

Zebora YSW10 Wireless Camera

Quick Setup Guide

Email: support@zeboragroup.com



Cellphone/Tablet Setup

*Must be the first step to connect the camera with Wi-Fi.

1. Make sure your cellphone/tablet is connected with Wi-Fi.
2. Search “**Yoosee**” App from Apple Store (for iOS user) or Play Store (for Android user) and install in your cellphone/tablet. Register an account and log in. (Other android users, just go to www.zeboragroup.com “Download Center ” to download the “software for android”)
3. On the top right corner, click “+” and choose “Smartlink”. Now plug in your camera and wait for 20 sec until **you hear “Di-Di-” from the camera (Must hear the voice before next step). Click “Next”.**
4. Manually input the Wi-Fi password correctly (*in case, if you choose the default wireless password, make sure to delete an empty space at the end). Click “Next”.
5. You will hear “Ding” once the camera detects the Wi-Fi. About 25 sec, “Setting Success” pops up. Click “Ok”, and camera ID pops up.
6. Please input camera password “**123**”. Click “Save”. Your camera now is connected to Wi-Fi. Click image icon to play video. Swipe the screen to control the camera remotely.

**If the Wi-Fi connection failed, reset the camera: press the reset button for 5 sec. After 30 sec, you will hear “Di-Di-”, then repeat step 3 to 6.

Multiple Cellphones/Tablets Setup

*Must use one Yoosee account for one device only.

Once your camera has been connected to Wi-Fi:

1. You must register another Yoosee account for second device.
2. Log in Yoosee account in second device:

* If the device connects with the same Wi-Fi as the camera.

“Discover 1 new device” pops up, click it and input the **camera password** (If you don't reset password, it is “123”). Click “Save” to add the camera to your Yoosee device list.

* If your device does not connect with the same Wi-Fi as the camera.

You can click “+” on the top right corner, choose “Manual” to add the camera. Input a camera name you like in the first line; and input the camera ID (located at the bottom) in second line and **camera password** last line. Click “Save” to add the camera to device list.

If it shows “Offline” when you open the app in your daily use:
Please pull the “device list” page and hold (until you see “loading”) for seconds to refresh it.

Video Record Setup

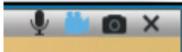
For Cellphone/Tablet

*You need to have a micro SD card, it supports up to 64GB.

1. Insert the SD card into the slot behind the camera.
2. Open “Yoosee”, click the camera name, and “ **Playback, Settings, Edit** ” pops up:
3. Click “**Settings**” >>Date and Time. Set the camera “date and time” to your local date and time, click “Apply”; Set the “Timezone” to your local timezone (refer to Page 9), click “Apply”. Go to “Storage info” to “Format/Erase SD card”.
4. Remove the SD card and insert again (**Very important step**).
5. Click “**Settings**”>>Record Settings”, turn on “Record Switch”.
6. Click “**Playback**”, you can play the recorded videos after 30~60 min (Video will be saved automatically in “Playback” every 30 min).

For PC

*No micro SD card needed for recording.

1. Log in CMSClient, click  and change the “File Save Path” for video recorded. Find the file where you saved the videos and play.
2. On the top panel of the video screen, you can choose the icon  for “talking, recording, snapshot” (from left to right).

Motion Detection Setup

Open “Yoosee”, click camera name, “**Playback, Settings, Edit**” pops up:

Click “**Settings**”. Turn on “Receive Alarm” and “Motion Detection”. If you need camera alarm, turn on “Buzzer”. Go back to device list, click  and switch to . Now motion detection has already set up.

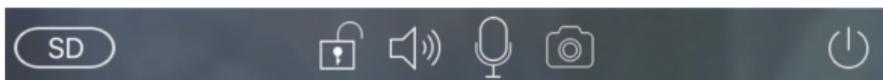
*  alarm;  disalarm.

Camera Password Change Setup

Go to Settings >> Security Settings>>Admin Password to set up a new password for your camera (Highly recommend)

Two-way audio

In your real-time video streaming, you will see the lower banner



*Press and hold  for talking

Troubleshootings

Part 1: About Network Connection

Q: why it shows “offline” when I open the App?

- A: 1. Check if your camera is plugged in or Wi-Fi is connected .
2. Pull the “device list” page and hold for seconds to refresh the page.
3. Delete the camera, and manually add the camera again.

Q: Why I cannot connect the camera to Wi-Fi in camera setup?

- A: 1. Make sure you input the correct wireless password;
2. Check if your router is 2.4 GHz but not 5.0 GHz, this device only supports 2.4 GHz. If your router is 2.4 GHz and 5.0 GHz switchable, contact your router carrier to turn off 5.0 GHz.
3. Make sure you start to connect Wi-Fi during the beep “Di-Di-”;
4. If the above steps still don't work, please reset and reconnect your camera. Please also refer to Page 2 of Wi-Fi connection.

Q: After connect with my second cellphone to the camera, why does one of the cellphones show “offline”, or “ID busy”?

- A: Both of the cellphones may share the same account to login, make sure one cellphone/tablet should use one account. Please go to Account Login page to register a new account. If you see “error 6” during registration, it means that the account has been taken.

Q: There is a red exclamation mark  I cannot connect to camera.

A: Click the icon, if it becomes  then you can connect to the camera.
But if it shows **Device password error**, click camera name and choose “Edit”, input the correct camera password (If you don’t reset password, it is “123”); if it shows **Network error**, reset your router. (When you see Network error, it is because too many wireless networks interfere while lots of devices are using the Wi-Fi. The wireless may exist around your area.)

Part 2: About SD Card Video Recording

Q: I format the SD card, why I cannot turn on “Record Switch”?

A: 1. Format the SD card on cellphone/tablet Yoosee (Settings>>Storage info >>format/erase SD card). Make sure SD Remainder Capacity is not “zero”.
2. **You should remove the SD card and insert again. The record light should be on before you turn on the** “Record Switch”. (if you still cannot turn on “record switch”, just eject and insert the card again).
3. or you can keep the card in the slot, but unplug the camera and plug in again. Then you can turn on “Record Switch”.

Q: Why I cannot find the recorded video in “Playback”?

A: You should Set the camera time to your local time/date and zone (Setting >> Date and Time Settings). This will help you capture the video **synchronously** when you record videos. Here is Timezone for your reference.

Time zone in US &CAN	UTC Offset (Standard Time)	UTC Offset (Daylight Saving Time)
Newfoundland (NST)	UTC-3	UTC-2
Atlantic (AST)	UTC-4	UTC-3
Eastern (EST)	UTC-5	UTC-4
Central (CST)	UTC-6	UTC-5
Mountain (MST)	UTC-7	UTC-6 (*N/A for AZ)
Pacific (PST)	UTC-8	UTC-7
Alaskan (AKST)	UTC-9	UTC-8
Hawaii-Aleutian (HST)	UTC-10	UTC-9
Samoa (SST)	UTC-11	UTC-11
Chamorrow (ChST)	UTC+10	UTC+10
Time zone in EU	UTC+1	UTC+2

Q: My card is in the slot, why I cannot open “Storage info”?

A: Eject the SD card and insert again.

Q: The camera stop recording, and I can't format the card either on Yosee or computer, why?

A: It is probably that your SD card is defective.

Q: How can I delete the video if the SD card is full?

A: The SD card can be overwritten if it is full. You can also delete it manually. Turn off the “Record Switch” in “Record Settings”, then go to “Storage info” to “formart/erase SD card”.

Part 3: About PC Settings

Q: Can I play the video in SD card (in camera) through CMSClient on PC ?

A: Yes. Log in CMSClient using **remote login** mode. Click the “Playback” Icon. In “Record file type”, choose “remote record file”. Choose the camera where your SD card locates in. Input the begin and end recording time. Then click “Search”, and you can view the SD card records.

Q: I can log in CMSClient on PC, but I cannot connect to the camera.

A: 1. Make sure that you input the correct camera password.
2. If you cannot connect the camera, just choose another log in mode to add your camera.

Q: Why the camera is video recording when I start monitoring on CMS?

A: Just click  , and “Close” Auto start record when monitoring.

Part 4: About Camera Settings

Q: Why can't I change camera settings?

A: Please make sure your Yoosee can connect to the camera smoothly. Only if the camera and Yoosee's connection are in good condition, you can change the camera settings.

Q: How can I change the camera password?

A: You can change it in “Settings>>Security Settings>>Admin password”. You can also put a guest password. Some one who use the guest password can only view video but cannot change the camera settings.

Q: Where can I input camera password if showing “Device error”?

A: Click camera name to pop up “playback, settings, edit”. Click “edit” to input the correct password

Q: How can I side up the image if I install the camera on ceiling?

A: Just click “Settings>>Media Settings”, turn on “Images Reverse”.

About Zebora

Zebora Group Corp headquarters in Boston, MA, the brand owner of Zebora. Our business focuses on state-of-the-art household intelligent products, and our aim is to make your life easier and more intelligent.

We are developing cutting edge products on smart wireless IP cameras. The camera you ordered from Zebora is 1-year warranty. We are always with you until your camera is working well. Your satisfaction is our No. 1 priority. Our people, our product, you can count on.

If you have any questions, please feel free to contact us:

Email: Support@Zeboragroup.com

Phone: 1-978-905-9345 (EST 10AM-6PM)

Website: www.zeboragroup.com

