

wegoTM

activity & sleep tracker

ELITE+

USER MANUAL

track your **activities** and **sleep**
for a better, healthier you!



JoinWeGo.com

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WELCOME TO WEGO™

AFFORDABLE, EASY TO USE, and integrated with a **USER-FRIENDLY** smartphone app which is powered by MapMyFitness, WeGo™ allows users to seamlessly track their fitness progress and goals. WeGo's line includes products for all individuals— regardless of their fitness level or activity type.



BE INSPIRED

the fitness motivator that makes it easy to become more active



TAKE ACTION

track daily activities and sleep for a better, healthier you



SEE RESULTS

monitor progress and reach your personal goals

WHAT'S IN THE BOX



ELITE+ TRACKER



QUICK START GUIDE

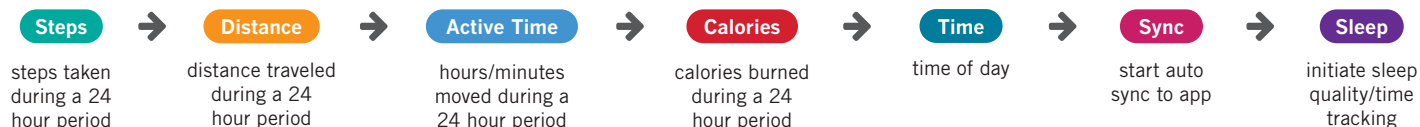
HOW DOES MY ELITE+ WORK?

HOW THE DATA IS CAPTURED

The ELITE+ displays activities from midnight to midnight. Each evening at 12:00am it resets to zero in order to begin capturing those activities/sleep for a new day.

VIEWING THE DATA

Pressing the main operation button will illuminate the display. As you continue to press the button, it will scroll through the various metrics. Those metrics include:



THE NEW JOIN WEGO APP

MORE DETAILED DATA AND INTUITIVE SYNCING

- **Ease of Use:** Improved overall syncing process.
- **At-A-Glance:** Easy to see/understand your 24 hour summary for STEPS, SLEEP, CALORIES, etc.
- **Data Rich:** Time stamps to help you understand more granular data; down to every 15/30 min period of time.

NEW AND IMPROVED DASHBOARD

- **Comprehensive** Information is now displayed in both percentages/numbers and colors in order to make them easily visible and readable.
- **At-A-Glance:** All your daily information is located on one screen. No scrolling needed.
- **Design:** Complete redesign of app to improve user experience.

INTEGRATION WITH MAPMYFITNESS AND MORE.

- Access to several apps partnered with MapMyFitness
- Any 3rd Party App, that is connected to MapMyFitness, **is already connected to your WeGo (just use your username to register).**



SYNCING YOUR ELITE+

A sync should be performed before you start using your new device! Once synced to the Join WeGo app, your device will automatically update to the correct time/date, and take into account all of your personal stats in order to correctly identify metrics such as calorie burn. Please follow these instructions to sync your device:

1. Make sure that Bluetooth is enabled on your phone.
2. Open the Join WeGo app to the main dashboard screen (if you are not on the dashboard please locate the tab on the bottom of the app and select).
3. Click on the sync icon on the top right of your dashboard and follow the directions:
 - Tap the operation button on your ELITE+ until you see the screen read “ble”
 - Hold the tracker button down for 3 seconds until you see the Bluetooth icon start flashing in the top left corner
 - Press the sync button on the app. A prompt should appear within the app and your data should start transmitting.
4. After your first successful sync, the WeGo app gives you the ability to also sync straight from the dashboard.
 - While the dashboard is open on your phone in the app, scroll to the “ble” screen on your ELITE+. Press and hold the tracker button down for 3 seconds until you see the Bluetooth icon start flashing in the top left corner, and your data will start transferring.
 - Directly underneath the WeGo logo on your dashboard you should see text letting you know that the sync was successful.

WEARING YOUR ELITE+

The ELITE+ can be worn 2 different ways depending on your preference.

CLIP-ON

Located on the backside of the device, there is a metal clip. Pull the clip away from the device to unlock it, and gently clip it onto your shirt, the outside of your pocket, or even onto your belt buckle. Make sure that the device is firmly clipped on before going about your day

POCKET

The ELITE+ can fit perfectly in your pants pocket, shirt pocket, or any pocket that will be with you for the entirety of your walking. Your tracker will continue to count your steps, distance, and more just as accurately as if it were clipped onto you.

SLEEP MODE

HOW TO WEAR DURING SLEEP

In order to gain insight into valuable sleep metrics like quality of sleep on your app, you **must** keep your ELITE+ on your wrist while sleeping. (whether its in a pocket or clipped onto you)

INITIATING THE SLEEP MODE

1. To place your device in sleep mode, press and hold the main operation button.
2. Your ELITE+ screen will automatically change to a timer and start tracking quality and quantity of sleep.

Be sure to change your device back to active mode in the morning!

WAKING FROM SLEEP MODE

1. Upon activating the screen you will see the current sleep session in progress.
2. Hold down the main button for about 2-3 seconds, and it automatically put your device back into active mode.

Remember to sync your ELITE+ and review your sleep data.

CARE & MAINTENANCE

- NEVER attempt to disassemble or service your unit.
- DO NOT expose the unit to extreme heat, shocks, magnetic fields, electrical noise, strong vibration or long-term exposure to direct sunlight.
- DO NOT drop or step on the device.
- STORE the unit in a dry place when you are not using it.

WATER RESISTANCE

ELITE+ is NOT water resistant.

Please remove prior to taking a shower or swimming.

FACTORY RESET

- Locate the reset button the back of your ELITE+.
- Press and hold until your screen reboots.

WARNING: This will erase all data currently stored on your device, not your profile.

CUSTOMER SUPPORT

If you experience any problems with this product or have questions, please first contact our Customer Service Team at 800-338-6337.

REGULATORY & SAFETY NOTICES

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

1. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

2. NOTE: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates uses and can radiate radio frequency energy and, if not installed and used in

accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

REGULATORY & SAFETY NOTICES

CAUTION

This is not a medical device. Should not be used to diagnose or treat any medical condition. Consult your doctor for prevention, diagnosis and treatment. See the user guide for further guidance.

This is not a toy. Keep away from children.

BATTERY SAFETY INFORMATION

- Do not allow children to play with button cell batteries, and keep button cell batteries out of your child's reach.
- Never put button cell batteries in your mouth for any reason as they are easily swallowed accidentally.
- If a button cell battery is ingested, immediately seek medical attention.
- Non-rechargeable batteries are not to be recharged
- Rechargeable batteries must be removed before recharging
- Rechargeable batteries should only be recharged under adult supervision
- Exhausted batteries are to be removed
- Do not mix old and new batteries
- If this product will not be used for an extended period of time, remove the batteries from the product
- The supply terminals are not to be short-circuited
- Batteries are to be inserted with correct polarity
- Clean the battery contacts and also those of the product prior to battery installation
- As always, dispose of batteries in an eco-friendly manner

REGULATORY & SAFETY NOTICES



The WEEE symbol on the product or on its packaging indicates that the product must not be disposed of with normal household waste. Instead such marked waste equipment must be disposed of by arranging to return to a designated collection point for the recycling of waste electrical and electronic equipment. By separating and recycling this waste equipment at the time of disposal will help to conserve natural resources and ensure that the equipment is recycled in a manner that protects human health and the environment.

Keep this manual and packaging for future reference since it contains important information.

FCC ID: 2ABZ6-9438

IC ID: 11996A-9438

WARRANTY

GUARANTEE CERTIFICATE – FOR PURCHASES MADE IN THE U.S.

If at any time within one (1) year from the purchase date of this product, it fails to perform properly because of defects in material or manufacturing, return it prepaid to: **EB SPORT GROUP, 585 OAK RIDGE ROAD, HAZLETON, PA 18202**

Complete this Guarantee Certificate and enclose it (or a copy of it) with the product. Please contact Customer Service at 866-694-4575 or CustomerService@JoinWeGo.com for a return authorization number, prior to sending in your product.

(PLEASE PRINT CLEARLY)

Name:

Phone:

Address:

Store Purchased From:

Date of Purchase:

Purchase Price:

State:

Zip:

Problem With Product:

WARRANTY

REPLACEMENT

This product has been carefully designed, manufactured and packaged. If any parts are missing or damaged, please contact us at the address above and we will replace the unit at no charge. (Guarantee does not cover crystal or battery.)

FOR PURCHASES MADE IN THE UK

Should you experience problems with this item, please return it to the point of purchase. This will not affect your statutory rights. Alternatively return it to the address shown below for a repair/replacement.

EB Brands UK, Berkeley Business Park, Wainwright Road, Worcester WR4 9FA

www.JoinWeGo.com

Distributed in the UK by EB Brands UK, Worcester WR4 9FA

THE WEGO™ ACTIVITY TRACKERS



HYBRID+

- Sleep Quality
- Goal Setting
- Sync Wirelessly
- Water Resistant
- Replaceable Straps
- Silent Alarm Vibration



RELAY

- Caller ID/Text Notification
- Auto Sleep
- Sleep Quality
- Sync Wirelessly
- Water Resistant
- Replaceable Straps
- Silent Alarm Vibration



ELITE+

- Sleep Quality
- Goal Setting
- User Replaceable Battery
- Sync Wirelessly

WeGo™ is the **fitness motivator** that makes it easy to track daily activities. These **easy to use** activity trackers can help support a **happy, healthy lifestyle**.



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