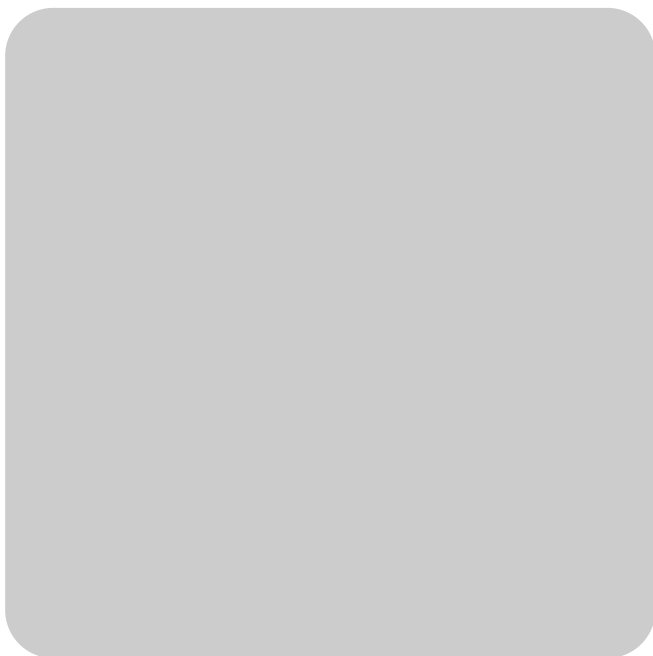




Designed for the real world

Instructions



WD440
WD420

GB

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English

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! Keep this instruction manual in a safe place for future reference. Should the appliance be sold, transferred or moved, make sure the instruction manual accompanies the washer dryer to inform the new owner as to its operation and features.

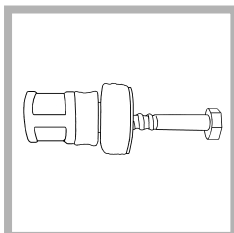
! Read these instructions carefully; they contain vital information on installation, use and safety.

Unpacking

1. Unpack the machine.
2. Check whether the washer dryer has been damaged during transport. If this is the case, do not install it and contact your retailer.

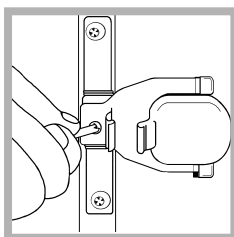
Remove the transit fixings

IMPORTANT: Follow these instructions to remove the TWO transit fixings (*see Description* for location).

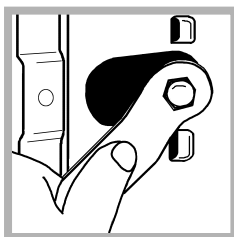


Situated one either side of the rear panel, BOTH transit bolts MUST be removed before use.

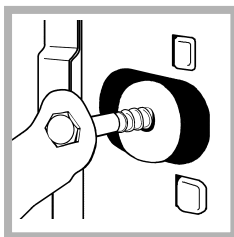
! Failure to do so may cause damage to your machine. It is important the transit bolt and spacer (*see pic*) come out intact.



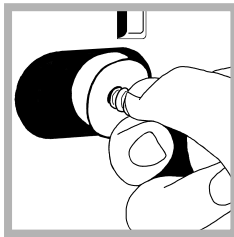
1. Use a crosshead screwdriver to remove the yellow plastic cover.



2. Unscrew the bolt using a 13mm spanner.



3. STOP when 3 threads can be seen.



4. Hold, slide and pull to remove.
5. For safety, replace both yellow plastic covers over the holes left by removing the two bolts.

- repeat steps 1 to 5 to remove the second transit bolt.

! Packaging materials are not children's toys.

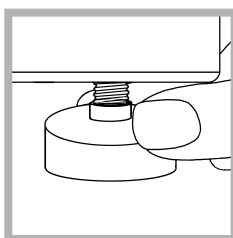
Levelling

Your machine will be noisy if the two front feet are not adjusted so that the machine stands firm and level.

! The inclination of the machine, measured on the top, must not exceed 2°.

1. Move your machine into its final location.

- Take care not to trap or kink the hoses.



2. Turn one or both front feet clockwise until the machine stands firm and level. The spring on each foot will stop them coming loose.

If it is placed on a fitted or loose carpet, adjust the feet in such a way as to allow enough room for ventilation beneath the machine.

Water connection

Connecting the water inlet hoses.

Remember, please use the new hoses supplied, fitted to the machine. Old hoses may cause leaks due to worn out washers or may split due to water pressure.

1. Before making connections to both hot and cold water supplies, allow the water to run freely from the supply tap until it is perfectly clear.
2. Connect the new fill hoses to the water supply taps:
 - Red or Grey hose end to Hot
 - Blue Hose end to Cold
3. Turn both supply taps on and check for leaks, tighten if necessary.

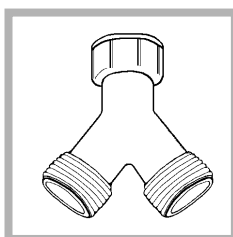
! Make sure there are no kinks or bends in the hoses.

! The water pressure at the tap must be within the values indicated in the Technical details table (*next page*).

! If the water inlet hoses are not long enough, contact a specialist store or an authorised serviceman.

! Always use new hoses.

! Check the water hoses at least once a year, replace any that are cracked as worn hoses could split under water pressure.



! If you have no hot water supply, a 'Y' piece adaptor is available from your local Hotpoint authorised Service Centre or by calling the Genuine Parts & Accessories Hotline (see KEY CONTACTS).

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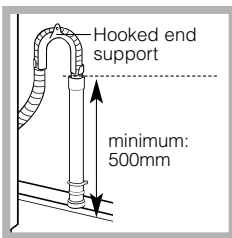
Drainage connections

We recommend one of the following:

! Although you may need to move the hooked end support along the grey drainage hose, DO NOT remove it.

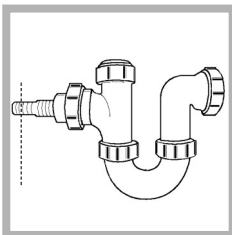
! Whichever drainage method you use, make sure that the hooked end support is fixed level to, or above the 'Plumbing Indicator Line' (*see Description*).

Standpipe method:

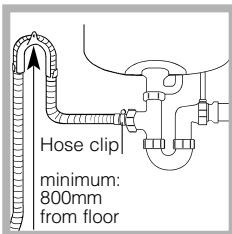


1. Make sure the standpipe height is a minimum 500mm from the floor.
2. Insert the drainage hose approximately 100mm into the standpipe.

Under sink method:



1. Cut off the blocked end of the under sink drainage unit.



2. Fix the hooked end support a minimum of 800mm from the floor.
3. Use a hose clip to securely attach the grey drainage hose end to the under sink drainage unit using a hose.

Electrical connections

Before plugging the appliance into the mains socket, make sure that:

- the socket is earthed and in compliance with the applicable law.
- the socket is able to sustain the appliances maximum power load indicated in the Technical Details table (*on the right*).
- the supply voltage is included within the values indicated in the Technical Details table (*on the right*).
- the socket is compatible with the machines plug. If this is not the case, replace the socket or the plug.

! The machine should not be installed in an outdoor environment, not even when the area is sheltered, because it may be very dangerous to leave it exposed to rain and thunderstorms.

! When the machine is installed, the mains socket must be within easy reach and should be connected to a suitable electrical supply.

! Do not use extensions or multiple sockets.

! The power supply cable must never be bent or dangerously compressed.

! The power supply cable must only be replaced by an authorised serviceman.

! The company denies all liability if and when these norms are not respected.

Technical Details

Models	WD440, WD420
Dimensions	59.5cm wide 85cm high 60cm deep
Capacity	from 1 to 6kg Wash from 1 to 5kg Dry
Electric connections	voltage 220/230 Volts 50Hz maximum absorbed power 1700W
Water connections	maximum pressure 1 MPa (10 bar) minimum pressure 0.05 MPa (0.5 bar)
Spin Speed	up to 1400 rpm - WD440 up to 1200 rpm - WD420
Control programmes according to IEC456 directive	programme D temperature 60°C - Wash run with a 6kg load - Dry run with 5kg & 1kg loads



This appliance is compliant with the following European Community Directives:

- 72/23/EEC & 93/68/EEC

(Low Voltage) and subsequent amendments.

- 89/336/EEC, 92/31/EEC & 93/68/EEC

(Electromagnetic Compatibility) and subsequent amendments.

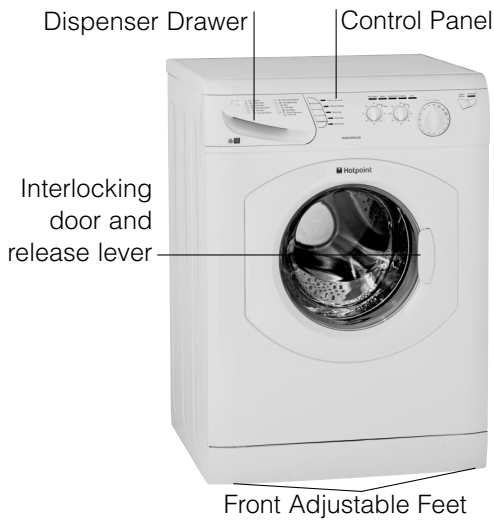
The first wash cycle

Once the appliance has been installed and before you use it for the first time, run a wash cycle without detergent and no laundry, setting the 95°C programme B without a pre-wash cycle. This will take approximately 2 hours 30 minutes to complete.

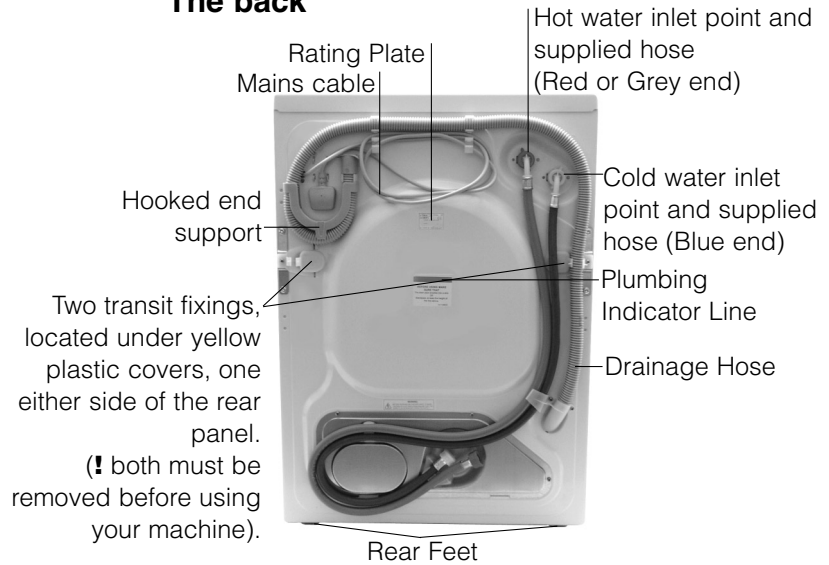
Washer Dryer Description



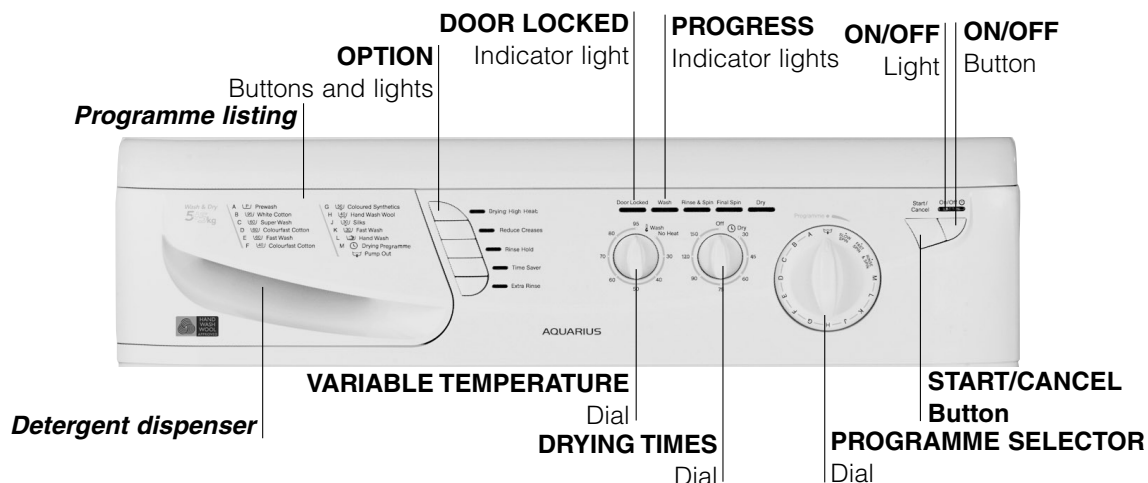
The front



The back



Control panel



Detergent dispenser: To add detergent and fabric softener (see *Detergents and Laundry*).

Programme listing: To consult a straightforward chart of the different programmes available.

PROGRESS Indicator lights: To find out which cycle phase is under way. The corresponding light for the cycle in progress is illuminated.

DRYING TIMES dial: To set the drying time. The knob stays still during the cycle. When the programme has finished, return the dial to its original setting.

OPTION buttons: To select the options available (see *Personalisation*).

OPTION lights: When an option is selected, the corresponding light is illuminated.

VARIABLE TEMPERATURE dial: To reduce the selected programmes wash temperature (see

Personalisation). When the programme has finished, return the dial to its original setting.

ON/OFF button: To turn the machine on and off.

ON/OFF light: Signals that the machine is in use or ready to select a programme

START/CANCEL button: To start the programme or cancel any incorrect settings.

DOOR LOCKED Indicator light: When lit your selected programme is in progress and the door cannot be opened. The door can be opened when the programme has finished and this light has switched off. This light will also flash to indicate the door has not been shut properly.

PROGRAMME SELECTOR dial: To select the programme you require. The knob stays still during the cycle.

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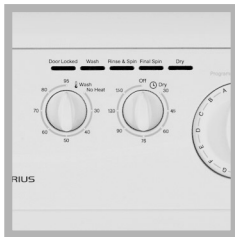
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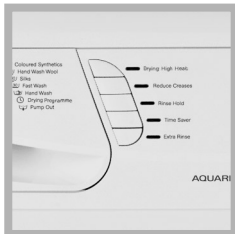
PROGRESS INDICATOR lights:



These will light up to indicate the progress of the selected programme.

When the programme is started the light corresponding to the first cycle is lit and as the programme progresses, successive lights will come on until the programme finishes.

OPTION buttons / lights:



When an option is selected, the corresponding light is illuminated.

- If the option selected is incompatible with the programme set, the button will flash and the option will not be enabled.
- If you set an option that is incompatible with an option selected previously, only the last option selected will be enabled.

DOOR LOCKED light:

This light will come on two seconds after the Start/Cancel button has been pressed and will stay lit throughout the programme.


If this light is on, the appliance door is locked to prevent it from being opened accidentally; to avoid any damage. Wait for the light to go out before you open the door.

! The DOOR LOCKED light will flash to indicate the door has not been closed properly and the selected programme will not start. Push the door shut until you hear the catch click, the DOOR LOCKED light will stop flashing and the selected programme will start.


Starting and Programmes


















On-Off / Selecting a programme

1. Switch the machine on by pressing the ON/OFF button , for 2 seconds. All the indicator lights will light up for a few seconds and the DOOR LOCKED indicator light will flash once.
2. Load your laundry into the machine and shut the door.
3. Add the detergent and any fabric softener (*see Detergents and Laundry*).
4. Turn the PROGRAMME SELECTOR dial to the required programme.
5. Select any options you require (*see Personalisation*).
6. If no drying cycle is required (ie. wash programme only) ensure that the Drying Times dial is set to 'Off'.
7. Press the Start/Cancel button for 2 seconds to start the programme.

To stop or change a programme

1. Press the Start/Cancel button for 2 seconds
 2. Select 'Pump Out'  on the programme selector dial.
 3. When the machine has finished emptying, turn the programme selector dial to the new programme required, you may need to add detergent (*see Detergents and Laundry*).
 4. Press the Start/Cancel button for 2 seconds to start the programme.
- ! If you cancel a hot wash programme, take care when removing the laundry, it might still be very hot.

IMPORTANT INFORMATION: The temperature of the incoming water supply, load size and selection of any Optional Wash Feature, ie. Time Saver, will affect the programme times*.

Programmes table	Wash label	Fabric	Temp. °C	Max. dry weight load	Approx. programme time*	Spin speed
A		Mixed Prewash	30	6kg	20 minutes	Slow
B		White Cotton & Linen without special finishes.	95	6kg	2 hours 30minutes	Fast
C		Super Wash White Cotton & Linen	60	6kg	2 hours 20minutes	Fast
D		Colourfast Cotton, Linen or Viscose without special finishes.	60	6kg	2 hours	Fast
E		Fast Wash Colourfast Cottons & Linen	60	5kg	1 hour	Fast
F		Colourfast Cottons, Linen & Viscose	40	6kg	1 hour 45minutes	Fast
G		Coloured Synthetics: coloured Nylon, Polyester, Acrylic and Cotton mixtures, Cotton or Viscose with special finishes, coloured Polyester and Cotton mixtures.	50	3kg	1 hour 10minutes	Slow
G		Acrylics: Acrylics and tri-acetate blends of these fabrics with Wool, Polyester and Wool blends. Set the wash temperature to 40°C using the Variable Temperature dial.	40	3kg	1 hour	Slow
H		Handwash Wool 	40	1kg	45minutes	Slow
J		Silks	30	3kg	55minutes	Gentle
K		Fast Wash	30	3kg	30minutes	Slow
L		Handwash	25	3kg	45minutes	Gentle
M		Drying Programmes	Options: select Drying High Heat for cottons.			
Rinse and Spin		Mixed		3kg	30minutes	Slow
Fast Spin		Cotton		6kg	15minutes	Fast
Slow Spin		Delicates		3kg	13minutes	Slow
Pump Out		All			2minutes	

WEIGHT OF WASH LOAD

Two examples of maximum wash loads for different types of fabric:

COTTON

- 2 Bath Towels
- 1 Hand Towel
- 6 Shirts
- 6 Blouses
- 1 Sets of Pyjamas
- 4 Items of Underwear

= 6kg

SYNTHETIC

- 2 Children's Dresses
- 4 Shirts
- 4 Blouses
- 1 Sets of Pyjamas
- 4 Items of Underwear

= 3kg



Handwash Wool Approved
The wool wash cycle on Hotpoint machines has been tested and approved by the Woolmark Company for washing garments labelled as "hand wash", provided that the garments are washed in accordance to the instructions issued by the manufacturer of this machine.'

Note: We recommend using a wool wash liquid when using Programme H.

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Reducing the temperature

Use the 'Variable Temperature' dial, to reduce programme wash temperature.
If you leave this dial on the maximum position (95), the actual wash temperature will be the maximum that is appropriate for the wash programme you have chosen.

- When the programme has finished, return the dial to its original setting.

Optional Features

Button selection:

1. press the button corresponding to the desired option, according to the table below.
2. the option is selected when the corresponding LED is illuminated.

Option table

Option	Effect	Comments	Available with programmes
Drying High Heat	Allows you to select HIGH heat for tumble drying.	Default is low heat.	B, C, D, E, F & M
Reduce Creases	Reduces wash action and spin speed.	Meaning less ironing for delicate clothes.	C, E, G plus Rinse and Spin
Rinse Hold	Clothes will be held in the final rinse water, keeping them fresh until you are ready to complete the programme.	Complete the final spin by pressing the Rinse Hold button when the light is flashing.	B, C, D, F, G, J plus Rinse and Spin
Time Saver	Reduces programme time.	Saves up to a third on the programme time.	B, D and G
Extra Rinse	Adds one extra rinse cycle.	For larger wash loads, to wash items for young children and people with sensitive skin. Remember - you will use more water than with a standard cycle.	B, C, D, E, F, G plus Rinse and Spin

Drying programmes

Independent drying only programme:

1. Remove the wet laundry and in drum dosing ball (if used) until the correct 'Drying Weight Load' (*see table below*) is left in the drum. Close the door until it clicks shut.
2. Turn the programme selector dial to drying programme M (*see Programmes*).
3. Select HIGH heat, if drying cottons by pressing the Drying High Heat option button: the corresponding light will show selection.
4. Turn the Drying Times dial to the required time.
5. When all selections have been made press the Start/Cancel button. The door will lock.
6. A short time after the programme has finished the DOOR LOCKED indicator light will go out and the door can be opened.

Drycare tips

Items not suitable for tumble drying:

- Garments with the ITCL code - ~~X~~ DO NOT TUMBLE DRY.
- Woollens.
- Large, bulky items eg. quilts, bedspreads, pillows etc... expand when dry, preventing air flow through the appliance.
- Items containing plastic film, foam rubber or rubber like materials eg. pillows, cushions, PVC rainwear or inflammable articles which contain inflammable substances eg. towels contaminated with hair lacquer.
- Fibreglass (eg. some types of curtains).
- Items which have been dry cleaned.

Drying table

Fabric	Programme	Dry Weight load	Heat setting	Time Setting* (approx)
Cottons	B,C,D,E & F	5kg max.	HIGH	max. 3 hours
Synthetics	G & K	3kg max.	LOW	max. 2 hours

*for smaller loads reduce the drying time accordingly.

- It is recommended that you separate your drying loads into similar fabric types, as this will increase the drying efficiency.

DRYING WEIGHT LOADS Two examples of typical loads for drying different types of fabric:	COTTON 2 Bath Towels 4 Items of Underwear 6 Shirts 6 Blouses 2 Pillow cases 2 Sets of Pyjamas = 5kg	SYNTHETIC 3 Children's Dresses 2 Sets of Pyjamas 5 Shirts 6 Blouses 4 Items of Underwear = 3kg
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Important information:

! To improve the life expectancy of your machine, it is recommended that you do not stop or cancel your programme during the drying cycle.

! It is recommended that you allow the programme to complete its full cycle, which includes completing the 'cool tumble' (*see below*).

! A 20 minute 'cool tumble' is included at the end of drying, allowing fabrics to cool down, minimising creasing - The load may still be warm when removed from the machine.

! If your machine is not permanently plumbed in, turn on the cold water supply and hook the drain hose over the sink to enable the condensing action to work.

! The dryer is intended for use only where water is used for the cleaning process.

! Be careful not to touch the drum at the top as this area does get hot during drying.

! On no account should liquid fabric conditioner be added during the drying process.

! Misuse of the dryer may create a fire hazard.

! Select HIGH heat by pressing the Drying High Heat option button. If this option is not selected the programme will automatically default to LOW heat.

! A spin cycle may be carried out during the drying programme.

! Your machine is fitted with a revolutionary self-clean filter, which will flush with water during drying - therefore you may hear water entering the machine during the drying cycle.

! The Drying Times dial DOES NOT rotate - Return the dial to the 'Off' position at the end of each drying cycle.

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A wash and dry programme:

1. Sort your laundry into groups with the same wash and dry care labels.
2. Load the machine, making sure that items are not trapped in the door. Close the door by pushing it until it clicks.
3. Add detergent and fabric conditioner (if required), to the dispenser drawer. Refer to the detergent manufacturer's dosage instructions.
4. Switch the machine on by pressing the ON/OFF button . The DOOR LOCKED indicator light will illuminate.
5. Turn the Programme Selector dial to the desired wash programme (*see Programmes*).
6. Select any optional wash feature(s) that you may require by pressing the appropriate button/s (*see 'Personalisation Option Chart'*).
The corresponding light will illuminate to show what you have chosen.

7. Turn the Drying Times dial to the required time.
8. Reduce the selected programmes wash temperature (if required) by turning the Variable Temperature dial.
9. Press the Start/Cancel button to begin the programme.
 - During the programme, progress indicator lights will illuminate to indicate what stage in the cycle the programme has reached.
10. A short time after the programme has finished the DOOR LOCKED indicator light will go out and the door can be opened.
 - Take out your laundry and leave the appliance door ajar to allow the drum to dry thoroughly.
 - Return the Drying Times dial to its 'Off' position.
 - Turn the machine off by pressing the ON/OFF button .

! We also recommend that you switch off the electricity and water supply.

Automatic features

Auto half load:

Auto half load saves you time and money when washing smaller loads. Water levels are automatically adjusted to cater for the different loads.

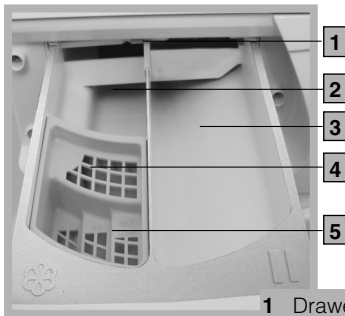
Unbalanced load:

Your machine has an inbuilt feature to prevent it spinning with an unbalanced load. If the machine is unable to balance the load it will abort the spin process. If this safety feature is encountered you can spin the load, after first opening the door, redistributing the load and selecting a spin only programme.

- ! Do not allow children to play with the appliance or tamper with the controls.
- ! Do not overload the appliance. It may damage the laundry and reduce the quality of the wash.
- ! When in operation, remember that the door glass may become hot to the touch.
- ! Do not open the dispenser drawer during any programme.
- ! Do not try to open the door when the DOOR LOCKED indicator light is on.
- ! If you stop a programme part way through a wash or there is a power cut, take care when opening the door the machine may contain hot water.

Detergent dispenser

! Do not put any items into the drawer, other than detergents designed to be released from the drawer, as they may cause damage or blockage.



- 1 Drawer release catch.
- 2 Pre-wash detergent compartment:
Maximum 200ml powder or 100ml liquid
- 3 Main wash detergent compartment:
Maximum 400ml powder or 200ml liquid
- 4 Grate
- 5 Fabric conditioner compartment:
Maximum 120ml

Dispensing powder detergent

To achieve the best wash results the manufacturer's recommended amount of detergent should be measured and added to the main detergent compartment.

Dispensing liquid detergent

We recommend the use of a detergent dosing ball, as provided by your detergent manufacturer.

Adding fabric conditioner

Pour the recommended amount of fabric conditioner into the compartment. Do not exceed the maximum fill line.

Pre-Wash programme A

When selecting programme A, add detergent to both the pre-wash and the main wash compartments.

! DO NOT use in drum dosing devices with Pre-wash programme A.

How much does your laundry weigh?

- 1 sheet 400-500g
- 1 pillow case 150-200g
- 1 tablecloth 400-500g
- 1 bathrobe 900-1200g
- 1 towel 150-250g

Washcare Tips

- Do not overload the machine (maximum load: Wash 6kg and Dry 5kg), in addition to reducing the quality of the wash this may also damage you laundry and the machine.
- We strongly recommend that you do not wash underwired bras in this machine. Should the wires become detached it could cause damage to your laundry and the machine. If the washcare label states that the bra is machine washable, then we advise placing it in a sealed pillow case or a similar washbag.

! Remember you will be charged for a service call resulting from a detached bra wire.

- Do not use the machine if the item to be washed does not have a wash label.

Before washing laundry we recommend you:

- Pre-treat awkward stains with washable treatments. Do not wash any items that have previously been treated with solvents.
 - Close zips, fasten belts, tie strings and close press studs to prevent tangling.
 - Empty all objects from pockets as they may damage the laundry and the machine.
- ! Remember you will be charged for a service call to rectify malfunction resulting from objects such as coins, pens, hair grips etc. falling from pockets.
- Limit the size of absorbent loads ie. towels, to 3kg (7lb) to give good washing and rinsing results.
 - Place small items in a wash bag.
 - Always follow the care label on items when choosing the wash programme.
 - Wash non-colourfast items or really dirty items separately as they may affect other laundry.

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! The machine was designed and built in compliance with the applicable international safety regulations. The following information is provided for your safety and should consequently be read carefully.

General safety

- This machine should only be used by adults and in accordance with the instructions provided in this manual.
- Do not overload the machine. In addition to reducing the quality of the wash, this may also damage your laundry and the machine.
- Never touch the machine when barefoot or with wet or damp hands or feet.
- Do not pull on the power supply cable to unplug the appliance from the electricity socket. Pull the plug out.
- Do not open the machine door while the appliance is in operation.
- Do not open the detergent dispenser while the appliance is in operation.
- Do not touch the drain water as it could reach very high temperatures.
- Never force the machine door: this could damage the safety lock mechanism designed to prevent any accidental opening.
- In the event of a malfunction, do not under any circumstances touch internal parts in order to attempt repairs.
- Always keep children well away from the appliance while in operation. Do not let children play with the machine or tamper with the controls.
- The appliance door tends to get quite hot during the cycle.
- Should it have to be moved, proceed with the help of two or three people and handle it with the utmost care. Never try to do this alone, because the appliance is very heavy.
- Before loading your laundry into the machine, make sure the drum is empty.
- In the unlikely event of something not working - see the Troubleshooting section.

Saving energy and respecting the environment

Environmentally-friendly technology

If you only see a little water through your appliance door, this is because thanks to the latest Hotpoint technology, your machine only needs less than half the amount of water to get the best results: an objective reached to respect the environment.

Saving on detergent, water, energy and time

- To avoid wasting resources, the machine should be used with a full load. A full load instead of two half loads allows you to save up to 50% on energy.
- The pre-wash cycle is only necessary on extremely soiled garments. Avoiding it will save on detergent, time, water and between 5 and 15% energy.
- Treating stains with a stain remover or leaving them to soak before washing will cut down the need to wash them at high temperatures. A programme at 60°C instead of 90°C or one at 40°C instead of 60°C will save up to 50% on energy.
- Use the correct quantity of detergent, depending on the water hardness, how soiled the garments are and the amount of laundry you have, to avoid wastage and to protect the environment: despite being biodegradable, detergents do contain ingredients that alter the natural balance of the environment. In addition, avoid using fabric softener as much as possible.
- If you use your machine between late in the afternoon and the early hours of the morning, you will help reduce the electricity board's peak load.

Recycling and Disposal information



As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserve the right to use quality recycled components to keep down customer costs and minimise material wastage.

- Please dispose of packaging and old appliances carefully.
- To minimise risk of injury to children, remove the door and plug - then cut off mains cable, flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.

Switching off the electricity

- Turn off the water tap after every wash. This will limit the wear of your appliances water system and also prevent leaks.
- Unplug your appliance when cleaning it and during all maintenance operations.

Cleaning

Cleaning the exterior

Use a damp cloth or silicon polish to clean the exterior surfaces of the appliance.

Cleaning the dispenser drawer and compartments

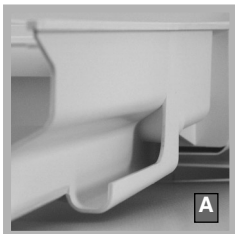
It is advisable to clean the dispenser drawer regularly.

! Do not try to clean any part of the dispenser drawer while the machine is running.

1. Pull out the drawer until it reaches its stop.



2. Press the drawer release button to remove the dispenser drawer (*see pic*).



3. Clean and dry the dispenser drawer, syphons, grate and fabric conditioner exit channel (**A**). Also regularly clean the outlet pipe area (**B**).



4. Relocate the dispenser drawer and push it firmly back into place.

! Do not clean any part of the machine with abrasive cleaners, scouring agents, acids, any bleach or metal polish as they may cause damage.

! We recommend a maintenance wash 2 or 3 times a year, to avoid a build up of greasy deposits and water hardness residue. Run Programme B, without laundry and without detergent.

- Where the drying only option is regularly used, do this on a monthly basis.

Cleaning the door bowl

Clean the internal surface of the door bowl regularly with a soft cloth. A build up of soap powder and water hardness residue may result in water leaking from the door.

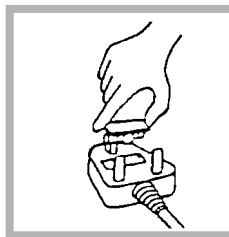
- Always leave the appliance door ajar to prevent unpleasant odours from forming.

Checking the water inlet hoses

Check the water fill hoses at least once a year. If you see any cracks, replace them immediately: during the wash cycles, high water pressure could cause a cracked hose to split open.

! Never use hoses that have already been used.

Moulded plug



! The plug must not be used without the fuse cover in place. If a replacement fuse holder/cover is required, it must be of the same colour coding or wording as shown on the base of the plug. Replacements are available from authorised dealers.

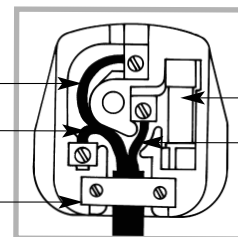
Changing the plug

The wires in the power cord are coloured in accordance with the following:

Green and Yellow (Earth) wire to terminal marked 'E', symbol \perp , or coloured green and yellow.

Blue (Neutral) wire to terminal marked 'N' or coloured black.

Cord clamp



13A ASTA approved fuse to BS1362.

Brown (Live) wire to terminal marked 'L' or coloured red.

! If the plug being replaced is a non-rewirable type, then the cut-off plug must be disposed of safely. DO NOT leave it where it can be inserted into a socket and create a shock hazard.

! The power supply cord should be checked periodically and replaced by a cord specially prepared for this machine and fitted only by authorised technicians (*see Service*). New or longer power cords are supplied at an extra charge by authorised dealers.

! The manufacturer denies any responsibility should any of these rules not be followed.

! If in doubt about any of the above consult a qualified electrician.

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Troubleshooting

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One day your machine seems not to be working. Before you call your Service Centre (*see Service*), go through the following troubleshooting suggestions:


Problem:

Possible causes / Solution:

The machine won't start?

- Check the appliance is fully plugged into the socket and switched on.
- Is the socket ok? Try another appliance in the socket to check.
- Is the fuse in the plug ok? If not, replace it (*see Care and Maintenance*).
- There has been a power failure.

The wash cycle won't start?

- The appliance door is not shut properly.
- The ON/OFF button  has not been pressed, for at least 2 seconds.
- The Start/Cancel button has not been pressed for at least 2 seconds.
- The water supply taps are not turned on.

The machine fails to fill with water?

- The water inlet hoses are not connected to the tap.
- The hoses are kinked.
- The water supply taps are not turned on.
- There is a water shortage.
- The water pressure is insufficient.
- The Start/Cancel button has not been pressed, for at least 2 seconds.

The machine does not drain or spin?

- There has been an unbalanced load and the machine could not spin (*see 'Automatic Features', Starting and Programmes*).
- Has the drain hose been installed correctly (*see Installation*)?
- Are the drain hose, standpipe or undersink connections blocked?
- Has 'Rinse Hold' option been selected? If so press the Rinse Hold button.

The machine makes a noise or vibrates too much during the spin cycle?

- The transit fixings were not removed correctly (*see Installation*).
- The washing machine is not level (*see Installation*).
- The washing machine is closed in, between furniture cabinets and the wall (*see Installation*).
- Check all loose items, such as coins were removed from the laundry.

The machine leaks?

- The water inlet hoses are not connected correctly (*see Installation*).
- Is your water pressure within limits?
- The detergent dispenser is obstructed, clean it (*see Care and Maintenance*).
- The drain hose is not secured properly or is blocked (*see Installation*).

The laundry is not dry after using the dry programme?

- Is the cold water turned on at the tap?
- Did your load fabric type require a high heat setting (eg. Cottons)? If so, was Drying High Heat option selected?
- Did you select a long enough drying time?
- Was the laundry spun dry at the end of the wash programme, if not select the spin and dry option to suit the type of fabric?

Steam is coming from the dispenser drawer

- This is not a fault, we have designed the machine to release steam from the dispenser drawer during hot washes. It may also vent during drying.

There is too much foam?

- The detergent is not suitable for machine washing. If you have used the wrong type of detergent, select a Rinse programme to flush out your machine.
- You used too much detergent. Refer to the manufacturer's recommendations.

The detergent dispenser will not close properly or is collecting water?

- Check the drawer is properly aligned.
- Clean the dispenser drawer (*see Care and Maintenance*).

Not all the detergent has been flushed away?

- Check the water supply taps are turned on fully.
- Check the water inlet hoses are not kinked.
- Is your water pressure too low? You may need a 'Y' piece adaptor to run your machine as cold fill only.

Before calling the Service Centre:

- Use the troubleshooting guide to see if you can solve the problem yourself (*see Troubleshooting*).
- If not, turn off the machine and call the Service Centre closest to you.

What to tell the Service Centre:

- name, address and post code.
- telephone number.
- the type of problem.
- the date of purchase.
- the appliance model (Mod.).
- the serial number (S/N).

This information can be found on the data label inside the door of the machine.

Spare Parts

This washer dryer is a complex machine. Repairing it yourself or having a non-authorized person try to repair it could cause harm to one or more persons, could damage the machine and could invalidate the spare parts warranty.

Call an authorized technician if you experience problems while using the machine.

The spare parts have been designed exclusively for this appliance and not for other uses.

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Key Contacts

After Sales Service

Over 1100 trained specialists, directly employed by us, ensure that you can have complete confidence in both the appliances and services we offer.

Repair Service and Information Help Desk

UK: 08709 066 066

Monday to Friday, 8am to 7.30pm

Saturday, 8.30am to 5.30pm

Sunday, 9.30am to 3.30pm

www.hotpointservice.co.uk

Republic of Ireland: 1850 302 200

Note: Our operators will require the following information:

Model number

Serial number

Extended Warranties

UK: 08709 088 088

Monday to Sunday, 8am to 8pm

www.hotpointservice.co.uk

Republic of Ireland: 1850 502 200

Genuine Parts and Accessories

UK: 08709 077 077

Monday to Friday, 8.30am to 5pm

Saturday, 8.30am to 12noon

www.hotpointservice.co.uk

Republic of Ireland: (01) 842 6836

www.hotpoint.co.uk

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