Assign the diameter and a Modbus address to each individual sensor, so they can be found within the Modbus network.

Step 3. Assign IP addresses to all networking equipment
First, create a list of required IP addresses. See also Network Preparations. Document this list on the configuration sheet. Get your laptop or PC, and connect it to the VPVision-M. Enter the *VPVision* IP address to access the system. Now assign the IP addresses to the VPVision-M. Depending on your system configuration, you also have to change the IP addresses of the Modbus converters (see RS485- Ethernet module) and any remote IO modules (see Moxa analog input module) you have. Save time! Ask us to pre-configure your IP addresses.

Step 4. Install the sensors
Ask your certified (electrical) installation subcontractor to install the *VPFlowScope* sensors in the pipe, and connect it to the Modbus network. Install analog sensors and make a list of analog input channels on your configuration sheet. See also the Documentation example.

Step 5. Configure inputs
Configure the input channels in *VPVision*. You can add the *VPFlowScope* and analog sensors via the web interface. Use your configuration sheet as a reference for the channel names, sensor locations, sensor ranges, diameter settings and so on.

Step 6. Configure widgets
Once the channels are in place, you can start to configure the widgets. Several types are available to visualize all the data.

Step 7. Configure pages
Once the channels and widgets are in place, you can start to configure the pages. Assign the widgets to the pages, make combinations of widgets and so on.

Step 8. Create your first report
Create your first reports using the reports module.

Step 9. Configure the optional touch screen
The touch screen PC is basically just a PC with a web browser. Startup the unit, run Firefox and type in the VPVision-M IP address. That is all it takes.

Step 10. Use *VPVision* and save!
Now it is time to lean back, relax and monitor your entire system. See for example page layout with widgets. Let us know how much you did save! We will reward every white paper or savings success story with a nice gift. And if it's really good, we'll send in the press for an exclusive interview starring you!

4 Hardware installation

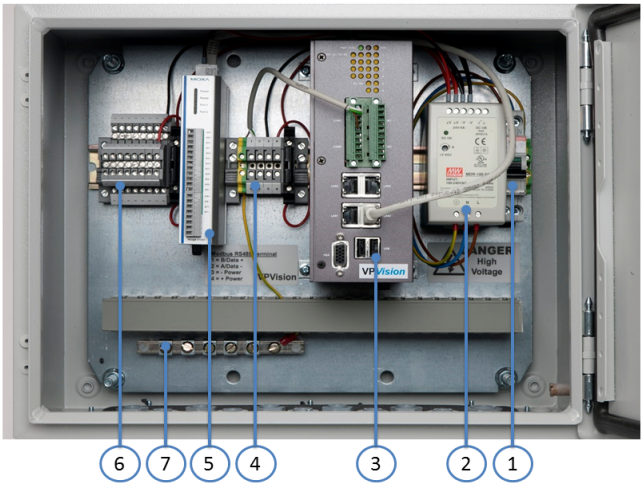
Warning: Installation involves connection to mains. Installation of field cables requires indepth knowledge and skills. Therefore all steps that involve electrical installation should be carried out by certified installation professionals.

Make sure that the ambient temperature does not exceed the limits of the VPVision-M cabinet (max 40 deg C | 104 F). Higher ambient temperature requires cabinet cooling.

Check if the earth wire (field ground) is free of interference and potential dangerous high voltage. Make sure the circuit breaker is in off position. Then install the L, N and Earth wire. The L, N and Earth may have a different color, depending on your local legislation and directives for medium voltage systems.

Each VPVision-M consists of the followingcomponents:

1. Circuit breaker
2. Main power supply, 24 VDC, 100 Watt.
3. VPVision-M
   - PostgreSQL database environment, preinstalled
   - *VPVision* application, pre-installed
   - Webserver, pre-installed
4. RS485 connection terminal (fused separately) with front cable entry.
5. Analog input module.
6. 24V connection terminal (fused separately) with front cable entry.
7. Earth rail (for cable shielding)



4.1 VPFlowScope configuration

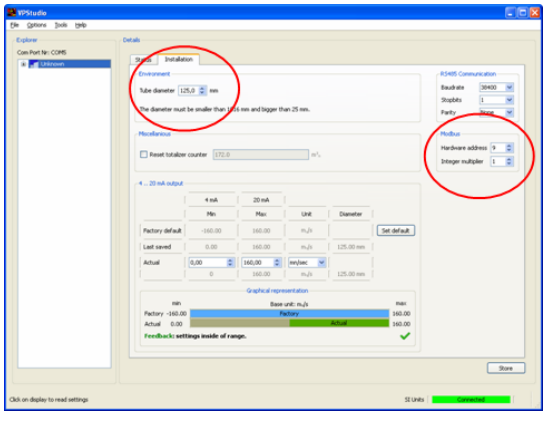
Set the Modbus addresses per *VPFlowScope*. Each *VPFlowScope* needs an individual address, in order to be found in the Modbus network.

Always start with the *VPFlowScope* Modbus assignment before putting them into the network. Label / Tag the *VPFlowScopes* for convenience.

Use *VPStudio* to set:

- Diameter
- Modbus address
- Other settings (Analog)

On the screen shot you can see the settings that are key: diameter and Modbus address. Please refer to the *VPStudio* manual for details.



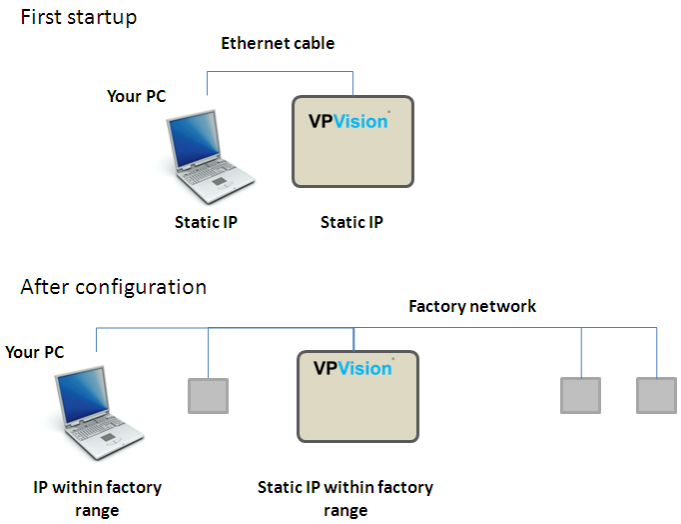
4.2 Network preparations

You need to set your IP address to a STATIC IP address when connecting your computer to the VPVision-M. The address should be within the same IP range. See the configuration sheet which comes with your VPVision-M

Make sure that your IT department provides VPN access to the network for remote support. If not possible, we strongly advice to install the 3/ 4G gateway module

Define your network
- IP addresses must be unique
- Gateway must be defined
- Subnet mask must be defined
- When using existing network structure: Get your address range: Check with client IT dept

General convention on IP numbers
To make it more easy to find a device, we will use the following guideline to assign IP addresses to devices in the network. In existing networks, this might be not possible due to limitation.



Ethernet address example
The default address for LAN port 1: See the configuration leaflet, which comes with your *VPVision* system.

As an example, the configuration may look as follows:
- 192.168.1.XXX VPVision-M
- 192.168.1.XXX RS485 to Ethernet converter for remote *VPFlowScope*
- 192.165.2.XXX Remote analog IO module

In most networks, the first three groups of digits will be 192.168.X. In specific situations, the network might be AAA.BBB.C.XXX Where XXX (last three digits) may be assigned as follows:
- 0 Reserverd as network address, do not use
- 254 Reserverd as broadcast address, do not use
- 1 VPVision-M default address (can be changed when required)
- 2...20 Modbus to Ethernet converter (For VPFlowScope data transfer over Ethernet)

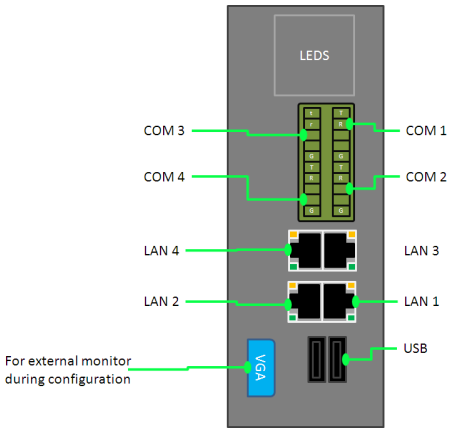
- 21..40 Analog input modules(See also Moxa analog input module and Wago analog input module)
- 41...60 Other devices, for example Ethernet enabled kW meters

Example network configuration:

- 192.168.1.1 VPVision-M
- 192.168.1.2 *VPFlowScope* RS485 network, compressor house building 1
- 192.168.1.3 *VPFlowScope* RS485 network, compressor house building 2
- 192.168.1.21 Analog inputs, building 1
- 192.168.1.22 Analog inputs, building 2
- 192.168.1.41 Power meters, building 2
- 192.168.1.254 Gateway

4.3 PC connection

To connect your PC or Laptop, open the electrical cabinet. You will see the VPVision-M unit. On the VPVision-M you will find multiple Ethernet Ports. By Default, LAN 1 is used for configuration. Connect an Ethernet cable between Laptop (PC) and the VPVision-M LAN 1. The Laptop should have a static IP address within the same range as the VPVision-M. Make sure the IP address is not the same as the VPVision-M!



Open your webbrowser, type in the IP address of the VPVision-M and you should see the startup screen. Now you can configure the system (see Configuration backend).

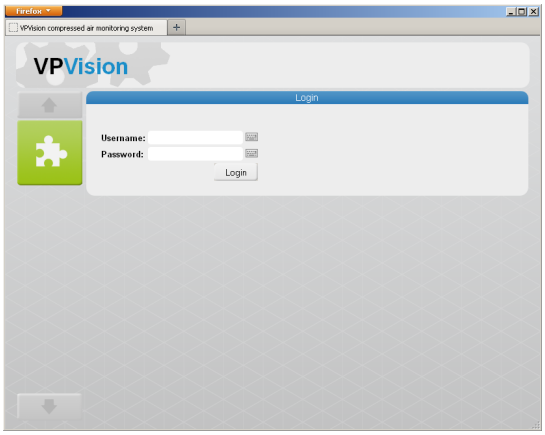
5 Software installation

5.1 Configuration backend

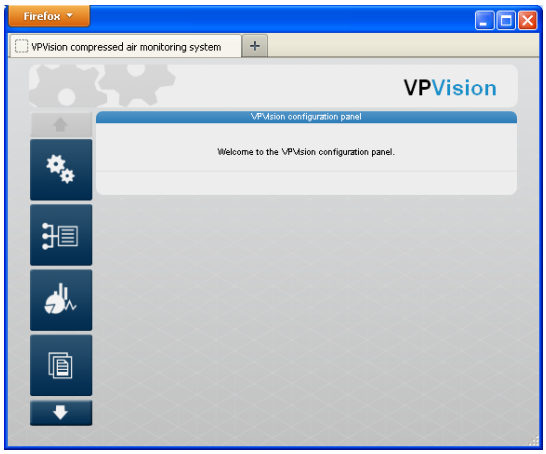
By clicking on the green puzzle icon, you enter the back-end of *VPVision*. In the backend, the entire configuration can be made. The interface is designed to be extremely intuitive and easy to use.

Login to the configuration backend first. Click on to log in.

Use the default admin password to log in. You can find the password on your system configuration sheet.



You are now logged in. New icons appear on the left.



	System settings	User settings General settings	Set users and permissions Set language and network settings
	Inputs	Configure inputs	Enter this section to configure *VPFlowScope* channels, analog sensor channels, set zero and span, change channel names.
	Widgets	Configure widgets	Enter this section to configure widgets, for example pie charts, dashboard overviews, real time graphs, Key Perfomance Indicators

	Pages	Configure pages	Here you can configure a page. A page can contain multiple widgets. You can assign icons to a page, drag and drop widgets and so on.
	Reports	Configure reports	Create reports, add data channels to the report. Once the report is set up, it can be generated automatically with jut one mouse click.

5.2 Settings

In this menu, you can maintain users and change the system settings of the *VPVision* system.

5.2.1 User settings

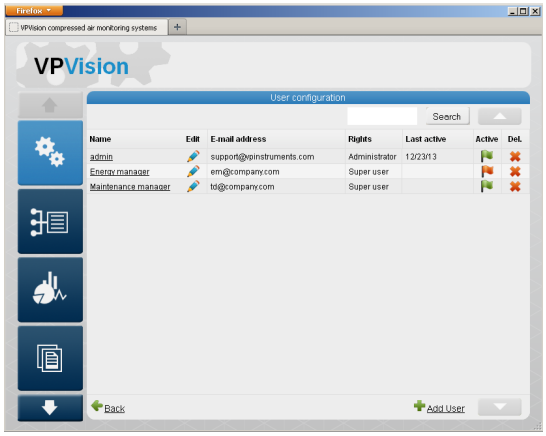
Click on  to configure a user. You will see a list of existing users. To add a user click on the  icon. The add user window will appear. Enter a name, an e-mail address and assign rights.

User types
Super User can do everything except for system settings
Administrator can add SuperUsers and Administrators. Can change date and time format, thousands and decimal separator, currency units.

User Configuration Window
In the user configuration window, you can activate and deactivate users, you can check their last active date and you will see their rights.

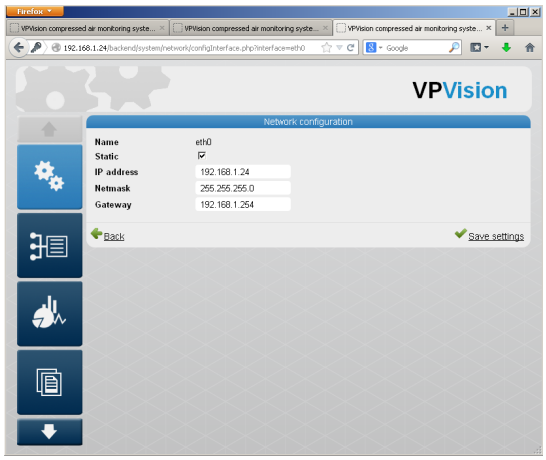
Press  Add user to add another user.

Press the  icon to edit an existing user.
Press the flag to deactivate/ activate a user.
Press the red cross to delete a user.



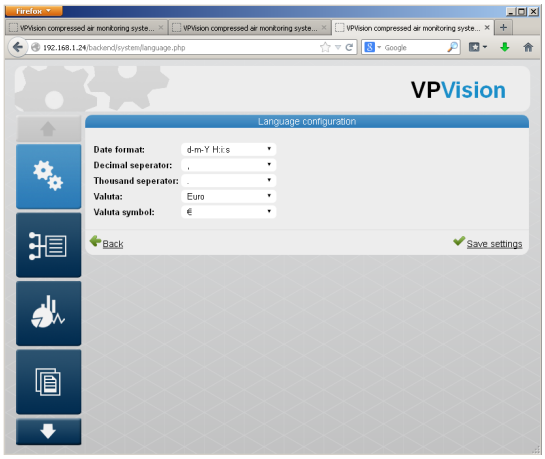
5.2.2 System settings

Network settings
The VPVision-M unit contains 4 Ethernet ports. For each port, the IP settings can be assigned. LAN 1 is pre configured and used for configuration. LAN 2 is used for communication with the Moxa analog input module. LAN 3 and LAN 4 are free and can be used for touch screen or connection to the factory network.



Language
The date, time and currency settings are defined in these settings. Changing them will affect all widgets and reports.

Tip: To view *VPVision* in another language, you can use the translation feature of your web browser.

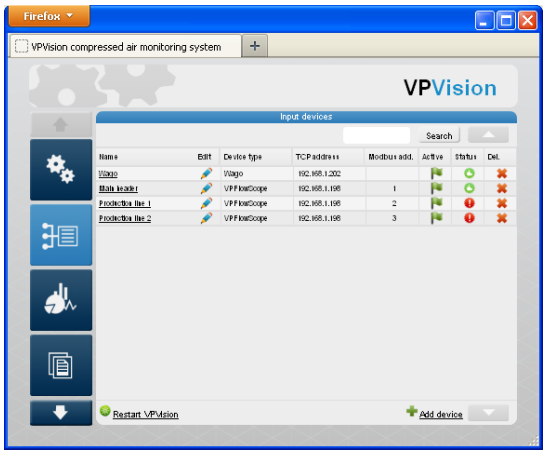


5.3 Inputs

In this step you will configure the inputs. This is where the software connects to the physical devices in the network. It is the most important step, as this forms the basis for all *VPVision* data.

Device overview
- Click on the icon. You will get an empty list or an overview of configured inputs.
- Click on an existing device or click on "add device" to add a new device.
- In the device overview list, you will also see some status columns.

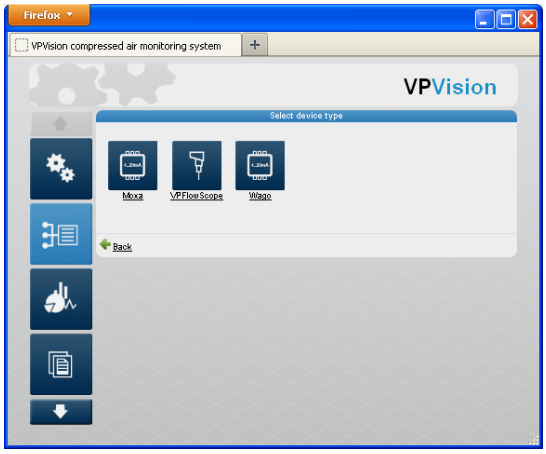
Active Flag Green (device is active) Red (is inactive)
Status Thumbs up (device is responding properly)
Exclamation mark (communication issue)
Del Delete the device from the list. Are you sure? Window will pop up. Data will be lost.



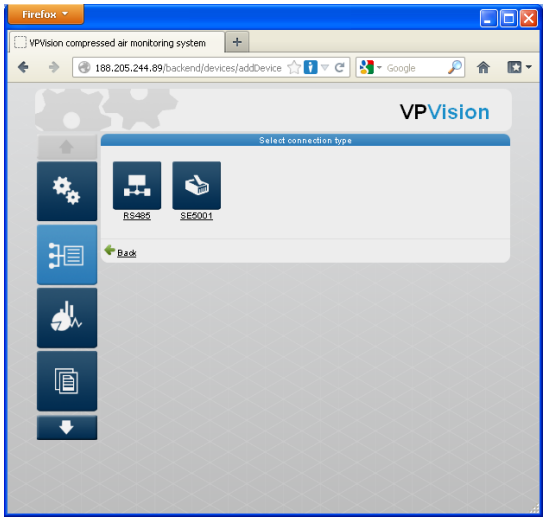
Select device type
In the second step, choose the device you want to add. It can be *VPFlowScope*, an IO module, a power meter with Modbus intereface.

VPFlowScope: The one and only three in one compressed air meter. Needs no further introduction.

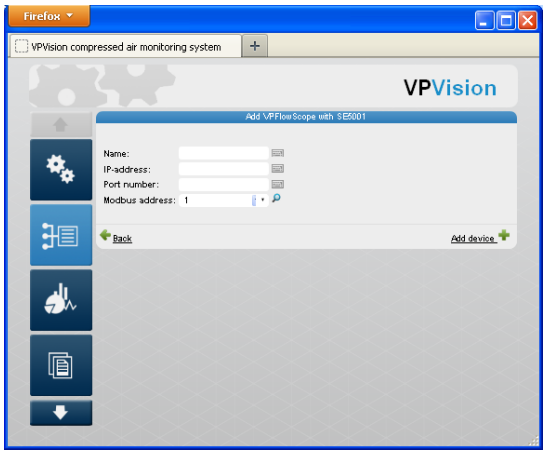
Moxa: A remote analog IO module with 8 channels. Driver is pre-configured. See also Moxa analog input module.



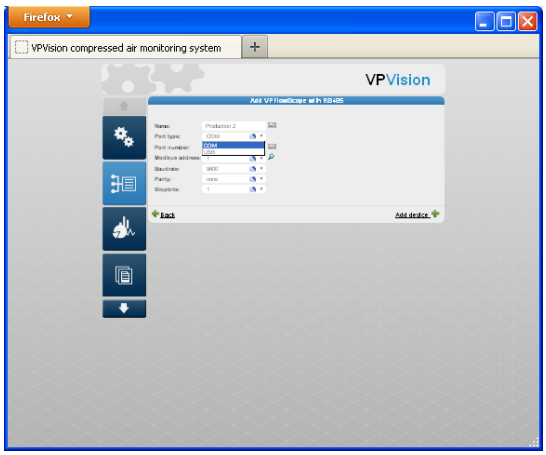
VPFlowScope
Select connection type; RS485 or Ethernet
Now choose the connection type. Is the *VPFlowScope* connected directly via RS485 or is it connected via an Ethernet converter? We will show you both possibilities.



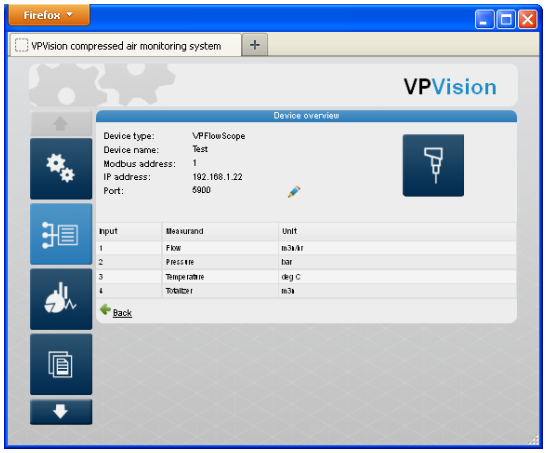
***VPFlowScope* via RS485- Ethernet converter**
1. Assign a name, The IP of the converter and a port number of the converter. Remember: the converter needs to be pre-configured before you can use it!
2. Second, you select the Modbus address.
3. Press add device to finalize this step.



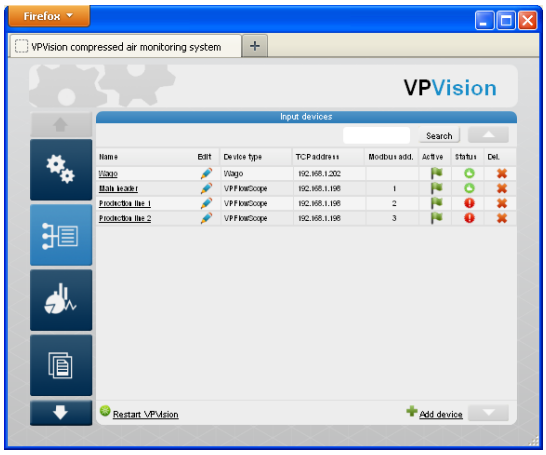
***VPFlowScope* direct serial**
Add an RS485 based *VPFlowScope* connection:
1. Assign a name to the channel.
2. Select the port type (COM or USB)
3. Set the port number
4. Set the *VPFlowScope* Modbus address
5. Set communication parameters Baud rate, parity and stop bits.
6. Press add device to finalize.



Device added!
The *VPFlowScope* with device name "test" in this example has been added.
Press back arrow to go to the main device list.
You will see the device added and the status is disabled.



Restart *VPVision*
After all devices have been added, you have to restart the *VPVision* system. Click on 
Restart *VPVision*: This re-starts the Data Acquisition process with the new input device configuration. This is the moment of truth! Your data is now being logged, while you can continue with configuration of the visualization. You don't have to worry about any data loss, and you can take your time to change visualizations independent of data acquisition!



5.4 Widgets

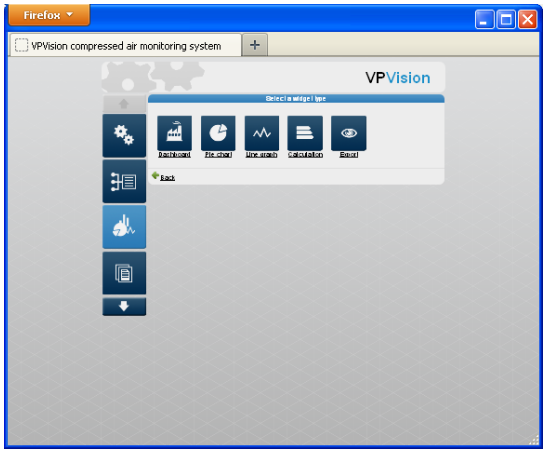
In this step you will configure the widgets. This is where the fun part starts!

Widget overview
In the overview, you will see all the widgets that have been configured. You can edit them and delete them.
You cannot delete a widget when it is in use on a page.

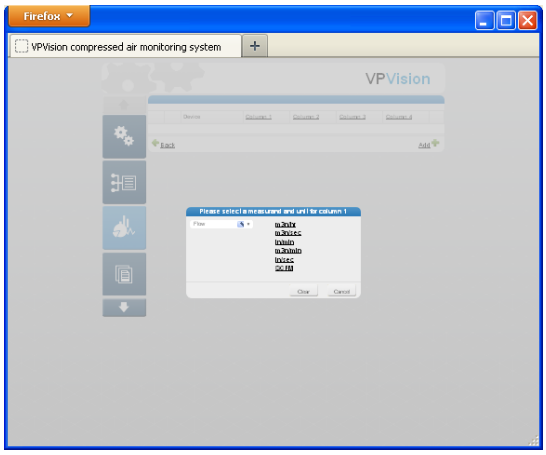
Add widget
Click on add widget in the right bottom corner. Now you can choose a widget type.

Once the type has been chosen, you will be guided through a number of intuitive steps to finalize your widget configuration.

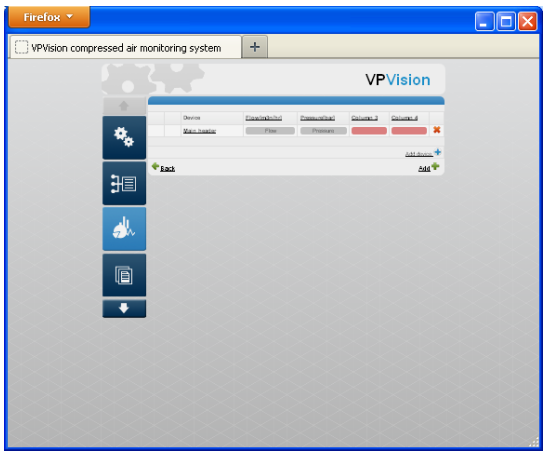
The number of required steps varies per widget type.



Dashboard
1. First you have to define the columns to show in the dashboard
2. Click on each column header to assign a measurand
3. Select the measurand from the pull down menu
4. If you do not assign a measurand, the column will remain red. This is not a problem, you do not have to assign all columns. You can only assign measurands which are defined in the column headers. Other measurands will be ignored.



Add a device
Now you can start to add devices to the dashboard. In this example we added the main header flow meter. depending on the device type, *VPVision* automatically assigns the measurands to the columns. Can't go wrong!



Standard widgets

	Dashboard	A table overview of measurement data, with sum and averaging options
	Pie charts	A pie chart, showing consumption per area or generation of air per compressor. Can be freely configured. It also offers a print option, export option.
	Line graph	Real time and historical visualization of data, with intuitive zoom option, print option, export option.

	Calculation (KPI)	Calculation widget for Key Performance Indicators. Examples are cost, efficiency, average consumption. Calculated over the last hour.
	Export	Data export widget, with pre-configured data format, number of channels and averaging functions.

Optional widgets

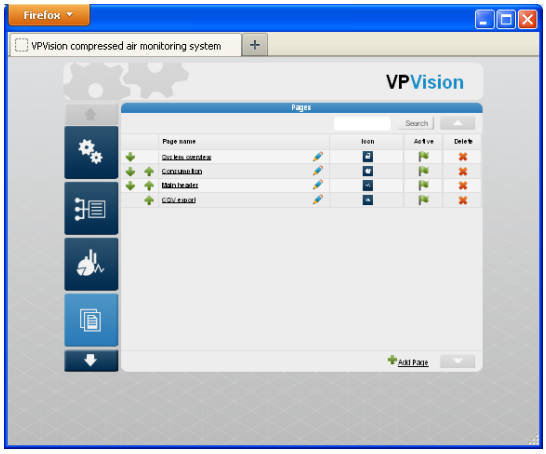
	P&ID	Upload an image of your factory map and put the real time read out for each input on it.
	Navigation map	Upload an image of your factory map and create direct links to other pages / production departments.

5.5 Pages

After the widgets have been configured, you are ready to configure your pages. Without widgets, you cannot proceed with this step.

Page overview

In the page overview you see all the pages that have been configured for your *VPVision* system. The order of pages (how they appear in the navigation) can be changed by pressing the green arrows. The page icons are shown, and the page active/ inactive status is shown as well. The page icon can be changed at any time, by clicking on the icon you get an overview of available icons. All icons are designed for *VPVision*. It is not possible to add your own icons.

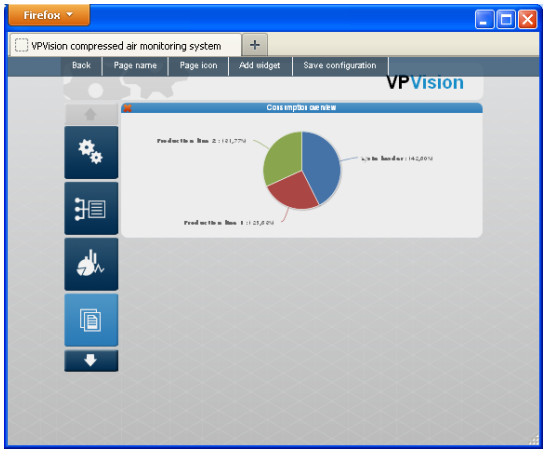


Page configuration

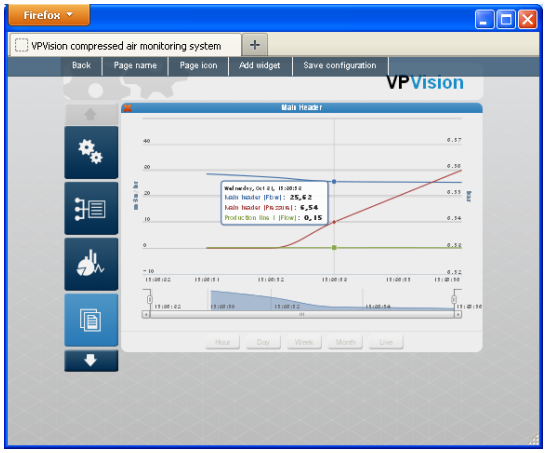
By clicking on  you will enter the page configuration window. Here you can do the following:

- Change page name
- Change page icon
- Add a widget
- Drag and drop widgets at your convenience

Remember: Widgets can be used on multiple pages! You can create, for example, a pie chart widget about air consumption and let it appear on different pages.



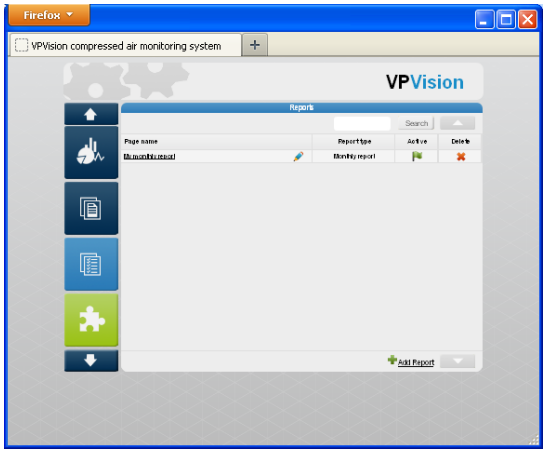
Example page setup
A cookie manufacturer has two business units. Each business unit will be charged for it's own compressed air consumption. Two pages will be made, one for each business unit. Each page will have a dedicated real time graph, shown the air consumption and pressure of their area. The page will look as shown on the right.



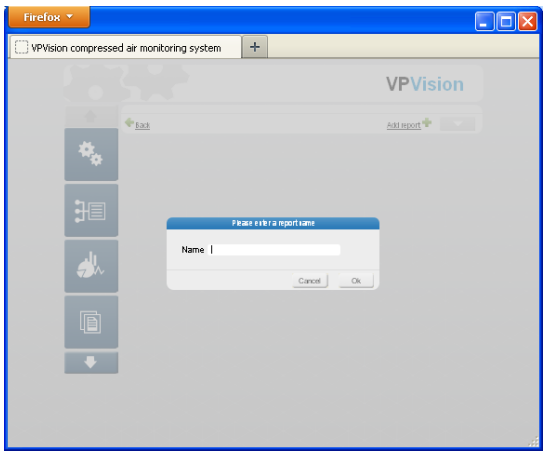
5.6 Reports

It's time for the final step, create your first report!

Report overview
In the overview page, you see the reports that have been defined. Press add report or click on the icon to change an existing report.

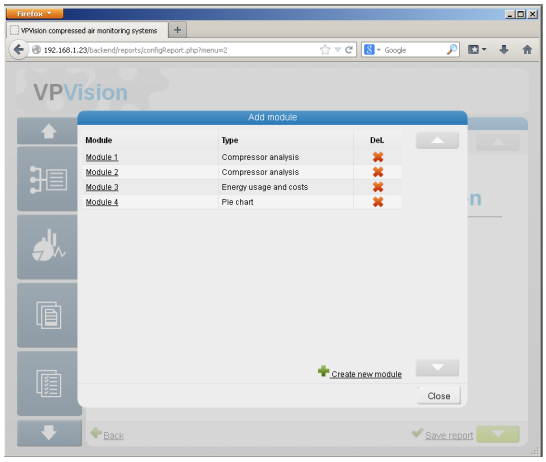


Add Report
First, give the report a name. For example: "Compressor room 1"



Configure report modules

A blank page will appear. This page can be filled with report modules. Click the modules button to reveal the list with existing report modules. Here you can select a module to use in the report or create a new module.

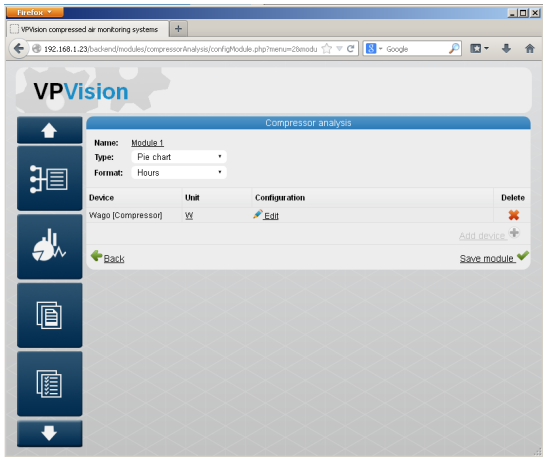


Create module

There are 4 module types available:

- Summary: Shows min, max and average value for the selected inputs
- Compressor analysis: Shows total consumption, # of starts, and usage per stage
- Energy usage and costs: Shows total consumption and costs per m3n
- Pie chart: Shows selected input in a pie chart

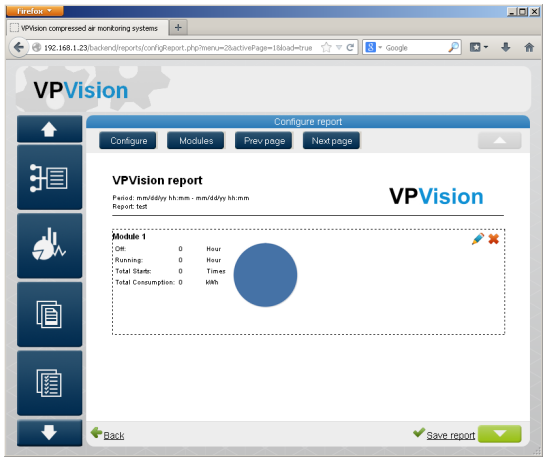
Each module can be used in multiple reports



Configure report

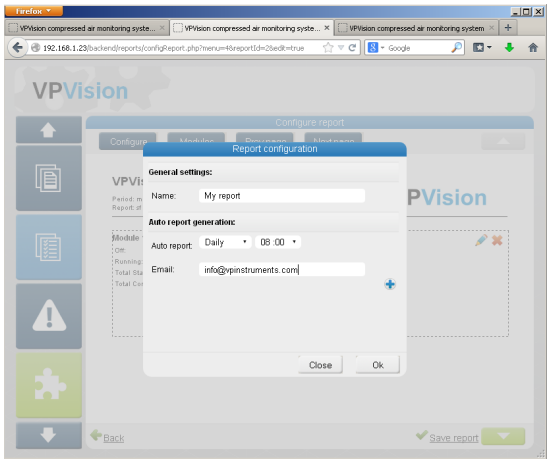
Up to 4 modules can be placed on one report page. Add a new page to create a multi-page report.

All modules can be dragged and dropped on the page.



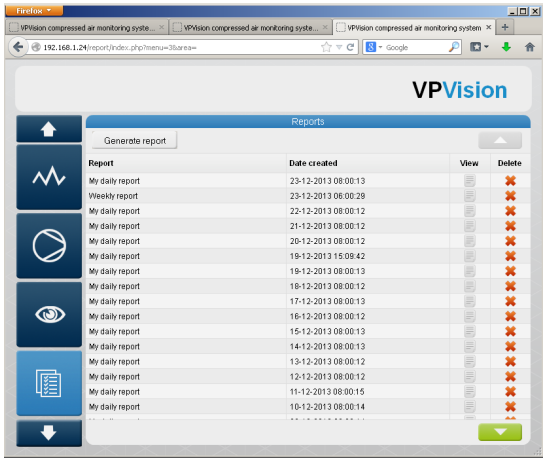
Report configuration
Click the configure button to adjust the report name or to enable automatic report generation. The report can be generated periodically on daily, weekly and monthly basis. Enter one or multiple e-mail address to have the report sent.

The VPVision-M has a built in e-mail server and should be able to send e-mail out when connected to the internet.



Generated reports
When at least one report is configured, a menu item for reports will appear in the user view. All generated report will be listed here. Besides automatic report generation, it is also possible to generate a report manually.

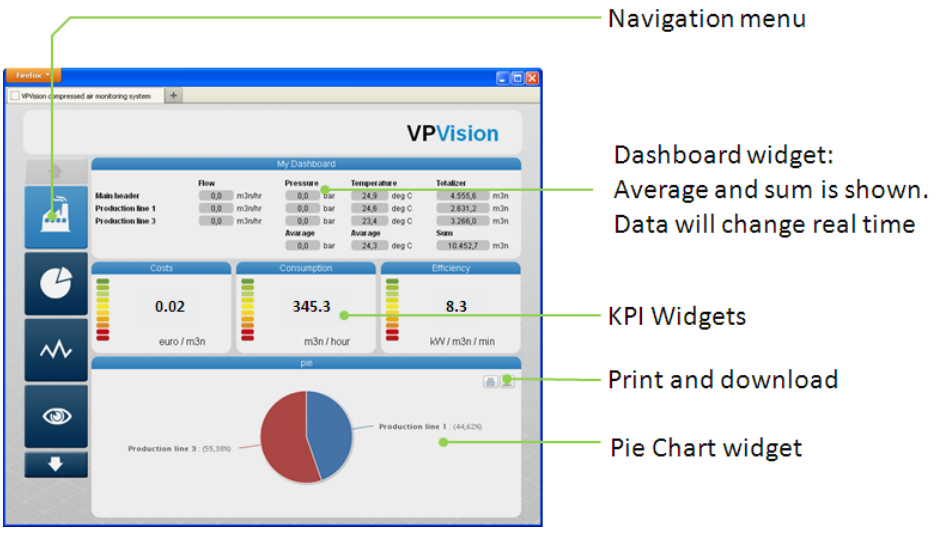
Info: depending on the type of report, generation may take up to a couple of minutes.



6 Daily use

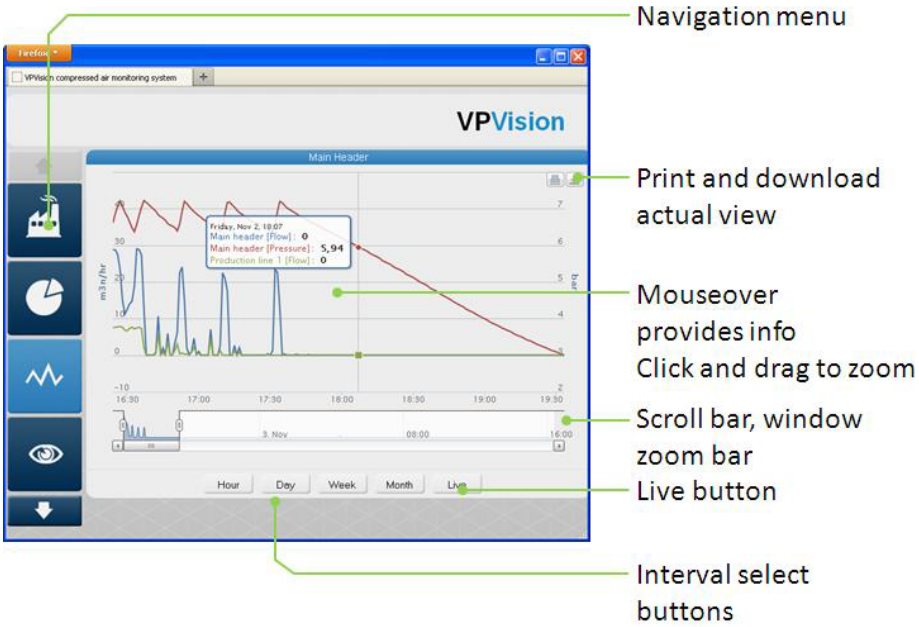
6.1 Page layout with widgets

A page can contain various widgets. The most common widgets are shown below. In this example page, a dashboard widget, three KPI widgets and a pie chart are displayed. The widgets are updated real-time.



6.2 Real time graphs

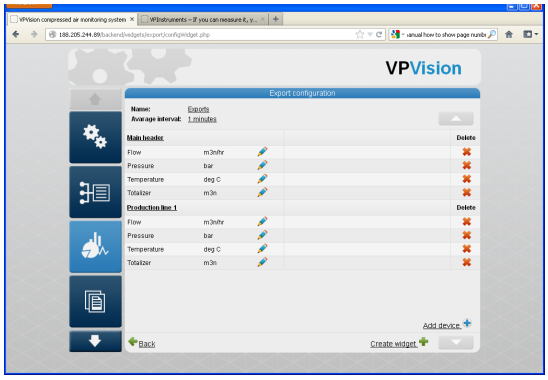
In the graph view, you can see real time data or historical data. The controls are very intuitive. A brief explanation is given below.



6.3 Data export

To export data, click on the export icon (default is an eye, but you can change icons in the backend). You will then enter your export page with a pre-defined export widget.

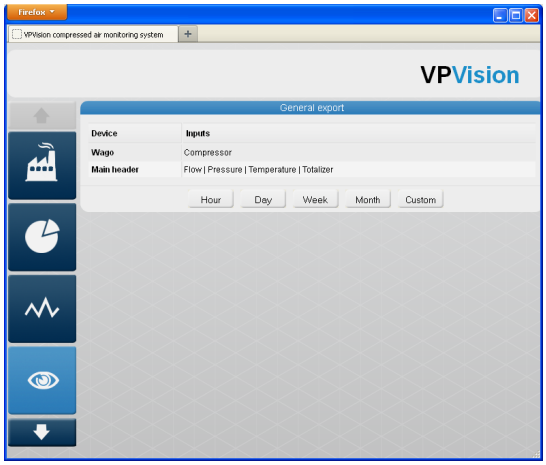
Create an export widget
To create an export widget, see also the chapter widgets.



The export page is basically identical to any other page. It contains an export widget.
In the export widget, you can add channels, similar to adding devices. Once defined, you can place the export widget on the export page.

Depending on the channel type, you are able to set the unit to a different value, or to delete a certain unit. For example, for the *VPFlowScope*, you can decide to export only flow and pressure, and ignore temperature and totalizer. You can also pre-set the export averaging interval in minutes. The minimum value is one minute. For energy management applications, we recommend 5 minute or 15 minute intervals. When done, press the create widget button to finalize.

On the export page, you simply click the button corresponding to the time period you want to export.



Export button functions
- Hour: Last hour
- Day: Last 24 hours
- Week: Last week
- Month: Last month
- Custom: Select period

7 Sensors and IO

7.1 VPFlowScope

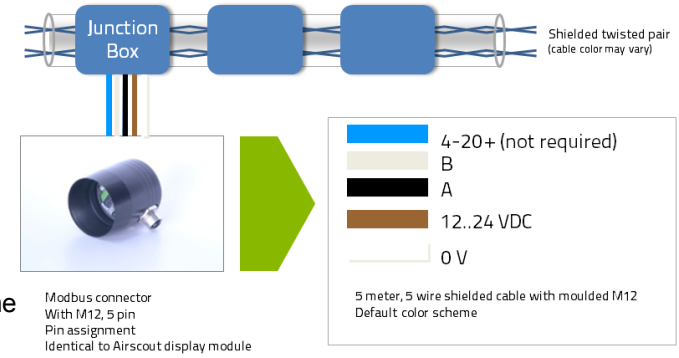
The *VPFlowScope* is based upon unique and proprietary sensor technology, enabling bi-directional consumption measurement over a large dynamic range. The all-in one design reduces installation costs. Thanks to the combination of mass flow, pressure and temperature measurement, the *VPFlowScope* provides the complete picture of the energy consumption in a compressed air network, which is key to sustainable savings.

Features:
- 3-in-one device: Measures: mass flow, pressure, temperature
- Optional measurement of flow direction
- Built-in data logger
- Display with keypad
- Flow range: 0..150 mn/sec | 1,6..500 sfps (open 525 sfps)
- Output: RS485, 4..20mA, pulse

Usage:
- The perfect device for mobile audits
- Field performance measurement
- Efficiency monitoring

Configuration parameters
For *VPVision*, the following parameters must be configured.(See *VPFlowScope* configuration.)
- Tube diameter (in mm or inch)
- Modbus address
- RS485 communication parameters

Wiring
The basic wiring schematic is shown on the right. For detailed information on the *VPFlowScope*, please refer to the user manual.



7.2 RS485 Ethernet module

The *VPFlowScope* can be connected via an RS485-Ethernet converter. The great advantage of this method is that you can create Modbus networks anywhere around your factory, as long as you can connect them to the factory Ethernet. This saves a lot of cable and installation work.

In most systems, we use the SE5001 RS485-Ethernet converter, manufactured by B&B. You may use different brands and types, but try before you roll out a system with those. Some converters cannot deal with the encapsulated Modbus RTU commands and this may result in communication failures.

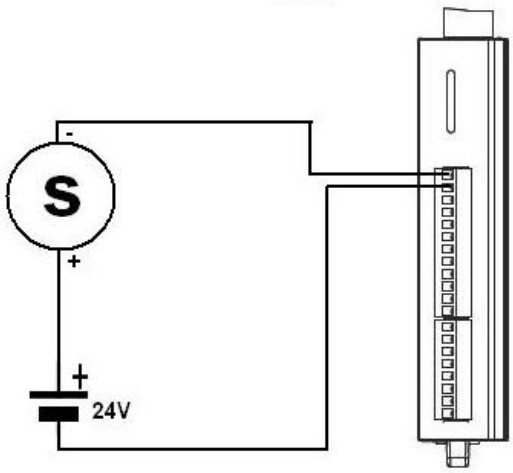
For the SE5001 configuration, please refer to the user manual.
Basis things to set:
- IP address
- TCP/IP Listening Port
- RS485 Baud rate, data bits and stop bits.

7.3 Moxa analog input module

Analog sensors can be connected to the analog IO module. We have chosen for 4..20 mA as default interface. If needed, you can change the IO module to 0..10 Volt. The default module is the ioLogik E1240 manufactured by Moxa. It contains an internal Ethernet Switch and it features two Ethernet connectors. This enables you to interconnect the modules without an external switch.

IO module description
This module contains 8 inputs. Internally, you can find dip switches which affect the analog input configuration. It can be set to 4..20 mA (default) or 0...10 Volt. Details can be found in the Moxa E1240 user manual.

Connecting an analog sensor
The analog input module measures the current in the loop. This means that it needs to be in between the loop. The 24V terminal inside the VPVision-M can be used to supply power to the sensors.



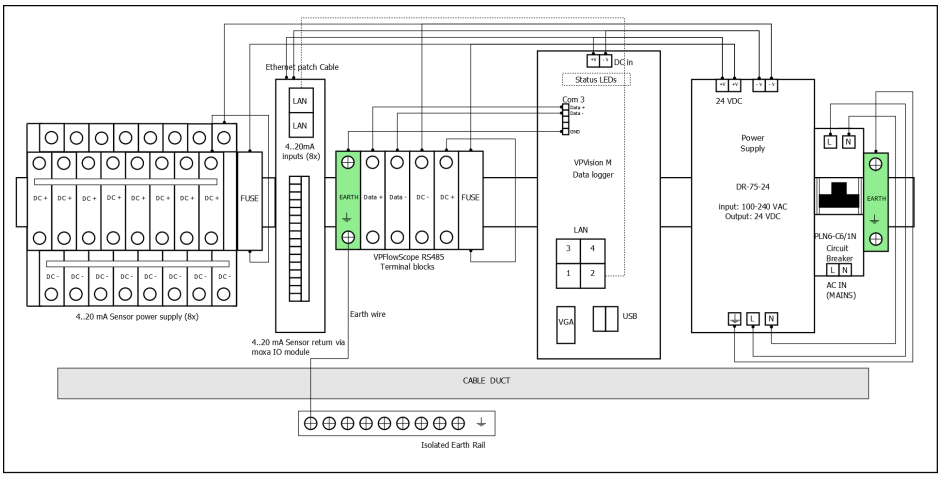
7.4 Analog sensor types

Name	Description/ application
VPLog-i:	The VPLog-i is a 4..20 mA based Rogowski coil transmitter. The output is linear with the current. For example 4..20 mA can correspond with 0...250 A. You need to program the *VPVision* system 4..20 mA range with power instead of current.
Dew point transmitter	The dew point transmitter can be placed downstream of a dryer. It will monitor the dryer function and performance.
Differential pressure sensor	A differential pressure sensor can be used to detect pressure loss, for example the pressure loss over air treatment equipment.
Temperature sensor	Can be used to monitor the coolant temperature of a compressor, the oil temperature and so on.

8 Hardware

8.1 VPVision_M

The VPVision-M is mounted in a sturdy powder coated field enclosure. The basic schematic is shown below.



Legend
LAN: Ethernet ports for connection to your network. Address can be pre-configured. AC IN: Two Phase Mains input 100..240 VAC. Mains is connected to a circuit breaker. Terminal Blocks: These are the RS485 and power supply terminals for connecting the *VPFlowScope* Data logger: The VPVision-M data logger is an Embedded Linux System, pre configured with a web server. 8 Ch analog input module connected to the VPVision-M Lan 2. 8x 24V power supply for analog sensor connection.

8.2 Power supplies

The base unit features a 4 Amp (100 Watt) power supply, which delivers power to the VPVision-M, up to 8 *VPFlowScopes* and 8 analog 4..20 mA loop powered sensors. ! Warning. Use UL approved power supplies. For compliance with UL508, consider to fuse all individual subsystems @ 2 Amps per sub-circuit. Check also individual sensors on UL requirements for power supplies.

Power consumption rules of thumb
The following is a guideline on power consumption of the individual components. Add 10% to be sure. Check with supplier's user manuals, as product specifications are subject to change.

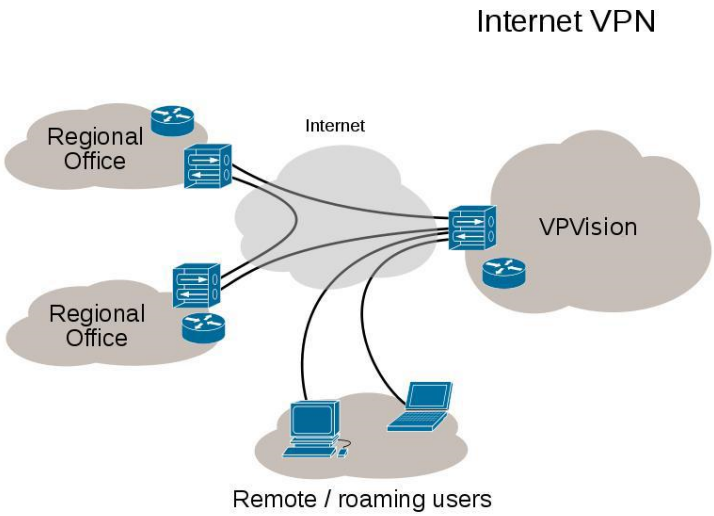
- *VPFlowScope* : 2 Watt each, at full load (100% flow)
- Remote IO unit : 12 Watt+ 0.5 Watt per 4..20 mA sensor
- Analog sensor : 0,5 Watt per 4..20 mA sensor
- RS485-Ethernet converter: 15 Watt
- Ethernet switch: 5 Watt
- VPVision-M logger: 60 Watt

Example configuration: Remote IO cabinet with Wago (8 IO), RS485 and ethernet switch. 4 x VPS + 8 x 4..20 mA
20 Watt + 15 Watt + 5 Watt + 8 Watt + 4 Watt = 52 Watt + 10% = 57 Watt. With 24 VDC, a 2,5 Amp power supply is safe.

Circuit breakers
When powered from Mains, *VPVision* equipment is equipped with a 2-pole circuit breaker.

8.3 VPN router

For safe remote access to the VPVision-M without interfering with the client's network, a VPN router is mandatory. Nowadays, most industrial sites provide a VPN for their employees. The only thing they need to configure is the remote access to the IP address of the VPVision-M. This VPN connection enables us to provide remote support. The *VPVision* does not send out or retrieve any data to the internet. As long as port 80 is blocked, the *VPVision* is not visible from outside the premises. For remote viewing, port 80 or another (mapped) port can be added to access the web server from remote. We strongly advice to add a strong Apache password (not 1234 or password), to prevent unwanted exposure of data.



VPN hardware devices
Various hardware can be used for the VPN service. VPInstruments does not recommend or promote any special brand. It is best to consult a local IT supplier for advice. They can offer the right solution with the appropriate safety level. For example, there are password and hardware key based VPN authorizations. Known brands are Cisco, Korenix, Juniper.

8.4 Cables for VPVision

All electrical installations to be carried out by authorized electrical installation engineers only.

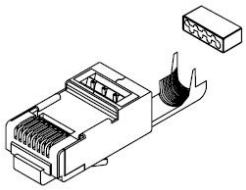
RS485 and Ethernet
For RS485, and Ethernet, Cat5e cable with 4 twisted pairs must be used. For some applications, a higher quality cable might be needed. In case of any doubt, It is best to consult the site on their existing cables to make sure that the *VPVision* cables match the prescribed standards. The cable should match the power budget of all connected sensors. Long cables will result in increased cable resistance, which might cause issues when not properly addressed.

Cable example: Belden 7939A

SHIELDED MULTIPAIR CABLE 4PR 1500FT 300V BLK

- Reel Length (Imperial):2000ft
- Reel Length (Metric):609.6m
- LAN Category:Cat5e
- Cable Type:Shielded
- No. of Pairs:4
- Conductor Size AWG:24AWG
- Resistance : check with manufacturer
- Jacket Color:Black
- RoHS Compliant: Yes

Recommended plug:



*Special RJ45 plug required. See WWW.BELDEN.COM - Tools - Connector Cross Reference.

SENTINEL 111S08080090H34

Analog sensors

For 4..20 mA based sensors, a single or double twisted pair cable can be used.
Cable example: Belden 8723 - 060100

- SHLD MULTIPR CABLE 2PR 100FT 300V CHR
- Reel Length (Imperial):100ft
- Reel Length (Metric):30.48m
- Cable Type:Shielded
- No. of Pairs:2
- Conductor Size AWG:22AWG
- Jacket Color:Chrome
- No. of Strands x Strand Size:7 x 30AWG
- RoHS Compliant: Yes

9 Apendix

9.1 Modbus networks

Introduction to Modbus
Modbus is a messaging structure developed by Modicon in 1979. It purpose is master-slave/ clientserver communication between intelligent devices. It is a de facto standard, truly open and the most widely used network protocol in the industrial manufacturing environment. The Modbus protocol provides an industry standard method that Modbus devices use for parsing messages. For more information see modbus.org.

How does it work?
Modbus communication is called "Master-slave" communication: The master can initiate transactions (called queries). The slaves respond to the master, take the action requested in the query. A slave is any peripheral device (I/O transducer, valve, network drive, or other measuring device) which processes information and sends its output to the master. Masters can address individual slaves, or can initiate a broadcast message to all slaves. Slaves return a response to all queries addressed to them individually, but do not respond to broadcast queries.

Register map
Modbus devices usually include a Register Map (Point Map). You should refer to the register map for your device to gain a better understanding of its operation. The available options and registers of the point map are device-dependent. A simple sensor might have only one register, while a multi parameter sensor might have ten or more registers.

Communication modes
Standard Modbus networks employ one of two types of transmission modes: ASCII Mode and RTU Mode. The mode of transmission is usually selected along with other serial port communication parameters (baud rate, parity, etc.) as part of the device configuration. Just remember:
VPFlowScope: RTU mode

Pin layout:
A aka '- ' aka TxD-/RxD- aka inverting pin
B aka '+' aka TxD+/RxD+ aka non-inverting pin
SC aka G aka reference pin

ALWAYS use the SC/ Ground reference! Without reference, Modbus networks might work for a while but eventually, you could run into communication issues due to capacitive effects or electromagnetic interference.

9.2 Troubleshooting

9.2.1 Problems and solutions

This section will address common problems and their resolution.

Issue	Sympton	Cause	Resolution
Cannot find *VPVision* in my network		IP conflict, IP address out of range	Re-connect to LAN 1 with a direct Ethernet connection.
VPVision page is not updating	All widgets are static	Connection problems with remote IO, network off line, switch off line	Restart DAQ process via the configuration backend.
VPFlowScope communication problem	No data on screen	Modbus address not properly assigned, Modbus conflict	
	No LED blinking	Wrong Com port assignment	Check Com port in Device Configuration
	TX LED blinking, but no RX LED.	Wrong wiring	Swap RX and TX (A and B) wire and see if this resolves. Disconnect all but one *VPFlowScope* to isolate the problem.
		Wrong wiring	Connect the *VPFlowScope* via the RS485 network to *VPStudio* using the JB5. See if you can read in the configuration.
	TCP/IP converter TX and RX not blinking	IP conflict, or not properly configured converter	Refer to converter user manual. Configure IP address. Use Modpoll to debug the connection.
Wrong kW measurement	Wrong kW in display	The VPlog i is just an Ampere meter... make sure that the voltage and power factor is as correct as possible	If not good enough--> invest in a real kW meter with Modbus (Shark, Wattnode).

9.2.2 Communication issues

RS485 Modbus related issues
Check LED indicators on the RS485 converter. Both TX (Transmit) and RX (Receive) should blink intermittent. Blinking led, once per second: *VPVision* Data Acquisition is active.

Ethernet issues
Ethernet issues can be localized by pinging the individual components of the system. Each Ethernet device has a unique IP address. The addresses can be pinged and when they respond, you know that the device is reachable. An unreachable device will result in a request time out.

9.3 Documentation example

Proper documentation is key to long term success. Therefore we added an example (empty) documentation sheet here. You can use it as a guideline for documentation of your *VPVision* configuration.

IP address list

No	Name	IP address
1	VPVision-M	192.168.1.254
2	Analog converter	192.168.1.250
3		
4		
5		

Device list - *VPFlowScopes*

Use the list below to write down your configuration. Store this list for future reference

No	Name	Diameter	Modbus address	Com port	Comment
1	Packaging dept.	80.2 mm	9	3	
2					
3					
4					
5					
6					
7					
8					

Analog Channel configuration - Remote analog IO module

Use the list below to write down your configuration. Store this list for future reference

No	Name	Min (4mA)	Max (20mA)	input number	Converter IP address
1	Dewpoint	-40	+10	1	192.168.1.250
2					
3					
4					
5					
6					
7					
8					

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These Terms and Conditions are available at VPI's website (www.vpinstruments.com) and are deposited with the Dutch Chambers of Commerce under number 27171587. A copy of these terms and conditions will be sent to you on request (by e-mail to info@vpinstruments.com)

1 EXCLUSION ON WARRANTIES: NO REPRESENTATION OR WARRANTY, EXPRESSED OR IMPLIED, MADE BY ANY DISTRIBUTOR, SALES REPRESENTATIVE, OR FIELD AGENT OF VPI, SHALL BE BINDING ON VPI UNLESS SPECIFICALLY SET FORTH HEREIN.

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This warranty is extended only to Products properly used and properly installed for the specific application for which intended and quoted. This warranty is void if failure of the Products has resulted from accident, abuse, misapplication, improper calibration, third party software not intended for use with the applicable VPI software, utilization of an improper hardware or software key or unauthorized maintenance or repair.

3 RMA#: No items will be returned for warranty repair without prior authorization from VPI, and Customer must obtain a Return Material Authorization ("**RMA**") number from VPI before returning any Products under warranty to VPI for any reason. RMA # numbers may be obtained by calling VPI between 8:00 AM and 5:00 PM EST Monday through Friday. You may also request an RMA, by fax (+31-15-2130669), e-mail **sales@vpinstruments.com**, or at VPI's website **www.vpinstruments.com**. Customer shall pay expenses for shipment of repaired or replacement Products to and from VPI. After examining and testing a returned product, if VPI concludes that a returned product is not defective, Customer will be notified, the product returned at Customer's expense, and a charge made for examination and testing. Customer shall exercise due caution in returning VPI instrumentation, including (inter alia) taking special care when packaging a meter for return to the factory (e.g. Insertion Style meters), since sensors in particular may easily be damaged if (a) not prevented from shifting around within the package and (b) not covered (with PVC or other protective method) in order to keep it from contacting other package contents. Any damage resulting from improper packaging is the responsibility of the Customer, and costs incurred to repair the damage will be charged to the Customer.

4 TRANSPORTATION. Transportation charges for materials shipped to the factory for warranty repair are to be paid by the Customer. VPI will return items repaired or replaced under warranty to a location indicated by the Customer, provided (and to the extent) shipping costs have been prepaid by the Customer. For international returns, any special payment arrangements for the shipment must be approved in writing by the VPI International Manager prior to shipping the materials. In accordance with the "Emergency Planning and Community Right to Know Act" and applicable US Department of Transportation (DOT) regulations, VPI will not accept delivery of equipment that has been contaminated (see "Warranties and Service Work" in any VPI Instruction Manual for further details on cleaning and decontamination) without written evidence of decontamination, and has instituted the following Return/Repair conditions. Strict adherence to these conditions is required. Returned equipment that does not conform to the requirements listed below will not be processed. If VPI finds evidence of contamination, we may, at our option, have the unit returned at your expense. For your reference, the requirements for packaging and labeling hazardous substances are listed in DOT regulations 49 CFR 172, 178, and 179.

5 LIMITATIONS ON WARRANTY. If after inspection of the returned equipment VPI determines that the defect is a result of damage, misuse, mishandling, installation, abnormal conditions of storage or operation, unauthorized repair or modification, or due to the Customer's failure to install, maintain or operate the equipment in compliance with the written instructions, all expenses incurred by VPI in connection with the replacement or repair of the equipment shall be for the account of the Customer. There will be a minimum service charge for inspecting the product and determining the defect. Any additional charges necessary to repair the product will be quoted to Customer, and must be authorized by Customer before VPI will proceed with repair. Once an evaluation is completed and a quote has been issued, Customer can choose to proceed with the work or have the unit returned with only the evaluation and freight fee billed to the Customer.

6 NO OTHER WARRANTIES. EXCEPT AS EXPRESSLY SET FORTH ABOVE, THE PRODUCTS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, AND NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED ARE MADE WITH RESPECT TO THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NONINFRINGEMENT OR ANY OTHER WARRANTIES THAT MAY ARISE FROM USAGE OF TRADE OR COURSE OF DEALING. VPI DOES NOT WARRANT, GUARANTEE, OR MAKE ANY REPRESENTATIONS REGARDING THE USE OF OR THE RESULTS OF THE USE OF THE PRODUCTS IN TERMS OF CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE AND DOES NOT WARRANT THAT THE OPERATION OF THE PRODUCTS WILL BE UNINTERRUPTED OR ERROR FREE. VPI EXPRESSLY DISCLAIMS ANY WARRANTIES NOT STATED HEREIN.

7 WARNING: (1) VPI PRODUCTS ARE NOT DESIGNED WITH COMPONENTS AND TESTING FOR A LEVEL OF RELIABILITY SUITABLE FOR USE IN OR IN CONNECTION WITH SURGICAL IMPLANTS OR AS CRITICAL COMPONENTS IN ANY LIFE SUPPORT SYSTEMS WHOSE FAILURE TO PERFORM CAN REASONABLY BE EXPECTED TO CAUSE SIGNIFICANT INJURY TO A HUMAN. (2) IN ANY APPLICATION, INCLUDING THE ABOVE, RELIABILITY OF OPERATION OF THE SOFTWARE PRODUCTS CAN BE IMPAIRED BY ADVERSE FACTORS, INCLUDING BUT NOT LIMITED TO FLUCTUATIONS IN ELECTRICAL POWER SUPPLY, COMPUTER HARDWARE MALFUNCTIONS, COMPUTER OPERATING SYSTEM SOFTWARE FITNESS, FITNESS OF COMPILERS AND DEVELOPMENT SOFTWARE USED TO DEVELOP AN APPLICATION, INSTALLATION ERRORS, SOFTWARE AND HARDWARE COMPATIBILITY PROBLEMS, MALFUNCTIONS OR FAILURES OF ELECTRONIC MONITORING OR CONTROL DEVICES, TRANSIENT FAILURES OF ELECTRONIC SYSTEMS (HARDWARE AND/OR SOFTWARE), UNANTICIPATED USES OR MISUSES, OR ERRORS ON THE PART OF THE USER OR APPLICATIONS DESIGNER (ADVERSE FACTORS SUCH AS THESE ARE HEREAFTER COLLECTIVELY TERMED "SYSTEM FAILURES"). ANY APPLICATION WHERE A SYSTEM FAILURE WOULD CREATE A RISK OF HARM TO PROPERTY OR PERSONS (INCLUDING THE RISK OF BODILY INJURY AND DEATH) SHOULD NOT BE RELIANT SOLELY UPON ONE FORM OF ELECTRONIC SYSTEM DUE TO THE RISK OF SYSTEM FAILURE. TO AVOID DAMAGE, INJURY, OR DEATH, THE USER OR APPLICATION DESIGNER MUST TAKE REASONABLY PRUDENT STEPS TO PROTECT AGAINST SYSTEM FAILURES, INCLUDING BUT NOT LIMITED TO BACK-UP OR SHUT DOWN MECHANISMS. BECAUSE EACH END-USER SYSTEM DIFFERS FROM VPI TESTING PLATFORMS AND BECAUSE A USER OR APPLICATION DESIGNER MAY USE VPI PRODUCTS IN COMBINATION WITH OTHER PRODUCTS IN A MANNER NOT EVALUATED OR CONTEMPLATED BY VPI, THE USER OR APPLICATION DESIGNER IS ULTIMATELY RESPONSIBLE FOR VERIFYING AND VALIDATING THE SUITABILITY OF VPI PRODUCTS WHENEVER VPI PRODUCTS ARE INCORPORATED IN A SYSTEM OR APPLICATION, INCLUDING, WITHOUT LIMITATION, THE APPROPRIATE DESIGN, PROCESS AND SAFETY LEVEL OF SUCH SYSTEM OR APPLICATION.

8 NO LIABILITY FOR CONSEQUENTIAL DAMAGES. VPI and its licensors, distributors, and suppliers (including their respective directors, officers, employees, and agents) shall not be liable for any damages, including, but not limited to, any special, direct, indirect, incidental, exemplary, punitive, or consequential damages, expenses, lost profits, lost savings, business interruption, lost business information, or any other damages arising out of the use or inability to use the Products, except to the extent such damage arises from wilful misconduct (opzet) or gross negligence (grove schuld). If the foregoing limitation of liability is not enforceable because an VPI product sold or licensed to Customer is determined by a court of competent jurisdiction in a final, non-appealable judgment to be defective and to have directly caused bodily injury, death, or property damage, VPI's liability will not exceed the amount (if any) paid out under VPI's applicable product liability insurance policy. If, for whatever reason, VPI's insurance policy provides no coverage, then VPI shall be liable for the lesser of $50,000 or fees paid for the specific product that caused such damage

9 ACCEPTANCE STATES THE ENTIRE CONTRACT. Subject to these Terms and Conditions, the acknowledgment by VPI of the Customer's order to purchase is an

acceptance of the Customer's order and intended to embody the complete and exclusive contract of sale in relation to the subject matter hereof, and no understandings or agreements, verbal or otherwise, in relation thereto except as herein expressly set forth or incorporated herein by reference shall be binding on either party. The acknowledgment by VPI of the Customer's order(s) is accepted on the condition that the terms and conditions set forth herein shall apply and shall constitute complete agreement between the parties. Any provisions or conditions of the Customer's order forms or any verbal or other understandings or agreements, which are in any way in conflict with or in addition to these terms and conditions shall not be binding on VPI and shall not be applicable, unless expressly agreed to in writing by VPI. Customer shall be deemed to have consented to the exclusive terms and conditions hereof unless objection by the Customer hereto in writing has been received by VPI at its headquarters in Delft, the Netherlands (by regular mail, or by e-mail to sales@vpinstruments.com) within five (5) working days after receipt of the acknowledgment by the Customer, and in the event of such objection and at VPI's option, the acknowledgment shall thereupon be revoked and the sale contract terminated.

10 ACCEPTANCE OF ORDERS. Orders and offers to purchase received by or on behalf of VPI are subject to acceptance only at its headquarters. No VPI distributor, sales representative, or field agent has authority to accept orders or make contracts of sale on behalf of VPI.

11 PRICES, TAXES AND TRANSPORTATION CHARGES. The sales price stipulated in this contract is exclusive of all customs duties, charges or surcharges, consular fees, sale, use, excise, turnover, occupational or transportation taxes, or any other taxes imposed by any country or political subdivision thereof. If any such tax or charge is imposed by law on the Customer on account of this sale and VPI is obligated to pay such tax or charge, the amount of such disbursement shall be reimbursed to VPI by the Customer forthwith in addition to the purchase price. Freight and insurance quotations are merely estimates based upon currently prevailing rates and, because VPI has no control over such quotations, any variations in the actual rates at the time of shipment shall be for the Customer's account. VPI may add a charge for export packing to the price, and VPI reserves the right to impose an additional reasonable charge for packing and/or packaging to comply with Customer's specifications or instructions.

12 TERMS AND PAYMENT; INSTALLATION CHARGES AND FINANCE CHARGES. Absent contrary provision on the face hereof and subject to approval and continuance of approval of credit by VPI, terms of payment are thirty days (30) net from the date of invoice. In the case of equipment for destination outside the Netherlands, terms of payment are by Wire Transfer or Credit Card prior to shipment, unless otherwise noted, or other arrangements are approved in writing by VPI's International Manager. All payments shall be in Euro. Acceptance and endorsement by VPI of an instrument for less than the full amount which claims to be due shall not be deemed to be an admission of payment in full and any conditions to the contrary which are noted on such an instrument shall not be binding on VPI. VPI's prices prevailing at time of each shipment shall apply. Prices are subject to correction for error. All costs of installation shall be borne by Customer. It is contemplated that any installation or supervision labor and services agreed on the face hereof to be performed by VPI or VPI agents, are to be performed during regular working hours on regular business days. If for any reason the Customer requests VPI to furnish any such labor or services outside of such regular working hours, any overtime or other additional expense thereby shall be billed to and paid by the Customer.

In the event of any order for several units, each unit(s) will be invoiced when shipped.

A finance charge will be assessed on past due amounts at one and one half percent (1-1/2%) per month or the highest rate permitted by law whichever is lower.

13 RETENTION OF OWNERSHIP. VPI retains fulls ownership (eigendomsvoorbehoud) of the Products until Customer has paid all amounts due under these Terms and Conditions in full.

14 SERVICES. Limited Warranty. VPI warrants that all its services in relation to this Agreement (the "**Services**") will be performed in a good and workmanlike manner as set forth in Article 7:402 Dutch Civil Code (goed opdrachtnemer). How ``qA1q `1 ÅQ\ `1qa|ever, VPI makes no express or implied warranties with respect to the Services, including but not limited to (a) any warranty relating to third-party products or (b) any warranty concerning the results to be obtained from the Services or the results of any recommendation VPI may make, including without limitation any implied warranties concerning the performance, merchantability, suitability, non-infringement or fitness for a particular purpose of any of the deliverables or of any system that may result from the implementation of any recommendation VPI may provide.
In order to receive warranty remedies, deficiencies in the Services must be reported to VPI in writing within 90 days of completion of the Services.
Limitation of Liability: VPI is not liable for any incidental, indirect, special, punitive, or consequential damages arising out of or in connection with the Services provided by VPI, including without limitation loss of use of the Products or any other software or data, including inability to achieve a particular result, even if VPI has been advised of the possibility of such damages or even if the damage is the direct result of an instruction or suggestion made by VPI. Except for claims that the Services caused bodily injury (including death), VPI's total liability arising out of or in connection with any event or series of connected events occurring in connection with the Services shall not exceed the amount of fees paid under the separate written agreement between Customer and VPI.
High Risk Activities: Customer understands and agrees that VPI has not tested or certified its Services for use in high risk applications including medical life support, nuclear power, mass and air transportation control, or any other potentially life critical uses. VPI makes no assurances that the Services are suitable for any high risk uses.
Indemnification: Customer accepts responsibility for, and agrees to indemnify and hold VPI harmless from, any and all liability, damages, claims, or proceedings arising out of (a) the failure of Customer to obtain the appropriate license, intellectual property rights, or any other permissions required to support any Products or Services, including but not limited to, the right to make any copies or reproductions of any Customer-provided software or (b) any inaccurate representations regarding the existence of an export license or the eligibility for export of software or other materials without a license.

15 DELIVERY. Unless agreed otherwise, delivery of equipment shall be EX Works. at VPI warehouse in Delft, The Netherlands (Incoterms 2010). Title and risk in relation to the Products will pass to the Customer as set out in Clause 18.

Shipping dates are approximate and are based upon current and anticipated manufacturing capabilities and upon receipt of all necessary information from the Customer. VPI reserves the right to make delivery in installments and the contract shall be severable as to each such installment.

Delay in delivery or other default in any installment shall not relieve the Customer of its obligation to accept and pay for remaining deliveries. If delivery of goods is delayed due to default in payment of the purchase price or to delay in receipt of shipping instructions, documents for payment, required inspection, export license or authorization or other cause for which VPI is not responsible, charges for demurrage and storage shall be paid by the Customer. All claims for a delay in delivery shall be deemed waived unless presented to VPI in writing thirty (30) days after the delivery of each shipment.

Unless otherwise indicated on the front side of the order confirmation and invoice, all shipping and insurance charges, any duty and all taxes related to the Customer's order shall be paid by the Customer. Claims for damages in transit must be asserted against the Carrier. Within (7) days after receipt of shipment, the Customer must report to VPI any shortage or damage not due to the carrier, otherwise claims for such shortage or damage will be deemed waived.

16 ULTIMATE DESTINATION. United States and International Law prohibits disposition of the equipment to certain countries. It is the responsibility of Customer to inform VPI if the ultimate destination is other than the United States, the European Union or their possessions.

17 FORCE MAJEURE. Fulfillment of this order is contingent upon the availability of materials. VPI shall not be liable for any delays in delivery, or for non-delivery or nonperformance, in whole or in part, caused by the occurrence of any contingency beyond the control of either VPI or suppliers of VPI, including but not limited to one or more of the following causes: fires, destruction of plant; strike; lockout; dispute with workmen; epidemic; flood; accident; delay in transportation; war (whether declared or undeclared); insurrection; riot; blockage; embargo; acts, demands or requirements of the United States, or the country in which or through which delivery is to be made or any state or territory thereof, or of any governmental subdivision of any thereof; restraining orders for decrees of any court or judge; or any other cause whatsoever, whether similar or dissimilar to those herein before enumerated. The existence of any such cause or causes of delay shall extend the time of performance by the time or times measured by any such cause or causes of delay. If delivery is not completed within sixty (60) days after the date stipulated in the acceptance of the order due to any said causes, either VPI or the Customer may cancel this contract on ten (10) working days' notice to the other. If any contingency occurs, VPI reserves the right to allocate production and deliveries among its customers.

18 TITLE AND RISK OF LOSS. Title and Risk of Loss shall pass to the Customer upon delivery to the carrier, Customer or Customer's agent as set out in Clause 15 unless specified otherwise. If, however, payment of the purchase price is not contemporaneous with, or does not precede delivery of the merchandise to the carrier or the Customer, the Customer agrees at VPI's request, and hereby appoints VPI as its attorney-in-fact, to execute, acknowledge and record appropriate financing statements so as to perfect a security interest in the products in favor of VPI. Customer also agrees to execute a contract of conditional sale containing the provisions as VPI shall deem proper Loss or damage that occurs during shipping is the Customer's responsibility, unless an Incoterm was agreed to prior to the Sale that has contrary provisions.

19 CANCELLATIONS AND RETURN POLICY. Orders accepted by VPI cannot be cancelled or countermanded, or shipments deferred or equipment returned except with the prior written consent from VPI's headquarters, and upon terms that will indemnify VPI against any losses that may result, including the profit on any part of the order that is cancelled. When VPI authorizes the return of equipment, the Customer shall prepay the shipping charges on such returned equipment unless otherwise expressly stated by VPI in its written return authorization. Note: In-Line or Insertion Flow Meters that have Flanges are not cancellable, if the Flange fabrication has begun, or is already completed. After issuance of a purchase order (by phone, mail, e-mail or fax) or a credit card order (by phone, mail, e-mail or fax), there will be a cancellation fee for any cancelled order. Cancellations must be in writing (by mail, e-mail or fax):

a) If credit card order or non-credit card order is cancelled within seven (7) days of issuance of purchase order or date order was placed (whichever is earlier), there will be a 10% cancellation fee (in addition to any "Expedite" fee);
b) If credit card order or non-credit card order is cancelled after seven (7) days, but prior to shipment, there will be a 20% cancellation fee (in addition to any "Expedite" fee). (If order is cancelled due to late delivery, the cancellation fee will be waived. Late delivery is defined as shipping a meter seven (7) days or later than the delivery date acknowledged by VPI at time of placing order);
c) "Expedite" fees are defined as pre-negotiated fees agreed to by customer in order to guarantee delivery at or before a specific date that is sooner than normal delivery time. These arrangements are part of the Purchase Order, and are shown as a line item "EXPED" described as Expedite Service Fee;
d) If a credit card customer (Customer) decides to return the equipment after shipment for credit, credit will not be issued if equipment is damaged or if equipment is returned after four (4) months of shipment. If equipment is not damaged, then equipment can be returned after issuance of a Return Material Authorization (RMA) by VPI.
e) Returned package must be insured by Customer and must reference proper RMA# on outside of package, or package may be rejected (i.e., package will be returned unopened). Credit Card customers (Customer) will be charged a 30% re-stocking fee (70% balance will be credited back). Customer is responsible for return shipping charges and any damage if improperly packaged;
f) If a non-credit card customer (Customer) decides to return the equipment after shipment for credit, credit will not be issued if equipment is damaged, or if equipment is returned after one (1) month of shipment, unless authorized by a representative at VPI in writing.

The VPI representative will issue a Return Material Authorization (RMA #) at that time and will advise of the restocking fee, and confirm in writing. Minimum restocking fee is 30%. Returned package must be insured by Customer and must reference proper RMA # on outside of package, or package may be rejected (i.e., package will be returned unopened). Customer is responsible for return shipping charges and any damage if improperly packaged. VPI may terminate any order if any representations made by Customer to VPI are false or misleading. Changes to orders shall not be binding upon nor be put into effect by VPI unless confirmed in writing by VPI's appropriate representative

20 PATENTS. Customer shall indemnify and hold VPI harmless from any claim of patent infringement if such patent infringement or claim involves a product produced by VPI at Customer's direction or is based upon the use of the product in combination with other items where such infringement or claim thereof would not have occurred from the normal use for which the product was designed.

21 GENERAL PROVISIONS. VPI reserves the right to correct any stenographical or clerical errors in any of the writings issued by it. Except as otherwise set forth herein, the terms and conditions of sale and any description on the face of this acknowledgement constitute a complete and exclusive statement of the terms and conditions of the sale of the products by VPI to the Customer. There are no other promises, conditions, understandings, representations or warranties. This Agreement may be modified only in a writing signed by VPI. No waiver of any right will be effective against VPI unless supported by consideration and expressly stated in the writing signed by VPI, and the failure of VPI to enforce any right will not be construed as a waiver of VPI's right to performance in the future. The Customer may not assign any rights to, or delegate any performance owed under this Agreement without the written consent of VPI. VPI shall have the right to credit toward the payment of any monies that may become due VPI hereunder and any sums, which may now or hereafter be owed to the Customer by VPI. The validity and performance in all matters relating to the interpretation and effect of this Agreement and any amendment hereto shall be governed by and construed in accordance with the laws of the Netherlands, and the Vienna Convention on the International Sale of Goods is excluded. The Customer shall pay VPI all fees, costs and expenses of VPI reasonably incurred in the enforcement of VPI's rights under or with respect to this Agreement, including, without limitation, reasonable attorneys' fees.

22 LICENSES AND PERMITS. Where Customer is located in the United States, or has provided a duly executed power of attorney to its agent, Customer shall be solely responsible for obtaining all export licenses or governmental permits necessary to export the products from the United States. At Customer's request, VPI will endeavor to assist Customer in obtaining such licenses and permits. Customer shall be solely responsible for obtaining all import permits or other documents necessary for the importation of the products into another country or political subdivision thereof.

23 NON-DISCLOSURE OF CONFIDENTIAL AND/OR PROPRIETARY TECHNICAL INFORMATION. The Customer shall not disclose any technical/proprietary information furnished by VPI or acquired by Customer or by virtue of or as a result of the implementation of this order to any person, firm or body or corporate authority and shall make all endeavors to ensure such technical/proprietary information is kept Confidential. Title to such technical/proprietary information imparted/supplied by VPI to Customer shall at all times remain the absolute property of VPI.

24 SOFTWARE LICENSE. All software programs which are embodied in a human readable media or machine readable media and which include, but are not limited to, programs having a series of instructions, statements and data, and are related materials furnished by VPI, are trade secrets and proprietary to VPI. VPI provides such programs under a non-transferable and non- exclusive license to use them on the system for which VPI provided it; the Customer may not assign, sublicense or otherwise transfer said license and programs or materials without the prior written consent of VPI. In the event information/data is exchanged between VPI and the Customer, both parties mutually agree not to expose said programs to any claim, lien, conversion or any other encumbrance. VPI and the Customer further agree to exercise due care and employ reasonable efforts to prevent disclosure of said technical information/data program(s) unless it was or is:

a) Known to the receiving party without restriction when received or thereafter developed independently by the receiving party, or
b) Obtained from a source other than the originating party, or
c) In the public domain when received or thereafter enters the public domain through no fault of the receiving party, or
d) Disclosed by the originating party to a third (3rd) party without restriction.

25 LIMITED INDEMNITY AGAINST INFRINGEMENT. VPI shall, at its own expense, defend any litigation resulting from sales of the Products to the extent that such litigation alleges that the Products or any part thereof infringes any United States patent, copyright, or trademark, provided that such claim does not arise from the use of the Products in combination with equipment or devices not made by VPI or from modification of the Products, and further provided that Customer notifies VPI immediately upon its obtaining notice of such impending claim and cooperates fully with VPI in preparing a defense. If Customer provides to VPI the authority, assistance, and information VPI needs to defend or settle such claim, VPI shall pay any final award of damages in such suit and any expense Customer incurs at VPI's written request, but VPI shall not be liable for a settlement made without its prior written consent. If the Products are held to be infringing and the use thereof is enjoined, VPI shall, at its option, either (i) procure for the Customer the right to use the Products, (ii) replace the Products with others which do not constitute infringement, or (iii) remove the infringing Products and refund the payment(s) made therefor by Customer. The foregoing states the Customer's sole remedy for, and VPI's entire liability and responsibility for, infringement of any patent, trademark, or copyright relating to the Products provided hereunder. THIS LIMITED INDEMNITY IS IN LIEU OF ANY OTHER STATUTORY OR IMPLIED WARRANTY AGAINST INFRINGEMENT.

26 CHANGES. The Customer may make changes, additions or deletions to specifications, drawings and other descriptions and conditions recited in the related document(s) upon written notice to VPI. If any such change(s), addition(s) or deletion(s) initiated by the Customer affects the cost of manufacture or time of delivery, VPI shall give the Customer written notice thereof within two (2) weeks from the date of Customer's notice, and the Customer shall give the instruction within a period of two (2) weeks from the date of Customer's receipt of whether to accept VPI's proposed cost or delivery changes or to withdraw such change(s). In case of withdrawal of change(s), addition(s), deletion(s) during the above period(s), the original contract price and/or delivery shall remain unchanged.

27 ACKNOWLEDGMENT/GOVERNING LAW.
These Terms and Conditions are governed by the laws of the Netherlands. The competent court in Rotterdam, the Netherlands, shall have exclusive jurisdiction in relation to all disputes arising out of ore in connection with these Terms and Conditions. Applicability of the Vienna Convention on the International Sale of Goods is excluded

Notes

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Measure

Monitor

Manage

MAN-VP-V-UK
Revision:4
Date:2-1-2014