# Paymate

# Acclaim



# **USER MANUAL**

Updated May 2010

Using this Manual4
The Online Help4
Readme File4
Introduction5
Installing Paymate for Windows8
Setup
Setup Preferences
Creating a Company
Defining Pay Groups
Defining Payroll Categories16
Defining Departments
Entering Employee Information
Entering Year-to-Date Totals
Entering Personnel Information
Setting Up Cheques and Payslips
Setting up Security
Payroll
Select Pay Period
Creating Timesheets40
Batch Create Timesheets42
Creating Cost Centres43
Entering Work Details44
Printing the Payroll Journal47
Printing Cheques and Payslips47
Printing Cheque Register
Printing Deposit Register
Creating the Bank File49
Posting Payroll
Cheque Reconciliation52
Exporting Payroll Data53
Export Job Costing54
Reports
General Ledger Report55
Government Remittance
Employee History Detail
Employee History Summary
Employee Year to Date Report
Payroll Category Report
Accrual Report
Employee Master Report
Employee Phone List Report
Employee Notepad List Report
Employee Labels
wsiв кероrt



Work Details Edit List	
Cost Centre Edit List	
Employee Work Summary	60
Cost Centre Work Detail	60
Job Costing General Ledger Summary	60
Cheque Reconciliation Report	60
Forms	61
Record of Employment	61
T4's, T4A's, Relevé Forms	62
Year End	62
Utilities	65
Backup Company Data	65
Restore Company Data	66
Re-index Company Data	67
Integrity Check	67
Help	68
Support Services	68
Calling for Support	68



# **Using this Manual**

This Manual contains general information on how to set up your company, enter Employee and Payroll information, and process payroll runs. In addition, it also provides information on how you may create the bank file, export your payroll data into an accounting package, enter job costing details and export job costing details as well. It gives you an overview of the different reports and forms that Paymate generates and the utilities available in Paymate.

The information present in this manual is the information that does not change often.

This manual should be used in conjunction with the Online Help, the Support Guide, and the Read Me file.

#### The Online Help

The Online Help contains

- Detailed step-by-step explanations on how to use Paymate to its best
- Hyperlinks to all topics you may need to search
- Screen shots to make explanations user-friendly and easy to understand
- Examples to assist you at every step

The information in the Online Help has the latest information and is constantly updated

#### **Readme File**

Please refer to the Readme file for the latest changes to Paymate.

- To access the Readme file, go to the Windows desktop and click Start > Programs
- Then click Paymate > Readme icon

When you need support please refer to the Help section of this manual.



# Introduction

Welcome to Paymate for Windows, the complete solution for all your payroll needs.

Paymate is extremely user-friendly and easy to use with extraordinary features.

- While processing payroll runs, it also:
- Instantly Calculates Earnings
- Instantly Calculates Source Deductions
- Prints Cheques
- Prints Payroll Journal
- Prints Cheque and Deposit Registers
- Imports hours and/or amounts from as ASCII file
- Produces the Bank File for Direct Deposit (Acclaim Only)
- It provides for all your accounting needs by
- Interfacing with a large variety of Accounting packages
- Producing the General Ledger Report
- It generates extensive reports for
- Payroll Details for any period
- Payroll Summary for any period
- Government Remittance Reports
- Employee Lists and Labels
- It produces forms for
- Record of Employment
- T4, T4A, Relevé 1
- It incorporates the Job Costing feature by
- Allowing the breakdown of employee wages by Cost

#### Centre

- Producing Employee Work Detail and Summary Reports
- Producing Cost Centre Detail and Summary Reports
  - Interfacing with popular job costing packages

This manual helps you to get started with Paymate and assists you in processing payroll. It is divided into the following sections:

- Introduction explains the features of Paymate
- Installation explains how to go about installing Paymate
- Setup helps you set up your company, payroll, department, and employee information
- Process payroll gives you step-by-step instructions on how to process payroll
- Reports gives you an overview of Paymate extensive reporting features
- Forms introduces you to the different forms that Paymate produces
- Year End assists you with the year end processing

• Utilities - familiarizes you with the different utilities for backup, restore, and to ensure the integrity of your data



# Following are general features of Paymate Acclaim;

Features	Paymate Acclaim
Number of Companies	Unlimited
Number of Active Employees	Unlimited
Record of Employment	Standard/ROE Web
Pay by Direct Deposit	YES
Number of Earnings	50
Expense Reimbursement	YES
Vacation Pay	YES
Multiple Pay Rates	YES
Piece Work	YES
Commissions	YES
Premiums (Shift etc.)	YES
Formula (e.g. Statutory)	YES
Number of User Defined Deductions	50
Formula Based Deductions	YES
Statutory Deductions	YES
Percentage of Gross	YES
Garnishees & Family Support	YES
Declining Balance Deductions	YES
Number of Benefits	15
Formula & Lump Sum	YES
Supports all Provinces/Territories	YES
Employer Health Tax	YES
NWT Payroll Tax Deductions	YES



Features	Paymate Acclaim
Customized Cheques & Payslips	YES
Sick Pay Accrual	YES
Prepares T4's and Relevé 1	YES
Prepares T4's Supplementaries	YES
E-Filing T4s, T4A and RL1	YES
Personal Information	YES
Salary and Performance History	YES
Skills Inventory	YES
Training Record	YES
Free Form Notepad	YES

This manual gives you an overview of Paymate. However, for details on any subject please refer to Paymate Help from the Help menu on the main Paymate window. We suggest you use the Help system as much as possible as it is easy to use and has a wealth of information.



# Installing Paymate for Windows

The installation of Paymate for Windows is fast and easy. Whether you are installing Paymate for the first time or installing an update, please follow the instructions in the leaflet enclosed with the CD.

Installation instruction from downloaded software is available online under document section.

These instructions will take you step-by-step through the installation process.

After program is installed, you will find Paymate icon on the desktop. Double click on the icon to start Paymate program.

#### Setup

The first step in setting up Paymate is to enter your company information. This is divided into the following steps.

- 1. Create a New Company
- 2. Define Pay Groups
- 3. Define Payroll Categories
- 4. Define Departments
- 5. Enter Employee Information
- 6. Enter Year to Date Totals
- 7. Enter Personnel Information
- 8. Set up Cheques and Payslips
- 9. Set the Password

Note: By default, the working directory would be where the program is installed (e.g. C:\PaymateW). If you wish to change the working directory you must click Setup > Preferences and change the working directory in the program. This should be done before creating a new company.

#### **Setup Preferences**

The Preferences window allows you to set up and change specific program options. From the main Paymate window click Setup > Preferences.



Course I a	
General Current Co	impany
Interfaces	buone at
Accounting :	None
Job Costing :	None
Timesheet Options	
Alow Hourly	Rates to be Changec on Timesheet
🗖 Use Year to	Date CFP/EI to calculate CPP/EI Tax Credits
🔽 Calculate De	ductions based on Totals of the Pay Period
🗖 Use QuickRe	eport for Cheques and Payslips
Printers Reports : Delau	ior: Footer Line on the Bottom of Each Page
Chanuas In	lt 💌
Uneques. Delau	
Working Directory This is the directory Please use the <bro< th=""><th>where the program will look for your data. wse&gt; button to select your working directory.</th></bro<>	where the program will look for your data. wse> button to select your working directory.
Working Directory This is the directory Please use the <bro C:\PAYMATEW\</bro 	where the program will bok for your data. pwse> button to select your working directory. <u>B</u> rowse

These preferences are company specific. If you wish to use them for all companies entered in your Paymate program, select Use General Settings.

# Interfaces

Accounting: Specify the Accounting package to interface with Paymate

Job Costing: Specify the Job Costing package to interface with Paymate (Accpac, Flex, Yardi, etc.)



# **Timesheet Options**

Allow Hourly Rates to be changed on Timesheet: This allows you to change hourly rates on timesheets

Use Year-to-Date CPP/EI to calculate CPP/EI Tax Credits: Revenue Canada allows two types of calculations for CPP/QPP Contributions and EI Premium Federal Tax Credits for the Year. These are Standard method and Year-to-Date method. If you wish to use the Year-to-Date method, check mark this box and if you want to use the Standard method DO NOT check mark this box. The Government claims the Year-to-Date method to be more concise; tests show that the difference is negligible.

Calculate Deductions Based on Totals of the Pay Period: If you check mark this box the taxes on the timesheet will be calculated based on total of all the timesheets for that Pay period. If you leave this box unchecked, Paymate will treat the second timesheet as a separate entity. This means taxes, CPP, and EI will be calculated based on this timesheet only.

Use QuickReport for Cheques and Payslips: Paymate uses two different report builders to print cheques and payslips. We recommend you leave this check box blank.

Print the Report Footer Line on the Bottom of Each Page: When printing a report, the application may print a footer line on the bottom of each page. The footer line shows the time and date when the report was prepared. Place a check mark in this box if you want to have the footer line shown on each page, otherwise remove the check mark from this box. By default, this box is checked.

#### Printers

Reports: Specify the printer you want to use for printing reports Cheques: Specify the printer you want to use for printing cheques

#### **Working Directory**

This is the directory where Paymate will look for your data. The normal default is C:\Paymatew\ if you keep your data on a network then the working directory should reflect that. If you keep your data on the G drive in a folder called PMDATA the working directory should be G:\PMDATA\.



# Creating a Company

The Company Select window allows you to manipulate company data. From the main Paymate window, click Setup > Company.

🔛 Company	y Select	- 0 ×
DEMO	Ontario Tealeaf Import Company	Salact
DEMOIT	Ontario IT Company	
		<u>, A</u> dd
		🛃 <u>E</u> dit
		<u>D</u> elete
		Bestore
		Close
Data Ye	ar: 2010	? Help

Paymate creates a default company for you by the name of ONTARIO TEALEAF IMPORT COMPANY. No password is required for the demo company.

Buttons	Functions
Select	Select the highlighted company
Add	Creating a New Company
Edit	Edit the details of the highlighted company
Delete	Delete the highlighted company
Restore	Restore payroll data from CD or Hard Disk.
Close	Close the window and return to the main menu
Data Year	Select current Data Year to process payroll, you can also change year to go into previous year's data.



- 1. From the Company Select window, click Add.
  - You will be asked to enter a short name for the company, which may be up to
  - 8 characters. DO NOT use Wild Card Characters (e.g. #\$%&\*@).

2. Click OK to create the company. The Company Edit window will appear as shown below. After the information is filled in, the Save and Cancel buttons will be lit.

Name	Ontario Tealeaf Import Company	City : Teatov	vn	-
Care Of	1	Province Ontario	0	
Address	123 Orange Pekoe Avenue	Country Canad	a 🔽	I
		Postal : L7L7L	7	NotePad
Surname :	Putee	Company Pension N	lumber :	
Givename : Initial :	Arthur M	El Group Descriptio	n Taxation Number	El Kate
Givename : Initial : Position :	Arthur M Controller	El Group Descriptio	n 1axation Number	El Kate
Givename : Initial : Position : Telephone # :	Arthur M Controller (416)/33-3333	El Group Descriptio	R Rate 0 00000	El Kate

Fill out required information. Under Taxation information setup Pension number (for Registered pension plan only) and WCB rate if applicable.

Taxation By default, one RCT Group will be set up for Number you called Standard, with the employer rate of 1.4. This rate may be changed if needed.

If you have a second or third remittance number for EI at a reduced rate, enter the description, RCT and Employer EI Rate in the second and third rows provided.

- 1 Click Save to save the information.
- 2 Click Close to exit the window.



# **Defining Pay Groups**

The Payroll Group Select window allows you to create and edit pay groups. From the main Paymate window select Setup > Payroll Groups.

Number	Description	Pay Frequency	*	+ Ade
001	Managerrent	Morthly (12 Pay Periods)		• • •
002	Hourly	Bi-Weekly (26 Pay Pericds)		i Exit
				? Hair
				÷
			-	
Cuicz	Search			

When creating a new company, set up at least one Pay Group for each frequency you pay.

For example, if you pay union employees every two weeks, and management once a month, you would set up 2 Pay Groups:

- Union, Bi-Weekly
- Management, Monthly

Button	Function
Add	Adds a Pay Group
Edit	Edits existing Pay Group
Close	Closes the window and returns to the main menu



# Adding a Pay Group

The Payroll Groups Edit window allows you to add, delete, and edit pay group data. From the main Paymate window select Setup > Payroll Groups, and then click Add.

Day Groun				-Next Pau Period
ray oroup	Number: 00:	3		Next Period End Date :
Des	scription : YE	ARLY	•	<u></u> 15
	Type: Or	nce a Year (01 Pay Pe	eriod) 🔻	Next Pay Date :
Securi	tv Level :			
	7			
Run #	Start Date	End Date	Pay Date	Date Last Posted
	11			-
		4		

#### **Pay Group Information**

The dates that are generated may not be 100% suitable for your pay schedule. You should check that each pay date is correct (make sure the pay date does not land on a holiday) and make any adjustments accordingly. If you change a Period start date, Period end date, or Pay date you have to change these dates on periods that fall after the change.

For a monthly or semi-monthly pay frequency, Paymate will generate a standard calendar.

- 1. Click Save.
- 2. Click Close.

Repeat above process if you have multiple Payroll groups.



Note: When you enter the next pay period's end date and the next pay period's pay date, Paymate will create the calendar from the first pay period in January to the last pay period in December for you automatically.

Option	Function
Number	Enter a unique number for the Pay Group (alphanumeric only). DO NOT use Wild Card Characters (e.g. #\$%&*@).
Description	Enter a description for the Pay Group up to 14 characters in length
Туре	Select how many pay periods will be associated with the Pay Group (e.g. Weekly, Bi-Weekly, etc.)
Security	It is recommended that you leave the Security field Level at Low unless you intend to use this Pay Group for a special group, such as upper management, in which case you should set it to High



# **Defining Payroll Categories**

- Payroll Category Select Window
- Paymate automatically creates some basic earning categories
- Salary
- Hourly Wages
- Overtime 1 (Time and a Half)
- Overtime 2 (Double Time)
- Vacation Pay
- Sick Pay

The Payroll Category Select window allows you to create and edit payroll categories. From the main Paymate window select Setup > Payroll Categories.

Calegory	Payroll Item Number	Payroll Item Description		Add .
Earning	116	Nightshift		• • <u>•</u>
Earning	117	Salaried Overtime		🛃 Edit
Benetit	201	Co. Pension Contribution	1	
Benefit	209	Tax VP as Earned	-	<u> </u>
Benefit	210	Federal Tax Adjustment		7 Help
Deduction	301	Income Tax		
Deduction	302	Extra Income Tax		
Deduction	303	Quebec Tax		
Deduction	304	Extra Quebec Tax		
Deduction	305	Canada Persion Plan		
Deduction	306	Quebec Pension Plan	_	
Deduction	307	Employment Insurance		
Deduction	308	Union Dues		
Deduction	316	Garnishmert		
Accrual	401	Vacation Accrued		
Accrual	402	Sick Pay Accrued		
Payroll Tax	501	Employer Health Tax		
Other	601	Total Reported Gross		
Other	602	Total Payments		
Other	603	Total Deductions		
Other	604	Net Pay		
Other	614	Employer's El		
Other	615	Employer's CPP	_	
Quick Sear	ch			



There are various buttons to help you manipulate data:

Button	Function
Add	Adds a new payroll category Edit Edits existing payroll category
Close	Closes the window and returns to the main menu
Quick Search	Finds the payroll category already present

# Setting up an Earning

From the main Paymate window select Setup > Payroll Categories. Select Add > Earning. The Payroll Category Edit window opens.

dentification :		Subject to
Item Number : 101		Federal Tax
Description : Sala	ity	🔽 Québec Tax
Abbreviation : Sala	iry	CPP IV QPP
Type : Reg	ular 🗾 🚮	F El Deductions
Unit Description : Not	Required	Payroll Taxes
R 8	how on Paystub	Tax As Bonus
		I⊄ WCB
form Assignments :		Carling and a
T4: (Box 14) Employme	nt Income 📃 👻	E FL Hours
L-1 : [(Box A) Employment	nt Income Before Deductions 🔄	Vacation Pay
4A: Not Reported	*	The second s



Option	Function
Item number	Specify a unique item number for the Earning. It must be numeric only with no Wild Card Characters (e.g. #\$%&*@).
Description	Enter a description (up to 25 characters) and an and abbreviation (up to 10 characters) for the Earning Abbreviation
Туре	Select the appropriate type of Earning you are setting up (e.g. Regular, Hourly, Formula etc.) If the type is Formula, then the button next to the field is highlighted. Here you would have to enter the exact formula for the earning.
Unit	This should only be entered if the type is specified Description as piecework. It is the description of the units (e.g. Hours, Days, etc.)
Subject to	This indicates that the Earning is subject to the checked taxes or deductions. Make sure the appropriate boxes are check marked
Form	Choose the correct box assignments. (Note: With Assignments the exception of Quebec, RL-1 boxes are not used
Contributes to	Check this box if the Earning contributes to vacation pay. The box that says Contributes to E.I. Hours is only available if the earning is defined as Hourly
Show on	Check mark this box if you want this Earning to Paystub appear on the paystub.

Click Save.

Paymate will ask, 'Do you wish to assign this pay code to every active employee?' Select **Yes** if you want to assign to all employees, select **NO** if this category is applicable for specific employees only. You can assign this category to specific employee under Employee Paycard.



#### Setting up a Benefit

There are many different types of benefits. Benefits are amounts that are taxable for the employee, but amounts the employee never receives. Benefits may be used in many creative ways to track all sorts of things, which the employee may or may not be aware of (for example, see Set up a Tax Reduction).

This section shows how you may set up a benefit category to track employer contributions to a pension fund. You may also see how to set up a deduction for employee contributions to the company pension fund, see Deduction Categories. From the main Paymate window select Setup > Payroll Categories. You will get a list of all the earning, deduction, benefit, and payroll tax categories that have been set up for the company (as well as predefined accrual and employer contribution categories).

- Click Add > Benefit. The Payroll Category Edit window opens (as shown below).
- Under Identification, enter the Item Number, Description, Abbreviation, and
- Type.
- Click Save.

Paymate will ask, 'Do you wish to assign this pay code to every active employee?' Select **Yes** if you want to assign to all employees, select **NO** if this category is applicable for specific employees only. You can assign this category to specific employee under Employee Paycard.

Identification : Item Number : 201 Description : Co. Pension Contribution Abbreviation : Co. Pen Type : Formula ✓ Show on Paystub ✓ Show on Paystub	Subject to Federa Tax Québec Tax CPP QPP El Payroll Taxes WCB Flags Maximum Per Year 0.00 F Reset at Yearend
Form Assignments : T4 : [Box 40] Other Taxable Allowances & Benefits 🛛 💌	
RL-1 : Not Reported 🔹	Contributes to Vacation Pay



#### Setting up a Deduction

This section shows how you may set up a deduction category to track employer contributions to a pension fund. You may also see how to set up a deduction for employee contributions to the company pension fund, see Deduction Categories. From the main Paymate window select Setup > Payroll Categories. You will get a list of all the earning, deduction, benefit, and payroll tax categories that have been set up for the company (as well as predefined accrual and employer contribution categories).

- 1. Click Add > Deduction. The Payroll Category Edit window opens
- 2. Under Identification, enter the Item Number, Description, Abbreviation, and Type. Deductions can be setup as Regular, Lump sum, Formula or Declining Balance.
- 3. Click Save.

Paymate will ask, 'Do you wish to assign this pay code to every active employee?' Select **Yes** if you want to assign to all employees, select **NO** if this category is applicable for specific employees only. You can assign this category to specific employee under Employee Paycard.

Item Number : 308 Description : Union Dues Abbreviation : Union Dues Type : Regular	Two Tiered Deduction Annue Threshhold : 00 ≋ to Apply to Lower Tier : 0000 ≋ to Apply to Upper Tier : 00000	
🔽 Show on Paystub	Maximum PerYeat	
Form Assignments :	Maximum Per Yeaf	
Form Assignments : T4 : Not Reported	☐ Maximum Per Year 0.00 ▼ Reset at Yearend	
Form Assignments : T4 : Not Reported RL-1 : Not Reported	Maximum Per Year 0.00 Reset at Yearend	



# Setting up Payroll Tax

From the main Paymate window select Setup > Payroll Categories. Select Add > Payroll Tax.

Payroll Categor PayrollTax	y Edit				? ×
Identification :					-
Item Number :	501				
Description :	Employer He	alth Tax			
Abbreviation :	E.H.T		- 2010		
Province :	Ontario	*			
Rate :		1.9500			
	h. Ind	Bo	1.01	[]	
	<b>+ -</b>	Les Save	@ Lancel	L Close	7 Help

Option	Function
Item number	Specify a unique item number for the Payroll tax. It must be numeric only with no Wild Card Characters (e.g. #\$%&*@).
Description	Enter a description (up to 25 characters) and Abbreviation an abbreviation (up to 10 characters) for the Payroll tax
Province	Enter the province for which you want to create the Payroll Tax
Rate	Enter the rate of the Payroll Tax



Note: We do not recommend you use Payroll Taxes for WSIB. For WSIB we recommend:

For one rate -set it up in the Company

- 1. From the main Paymate window select Setup > Company.
- 2. Choose the company you wish to change and click Edit. The Company Edit window opens.
- 3. Enter the tax information under the Taxation Information section.
- 4. Click Save.
- 5. Click Close.

For multiple rates – set it up as a Benefit

- 1. From the main Paymate window select Setup > Payroll Categories.
- 2. Click Add > Benefit.
- 3. Create a Benefit category as you normally would.
- 4. Click Save.
- 5. Click Close.

#### **Defining Departments**

The Departments and Accounts Select window allows you to manipulate departmental data.

From the main Paymate window select Setup > Departments & Accounts.

Dpt. Numb	er Department Description	-	+ Add
00001	Management		• 1
00002	Factory		Edit
00003	Office Salary		<b>•</b>
00004	Hourly Wages		
-999	Compary Total		? Help
· Constant	=16	-	



Paymate allows you to set an unlimited amount of departments for each company. When you create a new company, Paymate automatically sets up a department with number -999. This department cannot be deleted and the department number cannot be changed. The purpose of this department is to allow you to set up a chart of accounts to which Company Totals may be posted.

If you want departmental breakdowns on payroll reports, or if you want to transfer payroll data to your accounting package and you keep a separate chart of accounts for each department, you should define your departments in Paymate.

There are various buttons to help you manipulate data:

Button	Function
Add	Add a New Department
Edit	Edits existing department
Close	Closes the window and returns to the main menu

#### Adding a Department

From the main Paymate window select Setup > Departments & Accounts and select add.

N	mbor 00002					
Description : Factory						
ware for some			Constants	WWW.	la l	
Debit	Item	Account Number	Credi	titem	Account Number	
101	Salary		302	ExtraFedIx		-
102	Hrly Wages		304	ExtraQuelx		-
103			305	LPP	-	
104	012		306	UPP		
107	Bonus		307	El		
110	VIIME		301	Fed. Lax		
113	Advance		303	Que. Lax		
114	Recover		318	Union Dues		
115	L'ommission		96	liamshee		
116	Nightshift		814	Net Pay		
117	SALDT					
105	Vac Paid					
106	Sick Paid		1000000			
112	hp		112	hp		
201	Co Pen		201	Co Pen		
209	Tax VP		303	TaxVP		
210	Tax Reduct		210	Tax Reduct		
401	VacAccrued		401	VacAccrued		
402	SikAccrued		402	SikAccrued		
800	FHT		800	FHT		1



# **Department Information**

If you wish to transfer payroll data to your accounting package, you will have to enter the chart of accounts for each department. You will probably want to first set up payroll, you may later specify the chart of accounts.

• To add another department, click the Add (+) button on the Navigation bar at the bottom of the screen

• To delete the department, click the Delete (-) button on the Navigation bar at the bottom of the screen

- 1 Click Save.
- 2 Click Close.

Option	Function
Number	Enter a unique number as a Department Number. It may be numeric or alphanumeric. DO NOT use Wild Card Characters (e.g. #\$%&*@).
Description	Enter a description for the department
Close	Closes the window. If you have made changes, click Save, and then Close.



# **Entering Employee Information**

From the main Paymate window select Setup > Employees.

Number       Name (Surname, Given name)       Status       Dpt. Number       Pay Group       Image: Name (Surname, Given name)       Status       Dpt. Number       Pay Group       Image: Name (Surname, Given name)       Status       Dpt. Number       Pay Group       Image: Name (Surname, Given name)       Status       Dpt. Number       Pay Group       Image: Name (Surname, Given name)       Image: Add (Surname	1.2		2012-20	1.120-00-00-00-00-00-00-00-00-00-00-00-00-0	Charling Solo		20101000
OO1     Smith, Harold     Active     None     Management       O02     West, Maria     Active     None     Management       O03     Holmes, Jennifer     Active     None     Hourly       O04     Jefferson, Donna     Active     None     Management       O05     Douglas, Jack     Active     None     Hourly       O06     Peterson, Janet     Active     None     Hourly	Number	Name (Surname, Given name)	Status	Dpt. Number	Pay Group	<b></b>	Add :
002     West, Marla     Active     None     Management       003     Holmes, Jennifer     Active     None     Hourly       004     Jefferson, Donna     Active     None     Management       005     Douglas, Jack     Active     None     Hourly       006     Peterson, Janet     Active     None     Hourly	001	Smith, Harold	Active	None	Management	- 14	
003     Holmes, Jennifer     Active     None     Hourly       004     Jefferson, Donna     Active     None     Management       005     Douglas, Jack     Active     None     Hourly       006     Peterson, Janet     Active     None     Hourly	002	West, Maria	Active	None	Management		Edit
004     Jefferson, Donna     Active     None     Management       005     Douglas, Jack     Active     None     Hourly       006     Peterson, Janet     Active     None     Hourly         ? Help	003	Holmes, Jennifer	Active	None	Hourly		Nat Cloir
Douglas, Jack     Active     None     Hourly       006     Peterson, Janet     Active     None     Hourly       ? Help	004	Jefferson, Donna	Active	None	Management	-	Her Clain
006 Peterson, Janet Active None Hourly ? Help	005	Douglas, Jack	Active	None	Hourly		
	006	Peterson, Janet	Active	None	Hourly		
	Quick Se	arch			华 Order	7	

The following buttons help you manipulate your data:

Button	Function		
Add	Adding a New Employee		
Edit	Edits existing employee(s)		
Net Claim	Updating Net Claim Amount		
Close	Closes the window and returns to the main menu		
Quick Search	Finds employees already present either by Employee Number or Employee Name		
Order	Sets the order for all employees, either by Employee Number, Employee Name, Department & Number, or Department & Name		



1 Enter a unique and numeric number for the Employee Number. DO NOT use Wild Card Characters (e.g. #\$%&\*@).

2 Specify the Pay Group to which the employee belongs.

3 Specify the department to which the employee belongs, if applicable.

4 Specify the RCT Group to which the employee belongs.

5 Enter all other information as listed. The program will let you know if a SIN you have entered is invalid.

6 You must enter the Employee's Tax Province, Date of Birth, Original Hire Date and Last Hire date (Original Hire date is usually same as Last Hire date. If employee leaves and joins the company at a later date, you would enter return to work date under Last Hire date.

Click on Add button to setup a new employee;

🤮 Employee E	dit				• •
Number: 001	Nan	e : Smith, Harold		Department # : No	ine
Basic Tax	Net Claim Pay Ca	nd Bank Notel	Pad History		
- Identification -					
Number :	001 Swith		SIN :	999-999-998 Manager	
Giuename :	Harold		Job Description :	Deterio	
Initial :	P		Status :	Active	
Address :	445 Foxborough Co	urt	Pay Group :	Management	•
			Department :	None	•
City :	Teatown		RCT Group :	Standard	-
Province :	Ontario	-	Date of Birth:	12/31/1957 15	
Country :	Canada	-	Original Hire Date :	02/02/2010 15	
Postal :	L7T 4S4		Last Date of Hire :	02/02/2010 15	
Phone :	D ·		Termination Date :	<u></u> <u>B</u>	
H 4 F	H + -		ive 🖉 Cancel	Close	<b>?</b> Help



# The Tax Tab

Generally, you should not alter anything on this window unless the employee has completed a TD1, TD1X, or MR19-V form.

🥁 Employee Edit					3
Number: 001	Name : Smith	, Harold		Department # ; None	_
Basic Tax Net Claim	Pay Card Bank	NotePad	History		
Tax Amounts			Exemptions		
	Federal	Québec	Federal Tax	🔲 Québec Tax	
		0.00	CPP	C QPP	
Extra Tax Per Pay :	0.00 ]	0.00	EI	PPIP	
			I WCB	Payroll Taxes	
Tax Calculation			Provincial Tax Cre	adits (Dependents)	5
Normal (Default)			Married or Eq	uivalent (MB)	
C Cumulative Averaging			Age 65 or 0 v	er (MB)	
C Commissioned			Employee Dis	ability (MB)	
If Commissioned			Dependents u	nder 18 (MR, ON)	π
For Federal Income Tax Calc	ulation:		Dependence o		Ť
Estimated Annual Ren	numeration :	0.00	Disabled dep	endents (MB, ON) :	0
Estimated Annua	Expenses :	0.00		,	Ĩ
For Québec Income Tax Cal	culation:				
% of Commission Subj	ect To Tax :	0.0000			
		Baye Save	O Cancel	冒 Close 🍞 Hel	p

The following options are available in the Tax tab:

Option	Function			
Net Claim Amount	Paymate sets up the default values for Net Claim Amount			
Tax Calculation	Select the tax calculation that is applicable for the employee (Normal, Cumulative Averaging, Commissioned)			
Estimated Annual Remuneration	If you set up the employee as being commissioned then enter his or her estimated annual remuneration			
Estimated Annual Expenses	If you set up the employee as being commissioned then enter his or her estimated annual expenses			
Exemptions	Check the corresponding boxes for Federal Tax, CPP, and EI only if the employee is exempt from these taxes. Normally these boxes should NOT be checked			
Provincial Tax Credits (Dependents)	Enter details for provincial tax credits if applicable			



# The Provincial Net Claim Tab

Paymate sets up the default values for each province's net claim amounts. Generally, you should not change anything on this window unless the employee has completed TD forms (Federal and provincial). If employee is claiming additional tax credits you would the key the amount under appropriate boxes.

Number: 001 Na	Dep	Department # : None					
Basic Tax Net Claim Pay Card Bank NotePad History							
	Basic Amount	+ Additional Credits	- Total Net Claim				
Federal :	10382.00	0.00	10382.00				
AB - Alberta :	16825.00	0.00	16825.00				
IC - British Columbia :	11000.00	0.00	11000.00				
(B - Manitoba :	81 34.00	0.00	8134.00				
B - New Brunswick :	8777.00	0.00	8777.00				
IF - Newfoundland :	7833.00	0.00	7833.00				
IS - Nova Scolia :	8231.00	0.00	8231.00				
IN - Ontario :	8943.00	0.00	8943.00				
E - Prince Edward Island :	7708.00	0.00	7708.00				
Q - Québec :	10505.00	0.00	10505.00				
iK - Saskatchewan :	13348.00	0.00	13348.00				
IT - Northwest Territories :	12740.00	0.00	12740.00				
IU - Nunavut :	11714.00	0.00	11714.00				
T - Yukon Territory.	10382.00	0.00	10382.00				

#### The Pay Card Tab

Check the boxes beside what applies to the employee (Earnings, Benefits, and Deductions). Type in EI hours per pay and select Accrue Vacation pay and type in rate for e.g. 6.00 for 6% (3weeks)

😅 Employee Edit							
Number: 001 Name : Smith, Harold	Department # : None						
Basic Tax Net Claim Pay Card Bank NotePad History							
Please specify which items should appear on the employee's timesheet, and specify any houly rates and regular payments.	Regular El Hours : 170						
↓ 101 Salary Regular Amount : 2166.00	Image: Accrue Vacation Pay           Rate:         6.00						
☐ 102 Hourly Wages Rate : 0.00 Regular Hours : 0.00	January 1st: 400.00 Pay as Earned Tax as Bonus						
103 Overtime 1     Accrue Vacation on     Vacation Paid							
T 104 Overtine 2	Report as Status Indian wages						
Accrue Sick Pay     Rate : 0.00     Drving as of     January 1st : 0.00     Report as Status Indian wages							
K < P K @ C 🛛 🖓 Save 🔗 🕻	ancel 🛛 🖓 Gose 🦿 Help						



# The Bank Tab

If the employee is paid by Direct Deposit you will need to enter the banking information in the Bank tab (as shown below).

🔛 Employee Edit		
Number: 001	Name : Smith, Harold	Department #: None
Basic   Tax   Net Claim	Pay Card Bank NotePad History	
Bank Information		
Pay Employee by Dire	ct Deposit	
Institution Code :	004	
Transit Number :	12345	
Account Number :	98765412345	
H 4 F H +	- Base Ø	Cancel Close ? Help

Pay this employee by Direct Deposit - Check this box to pay the employee by Direct Deposit. Enter the Institution Code, Transit Number, and Account Number for the employee

Note: CPA Standard 005, Royal Bank, and CIBC interfaces can support multiple bank accounts for each employee. You can assign up to five bank accounts for each employee and the final account on the screen will have the balance of the cheque.



- 1. From the main Paymate window select Setup > Employees.
- 2. Click Edit.
- 3. Click Bank. The multiple-account window will be present (as shown below).

Example: If the employee wants \$50.00 in one account, then \$100.00 in another account and the balance in the third account, then the first two accounts on the Bank tab are the specified amounts and the third account will have a zero in the amount field. This will place the balance of the cheque in this account.)

🖻 Employee Edit							
Number : 001 Name : Smith. Harold Department # : 00001							
Basic Tax Net Claim Pay Card Bank NotePad History							
Image: Pay Employee by I       Bank. Account #1       Institution Code :       004       Transit       Number :       12345       Account Number :       987654       Amount :       50	Direct Deposit Bank Account #2 :	Bank Account #3 : Institution Code : 003 Transit Number : 12345 Account Number : 98564512 Amount : 0	Bank Account #4 : Institution Code : Transit Number : Account Number : Amount : 0	Bank Account #5 :- Institution Code : Transit Number : Account Number :			
<u> </u>		Serre 🖉	<u>C</u> ancel	Close <b>? Help</b>			

Paymate will begin with only one bank account in the Bank tab. In order to have the multiple bank accounts appear you must first create your bank file under Process Payroll. See *Creating a Bank File*.



# The Notepad Tab

The Notepad tab is used to enter notes regarding a particular employee.

🔮 Employee E	dít						_ 🗆 ×
Number : CO1	1	lame Snith, Ha	rold			Cepartment #:	one
Dasic Tax	Provincial Net C	Claim   Fay Card	Denk	VotePad	listory		
TRAIN NG APFI	L 10 - 10:0CAM						
HALL		E	A Cava	10	lance!		🤊 Jale

#### **The History Tab**

Under History Tab you can see all the payrolls processed for the selected employee. You can make adjustment by clicking on Edit History record. Add History record will let you add a new record, this feature is helpful if there are any Year-to-adjustments required. You can Delete History Record if the employee was paid by mistake. Once record is deleted it can not be restored, unless you have a current backup to restore from.

🔛 Employee	Edit							-	•	×
Number: 00	1	Nam	ne : Smi	ih, Harold			Depa	rtment # : 🛛	0001	
Basic   Tax	Net Claim	Pay Ca	ed Ba	nk   Notei	Pad Hist	any				
EndDate	Pay Date	Run #	Seq #	Pay Gip. #	Dept. #	RCT Gip.	Gross Pay	Deductions	Net Pay	^
01/31/2010	01/31/2010	01	99	001	00001	Standard	500.00	32.00	468.0	
										-
<									- P.	
i E E E	R History Rec	ord		🛟 Add	History Re	ecord		Pelete Histor	y Record	
	ы + -	•		En se	we	Ø <u>C</u> ancel		Close	? He	ło.



#### **Edit History Record**

1. From the main Paymate window click Setup > Employees. The Select Employee window opens.

- 2. Select the employee and click Edit. The Employee Edit window opens.
- 3. Click the History tab.
- 4. Select the History Record and click Edit History Record.
- 5. After making the necessary changes, click Save.
- 6. Click Close

7. You may move to the next employee by right clicking on the window and selecting Find Employee from the menu. After selecting the next employee, click the Add (+) button on the Navigator Bar to create a new history record.

C Employee History Window	
Number : 001 Name : Smith, Harold P.	Department : 00001
Pay Group : Management Run # 01	Period End Date : 01/31/2010 Sequence # 99
500.00         101         Salary           0.00         107         Bonus           0.00         108         Performance Bonus           0.00         401         Vacation Accrued           0.00         105         Vacation Paid           0.00         201         RRSP Company           0.00         202         Health Plan	Totals         Earnings:         500.00           Deductions:         32.00           Net Pay:         468.00           El Insurable Earnings:         El Hours:           El Hours:         0.00           Insurable:         0.00
0.00         203 Life Insurance           0.00         204 Car Allowance           0.00         207 WCR ±1           Department         BCT Group           [00001 (Managment)]         123456789RP0001	Payment     Type : Adjustment     Status : Normal     Chq.Vioucher # Payment Date     01/31/2010     [5]
II I F FI F - S Seve O Gencel	🕗 Job Cost 🛛 📓 Close 🍼 🥇 Help



# To Delete a History Record

- 1. Click on the history record to be deleted and click Delete History Record.
- 2. Click Yes. Add History Record
- 3. Click Add History Record. The Add History Record window opens (as shown below).
- 4. Select the pay period from the drop-down box that the new record will be assigned.
- 5. Click OK.
- 6. Click Save.
- 7. Click Close.

Add History Record	_
Employee : 001 Smith	, Harold P.
Pay Period : 02/28/20	0
	Cancel <b>?</b> <u>H</u> elp

Note: When you add a history record in this manner, it is automatically treated as an Adjustment record. Each employee may have no more than one adjustment record per pay period. You may select any pay period associated with the employee's pay group and one not already been assigned an adjustment record.

If you wish to add an adjustment record and the pay period does not appear, there is already an adjustment record in that pay period. You will not be allowed to enter an additional adjustment record for that period.



# Entering Year-to-Date Totals

If you start using Paymate in the middle of the year, you should enter each employee's totals from the beginning of the year. This ensures that CPP and QPP deductions will stop when required. You may use Sprint Forms (another product from AK Microsystems) to print the T4, T4A, and Relevé 1 information.

- 1 From the main Paymate window select Setup > Employees.
- 2 Select the first employee from the list of employees and click

Edit.

3 Click the History tab. A window appears (as shown below).



1. Click Add History Record. The Add History Record window opens.

2. Select the first pay period from the drop-down list to which the new record will be assigned.

3. Click OK. The Employee History window opens (as shown below).

4. Enter the employee's total earnings, total tax, total CPP or QPP, and total EI to date. If your payroll is subject to a payroll or health tax (such as EHT in Ontario), remember to enter this amount as well.

5. If you enter an amount for Vacation Paid, enter the same amount for Vacation Accrued. If you have not paid Vacation pay this year, leave both amounts at 0.00 (otherwise you will upset the balance of the employee's Vacation Pay Owing).



6. Click Save.

7. To move to the next employee, right click on the window and select Find Employee.

8. After selecting the next employee, click the Add (+) button on the Navigator Bar to create a new history record.



# **Entering Personnel Information**

The Personnel Information window allows you to keep personnel records for each employee entered in the system. The contents of the personnel records do not affect payroll processing or reports in any way.

1 From the main Paymate window click Setup > Personnel Information.

2 Highlight the employee you wish to edit and click Select. The Personnel Information window opens.

001     Smith, Harold     999999388     None       002     West, Marla     999999388     None       003     Holmes, Jennifer     999999388     None       004     Jefferson, Donna     999999388     None       005     Douglas, Jack     999999398     None       006     Peterson, Janet     000000008     None	Number	Employee Name	SIN	Department No	· Codes
002     West, Meria     99999998     None       003     Holmes, Jennifer     99999938     None       004     Jefferson, Donna     99999938     None       005     Douglas, Jack     99399938     None       006     Peterson, Janet     000000003     None	001	Smith, Herold	999999998	None	
D03     Holmes, Jennifer     93999998     None       D04     Jefferson, Donna     99999988     None       D05     Douglas, Jack     99999988     None       D06     Peterson, Janet     000000008     None	002	West, Maria	999999998	None	Close
004     Jefferson, Donna     99999998     None       005     Douglas, Jack     99999998     None       006     Peterson, Janet     90000008     None	003	Holmes, Jennifer	999999998	None	
005 Douglas, Jack 99999998 None 006 Peterson, Janet 000900098 None	004	Jefferson, Donna	999999998	None	7 Help
006 Peterson, Janet 00000008 None	005	Douglas, Jack	999999998	None	
	006	Peterson, Janet	00000008	Nono	

The Personnel Information window consists of seven different screens (listed below). Most of these screens have one or more drop-down list or Picklist field. By default, the picklist is empty. For information on how to setup data for the picklist, please see the section below — Personnel Picklist.



# **Personnel Picklist**

The Personnel Picklist appears at the bottom of each tab.

Click Picklist. The Picklist Setup window will be displayed and will let you edit codes and descriptions.

This is to consistently allow the use of codes. For example, you may have a code for each Skill and a code for each Review Rating. The type of information you enter is entirely up to you. The information you enter is used as a picklist when you are entering personnel information.

Some examples of code information are listed below:

- Car
- Sick Leave Allowed
- Last Review Date
- Last Review Rating
- Next Review Date
- Skill Type 1
- Skill Level 1

#### **User ID and Information Tab**

The first section of the User ID and Information tab is filled in automatically for you and appears in light gray. You may add such information as marital status, emergency phone numbers, and family information.

#### **Benefits Information Tab**

The Benefits Information tab is where you enter vacation and sick pay entitlements, along with which benefits the employee is entitled to by placing a check mark beside your selection.

#### **Reviews and Increments**

The Reviews and Increments tab displays reviews and increments the employee has received over time and when the next review is scheduled to occur. You may also enter in here the amount of the increase any of the employees are to receive.

#### Skills Tab

The Skills tab is where you may enter specific skills the employee has such as computers, typing, and forklift operator.

#### Miscellaneous Info Tab

The Miscellaneous Info tab will let you put in comments about the employee as they pertain to certain situations.



# Notepad Tab

The Notepad tab is a free form note page where you may enter any type of notes you wish to keep on the employee.

# Setting Up Cheques and Payslips

Paymate provides two templates for cheques and payslips for any new company you set up. However, the Demo company has a variety of templates that will not be present in your own company. If you need the templates present in the Demo company you need to copy it into your company through Windows Explorer. For details on how to do this and how to design your cheque and payslip template please refer to the online Help section Setting up user-defined Cheques and Payslips.

# Setting up Security

When you create a new company, the password is blank, allowing anyone access to any payroll data you set up, so it is a good idea to set up a password.

1 From the main Paymate window select Setup > Security.

2 When you create a company, Paymate automatically sets up one user called Controller.

3 From the Paymate Users window click Edit. The Users Edit window opens.

4 Enter the password you want to use and click Save. You will be asked to re-enter the password for confirmation.



ser Details		Menu Details
Name :	Controller	E Restrict Menu Access
assword :		Edit Menu Acress
Level:	Controller	Edit Mena Massess

If you wish to add other users to the system, but have them access only certain information then you use the Advanced Security Feature



# Payroll

The steps involved in processing payroll are as follows:

- Select Pay Period
- Creating Timesheets
- Batch Create Timesheets
- Create Cost Centres
- Enter Work Details
- Print Payroll Journal
- Print Cheques and Payslips
- Print Cheque Register
- Print Deposit Register
- Create Bank File
- Post Payroll
- Transfer Payroll
- Data Export
- Job costing

#### **Select Pay Period**

The first step in Payroll Processing is to select the pay period for the pay.

From the main Paymate window, click on Payroll > Select Pay Period.

Burnell R. or Information		
Paytor non intomation		
Pay Group: 004 OFF	ce Salary [] •	
Pay Period: 04/30/2010	- E 1 -	
Cheque Date : 04/30/2010	) <u>ਤ</u>	
Below, specify which earn Item not ti	ings, deductions, and benefits should b ked will not appear on the employees' (	e included on this pay run. imesheets.
Earnings	Deductions	Benefits
✓ 101 Salary ^	▼ 302 Extra Income Tax ▲	201 RRSP Company
✓ 102 Hourly Wages	🔽 304 Extra Quebec Tax	202 Health Plan
✓ 103 Overtime 1	🔽 308 Union Dues	203 Life Insurance
✓ 104 Overtime 2	☑ 309 Life Insurance	204 Car Allowance
✓ 107 Bonus	I 310 RRSP Deduction ■	207 WCB #1
108 Performance Bonus	🔽 311 Health Plan	208 WCB #2
109 Sharholders Dividends	☑ 312 Loan	✓ 209 Tax VP as Earned
110 Banked Time	🔽 313 Canada Savings Bond 📃	210 QPIP Insurable
▼ 111 Tips *	I 314 Gam- Net 20	211 Employer QPIP
	E7 215 Curr Curr 20 T	

- 1. For each section you want to apply, place a check mark in each of the corresponding boxes.
- 2. Click Save.



Option	Function
Pay Group	Select the Pay Group for which you want to process the payroll
Pay Period	Select the Pay Period for which you want to process the payroll
Cheque Date	Keep the same cheque date that Paymate brings up or change it if you need to post-date cheques

# **Creating Timesheets**

After Selecting the Pay period, you now have to create the timesheets.

1 From the main Paymate window select Payroll > Process Payroll. The Paymate Payroll Processing window opens.

2 Paymate provides you with Quick Search, which helps you find an employee by either number or surname. You may also set an order.

3 Select the employee for whom you wish to create a timesheet, then click Select. Paymate opens the Timesheet Edit window for that employee.

Paymate	e Payroll Processing						x
Number	Name	Department	Cheque #	Payments	Deductions	Net Pay	
003	Holmes, Jennifer A.	00001					
005	Douglas, Jack	00001					
006	Peterson, Janet L.	00002					
008	Andrew, Pamela L.	00001					
009	Green, Mark J.	00001					
013	Walton, John Boy	00001					
∢ 📄 Quick Searc	sh			Order	Employee N	Imber	•



#### **Timesheet Edit Window**

The Timesheet Edit window allows you to view, create, edit, or delete individual timesheets for the active payroll period.

- 1 From the main Paymate window select Payroll > Process Payroll.
- 2 Then select an employee from the Payroll Processing window.
- 3 Use the Navigator Bar to browse, delete, or create timesheets.

4 Use the Job Costing button to browse, add, or change Work Details for the current employee.

mber : [003	Name: Holmes, Jennifer A.	Department : None
1125.00	102 Hrly Wages Hours: 75.00 Rate: 15.00 🔺	] _Iotals
0.00	110 VTIME I lours: 0.00 Nate: 0.00	Earnings: 1625.00
0.00	113 ADVANCE	Deductions: 742.71
0.00	115 Commissions	Net Pay: 882.29
0.00	112 Benefil Package	El Insurable Earnings
1625.00	201 Co. Pension Contribution	El Hours : 75.00
0.00	210 Federal Tax Adjustment	Insurable: 1625.00
0.00	105 Vacation Paid	- Bayment Method
64.09	305 Canada Pension Plan	Cheque C None
36.56	307 Employment Insurance	
317.06	301 Income Tax	Memo to Employee
0.00	308 Union Dues	1

1105 00 102 Hilly Julana Haum 75 00 Pater 15 00	
1123.00 102 mily wages hous. 75.00 mate. 13.00	Earnings: 1125.00
0.00 T05 Vacation Palo	Deductions : 238.78
46, 55 305 Canada Pension Plan	Net Pay : 886.22
24.75 307 Employment Insurance	El Insurable Earnings
167.48 301 Income Tax	El Hours: 75.00
	Insurable : 1125.00
	Payment Method
	Cheque C None
	C Deposit
	Memo to Employee



# **Batch Create Timesheets**

When processing payroll, you may create timesheets for all active employees in the selected pay group.

From the main Paymate window select Payroll > Process Payroll Click Batch > Batch Create Timesheets. The Paymate Batch Timesheets window opens.

This option	on vill create timesheets for all active employees in the currently selected paygroup.
1 ne follo	Popular Solaries 2 regular deductions
	→ Hourly rates & regular hours.
lf ycu ha brought l	veentered any Job Costing information for the current pay period, this information will be orward into the timesheets.
Special C	Iptons
	alycreate limesheets for employees with Job Costing or Import entries.
Г O	nly create limeshaets for employees withno timesheet currently in the payroll journal.
	nat hours and/or anounts from a file

IMPORTANT: Do not use Batch function when you are processing a special run. For example, if you are doing a special run for bonuses or Vacation pay may lead to errors if you forget to modify one of the timesheets after batching.



Cost Centres are used by Paymate for costing employee work details. Every entry made in Job Costing must be assigned to a Cost Centre.

1 From the main Paymate window select Payroll > Process Payroll.

2 Click Job Costing > Cost Centres > Edit.

3 Highlight the cost centre you wish to edit and click Select. The Cost Centre Edit window appears for that particular cost centre.

4 To add a new cost centre click Add. The Cost Centre Edit window opens.

Cost Centre Code	Description	Account	Department	Burden	Overhead	-
7369-486-23495634	Import Facilities	475	43789	10.00%	19.00	
			0		11	

Code :	7369-486-234	95634		
Account :	475 D	epartment : 43789	-	
Buiden Factor : Account : Department :	10.00 2363 757	Overhead Factor : Account : Department :	19.00 346 5587	



Option	Function
Code	This must be a unique code. You may only specify this code when adding a Cost Centre. The format of the code is determined by the Job Costing package you specify on the Preferences tab. Do NOT use Wild Card Characters (e.g. #\$%&*@).
Description	This is a description of the cost centre.
Account	These are used to summarize work details on the and Job Costing Account Summary report.
Burden Factor	Used to calculate an additional cost (e.g. if you enter 15%, then the Job Costing reports will show an extra cost equal to 15% of the employee wages paid out under the cost centre.
Overhead	Same as Burden Factor

Note: Separate account and department codes can be specified for the calculated burden and overhead amounts. If these are blank, burden, and overhead amounts are assigned to the default account and department associated with the Cost Centre.

- 1. When complete, click Save.
- 2. Click Close.

#### **Entering Work Details**

When processing payroll, you may enter each employee's hours as Job Costing Work Details. This enables you to take advantage of Paymate's Job Costing reports. Work Details are automatically carried forward into each employee's timesheet.

- 1. From the main Paymate window select Payroll > Process Payroll
- 2. Select Job Costing > Work Details > Edit.

03 07/11/2001 101 4C.00 0.00 500.00 7369-485-23495634 475 43789	Employee	Work Date	Category	Hours	Rate	Amount	Cost Centre	Account	Dept.
	003	07/11/2001	101	40.00	0.00	500.00	7369-485-23495634	475	43789



# To Add a Work Detail Record for the Employee

Click Add. The Job Costing Work Details Edit window appears as shown below.

Employee : [00	3 67			
Work Date : 07	/11/2001 15			
Category : 10	1 0			
Job Centre : 45	78906	D		
Lost Centre : 73	69486-23495634	4 17		
Account 4/	5			
Department : 43	1789			
Hours:	40.00			
Rate :	0.00			
Amount :	500.00			

The following fields are available on each Work Detail record. The employee number may only be changed when adding a record. Also, if the Work Details window is initiated directly from the Timesheet Edit window, the employee number cannot be changed at all.

Header	Description
Employee Number	Enter the employee number, or click on the speedbutton next to the employee number field for the Find Employee Dialog.
Work Date	It may be easier to total the employee's hours for a whole week (or the whole pay period) and make summary entries. Doing this, you may use the pay period end date. If you enter a date that is not within the start and end dates of the active pay period you will get a warning message when you save the entry.
Category	These are used to summarize work details on the and Job Costing Account Summary report.
Cost Centre	Enter the payroll category number, or click on the speed button to get a drop-down list. You must assign the entry to an earning or benefit category so that the hours, rate, and dollar amounts may be brought forward to the employee's timesheet. If you pick an hourly-based category, the employee's default rate will auto- matically be shown.



Header	Description
Account and Department	These will automatically be the default account and department you specified when you set up the cost centre.

You may override any field. The account and department affect how the amounts will be summarized when you run the Job Costing Account Summary. The Rate will automatically be set to the employee's default rate when you select the payroll category. If the payroll category that you select is not an hourly type, you will not be able to enter the rate, but you will be able to enter the amount.

- 1. When you have entered all the work details click Save.
- 2. Click Close.

Note: If you need a listing of the work details entered, from the Payroll Processing window select Job Costing. Then select Work Details and click on List.

Select the cost centre or the range of cost centre, enter the start and end dates for the list, and you may either Preview or Print it.

4646469848	Lost Lentres 4 (Bu	ilding # 456	Annanderski S)		
				<b>V</b> 9	elec: All
				ال 🚫	nseestAll
l Data Banan					
Jate hange	nclude W:	ork Dales on or a	iter: [_/_/_	15	
	Exclud	le Work Dates af	:er: _/_/_	15	

Note: When you have finished processing the payroll, post the timesheets to the employee history file. Work Details get posted to a history file as well. Once they are posted, they may be accessed only on an individual employee basis. You may access them by clicking Job Costing on the History Edit window.



# **Quick Entry**

You may also use the Quick Entry method from the Payroll Processing window.

# **Printing the Payroll Journal**

The Payroll Journal prints out all the timesheets you have entered for the active selected pay period and should be printed after you have entered all the timesheets, and before you print the cheques.

- 1. From the main Paymate window select Payroll > Process Payroll.
- 2. Click Print > Payroll Journal.
- 3. Adjust the settings.
- 4. Click Setup to setup the printer options.
- 5. Click Preview to see your report.
- 6. Click Print to print your report.

# **Printing Cheques and Payslips**

Cheques and Payslips may be printed at any time while you are processing the active payroll.

- 1. From the main Paymate window select Payroll > Process Payroll
- 2. Select Print > Cheques & Payslips

Generally, before printing cheques, the employee timesheets should be entered and the Payroll Journal should be printed.

Section	Function
Print for Employees	Specify if you are printing for employees who are Paid by Cheque, Paid by Deposit, or With 0.00 Payable.
Starting	Enter the starting cheque/voucher Cheque/Voucher number.
Number Payment Date	Verify if the Payment Date is correct.
Broadcast Message	If you want a small note to be printed on the cheques and payslips, you may enter it here.
Select Range	Select the employee or a range of Employees employees. If you wish to select all the employees displayed click Select All.



Button	Function
Sample	Print out a sample of the format you have selected
Preview	Preview your cheque and payslip
Print	Print a copy
Close	Close the window

#### **Cheques and Payslips Layout Style**

You may select from 8 pre-defined styles for cheques and payslips that Paymate offers, or, if you have designed your own format previously, you may select User Defined and select your format from the drop-down list. If you have selected a predefined cheque and payslip format, you have Optional Items to Print.

#### Paper Feed

Specify if this is Continuous for Dot Matrix printers or Single Sheets for Laser or Bubblejet printers. Note: If you select a user-defined format for cheques and payslips you will NOT have the Optional Items to Print tab.

# **Cheques and Payslips Optional Items to Print**

If you have selected a predefined cheque and payslip format, Paymate opens a 4th tab for you. This is the Optional Items to Print tab.

Here you may select the optional items you wish to print on the payslip or on the cheque portion.

• Print the dollar figures in letters only (Amount Alphabetic)

If you leave this box unchecked, Paymate will print the dollar figure in numeric values. If the box is checked Paymate will print the dollar amount in words.

#### Job Description

• If you leave this box unchecked Paymate will not print the Job Description.

• If you check this box Paymate will print the Job Description as it appears on the employee basic window on the Payslip portion of the cheque and payslip. This feature is of special use for clients in Quebec.



# **Printing Cheque Register**

The cheque register prints out a list of all payments made by cheque for the Active pay period and should be printed after you have printed all the cheques.

This report will also show any timesheet entries which have 0.00 payable, and any timesheets that are not paid by cheque or deposit.

Payments made by deposit are listed on the Deposit Register.

- 1. From the main Paymate window select Payroll > Process Payroll.
- 2. Click Print > Cheque Register.
- 3. Adjust the settings.
- 4. Click Setup to setup the printer options.
- 5. Click Preview to see your Cheque Register.
- 6. Click Print to print your Cheque Register.

#### **Printing Deposit Register**

The deposit register prints out a list of all payments made by deposit for the active pay period. It should be printed after you have printed any Advice of Deposit (Cheques & Payslips) for employees paid by deposit. If you download your deposits to the bank via modem or diskette, you should print this report before creating the bank file. This report is a control report, which shows all the entries that will be written to the bank file.

There are no settings necessary on the Parameters tab of the Report window, but on the Preferences tab you will need to specify the Sort Order.

- 1. From the main Paymate window select Payroll > Process Payroll.
- 2. Click Banking > Deposit Register.
- 3. Adjust the settings.
- 4. Click Setup to setup the printer options.
- 5. Click Preview to see your Deposit Register.
- 6. Click Print to print your Deposit Register.

# **Creating the Bank File**

If you have not used Paymate to create a Bank file before, you will be asked to select a financial institution from a drop down list.

1. From the main Paymate window select Payroll > Process Payroll. Select Banking > Create File for Bank.

• Select the financial institution you want.

Note: You will only be prompted with this selection ONCE.

3. Make sure you have entered your company's banking information properly.



4. (This usually consists of a name, some kind of ID number, and account information. Your bank will provide you with this information).

5. Specify the name and location of the bank file you want to create. Remember where you save the file, because you will have to specify the location and name of the file when you go to upload to the bank. We recommend that the bank file name be either BANK.DAT or BANK.TXT.

6. Make sure the Next Bank File Sequence Number is correct. THIS IS VERY IMPORTANT!

• Users who process payroll for more than one group of employees (payroll groups) have the option of including both payroll groups in the bank file. (For example, if you have management and hourly employees paid at the same time you will want to avoid sending two files to the bank, because there is a charge for every file you send. If you want to do this, make sure you click on All Pay Groups

7. Some institutions require that you specify a Transaction Code. The Transaction code will default to whatever it should be for a regular payroll run, so you will rarely, if ever, have to change it. If you are processing a special run outside the normal payroll (such as a Christmas bonus), your bank may require that you use a different transaction code. Check with your financial institution.

8. Depending on the financial institution, you may be required to specify a Due Date. This should be the date the payments have to be present in the employees' accounts.

9. Once you are satisfied the settings are correct, click Save.

10. Click Create and Paymate creates the bank file for you.

11. Transmit file created to your bank for processing.



# Next Bank File Sequence Number

Your financial institution uses the sequence number as a control to make sure you do not send them the wrong file. If the last file you sent had sequence number 02, the next file you send must have sequence number 03, or the file will be rejected and the deposits not made.

When you first sign on to your financial institution's direct deposit system, they will put you in test mode, and they will ask you to send a few test files before you actually go on-line. Some banks require that you use a special sequence number to do this, for example 0. When you do go live, your financial institution should tell you what your first sequence number will be.

Paymate increments the NEXT BANK FILE SEQUENCE NUMBER every time you create a bank file, so usually you will not need to modify it.

Note: If you create a bank file that you do not send, you will have to reset the sequence number. For example, you process the payroll, and create the bank file using sequence number 71. Before sending the file to the bank, you realize you forgot to pay someone, so you go back and add a timesheet for that employee. You then go to create the bank file again. The sequence number will default to 72. You will have to change the number back to 71.

#### **Posting Payroll**

Posting the timesheets to the employee history file completes processing a payroll run. After you have printed all the cheques and the cheque register, you post all the timesheets.

**Posting Timesheets** 

- 1. From the main Paymate window select Payroll > Process Payroll
- 2. Click Post > Post all Timesheets. The Paymate Post Payroll Journal window opens.



The Paymate Post Payroll Journal window has the following options:

#### **Backing up Company Data**

• This is optional. The best time to make a backup is right before you post the payroll. Backing up is easy, and if you find you have made a mistake (like forgetting to print the cheque register), you may easily restore the data and re-post.

#### Printing the Update Journal

• This is optional. The Update Journal is almost identical to the Payroll Journal. The Payroll Journal is not always an accurate record of what is posted to the history file. You may have made corrections after printing the payroll journal. Having the Update Journal in your files is a good record of what is posted.

#### **Printing the Posting Balance Sheet**

• This is necessary. Before posting you MUST print the Posting Balance Sheet.

• The Posting Balance Sheet is a one-page report showing the totals that will be posted, and what the Year-to-date totals look like before and after posting. This is a good way to do a guick check to catch any anomalies (such as forgetting to pay an employee).

- 1 Once you have printed the Posting Balance Sheet, you click
- OK
- 2 Close the window then select Post to continue.
- 3 Type POST to proceed with posting.

#### **Cheque Reconciliation**

The Cheque Reconciliation window allows you to mark the status of posted cheques, as well as to reverse cheques that were posted in error.

From the main Paymate window select Payroll > Cheque Reconciliation.

Employee	Name	Тура	Status	Date	Cheque #	Amourt
nnt	Smith, Harold P	Cheque	Normal	01/31/2001	10-	2874 07
002	West, Marla	Cheque	Normal	01/31/2001		1673 74
NN4	Jeferson, Donna	Cheque	Normal	01/31/2001		1310 22
003	Homes, Jennifer A	Cheque	Normal	01/01/2001		885 74
005	Duaglas, Jack	Cheque	Normal	01/01/2001		1129.53
006	Peleison, Janet L.	Cheque	Normal	01/01/2001		1211.64
000	Homes, Jennifer A.	Cheque	Normal	01/15/2001		005.74
005	Douglas, Jack	Cheque	Normal	01/15/2001		1129.53
005 006	Douglas, Jack Refersion, Janet L.	Cheque Cheque	Normal Normal	01/15/2001		1129.53
005	Dozqlos, Jack Referson, Janet L.	Cheque Cheque	Normal Normal	01/15/2001		1120.50



# **Exporting Payroll Data**

#### Transferring Payroll Data

This section explains the procedure for transferring payroll totals to your accounting package.

Before following these procedures, you should be certain you have properly set up all the account information in Paymate. For more information see Setting up the Accounting Interface

Once you have set up the accounting interface, transferring the payroll data consists of the following steps:

1. Make sure you have finished processing the entire payroll for the month. If you transfer the payroll data after every payroll run, make sure you have completed processing the payroll run you want to transfer.

Make sure you have posted the timesheets from the last payroll run to the history
 fle. From the main Paymate window select Payroll > Export

PayrollCheck the Preferences tab. The Preferences tab shows settings that you would usually set up once.

5. Make sure the Export File Name is specified, and if you think you might forget what it is, write it down.

6. Choose an Application of Date Range setting. There may be other information specific to your accounting package. For example, you may have to specify a Source (or Journal Source, Transaction Source, etc).

7. Check the Parameters tab. This page allows you select which Department(s), Payroll group(s), and RCT group(s) you want to include. See Groups to Include for more information.

8. You must also specify a Date Range, and, in most cases, a Batch, Transaction, or Distribution Date.

9. Depending on the Accounting package you have selected, you may have to enter some parameters specific to the package. For example, you may have to specify Fiscal Period.

10. When you are satisfied with the settings, click Export to create the interface file. 11. You may see warning or error messages. If you do, an explanation of what you have to do to correct the specific problem will be shown. The most common error situation is when the totals do not balance. This indicates an omission in the chart of accounts setup in Paymate.

12. When Paymate has finished creating the export file, run your accounting package to import the file. You will have to check your accounting package's documentation for instructions on how to import a file.

Some packages will automatically detect that something needs to be imported, others require that you run a special option.

Some packages even require that you specify the import file format. In these cases, you specify ASCII Delimited.



# **Export Job Costing**

If you enter Work Details when processing payroll, you may create an external ASCII text file, which contains these entries. You may use your Job Costing package to import the details.

From the main Paymate window select Payroll > Export Job Costing.

If you have not yet selected a Job Costing package, you will be asked to do so. The Setup tab on the Job Cost Export window contains a drop-down list with the available Job Costing packages with which Paymate interfaces.

None	
None ACCPAC	
Flex Mas90 Selemen	
Yardi Yardi Construction/Jobcosting	
	Jub Cust Package Selection : None ACCPAC Flex Mas90 Solomon Yardi Yardi Construction/Jobcosting

# Reports

There are numerous reports that Paymate provides:

- General Ledger
- Government Remittance
- Employee History
- Employee Year-to-Date
- Payroll Categories
- Accruals
- Employee Lists
- Worker's Compensation
- Job Costing
- Cheque Reconciliation

For each report there are normally two tabs: Parameters, and Preferences (as shown below). On each of these tabs you will have to specify certain options to produce the report to your needs.



# **General Ledger Report**

The General Ledger Report gives credit and debit totals, Period totals and Year to Date totals.

- 1. From the main Paymate window select Reports > General Ledger.
- 2. Adjust the settings.
- 3. Click Setup to setup the printer options.
- 4. Click Preview to see your report.
- 5. Click Print to print your report.

#### **Government Remittance**

The Government Remittance report shows the remittance of federal and provincial source deductions for a specified period.

- 1. From the main Paymate window select Reports > Government Remittance.
- 2. Adjust the settings.
- 3. Click Setup to setup the printer options.
- 4. Click Preview to see your report.
- 5. Click Print to print your report.



# **Employee History Detail**

The Employee History Detail report shows each individual timesheet, adjustment, and reversal for a specified period.

- 1. From the main Paymate window select Reports > Employee History > Detail.
- 2. Adjust the settings.
  - Click Setup to setup the printer options
  - Click Preview to see your report
  - Click Print to print your report

#### **Employee History Summary**

The Employee History Summary report shows each individual timesheet, adjustment, and reversal for a specified period.

- 1. From the main Paymate window select Reports > Employee History > Summary.
- 2. Adjust the settings.
- 3. Click Setup to setup the printer options.
- 4. Click Preview to see your report.
- 5. Click Print to print your report.



# **Employee Year to Date Report**

The Employee Year to Date report shows each employee's totals since the beginning of the payroll year.

1 From the main Paymate window select Reports > Employee Year to Date.

- 2 Adjust the settings.
- 3 Click Setup to setup the printer options.
- 4 Click Preview to see your report.
- 5 Click Print to print your report.

#### **Payroll Category Report**

The Payroll Category report shows details for a particular earning, benefit, deduction, or other item. The report may be printed for any period.

1 From the main Paymate window select Reports > Payroll Categories.

2 The first page of the Payroll Category Report window contains a drop-down list for Payroll Category Item.

3 Select the category you are interested in. For example, it may be you want to see each employee's Insurable Earnings for a specified period.

- 4 Adjust the settings.
- 5 Click Setup to setup the printer options.
- 6 Click Preview to see your report.
- 7 Click Print to print your report.

# Accrual Report

The Accrual report shows each employee's balance owing for Vacation Pay or Sick Pay at any particular point in time. It also shows the amounts accrued in the specified period.

1 From the main Paymate window select Reports > Accruals.

2 The first page of the Accrual Report window contains a drop-down list for Payroll Category Item. Select the category you are interested in (either Vacation Pay or Sick Pay).

- 3 Adjust the settings.
- 4 Click Setup to setup the printer options.
- 5 Click Preview to see your report.
- 6 Click Print to print your report.



# **Employee Master Report**

The Employee Master report shows each employee's setup information, as entered in the Employee window.

- 1. From the main Paymate window select Reports > Employees Lists > Master.
- 2. Adjust the settings.
- 3. Click Setup to setup the printer options.
- 4. Click Preview to see your report.
- 5. Click Print to print your report.

# **Employee Phone List Report**

The Employee Phone List report shows each telephone information, as entered in the Employee window.

- 1. From the main Paymate window select Reports > Employees Lists > Phone.
- 2. Adjust the settings.
- 3. Click Setup to setup the printer options.
- 4. Click Preview to see your report.
- 5. Click Print to print your report.

# **Employee Notepad List Report**

The Employee Notepad List report shows each employee's setup information, as entered in the Employee window.

- 1. From the main Paymate window select Reports > Employees Lists > Notepad.
- 2. Adjust the settings.
- 3. Click Setup to setup the printer options.
- 4. Click Preview to see your report.
- 5. Click Print to print your report.

#### **Employee Labels**

The Employee Labels report shows each employee's setup information, as entered in the Employee window.

- 1. From the main Paymate window select Reports > Employees Lists > Labels.
- 2. Adjust the settings.
- 3. Click Setup to setup the printer options.
- 4. Click Preview to see your labels.
- 5. Click Print to print your labels.



# WSIB Report

Note: If you have Multiple WSIB Rates you will have to set them up as a benefit. The Workplace Safety Insurance Board (Worker's Compensation), report shows each employee's total assessable earnings for a specified period.

1 From the main Paymate window select Reports > Worker's Compensation.

2 Any earnings that have been flagged as subject to WSIB are considered assessable earnings (this flag is set on the Earnings and Benefits windows). The report also shows the premiums payable, based on the WSIB rate you have specified on the Company window.

- 3 Adjust the settings.
- 4 Click Setup to setup the printer options.
- 5 Click Preview to see your report.
- 6 Click Print to print your report.

# Work Details Edit List

The Work Details Edit list shows all the Work Details entered in Job Costing for the active pay period.

1 From the main Paymate window select Payroll > Process Payroll. The Job

Costing Employee Work Detail Edit List opens.

- 2 Click Job Costing > Work Details > List.
- 3 Adjust the settings.
- 4 Click Setup to setup the printer options.
- 5 Click Preview to see your list.
- 6 Click Print to print your list.

#### **Cost Centre Edit List**

The Cost Centre Edit list shows a list of Cost Centres and any corresponding information such as accounts and burden & overhead factors.

1 From the main Paymate window select Reports > Job Costing > Cost Centre Edit List.

- 2 Adjust the settings.
- 3 Click Setup to setup the printer options.
- 4 Click Preview to see your list.
- 5 Click Print to print your list.



# **Employee Work Summary**

The Employee Work Summary report shows the total of all Job Costing entries for each employee, with subtotals for each cost centre.

1 From the main Paymate window select Reports > Job Costing > Employee Work Summary.

- 2 Adjust the settings.
- 3 Click Setup to setup the printer options.
- 4 Click Preview to see your report.
- 5 Click Print to print your report.

# **Cost Centre Work Detail**

The Cost Centre Detail report shows all the Job Costing entries for each cost centre, with totals for each cost centre.

1 From the main Paymate window select Reports > Job Costing > Cost Centre Work Detail.

- 2 Adjust the settings.
- 3 Click Setup to setup the printer options.
- 4 Click Preview to see your report.
- 5 Click Print to print your report.

# Job Costing General Ledger Summary

The Job Costing Account Summary report shows the totals of the entire Job Costing entries by account number.

1 From the main Paymate window select Reports > Job Costing > Account Summary.

- 2 Adjust the settings.
- 3 Click Setup to setup the printer options.
- 4 Click Preview to see your report.
- 5 Click Print to print your report.

# **Cheque Reconciliation Report**

The Cheque Reconciliation Report lists the status of each cheque for a specified period.

1 From the main Paymate window select Reports > Cheque

Reconciliation.

- 2 Adjust the settings.
- 3 Click Setup to setup the printer options.
- 4 Click Preview to see your report.
- 5 Click Print to print your report.



# Forms

Paymate provides a variety of forms:

- Record of Employment
- T 4's, T4A's, and Relevée 1

#### **Record of Employment**

Paymate allows you to prepare, edit, and print to the Record of Employment form. This window lists all the Record of Employment (ROE) records you have already prepared.

1. From the main Paymate window select Forms > Record of Employment. The Record of Employment Select window opens (as shown below).

• Note: Paymate may print the new HRDC Laser ROE. The software required is available at no charge from your local HRDC office. Paymate does not provide support for the use of this software.

1 Click Add. The Find Employee window opens. Specify the employee you are terminating by name, number, department, or you may select the employee from the drop-down list.

2 Click Select. You need to Edit the Record of Employment.



# T4's, T4A's, Relevé Forms

Paymate allows you to create, edit, and print your T4's, T4A's, and RL-1 forms both supplementary and summaries. Choose create and choose the form you want to produce, T4, T4A, or RL-1. If your company has more than one RCT (EI) number you must create a set of forms for each number.

After creating T4's, T4A's, or RL-1 you may edit them and verify that they are correct before printing.

You should verify that all amounts are correct before printing your forms and make certain the summaries are correct. The audit report is best for verifying company totals.

Remember, if necessary, Paymate allows you to create or print your forms as many times as necessary.

Paymate also allows you to file your T4's by magnetic media.

#### Year End

Close Year Closing the current payroll year and preparing for the first payroll of

the New Year. Closing the current year enables you to begin processing payroll

for the New Year. Before closing the current payroll year, it is important that you

- Ensure that all payrolls are complete for the year
- Run the Integrity Check and do a backup (this is RECOMMENDED)
- Uninstall the old version of Paymate then install the upgraded version of Paymate for Windows

Note: When closing the year, a series of windows will give you precise instructions. If any problems arise, the Exceptional Circumstances (at the end of this section) will assist you in resolving these problems.

You may cancel closing the year at any time.



Closing the year will not change any data, with the exception of marking the year as having been closed. You will be able to access the years' data AT ANY TIME and you will still be able to print your T4, T4A, and Relevé 1 slips.

1. From the main Paymate window select Yearend > Close Year.

If the following messages appears, The payroll year has already been closed. see section A under Exceptional Circumstances.

2. Click Next to proceed.

If the following message appears, You have un-posted timesheets in the payroll journal. see section B under Exceptional Circumstances

If the following message appears, Payroll categories are flagged to carry forward the Year-to-date total for each employee to the New Year. see section C under Exceptional Situations

If the following message appears, 1Payroll data has already been set up. see section D under Exceptional Circumstances

3. Pay close attention to the message displayed. At this point it is STRONGLY recommended that you make a backup (leave the first box UNCHECKED). If you wish to carry forward terminated or inactive employees check the second box.

Note: When carrying forward terminated or inactive employees, ALL terminated AND inactive employees will be carried forward remaining in the database.

If you are NOT backing up your files, move to step 6.

1 Choose the drive from the drop-down menu then choose the folder where you wish to backup your files.

2 After you backup the files, click OK.

3 Type the correct phrase into the text box. DO NOT include the brackets. (When you have typed in the correct phrase, the finished button will appear.)

4 Click Finish. The year is now closed and payroll data for the following year has been set up. Once the year is closed, you may begin processing payroll for the New Year. Re-select the company from the Select Company window. Be certain that you specify the year you want to access by checking the current year on the Select Company window.



The following exceptional situations may arise. You may receive a warning message before continuing to close the year.

A) The payroll year has already been closed.

Re-closing the year will cause you to LOSE all data from the end of the closed year to the present; everything will be reset to zero. It is recommended that once you close a year you LEAVE IT CLOSED.

1 If you wish to continue, type the correct phrase into the text box. DO NOT include the brackets. (When you have typed in the correct phrase, the Next button will appear.)

- 2 Click next and return to step 3. OR
- 3 Click Cancel.
- 4 Click Yes.

B) There are un-posted timesheets.

Cancel closing the year and post all the timesheets, THEN close the year.

1 If you wish to continue, type the correct phrase into the text box. DO NOT include the brackets. (When you have typed in the correct phrase, the Next button will appear.)

- 2 Click next and return to step 3. OR
- 3 To post all the timesheets click Cancel, then Yes.
- 4 From the main Paymate window, select Payroll > Process Payroll.
- 5 From the Paymate Payroll Processing window, select Post > Post All Timesheets.
- 6 Click Post. For more information on posting timesheets see Posting Timesheets.
- 7 When all timesheets are posted, return to step 1.

C) Payroll categories are flagged to carry forward the Year-to-date total for each employee to the New Year.

For example, if your employees buy into Canada Savings Bonds (which run from November to October), this is normal. You may have improperly set up a benefit or deduction category.

If you wish to carry forward to the New Year the employee year-to-date totals for the items listed, click Next and return to step 3. OR

- i. Click Cancel, then Yes.
- ii. From the main Paymate window select Setup > Payroll Categories.

iii. Select the deduction or benefit from the list and click Edit. On the Payroll Category Edit window, uncheck the box next to Reset at Year End.

- Click Save.
  - Click Close.
- vi. For each of the items you wish to change, repeat steps ii through v.

vii. When complete, return to step 1.



D) Payroll data has already been set up.

There is payroll data already set up for the New Year. If you have processed any payroll for the New Year it will be erased and you will need to re-enter it.

If you wish to begin the New Year from scratch, type the correct phrase into the box. DO NOT include the brackets. (When you have typed in the correct phrase, the Next button will appear.)

- 1. Click Next and return to step 3. OR
- 2. Click Cancel.
- 3. Click Yes.

#### Utilities

Paymate provides you with a variety of housekeeping utilities that allow you to take regular backups and ensure the integrity of your data.

- Backup Company Data
- Restore Company Data
- Re-index Company Data
- Integrity Check

#### **Backup Company Data**

Paymate allows you to backup each company's data, either to the hard disk or to removable diskettes.

1. From the main Paymate window select Utilities > Backup Company Data.

Note: Only data files for the company currently selected are backed up!

- 2. Select the drive and folder where you wish to save the backup files (see below).
- 3. Click Backup.

The Backup function will back means you will be backing up a information, and all the timeshe	up all data files in the eutrent company folder. Th all the setup information, all the employee set information for the selected year.
Select a drive where (our want fixed device (eg. s hard drive), bo storod. The application will drive.	to backup the data. If you are backing up to a specify the folder where you wish the backup file not overwrite any previous backups on your hard
If you are backing up to diskell select this floppy drive from the insert each diskelle as peeded	tes, insert the first diskette into the floppy drive the + drop down list. The application will prompt you to t
له C, L	
⊑ C. [] → C.\ → PaymateW	
C;[] C C: C PaymateW S SA CPY 2001	
드 C; [] (주 C) (주 PaymateW) (주 SA CPY (주 2001	



#### **Restore Company Data**

Paymate allows you to backup each company's data to the hard disk or to removable diskettes. To restore a backup made with Paymate From the main Paymate window select Utilities > Restore Company Data.

The Restore function will r This means you will be les information, and all the limit will be setting the company backup.	estore all the data tiles in the current company folder, toring al the secup information, al the employee esheet information for the seleted year. In short, you y data back to the way it was when you made the
Select the drive where you restoring from a backup or where the backup is stored	i backed up to on a previous occasion: If you are na fixed device (eg. a hard drive), specify the folder d
If you are restoring from a l	backup on a diskelte, insert the frst diskette into the
floppy drive ther select thi	s floppy drive from the drop down list
floppy drive ther select thi Any backup(s) pesent in t click on the backup file yo C: []	s floppy drive from the drop down list he folder will appear in the list box at the right. Double u wish to restore.
floppy drive ther select thi Any backup(s) pesent in t click on the backup file yo C: []	* floppy drive from the drop down list he folder will appear in the list box at the right. Double u wish to restore.
Floppy drive ther select thi Any backup(s) present in t click on the backup file yo C: [ C: ] C: N C: N C: N C: N C: Demol Ilpopy C: 01	* floppy drive from the drop down list he folder will appear in the list box at the right. Double u wish to restore. PMW Eackup of DEMOHLP(2001) # 1 PMW Eackup of DEMOHLP(2001) # 2

Restore the files, and from the main Paymate window select Setup > Security and update the password. Do not exit Paymate until you update the password or you will not be able to get back in!



#### **Re-index Company Data**

Paymate maintains indexes for all your data. Indexes are like index cards you would find in an old-fashioned library. Occasionally the indexes may get corrupt, or mixed up, particularly if your system freezes when running Paymate.

This is not a function you would normally run. You only need to run the re-index utility if this is suggested by an error message, or if advised to do so by technical support.

You may run this utility at your own discretion. If you are getting strange results when running a report, for example, you probably need to re-index the data files. Re-indexing the data files will never result in lost data and it is safe to do at any time.

- 1. From the main Paymate window select Utilities > Re-index Company Data.
- 2. Click Re-index.
- 3. Click OK.

The Reindex utility will rebui	ild all the index fles for the current company.
Index files are like the index	s cards you would find in an old fashioned library. Usually
the application is able to ma	aintain the indexes for each company without a problem,
However, if these indexes g	get corrupted (for example, by a system crash), it is
necessary to rebuild them. T	The only time you really need to run this option if advised t
do oo, oither by an orror mo-	soago or by tooknical support staff.
You can reindex your data f	files at any time. Reindexing does not change ary data,
and even if it is not necessa	ary to reindex, doing so will do no harm.

#### **Integrity Check**

The Integrity Check is available in case your company data files become corrupt. Data files may become corrupt if you run out of disk space or if the system freezes while Paymate is running.

- 1. From the main Paymate window select Utilities > Integrity Check.
- 2. Click OK. Any problems that arise will be displayed with a solution.





# Support Services

The Paymate Team is always here to help you. We offer the following support services:

• Telephone, Fax and Email Support - on the operation of Paymate

• Training - direct training in/around the Greater Toronto Area. For customers outside this area, our dealers provide training. We do not provide training or step-by-step orientation over the phone. This is a chargeable service

• Payroll Issues - We help customers with How to do it in Paymate. We cannot advise customers on payroll issues. For all payroll issues we recommend you contact your accountant, Canada Customs and Revenue Agency or the Canadian Payroll Association

 Networking/Operating System Issues - by explaining how Paymate may be set up on a network. We cannot help customers on the networking/operating systems issues. We recommend that you contact your network consultant

• Data Repair - Data Repair Service to solve problems caused by data errors. The data may be sent to us by mail, courier, or by email. This is a chargeable service. Not all data may be repaired. If we are unable to repair your database, you will not be billed

# Calling for Support

We recommend that you use the STANDARD DEFAULT DIRECTORIES during the installation of Paymate (e.g. C:\PAYMATEW). Please do NOT change directories during installation.

Do NOT let anyone change the database structure or alter data using other programs or alter the program in any way. We cannot support you if this is the case.

Make backups regularly. It is customary to keep 3 sets of backup on separate diskettes and rotate the sets overwriting the oldest diskettes with new backup. We also advise you to write the date on the 3 sets of diskettes.

When you encounter a problem

We advise you to refer to the Knowledgebase as the first step in problem solving. It gives a detail listing of all the problems that you are likely to encounter.

To access the Knowledgebase

- 1 From the Windows desktop click Start > Programs.
- 2 Click the Paymate folder and then click the Knowledgebase

icon.

You may also access the Knowledgebase from within Paymate

Click Help > Knowledgebase. If the problem is still not resolved, gather the data described in the next section and call us.



# Before you call us

The information we will require before you call us is:

• The Operating System you use (e.g. Win 95, Win 98, Win 2000, or Win XP)

• The version of Paymate you are using. This may be found on the bar that appears across the bottom of the screen, just above where it says Selected Company on the left side of the screen (e.g. Version 4.06/Standard)

• If your machine is on a network (specify the network) or if it is a standalone/single machine

• Identify where the program is installed (e.g. in which directory) and in which directory the data is stored

- Exactly what you were doing when the problem occurred
- If any error messages were received and the EXACT wording of the error

#### When you call us

Please be at your computer so we may work on the problem together.

Please avoid putting us on HOLD as this prevents us from providing support to the next customer.



Notes

#### **AK Microsystems**

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