## PIN-calculator user manual

#### First use

Press < and hold

Designate a 5 digit PIN code

Enter the same PIN code again

PIN CONF 12345678

THE DISPLAY 
SHOWS

NEW PIN

An 8 digit password will be displayed on the PIN-calculator screen. If you enter this code to the password field of your Internet bank, you will be able to log in or authorize commands.

#### **Everyday use**

Press < and hold

Enter your 5 digit PIN code

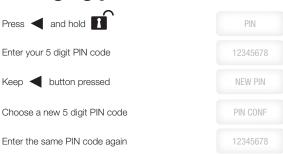


An 8 digit password will be displayed on the PIN-calculator screen. If you enter this code to the password field of your Internet bank, you will be able to log in or authorize commands.

# Shutting down your PIN-calculator

The PIN-calculator does not have to be separately shut down, as it will turn off automatically after 30 seconds.

#### Changing your PIN code



#### Choosing the PIN code

You can choose the PIN code required to turn on the PIN-calculator

- PIN code is 5 digits long
- The numbers cannot be sequential (for instance, 34567 and 76543 won't be accepted)
- The numbers cannot be identical (for instance, 22222 won't be accepted)
- A good PIN code is easy to remember, but hard for a stranger to guess

If the PIN code you chose isn't safe, the PIN-calculator will display the message "NOT SAFE" after you enter it. Don't write your PIN code down anywhere or save it in any other way. Don't let anyone else (including LHV Bank employees) learn the PIN code. Always be mindful that the 8 digit password displayed by the PIN-calculator is only visible for 30 seconds.

#### Important information

If you enter any digit of your PIN code incorrectly, then press the  $\blacktriangleleft$  button to make corrections.

If you have entered the incorrect PIN code, the display will read **"FAIL 1-5"**, the number on the screen showing how many times you have entered the code incorrectly. In order to re-enter the PIN code, press the 
button.

If you have entered the PIN code incorrectly five times in a row, the message "LOCK PIN" is displayed on the screen and the calculator will lock down. In order to unlock the calculator, please contact customer support.

If the digit **00000000** is displayed on the screen of the PIN-calculator instead of the password, the display is empty or the calculator isn't functioning for any other reasons, then wait 30 seconds until the PIN-calculator shuts itself off. Then try again. If the problem persists, then the calculator is probably damaged. In order to get a new calculator, please contact customer support.

If you lose the calculator or it is stolen, inform customer support immediately.

### **LHV Customer Support**

Call 6 800 400 Write info@lhv.ee Visit Tartu mnt 2, Tallinn

