



2015 BLUE&ME™ Hands-Free Communication  
Owner's Manual Supplement



# TABLE OF CONTENTS

SECTION		PAGE
1	OVERVIEW .....	3
2	DISPLAY AND BUTTONS ON THE STEERING WHEEL .....	11
3	BLUE&ME™ HANDS-FREE COMMUNICATION PACKAGE QUICK REFERENCE GUIDE ....	17
4	HOW TO USE BLUE&ME™ HANDS-FREE COMMUNICATION .....	25
5	BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS .....	45
6	BLUE&ME™ HANDS-FREE COMMUNICATION SUPPORTED MOBILE DEVICES .....	85
7	PERSONAL DATA PROTECTION .....	91
8	SYSTEM SOFTWARE USE NOTICE .....	93
9	TROUBLESHOOTING .....	101
10	FREQUENTLY ASKED QUESTIONS .....	119



# OVERVIEW

## CONTENTS

---

■ OVERVIEW . . . . .	4	□ Media Player . . . . .	9
□ The BLUE&ME™ Hands-Free Communication Package . . . . .	5	□ Road Safety . . . . .	10
□ Message Reader . . . . .	7		

### OVERVIEW

**Read and Follow Instructions:** Before using your system, read and follow all instructions and safety information provided in this end user manual (“User’s Manual”). Failure to do so can result in serious injury or death.

FIAT’s Windows Mobile™ based **BLUE&ME™** Hands-Free Communication is a personal telematics system that incorporates communication and entertainment applications that are expressly designed for use in your car.

The **BLUE&ME™** Hands-Free Communication package installed in your car is equipped with integral hands-free kit, message reader, and media player. **BLUE&ME™** is designed to support the future installation of additional services.

The **BLUE&ME™** Hands-Free Communication package features integrated voice recognition, steering wheel controls and a multifunction electronic display that allows

you to use your **Bluetooth®** wireless technology enabled mobile device without having to take your eyes off the road. You can even keep your phone in a pocket or a bag. You are not required to train the voice recognition system to recognize your voice. The system is “speaker independent” and performs equally well for different users.

With this system, you can also play your favorite music stored on a USB stick or iPod® and select tracks and playback modes with both voice commands or buttons on the steering wheel.

This device complies with Part 15 of FCC rules and with RS-210 of Industry Canada. Operation is subject to the following conditions:

1. This device may not cause harmful interference.
2. This device must accept all interference received, including interference that may cause undesired operation.

## The BLUE&ME™ Hands-Free Communication Package

The basic characteristic of this hands-free package is voice recognition with **Bluetooth®** wireless technology. With this system you can make and receive calls safely and securely using either voice commands or buttons on the steering wheel.

**Bluetooth®** wireless technology enables wireless connection between your mobile device and the hands-free package installed on your car.

To use the hands-free package, you need a **Bluetooth®** wireless technology enabled mobile device. This hands-free package gives you the possibility of interacting vocally with your mobile device while driving, even if your mobile device does not feature this capability. You can also interact with your mobile device manually and visually using the steering wheel controls and the instrument panel multifunction display.

For further details on the mobile devices supported by **BLUE&ME™**, refer to **BLUE&ME™ SUPPORTED MOBILE DEVICES**.

To get started with **BLUE&ME™** Hands-Free Communication with voice recognition, you have to simply pair your **Bluetooth®** wireless technology enabled mobile device with the system.

Pairing is an operation that has to be performed only once.

### NOTE:

- During the mobile device pairing procedure, the **BLUE&ME™** system becomes discoverable and generates a random 4 digit PIN. The user is required to turn on their mobile device's Bluetooth function and scan for the **BLUE&ME™** system, then establish a connection using the Personal Identification Number (PIN).

- Once your phone is paired, you have the option to transfer your mobile device contacts to the hands-free package, to make a phone call either by using the contacts list or directly pronouncing the phone number, to answer a call, and also answer a second incoming phone call.
- To interact with **BLUE&ME™** you can use either buttons on the steering wheel or voice commands. With voice recognition, you can perform system functions by speaking voice commands, also identified as “keywords.” When the system recognizes a keyword, it will respond with the appropriate action. Voice recognition is an easy and convenient way to use **BLUE&ME™**.

All the system functions are available within the **BLUE&ME™** Main Menu. When you are travelling, you can interact with **BLUE&ME™** using buttons on the steering wheel or voice commands relevant only to

phone functions (**LAST CALLS** and **PHONEBOOK**) and the media player. To activate settings when travelling you can only use voice commands.

The hands-free package enables the following operations:

- **Contact calling by voice** – you can call a contact in your mobile device phonebook using your voice. You can also call a contact in your phonebook by scanning through the entries on the multifunction display. (To use this option you have to transfer your mobile device contacts to the hands-free package phonebook).
- **Digit dialing by voice** – you can dial a phone number by pressing the Windows icon button (VR button) on the steering wheel and speaking the digits to be dialed.
- **To call a SMS text sender** – call the last SMS text sender directly or the sender of an SMS message received and stored in the **BLUE&ME™** inbox.

- **To answer a call** – you can answer an incoming call by pressing the **Phone/MAIN** button on the steering wheel.
- **Conference call** – you can call another contact while you are engaged in a phone conversation (Conference Calling is only supported by a compatible mobile device).
- **Call waiting** – while engaged in a phone conversation, you can receive notification of another incoming phone call, answer the other incoming phone call, and switch between two ongoing phone conversations. (Call waiting is only supported by a compatible mobile device.)
- **Refusing an incoming call or ending a call** – you can refuse an incoming call or end a current call by pressing the **Phone Hang-up** button on the steering wheel.

With your mobile device in the vehicle and the pairing procedure complete, connect to your mobile device to **BLUE&ME™** and you can make phone calls by speaking keywords or pressing buttons on the steering wheel. When using the hands-free phone, the audio output of a phone conversation is heard through your car's speakers.

### **Message Reader**

The **BLUE&ME™** message reader enables automatic reading, through the car sound system, of the SMS texts you receive on your **Bluetooth®** wireless technology enabled mobile device that are received when the phone is paired and connected to **BLUE&ME™** system. The message reader does not provide access to messages that were received before you entered the car and connected with the **BLUE&ME™** system. Only a subset of abbreviations and emoticons are supported by the **BLUE&ME™** system.

**NOTE:** Not all mobile devices support the SMS text message reader function or automatic phonebook transfer via **Bluetooth®**. For further information on the list of compatible mobile devices go to [fiatusa.com](http://fiatusa.com), find the SUPPORT section near the bottom of web page and click on the Bluetooth® logo.

Message reader functions are managed by the control buttons on the steering wheel or by the **BLUE&ME™** voice commands.

The **BLUE&ME™** message reader enables the following operations:

- To display an indicator on the instrument panel that indicates you have received a new SMS text. It will display the sender's number/name and will ask you whether to read the text of the message to you.
- To manage the list of SMS texts received on your **BLUE&ME™** paired mobile device.

**NOTE:** Only messages that were received while the mobile device was connected to **BLUE&ME™** will be listed.

- To read the messages received and stored. Messages can be read multiple times.
- To call the SMS text sender using the buttons on the steering wheel or voice commands.
- To delete individual messages or the entire inbox using the buttons on the steering wheel or voice commands.

**NOTE:** Messages are to only be deleted by the **BLUE&ME™** system and not by your mobile device.

The **BLUE&ME™** system can also recognize and read abbreviations, if any (e.g., "ILUVU" will be read "I love you") and can interpret most common emoticons (e.g., :-)) will be read "Smile"), used today to write SMS texts.

## Media Player

With the **BLUE&ME™** media player you can play, via the car sound system, digital audio files stored on a USB stick or iPod® by simply connecting it to the USB port located in the center console of the car.

With this feature, you can play your favorite personal music collections while you drive.

- **iPod®** player - Refer to MEDIA PLAYER FUNCTIONS.

The media player feature allows the following operations:

- **Digital audio playback** - You can play all your digital audio files (.mp3, .wma, .wav, .aac) or play a customized playlist (.m3u or .wpl format).
- **Audio file selection by category** - You can play all audio files of a certain category, e.g., album, artist or genre.

**NOTE:** Each audio file category must be tagged before connecting to the **BLUE&ME™** system. If no category is tagged, the **BLUE&ME™** system will index the song by the song title.

- **Playback options** - While playing tracks you can select the following options: Play, Stop, Next track, Previous track, Shuffle and Repeat.

**NOTE:**

- The media player does not support audio files compressed with other formats and DRM (Digital Right Management) protected audio files. Non-supported audio files that may be present on the USB device will be ignored.
- To use the media player, you have to simply connect (directly or by an extension lead) your USB stick or iPod® to the vehicle's USB port. When the ignition key is turned to ON, **BLUE&ME™** will start building your

## 10 OVERVIEW

media library. At the end of this operation you can browse the whole library and scroll its categories as desired using the buttons on the steering wheel or voice commands. **BLUE&ME™** will then play your selection via the car sound system.

### Road Safety

#### **WARNING!**

Driving while distracted can result in loss of vehicle control, accident and injury. It is strongly recommended that you use extreme caution when using any device or feature that may take your focus off the road or your hands off the steering wheel. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any handheld device while driving,

*(Continued)*

#### **WARNING! (Continued)**

**encourage the use of voice-operated systems when possible and that you become aware of applicable laws that may affect the use of electronic devices while driving.**

# DISPLAY AND BUTTONS ON THE STEERING WHEEL

## CONTENTS

---

2

■ DISPLAY AND BUTTONS ON THE STEERING WHEEL. . . . .	12
□ Display . . . . .	12
□ Front Steering Wheel Buttons . . . . .	12
□ Rear Steering Wheel Buttons . . . . .	13

## DISPLAY AND BUTTONS ON THE STEERING WHEEL

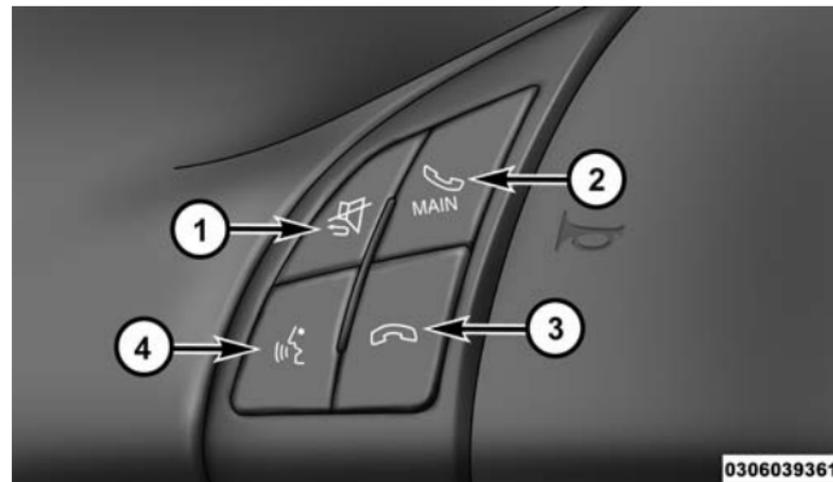
### Display



brb-37359

**NOTE:** In this User's Guide, the descriptions of the menu entries refer to the multifunctional display, which visualizes some entries in abbreviated form.

### Front Steering Wheel Buttons



- 1 — MUTE/ESC
- 2 — PHONE/MAIN

- 3 — PHONE HANG UP
- 4 — VOICE RECOGNITION (VR)

## Rear Steering Wheel Buttons

The right-hand control is a rocker type switch with a push-button in the center. Push the switch up for Volume +. Push the switch down for Volume -. The button in the center is the **SRC** button used to change audio sources (e.g., AM, FM, CD, Media Player).



045105562

The left-hand control is also a rocker type switch with a push-button in the center. Push the top of the switch to Scan Up  $\Delta$ . Push the bottom of the switch to Scan Down  $\nabla$ . The button in the center is the **PRESET UP/OK** button.

## 14 DISPLAY AND BUTTONS ON THE STEERING WHEEL

Button	Short press function (less than 1 second)	Long press function (more than 1 second)
 /MAIN	<ul style="list-style-type: none"> <li>• Launch <b>BLUE&amp;ME™</b> Main Menu</li> <li>• Dial the number displayed on the display that was accessed haptically from the phonebook or the recent calls list</li> <li>• Accept an incoming phone call</li> <li>• Switch between two ongoing phone conversations (call waiting)</li> <li>• Dial the name/number on the display that was selected/entered by voice recognition</li> </ul>	–
 /ESC	<ul style="list-style-type: none"> <li>• Cancel voice recognition</li> <li>• Cancel a voice announcement</li> <li>• Interrupt message reading</li> <li>• Exit <b>BLUE&amp;ME™</b> Main Menu</li> <li>• Exit the sub-menu and return to the previous menu option</li> <li>• Exit current menu option without storing settings</li> <li>• Turn the microphone on/off during a phone conversation</li> <li>• Mute the ring tone of an incoming call</li> <li>• Media player Pause on/off</li> </ul>	–
 VR VOICE RECOGNITION (VR)	<ul style="list-style-type: none"> <li>• Activate voice recognition</li> <li>• Interrupt voice announcement to provide a new voice command</li> </ul>	<ul style="list-style-type: none"> <li>• Repeat the last utterance in a voice interaction</li> </ul>

Button	Short press function (less than 1 second)	Long press function (more than 1 second)
PHONE HANG UP 	<ul style="list-style-type: none"> <li>• Reject an incoming call and end a phone call in progress</li> <li>• End an active call and switch to a call waiting (on hold)</li> </ul>	–
PRESET UP/OK (left side back of steering wheel)	<ul style="list-style-type: none"> <li>• Confirm manually selected menu option</li> <li>• Switch phone conversation from the hands-free phone to your mobile device and vice versa</li> <li>• Select displayed message</li> </ul>	–
SCAN UP  /SCAN DOWN  (left side back of steering wheel)	<ul style="list-style-type: none"> <li>• Scroll BLUE&amp;ME™ menu items</li> <li>• Scroll though media player tracks</li> <li>• Scroll inbox messages</li> </ul>	–

### NOTE:

- For both operating modes of Voice Command steering wheel buttons (short or long press), the function chosen will be activated when you release the button.
- When connecting to **BLUE&ME™** Hands-Free Communication for the first time, your phone's phonebook will automatically be downloaded. If this operation is not allowed immediately after pairing for the first time, the **BLUE&ME™** system will prompt you for the phonebook each time you connect to the system. For phones containing a SIM card, the phonebook on the SIM card will be downloaded if it is allowed. See your phone's Operating Manual for further details.

# BLUE&ME™ HANDS-FREE COMMUNICATION PACKAGE QUICK REFERENCE GUIDE

## CONTENTS

3

■ BLUE&ME™ HANDS-FREE COMMUNICATION PACKAGE QUICK REFERENCE GUIDE . . . . .	18	□ Pair Your Mobile Device . . . . .	20
□ Prepare Your Mobile Device Phonebook . . . . .	18	□ Making a Phone Call . . . . .	21
□ Important Notes . . . . .	19	■ MESSAGE READER QUICK REFERENCE GUIDE . . . . .	22
□ Try Out the Voice Commands. . . . .	19	■ MEDIA PLAYER QUICK REFERENCE GUIDE . . . . .	22

## BLUE&ME™ HANDS-FREE COMMUNICATION PACKAGE QUICK REFERENCE GUIDE

To quickly get started with using the **BLUE&ME™** Hands-Free Communication Package with voice recognition and **Bluetooth®** wireless technology:

- Prepare your mobile device phonebook
- Turn the ignition key to ON
- Try out the voice commands
- Pair your mobile device
- Make a phone call

Instructions for each of the above functions are given in the following paragraphs.

### Prepare Your Mobile Device Phonebook

Before creating a pairing relationship between your mobile device and **BLUE&ME™** Hands-Free Communication, you should make sure that you have contact entries in your mobile device phonebook so that you can use them with the hands-free phone.

If your phonebook is empty, quickly create several new entries for frequently dialed phone numbers. For further details, consult your mobile device owner's manual.

To properly enter contacts in your mobile device phonebook, refer to **SETTING FUNCTIONS - PAIRING YOUR MOBILE DEVICE**.

## Important Notes

- The phonebook copied to **BLUE&ME™** can only be used when the corresponding mobile device is paired and connected.
- Once a mobile device is paired to the **BLUE&ME™** system, the phone will automatically connect /disconnect to the **BLUE&ME™** system whenever the ignition is turned to ON/OFF. All of the **BLUE&ME™** features are fully functional when the phone is connected to **BLUE&ME™**.

**NOTE:** Some mobile devices may require you to accept the **BLUE&ME™** connection, depending on the mobile device settings.

- Entries stored in SIM card or mobile device memory can be transferred to **BLUE&ME™** with different procedures, according to your mobile device model.

## Try Out the Voice Commands

At each stage of your dialogue with the system, you can always use the voice command **“Help”**, to get detailed indications about the voice commands available.

To try out the **“Help”** function, proceed as follows:

1. Push the  steering wheel button.
2. After **BLUE&ME™** says “Say a command” and plays a tone indicating that voice recognition is active, say **“Help”**. **BLUE&ME™** will speak the list of voice commands available.
3. After the general help message is finished, say **“Settings”** and then **“Help”**. **BLUE&ME™** will speak the list of voice commands available for the Settings menu.
4. You can then say or pronounce one of the available commands and proceed with the dialogue as you like.

5. If you need additional help, push the  VR steering wheel button and say “**Help**” again.

### Pair Your Mobile Device

#### CAUTION!

**BLUE&ME™ Hands-Free Communication only allows this operation to be performed when the car is stopped.**

To pair your mobile device, proceed as follows:

1. Push the  VR steering wheel button and say “**Settings**” then, at the end of the BLUE&ME™ message say “**Pairing.**”

The system will show the phone pairing PIN number on the multifunction display. For the next two steps, consult your mobile device owner’s manual about **Bluetooth®** pairing procedures for your phone.

2. On your mobile device, search for devices equipped with **Bluetooth®** wireless technology (the setting on your mobile device might be called Discover or New Device). In this list you will find **BLUE&ME™** (name identifying the **BLUE&ME™** system on your vehicle); select it.
3. When prompted by the mobile device, enter the PIN number shown on the instrument panel display using your mobile device keypad. If pairing is successful, the system will say “**Connecting**” and at the end the display will show a confirmation message, the ID of the paired mobile device.

It is essential to wait until you see this confirmation message on the display. Pressing the  /MAIN button on the steering wheel or  /ESC before the message is displayed may cancel the pairing process. If the pairing process fails, an error message will be displayed: in this event repeat the pairing procedure.

**NOTE:** After the first pairing, **BLUE&ME™** will say **“Welcome”** immediately after connecting. This message will no longer be heard when your phone automatically connects to the **BLUE&ME™** system on future ignition cycles.

4. **BLUE&ME™** will ask if you would like to copy your paired phone phonebook to **BLUE&ME™**. It is recommended to copy it. To start copying the phonebook say **“Yes,”** otherwise say **“No.”**

### Making a Phone Call

Assume that “John Smith” is one of the contacts stored in your phonebook.

To call John Smith, proceed as follows:

- Push the  button and say **“Call John Smith.”**
- If the name is recognized, the system will display the recognized contact’s information on the display screen.

If there is just one phone number for John Smith in your phonebook, the system will ask if you would like to call John Smith. To start the call say **“Yes,”** otherwise say **“No.”**

If John Smith has several phone numbers, the system will ask which phone number you would like to call (e.g., **“Call John Smith (at) Work or (at) Home?”**). Answer with the type of required phone number (e.g., **“(at) Home.”**)

If John Smith has several phone numbers but the “location” (e.g., the type of phone number like work, home, etc.) is missing, the system will display the selected contact and a list of related phone numbers on the instrument cluster display. The hands-free communication system will ask if you would like to call the phone number displayed. To respond with “yes,” say **“Yes,”** otherwise say **“No.”** You can also scroll through the phone number list manually by pressing the buttons on

the back of the steering wheel until you find the required number. Then, push the **PRESET UP/OK** button on the rear of the steering wheel to start the call.

- To end the phone call, push the **PHONE HANG UP**  button on the steering wheel.

**NOTE:** If you encounter difficulties with any of the voice recognition operations, refer to **HANDS-FREE COMMUNICATION PACKAGE - TROUBLESHOOTING**.

### MESSAGE READER QUICK REFERENCE GUIDE

If your **Bluetooth®** wireless technology enabled mobile device supports the message reader function, at the arrival of a new SMS text, **BLUE&ME™** plays a tone and it will ask if you would like to read it.

- Say “**Yes**” or push the  /**MAIN** button on the steering wheel or the **PRESET UP/OK** button on the rear of the steering wheel to read the last message received.

- Say “**No**” or push the  /**ESC** button on the steering wheel; the system will store the message so you can read it later.

For further details on the message reader SMS, refer to the section “**MESSAGE READER FUNCTIONS**”.

**NOTE:** If you encounter difficulties with any of the message reader settings, refer to **MESSAGE READER – TROUBLESHOOTING**.

### MEDIA PLAYER QUICK REFERENCE GUIDE

To start playing the digital audio files stored on your USB stick or iPod®, proceed as follows:

1. Copy tracks to your USB stick. (**BLUE&ME™** recognizes .wma, .mp3 .wav and aac formats for audio files and .wpl and .m3u formats for playlists).
  - **USB sticks without USB wire:** Connect the USB stick (directly or by an extension lead) to the USB port in the center console of the car.

- **USB sticks with USB wire:** Use the wire to connect the USB stick to the USB port on the car.
2. Turn the ignition key to ON. **BLUE&ME™** will automatically start to play your digital tracks, selecting them from the library that was built when the USB stick was connected.

After **BLUE&ME™** has built the library containing your digital audio files, you can select and play tracks, albums, artists and playlists by interacting manually or verbally with **BLUE&ME™**. Building the library may require a few minutes if your USB stick contains several files.

**NOTE:** Depending on the number of files, the **BLUE&ME™** system may take up to 20 minutes to fully index the files when the device is first connected to **BLUE&ME™**. The **BLUE&ME™** system will remember the track data, so the next time the device is connected it will perform a quick scan of the contents and be ready to use much faster.

**iPod®** player — Refer to MEDIA PLAYER FUNCTIONS.

The set up menu also allows you to decide whether to play audio files automatically when connecting the USB device, or to play them upon your command.

For further details on the media player, refer to MEDIA PLAYER FUNCTIONS.

**NOTE:** If you encounter difficulties with any of the voice recognition operations, consult the section MEDIA PLAYER - TROUBLESHOOTING.



# HOW TO USE BLUE&ME™ HANDS-FREE COMMUNICATION

## CONTENTS

---

■ HOW TO USE BLUE&ME™ HANDS-FREE COMMUNICATION. . . . .	.26	□ Display . . . . .	.40
□ Steering Wheel Controls. . . . .	.26	□ Audio . . . . .	.41
□ Voice Commands . . . . .	.26	□ BLUE&ME™ Hands-Free Communication Function Menu . . . . .	.41

## HOW TO USE BLUE&ME™ HANDS-FREE COMMUNICATION

### Steering Wheel Controls

Buttons on the steering wheel are used to perform functions on the hands-free communication package, activating voice recognition, using the media player functions, or selecting a **BLUE&ME™** menu option.

Certain buttons have multiple functions which depend on the current state of the system.

The function chosen in response to a key press is in some cases controlled by the duration of the key press (short or long).

#### NOTE:

- For further information refer to DISPLAY AND BUTTONS ON THE STEERING WHEEL.

- Instructions concerning manual controls are identified in the text by the appropriate symbol.

### Voice Commands

Voice commands can be said by the driver, who does not need to change his/her normal driving position to be heard by the system, since the microphone is properly located and oriented to this purpose.

Voice commands, which are words recognized by the system, are identified as “keywords”.

The hands-free communication system recognizes and responds to a preset list of voice commands. The list of available voice commands depends on the keyword menu level that you are currently on. The current list is always available by pushing the  steering wheel button and saying “**Help**” or, saying “**Help**” when **BLUE&ME™** is waiting for a voice command.

**BLUE&ME™** also recognizes personalized versions of voice commands, like the name of a contact in your phonebook.

There is no voice training required for using voice commands with this system.

To issue a voice command to the system, push the  VR steering wheel button and wait for the radio to mute, listen for “Say a command” then a tone indicating that voice recognition is active. Speak the command in your natural voice at a moderate pace. When the system recognizes the command, it will acknowledge your command by speaking a response or acting on your command.

Voice commands are organized according to three increasing levels: 1st level, 2nd level and 3rd level.

When a valid\* 1st level keyword is said, the system will activate 2nd level keywords; when a valid 2nd level keyword is said, the system will activate 3rd level keywords.

If the user says a valid 1st level keyword, then the submenu relevant to that command will remain active until a keyword leading to another level is given, the interaction is interrupted or the system times out because no command has been given; the same rule applies for the other lower levels (2nd and 3rd level).

**NOTE:** \* Valid means that the keyword said is included in the **BLUE&ME™** “dictionary” and can therefore be recognized by the system for the concerned level.

To repeat the last system voice announcement, push the  VR steering wheel button and say “Repeat” or hold the  VR steering wheel down for longer than one second.

The system can issue voice announcements. A voice announcement is a spoken message initiated by the system. To cancel a voice announcement, push the  /ESC to cancel the entire VR session or push the  VR steering wheel button, wait for the beep and say "Cancel."

A voice interaction is a two-way communication/spoken exchange between system and user. To initiate a voice interaction, push the  VR steering wheel button and issue a command. To interrupt a voice announcement from BLUE&ME™ and say your reply before listening to the entire voice announcement, push the  VR steering wheel button and speak your command after the prompt.

To stop an ongoing interaction, push the  /ESC button. You will hear a tone indicating when voice recognition is deactivated.

The hands-free communication Help option can speak the list of commands available to you at any time, depending on the keyword level that you are currently on. To use the Help system, say "Help." Listen to the list of currently available commands and decide on which command you'd like to issue to the system.

Adjust the volume of phone calls to a level that is comfortable and safe while the car is in motion. To adjust the default volume of BLUE&ME™, refer to EXTERNAL AUDIO VOL function in the Owner's Manual on the DVD. To temporarily adjust the volume of the current phone call, push + or – or adjust the position of the radio knob. After the phone call is disconnected, the volume will revert back to the original level.

You can push the **Vol +** or **Vol –** buttons on the rear of the steering wheel also to adjust the volume of the current BLUE&ME™ voice announcement.

Please remember that to interrupt a voice announcement, you can always push the  VR steering wheel button at any time during a voice interaction and give a new voice command.

#### NOTE:

- After you push the  VR steering wheel button, if you do not issue a voice command within a few seconds, the system will prompt you to say a voice command. If you do not respond after two or three prompts to enter a command, the voice recognition session will end. It is the same case with not responding to a question during a voice interaction. You will hear a tone indicating when voice recognition is deactivated.
- When the system fails to recognize your voice command, it will give you another opportunity to say the voice command again. If you are unsure of whether the voice command is appropriate for the given context, say **“Help.”**

### List Of Available Voice Commands

The following lists the voice commands available on BLUE&ME™ Hands-Free Communication. The “key-word” for each voice command (e.g., the main voice command) and the synonyms that may be used are shown.

#### Always Available Voice Commands

- *“Help”*

Activates the “Help” function which provides the list of voice commands available for the current level.

- *“Cancel”*

Cancels voice and/or manual interaction and deactivates the voice recognition system.

- *“Repeat”*

Repeats the last voice message provided by the system.

### *Voice Commands — Entering, Dialing And Deleting A Number*

To activate the voice recognition and enter a phone number:

- *“Dial a number”*
- *“Dial”*
- *“Call”*

Saying a numerical value or a symbol will enter the corresponding digit into the system:

- *“Zero”* enters digit “0”
- *“One”* enters digit “1”
- *“Two”* enters digit “2”

- *“Three”* enters digit “3”

- *“Four”* enters digit “4”

- *“Five”* enters digit “5”

- *“Six”* enters digit “6”

- *“Seven”* enters digit “7”

- *“Eight”* enters digit “8”

- *“Nine”* enters digit “9”

- Say *“Plus”* to enter the “+” symbol into the system.

- Say *“Star”* or *“Pound sign”* to enter the “#” symbol into the system.

To delete the last group of digits with the voice recognition system:

- *“Delete”*

- *“Back”*

To delete all groups of digits entered with possibility of inserting a new number:

- “Start Over”
- “Start Again”
- “Restart”

To repeat the telephone number entered and recognized by the hands-free system, say “Repeat”.

### *Voice Commands — Placing A Call Using The Voice Command System*

To call the number entered by voice:

- “Call”
- “Dial”

Say any of the following commands to start calling a name in the phonebook/mobile phone contact list or mobile phone contact that was transferred to the hands-free system:

- “(Name)” — Say the name of the contact
- “Call (Name)”
- “Call (Name) at/on (Work/Home/Mobile/Cellphone/Cell)”

Activating the phone function provides voice instructions for using the hands-free system. To activate the phone function, say any of the following commands:

- “Call”
- “Telephone”
- “Phone”

To callback the number of the last caller, say “Callback”.

## 32 HOW TO USE BLUE&ME™ HANDS-FREE COMMUNICATION

To dial the last phone number called by the hands-free system, say:

- “Redial”
- “Redial Recent Call”

### *SMS Message Reader Voice Commands*

To activate the SMS message reader:

- “Message reader”
- “Messages”
- “SMS reader”
- “SMS”
- “Text messages”
- “Texts”

When opening the received message inbox, the system will display the first message in the list. The following commands will open the message inbox:

- “Inbox”
- “Messages received”
- “Received”
- “Text messages received”

To read the selected messages in the inbox:

- “Read”
- “Read again”
- “Re-read”

To call the number of the selected message:

- “Call”
- “Dial”

To delete the selected message from the inbox:

- “Delete”
- “Delete message”
- “Delete text”

To go to the next message:

- “Next”
- “Forward”
- “More”
- “Successive”

To go to the previous message:

- “Previous”
- “Back”

To read the last message received, say any of the following commands:

- “Read last message”
- “Read the message”
- “Read last one”
- “Read the last text”
- “Read the text”
- “Read the last SMS text”
- “Read SMS”

To delete all messages in the inbox:

**NOTE:** The system will ask for confirmation before deleting all.

- “Delete all”
- “Delete messages”

## 34 HOW TO USE BLUE&ME™ HANDS-FREE COMMUNICATION

- “Delete texts”
- “Delete”

To activate the function Signal Settings:

- “Notification”
- “Type of notification”
- “Notification type”

To turn the SMS message reader off:

**NOTE:** When a new SMS message is received, there will be no notification and nothing will be transmitted to the system.

- “Reader off”
- “Turn off reader”
- “Switch reader off”
- “Deactivate message reader”

- “Deactivate reader”

Visual signal on control panel display and audible beep when a new SMS text message is received

- Audio and visual notification
- Audio and visual
- Audio plus visual
- Audio plus visual notification

Visual signal only on instrument panel display when a new SMS text message is received

- Visual
- Only Visual
- Visual notification only
- Only Visual notification

### *Media Player Voice Commands*

The following commands open the Media Player menu:

**NOTE:** If your phone is provided with a function for automatically transmitting the phonebook via Bluetooth® technology, the entire phonebook will be automatically copied to the hands-free system during the pairing procedure.

- “Media player”
- “Media”
- “Music”

To start or stop playing digital audio files:

To Start:	To Stop:
“Play”	“Stop”
“Play music”	“Stop music”
“Play song”	“Stop media”
“Play multimedia files”	

To go to the next or previous track:

Next Track:	Previous Track:
“Next”	“Previous”
“Next track”	“Previous track”
“Next song”	“Previous song”
“The one after”	“The one before”
“Forward”	“Back”

To turn the Shuffle function On or Off:

To Turn Shuffle On:	To Turn Shuffle Off:
"Shuffle on"	"Shuffle off"
"Turn on shuffle"	"Turn off shuffle"
"Activate shuffle"	"Deactivate shuffle"

To turn the Repeat function On or Off:

To Turn Repeat On:	To Turn Repeat Off:
"Repeat on"	"Repeat off"
"Repeat song"	"Stop repeat"
"Turn on repeat"	"Turn off repeat"
"Activate song repeat"	"Deactivate song repeat"

To automatically start or stop audio playback when a USB device is plugged in:

To Automatically Start Autoplay:	To Automatically Stop Autoplay:
"Autoplay on"	"Autoplay off"
"Turn on autoplay"	"Turn off autoplay"
"Activate autoplay"	"Deactivate autoplay"
"Autoplay"	"Autoplay"

To start playing all digital audio tracks:

- "Play anything"
- "Play something"
- "Random"

To open the Media Player:

- "USB media settings"
- "USB settings"

To open the Media Player folders:

- “Folders”
- “Folder”
- “Browse folders”
- “Search folders”

To open the Media Player Artists menu:

- “Artists”
- “Artist”
- “Browse artists”

To open the Media Player Genres menu:

- “Genres”
- “Genre”
- “Browse genre”

- “Type of music”
- “Styles”
- “Music styles”
- “Types”
- “Music types”

To open the Media Player Albums menu:

- “Albums”
- “Album”
- “Browse albums”

To open the Media Player Playlists menu:

- “Playlists”
- “Playlist”
- “Browse Playlists”

### *Settings Functions Voice Commands*

The Settings menu of the hands-free system can be opened using the following commands:

- “Setup”
- “Settings”
- “Setting”
- “Configuration”

To activate a new mobile phone pairing procedure:

- “Pairing”
- “Pair user”

To open the User Data menu, say “User Data”.

To delete user data for the pairing relationships of all users:

- “Delete users”

To delete current phonebook:

- “Delete phonebook”
- “Delete numbers”

To download the phonebook from connected mobile phone to hands-free system:

**NOTE:** Function available on phones with phonebook management only. If your phone is provided with a function for automatically transmitting the phonebook via Bluetooth® technology, the entire phonebook will be automatically copied to the hands-free system during the pairing procedure.

- “Download phonebook”
- “Pairing”

To transfer contacts from a connected mobile phone to a hands-free system, say “Add contacts”:

**NOTE:** Function available on phones with single contact management only. If your phone has a function for transmitting single phonebook contacts via Bluetooth® technology, during the pairing you will be asked to transfer names from the phonebook using your phone.

To delete pairing data and phonebooks/contacts of a all paired phones and restore the hands-free system default settings, say “Delete all”.

## Using Voice Recognition

The voice recognition system may occasionally misrecognize a voice command. To ensure that your voice commands are always recognized by the system, use the following guidelines:

- After pressing the  VR steering wheel button, say the voice command after the system says “Say a Command” and plays a tone indicating that voice recognition is active.
- After the system asks a question, begin saying your command.
- If you want to say a command without waiting for the system to finish its announcement or question, you can press the  VR steering wheel button again shortly to interrupt what the system is saying and say your command.
- Speak at a normal volume.

## 40 HOW TO USE BLUE&ME™ HANDS-FREE COMMUNICATION

- Say words clearly, in your natural voice at a moderate pace, without stops.
- If possible, try to minimize background noise in the car.
- Ask the other passengers to keep silent while you are speaking voice commands to prevent misunderstanding since the system could recognize other words (in addition to or different from your voice command) if several people are speaking.
- If your car has a convertible top, close it before using voice recognition.

### NOTE:

- In countries where the **BLUE&ME™** version in native language is not available, voice recognition of the different commands and phonebook contacts could be difficult. You are therefore recommended to adopt a pronunciation/accents meeting the language available on **BLUE&ME™**.

- The display language can be changed from the instrument cluster menu, but to change the voice recognition (VR) language and announcements, contact your FIAT Dealer or consult the dedicated site at [fiatusa.com](http://fiatusa.com) website.

### Display

The different **BLUE&ME™** Main Menu options are displayed on the instrument panel multifunction display.

The display shows the following information:

- Status information for the **Bluetooth®** wireless technology enabled mobile device (e.g., on a call).
-  Indicates that **BLUE&ME™** is currently connected with a **Bluetooth®** wireless technology enabled mobile device.

**NOTE:** This icon is only displayed when the phone initially connects to **BLUE&ME™** and is part of the message that indicates the mobile device's network provider.

- **NO BLUETOOTH** — The connection between **BLUE&ME™** and the mobile device is disconnected (e.g., trying to make a call when no phone is connected).
- Brief display of the name of your current mobile device carrier ("-----" displayed if not available).
- Information about message received, message sender phone number or name (if stored in the phonebook).
- Current **BLUE&ME™** information or current menu option.

## Audio

**BLUE&ME™** Hands-Free Communication uses your in-car audio equipment to deliver audio output (hands-free

phone conversation, media player, voice announcements and tone signals). For this purpose, the current audio program is muted for the time needed.

You can always adjust the audio volume either through the radio or the steering wheel controls.

When the audio system is used by **BLUE&ME™**, the radio display will show dedicated messages.

## **BLUE&ME™ Hands-Free Communication Function Menu**

**BLUE&ME™** Main Menu displays options within a structured list. Each option (item) in the menu can be viewed on the instrument panel multifunction display. Available options enable activation of different functions or change the settings of your **BLUE&ME™** system.

The Main Menu includes the following options:

- **RECENT CALLS** - This submenu allows you to view a list of the recent calls made or received. This list is

## 42 HOW TO USE BLUE&ME™ HANDS-FREE COMMUNICATION

either downloaded from your mobile device memory, or accumulated via use of the hands-free phone, or both.

- **PHONEBOOK** - This submenu allows you to view the phone numbers in your phonebook and to select one to dial. If there are a large number of entries in your phonebook, then the items will be contained in groups within alphabetical submenus indicating the contacts within that group. The number of contacts within a group depends on the amount of entries in your phonebook.
- **MESSAGE READER** - This submenu enables the ability to read the last message received, calling the message sender or deleting the last message received. It is possible to store up to 20 received messages in the dedicated inbox and to play them later, to call the message sender or to delete the messages. It is possible to select notification signals for the arrival of a new

SMS text. Messages must be received while the mobile device is connected to the BLUE&ME™ system. Messages that are already present on the mobile device before entering the car and turning the ignition ON are not accessible

- **MEDIA PLAYER** - This submenu allows the ability to scroll the digital audio tracks in the library by folder, artist, genre, album or by playlist. This submenu is used to select and play tracks. For **iPod® players** - Refer to MEDIA PLAYER FUNCTIONS.
- **SETTINGS** - This submenu allows you to perform tasks such as managing your phonebook entries, create a pairing relationship, or select the SMS notification settings.
- **PAIRING** - This allows the customer to pair a mobile device. See pairing a mobile device section for details.

## Launching the Main Menu

To launch the BLUE&ME™ Main Menu, press the  /MAIN button on the steering wheel; you can then interact with the system using the steering wheel buttons.

## Navigating the menu options

To navigate through the items in a menu, press the scan up or scan down buttons on the rear of the steering wheel.

When the number of characters in a display message is too long for the allowable number of display characters, the text in the display message will be cut to fit the display size.

To select the option shown on the display, press the **PRESET UP/OK** button on the rear of the steering wheel.

To quit the selected option or to exit a submenu, press  /ESC.



# BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS

## CONTENTS

■ BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS . . . . .	.47	□ Managing Messages . . . . .	.59
□ Making a Phone Call . . . . .	.48	□ Deleting All Messages . . . . .	.59
□ Incoming Calls . . . . .	.53	□ SMS Notification Settings . . . . .	.60
□ Managing Phone Calls . . . . .	.55	■ MEDIA PLAYER FUNCTIONS . . . . .	.61
■ CONFERENCE CALL FUNCTION . . . . .	.56	□ How To Connect The USB Device/iPod® To BLUE&ME™ Hands-Free Communication . . . . .	.61
■ MESSAGE READER FUNCTIONS . . . . .	.56	□ How To Manage The Media Library . . . . .	.62
□ How To Read The Last SMS Text Received . . . . .	.57	□ Playing Audio Tracks . . . . .	.67
□ Inbox . . . . .	.58	□ Practical Hints For Using The Media Player . . . . .	.70

**46 BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS**

■ SETTING FUNCTIONS. . . . .	.72	□ Advanced Options . . . . .	.81
□ Pairing a mobile device . . . . .	.72	□ Media Player Settings . . . . .	.82
□ Managing User Data . . . . .	.77		

## BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS

BLUE&ME™ Hands-Free Communication lets you make and receive phone calls on your **Bluetooth®** wireless technology enabled mobile device using voice commands (keywords) or the steering wheel buttons.

By using the voice commands, you can make calls to people in your phonebook by pronouncing their first and/or last name, or you can make phone calls to numbers not stored in your phonebook by pronouncing the digits of the phone number or calling the last message sender.

By using steering wheel buttons, you can make phone calls to people in your phonebook or call history list by selecting the associated item in the **RECENT CALLS** or **PHONEBOOK** submenus.

In addition, you can use other calling features, such as responding to incoming calls, re-dial, callback, call waiting, reading a message or deleting it.

### NOTE:

- If you encounter difficulties with any of the voice recognition operations, refer to **HANDS-FREE COMMUNICATION PACKAGE - TROUBLESHOOTING**.
- Before you can make and receive phone calls using the hands-free communication package, you must create a pairing relationship for your mobile device.
- For further information refer to **SETTING FUNCTIONS – PAIRING A MOBILE DEVICE**.
- To activate the hands-free communication package, the ignition key must be turned to the ON position.

## 48 BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS

- If during a phone call you turn the ignition key to STOP, you can continue your conversation through the hands-free communication package for another 15 minutes. After 15 minutes **BLUE&ME™** will sound a warning tone and will transfer the call to the mobile device.

### Making a Phone Call

You can make a phone call using one of the following methods:

- Calling a contact in your phonebook.
- Dialing a phone number using voice commands.
- Dialing a phone number using the mobile device keypad.
- Calling a phone number using call history (recent calls).
- Calling the sender of a received SMS message.

### NOTE:

- For further information refer to FUNCTIONS OF SMS MESSAGES READER, paragraph SMS MESSAGES MANAGEMENT.
- When connected to **BLUE&ME™** and dialing a phone number by voice commands, it is essential to minimize background noise in the car and to ask the other passengers to keep silent while you are speaking the digits. Since the system is speaker independent, it can also recognize other voices; there is a risk that some numbers will be accidentally recognized, added to correct numbers or not recognized.

### Calling a contact in your phonebook

It is a requirement that you create a pairing relationship and download your mobile device phonebook to the hands-free communication system to use this dialing feature.

To call a contact in your phonebook using manual interaction, proceed as follows:

Press the  /MAIN button on the steering wheel to open the Main Menu.

Use the Scan Up  and Scan Down  buttons on the rear of the steering wheel to select **PHONEBOOK** and then press **PRESET UP/OK** button on the rear of the steering wheel.

To select the alphabetical grouping which your contact's name belongs to, press the **PRESET UP/OK** on the rear of the steering wheel, then select the required contact.

If the contact has just one phone number, press the **PRESET/OK** button or the  /MAIN on the steering wheel to start the call.

If the contact has multiple phone numbers, use the scan up and scan down buttons on the rear of the steering wheel to view the different phone numbers and then

select the required one by pressing the **PRESET UP/OK** button or the  /MAIN button on the steering wheel to start the call.

To end the phone call, press the **PHONE HANG UP**  button on the steering wheel.

Or, using voice interaction:

Assume you would like to call the contact "John Smith" in your mobile device phonebook.

Press and say "Call John Smith" or "Call John Smith (on/at) Mobile" (in the previous statement, the keyword "Mobile" represents the type of phone number you would like to call. The phone number type can either be "(at) Home," "(at) Work," or "(on/at) Other.")

If the name is recognized, the system will display the recognized contact's information (John Smith, in this example) on the display screen.

If John Smith has just one phone number, the system will ask if you would like to call John Smith. To start the call say **"Yes,"** otherwise say **"No."**

If John Smith has several phone numbers, the system will ask which phone number you would like to call (e.g., "Call John Smith (at) Work or (at) Home?"). Answer with the type of required phone number (e.g., **"(at) Home"**).

If John Smith has several phone numbers but the "location" (i.e.: the type of phone number like work, home, etc.) is missing, the system will display the selected contact and a list of related phone numbers.

To call the displayed phone number, say **"Call."**

If the contact is correct but the phone number is wrong, you can scroll through the phone number list manually by pressing Scan Up  and Scan Down  buttons on

the rear of the steering wheel. When you find the required number, press the  /MAIN button on the steering wheel to start the call.

To end the phone call, press the **PHONE HANG UP**  button on the steering wheel.

### Practical hint

When you call a contact with multiple phone numbers, use the "at location" portion of the voice command (e.g., **"(at) Home"**, **"(at) Work"**, **"(on/at) Mobile"**). This will shorten the number of steps required to make the phone call.

### Dialing a phone number using voice commands

To dial a phone number using voice interaction, proceed as follows:

Press the  VR steering wheel button and say **"Dial"**.

The system will respond with **"Number, please"**.

Say the phone number as a sequence of single digits (e.g., “0”, “1”, “2”, “3”, “4”, “5”, “6”, “7”, “8”, “9”, “+” (plus), “#” (pound) or “\*” (star).

For example, 248 555 1212 has to be said as: “two, four, eight, five, five, five, one, two, one, two”.

The system will repeat the complete phone number and display it.

If the number is complete, say “**Dial**” or press the  /MAIN button on the steering wheel to start the call. If you have not finished speaking the phone number, then say the remaining digits and then say “**Dial**” or press the  /MAIN button on the steering wheel to start the call.

The system will start the call to the displayed phone number.

To end the phone call, press the **PHONE HANG UP**  button on the steering wheel.

You can say the sequence of phone number digits in “digit groups” which allows you to verify the recognized number in several small portions. Digit groups are created by the pauses you use while pronouncing the sequence of digits. If you pause after pronouncing several digits, a digit group is created. The system will repeat the recognized digits.

If the spoken digits are correct, you can continue pronouncing the phone number. If the spoken digits are incorrect, you can delete the digit group by saying “**Delete**”. The system will delete the last group of numbers and display the partially dialed phone number. Then, you can say the digit group again and also the remaining phone number digits.

To cancel the phone call, say “**Cancel**”.

To cancel the phone call and start dialing again, say “**Start over**”.

## 52 BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS

To ask the system to repeat the recognized phone number, say **“Repeat”**. If no phone number was dialed, the system says **“No number available”**.

If the repeated phone number is correct, say **“Dial”** to start the call.

### Dialing a phone number using the mobile device keypad

Alternatively, you can dial a phone number using your mobile device keypad and then continue your conversation using the hands-free communication system.

It is a requirement that you create a pairing relationship and that the mobile device is within range of the hands-free communication system of your car.

To dial a phone number using your mobile device keypad, proceed as follows:

- Dial the phone number on your mobile device keypad and connect the phone call following the procedure required by your mobile device.
- Conduct the conversation using the hands-free communication system.
- To end the phone call, press the **PHONE HANG UP**  button on the steering wheel, or end the phone call from your mobile device keypad.

### Calling a phone number using call history (recent calls)

**RECENT CALLS** option is a list of the recent calls made or received. It can consist of up to ten incoming calls, up to ten outgoing calls and up to five missed calls.

To dial a phone number using manual interaction, proceed as follows:

- Press the  **/MAIN** button on the steering wheel to open the Main Menu.

- Select **RECENT CALLS** and then press the **PRESET UP/OK** button on the rear of the steering wheel.
- The system will present a list of phone numbers. Use the Scan up/Scan down buttons to select the required phone number. Then press the **PRESET UP/OK** button on the rear of the steering wheel or the /MAIN button on the steering wheel to start the call.
- To end the phone call, press the **PHONE HANG UP**  button on the steering wheel.

Or, using voice interaction:

To call back the last incoming phone number, press the  VR steering wheel button and say "**Call back**".

The system will display information about the last caller and ask if you would like to call back this contact. To respond with "yes", say "**Yes**", otherwise say "**No**".

To redial the last phone number you called, say "**Redial**". The system will display information about the last contact you called and will ask if you would like to redial this phone number. To redial the last phone number called, say "**Yes**", otherwise say "**No**".

**NOTE:** If there are no incoming calls stored on the **RECENT CALLS** list, **BLUE&ME™** will say "No received calls" and the display will read "No call found".

### Incoming Calls

With the hands-free communication system you can respond to incoming phone calls using the steering wheel buttons. When a phone call is received, the system will display information about the caller's identity, if available.

The incoming phone call can have a customized ring tone (if this function is available on your mobile device).

### Answering a phone call

- To answer the phone call, press the  /MAIN button on the steering wheel.
- To end the phone call, press the **PHONE HANG UP**  button on the steering wheel.

### Rejecting a phone call

- To reject the phone call, press the **PHONE HANG UP**  button on the steering wheel.

### Ignoring a phone call

- To ignore the phone call and mute the phone call ring tone, press the  /ESC button. Press the  /ESC again to hear the call or ring tone again.

### Answering an incoming phone call during an active phone conversation

To answer an incoming phone call while another phone conversation is active, press the  /MAIN button on the

steering wheel. The system will switch to the incoming phone call and put the current phone conversation on hold.

### NOTE:

- Not all mobile devices and carriers support this feature. Contact the FIAT Dealer or consult the [fiatusa.com](http://fiatusa.com) website for compatible mobile devices.
- Certain mobile devices support the ability to transmit your contact's ring tones to the hands-free communication system and play customized ring tones for incoming phone calls. In this case, the incoming phone calls will have your mobile device customized ring tones. The ring tone format must be compatible with the type of audio files that **BLUE&ME™** supports.

## Managing Phone Calls

### Transferring a phone conversation from your mobile device to the hands-free communication system

If you enter the car during a phone conversation from your mobile device and you want to continue the conversation using the car hands-free communication system, you can transfer the phone conversation to it.

Proceed as follows:

- Get into the car and turn the ignition key to ON, to activate the hands-free communication system.
- If the permissions on the phone are set to allow an automatic connection the conversation will be transferred automatically. Otherwise the system will send a message to your mobile device offering hands-free phone support.

- To transfer the conversation to the hands-free phone, enter the information required by your mobile device. (This process is different for each mobile device).
- The phone conversation is then transferred to the system.

### Transferring a phone conversation from the hands-free phone to your mobile device

To transfer a phone conversation from the hands-free communication system to your mobile device, press the **PRESET UP/OK** button on the rear of the steering wheel.

You can talk on your mobile device and still use buttons on the steering wheel. Specifically, you can press the **↶/MAIN** button on the steering wheel to switch between two phone calls on your mobile device, or press the **PHONE HANG UP** **↷** button on the steering wheel to end the active call and activate the call on hold.

### Muting a phone call

To mute a phone call on and disable the microphone so that you can talk without being listened to by the caller, press the  /ESC.

### CONFERENCE CALL FUNCTION

**NOTE:** Only with **Bluetooth®** wireless technology enabled mobile devices supporting this function.

With the Conference Call function you can call another contact while you are engaged in a phone conversation. In this way you can speak with both contacts at the same time.

To start a conference call while you are still engaged in a phone conversation, call the second required contact as described in MAKING A PHONE CALL.

When the Conference Call option is active, the display will show "CONFERENCE".

To end both calls, press the **PHONE HANG UP**  button on the steering wheel. Both calls will be ended at the same time.

### MESSAGE READER FUNCTIONS

If your mobile device with **Bluetooth®** wireless technology supports the message reader function, at the arrival of a new SMS text, **BLUE&ME™** plays a tone and it will ask if you would like to read it (according to set signal types).

Even though your mobile device is paired and connected to the **BLUE&ME™** Hands-Free Communication system, you might not be able to read SMS text messages on the **BLUE&ME™** system. To view the list of mobile devices and functions supported, go to the [fiatusa.com](http://fiatusa.com) **BLUE&ME™** website or contact Customer Services at 888-CIAO-FIAT (888-242-6342).

**NOTE:** For information on signal types, refer to SMS NOTIFICATION SETTINGS.

If you want **BLUE&ME™** to read the SMS message received by manual interaction, press the **PRESET UP/OK** button on the rear of the steering wheel. The message will be read and any abbreviation or emoticon contained in the message will be spoken.

Otherwise, press the  /ESC; **BLUE&ME™** will not read the message but it will store it so you can read the message later (for further information refer to, HOW TO READ THE LAST SMS TEXT RECEIVED).

Or, using voice interaction:

If you say **"Yes,"** **BLUE&ME™** will read the message and speak any abbreviations and emoticons in the message. Otherwise say **"No";** the system will store the message so you can read it later (for further information refer to HOW TO READ THE LAST SMS TEXT RECEIVED).

## How To Read The Last SMS Text Received

After receiving a message, **BLUE&ME™** will store it (both read or not read messages) in the inbox (refer to INBOX).

To read the last message received, open the **BLUE&ME™** Main menu and select the option **MESS. READER**, then press the **PRESET UP/OK** button on the rear of the steering wheel. Select the option **READ LAST** and press the **PRESET UP/OK** button on the rear of the steering wheel; **BLUE&ME™** will read the last message received.

Or, using voice interaction:

Press the  steering wheel button and pronounce **"Read last one;"** **BLUE&ME™** will read the text of the last message received.

## Inbox

BLUE&ME™ will store up to 20 received messages (in the event of linked messages, the number of stored messages could be lower) when your mobile device is connected with **Bluetooth®**. When the inbox is full, the new incoming message will delete the oldest message received (even if not yet read). It is also possible to delete just one message or to delete the entire inbox (refer to MANAGING MESSAGES).

To read a particular message stored in the inbox, open the BLUE&ME™ Main menu and select the option **MESS. READER**, then press the **PRESET UP/OK** button on the rear of the steering wheel.

Select the **INBOX** option, then press the **PRESET UP/OK** button on the rear of the steering wheel. Scroll stored messages and select the desired one, the system will

display the SMS text senders identification data, if available. Select **READ** and press the **PRESET UP/OK** button on the rear of the steering wheel; BLUE&ME™ will read the selected message.

Or, using voice interaction:

Press the  steering wheel button and say “**Message reader**”, after the audible tone, say “**Inbox**”; BLUE&ME™ will display the text sender’s identification data for the first message contained in the inbox (and also the phone number of the SMS text sender, if stored in the phonebook).

To scroll the **Inbox**, say “**Previous**” or “**Next**”; when the required message is displayed, say “**Read**”, BLUE&ME™ will read the selected message.

Say “**Delete**” to delete the selected message.

## Managing Messages

For every message received, while **BLUE&ME™** is connected to your phone, **BLUE&ME™** can:

- read the message
- call the sender directly
- delete the message

To access these options when reading a message, open the **BLUE&ME™** Main menu and then press the **PRESET UP/OK** button on the rear of the steering wheel to select the desired option.

Or, using voice interaction:

Press the  VR steering wheel button and say “**Read**” or “**Call**” or “**Delete**”; the system will perform the desired option.

## Deleting All Messages

**BLUE&ME™** can store a maximum of 20 messages; a new incoming message will delete the oldest one received from the inbox. All messages stored by **BLUE&ME™** can be deleted by a single command.

To delete all messages, open the **BLUE&ME™** Main menu and select **DELETE ALL**, then press the **PRESET UP/OK** button on the rear of the steering wheel. The system will ask **DEL. MESS.?** Press the **PRESET UP/OK** button on the rear of the steering wheel to delete all messages, or press the  /ESC button to cancel.

Or, using voice interaction:

Press the  VR steering wheel button and say “**Message reader**”.

After the audible tone say “**Delete all;**” **BLUE&ME™** will ask “**Delete all messages from the vehicle now?**” say “**Yes**” to delete all messages, otherwise say “**No.**”

## SMS Notification Settings

With the BLUE&ME™ message reader it is possible to set three notification signals to announce the arrival of a new SMS text:

- **VIS.+ACOUST.:BLUE&ME™** will notify you of a new incoming message using a visual signal on the instrument panel display and through an audible tone. BLUE&ME™ will also ask if you would like to read the message.
- **VIS. SIGNAL:BLUE&ME™** will notify you of a new incoming message using a visual signal on the instrument panel display. The message received can also be read later by pressing the **PRESET UP/OK** button (refer to HOW TO READ THE LAST SMS TEXT RECEIVED AND INBOX).

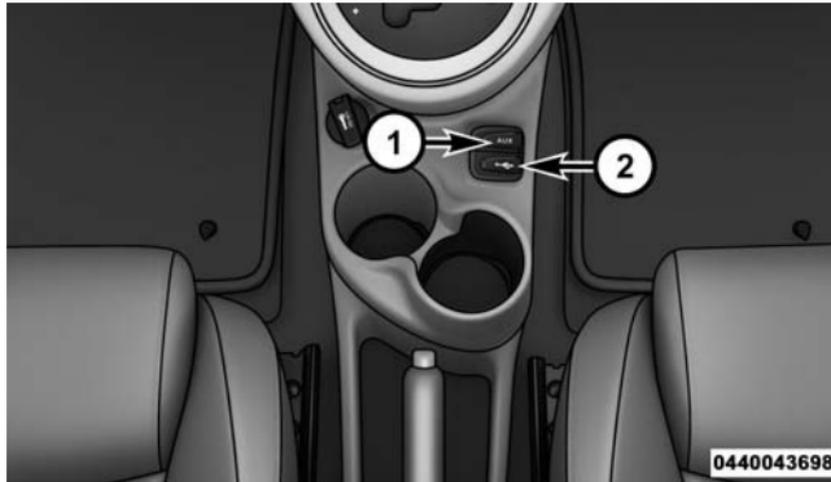
- **READER OFF:BLUE&ME™** deactivates the **Message reader**; a new incoming message will not be signalled and will not be transmitted to or stored on the system.

Open the BLUE&ME™ Main menu, select the option **MESS. READER**, and then press the **PRESET UP/OK** button on the rear of the steering wheel. Select the option **SIGNAL TYPE** and scroll the three available options using the up and down buttons, or select the desired option and then press the **PRESET UP/OK** button on the rear of the steering wheel.

Or, using voice interaction:

Press the  VR steering wheel button and say “**Message reader**”. After the audible tone say “**Signal type**”; BLUE&ME™ will list the available options and then you can select the required one by saying “**Reader off**” or “**Visual and acoustic signal**” or “**Visual signal only**”.

## MEDIA PLAYER FUNCTIONS



1 — Auxiliary Jack

2 — USB Port

The **MEDIA PLAYER** menu enables the following:

- to display tracks stored on your USB device/iPod®
- to play audio files stored on your USB device/iPod®

## How To Connect The USB Device/iPod® To BLUE&ME™ Hands-Free Communication

To connect your USB device/iPod® to **BLUE&ME™** Hands-Free Communication, proceed as follows:

- Copy tracks on your USB device/iPod® (**BLUE&ME™** recognizes .wma, .mp3 and .wav, .aac formats for audio files and .wpl and .m3u for play-lists).
- **USB devices without USB wire:** Connect the USB device/iPod® (directly or by an extension lead) to the USB port on the car.
- **USB devices with USB wire:** Use the wire to connect the USB device/iPod® to the USB port on the car.

The multimedia player does not play audio files covered by digital rights (DRM).

- Turn the ignition key to ON. If the **AUTOPLAY** feature is set to ON, **BLUE&ME™** will start playback automatically when a USB device is present in the USB port.
- If **AUTOPLAY** is set to ON, **BLUE&ME™** will start playback automatically when a USB device is inserted into the USB port.

### NOTE:

- For the best use of **BLUE&ME™** it is recommended to use USB devices with maximum capacity of 32 GB.
- Indexing time will increase with the number of files present on the media device. For a good customer experience, a maximum total file size of 4 GB on the media device is recommended.
- For further information refer to **SETTINGS FUNCTION — MEDIA PLAYER**.

- It is possible to use **BLUE&ME™** to select and play tracks after the media library has been built.

### How To Manage The Media Library

Using the media player you can select the audio files stored on your USB device/iPod®, using voice commands or the steering wheel buttons.

**NOTE:** For the best use of **BLUE&ME™** it is recommended to use USB devices with maximum capacity of 32 GB.

You can scroll audio files by folder, artist, genre, album or playlist and then select the desired category using voice commands. After selecting the desired category, select the desired file using the manual controls.

To surf your media library use the track data (e.g., title, artist, album, genre). USB sticks can also be surfed in folders mode.

**NOTE:**

- Not all formats can support media information. The .mp3 and .wma, .aac recognized formats by BLUE&ME™ can support media information whereas the .wav format files do not. BLUE&ME™ will populate the title field in the index with the filename as the track name for the folder option.
- For further details, refer to PRACTICAL HINTS FOR USING THE MEDIA PLAYER.

**Selection by folder**

Track folders on your USB device/iPod® are displayed in the FOLDERS menu (not available for most iPods®).

To select tracks through manual interaction, proceed as follows:

Press the  /MAIN button to launch the Main Menu and select **MEDIA PLAYER**, then press the **PRESET UP/OK** button on the rear of the steering wheel.

Select **FOLDERS**, then press the **PRESET UP/OK** button.

Use the Scan Up/Scan Down buttons to scroll through the folders. To play all song tracks in all folders, select **PLAY ALL** and then press the **PRESET UP/OK** button. To display folder tracks, select the desired folder and press the **PRESET UP/OK** button.

Scroll the selected folder tracks. To play a desired track, select the title and then press the **PRESET UP/OK** button on the rear of the steering wheel.

Or, by using voice interaction:

Press the  VR steering wheel button and say “**Folders.**”

Use the Scan Up/Scan Down buttons to scroll through the folders. To play all song tracks in all folders, select **PLAY ALL** and then press the **PRESET UP/OK** button. To display folder tracks, press the **PRESET UP/OK** button.

Scroll the selected folder tracks. To play a desired track, select the title and then press the **PRESET UP/OK** button on the rear of the steering wheel.

**NOTE:** For further details on FOLDERS, or menu customization, refer to PRACTICAL HINTS FOR USING THE MEDIA PLAYER.

### Selection by artist

To select a specific artist's song tracks, proceed as follows:

Press the  /MAIN button to launch the Main Menu and select **MEDIA PLAYER**, then press the **PRESET UP/OK** button on the rear of the steering wheel.

Select **ARTISTS** and then press the **PRESET UP/OK** button.

Use the Scan Up/Scan Down buttons to scroll through the Artists. To play music from a desired artist, select the artist and press the **PRESET UP/OK** button.

Or, by using voice interaction:

Press the  VR steering wheel button and say "Artists".

Use the Scan Up/Scan Down buttons to scroll the artist's albums. To play all the albums of a desired artist, select **PLAY ALL** and press the **PRESET UP/OK** button.

To play an album by the selected artist, select the desired album and then press the **PRESET UP/OK** button.

To play a track by the selected artist, select the title and then press the **PRESET UP/OK** button.

Use the Scan Up/Scan Down buttons to scroll the artist's albums. To play all the albums of the desired artist, select **PLAY ALL** and then press the **PRESET UP/OK** button. To play an album by a selected artist, select the desired album and then press the **PRESET UP/OK** button.

To play a track by a selected artist, select the title and then press the **PRESET UP/OK** button.

**NOTE:** If your USB device/iPod® contains many audio files, the **ARTISTS** menu will be subdivided into alphabetical submenus. The alphabetical submenu will display just the first letter of the artists it contains (e.g., A-F), or it will display the first two letters (e.g., Aa-Ar).

### Selection by genre

To select the tracks by genre using manual interaction, proceed as follows:

Press the  /MAIN button to launch the Main Menu and select **MEDIA PLAYER**, then press the **PRESET UP/OK** button on the rear of the steering wheel.

Select **GENRES** and then press the **PRESET UP/OK** button.

Or, by using voice interaction:

Press the  VR steering wheel button and say “Genre”.

Use the Scan Up/Scan Down buttons to scroll the genres. To play all the tracks of the selected genre, press the **PRESET UP/OK** button.

**NOTE:** If your USB device/iPod® contains many audio files, the **GENRES** menu will be subdivided into alphabetical submenus. The alphabetical submenu will display just the first letter of the name of genre it contains (e.g., A-F), or it will display the first two letters (e.g., Aa- Ar).

### Selection by album

To select an album using manual interaction, proceed as follows:

Press the  /MAIN button to launch the Main Menu and select **MEDIA PLAYER**, then press the **PRESET UP/OK** button on the rear of the steering wheel.

Select **ALBUMS** and then press the **PRESET UP/OK** button.

Use the Scan Up/Scan Down buttons to scroll through the albums. To play music from a desired album, select the album and press the **PRESET UP/OK** button.

Use the Scan Up/Scan Down buttons to scroll through the album tracks. To play all the tracks in the album, select **PLAY ALL** and press the **PRESET UP/OK** button.

To play just one track, select the track title and press the **PRESET UP/OK** button.

Or, by using voice interaction:

Press the  VR steering wheel button and say “**Albums**”.

Use the Scan Up/Scan Down buttons to scroll through the albums. To play music from a desired album, select the album and press the **PRESET UP/OK** button.

Use the Scan Up/Scan Down buttons to scroll through the album tracks. To play all the tracks in the all the albums, select **PLAY ALL** and press the **PRESET UP/OK** button.

To play just one track, select the track title and press the **PRESET UP/OK** button.

**NOTE:** If your USB device/iPod® contains many audio files, the **ALBUMS** menu will be subdivided into alphabetical submenus. The alphabetical submenu will display just the first letter of the albums it contains (e.g., A-F), or it will display the first two letters (e.g., Aa- Ar).

### **Selection by playlist**

Playlists stored in your USB device/iPod® can be displayed with the **PLAYLISTS** menu.

To select a playlist using manual interaction, proceed as follows:

Press the  /MAIN button to launch the Main Menu and select **MEDIA PLAYER**, then press the **PRESET UP/OK** button on the rear of the steering wheel.

Select **PLAYLISTS** and press the **PRESET UP/OK** button.

Use the Scan Up/Scan Down buttons to scroll the playlists. To play a displayed playlist, select the playlist and press the **PRESET UP/OK** button.

Or, by using voice interaction:

Press the  VR steering wheel button and say “**Playlists.**”

**NOTE:** For further details on how to build playlists, refer to PRACTICAL HINTS.

## Playing Audio Tracks

**NOTE:** For managing audio files on iPod® or iPhone® devices, refer to TECHNOLOGIES SUPPORTED BY BLUE&ME™ Hands-Free Communication, MANAGING AUDIO FILES FROM IPOD® DEVICES.

### Shuffle playback of the whole media library

The option **PLAY ANYTHING** can be used to quickly play the whole content of your media library at random.

To start **PLAY ANYTHING** using manual interaction, proceed as follows:

Press the  /MAIN button to launch the Main Menu and select **MEDIA PLAYER**, then select **USB OPTIONS** and press the **PRESET UP/OK** button on the rear of the steering wheel.

Select **PLAY ANYTHING** and press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the  VR steering wheel button and say “Media Player”, then after the beep, say “Advanced USB options” and finally, after the beep, say “Play Anything”.

For further details on digital audio files playback, refer to DIGITAL AUDIO SELECTION.

### Audio play

To start playing an audio file using manual interaction, proceed as follows:

If the **AUTOPLAY** option is on, connect your USB device/iPod® to **BLUE&ME™**; track playback will start automatically.

You can also select the required audio file and then press the **PRESET UP/OK** button on the rear of the steering wheel.

Or, using voice interaction:

Press the  VR steering wheel button and say “Play anything.”

### Pause

To pause the track being played: Press the  /ESC or the **MUTE** button on the radio.

### Play

To resume playback of the paused track: Press the  /ESC button, or the **MUTE** button on the radio.

### Stop

To stop playing a track: press the  VR steering wheel button and say “Stop”. To resume playback : press the  VR steering wheel button and say “Play”.

### Next track

To play the next track using manual interaction, proceed as follows:

While playing a digital track press the Scan Up  $\Delta$  rear steering wheel button.

Or, using voice interaction:

While playing a digital track, press the  $\left(\left(\left(\right)\right)\right)$  VR steering wheel button and say "Next".

### Previous Track

To play the previous track using manual interaction, proceed as follows:

While playing a digital track press the Scan Down  $\nabla$  rear steering wheel button.

Or, using voice interaction:

While playing a digital track, press the  $\left(\left(\left(\right)\right)\right)$  VR steering wheel button and say "Previous".

**NOTE:** If the "Previous" track (manual or voice) command is given after playing the first 3 seconds of the track, the track will be started over. If it is given within the first 3 seconds, the previous track will be played.

### Changing audio sources

To change the current sound source (Radio, CD, CD Changer, Media player), press the **PRESET UP/OK** button on the rear of the steering wheel or **FM, AM or MEDIA** buttons on the radio.

**NOTE:** For further details on voice commands (keywords) to be used with the media player, refer to VOICE COMMANDS (KEYWORDS) - SUMMARY.

## iPod® compatibility

### *What I can do*

- Listen to tracks in digital quality
- Select tracks by category (Artist, Album, Genre, etc.) by voice control or using the controls on the steering wheel
- Recharge the iPod® via USB

### **NOTE:**

- The device must be in playback mode or paused to start playing a track on some iPod®/iPhone® models.
- Load the tracks onto the iPod®/iPhone® device using the procedure specified in the device manual.
- It is advisable to keep telephones and iPod®s updated for optimal operation with the BLUE&ME™ system.

### *What I cannot do*

- Play audio tracks in m4p, and mp4 formats
- Play audio tracks purchased on digitally protected tracks (DRM) (only on certain iPod® devices and USB sticks)

## **Practical Hints For Using The Media Player**

### **Scrolling**

- To optimize scrolling of the **FOLDERS** menu, organize folders on your USB stick before connecting it to **BLUE&ME™**. To facilitate and to optimize **FOLDERS** menu selection, organize your tracks in folders with names that mean something to you.

### **Organize media files**

- In order to make the musical selection on **BLUE&ME™** based on predefined selection criteria (author, album, type, etc.), information contained in

multimedia files must be present and up to date. To update file data, follow the instructions given in your media file management software instruction manual.

- If certain items in your library have no Artist, Album, Title and Genre, **BLUE&ME™** will show **UNKNOWN** in **ALBUMS** and **GENRES** menus. To enter the required data, follow the instructions given on your software instruction manual.

### Building the media library on BLUE&ME™ Hands-Free Communication

- Building the media library may require a few minutes. If the time required is excessive, you can intervene by reducing the number of audio files stored on your USB device/iPod®.
- While building the library, it is possible to play a random track selection. **BLUE&ME™** will build the library while playing music.

### Building playlists for BLUE&ME™ Hands-Free Communication

For building .m3u or .wpl playlist for **BLUE&ME™** using Microsoft® Windows Media® Player, proceed as follows:

- Copy required tracks into a new folder or to your USB memory device.
- Open Microsoft® Windows Media® Player. Select **File**, and then **Open** from the menu.
- Scroll the content of the USB device/iPod® connected to your computer and select the audio files to be entered in the playlist (only available on certain iPod® devices).
- Click on **Open**.
- Move to **File** and select **Save Now Playing List As ...**. In field **File Name** enter the required name and in field **Save as type** set the type: .wpl or .m3u.
- Click on **Save**.

When the above steps are complete, the new file .m3u or .wpl will be built.

### SETTING FUNCTIONS

The **SETTINGS** menu enables you to perform the following functions:

- Pair a mobile device
- Manage user data
- Change the Media player settings
- View the Advanced options

**NOTE:** The settings submenu are only accessed by using the steering wheel buttons.

To perform functions and adjustments in the **SETTINGS** menu, you may use the buttons on the steering wheel or voice commands while the vehicle is not moving. When the vehicle is moving, you can use voice commands only. Instructions are provided for both methods.

**NOTE:** If you encounter difficulties with any of the **BLUE&ME™** settings, refer to TROUBLESHOOTING.

### Pairing a mobile device

Before you can use your mobile device with the hands-free communication function on your car, you must create a pairing relationship between the mobile device and the hands-free communication system.

During the pairing procedure, the **BLUE&ME™** system becomes discoverable and generates a random 4 digit PIN. The user is required to turn on their mobile device's Bluetooth function and scan for the **BLUE&ME™** system, then establish a connection using the Personal Identification Number (PIN). After a pairing relationship is established, you can use the hands-free communication system to make and receive phone calls, and do other operations via your wirelessly-connected mobile device.

**NOTE:** Some mobile devices may require a setting change or access permission change in order for **BLUE&ME™** to automatically reconnect. See your mobile devices manual for more information.

**IMPORTANT!** The mobile device pairing PIN number is a special PIN generated randomly at each new pairing and used just for this operation. It is not your SIM PIN and therefore it is not required to store or to keep it in mind; losing it will not impair the hands-free communication system operation.

The pairing procedure will only need to be performed once for your mobile device. After this procedure **BLUE&ME™** will automatically connect to your phone each time you get into the car and turn the ignition key to ON.

You can create a pairing relationship using the **PAIRING** option in the **SETTINGS** menu.

To create a pairing relationship using manual interaction, proceed as follows:

Press the  /MAIN button to open the Main Menu, then select **SETTINGS** by pressing the **PRESET UP/OK** button.

Select **PAIRING** and then press the **PRESET UP/OK** button. The system will start the pairing procedure.

**BLUE&ME™** will show the mobile device pairing PIN on the instrument panel display and announces it. Please note that this is a PIN used just for this operation; it is not your SIM PIN.

For the next two steps, consult your mobile device owner's manual about **Bluetooth®** pairing.

On your mobile device, query for **Bluetooth®** wireless technology enabled mobile devices that are within range (this option on your mobile device might be called Discover, New Device, etc.). View the list of **Bluetooth®**

## 74 BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS

wireless technology enabled mobile devices and select **BLUE&ME™** (item that identifies **BLUE&ME™** on your car).

When prompted by the mobile device, enter the PIN number shown on the instrument panel display. If pairing is successful, the system will say “**Connecting**” and then the display will show the paired mobile device ID.

It is of vital importance to wait until this confirmation message is displayed, since pressing the **↶** /MAIN button or the **↵** /ESC button will cancel the pairing process. If pairing fails, an error message will be displayed and the pairing procedure needs to be repeated.

After pairing, the system will say “**Welcome**” immediately after connecting. This message will no longer be heard the next time the phone connects to the system.

The system will ask if you would like to copy your paired phone’s phonebook. It is recommended to copy it. To start copying the phonebook, press the **PRESET UP/OK**

button; otherwise press the **↵** /ESC button. You can download your phonebook at a later time using the menu option **SETTINGS, USER DATA, or PHONEBOOK**.

Or, using voice interaction:

Press the **Ⓜ** /VR button and say “**Settings**”, wait for the tone then say “**Pairing**”.

The system shows the mobile device pairing PIN on the instrument panel display and repeats it.

For the next two steps, consult your mobile device owner’s manual about **Bluetooth®** pairing.

On your mobile device, query for **Bluetooth®** wireless technology enabled mobile devices that are within range (this option on your mobile device might be called Discover, New Device, etc.). View the list of **Bluetooth®** wireless technology enabled mobile devices and select “**BLUE&ME™**” (item that identifies the hands-free communication package in your car).

When prompted by the mobile device, enter the PIN number shown on the instrument panel display using your mobile device keypad. If pairing is successful, the system will say **“Connecting”** and then the display will show the paired mobile device ID.

It is of vital importance to wait until this confirmation message is displayed, since pressing the  /MAIN or  /ESC buttons at this time may cancel the pairing process. If pairing fails, an error message will be displayed and the pairing procedure needs to be repeated.

The first time a phone connect to the system, the system will say **“Welcome”** immediately after connecting. This message will no longer be heard the next time the phone connects to the system.

The system will ask if you would like to copy your phone's phonebook. Copying is recommended. To start copying the phonebook, say **“Yes”**; otherwise say **“No”**.

For certain mobile devices the phonebook is not copied automatically, in this case you must send the contacts in your mobile device's phonebook to the **BLUE&ME™** hands-free communication system using your mobile device keypad.

### Practical hints

To improve both the voice recognition of your phonebook entries and **BLUE&ME™** pronunciation accuracy when repeating the entries, please try to enter contact entries and memorize them using the following criteria:

- Avoid abbreviations.
- Write foreign names according to the way in which they are pronounced according to the rules of the **BLUE&ME™** language set on your car. For example, enter “Tanja” as “Tanya”, to improve recognition accuracy and also to obtain the correct pronunciation by the system.

## 76 BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS

- When adding or editing contact entries, insert the appropriate accent marks when the name requires these marks to be properly pronounced and recognized by the system. For example enter “Nicolo Reborra” as “Nicolò Rébora” to obtain the correct pronunciation.
- When adding or editing contact entries, bear in mind that certain capital letters may be read as Roman numerals (e.g., V may be read as fifth).
- When calling contacts by voice, do not include the middle names or middle initials of your contacts.

### NOTE:

- You only need to pair your mobile device a single time.
- You can pair up to five mobile devices, but only one phone can be used at a time. To use one of the other paired phones, the currently connected phone needs to be powered off or it's **Bluetooth®** setting must be

turned off. **BLUE&ME™** will then search the paired phone list looking for a phone to connect to.

- On your paired mobile device, the **Bluetooth®** setting must be turned on in order to connect your mobile device with **BLUE&ME™** Hands-Free Communication.
- Before transferring your mobile device contacts to the hands-free communication system, make sure that each contacts first and last name is unique and distinctly recognizable to improve the voice recognition results.
- Depending on the size of your phonebook, **BLUE&ME™** may take some time to download or check for updates. So, if you try to immediately make a phone call after getting into the vehicle, the **BLUE&ME™** system may tell you to wait.

- The system will download only valid contact entries. A valid contact entry must include both a name and at least one phone number.
  - If you would like to re-pair your mobile device, delete the old pairing relationship first. During this operation all paired phones and their associated phonebook information will be deleted. To delete a paired phone from the system, from the **USER DATA** menu, select **DELETE USERS**. On your mobile device, delete **BLUE&ME™** from the list of **Bluetooth®** mobile devices following the specific instructions for your mobile device (refer to your mobile device owner's manual).
  - If you download a phonebook with a contacts list including more than 1000 contacts, the system may operate slower than expected and voice recognition of the names in your phonebook may be degraded.
- If the pairing list is accidentally deleted, the pairing procedure will be repeated.

### Managing User Data

You can manage the user data used by **BLUE&ME™** by entering the **USER DATA** menu. The phonebook can be deleted, all paired phones and their associated phonebook data can be deleted, or all data can be deleted. If all data is deleted then the memory in **BLUE&ME™** will be restored to its initial empty condition. If the phonebook had not been previously downloaded during the phone's initial pairing then you can choose to download it now or you can copy individual contacts from your phone to **BLUE&ME™**. Not all phones support phonebook downloading or copying individual contacts. Consult [fiatusa.com](http://fiatusa.com) for further information on the list of compatible mobile phones.

## 78 BLUE&ME™ HANDS-FREE COMMUNICATION FUNCTIONS

To open the **USER DATA** menu using manual interaction, proceed as follows:

Press the  /**MAIN** button to open the Main Menu, then select **SETTINGS** by pressing the **PRESET UP/OK** button.

Select the **USER DATA** and then press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the  **VR** button and say “**Settings.**” Wait until after the tone then say “**User data.**”

In the **USER DATA** menu you can perform the following functions described below.

### Delete user data

In the **USER DATA** menu you can delete the pairing list. After you delete the pairing list, you cannot use an

unpaired phone with the hands-free communication system, or its phonebook, until you re-pair it. Always remember that this operation deletes all the devices from the pairing list.

To delete user data using manual interaction, proceed as follows:

Select **DELETE USERS** and then press the **PRESET UP/OK** button.

The system will display the message **DELETE USERS?**. To confirm, press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the  **VR**, say “**Settings**”, wait for the tone then say “**Delete users**”.

The system will ask “**Delete all paired users?**”. To confirm, say “**Yes**”.

**NOTE:**

- Always remember that if a mobile device is paired with the system while another phone is connected, the connection with the current phone is ended to establish a connection with the new phone.
- It is not possible to delete the pairing relationship with a single phone on the pairing list unless it is the only phone present on the pairing list.
- If all paired users are deleted from the pairing list then each phone must be re-paired before it can be used with BLUE&ME™ again.

**Delete the phonebook**

In the **USER DATA** menu you can delete the phonebook data that was downloaded to the system.

To delete the phonebook using manual interaction, proceed as follows:

Select **DEL. PHONEBOOK** and then press the **PRESET UP/OK** button.

The system will display the question **DEL. PHONEBOOK?** To confirm, press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the  button and say “**Settings**” wait for the tone and then say “**Delete phonebook.**”

The system will ask “**Delete copy of phonebook from the system?**” To confirm, say “**Yes.**”

**Download the phonebook**

If you chose not to download the phonebook during the phone pairing procedure, or if you recently deleted the current phonebook, the **USER DATA** option will be available in the **PHONEBOOK** menu.

To download a paired mobile device phonebook using manual interaction, proceed as follows:

Select **PHONEBOOK** and then press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the **ⓂVR** button and say “**Settings**”, wait for the tone and then say “**Download phonebook**”.

### **Add contacts**

To copy contacts from your mobile device to the hands-free communication system using manual interaction, proceed as follows:

Select **ADD CONTACTS** and then press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the **ⓂVR** button and say “**Settings**”, wait for the tone and say “**Add Contacts**”.

Then follow the instructions given on your mobile device owner’s manual for transferring contacts.

### **Reset user data**

To reset all user data to the default values using manual interaction, proceed as follows:

Select **DELETE ALL** and then press the **PRESET UP/OK** button.

The system will display the question “**Delete all?**”. To confirm, press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the **ⓂVR** button and say “**Settings**”, wait for the tone and then say “**Reset All**”.

The system will ask “Delete all data saved by users from the system?”. To confirm, say “Yes”.

### Advanced Options

To navigate to the ADV. OPTIONS menu using manual interaction, proceed as follows:

Press the  /MAIN button to open the Main Menu, then select SETTINGS by pressing the PRESET UP/OK button.

Select ADV. OPTIONS and then press the PRESET UP/OK button.

Within the ADV. OPTIONS menu you can access the device ID.

**NOTE:** This code is an 8-digit number (device ID) which uniquely identifies the BLUE&ME™ system installed on your car and cannot be changed.

### Accessing the Image ID

To access the Image ID by manual interaction, proceed as follows:

Select Image ID and then press the PRESET UP/OK button.

The instrument panel display will show your BLUE&ME™ Image ID code.

### Accessing the Application ID

To access the Application ID by manual interaction, proceed as follows:

Select Application ID and then press the PRESET UP/OK button.

The instrument panel display will show your BLUE&ME™ Application ID code.

## Accessing the device ID

To access the device ID by manual interaction, proceed as follows:

Select device ID and then press the **PRESET UP/OK** button.

The instrument panel display will show your **BLUE&ME™** device ID.

## Media Player Settings

### Autoplay

When the Autoplay option is on, **BLUE&ME™** will start to play the audio files on your USB device as soon as you turn the ignition key ON. Once you activate this option, the first time you use the player, playback will start automatically.

To change the Autoplay setting using manual interaction, proceed as follows:

Open the Main Menu, select MEDIA PLAYER, SETTINGS, AUTOPLAY and then press the **PRESET UP/OK** button.

To activate Autoplay, select AUTOPLAY ON and press the **PRESET UP/OK** button. To deactivate Autoplay, select AUTOPLAY OFF and press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the  and say “Autoplay on” or “Autoplay off”.

**NOTE:** If you change the Autoplay settings after connecting the USB device, the new setting will be activated the next time you connect a different USB device (or the same USB device with an updated track library).

## Shuffle

Use the Shuffle option to change the playback sequence. With the Shuffle option on, **BLUE&ME™** will play digital audio files at random.

To change the Shuffle setting using manual interaction, proceed as follows:

Open the Main Menu, select MEDIA PLAYER, SETTINGS, SHUFFLE and then press the **PRESET UP/OK** button.

To activate the Shuffle option, select SHUFFLE ON and press the **PRESET UP/OK** button. To deactivate it, select SHUFFLE OFF and press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the **VR** button and say “**Shuffle on**” or “**Shuffle off**”.

## Repeat

Use the Repeat option to repeat a track.

To activate the Repeat option using manual interaction, proceed as follows:

Open the Main Menu, select MEDIA PLAYER, SETTINGS, REPEAT and then press the **PRESET UP/OK** button.

To activate the Repeat option, select REPEAT ON and press the **PRESET UP/OK** button. To deactivate it, select REPEAT OFF and press the **PRESET UP/OK** button.

Or, using voice interaction:

Press the **VR** and say “**Repeat on**” or “**Repeat off**”.

**NOTE:** With the Repeat option on, the previous and next commands will play the previous or next track and the new track will be repeated.

### Exit the settings menu

At the end of any of the operations described above, you can exit the SETTINGS menu as described below or the message will disappear from the display in less than 10 seconds.

To exit the SETTINGS menu using manual interaction:

Select EXIT and then press the **PRESET UP/OK** button.

# BLUE&ME™ HANDS-FREE COMMUNICATION SUPPORTED MOBILE DEVICES

## CONTENTS

---

■ BLUE&ME™ HANDS-FREE COMMUNICATION SUPPORTED MOBILE DEVICES . . . . .	.86
□ Mobile Devices With Bluetooth® Wireless Technology . . . . .	.86
□ Supported USB Memory Devices . . . . .	.87

## BLUE&ME™ HANDS-FREE COMMUNICATION SUPPORTED MOBILE DEVICES

BLUE&ME™ Hands-Free Communication supports your personal devices via **Bluetooth®** wireless technology and USB.

To get updated information about devices supported by BLUE&ME™, contact a FIAT Dealer or consult the dedicated website at [fiatusa.com](http://fiatusa.com).

### Mobile Devices With Bluetooth® Wireless Technology

BLUE&ME™ Hands-Free Communication supports most mobile devices with **Bluetooth®** 1.1 and Hands-Free 1.5 profile support (refer to the **Bluetooth®** wireless connection specifications given in your mobile device owner's manual).

Due to the different software versions supported on mobile devices, certain functions (e.g., answering a second incoming phone call, transferring phone a phone call from hands-free communication system to mobile device and vice versa, etc.) may not be supported as described in this manual. In any case, phone conversation using the hands-free communication package will not be impaired.

### “Pull” phones

“Pull” phone means that your mobile device supports automatic phonebook download with **Bluetooth®** wireless technology, your whole phonebook will be automatically downloaded to BLUE&ME™ during the initial phone pairing procedure and updated every time your phone connects to BLUE&ME™.

To consult the list of mobile devices and functions supported, consult the dedicated website at [fiatusa.com](http://fiatusa.com) or Customer Services on 888-CIAO-FIAT (888-242-6342).

### **“Push” phones (phonebook not automatically downloaded)**

“Push” phone means that your mobile device supports single contact download with **Bluetooth®** wireless technology. After the pairing process you will need to go to the USER DATA, ADD CONTACTS menu to send phonebook contacts from your mobile device to **BLUE&ME™**.

### **Mobile Devices with message reader (not all mobile devices support reading incoming SMS messages)**

If your mobile device can send messages through the **Bluetooth®** wireless technology, it is possible to read incoming messages using the **BLUE&ME™** Hands-Free Communication Package, to store them in the dedicated inbox or to delete them.

### **Supported USB Memory Devices**

#### **USB Memory Devices**

The media player supports most USB memory devices. 1.0, 1.1 or 2.0.

**NOTE:** It is not possible to use USB devices equipped with a “password” function.

## Supported digital audio files

The media player supports audio files with the following formats:

Extension	Audio Coding
.wma	Windows Media Audio Decode (Format Tag: WMA2 = 353, WMA1=352) Decodes all CBR profiles from 5kbps to 192kbps, 8kHz to 48kHz, mono and stereo Decodes all v9 CBR profiles, from 5kbps to 320kbps, 8kHz to 48kHz, mono and stereo Decodes all quality based, bit rate based and peak constrained VBR profiles Supports WMA v1 and WMA v2 bit streams
.mp3	MP3 in two forms: MPEG-1 Layer 3 (sampling rates 32 kHz, 44.1 kHz and 48 kHz) and MPEG-2 Layer 3 (16 kHz, 22.05 kHz and 24 kHz). Supports the proprietary Fraunhofer extension called "MP2.5", which adds even lower sampling rates (8 kHz, 11.025 kHz and 12 kHz). ISO compliance with the following bitrates (kbps): 16, 32, 64, 96, 128, 192. Both Mono and Stereo. And Layer 3, VBR and CBR support.
.wav	Digital audio file, without data compression.
.aac	MPEG-4, M4A support Sampling rates: 8, 11, 16, 22, 24, 32, 44, 48 kHz Bitrates: 16, 32, 48, 64, 80, 96, 112, 128, 160, 192, 224, 256 kbps

**NOTE:** The media player does not support audio files compressed with other formats and DRM (Digital Right Management) protected audio files. Non-supported audio files that may be present on the USB device will be ignored.

### Supported playlist formats

The media player supports the following playlist formats:

- .m3u – file containing a list of tracks (release 1 and 2).
- .wpl – Windows®-based file containing a playlist. (playlist capacity limit for this format is 300Kb). Playlists with extension .wpl can be built with Microsoft® Windows Media® Player.

The media player does not support nested or linked playlists. Playlist tracks with relative and absolute paths are supported.

Query-based playlists are not supported.

If a file is not in the expected location a search for will not be performed.

For further details on how to build playlists for BLUE&ME™, refer to PRACTICAL HINTS FOR USING THE MEDIA PLAYER.

**Note on brands**

Microsoft® and Windows® are registered trademarks of Microsoft Corporation.

Sony® is a registered trademark of Sony Corporation.

Ericsson® is a registered trademark of Telefonaktiebolaget LM Ericsson.

Motorola® is a registered trademark of Motorola, Inc.

Nokia® is a registered trademark of Nokia Corporation.

Siemens® is a registered trademark of Siemens AG.

Orange™ is a registered trademark of Orange Personal Communications Services Limited.

Audiovox® is a registered trademark of Audiovox Corporation.

Bluetooth® is a registered trademark of Bluetooth® SIG, Inc.

Lexar™ and JumpDrive® are registered trademarks of Lexar Media, Inc.

SanDisk® and Cruzer™ are registered trademarks of SanDisk Corporation.

iPod, iTunes and iPhone are registered trademarks of Apple Inc.

All other trademarks are the property of their respective owners.



Apple is not responsible for the operation of this device or its conformity with the regulatory and safety standards.

---

# PERSONAL DATA PROTECTION

## CONTENTS

---

■ PERSONAL DATA PROTECTION . . . . .	.92
--------------------------------------	-----

## PERSONAL DATA PROTECTION

**BLUE&ME™** HANDS-FREE COMMUNICATION FUNCTIONS ENTAIL PERSONAL DATA HANDLING. IN ORDER TO PROTECT AND TO PREVENT NON-AUTHORIZED ACCESS TO PERSONAL DATA, **BLUE&ME™** HAS BEEN IMPLEMENTED WITH THE FOLLOWING CRITERIA:

- PERSONAL DATA CONNECTED TO HANDS-FREE COMMUNICATION FUNCTIONS (PHONEBOOK AND LAST CALLS) CAN ONLY BE ACCESSED AFTER AUTOMATIC RECOGNITION OF YOUR **BLUETOOTH®** WIRELESS TECHNOLOGY ENABLED MOBILE DEVICE;
- STORED PERSONAL DATA CAN BE DELETED USING SPECIFIC **BLUE&ME™** FUNCTIONS.

**NOTE:** FOR FURTHER DETAILS ON HOW TO DELETE PERSONAL DATA AND PHONEBOOK, REFER TO SETTINGS FUNCTION - MANAGING USER DATA.

### CAUTION!

Take into account that when leaving your car at a service center, personal data stored on **BLUE&ME™** (phonebook and last calls) may be disclosed to unauthorized persons, or may be subject to improper use. Before leaving your car at the service center you can delete stored data and phonebook from **BLUE&ME™**.

# SYSTEM SOFTWARE USE NOTICE

## CONTENTS

---

■ SYSTEM SOFTWARE USE NOTICE . . . . .	.94	□ Upgrades And Recovery Media . . . . .	.98
□ End User License Agreement (“EULA”). . . . .	.94	□ Intellectual Property Rights . . . . .	.98
□ Grant Of Software License . . . . .	.95	□ Export Restrictions . . . . .	.99
□ Description Of Other Rights And Limitations. . .	.95		

## SYSTEM SOFTWARE USE NOTICE

This system contains software that is licensed to Manufacturer pursuant to a license agreement. Any removal, reproduction, reverse engineering or other unauthorized use of the software from this system in violation of the license agreement is strictly prohibited and may subject you to legal action.

### CAUTION!

**Hacking the BLUE&ME™** device or installing unapproved software may lead to warranty voiding and compromises of safety and of the security of stored information.

### End User License Agreement (“EULA”)

- You have acquired a device (“DEVICE”) which includes software licensed by FIAT Auto S.p.A. from one

or more software licensors (“FIAT Auto S.p.A.’s Software Suppliers”). Such software products, as well as associated media, printed materials, and “online” or electronic documentation (“SOFTWARE”) are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.

- IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT (“EULA”), DO NOT USE THE DEVICE OR COPY THE SOFTWARE. INSTEAD, PROMPTLY CONTACT FIAT AUTO S.p.A. FOR INSTRUCTIONS ON RETURN OF THE UNUSED DEVICE(S). ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICE, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

## Grant Of Software License

This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICE.

## Description Of Other Rights And Limitations

- **Speech Recognition.** The SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FIAT Auto S.p.A. nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process.
- **Limitations on Reverse Engineering, Decompilation and Disassembly.** You may not reverse engineer, decompile, or disassemble the SOFTWARE, except and

only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation.

- **Single EULA.** The end user documentation for the DEVICE may contain multiple versions of this EULA, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple versions of the EULA, you are licensed to use only one (1) copy of the SOFTWARE.
- **No Rental.** Except as authorized by FIAT Auto S.p.A., you may not rent, lease, or lend the SOFTWARE.
- **SOFTWARE Transfer.** You may permanently transfer all of your rights under this EULA only as part of a sale or transfer of the DEVICE, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials,

any upgrades, this EULA and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.

- **Termination.** Without prejudice to any other rights, FIAT Auto S.p.A. or FIAT Auto S.p.A.'s Software Suppliers may terminate this EULA if you fail to comply with the terms and conditions of this EULA. In such event, you must destroy all copies of the SOFTWARE and all of its component parts.
- **Consent to Use of Data.** You agree that FIAT Auto S.p.A.'s Software Suppliers, their affiliates and/or their designated agent may collect and use technical information gathered in any manner as part of product support services related to the SOFTWARE. FIAT Auto S.p.A.'s Software Suppliers, their affiliates and/or their designated agent may use this information solely to improve their products or to provide customized services or technologies to you. FIAT Auto S.p.A.'s Software Suppliers, their affiliates and/or their designated agent may disclose this information to others, but not in a form that personally identifies you.
- **Internet-Based Services Components.** The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FIAT Auto S.p.A.'s Software Suppliers, their affiliates and/or their designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICE.
- **Additional Software/Services.** The SOFTWARE may permit FIAT Auto S.p.A., FIAT Auto S.p.A.'s Software Suppliers, their affiliates and/or their designated

agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE (“Supplemental Components”).

- If FIAT Auto S.p.A. provides or makes available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply.
- If FIAT Auto S.p.A.’s Software Suppliers, their affiliates and/or their designated agent make available Supplemental Components, and no other EULA terms are provided, then the terms of this EULA shall apply, except that the FIAT Auto S.p.A.’s Software Suppliers or affiliate entity providing the Supplemental Component(s) shall be the licensor of the Supplemental Component(s).
- FIAT Auto S.p.A., FIAT Auto S.p.A.’s Software Suppliers, their affiliates and/or their designated agent reserve the right to discontinue any Internet-based services provided to you or made available to you through the use of the SOFTWARE.
- **Links to Third Party Sites.** The SOFTWARE may provide you with the ability to link to third party sites through the use of the SOFTWARE. The third party sites are not under the control of FIAT Auto S.p.A.’s Software Suppliers, their affiliates and/or their designated agent. Neither FIAT Auto S.p.A.’s Software Suppliers nor their affiliates nor their designated agent are responsible for (i) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link

does not imply an endorsement of the third party site by FIAT Auto S.p.A.'s Software Suppliers, their affiliates and/or their designated agent.

### **Upgrades And Recovery Media**

If the SOFTWARE is provided by FIAT Auto S.p.A. separate from the DEVICE on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICE as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

### **Intellectual Property Rights**

All title and intellectual property rights in and to the SOFTWARE (including but not limited to any images, photographs, animations, video, audio, music, text and

"applets," incorporated into the SOFTWARE), the accompanying printed materials, and any copies of the SOFTWARE, are owned by FIAT Auto S.p.A.'s Software Suppliers, their affiliates or suppliers. The SOFTWARE is licensed, not sold. You may not copy the printed materials accompanying the SOFTWARE. All title and intellectual property rights in and to the content which may be accessed through use of the SOFTWARE is the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants you no rights to use such content. All rights not specifically granted under this EULA are reserved by FIAT Auto S.p.A.'s Software Suppliers, their affiliates and suppliers. Use of any on-line services which may be accessed through the SOFTWARE may be governed by the respective terms of use relating to such services. If this SOFTWARE contains documentation that is provided only in electronic form, you may print one copy of such electronic documentation.

## Export Restrictions

You acknowledge that the SOFTWARE is subject to U.S. and European Union export jurisdiction. You agree to comply with all applicable international and national laws that apply to the SOFTWARE, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.

- **TRADEMARKS.** This EULA does not grant you any rights in connection with any trademarks or service marks of FIAT Auto S.p.A., FIAT Auto S.p.A.'s Software Suppliers, their affiliates or suppliers.
- **PRODUCT SUPPORT.** Product support for the SOFTWARE is not provided by FIAT Auto S.p.A.'s Software Suppliers, or their affiliates or subsidiaries. For product support, please refer to FIAT Auto S.p.A. support number provided in the documentation for the DEVICE. Should you have any questions concerning this

EULA, or if you desire to contact FIAT Auto S.p.A. for any other reason, please refer to the address provided in the documentation for the DEVICE.

- **No Liability for Certain Damages.** EXCEPT AS PROHIBITED BY LAW, FIAT AUTO S.p.A.'S SOFTWARE SUPPLIERS AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. IN NO EVENT SHALL FIAT AUTO S.p.A.'S SOFTWARE SUPPLIERS AND/OR THEIR AFFILIATES BE LIABLE FOR ANY AMOUNT IN EXCESS OF U.S. TWO HUNDRED FIFTY DOLLARS (U.S.\$250.00).

- FOR APPLICABLE LIMITED WARRANTIES AND SPECIAL PROVISIONS PERTAINING TO YOUR PARTICULAR JURISDICTION, PLEASE REFER TO YOUR WARRANTY BOOKLET INCLUDED WITH THIS PACKAGE OR PROVIDED WITH THE SOFTWARE PRINTED MATERIALS.

# TROUBLESHOOTING

## CONTENTS

---

■ TROUBLESHOOTING . . . . .	.102	□ Media Player. . . . .	.112
□ Hands-Free Communication Package. . . . .	.102	□ iPod®. . . . .	.117
□ Message Reader. . . . .	.110		

## TROUBLESHOOTING

## Hands-Free Communication Package

## General — Display Screen

Problem	Probable Cause	Possible Solution
Display screen shows: NO PHONEBOOK And the system says "To copy the phone book to the system, go to the Settings Menu, and select USER DATA. To dial a num- ber, say Dial."	For "pull" phones: <ul style="list-style-type: none"> <li>● When the system asked "The data from the phonebook will now be copied onto the system. Continue?", you responded with "No"</li> <li>● You have not downloaded your phonebook via the SETTINGS menu</li> <li>● The downloaded phonebook was deleted</li> </ul>	For "pull" phones: <ul style="list-style-type: none"> <li>● Use the option PHONEBOOK in the SETTINGS menu to download the phonebook again</li> <li>● Enter contact information in the phonebook on your mobile device and then download the phonebook again – see the section SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK</li> </ul>
	For "push" phones: <ul style="list-style-type: none"> <li>● You have not sent contacts to the system using the ADD CONTACTS procedure</li> <li>● The downloaded phonebook was deleted</li> </ul>	For "push" phones: <ul style="list-style-type: none"> <li>● Use the option ADD CONTACTS in the SETTINGS menu to send contacts in the phonebook on your mobile device to the system – see the section SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK</li> </ul>

Problem	Probable Cause	Possible Solution
<p>Display screen shows: PHONEBK. EMPTY and the system says "Phone book empty. To add a new contact in the phone book, go to the Settings menu, and select User data. To dial a phone number, say Dial, followed by the number."</p>	<p>For "pull" phones:</p> <ul style="list-style-type: none"> <li>You answered "Yes" to "To use the phonebook, it is necessary to copy contacts to the system. Continue?" but the downloaded phonebook does not include any valid contacts</li> <li>You have used the option PHONEBOOK in the SETTINGS menu, but the mobile device phonebook does not include any valid contacts</li> </ul>	<p>For "pull" phones:</p> <ul style="list-style-type: none"> <li>Enter valid contact information (name and one phone number at least) in the phonebook on your mobile device, then download the phonebook again – see the section SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK</li> </ul>
	<p>For "push" phones:</p> <ul style="list-style-type: none"> <li>You used the ADD CONTACTS option but did not send any valid contacts to the system</li> </ul>	<p>For "push" phones:</p> <ul style="list-style-type: none"> <li>Use the option ADD CONTACTS in the SETTINGS menu to send contacts from your mobile device to the system – see the section SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK</li> </ul>
<p>Display screen shows: NO PHONE And the system says "No Bluetooth® telephone is connected."</p>	<ul style="list-style-type: none"> <li>The paired mobile device is turned off</li> <li>The paired mobile device is not within range of the system (the mobile device should be located within approximately 30 feet of the system)</li> <li>Bluetooth® wireless technology connection has been disabled on your mobile device</li> </ul>	<ul style="list-style-type: none"> <li>Turn the paired mobile device on</li> <li>Make sure that your phone is paired</li> <li>Make sure that the Bluetooth® wireless technology connection on your mobile device is enabled</li> <li>Make sure that the mobile device you paired with the system is within range</li> </ul>

Problem	Probable Cause	Possible Solution
Display screen shows: DISCONNECTED.	<ul style="list-style-type: none"> <li>• A technical error occurred with the mobile device Bluetooth® wireless technology capabilities</li> <li>• During an ongoing phone conversation, the mobile device was taken out of the system range</li> </ul>	<ul style="list-style-type: none"> <li>• Reset <b>BLUE&amp;ME™</b> by turning the mobile device off and on</li> <li>• Reset <b>BLUE&amp;ME™</b> by turning the ignition key to OFF and then to ON again</li> </ul>
Display screen shows: PAIR. FAILED and the system says “Pairing unsuccessful. Please try again.”	<ul style="list-style-type: none"> <li>• A technical error occurred during the pairing procedure</li> </ul>	<ul style="list-style-type: none"> <li>• Verify the correct PIN number, and try entering it again</li> <li>• Reset the mobile device by turning it off and on, and then retry the pairing procedure – see the section SETTING FUNCTIONS - PAIRING YOUR MOBILE DEVICE</li> </ul>
Display screen shows: PRIVATE NUMBER	<ul style="list-style-type: none"> <li>• The caller is not recognized as a name stored in the phonebook, or the paired mobile device does not have a called ID feature</li> <li>• The caller has blocked caller ID to prevent the system from displaying the caller’s name and/or phone number</li> </ul>	<ul style="list-style-type: none"> <li>• Enter a contact in your mobile device phonebook for the incoming call, and then download your phonebook or contact again</li> <li>• For phones with no caller ID support or for calls from callers with caller ID blocked, nothing can be done and the message will always appear</li> </ul>

Problem	Probable Cause	Possible Solution
Display screen shows: ONLY AT REST and the system says: "This command is available only when the vehicle is stationary."	<ul style="list-style-type: none"> <li>• Even occasional short viewings of the car display may be hazardous if your attention has been diverted away from your driving tasks. Certain <b>BLUE&amp;ME™</b> functions, which require the user to give attention to the car display, are only available when the car is stopped</li> </ul>	<ul style="list-style-type: none"> <li>• Stop your car and attempt to perform the function again manually, or continue driving and perform the function using the voice recognition system</li> </ul>
The system did not respond to voice command or key press	<ul style="list-style-type: none"> <li>• If you do not speak soon enough after pressing the  VR button, the system will interrupt voice interaction</li> <li>• If you are speaking too far from the in-car microphone (for example, if you are sitting in the back seat), the system may not hear your voice command</li> <li>• If you don't wait for the tone after pressing the  VR button, the system will get only a portion of the keyword and will not recognize it</li> </ul>	<ul style="list-style-type: none"> <li>• Press the  VR button and pronounce the voice command again</li> <li>• Press the  /MAIN button and try the operation again. Make sure to take action within approximately eight seconds after pressing the  /MAIN button</li> </ul>

Problem	Probable Cause	Possible Solution
The system did not respond to voice command or key press	<ul style="list-style-type: none"> <li>• If you don't press the  button before pronouncing a voice command, the system will not activate voice recognition and therefore will not recognize your voice commands</li> <li>• If you don't press the  /MAIN button to enter the Main Menu, it will not be possible to manually access the <b>BLUE&amp;ME™</b> menu</li> <li>• If after pressing the  /MAIN button, you don't take action within approximately eight seconds, the system will not respond to your key press</li> </ul>	<ul style="list-style-type: none"> <li>• Press the  button and pronounce the voice command again</li> <li>• Press the  /MAIN button and try the operation again. Make sure to take action within approximately eight seconds after pressing the  /MAIN button</li> </ul>
The mobile device prompts you to enter a PIN number, but no phone pairing procedure was running	<ul style="list-style-type: none"> <li>• After you delete the pairing-related user information on your mobile device or on the system, the <b>Bluetooth®</b> pairing relationship between your mobile device and <b>BLUE&amp;ME™</b> will no longer work</li> </ul>	<ul style="list-style-type: none"> <li>• Select option DELETE USERS on the system and delete all users; then, pair the phone again – see the section SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK and also the section SETTING FUNCTIONS - PAIRING YOUR MOBILE DEVICE</li> </ul>

Problem	Probable Cause	Possible Solution
<p>When in close proximity of the car, answering a phone call directly using the mobile device “answer” button, will automatically activate the hands-free communication function (the caller’s voice is played through the car speakers)</p>	<ul style="list-style-type: none"><li>• Some types of mobile devices require you to set the phone to choose between automatic incoming call transfer to the system or non-automatic incoming call transfer (you will transfer the call using the mobile device keypad, as required)</li></ul>	<ul style="list-style-type: none"><li>• Refer to your mobile device owner’s manual to find out how to set up the default location for phone audio when a phone call is received</li></ul>

Problem	Probable Cause	Possible Solution
<p>Pairing a paired mobile device, the display screen shows: Pair. failed and the system says "Pairing unsuccessful. Please try again."</p>	<ul style="list-style-type: none"> <li>• Before re-pairing with a mobile device, information from the previous pairing on <b>BLUE&amp;ME™</b> must be deleted</li> </ul>	<ul style="list-style-type: none"> <li>• Remember that the pairing procedure will only need to be performed once for your mobile device. After this procedure, <b>BLUE&amp;ME™</b> will automatically connect to your phone each time you get into the car and turn the ignition key to ON</li> <li>• To pair the phone again, select DELETE USERS and then re-pair the phone – see the section SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK and also the section SETTING FUNCTIONS - PAIRING YOUR MOBILE DEVICE</li> </ul>
<p>During the downloading of the phonebook from the mobile device contacts, middle names/initials, prefixes or suffixes are not recognized by the voice recognition system</p>	<ul style="list-style-type: none"> <li>• The system does not support the use of prefixes, suffixes, or middle names/initials when calling contacts by voice</li> </ul>	<ul style="list-style-type: none"> <li>• When calling contacts by voice, pronounce the contact's name without using prefixes, suffixes or middle names/initials</li> <li>• If you have two entries with similar first and/or last names in your phonebook, modify one of the entries in the mobile device to make it unique. Then, re-download the phonebook to the hands-free communication system</li> </ul>

Problem	Probable Cause	Possible Solution
Phone numbers containing international dialing codes (e.g., +39 Italy, +44 UK, +33 France, etc.) are difficult to call	<ul style="list-style-type: none"><li>• On certain mobile devices, when downloading names and/phone numbers to the hands-free communication system, the sign “+” is omitted</li></ul>	<ul style="list-style-type: none"><li>• Replace “+” with “00” (e.g., +39 becomes 0039).</li></ul>

To see the list of mobile devices and functions supported, consult the dedicated website [fiatusa.com](http://fiatusa.com) **BLUE&ME™** or call Customer Services at 888-CIAO-FIAT (888-242-6342).

## Message Reader

Problem	Probable Cause	Possible Solution
I receive SMS messages on the cellular telephone but not on <b>BLUE&amp;ME™</b>	<ul style="list-style-type: none"> <li>• Not all cellular telephones support SMS messages transfer to <b>BLUE&amp;ME™</b></li> </ul>	<ul style="list-style-type: none"> <li>• Check that your cellular telephone supports the function for transmitting SMS Messages by technology or, for further information, refer to LIST OF TELEPHONE SETS SUPPORTED BY <b>BLUE&amp;ME™</b>, or visit the website <a href="http://fiatusa.com">fiatusa.com</a></li> </ul>
SMS texts received from your phone carrier service center show abnormal displaying of sender's name or number	<ul style="list-style-type: none"> <li>• Not all mobile devices support correct transfer of the phone carrier's name sending the SMS text to <b>BLUE&amp;ME™</b></li> </ul>	–
<b>BLUE&amp;ME™</b> stopped receiving messages from your cellular telephone	<ul style="list-style-type: none"> <li>• You may have set the notification type to Reader Off by mistake</li> </ul>	<ul style="list-style-type: none"> <li>• Set, on menu notification settings, either AUDIO + VISUAL notification or VISUAL NOT notification – refer to READER FUNCTIONS SMS MESSAGES, NOTIFICATION SETTINGS paragraph</li> </ul>

Problem	Probable Cause	Possible Solution
You cannot display some SMS messages, present on your cellular telephone, on <b>BLUE&amp;ME™</b> SMS message list	<ul style="list-style-type: none"> <li>• <b>BLUE&amp;ME™</b> is capable of reading and storing the last 20 received SMS messages while the telephone set is connected to the system. Messages received while not connected to the system are not transferred to <b>BLUE&amp;ME™</b></li> </ul>	<ul style="list-style-type: none"> <li>• SMS messages stored by <b>BLUE&amp;ME™</b> can be deleted – refer to <b>READER FUNCTIONS SMS MESSAGES, SMS MESSAGES MANAGEMENT AND DELETING ALL SMS MESSAGES</b> paragraphs</li> </ul>
Some SMS messages or part of them are not read, or are not correctly read by <b>BLUE&amp;ME™</b> Hands-Free Communication package	<ul style="list-style-type: none"> <li>• Some “special” characters within received SMS messages cannot be interpreted by <b>BLUE&amp;ME™</b></li> </ul>	<ul style="list-style-type: none"> <li>• In this case nothing can be done</li> </ul>
<b>BLUE&amp;ME™</b> SMS message reader displays sender telephone number instead of sender name	<ul style="list-style-type: none"> <li>• Probably, during the mobile device pairing procedure step, you chose not to download the telephone book, or, if your mobile device only supports management of single contacts, you chose to download only some contacts</li> </ul>	<ul style="list-style-type: none"> <li>• To download your cellular telephone book from the Settings menu select the Copy Phonebook or Add Contacts option – refer to <b>SETTING FUNCTIONS, CELLULAR TELEPHONE REGISTRATION and USER DATA MANAGEMENT</b> paragraphs</li> </ul>
Sometimes received SMS message sender cannot be called	<ul style="list-style-type: none"> <li>• Some SMS messages, e.g., the ones sent by telephone operator, have no associated sender telephone number, so option <b>CALL</b> cannot be used</li> </ul>	<ul style="list-style-type: none"> <li>• In this case nothing can be done</li> </ul>

## Media Player

Problem	Probable Cause	Possible Solution
<p>Displayed message: NO MEDIA and <b>BLUE&amp;ME™</b> says: “No media found”</p>	<ul style="list-style-type: none"> <li>• No USB device is connected to the USB port in the car</li> <li>• No digital audio files are stored on the USB memory device</li> <li>• If power is interrupted, (e.g., car battery disconnection), <b>BLUE&amp;ME™</b> will rebuild the media library</li> </ul>	<ul style="list-style-type: none"> <li>• Connect your USB device to <b>BLUE&amp;ME™</b></li> <li>• Store digital audio files on your USB memory devices following the instructions given by your media file software</li> <li>• Remove the USB device from the USB port and replace it to rebuild the media library again</li> <li>• Check whether your USB device is supported by <b>BLUE&amp;ME™</b></li> </ul>
<p>After connecting your USB device and turning the ignition key to ON, no music is played</p>	<ul style="list-style-type: none"> <li>• Autoplay may be set to off</li> </ul>	<ul style="list-style-type: none"> <li>• Set Autoplay to on, remove and then replace the USB device</li> <li>• Press the  button and say “Play” Media playback should start</li> </ul>

Problem	Probable Cause	Possible Solution
After inserting a USB device and turning the car key to the ON position, <b>BLUE&amp;ME™</b> malfunctions occur. (e.g., failure to reproduce musical tracks or no voice messages)	<ul style="list-style-type: none"> <li>You may have used a USB device with the PASSWORD function enabled</li> </ul>	<ul style="list-style-type: none"> <li>Use another USB device without a password protection function</li> </ul>

Problem	Probable Cause	Possible Solution
Displayed message: NO PLAYLISTS and <b>BLUE&amp;ME™</b> says: "No playlist found"	<ul style="list-style-type: none"> <li>No playlist is stored on the USB device connected</li> </ul>	<ul style="list-style-type: none"> <li>Build a playlist on your computer using your media file software and then copy it to your USB device</li> </ul>
Displayed message: PLAYLIST ERROR and <b>BLUE&amp;ME™</b> says "Playlist error"	<ul style="list-style-type: none"> <li>Playlist is damaged or invalid</li> </ul>	<ul style="list-style-type: none"> <li>Make sure the playlist is in .m3u or .wpl format</li> <li>Build the playlist again following the instructions given in BUILDING PLAYLISTS FOR <b>BLUE&amp;ME™</b> - PRACTICAL HINTS</li> <li>If the problem persists, delete the playlist from your USB device</li> </ul>

Problem	Probable Cause	Possible Solution
Displayed message: EMPTY PLAYLIST and <b>BLUE&amp;ME™</b> says: “Empty playlist”	<ul style="list-style-type: none"> <li>• No media file information is contained in the playlist</li> <li>• The .wpl file has exceeded the <b>BLUE&amp;ME™</b> 300 kb memory capacity limit</li> <li>• The playlist does not contain references to media files on your USB device</li> </ul>	<ul style="list-style-type: none"> <li>• Delete the playlist from your USB device or copy media files to the playlist using your media file software</li> <li>• Reduce the number of tracks in the playlist, using your media file software</li> </ul>

Problem	Probable Cause	Possible Solution
Displayed message: FILE ERROR	<ul style="list-style-type: none"> <li>• One or more digital audio files are damaged or invalid</li> </ul>	<ul style="list-style-type: none"> <li>• Delete bad media from your USB device</li> </ul>
Displayed message: PROTECTED and <b>BLUE&amp;ME™</b> says: “Protected content”.	<ul style="list-style-type: none"> <li>• The track selected is DRM-protected and it cannot be played by the media player</li> </ul>	<ul style="list-style-type: none"> <li>• In this case nothing can be done</li> </ul>

Problem	Probable Cause	Possible Solution
<p><b>BLUE&amp;ME™</b> does not play all the digital audio files in the playlist</p>	<ul style="list-style-type: none"> <li>Your playlist contains DRM-protected files that cannot be played, or it contains references to invalid media files</li> </ul>	<ul style="list-style-type: none"> <li>For further details refer to “SUPPORTED USB MEMORY DEVICES”</li> </ul>
<p>The media library does not show all the digital audio files stored on the USB device</p>	<ul style="list-style-type: none"> <li>Your playlist contains DRM protected files that are ignored during playback</li> <li>Your playlist contains more than 20,000 tracks, that is the maximum number of files that can be copied to the media library</li> <li>The playlist stored on your USB device contains more than 20 nested folders. Nested folders files will not be copied to the media library</li> </ul>	<ul style="list-style-type: none"> <li>Reduce the number of tracks on the USB device.</li> <li>Reduce the number of nested folders on the USB device</li> </ul>
<p>After saying a command, <b>BLUE&amp;ME™</b> says: “Command not available”, although the command you prompt is a first level voice command</p>	<ul style="list-style-type: none"> <li>Certain commands are not available when the track is paused or the CD player is playing a track</li> </ul>	<ul style="list-style-type: none"> <li>If the track is paused, resume playback by pressing the  /ESC button. Then pronounce the voice command again</li> </ul>

Problem	Probable Cause	Possible Solution
The same USB memory device previously connected takes more than 10 seconds to restart playback on <b>BLUE&amp;ME™</b>	<ul style="list-style-type: none"><li>• You removed the USB memory device from the PC before it was ready</li></ul>	<ul style="list-style-type: none"><li>• To reset the USB memory device using Microsoft® Windows® XP, click on My Computer in the Start menu, click rightward on the USB memory device, select Properties, select Tools, click on key “Check Now...” in field “Error-checking”, select “Automatically fix file system errors” and then click Start</li><li>• To avoid future problems, remove the USB device using the option “Secure hardware removal”</li></ul>

## iPod®

Problem	Probable Cause	Possible Solution
iPod® is not working (for iPod® classic models prior to the 5th generation, the iPod® Mini and iPod® shuffle devices)	<ul style="list-style-type: none"> <li>• The iPod® has not been enabled for use as a disc</li> <li>• It has been enabled for use as a disc but there are tracks inside in Mp4 format (these formats are not supported by <b>BLUE&amp;ME™</b>)</li> <li>• There are DRM protected tracks on the iPod® purchased from the iTunes site (the system does not support protected tracks such as those in DRM format that can be purchased from the iTunes store site)</li> </ul>	<ul style="list-style-type: none"> <li>• Use an alternative USB memory stick or reset the iPod®</li> <li>• Enable usage as a disc</li> <li>• Modify the track format to one that is compatible with <b>BLUE&amp;ME™</b></li> </ul>
iPod® not working (for iPod® classic models from the 5th generation forward, iPod® Touch, and iPhone® devices)		<ul style="list-style-type: none"> <li>• Use an alternative USB memory stick or reset the iPod®</li> </ul>

Problem	Probable Cause	Possible Solution
<p>iPod® continues playing the same track or the “forward” button has to be pressed to move on to the next track</p>	<ul style="list-style-type: none"> <li>• The repetition function for each individual track may have inadvertently been activated</li> <li>• When browsing music by a selecting playback mode, the selected artist, album, genre or playlist may contain only 1 track.</li> </ul>	<ul style="list-style-type: none"> <li>• There is a specific item in the menu, like “continuous play” or “individual track repetition”, which must be deactivated.</li> <li>• Proceed with the deactivation:</li> <li>• press the controls activation button on the steering wheel</li> <li>• when requested by the system, say “Repeat Off” in a clear tone</li> <li>• wait for voice confirmation by the system which will say “Repeat Off”</li> <li>• Select another playback mode or use the “Play Anything” voice recognition command</li> </ul>
<p>The iPod® connected to the BLUE&amp;ME™ is not charged</p>	<ul style="list-style-type: none"> <li>• When the ignition is ON the car recharges the iPod® unless the iPod® is completely run down</li> </ul>	<ul style="list-style-type: none"> <li>• Remember that your iPod® must have some charge or wait a few minutes until the system recharges it</li> </ul>

# FREQUENTLY ASKED QUESTIONS

## CONTENTS

---

- FREQUENTLY ASKED QUESTIONS . . . . .120
  - What Can I Do With My BLUE&ME™ Hands-Free Communication Package? . . . . .120
  - BLUE&ME™ Hands-Free Communication – Quick Tips . . . . .120
  - BLUE&ME™ Media Player – Quick Tips . . . . .122
  - BLUE&ME™ Message Reader – Quick Tips . . .123
  - BLUE&ME™ And The TomTom PND (Portable Navigation Device) (If Equipped) – Quick Tips . . . . .123

## FREQUENTLY ASKED QUESTIONS

### What Can I Do With My BLUE&ME™ Hands-Free Communication Package?

- Make phone calls using BLUE&ME™ Hands-Free Communication
- Listen to music from a USB stick or iPod® through the BLUE&ME™ Media Player
- Read SMS Text Messages communicated through the BLUE&ME™ Message Reader (only available with certain mobile phones)
- Control your FIAT TomTom PND (Personal Navigation Device) (If Equipped)

### BLUE&ME™ Hands-Free Communication – Quick Tips

If I have questions and cannot find the answer in the BLUE&ME™ User's Guide, is there anyone I can call?

- Yes, you can contact the FIAT Customer Center at 1-888-CIAO-FIAT (1-888-242-6342).

If I know the series of commands I wish to make, is there a way to avoid the voice command prompts?

- Yes, it is called barging in. Simply press the  VR steering wheel button and say your first command, then immediately after, press the  VR steering wheel button again and say your second command.
- Example – Press the  VR steering wheel button and say “Settings”, then as soon as you hear the beep, press the  VR steering wheel button again and say “Pairing”.

Every time I get in the vehicle, my mobile device alerts me or notifies me about connecting to **BLUE&ME™**, but I've already paired my mobile device.

- The issue needs to be fixed through your phone settings. You need to set your phone to not prompt you with this request “never prompt, never ask the question, or trusted source” – This will allow you to automatically reconnect the next time.

Why am I not able to pair my mobile device?

- Most devices are supported. However, you should refer to the list of supported phones/blackberries at the [fiatusa.com](http://fiatusa.com) website, and click the **BLUE&ME™** icon. Or contact the FIAT Customer Center at 1-888-CIAO-FIAT (1-888-242-6342) to make sure your mobile device is supported.

The **BLUE&ME™** VR (Voice Recognition) Speech volume is Too Loud/Too Quiet.

- This is a customer selectable feature. To change the Speech volume, Press the MENU button on the Radio. The use the Up and Down arrows to select the Speech Volume setting. Use the Right and Left arrows to increase or decrease the Speech volume.

The **BLUE&ME™** VR (Voice Recognition) system fails to make the proper selection when I give the command.

- Attempt to change the tone/syllables or say the command the same way the system says it.

The **BLUE&ME™** VR (Voice Recognition) commands/options are not in normal speech, can I change the voice?

- No, the voice is an electronic synthesized voice, and cannot be changed.

Can I have two phones both paired to the **BLUE&ME™** system at the same time?

- Yes, you can pair up to a total of five (5) phones, but only one can be linked at anytime. The most recently paired mobile device will be the primary phone.

Why does the **BLUE&ME™** system say “phonebook copy in progress” when I first try to make a call after getting into the vehicle?

- Depending on the size of your phonebook, **BLUE&ME™** may take some time to download or check for updates. So, if you try to immediately make a phone call after getting into the vehicle, the **BLUE&ME™** system may tell you to wait.

## **BLUE&ME™ Media Player – Quick Tips**

How do I use the **BLUE&ME™** Media Player? There are three methods:

- Voice Recognition
- Steering Wheel Buttons (located on the front and rear of the steering wheel)
- Using the controls on the device itself

My iPod®/iPhone® is not recognized by the Media Player System, or is recognized, then lost.

- Ensure that the software on your iPod®/iPhone® is up to date and contact your local FIAT Dealer for possible software updates to the **BLUE&ME™** system.

The USB begins to play regardless of the last source I had selected.

- With the **AUTOPLAY** feature turned on, the system will always switch to the USB device if a device is already plugged in.

The volume changes significantly when I switch between the Media Player and AM/FM/SAT?

- The audio level depends on the quality of the music and how the music was recorded onto the media device.

### **BLUE&ME™ Message Reader – Quick Tips**

The **BLUE&ME™** SMS Text Message Reader does not appear to be working?

- This feature is only available on select mobile phones. Please refer to the list of supported phones on the

fiatusa.com website, and select the **BLUE&ME™** icon. Or contact the FIAT Customer Center at 1-888-CIAO-FIAT (1-888-242-6342).

### **BLUE&ME™ And The TomTom PND (Portable Navigation Device) (If Equipped) – Quick Tips**

How does the TomTom Portable Navigation Device communicate with the **BLUE&ME™** system?

- You use the same procedure as if you were pairing a mobile device to the **BLUE&ME™** system. Once connected, you can control your PND by using the **BLUE&ME™** system Voice Commands and steering wheel buttons. Also, the **BLUE&ME™** system can be controlled from the Tom Tom PND.

How do I mount my TomTom PND on the dash?

- Insert the TomTom PND in the cradle holder then insert the cradle holder into the spring loaded slot on the dash.

15FBM-526-AD  
BLUE&ME™  
Fourth Edition  
Owner's Manual Supplement

