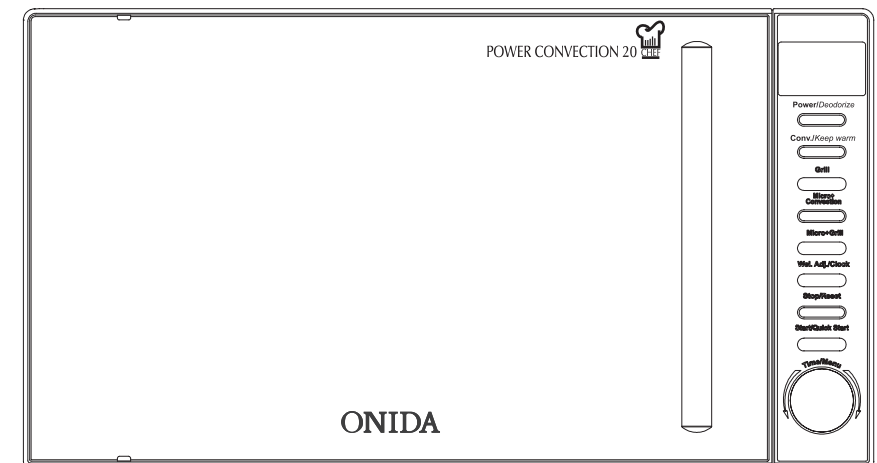


USER MANUAL

POWER CONVECTION 20 CHEF



8 Customised Indian Auto Cook Menus

Elegant Black Mirror Finish Door

2 Flexi Auto Cook Menus

Unique Keep Warm Feature

ONIDA

MIRC Electronics Ltd.

Onida House, G-1, MIDC, Mahakali Caves Road, Andheri (East), Mumbai - 400 093.

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ONIDA

Microwave Oven

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Read the User Manual carefully before installing and operating the microwave oven.

Record SERIAL NO. found on the name plate of your Microwave Oven & retain this information for future reference.

- ☐ 20 Litre Convection
- ☐ 800 Watts Microwave power
- ☐ 1200 Watts Grill power
- ☐ 1200 Watts Convection Power
- ☐ 10 Microwave Power Levels
- ☐ 10 Convection Temperature Settings
- ☐ 4 Micro + Convection Temp Settings
- ☐ 2 Combi Micro + Grill Settings
- ☐ 8 Customised Indian Auto Cook Menus
- ☐ 2 Flexi Auto Cook Menus
- ☐ Elegant Black Mirror Finish Door
- ☐ Unique Keep Warm
- ☐ Refreshing Deodorizer
- ☐ Easy to use Jog wheel Controls
- ☐ Stainless steel cavity
- ☐ Multistage Cooking
- ☐ Quick Start for Express Cooking
- ☐ Defrost
- ☐ Child Lock
- ☐ Clock

Accessories :-

1. Grill Stand .
2. Turntable & Roller Assembly
3. Crispy Tray

Free :

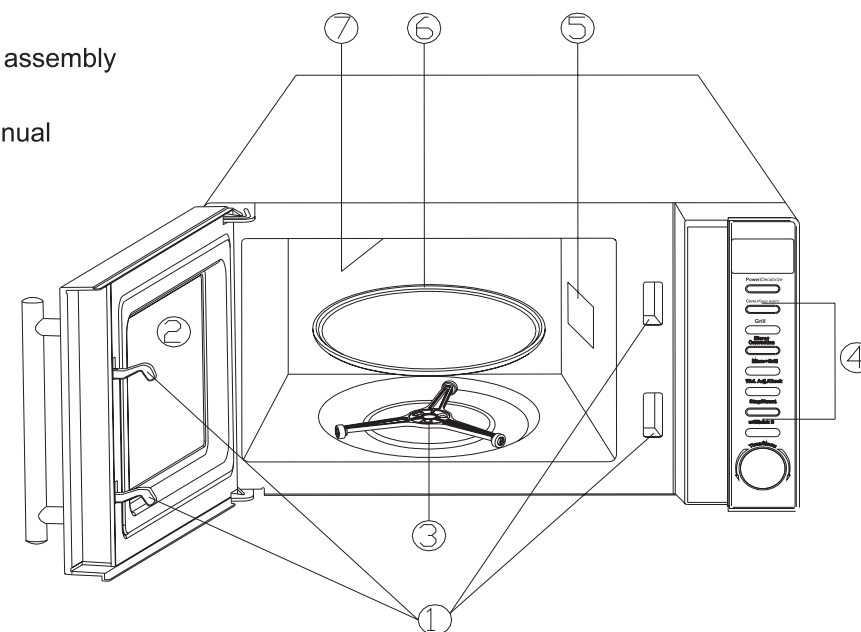
1. Temptation - Recipe Cookbook
2. Cookware
3. User Manual.

INSIDE MICROWAVE OVEN

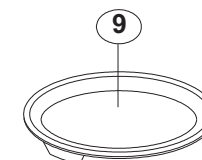
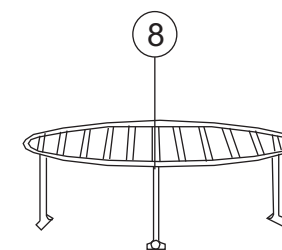
NAMES OF OVEN PARTS AND ACCESSORIES

Remove the oven and all materials from the carton. Your oven comes with the following accessories:

- a. Glass tray
- b. Turntable ring assembly
- c. Grill
- d. Instruction Manual
- e. Crispy Tray



1. Door Safety Lock System
2. Oven Window
3. Roller Ring
4. Control Panel
5. Mica plate
6. Turntable Glass
7. Grill Heater
8. Grill stand
9. Crispy Baking Tray



INSTALLATION OF MICROWAVE OVEN

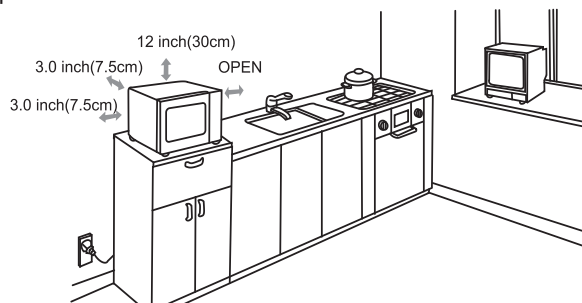
- Remove all packing material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged.
- Do not remove the light brown Mica cover that is screwed to the oven cavity to protect the magnetron.

Installation

Select a level surface that provides enough open space for the intake and/or Outlet vents.

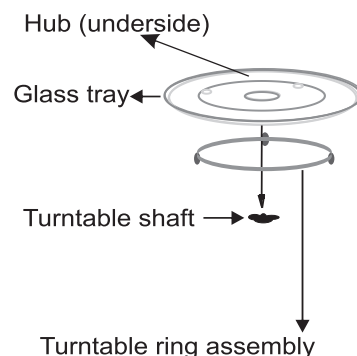
A minimum clearance of 4.0 inch (10 cm) is required between the oven and any adjacent wall. One side must be open.

- (1) Leave a minimum clearance of 12 inch (30cm) above the oven.
 - (2) Do not remove the legs from the bottom of the oven.
 - (3) Blocking the intake and/or outlet openings can damage the oven
 - (4) Place the oven as far away from radios and TV as possible.
Operation of microwave oven may cause interference to your radio or TV reception.
- II. Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.



TURNTABLE INSTALLATION

- Never place the glass tray upside down. The glass tray should never be restricted.
- Both glass tray and turntable ring assembly must always be used during cooking.
- All food and containers of food should be always placed on the glass tray for cooking.
- The glass tray rotates clockwise; this is normal.
- If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service Centre.



IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliance basic safety precautions should be followed, including the following:

WARNING:

To reduce the risk of fire, electric shock, injury to persons, or exposure to excessive microwave oven energy when using your appliance, follow these basic precautions:

1. Read all instructions before using the appliance
2. Use this appliance only for its intended uses as described in the manual.
Do not use corrosive chemicals or vapors in this oven. This type oven is specifically designed to heat cook or dry food. It is not designed for industrial or laboratory use.
3. Do not operate the oven when empty.
4. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly or if it has been damaged or dropped. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
5. **WARNING:** Only allow children to use the oven without supervision when adequate instructions have been given so that the child is able to use the oven in a safe way and understands the hazards of improper use.
6. **WARNING:** When the microwave oven is operated in the combination mode, children should only use the oven under adult supervision due to the temperatures generated.
7. To reduce the risk of fire in the oven cavity :
 - A. When heating food in plastic or paper container, keep an eye on the oven due to the possibility of ignition
 - B. Remove wire twist - ties from paper or plastic bags before placing bag in oven.
 - C. If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
 - D. Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils or food in the cavity when not in use.
8. **WARNING:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.
9. Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
10. Do not fry food in the oven. Hot oil can damage oven parts & utensils & even result in skin burns.
11. Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
12. Pierce foods with heavy skin such as potatoes, whole squashes, apple and chestnuts before cooking.
13. The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
14. Cooking utensils may become hot because of heat transferred from the heated food. Potholders may be needed to handle the utensils.
15. Utensils should be checked to ensure that are suitable for use in microwave ovens.
16. **WARNING:** it is hazardous for anyone other than a trained person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
17. This product is a Group 2 Class B ISM equipment. The definition of Group 2 which contains all ISM (Industrial, Scientific & Medical) equipment in which radio - frequency energy is intentionally generated and/or used in the form of electromagnetic radiation for the treatment of material, & spark erosion equipment. For Class B equipment is equipment suitable for use in domestic establishments & in establishments directly connected to a low voltage power supply network which supplies buildings used for domestic purpose.

PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

1. Do not attempt to operate this oven with the door open since open door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
2. Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
3. Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the :
 1. DOOR (dent)
 2. HINGES AND LATCHES (broken or loosened)
 3. DOOR SEALS AND SEALING SURFACE
4. The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

NOTE :

Door glass surface is hot during extended period of use .

MATERIAL YOU CAN USE IN MICROWAVE OVEN

Utensils	Remarks
Dinnerware	Microwave-safe only. Follow manufacture' instructions. Do not use cracked or chipped dishes.
Glass Jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven Cooking Bags	Follow manufacture's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper Plates and Cups	Use for short - term cooking/warming only. Do not leave oven unattended while cooking.
Paper Towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment Paper	Use as a cover to prevent spattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacture's instructions. Should be labeled "Microwave Safe". Some plastic containers soften as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers)
Wax paper	Use as a prevent splatterin and retain moisture.

Note:

1. The ideal material for a microwave utensil is transparent to microwave, it allows energy to pass through the container and heat the food.
2. Round /oval dishes rather than square/oblong ones are recommend, as food in corners tends to overcook.

MATERIALS TO BE AVOIDED IN MICROWAVE OVEN

UTENSILS	REMARKS
Aluminum tray	: May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	: May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed Utensils	: Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	: May cause arcing and could cause a fire in the oven.
Paper bags	: May cause a fire in the oven.
Plastic Foam	: Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	: Wood will dry out when used in the microwave oven and may spilt or crack.

UTENSILS

Cookware	Microwave	Grill	Convection	Combination*
Heat Resistant Glass	Yes	Yes	Yes	Yes
Non Heat Resistant Glass	No	No	No	No
Heat Resistant Ceramics	Yes	Yes	Yes	Yes
Microwave Safe Plastic Dish	Yes	No	No	No
Kitchen Paper	Yes	No	No	No
Metal Tray	No	Yes	Yes	No
Metal Rack	No	Yes	Yes	No
Aluminum Foil & Foil Container	No	Yes	Yes	No

Utensil Test :

You can test the utensil in question following the procedure below:

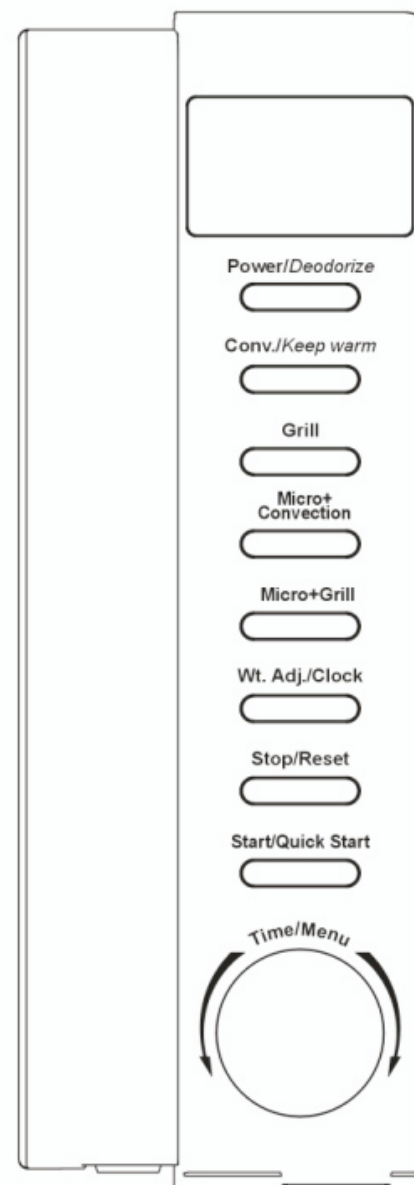
1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

CAUTION

Personal Injury Hazard: Tightly-closed utensils could explode. Closed containers are opened and plastic pouches pierced before cooking.

* Combination: applicable for both "microwave+grill", and "microwave+connection" cooking.

Control Panel



Display Screen

Cooking time, Power, Indicators and present time are displayed.

Power / Deodorize

Press to select Microwave Power Level, or to enter into Deodorize Mode

Conv. / Keep warm

Press to Program Baking temperature or to enter Keep warm Mode.

Grill

Press to Set a Grill Cooking Program

Micro + Convection

Press to select one of four Convection combination-cooking settings

Micro + Grill

Press to select one of two combination settings

Wt. Adj. / Clock

Press to select the amount of food: Press and hold to set time.

Stop / Reset

Press to stop cooking program or clear all previous settings before cooking starts.

Start / Quick Start

Press to confirm the cooking program
Press to start express cooking.

How to Set Oven Controls

SETTING THE CLOCK

1. Press WT. ADJ. /CLOCK button once.
2. Rotate the TIME/MENU dial until the correct hour is displayed.
3. Press WT..ADJ. /CLOCK button.
4. Rotate the TIME/MENU dial until the correct minute is displayed.
5. Press WT..ADJ./CLOCK button to confirm.

Note: Press the WT. ADJ. /CLOCK button during the cooking, the current time will display.

QUICK START

Use this feature to program the oven to start at 100% power conveniently.

Press START/QUICK START button in quick succession to set the cooking time. The oven will auto-start immediately.

Press START/QUICK START button once, the cooking time will increase 30seconds, and the max time can be set is 10minutes.

MICROWAVE COOKING

Microwave cooking allows you to customize cooking power and time. First, you select a power level by pressing the POWER button a number of times (see the table below). Then you set the cooking time (maximum 95min.) using the numeric pads, before pushing the START/QUICK START button.

Press	dsplay	Power Level
Once	P-HI	100% of total
Twice	P-90	90%
Thrice	P-80	80%
4 times	P-70	70%
5 times	P-60	60%
6 times	P-50	50%
7 times	P-40	40%
8 times	P-30	30%
9 times	P-20	20%
10 times	P-10	10%
11 times	P-00	0%

Suppose you want to cook for 5 minute at 60% power level.

1. Press POWER button a number of times till the screen show the intended power.
2. Use the TIME/MENU dial to enter cooking time until the correct cooking time (5:00) is displayed.
3. Press START/QUICK START button to start.

NOTE:

1. If you want to temporarily stop a cooking session, press the STOP/RESET pad once and then you can start the cooking again by pressing START/QUICK START press STOP/RESET twice will cancel the cooking program altogether.
2. After the cooking time ends, the system will beep once and END is displayed. Before starting another cooking session, press STOP/RESET pad to clear the display and reset the system.

GRILL

Grill cooking is particularly useful for thin slices of meat, steaks, chops, kebabs, sausages and pieces of chicken. It is also suitable for hot sandwiches and au gratin dishes.

Suppose you want to program grill cooking for 12 minutes.

1. Make sure the system is reset, which means no current cooking program is running, and the system is waiting for instructions.
2. Press GRILL button.
3. Turn the TIME/MENU to 12:00.
4. Press START/QUICK START button to start.

NOTE: Grill cooking power is set at full power level by the system. Maximum cooking time for grill is 95 minutes.

MICRO +GRILL

This feature allows you to combine grill and microwave cooking on two different settings. First, press this button once or twice to choose an appropriate combination setting, then, at the screen prompt, enter the desired cooking time by turning the TIME/MENU dial. After you have pushed the START/QUICK START button, the system begins to count down.

NOTE:

1. The maximum cooking time here is 95 minutes.
2. During cooking, you can see the programmed setting by pressing this button.

COMBINATION 1

30% time for microwave cooking, 70% for grill cooking. Use for fish, potatoes or au gratin.

Suppose you want to set combination 1 cooking for 25 minutes.

1. Press STOP/RESET button.
2. Press MICRO +GRILL button once.
3. Turn TIME/MENU to 25:00.
4. Press START/QUICK START to start.

COMBINATION 2

55% time for microwave cooking, 45% for grill cooking. Use for pudding, omelets, baked potatoes and poultry.

Suppose you want to set combination 2 cooking for 12 minutes.

1. Press STOP/RESET button.
2. Press MICRO +GRILL button twice.
3. Turn TIME/MENU to 12:00.
4. Press START/QUICK START button to start.

CONVECTION

During convection cooking, hot air is circulated throughout the oven cavity to brown and make crisp foods quickly and evenly. This oven can be programmed for ten different cooking temperatures Maximum cooking time for convection is 9 hours 30 minutes (9H:30).

To Cook with Convection

To cook with convection, press CONVECTION button repeatedly to enter the desired

convection temperature.

Press	Temperature(°C)
Once	200
Twice	190
3 times	180
.....
10 times	110

Suppose you want to cook at 180°C for 40 minutes.

1. Press CONVECTION button repeatedly, in this case 3 times, to select cooking temperature as shown on screen.
2. Use the TIME/MENU dial to enter cooking time.
3. Press START/QUICK START button.to start.

NOTE:

1. After time has elapsed four beeps sound and END appears in display. Press STOP/RESET button or open door to clear END before starting another cooking function.
2. You can check the convection temperature while cooking is in progress by pressing the CONVECTION button.

To Preheat and Cook with Convection

Your oven can be programmed to combine preheating and convection cooking operations. Suppose you want to preheat to 170°Cand then cook 30 minutes.

1. Press CONVECTION button repeatedly, in this case 4 times, to select cooking temperature as shown on screen.
2. Press TIME/MENU buttonto start. Beeps will sound when the designated temperature is reached.
3. Open the door and place container of food at the center of the turntable.
4. Use the TIME/MENU dial to enter cooking time.
5. Press START/QUICK START button to start.

MICROWAVE +CONVECTION

This oven has four pre-programmed settings that make it easy to cook with both convection heat and microwave automatically.

Press MICRO.+CONVECTION button repeatedly to program convection temperature:

	Touch	temperature(°C)
COMB1	Once	200
COMB2	Twice	170
COMB3	3 times	140
COMB4	4 times	110

Suppose you want to bake a cake for 24 minutes on COMB3.

1. Press MICRO+CONVECTION button 3 times.
2. Use the TIME/MENU dial to enter cooking time as desired
3. Press START/QUICK START button to start.

NOTE:

After time has elapsed beeps sound and END appears in display. Press STOP/RESET button or open door to clear END before starting another cooking function. You can check the convection temperature while cooking is in progress by pressing the MICRO.+CONVECTION button.

INDIAN AUTO COOK MENU

For food or the following cooking mode, it is not necessary to program the duration and the cooking power. It is sufficient to indicate the type of food that you wish to cook as well as the weight of this food.

1. Rotate the digital knob TIME/MENU to select food code from 1~8, to specify the food to be cooked.
2. Press WT. ADJ. /CLOCK to enter weight (also see note 2 in the following table for more information), check the screen for number of servings or preset weights, which should match weight of food you have placed in the oven.
3. Press START/QUICK START to start.

Indian Auto Cook Code/ Menu Chart

no.	Select food code	Mode of operation	Notes
1	Tea /Coffee/ Soup (each 100 ml)	Micro 100%	<ol style="list-style-type: none"> 1. The user is required to set weight for the system to determine the time needed to do the job, 2. Flexi Auto Menus For foods coded 2 (popcorn), 4 (cake), press the Wt.Adj. /CLOCK twice, and then turn the TIME/MENU to set a new cooking time if the default cooking time is inappropriate.
2	Popcorn	Micro100%	
3	GAJAR HALWA	Micro 100%	
4	Black Forest Cake	150 °C Conv	
5	Custard Cookies / Nankatai	180 °C Conv	
6	Pizza	200 °C Conv	
7	Tandoori chicken	Micro +Grill = Combi 2	
8	Speed Defrost (by time)	Micro 80%	

SPEED DEFROST

Suppose you want to defrost frozen food for five minutes.

1. Rotate the TIME/MENU dial to select corresponding code.
2. Press WT. ADJ. /CLOCK button to select Time shown on screen.
3. Press START/QUICK START to start.

MULTI-STAGE COOKING

Your oven can be programmed for up to 3 automatic cooking sequences.

Suppose you want to set the following cooking program.

Microwave cooking



Convection cooking

1. Press POWER button to set power level.
2. Rotate the TIME/MENU dial to program cooking time.
3. Press CONVECTION button to set convection temperature.
4. Rotate the TIME/MENU dial to program cooking time.
5. Press START/QUICK START button to start.

CHILD PROOF LOCK

The childproof lock prevents unsupervised operation by little children.

To set the child proof lock: Press STOP/RESET button for 3 seconds, then a beep will sound and the indicator light will come on. In the lock state, all buttons are disabled.

Keep Warm

Use this unique Feature for keeping the food Warm, inside the Oven .

1. Press " Conv. / Keep Warm " For 3 Sec .
2. The oven will automatically enter in Keep Warm Mode & Display will be 50C & "Warm "
3. Set Time
4. Press "Start ".

To cancel the child proof lock: Press STOP/RESET button for three seconds, then a beep will sound and the indicator light will come off.

TO STOP THE OVEN WHILE THE OVEN IS OPERATING

1. Press STOP button.

You can restart the oven by pressing START/QUICK START pad.

Touch STOP/RESET to erase all instructions.

2. Open the door.

You can restart the oven by closing the door and pressing START/QUICK START pad.

NOTE:

Oven stops operating when door is opened.

AUTOMATIC PROTECTION MECHANISM

1. During convection cooking, when the oven cavity temperature reaches a phenomenon of 300°C, the screen displays error code E 01, and the oven automatically enters into self protection mode
2. During convection cooking, when the temperature of oven cavity is lower than 40°C after cooking already takes place for 5 minutes, the screen displays error code E 02, and the oven will automatically enter into protection mode
3. Error may also occur to the system sensor, open circuit or short circuit will make the oven enter into protection mode with the screen displaying E 03 or E 04,

Deodorize

Use This feature after cooking odorous food or to remove smoke from oven .

1. Press " Power / Deodorize " For 3 sec & Display will be " Deo "
2. Set Time (Default time is 5 min & max. time is 60 Min)
3. Press Start .

Recipe Guide For 8 Indian Auto Cook Menus

1.TEA/ COFFEE/ SOUP

Auto setting for 1, 2 ,3 & 4 cups.

For Coffee/Tea

Ingredient :-

Water

Sugar

Coffee /Tea

Milk

Method

- 1) In a microwave safe Tea-Maker (Without Lid), add all ingredient & mix well.
- 2) Set the auto cook menu.

For Soup

This function is for reheating.

2. POPCORN

Ingredients:-

Dry corn 100 gms

Butter 1 tbsp

Salt To tasted

Method:

- 1 In a microwave safe Glass bowl {with lid}, add all mix ingredients and mix well.
- 2 Set the auto cook menu.

3. GAJAR HALWA

Ingredients:

Carrots grated	250 gms	400 gms
Milk	1 cup	1 & 1/2 cup
Sugar	5 tbsp or to taste	8tbsp or to taste
Elachi powder	¼ tbsp	¼ tbsp
Melted ghee	2-3 tbsp	4-5tbsp
Mava	5-6 tbsp	6-8tbsp
Elachi powder	¼ tbsp	¼ tbsp

For the garnish:

Sliced pistachions and cashew nuts 1 tbsp

Varg Sliver 1

Method:

- 1 In microwave safe bowl, add all mix ingredients and mix well.
- 2 Set the auto cook menu. Stir in between.
- 3 Garnish with the sliced pistachios, cashew nuts and varg.

4. Black Forest Cake

Ingredients:-

Flour (maida)	120 gms
Coco powder	20 gms
Butter	40 gm
Baking powder	1 tsp
Milk maid	130 gms
Milk	¼ Cup
Soda	¼ tsp

Method:-

- 1.Sieve the flour , coco-powder , baking powder and soda in a bowl.
 - 2.Beat butter and milk maid mix well.
 - 3.Add flour and beat well.
 4. Add milk and beat well.
 - 5.Grease the baking bowl and pour the cake batter into it.
- And set the auto cook menu.

5. Custard Cookies / Nankhatai

Ingredients:

Flour (maida)	100 gms
Custard Vanilla powder	50 gms
Butter	50 gms
Sugar powder	50 gms
Baking powder	A pinch
Milk	As required

Method:-

- 1.Sieve flour , custard vanilla powder and baking powder in a bowl.
- 2.Beat butter and sugar until light and fluffy.
- 3.Mix all the ingredients together and knead a soft dough. Roll the dough and cut into cookies with the of biscuit cutter.
- 4.If you don't have the cutter, Simply roll out small balls form the dough .Pierce them with help of a fork to make an impression, place biscuits at leasts 5 cms , apart giving enough spaces for expansion.
- 5.Grease the microwave safe dish and place cookies on it and set the auto cook menu.

6. Pizza

Ingredients:-

1 Medium Pizza base

For Topping :-

Onion (chopped)	¼ cup
Tomatoes (chopped)	¼ cup
Caspsicum (chopped)	2tbsp
Tomato sauce	3 tbsp
Pizza cheese (shredded)	½ cup
Salt	To taste

Method:-

1. Spread tomato sauce on pizza base.
2. Now spread the veg topping on pizza base.
3. Sprinkle grated pizza cheese at the top of pizza.
4. Place pizza on Grill stand and set the auto cook menu.

7. Tandoori CHICKEN

Ingredients:

Chicken	250 gms	500gms	750gms	1000 gm
For Marinade				
Garlic-ginger paste	1tbsp	1 tbsp	1 tbsp	1 tbsp
Garam Masala	1 tbsp	1 tbsp	1 tbsp	1½ tbsp
Lemon Juice	2-3 tbs	2-3 tbs	2-3 tbsp	3 tbsp
Red chili powder	3-4 tbsp	3-4 tbs	3-4 tbs	5 tbsp
	or to taste	or to taste	or to taste	or to taste
Salt	To taste	To taste	To taste	To taste
Red color	Few Drops	Few drops	Few drops	Few drops

Method:

1. Wash the chicken and make diagonal-incisions all over it.
2. Mix all ingredients of the marinade. Add the chicken and Refrigerate for 1 hour.
3. Put the chicken into the microwave safe bowl (covered) "and set the autocook menu.
 - stir in between.
4. Now brush with oil and Grill for 4-5mins on Grill Stand
 - Turn upside down in between.

8. Speed Defrost

1. Put the Frozen Food inside in Microwave safe bowl .
2. Set the Defrost Auto cook menu
3. select time
4. Press start .

CLEANING AND CARE

1. Turn off the oven and remove the power plug from the wall socket before cleaning.
2. Keep the inside of the oven clean. When food splatters or spilled liquids adhere to oven walls, wipe with a damp cloth. Mild detergent may be used if the oven gets very dirty. Avoid the use of spray and other harsh cleaners as they may stain, streak or dull the door surface.
3. The outside surfaces should be cleaned with a damp cloth. To prevent damage to the operating parts inside the oven, water should not be allowed to seep into the ventilation openings.
4. Wipe the door and window on both sides, the door seals and adjacent parts frequently with a damp cloth to remove any spills or spatters. Do not use abrasive cleaner.
5. Do not allow the control panel to become wet. Clean with a soft, damp cloth. When cleaning the control panel, leave oven door open to prevent oven from accidentally turning on.
6. If steam accumulates inside or around the outside of the oven door, wipe with a soft cloth. This may occur when the microwave oven is operated under high humidity conditions, this is normal.
7. It is occasionally necessary to remove the glass tray for cleaning. Wash the tray in warm sudsy water or in a dishwasher.
8. The roller ring and oven floor should be cleaned regularly to avoid excessive noise. Simply wipe the bottom surface of the oven with mild detergent. The roller ring may be washed in mild sudsy water or dishwasher. When removing the roller ring from cavity floor for cleaning, be sure to replace in the proper position.
9. Remove odors from your oven by combining a cup of water with the juice and skin of one lemon in a deep microwaveable bowl, microwave for 5 minutes. Wipe thoroughly and dry with a soft cloth.
10. When it becomes necessary to replace the oven light, please consult a dealer to have it replaced.
11. The oven should be cleaned regularly & any food deposits removed. Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the microwave oven and possibly result in a hazardous situation.
12. Please do not dispose this appliance into the domestic rubber bin; it should be disposed to the particular disposal center provided by the Municipal authorities.

SPECIFICATIONS

Power Consumption: 230V~50Hz, 1200W (Microwave)

1200 W (Convection)

1200 W (Grill)

MODEL NO : MO 20 CJS 26S

Rated Microwave Power Output : 800 W

Operation Frequency : 2450 MHZ

Packaging Dimensions : 532mm(L) × 450mm(W) × 328mm(H)

Unit Dimensions : 452mm(L) × 395mm(W) × 262mm(H)

Oven Cavity Dimensions: 300mm(L) × 302mm(W) × 206mm(H)

Oven Capacity : 20 Litres

Cooking Uniformity : Turntable System (F245mm)

Net Weight : Approx. 14.4 Kgs.

Gross Weight : Approx. 16.5 kg

MAINTENANCE : Trouble Shooting

Normal	
Microwave oven interfering TV reception	Radio and TV reception may be interfered when microwave oven operating. It is similar to the interference of small electrical appliances, like mixer, vacuum cleaner, and electric fan. It is normal.
Dim oven light	In low power microwave cooking, oven light may become dim. It is normal.
Steam accumulating on door, hot air out of vents	In cooking, steam may come out of food. Most will get out from vents. But some may accumulate on cool place like oven door. It is normal.
Oven started accidentally with no food in.	It does no damage to oven if oven operates empty for quite short time. But it should be avoided.

Trouble	Possible Cause	Remedy
Oven can not be started.	(1) Power cord not plugged in tightly.	Unplug. Then plug again after 10 seconds.
	(2) Fuse blowing or circuit breaker works.	Replace fuse or reset circuit breaker (repaired by professional personnel of our company)
	(3) Trouble with outlet.	Test outlet with other electrical appliances.
Oven does not heat.	(4) Door not closed well.	Close door well.
Glass turntable makes noise when microwave oven operates	(5) Dirty roller rest and oven bottom.	Refer to "Cleaning & care" (Pg 17) to clean dirty parts.

WARRANTY TERMS AND CONDITIONS

M/S. MIRC ELECTRONICS LTD, WARRANTS THIS ONIDA MICROWAVE OVEN TO THE ORIGINAL PURCHASER TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP WITHIN ONE YEAR FROM THE DATE OF PURCHASE AS PROVIDED IN THE WARRANTY REGISTRATION CARD.

This warranty is subject to terms and conditions as mentioned below:

1. This warranty shall be valid only for the said period of 12 months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. Warranty does not cover accessories external to the equipment.
2. The warranty period specified above shall include time taken for repairs, replacements, break-downs, transit time etc. No notice of expiry period of warranty will be given by the company.
3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by any person or organization or agency or by the said purchaser himself other than the authorized representative of the company.
4. Parts of the unit replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.
5. For attending any service call under this warranty beyond the municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro travelling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians, etc shall be borne by the said purchaser and shall be payable in advance. Additionally, all expenses incurred by the authorized representative /dealer in collecting the said unit or any part thereof from such outstation locations and its return to the original location shall be borne by the said purchaser.
6. In the event of any change in the location of the unit during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on chargeable basis. However, in the event of any damage occurring to the unit or to any of its parts during the course of its transit by the said purchaser, repair or replacement, the said unit or any part thereof damaged shall not be covered by this warranty.
7. It shall be the absolute discretion of the company to a) effect the repairs or replacement of parts whether at the site of installation or at any service centre, and b) have the job attended to either by the Company's service personnel or its authorised dealer.
8. This warranty is in the nature of and for the purpose of set forth herein above and in particular the Company shall not in any event be liable for direct, indirect, incidental or consequential loss or damages to either the said purchaser and /or his property or any other third party.
9. The purchaser should preserve the original invoice for necessary verification and produce, as and when required.
10. Warranty null and void if:
 - i. The Microwave Oven is not purchased from the authorized dealers of the company.
 - ii. The Service Centre copy of warranty card is not received within 10 days of date of purchase at the nearest Authorised Service Centre.
 - iii. Any damage is caused by accident, mishandling, tampering with installation, or negligence in following instructions of the user manual issued by Company.
 - iv. Any damage is caused by improper electrical circuit outside the unit or by any defective electrical supply
 - v. At any time, during the warranty period if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the company or its authorized dealers
 - vi. The serial number of the unit or any part thereof is damaged, defaced, altered, obliterated, or tampered with or removal for any reason whatsoever
 - vii. Do not install oven over a range cooktop or other heat-producing appliance. If installed could be damaged and the warranty would be void.
11. None of the employees and /or Authorized Dealers of the Company have any authority whatsoever to vary the terms and conditions of this warranty.
12. This warranty shall be deemed to have been issued at Mumbai, state of Maharashtra & courts at Mumbai shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.

ar it, Fold it, Send it to Adonis

MIRC Electronics Limited
Warranty Registration Card
Service Centre Copy

ONIDA

Serial No.

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel: () Res: () Fax:

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐
Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date

Day

Month

Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

Mirc Electronics Ltd.

BUSINESS REPLY ENVELOPE

ONIDA CUSTOMER RELATION CENTRE
Adonis Electronics Pvt Ltd.

Onida House - II Mukund Ground Floor,
Mahal Industrial Estate, off. Mahakali Caves
Road, Andheri East, Mumbai, Maharashtra,
India - 400093

MIRC Electronics Limited Warranty Registration Card

ONIDA

Customer Copy

Serial No.

Customer Details

Title: Mr ☐ Ms ☐ Mrs ☐ M/s ☐

Name:

Residence Address:

Dist: Pin:

State: Occupation:

Tel: () Res: () Fax:

Mobile No: Email:

Product Details

Please Tick The Appropriate Product Colour TV ☐ B&W TV ☐ DVD ☐ Washing M/C. ☐ AC ☐ Plasma TV ☐ Rear Projection TV ☐
Microwave Oven ☐ LCD TV ☐

Model No:

Serial No

Please Refer Sticker On Back Cover Of Your Product

Purchase Date

Day Month Year

Bill No.

Dealer's Name & Address

Signature

I Accept The Terms And Conditions Of The Warranty

Customer Signature

Thank you for selecting a World Class product and we assure you that it will perform as per your expectations

We thank you for taking your time to complete this form. All Information Provided by You will be Kept Confidential.

(Please Fill In, Tear off, Fold and Mail this form to Reach us within 10 days of the Product Purchase.)

We welcome your Valuable Suggestions, if any, to Improve our Products and Services :

FOR OFFICE USE ONLY

Customer Code:

Branch:

Mirc Electronics Ltd.

Note: Company Will Not Be Responsible For The Loss Of This Form During Transit.

For Other Details on Our Products & Services Log On To www.onida.com

List of Service Centres In India

You are requested to contact your nearest authorised ONIDA dealer to avail the service of resident technicians.

* R.S.T.L = Resident Service Technician Locations

ASSAM

● **CUSTOMER RELATION CENTRE**, ABOVE UCO BANK 1st FLOOR, RAJGARH ROAD, BHANGAGARH, GUWAHATI - 781 005. Tel.: 454746 / 47 FAX:459081 ● **CUSTOMER RELATION CENTRE**, T.R.PHOOKAN ROAD, JORHAT - 1, Tel.:329 008 ● **CUSTOMER RELATION CENTRE**, BANSIDHAR ROAD, NEAR TINKONIA POLICE POINT, TINSUKIA - 786 125. Tel.:337 512

* **R.S.T.L:** Dibrugarh, Bongaigaon, Tezpur, Silchar, Shillong, Dimapur, Imphal, Aizawl, Agartala, Itanagar

ANDHRA PRADESH

● **CUSTOMER RELATION CENTRE**, BALA 5-9-77, CHAPEL ROAD, NEAR STANLEY GIRL'S HIGH SCHOOL, HYDERABAD - 500 001. Tel.: 324 1454 / 324 1455 / 323 7348 FAX:329 6412 ● **CUSTOMER RELATION CENTRE**, OPP CIVIL COURT, GOPAL REDDY ROAD, GOVERNOR PETH, VIJAYWADA - 520 002. Tel.: 578 671 ● **CUSTOMER RELATION CENTRE**, SHOP NO.2, KAILASH KALYAN APARTMENTS, BHAGYA NAGAR COLONY LANE, OPP. SAI BABA TEMPLE, KUKATPALLY. Tel.:316 1296 ● **CUSTOMER RELATION CENTRE**, ROOM NO.8, BANGI ANANTYAA COMPLEX, OPP CONTROL ROOM, KURNOOL 518 001. Tel.: 78510 ● **CUSTOMER RELATION CENTRE**, D. NO.49-24-6/1, LALITHA NANDA MANSIONS, MADHURA NAGAR, VISAKHAPATNAM - 530 016. Tel.: 598 463, 660 885 ● **CUSTOMER RELATION CENTRE**, 6-2-95, MATERNITY HOSPITAL ROAD, TIRUPATHI - 517 507. Tel.: 86867, 88095 ● **CUSTOMER RELATION CENTRE**, MOONLAND APARTMENTS, K.V.AGRAHARAM, NELLORE Tel.: 313 993 ● **CUSTOMER RELATION CENTRE**, 10-7-40 OPP. ADILAKSHMI TEMPLE, RANGAREEJUPET, NEAR FORT GATE, RAJAHMUNDRY - 533 101 Tel.: 443 873

* **R.S.T.L:** Guntur, Kothagudem, Ongole, Miryalaguda, Kurnool, Nizamabad, Machileral, Karimnagar, Gajuwara, Anakapalle, Palasa, Vizianagaram, Srikakulam, Rajam, Nellore, Anathapur, Chittoor, Cuddapah, Proddaiuh, Bhimavaram, Mandapet, Kakinada, Tanuku, Tadepalle, Gudem, Amalapuram, Peddapuram

BIHAR

● **CUSTOMER RELATION CENTRE**, "SATYSHREE" PATLIPUTRA COLONY ROAD, PATNA - 800 013 Tel.: 261 071, 261 972, 267 212 Fax: 275 397 ● **CUSTOMER RELATION CENTRE**, BALBIR VILLA, ASHOK NAGAR, MAIN ROAD, RANCHI - 834 001. Tel.: 241 049, 241 508 Fax: 248 241 ● **CUSTOMER RELATION CENTRE**, KEDARNATH ROAD, MUZAFFARPUR - 842 001.

* **R.S.T.L:** Koshi Belt, Gaya Belt, Baghalpur, Jamshedpur, Danbad Belt, Bokaro Belt

CHANDIGARH, J&K, PUNJAB

● **CUSTOMER RELATION CENTRE**, S.C.O. 2465-66, SECTOR 22C, CHANDIGARH - 160 022. Tel.: 709 101, 714 614, 703 248 FAX: 387 820 ● **CUSTOMER RELATION CENTRE**, 225, DEFENCE COLONY, JALLANDHAR - 144 001 Tel.: 235 488 Fax : 236 157 ● **CUSTOMER RELATION CENTRE**, OPP. FRIENDS DHABA, QUEENS ROAD, AMRITSAR - 143 001. Tel.: 221 267 ● **CUSTOMER RELATION CENTRE**, OPP. KATIYA FACTORY, AMRIK SINGH ROAD, BHATINDA Tel.: 254 265 ● **CUSTOMER RELATION CENTRE**, 3761, BINDRA COMPLEX, JAWADDI ROAD, MODEL TOWN EXTENSION, LUDHIANA, 452 146, 325129 ● **CUSTOMER RELATION CENTRE**, 467, INSIDE SHERAWALA GATE PATIALA - 147 001. Tel.: 205 603 ● **CUSTOMER RELATION CENTRE**, 14, JDA COLONY, NEW REHARI, JAMMU - 180 001. Tel.: 545 123 Fax: 540 615 ● **CUSTOMER RELATION CENTRE**, 79, HSIDC INDUSTRIAL ESTATE, AMBALA CANTT., HARYANA - 133 001. Tel.: 2699374, 2699704 Fax: 2651704 ● **CUSTOMER RELATION CENTRE**, GREEN ROAD, NEAR SOHAM MANDIR, ROHTAK. Tel.: 50336 ● **CUSTOMER RELATION CENTRE**, 1192, URBAN ESTATE SECTOR - 7, KARNAL. Tel.:282 974

* **R.S.T.L:** Pathankot, Batala, Shimla, Mandi, Kotkapura, Moga, Khanna, Panipat, Sirsa, and Hisar

DELHI

● **CUSTOMER RELATION CENTRE**, A-19, B-1 MOHAN CO-OP INDL. ESTATE, MATHURA ROAD, BADARPUR NEW DELHI - 110 044. Tel.: 694 48 24 / 26 / 34 / 42 / 43, 694 - 8822 / 8833 / 8916 / 3843 Fax: 694 3856 ● **CUSTOMER RELATION CENTRE**, M-3, VISHAL MARKET COMPLEX, DHAKKA CHOWK, KINGSWAY CAMP, BHAI PARMANAND COLONY, DELHI - 110 009. Tel.: 745 5617 / 2663 ● **CUSTOMER RELATION CENTRE**, III C/93 NEHRU NAGAR, ABOVE PUNJAB NATIONAL BANK, GHAZIABAD 201 001 Tel.: 479 6289 / 6417 / 6310 / 3050 ● **CUSTOMER RELATION CENTRE**, B 153, SECTOR 6, NOIDA. Tel.:442 2392

GUJARAT

● **CUSTOMER RELATION CENTRE**, 1st FLOOR, A.K.PATEL HOUSE, OPP. CROSSWORD, NR. MITHAKALI, 6TH ROAD, NAVRANGPURA, AHMEDABAD 380 009, 644 8912, 644 9863, 644 2177 Fax : 656 1294 ● **CUSTOMER RELATION CENTRE**, 53/B, KUNJ SOCIETY, ALKAPURI, BARODA - 390 005 353556, 345003 ● **CUSTOMER RELATION CENTRE**, SMIT BUNGALOW NO. 2 ALKAPURI, OPP. NEER APARTMENT, RAIYA ROAD, RAJKOT Tel.: 454783 ● **CUSTOMER RELATION CENTRE**, LG / 4 SWAGAT COMPLEX, OPP. SNEHMILAN GARDEN, KADAMPALI ROAD, TIMALIAWAD, SURAT - 395 001. 347 3747, 347 0611

* **R.S.T.L:** Mehsana, Palanpur, Himatnagar, Junagadh, Jamnagar, Porbunder, Bhavnagar, Nadiad, Bharuch, Godhra, Dabhoi, Kheda, Navsari, Valsad, Vapi, Bardoli

KARNATAKA

CUSTOMER RELATION CENTRE, ONIDA HOUSE, NO. 1134, 100 FEET ROAD, HAL II STAGE, INDIRA NAGAR, **BANGALORE - 560 008**, Tel.: 527 7012 / 13 / 14 / 15 Fax : 528 0122 ● **CUSTOMER RELATION CENTRE**, 3417/8, 6TH CROSS, 1ST MAIN GAYATRI NAGAR, RAJAJI NAGAR, 2ND STAGE, **BANGALORE 560 010**, Tel.: 3421576 / 3130379 ● **CUSTOMER RELATION CENTRE**, 40, KHAZI ST, BASAVANGUDI, **BANGALORE 560 004**, Tel.:657 0093/6565889 ● **CUSTOMER RELATION CENTRE**, 134/B, PLOT-20, NEAR SHANTHI NAGAR BUS STAND, BANGERI ROAD, **HUBLI-580 023**, Tel.: 286658 ● **CUSTOMER RELATION CENTRE**, SHOP NO. 1, GALAGANCHI APARTMENTS, SOMVARPET, TILAKWADI, **BELGAUM - 590 007**, Tel.: 469 139 ● **CUSTOMER RELATION CENTRE**, 96, 4th MAIN, 5th CROSS ROAD, SARASWATHIPURAM, **MYSORE**, Tel.: 342 437 ● **CUSTOMER RELATION CENTRE**, MANGALA ARCADE, BOLAR MAIN ROAD, NEAR MANGALA DEVI TEMPLE, **MANGALORE - 575 001**, Tel.: 442 924 / 425 445 ● **CUSTOMER RELATION CENTRE** SRINIVAS NILAYA C/O THIRUMALA AGENCIES G.S.K.M. ROAD **SHIMOGA - 577 202** Tel.: 77391 ● **CUSTOMER RELATION CENTRE** 853/2, TRISHUL TALKIES ROAD KB EXTENSION **DAVANGERE 577 002** Tel.:33982

* **R.S.T.L.**: Hospet, Gulbarga, Raichur, Haveri, Bijapur, Dharwad, Puttur, Udupi, Kundapur, Bhatkal, Karwar, Sirsi, Hassan, Chickmangalur

KERALA

● **CUSTOMER RELATION CENTRE** BLOCK "A", THARAKANDAM ESTATE, KURISUPALLY ROAD, RAVIPURAM, **COCHIN - 682 015**, Tel.: 383 536 / 537 / 538 / 539 (FAX) 381287 ● **CUSTOMER RELATION CENTRE** SIX STAR BUILDINGS, OPP PARAYANCHERI BUS STOP, MAVOOR ROAD, **CALICUT** Tel.: 740 858, 743 502 ● **CUSTOMER RELATION CENTRE** CHETTIPEEDIKA PALLIKUNNU P.O. **KANNUR - 4** Tel.: 766 581 ●**CUSTOMER RELATION CENTRE** NEAR KHADI BHAVAN, KELOTH, **PAYYANNUR** Tel.: 509511 ● **CUSTOMER RELATION CENTRE** TC 28 / 943 (43/1259), KALPALATHIKA, KPC BUILDING, PUNNAPURAM ROAD, KAITHAMUKKU, **TRIVANDRUM - 695 023** Tel.: 465 426, 462 924 ● **CUSTOMER RELATION CENTRE** AMC IX/528 BRAHMI NIVAS PALACE ROAD **ATTINGAL, TRIVANDRUM** Tel.: 629 368 ● **CUSTOMER RELATION CENTRE** NO. 655, OZEES BHAVAN PUTHUPALLI ROAD MUTTAMBALAM PO. KANJIKUZZHI **KOTTAYAM - 4** Tel.: 575 446, 575 336 ● **CUSTOMER RELATION CENTRE** TC2/1862, 'JAYASREE' PARAKKOTT LANE, PATTURAIKKAL, **TRICHUR - 1**, Tel.: 337667, 334180 ● **CUSTOMER RELATION CENTRE** 16/673, SRIRAM NIWAS KUNNATHUR MEDU **PALLAKAD 678 013** Tel.: 880147 ● **CUSTOMER RELATION CENTRE** ARYANS WAVE LAL BHAVAN, OPP.MANORAMA, KADAPPAKADA, **KOLLAM** Tel.: 765 721, 743 701

* **R.S.T.L.**: Mavelikkara, Alappuzha, Parur, Perumbavoor, Thirur, Kalpetta, Kasarkode, Thalasserry, Thirumbadi, Thaliparamba, Kanchangad, Kondoty, Vadakara, Ponnani, Pilathara, and Malapuram Balarampuram, Nedumangadu, Varkkala, Venjaramoodu, Chalakudy, Kunnamkulam, Perinjanam, Shornoor

MADHYA PRADESH

● **CUSTOMER RELATION CENTRE** 'OASIS BUILDING', 1st FLOOR 20/22, YESHWANT NIWAS ROAD, NEAR RANI SATI GATE **INDORE - 452 003** Tel.: 530 146 / 679 (FAX) 242 027 ● **CUSTOMER RELATION CENTRE** 74, ZONE - 1, GROUND FLOOR MAHARANA PRATAP NAGAR **BHOPAL - 462 001**, Tel.: 558 192, 554 679 ● **CUSTOMER RELATION CENTRE** 864, NAPIER TOWN NR. UNION BANK OF INDIA JABALPUR HOSPITAL ROAD **JABALPUR - 482 001** Tel.: 410 621 ● **CUSTOMER RELATION CENTRE** BEHIND HOTEL PAYAL GOVIND NAGAR, PANDRI **RAIPUR - 429 001** Tel.: 426 961 / 62, (FAX) 426 962 ● **CUSTOMER RELATION CENTRE** MIG 183, MADHAV NAGAR JHANSI ROAD **GWALIOR - 474 002** Tel.: 428 513

* **R.S.T.L.**: Ujjain, Ratlam, Itarsi, Satna, Chhindwara, Bilaspur, Ambikapur, Bhilai, Korba, Sagar

MAHARASHTRA

● **CUSTOMER RELATION CENTRE** 38/40, APOLLO INDL. ESTATE, OFF MAHAKALI CAVES ROAD, ANDHERI (EAST), **MUMBAI - 400 093**, Tel.: 838 28 10, (TELEFAX) 835 0433 ● **CUSTOMER RELATION CENTRE** 422, NAVBHAVANA PREMISES 6, GROUND FLOOR VEER SAVARKAR MARG OPP KISMAT TALKIES PRABHADEVI **MUMBAI 400 025** Tel.: 437 6602 / 6563 / 6551 / 6720 / 1124 ● **CUSTOMER RELATION CENTRE** 1,2 ANANT KRUPA BUILDING, GHODE KHOT AALI, OPP DAKSHINMUKHI HANUMAN MANDIR NEAR GANESH TOWER, AGRA ROAD KALYAN (WEST) **THANE - 207 874**,Tel.: 20 7873 / 74 ● **CUSTOMER RELATION CENTRE** SHEETAL 5, GROUND FLOOR, NAVGHAR ROAD, VASAI (E) **THANE**, Tel.: 390447, 391443 ● **CUSTOMER RELATION CENTRE** 31, AKSHAY COMPLEX, OFF DHOLE PATIL ROAD, BEHIND HOTEL REGENCY, **PUNE - 411 001**, Tel.: 612 89 15 / 612 81 56 / 612 14 64 (FAX) 612 30 75 ● **CUSTOMER RELATION CENTRE** MAJGAONKAR SADAN 81, HILL ROAD, RAM NAGAR **NAGPUR - 440 010** Tel.: 530 900, 536 208 (FAX) 527 864 ● **CUSTOMER RELATION CENTRE** OPP.SHIVAJI HIGH SCHOOL KOKADPURA **AURANGABAD - 432 005** Tel.: 35 75 79 ● **CUSTOMER RELATION CENTRE** NEAR HOTEL AYODHYA BALKRISHNA CHAMBERS, KAWALA NAKA, **KOLHAPUR 416 001** Tel.: 652494 ● **CUSTOMER RELATION CENTRE** 1/14, RAJWADA COLONY NEAR PATWARDHAN HIGH SCHOOL **SANGLI - 416 416** Tel.: 3222 42 ● **CUSTOMER RELATION CENTRE** SANDESH BUILDING, 1ST FLOOR OPP.GOKHALE PARK, CHINCHWAD THERGAON ROAD, CHAPHEKAR CHOWK **CHINCHWAD, PUNE 411 033**, Tel.: 410 1485 ● **CUSTOMER RELATION CENTRE** V.R. RAWAL BUNGALOW, B4, TIDKE COLONY BEHIND ST. FRANCIS HIGH SCHOOL **NASIK 422 003** Tel.: 312 689 ● **CUSTOMER RELATION CENTRE** 1 & 4, CARITAS COMPLEX OPP. S.B.I. REGIONAL OFFICE ST. INEZ, **PANAJI , GOA - 403 001** Tel.: 222 736 / 221 099 ● **CUSTOMER RELATION CENTRE** 212, GOKULPETH **NAGPUR** Tel.: 561 401 ● **CUSTOMER RELATION CENTRE** 3, DHANASHREE APTS., BHAU COLONY RADHANAGAR, **AMRAVATI. 3**, Tel.: 661 689

* **R.S.T.L.**: Dahanu, Panvel/Uran, Raigad Aurangabad, Ahmednagar, Ratnagiri, Solapur, Latur, Nanded, Jalgaon, Dhule, Malegad (Taluka) Parbhani, Latur, Aurangabad, Ahmednagar (Only for B&W service.), Satara, Solapur (B&W), Pandharpur (Taluka), Sindhudurg, Ratnagiri, Chandrapur, Bhandara /Gondia, Wardha, Amravati /Yawatmal, Akola

ORISSA

● **CUSTOMER RELATION CENTRE** 10, SATYA NAGAR **BHUBANESHWAR - 751 007** Tel.: 520 758, 520 754, 514 939, (TELEFAX) 507 092 ● **CUSTOMER RELATION CENTRE** 29, MANORAMA MARKET **ROURKELA - 769 011**, Tel.: 450 7092 ● **CUSTOMER RELATION CENTRE** PLOT NO 3098 (P) HOLDING NO. 692/B/3/1 BAHAR BISHINATAR , LINK ROAD **CUTTACK** ● **CUSTOMER RELATION CENTRE** PLOT NO. 846/1904, UNIT NO 4 NEAR LADIES JAIL **SAMBALPUR** Tel.: 404 871 ● **CUSTOMER RELATION CENTRE** GANDHI NAGAR, 1ST LINE, PLOT NO 375/1 **BEHRAMPUR** Tel.: 221 574

* **R.S.T.L.**: Rourkela, Baleswar, Anugul, Jeypur

RAJASTHAN

● **CUSTOMER RELATION CENTRE** A-125-127, SUBHASH NAGAR SHOPPING CENTRE JOTHWARA ROAD, **JAIPUR - 302 016** Tel.: 280 660, 280 951, 280 952, (FAX) 280 936 ● **CUSTOMER RELATION CENTRE** GULAB SINGH BUILDING 1st FLOOR 11th CHOPSANI ROAD NEAR BOMBAY MOTORS **JODHPUR** Tel.: 440 413 ● **CUSTOMER RELATION CENTRE** PLOT NO. 2, TORAN BAVARI NR. MEWAR MOTORS, **UDAIPUR - 313 001** Tel.: 411 548 ● **CUSTOMER RELATION CENTRE** OPP.STATE BANK OF BIKANER AND JAIPUR, LOHAGAL ROAD **AJMER** Tel.: 632548

* **R.S.T.L.**: Kota, Bikaner, Sriganganagar, Hanumangarh, Bharatpur, Sikar, Falna, Chittorgarh

TAMILNADU

● **CUSTOMER RELATION CENTRE** ONIDA HOUSE, 18, 4TH LANE, OFF. NUNGAMBAKKAM HIGH ROAD, NUNGAMBAKKAM **CHENNAI - 600 034**, Tel.: 826 70 43/44/45, 8283172/73/74, 8273713, 8236347/8236348, 8265642 (FAX) 8232739 ● **CUSTOMER RELATION CENTRE** 10, VENKATRAMAN STREET KAMALA IIND STREET CHINNACHOKKIKULAM **MADURAI 625 002**, Tel.: 530 833, 533 033, (FAX) 531 684 ● **CUSTOMER RELATION CENTRE** 10, B.K.R. NAGAR, SATHY ROAD, **COIMBATORE - 641 012**, Tel.: 522 892 / 527 314 / 522 942(MKTG.), (FAX) 522 902 ● **CUSTOMER RELATION CENTRE** 33, ANNAMALAI GOUNDER NAGAR GANDHIJ STREET, VEERAPPAN CHATRAM **ERODE - 638004** Tel.: 227 211 ● **CUSTOMER RELATION CENTRE** 182, VALIPALAYAM MAIN ROAD AMMA TOWERS **TIRUPUR 641 602** Tel.: 235076 ● **CUSTOMER RELATION CENTRE** 66 A / 10, D.D.R. PLAZA, BABUJI NAGAR, NEAR HOTEL ARYAS, **TIRUNELVELI - 627 001** Tel.: 330 833, 331 252 **CUSTOMER RELATION CENTRE** NO: 5D, PHILIP STREET, KRISHNAN KOIL P.O. **NAGERCOIL**, Tel.: 221223 ● **CUSTOMER RELATION CENTRE** B - 6, RAJAJI SALAI SWARNAPURI, **SALEM 636 004** Tel.: 449 525, 443 237, 98430 19525 ● **CUSTOMER RELATION CENTRE** 3/1A, SOODAMANI STREET, NEAR: RANGA DEPT. STORE., **DHARMAPURI** Tel.: 62586 ● **CUSTOMER RELATION CENTRE** NO. 159, "SHANKAR ILLAM", ESWARAN KOIL STREET **PONDICHERRY - 605 001** Tel.: 342 467 ● **CUSTOMER RELATION CENTRE** 46,ARCOT ROAD **VELLORE 632 004** Tel.: 235 964, 235 946 ● **CUSTOMER RELATION CENTRE** B-31, RAMALINGA NAGAR, FIRST MAIN ROAD NEAR POST OFFICE, WORAIYUR **TRICHY - 620 003**, Tel.: 775 133, 770 433 ● **CUSTOMER RELATION CENTRE** PLOT NO. 2841/2 IRUDHAYAPURAM POST OFFICE ROAD **THANJAVUR - 613 001** Tel.: 371 729 ● **CUSTOMER RELATION CENTRE** TATIYA COMPLEX, 393 BAND LANE NEXT TO LIBERTY THEATER **OOTACAMUND, NILGIRIS DISTRICT** Tel.: 450 499 ● **CUSTOMER RELATION CENTRE** NO. 55, VISWASAPURI, 1st MAIN STREET, GNANAOLI PURAM, **MADURAI 620 016** Tel.: 604 340

* **R.S.T.L.**: Changalpet, Pollachi, Virdhunagar, Rajapaliyam, Ramnathpuram, Kovilpatti, Tuticorin, Hosur, Krishnagiri, Namakkal, Karur, Attur, Cuddalore, Tiruvannamalai, Perabalur, Pudkottai, Nagapattinam, and Thiruvaur

UTTAR PRADESH

● **CUSTOMER RELATION CENTRE** A-21, SECTOR - B ALIGANJ **LUCKNOW - 226 020** Tel.: 323 306, 323 044, 377 971, 335 764, (FAX) 371 056 ● **CUSTOMER RELATION CENTRE** BABA NAKKA SHAH ROAD, OLD SADAR CHUNGI DHARAMSHALA BAZAR **GORAKHPUR 273 001** Tel.: 346126 ● **CUSTOMER RELATION CENTRE** D-58/19-A-3, NEAR G.M.GUEST HOUSE CHURCH COMPOUND SIGRA **VARANASI - 221 010** Tel.: 220 588, 224 560, (FAX) 321 342 ● **CUSTOMER RELATION CENTRE** 40, SAROJININAI DU MARG FACING MUIR ROAD NEAR PRESIDENCY **ALLAHABAD - 211 001** Tel.: 621 338 ● **CUSTOMER RELATION CENTRE** 16/40A, CIVIL LINES **KANPUR - 208 001** Tel.: 304 458, 305 067 ● **CUSTOMER RELATION CENTRE** COTTAGE NO 18, JHANSI HOTEL **JHANSI** Tel.: 472 634 ● **CUSTOMER RELATION CENTRE** 41/4A/F9, FRIENDS TOWER SANJAY PLACE **AGRA - 282 001** Tel.: 523 067 ● **CUSTOMER RELATION CENTRE** C-39, 1st FLOOR. BUTLER PLAZA **BAREILLY - 243 004** Tel.: 558 598 ● **CUSTOMER RELATION CENTRE** 88/1, TAGORE VILLA CHAKRATHA ROAD, **DEHRADUN - 248 001** Tel.: 652 182

* **R.S.T.L.**: Faizabad, and Meerut

WEST BENGAL

● **CUSTOMER RELATION CENTRE** AMAR JYOTHI APARTMENTS, 1st FLOOR, 10, BELVEDERE ROAD OPP. BHAVANI BHAVAN ALIPORE **CALCUTTA - 700 027** Tel.: 448 3045 / 46 / 47, (FAX) 448 3072 ● **CUSTOMER RELATION CENTRE** S.B.GORAI ROAD HILL NEW PARK OPP. ST. MARY GORETTY SCHOOL **ASANSOL - 713 304** Tel.: 9832180834 ● **CUSTOMER RELATION CENTRE** 87, RAJA RAM MOHAN ROY ROAD **SILIGURI - 734 401** Tel.: 426 653 ● **CUSTOMER RELATION CENTRE** 195, BARASAT ROAD **BARRACKPORE** Tel.: 560 0625, 561 3897

* **R.S.T.L.**: Malda, Baharampur, Ranaghat, and Habra

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