

MBA Where would you like to	E <u>x</u> it <u>N</u> ext Pt: go?
Patients	Revie <u>w</u>
Charges	Billing
Adjustments	Schedules
Report N	\$





To enter any of the seven main modules, simply click on the desired module. You may also use keyboard shortcuts on this main screen and throughout MBA. Hold down the ALT key and then the letter that is underlined. For example, to enter the Patient Module, you may click on the Patient button with your mouse or use the keyboard shortcut ALT - P. Review would be ALT - W and so on. Look for the underlined letter and then use that letter combined with the ALT key to quickly navigate through MBA using just your keyboard.

If you know that patient ID number you may use the Next Pt box by typing in the number and then clicking on the desire module. This shortcut will allow you to bypass the patient search form which is available for the Patient, Review, Charges, and Adjustments modules.

The Billing Module will be added to this document or to a system administrator or billing manual as well as details on the Top MBA menu including maintenance, reports, utilities and program options. The Report Manager Manual is also available in another document. This manual can be accessed at:



http://www.tsma.com/portal/downloads/ReportManagerModuleManual.pdf

MBA Version 4.9.06 -	Patient Lookup		
<u>File H</u> elp			
Recently <u>A</u> ccessed:	MEDFORD, STEPHEN - 7571	•	<u>o</u> k
Last Name:			<u>C</u> ancel
First Name:			
Middle Name: <u>OR</u>			Add
Patient Number: <u>OR</u>	7571		
Social Security No.: OR			
Phone <u>N</u> umber: <u>OR</u>			
Birth <u>D</u> ate: <u>OR</u>			
Chart Numbe <u>r</u> : <u>OR</u>			
Superbill Ctrl No.:			

### **Patient Search Form**





MBA Version 4.9.06 -	Patient Lookup	
<u>File H</u> elp		
Recently <u>A</u> ccessed:	•	<u></u> K
Last Name:		<u>C</u> ancel
First Name:		
Middle Name: <u>OR</u>		<u>A</u> dd
Patient Number: OR		
Social Security No.: OR		
Phone <u>N</u> umber: <u>OR</u>		
Birth <u>D</u> ate: <u>OR</u>		
Chart Numbe <u>r</u> : <u>OR</u>		
Syperbill Ctrl No.:		

After entering the Patient's Module of MBA you come to a patient search form. The top drop down item 'Recently Accessed' will give you the option to choose from the last 20 accessed patients listed in order. If you have nothing in any of the fields when OK is pressed it will bring up a list of all the patients in the system. By entering information in 1 or more of the name fields you can pull up a list of all patients. For example all patients with last name starting with "MED", all patients with first name "JANE", or all patients with first name starting with "J" and last name with "SMI". You can also enter patient number, social security number, phone number, birth date, chart number or superbill encounter number.

New Patient			
File Modules Utilities Help Patient #: Title First Name	Middle Name Last Name	Converting	
Patient #: Title First Name 7569	Middle Name Last Name	Generation	Next Pt: Save
			Cancel
SSN: Chart #:	Birth Date: Age:		Print Chart Label
1.General 2.Billing 3.Insurance/Emp	loyer <u>4</u> .Family <u>5</u> .Other Info		
- Contact Info:	Mailing Address	In case of Emergency:	Print <u>P</u> atient Registration
Home Phone:	Address Line 1:	Contact:	Print <u>R</u> outing
Mobile Phone:	Address Line 2:	Phone Number:	Slip
Pager:	City, State Zip:	Relationship:	
Business Phone:	County/Parish:	Patient Alert (Y/N) ?: No	
Fax:	Email Address:		
Other Phone:			
Sex:	Physical Address (if different from Mailing) Address Line 1:	—	
Race: Unreported/Unknown	Address Line 2:	-	
Marital Status: Unknown	City, State Zip:	-	
Patient Type:	County/Parish:	-	
Add Edit	Type of	-	
Date of Death:	Residence:		

#### 1. General

Enter the patient's **Name, SSN, Chart #, Birth Date, Contact Info, Address** and other demographic information including **Sex, Race, Marital Status, Patient Type, and Date of Death** when applicable. There are also fields to enter the patient's **Emergency** contact information and a Patient Alert that will noticeable in other modules also.

The **Patient Alert** checkbox opens a user defined field in which all pertinent information regarding this patient may be entered and highlighted in red. This field can be viewed in the patient's account under the following modules: Review, Charges, Adjustments, and Scheduling. The alert will also print on the 2nd page of the routing slip (if the 2nd page is set to print under program options).

You can exit this screen by clicking Save or Cancel. If you click Save, you will be notified if there are required fields that must be entered prior to saving. One such figd is found in Tab 2. Billing 'Primary Doctor'.



Å
Patients

Elle Modules Utilities Help       Patient #:     Title     First Name     Middle Name     Last Name     Generation       7569     Image: Second Se	
17569 Next Pt: 2010	
SSN: Chart #: Birth Date: Age: Print Chart	at
1.General 2.Billing 3.Insurance/Employer 4.Family 5.Other Info	
Privacu Info	nt
Primary Doctor:	
Referring Doctor:    Add     Edit     of Info Signed        Print Boutin      Privacy Alert (Y/N) ?:     No	ng
Privacy Alert (1/10) :: No	
Billing Cycle: 30 Days 🔽	
Bad Debt/Collections (Y/N): No	
Suppress OverDue Notifications (Y/N): 🔲 No	
Suppress Interest Charges (Y/N): 🔲 No	
Driver's License: State:	
Billing Comments:	
Billing Comments:	
1 2	

Print Chart Label: This button prints a chart label for this patient.

Print Patient Registration: This button prints a demographics sheet.

Print Routing Slip: This button prints a routing slip listing this specific patient's demographics at the top.

#### 2. Billing

Select the **Primary Doctor, Referring Doctor and Primary Care Doctor** from the drop down lists. You may use the Add or Edit buttons to add or change the primary doctor or referring doctor's information. Once Primary Doctor is entered you may save patient record and go back in at a later time to enter more information or continue setting up the account.

Select the **Billing Cycle** from the drop down list.

**Bad Debt/Collections** can be selected for a patient for future MBA reports and optional Collections Module.

Suppress Overdue Notifications: Check to keep these notifications from being printed on the patient's statement.

Suppress Interest Charges: Check this box to keep interest from being applied to this patient's bill.

If available, add the patient's Driver's License number and State from the drop down list.

The Billing Comment's field may be used to enter specific information about how this patient's billing should be handled. This comment field can also be viewed in the review module. **NOTE: This field will print on the superbill on both page 1 and 2.** Any sensitive information should be entered in the patient alert field in tab 1 unless Suppress billing comments is selected from Program Options.

**Privacy Info:** Enter the date the standard release was signed or use the calendar button to select the date.

**Privacy Alert:** Check yes if the patient's account should be flagged with a privacy alert. This will highlight the privacy tab red and open the privacy comments box for comments to be entered relating to patient privacy.

This alert will also show in the scheduler appointment information form, and the review comments tab 3. At this point you are able to save or go on to the next tab 3 that includes responsible party and insurance setup.



<u>Å</u>
Patients

Patient Information: 7571 - STEPHEN MEDFURD				
Eile Modules Utilities Help Patient #: Title First Name 7571 Mr. V STEPHEN	Middle Name Last Name	Generation	Next Pt	Save
				<u>C</u> ancel
SSN: 123-45-6789 Chart #: 548792	Birth Date: 01/01/1967	Age: 40		Print Chart Label
<u>1</u> .General <u>2</u> .Billing <u>3</u> .Insurance/Employer	4.Family 5.Other Info			Drive Destions
Responsible Parties:				Print <u>P</u> atient Registration
Resp Party CD Description	Name	Phone Default RP Add		Print <u>R</u> outing
5 Workmen's Comp	SSS	Yes <u>E</u> dit		Slip
1 SELF	MEDFORD, STEPHEN	No 🔽 Delete		
Patient Insurance Plans:				
Insurance Co. Type Group # ID #	City St Zip	Eff Date Term Date Description Ma Add		
		<u>E</u> dit		
		Delete		
₹		<u> </u>		
- Employment Info				
Employeer: Southern System Sales-1	✓ Add Edit	Contact Name: Philip Medford	_	
Employer's Phone Number: [504] 505-6957		Contact Phone Number: (504) 505-6900		
		1,000,000		
Employment Status: Employed Full-Time	<b>•</b>	Additional Information: Employeed 20 years		

#### 3. Insurance/Employer

saved.

made the default. If the address was entered on

added when the record is

the first tab, it will be

**Responsible Parties:** Responsible Party CD 1 for Self will default as the saved responsible party. You may edit this record by clicking the Edit button or add additional responsible parties is applicable. This ensures that there is a financially responsible party, whether that be the patient, a legal representative or a guardian. To begin, click Add or Edit.

Select the responsible	Responsible Party Information for: STEPHEN MEDFORD - 7571				
party CD from the	Eile Utilities Help				
`Responsible Party' list on	This patient is responsible for the payment of his account.				
the left.	Responsible Party	Responsible Patient #:	7571		
1: This Patient	This Patient	Default Resp Party (Y/N) ?:	Ves		
	C Another Patient				
2: Another Patient	C A Responsible Party	Uninsured (Y/N)?:	□ No		
3: A Responsible Party	C An Institution	Description:	SELF		
5: A Responsible Party	© <u>₩</u> orkmen's Comp	Relationship:			
4: An Institution		Fee Schedule:	STANDARD FEES		
		Statement Options:	After all insurances respond		
5: Workmen's Comp					
		Name:	STEPHEN MEDFORD		
This Patient Resp Party		Address Line 1:	1000 Dove Avenue		
CD 1 will be set as the		Address Line 2:			
Default Resp Party as		City, State Zip:	Medford NJ 🔽 10015		
indicated by the Yes		Phone Number:			
check mark box. This can					
be changed if another					
Resp Party is added and	٨				



#### REMEMBER!!!

None of the information entered into the patient account fields is saved until you click 'save'. Exiting this module by clicking 'cancel', will do just that. It will cancel the creation of this new patient account.





#### 3. Insurance/Employer (continued)

#### **Responsible Parties:**

**This Patient**: The Responsible Patient # will default to this new MBA account number. Click yes to make this the default responsible party. Check the box if the patient is uninsured otherwise leave it blank. In the description field and relationship field you may enter the patient's name or SELF. Select the appropriate fee schedule to apply to this patient's billing. And also select the frequency with which the patient should receive a statement. The demographic info at the bottom will default to information entered in tabs 1 and 2.

**Another Patient**: Enter the responsible patient's MBA account number. Click yes to make this the default responsible party. Check the box if the patient is uninsured otherwise leave it blank. In the description field and relationship field you may enter the responsible party's name. Select the appropriate fee schedule to apply to this patient's billing. And also select the frequency with which the patient should receive a statement. Enter the demographic info at the bottom that applies to the responsible party.

**A Responsible Party, An Institution, Workmen's Comp:** Click yes to make this the default responsible party. Check the box if the patient is uninsured otherwise leave it blank. In the description field and relationship field you may enter the responsible party's name. Select the appropriate fee schedule to apply to this patient's billing. And also select the frequency with which the patient should receive a statement. Enter the demographic info at the bottom that applies to the responsible party.

Click Save. Another responsible party may be added by clicking Add or you may edit the existing responsible parties by clicking edit. To permanently delete a responsible party click Delete. If the responsible party has been linked to a charge, MBA will not allow you to delete that responsible party.

#### **Employment Info**

England and the

Enter the patient's employer information as well as other contact info into the appropriate fields.

Select employment status from the drop down list.

A contact name may be entered if there is a specific point of contact at the patient's place of employment. Any additional information may be entered in the 'Additional Information' field at the bottom.

After initially saving the patient's account, all information can be updated or edited at any time with the exception of things linked to charges or payments.

Empl	oyers	
Eile	Help	
	Name:	Southern System Sales
	Address 1:	1000 West Esplanade Avenue
	Address 2:	Suite 1001
	City, State Zip	Kenner LA 🔽 70065
	Phone:	(504) 505-6957
	Contact / Phone:	Philip Medford (504) 505-6900
	Fax #:	(504) 505-6901
	Comments:	Added Workman's Comp Resp Party for 8/07 - Added Workman's Comp Resp Resp Resp Resp Resp Resp Resp Res
	Created by:	MMSKWM Created: 11/28/2007 1:51:31 PM
	Modified by:	MMSKWM Modified: 11/28/2007 1:51:31 PM

Employer:	Southern System Sales-1	✓ Add Edit	Contact Name:	Philip Medford
Employer's Phone Number:	(504) 505-6957		Contact Phone Number:	(504) 505-6900
Employment Status:	Employed Full-Time	•	Additional Information:	Employeed 20 years



#### 4. Family

Enter the patient's mother and father's information in the blanks provided.

Enter the name of the patient's spouse in the space provided.

# **Add Family Members:** This function allows the user to add family members with MBA accounts to be linked with this patient's account.

e/Employer	5. Uther Info		
<sub>Eather</sub> Far	nily Members:		
	Head Of HouseHold	Last Name	First Name
	ME	DFURD	STEPHEN
	•		▶
_			
	Add Family Members	Set as <u>H</u> e	ad of Household
	<u>R</u> emove Family Members		<u>P</u> rint
		Eather Family Members: Head Of HouseHold ME	Eather       Family Members:         Head Of HouseHold       Last Name         MEDFORD         MEDFORD

**Head of the Household:** This function allows the user to set a different family member with an MBA account as the head of the household. This function may be used when there are multiple patients of the same provider that would like only one bill sent to the head of the household.

**Remove Family Members:** This function allows the user to remove family members from the list.

For example the patient you are currently entering is a minor and this patient's mother and grandmother are both patient's of the same provider. While the mother is the patient's technical guardian, all bills should be consolidated and sent to the grandmother. In this case, you would add the mother and grandmother as family members and then set the grandmother as the head of the household.

<u>1</u> .General <u>2</u> .Billing <u>3</u> .Insurance/Em	ployer <u>4</u> .Family <u>5</u>	5.Other Info
General Comments	×	Allergies
Current Medications	×	Drug Reactions
	MMSSMM MMSKWM	Created: 11/15/2007 3:37:19 PM Modified: 11/28/2007 1:40:56 PM

#### 5. Other Info

These fields are used for entering information related to the patient's account and treatment. These user defined fields include General Comments, Allergies, Current Medications, and Drug Reactions. These fields may also be viewed from tab 3 in the review module.

At the bottom of Tab 5 the user who first created this account and the user that last modified the account is listed with dates and times.

<u>a</u>	<b>MBA</b>	Add Insurance Ir	ıfo
	Patient Information: 7571 - STEPHEN MEDFORD		1



Patient Information: 7571 - STEPHEN MEDFORD				
<u>File M</u> odules <u>U</u> tilities <u>H</u> elp				
	Middle Name Last Name	Generation	Next Pt: <u>S</u> ave	
7571 STEPHEN	MEDFORD	<b>•</b>	<u>C</u> ancel	
SSN: Chart #:	Birth Date:	Age:	Print Cha Label	art
1.General 2.Billing <b>3.Insurance/Employer</b>	4.Family 5.Other Info			
Responsible Parties:			Print <u>P</u> atie Registrati	
Resp Party CD Description	Name	Phone Default RP Add	Print <u>R</u> out	ting
5 Workmen's Comp	Southern Systems Sales	Yes Edit	Slip	
	MEDFORD, STEPHEN	No 🕶 Delete		
Patient Insurance Plans:				
Insurance Co. Type Group # ID #	City St Zip	Eff Date Term Date Description Ma		
Aetna HMO PI 4534543 2354345	34 El Paso TX 79998-	1/1/2007 SELF 800 Edit		
		Delete		
Employment Info				
Employer:	✓ Add Edit	Contact Name:	-	
Employer's Phone Number:		Contact Phone Number:	-	
Employment Status:	•	Additional Information:	-	

#### **Patient Insurance Plans**

This function allows the user to add the patient's insurance information to the account. The primary insurance company is listed first and the secondary and tertiary insurances follow in the list. Any inactive insurances will be listed in red.

**Add**: This function will allow the user to add insurance information for this patient's account.

**Edit**: This function will allow the user to edit existing information associated with the insurance plans selected on the account.

**Delete**: This function will delete a selected insurance policy. The system will not allow the user to delete an insurance plan with any filing history, outstanding charges or payments attached to it.

Add or Edit will open the general tab.

Patient Insurance Information		<u>Save</u> Cancel
Genera 2.Comments 3.InsCardSide1	<u>4</u> .InsC	CardSide2 <u>5</u> .InsCardSide3 <u>6</u> .InsCardSide4
Insurance Plan:		▼ <u>A</u> dd <u>E</u> dit
ID Number:		Cardholder Information
Plan Number:		Relationship:
Group Number:		First, Middle & Last Name:
Resp Party: SELF - 1		Address 1:
Filing Order (1/2/3/4) ?: 1		Address 2:
Accept Assignment:	•	City, State Zip:
Signature on File (Y/N) ?: No		Date of Birth: Sex:
Effective Date:		Employer:
Termination Date:		
, , , , , , , , , , , , , , , , , , , ,		Signed Release of Info:
MC Secondary Type:	-	Signed Release Type:
Co-payment Information		Special Program:
C Lump Sum Amount		
C Percentage		Add'l Claim Data:
O Both Lump Sum & Percentage		Privacy (Y/N) ?: 🔲 No



1. GENERAL	1.Genera 2.Comments	] <u>3</u> .InsCardSide1 ] <u>4</u> .Ins	nsCardSide2 <u>5</u> .InsCa	rdSide3 <u>6</u> .InsCardSide4	
To add an insurance company that is not currently in the drop down list click Add. This will open the window shown below. With certain security permis-	Insurance Plan: ID Number: Plan Number: Group Number: Resp Party:	21st Century - 443 21 21st Century Health & Bene 21 AARP - 56 Av Adventist Risk Managemer AI	21ST CENT Private/Com ARP Private/Com ADVENTIST Private/Com	✓ <u>A</u> dd Claim Address PO Box 4397 Woodland H PO Box 5037 Cherry Hill N PO Box 740819 Atlanta G/ PO Box 4759 Silver Spring PO Box 30260 Tampa FL:	Edit
sions the button Edit will allow you to edit the existing insurance record from the master table.	Filing Order (1/2/3/4) ?: Accept Assignment: Signature on File (Y/N) ?: Effective Date:	Aetna HMO - 1 Ał Aetna PPO - 7 Ał Aetna Special Case Custon Ał Affinity Health Plan - 15 Ał Aftra Health Retirement Fur Ał	AETNA HMC Private/Com AETNA PPO Private/Com AETNA SCC: Private/Com AFFINITY Private/Com AFTRA Private/Com	r PO Box 981106 El Paso T. r PO Box 981106 El Paso T.	×
Insurance Plan Inf File <u>H</u> elp					
	ETNA HMO	Type: Private/Commeri Ins Group: Aetna re-Auth/Allowables <u>5</u> .User Defi	Add	Edit <u>C</u> ancel	
Claim Address Address Line 1: Address Line 2: City, State Zip:	PO Box 981106 El Paso	Refiling Addr Address Line Address Line City, State Z	e 1: e 2:	<u> </u>	

Fee Schedule:

Default Payment Code

Default Adjustment Code

STANDARD FEES

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Patients

#### 1. GENERAL

Contact Person:

Main Phone #:

Fax Phone #:

Claim Phone #: EDI Phone #:

(800) 624-0756

Enter the **Insurance Plan Name and Description** into the fields provided. Select the **Insurance Type** and insurance group from the drop down list. The **Ins Group** field is user defined and any group can be added to help filter these insurances for reporting.

Enter the **Claim and Refiling Addresses**. The contact person and claim phone numbers can be listed below.

Select the Fee Schedule from the drop down list

**Default Payment Code:** Enter the payment description that should be associated by system default with this insurance plan when posting payments for a patient account with this plan attached to it.

Default Adjustment Code: Enter the adjustment description that should be associated by system default with this insurance when posting adjustments for a patient account with this plan attached to it.





insurance Plan I	nformation							
<u>File H</u> elp								
Insurance Plan:	Aetna HMO			Type:	Private/Commerical Insurance	e 🔻	9	jave
Description:	AETNA HM	)		Ins Group:	Aetna	✓ Add Edit		ancel
<u>1</u> .General <u>2</u>	.Plan Info	<u>3</u> .Claim Info	] <u>4</u> .Pre-	Auth/Allowables	<u>5</u> .User Defined <u>6</u> .0	Comments )		
Pri Accept As	signment:	Only what insur	ance allow	/s 🔻	Participating Provider?	□ No		
Sec Accept A	ssignment:	, 		-	No Auto Sec HCFA?	🗖 No		
Timely Filing L	.imit (In				Medicare Crossover?	🗖 No		
Days):					Ref. Doctor Required?	🗖 No		
Anest, Time I								
Anest. Claim I Medigap Code				<u>•</u>	Submit Signed Release Form with Claim?	No No		
TPL #:					Capitation Plan?	🗖 No		
1 PL #:		J						

#### 2. Plan Info

Pri Accept Assignment: Select according to office policy when this insurance plan is used as primary on the account.

Sec Accept Assignment: Select according to policy when this insurance plan is used as secondary on the account.

**Timely Filing Limit:** Enter the number of days the billing agent has to file claims for this insurance company before they are considered unpayable due to timely filing limitations.

**Anesth. Time Interval:** Choose the corresponding claim units from the drop down box for the Anesthesia claims (if applicable) for this insurance company.

**Anesth. Claim Units:** Choose the corresponding claim units from the drop down box for the Anesthesia claims (if applicable) for this insurance company.

**Medigap Code:** Either choose the corresponding number from the list in the drop down box or enter the code manually in the field provided. \*These codes are assigned by Medicare for automatic secondary crossover filing.

**TPL:** Enter (if applicable) the federally assigned Third Party Liability number for this insurance company.

**Participating Provider:** Check the box if the providers in the practice are participating providers for this insurance company.

**No Auto Sec HCFA:** Check the box if **no** HCFA is wanted to automatically print when posting an ERA for the insurance company being added.

**Medicare Crossover:** Check the box if the insurance is a Medicare Crossover company.

Referring Dr Required: Check the box if this insurance company requires a referring Dr for all charges submitted.

**Submit Signed Release:** Check this box if a signed release from Form with Claim should be sent with every claim sent to this insurance company.

Capitation Plan: Check this box if the insurance company has a capitation plan.





#### 3. Claim Info

File Claims: Choose the corresponding answer (Electronic, Paper, None) from the drop down box. This option tells the system that claims with this insurance attached to it usually go to the claims offices this way. The option may be overridden in the charge screen.

**Type of Processing:** If the file claims code is Electronic, choose the correct processing type for the insurance plan.

le <u>H</u> elp			
Insurance Plan: Aetna HMO	Туре:	Private/Commerical Insurance	▼ <u>S</u> ave
Description: AETNA HMO	Ins Group:	Aetna	✓ Add Edit <u>C</u> ancel
1.General 2.Plan Info	3.Claim Info 4.Pre-Auth/Allowable	es <u>5</u> .User Defined <u>6</u> .Com	ments
File Claims:	ectronic 💌	Clinic Prov #	•
Type of Processing:	▼	Primary Doctor Prov #	<b>.</b>
NEIC Payer:	•	Referring Doctor Prov #	-
	054	Bill as Clinic	□ No
Default Claim Form:	4S-1500 💌	Print Provider # in 24k	🗖 No
Print Amt Paid Pri Claim?	□ No	Print SSN in Box 25?	🗖 No
Print Amt Paid Sec Claim?	□ No	Suppress PIN from Box 33?	□ No
Suppress Diag Decimal on Clair	n? 🗖 No	Print Ref Doc Prov No In Place of Pri Doc	I No
Group Claim Charges By Pri Dia	ag? 🗖 No	Cardholder MUST = Patient	🗖 No
Submit NC CPT? Send Secondary Claims via ED:	□ No I? □ No	Use Clinic Name In Box 31	□ No

**NEIC Payer or Insurance Payer #:** Select the NEIC Payer or Insurance Payer # from the drop down list. If you do not see the correct code in the payer dropdown, then manually enter it in the manual field. NOTE: Even if you see a similar name match in the payer dropdown, always check to make sure the number is correct.

**Default Claim Form:** Choose the corresponding answer from the drop down box. This option tells the system which claim for to use when printing claims.

**Clinic Provider#, Primary Doctor Provider #, Referring Doctor Provider #:** If you want to override the default settings for printing claims, select the applicable choices from the drop down list.

Check the remaining option boxes yes when applicable.

<u>File</u> Help	4. Pre-Auth/Allowables
	Check the instances when pre-authorization is required. Enter the <b>Pre-Authorization</b> <b>Phone #</b> as well as <b>Eligibil-</b> <b>ity Phone #</b> in the fields provided. In the field provided enter any <b>Pre-Authorization</b> <b>Comments</b> . <b>Payment Information</b> : En- ter the percentage and dollar amounts that apply to the insurance policy.





Insurance Plan Information	
<u>Eile H</u> elp	
Insurance Plan: Aetna HMO	Type: Private/Commerical Insurance  Save
Description: AETNA HMO	Ins Group: Aetna 💌 Add Edit Cancel
1.General 2.Plan Info 3.Claim Info 4.F	Pre-Auth/Allowables 5.User Defined 6.Comments
Tax ID Tag: A User Defined 2: User Defined 3: User Defined 4: User Defined 5:	User Defined 6: User Defined 7: User Defined 8: User Defined 9: User Defined 10: AETNA HMD

#### 5. User Defined

**Tax ID Tag:** In the instance that the insurance company requires a code to be added to the provider's tax id for claims to be filed, enter it in this field.

Other fields may be used as needed for special claims setup and other user defined needs.

Insurance Plan Information					
<u>File H</u> elp					
Insurance Plan: Aetna HMO		Type:	Private/Commerical Insurance	•	<u>S</u> ave
Description: AETNA HMO		Ins Group:	Aetna	✓ Add Edit	<u>C</u> ancel
<u>1</u> .General <u>2</u> .Plan Info <u>3</u>	Claim Info   <u>4</u> .Pre-	Auth/Allowables	5.User Defined 6.Com	nents	
	Created by: MDO Modified by: MDO		eated: 11/8/2007 3:23:46 / dified: 11/8/2007 3:23:46 /		X

#### 6. Comments

Enter any comments related to this insurance plan.





#### Insurance Plan:

Select the appropriate insurance plan from the drop down list. If security access permits, the user may **ADD** a new plan to the main data base or **EDIT** an existing plan.

**ID Number:** Patient's insurance ID #.

Plan Number: Patient's plan number.

Group Number: Patient's group #.

**Responsible Party:** Select the associated responsible party from this list. The Responsible Party list may be edited in Ins/Employer tab.

atient Insurance						
ile <u>U</u> tilities <u>H</u> elp						
Patient Insurance	Information				<u>S</u> ave <u>C</u> ancel	
1.Genera 2.Comments	] <u>3</u> .InsCardSide1	<u>4</u> .InsCard	dSide2 <u>5</u> .InsCardSid	e3 <u>6</u> .InsCardSide	4	
Insurance Plan:				▼ <u>A</u> dd	<u>E</u> dit	
ID Number:			Cardholder Information			
Plan Number:			Relationship:		_ <u> </u>	
Group Number:			First, Middle & Last Na	me:		
Resp Party:	SELF · 1 💌		Address 1:			
Filing Order (1/2/3/4) ?:	1		Address 2:			
Accept Assignment:		•	City, State Zip:			
Signature on File (Y/N) ?:	□ No		Date of Birth:		Sex:	
Effective Date:			Employer:			
Termination Date:			Signed Release of Info:	[	-	
MC Secondary Type:		•	Signed Release Type:	I		
Co-payment Information O Not Applicable			Special Program:		<b>•</b>	
C Lump Sum Amount			Add'l Claim Data:			
O Percentage			Addi Claim Data.	<u> </u>		
○ Both Lump Sum & Pe	ercentage		Privacy (Y/N) ?:	🗖 No		

**Filing Order:** This number will default based on the insurance company's order in the list as well as effective and termination dates. If an incorrect filing order number has been assigned to an insurance company you may change the filing order number manually.( For example: If in the list above, United Healthcare should have been listed first as the primary insurance, but was mistakenly listed as the secondary after Medicare, the user may select Medicare, click edit, and type the number 3 in the filing order. This will automatically make United Healthcare primary and Medicare the secondary.) The proper way to control the filing order is by setting the effective and termination dates.

Accept Assignment: Select the appropriate assignment from the drop down list.

**Signature on File:** Check the box if the patient's signature is on file (corresponds to boxes 12 and 13 on CMS-1500). This must be checked to Yes in order for the claim to be sent out electronically.

**Effective Date / Termination Date:** Enter the effective date and termination of the insurance policy. These dates will automatically affect the filing order. Once an insurance plan has reached its termination date this plan will be listed in red to indicate it cannot be used to file claims that fall outside the dates.

MC Secondary Type: Select the appropriate code and description from the drop down for Medicare Secondary claims.

**Co-Payment Information:** Check the applicable co-payment information.

Signed Release of Info: Select the appropriate type from the drop down list.

Signed Release Type: Select the appropriate type from the drop down list.

Special Program: Select the appropriate type from the drop down list.

**Medicare Secondary Type:** Select the appropriate type from the drop down list. This is used only for filing Medicare-Secondary claims electronically.

Additional Claim Data: This is a user defined field.

Privacy (Y/N) ?: Check the box to select yes when applicable.3



<u>20</u>
Patients

	atient Insurance							
MC Secondary Type	<u>File Utilities H</u> elp							
ne secondary rype	Patient Insurance Information							
Codes 12 - 47 are			<u>C</u> a	ncel				
listed.	1.Genera 2.Comments	<u>3.InsCardSide1 4.InsCard</u>	ISide2 <u>5</u> .InsCardSide3 <u>6</u> .InsCardSide4					
There are two codes	Insurance Plan:	Aetna HMO - 1	Add Edit					
There are two codes		235434534	Cardholder Information					
that are the most com-	ID Number:		Relationship: Self					
monly used and most	Plan Number:	34543543	First, Middle & Last Name: STEPHEN	MEDFORD				
likely to be approved by	Group Number:	4534543	Address 1:	1.001010				
MSP.	Resp Party:	SELF - 1	Address 2:					
1151.	Filing Order (1/2/3/4) ?:	1						
The first code is 12 for	Accept Assignment:	Only what insurance allc 💌	City, State Zip:					
	Signature on File (Y/N) ?:	Ves Ves	Date of Birth:	Sex:				
patients over 65.	Effective Date:	01/01/2007	Employer:					
The second and is 42	Termination Date:		Signed Release of Info: 🛕 👻					
The second code is 43	MC Secondary Type:							
for patients under 65.	Co-payment Information-	M Description	Signed Release Type: Signed signature author					
	C Not Applicable	12 MSP Working Aged Beneficiar	y or Spouse with Employer Group Heal					
The remaining codes	C Lump Sum Amount	13 MSP End-Stage Renal Disease 14 MSP, No-fault Insurance includ	Beneficiary in the 12 month coordinal					
are rarely used but	C Percentage	15 MSP WorkerÆs Compensation						
available as needed.	Both Lump Sum & P	16 MSP Public Health Service (PH 41 MSP Black Lung	15) or Uther Federal Agency					
		42 MSP Veteran/Es Administration						
		43 MSP Disabled Beneficiary Und	er Age 65 with Large Group Health Pla 🗸					
		,	·					

#### **Cardholder Information**

**Relationship:** Select the relationship the patient has to the primary cardholder. If Self, stop here and the patient's name will auto populate.

If different than self enter the Cardholder's information in the appropriate fields. Be sure to include the date of birth to avoid claim rejections.

If the primary cardholder's address is the same as the patient's click the 'Same As Patient' box in the upper right hand corner to default to the information from the General tab of the patient record. There are also fields to enter the cardholder's sex and employer.

- Cardholder Information				
Relationship:	Spouse	•		Same As <u>P</u> atient
First, Middle & Last Name:	Jane	Kris	Doe	
Address 1:	1000 Dove Aven	ue		
Address 2:				
City, State Zip:	Medford	NJ 💌	10015	
Date of Birth:	02/01/1976	Sex	Female	•
Employer:	Self-employed			





Patient Insurance	
Ele Utilities Help	
Patient Insurance Information Save	2. Co
1.Genera 2.Comments 3.InsCardSide1 4.InsCardSide2 5.InsCardSide3 6.InsCardSide4	This
	which inforr the ir
Created by: MMSKWM Created: 11/14/2007 7:40:18 PM	
Modified by: MMSKWM Modified: 11/14/2007 7:40:18 PM	

#### 2. Comments

This is a user defined field in which the user can enter any information associated with the insurance.

	Patient Insurance
	<u>File Utilities Help</u>
	Patient Insurance Information
е	Cancel
C	1.Genera 2.Comments 3.InsCardSide1 4.InsCardSide2 5.InsCardSide3 6.InsCardSide4
	Scan

### 3. Insurance Card Side (1, 2, 3, and 4)

Tabs 3, 4, 5 and 6 are used for scanning and storing the patient's insurance card's images.





#### **Schedule Set Up**

Before utilizing the MBA Scheduler, the system administrator must first set up each provider under the schedule set up option.

Click the Schedule Set Up Button or use the keyboard shortcut Alt-S to begin.

This screenshot shows six providers and one nurse setup individually and a resource to be able to view all schedules at the same time on one screen for a multi-provider view.

💐 MB	i, MBA - Version 4.9.06 - Schedule Appointments							_ 🗆 🗡					
									AL	L DOCS			
	Janu	Jary		• •	200	8		Ô	Ś	Ś	8	٢	
Sun	Mon	Tue				Sat		Stephen Adler	Maureen E	Veronica B	Anjani K	Renee E	
		1	2	3	4	5		_	Brogan -	Delaney	Dubey	Garrick	
6	7	8	9	10	11	12		Ø	Ø				
13	14	15	16	17	18	19		Michael D Klein	Nurse Nurse	ALL DOCS			
20	21	22	23	24	25	26							
27	28	29	30	31									
						h							
Next <u>Avail Appt</u> <u>Print Schedule</u>				ł									
<u>Find Pt. Appts</u> <u>Schedule Set Up</u>													
Print Waiting List Export To Outlook													
	Default To Last Schedule Selected										<u></u> lo	se	

1BA - Version 4.9.06 - Print Insurance On Scheduler Report									
	Available Doctors Add								
DoctorID FirstName	MiddleName	LastName	Generation	<b>_</b>	000				
1 Stephen		Adler		-	Edit				
2 Maureen	E	Brogan							
3 Veronica	В	Delaney			Close				
4 Anjani	K	Dubey			-2				
5 Renee	E	Garrick							
6 Michael	D	Klein		-					
Sunday OFF Monday Off Tuesday 10:00 AM	Dut Sunday OFF Monday Off Tuesday 12:	00 PM Tues	lay Off day Off nesday Off	<u>Save</u> Out Sunday Monday Tuesday Wednesday Thursday	Cancel				
	Friday Off			Friday	Off				
			· ,						
Saturday Off	Saturday OFF	F Satu	rday OFF	Saturday	OFF				

#### Add and Edit buttons

After opening "Schedule Set Up" the set up window will appear. This window is used to make all changes associated to the appearance, timetable, and preferences of each provider.

When setting up a provider for the first time, click the Add button with the row selected for the doctor you would like to add to the schedule.

This will allow you to input the providers specified information including the regular schedule clinic hours.





#### 1. Appt Times

Next click on the row of the provider you would like to setup and click the Edit button. You now have the option to specify time parameters of the schedule as well other preference options.

Listed under Tab 1. Appt Times you will find columns labeled **"In" and "Out"**. These boxes are labeled according to Sunday-Saturday and coordinate with the times and days that will be included in your schedule. Feel free to create the schedule times according to what best suits your needs. When entering times in these fields please use the format as it is detailed in the example below. Days that will not be included in your schedule should be listed as **"OFF"**.

To setup a scheduled lunch break for any day enter the time the lunch will start in the first "Out" column and the time the lunch will end in the second "In" column. Shown below is a lunch break from 12:30 pm to 2:00 pm on Monday only.

Also selected below is the **ALL DOCS** resource which will show a multi-provider view with clinic hours ranging from 9:00 am to 6:00 pm on Monday and 9:00 am to 4:00 pm Tuesday through Friday.

Each individual provider schedule will match the schedule setup specifically for them and does not have to match the ALL DOCS schedule below. Also at anytime the schedule can be overrode using the override default schedule info feature allowing times to be blocked off for vacation, lectures, procedures, or anything else that may need to change from the regular schedule.

IBA - Version 4.9.06 - Print Insurance On Scheduler Report								
	Available Resources Add							
ResourceID ShortDescription			nDate CreationUserID					
1 ALL DOCS		0 /2007 10:33:	39 AM MMSSMM	72( <u>E</u> dit				
In ALL DOCS     In ALL DO								
SundayDFFMonday09:00 AMTuesday09:00 AMWednesday09:00 AMThursday09:00 AMFriday09:00 AM	Dut Sunday OFF Monday 12:30 Pl Tuesday 04:00 Pl Wednesday 04:00 Pl Thursday 04:00 Pl Friday 04:00 Pl Saturday OFF	M Monday M Tuesday M Wednesday M Thursday M Friday	02:00 PM Mo OFF Tuc OFF We OFF Thu OFF Fric	nday OFF nday 06:00 PM esday OFF ednesday OFF				





#### 2. Additional Setup

In tab 2, you will find additional options to further customize the schedule depending on the provider's needs.

(#1) Default Number of Appointments: This option allows you to set the number of columns on the daily schedule. The default number of columns is two so if you select more than two you will need to save and then return to editing for the additional columns to appear for title and color editing. As shown below there are eight default number of appointments which creates eight columns. The default name of the appointment column is shown below. You may change the name and then double click to change the background color.

(#2) Number of Lines To Display Per Row: This option adjusts the number of lines per row listed in the daily schedule. For larger fonts increase the number of lines per row. If you want to see more of the day with a smaller font keep the setting between 1 and 3 columns.

**(#3) Print Insurance / Print Chart Number on Scheduler Report:** These two boxes affect the way the daily schedule reports are formatted to print including the insurance company and/or the patient's chart number if desired.

(#4) Blank Line On Scheduler Report: This feature allows an extra line to be printed between patients located on the daily schedule when printed.

**(#5)** Group Schedule Report by Column: Printed schedule reports can be divided according to the column that under which the appointment falls . (see #1)

**(#6) Time Increments:** The entire schedule may be formatted according to how often the provider would like to see patients or schedule appointments. Once the increment is set for the provider, this option will no longer appear in schedule set up for that provider and any changes to time increments would need to be made by support staff.

© Show Doctors C Show Resources		<u>S</u> ave <u>C</u> ancel
1.Appt Times	2.Addtl Setup	
Default Number of Appointments		
(#1) 8 ÷	Col Title/Color (Dbl Click on field to select column ba	ckground color)
Number Of Lines To Display Per Row	Doc Col ID ID Column Title	
(#2)	Column 1 Appointment 1	
-Time Increments	Column 2 Appointment 2	
(#6)	Column 3 Appointment 3	
<ul> <li>5 Minutes</li> <li>10 Minutes</li> </ul>	Column 4 Appointment 4	
© 15 Minutes	Column 5 Appointment 5	
20 Minutes	Column 6 Appointment 6	
30 Minutes	Column 7 Appointment 7	
<ul> <li>Print Insurance On Scheduler Report</li> <li>Chart No On Scheduler Report</li> </ul>	(#3) Column 8 Appointment 8	
Blank Line On Scheduler Report	(#4)	
Group schedule report by Column	(#5)	





One of the key features of MBA Scheduler is the flexibility to customize it according to your specific needs. These program options allow you to include only the features that best compliment your schedule.

#### Utilities

Additional Schedule Options can be found in the top menu under "Utilities".

#### **Program Options**

Then select "Program Options".

#### 4. Scheduler/Superbills

To access the additional schedule options, select tab 4. Scheduler/Superbills

Then check or uncheck the options you need to customize your scheduler. If Routing Slip 2nd page is Yes, select the number of days of history you want included on that second page.

Eile	M <u>o</u> dules	<u>Maintenance</u>	Reports	Utilities	Help
				Applic	ation Settings
				Secur	ity
				Printe	er Options
				Printe	er Setup
				Progr	am Options
				<u>B</u> acku	ıp/Restore Databases
				Expo	rt to MDDictate
				Expo	rt Filtered Patients
				Impor	rt From Experior
				Impor	rt Charges from EMR^2
				Brow	se EMR Charges
				Check	k For MBA <u>U</u> pdate
				Merge	e Duplicate Records
				Impo	rt MIS Fees
				Upda	te Blank DeletedBatchID fields
				Run (	Query
				MBA 1	Terminal

		<u>S</u> ave	<u>C</u> ancel
s   <u>4</u> . Sche	eduler/Superbills		
🔽 Yes	Include rescheduled ar	nd no show in Appt His	t? 🔽 Yes
🔽 Yes			
□ No			
0			
No No			
No			
🔽 Yes			
🗖 No			
🔽 Yes			
	<ul> <li>✓ Yes</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> </ul>	✓ Yes       Include rescheduled ar         ✓ Yes       No         ○ No       ○         ✓ Yes       ○         ✓ Yes       ○         ○ No       ✓         ✓ Yes       ○         ○ No       ○	s <u>4. Scheduler/Superbills</u> Ves Yes No No Yes No Yes No Yes No





Below is an example of the second page of a routing slip with 30 days of history.

Jeffrey Honig (PT ID 797)	CONTROL NO: 170						
RECENT CHARGES AND DIAGNOSIS							
RECENT CHARGES IN PAST 30 DAYS							
DR: 1 - 12/12/2007 Office/op Visit, Est Pt, 2 Key Componen99213	\$210.00						
DR: 1 - 11/19/2007 Postoperative Follow-up Visit, Include 99024	\$0.00						
DR: 1 - 11/12/2007 Postoperative Follow-up Visit, Include 99024	\$0.00						
RECENT DIAGNOSIS IN PAST 30 DAYS							
TRIGGER FINGER 727.03							
CVRRENT MEDICATIONS							
ALLERGIES							
DRVG REACTIONS							
PATIENT ALERT							
(None)							
BILLING NOTES							
(None)							
COMMENTS							
DUE FROM PATIENT: \$0.00							

DUE	FROM	INSURANCE:	\$3,182.00
тота	AL DUE	G ::	\$3,182.00

				<u>S</u> ave	<u>C</u> ancel
<u>1</u> . General ] <u>2</u> . Transactions ] <u>3</u> . Claims	: ) <u>4</u> . So	heduler/Superb	ills )		
Include Non-Pt Appts On Schedule Report?	□ No	Include re:	scheduled and n	o show in Appt Hist	? 🔽 Yes
Allow Past Appointment Save?	🔽 Yes				
Routing Slip 2nd page?	🗹 Yes				
Number Of Days History On Superbill 2nd Page:	30				
Change Superbill Type On Print?	🗌 No				
Print Patient Registration With Each Superbill?	🗖 No				
Print Pt-Owed Bal Only On Routing Slip?	🗆 No				
Suppress Billing Comments on Superbill?	🗖 No				
Warn user if patient is scheduled for different doctor his primary	□ No				





÷	Nove	mb	er	÷	200	9
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					
Ne	st <u>A</u> va	ail Ap	pt	<u>P</u> rin	t Sch	edule
Find Pt. Appts Schedule Set Up						
Prin	it <u>W</u> ai	ting L	ist	Ехро	t To l	Dutlool
De	fault T	o Last	Sched	ule Sel	ected	

**Next Avail Appt Next Available Appointment**: This function will take you directly to the next available appointment slot.

- **Eind Pt. Appts** Find Patient Appointment: To search for an appointment that a patient already has scheduled, click on the "Find Pt Appt" button. This will bring up the patient search window. Upon locating the patient, the appointment list window will come up. Then select the appointment you are looking for in the appointment list window. Once you have selected it, click on find appointment. This will allow you to edit and view the appointment.
- **Print Waiting List Print Waiting List**: This function allows you to print a list of all the patients waiting for an earlier appointment. You can sort this report by patient name or patient ID#.
- **Print Schedule Print Schedule**: This allows you to print a schedule and set date parameters for the schedule printed.
- **Schedule Set Up**: Before utilizing the MBA Scheduler, the system administrator must first set up each provider under the schedule set up option.
- **Export To Outlook**: This button will export the schedule in view to your Microsoft Outlook Calendar. You have the opportunity to set the date and column parameters as well as include non patient appointments.
- Default To Last Schedule Selected Default To Last Schedule Selected: When this is checked, the schedule program will open directly to the current day's daily schedule of the last doctor that the user's computer had been scheduling. This bypasses the first form where you must choose a specific scheduler.



**<u>Step 1</u>**: Double-click the provider or resource with which the appointment should be made. The icon will appear as a clock for providers and a graph for resources. You can also left click once on the provider or resource desired and then double click on the date you would like the appointment scheduled.

ALL DOCS	6		•	<m <\<="" th=""><th>/_<d< th=""><th>Thu</th><th>i Aug 2</th><th>21, 2008</th><th>D&gt; W&gt; M</th><th>&gt; Chk In</th><th></th><th><b>Ⅰ</b></th><th>August 2008</th><th>•</th><th><u>C</u>lose</th></d<></th></m>	/_ <d< th=""><th>Thu</th><th>i Aug 2</th><th>21, 2008</th><th>D&gt; W&gt; M</th><th>&gt; Chk In</th><th></th><th><b>Ⅰ</b></th><th>August 2008</th><th>•</th><th><u>C</u>lose</th></d<>	Thu	i Aug 2	21, 2008	D> W> M	> Chk In		<b>Ⅰ</b>	August 2008	•	<u>C</u> lose
C Provid	ler 🖲 Re	source O I	vlulti ⊆ s	verride de ched info:	<sup>fault</sup> 🗖 N	lo Locatio		y Name		View • Day	C Week	Sun Mon 27 28	Tue Ved Thu 29 30 31 5 6 7	Fri Sat 1 2 8 9	Refresh
<u>N</u> ex	et	Confir <u>m</u> ee		t <u>A</u> vail Appt	<u>E</u> xport T Excel	o Print	S Bradh DCI Bi	urst Office radhurst Dialysis		1	1	10 11 17 18 24 25	12 13 14 19 20 21 26 27 28	15 16	
<u>M</u> ove /	Appt	No <u>S</u> how		nd Pt Appt	Export T Outlook			radhurst Dialysis radhurst Dialysis radhurst Dialysis	Clinic Inc Office	1	5 1 2	31 1	2 3 4 g: 11/28/2007	5 6	
OL ITLE	DR. ADLER	DR. BROGAN	NURSE	DR. DUBEY	DR. GARRIC	DR. KLEIN	nıl Transı	s Memorial Hospi plant Office		22	4 -				ŀ
2:00 pm							Westo	chester Artificial K chester Artificial K	idney Center 1 idney Center 22 idney Center 55	6					
2:15 pm							Westo	chester County Ja chester County Ja	ail Office	1	1				
2:30 pm							Westo	chester Medical (	Center DCI 65	Ē	5 🚽				
2:45 pm															
:00 pm															
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:30 pm															
:45 pm															

**Step 2:** Verify the date using the day, week and month arrow keys if needed to select the date of the appointment to be scheduled.

ichedules

**Step 3:** Upon arriving on the appropriate date, double click on the time slot the appointment should be in. Or to select a larger time slot, click on the beginning time and drag the cursor down to the end time as shown in blue in the Nurse column to the left. Then click Next.

The Day View of the multiple provider schedule is shown to the left.

Selecting "Day View" or "Week View" will change the way appointments are viewed in the window.

Any time slots marked "OFF" in schedule setup will not appear in either view of the schedule.

You can use the override default sched info to make changes or as shown to the right use non-patient appointments to block of specific time periods.

💐 ALL DOC	5 - 3/20/	2008															
Actions Pri	nt																
ALL DOCS			•	<m <w<="" td=""><td><d< td=""><td>Th</td><td>u Mar 2</td><td>0, 2008</td><td>Do</td><td>W&gt;</td><td></td><td></td><td>ik <u>O</u>ut</td><td>•</td><td>March 2</td><td>008</td><td>▶</td></d<></td></m>	<d< td=""><td>Th</td><td>u Mar 2</td><td>0, 2008</td><td>Do</td><td>W&gt;</td><td></td><td></td><td>ik <u>O</u>ut</td><td>•</td><td>March 2</td><td>008</td><td>▶</td></d<>	Th	u Mar 2	0, 2008	Do	W>			ik <u>O</u> ut	•	March 2	008	▶
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<u>N</u> ex <u>M</u> ove A		No <u>S</u> hov	A	nd Pt appt	Excel Export T Outlool	0   Prin	t <u>R</u> eminde	Re	t Sched minder etters	Chg Font	No O	f Pt Appts	: 0	16 17 30 31	18 19 2160 1 2 1ay: 11/28/20	20 21 /eek²Vi 007	e €¶V
	Thu	Thu	Thu	Thu	Thu	Thu	Thu	Thu	Fri	Fri	Fri	Fri	Fri	Fri	Fri	Fri	Sat
COL 9:00 am 9:15 am 9:45 am 10:00 am 10:15 am 10:45 am 11:45 am 11:15 am 11:30 am	DR.	DR.	NURSE	DR. BLOCKE	DR.	DR.	DR.	DR.	DR.	DR.		BLOCKE	DR.	DR.	DR.	DR.	DR.
12:15 pm	BLOCKE D - No Office Hours	BLOCKE D - No Office Hours	BLOCKE D - No Office Hours	D - Medicine Service - MEDICIN E SERVICE	BLOCKE D - No Office Hours	BLOCKE D - No Office Hours	BLOCKE D - No Office Hours		BLOCKE D - No Office Hours - HOLIDA Y	BLOCKE D - No Office Hours - HOLIDA Y	BLOCKE D - No Office Hours - HOLIDA Y	D - Medicine Service - MEDICIN E SERVICE	BLOCKE D - No Office Hours - HOLIDA Y	BLOCKE D - No Office Hours - HOLIDA Y	BLOURL D - No Office Hours - HOLIDA Y		

# Make Appointment



MBA - Version 4.9.06	- Schedule Appointment Pa	tient Sear	ch
<u>F</u> ile <u>H</u> elp			
Recently <u>A</u> ccessed:		<b>•</b>	<u>о</u> к
Last Name:			<u>C</u> ancel
First Name:			
Middle Name:			<u>A</u> dd
<u>OR</u>			<u>N</u> on-Patient Appointment
Patient Number: OR	7264		rippointmont
Social Security No.: OR			
Phone <u>N</u> umber: <u>OR</u>			
Birth <u>D</u> ate: <u>OR</u>			
Chart Numbe <u>r</u> : <u>OR</u>			
Superbill Ctrl No.:			

**<u>Step 4</u>:** After clicking Next in Step 3, the patient search form will load giving you various choices.

- At this point you may select a patient by utilizing the available fields to search for an existing patient account. This will take you to the established patient window.
- A Non-Patient Appointment can be entered.
- Also, you can add a <u>new</u> patient by selecting the Add button.
- This will bring up the New Patient window. Enter the patient's information and click "Save".
- The only required fields are name and phone number. Primary doctor is only required when the patient is added in the patients module. Once the appointment is made, the patient record can be updated at anytime. If an appointment is not made, MBA will not store the name and phone number as a new patient.

New Patient					
<u>File M</u> odules <u></u>	<u>J</u> tilities <u>H</u> elp				
Patient #:	Title First	Name Middle I	Name Last N	ame	Generation
7633					<b>•</b>
SSN:	Chart #	t;	Birth Date:	Age:	
<u>1</u> .General	2.Billing ] <u>3</u> .Insurar	nce/Employer <u>]</u> <u>4</u> .Fa	mily <u>5</u> .0therInfo	<b>1</b>	
- Contact Info: - Home Phone:		Mailing Add Address Lin			In case of Contact:



**<u>Step 5</u>**: Once the correct patient appears in the window, you have the option to update the patient's information using the "Update" button. **(#1)** 

View other appointments in the "Other Appointments" window. **(#2)** 

Click "Make Appointment". **(#3)** This will take you to the appointment info window.

MBA - Version 4.9.06 - Established Patient	
Patient Information	- Mailing Address
Last Name Maxey	Address 1 200 Gator Drive
First Name Kenneth	Address 2
Patient ID # 7628	City, State Zip Miami FL 💌 32423
Birth Date Month 01 Day 25 Year 1973 Age 34	County
SSN # 🔽 - 📃 -	Contact Information
	Home Phone (318) - 555 - 1057
(#1) Update	Business Phone (564) - 555 - 5584
Other Appointme	nts For This Patient
(#2) 1/14/2008 10:00:00 AM H	
12/10/2007 9:15:00 AM C	onsult
	(#3)
<u>M</u> ake Ap	ppointment <u>C</u> ancel

Once the Update button is clicked the fields will open up as shown below allowing changes to be made.

MBA - Version 4.9.06 - Established Patient	
Patient Information	Mailing Address
Last Name Maxey	Address 1 200 Gator Drive
First Name Kenneth	Address 2
Patient ID # 7628	City, State Zip Miami FL 💌 32423
Birth Date Month 01 Day 25 Year 1973 Age 34	County Ouachita
SSN # 111 - 11 - 1111	
33N # [111 - [111 - [111	Contact Information
	Home Phone (318) - 555 - 1057
<u>O</u> K <u>C</u> ancel	Business Phone (564) - 555 - 5584

Click OK to save the revisions.

MBA - Version 4.9.06 - Established Patient	
Patient Information         Last Name       Maxey         First Name       Kenneth         Patient ID #       7628         Birth Date       Month       01       Day       25       Year       1973       Age       34	Mailing Address         Address 1       200 Gator Drive         Address 2
SSN # 111 - 11 - 1111 Update	Contact Information           Home Phone         (318) - 555 - 1057           Business Phone         (564) - 555 - 5584

# Make Appointment

MBA - Version 4.9.06 - APPT INFO: Kenneth Maxey - 7628, DOB: 1/25/1973, 55M	: N/A, CHART NUMBER: N/A
Eile	
Image: Description         Image:	Image: Second
Kenneth Maxey - 7628     Edit Pt Info       Home Phone:     (318) 555-1057       Business Phone:     (564) 555-5584       Waiting List for Earlier Appt	Veronica B. Delaney, MD         From Time         10.15 AM           Wed Nov 28, 2007         Add         Sub         To Time         10.30 AM
Reason: Add Edit Comments:	ApptDate     StartTime     Reason     NoS     SchedName     Comme       01/14/2008     10:00 AM     Hosp Labs Only     Nurse Nurse     10:00 AM       12/10/2007     09:15 AM     Consult     Stephen Adler
Ni     Place of Syc:       Ref Doc:     Incident ID:       Incident ID:     Incident ID:       Pre Auth #:     Visits Remaining:	▲         ▲           1         Aetha PP0         0.00%         \$0.00
Copay       Add       Edit       Amt:       Pmt Type:       Check/Auth #:         Image: Second state       Image: Second state       Image: Second state       Print Receipt         AR For This Doc Only       Include Family Charges       Print Receipt         Please click here for Patient E	Balance information

#### Step 6:

- All available appointment information can be added in this window.
- In the upper left hand corner the patient's name, account number and phone numbers are listed.
- There is also a checkbox that can be selected to add the patient to a waiting list for an earlier appointment. (See Calendar Window Functions Page for list printing instructions.) You can also edit the patient's info using the 'Edit Pt Info' button.
- In the upper right hand corner the date and time of the appointment are listed. To add or to subtract additional time to the appointment simply click the 'Add' or 'Sub' buttons.
- Past appointments as well as all insurance information associated with the patient are located in the windows on the right.
- Copays can be entered by selecting the Copay batch from the Batch # drop down list or by adding a Copay batch by clicking the 'Add' button. Then enter the Copay amount, select payment type from the drop down list, and enter the Check/ Auth# if applicable. You can also print a receipt for the Copay to give to the patient by clicking the 'Print Receipt' button.
- Click 'Please click here for Patient Balance Information' at the bottom to see patient's current AR. You can also include all family charges by checking that box or view the AR for only the scheduled doctor for this appointment.

AR For This Doc Only	Amt: P	mt Type:	Check/Auth #:	-		Eligibility Info
	Current	31 to 60	61 to 90	Over 90	Unapplied	Total
Totals	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	



Detl	Reason:	Add Edit
<u>1</u> .Appt Detl		A
2.Addtl Detl 🥤	[	<b></b>
ddtl D	Resp Party:	SELF - 1
2.A	Place of S <u>v</u> c:	<b></b>
۲Ĭ	Ref Doc:	Add Edit
<u>3</u> .Privacy	Incident ID:	Add Edit
3.P	Pre Auth #:	Visits Remaining: of

MBA - Version 4.9.06	- Appointment Reason	
Reason:		<u>S</u> ave
Default Appt Comments:		<u>C</u> ancel
Default Num of Minutes	s txtDefNu	
Generate Routing Slip (	(Y/N) ?: 🔽 Yes Inactive (Y/N)? 🔲 No	
THIS IS THE COLOR I	IT WILL APPEAR IN REVIEW. Background Color	ext Color
Created by Modified by		

When you click the Reason 'Add' or 'Edit' buttons the form above will load.

The color chosen to associate with the specific reason will appear that way on the full schedule view. You may choose to add a background color and/ or a new text color.

#### 1. Appt Detail

- Reason: Select a pre-existing reason from the dropdown list. Otherwise The reason for the visit can be added using the "Add" button or existing reasons can be edited using the "Edit" button.
- **Responsible Party**: This option allows you to select the responsible party: self, guardian, primary insurance, etc.
- Place of Service: Select from the drop down list, the place where the service will be provided.
- Referring Doctor: If another physician referred this patient, their information can be added and edited here
- Incident ID: If there is a corresponding insurance authorization for this service, that can be added and edited here. Once added or selected, the pre-authorization number and remaining office visits, if applicable, will be displayed below.
- At the bottom of Tab 1. the user name is detailed with who created the appointment with date and time as well as who last modified the appointment with the date and time of modification.

iolor 🔗 🔀	MBA - Version 4.9.06 - Appointment Reason	
Basic colors:	Reason: Consult Save	
	Default Appt Comments:	
	Default Num of Minutes 30	
	Generate Routing Slip (Y/N) ?: ▼ Yes Inactive (Y/N)? ■ No	
	THIS IS THE COLOR IT WILL APPEAR IN REVIEW.         Background Color         Text Color	
Define Custom Colors >>  OK Cancel	Created by: MDOCONV Created: 11/8/2007 4:32:41 AM Modified by: mmskwm Modified: 11/8/2007 3:17:39 PM 26	





#### 2: Additional Details

- Fee Schedule: This drop down field allows you to select an established insurance fee schedule associated with the patient's account.
- **Patient Type:** This drop down field assists in identifying patients. Use the "Add" and "Edit" buttons to specify patient type criteria.
- **Race:** Patient's race may be entered here for identification purposes.
- Patient Alert (Y/N): By clicking the checkbox a blank field for notes opens. This field maybe used to input pertinent information regarding the patient's account status, health conditions or special needs. By selecting "Yes", the patient alert will flash red upon reopening the appointment window.

Ke	enneth Maxey	y - 7628			Edit Pt Info
	ome Phone: Isiness Phone:	(318) 555-105 (564) 555-558		ting List for Earli	er Appt 🔲
<u>1</u> Appt Detl	Fee Schedule: Patient Type: Race:	Unreported/Unkr	nown _	• Add Edit	]
2.Addtl Detl	Patient Alert (Y)	'N) ?: 🥅 No			
<u>3</u> .Privacy	Created by: Mi Modified by: Mi			11/28/2007 10: 11/28/2007 10:	
B	CopayA atch #:A R For This Doc On	dd Edit Aml		Pmt Type:	Check/Auth #:

LAppt Detl	Standard Release of Info Signed 11/12/2007 Privacy Alert (Y/N) ?: Ves	
th Dett	Parents ok to check lab results	A
2.Add		
3.Privac		

#### 3. Privacy

- Standard Release of Info Signed: In accordance with the HIPPA privacy regulations the date when the patient signed the standard release of information can be entered here.
- **Privacy Alert (Y/N):** This field can be opened by clicking YES, to add information about the release of medical information associated with this patient.

#### <u>Step 7:</u>

Click Save or use the keyboard shortcut Alt-S.

MBA - Versio	n 4.9.06 - CH	ART NUMBER	t: N/A									
Eile												
☐ Pt Resc	⊐ Pt Cxld	니 Dr Resc	⊐ Dr Cxld	☐ C <u>o</u> py Appt	니 Prnt SprBll	Prnt <u>R</u> emd	∟ Chart Req	Pt Track Lbl	∟ Error <u>D</u> elete	⊒ <u>S</u> ave	⊒ <u>C</u> ancel	
Kenneth M Home Phon Business Pl		28 555-1057 555-5584	Waiting List f	Ed	lit Pt Info			Veronica E Wed Nov 2		MD Add Sub	From Time To Time	10:15 AM

### **MBA** Reschedule Appointment



Once an appointment has been made it will appear in the time slot(s) to which it has been designated.

**<u>Step 1.</u>** If for any reason, the appointment needs to be rescheduled simply double click on the appointment to open the appointment information window.

**Step 2.** Click on the "Pt Resc" button if it is the patient rescheduling the appointment and if it is the provider rescheduling the appointment, click on "Dr. Resc"

This will close the appointment information window and the appointment will disappear off of the schedule.

**Step 3.** By clicking on the <u>new</u> time/date slot, the previous appointment information will be transferred to the new time slot that you have selected. The appointment will appear in the information window to offer the opportunity to edit any information if needed.

#### Step 4. Click Save.

By clicking Cancel the appointment will be reset to its original time.

🖼 ALL DOC	5 - 4/17/	/2008
Actions Pr	int	
ALL DOCS	;	v (M) (W) (D) Thu Apr 17, 2008 D> W> M> Chk In Chk Qut r April 2008 r Close
C Provid	ler 🖲 Re	source C Multi Override default T No Location: Ver C Day C Week
<u>N</u> er	at	Confirmed         Next Avail Appt         Export To Excel         Print Superbills         Print Sched         DSB         13         14         15         16         17         19         19           20         21         22         23         24         25         26
<u>M</u> ove /	Appt	No Show Eind Pt Export To Dutlook Print Reminder Letters Font No Of Pt Appts: 1
COL TITLE	Appoint ment	Appointment 2
9:00 am		
9:15 am		
9:30 am		
9:45 am		Kenneth Maxey - Consult
10:00 am		
10:15 am		
10:30 am		
10:45 am	BLOCKE	
11:00 am	D - No Office Hours	
11:15 am		
11:30 am		
11:45 am		
12:00 pm		
12:15 pm		
12:30 pm		
12:45 pm		•
1.00	1	j



MBA - Yersi	on 4.9.06 - AP	'PT INFO: Keni	heth Maxey -	7628, DOB: 1	/25/1973, 59	5N: N/A, CHAR	T NUMBER:	N/A			
Eile											
Pt Resc	Pt Cxld	Dr Resc	⊐ Dr Cxld	∟ Copy Appt	 Prnt SprBl	∟ Prnt <u>R</u> emd	⊐ Chart Req	Pt Track Lbl	Error <u>D</u> ele	ete <u>S</u> ale	 Cancel
Kenneth	Maxey - 76	28		Ed	lit Pt Info			Stephen /		,	From Time 9:45 AM
Home Pho Business I	ne: (318) Phone: (564)	555-1057 555-5584	Waiting List f	or Earlier Appt				Thu Apr 1	7, 2008	Add Sub	
Reas	on: Consu	ılt		- Add Ed	lit	7		ApptDate		Reason	NoS SchedName
Comn	nents:							04/17/2008	09:45 AM 10:00 AM	Consult Hosp Labs Only	Stephen Adler Nurse Nurse
Rease Comn					_			12/10/2007	09:15 AM	Consult	Stephen Adler
					<b>T</b>			11/28/2007	10:15 AM	Consult	Veronica Delaney
Had Iperi Resp ⊽ Place	Party: SELF	-1			-						
	of S <u>v</u> c:				1				- 1		
Ref D			•	Add Ed	 it [					0.000	
	ent ID:			Add Ec	iit l			1 Aetna PP(	J	0.00%	
8	uth #:			'							
	I										
Batch #:	Add	Edit Amt:	Pmt Typ	e: Che	eck/Auth #:			- Eligibility Info-			
		•		•							
AR For This	Doc Only	Include Fami	ly Charges 🔲	Pr	int Receipt			,			





<u>г</u>		
	Below you will find a more detailed explanation of these buttons and their functions.	
Pt Resc Pt Cxld	Dr Resc     Dr Cxld     Copy Appt     Prnt SprBll     Prnt Remd     Chart Req     Pt Track Lbl     Error Delete     Save	□ <u>C</u> ancel
Pt Resc	<b>Patient Rescheduled:</b> This button may be used in the case where a saved appointment needs to be rescheduled by the patient. Once it is selected the appointment is deleted from its time slot. It can be retrieved however, by clicking in the time slot again to open the appointment window, then selecting save. This feature is best used in conjunction with the "Copy Appt" button. (see below)	
Pt Cxld	<b>Patient Canceled:</b> This button may be used in the case where a saved appointment must be canceled upon the patient's request.	
LI Dr Resc	<b>Doctor Rescheduled:</b> This button may be used much in the same way as the "Patient Rescheduled" button. It is only specifies the physician as the source of the rescheduling.	
Dr Cxld	<b>Doctor Canceled:</b> This button may be used in the case where a saved appointment must be canceled upon the doctor's request.	
🗖 Сору Аррt	<b>Copy Appointment:</b> This feature copy's the appointment and all of its associated informa- tion to a different time. When using this feature in conjunction with the reschedule option, it is best to copy the appointment before clicking reschedule as the reschedule option deletes the appointment from its time slot.	
Prnt SprBl	<b>Print Superbill</b> : This function will print superbills for all patients in the current schedule view.	
Prnt <u>R</u> emd	<b>Print Reminder:</b> This function prints a label from a label printer that contains the patient name, physician name, and the patient's future appointment dates and times. It can be used to stick on the back of a business card and given to the patient as a reminder of his/her next appt with the doctor.	
LI Chart Req	<b>Chart Request:</b> This function is used to send a chart request to the chart room and used for the program to track which doctor has the chart.	
Pt Track Lbl	<b>Patient Track Label:</b> This function prints labels that include the provider's name, patient's name, chart number, patient ID number, date, and date of birth of the patient.	
Error <u>D</u> elete	Error Delete: This button allows you to delete the appointment without using the doctor or patient canceled buttons.  Delete Appointment?  Are you sure that you want to delete this appointment and mark it as being created in error and deleted?  Yes No	
□ Save	Save: This will save the appointment and close the appointment window.	
	Cancel: This will close the appointment window without saving the appointment in view.	

L Cancel



Adler, Stephen         <			Nove	mber 2	007	►	•
Provider © Resource © Multi     Override default     No     Location:     View     Override View     Overvide of ault     Overvid	Sun 28	Mon 29	Tue 30	Ved 1 31	ihu F 1 i 8 i	<sup>-</sup> ri Sa 2 3 9 10	
Next         Confirmed         Next Avail Appt         Export To Excel         Print Superbills         Print Sched         DSB	11 18 25	12 19	13 20	14 21	15 1 22 2	16 17 23 24	7
Move Appt         No Show         Eind Pt Appt         Export To Outlook         Print Reminder         Reminder Letters         Chg Font         No Of Pt Appts: 5	2	26 3 ) Tod	4	28) 28/200	6	30 1 7 8	B

Below you will find more detailed explanations of the above buttons and their functions.

Adler, Stephen	-	• 1
Provider C Resource	O Multi	5

After selecting Provider, Resource, or Multi select the appropriate choice from the drop down list.

Wed Nov 28, 2007 D> W> M>
• The date in view can be changed by Month, Week or Day, simply by clicking the left "<M, <W, or <D" to go back, and >D, >W,>M, to go forward.

- Chk <u>In</u> Chk <u>Out</u> When a patient checks in before an appointment and checks out after being seen, you may find it helpful to indicate such on the schedule.
- $\frac{O}{c} verride default \qquad \Box No$ 
  - By checking the box to "Yes" this will allow you to override the default schedule information as it was set up by the system administrator. To permanently change the schedule format, see "Schedule Set-Up"

Selecting "Day View" or "Week View" will change the way appointments are viewed in the window.

▲ November 2007 →													
Sun	Mon	Tue	Ved	Thu	Fri	Sat							
28	29	30	31	1	2	3							
4	5	6	7	8	9	10							
11	12	13	14	15	16	17							
18	19	20	21	22	23	24							
25	26	27	28)	29	30	1							
2	3	4	5	6	7	8							
D	Toda	iy: 11/	28/20	07									

• You can jump to the desired date by clicking on it in this calendar. Navigate months by using the left and right arrows at the top. Today's date will be listed at the bottom with a red circle. If you are in the same month of today's date it will be circled in red on the calendar.

Location:

- Use the location field to view appointments by a specific place of service.
- No Of Pt Appts: 5 Shows total number of appointments scheduled for the selected day for the selected provider, resource, or all the providers if ALL DOCS is selected.





<u>N</u> ext	Confir <u>m</u> ed	Next <u>A</u> vail Appt	Export To Excel	Print <u>S</u> uperbills	<u>P</u> rint Sched	DSB
<u>M</u> ove Appt	No <u>S</u> how	<u>F</u> ind Pt Appt	Export To Outlook	Print <u>R</u> eminder	Reminder <u>L</u> etters	Chg Font

Below you will find more detailed explanations of these buttons and their functions.

### **Next**: After selecting a time slot to which an appointment will be made, click next to open the appointment details window.

- Move Appt Move Appointment: This function allows you to move an appointment and all of its saved information to a new date/time slot. Click once on the appointment time slot you wish to move, then click on the "Move Appt" button. Then click on the new time/date slot you wish the appointment to be moved to. The new appointment should appear.
- **Confirmed Confirmed**: When a patient confirms an appointment, it is easy to update your schedule simply by selecting the appointment and then clicking on the "Confirmed" button. This will then indicate it is confirmed with a \*\*CON\*\* before the patient's name.
- **No Show**: If a patient fails to show up for their scheduled appointment this information can be recorded by selecting the appointment and then clicking on the "No Show" button. This indicate it is a no show appointment with a \*\*NS\*\* before the patient's name.

Next <u>A</u> vail Appt	Next Available Appointment:	Find Next Available Appointment
	This function allows you to search	Provider     C Resource <u>Find</u>
	for an available appointment time	
	based on the criteria you enter in	Provider: All Cancel
	the search window. Select the	Start Date: 11/29/2007 THU <m <d="" <w="" d=""> W&gt; M&gt;</m>
	saved appointment slot then click	
	"Next Avail Appt". Search using	Time Slots: OR Minutes: Monday
	the time needed for the appoint-	Time Frame - To: Vednesday
	ment, in time slots selected days	From: Thursday
	of the week or minutes. Search	Columns: To: Friday
	using a needed time frame or	Saturday Sunday
	search between the columns.	Sunday

**Find Patient Appointment**: To search for an appointment that a patient already has scheduled, click on the "Find Pt Appt" button. This will bring up the patient search window. Upon locating the patient, the appointment list window will come up. Then select the appointment you are looking for in the appointment list window. Once you have selected it, click on find appointment. This will allow you to edit and view the appointment.

**Export To Excel Export To Excel**: This button will export the schedule in view to a Microsoft Excel file.



٢
<u>S</u> chedules

<u>N</u> ext	Confir <u>m</u> ed	Next <u>A</u> vail Appt	Export To Excel	Print <u>S</u> uperbills	Print Sched	DSB
<u>M</u> ove Appt	No <u>S</u> how	Eind Pt Appt	Export To Outlook	Print <u>R</u> eminder	Reminder Letters	Chg Font

Below you will find more detailed explanations of these buttons and their functions.

 Export To Outlook
 Export To Outlook: This button will

 export the schedule in view to your
 Microsoft Outlook Calendar. You have

 the opportunity to set the date and
 column parameters as well as include

 non patient appointments.
 Patient Schedule

	×
	<u>0</u> K
To Date 11/29/2007	<u>C</u> ancel
<u>C</u> olumns: To:	
	-

 Print Superbills
 Print Superbills:

 for all patients in the current schedule view.

**Print Reminder Print Reminder:** This function prints a label from a label printer that contains the patient name, physician name, and the patient's future appointment dates and times. It can be used to stick on the back of a business card and given to the patient as a reminder of his/her next appt with the doctor.

**Print Sched Print Schedule**: This allows you to print a schedule and set date parameters for the schedule printed.

Reminder Letters: This function will print reminder letters for all patients in the current schedule view.



**DSB:** This is a future enhancement called Digital Superbill.



**Chg Font:** This allows you to use the window to the right to change the font, style and size.

**Close Close**: Exits schedule view.

ont			?
<u>F</u> ont:	Font style:	<u>S</u> ize:	
Tahoma	Bold	7	ОК
🕗 Tahoma 🛛 🔺	Regular	8 🔺	Cancel
Terminal	Italic	9	Lancer
🕖 Times New Roman	Bold Bold Italic	10	
O Trebuchet MS	Bold Italic	11	
0 Tunga		12	
O Verdana O Webdings ▼	1	14	
	Sample AaBbYyz	z	
	Seript:		
	Western	•	
This is an OpenType font. Th printer and your screen.	is same font will be used o	n both your	

**Refresh Refresh:** This button will refresh the view.





MBA Version 4.9.06 -	Review Patient Account		
<u>File H</u> elp			
Recently <u>A</u> ccessed:	[	•	<u>o</u> k
Last Name:			<u>C</u> ancel
First Name:			
Middle Name: <u>OR</u>			
<u>P</u> atient Number: <u>OR</u>	6351		
Social Security No.: OR			
Phone <u>N</u> umber: <u>OR</u>			
Birth <u>D</u> ate: <u>OR</u>			
Chart Numbe <u>r</u> : <u>OR</u>			
Superbill Ctrl No.:			

In this module, the user will be allowed to review a patient's current information, history as well as reconcile the account or view the aging for the patient. This module can be used for follow-up on any outstanding balance for the patient.

Open the review module and the patient search window will appear.

Enter the patient's information to search for the patient. You may select the patient from the recently accessed dropdown list. Click OK.

This will bring up the review window.

The totals shown in Tab 1. General can be filtered by selecting the Responsible Party from the drop down list or by Primary Doctor or by Practice. If the patient is linked to a family account you can view that balance by checking the Include Family Charges box.

You can also move to the next patient by typing in the desired patient's ID number in the Next Pt box. The Edit Demographics button will open the patient module allowing you to make changes. The Yellow background on Tab 3. Comments indicates there is a privacy alert. A red background indicates a patient alert. If there are privacy and patient alerts, the background color will match the color of the last alert.

To navigate between the eight tabs in Review, simply left click the desired tab or use the keyboard shortcuts such as ALT-2 for History.

ACCT PRI D	IOC INFO NOT F	FOUND.	Pr		DOB: 01/25/197 dler, Stephen		▼ Print	Edit Demographics	Next Pt:	<u>S</u> ave
Resp Party:	SELF - 1		▼ P	ractice:	DEMO DEMO DEMO DEMO 🗾 Include Fa			mily Charges 🔲		<u>C</u> ancel
	<u>5</u> .Stmt Hist		1	<u>6</u> .Contact His	Hist J Z. Pt Docs			.)	<u>8</u> .Claims	
	<u>1</u> .General			<u>2</u> .History	]		3.Comments		4.1ns Info/Incidents	
SSN:	123-23-1234	Home	Phone: (318) 55	5-9801	Business Phone:	(318) 555-9675				
Address:	1002 Stubbs Aven	ue Monroe, LA 3	71201							
Patient Since:	No Ch	arges # of Vis	sits Remaining:	N/A	Pre Auth # (of Las	t Chg):	N/A			
Last Charge:		None Last SI	tatement:		Last Pat Payment:	N/A	\$0.00			
Next Appt:	Next Appt: None Scheduled Last Ins Filing Date: Last Ins Payment:		N/A	\$0.00						
		Current	31 to 60	61 to 90	Over 90	Unapplied	Total			
Totals		\$0.00	\$0.00	\$0.00	0 \$0.00	\$0.00	\$0.	00		





					DOB: 01/25/197	73 - 55N: 123-23	-1234 - CHART NO:	3243 - DR ID: 1			
ACCT PRI D	OC INFO NOT F	FOUND.	Pr	imaryDoctor A	dler, Stephen		<ul> <li>Erint</li> </ul>	Edit Demographics	<u>N</u> ext Pt:	<u>S</u> ave	
Resp Party:	SELF - 1		▼ Pi	ractice: D	EMO DEMO DEMI	D DEMO DEMO	Include Family	Charges 🗖		<u>C</u> ancel	
<u>5</u> .Stmt Hist				<u>6</u> .Contact His	at .	)	<u>7</u> . Pt Docs	1	8.Claims		
	<u>1</u> .General			<u>2</u> .History			3.Comments		4.Ins Info/Incidents		
SSN:	123-23-1234	Home F	Phone: (318) 55	5-9801	Business Phone:	(318) 555-9675					
Address:	1002 Stubbs Aven	ue Monroe, LA 7	1201								
Patient Since:	No Cha	arges # of Visi	its Remaining:	N/A	Pre Auth # (of Las	t Chg):	N/A				
Last Charge:	1	None Last Sta	atement:		Last Pat Payment:	N/A	\$0.00				
Next Appt:	None Scher	duled Last Ins	Filing Date:		Last Ins Payment:	N/A	\$0.00				
		Current	31 to 60	61 to 90	Over 90	Unapplied	Total				
Totals \$0.00 \$0.00 \$0.00 \$0.00						\$0.00	\$0.00				

#### 1. General

**Primary Doctor:** From the drop down list the primary doctor may be selected.

**Practice:** From the drop down list the practice may be selected.

**Responsible Party:** The responsible party may be selected from the drop down list.

**Include Family Charges:** Checking this box will allow the user to view all charge information for all family members that are linked to this patient account. Patients may be linked as family members under the Family tab in the Patient's Module.

**SSN:** The patient's social security number will reflect the number entered in the Patients Module.

Home Phone/Business Phone/Address: Patient contact information will reflect what is listed in the Patient's Module.

Patient Since: This date will default to the first date of service that has been billed in MBA.

Last Charge: This date will default to the last date a charge was entered.

**Next Appt:** This date corresponds with the next appointment the patient has scheduled in MBA scheduler.

**# of Visits Remaining:** This applies only to incidents that have been created which allow a certain number of dates under a particular authorization code, before another authorization needs to be obtained.

Last Statement: This date defaults to the most recent date this patients statement was printed.

**Last Insurance Filing Date:** This date corresponds to the last date the charges billed on this patient's account were filed to their insurance.

**Pre-Auth# (of last chg):** This pre-authorization number is linked to the incident of the last charge requiring a preauthorization

**Last Patient/Insurance Payment:** The last payments made by the patient or the insurance default here with the amounts paid.

**Aging Window:** In the grid at the bottom of the window, the aging on this patient's account can be reviewed from current up to over 90 days. The unapplied column lists any amounts that have been posted as an unapplied amount.

## **MBA** Review Module



MBA V	ersion 4.9.06	- Review Pt Acct for: 601	1 - Irwin He	ochberg – D	OB: 07/2	26/192	8 - 55N: 10	7-20-9195 -	CHART	NO: 6011	- DR ID: 1			
ACC.	EPRI DOCI	NFO NOT FOUND.		PrimaryDoc	tor				•	Print	<u>E</u> dit D	emographic:	s <u>N</u> ext Pt:	<u>S</u> ave
Resp	Party:		•	Practice:					▼ In	iclude Fam	nily Charges		_	<u>C</u> ancel
5.Stmt Hist			<u>6</u> .Con	tact Hist				<u>7</u> . Pt D	)ocs		1	<u>8</u> .Claims		
	1	General		<u>2</u> .His	tory			2	Comme	ents			4.Ins Info/Incide	ents
Pat	ent Trans	actions: File	Next/Refile	Print Claim	Bill Re:	p Party	Claim His	tory	<u>E</u> dit	<u>D</u> elete	Show a	applied d	etails for trar	ns selected:
Туре	Trans Date	Trans Desc		CPT Code	M1 PR	DR	Trans Amt	Amt Applied	Amt Re	emaining	Amt Allo	owed		
Pmt	09/05/2007	PATIENT PAYMENT			RP	• 1	(\$20.00)	(\$20.00)		\$0.00				
Adj	07/30/2007	INS WRITEOFF - Oxford			Ins	· 1	(\$30.96)	(\$30.96)		\$0.00				
Pmt	07/30/2007	INSURANCE PAYMENT - 0	)xford		Ins	· 1	(\$39.04)	(\$39.04)		\$0.00				
Chg	07/03/2007	Office/op Visit, Est Pt, 2 Kej	Components:	99213	PRI	1	\$90.00	\$90.00		\$0.00				
Adj	01/05/2007	INS WRITEOFF - Oxford			Ins	1	(\$39.41)	(\$39.41)		\$0.00				
Pmt	01/05/2007	INSURANCE PAYMENT - 0	)xford		Ins	· 1	(\$71.59)	(\$71.59)		\$0.00				
Pmt	11/28/2006	PATIENT PAYMENT			RP	· 1	(\$20.00)	(\$20.00)		\$0.00				
Chg	11/28/2006	Office/op Visit, Est Pt, 2 Kej	Components:	99214	RP	· 1	\$131.00	\$131.00		\$0.00				
	FransDate	TransCode Description					urce		Amoun	ntApplied				<b>▲</b>
	07/30/2007	2 INSURANCE					I - Oxford		(\$39.04					<u> </u>
	07/30/2007	6 INS WRITED					I - Oxford		(\$30.96					<b>_</b>
Begl		4 PATIENT PA		Both 🕞	<ul> <li>Show C</li> <li>Show D</li> <li>Show D</li> </ul>	ebit Ad	☑ Show I ☑ Show I		[ Ор		Only	Sort By Pal	tient	

#### 2. History

Show applied details for trans selected: After clicking on this line the transaction details will appear at the bottom of the window. If you have a charge selected and you click on this show applied details for

trans selected, any payments or adjustments that have been made on this charge will appear with the transaction dates, transaction codes, descriptions, source (ie, patient or insurance) and the amount applied. If you have a payment or adjustment selected and the applied details line is clicked the charges these payments or adjustments have been applied to will appear with the transaction date, code, description, source and amount.

File Next/Refile By selecting a charge and clicking the File Next/Re-file button, this will file the claim either to the secondary or tertiary insurance carrier or to the primary insurance again.

Print Claim The Print Claim button will allow you to print a paper claim.

Bill Resp Party By selecting a charge and clicking the Bill Responsible Party button the charge selected will then be billed to the responsible party.

Claim History Claim history provides the history of the filing of the claim including the insurance plan name or names, the date

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(s) the claim has been submitted and the claim format rather it be electronic or paper. You can also print off the history and delete as needed.

Edit will open the transaction selected. This can also be accomplished by simply double clicking on the selected payment, charge or adjustment.

Insurance Plan Name	Date Submitt	ed <u>OK</u>
MEDICARE EMPIRE	10/26/2007 03:00	AM <u>P</u> rint
		<u>D</u> elete
•		<b>F</b>

### MBA Review Module



MBA V	ersion 4.9.0	6 - Review Pt Acc	ct for: 5767	6 - CONSUI	elo gonz <i>i</i>	ALEZ ·	- DOB	8: 09/	10/1934 - 5	SN: 053-30-	9175 - CHART N	D: N/A - DR ID: 6	
ACC	T PRI DOC	INFO NOT FOU	JND.		PrimaryDo	otor 🛛						<u>E</u> dit Demogra	aphics <u>Next Pt: S</u> ave
Resp	Party:			•	Practice:	Ī						nily Charges	Cancel
	,			_					× .			iny charges (	
		<u>5</u> .Stmt Hist			<u>6</u> .Cor	itact H	list				<u>7</u> . Pt Docs		<u>8</u> .Claims
		<u>1</u> .General			<u>2</u> .His	tory				2	3.Comments		<u>4</u> .Ins Info/Incidents
Pat	ient Tran	sactions:	File Ne	ext/Refile	Print Claim	Bil	l Resp	) Party	Claim Hist	tory	<u>E</u> dit <u>D</u> elete		
Туре	Trans Date	Т	rans Desc		CPT Code	M1	PR	DR	Trans Amt	Amt Applied	Amt Remaining	Amt Allowed	
Adj	12/03/200	7 INSURANCE I	DENIAL - M	EDICARE			Ins		\$0.00	\$0.00	\$0.00		
	09/19/2007	EKG/ECG INTER	RP & REPOR	T	CHG		PRI			\$0.00			
Chg	09/19/200	7 EKG/ECG INT	ERP & REF	PORT	93010		PBI	39	\$9.57	\$0.00	\$9.57		
	12/03/2007				DENIAL		Ins -			\$0.00			
Adj		5 SMALL BALAN					RP	6	(\$2.11)	(\$2.11)			
	01/15/2005				CHG		RP			(\$2.11)			
Pmt		5 MEDICARE PA					Ins	6	(\$8.42)	(\$8.42)			
	01/15/2005				CHG		RP			(\$8.42)			
Chg		5 EKG/ECG INT			93010		RP	6	\$10.53	\$10.53	-		
<u> </u>	03/08/2005	MEDICARE PMT			PMT		Ins -			(\$8.42)			
	03/14/2005	SMALL BALANC	E WRITE UF	F	ADJ		RP			(\$2.11)			
Beg	Date:		Show Charges					arges bit Ad	🔽 Show F F Show (		<ul> <li>Descending</li> <li>Open Items (</li> </ul>	byDate 🥅 Sort B Dolu	ly Patient
End	Date:		- Hourdhoo k	- adont -		Sho				Applied Detail	Show Delete		

**Delete** The delete function is useful when a batch is still open and a charge has been posted or a payment has been posted incorrectly. It can simply be deleted by first selecting it and then clicking delete. If the charge has a payment posted to it or if the payment has been applied to charges the Delete function is not recommended.

	Show Charges			Descending by Date 🔲 Sort By Patient
○ Insurance ○ Patient ● Both	Show Debit Adj	$\overline{\mathbf{v}}$	Show Credit Adj	Open Items Only
			Show Applied Detail	

By checking the appropriate boxes the order in which the transactions are viewed in the window can be changed. If you only wish to view the open items or if you would like to view any charges that have previously been deleted on the account, it can be specified here. In Show Applied Detail view you are able to view the charge with all associated adjustments and payments.

Beg Date:		Т
End Date:		ir

o only view transactions within a certain time frame, dates can be entered to narrow the viewng field.

Show Charges By Insurance O Patient 

Both

These charges or patient transactions may be viewed in this window according to insurance responsibility, patient responsibility or both.
### MBA Review Module



		- Review Pt Acct for: 1	8863 - CARLOS	ECHEVAR		- DOB	3: 07/	05/1953 - <del>S</del>	SN: 584-48-			
		NFO NOT FOUND.								<u>▼</u> <u>P</u> rint	<u>E</u> dit Demogra	aphics <u>Next Pt: S</u> ave
Resp F	Party:		•	Practice:	ſ					Include Fam	ily Charges 🔲	<u><u> </u></u>
		5.Stmt Hist		<u>6</u> .Con	tact H	list		1		7. Pt Docs	Ì	<u>8</u> .Claims
	<u>1</u> .	General		<u>2</u> .His	tory				3	3.Comments	1	4.Ins Info/Incidents
Patie	ent Transa	actions: Fi	le Next/Refile	Print Claim	Bi	IResp	) Party	Claim Hist	tory	<u>E</u> dit <u>D</u> elete	Show applie	d details for trans selected:
Туре	Trans Date	Trans Des	÷C	CPT Code	М1	PR	DR	Trans Amt	Amt Applied	Amt Remaining	Amt Allowed	
Adj	12/04/2007	INSURANCE DENIAL - H	EALTHFIRST			Ins -		\$0.00	\$0.00	\$0.00		
	09/20/2007	EKG/ECG INTERP & REF	PORT	93010		PRI	39	\$35.00	•			
	11/10/2004	COMMERCIAL PAYMENT		i		Ins -	12	(\$44.59)		\$0.00		
	09/30/2004	NON-PAR PROVIDER AD				Ins -	12	(\$160.00)				
	09/30/2004	NON-PAR PROVIDER AD				Ins -	12	\$44.59	\$44.59			
	09/02/2004	SMALL BALANCE WRITE				RP -	2	(\$35.00)	,	\$0.00		
	09/02/2004	SMALL BALANCE WRITE				RP・	2	(\$35.00)		\$0.00		
	09/01/2004	SMALL BALANCE WRITE				RP -	2	(\$35.00)		\$0.00		
	05/19/2004	SMALL BALANCE WRITE				RP -	21	(\$35.00)	4.5	\$0.00		
2	04/21/2004	EKG/ECG INTERP & REF		93010		RP -	2	\$35.00	\$35.00			
-	04/21/2004	EKG/ECG INTERP & REF	PORT	93010	76		2	\$35.00	\$35.00			
	04/12/2004	STRESS TEST CV W/O		93016		SEC	12	\$80.00	\$80.00			
	04/12/2004	STRESS TEST WINTER		93018		SEC	12	\$80.00	\$80.00			
-	07/02/2003	EKG/ECG INTERP & REF		93010		RP -	2	\$35.00	\$35.00	+		
Chg	08/18/2002	EKG/ECG INTERP & REF	PORT	93010		RP -	21	\$35.00	\$35.00	\$0.00		
Chg	08/18/2002	EKG/ECG INTERP & REF	PORT	93010		RP -	21	\$35.00	\$35.00	\$0.00		
Beg D	ate:	Show Cha	arges By				arges bit Adi	Show F		Descending	by Date 🥅 Sort B	y Patient
End D	ate:					ow De			Applied Detail	Show Delete		

**Type:** The type of transaction is listed here as Chg (Charge) Adj (Adjustment) or Pmt (Payment)

**Trans Date:** The date the transaction was posted. Either the date the charge was entered, the date of service or the date the payment was posted.

**Trans Description:** This is the description of the transaction. Any comments that are made to the specific transaction can also be viewed in the transaction description window.

**CPT Code:** The CPT code is listed in this column.

M1: The primary modifier used in billing a charge is listed in this column.

**PR:** The payment responsibility column will list either RP for responsible party, PRI for primary insurance or SEC or TER for secondary or tertiary on charges.

DR: The corresponding doctor of service is listed by his/her assigned provider number within MBA.

Trans Amount: This amount is the original amount either charged or posted.

Amount Applied: This amount is how much of the transaction amount was actually applied to the specific transaction.

**Amount Remaining:** This amount is the remaining amount after the amount applied has been deducted from the transactions amount.

Amount Allowed: This amount is the amount allowed by the insurance company.

Save/Cancel: Save to save changes made or cancel to not save any changes made.

Print: To print a summary of review for this specific patient click print. The window will prompt you to specifications.





MBA Version 4.9.06 - Review Pt Acct for: 7578 -	Kenneth Wayne Maxey - DOB: 01/25/19	)73 - 55N: 123-23-1234 - CHART NO: 3243 - D	R ID: 1
ACCT PRI DOC INFO NOT FOUND.	PrimaryDoctor		emographics <u>Next Pt: S</u> ave
Resp Party:	Practice:	Include Family Charges	
5.Stmt Hist	<u>6</u> .Contact Hist	Z. Pt Docs	8.Claims
<u>1</u> .General	<u>2</u> .History	<u>3.Comments</u>	4.Ins Info/Incidents
General Comments	Billing Comments		
Current Medications	Patient Alert (Y/N) ?: 🔽		
	Allergic to Penicillin	×	
Standard Release of Info Signed 1/1/2006			
Privacy Alert (Y/N) ?: 🔽 Yes			
Mom can call for test results		×	

#### 3. Comments

These user defined fields are for entering information relevant to the overall treatment of the patient. If a patient alert has been added in this module or any other module within MBA, tab 3 will appear red to alert all users of this alert. If a privacy alert has been added in this module or any other module within MBA, tab 3 will appear yellow to notify all users of this alert. If both alerts have been added, tab 3 will appear in the color of the last alert added.

The Standard Release of Info Signed date carries over from the Patient Module. This allows information to be entered relating to the HIPAA Standard Release of Info that must be signed by each patient. The date this document was signed can be entered in the space provided. In the case that the patient has specific requests as to how his/her information is handled the Privacy Alert box may be checked.

General Comments, Allergies, Current Medication and Drug Reactions will also show in the Patient Module.

<u>1</u> .General <u>2</u> .Billing <u>3</u> .Insurance/Employer <u>3</u>	4.Family 5.Other Info	
General Comments	Allergies	
Current Medications	Drug Reactions	





ACCT PRI DOC INFO NOT FOUND. PrimaryDoctor Print Edit Demographics Next 1	
ACCT PRI DOC INFO NOT FOUND. PrimaryUoctor Print Edit Demographics Next 1	t <u>S</u> ave
Resp Party: Practice: Include Family Charges	<u>C</u> ancel
	Claims
<u>1</u> .General <u>2</u> .History <u>3</u> .Comments <u>4</u> .Ins Info	/Incidents
Insurance Plans:	
Insurance Co. Type Group # ID # City St zip Eff Date Term Date Description MainPhone FilingOrder	
Empire BCBS BCBS 343432 343243242 New York NY 10008- 1/1/2006 SELF 800992258 1 Edit	
Delet	.
Incidents: C DoctorName Add Edit Delete	
Description Incident Date Type Incident Type Pre-Authorizati Max Rema DoctorName	
Auto 12/10/2007 Accident Date Accident - Auto 345435435 7 7 7	

#### 4. Insurance Info/Incidents

#### **Insurance Plans:**

Listed in this window are all the active and inactive insurance plans for this patient. To edit or view more detailed insurance information double click on the insurance company that you are interested in viewing.

Insurance Plans:	
Insurance Co. Type Group # ID # City St Zip Eff Date Term Date Description MainPhone FilingOrder A	bb
Empire BCBS BCBS 343432 343243242 New York NY 10008- 1/1/2006 SELF 800992258. 1	dit
De	lete
۲ ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) (	

Incidents: Any prior authorization information may be entered by adding an incident. You may also edit or delete existing incidents.

1BA Version 4.9.06	- Incident					
Patient Ind	cident Information	ı:	<u>K</u> idMed		Defeute	<u>S</u> ave
				Load	Defaults	<u>C</u> ancel
		UB-92				
		0	Courence Codes/D	ates	Conditio	n Codes
Incident Date:	12/10/2007	1				
Date Type:	Accident Date	2			Value Co	de/Amount
Incident Code:	Accident - Auto	3		1		
Accident State:	LA	4		2		
Pre Auth #:	345435435	5				
Auth Exp Date	12131/07	6				
Doctor	Adler, Stephen					
Visits Remaining:	7 of 7					
Description:	Auto					<b>A</b>
						-

### **MBA** Review Module



MBA Version 4.9.06 - Review Pt Acct for: 20620 - EVAN RY		2006 - 55N: N/A - CHART M	NO: N/A - DR ID: 2	
ACCT PRI DOC INFO NOT FOUND.	PrimaryDoctor	•	Print Edit Demographics	Next Pt: Save
Resp Party:		I	Include Family Charges	<u>C</u> ancel
<u>1</u> .General	2.History	<u>3</u> .Con	nments	4.Ins Info/Incidents
<u>5</u> .Stmt Hist	<u>6</u> .Contact Hist	<u>7</u> . Pt D	ocs	<u>8</u> .Claims
Previous Statements:		⊻iew	Delete	
Recipient Name Print Date	Pt Current 31 to 60 6	to 90 Over 90 Tota	l In:	
EVAN_JANOWITZ 11/16/2007 12:18:37 PM	\$0.00 \$0.00 \$	.00 \$525.00 \$525	5.00 \$0	
EVAN_JANOWITZ 10/5/2007 3:09:11 PM	\$0.00 \$525.00 \$	.00 \$0.00 \$525	5.00 \$C	
		· · · · ·		
•			Þ	
Appointment History:				
	Reason Comments	ApptHistory		NoShow
	FOLLOW UF \$395 ALSO HAS E			
8/8/2007 03:30 PM 04:30 PM ROBERT WOLFF	NEW PATIEI			

MAMARONECK, NY 10543

AMOUNT DUE: 🕴 <u>626.00</u>

PLEASE LET AGE AND RETURN THE UPPER PORTION WITH YOUR REMITTANCE

### 5. Stmt Hist

This window shows a list of all statements this particular patient has received, the date it has been printed, and the aging balances.

You can view the statement by clicking the View button and delete by clicking the Delete button.

Also included is the patient's appointment history.

BILLING CYCLE		ACCOUNT NUMBER	IF YOU HAVE ANY QUESTIONS ABOUT YOUR STATEMENT PLEASE CALL					
HIGM 10/05/2007 19 11/16/2007		20620	Claudia a 1914-353	6-0 190				
DAIL		DESCRIPT	IIGN		19E.N.	LOTAL AMOUNT	AMOUNT REMAINING	
08/08/2007			aγsold. Telepiou		R P	101AL AMAGANI \$525.00	ARCUN 162001010 \$525.00	
PT0-80DAY8 \$0.00	PT 81- BO DAY \$ 0.00	8 PT OVER90 DAY8 \$ 525 DD	PT UMAPPLIED	TOTAL DUE BY PAT \$ 525 DD	BIT		Y IN FULL, (Thisamount	
INBO- 60 DAYS	INB 81 - 80 DAY	-	INB UNAPPLIED	DUE BYINBURAN	CE		RRENT LY DUE BY	
\$0.00	\$0.00	\$0.00	\$0.00	\$000			ROVIDED FOR YOUR	

PEDIAT RIC NEU ROLOGY AB BOCIATES, PC - P.O. BOX 1020 - HAWTHORNE NY 10622 - (814) 262-0 190





MBA Version 4.9.06 - Review Pt Acct for: 7578 - Kenne	eth Wayne Maxey - DOB: 01/25/1973	3 - 55N: 123-23-1234 - CHART NO: 3	243 - DR ID: 1	
ACCT PRI DOC INFO NOT FOUND.	PrimaryDoctor	<u>▼</u> <u>P</u> rint	Edit Demographics	Next Pt: Save
Resp Party:	Practice:	Include Family C	harges 🗖	Cancel
<u>1</u> .General	2.History	<u>3</u> .Comments		4.Ins Info/Incidents
<u>5</u> .Stmt Hist	<u>6</u> .Contact Hist	<u>7</u> . Pt Docs		8.Claims
Contact History:	Add	<u>E</u> dit <u>P</u> rint		
ContactDate PersonContacted Promise To	Amount Monthly PaymentDat Descrip			
12/10/2007 Bob	\$120.00 12/20/2007 SELF	Empire BCBS		
1				
	Fo	ollow Up Date: 12/20/07		

#### 6. Contact History

This tab will allow the user to view, add and edit any contact for the patient in regards to follow-up or phone consultations regarding the account or patient status. While this option is more often used as a tool for patient follow-up, the uses are not limited to patient follow-up alone and can be used for any account correspondence.

	MBA Version 4.9.06 - A	ccount Correspondence		
Patient Name	→ ŀ	Kenneth Wayne Maxey Jr.	<u>S</u> ave	
	_		<u>C</u> ancel	
Select from the drop down	Responsible Party	SELF - 1	BAL: \$0.00	
lists. 🔫	Insurance Plan	Empire BCBS-11012	BAL: \$120.00	
	Correspondence Type	Phone Conversation		
Enter the date of contact.	Date of Contact	12/10/2007	Follow Up Date: 12/20/2007	
Enter the person contacted.	Person Contacted	Bob	Promise to Pay?	
In the space provided enter	Comments:	Bob with BCBS says payment for 9/07/07 date of service has been approved and we	Monthly?	
all comments associated with this contact.		should receive payment within 10 days.	Amount \$120.00	
If during this contact a promise to pay has been — made, check the box enter		┥	By What Date 12/20/2007 Resolved Date:	
the amount and date it should be paid. If monthly payments were promised,			ated: 12/10/2007 11:44:09 dified: 12/10/2007 11:44:09	
click monthly.				





MBA Version 4.9.06 - Review Pt Acct for: 7578	3 - Kenneth Wayne Maxey - Di	DB: 01/25/1973 - 55N: 123-23-1234 - CHART M	IO: 3243 - DR ID: 1	
ACCT PRI DOC INFO NOT FOUND.	PrimaryDoctor	✓ Print	Edit Demographics	Next Pt: Save
Resp Party:	Practice:	Include Far	nily Charges 🔽	Cancel
<u>1</u> .General	2.History	<u>3</u> .Comments		4.Ins Info/Incidents
5.Stmt Hist	<u>6</u> .Contact Hist	<u>7</u> . Pt Docs		8.Claims
			1	
	[	Add Edit Delete Launch		
Category PatientDocumentID	PatientID SourcePathAndFile	Description DocumentCategoryID Cr		
		<u> </u>		

#### 7. Patient Docs

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This tab allows documents to be linked with the patient's account. EOB's and other correspondence can be scanned in, saved and linked with the associated patient's account. Click Add to add a new document or edit to edit an existing document. Delete will delete the highlighted document in the window. Launch will open the saved document for review or editing.

		Add	<u>E</u> dit <u>D</u> elete	Launch
Category	Description	Туре	File Created	File Mo
Patient Letters	Patient Response Letter	Text Document	12/10/2007 10:57:20 AM	12/10/2007 1

To add a new document click add. Begin by entering a description of the document and select the document category from the drop down list. This list may be added to or edited by clicking add or edit.

To select the document click update, this will open a windows search screen. Find the file where the document has been saved and click okay. The document will then be linked with this patient's account and the path to find the original saved document is listed under path. The file name is listed below it. Click save to save your work and exit or click cancel to exit without saving.

Description	Patient	Response Letter			<u>S</u> ave
Document Ca	tegory Patient	: Letters	▼ Add	Edit	<u>C</u> ancel
Source File=					Launch
Computer				late	
Path	C:\Documents and	Settings\Kmaxey\My D	ocuments\! TEMP\		
File Name	Patient Response L	.etter.txt			
Constant Day	LINCK M	Constant 124	10/2007 10:56:15		
Created By:	MMSKWM	Lifeated: 127	10/2007 10:56:15	AM	
Modified By	: MMSKWM	Modified: 12	/10/2007 10:56:1	5 AM	





MBA Version 4.9.06 - Review Pt Acct for: 18863 - CARLOS ECHEVARRIA - DOB: 07/05/1953 - 55N: 584-48-8863 - CHART NO: N/A - DR ID: 12							
ACCT PRI DOC INFO NOT FOUND.	PrimaryDoctor	▼ <u>P</u> rint I	Edit Demographics <u>N</u> ext Pt: <u>S</u> ave				
Resp Party:	Practice:	Include Family Char	rges  Cancel				
<u>1</u> .General	2.History	<u>3</u> .Comments	4.Ins Info/Incidents				
<u>5</u> .Stmt Hist	<u>6</u> .Contact Hist	<u>7</u> . Pt Docs	<u>8</u> .Claims				
Beg Date: to End Date:	Newer Claims First Included Closed Claims	File Next/Refile Show					
Claim No InsPlanName Chgs	PType DateFiled Fil Amo	untSubmitted AmtRemaining					
1 DELETED HEALTHFIRST 1     2 DELETED HEALTHFIRST 1	PAPER         10/23/2007 11:17:45 AM         1         \$35.           MCK         10/26/2007 3:00:00 AM         1         \$35.						
	MCK  10/26/2007 3:00:00 AM  1  \$35.	00 \$35.00					
UDI CIICK on the claim above to displa	y associated chgs. Dbl click on the chg	below to pull up the charge form:					

#### 8. Claims

This tab allows you to see the history of several claims at once. You can sort by date, or newer claims and can include closed claims. You can also file next insurance or refile from this screen.

MBA Ve	ersion 4.9.	06 - Refile / Filo	e Next				
Pleas	e select t	the insurance y	vou would like to file	this claim with.	Create <u>P</u> ending Insurance Record	V	<u>O</u> K <u>C</u> ancel
			Press <f5> to refre</f5>	sh the grid after ed	iting records!		
F	ïling Order	Ins Plan Name		Plan Description	ID No	Effective	Terminated
▶ 1		EMPIRE BS HEA	LTHCHOICE		REC007AD8941		
2		BENESIGHT			087485031		
	urrent insu Order: 1		PIRE BS HEALTHC	HOICE			×
		MBA Versi	ion 4.9.06			×	
		2	This is the insurance	company that t	his charge will be filed	with.	
		~	Insurance Plan Nam Insurance Plan ID: Plan Description: Filing Order: Do you wish to cont	RECOU 1 ine?	E BS HEALTHCHOICE		





MBA Version 4.9.06 - Patient Charges

<u>File H</u> elp			
Recently <u>A</u> ccessed:	Maxey, Kenneth - 7578	•	Add
Last Name:			<u>C</u> ancel
First Name:			
Middle Name: <u>OR</u>			
Patient Number: OR	7578		
Social Security No.: OR			
Phone <u>N</u> umber: <u>OR</u>			
Birth <u>D</u> ate: <u>OR</u>			
Chart Numbe <u>r</u> : <u>OR</u>			
Syperbill Ctrl No.:			

In this module, the user will be able to document and bill all charges incurred for individual patient's.

Open the charges module and the patient search window will appear.

Enter the patient's information to search for the patient with whom the charges should apply. You may select the patient from the recently accessed dropdown list. Click Add.

This will bring up the charges window.

If the Place of Service selected is an in-patient facility the Admitted and Discharged fields will appear.

MBA Version 4.9.06 - Patient Charges (ADD MODE) for: 757	8 - Kenneth W	ayne Maxey - D	OB: 01/25/1	973 - 55N: 12	3-23-1234 - CHART NO:	3243 - DR ID: 1
Batch #: 7D11-14-07cmacdonald - 42 💌 Add Edit	Place of Serv:	Hospital Center (N	1BA ID 3) 💌	Add Edit	Admitted:	Finalize
Incident ID: Add Edit	Dr of Service:	Adler, Stephen	•	Add Edit		<u>C</u> ancel
Resp Party: SELF - 1	Referring Dr:	Abouezzi, Ziad	•	Add Edit	Discharged:	Add Another
Pre Auth #: Visits Remaining: 0	of Fee	Schedule: STA	NDARD FEES	6		
1. Charges 2. Additional Data 3. Doctors & Comments	4.0ther Ch	harges )				
Date of Service: 12/17/2007 Add Edit	Search			Add	Edit Search	
CPT Code/Desc:		Diagnosis 1:	•		<u> </u>	Reorder
CPT Modifiers:	-					
CPT Amount: \$0.00 Print on Insurance? Elec	tronic 💌					
# of Units: 1 Assigned? ▼ Y	es					
Consecutive Bill <u>R</u> esp Party? IN N	lo					
Anesthesia Anest. From/To:						
(HH:MM): \$0.00 Charge on <u>H</u> old? □ N	0					
		surance Information			15.11	
Fil Order Insurance Plan Name  Empire BCBS	MainPhone 8009922583	CoPay %	CoPay Amt	343243242	IDNo	
	0003322303	0.00%	φ20.00	343243242		

To quickly put in the current date, hit the space bar while in the Date of Service field. Remember you can use the keyboard shortcuts throughout MBA by holding the Alt key then typing the underlined letter in the description of the field you want to jump.

Ø
Char <u>ge</u> s

MBA Version 4.9.06 - Patient Charges (ADD MODE) for: 7578 - Kenneth	Wayne Maxey - DOB: 01/25/1973 - 55N: 123-23-1234 - CHART NO: 3	3243 - DR ID: 1				
Batch #: 7D11-14-07cmacdonald - 42  Add Edit Place of Serv	Bradhurst Office (MBA ID 1 🖌 Add Edit	Fi <u>n</u> alize				
Incident ID: Add Edit Dr of Service	Adler, Stephen  Add Edit	<u>C</u> ancel				
Resp Party: SELF - 1	Abouezzi, Ziad 🗨 Add Edit	Add Another				
Pre Auth #: Visits Remaining: of Fe	ee Schedule: STANDARD FEES	Skip to Sum				
1. Charges 2. Additional Data 3. Doctors & Comments 4. Other	Charges					
Date of Service: 11/28/2007 Add Edit Search	Add Edit Search					
CPT Code/Desc:	Diagnosis 1:	Reorder				
CPT Modifiers:						
CPT Amount: \$0.00 Print on Insurance? Electronic						
# of <u>U</u> nits: 1 Assigned? ▼ Yes						
Consecutive Bill <u>R</u> esp Party? No						
Anesthesia Anest. From/To:						
Total price: \$0.00 Charge on <u>H</u> old?  No						
Patient Insurance Information						
Fil Order Insurance Plan Name MainPhon						
1 Empire BCBS 8009922583	0.00% \$20.00 343243242					

**Batch#:** The system allows the user to create as many batches as needed to enter charges and adjustments into the system. The user can ADD or EDIT several batches for different types of work. Once the work is complete for a specific batch, the user must run a batch report and balance then close the open batch.

Add Batch: To add a batch , click on the Add button.

**Batch#:** The system will automatically assign a number to the batch.

**Description:** This name is user defined. Usually a short description and the users initials are used.

**Practice:** Enter the practice to be used for this batch.

**Month/Year:** The month and year for which the information is being entered.

BATCH FORM				
<u>F</u> ile <u>H</u> elp				
Batch #: Description:	1			<u>S</u> ave
	<u> </u>			<u>C</u> ancel
Practice:	DEMO DEMO I	DEMO DEMO DE	.MO 🔽	
Accounting Mo	nth 12 💌	Year 2007	•	
Created by: Modified by:	MMSKWM MMSKWM	Created: Modified:		12:35:59 PM 12:35:59 PM

Save/Cancel: Save once the desired information is entered or Cancel to start again or exit out of the field.





	ing Assistant - MBA Version 4.9.06 - DEMO DEMI
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	III A3313(aIIC - I IDA TCI 31011 Ti 3:00 - DCI 10 DCI 1

Eile	M <u>o</u> dules	<u>M</u> aintenance	Repor <u>t</u> s <u>U</u> tilities <u>H</u> elp			
			<ul> <li>✓ Print to Screen</li> <li>Print to Printer</li> <li>Print (Export) to File</li> </ul>			
			Report Manager Ctrl+R Report <u>D</u> esigner			
			Printer Assignments <u>H</u> ospital Rounds Edit Correspondence Recall and Reminders Chart Requests Patient Registration Routing Slips			
			Close <u>B</u> atch Labels Patient Ledger			

**Close Batch:** Once all of the information is entered for a specific batch, the user must balance and close the batch.

- **STEP ONE** In the main menu on the top of the screen, select the Reports option. Then select the Close Batch option. A list of open batches will appear.
- **STEP TWO** Select the Batch that is ready to be closed by highlighting the corresponding number.
- **STEP THREE** Then select Batch Report. A report will print showing all information that was actually entered into the system. The user should balance each item entered to the items on the report.
- **STEP FOUR** Once the batch report has printed and the information balances, select the balanced batch number and select **Close Batch**. The system will close the batch and bring the user back to the Main Menu.

Once a batch has been closed, the system only allows certain corrections to be made to the info in the batch.

PIDA VERS	ion 4.9.06 - Llose Batch								
Pleas	e select the batch	you wish to close.	Practice:			•	– Print C <u>h</u>	ilosed Batches jarges PT Totals	
Batch ID		Description			BatchCloseDate		Print <u>P</u> rr	nnts/Adjs 'R Report	র র 🕇 র
15 41	DEMO DEMO DEMO DEMO DEMO DEMO DEMO DEMO								
	DEMO DEMO DEMO DEMO I	7D11-14-07cmacdonald					 Print To	<u>S</u> creen	⊽
43	DEMO DEMO DEMO DEMO I DEMO DEMO DEMO DEMO I						_	-	
44	DEMO DEMO DEMO DEMO I	I U/UCITIOU/en						Batch <u>R</u> eport	
								<u>C</u> lose Batch	
								Done	
							-		
								Reprint Batch A/R Reports Chg Review Rpt	
								Browse Charges Browse Pmts/Adjs	

Also from the close batch screen you can browse the charges, payments or adjustments that have been entered into that batch. There is also a charge review report which that list in the order the charges were entered a summary of the charge including patient id, name, date of service, doctor, facility, cpt code, modifier, diagnosis code, price and insurance id.

There is also a practice drop box if you have more that one practice file. To view a list of closed batches, check the show closed batches box. You can print any report to screen or to the printer.



MBA Version 4.9.06	- Incident				
<b>B</b> 11 1 T			<u>K</u> idMed		<u>S</u> ave
Patient Ind	cident Information	:		Load Defaults	<u>C</u> ancel
		⊢UB-92 In	fo		
		Oco	urence Codes/Da	ates Conditio	in Codes
Incident Date:	12/10/2007				
Date Type:	Accident Date	2		 Value Co	de/Amount
Incident Code:	Accident - Auto	3			
Accident State:	LA	4		2	
Pre Auth #:	345435435	5		_	
Auth Exp Date	12131/07	6			
Doctor	Adler, Stephen				
Visits Remaining:	7 of 7				
Description:	Auto				A
					-

**INCIDENT ID** This option is used to store pre-authorization or other information regarding services provided other than the standard or normal service. The user may Add or Edit the Incident ID for any specific patient.

**INCIDENT DATE:** List the date of the incident or first date of service.

- **DATE TYPE:** Choose the date type that best describes the incident from the drop down box:: Accident Date, Date of first symptom of illness, Date of Last Menstrual Period
- **INCIDENT CODE:** Choose the code that best describes incident from the drop down box: Accident-Auto, Accident-Other, Accident-Employment, Accident/Tort Liability, Crime Victim, Elective, Illness, No Fault Accident, Normal, Pregnancy, Surgery, Third Party Liability, Workman's Comp
- **ACCIDENT STATE:** Choose the correct state abbreviation for the state in which the incident occurred.
- **PRE AUTH #:** Enter the pre-authorization number obtained from the insurance carrier for this incident.
- AUTH EXP DATE: Enter the date when the authorization number expires for the patient for this incident
- DOCTOR: Enter the name of the physician seeing the patient for this incident
- VISITS REMAINING: Enter the number of visits remaining for this incident if applicable.
- DESCRIPTION: Enter the description that can be used for this incident so that it is easily identified for future use
- **UB-92 INFO:** When billing on UB-04 claim forms, fill in these fields accordingly: Occurrence Code/Dates, Condition Codes, and Value Code/Amount
- LOAD DEFAULTS: Used for UB-04 billing and preset by the system administrator.
- **SAVE OR CANCEL:** Save the information by clicking on Save or ALT + S or cancel the information by clicking on cancel or ALT + C.



1BA Version 4.9.06 - Patient Charges (ADD MODE) for	7578 - Kenneth Wa	iyne Maxey - D	OB: 01/25/19	973 - <mark>55N:</mark> 123	-23-1234 - CHART NO:	3243 - DR ID: 1
Batch #: 7D11-14-07cmacdonald - 42 - Add Ec	it Place of Serv:	Hospital Center (N	IBA ID 3) 💌	Add Edit	Admitted:	Fi <u>n</u> alize
Incident ID: Add Ec	it Dr of Service:	Adler, Stephen	•	Add Edit	<u></u>	Cancel
Resp Party: SELF - 1	Referring Dr:	Abouezzi, Ziad	-	Add Edit	Discharged:	Add Another
Pre Auth #: Visits Remaining:	of Fee	Schedule: STA	NDARD FEES	V		
1. Charges 2. Additional Data 3. Doctors & Comm	ents <u>4</u> .0ther Cha	arges				
Date of Service: 12/17/2007 Add E	dit Search			Add	Edit Search	
CPT Code/Desc:		Diagnosis 1:	•		<u> </u>	Reorder
CPT Modifiers:						
CPT Amount: \$0.00 Print on Insurance?	Electronic 💌					
# of Units: 1 Assigned?	▼ Yes					
Consecutive Bill <u>R</u> esp Party?	□ No					
Anesthesia Anest. From/To:						
	∏ No					
	Patient Inc.	urance Information	<u></u>			
Fil Order Insurance Plan Name	MainPhone	CoPay %	CoPay Amt		IDNo	
1 Empire BCBS	8009922583	0.00%		343243242		

**RESPONSIBLE PARTY:** Choose the correct responsible party for the services performed.

- **PLACE OF SERVICE:** Choose the correct place of service. The correct POS number will be preset by the system administrator or other with access. The Admitted and Discharged fields will appear when the POS is an in-patient facility.
- DR OF SERVICE: Name of the provider performing the service for this charge.
- **REFERRING DR:** Name of the provider who referred the patient to the practice if applicable.
- **TAB 1. Charges:** This TAB will allow the user to enter needed information for a specific service provided.
  - **DATE OF SERVICE:** Enter the correct date of service in one of the following methods: 010101, 01012001, 01/01/01/01/2001. MBA will format the date for the user.
  - **CPT CODE/DESC:** Enter the correct CPT/Procedure Code for the service provided. The user may enter the numbered code or tab over to the description and enter by description. Begin typing the code or description, using the drop down arrow, arrow to the correct code and highlight the code, then tab to the diagnosis field(s).
  - The **ADD**, **EDIT and SEARCH** buttons above and to the right of this field are used to add, edit or search for a CPT Code/Description.
  - **DIAGNOSIS:** Enter the correct Diagnosis/ ICD-9 code for the services provided. The user may enter the numbered code or tab over to the description and enter by description. Begin typing the code or description, using the drop down arrow, arrow to the correct code and highlight the code, then tab to the modifier field(s). The ADD, EDIT and SEARCH buttons above and to the right of this field are used to add, edit or search for the Diagnosis Code/Description. There are **EIGHT** diagnosis fields available. Once the user has entered the first diagnosis, another field will appear and so on. Only the top four will print on the claim forms.
  - **REORDER:** Use this tool to reorder the diagnosis code for this charge and your next charges when you click the Add Another button.





CPT Code: <u>OR</u>	I	<u>O</u> K <u>C</u> ancel
Description:		New CPT

In the case that a particular procedure code is not found in the search, a procedure code may be added by clicking ADD next to the fields provided for CPT entry. The ADD function will bring up a search window where the user may do an additional search for the code or simply click New CPT to enter an entirely new code. This will bring up the procedures window where all information related to the CPT code may be entered.

ser Defined Procedure	25					
Procedures: hactive (Y/N) ?:	212	ure Details	4.Comments	) <u>5</u> .CC	Cl Edits	<u>D</u> K <u>C</u> ancel
Procedure ID:			Get Info For Existing CPT	CPT C Stmt [	Drigin: MBA Description:	×
Type of Service:	<b>.</b>	• •	•	•	Taxable (Y/N) ?: □ No Req Referral (Y/N)? □ No Post Op Days: File Claims Code:	

#### 1. General

Procedure ID: Enter the CPT code in the spaces provided.

**Short Description:** Enter a short description of the procedure in the space provided. This will serve as a future search identifier for the code.

**Get Info for Existing CPT:** After entering a valid CPT code in the procedure ID field, clicking Get Info for Existing CPT button will populate all information on this CPT code from the default information from the MBACorp Data Base .





Procedures:				<u>0</u> K
active (Y/N) ?: 🕅 No	U.,			<u>C</u> ancel
<b>General</b> <u>2</u> .FeeSched	ules <u>3</u> .Procedure Details	<u>4</u> .Comments	5.CCI Edits	
Procedure ID:		Evisting CPT	CPT Origin: MBA	¥
Detailed Description:				~
				2
Type of Service:	•		Taxable (Y/N) ?: 🦵 No	
CPT Category:	-		Req Referral (Y/N)? 🥅 No	
and and an and a second second		•	Post Op Days:	
Default CPT Mods:			The second substant and part the	

#### 1. General

Detailed Description: Enter the full description of the procedure code.

Type of Service: Select the type of service from the drop down list.

CPT Category: Select the CPT category from the drop down list.

Default CPT Modifiers: Select the any CPT modifiers that should automatically be attached to this code when billed from the drop down list. Up to four may be selected.

Additional Claim Info: Enter any additional claim information in the space provided.

Print Below Line Item: To enter additional information below the line item, check this box.

CPT Origin: Select the CPT origin from the drop down list.

Statement Description: Enter the description of the procedure that you would like to have appear on the patient's statement.

Taxable: Check yes if this this a taxable procedure to be charged.

Requires Referral? Check yes if this code requires a referral to be billed.

Post Op Days: Enter the number of post op days assigned to this procedure.

File Claims Code: Select the method in which this procedure should be filed to insurance from the drop down list.





	e <b>dures:</b> (Y/N) ?:	ules	3.Procedure Det	ails   <u>4</u> .Comme	ents ) <u>5</u> .CCI Edit	s ]	<u>D</u> K <u>C</u> ano
	Fee Schedule #	Fe	e Schedule Des	cription	Amount		Taba Managara Sala
•		rd Fee Sc	hedule			00.03	Enter the appropriate amount for each of the fe
	1 Medica 2 Blue Ci		Shield Key			\$0.00 \$0.00	schedules listed at left. To add more fee schedules
							Maintenance Menu from the Main MBA screen. If a fee schedule is not used then simply leave the fee amount as zero. The Zero
	licare Allowabl						
	licare Allowable lace Of Service	e Fees <u>Full</u>	For Year 21 <u>Mod TC</u>	007 <u>Mod 26</u>	View Last Year		
P	to reasone con i	Full			View Last Year Medicare's Fee		the default unless otherwise specified on the responsible parties for

#### 2. Fee Schedules:

Enter the appropriate fee schedule amount for each of the fee schedules listed. To add more fee schedules please use the Maintenance Menu from the main MBA screen. If a fee schedule is not used then simply leave the fee amount as zero. The zero fee schedule number is the default unless otherwise specified on the responsible parties for each patient.

The Medicare Allowable Fees for the current year or the previous year is listed at the bottom of the window. To change between last year and the current year click the VIEW button on the right.



Procedures:	Г	<u>0</u> K
nactive (Y/N) ?: 🔽 🔽		<u>C</u> ancel
	edure Details   4.Comments   5.CCI Edits	
CPT Type:	Valid From/Thru:	
Revenue Code:	Documentation Required (Y/N) ?: 🔽 No	_
Replacement Code:	Count As Visit (Y/N)?:	
Charge Code:	Medicare Part A:	
Sex:	Medicare Part B:	
Min/Max Age:	Medicaid:	
CLIA Type:	Blue Cross:	
Status Code:	Print Description On Claim (Y/N)?: TNo	
MC ASC Group	UB92 (Y/N)?: No DME (Y/N)?: No	
Anest. Base Units	Type Of EPSDT/KidMed Procedure • N/A C E/M C Vision C Hearing C Im	munization

#### 3. Procedure Details

CPT Type: Select the appropriate CPT type from the drop down list

**Revenue Code:** Select the appropriate REV code from the drop down list when applicable.

**Replacement Code:** In the case that this CPT code should expire, enter an alternate code to be used in the space provided.

Charge Code: Select the appropriate method in which the charge should be billed: Units, Days, Months, Time

**Sex:** For sex specific procedures enter the sex of the patient that must correspond with the procedure.

Minimum/ Maximum Age: Enter any age cap or floor.

**CLIA Type:** In the case that the providers office houses an internal lab, enter the CLIA type in the space provided.

Valid From/Through: Enter the dates this code is valid from and through.

Documentation Required: If documentation is required for this code to be billed check yes.

Count As Visit: If the code being billed should count as an office visit check yes.

Print Description on Claim: Check yes if the description of the code should be billed on the claim.

**UB92:** If this code should be billed in the UB-04 format check yes. UB-04 replaced the UB-92.

**DME:** If this code is durable medical equipment check yes.

Type of EPSDT/KidMed Procedure: Select the applicable procedure type.





User Defined Procedur	es			
Procedures:				<u>0</u> K
Inactive (Y/N) ?:	ło			<u>C</u> ancel
<u>1</u> .General   <u>2</u> .FeeSche	edules   <u>3</u> .Procedure Detai	s ( <u>4</u> .Comments	] <u>5</u> .CCI Edits	
				~
1				>
	Created by: MMSPS		6/24/2007 1:14:10 PM	
	Modified by: MMSPS	M Modified:	6/24/2007 1:14:10 PM	

#### 4.. Comments

Enter any additional comments regarding this CPT code or the method in which it should be billed.

er Defin	ned Proced	ures			
Proced	lures:				<u></u> K
nactive (Y/	'N) ?: 🛛 🗖	Na			<u>C</u> ancel
<u>1</u> .General	I <u>2</u> .FeeSc	:hedules	3.Procedure Details   4.Comments   5.CO	CI Edits	
CPT Code	Start Date	End Date	Explanation	Modifier?	
Code	Start Pole	Enderate			

#### 5. CCI Edits

Please contact MBA support if you need this feature. This is for the 'Correct Coding Initiative' Edits.



agnosis		<u>D</u> K <u>C</u> ancel
General 2.Comments		
)iagnosis Code:	Inactive 🔽 No	
hort Description:		
Alternate Code 1:	Detailed Description	
Alternate Code 2:		
alid From:		
alid Thru:		
Peplacement Code:		
equired Add'l Digit?: 🔽 No		
equired Accident Info?: 🔽 No		24
	Land and the second sec	

In the case that a particular diagnosis code is not found in the search, a diagnosis code may be added by clicking ADD next to the fields provided for ICD-9 entry. The ADD function will bring up a search window and then if the particular code or description is not found the diagnosis window will appear. (see above)

**Diagnosis Code:** Enter the ICD-9 code in the field provided.

**Short Description:** Enter a short description of the diagnosis in the space provided. This will serve as a future search identifier for the code.

Alternate Code 1: Enter the first alternate code if applicable.

Alternate Code 2: Enter the second alternate code if applicable.

Valid From/Thru: Enter the dates that the code is identified as valid in the space provided.

**Replacement Code:** Enter the code that replaces this one after the Valid Thru date.

Required Additional Digit?: In the case that an additional digit is required when this code is billed, click yes.

**Required Accident Info?:** In the case where accident information is required in conjunction to the billing of this code, click yes.

Inactive: Click yes if this code should no longer be active or used in billing for this practice.

**Detailed Description:** Enter any additional information regarding this code and the circumstances in which it should be billed.

**OK/Cancel:** Click OK to save and return to the charges page or cancel.



MBA Version 4.9.0	6 - Patient Charges (ADD	MODE) for: 757	78 - Kenneth W	avne Maxey - D	OB: 01/25/1	973 - 55N: 123	-23-1234 - CHART NO:	3243 - DR ID: 1
	11-14-07cmacdonald - 42 💌		Place of Serv:			Add Edit	Ad <u>m</u> itted:	Finalize
Incident ID:	•	Add Edit	Dr of Service:	Adler, Stephen		Add Edit		<u>C</u> ancel
Resp Party: SE	LF·1		Referring Dr:	Abouezzi, Ziad	•	Add Edit	Discharged:	Add Another
Pre Auth #:	Visits Re	emaining:	of Fee	Schedule: STA	NDARD FEES		<u> </u>	
1.Charges	2.Additional Data	ctors & Comments	<u>4</u> .0ther Ch	narges				
Date of Service:	12/17/2007	Add Edit	Search			Add	Edit Search	
- CPT Code/Desc:				Diagnosis 1:	•		<u> </u>	Reorder
CPT Modifiers:				- 1			,	
CPT Amount:		Insurance? Ele	ctronic 🔻					
# of Units:	1 Assigne	· .						
Consecutive		pParty? □						
Days: Anes <u>t</u> hesia		From/To:						
(HH:MM):	\$0.00 Charge	on Hold?						
Total price:	peces charge	on <u>ri</u> oid: []	10					
			Patient Ins	surance Information	n			
Fil Order	Insurance Plan Nam	ne	MainPhone	CoPay %	CoPay Amt		IDNo	
1 Empire	BCBS		8009922583	0.00%	\$20.00	343243242		

### TAB 1. Charges:

**CPT Modifiers:** Select the applicable modifiers from the drop down lists. (up to 4)

**CPT Amount:** After entering the CPT code the CPT amount should default based on the individual CPT fee schedule. An amount may be entered manually in this field. A message will appear as you finalize the charge if you are entering a zero amount.

# of Units: Enter the number of units that should be billed for this charge.

**Consecutive Days:** Use this field when the same service was provided for the patient several days in a row. The system will automatically add the correct date range on the claim form. Use the # of Units field above to make sure the correct amount is billed.

**Anesthesia:** Enter the hours and minutes that should be billed if this in an anesthesia charge.

**Total Price:** The total price will default based on the CPT amount and the units, days or anesthesia hours/min.

**Print on Insurance:** Select the method that this charge should be billed. Electronic, to file the claim electronically; No, to not file the claim to any insurance company; or Paper, to file the claim on a hard copy claim form.

Assigned ?: Click Yes or No to accept assignment. The system will default with the information that the patient's insurance file has in it (set in the patient module). This option may be modified per charge as needed.

Bill Resp Party?: Click yes or no. If clicked yes, this option tells the insurance is billed. The charge will then age in the patient portion of the A/R.

**Anesthesia From/To:** Enter the actual time of day from and to that anesthesia was administered. The system will automatically calculate the number of units depending on the predetermined minute intervals set by the system administrator.

**Charge on Hold:** Click Yes or No. If clicked yes, you will be prompted to enter a hold reason. It will not be billed to the insurance company or patient until the charge is taken off of hold status. When claims are run any charges on hold will print out on the error report so as to remind you that this charge needs to be fixed.



MBA Version	4.9.06 - Patient Char <u>c</u>	ges (ADD MODE) for: 757	78 - Kenneth W	ayne Maxey - D	OB: 01/25/1	973 - 55N: 123	-23-1234 - Cl	IART NO: 3243 - DR ID: 1
<u>B</u> atch #:	7D11-14-07cmacdonal	d - 42 💌 Add Edit	Place of Serv:	Bradhurst Office (	MBA ID 1 💌	Add Edit		Fi <u>n</u> alize
Incident ID:		✓ Add Edit	Dr of Service:	Adler, Stephen	•	Add Edit		<u>C</u> ancel
Resp Party:	SELF - 1	<b>T</b>	Referring Dr:	Abouezzi, Ziad	•	Add Edit		Add Another
Pre Auth #:		Visits Remaining:	of Fee	Schedule: STA	NDARD FEES	6 🔽		
<u>1</u> .Charges	2.Additional Data	3.Doctors & Comments	4.0ther Ch	harges				
		Return to Work:			Hospital	ID #:		_
		Outside Charges:			Emerger	ncy (Y/N)?	🗖 No	
Type of Acc	ident:	Lab/HHA Name:		▼ Add Eq	fit Condition	n Rel to Empl:	🗖 No	
Disability (T	/P):	First Consulted:			Elective	Procedure (Y/N)	?: 🔲 No	
Disabled Fro	om:	2nd/3rd Opinion (2/3	):					
Disabled Th	rough:	<u>U</u> B92 Type Of Bill:		_				
		_						
			Dationt Inc	surance Information				
Fil Order	Insurance	Plan Name	MainPhone	CoPay %	CoPay Amt		IDNo	
	npire BCBS	- lan ramo	8009922583	0.00%		343243242	Direc	

#### **TAB 2 Additional Data**

Type of Accident: Enter the type of accident in the space provided.

Disability (T/P): Enter T for "total disability" or enter P for "partial disability"

**Disabled From/ Through:** Enter the dates of disability.

**Return to Work:** Enter the date the patient can return to work after this procedure.

**Outside Charges:** Enter the amount of any outside charges for this same service (such as Lab).

**Lab/HHA Name:** Enter the Lab or Home Healthcare Agency's name and number. These facilities may be added or edited from here.

First Consulted: Enter the date of the first consultation.

**2nd/3rd Opinion:** Enter 2 or 3 in the field provided if this charge is a second or third opinion.

**UB92 Type of Bill:** Enter extra UB-04 Bill if needed.

Hospital ID: Enter extra hospital ID if needed.

**Emergency:** Check yes if the service provided was emergent care.

**Condition Rel to Empl:** Check yes if this was an employment related charge.

Elective Procedure: Check yes if the procedure should be classified as elective.

Patient Insurance Information is listed in the box at the bottom of this tab as a convenient point of reference showing filing order, plan name, phone number, co-pay info and insurance ID number.

# BA Version 4.9.05 - Patient Charges (ADD MODE) for 7578 - Kenneth Wayne Maxey - DDB: 01/25/1973 - 55% 123-23-1234 - CH



	70 K	M 00	D. 01 /05 /107	CCN 400 /		0040 DD TD 4
MBA Version 4.9.06 - Patient Charges (ADD MODE) for: 757				3 - 55N: 123-2	23-1234 - CHART NU	: 3243 - DR ID: 1
Batch #: 7D11-14-07cmacdonald - 42 - Add Edit	Place of Serv: Brad	hurst Office (MI	BAID 1 💌 🗛	<b>id</b> Edit		Fi <u>n</u> alize
Incident ID: Add Edit	Dr of Service: Adler	r, Stephen	▼ Ac	ld Edit		<u>C</u> ancel
Resp Party: SELF - 1	Referring Dr: Abou	uezzi, Ziad	▼ Ac	<b>id</b> Edit		Add Another
Pre Auth #: Visits Remaining:	of Fee Sche	dule: STAN	DARD FEES	<b>T</b>		
1.Charges 2.Additional Data 3.Doctors & Comment	<u>4</u> .0ther Charges					
Charge Comments:						
					=	
Additional Claim Info:						
Print Below Line Item?:						
Late Bill Override Reason Code/Date:	Patient Alert (Y/N	0.2: 🔽				
Field Advoidance (Y/N)?: 📁 No	Allergic to Per	nicillin			<u> </u>	
Unusual Position:						
Anest, No Of Procedures:					7	
	Patient Insuranc					
Fil Order Insurance Plan Name  Empire BCBS	MainPhone 8009922583	CoPay % 1	CoPay Amt \$20.00 343	243242	IDNo	
	0003322303	0.00%	φ20.00 343	243242		

#### **TAB 3. Doctors & Comments**

**Charge Comments:** This user defined spaces may be used to add any additional information regarding the billed charge.

**Additional Claim Info:** Information entered in this field will be included in the claim electronic file and in Box 19 "Reserved for Local Use" of the CMS-1500.

**Print Below Line Item:** Check yes if the information entered in the "Additional Claim Info" field should be printed on the HCFA.

Late Bill Override Reason Code/Date: Enter the late bill override reason code and date if applicable.

Field Avoidance (Y/N)?: Future enhancement. Call support for more information.

Unusual Position: Future enhancement. Call support for more information.

**Anesthesia Number of Procedures:** Enter the number of procedures performed while the patient was under anesthesia.

**Patient Alert:** If there is an existing patient alert it will be listed here. Otherwise check the patient alert box and enter your comments in the field provided.

1.Charges	2.Addition	al Data 📔 <u>3</u> .Doctor:	& Comment	s <u>4</u> .0	)ther Charge	es <u>5</u> . Histo	w)		TAB 4.
DateOfServi		CPT Desc			PostOpFrom	PostOpTo	Provider	FacilityName	Charge
10/31/2007	90558	Influenza Virus Vaccine Administration Injection	<u> </u>	V04.81 V04.81	Oct 31 2007		Stratilatova, Mariya Stratilatova, Mariya	Bradhurst Office Bradhurst Office	_
10/24/2007	50200	Renal Bx; Percutaneou	·	585.4	Oct 24 2007			Westchester Medical Cent	This po
10/23/2007	99214	Office/op Visit, Est Pt,	\$30.00	585.4	Oct 23 2007		Delaney, Veronica B	Bradhurst Office	ence lis
									charges
									patient
Beg Date:	8/1/2007	to End Date:	1/30/2008	3	De	scending by D	ate		

### TAB 4. Other Charges

This point of reference lists the other charges billed on this patient's account.





Fi <u>n</u> alize
<u>C</u> ancel
Add Another
<u>S</u> kip to Sum

**FINALIZE:** Choose this option to finalize the charges on this patient. The system will allow the user to check all the charges added to the account before accepting or finalizing in the charge summary window. Once the user decides that the charges are complete, choose to Apply Payments, Save, or Cancel. You can also print a paper claim or summary.

**CANCEL:** This option will cancel any data entered. The system will ask the user to be sure this is the option they want to choose before finalizing the cancel.

**ADD ANOTHER:** Choosing this option will save the data entered for the charge and bring the user back to the patient lookup screen to enter a charge for a new patient.

**SKIP TO SUM:** This option will NOT save data entered for a charge. This option should be used to view, add, edit, or delete charges entered for this specific patient ONLY.

atient Information— Batch:	Charges				Previous Balance	New Charges	Balance				<u>N</u> ext f	Pt:	<u>S</u> ave Cancel
Practice:	DEMO DEMO DEMO DEM	O DEMO	I	Patient	\$0.00	\$0.00	\$0.00				Next 9	Superbill:	
Resp. Party:	SELF - 1			Insurance	\$0.00	\$90.00	\$90.00						Apply
Primary Ins.:	Empire BCBS				\$0.00		\$90.00						Payments
Secondary Ins.:				Total	\$0.00	\$30.00	\$30.00						
CoPay Amt:	\$20.00			Last Patient P	'ayment:	Not Found	\$0.00						
CoPay %:	0.00%			Last Insurance	Paument:	Not Found	\$0.00						Print Summary
Total Co-Payment:	\$20.00					prostri o dana - j	+0.00						Print Claim
Copay (dj Desc: PATIENT COPAY	Pmt Type:	•	Check/Au 1256	th #: Amour \$20.0									
			,	1420.0	- New Ch	larges							
Date CPT	Desc	Mod D	iag 1 Dia	g 2 Place o	of Service	Doctor	Amount	Units	Days	Total Price	Amt Paid	Amt Rem	Amt Applied
/28/2007 99213	Office/op Visit, Est Pt, 2 Key	18	39.0	Bradhurs	t Office /	Adler, S	\$90.00	1	0	\$90.00	\$0.00	\$90.00	

SAVE/CANCEL: Select to save or cancel all charges entered.

**APPLY PAYMENTS:** If this option is chosen, the system will bring the user to a modified adjustment screen. The user may then apply a payment for that charge at that time using the same methods as applying payments in section five of this manual.

**PRINT SUMMARY:** This will print a charge summary report and batch ID.

**PRINT CLAIM:** This will print a paper claim.

**ADD/EDIT/DELETE:** Charges may be added, edited or deleted using these functions.

**TOTAL NEW CHARGES:** The total of the new charges entered is listed in red in the bottom center of the window. Charges listed in red have been set to Hold.

**PATIENT INFORMATION:** Listed at the top of the window is a point of reference for patient information.

**NEXT PATIENT:** If you have the ID of the next patient you want to enter a charge for, enter it in the 'Next Pt' field.

**NEXT SUPERBILL:** Like the 'Next Pt' field, you can jump to the next superbill or encounter by entering it into this field.

**COPAY:** Enter the patient's co-pay information in these fields if applicable.





MBA Version 4.9.06 -	Patient Adjustments		
<u>File H</u> elp			
Recently <u>A</u> ccessed:	Maxey, Kenneth - 7578	•	Add
Last Name:			<u>C</u> ancel
First Name:			
Middle Name: <u>OR</u>			
Patient Number: <u>OR</u>	7578		
Social Security No.: <u>OR</u>			
Phone <u>N</u> umber: <u>OR</u>			
Birth <u>D</u> ate: <u>OR</u>			
Chart Numbe <u>r</u> : <u>OR</u>			
Superbill Ctrl No.:			

### Adjustments Module:

In this module, the user will be able to post and adjust payments for individual patient's.

Open the adjustments module and the patient search window will appear.

Enter the patient's information to search for the patient with whom the adjustments should apply. You may select the patient from the recently accessed dropdown list. Click Add.

This will bring up the adjustments window.

In addition to posting and adjusting payments, you can also post denials.

Once the adjustment form is populated, you can enter your next patient's ID in the Next Patient field next to the Save w/ Defaults button.

) ate:	11/30/2007	_			Batch #:		17d	1/30/07 a	mac	cdonald • 1	* Add	Edi Eint Beceipt?	sat Pt	Save v Defaul	
d Desc	INSURANCE	DENI		di Edit											Cancel
esp Party:	SELF-1	_		•	Ins Plan:		Aetn	a PPD	_			<u>.</u>	F	at Balance:	\$12.8
ayment Type:	EDB W/ No o	heck		*	Check/Au	uth #			_				ł	ns. Balance:	\$30.4
otal Amount:	\$0.00	1	Bunn	07 F	Provider:		Dela	ney, Veroni	ica B	8 💌	Prov O	f Chg: V B Delaney	1	otal Balance:	\$43.2
Charges Date		M1	PR RP -	Chg Amt \$59.61	3. Comme Othr Crdts \$55.69	Ap ply	File B Nxt P	ill Balani		DenialCo de1	DenialCo de2		DenialCommen	t	
3/10/200	7 93213 · Omo		nr.	\$63.61	\$30.63	*		\$10	3.32		e Descript				
										CO-2		ance Amount			
										CO-20	Claim de	enied because this injury is covered t	y the liability of	smiet.	
										CO-21	Claim de	enied because this injury is the liability	of the no-fault	carrier.	
										CO-22	Claim de	enied because this care may be cove	red by another	payer per coordinal	ion of benefits.
										CO-23		enied/reduced because charges hav ation of benefits	e been paid by	another payer as p	art of
										CO-24	Paymen	it for charges denied. Charges are co	vered under a	capitation agreement	it.
										CO-25	Charges	s denied. Your stop loss deductible h	as not been me	63	
at Insuranc	e Plan: NONE							rt By Charge am	oun		scending D en Charges		20		

Ř	<b>MBA</b>	Adjustments
	Patient Adjustments for: 758 - Duncan Best - DOB: 07/0	3/1948 - 55N: 084-80-1908 - CHART NO: 758 - DR ID: 3



Pati	ent Adjustm	ents for: 758	i - D	uncar	n Best - Di	)B: 07/03/	1948 - 551	N: 084-80-1	1908 - CHA	ART NO:	758 - D	R ID: 3								
Da	te:	2/14/2007				Batch #:	A/R	12/20/07 Ab	ooaz - 234	<b>▼</b> A	dd E	dit <u>P</u>	rint R	eceipt	? [	Next	Pt		Save w/ Defaults	<u>S</u> ave
	-		_	Add	<u>Edit</u>								_							
Adj	Desc:	NSURANCE F	PAYN	IENT	•	Second A	di: INSF	UANCE DIS	ALLOWED	•	De	enial Cod	le: 🛛	NSUF	RANG	CE DENIAL		<b>-</b>	Add Another	<u>C</u> ancel
Re	sp Party:	SELF - 1			-	Ins Plan:	Empi	re Medicare								•		Pat. Balanc	e:	\$12.84
Pay	/ment Type:	Check			•	Check/Au	th #: 1541	56		Tol	al Post	ed For	This	Chk:	\$43	3.24		Ins. Balanc	e:	\$30,40
Tot	al Amount:	43.24		<u>R</u> unni	ng 🔽	Provider:				Pro	v Of Cł	ng: M 🔮	Strati	latov	/a			Total Balan	ice:	\$43.24
	1			Total?	, , , , , , , , , , , , , , , , , , , ,		,			_										
1.	Charges	2. New Paym	ents/	Adiust	ments Ì	3. Commer	nts Ì 4.00	CI Edits												
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	Date	CPT Code	M1	PR	Chg Amt	Othr Crdts	Allwd Amt	Apply Amt	2nd Adj	Coins	Copay	Deduct	Aut 0	File Nxt f	Pati	Balance	DenialLo de1	DenialLo de2	DenialCon	nment
	11/16/2007	99214 - Offic		SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$21.08	\$0.00	\$0.00	~			\$0.00				
	10/5/2007	99214 - Offic		SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$0.00	\$0.00	\$0.00	~			\$0.00				
	9/21/2007	99214 - Offic	25	SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$0.00	\$0.00	\$0.00	V			\$0.00				
	8/24/2007	99214 - Offic		SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$0.00	\$0.00	\$0.00	V			\$0.00				
	8/17/2007	99214 - Offic		SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$0.00	\$0.00	\$0.00	V			\$0.00				
	3/15/2007	99213 - Offic		RP٠	\$69.61	\$55.69	\$0.00	\$13.92	\$0.00	\$0.00	\$0.00	\$0.00	V			\$0.00				
┢	2/16/2007	99213 - Offic		RP٠	\$69.61	\$70.69	\$0.00	(\$1.08)	\$0.00	\$0.00	\$0.00	\$0.00	V			\$0.00				
										I		<u> </u>	ii				I	1		
Nex	t Ins Plan: A	etna PPO						rt By Charge amo			ng Order					narges				
			ı	- 10	. —			CPT	_ <u>™</u> ⊑	)pen Cha	arges On		_			Amounts Or d Credits	nly			
Beg	Date:		] to	End D	ate:			Date of Serv	lice			1		v <u>u</u> na	ihhiis	a crears		\$0.00	Left to Alloc	ate

Batch#: The system allows the user to create as many batches as needed to enter charges and adjustments into the system. The user can ADD or EDIT several batches for different types of work. Once the work is complete for a specific batch, the user must run a batch report and balance then close the open batch.

**Date:** Enter the date of service, using the space provided or by using the button to the right of the field to use the calendar.

**Adjustment Description**: Select the appropriate adjustment description from the drop down list. If the user has permission to add or edit adjustment descriptions, this can be done in Maintenance by selecting Adjustment Descriptions. Or this can also be accessed by clicking the Add or Edit buttons.

Adjustment Code: An adjustment code is automatically assigned to each new

Inactive: If the adjustment code should be classified as inactive and restricted from use, check the Inactive box yes.

**Description:** The description of the adjustment may be entered here.

**Adjustment Type:** Select either payment or adjustment from the drop down list.

Transaction Type: Select Debit, Credit or No Change from the list.

Source: Decide if the adjustment is from the patient, insurance, a responsible party or other.

Comments Required?: Check the box yes if comments should be entered in adjustment.

**Refund Related Code?:** Check this box if the adjustment that is being entered is related to a refund.

**Color Change:** The color with which the description of this adjustment will be listed can be changed using this function. 60

v adjustment by	/ MBA.	
BA - Version 4.9.03 - A	djustment Types	
		Save
Adjustment Code:	Inactive 🗖	No <u>C</u> ancel
Description:		
Adjustment Type:		
Transaction Type:		•
Source:		•
Comments Required?:	No Refund Related Code	?: 🗖 No
THIS IS THE COLOR IT WIL	L APPEAR IN REVIEW.	Change
		Color ? 🗙
Created by: MMSPSI Modified by: MMSPSI		Basic colors:
conjunction wi	th this specific	
		Custom colors:
ed is related to a	a refund	

Define Custom Colors >>

Cancel



Date:

Patient Adjustments for: 758 - D

12/14/2007

...

Add Edit



Save w/ Defaults

**Second Adjustment:** If needed, select the appropriate second adjustment description from the drop down list.

**Denial Code:** Select the appropriate denial code description from the drop down list, if the adjustment includes a denial.

**Responsible Party:** Select the corresponding responsible party that should be linked with this adjustment/ payment.

**Insurance Plan:** Select the insurance plan for this adjustment.

Adj D	esc:	INSURANCE F	PAYN	MENT	-	Second A	di: INSR	UANCE DIS	ALLOWED	-	De	enial Coo	ie:	INSU	RAN	CE DENIAL		-	Add Another	Cancel
Resp	Party:	SELF - 1	_		-	Ins Plan:	Empi	re Medicare							_	•		Pat. Balance	:	\$12.84
Paym	ient Type:	Check			-	Check/Au	th #: 1541	56		Tot	al Poste	ed For	This	Chk	: \$4	3.24		Ins. Balance		\$30,40
Total	Amount	\$43.24		<u>B</u> unni Total?	ng 🔽	Provider:				Pro	v Of Ch	ig: M S	Strat	ilato	va			Total Balanc	e:	\$43.24
<u>1</u> . C	harges	<u>2</u> . New Paym	ents/	/Adjust	ments	<u>3</u> . Commer	nts <u>4</u> .00	CI Edits												
	Date			PR	Chg Amt	Othr Crdts	Allwd Amt	Apply Amt	2nd Adj	Coins	Copay	Deduct	Aut o	File Nxt	Bill Pati	Balance	DenialCo de1	DenialCo de2	DenialCo	mment
	11/16/200	7 99214 - Offic		SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$21.08	\$0.00		r			\$0.00				
	10/5/2007			SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$0.00	\$0.00	\$0.00	$\boldsymbol{\nu}$			\$0.00				
	9/21/2007		25	SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00				r			\$0.00				
	8/24/2007	99214 - Offic		SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$0.00	\$0.00	\$0.00	V			\$0.00				
	8/17/2007	99214 - Offic		SEC	\$105.41	\$99.33	\$0.00	\$6.08	\$0.00	\$0.00	\$0.00	\$0.00	r			\$0.00				
	3/15/2007			RΡ·	\$69.61	\$55.69	\$0.00	\$13.92	\$0.00	\$0.00	\$0.00	\$0.00	r			\$0.00				
•	2/16/2007	99213 - Offic		RΡ·	\$69.61	\$70.69	\$0.00	(\$1.08)	\$0.00	\$0.00	\$0.00	\$0.00	~			\$0.00				
<mark>Next</mark> Beg D		Aetna PPO	l to	End D	ate:			rt By Charge amo CPT Date of Serv	unt 🔽 🖸		ng Order arges Onl	yГ	Sho	n App	blied.	harges Amounts Or ed Credits	nly			
Jugio	ato. j		1.00	LINGE	ato. j			Date of Jerv	ALCO .									*** ***	Left to Allo	

Add Edit Print Receipt?

Next Pt:

**Payment Type:** If in the initial adjustment description is a payment, then select the payment type, Cash, Check, Credit Card, Debit Card, Direct Deposit, Money Order

an Best - DOB: 07/03/1948 - 55N: 084-80-190

A/R 12/20/07 Abo

Batch #:

**Check/Auth#:** Enter the check number or authorization number that corresponds to the check, credit card, debit card, direct deposit, or money order.

Total Amount: Enter the total amount of the payment or adjustment.

**Running Total:** In the case that a total amount is unavailable or inconvenient, the running total check box may be selected to tally a total amount based on the amounts entered in the Apply Amount and 2nd Adjustment fields.

Provider: Select the corresponding provider from the drop down list.

Print Receipt: Check this box if a receipt of this transaction should be printed.

**Next Patient:** Once the adjustment form is populated, you can enter the next patient's ID before saving the adjustment ment

**Balance Windows:** The balance windows show amounts owed and credit amounts for the patient/responsible party or insurance. The total amount due on the account is also listed.

**Beginning Date to End Date:** To view a specific range of dates of service or to view a single date of service, enter the beginning date and end date in the spaces provided.

**Sort By:** Sort the charges listed by either charge amount, CPT, or Date of Service. Charges default using the date of service.

Descending Order: To view the charges in descending order, from most recent to earliest, check the box.

**Open Charges Only:** To view only the open or unresolved charges, check the box.

**Show Family Charges:** To include the linked family members charges to this account, check the box.

**Show Applied Amounts Only:** To show only the applied amounts, check the box.

Ĩ	<b>8</b> 0	M	B	<b>A</b> Adjustmei	nts
	Patient Adjustn	nents for: 7578 - Kenneth Wayne	Maxey - DOB:	01/25/1973 - 55N: 123-23-1234 - CHART NO: 3243 - DR ID: 1	
	Date:	12/14/2007	Batch #:	Add Edit Print Receipt? Next Pt	Save w/ Defaults
		Add Edit			
	Adj Desc:	INSURANCE ADJUSTMENT	Second Adj:	INS WRITEOFF   Denial Code: DUMMY DENIAL	<u>Add Another</u>
	Resp Party:	SELF - 1	Ins Plan:	Empire BCBS	Pat. Balance:
	Payment Type:	Credit Card	Check/Auth #:	2341 2344 8578 2342	ins. Balance:
	Total Amount:	Europing	Provider		Total Balance:

		\$10.00		Total?	5° L		1.100	, otopriori		_									
INS	WRITEOF	F: \$50.00																	
<u>1</u> . C	harges	<u>2</u> . New Paym	ients/	Adjus	tments	3. Commer	its <u>4</u> .00	CI Edits 💧											
٦	Date	CPT Code	М1	PR	Chg Amt	Othr Crdts	Allwd Amt	Apply Amt	2nd Adj	Coins	Сорау	Deduct	Aut o	File I Nxt F	Bill Pati	Balance	DenialCo de1	DenialCo de2	DenialComment
۲	11/28/200	7 99213 - Offic		PRI	\$90.00	\$0.00	\$40.00	\$40.00	\$50.00	\$0.00	\$20.00	\$50.00	r		~	\$0.00	•		Deductible
					[	DenialCode	Description	1											
					ľ	CO-1	Deductible	Amount											
						CO-10	The diagno	isis is inconsi	stent with th	ne patieni	′s sex.								
						CO-100	Payment m	ade to patier	nt/insured/re	esponsibl	e party.								
						CO-101	Predetermin	nation, antici	pated payme	ent upon	completi	ion of se	rvices	s.					
						CO-102	Major medi	cal adjustmer	nt.										
						CO-103	Provider pr	omotional dis	count (i.e. S	enior citi	zen disc	ount)							
						CO-104	Managed o	are withhold:	ing.								-		
	Insurance	Plan: NONE		End D	tata:			rt By Charge amo CPT Date of Serv	unt 🔽 🖸	escendii Ipen Cha		у 🗖	S <u>h</u> ow	v Appi	lied A	harges Amounts Or d Credits	ıly		

If posting a denial, select the appropriate denial code from the drop down list in the columns Denial Code1 and if needed Denial Code2. There is also a Denial Comment field.

Cancel \$0.00 \$90.00 Adjustments

In the charges window each separate billed charge is listed according to the date of service. This can be changed to sort by charge amount or CPT code. To review the charge as it was billed double click on the line item you are interested in and the charge will open in the Charges Module.

#### Date: Date of Service

CPT Code: The billed code and description

**M1:** The primary modifier as it was billed with the charge is listed here.

**PR:** Payment Responsibility will be listed as it was billed. For the primary insurance it will be listed with a PRI, secondary insurances are listed with a SEC and the responsible party is listed as RP.

Charge Amount: The amount billed for this particular code

Other Credits: The amount previously paid on this particular code.

Allowed Amount: If the insurance has specified an allowed amount, it should be entered here.

**Apply Amount:** The amount to apply to the charge.

2nd Adjustment: The second adjustment to the charge.

Co-Insurance: The amount due by the secondary insurance as specified by the primary insurance.

**Co-pay:** The amount due by the patient or responsible party that is considered their copay.

Deductible: This is the amount due by the patient or responsible party that is considered their deductible.

**Auto Apply:** Checking this box applies the full amount still due on the charge from the total amount of the payment without having to manually enter the amount.

File Next: Checking this box sets the charge to file to the next insurance company.

Bill Patient: Checking this box sets the remaining amount to bill to the patient/responsible party.

**Balance:** This field changes as you complete the previous columns showing the remaining balance of each charge.





	nt Adjus	tinenes																	-
Date	:	12/14	/2007		ut e o t	Batch #:	0700	:111507en -	44	▼ Add	Edit	Print F	Receipt?	Ne»	«t Pt: 7256			ave w/ efaults	<u>S</u> ave
ldj D	)esc:	INSU	RANCE A	DJUSTME	<u>Edit</u> NT ▼	Second A	di: INS	WRITEOFF		•	Denial	Code:	DUMMY	DENIAL		•	Add	Another	<u>C</u> ancel
lesp	o Party:	SELF	- 1			Ins Plan:	Emp	ire BCBS				,		•		Pat. Bal	ance:		\$0.0
aun	Турс.	Creak	Card		-	Check/Au	ith #: 2341	2344 8578	2342							Ins. Bal	ance:		\$90.0
ota	l Amount:	\$40.00	)	<u>R</u> unni Total	ng	Provider:	Adle	r, Stephen	1	Prov	Of Chg:	S Adle	· >-			Total Ba	alance:		\$90.0
NS	WRITED	DFF: \$5	D.00	rotar															
<u>1</u> . C	Charges	<u>2</u> . Ne	ew Payme	ents/Adjus	ments	<u>3</u> . Commer	nts <u>4</u> .C	CI Edits											
٦	Date	CP	T Code	M1 PR	Chg Amt	Othr Crdts	Allwd Amt	Apply Amt	2nd Adj	Coins C	opay Dec	duct Aut	: File Bill Nxt Pati	Balance	DenialC de1	o Denial de2		DenialCo	mment
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Provider of Charge:

Tot

To verify that the Provider the adjustment is being listed under is the same as the provider who billed the charge, the Provider of Charge will appear in red next to the provider listed on the adjustment.

Save with Defaults:

The user may choose this option when posting bulk/mass checks from insurance companies. This option will save the payment for this patient and also save the insurance payment voucher/EOB information that was entered for this payment so that is may be used for the next patient listed on the same voucher/EOB without having to reenter all of the same payment information over again. The system will bring the user back to the patient look-up screen to find the next patient listed on the voucher.



Choosing this option will save the information entered and allow the user to add another payment to this patient's account without going through the patient look-up screen again.

### Next Ins Plan:

In the case that the patient has a secondary insurance and the option to file next has been checked the next insurance plan will be listed in red in the lower left hand corner.





ate:	12/14/2007	Batch #:	ADJ-1	22407-KM - 46	▼ Add	Edit Print Receipt? 🔲 Next P	t: Save w/ Save w/ Save
dj Desc:		] Second /	Adj: NS V	VRITEOFF	▼	Denial Code: DUMMY DENIAL	▼ <u>A</u> dd Another <u>C</u> ancel
esp Party:	SELF - 1	Ins Plan:	Empir	e BCBS		-	Pat. Balance: \$40.00
ayment Type:	Credit Card 💌	Check/A	Auth #: 2341	2344 8578 2342			Ins. Balance: (\$40.00)
otal Amount:	\$0.00 Bunning Total?	Provider:	:		Prov 0	f Chg: S Adler	Total Balance: \$0.00
1. Charges	\$0.00 Bunning Total?	<u>3. Comm</u>	ents <u>4</u> .00 Check/Auth		unt Amount	Comments	Total Balance: \$0.00
1. Charges Adjustment Date	Z. New Payments/Adjustments	<u>3</u> . Comme Payment Type	ents <u>4</u> .CC	Adjustment Amo Amount Appl	unt Amount ied Remaining	Comments	Total Balance: \$0.00
1. Charges Adjustment Date 12/14/2007	Z. New Payments/Adjustments     Adjustment Type     DUMMY DENIAL - Empire BCBS	<u>3</u> . Comm Payment Type Credit Card	ents <u>4</u> .CC Check/Auth Number	Adjustment Amo Amount Appl \$0.00 \$0.00	unt Amount Remaining \$0.00	Comments	Total Balance: \$0.00

#### Tab 2. New Payments/Adjustments

This window lists all the previous adjustments and payments. Nothing can be changed or edited, it is simply for a quick reference. It shows the adjustment date, adjustment type, payment type, Check/Auth Number, Adjustment Amount, Amount Applied, Amount Remaining and any comments.

#### Tab 3. Comments

This tab allocates space to be used for comments associated with the posting of this adjustment. Also any patient alerts may be viewed here. The last insurance or patient payment date and amount are listed at the bottom of this tab for quick reference. Also stamped is the MBA user ID of the person who created and modified the adjustment along with a date and time.

Patient Adjusti	ments for: 7578 - Kenneth Wayne	Maxey - DOB: 0	1/25/1973 - 55N:	: 123-23-1234 - C	HART NO: 32	43 - DR ID: 1		l l	
Date:	12/14/2007	Batch #:	ADJ-122407-KM - 4	6 💌 Add	Edit Pr	int Receipt? 🔲	Next Pt:	/e w/ <u>S</u> ave	
Adj Desc: Resp Party: Payment Type: Total Amount:	Add Edit INSURANCE ADJUSTMENT SELF - 1 Credit Card \$0.00 Bunning Total?	Ins Plan:	INS WRITEOFF Empire BCBS 2341 2344 8578 234		Denial Cod Of Chg: S A	e: DUMMY DEN		 Another Cance \$40.0 (\$40.00 \$0.0	0 ))
1. Charges	2. New Payments/Adjustments	3. Comments	4.CCI Edits						
, Patient Alert ( Allergic to I		×	Created by:	Date Not Found Not Found MMSKWM MMSKWM	Amou Statement: Created: Modified:	\$0.00 \$0.00			

<u>Å</u> ů	<b>MBA</b>	Тор	Menu

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	the Practice you like to work with.	<u>Q</u> K <u>C</u> ancel
Practice Code	Practice Name	▲
ABS	ABS	
BEEKM	BE, BW, DN, JP, UC	
DEMO	DEMO	
GOLDB	Goldberg	
NEPHI	Nephrology IDEAL	
NEPHR	Nephrology	-

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Help

#### File

Use this drop down menu to Open another practice or to exit MBA. ALT - F will open the menu and then 'O" will open the practice list. A quicker shortcut is to use the F12 key. ALT—X will close MBA.

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Eile	M <u>o</u> dules	<u>M</u> aintena	nce	Reports
	Patien	ts	F1	
	Charge	<u>∋</u> s	F2	
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	Billing		F5	
	<u>S</u> chedu	ules	F6	
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<u>Maintenance</u>	Repor <u>t</u> s	<u>U</u> tilities
Practice File	е	
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Procedures		•
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EOB		
Master <u>T</u> ab	les (view c	only) 🕨
Zip Codes		
Electronic S	iubmissions	5

This drop down menu shows the Function Key shortcuts for each module as well as the ALT - Letter shortcuts. For Patients use the F1 key or ALT - P.

For Review use the F4 key or ALT - W and so on.

The Maintenance menu allows you to enter information about your practice and further customize MBA to suit your needs. When you click on Practice file or ALT - P, the screen below appears. Double click on the practice you want to edit or highlight and click the View button.

on 4.9	).06 - Browse	/Edit Practice File	Table						
	PracticeCode	PracticeName	PhysicalAddr1	PhysicalAddr2	PhysicalCity	DhysicalState	Physical7in	PhoneNumber	P
		DEMO DEMO DEMO		SUITE 100	HAWTHORNE	NY	10532-	(914)	
-	NEPHR	DEMO DEMO DEMO	19 BRADHURST	SUITE 100	HAWTHORNE	NY		(914)	
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