



# Lighting Control System Installation and User Manual

Revision A4 • R Hamilton & Co Ltd. 2014



[www.hamilton-litestat.com](http://www.hamilton-litestat.com)

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## Introduction

Thankyou for purchasing your Mercury lighting control system. Please read this user guide before installing this product. Technical support is available at [technical@hamilton-litestat.com](mailto:technical@hamilton-litestat.com)

## Control your lighting mood

- Simple mood control from the touch of a button.
- Control your lighting via your wall plate, Mercury App or touch screen.
- Timed events, daylight linking and home and away features.

The Mercury lighting control system is stylish and saves energy. With energy prices increasing, lighting control is more popular and more affordable. Our Lighting control system can be used to enhance any environment and is commonly used in:-

Hotels  
Restaurants  
Residential  
Office meeting rooms  
Cinemas  
Pubs and clubs  
Conference and lecture theatres  
School halls  
Garden lighting which includes control of water features.

- The Mercury control system allows scenes and moods to be programmed from each keypad.
- LED 1-10V drivers, blinds/screens, fans, garden lighting and gates can all be controlled from the touch of a button.
- Keypads can be linked on a simple CAT5 NETWORK. Screened cable is recommend.
- Special **control plates** can be made to allow MASTER OFF or LAST SETTING which are commonly used by a front door or placed in the main bedroom.
- Rooms can be split via partition key switches.
- PIRs can trigger moods as well, turning the lights off when the room is not in use.
- Control via RS232 can be used to interface to touch screens and projectors.

In 2015 most tungsten lamps will be discontinued. Our Mercury system works with most good GU10 LED lamps as well as 1-10v LED dimmable drivers. Contact us for more information on **compatible** lamps tested.

## In the box

Mercury Lighting System (MDP4X600), Includes wall plates when part of (DKI Kit)  
Wall mounting template.  
Wall mounting kit including 3x M8 40mm dome head screws & 3 brown rawl plugs.

If any of the items above were not included in the master pack please contact Hamilton- Litestat on (01747) 860088 and ask for technical support:

Email: [technical@hamilton-litestat.com](mailto:technical@hamilton-litestat.com) .

Thank you again for purchasing your Mercury® Lighting System.

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# Safety Instructions

**WARNING:** LIVE MAINS IS EXPOSED WHEN THE COVER IS REMOVED



**DANGER**

Isolate mains before  
removing cover

**Danger  
220-240 Volts**

**220V - 240V AC 50-60Hz**

For the continuous safe operation of this product, the following must be complied with **AT ALL TIMES**.

1. Read Instructions – all operating and safety instructions should be read before the system is installed or operated – instructions should be retained for future reference.
2. Care should be taken to prevent the chance of ingress of dust, liquids or other foreign bodies spilling/falling into the equipment. The equipment should not be exposed to any dripping or splashing - no objects filled with liquid should be placed on the unit.
3. This equipment must be installed by a qualified electrician.
4. This equipment must be earthed at all times.
5. This equipment **must** be protected from damp and humid environments and is **only** suitable for interior installation.
6. The equipment should be mounted on a suitable wall or within a cabinet with adequate ventilation away from any heat source. To prevent injury this apparatus must be securely attached to the wall in accordance with the installation instructions.
7. For any installation queries please see the Hamilton Litestat website or contact Hamilton's technical support.
8. No user servicable components within the unit.

For future reference please write your Mercury® serial number below, the number can be found inside the Mercury® casing.

Serial Number: \_\_\_\_\_

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## Install and Set Up

### Safety Instructions

**DANGER 220V - 240VAC 50 - 60Hz -**

**WARNING** - live mains is exposed when the cover is removed.

### Tools

To install your system you will need:

- 6mm masonry drill bit and drill
- Large Phillips head screw driver
- Small flat head screw driver

### Dimensions

All dimensions are shown in millimetres (mm)

MDP4X600+VFR (See data sheets for DIN rail mounted products)

Dimensions: H 450mm x W 205mm x D 69mm

Weight: 5.3kg

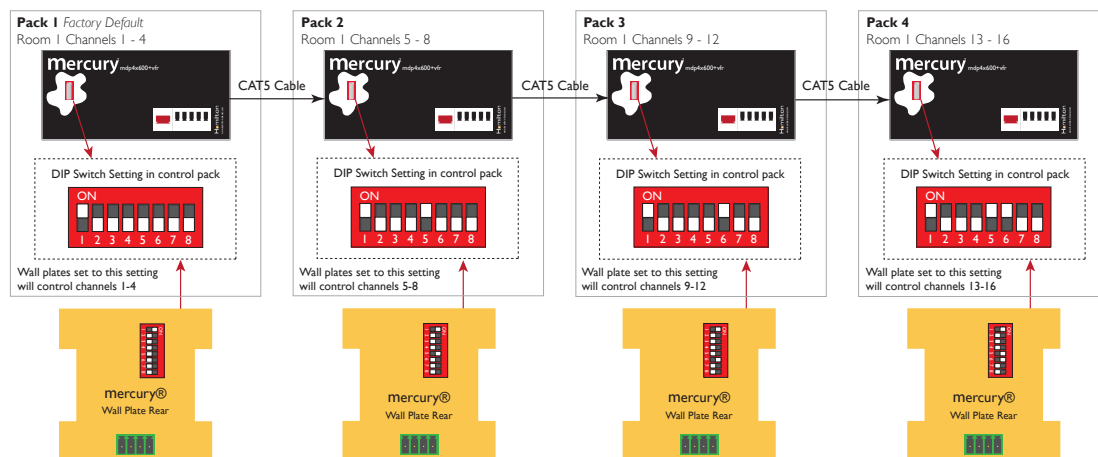
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## Installation

1. The Mercury control system should be installed by a competent and qualified electrical contractor; in compliance with BS7671 IEE wiring regulations.
2. **WARNING.** Ensure the power supply to equipment is fully isolated before connecting, dis-connecting equipment or making any changes to DIP SWITCH settings.
3. Using the fixing kit provided and installation template mark the 3 required screw hole positions ensuring the system is square. Leave a gap of at least 30mm at the top and enough room around the system for adequate ventilation.
4. Each remote dimmer pack must be connected to earth.
5. The Mercury dimming pack must be mounted on a suitable wall or within a cabinet with adequate ventilation away from any heat source.
6. Care should be taken to prevent the chance of ingress of dust, liquids or other foreign bodies spilling/falling into the equipment. The equipment should not be exposed to any dripping or splashing and kept away from water pipes.
7. The MAINS power feed may come from either an earthed domestic or a switched fused spur; (both) must be protected by an earthed fused link rated at max 3A in accordance with BS1362 and installed by a competent and qualified electrical contractor. The mains feeding the Mercury dimmer must be taken from a suitable RCBO or MCB which is solely dedicated to supply the individual dimmer.
8. Connect SELV network cable. The Mercury network is linked via a CAT5 screened cable. The maximum circuit length is 1000 meters. If 1000m of CAT5 cable is exceeded a power supply can be added to end of circuit to boost voltage. We recommend a maximum of 60 control plates can be used on a network without the need for a data amp. (Unlimited with an amp). Ensure IEE wiring regulations are followed and segregate SELV cable from mains. This also reduces the chance of interference.
9. **POWER OFF BEFORE SETTING DIP SWITCHES.**

### Simple multiple circuit pack connection



Whilst the power is off, allocate dimmers to zones/channel.

# Control Options

## WALL MOUNTED PLATE



Mechanical Button

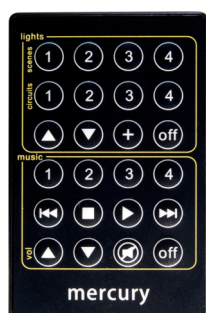


Glass Capacitive Touch



Touch Screen

## MERCURY® IR REMOTE



IR Remote Control

## MERCURY® APP



## MERCURY APP

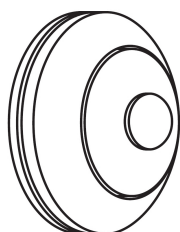
The Hamilton Mercury® App is available for download on iTunes, for information or how to set up please see our website [www.hamilton-litestat.com](http://www.hamilton-litestat.com).



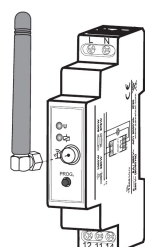
The Mercury MDR-EBRIDGE is required to enable the Mercury App. Please see page 26 & refer to the MDR-EBRIDGE instructions.

Additional devices which can be used to expand your Mercury Lighting System. (Devices sold separately)

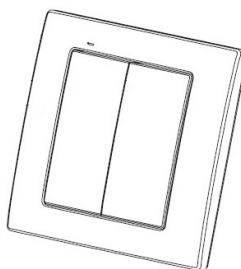
Mercury Air  
PIR Motion Detector  
(Remote Motion Sensor)  
MWM-RMS



Mercury Air  
DIN Rail Mounted  
Wireless Receiver  
MDR-1CHRR



Mercury Air  
4 Channel Wireless Transmitter  
Switch Plate  
MWM-4CHRT-WH-W



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## TECHNICAL INFORMATION

**Ratings:** 220V - 240V AC50/60Hz  
**Environment:** -10°C to 45°C  
90% humidity non-condensing Resistive  
**Loads:** LV with selected electronic transformers  
Selected LEDs\*

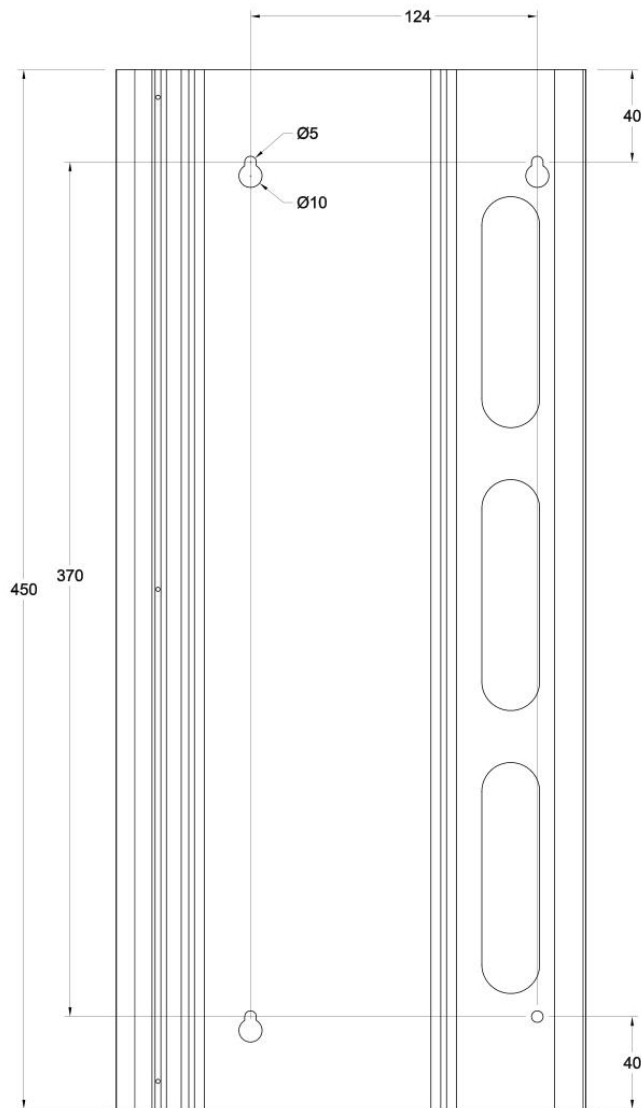
**Wiring:** CAT 5/6 UTP cable  
(unscreened 4x twisted pairs)  
CAT 5/6 STP cable  
(screened 4x twisted pairs)  
SELV supply (<15Vdc)  
To control outstations or plates

## Installation

### DIMENSIONS

All dimensions are shown in millimetres (mm).

**Dimensions:** 450 x 205 x 69 mm  
**Weight:** 4.5kg



## TOOLS

To install your system you will need:

- 6mm masonry drill bit and drill
- Large Phillips head screw driver
- Small flat head screw driver

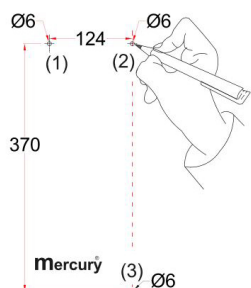
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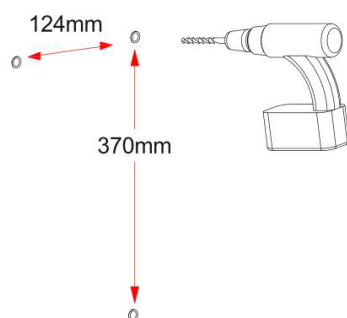
## Mounting and Installing the Mercury® Dimming System

The System is designed to hang vertically and is supplied with a fixing kit and template showing the required position for the screws. (124mm apart and 54mm below where the top of the system will sit.)



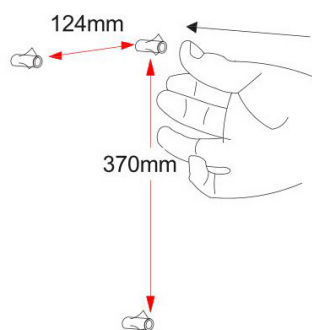
Mercury - Wall Mount Installation Drilling Template

1) Using the fixing kit provided and installation template mark the 3 required screw holes positions ensuring the system is square. Leave a gap of at least 30mm at the top and enough room around the system for adequate ventilation.

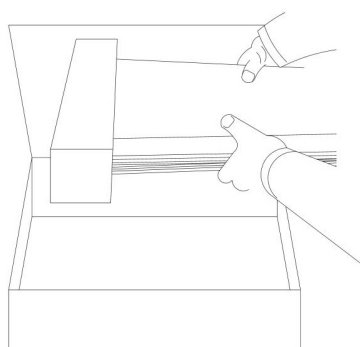


2. Drill the 3 holes with 6mm masonry drill bit.

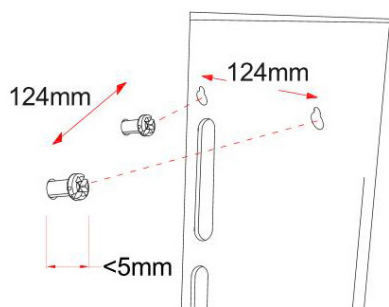
3. Insert 6mm brown raw plugs.



4. Screw top 2x M8 40mm dome head screws supplied in fixing kit into raw plugs with Philips screwdriver leaving between 5mm and no more than 10mm of the screw protruding the wall surface as not to damage internal components.



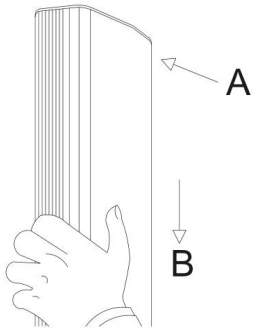
5. Remove system from box and packaging



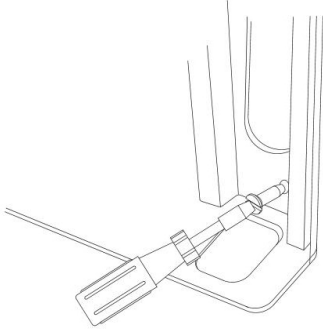
6. Align keyhole slots on the reverse of system with fixing screws.

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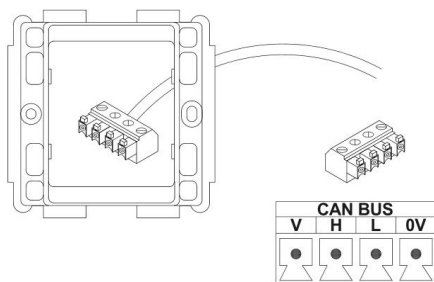
7. Lower system onto screws until it slots into position. Ensure the system is firmly in place.



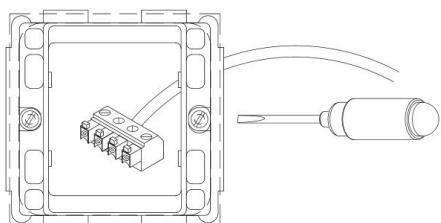
10. Insert final screw in position 3 through the extrusion to hold the bottom of system tight to the wall.

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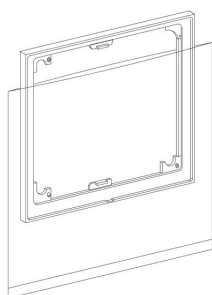
## Installation of Wall Plates



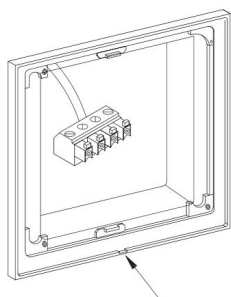
Once your cables have the correct connector attached. Pull the wire through the plastic mounting bracket.



Mount the plastic bracket into a single 35mm wall box that conforms to BS4664.

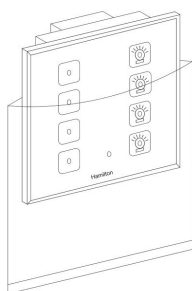


Remove Vetro frame from packaging.

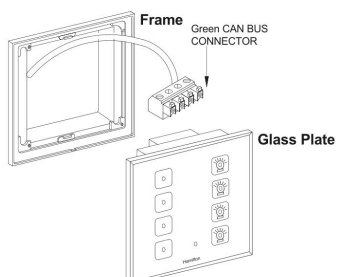


Push Vetro frame onto the mounting bracket that has been fixed in the back box.

Ensure notch is aligned with the bottom of the glass plate. Carefully use a small flat head screwdriver to attach the glass plate (marked with an arrow)



Remove control plate from packaging.



Connect control plate and push into the fixing bracket and frame for a secure fit.

## OVERVIEW - Capacitive Touch Controller

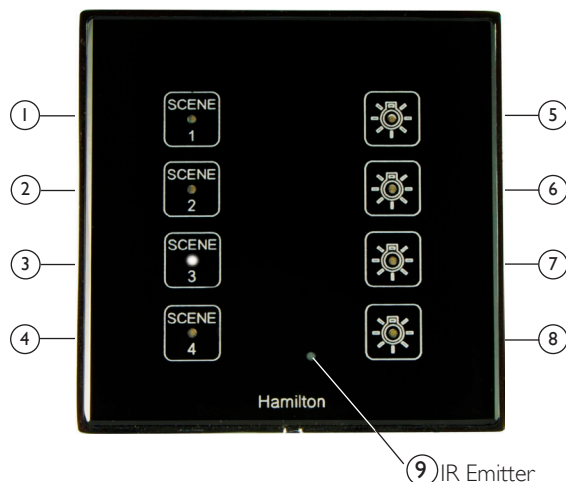
The Mercury® 4S+4C is a wall mounted control plate used to control the lighting levels in a room fed from a MDP4X600+VFR dimming system. The lighting 4S+4C provides scene selection and circuit control, backlit capacitance buttons and an IR receiver. Controllers will fit into any single wall box (BS4662) with a minimum depth of 35mm.

## SPECIFICATION

<b>Dimensions:</b>	86x86x32 (HxWxD)
<b>Weight:</b>	340g
<b>Termination:</b>	4 way rise and clamp terminal
<b>Max cable length:</b>	Radial up to 1KM. End of line 120Ω termination resistor required.

### Scene selection buttons 1-4



Press once to select desired pre-programmed scene. LED will light to show current scene.



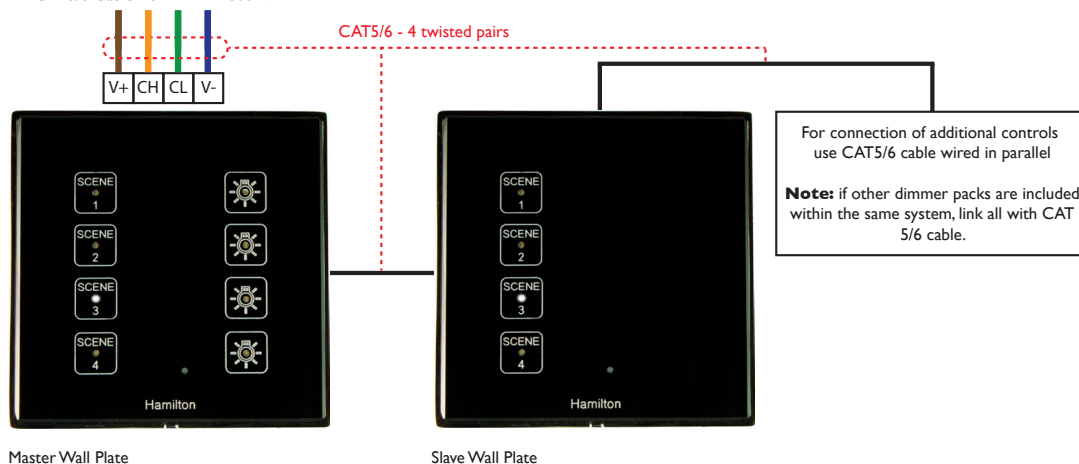
### Circuit control buttons 5-8

Raise and lower the lighting levels to the required setting.

## STORE SCENES AT A TOUCH:

1. Adjust the lighting levels by touching the  (bulb symbol) on the plate. A brief press will turn the lights on/off, a prolonged press will raise/lower the light level.
2. Once you've selected the desired light level for all four circuits. Touch and hold scene one. The LED will flash five times. Keep your finger on the  (scene symbol) until the LED stops flashing and goes solid briefly then goes out.
3. Your new scene is now stored. Repeat above to store further scenes 2,3 and 4. No commissioning work is required.

CAT5/6 Cable from MDP4x600+VFR



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## OVERVIEW - Mechanical Button Controller

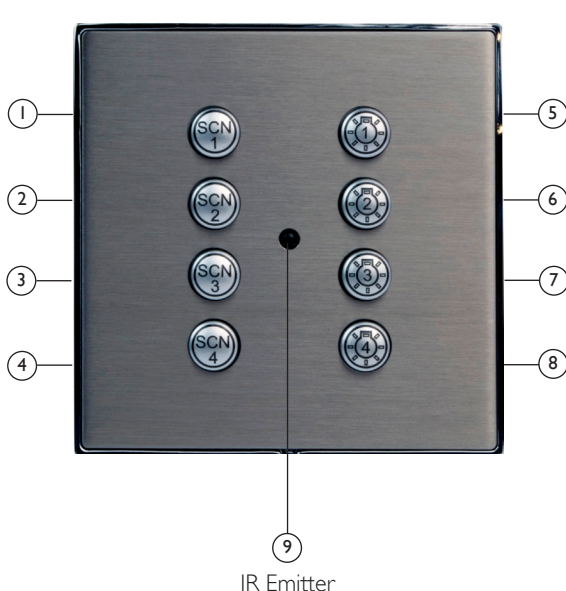
The Mercury® 4S+4C is a wall mounted control plate used to control the lighting in a room that is fed from a MDP4X600+VFR lighting control system. The control plate is white LED back lit with IR receiver and comes pre-set as a 4 button scene recall. Controllers will fit into any single wall box (BS4662) with a minimum depth of 35mm.

## Specification

<b>Dimensions:</b>	86x86x32 (HxWxD)
<b>Weight:</b>	340g
<b>Termination:</b>	4 way rise and clamp terminal
<b>Max cable length:</b>	Radial up to 1KM. End of line 120Ω termination resistor required.

### Scene selection buttons 1-4



Press once to select desired pre-programmed scene. LED will light to show current scene.



### Circuit control buttons 5-8

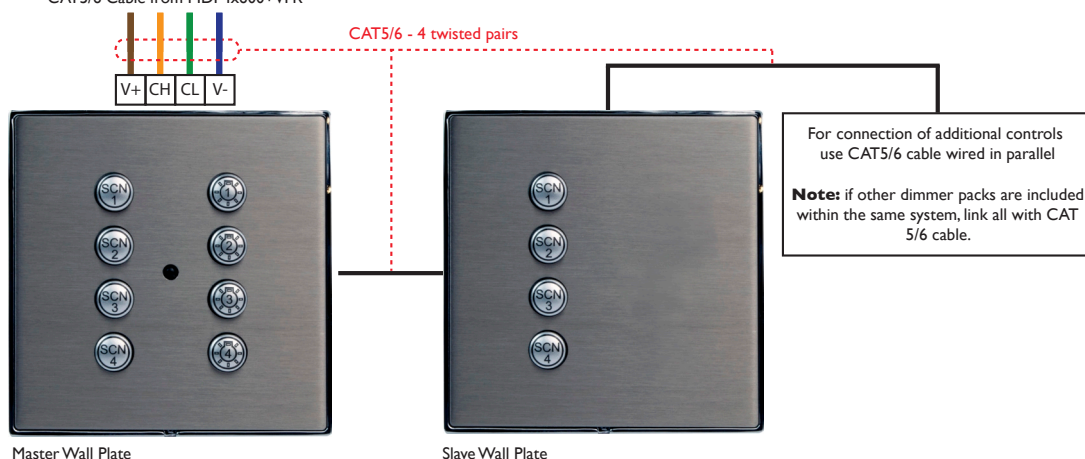
Raise and lower the lighting levels to the required setting.

## Store scenes at the touch of a button:

1. Adjust the lighting levels using the circuit buttons . A brief press will turn the lights on/off, a prolonged press will raise/lower the light level.
2. Once you've selected the desired light level for all four circuits press and hold down scene button one . The LED will flash five times. Keep your finger on the scene button until the LED stops flashing and goes solid briefly then goes out.
3. Your new scene is now stored. Repeat above to store further scenes on buttons 2,3 and 4. No commissioning work is required.

Please note that each recall  button will toggle all the lights within the zone to OFF, so the bottom scene button does not have to be stored to OFF.

CAT5/6 Cable from MDP4x600+VFR



## INSTALLATION

The 4S+4C installs into a standard UK single gang 35mm metal or dry lining wall box. For best installation have the CAT5e cable enter from above the back box. Terminate the CAT5e cable.

**For installation steps please refer to the capacitive touch installation minus steps 4 - 6.**

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## IR Remote Control

Credit card sized convenient IR remote control. For use with both audio and lighting systems giving individual channel lighting control and scene recall options, volume raise and lower, skip and repeat.

<b>Range:</b>	20-30ft (6-9m) Standard	<b>Storage Temp.:</b>	-40°C to +70°C
<b>Case Material:</b>	ABS Plastic	<b>Dimensions:</b>	94 x 60 x 8 mm
<b>Keypad Material:</b>	Membrane	<b>Power Supply:</b>	1xCR2025 Lithium Coin Battery
<b>Infrared Frequency:</b>	38KHz others available	<b>Power Consumption:</b>	Approx. 50mA at IR transmit
<b>Humidity Range:</b>	10% to 90% non-condensing		
<b>Operating Temp.:</b>	+5°C to +40°C		

### Circuit control buttons

To raise/lower circuit 1. Press button 1 then use the up to increase the light level and the down to lower the light level of that circuit. Keep doing this until you achieve the level of light you require.

Repeat this for circuits 2,3 and 4

To control circuits 5, 6 or 8

First briefly press the + button followed by the No.: 1 button, this will now control circuit 5.

Circuit 6 = + followed by the No. 2 button

Circuit 7 = + followed by the No. 3 button

Circuit 8 = + followed by the No. 4 button

### Scene recall control buttons

For scene briefly press button

1 for scene 1

2 for scene 2

3 for scene 3

4 for scene 4

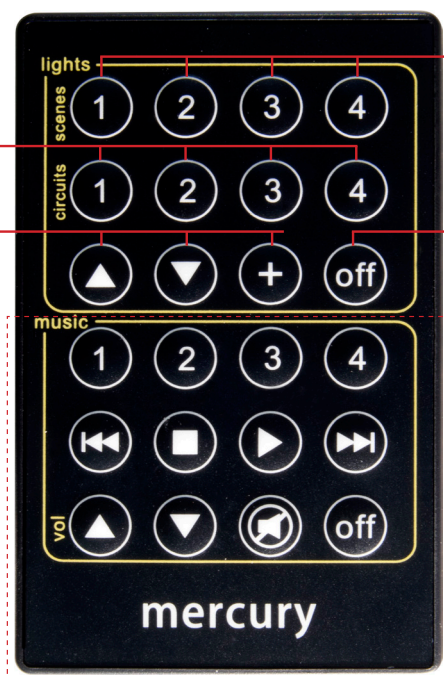
If you press the + button first followed by scene button 1 will recall scene 5

+ then 2 = scene 6

+ then 3 = scene 7

+ then 4 = scene 8

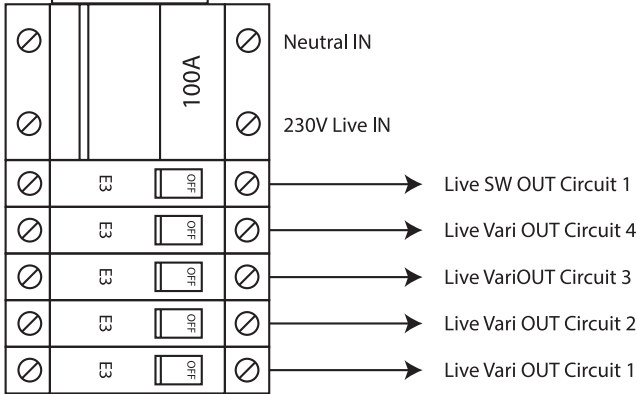
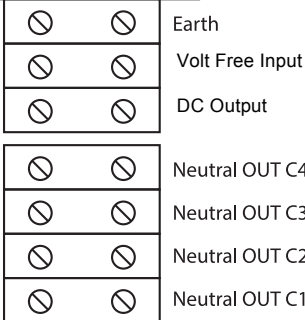
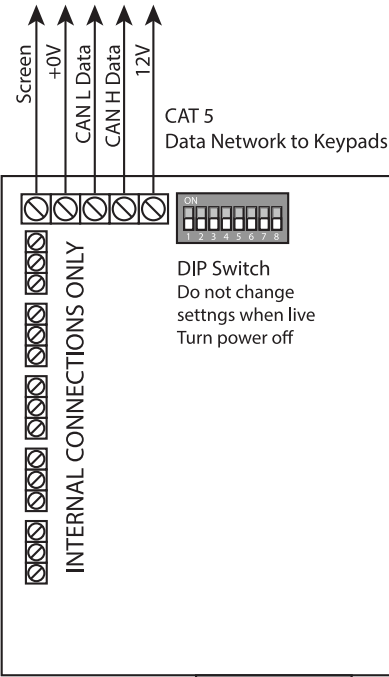
All circuits to off



Controls for Mercury® audio system

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Specifications

**WARNING** - Isolate mains before installing.

**Power:** 220-240v AC 50/60Hz

**Power Terminal Capacity:**  
2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded 16A output protection  
3A MCBs

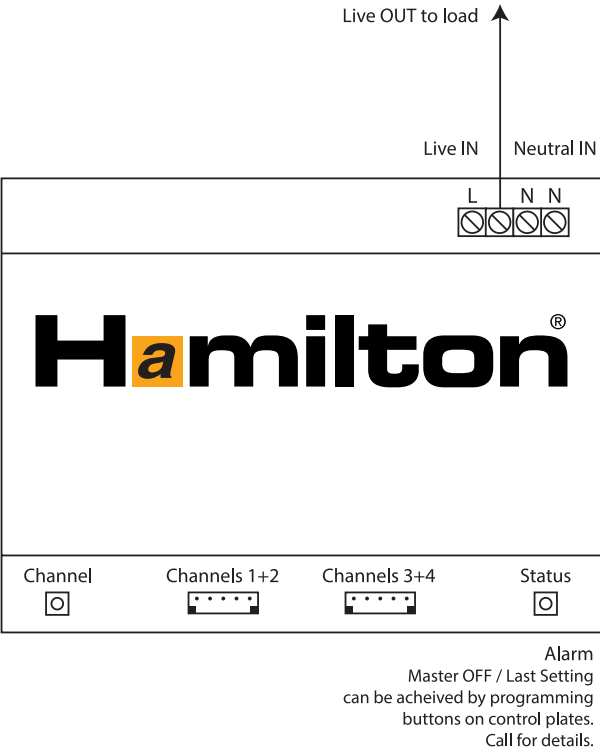
**Control Wiring:**  
4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

**Dimensions:**  
H 457mm x W 205mm x D 78mm

**Ambient Temperature:** 0 to 35C°  
**Humidity:** Non permissable

IP30 - Indoor only

Mercury Lighting Control MDR1X5000



Specifications

**WARNING** - Isolate mains before installing.

**Power:** 220-240v AC 50/60Hz  
MDR6XPOWER required. Mains input must come via 20amp RCBO if located in a domestic application.

**Maximum Loads:** 5000W/4000VA or 1250W of LED

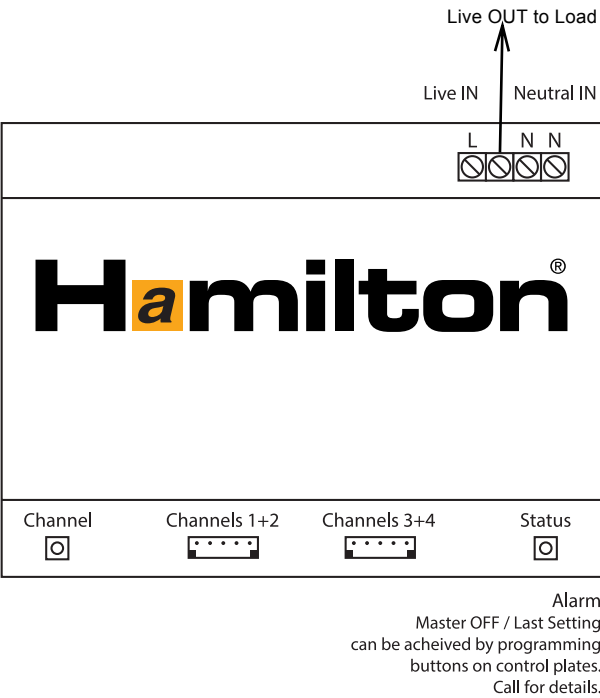
**Power Terminal Capacity:**  
2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded  
DIN rail mounted product

**Control Wiring:**  
4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

**Dimensions:**  
H 75mm x W 93mm x D 127mm

**Ambient Temperature:** 0 to 35C°  
**Humidity:** Non permissable  
**IP30:** Indoor only

Mercury Lighting Control MDR1X1000



Specifications

**WARNING** - Isolate mains before installing.

**Power:** 220-240v AC 50/60Hz  
MDR6XPOWER required. Mains input must come via 20amp RCBO if located in a domestic application.

**Maximum Loads:** 1000W/700VA or 250W of LED

**Power Terminal Capacity:**  
2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded  
DIN rail mounted product

**Control Wiring:**  
4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

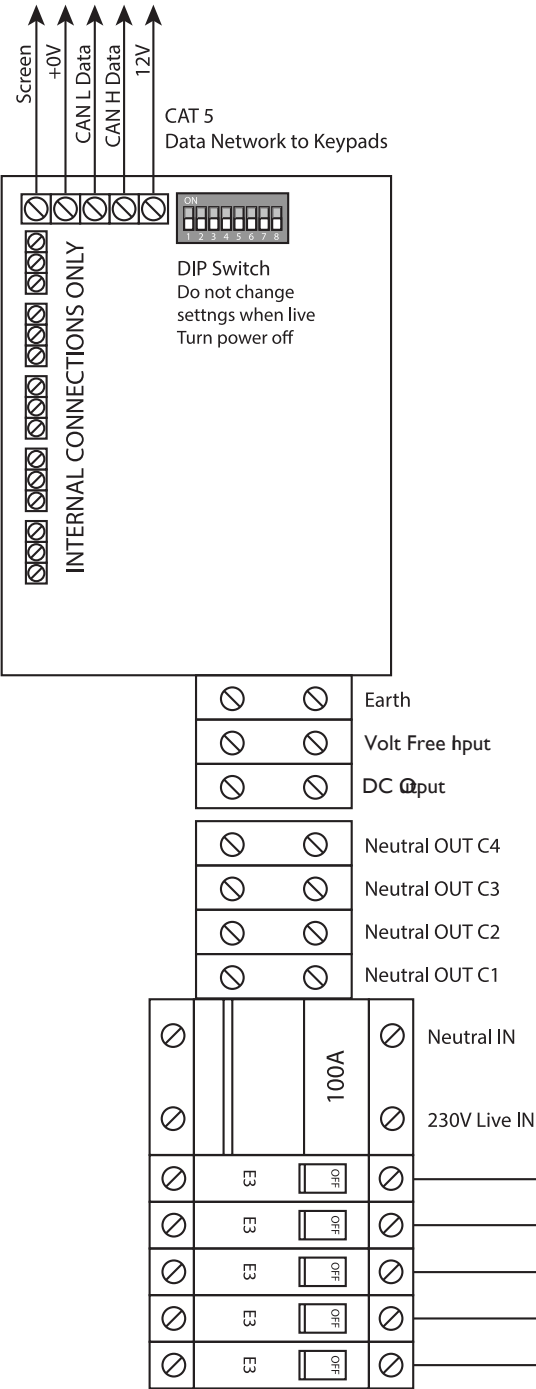
**Dimensions:**  
H 59mm x W 70mm x D 90mm

**Ambient Temperature:** 0 to 35C°  
**Humidity:** Non permissable  
**IP30:** Indoor only

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## Specifications

**WARNING** - Isolate mains before installing.

**Power:** 220-240v AC 50/60Hz

Mains input must come via RCBO if located in a domestic application.

**Power Terminal Capacity:**

2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded 16A output protection  
10A MCBs (1 x 3A for VFR)

**Control Wiring:**

4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

**Dimensions:**

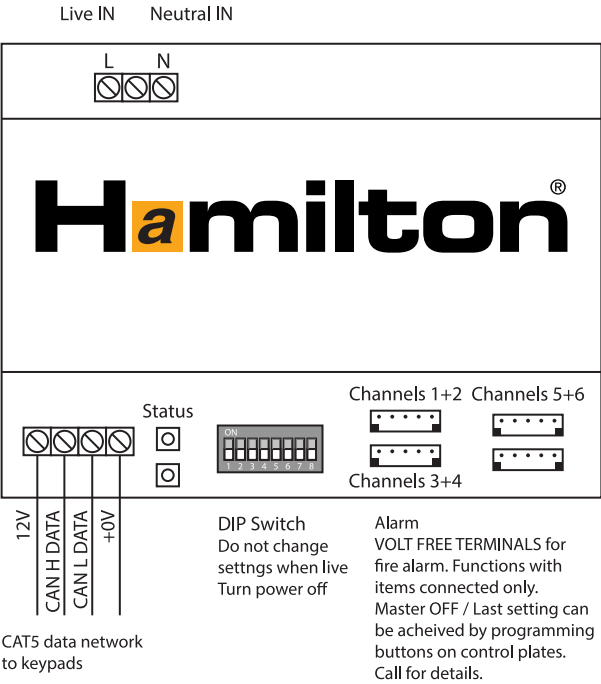
H 457mm x W 205mm x D 78mm

**Ambient Temperature:** 0 to 35C°

**Humidity:** Non permissible

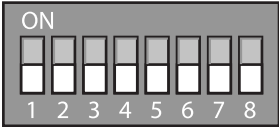
IP30 - Indoor only

Mercury Lighting Control MDR6XPOWER



DIP Switch Settings for MDR6XPOWER

Power OFF before changing  
1 = Boot mode  
2 = Reset device



Channel Offset				
1	2	3	4	
Off	Off	Off	Off	None
Off	Off	Off	On	+2
Off	Off	On	Off	+4
Off	Off	On	On	+6
On	On	On	On	+32 Max

Zone Address - Binary Coded				
5	6	7	8	
Off	Off	Off	Off	Network Set
Off	Off	Off	On	Zone 1
On	On	Off	Off	Zone 12

Specifications

**WARNING** - Isolate mains before installing.

**Power:** 220-240v AC 50/60Hz  
MDR6XPOWER required. Mains input must come via 3amp RCBO if located in a domestic application.

**Powers:** 6 devices

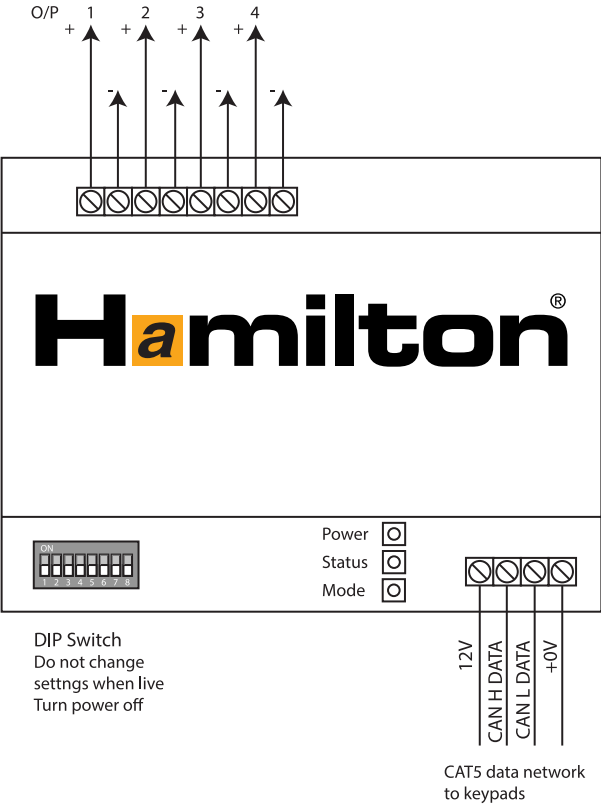
**Power Terminal Capacity:**  
2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded  
DIN rail mounted product

**Control Wiring:**  
4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

**Dimensions:**  
H 75mm x W 93mm x D 127mm

**Ambient Temperature:** 0 to 35C°  
**Humidity:** Non permissable  
**IP30:** Indoor only

Mercury Lighting Control MDR4X10V



Specifications

**WARNING** - Isolate mains before installing.

**Power:** 1-10V 4 channel  
Analogue dimmer  
Switching required from suitable relay  
- See MDR4X10A

**Power Terminal Capacity:**  
2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded  
DIN rail mounted product

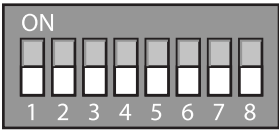
**Control Wiring:**  
4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

**Dimensions:**  
H 59mm x W 53mm x D 90mm

**Ambient Temperature:** 0 to 35C°  
**Humidity:** Non permissible  
**IP30:** Indoor only

DIP Switch Settings for MDR6XPOWER

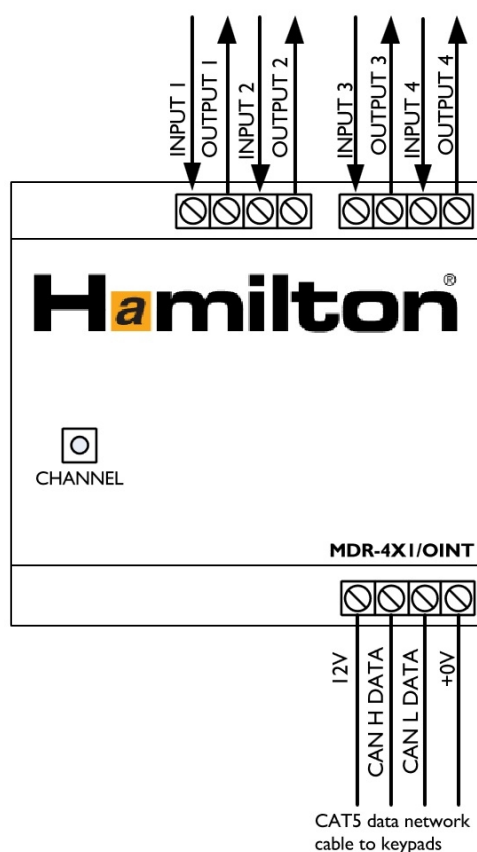
Power OFF before changing  
1 = Boot mode



Channel Offset				
	2	3	4	
	Off	Off	Off	None
	Off	Off	On	+4
	Off	On	Off	+8
	Off	On	On	+12
	On	Off	On	+20 Max

Zone Address - Binary Coded				
5	6	7	8	
Off	Off	Off	Off	Network Set
Off	Off	Off	On	Zone 1
On	On	Off	Off	Zone 12

## Mercury Lighting Control MDR-4XI/OINT



Alarm  
Master OFF / Last setting can  
be achieved by programming  
buttons on control plates.  
Call for details.

### Specifications

**WARNING** - Isolate mains before installing.

#### Control Wiring:

4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m

#### Dimensions:

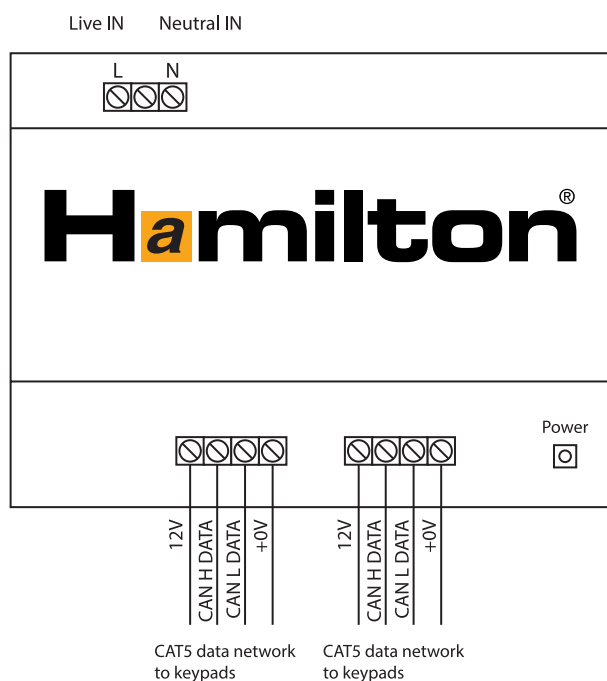
H 15mm x W 30mm x D 42mm

**Ambient Temperature:** 0 to 35°C

**Humidity:** Non permissible

**IP30:** Indoor only

## Mercury Lighting Control MDR-NET-BOOST



#### MDRNETBOOST

Each MDP4X600+VFR or other dimmer device can power up to 5 control plates  
over 1000m. A MDRNETBOOST allows an extra 5 control plates to be added.

If circuit exceeds 1000m a signal boost may be required.  
See MDRDATABOOST.

### Specifications

**WARNING** - Isolate mains before installing.

**Power:** 220-240v AC 50/60Hz

Mains input must come via 2amp RCBO if  
located in a domestic application.

#### Power Terminal Capacity:

2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded  
DIN rail mounted product

#### Control Wiring:

4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted  
to increase length.

#### Dimensions:

H 59mm x W 53mm x D 90mm

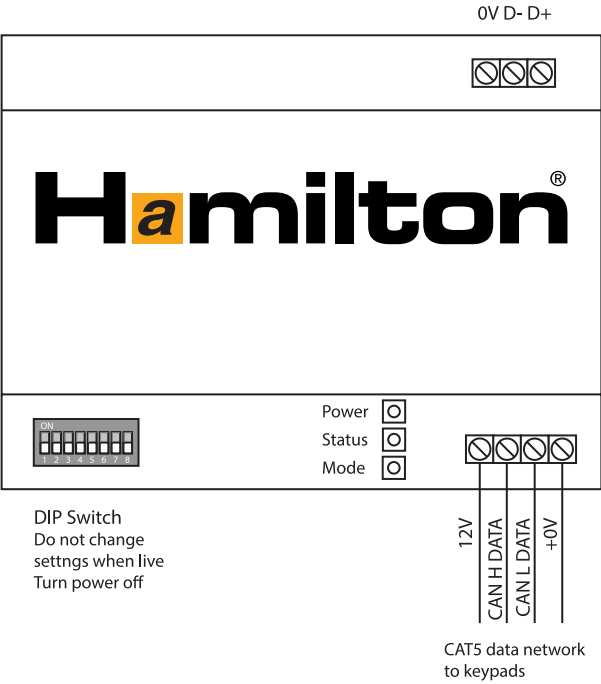
**Ambient Temperature:** 0 to 35°C

**Humidity:** Non permissible

**IP30:** Indoor only

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Specifications

**WARNING** - Isolate mains before installing.

**Power:** Requires MDR6XPOWER

**Power Terminal Capacity:**  
2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded  
DIN rail mounted product

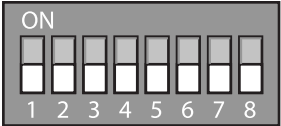
**Control Wiring:**  
4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

**Dimensions:**  
H 59mm x W 53mm x D 90mm

**Ambient Temperature:** 0 to 35C°  
**Humidity:** Non permissable  
**IP30:** Indoor only

DIP Switch Settings for MDR6XPOWER

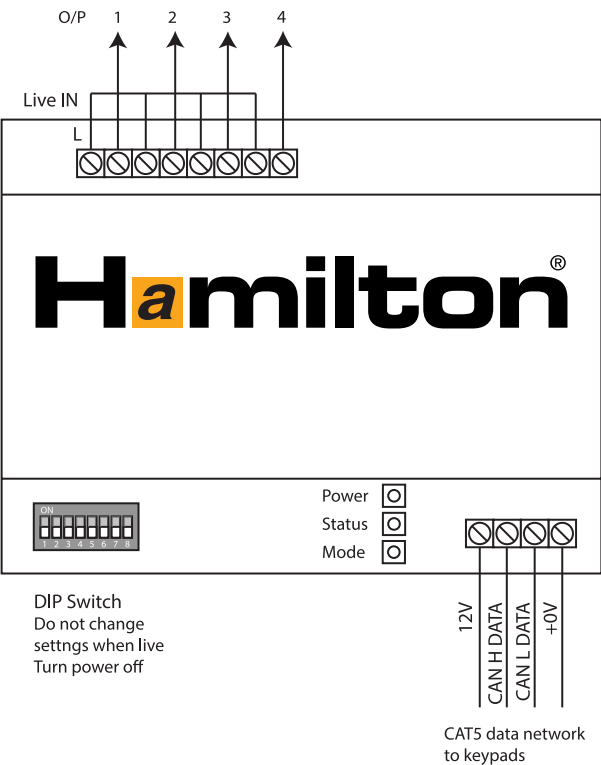
Power OFF before changing  
1 = Boot mode



Channel Offset				
	2	3	4	
	Off	Off	Off	None
	Off	Off	On	+4
	Off	On	Off	+8
	Off	On	On	+12
	On	Off	On	+20 Max

Zone Address - Binary Coded				
5	6	7	8	
Off	Off	Off	Off	Network Set
Off	Off	Off	On	Zone 1
On	On	Off	Off	Zone 12

Mercury Lighting Control MDR4X2ASW



Specifications

**WARNING** - Isolate mains before installing.

**Power:** MAX 2Amp 230V AC

**Power Terminal Capacity:**  
2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded  
DIN rail mounted product

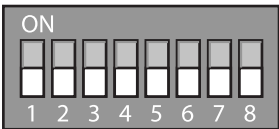
**Control Wiring:**  
4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

**Dimensions:**  
H 59mm x W 53mm x D 90mm

**Ambient Temperature:** 0 to 35C°  
**Humidity:** Non permissable  
**IP30:** Indoor only

DIP Switch Settings for MDR6XPOWER

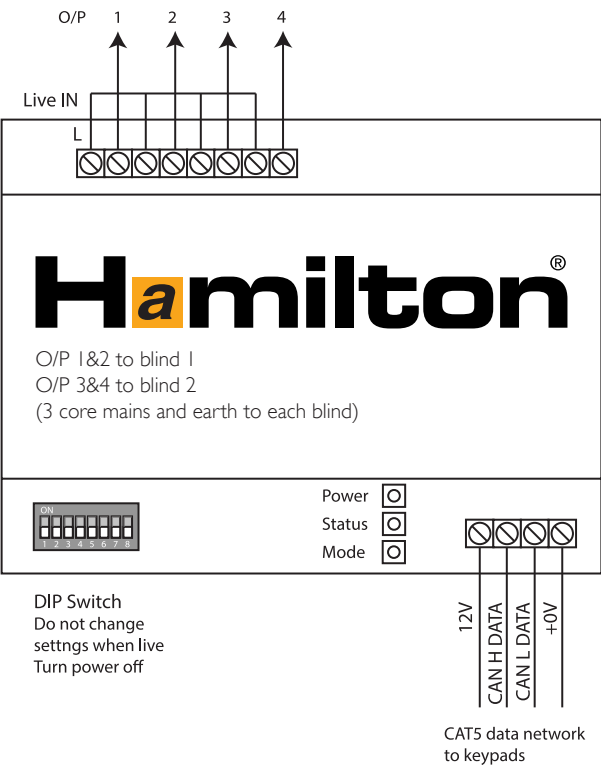
Power OFF before changing  
1 = Boot mode



Channel Offset				
	2	3	4	
	Off	Off	Off	None
	Off	Off	On	+4
	Off	On	Off	+8
	Off	On	On	+12
	On	Off	On	+20 Max

Zone Address - Binary Coded				
5	6	7	8	
Off	Off	Off	Off	Network Set
Off	Off	Off	On	Zone 1
On	On	Off	Off	Zone 12

Mercury Lighting Control MDR2X2ABLINDSW



Specifications

**WARNING** - Isolate mains before installing.

**Power:** MAX 2Amp 230V AC  
(2Amp 24V DC)

**Power Terminal Capacity:**  
2.5mm<sup>2</sup> solid conductor  
1.5mm<sup>2</sup> stranded  
DIN rail mounted product

**Control Wiring:**  
4 core 12v DC  
(CAT 5 screened recommended)  
Max 1000m  
Additional power supply can be fitted to increase length.

**Dimensions:**  
H 59mm x W 53mm x D 90mm

**Ambient Temperature:** 0 to 35C°  
**Humidity:** Non permissable  
**IP30:** Indoor only

DIP Switch Settings for MDR6XPOWER

Power OFF before changing  
1 = Boot mode



Channel Offset				
	2	3	4	
	Off	Off	Off	None
	Off	Off	On	+4
	Off	On	Off	+8
	Off	On	On	+12
	On	Off	On	+20 Max

Zone Address - Binary Coded				
5	6	7	8	
Off	Off	Off	Off	Network Set
Off	Off	Off	On	Zone 1
On	On	Off	Off	Zone 12

## Fault finding guide V1

Most site visits are avoidable as problems are normally due to cable breaks and wrong connections. These questions and comments will help find faults/problems and provide a solution.

If the conclusion results in a faulty item the returns procedure should be followed. Please contact sales for a returns authorisation reference number.

### LOAD WILL NOT SWITCH OFF/ ON OR DIM.

- Is power switched on? If Yes, Turn all power OFF to system and Reboot. The system requires shutdown for 10 seconds to re-set.
- The control network could have a break in one of the cables or connected incorrectly. Continuity should be checked on 12v CANH CANL (data) and 0v. The contractor can remove a control plate and use a short piece of cable to connect directly to Mercury dimmer pack to determine if cable has a break.
- Check that load is connected. (Lamps may have failed) the contractor can move lamps around whilst observing the minimum and maximum loads on Mercury dimmer. Ensure circuit is isolated whilst changing lamps.
- Check if MCB or RCBO has tripped. Reset if necessary.
- The fault (not switching off/on) can happen if DIP switch settings are changed whilst Mercury system is LIVE. Turn power OFF to all the dimmer packs on the network and check settings before powering up.
- Check output from Mercury dimmer is on correct channel.

### LAMP OUTPUT CHANGES WHEN CONTROL BUTTONS ARE NOT PRESSED

- The load could be incorporated into a lighting "scene". Re-programme scene to remove channel.
- The control plate could be installed upside down. If you have an 8 button Mercury control plate the buttons on the left hand side should be programmed "scenes".

### PROGRAMME A MOOD OR SCENE

Press the top left button to recall a "scene". Press again and it should toggle all the lights within zone or room to OFF. The buttons on the right hand side of the control plate should be programmed as ON/OFF with a quick press for each circuit and hold button to dim lighting.

To programme a scene, use the buttons on the right hand side to create a "mood" or scene. Press and hold a "scene" button on the left hand side for 5 seconds to store. Whilst this is happening the LEDs on the keypad should all be flashing. When LEDs stop flashing the "mood or scene" will be stored. Repeat process until all "moods or scenes" are stored. Note - Each "mood or Scene" button toggles to ALL OFF.



### MERCURY DIMMER PACK BUZZES

- It is quite normal for a dimmer pack to buzz. No audible noise will be heard from the control plates. Locate the Mercury dimmer pack remotely where it will be less of a disruption.
- If controlling low voltage transformers or LED lamps please contact the sales office to check compatibility. Note - not all lamps that are branded as dimmable are suitable with lighting control. We can test any lamps for compatibility. Please contact sales for a request form.



## Fault finding guide V1 continued

### LED'S OR LAMPS 'FLICKER'

- Observe minimum and maximum rating of Mercury dimmer pack. De-rating by 75% is recommend when dimming LED lamps. Note – Some LEDs require a synthetic load to stabilize the dimmers waveform. A simple check can be done by adding a mains rated GU10 – 50watt lamp to the circuit (whilst power is removed.) This can prevent flickering in most cases. Load resistors can be used and can be purchased from RS. Note – These get hot and require a metal enclosure for safety purposes.
- Some LED's become unstable when dimmed to a low level. Please ensure when setting lamp levels that all the lamps "re-strike" when lighting are turned off and back on again.
- The low voltage transformer may not be compatible, under loaded, overloaded or could even be getting too hot. Ensure lamps are not too close to transformer. As a guide line 20 Watt low voltage lamps are not suitable for dimming with most transformers. We recommend 35va or 50 va lamps are used with parameters of transformers.
- When **dimming** CFL lamps it is recommended by the lamp manufacturers that the lamps are left on at 100% for 100 hours before dimming. This does not need to be done as 100 hours without turning lights off. (10 to 15 hours per day until time is up is ok). The lamps may state that they can be dimmed to 5% or 10%. Usually with lighting control a stable level is around 35% to 50%. The dimmer may need to be returned for re-programming to set the minimum level.

### KEYPAD LED'S FLASHING

- This could be a simple loose connection on the CANH CANL terminals or cables may be in wrong terminals.
- The Keypad could be in programming mode. Push another button on plate to reset to normal function.
- Check that the keypads buttons are not stuck or jammed.

### KEYPADS LED'S NOT ILLUMINATED

- This could be a wiring fault. Please check connections on 12v CANH CANL 0v throughout whole control network. (Normally a break or wrong connection on 12v or 0v).

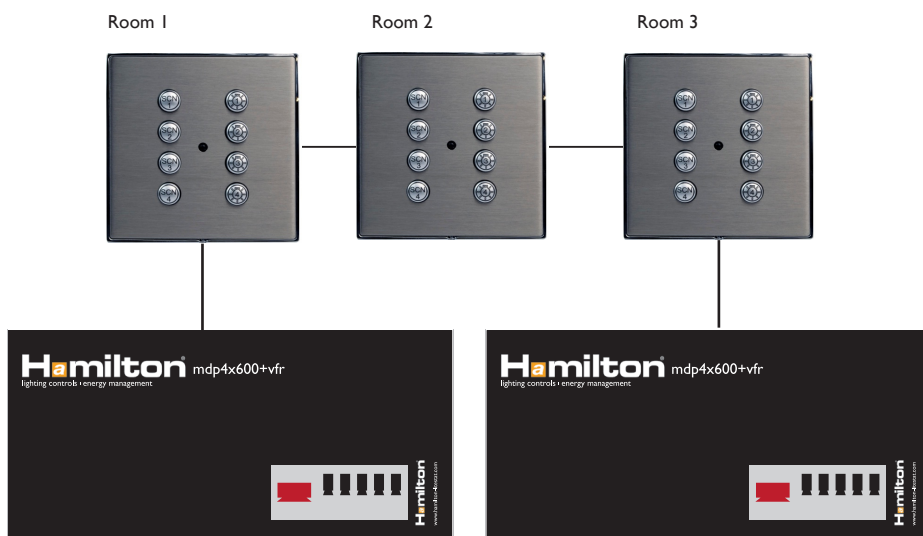
### HAND HELD IR DEVICE NOT WORKING

- The batteries could need changing.
- Range is 8m to 10m (in line of sight) Please note IR requires a direct signal.
- The IR receiver should be mounted a minimum of 2m away from any high frequency fluorescent ballasts.

## Mercury General Schematic

The Mercury lighting system is fully addressable and can be split over several rooms. You can link control plates to create a network and 2 or 3 way dim from a wide range of control plate finishes.

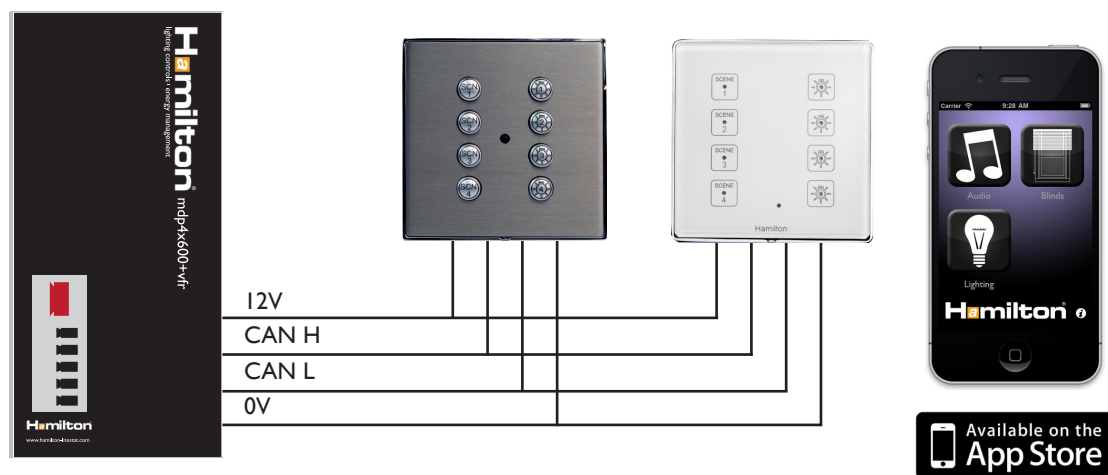
Each button on a control plate is fully addressable and can be programmed to select a scene or control a lighting circuit in a simple 'press and hold' fashion. We can also programme buttons as a 'Master OFF and 'Restore'.



### 4 CORE DATA BUS NETWORK

Keypads linked with CAT5 screened cable (continue through the earth at one end only).

Mercury lighting control, audio and blinds can be controlled via iPhone or iPad. Add a MDR-E-bridge to your system. Router not available from Hamilton Litestat.



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## Disclaimer

1. This equipment is intended for domestic and commercial use including hotels and retail shops.
2. No decorative, abrasive or domestic cleaning products should come into contact with the equipment (further information is available on request).
3. It should not be used in areas of high humidity (bathrooms etc.) nor within reach of a water source.
4. This equipment should be connected to a mains supply of the appropriate voltage (indicated on the product).
5. Care should be taken not to overload the equipment maximum amperage is indicated on the product.
6. No liability can be accepted if the product is installed or used in any other way than for which it was designed.

## Limited Warranty

7. The equipment is guaranteed against faulty workmanship or materials for a period of twelve months and will be repaired or replaced free of charge on condition that it is returned to the Customer Services Department and that:
  - (i) The equipment has not been overloaded or connected to a supply other than 230/240 volts 50Hz.
  - (ii) The installation procedure has been carried out correctly.
  - (iii) The equipment has not been taken apart or repaired by any un-authorised person. The
  - (iv) Bill of Sale (dated) accompanies the equipment for repair or replacement.
  - (v) The product has not been exposed to decorative or cleaning materials or been stored or installed in area's of high humidity.

This guarantee does not affect the statutory rights of the consumer. In no circumstances can the Company accept responsibility for any loss or damage said to arise from the use of this product.

The equipment is manufactured in accordance with the relevant British and European Standards where applicable.

CUSTOMER SERVICES DEPT.  
Quarry Industrial Estate, Mere,  
Wiltshire BA12 6LA

Tel: 01747 860088  
Email: [technical@hamilton-litestat.com](mailto:technical@hamilton-litestat.com)

All equipment is manufactured under an accredited  
BS EN ISO 9001:2008 - Quality Management System.

# Hamilton®

Electrical wiring accessories, audio and lighting controls

## www.hamilton-litestat.com

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It is the policy of the company to continually improve products as part of our development programme. Therefore, we reserve the right to alter designs and dimensions without prior notice.

All accessories are manufactured under an accredited BS EN ISO 9001:2008 Quality Management System.

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Correct as at June 2014 • File Reference: i-LX (User Guide) Rev A

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Issued Date: June 2014

i-LX User Guide REV\_A4 E&OE

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