

READ FIRST!

Kensington®

SmartSockets® Portable Surge Protector User Manual



Congratulations!

Your new Kensington SmartSockets Portable Surge Protector is highly efficient for notebook computers.

Please read this short manual to learn valuable information about the proper use of your Kensington SmartSockets Surge Protector. Register your Kensington SmartSockets Surge Protector on line at www.kensington.com

Important: Safety Information



Warnings: This manual contains important safety and operating instructions for your Kensington SmartSockets Portable Surge Protector. Please carefully read this section to reduce the risk of injury, and pay attention to the following:

- This product is designed for use in countries with US style plugs and 120V, 60Hz electrical power.
- Telephone surge protection is not for use with ISDN or digital telephone lines.
- Do not install during a lighting storm! To reduce the risk of electrical shock, use only indoors in dry location.
- Prior to installing your Kensington SmartSockets Surge Protector, turn off and unplug all equipment to be protected.
- The Kensington SmartSockets Surge Protector is designed to be used with computer equipment only. Any other use is not recommended.



Features




When you plug your equipment into the Kensington SmartSockets Surge Protector, you can be sure its advanced multistage surge suppression circuitry is working to protect your equipment from dangerous surges, spikes and EMI/RFI line noise. Its tough features, such as MOVs (metal oxide varistors) quickly react in the event of a surge to absorb the excess energy that might damage your system and data.

The features are:

- Surge protection for notebook computers anywhere you go
- Built in telephone splitter provides two telephone outlets
- Warning light
- Telephone/Modem/Fax/Splitter Protection
- 210 Joules, 400 Clamping Voltage, fax/modem protection
- Lifetime product warranty and up to \$10,000 in connected equipment replacement warranty

The Modem Protection Feature of your SmartSockets Portable Surge Protector

Now, instead of running a connection directly from your modem or fax machine to the wall jack, you will pass the connection through the Kensington SmartSockets Surge Protector for continuous protection. The circuitry is designed to work only if the correct IN  and OUT  jacks are used, so be sure to carefully follow the steps below (the protection circuits are not bi-directional).

1. Connect one end of your existing phone cable to the phone jack on your modem or fax machine. Connect the other end to the Kensington SmartSockets Portable Surge Protector jack labeled  or .
2. Now connect one end of the phone cable to the Kensington SmartSockets Portable Surge Protector jack labeled , and plug the other end into the wall jack.

Your Kensington SmartSockets Surge Protector requires that you have a properly grounded outlet for the protection to work.

The green light comes on when your Kensington SmartSockets Portable Surge Protector is plugged into an outlet that's properly grounded and actively protecting your equipment. If the light is out or has turned red, and the unit is turned on, the surge protector has sustained damage and you will need to replace it.

**Your Kensington SmartSockets Surge Protector is designed to handle equipment with maximum current of 15 amps. To determine the combined maximum current demands of your system, add up the amp rating listed for each component you plug into the Kensington SmartSockets Surge Protector.*

Technical Support

Technical support is available to all registered users of Kensington products. There is no charge for technical support except long distance charges where applicable. Technical Support Contact information can be found on the inside back cover of this manual.

Technical Support Tips

- You may find the answer to your problem in the Frequently Asked Questions (FAQs) in the Support area of the Kensington Web site <http://www.kensington.com>.
- Call from a phone where you have access to your computer.
- Please be prepared to provide the following information:
 - Name, address and telephone number
 - The name of the Kensington product
 - Make and model of your computer
 - Your system software and version
 - Symptoms of the problem and what led to them

Limited Lifetime Warranty Terms

Limited Surge Suppressor Warranty

Kensington warrants to the original purchaser ("purchaser") of this surge suppressor, for the useful life¹ of this surge suppressor, that the surge suppressor shall be free of defects in materials or workmanship, and that Kensington will repair or replace (with a comparable replacement that meets or exceeds the specification of this surge suppressor), at its option, any defective Kensington surge suppressor. Kensington reserves the right, before having any obligation under this limited warranty, to inspect the damaged Kensington surge suppressor, and all costs of shipping the Kensington surge suppressor to Kensington for inspection shall be borne solely by the purchaser. **In order to recover under this limited warranty, Purchaser must make claim to Kensington within 60 days of occurrence, and must present acceptable proof of original ownership (such as original receipt, warranty card registration, on-line registration, or other documentation Kensington deems acceptable) for the surge suppressor.**

Limited Connected Computer Equipment Warranty

For the models of surge suppressors listed below, Kensington warrants to the original purchaser ("purchaser") of the surge suppressor, for the useful life¹ of the surge suppressor, that Kensington will repair or pay to replace (with a comparable replacement that meets or exceeds the specifications of the damaged computer equipment), at its option, any computer equipment which is damaged by a transient voltage surge (**not including a surge caused by a lightning strike**) (an "Occurrence"), while properly connected through the Kensington surge suppressor to a properly wired AC power line with protective ground. Kensington will spend to repair or pay to replace the damaged connected computer equipment, at Kensington's option, an amount equal to the fair market value of the damaged computer equipment at the time of the Occurrence, up to the maximum amount listed below ("Warranty Limit") for the specified surge suppressor model:

Warranty Limits:

Name	Model No.	Joules	Maximum
SmartSockets	62635:		\$10,000

Kensington shall determine the fair market value of the damaged connected computer equipment based upon the used computer equipment value as determined by the Boston Computer Exchange's then-current price list, or as determined by the fair market value listed in the most recent edition of Orion Blue Book, or an equivalent to the Boston Computer Exchange or Orion Blue Book.

"Computer equipment," as used herein, means a device designed primarily for the processing or storage of digital data, such as computers, monitors, printers, disc drives, and telefax machines. By way of illustration and not by limitation, "computer equipment" does not include televisions (digital or analog), copiers, refrigerators, air conditioners or household appliances. Kensington retains the sole discretion to decide whether a particular product is or is not "computer equipment" within the terms of this warranty.

Kensington reserves the right, before having any obligation under this warranty, to inspect the damaged Kensington surge suppressor, the damaged connected computer equipment, and the site where the damage occurred. All costs of shipping the surge suppressor and the damaged connected computer equipment to Kensington for inspection shall be borne solely by the purchaser. Kensington reserves the right to negotiate the cost of repairs with any shops that it may choose to make repairs. If Kensington determines, in its sole discretion, that it is impractical to ship the damaged computer equipment to Kensington, Kensington may designate, in its sole discretion, a computer equipment repair facility to inspect and estimate the cost to repair such computer equipment. The cost, if any, of shipping the computer equipment to and from such repair facility, or having the repair facility travel to inspect the computer equipment and of such estimate shall be borne solely by the purchaser. Purchaser must keep damaged computer equipment available for inspection until the claim is finalized. **In order to recover under this warranty, Purchaser must make claim to Kensington within 60 days of occurrence, and must**

present acceptable proof of original ownership (such as original receipt, warranty card registration, on-line registration, or other documentation Kensington deems acceptable) for the surge suppressor and proof of ownership Kensington deems acceptable for any damaged computer equipment.

If Kensington is paying the purchaser the fair market value of the damaged computer equipment, purchaser agrees to deliver, and convey all rights of possession, title and interest in, the damaged connected computer equipment to Kensington, at purchaser's sole expense.

¹All surge suppressors have a limited useful life. Metal oxide varistors ("MOVs") inside the suppressor slowly degrade over time as they absorb excess energy from the power source. If the green protection light on your surge suppressor is no longer lit when plugged into an energized power source, then the MOVs have degraded to the point where the suppressor will no longer conduct electricity or protect any connected equipment from surges. When that occurs, the suppressor has reached the end of its useful life and must be replaced in order to provide surge protection to the

connected equipment. (Some models of surge suppressors are also equipped with an auditory signal that the suppressor has reached the end of its useful life.) This is not a defect in material or workmanship, and is not covered under this limited warranty. MOVs vary in size and durability based upon the specific model of surge suppressor. The joules rating is an indicator of the relative size and durability of the MOVs. The larger the joules rating, the greater the size and durability of the MOVs.

Warranty Exclusions

The above limited warranties do not apply if Kensington determines, in its sole discretion, that the:

- 1) **Purchaser has failed to make his or her claim to Kensington within 60 days of the occurrence;**
- 2) Purchaser fails to produce acceptable proof of original ownership (such as original receipt, warranty card registration, on-line registration, or other acceptable documentation) for the surge suppressor and acceptable proof of ownership of any damaged connected computer equipment;
- 3) Claimant is not the original purchaser of the surge suppressor;
- 4) Purchaser is not the owner of damaged connected computer equipment;
- 5) Surge suppressor has been improperly installed, including, but not limited to:
 - a) not being plugged directly into the power source, but instead “daisy chained” together in serial fashion with other power strips, UPS, other surge protectors or extension cords;

- b) being plugged into a "three prong" adapter that was not properly grounded;
- 6) Surge suppressor was repaired improperly, altered, modified or tampered with in any way;
- 7) Damage to the surge suppressor or connected computer equipment did not result from the occurrence;
- 8) No occurrence in fact took place;
- 9) Damage to the surge suppressor or connected computer equipment resulted from:
 - a) normal wear and tear, erosion, or depletion of the surge suppressor;
 - b) immersion or exposure to water;
 - c) lightning, flood, earthquake, or other acts of God;
 - d) low voltage disturbances (i.e. brownouts or sags);
 - e) surges through phone, cable or DSL lines (unless the phone, cable or DSL line was also properly connected to the surge suppressor); or
 - f) war, vandalism, or theft.
- 10) Connected computer equipment was not used under normal operating conditions or in accordance with any applicable warnings or instructions for proper installation, use and maintenance;
- 11) Repair or replacement of the connected computer equipment is covered under a another warranty applicable to the equipment; or
- 12) Repair of, or replacement or payment for, the damaged connected equipment is covered under purchaser's homeowner, commercial, renter or other insurance, except as follows:
 - a) If the applicable insurance has a deductible, then this limited warranty will apply to the amount of the deductible;
 - b) If there is damage covered under this limited warranty that exceeds the policy limits of the applicable insurance, then this limited warranty will apply to the amount of the damages in excess of the insurance policy limits;
 - c) In no case will the total liability of Kensington for the insurance policy deductible and for damages in excess of the insurance policy limits exceed the Warranty Limit for this product.

DISCLAIMER OF WARRANTY

THE LIMITED WARRANTY DESCRIBED HEREIN IS YOUR SOLE REMEDY. TO THE EXTENT PERMITTED BY LAW, KENSINGTON DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY

EXCEPT TO THE EXTENT OF REPAIRING OR REPLACING THE SURGE SUPPRESSOR AND REPAIRING OR PAYING THE FAIR MARKET VALUE OF DAMAGED CONNECTED COMPUTER EQUIPMENT AS EXPRESSLY STATED IN THE LIMITED WARRANTY DESCRIBED HEREIN, KENSINGTON SHALL NOT BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR OTHERWISE, INCLUDING LOST REVENUES, LOST PROFITS, LOSS OF USE OF SOFTWARE, LOSS OR RECOVERY OF DATA, RENTAL OF REPLACEMENT EQUIPMENT, DOWNTIME, DAMAGE TO PROPERTY OTHER

THAN CONNECTED COMPUTER EQUIPMENT, AND THIRD-PARTY CLAIMS, ARISING OUT OF ANY THEORY OF RECOVERY, INCLUDING STATUTORY, CONTRACT OR TORT. NOTWITHSTANDING THE TERM OF ANY LIMITED OR IMPLIED WARRANTY, OR IN THE EVENT THAT ANY LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL KENSINGTON'S ENTIRE LIABILITY EXCEED THE WARRANTY LIMIT FOR THIS PRODUCT. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.

Warranty Claim Procedure

To file a claim under this Limited Lifetime Warranty, you must notify Kensington **within 60 days of the occurrence** as follows:

1. Contact Kensington Technologies, 2000 Alameda de las Pulgas, Second Floor, San Mateo CA, 94403. At 800-235-6708, or 650-572-2700. You must have the surge suppressor with you when you call and be prepared to provide the following information:
 - a. The method by which you connected the surge suppressor to the power source;
 - b. The computer equipment that was connected to the surge suppressor at the time of the occurrence;
 - c. The computer equipment that was damaged during the occurrence and the extent of the damage;

- d. The date of the occurrence;
 - e. Where and when you purchased the surge suppressor.
2. The Kensington Customer Service Representative will then instruct you on how to forward your proof(s) of ownership, suppressor and any connected computer equipment in order to proceed with your claim.

Contacting Kensington

Troubleshooting information and answers to frequently asked questions are available 24 hours a day on the Kensington Web site at **support.kensington.com**.

Support by Telephone

Technical Support is available by telephone.
Please visit **www.kensington.com** for hours.
US 800-235-6708 or 650-572-2700
Fax 650-572-9675
Canada 800-535-4242
Mexico 52(55)5384-0620



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