**MEAC WEBSITE** 

CONTENT ADMINISTRATION USER MANUAL

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## **ABOUT THIS DOCUMENT**

This documents saves as a guidelines for administration of the contents posted on the website using the built in Content Management System(CMS). This document provides brief information on how to manage the information or contents provided on website of the Ministry of East African cooperation (MEAC). It just provides hints or guidelines on how to post new information as well as edit or manage the ready posted contents in the website.

## **INTENDED USERS**

This documents is aimed for website administrators specifically to individuals who will be managing the contents of the MEAC website using the built in CMS

## **CONTENT MANAGEMENT**

## A) Website Sections

The MEAC Website has been divided into the following main section or groups

#### 1. About Us

This section manages contents or basic information regarding the Ministry itself. This Includes MEAC information in the following categories or groups

- Introduction
- Mandate
- Core Values
- Functions of the Ministry
- The Management
- Clients Charter
- Mission
- Vision

#### 2. Documents

This section is used to manage documents to be posted in the website for visitors to download. The documents posted under this section should one be of the following categories or groups

- EAC Protocol
- Policy and Strategies
- Reports
- Communique

#### 3. Events

This section is used to manage recent events as well as upcoming events to be posted on the website. Information posted using this section will be shown on the events section as of the website.

#### 4. Facts and Figures

The section is used for managing Statistical data(facts and Figure) for public consumption. Use this section for posting informations related to statistical (facts and figures)

### 5. Frequently Asked Questions

Manages questions and answers that are mostly asked by visitors as well as the common FAQ's that are shared to the public. Use this section to post FAQ's for public consumption. The FAQ's are shown under the FAQ's Page. During FAQ's management the queston s have been categorised into two sections groups which are EAC related and and Ministry related question and each time an administrator will have to choose the group in which a particular question belongs to.

### 6. Home Page Photos

This section manages the photos that are shown on the picture slide-show of the home page. Each picture/photo posted using this section must have a description( what that photo is about?)

## 7. Important Links

This manages the links to other stakeholders as well as other important websites or systems related to the Ministry

### 8. Information

The information section is used for posting either advertisement or Press releases that should the accessible for public consumption. The Information posted in this section will appear under the information page as well as the slide-show section shown just below the main menu section

#### 9. Minister Message

This just manages the welcome message from the minister. This message is shown under the Minister's Message section shown on the home page

### **10. Ministry Contacts**

This manages the contact details of the Ministry. It includes the Physical address, email as well as tel/Fax numbers. Use this section for managing the contact details of the ministry

#### 11. News

This is news management section. Use this to post/manage current news on the website

### 12. **Opportunities**

This manages different opportunities from the Ministry and East Africa as well which are to be posted for public consumption.

### 13. Photo Album

This section manages picture/photo albums to be posted under the Photo gallery section. Under this section pictures are organizes in album basis in which each of the album will contain as any picture as they have been posted. The description( What about Text) will be common for a particular album.

### 14. Videos

This is a videos and multimedia section where by different videos( the most recent) posted in the MEAC youtube account will be able to play through the website. Management of Videos under this section can be done in two ways

- loading videos from youtube (recommended)
- uploading videos on the web from personal computer( not recommended as it will use more space on the hosting space of the website and hence will lead to purchasing more hosting space

### 15. Welcome Note

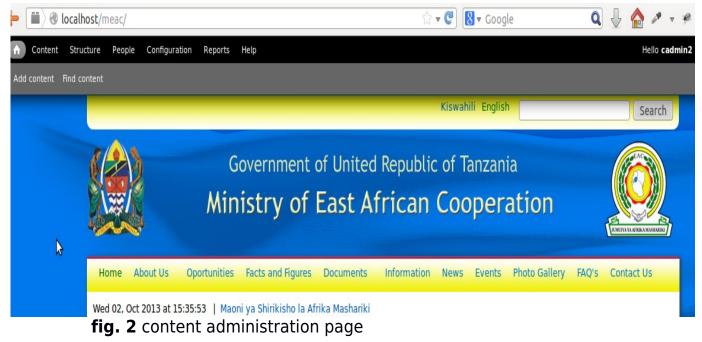
This is a section to manage the welcome message shown to the home page. The welcome message is shown just after the home page photo slide-shows. **HINT:** 

• The Mentioned section above can only be accessible after login into the

website Content Management System with the Content Administration Role. Not any user will have access to this section only those with the Website Management role.

- How to access the Login Page.
  - Got to your web browser and enter <u>www.meac.go.tz/user</u> or <u>www.meac.co.tz</u>?q=user in the address section
  - 2. fill in your user name and password as shown in the login form then click login to view the content administration section which looks like in the picture below

| Log in Request new password  | Minister's Message  |
|--|---|
| Jsername *   |   |
| inter your Government Of United Republic of Tanzania username.<br>Password * | <br>17-   |
| inter the password that accompanies your username.                           | Samuel J. Sitta (MP)  |
| Log in   | ONE of the mandates of the<br>Ministry of East African<br>Cooperation (MEAC), is among<br>other things, to oversee and<br>coordinate the implementation<br>of the East African Community<br>(EAC) Treaty and its Protocols.<br>read |
|  | \$<br>Find Us On  |
|  | Tube  |



- For each of the section of the MEAC Website, the information/content to be posted can be one of the following language types:
  - 1. Language Neutral: Content posted with this language option will be available/seen to all versions of the website regardless of the user selected/preferred language.
  - 2. **English:** Content or information posted with the English language option will be visible only on English version of the website which is also the default content creation language.
  - 3. **Swahili:** Content or information posted with the Swahili language option will be visible only on Swahili version of the website

## **B)** Posting Content/Information on the web

Once you have logged into the website content administration section you will see a content management section as shown in the Hints section

• **To add new content** click the Add Content Button or click **Content** then **Add Content** ( the one with a + sign) then the screen below will be shown which will list all the section of the website alphabetically. This will list sections like About us, Documents, Events, ...., etc

| Home<br>Add | content   |  |
|-------------|---|--|
|             |   |  |
| >           | About Us  |  |
|             | This manages any information regarding the about us pages or information  |  |
|             | Document  |  |
|             | This section Manages documents and their categories   |  |
| >           | Events  |  |
|             | Manages Events posting in the website   |  |
| >           | Fact and Figures  |  |
|             | This section manages information regarding different statistics of the east african commnunity and the ministry as well |  |
| >           | Frequently Asked Questions  |  |
|             | This refers to the common questions asked about EAC and the Ministry  |  |
| >           | Home Page Photos  |  |
| _           | This referes to the front cover photos  |  |

• Select the section corresponding section based on the content you want to post on the web eg. Select **About Us** and the following form will be shown

| A Content Structure People Configura  | ation Reports Help Hello cadmin2 Log out   |
|---|--|
| Add content Find content  |  |
| Home » Add content  |  |
| Create About Us   |  |
|   |  |
| - Select a value -  |  |
|   |  |
| Language<br>Language neutral 🚽  |  |
|   |  |
| Title *   |  |
|   |  |
| Description *   |  |
|   | 锌 *) (* >> ※ ① ダ Paragraph - Font Family - Font Size - <u>A</u> - 型 - x' x, (( wm. — 从 函 图 @ @ ∞ M1 11( ② 回 函 ③ ⑤  |
|   |  |
|   |  |
|   |  |
|   |  |
|   |  |
|   |  |
| Path: p   |  |
| Text format Filtered HTML   | More information about text formats 🕢  |
| <ul> <li>Web page addresses and e-mail address</li> <li>Allowed HTML tags: <a> <em> <strong:< li=""> </strong:<></em></a></li></ul> | es turn into links automatically.<br>> <cite> <blockquote> <code> <ul> <ol> <li> <dl> <dt> <dd> <b> <i> <span></span></i></b></dd></dt></dl></li></ol></ul></code></blockquote></cite> |
| <ul> <li>Lines and paragraphs break automatical</li> </ul>  | у.   |
| Attachment  |  |
| Browse No file selected.<br>Files must be less than <b>10 MB</b> .  | Upload   |
| Allowed file types: txt doc docx pdf ppt  | xls xlsx.  |
| Revision information<br>No revision   | Create new revision  |
| Realtime notifications  | Revision log message   |
| Authoring information<br>By cadmin2   |  |
| Publishing options<br>Published   |  |
|   | Provide an explanation of the changes you are making. This will help other authors understand your motivations.  |
|   |  |

Save

in the above sample form(About us form)

- 1. **content type**=referrers to the category of the about us information as mentioned in the website about section. This is also not a common area to all section of the website. It only exists when some one posts information related to(under) the about us menu.
- 2. Language: defines the language that is used to post this content( select either Language neutral, Swahili or English) this depends on the information itself and choosing either Swahili or English will make this content available to respective website version. If you want to make the content available for all versions with no English and Swahili version just select

language neutral

- 3. **Title:** referrers to the title of the content to be posted. This usually identifies the given information on the web. **Hint:** Use Descriptive titles to help you search and manage your website easier
- 4. **Description:** this area provides you a freedom to add any brief information(summarized) about the content your posting. In most cases this just summarizes(1 to 10 short paragraphs) what the Information/content is about. If you have so many words please use the attachment field.
- 5. Attachment: this area enable you to add an attachment related to a particular information you are posting. This area is not available in all sections of the website mostly it depends on the content type(information) you are posting. In some cases where this area exist the field is a mandatory and is an option to others
- 6. Just leave the Other sections not explained( I.e Revision Information, Realtime notifications, Authorizing information, Publishing information). This section should not be changed. Just leave as they are seen on the form.
- click the save button

#### NOTE:

• The (\*) sign on any of the form area of any section of the websites mean that that area is a mandatory field( should be filled)

## C) Modifying Existing content/information on the web

this section of the manual will provide you with the hints on how to search, edit as well as delete different information or contents that are existing in the website

#### • Searching Content

To search for contents click **content** menu or **search content** menu and a list of all the contents will be seen with the most recently posted content at the top. As seen in the picture below. Form the picture the section from the picture with the **filter** button is used to (narrow the results) the content based on the three options as indicated

- **status:** use this to show only contents of a particular status which could be **published**, **not published**,...ets. But for our case only the **published** and **not published** options will usefull.
- **Type:** this helps you to filter( show) only contents of a particular type based on the website section. Using this will help you to show either contents from all section or contents from one of the section( **about us, documents, events, news, information,...etc**)
- **Language:** helps to show content of posted using a particular language. Using this you can show contents from all languages or content posted with swahili language or content with english language

|                  |        |             |                     | Hello cadmi  | n2 Log out     |
|------------------|--------|-------------|---------------------|--|----------------|
|                  |        |             |                     |  |                |
|                  |        |             |                     | CONTEN   | IT MEDI        |
|                  |        |             |                     |  |                |
|                  | \$     |             |                     |  |                |
| ТҮРЕ             | AUTHOR | STATUS      | UPDATED 🔻           | LANGUAGE   | OPERATIONS     |
| Fact and Figures | admin  | published   | 2013-10-10<br>16:23 | Language<br>neutral  | edit<br>delete |
|                  |        |             |                     |  |                |
|                  |        | TYPE AUTHOR | TYPE AUTHOR STATUS  | TYPE     AUTHOR     STATUS     UPDATED       Fact and Figures     admin     published     2013-10-10 | CONTEN         |

fig. Search content

#### • Edit Content

Do the same procedures as above( in search seaction) and then click the edit link shown under the **OPERATIONS** column of contents list. This opens a form with the detailed information of the selected content. See below.

| Content Structure People Configu   | ration Reports Help  | Hello cadmin2 Log out                 |
|--|--|---------------------------------------|
| content Find content   |  |                                       |
| e » 2012 POPULATION AND HOUSING CENS   | US   |                                       |
| t Fact and Figures 2012 PO   | PULATION AND HOUSING CENSUS  | VIEW                                  |
| -  |  |                                       |
| itle *   |  |                                       |
| 2012 POPULATION AND HOUSING  | CENSUS   |                                       |
|  |  |                                       |
| anguage  |  |                                       |
| Language neutral 🚽   |  |                                       |
|  | 6  |                                       |
| ody *  |  |                                       |
| ₿Ⅰ₩₩₽₽₽₽₽₽₽₽   | 🛊 🌒 🔃 📾 🚎 🖞 Paragraph 🔹 Font Family 🔹 Font Size 🔹 💆 🕻 🖌 🖺 🖺 🕅 🍽 🤩  | 🔲 🛐 🕇 🛅 🌆 🏽 🗟 🖓 🛧                     |
|  | ata for development planning, policy formulation and services delivery as well as for<br>d international development frameworks.   |                                       |
| he provision of current and reliable da  | ata for development planning, policy formulation and services delivery as well as for  |                                       |
| he provision of current and reliable da  | ata for development planning, policy formulation and services delivery as well as for  |                                       |
| he provision of current and reliable da<br>nonitoring and evaluating national an<br>Path: p  | ata for development planning, policy formulation and services delivery as well as for  | More information about text formats ( |
| he provision of current and reliable da<br>nonitoring and evaluating national an<br>Path: p<br>Text format Full HTML<br>* Web page addresses and e-mail addre  | ata for development planning, policy formulation and services delivery as well as for<br>ad international development frameworks.  | More information about text formats ( |
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| he provision of current and reliable da<br>nonitoring and evaluating national an<br>Path: p<br>Text format Full HTML<br>• Web page addresses and e-mail addre<br>• Lines and paragraphs break automatic<br>• <b>ile Attachment</b>   | ata for development planning, policy formulation and services delivery as well as for<br>ad international development frameworks.  | More information about text formats ( |
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edit any section of the content above as per your desire. To remove the attacment just click the **remove** button and then replace with a new file. Once finished editing **click save**.

#### NOTE:

You can **delete** the same information form the website by just clicking the **delete button** next to the **save** button

### • Deleting Content

search first the information you want to delete then click the delete link shown under the OPERATIONS columni of the content details. Then click again the delete button to confirm deleting a particular information from the website.

#### **USER MANAGEMENT**

This section enables you to create and manage who can manage content to your website. This users created under this section will have the same role as you and hence give these roles to only trusted people.

• To add a user click the People button and a list of current users will be shown (See below).

| Content     | Structure People Co    | nfiguration Report | s Help        |                  |                    | Hello cadmin2 Log out |  |
|-------------|------------------------|--------------------|---------------|------------------|--------------------|-----------------------|--|
| Add content | Find content           |                    |               |                  |                    |                       |  |
| Home » Admi | nistration             |                    |               |                  |                    |                       |  |
| People      |                        |                    |               |                  |                    |                       |  |
|             |                        |                    |               |                  |                    |                       |  |
| + Add       | l user                 |                    |               |                  |                    |                       |  |
| SHOW        | ONLY USERS WHERE       |                    |               |                  |                    |                       |  |
| role        |                        |                    | Filter        |                  |                    |                       |  |
| any         | •                      |                    |               |                  |                    |                       |  |
| permis      |                        | 1                  |               |                  |                    |                       |  |
| any         | •                      |                    |               |                  |                    |                       |  |
| status      |                        | 1                  |               |                  |                    |                       |  |
| any         | -                      |                    |               | ß                |                    |                       |  |
|             | TE OPTIONS             |                    |               |                  |                    |                       |  |
|             | ock the selected users | - Update           |               |                  |                    |                       |  |
| Unbic       | JCK the selected users | - Update           |               |                  |                    |                       |  |
|             |                        |                    |               |                  |                    |                       |  |
|             | USERNAME               | STATUS             | ROLES         | MEMBER FOR 🗸     | LAST ACCESS        | OPERATIONS            |  |
|             | cadmin2                | active             |               | 3 hours 59 min   | 4 sec ago          | edit                  |  |
|             | cadmin                 | active             |               | 4 hours 1 min    | 3 hours 58 min ago | edit                  |  |
|             | admin                  | active             | administrator | 2 months 3 weeks | 4 hours 3 min ago  | edit                  |  |

#### Then click the **Add User** and form to add user deails will showup( see below)

|  | uration Reports Help                    |   | Hello cadmin2 Log out                                |
|--|---|---|--|
|  |   |   |  |
| me » Administration » People               |   |   |  |
| eople                                      |   |   |  |
|  |   |   |  |
| This web page allows administrators to r   | egister new users. Users' e-mail addre  | ses and usernames must be unique.                                 |  |
| Username *                                 |   |   |  |
| Spaces are allowed; punctuation is not a   | llowed except for periods, hyphens, a   | ostrophes, and underscores.                                       |  |
|  |   |   |  |
| E-mail address *                           |   |   |  |
| A valid a mail address. All a mails from t | a system will be sent to this address   | The e-mail address is not made public and will only be used if yo | au wish to receive a new password or wish to receive |
| certain news or notifications by e-mail.   | le system will be sent to this address. | me email address is not made public and will only be used if yo   | a wish to receive a new password or wish to receive  |
|  |   |   |  |
| Password *                                 | Password strength:                      |   |  |
| Confirm password *                         |   |   |  |
|  |   |   |  |
| Provide a password for the new account     | in both fields.                         |   |  |
|  |   |   |  |
| Status                                     |   |   |  |
|  |   |   |  |
| Blocked     Active                         |   |   |  |

## NOTE:

 The status field shown on user creation form is used to activate or block a particular user account. Use this field for activating( active) and blocking(block) unauthorised user account