

Getting Started



Check to make sure that your box contains each of the items pictured above:

- 1 IRIS V video phone
- 2 Handset
- 3 Ethernet cable (RJ-45)
- 4 Power adapter

To set up your IRIS V video phone, you need:

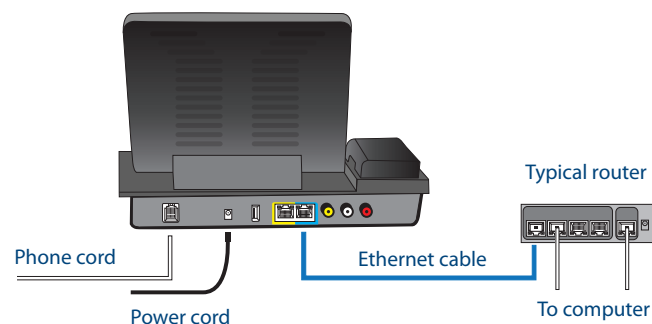
- A broadband Internet connection (at least 256kbps uplink) with router
- ACN Digital Phone Service

Connecting your IRIS V

Your video phone has been shipped preconfigured and ready to work. You will need to follow some simple steps to get started.

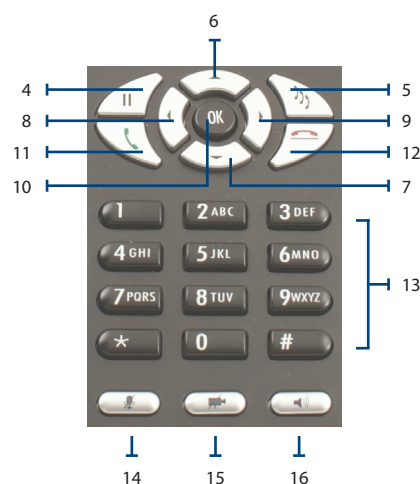
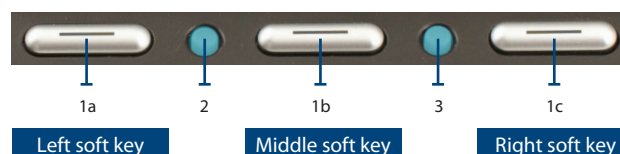
- 1 Plug the handset into the handset connector on the left side of the main body
- 2 Take the provided blue Ethernet cable and plug one end of the cable into an open connector on the back of your router. Take the other end and plug this into the port labelled WAN on the back of the IRIS V
- 3 Take the supplied power adapter for the IRIS V and plug this into a power socket. Insert the power jack into the port labelled DC Power on the back of the phone

- 4 Once plugged in, the IRIS V will go through a start-up process. The phone will establish a connection with the network and may download updated software. Once the IRIS V finds the network, the blue light on the upper left of the keypad will stop flashing. Note: This may take up to 15 minutes. Your phone will then be ready to use



Home screen soft keys

The IRIS V has three soft keys (refer to diagram: 1a, 1b & 1c) which are located directly below the screen and above the navigation arrows (refer to diagram: 6, 7, 8 & 9).



Hold	//
Conference	👥
Up Arrow	▲
Down Arrow	▼
Left Arrow	◀
Right Arrow	▶
Call	☎
End	📞
Mute	🔇
Privacy	🔒
Speaker	🔊

1 a, b, c	Home screen soft keys	Soft keys are programmed to enable various functions (e.g. accept incoming call, send to mail, etc.) Depending on the options available within a particular menu/screen. The corresponding function message will appear directly above the soft key, on the lower portion of the LCD screen	
1a	Left soft key	Options	Options screen includes play slideshow, preview, use external video display, and help
1b	Middle soft key	Menu	Displays selections including contacts, call history, settings, voice mail, digital photo frame and information
1c	Right soft key	Mail	Connects to your voice mail
2	Power & register	The left blue LED light is flashing when the video phone has power and is steady when the video phone is registered to the digital phone service	
3	Message Indicator	The right blue LED light is off when there are no messages, on when there are only saved messages, and flashing when there are new messages	
4	Hold	Enables you to place calls on hold and remove calls from hold	
5	Conference	Allows you to audio conference multiple callers (3-way conference call)	
6	Up arrow	Up navigation arrow	
7	Down arrow	Down navigation arrow	
8	Left arrow	Left navigation arrow	
9	Right arrow	Right navigation arrow	
10	OK	Use to enter selections	
11	Call	<p>Makes a call to a dialed number or answers an incoming call</p> <p>Shortcuts</p> <p>Redial Press the green call button to display call history. Press the green call button again to dial last incoming call or outgoing number or use the navigation arrows to scroll through the options</p> <p>Contacts Press and hold the green call button for a few seconds to access your contacts</p>	
12	End	Ends a call; Cancels changes and displays the home screen when using other phone features	
13	Numeric keypad	Enters phone numbers in the dialing mode; enters characters or numbers when using other phone features	
14	Mute	Prevents the other party from hearing you	
15	Privacy	Prevents the other party from seeing you	
16	Speaker	Activates/deactivates the speakerphone	

Features

Making a call

There are several ways to make a call with your IRIS V:

- Pick up the handset or press the speakerphone button for a dial tone, enter a number, then press OK or the green call button
- From the home or menu screen, enter a number and press OK or press the green call button to dial
- Press the green call button to display call history or select call history on the menu, scroll to select a number and press OK to dial
- Press and hold the green call button to display contacts or select contacts on the menu, scroll to select an entry and press OK to dial

Ending a call

Hang up the handset, press the speakerphone button, or press the red end button.

Receiving a call

The LCD screen will display the name and number of the person calling, and their picture if you have one in your contacts. There are several ways to answer a call on your IRIS V:

- Pick up the handset
- Press the speakerphone button
- Press OK or answer (middle soft key)

Rejecting a call

To reject an incoming call, select send to mail (right soft key) or press the red end button. The call will be sent directly to your voice mail.

Volume control

While on a call, control the volume whether using the handset or speakerphone by pressing the navigation arrows during a call.

- Down navigation arrow: lowers the volume
- Up navigation arrow: raises the volume

Call waiting

While on the phone, a tone and on-screen display will alert you to another call.

- To accept the incoming call and end the current call, select end & answer (left soft key)
- To accept the incoming call and place the current call on hold, select hold & answer (middle soft key)
- To reject the incoming call, select send to mail (right soft key)
- Once the incoming call is answered, select flash (right soft key) to switch between calls
- To disconnect one call, simply hang up and press the hold button to connect to the other caller

Digital photo frame

There are several ways to display your digital photos:

- From the home screen, select options (left soft key), then play slideshow, and select OK
- From the menu screen, select the digital photo frame icon, then play slideshow, and select OK

To choose settings for your digital photo frame

- From the menu screen, select the digital photo frame icon
- View the current settings, and make any desired changes
- Select which pictures to use for your slideshow: pictures in local storage on the phone, pictures on an inserted USB drive, or both
- Select the display time for each slide, if you want to loop through the slides continuously, and if you want to display the picture file names
- Select "play as screensaver" if you want the slideshow to play when the phone is idle

To use photos on your USB device

Insert the USB device into your phone.

A window will display choices of:

- Immediately playing a slideshow of the pictures on the USB
- Accessing the picture frame settings to configure a slideshow
- Copying your pictures from the USB to the phone
- Ignoring the USB for now

Self-view

If you are not on a call, from the home screen select options (left soft key), then preview, and click OK. You can also enable and disable the self-view window while on the call by pressing the left soft key.

Listening to your voice mail

An envelope will appear on your home screen to indicate you have a voice mail message and the number of saved, new and urgent messages waiting.

To listen to your voice mail messages:

- On the home screen, select mail (right soft key)
- Enter your 4 digit passcode and press # (this is the four-digit number you selected at sign-up)
- After logging in, follow the prompts to retrieve voice mail message(s)

IRIS V

video phone



Quick Start Guide

For more information and to
download the IRIS V user manual, visit
www.acnpacific.com.au/dps/support

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