Payment Solutions for Service Providers
User Manual Addendum for VeriClaim Users

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Pre Nexion Installation

Please contact the VeriClaim support helpdesk 0861 837 425 and have them load the necessary dll's for integration. This process needs to happen before the Nexion Installation takes place.

Nexion must supply the unique merchant ID to Medicharge to register on their system (found in the Nexion configuration application).
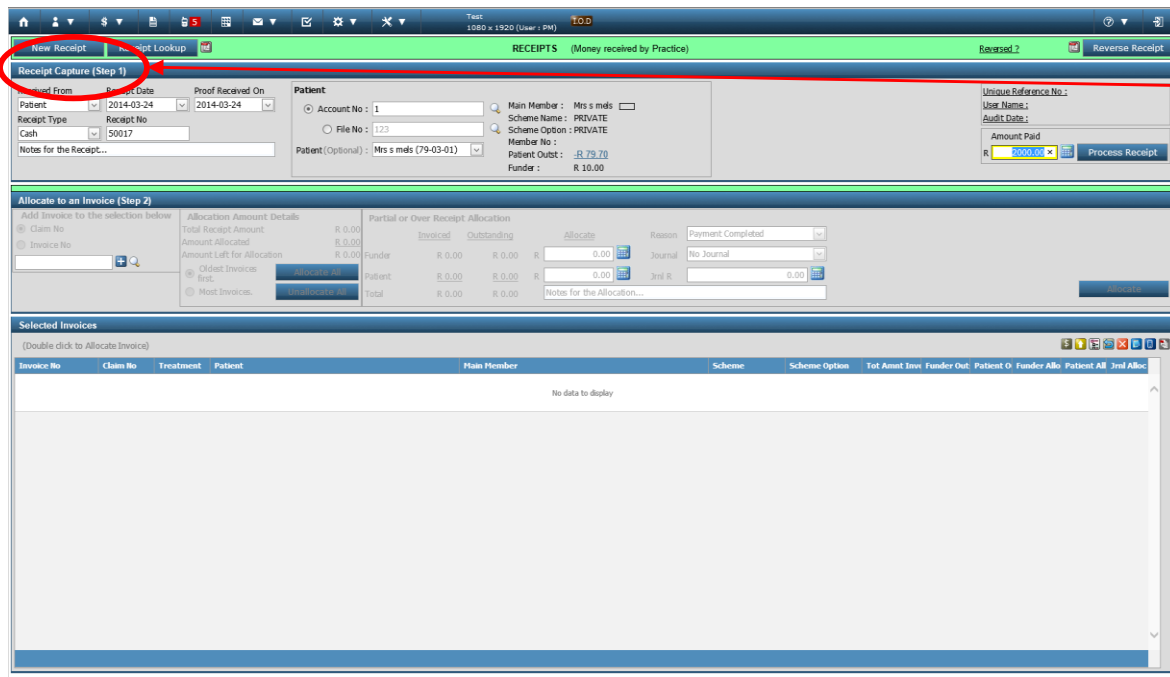
Transacting with Nexion

There are 2 methods of processing Payments through Nexion.
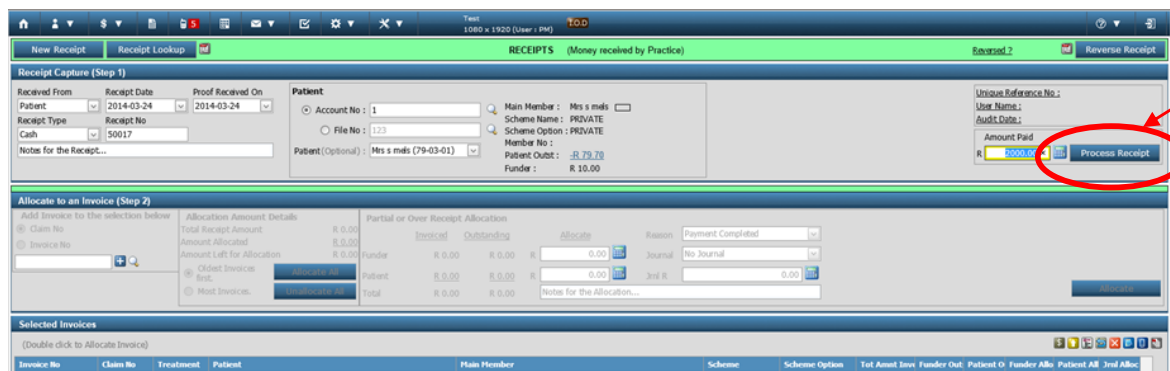
A. **Payments originating from VeriClaim**

B. **Payments originating from Nexion Standalone and Allocation of Standalone Payments**
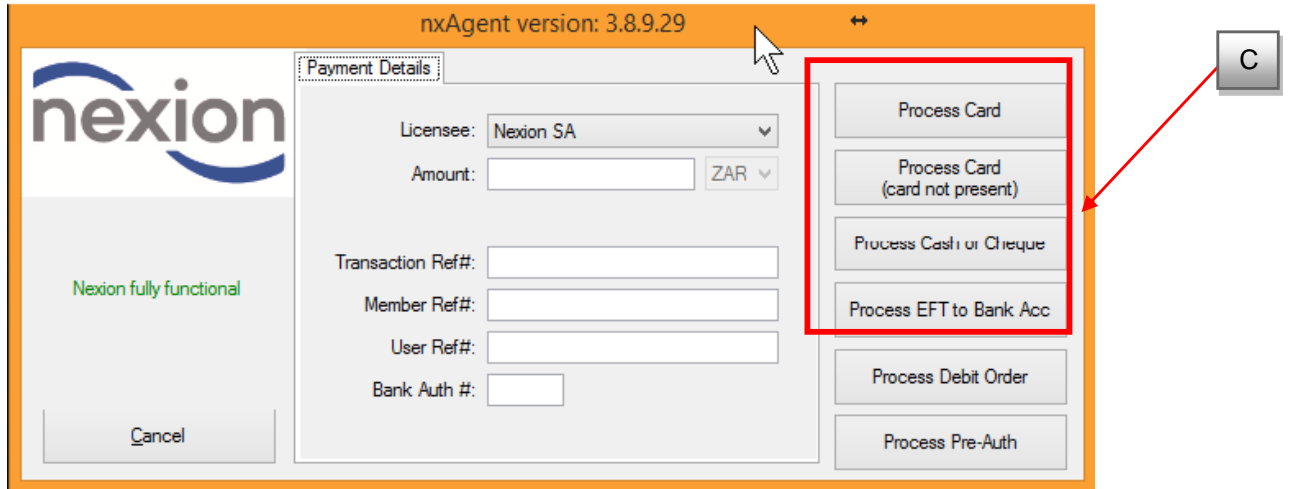
A.   **Payments originating from VeriClaim.**

1.1)   Complete all the details for the receipt in step (**A**).
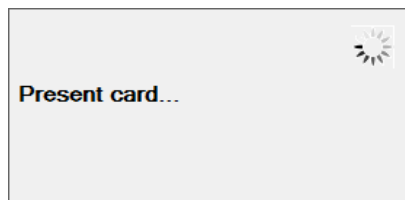

1.2)   When the receipt details have been completed select the Process Receipt tab (**B**).

1.3)   The Nexion Payment Details window will now be displayed. Please select the correct transaction
         type from the list of payment options (**C**). Only 1 type can be selected per trxn .

1.4)   If applicable then Swipe the card.

A screen will be displayed, prompting the user to swipe the card.
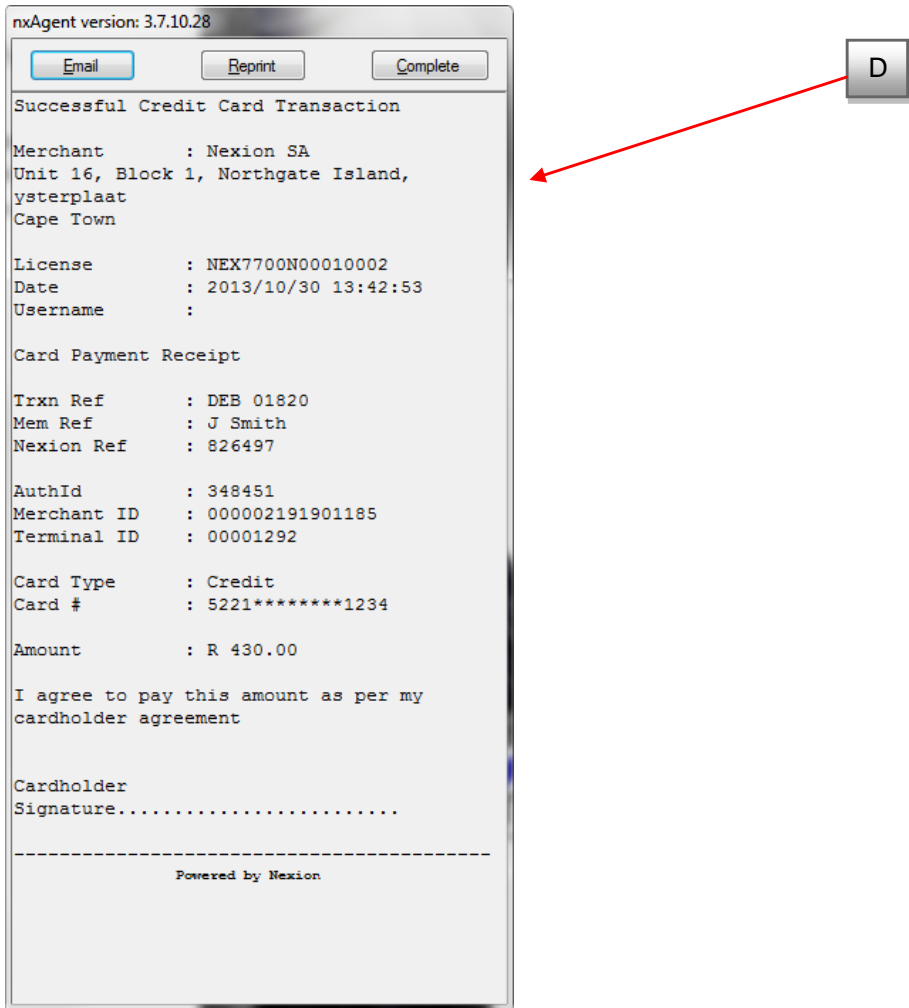
If the card is a **Debit Card***
Confirm with Cardholder if the debit card is linked to a **Cheque** or **Savings** account.
Choose option **#1 for Cheque or #2 for Savings**
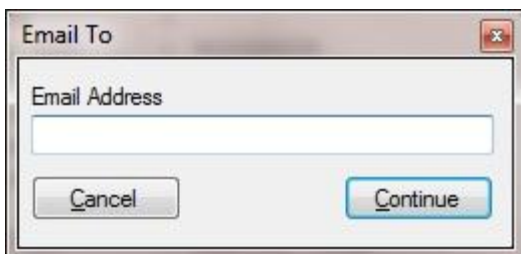Refer to the LOGO on the card; Logo's with Visa Electron or Maestro are debit cards.

In the case of a debit card your client will be prompted to enter their PIN on the terminal and to press Enter to confirm.

1.5)   The Nexion Receipt will now be displayed (**D**).

The receipt will print automatically to the default printer, click on "**Complete**". If the receipts did not print for any reason, click the **"Reprint"** button and a single receipt will be re-printed.

The "Email" button allows the users to send the receipt via email to a specific email address .

1.6)   After the Nexion step has been completed the Nexion screen will close. Notice the status Response:
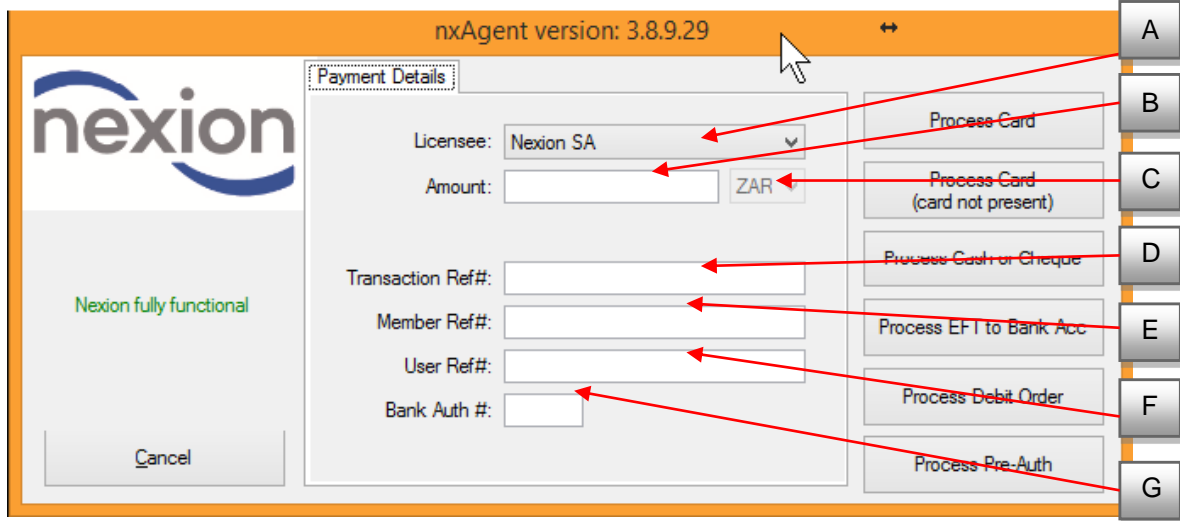   Not Found is in red (**E**).

1.7)   Select the save receipt tab, the response will then change to "00" (**F**).

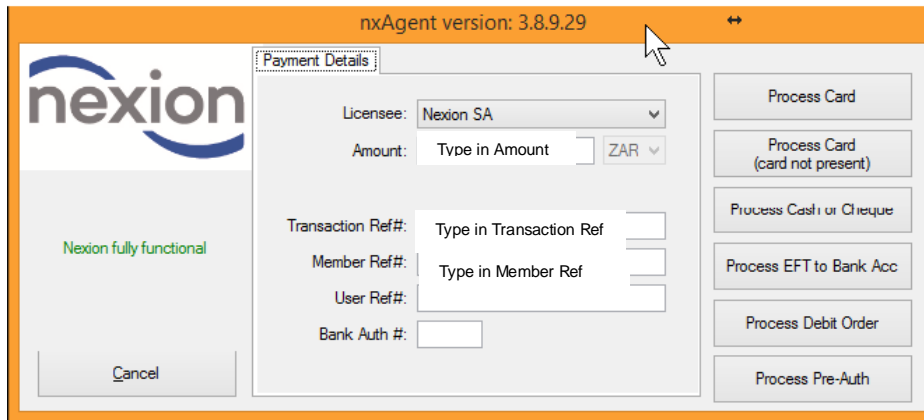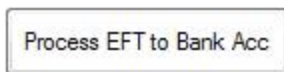### B.   Payments originating from Nexion Standalone

Please Note:

These details will appear on the Patients Account.

- **(A) Merchant:** The Doctor who will be credited with the transaction amount.

- **(B) Amount:** The total amount to be collected from the cardholder

- **(C) Currency:** The Currency is defaulted to ZAR and cannot be changed.

- **(D) Transaction Ref#:** This is a sequential transaction number generated by VeriClaim for that specific patient and will be displayed on the Nexion Report under Transaction Ref#.

- **(E) Member Ref#:** This Account Number for that specific patient and will be displayed on the Nexion Report under Member Ref#.

- **(F) User Ref#:** This field only needs to be completed if additional information needs to be added in.

- **(G) Bank Auth#:** This field only needs to be completed upon request from the bank. A Specific Declined reason will determine this.
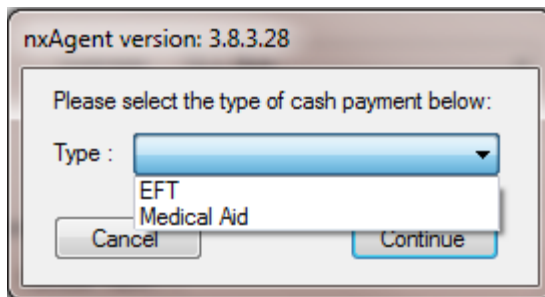
2.   Medical Aid & EFT

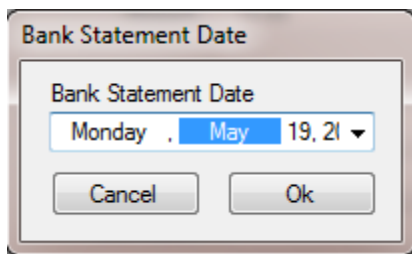2.1)   Click the Process EFT to Bank Acc" button. At this point you will be prompted to select the payment type: EFT or Medical Aid
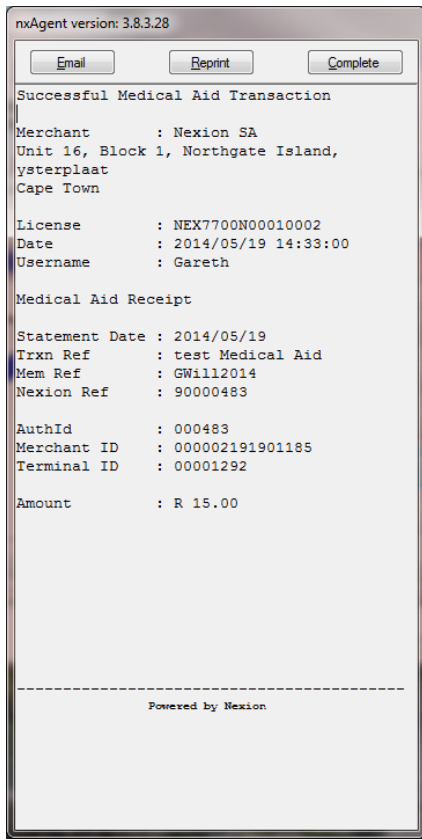

Select Type and click Continue

2.2)   At this point the bank Statement Date window will be displayed.
Please select the correct dates according to your bank statement.

2.3)   The receipt will print automatically to the default printer, click on "**Complete**". If the receipts did not print for any reason, click the **"Reprint"** button and a single receipt will be re-printed.

```
nxAgent version: 3.8.3.28

   [Email]        [Reprint]        [Complete]

Successful Medical Aid Transaction

Merchant       : Nexion SA
Unit 16, Block 1, Northgate Island,
ysterplaat
Cape Town

License        : NEX7700N00010002
Date           : 2014/05/19 14:33:00
Username       : Gareth

Medical Aid Receipt

Statement Date : 2014/05/19
Trxn Ref       : test Medical Aid
Mem Ref        : GWill2014
Nexion Ref     : 90000483

AuthId         : 000483
Merchant ID    : 000002191901185
Terminal ID    : 00001292

Amount         : R 15.00




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                Powered by Nexion
```

The " Email " button allows the user to send the receipt via email to a specific email address .

```
Email To                                    [x]

 Email Address
 _____

  [Cancel]                      [Continue]
```

For any queries regarding Nexion please call our Call Centre on

0861 639 466