Support

Restoring files

Troubleshooting

For technical support on any of our Clickfree products, contact our support team at any time.

Toll Free: +1 866.680.0516 (North America) Telephone: +1 416.484.0009 Email: support@clickfree.com

To contact technical support in your region, visit our website at: www.clickfree.com/support



For more in depth setup information, the full user manual can be downloaded from our website at: www.clickfree.com/support

Plug in Clickfree to your computer. When Clickfree starts and you see the Welcome screen, click on the Restore/Transfer.

Didn't start automatically?

1. Try unplugging Clickfree and plugging it back in.

Still didn't start?

If Clickfree hasn't started automatically there must be something on your computer that is blocking Clickfree. Please follow these steps:

- 1. Plug in Clickfree to your computer.
- 2. Click on the Windows Start button, click "My Computer" (Windows XP) or "Computer (Windows Vista, 7).
- 3. Locate "ClickFree_System". Right click on "ClickFree_System" and select "Explore".
- 4. Double click "FixMyClickFreeBackup".

This should repair your problem.



clickfree

Quick Start Guide



C2N Network Backup Drive