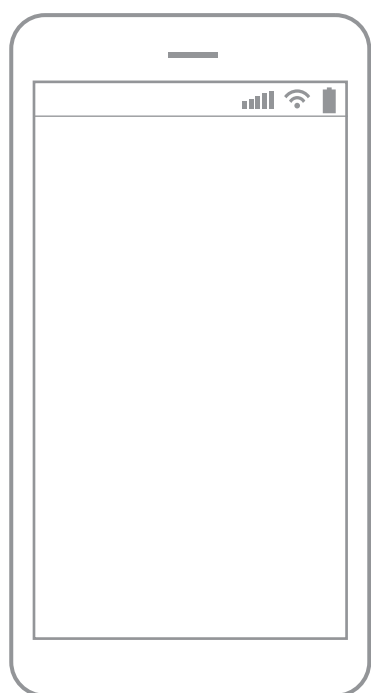


# EPSON

GPS Sports Monitor

## RUNSENSE

### Android User's Guide



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# Introduction

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To use the product correctly, make sure you read your product's *Quick Start Guide* and online *User Manual*.

The illustrations and screens shown in this manual are for the SF-710, but they apply for all models.

### Descriptions in this *User Manual*

 <b>Important:</b>	Indicates things you must or must not do. Ignoring these instructions or mishandling this device could cause malfunction or operational problems to the device.
<b>Note:</b>	Indicates additional explanations and related information.
Menu Name	Indicates menu items displayed on the screen of the device.
<b>A/B/C/D</b>	Indicates the device buttons.
<a href="#">See "Descriptions in this User Manual" on page 3.</a>	Indicates related pages. Click the link in blue text to display the related page.

### Trademarks

EPSON is a registered trademark, EPSON Exceed Your Vision is a registered logomark, and Runsense is a trademark of the Seiko Epson Corporation.

Android and Google Play are the trademarks or registered trademarks of Google Inc.

The Bluetooth<sup>®</sup> word mark and logos are the registered trademarks owned by Bluetooth SIG, Inc.

Other product names are the trademarks or registered trademarks of their respective companies.

### Caution

We cannot accept any responsibility for any injuries or obstructions that were caused by ignoring the contents of this guide, inappropriate handling of the device, or repairs or modifications performed by a third party who is not appointed by us.

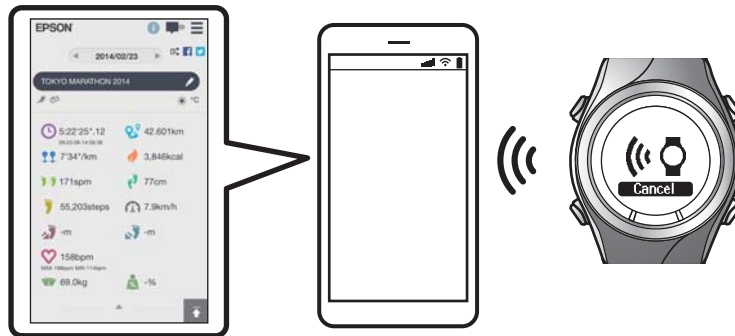
### Notes

- Unapproved copying of part or all of this guide is strictly forbidden.
- The content of this guide is subject to change without prior notice.
- We cannot accept any responsibility for mishandling due to errors in this guide.

## Introduction

# Epson Run Connect

The Epson Run Connect app allows you to communicate with your RUNSENSE product via Bluetooth® Smart and share data wirelessly with the RUNSENSE View web app. You can also send and save settings to the product from your mobile device.



### Note:

This guide describes how you can transfer the data to your Android device and manage it with the RUNSENSE View web app.

Refer to your product's User Manual for details on managing data from a PC.

### Supported devices

- Operating system: Android 4.3 or later
- Resolution: Full HD or higher
- Bluetooth 4.0

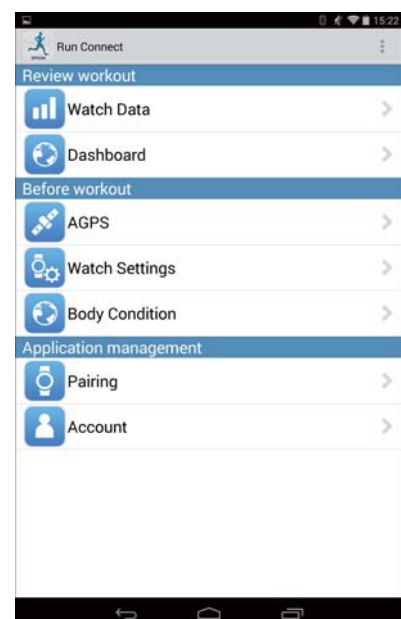
### Note:

The Run Connect app may not work on all Android devices.

### Run Connect app

Run Connect has the following features:

- Upload measurement data to the RUNSENSE View web app
- Access the RUNSENSE View web app to view the measurement data
- Update measurement settings such as AT Lap, Target Pace, Waypoint, and Interval, user settings, and system settings
- Reduce GPS positioning time
- Pair RUNSENSE product and mobile device via Bluetooth Smart
- Manage your RUNSENSE account settings



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# Setup

---

You need to do the following before you can start using the Epson Run Connect app with your RUNSENSE product.

**[“Installing the Run Connect app” on page 6](#)**

**[“Creating a RUNSENSE View account” on page 6](#)**

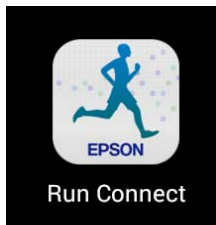
**[“Enabling Bluetooth on your mobile device” on page 8](#)**

**[“Pairing your RUNSENSE product” on page 9](#)**

## Setup

# Installing the Run Connect app

Download and install Epson Run Connect from Google Play.

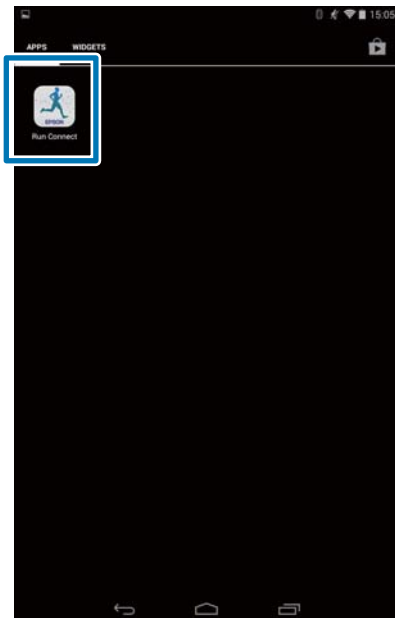


# Creating a RUNSENSE View account

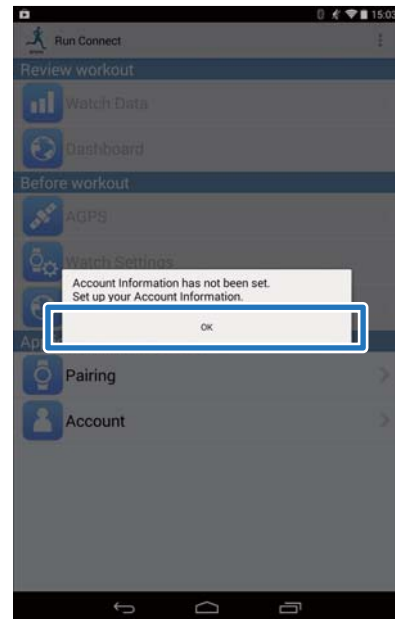
## Creating a new account

You need to create an account for the RUNSENSE View web app before you can upload your workouts.

- 1 Start Run Connect on your smartphone.

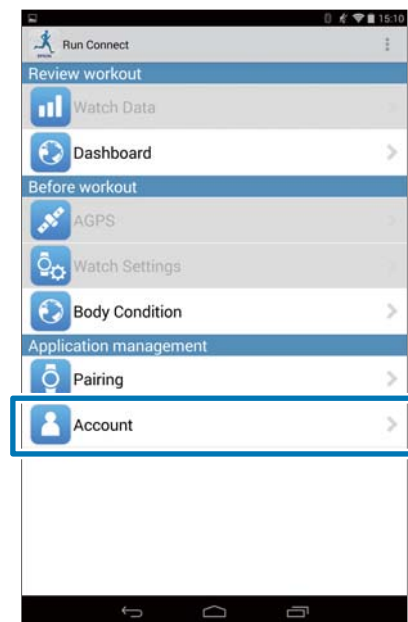


- 2 Tap OK.



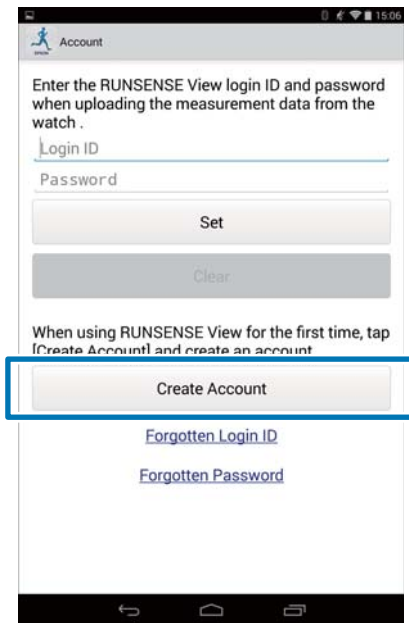
**Note:**

The following screen is displayed if you start Run Connect the second time onwards. Tap **Account** and proceed to step 3.



## Setup

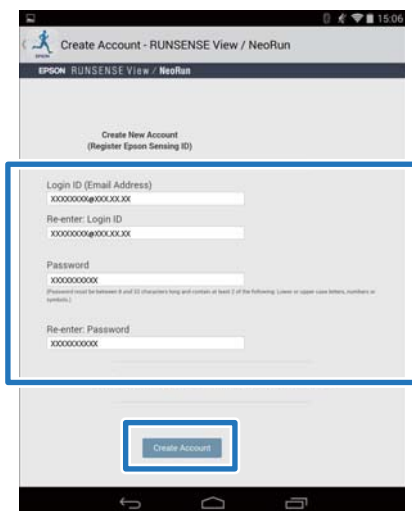
### 3 Tap Create Account.



### 4 Create an account.

Enter **Login ID** (e-mail address) and **Password**.

Read the Terms of Use, select the checkbox, and tap **Create Account**.



**Note:**

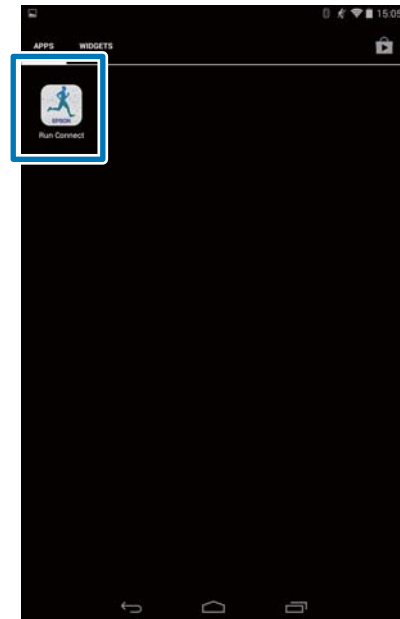
If an entry field is highlighted in red, check the error message on the screen and correct your entry as required.

### 5 When you have created an account, follow the instruction on the screen to configure the account.

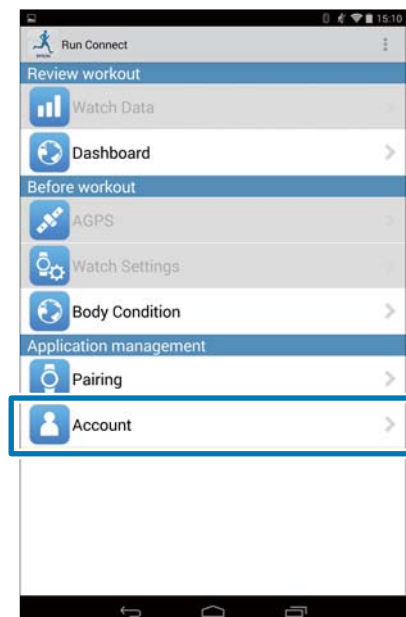
## Linking an existing account

If you already have a RUNSENSE View account, you need to link it to your mobile device before you can upload workouts.

### 1 Tap the Run Connect icon on your mobile device.

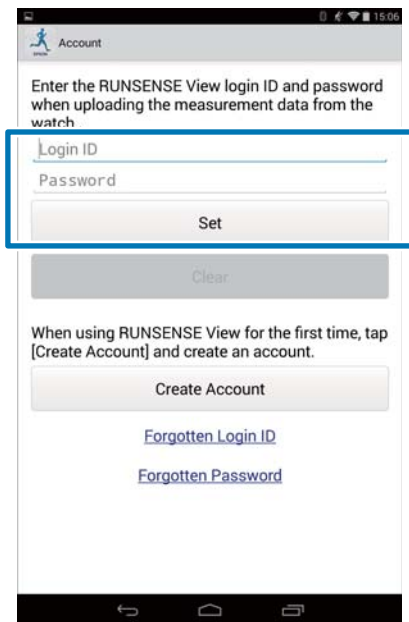


### 2 Tap Account.

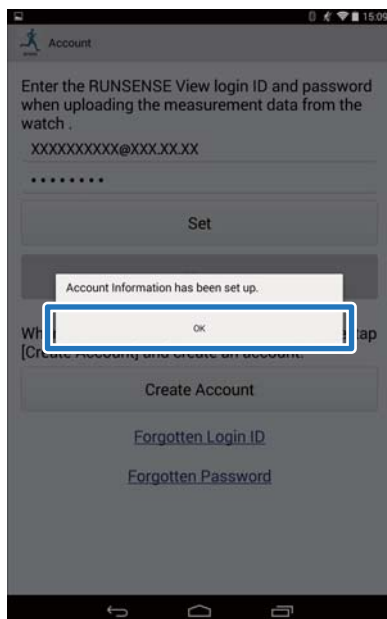


## Setup

- 3 Enter your Login ID (e-mail address) and Password, and then tap **Set**.



- 4 Check that you have configured your account and tap **OK**.



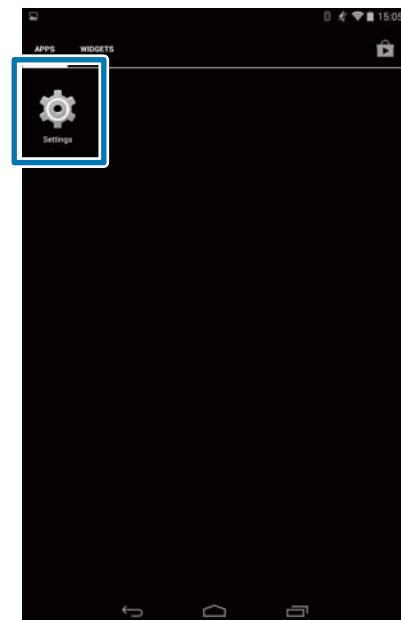
## Enabling Bluetooth on your mobile device

You need to enable Bluetooth settings on your mobile device before you can pair it with your product

**Note:**

*The layout and operation may vary depending on the mobile device you are using. Refer to your device's user manual for details.*

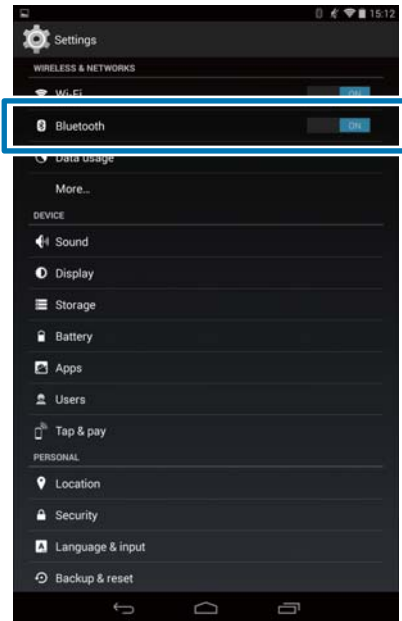
- 1 Tap **Settings** on your mobile device.



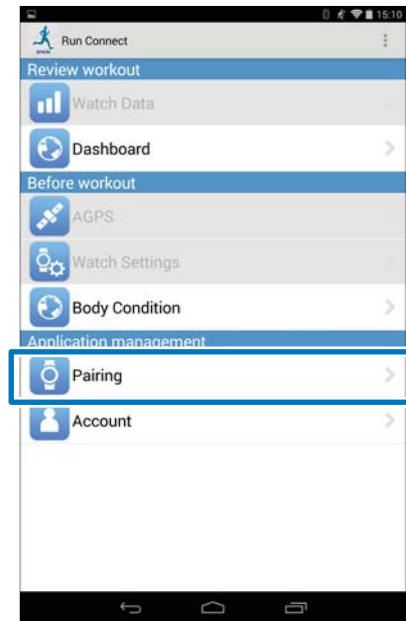


## Setup

**2** Set Bluetooth to On.



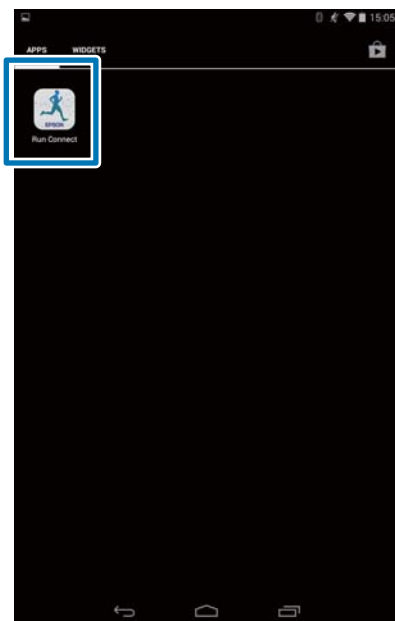
**2** Tap **Pairing**.



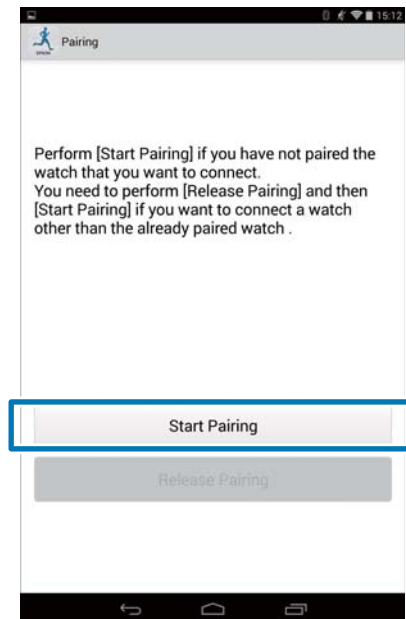
## Pairing your RUNSENSE product

You need to pair your product to your mobile device before using the Run Connect app.

**1** Tap the Run Connect icon on your mobile device.

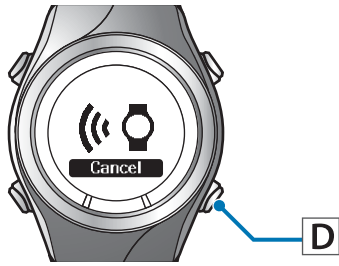


**3** Tap **Start Pairing**.



## Setup

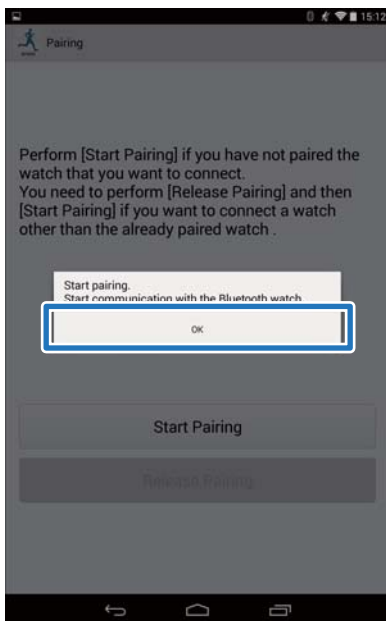
- 4** Hold down **D** on your product to start Bluetooth communication.



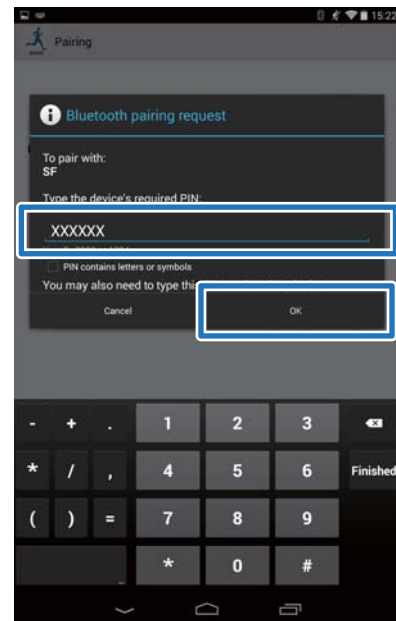
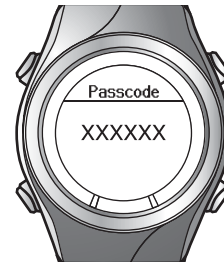
**Note:**

You can also start Bluetooth communication from the Settings menu on the product. See your product User Manual for details.

- 5** Tap **OK** on your mobile device.



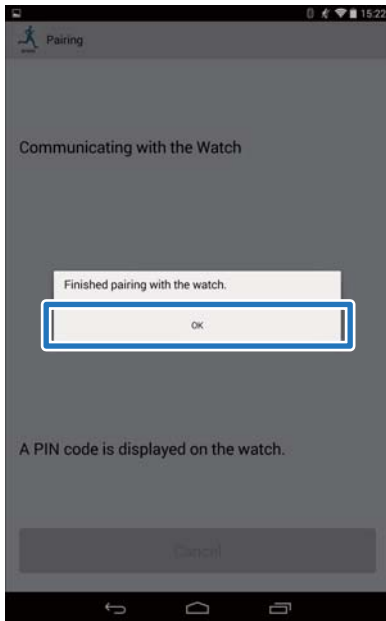
- 6** Enter the 6-digit passcode on your mobile device and tap **Pair**.



**Note:**

The pairing screen may not be displayed automatically depending on the mobile device you are using. If this happens, access the screen from the notification bar.

**7** Tap OK.



---

# Uploading and checking workouts

---

This chapter describes how to upload and check workout data.

[“Uploading workouts” on page 13](#)

[“Viewing uploaded workouts” on page 15](#)

# Uploading workouts

You can use Run Connect to quickly upload your workout data to the RUNSENSE View web app.

You can upload either of the following types of data:

- General workout data  
Provides a general overview of the workout, including the distance, speed, HR, and calories burned.
- Detailed workout data  
Includes all of the data tracked by your product, including a detailed map of your GPS route.



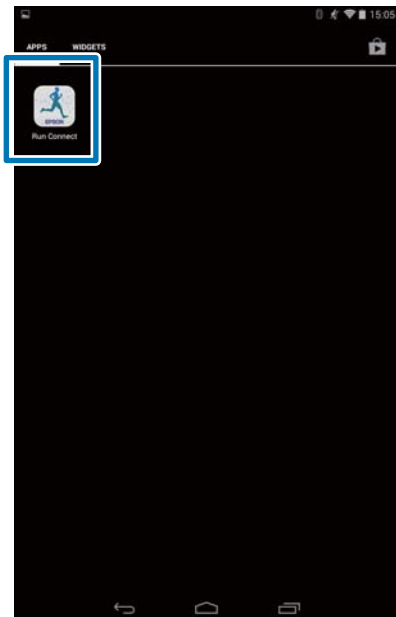
**Important:**

- You need to log in to RUNSENSE View and register this product to the mobile device.  
*See “Setup” on page 5.*
- Enable Bluetooth on the mobile device before uploading measurement data.  
*See “Enabling Bluetooth on your mobile device” on page 8.*

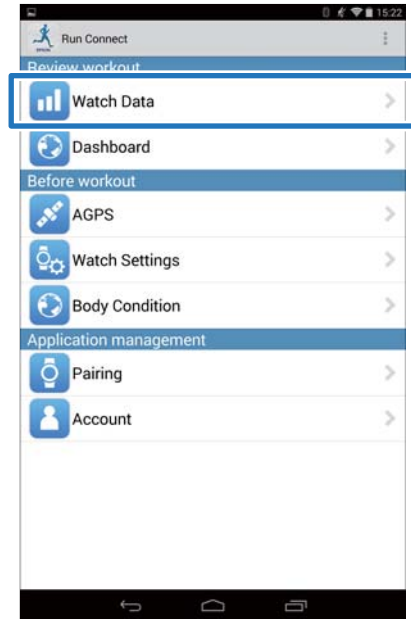
**Note:**

Uploading several hours of workout data (such as a full marathon) can take over 10 minutes. For faster data transfer, use the USB cradle connected to your PC. See your product User Manual for more information.

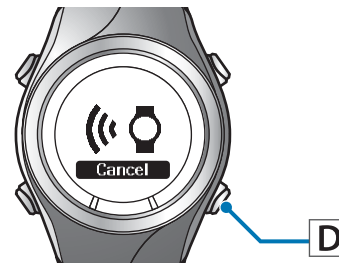
- 1** Tap the Run Connect icon on your mobile device.



- 2** Tap Watch Data.



- 3** Hold down **D** on your product to start Bluetooth communication.



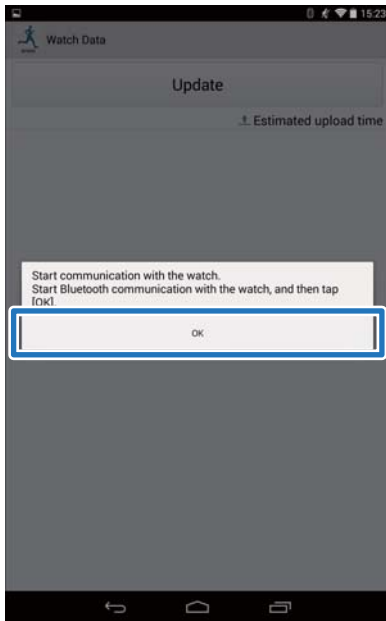
**Note:**

You can also start Bluetooth communication from the Settings menu on the product. See your product User Manual for details.

- 4** Tap **OK** on your mobile device.

## Uploading and checking workouts

Your product's alarm sounds and the upload starts.



- 5** If you have a large number of workouts stored, tap **Get Next Data** to add these additional workouts to the upload.



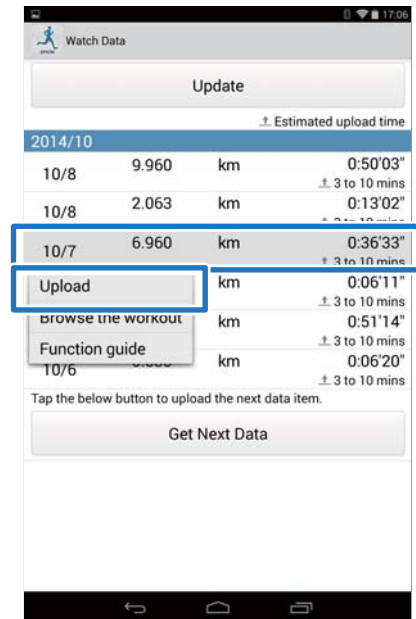
The general workout data is uploaded to RUNSENSE View. To upload detailed workout data, continue to step 6.

**Note:**

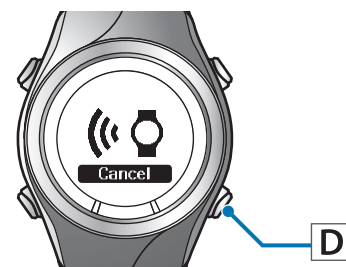
To review a general workout listing immediately, select the item you want to check from **Watch Data List** and tap **RUNSENSE View** at the bottom right to display.

See "About RUNSENSE View" on page 16.

- 6** Tap the workout that you want to upload detailed information for, and then tap **Upload**.



- 7** Hold down **D** on your product to start Bluetooth communication.

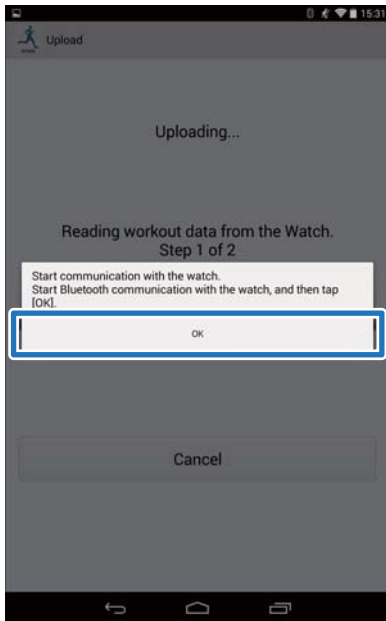


**Note:**

You can also start Bluetooth communication from the **Settings** menu. See your product's User Manual for details.

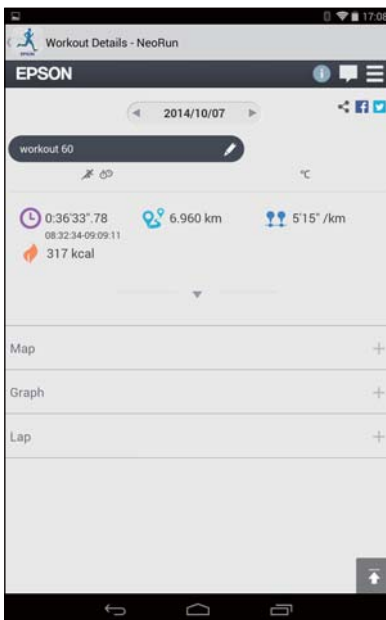
## Uploading and checking workouts

- 8 Tap **OK** on your mobile device.



Your product's alarm sounds and the upload starts.

RUNSENSE View is displayed when the upload is complete.

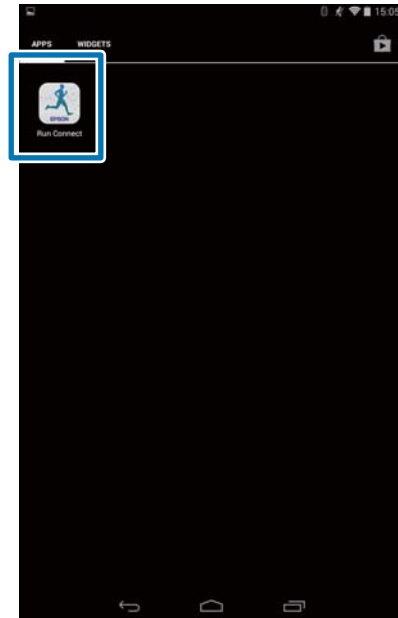


### Note:

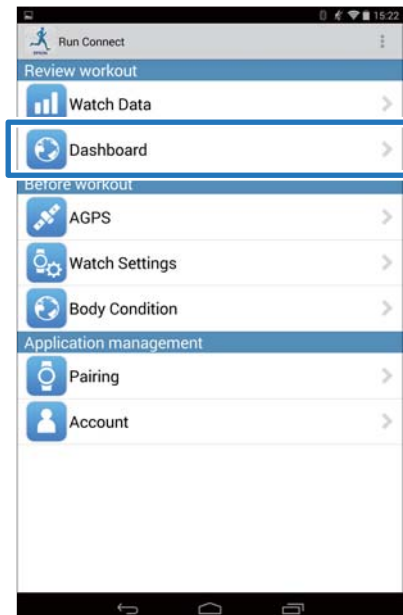
- Try the upload again if it fails.
- The workout is removed from the **Watch Data** list after it is uploaded to RUNSENSE View.
- Repeat steps 6 to 8 if you are uploading more than one workout from the **Watch Data** list.

## Viewing uploaded workouts

- 1 Start Run Connect on your smartphone.



- 2 Tap **Dashboard**.







---

# Reducing GPS positioning time

---

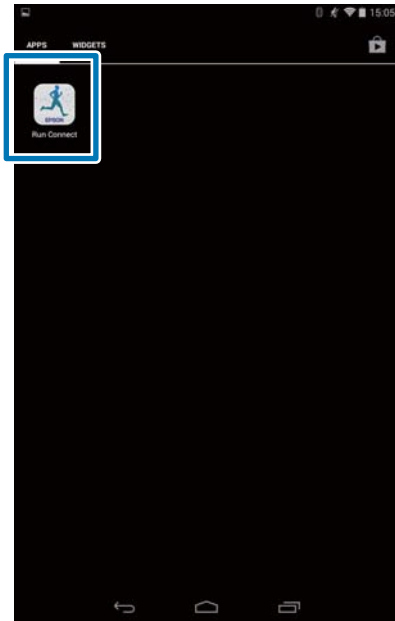
You can reduce GPS positioning time by sending GPS data from your mobile device to your product before exercising.

[“Reducing GPS positioning time” on page 18](#)

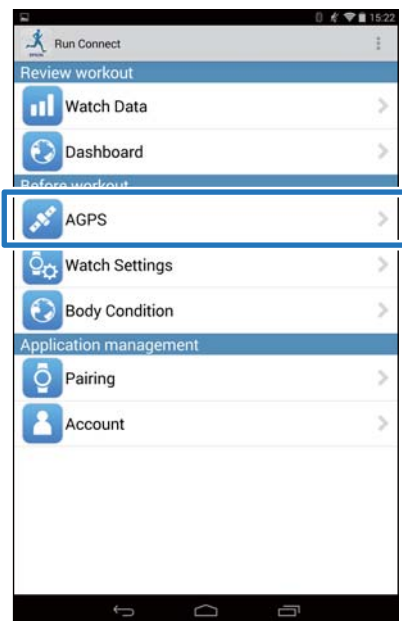
# Reducing GPS positioning time

**!** *Important:*  
You don't need to be outdoors for this operation.

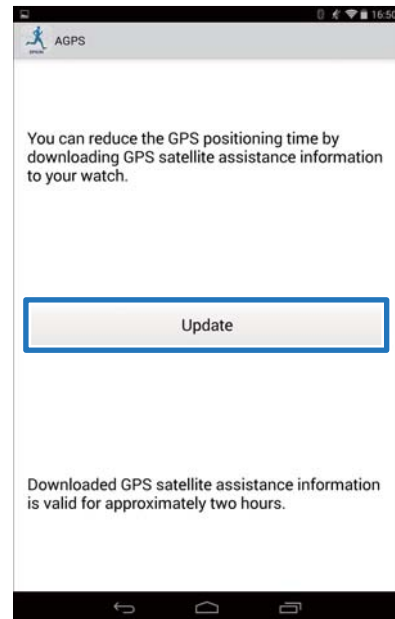
**1** Tap the Run Connect icon on your mobile device.



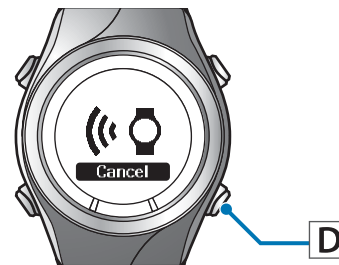
**2** Tap AGPS.



**3** Tap Update.

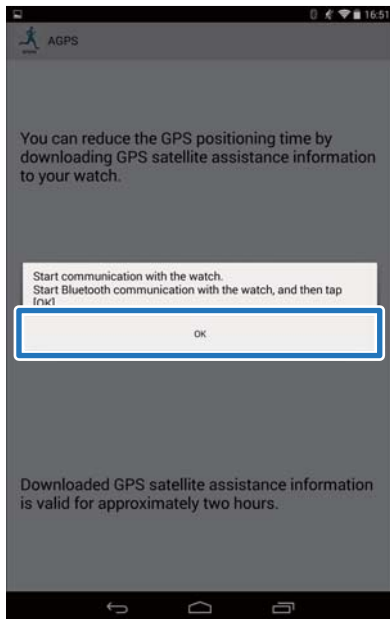


**4** Hold down D on your product to start Bluetooth communication.



## Reducing GPS positioning time

- 5 Tap **OK** on your mobile device.



- 6 Check that the GPS information was sent to your product and tap **OK**.

---

# Changing product settings

---

You can adjust a variety of settings on your product directly from the Run Connect app.



**Important:**

*Depending on the firmware version installed on your product, certain functions may not be available. Visit [epson.com/runsense](https://epson.com/runsense) to download the latest firmware.*

**[“Checking/Editing Watch Settings” on page 21](#)**

**[“Loading settings presets” on page 40](#)**

# Checking/Editing Watch Settings

You can change various settings on your product from the Run Connect app.

See “[List of Settings](#)” on page 37 for a complete list of available options.

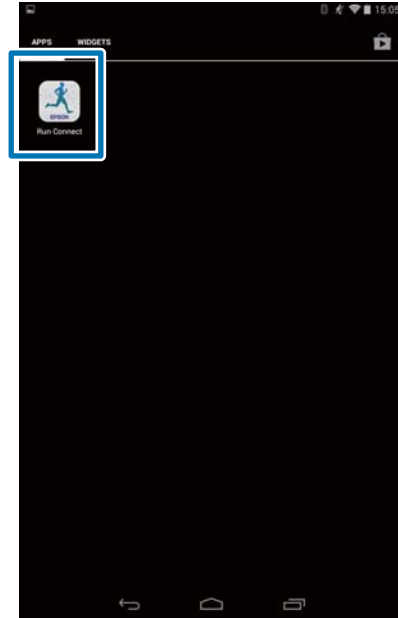
**Note:**

Available settings may vary depending on the specific product that you are using.

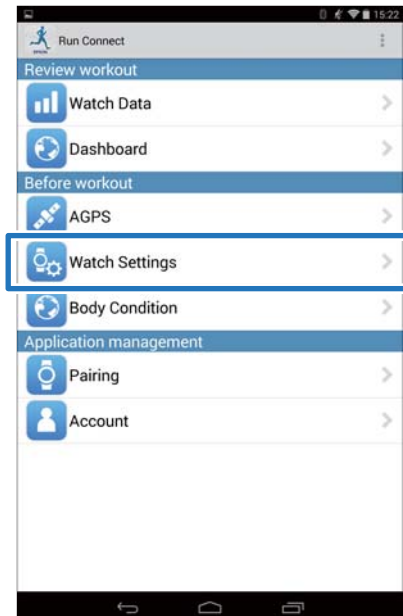
Category	Setting items
User Settings	Height
	Weight
	DOB
	Gender
	HR Zone 1 to 5
Sys. Settings	Distance Units
	Clock
	DST
	Time Zone
	Date Format
	Invert Disp.
	Contrast
	Auto Sleep
	AT Light
	Alarm
	Key Tones
	Meas. Settings
Tap	
Screen	
Activity Type	
Interval	
AT Lap	
Target Pace	
Waypoint	
HR	

## How to Configure

- 1 Tap the Run Connect icon on your mobile device.

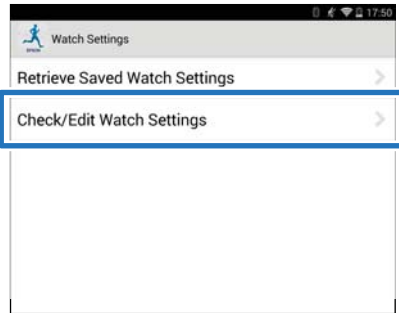


- 2 Tap Watch Settings.

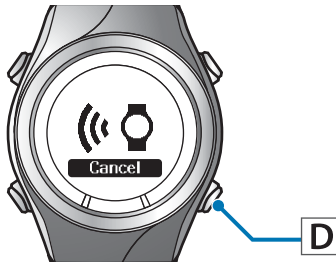


## Changing product settings

- 3** Tap **Check/Edit Watch Settings**.

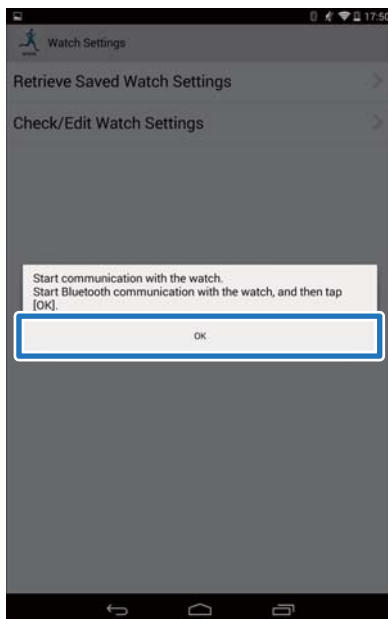


- 4** Hold down **D** on your product to start Bluetooth communication.

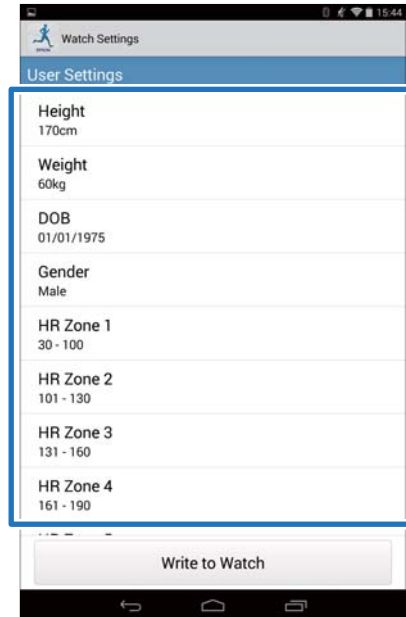


**Note:**  
You can also start Bluetooth communication from the Settings menu on the product. See your product's User Manual for details.

- 5** Tap **OK** on the mobile device.



- 6** Tap the setting that you want to adjust.



**Note:**  
See the following sections for specific details on selecting various options:

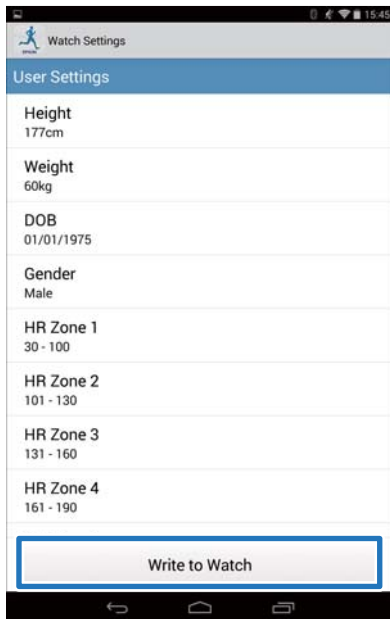
- See ["Setting the Interval Function"](#) on page 23.
- See ["Setting the AT Lap function"](#) on page 26.
- See ["Setting the Target Pace function"](#) on page 29.
- See ["Setting waypoints"](#) on page 33.

- 7** Tap the option that you want to select, and then tap **OK**.

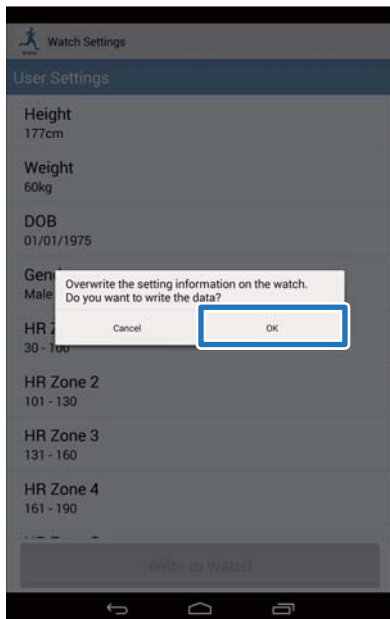


## Changing product settings

### 8 Tap Write to Watch.



### 9 Tap OK.

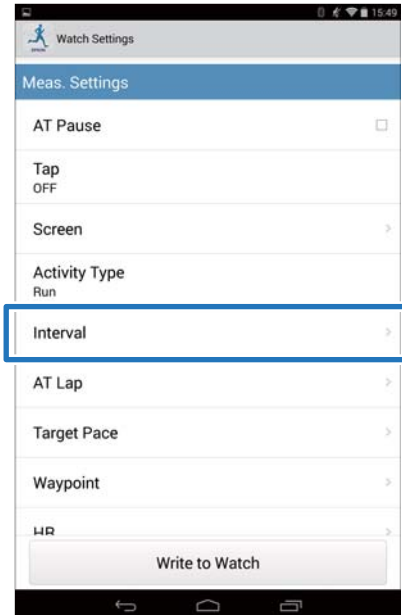


### 10 Check that the settings were sent to your product and tap OK.

## Setting the Interval Function

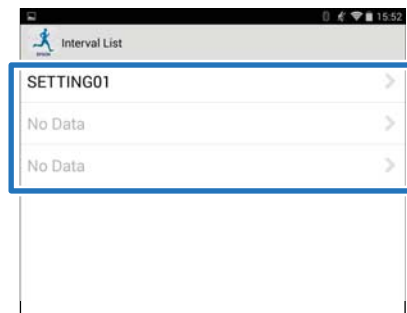
Use the Interval function to record alternating sets of hard and light exercise.

### 1 Tap Interval.



### 2 Tap No Data to create a new preset.

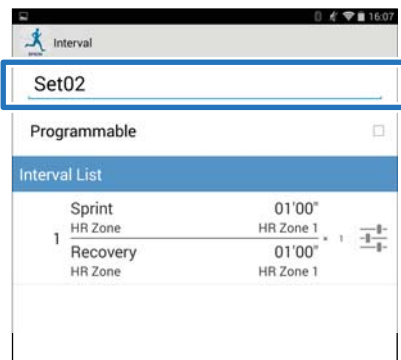
Tap a preset to edit an existing entry.



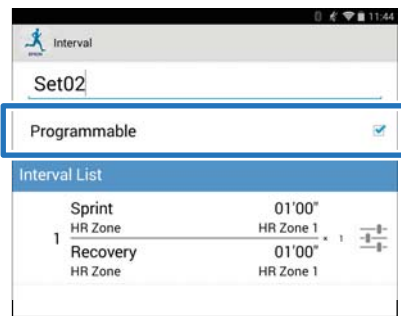
### 3 Enter or edit the title for the preset.

## Changing product settings

Enter the title using letters, numbers, spaces, hyphens, and underscores.

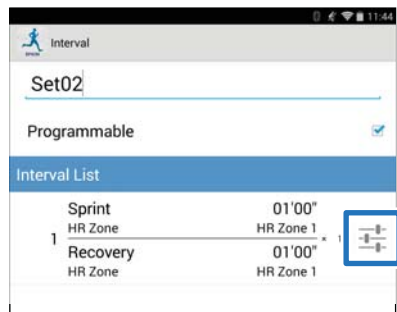


- 4** Set Programmable to **ON** if your preset includes different settings for intervals. Set Programmable to **OFF** to automatically repeat the same interval.

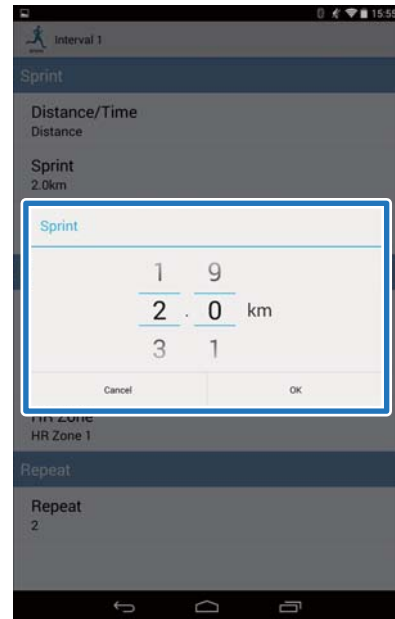


**Note:**  
The Programmable setting and + icon in step 7 may not be available depending on the model you are using.

- 5** Tap the interval list setting button.

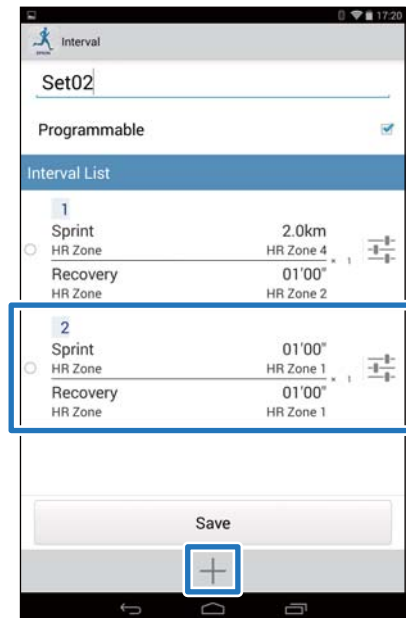


- 6** Select the **Sprint**, **Recovery**, and **Repeat** options, and tap back.



- 7** Tap + to add a new interval preset, select the **Sprint**, **Recovery**, and **Repeat** options and tap back.

If you set Programmable to **OFF**, you cannot add any additional interval presets.

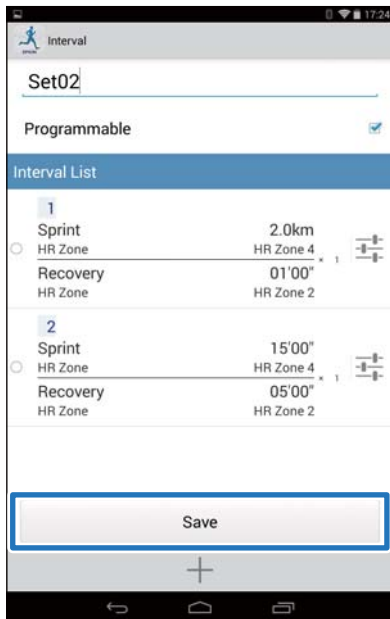


**Note:**  
When you create multiple interval workouts, you can delete and reorder the interval lists by tapping ○ on the left side of the list.

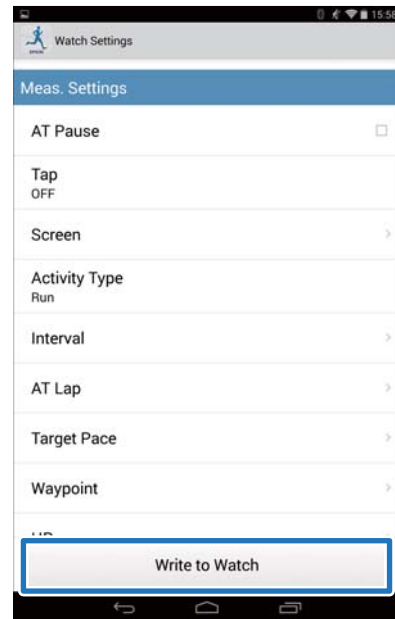


## Changing product settings

**8** Tap Save.



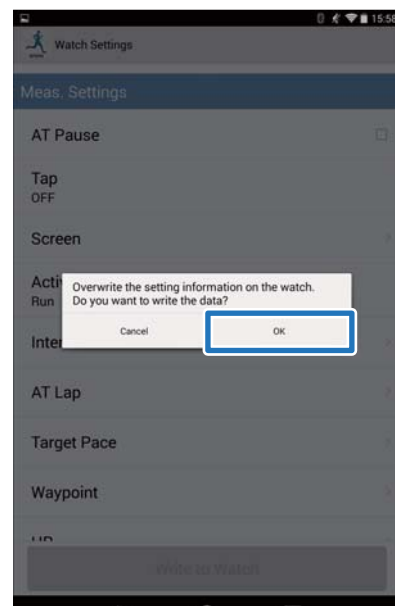
**10** Tap Write to Watch.



**9** Tap back.



**11** Tap OK.



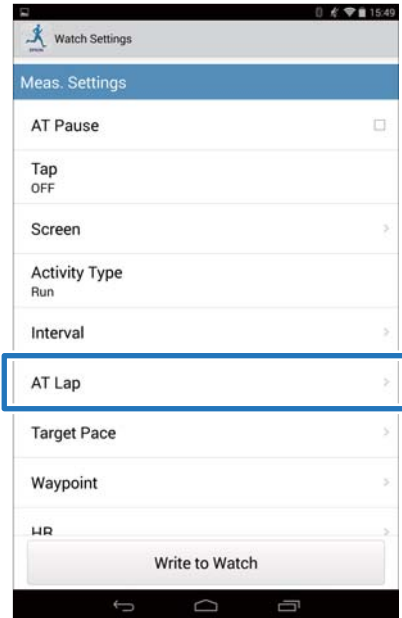
**12** Check the settings were sent to your product and tap OK.

## Changing product settings

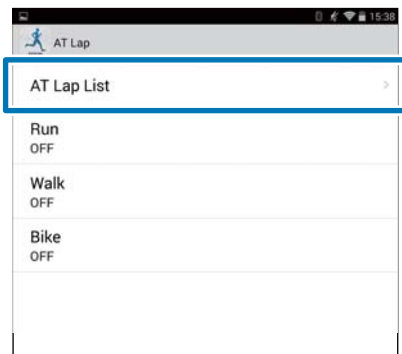
### Setting the AT Lap function

Use the AT Lap function to automatically record laps whenever a set time or distance is reached.

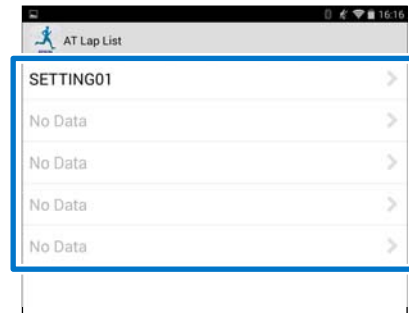
#### 1 Tap AT Lap.



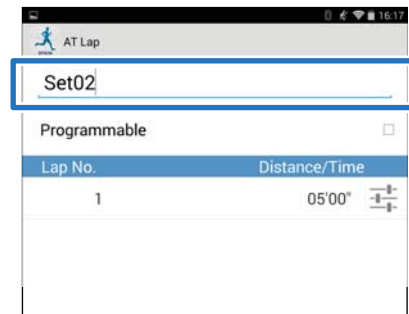
#### 2 Tap AT Lap List.



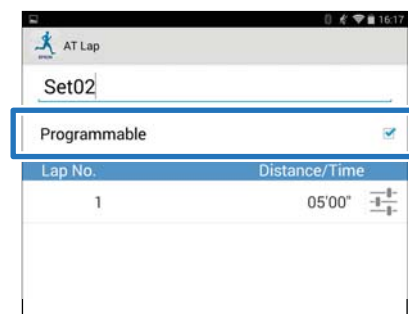
#### 3 Tap No Data to create a new preset. Tap a preset to edit an existing entry.



#### 4 Enter or edit the title for the preset. Enter the title using letters, numbers, spaces, hyphens, and underscores.



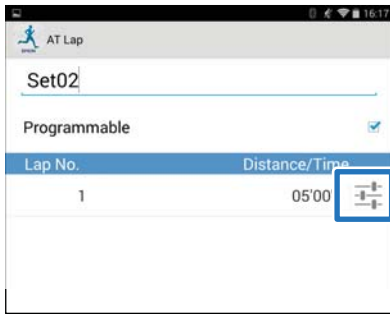
#### 5 Set Programmable to ON if your preset includes different settings for multiple laps. Set Programmable to OFF to automatically repeat the same lap setting.



**Note:**  
The Programmable setting and + icon in step 8 may not be available depending on the model you are using.

## Changing product settings

- 6 Tap the lap setting button.

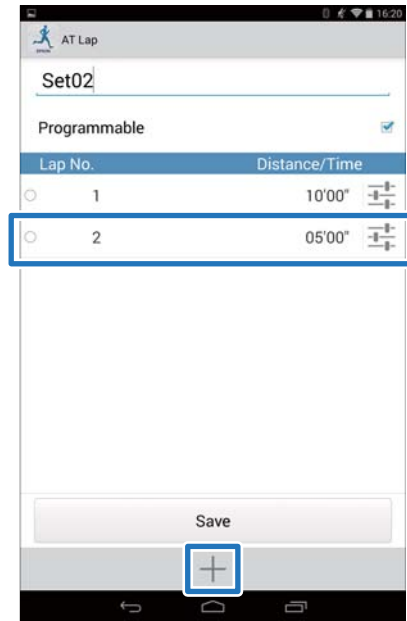


If you set Programmable to **OFF**, you cannot add any additional laps.

- 7 Enter the **Distance** or **Time**, and then tap back.



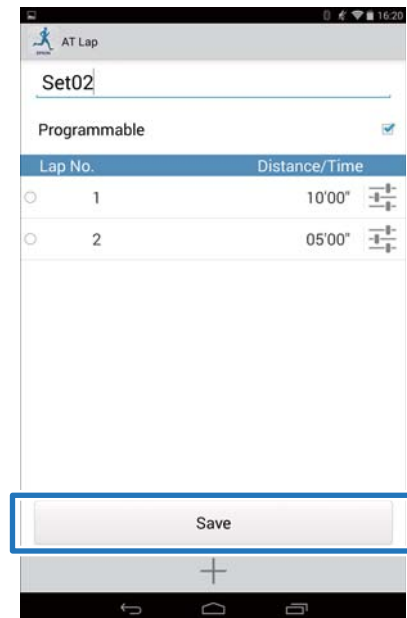
- 8 If you want to add any additional laps, tap + to add a lap and enter the **Distance** or **Time** for the additional laps.



**Note:**

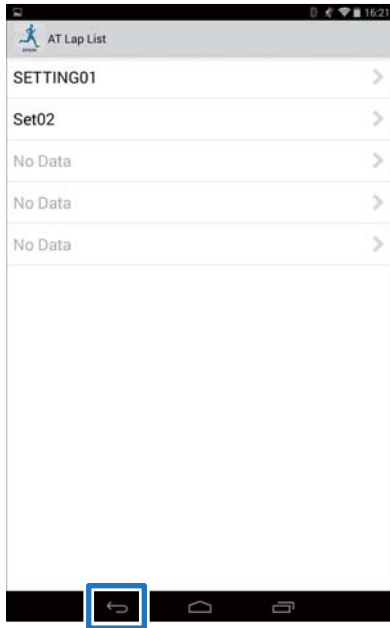
When you create multiple lap presets, you can delete and reorder laps by tapping  on the left side of the list.

- 9 Tap **Save**.

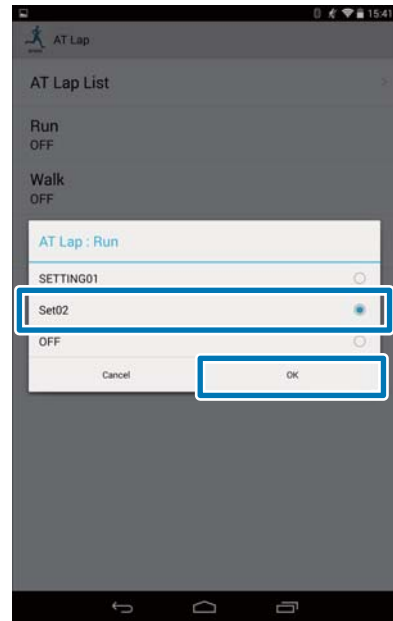


## Changing product settings

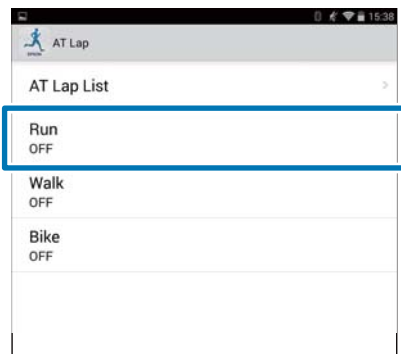
**10** Tap back.



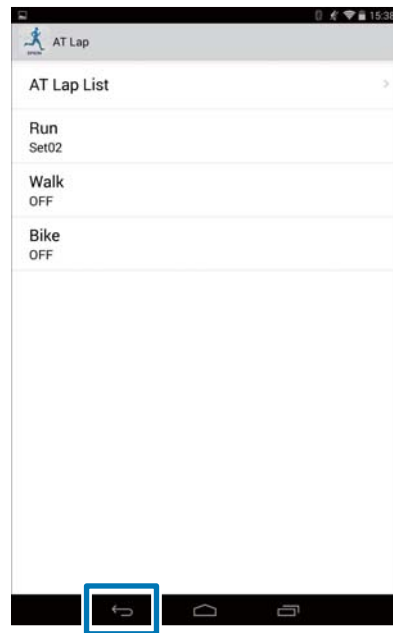
**12** Tap the AT Lap preset that you want to use, and then tap OK.



**11** Tap an activity type to enable the AT Lap preset for that activity.

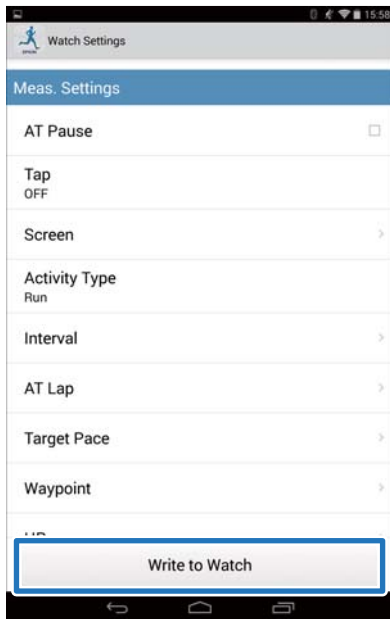


**13** Tap back.

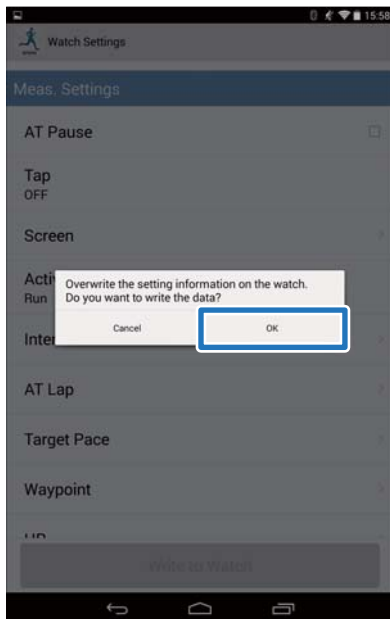


## Changing product settings

**14** Tap Write to Watch.



**15** Tap OK.

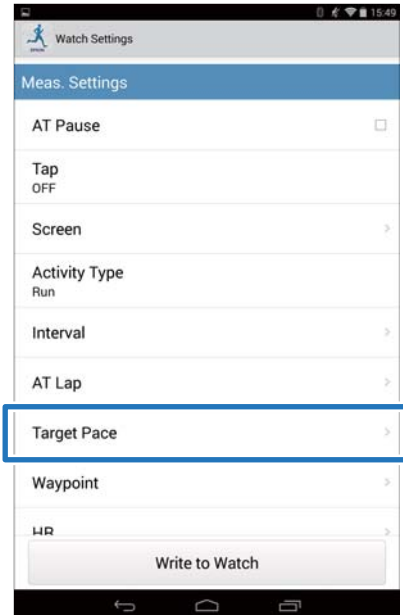


**16** Check the settings were sent to your product and tap OK.

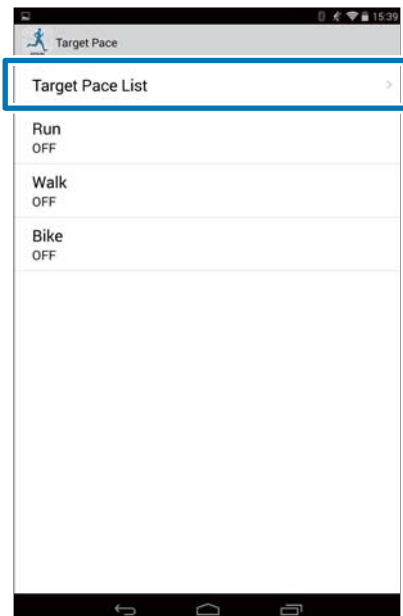
## Setting the Target Pace function

Use the Target Pace function to sound an alarm if you fall behind your preset pace.

**1** Tap Target Pace.

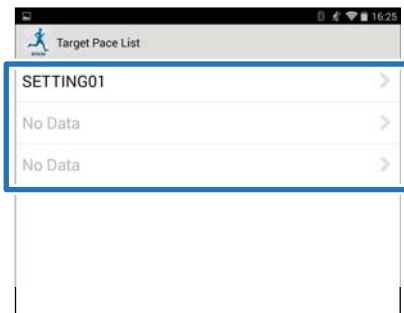


**2** Tap Target Pace List.

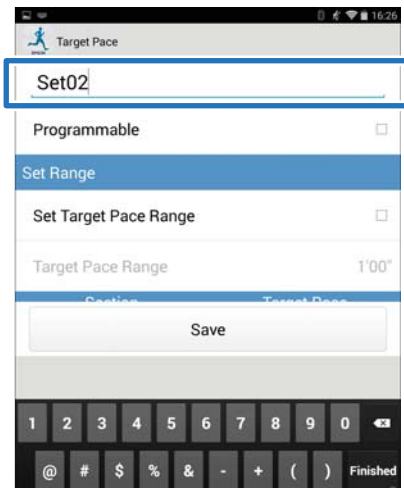


## Changing product settings

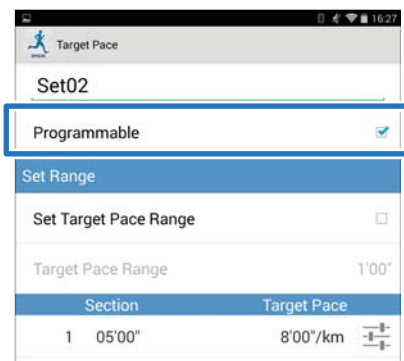
- 3** Tap **No Data** to create a new preset.  
Tap a preset to edit an existing entry.



- 4** Enter or edit the title for the preset.  
Enter the title using letters, numbers, spaces, hyphens, and underscores.

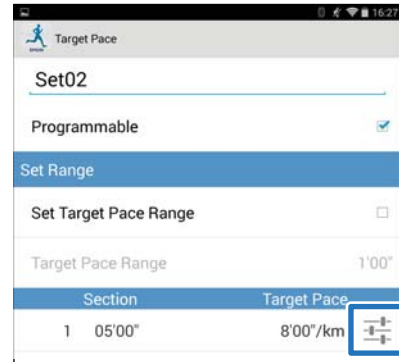


- 5** Set Programmable to **ON** if your preset includes different settings for multiple laps.  
Set Programmable to **OFF** to automatically repeat the same lap setting.

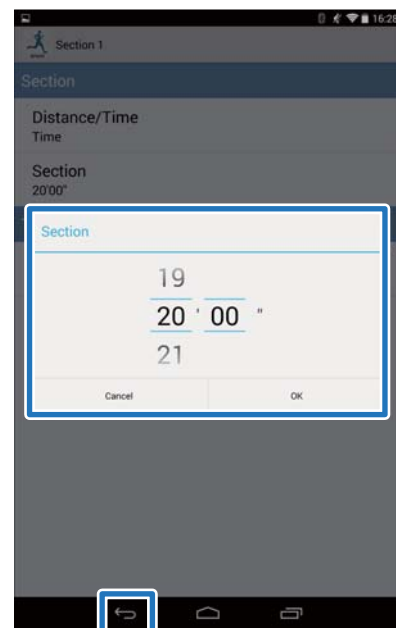


*Note:*  
The Programmable function and + icon in step 8 may not be available depending on the model you are using.

- 6** Tap the target pace setting button.



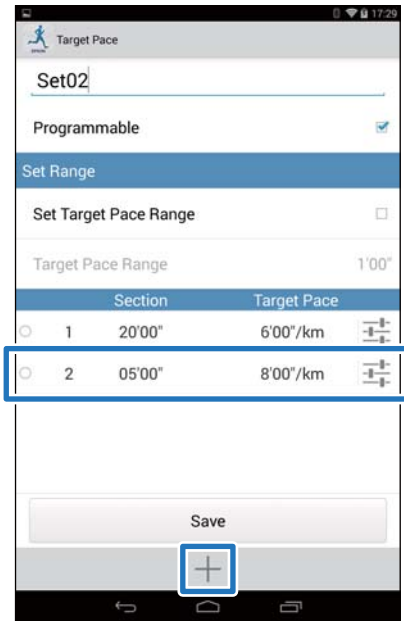
- 7** Select the **Time** or **Distance** of the Section and Target Pace, and tap back.



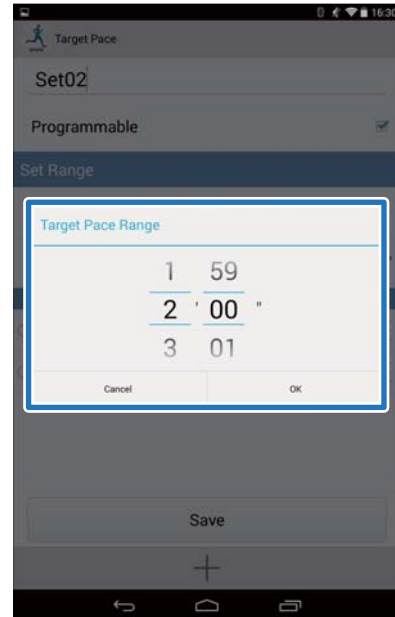
- 8** Tap + to add a target pace, and then select the **Time** or **Distance** and **Target Pace**, and tap Back.

## Changing product settings

If you set Programmable to **OFF**, you cannot add any additional pace entries.



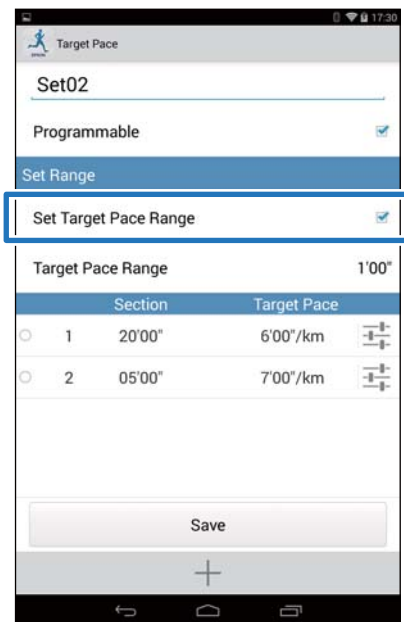
**10** Select your **Target Pace Range**, and then tap **OK**. The alarm will sound if you are off of your target pace by the amount of time you select.



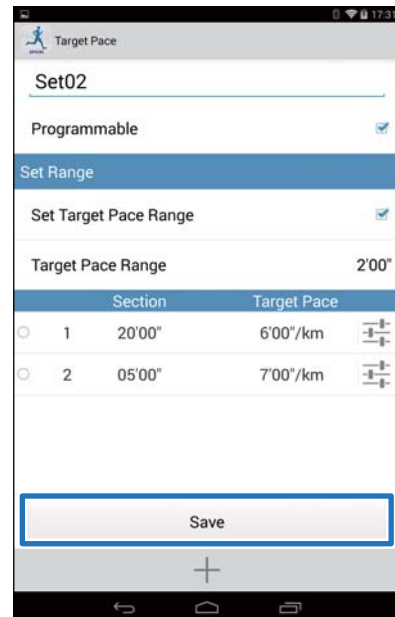
### Note:

When you create multiple target pace entries, you can delete and reorder the entries by tapping **○** on the left side of the list.

**9** Turn **Set Target Pace Range** ON to sound an alarm when you are off the specified pace.



**11** Tap **Save**.

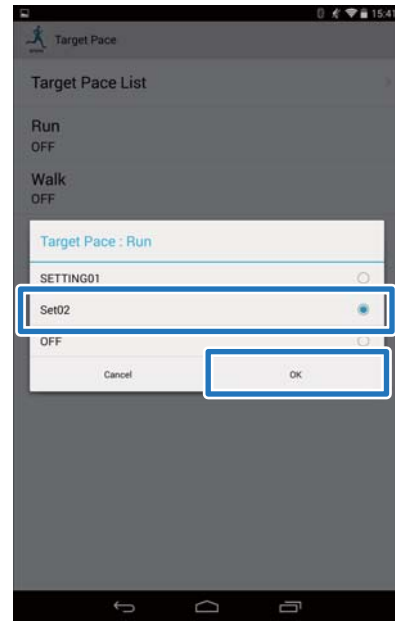


## Changing product settings

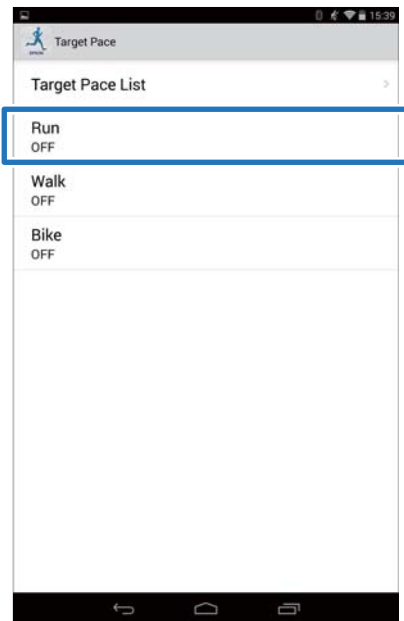
**12** Tap Back.



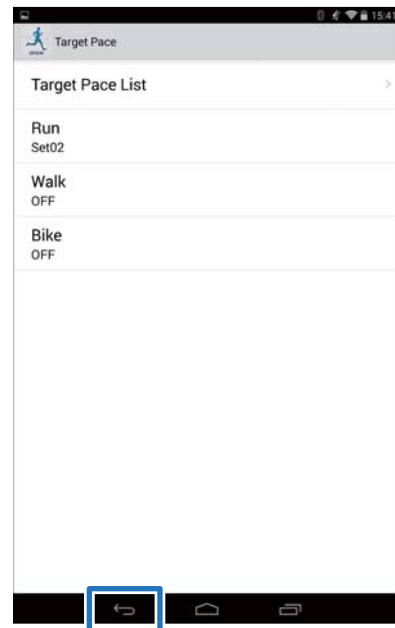
**14** Tap the target pace that you want to use, and then tap OK.



**13** Tap an activity type to enable the target pace for that activity



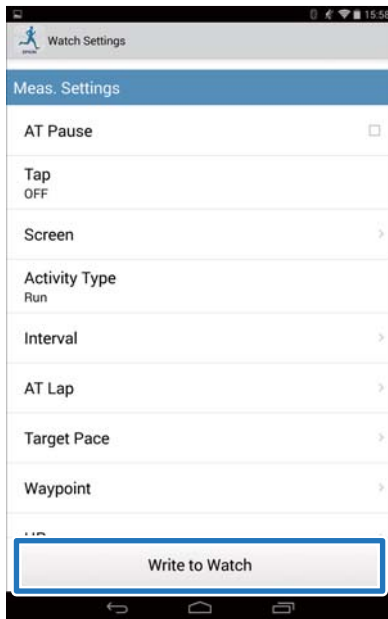
**15** Tap Back.



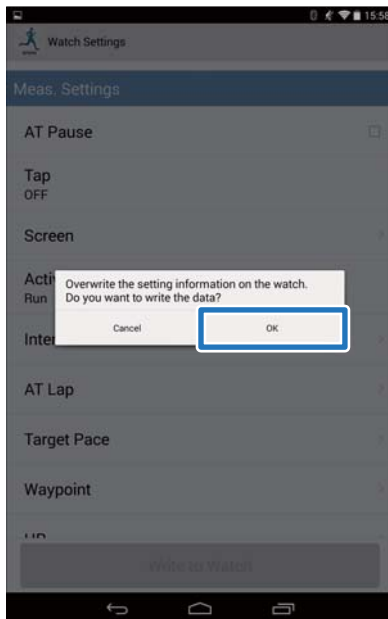


## Changing product settings

### 16 Tap Write to Watch.



### 17 Tap OK.



### 18 Check the settings were sent to your product and tap OK.

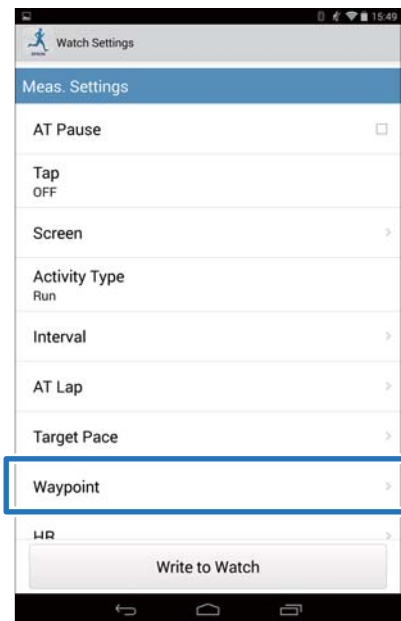
## Setting waypoints

Use the Waypoint function to set target locations on the map.

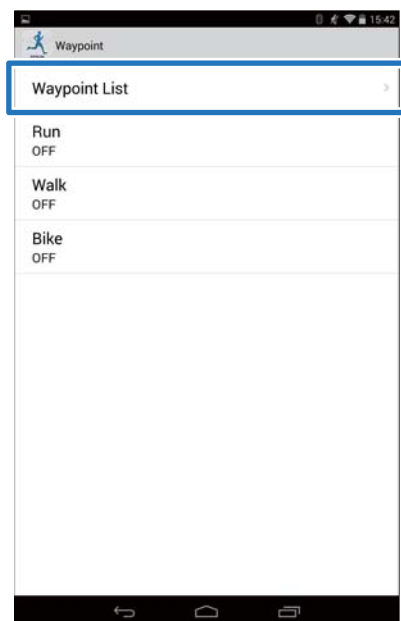
#### **Note:**

*The Waypoint function may not be available depending on the model you are using.*

### 1 Tap Waypoint.



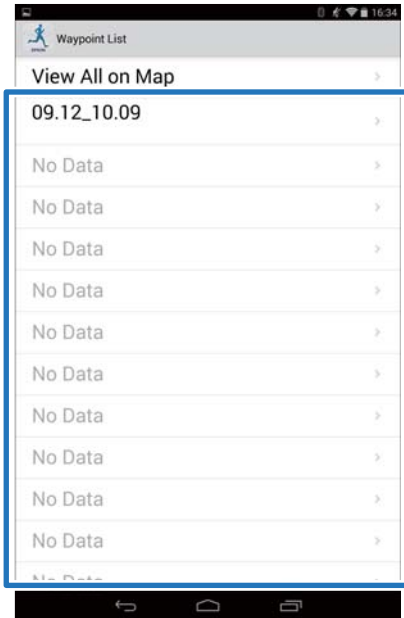
### 2 Tap Waypoint List.



## Changing product settings

- 3** Tap **No Data** to create a new waypoints.

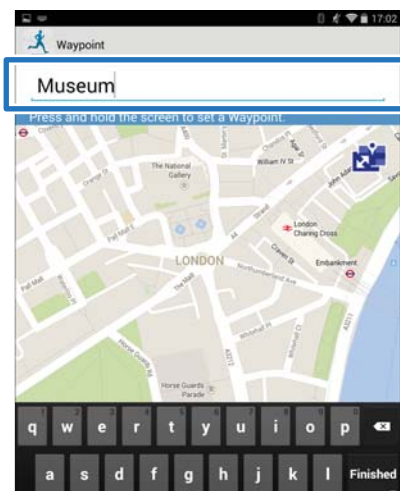
Tap the name of a waypoint to edit an existing entry.



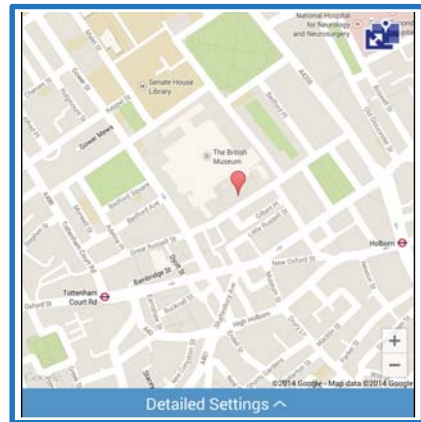
**Note:**  
You can check all existing waypoints by tapping **View All on Map**.

- 4** Enter or edit the title for the waypoint.

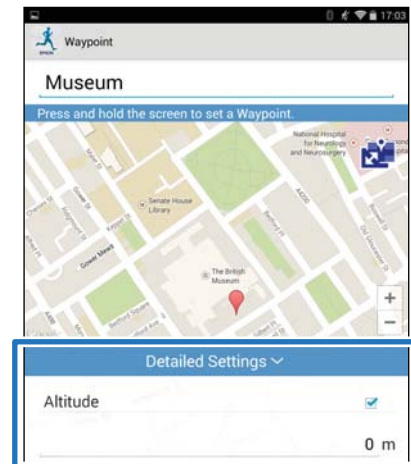
Enter the title using letters, numbers, spaces, hyphens, and underscores.



- 5** Tap and hold at a point on the map to set the waypoint.



**Note:**  
You can specify the altitude by tapping **Detailed Settings**. Set the **Altitude** setting to **ON**, select the altitude, and tap **Save**.

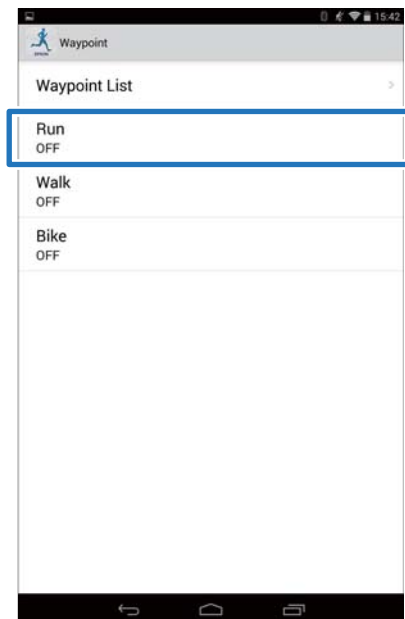


## Changing product settings

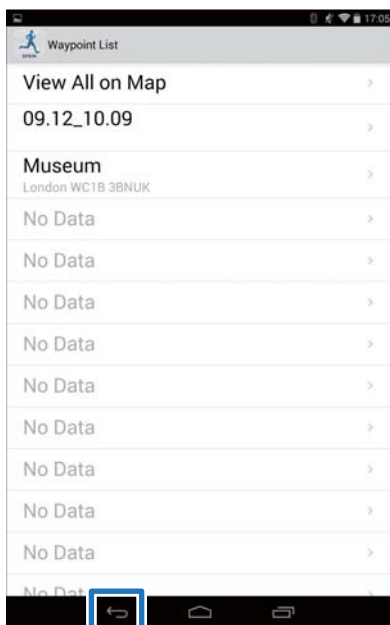
6 Tap Save.



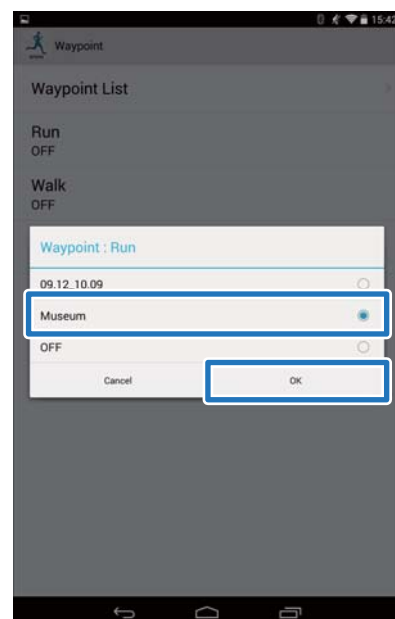
8 Tap an activity type to enable the waypoint for that activity.



7 Tap Back.

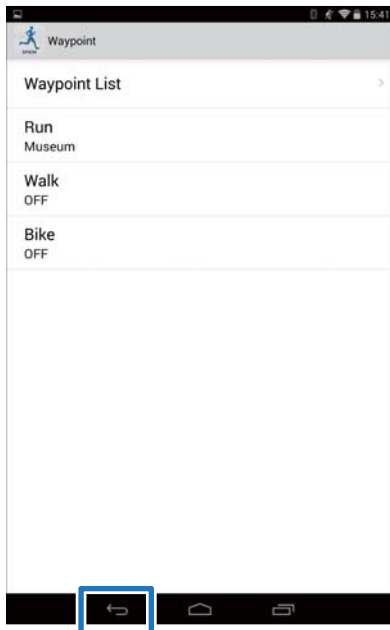


9 Select the waypoint, and then tap OK.

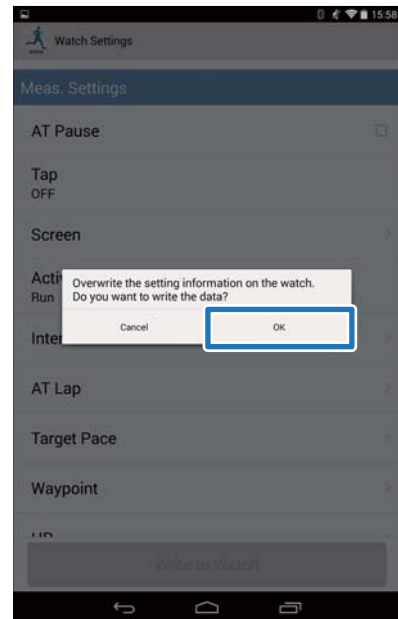


## Changing product settings

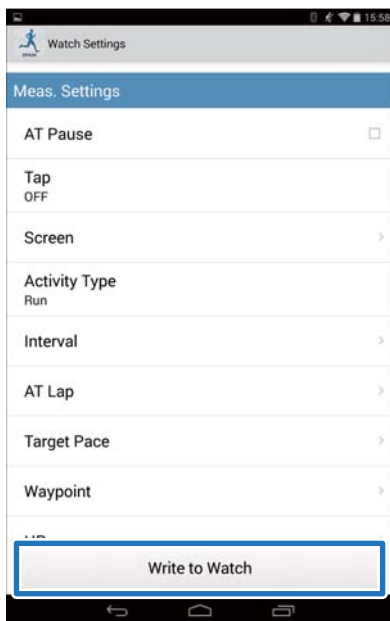
**10** Tap back.



**12** Tap OK.



**11** Tap Write to Watch.



**13** Check the settings were sent to your product and tap OK.

## Changing product settings

### List of Settings

#### User Settings

**Note:**

Available settings may differ depending on the model you are using.

Setting items	Options	Description
Height	Various options	Select your height.
Weight	Various options	Select your weight.
DOB	Various options	Select your date of birth.
Gender	Male*	Select your gender.
	Female	
HR Zone	HR Zone 1 30 to 100 bpm*	Set the maximum and minimum heart rate for each zone. You can set five zones to suit your exercise intensity.
	HR Zone 2 101 to 130 bpm*	
	HR Zone 3 131 to 160 bpm*	
	HR Zone 4 161 to 190 bpm*	
	HR Zone 5 191 to 240 bpm*	

\* indicates the default setting

#### System Settings (Sys. Settings)

**Note:**

Available settings may differ depending on the model you are using.

Setting items	Value	Explanation
Distance Units	km*	Adjusts the units for distance.
	mile	
Clock	12 Hour*	Select the format for the time.
	24 Hour	
DST	ON	Adjusts Daylight Savings Time.
	OFF*	
Time Zone	Auto*	Adjusts the time zone for your location.
	Manual	When <b>Manual</b> is selected, you can set the time zone within a range of -12:00 and +14:00.
Date Format	Day. Month	Selects the format for the date.
	Month. Day*	

## Changing product settings

Setting items	Value	Explanation
Invert Disp.	ON	Selects whether or not to invert LCD colors.
	OFF*	When <b>ON</b> is selected, white text is displayed over a black background. When <b>OFF</b> is selected, black text is displayed over a white background.
Contrast	Various options	Adjusts the LCD screen contrast.
Auto Sleep	ON*	When you do not use the product for a while, this function automatically puts the product into sleep status.
	OFF	Entering sleep status reduces the amount of power consumption.
AT Light	ON	When the screen changes, this function automatically turns on the light. When a specified time has passed, the light automatically turns off.
	OFF*	
Alarm	Tones*	Adjusts the alarm type.
	Vib.	
	Tones & Vib.	
	OFF	
Key Tones	ON*	Turns button sounds on or off.
	OFF	

\*Indicates the default setting.

## Measurement Settings (Meas. Settings)

### Note:

Available settings may differ depending on the model you are using.

Setting items	Value	Explanation
AT Pause	ON	This function automatically stops measuring when you stop running, and resumes when you continue running.
	OFF*	
Tap (Only for the measurement screen)	Lap	You can perform one of the functions specified in this item by tapping the screen while measuring.  When <b>Bike</b> is selected as the <b>Activity Type</b> , the tap function may operate automatically depending on the condition of the road surface. If this occurs, we recommend to change the setting to <b>OFF</b> .
	Light	
	Screen Chg.	
	OFF*	
Screen	Screen1	You can display up to four measurement screens. You can change the screen pattern and the measurement items displayed for each screen.  You can also change the <b>Display Lap Screen</b> , but this is not displayed for the interval function.
	Screen2	
	Screen3	
	Screen4	
	Display Lap Screen	

## Changing product settings

Setting items	Value	Explanation
Activity Type	Run*	Set when running or jogging.
	Walk	Set when walking.
	Bike	Set when performing exercises that do not require you to swing your arms, such as riding a bike.
Interval	SETTING 01 to 03	Set the contents of high-intensity training (sprint) and low-intensity training (recovery) and the number of times they are repeated.
AT Lap	SETTING 01 to 05	When a time or distance set in advance is reached, this function records laps automatically.
	OFF*	Set the lap time or distance. You can set five times or distances within the following range. Time: 01'00" to 60'00" (in increments of 1 minute) Distance: 0.1 to 10.0 mi/km (in increments of 0.1 mi/km)
Target Pace	SETTING 01 to 03	Set the target time and pace range for one mile/kilometer. An alarm sounds if you are outside the set pace range.
	OFF*	You can set three target paces within the following range. Target Pace: 1'00" to 15'00"/mi or km (in increments of 1 second) Pace Range: 00'05" to 03'00"/mi or km (in increments of 1 second)
Waypoint	ON	You can specify a registered waypoint to display the direction, distance, and altitude difference** to that point. As you approach the specified point, an alarm sounds.
	OFF*	
HR	ON	You can measure your heart rate.
	OFF*	For SF-810, the default setting is <b>ON</b> .

\*Indicates the default setting.

\*\*You have to enter an altitude when setting a waypoint on your mobile device.

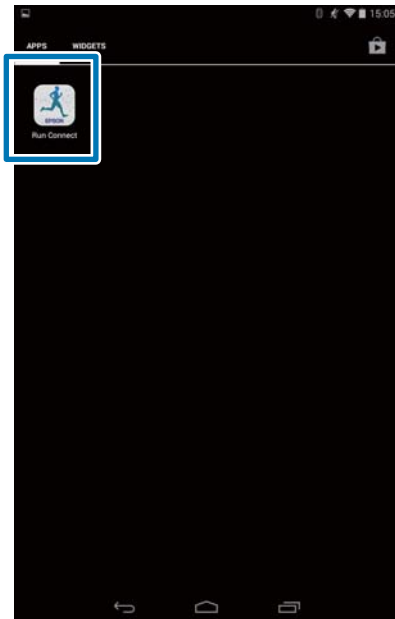
## Changing product settings

### Loading settings presets

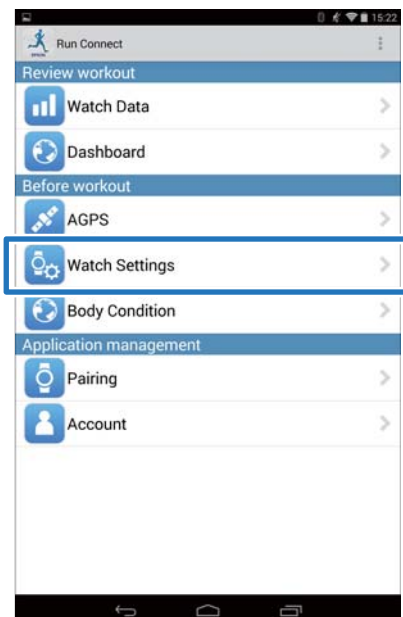
You can create presets to quickly switch between various settings configurations.

### Creating settings presets

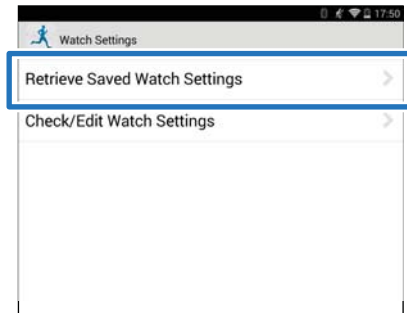
- 1 Tap the Run Connect icon on your mobile device.



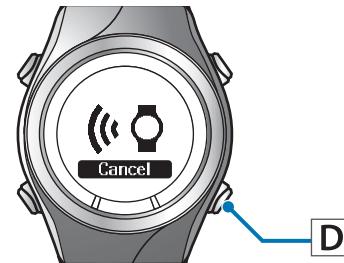
- 2 Tap Watch Settings.



- 3 Tap Retrieve Saved Watch Settings.

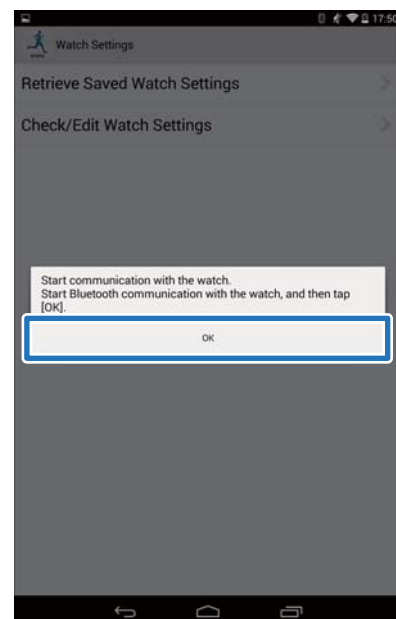


- 4 Hold down D on your product to start Bluetooth communication.



**Note:**  
You can also start Bluetooth communication from the Settings menu on this product. See the product User Manual for details.

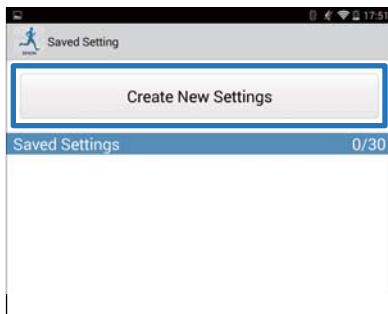
- 5 Tap OK on the mobile device.



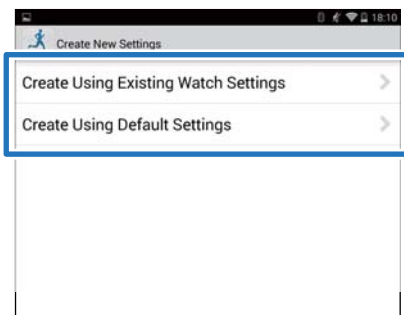


## Changing product settings

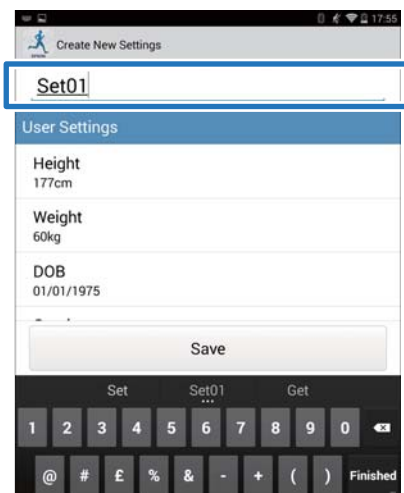
**6** Tap **Create New Settings**.



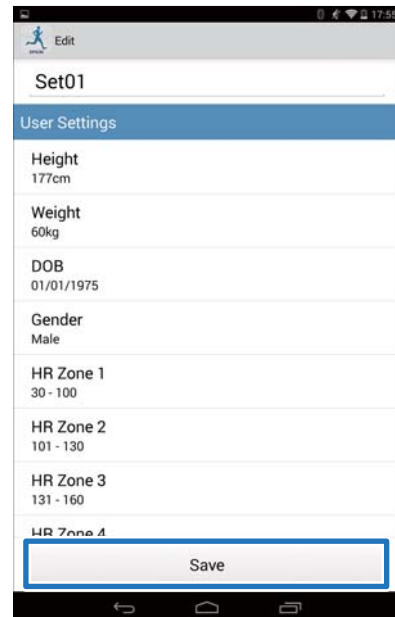
**7** Select whether you want to start from an existing preset, or start from the default product settings.



**8** Enter a name for the preset.



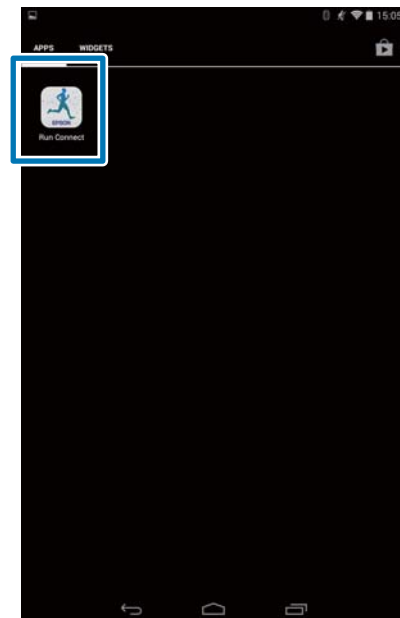
**9** Select the settings you want to use, and tap **Save**.



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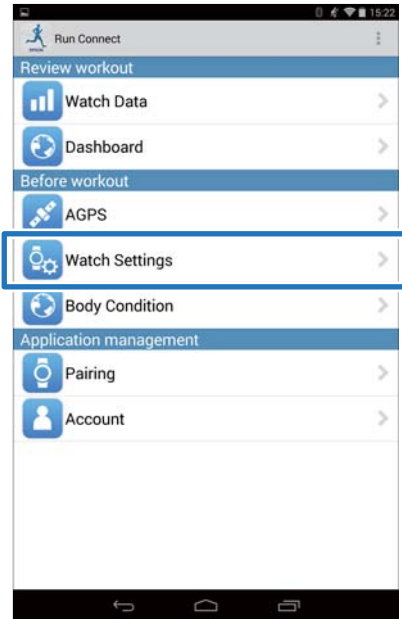
## Loading a preset

**1** Tap the **Run Connect** icon on your mobile device.

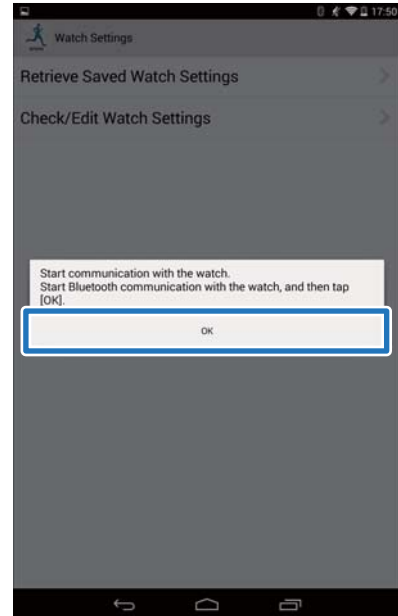


## Changing product settings

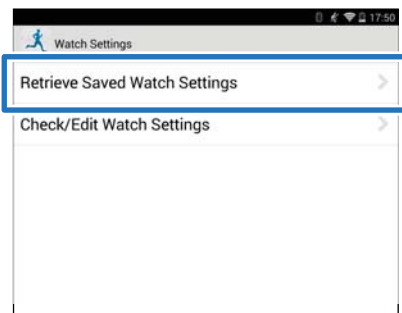
2 Tap **Watch Settings**.



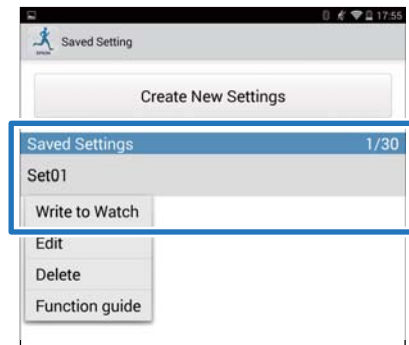
5 Tap **OK** on your mobile device.



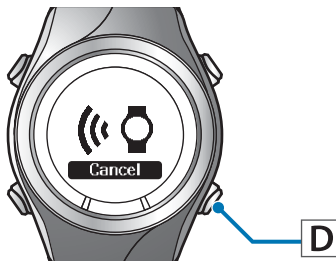
3 Tap **Retrieve Saved Watch Settings**.



6 Tap the preset, and then tap **Write to Watch**.



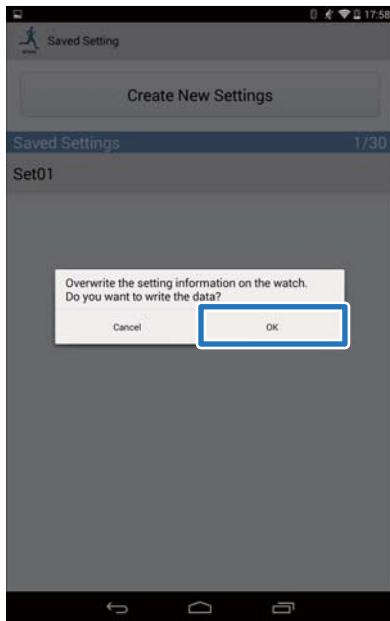
4 Hold down **D** on your product to start Bluetooth communication.



**Note:**  
You can also start Bluetooth communication from the Settings menu on this product. See the product User Manual for details.

## Changing product settings

**7** Tap **OK**.



**8** Check the settings were sent to your product and tap **OK**.

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# Troubleshooting

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This section explains how to solve problems that occur during use.

**[“Solving problems” on page 45](#)**

**[“Unpairing your mobile device” on page 46](#)**

**[“Where to get help” on page 48](#)**

# Solving problems

Where the problem occurred	Error message displayed on the screen	Problem	Solution
Watch Data List Upload Watch Settings AGPS	Cannot communicate with the watch. Check that the Bluetooth setting on the Android device is on, and then try again. If the error continues to occur, start the pairing procedure again.	Communications to the product was interrupted..	Try the following and tap the menu item again. <ul style="list-style-type: none"> <li><input type="checkbox"/> Charge the watch</li> <li><input type="checkbox"/> Make sure the product is properly paired with and within range of your mobile device</li> <li><input type="checkbox"/> Turn Bluetooth ON for the mobile device</li> </ul> If the problem persists even after you have tried the above, unpair and pair the product, and then try again. <a href="#">See "Unpairing your mobile device" on page 46.</a>
Watch Data List Watch Settings AGPS	Cannot communicate with the watch. Check that the Bluetooth setting on the Android device is on, and then try again. If the error continues to occur, start the pairing procedure again.	Cannot communicate with the watch.	Try the following and tap the menu item again. <ul style="list-style-type: none"> <li><input type="checkbox"/> Charge the watch</li> <li><input type="checkbox"/> Make sure the product is properly paired with and within range of your mobile device</li> <li><input type="checkbox"/> Turn Bluetooth ON for the mobile device</li> </ul> If the problem persists even after you have tried the above, unpair and pair the product, and then try again. <a href="#">See "Unpairing your mobile device" on page 46.</a>
	Cannot read information on the paired watch. Upload again.		
Upload	Cannot communicate with the watch. Check that the Bluetooth setting on the Android device is on, and then try again. If the error continues to occur, start the pairing procedure again.	Cannot communicate with the watch.	Try the following and tap <b>Upload</b> again. <ul style="list-style-type: none"> <li><input type="checkbox"/> Charge the watch</li> <li><input type="checkbox"/> Make sure the product is properly paired with and within range of your mobile device</li> <li><input type="checkbox"/> Turn Bluetooth ON for the mobile device</li> </ul> If the problem persists even after you have tried the above, unpair and pair the product, and then tap <b>Upload</b> . <a href="#">See "Unpairing your mobile device" on page 46.</a>
	Cannot read information on the paired watch. Upload again.		

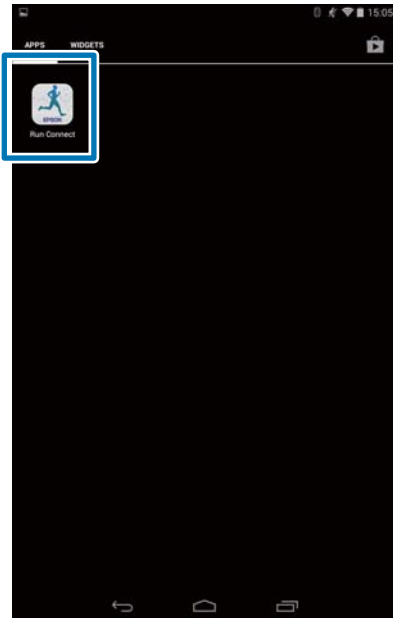
# Unpairing your mobile device

Unpair your mobile device if it is not communicating properly with your product, or if you want to pair the mobile device with another product. You can perform this operation from either your mobile device or your Runsense product.

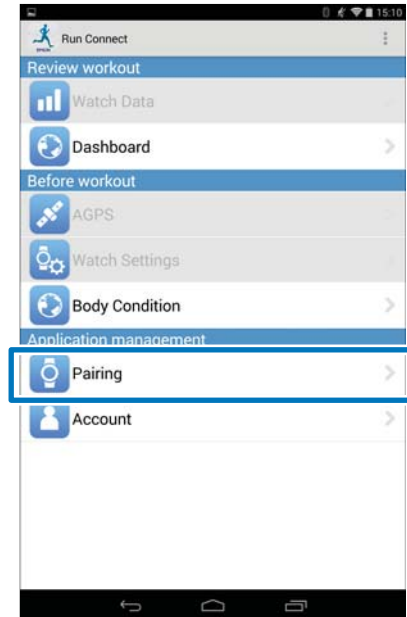
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## Unpairing on your mobile device

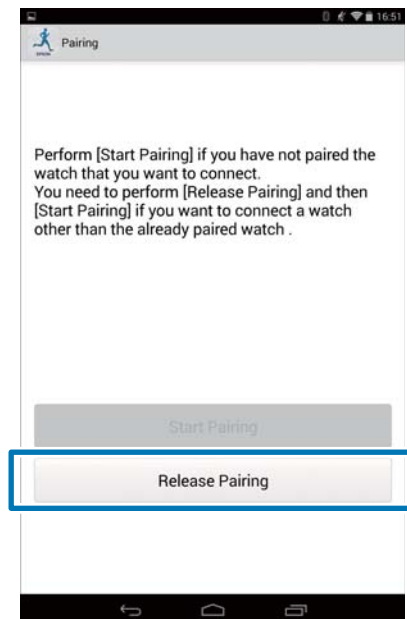
- 1 Tap the Run Connect icon on your mobile device.



- 2 Tap **Pairing**.

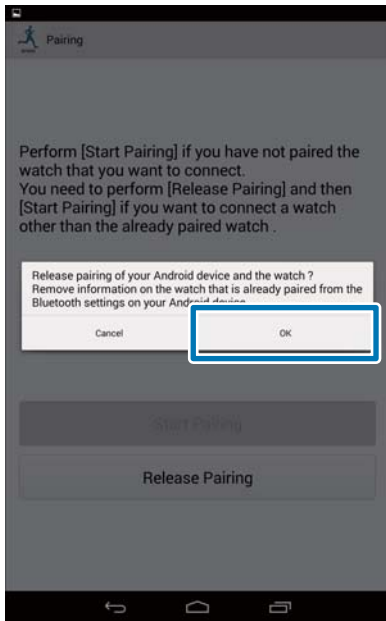


- 3 Tap **Release Pairing**.

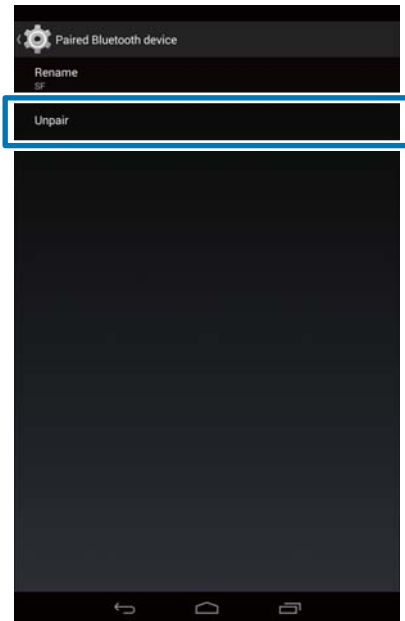


## Troubleshooting

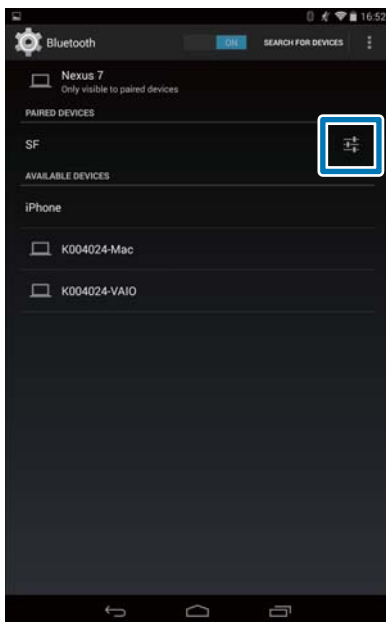
- 4** Check that the product and your mobile device are unpaired and tap **OK**.



- 6** Tap **Unpair**.



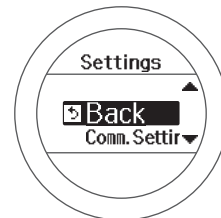
- 5** Tap the SF setting icon.



## Unpairing on your product



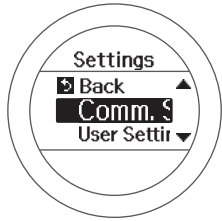
- 1** Hold down **B** on the Time screen to displays the **Settings** menu.



**Note:**

*This step may vary depending on the mobile device you are using. Refer to your mobile device's user manual for details.*

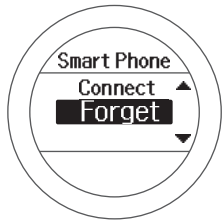
- 2** Press **C/D** to select **Comm. Settings**, and then press **A**.



- 3** Press **C/D** to select **Smart Phone**, and then press **A**.



- 4** Press **C/D** to select **Forget Device**, and then press **A**.



- 5** Press **A**.



- 6** Hold down **A** to return to the Time screen.

## Where to get help

### Internet support

Visit [epson.com/support/](http://epson.com/support/) (U.S.) or [epson.ca/support/](http://epson.ca/support/) (Canada) for solutions to common problems. You can get tips, usage information, and FAQs, download utilities, or e-mail Epson.

### Telephone support

Call (800) 241-5789, (562) 276-4394 (U.S.), or (905) 709-3839 (Canada).

Support hours are 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday. Days and hours of support are subject to change without notice. Toll or long distance charges may apply.