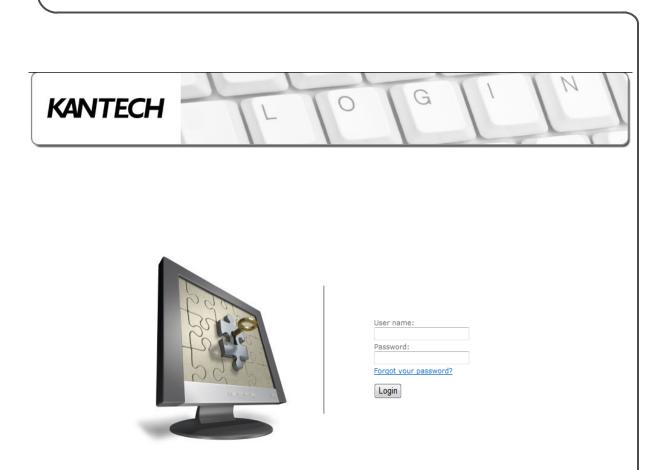
EntraPass WebStation



User Manual



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General Information

Copyright Information

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EntraPass WebStation Documentation

The EntraPass WebStation documentation is divided into two manuals:

- One for operations: EntraPass WebStation, User Manual, DN1709
- · One for the installation: EntraPass WebStation, Installation Manual, DN1864

Related Documentation

- EntraPass Global Edition, Reference Manual, DN1316
- EntraPass Corporate Edition, Reference Manual, DN1415

Technical Support

For technical assistance with EntraPass WebStation and other Kantech products, please contact our technical support, from Monday to Friday:

Country/Region	Phone Numbers	Hours	E-mail			
North America Toll Free +888 222 1560 (GMT -05:00)						
US and Canada	Direct: +450 444 2030 Fax: +450 444 2029	8:00 to 20:00	kantechsupport@tycoint.com			
Latin America (GMT -03:00)						
Argentina	Direct: +5411 4711 8711 Fax: +5411 4711 8201	9:00 to 18:00	ingenieria@tycoint.com			
Asia (GMT +08:00)						
Asia-Pacific		8:30 to 18:00	TSP_SouthEastAsia@tycoint.com TSP_China@tycoint.com TSP_India@tycoint.com TSP_NorthAsia@tycoint.com TSP_ANZ@tycoint.com			
Europe Toll Free +800 CALL TYCO / +800 2255 8926 (GMT +01:00)						
Bahrain	+800 04127					
France	+33 04 72 79 14 83					
Greece	+00 800 31 22 94 53					
Russia	+8 10 800 2052 1031					
Spain	+900 10 19 45	8:00 to 18:00	tfsemea.support@tycoint.com			
Turkey	+00 800 31 92 30 07					
United Arab Emirates	+800 0 31 0 7123					
United Kingdom	+44 08701 ADT SUP / 44 08701 238 787 Direct: +31 475 352 722 Fax: +31 475 352 725					

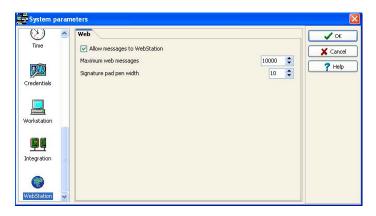
WebStation Parameters

You may now limit the number of events per session, per operator.

Once the maximum number of Web messages is reached, the oldest events displayed will be overridden by the most recent ones coming in.

Note: The **Allow messages to WebStation** checkbox must be ckecked if you want messages to be sent to the WebStation.

By default, the Signature Pad Pen Width is set to 10.



Multi-Browser Support

WebStation now supports the following Web browsers: Internet Explorer 6-7-8, Mozilla Firefox 3.6, Google Chrome 6.0, Safari 5.0.

EntraPass WebStation 4.04

Welcome Page

The **Welcome** page introduces you to EntraPass WebStation. From the **Welcome** page, you can select functions through the pull-down menus or the rotating symbols.

Password Recovery

Important: In order to receive a random password, the operator must have an email address assigned to their login credentials in EntraPass.

The password recovery will generate a random password and send it to your email address. On your **next** login to EntraPass WebStation, you will be asked to change your password.

1. Click on Forgot your password?. The password recovery page displays.



Enter your email address and click Submit. The email must be the same as the one in your EntraPass credentials.

Login

- 1. Start a web browser on your computer.
- 2. Enter the IP address or the Web site name of the Windows Web Server and press Enter.
 - Example: http://192.168.1.1/EntraPassWebStation/



3. Enter the User Name and Password and click Login.

Note: The default timeout is 5 min. The connection timeout range is 30 sec. to 20 min. This parameter can be configured only at the EntraPass workstation.

Warning: Unsaved card information will be lost when the connection timeout has expired.

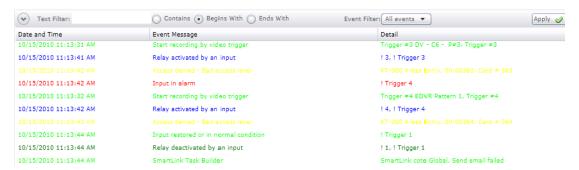
Changing Password

1. Log in EntraPass WebStation. Click on the Session menu and select Change your password.



Real-time Events

The Real-time Events feature allows a user to view all the events displayed in real time, as they occur.



This option is accessible through the **Events** tab or the **Events** button at the bottom of the Welcome page.

NOTE: Upon accessing the real-time events feature, please note that the events filters will not apply by default; therefore should you want to filter your list of events, you will need to select your filter manually.

Events Filters

- Text Filter: the Contains, Begins with and Ends with filter types will all be considered when applying filters to your search.
- Event Filter: the Event filter lets you select only the upcoming messages, not the buffered messages, from an existing workspace when a filter type is selected.
- Auto-scroll delay (mm:ss): will automatically start scrolling the message list after a pre-set delay
 when the operator selects an item in the list. By default, this option is turned on with a preset delay.
 You can select to turn this option off, which means that the operator will have to click the Restart
 Scroll button in the Messages List. (This option is not available for Archived Messages Lists.)
- Last Event on top of the screen: when checked, this filter displays the most recent events first.
- Show Event Colors: displays the colors for each event, as defined in the workstation parameters.
- · Character Size: allows you to set the character size to small, medium, large.
- Apply: applies changes to filters.
- Export: exports the displayed events either in an XML or a CSV format.



Note: Preventing users from modifying events filters is possible if you are configured as an operator.

Card Management

Adding a New Card

Users Menu

 Click the Card symbol to access the Card Management menu or select Card Management from the Users menu.



2. Click the Add Card icon located in the upper right side of the window to open the Card dialog.



3. Enter the **User Name**. You can enter up to 50 characters.

There is no error message if the same user name is entered twice without a card number but if the same card number is used, a warning displays the following message: the card number already exists.



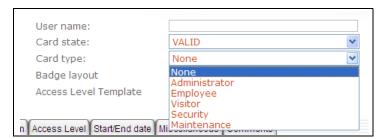
- 4. Select the Card state from the drop-down list.
 - Valid: the card is functional.
 - Invalid: the card is NOT functional.
 - Stolen \ Lost: the card is NOT functional,
 - Pending: the card is not yet functional (Note)
 - **Expired**: the card has reached its expiry date (*Note*).

Note: The Pending and Expired card states are directly related to the Start/End Date tab settings.

- If the **Start Date** has not occurred, it will automatically change to **Pending**.
- If the **End Date** has occurred, it will automatically change to **Expired**.

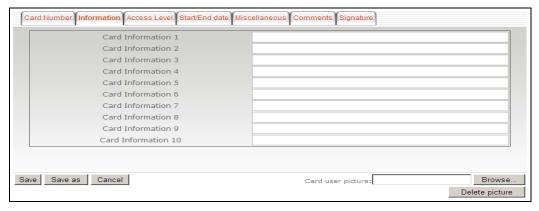


5. Select Card type (optional) from the drop-down list. The card type is used to group cardholders.



- 6. Select Badge Layout (optional) from the drop-down list.
- 7. Select Access Level Template from the drop-down list (optional). The access level template list will display only the one(s) already configured in EntraPass (Users toolbar > Card access group). Preprogrammed access level templates allow quick selection of access levels for various sites of the system.

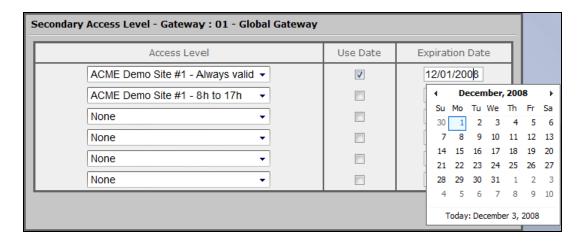
- 8. Click the **Card Number** tab. Enter the number printed on the card, if available, in the **Card Number** field. The card number must be between 7 and 16 digits, but if no card number is available, field must remain empty.
 - If the card number already exists, the following warning message displays: "the card number already exists".
- 9. Check the **Trace** option if you want to monitor the use of a particular card. Selecting this option will cause the EntraPass "Card traced" event to be generated each time this card is presented to a card reader. For example, you can request and generate an EntraPass report containing the "Card traced" event in order to verify user actions.
- 10. Click the Information tab. Fill in the Card information 1 to 10 fields or use the drop-down lists if available.
 - For example, you could use Card Information 1 to store the employee number; Card Information 2, the gender; Card Information 3, the address. Card information fields may be used to index reports, customize the cardholder lists and so on. You can enter up to 50 characters per field.



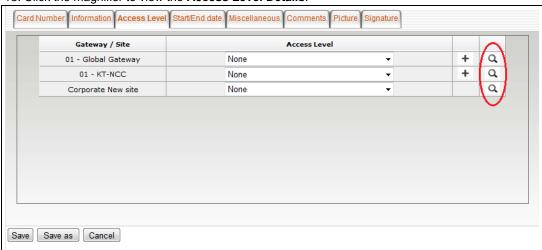
Note: All fields labels (Card Information 1 to 10) can be modified from the EntraPass Workstation.

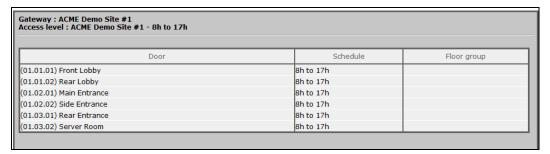
- 11. Click the Access Level tab. Select the Access Level from the drop-down.
- 12. Select one of the **Access Levels.** If you want to use it as a temporary access level, check the **Use Date** option and select the **Expiration Date**.

Important: The **Secondary Access Level** is only available when EntraPass WebStation is connected to an EntraPass Global Edition system.



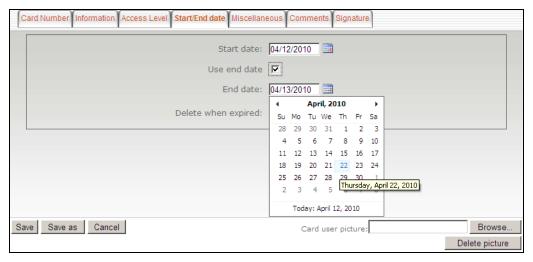
13. Click the magnifier to view the **Access Level Details**.





Note: The access levels can only be modified at the EntraPass workstation.

- 14. Click the Start/End Date tab.
- 15. Enter the start and end dates.



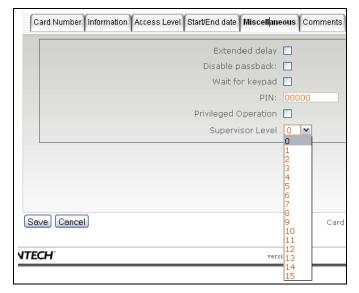
16. Check the Use end date box if applicable. When the end date is reached, the Card state field is set to "Expired".

Note: When creating a card with a limited access time of 24 hours of less, for example a **Day Pass**, the card will expire at midnight. This expiration may take up to one minute to register in the system.

17. Check the **Delete when expired** option (if applicable). This option can only be used with the **Use end date** option. When selected, the card will automatically be deleted on the expiry date (using the end date specified), otherwise the **Card state** field will be modified to "Expired".

Note: A deleted card is a card that is not active in the system database. Even if a card was deleted, previous events generated by this card are still stored in the EntraPass archive file.

Click on the Miscellaneous tab.



- 19. Check the **Extended delay** option if you are issuing a card for a cardholder with disabilities or special needs. To enable this option in the system, you have to define appropriate delays in the EntraPass Door definition. This option is also available when defining visitor cards.
- Check the **Disable passback** option if you want the card to override the passback option when defined in EntraPass.
- 21. Check the **Wait for keypad** option to force users to enter a PIN on keypad to access all doors. Then in the editable **PIN** field, enter the PIN that users will be required to enter.

Note: Selecting **Wait for keypad** will delay access to a door for this card until the correct PIN has been entered on a keypad. This only affects doors defined with both reader and keypad in EntraPass (**Devices** toolbar **> Doors**). The keypad schedule must also be valid for this door.

- 22. Select a **supervisor level** or check the **privileged operation** option. If you check the privileged operation option, the supervisor level is grayed out.
 - The privileged operation level allows a card holder to override security measures regarding doors in all areas.
 - The supervisor level allows a card holder to override security measures regarding doors in areas but only for areas where the supervisor level is equal or lower than its own level.

Important: The Privileged Operation option and the Supervisor Level selection are only available when EntraPass WebStation is connected to an EntraPass Global Edition system with a Global gateway or a KT-NCC.

23. Move to the Comments tab to enter any additional comments. You can enter up to 240 characters.



24. From the **Signature** tab, click the **Browse** button to assign a signature from a file.



25. Click on the **Browse** button at the bottom of the window to locate and assign a picture from a file.



26. Click Save.

Signature Pad

The **Signature Pad** feature is used to enter an electronic signature directly onto a card via the Topaz Systems signature pad. It allows for signature capture without having to import a signature file from a specific folder.





- OK: Transfers the signature to the card without transferring the data to the server. You must click Save.
- Clear: Deletes the previously entered signatures.
- Cancel: Closes the signature pad interface.

Picture Capture

Pictures can now be taken directly from a Webcam.



- 1. Ensure the camera is pluggued.
- 2. Click the Start button to activate the camera.

- When you are ready, click the Take Snapshot button. All the pictures will be displayed on the righthand side of the window.
- 4. From the series of snapshots, select the one you owant to apply to the card.
- Click **OK**. By clicking the **OK** button, the picture you will have selected will be displayed and saved in the Card window.
- 6. Clicking the Save button will transfer the picture to the server.

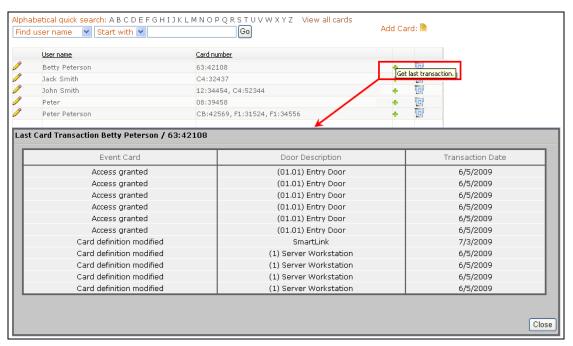
CSV Export

An export has been added which allows you to export the current list of cards in a CSV format.



Card Last Transactions

Look for the + sign next to the recycle bin. The card last transactions window will display.



Creating New Cards Using the "Save As" Feature

The **Save as** feature allows you to create a new card based on an existing card, only making changes to specific information. For example: changing the user name, entering a card number and keeping all other card information.

- 1. Click the Card symbol or select Card Management from the Users menu.
- 2. Click the Pencil icon next to the User name you wish to use.

3. Click the Save as button.



4. Enter the new card number.



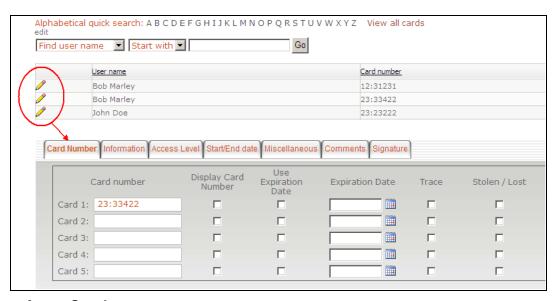
- 5. Click OK.
- 6. A confirmation will display.



- Click Yes, if you wish to create a NEW card. This will bring you to the new card page with all fields empty.
- Click **No**, if you wish to continue editing this card.
- Click Back to list, if you wish to return to the Card management page.

Editing a Card

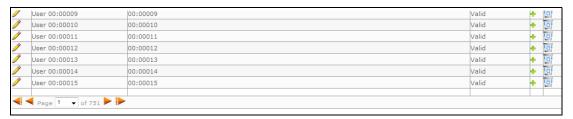
- 1. Click the Card symbol or select Card Management from the Users menu.
- 2. Click the Pencil icon next to the User name you wish to edit.



Searching for a Card

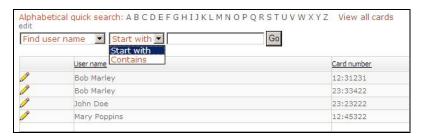
- 1. Click the Card symbol or select Card Management from the Users menu.
- 2. There are three different ways to find a card:

Click View all cards and navigate through the pages with the arrows at the bottom of the page.



- Alphabetical quick search: click the first letter of the user name.
- Use the field Find user name or Find card number with the field Start with or Contains and click GO.





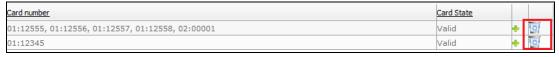
Card Status from Card List

From the Card List window, a new column has been added to allow viewing the card state of the cards from the list.



Deleting a Card

- 1. Click the Card symbol or select Card Management from the Users menu.
- 2. Click the Recycle bin icon next to the Card number you want to delete.



3. A confirmation will display. Click **OK** to delete.

Note: Although a deleted card is removed from the card database, it remains in the EntraPass card history; all events involving that card remain in the EntraPass event messages database.

Deleting the Picture

- 1. Click the **Pencil** icon next to the **User name** you wish to edit.
- 2. Click the **Delete picture** button.

Warning: The picture will be deleted as soon as you click the **Delete picture** button. There is no warning message asking you if you are sure you want to delete.



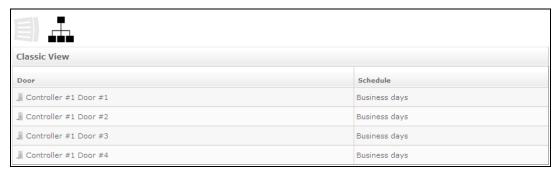
Access Level

Click the **Users** menu and select **Access Level**. You can also click the **Access Level** icon from the **Welcome** screen.

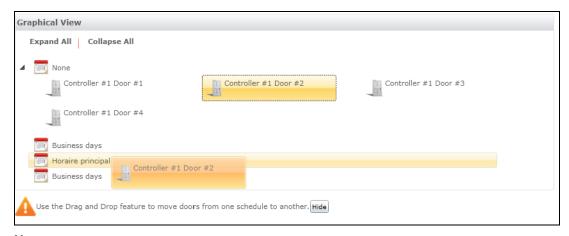


Display

In **Access Level**, you can configure the system parameters using two different interfaces. The **Classic** view, in which you select data from dropdown lists:



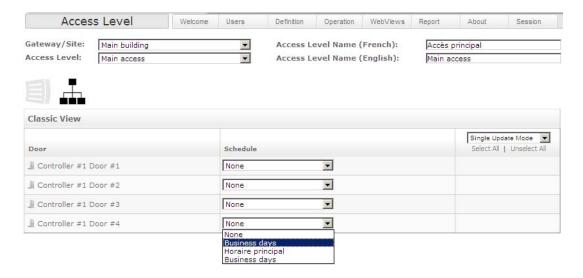
and the Graphic view, in which you use drag and drops to move doors from one schedule to another.



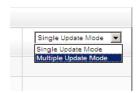
Note: The **Classic** view will be used in the following paragraphs to avoid replication.

Defining an Access Level

To create a new access level, click the **Add Access Level** button, enter a name and select a schedule for each door controller you want to configure from the dropdown lists.



Single vs Multiple Update Mode

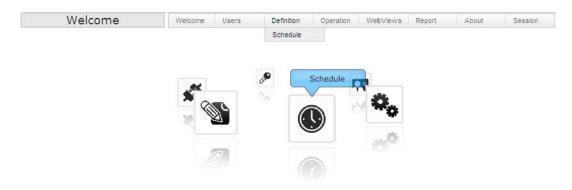


You can choose to use the **Single Update Mode** or the **Multiple Update Mode**. In the **Multiple Update Mode**, you can modify many items at a time by selecting the checkbox next to the items you want to update.

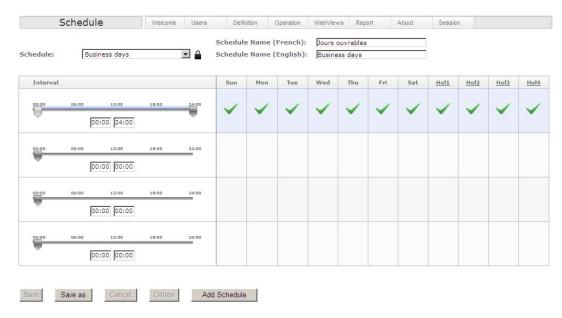
Definition

Schedule

Click the **Definition** menu and select **Schedule**. You can also click the **Schedule** icon from the **Welcome** screen.



To create a new schedule, click the Add Schedule button.



To edit the new schedule:

1. Drag the sliders to set the interval period. Repeat for each interval (up to four).



2. Click the days of the week for which the schedule is applicable. Repeat for each interval.



You can also use the action menu by clicking the blue arrow.



3. Click the holidays that apply to the schedule for each interval.

The list of holidays corresponding to a specific type is displayed by hovering the mouse on holiday titles (Hol1, Hol2, etc.):



Note: To be available, holidays must have been previously configured in EntraPass. Moreover, the **Enhanced schedule** option must have been enabled in EntraPass.

4. Click the Save button.

Operations

Door Operation

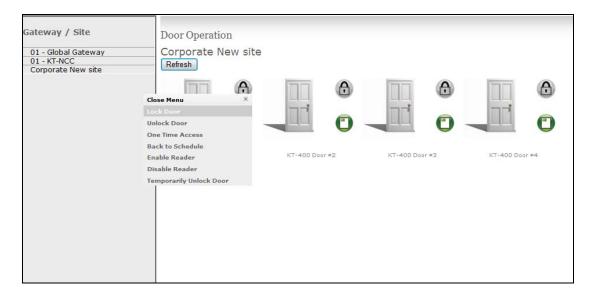
 From the Operation drop-down list (or the Operation icon from the Welcome screen), select Door Operation.



2. Click on the Gateway / Site from the list.



3. Click on the door and select the operation from the menu.



4. Click the **Refresh** button to confirm the operation. The two icons next to each door must correspond to the selected operation.



Elevator Operation

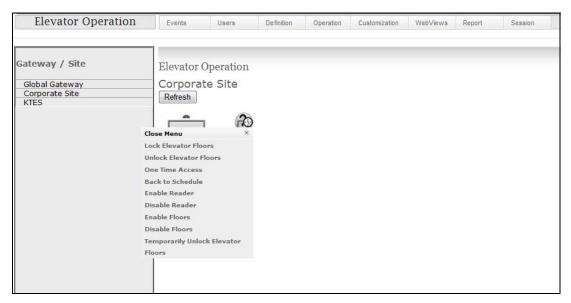
1. From the **Operation** drop-down menu, select **Elevator Operation**.



2. Click on the Gateway / Site from the list.



3. Click on the elevator and select the operation from the menu.



Input Operation

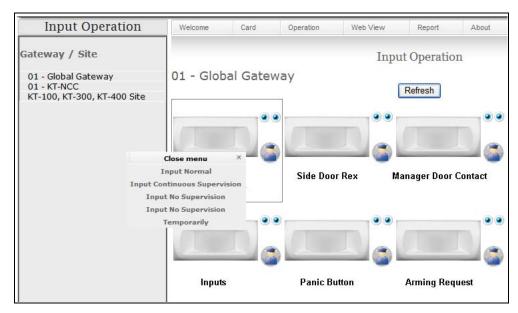
1. From the **Operation** drop-down menu (or the **Operation** icon from the **Welcome** screen), select **Input Operation**.



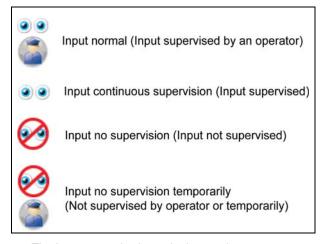
2. Click on the Gateway / Site from the list.



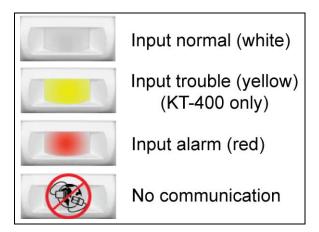
3. Click on the input and select the operation from the menu.



4. Click the **Refresh** button to confirm the operation. The animated icon behavior, next to the input, must correspond to the selected operation.



5. The input status is shown in three colors.



Relay Operation

1. From the **Operation** drop-down menu (or the **Operation** icon from the **Welcome** screen), select **Relay Operation**.



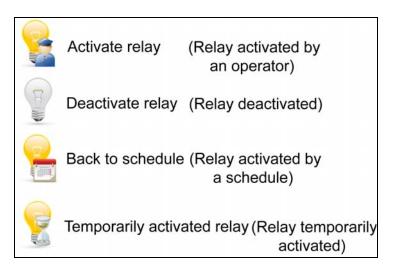
2. Click on the Gateway / Site from the list.



3. Click on the relay and select the operation from the menu.



4. Click the **Refresh** button to confirm the operation. The icon must correspond to the selected operation.



Improved Temporary Unlock on Doors

From the Operations window, new Temporary Unlock buttons were added for doors and elevator doors.

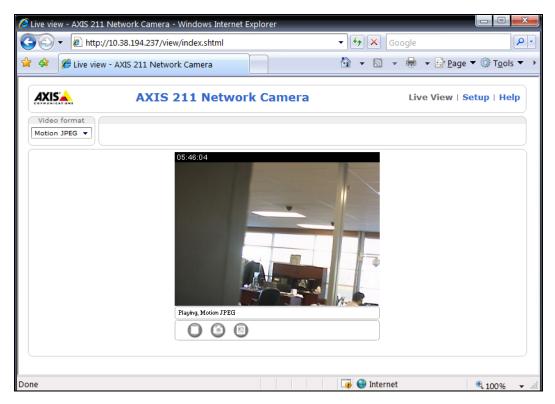
The Temporary Unlock feature asks for a custom delay, which will cause relocking upon the end of the custom delay. One-time Access: for all controllers, the door will unlock during the predefined unlock time in the door definition. On elevator doors, only the lock output is triggered and it does not affect the expansion modules controlling the floors.

WebViews

WebViews allow you to view video camera Web pages preconfigured from EntraPass.

1. From the WebViews drop-down menu, select a WebView from the list.





Reports

You can request a historical report of all events or activities that occurred in your building. For example, to see which persons entered into the building or accessed an area during a specified period of time, you can consult a historical report.

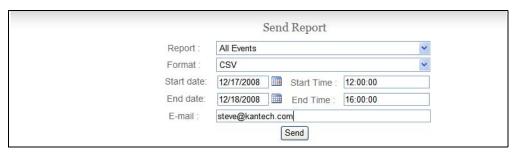
EntraPass Requirement

To be able to request and receive a historical report, make sure that the system administrator has configured the email server parameters. Please refer to the EntraPass WebStation *Installation Manual*, DN1864, for further details.

Report Requests

1. Click the **Report** button and select the report type from the drop-down list:

Note: The report list corresponds to the reports that were previously created in EntraPass. For more details on how to create reports, please refer to the EntraPass Reference Manual.



- 2. Select the format from the drop-down list.
 - · CSV, PDF, Excel, RTF or Text
- 3. Select the Start/End dates and enter the Start/End times.
- 4. By default, the email of the operator is shown.
- 5. Click Send.

