Gigaset A39H/A49H

The handset at a glance

1 Charge status of the batteries
2 Display keys
3 Message key
 Flashes: new messages received
4 **A39H:** ⊞ Directory key
 A49H: ◀ Handsfree key
5 Control key (⟡)
6 Talk key
7 ⊞ Directory key
 (press down on the control key)
8 End call key and
 On/Off key
9 Ringer tone on/off
 (press and hold in idle status)
10 Keypad lock on/off (press and hold)
11 Recall key
 - Consultation call (flash)
 - Dialling pause (press and hold)
12 Microphone
13 "Microphone off" key

Gigaset

11.12. 11:56
INT MENU

1ꚃ	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
＊ ♪	0 +	# ⊸

R
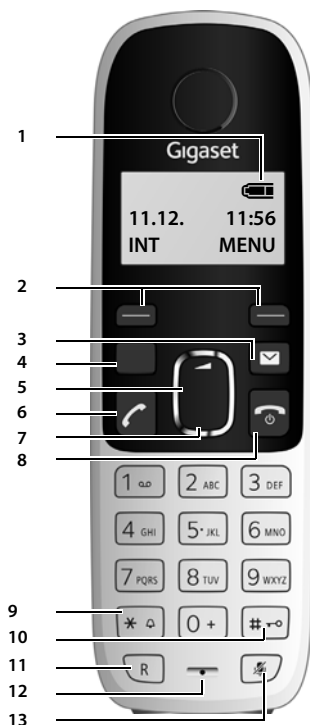
Please note

Charge the handset for
18 hours before first use.

Display key on handset:
Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
INT	Call other registered handsets → page 11.
MENU	Open main/submenu (see Menu tree → page 14).
⤺	Go back one menu level.
⬍	Scroll up/down or adjust volume with ⟡.
←→	Move cursor to left/right with ⟡.
◁C	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

Safety precautions

Read this user guide and the safety precautions carefully before use. Explain their contents and the potential hazards associated with using the telephone to your children.

Only use **the mains unit supplied**.

Fit only the **recommended, recharge-able batteries** (➔ page 12), i.e. never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury.

The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.

Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing.
The handset may cause an unpleasant humming noise in hearing aids.

Do not install the phone in a bathroom or shower room. The handset is not splashproof.

Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.

If you give your Gigaset to someone else, make sure you also give them the user guide.

Please remove faulty base stations from use or have them repaired by Gigaset service, as they could interfere with other wireless services.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.
All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities. The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.
For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Emergency numbers cannot be dialled if the keypad lock (➔ page 1) **is activated!**
Not all of the functions described in this user guide are available in all countries.

Care

Wipe down the handset with a **damp** cloth (no solvents) or an antistatic cloth. **Never** use a dry cloth. This can cause static.

Contact with liquid ⚠

If the handset should come into contact with liquid:
- ◆ **Switch the handset off and remove the batteries immediately.**
- ◆ Allow the liquid to drain from the handset.
- ◆ Pat all parts dry, then with the battery compartment open and the keypad facing down place the handset in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).
- ◆ **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

ECO WDCT

You are helping to protect the environment with your Gigaset A39H/A49H.

Reduced energy consumption

Your telephone has an energy-saving adapter plug and uses less energy.

First steps

Check the pack contents

- ◆ One Gigaset A39H/A49H handset,
- ◆ one charging cradle with power adapter,
- ◆ two batteries,
- ◆ one battery cover,
- ◆ one user guide.

Setting up the charging cradle

The charging cradle is designed for use in enclosed dry rooms with a temperature range of +5 °C to +45 °C.

▶ Set up the charging cradle on a flat, non-slip surface.

Please note

Pay attention to the range of the base station.
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.

The feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the charging cradle

▶ Connect the plug from the power adapter.

Setting up the handset for use

The display is protected by a plastic film.
Please remove the protective film!

Inserting the batteries and closing the battery cover

> **Warning**
>
> Use only rechargeable batteries recommended by Gigaset Communications GmbH (➔ page 12). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

▶ Insert the batteries the right way round.
The polarity is indicated in/on the battery compartment.

▶ Slide the battery cover from bottom up onto the casing until it clicks into place.

▶ If you need to open the battery cover, for instance to replace the batteries, press the ribbing at the top of the battery cover and slide it downward.

Registering the handset to the base station

Before you can use the phone, you must first register the handset to the base station. The actual registration procedure will depend on the type of base station.

You must activate manual registration of the handset **on both the handset and the base station**.

1. On the base station:

press and hold the registration/paging key for min. 3 sec.

2. On the handset:

within **60 sec.** of pressing the registration/paging key

MENU ➜ Settings ➜ OK ➜ Handset ➜ OK ➜ Register HS

 ➜ Enter the system PIN of the base station (default is 0000) ➜ **OK**.

Registering flashes in the display.

Registration takes approx. 1 minute.

The following is displayed after succesful registration:

If more than one handset is registered, the internal number of the handset is shown in the upper left corner.

```
┌─────────────────────┐
│                 ▭   │
│                     │
│                     │
│ INT          MENU   │
└─────────────────────┘
```
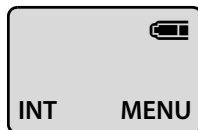
Initial charging and discharging of the batteries

The correct charge level can only be displayed if the batteries are first fully charged **and** discharged.

18h
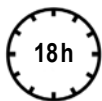
 ▶ Place the handset in the base station or charging cradle for **18** hours.

 ▶ Then remove the handset from the base station or charging cradle and do not replace it until the batteries are completely discharged.

--- **Please note** ---

◆ After the first battery charge **and** discharge you may replace your handset in the base station or charging cradle after every call.

◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.

◆ The batteries may warm up during charging. This is not dangerous.

--- **Warning** ---

Please ensure that the handset is in the charging cradle if you are absent for a long time (e.g. during holidays) or remove the batteries from the handset. Otherwise the batteries could be damaged.

Charge status of the batteries

The charge status is indicated by the top right display icon. After the initial charging procedure a complete charging to full capacity takes at least 18 hours.

◆ ⌷ ▰ (flat to full)
◆ ⌷ flashes: batteries almost flat
◆ ▰ flashes: charging

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

MENU → Settings → OK → Date/Time → OK

→ **Date:** → ▦ (enter the day, month and year in 6-digit format) → **OK**
→ **Time:** → ▦ (enter hours and minutes in 4-digit format) → **OK**
→ 🔚 (press to return to idle status)

> **Please note**
>
> When entering the time and date, you can move the position of an entry to the left or right by pressing the control button up or down.

Display in idle status

Once the phone is registered and the time set, the idle display is shown as in this example.

If more than one handset is registered, the internal number of the handset is shown in the upper left corner.

```
                        ▰
11.12.         11:56
INT          MENU
```
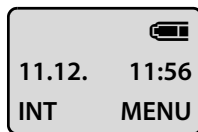
Activating/deactivating the handset

Press and **hold** the 🔚 key to activate or deactivate the handset.
If you place a deactivated handset in the base station or charging cradle, it will automatically activate.

Your phone is now ready for use.

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers" → page 12) or contact our Customer Care team page 13.

Making calls

Making external calls and ending calls

External calls are calls using the public telephone network.

$\mathbb{H}$ (Enter the phone number) → $\mathcal{C}$.

The phone number is dialled. (Or you can **first** press and **hold** $\mathcal{C}$ to hear the dial tone and then enter the number.) During the call you can adjust the earpiece volume using $\mathring{\square}$ and set the volume with $\mathring{\square}$.

End the call/cancel dialling:
Press the end call key $\textcircled{\small{\raisebox{1pt}{\scriptsize\textbf{--}}}}$.

Accepting a call

The handset indicates an incoming call by ringing and by a display on the screen.
Press the talk key $\mathcal{C}$ to accept the call.
When **Auto Answer** is activated (see Menu tree → page 14), simply remove the handset from the base station/charging cradle. In idle state, use $\mathring{\square}$ to activate the menu for setting the call volume and use $\mathring{\square}$ to set the volume.

Calling Line Identification

When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory.

Preconditions:

1. You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.

2. The caller has asked the network provider for his number to be identified (CLI).

⟨⟨⟨✦⟩⟩⟩ appears in the display if you have not requested Calling Line Identification, **Withheld** appears if the caller has withheld CLI, and **Unavailable** appears if the caller has not requested CLI.

Muting

You can mute your handset when making external calls. Your caller can no longer hear you but you can still hear them.
Press the Mute key $\textcircled{\small{\raisebox{0pt}{\scriptsize ✖}}}$ during the call to activate/deactivate the function.

Handsfree (A49H only)

Activating while dialling:

Enter the number $\mathbb{H}$ and press the handsfree key $\boxed{\blacktriangleleft}$. The handsfree key is illuminated red now.

Switching between earpiece and handsfree mode:

During a call and press the handsfree key $\boxed{\blacktriangleleft}$ to activate or deactivate handsfree talking.
During a call, use $\mathring{\square}$ to activate the menu for setting the handsfree volume and use $\mathring{\square}$ to set the volume.

Using the directory and lists

Directory

To open the directory: press $\mathring{\square}$ or $\boxdot$ (A39H only).

You can save up to 80 phone numbers (max. 32 digits) with corresponding names (max. 14 characters). Enter letters/characters → page 12.

Saving the first number in the directory

$\boxdot$ / $\mathring{\square}$ → **New Entry?** → **OK**
→ $\mathbb{H}$ (enter number) → **OK**
→ $\mathbb{H}$ (enter name) → **OK**

Storing additional entries in the directory

□ / ⬚ ➔ **MENU** ➔ **New Entry** ➔ **OK**
➔ ⬚ (enter number) ➔ **OK**
➔ ⬚ (enter name) ➔ **OK**

Selecting a directory entry

Open the directory with □ / ⬚. You have the following options:

◆ Use ⬚ to scroll through the entries until the required name is selected.
◆ Enter the first character of the name and scroll to the entry with ⬚, if required.

Dialling with the directory

□ / ⬚ ➔ ⬚ (select entry) ➔ ⬚

Using other functions

□ / ⬚ ➔ ⬚ (select entry) ➔ **MENU**

The following functions can be selected with ⬚:

New Entry	Save new phone number.
Show Number	Display the phone number.
Use Number	Edit or add to the number. Then dial or use other functions with **MENU**.
Edit Entry	Edit selected entry.
Delete Entry	Delete selected entry.
Delete List	Delete **all** directory entries.
Send List	Send the complete list to another handset (➔ page 9).

Sending the directory to another handset

Preconditions:

◆ The sending and receiving handsets must both be registered to the same base station.
◆ The other handset and the base station can send and receive directory entries.

□ / ⬚ ➔ ⬚ (select entry) ➔ **MENU**
➔ **Send List** ➔ **OK** ➔ ⬚ (select number of the receiving handset) ➔ **OK**

Last number redial list

This list contains the 10 last dialled numbers.

Dialling from the last number redial list

⬚ (**press** briefly) ➔ ⬚ (select entry) ➔ ⬚

Managing entries in the last number redial list

⬚ (**press** briefly) ➔ ⬚ (select entry)
➔ **MENU**

You can select the following settings:

Use Number	Edit or add to the number. Then dial or use other functions with **MENU**.
Copy to Dir.	Copy an entry to the directory.
Delete Entry	Delete selected entry.
Delete List	**Delete** all entries.

Calls list/network mailbox list

The message key flashes as soon as a **new entry** appears in the calls list/answer machine list. A message appears in the display.

When you press the ✉ key, all the lists are displayed. If only one list contains new messages, this will be opened automatically.

Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

Calls list

Precondition: CLIP (➔ page 8)

Depending on the type of list set (➔ page 14), the calls list contains:

◆ answered calls
◆ missed calls

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

The calls list is displayed as follows:

> **CallsList 01+02**

Number of new entries + number of old, read entries

Open the calls list

✉ ➔ **CallsList 01+02** ➔ **OK**

The last incoming call is displayed.
If necessary, use ♪ to select another entry.

Using other functions

♪ (select entry) ➔ **MENU**

The following functions can be selected with ♪:

Delete Entry	Delete current entry.
Copy to Dir.	Copy an entry to the directory.
Date/Time	Call date and time (if set).
Status	**New Call:** new missed call. **Old Call:** entry already read.
Delete List	**Warning!** All **old and new** entries will be deleted.

Calling back a caller from the calls list

✉ ➔ **CallsList 01+02** ➔ **OK**
➔ ♪ (select entry) ➔ 📞

Assigning key 1 for fast access to the network mailbox

Simply press and **hold** key 1 on the handset and you will be connected directly to the network mailbox.
See Menu tree ➔ page 14.

Using several handsets

Making internal calls

Internal calls are free calls to other handsets that are registered to the same base station.

To make a call to other handsets, press

◆ **INT** ➔ 🎛 (1...4, enter internal number of the handset) ➔ **OK**, the handset is called **or**

◆ **INT** ➔ star key ✳ ➔ **OK**, all handsets are called.

When a participant answers you can speak to them. To end the call, press 📞.

Internal consultation call/ connecting a call

You are in conversation with an **external** participant. Press the **INT** key and call one or all handsets.

◆ **Before** the internal participant has answered, press the end call key 📞; the call is diverted to the participant who answers the call.

◆ **After** the internal participant answers, you can talk to him. Press the end call key 📞 to divert the call, **or** press the ⤺ display key to reconnect to the external participant.

Setting the alarm clock

Activating/deactivating the alarm clock

MENU ➔ **Alarm Clock** ➔ **OK** ➔ **Activation** ➔ **OK** ➔ **Off** or **On** ➔ **OK**

When activated:

➔ Set the wake-up time ➔ **OK**

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon 🕐 will appear on the screen and the wake-up time displays instead of the date.

Setting the wake-up time

MENU ➔ **Alarm Clock** ➔ **OK** ➔ **Wakeup time** ➔ **OK**

Enter the wake-up time in hours and minutes , then press **OK**.

Phone settings

For details on how to make audio settings, see Menu tree ➔ page 14.

Changing the display language

MENU ➔ **Settings** ➔ **OK** ➔ **Handset** ➔ **OK** ➔ **Language** ➔ **OK** ➔ select the language ➔ **OK**

If you accidentally choose a language you do not understand, press

MENU ➔ 🔲 ➔ 🔲 ➔ 🔲 ➔ **OK** ➔ 🔲 ➔ **OK**

Select another language with 🔲 and press **OK**.

Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration to the base station will be retained.

MENU ➔ **Settings** ➔ **OK** ➔ **Handset** ➔ **OK** ➔ **Reset Handset** ➔ **OK** ➔ **Reset?** ➔ **OK**

Cancel the reset with 📞.

Appendix

Entering letters/characters

Press the relevant key the number of times indicated.
Briefly press the hash key ⏎# to switch from "Abc" to "123" mode, from "123" to "abc"mode and from "abc" to "Abc" mode.

Standard characters

|	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
1∞	␣¹	1	£	$	¥	¤								
2ABC	a	b	c	2	ä	á	à	â	ã	ç				
DEF3	d	e	f	3	ë	é	è	ê						
4GHI	g	h	i	4	ï	í	ì	î						
5JKL	j	k	l	5										
MNO6	m	n	o	6	ö	ñ	ó	ò	ô	ō				
7PQRS	p	q	r	s	7	ß								
8TUV	t	u	v	8	ü	ú	ù	û						
WXYZ9	w	x	y	z	9	ÿ	ý	æ	ø	å				
0+	.	,	?	!	0	+	-	:	¿	¡	"	⊠	;	_
*◇	*	/	(	)	<	=	>	%						
⏎#	Abc→123	123→abc	#	@	\	&	§							

1) Space

Specifications

Recommended batteries

Technology: Nickel-metal-hydride (NiMH)
Size: AAA (Micro, HR03)
Voltage: 1.2 V
Capacity: 650 mAh

We recommend the following types of battery:

◆ GP 550/700 mAh
◆ Yuasa Phone 700/800 mAh
◆ Peacebay 550/650 mAh
◆ Corun Ni-MH AAAJ650 (650 mAh)
◆ Highpower HFR-44AAAJ650 (650 mAh)

(Valid at the time of going to press)
The handset is supplied with recommended batteries.

General specifications

DECT standard	is supported
WDCT standard	is supported
Range	up to 300 m outdoors up to 50 m indoors
Operation time (DECT version) ⊠ Talk time ⊠ Standby time	up to 12 hours up to 177hours
Operation time (WDCT version) ⊠ Talk time ⊠ Standby time	up to 6 hours up to 144 hours
Environmental conditions in operation	+5 °C to +45 °C, 20% to 75% elative humidity

*) country-specific

Questions and answers

If you have any queries about the use of your telephone, visit our website at for 24-hour support. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on.	Press the end call key 📞 for **approx. 5 seconds** or place the handset in the base station.
	The batteries are flat.	Charge or replace the batteries.
No wireless connection to the base station, **Base** flashes in the display.	The handset is outside the range of the base station. The handset is not registered. The base station is not turned on.	Move the handset closer to the base station. Register the handset ➔ page 6. Check the mains connector on the base station ➔ page 4.

Customer Service & Assistance

Do you have questions? As a Gigaset customer, you can take advantage of our comprehensive service offerings.

You can find help quickly in this **User Manual** and in **the service pages of our Gigaset online portal.**

In our constantly updated online service on www.gigaset.com you can find:

◆ Extensive information about our products

◆ FAQ compilations)

◆ Keyword search to help find topics quickly

◆ Compatibility database: Find out which base stations and handsets can be combined

◆ Product comparison: Compare the features of several products with each other

◆ Downloads for user manuals and current software updates

◆ E-mail contact to our customer service

Please note that if the Gigaset product is not sold by authorized dealers in the national territory the product may not be fully compatible with the national telephone network

Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

To select a function while the phone is in **idle status**, press **MENU** (open menu), use the $\lceil$ and $\lfloor$ keys to scroll to the function you require and press **OK** to confirm.
**To return to idle status**: press the $\overset{\bullet}{\frown}$ key.

Alarm Clock

Activation	Activating/deactivating the alarm clock
Wakeup time	Input format: HHMM

Audio Settings

Handset Volume	3 levels available (A39H)	
Handset Volume	Earpiece	3 levels available (A49H)
	Speaker	5 levels available (A49H)
Ringer Volume	5 levels + "crescendo" available	
Ringer Melody	External Calls	10 melodies available
	Internal Calls	10 melodies available
	Alarm Clock	10 melodies available
Advis. Tones	Switch advisory tones (e.g. positive or negative confirmation, menu start, key tones, battery warning) **on** or **off**.	

Voice Mail

Set Key 1	Netw. Mailbx	Assign key $\boxed{1^{\omega}}$ with network mailbox and enter the network mailbox number (in idle status, press and **hold** key $\boxed{1^{\omega}}$ to dial). **Netw. Mailbx:** your network provider's answer machine; must be requested separately. The network mailbox list can be displayed if your network provider supports this function and if key $\boxed{1^{\omega}}$ has been assigned with the network mailbox.

Settings

Date/Time	Enter date (DDMMYY format), then time (HHMM format) ➜ page 7	
Handset	Language	Set the display language ➜ page 11
	Auto Answer	Automatically activate/deactivate auto answer ➜ page 8
	Register HS	Manually register the handset ➜ page 6
	CallsList Type	Missed Calls ➜ page 10
		All Calls ➜ page 10
	Reset Handset	Reset the handset ➜ page 11
Base	**(Menu dependent on base station)**	

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