



User Manual

Compact
Bagless Vacuum
with Turbo Brush



Dog & Cat
w2500 R1

Features

- ① On/off button (not shown)
- ② Flexible hose
- ③ Flexible hose release button
- ④ Telescopic wand
- ⑤ Wand length adjustment button (not shown)
- ⑥ Cord rewind button
- ⑦ Turbo floor brush
- ⑧ Dust canister
- ⑨ Ventilation grid (not shown)
- ⑩ Rear wheel
- ⑪ Air inlet
- ⑫ Suction control slide
- ⑬ Combination floor brush
- ⑭ Mini hand turbo brush
- ⑮ Crevice tool
- ⑯ Dusting brush
- ⑰ Microfibre hard floor cleaning tool
- ⑱ Dust Full Indicator (not shown)
- ⑲ Hose Handle



INTRODUCTION

Congratulations on your purchase of your new Wertheim vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction book so that you may take best advantage of them.

Due to our program of continuous product improvement and innovation, sometimes the product you buy may differ slightly from the one shown on this product carton.

BEFORE YOU BEGIN

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this instruction manual in a handy place for future reference.

Precautionary measures:



1. Do not operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, do not pull the power cable, gently pull the plug from the power socket.



5. Do not use vacuum cleaner to pick up water or liquids.

If the air inlet, floor head or telescopic wand are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

SAFETY INSTRUCTIONS

Important

Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

Safety Precautions and Warnings:

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. To prevent electrical shock, do not immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, do not use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. Do not unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
7. Do not pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around shaft edges or corners. Avoid running the appliance over the power cable.
8. Ensure the appliance is switched off before unplugging.
9. Do not handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.

SAFETY INSTRUCTIONS (CONT'D)

11. Do not attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. Do not operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
13. Do not use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. Do not use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
16. Do not operate or use the appliance without the dust bag and/or filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the air inlet, floor head or the telescopic wand is blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the cleaner again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury do not allow the plug to whip when rewinding.
20. Do not extend the power cable beyond the yellow mark.
21. Do not leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
23. Keep ends of the hose, telescopic wand and other openings away from your face and body.
24. Do not use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. Never clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
26. Never attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. Do not pick up water, dry household use only.
29. Damage caused by improper use or by not observing the instructions in this manual will void warranty.

INSTRUCTIONS FOR USE

Before using, unwind a sufficient length of cable and insert the plug into the power socket. A yellow mark on the power cable shows the ideal cable length. Do not extend the cable beyond the yellow mark.



1. Press the on/off button to turn the vacuum on.



2. To rewind the power cable, press the cord rewind button with one hand and guide the cable with the other hand to ensure that it does not whip, causing damage to the cable.

Assembling your Cleaner

The cleaner should be switched off and disconnected from the mains power supply before you start to assemble.



1. Connect the hose body connector to the cleaner making sure it fits firmly.

INSTRUCTIONS FOR USE (CONT'D)

Assembling your Cleaner (cont'd)



2. Fit hose handle into the telescopic wand.



3. Extend or reduce the length of the wand by sliding the wand length adjustment button and moving the slider.



4. Push the wand into the combination floor tool or turbo brush until it fits into place. To remove, just separate.



5. Do not extend the power cable further than the yellow mark.

Combination Floor Tool

Ideal for daily cleaning on carpets and hard floors.



Cleaning on carpet



Cleaning on hard floors

Mini Hand Turbo Brush

Ideal for picking up pet hair on upholstery.

Note: The mini hand turbo brush adaptor must be fitted to the rod for use.

1. Insert the smaller end of the adaptor into the end of the mini hand turbo brush.
2. Insert the larger end of the adaptor into the end of the telescopic wand.
3. The mini hand turbo tool is now ready to be used with the vacuum.



Note: By unlocking the side release buttons, the external bristles can be rotated to face upwards allowing a closer clean as required.

Safety Precautions:

1. Keep hair, hands and feet away from rotating brush while the mini hand turbo brush is running.
2. Remember the mini hand turbo brush will operate whenever it is connected to a running vacuum. If children are present, make sure to turn the vacuum system off when leaving the mini hand turbo brush unattended.
3. Do not attempt to service or unclog the mini hand turbo brush while the unit is running.
4. Never run over the cable with the mini hand turbo brush as the cable could get damaged.

INSTRUCTIONS FOR USE (CONT'D)

Turbo Floor Brush

Ideal for picking up pet hair on carpets and rugs

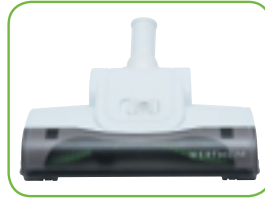
Safety Precautions:

1. Keep hair, hands and feet away from rotating brush while the turbo floor brush is running.
2. Remember the turbo floor brush will operate whenever it is connected to a running vacuum. If children are present, make sure to turn the vacuum system off when leaving the turbo floor brush unattended.
3. Do not attempt to service or unplug the turbo floor brush while the unit is running.
4. Never run over the cable with the turbo floor brush as the cable could get damaged.

Care And Maintenance

ENSURE THE CLEANER IS NOT CONNECTED TO THE MAINS POWER SUPPLY WHEN PERFORMING ANY MAINTENANCE PROCEDURES.

To remove any hair or debris from inside the turbo brush, remove the clear top cover from the turbo brush for easy access to the roller brush.



Step 1: Press the buttons on both sides of the turbo brush, the plastic cover will release



Step 2: Use scissors to remove any hair or debris that may be tangled in the roller brush



Step 3: Replace the clear cover and click back into place. The turbo floor brush is now ready to use

Microfibre Hard Floor Cleaning Tool

Ideal for fine dust pick up on hard floors – tiles, laminate and hardwood.

Note: Please adjust the suction control slide on the hose handle to better control the hard floor cleaning tool.



Accessories

The crevice tool and dusting brush are stored on the accessories holder on the vacuum.

1. Crevice tool is used for radiators, crevices, corners, baseboards and between cushions.
2. Dusting brush is used for the furniture, venation, blinds, book, lamp shades and shelves.



Crevice Tool



Dusting Brush

MAINTENANCE

THE CLEANER SHOULD BE SWITCHED OFF AND DISCONNECTED FROM THE MAINS POWER SUPPLY BEFORE YOU START TO CARRY OUT ANY MAINTENANCE TASK.



How to Clear Blockages

If the dust full indicator turns on or you experience low suction on pick up, it may be due to a blockage in the system. Refer to the following steps to check for blockages, continuing with each step until the blockage is found.

Hose/Wand Blockage

- Disconnect the floor tool and telescopic wand from handle.
- Plug vacuum in and turn it on. Check the hose end for suction. Remove any obstructions.
- If there is no blockage in the hose, remove the floor tool from the telescopic wand and attach the wand to the hose.

Mini Hand Turbo Brush



WARNING: ENSURE THE CLEANER IS NOT CONNECTED TO THE MAINS POWER SUPPLY WHEN PERFORMING ANY MAINTENANCE PROCEDURES.

Step 1: Unlock the neck on the mini hand turbo brush by twisting anti-clockwise.



Step 2: Push the release buttons on the side of the mini hand turbo brush down to unlock the external bristles. Rotate this bristle attachment upwards.

Step 3: Remove the clear cover.

Mini Hand Turbo Brush (cont'd)



Step 4: Remove any dirt or hair from the roller brush.



Step 5: Replace the clear cover.



Step 6: Lock the neck on the mini hand turbo brush by twisting clockwise.

Step 7: Rotate the external bristles down and lock the side release buttons by pushing upwards.

MAINTENANCE (CONT'D)

Emptying and Cleaning the Cyclonic Separator (Dust Canister)

The cleaner should be switched off and disconnected from the mains power supply before you start to empty or disassemble.

Note: When the dust is over the max fill line on the dust canister, please empty the dust canister.



1. Press the dust canister release button to remove canister from cleaner.



2. To empty dust canister, press the dust bin lid release button and dispose of dirt.



3. Hold canister body and rotate handle anti-clockwise lining the arrow up with the lock symbol.



4. Separate items for cleaning. Reassembly is a reversal of Step 3.



5. With a cloth dampened with water, clean all surfaces of the separator and canister and dry thoroughly.



6. When thoroughly dried, refit canister to handle/separator assembly and fit back into cleaner.

MAINTENANCE (CONT'D)

Cleaning and Changing Filters

The cleaner should be switched off and disconnected from the mains power supply. Never operate without filters as overheating and damage to cleaner could occur.

Pre Motor Filter



1. Remove the canister by pressing the dust container release button.



2. Pull the clip on the handle of the dust canister to release the lid.

IMPORTANT: DO NOT PULL THE CLIP TO REMOVE CANISTER FROM MACHINE. YOU MUST FOLLOW THE ABOVE STEP TO REMOVE THE CANISTER OR THE DUST BIN MAY GET DAMAGED.



3. Rinse the filter under lukewarm water.



4. Tap the filter frame to remove excess water. Repeat 4 times and allow to dry completely by standing in the air. Do not dry using a heater of any kind.

Note: Always ensure that the filter is dry before reinserting into the appliance. Only air dry the filter. Do not use hair dryer to dry the filter.

Rear Motor HEPA and Carbon Filter Replacement

The rear motor HEPA and carbon filter is installed behind the air outlet grid, this HEPA filter is washable. However frequent wash to the carbon filter can reduce the life of the carbon filter. When dust or dirt is visible on the surface of the HEPA filter, the filter should be replaced or washed with warm water to maintain efficient suction.

It is required to clean and replace the filters for the motor, after they have been used for 6 - 12 months. This may vary depending on frequency of use. Remember to ensure all filters have been correctly installed into the cleaner before using the cleaner.

Note: The power supply of the cleaner must be cut off before replacing any filter.



TROUBLESHOOTING

Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide. All other servicing should be done by an authorised service agent or qualified technician.

Problem	Cause	Remedy
Vacuum power too low.	The suction control slide on the handle is open. The floor brush is blocked. Dust container is full. Filters are dirty.	Close the air outlet. Clear the floor brush of any blockages. Empty dust container.
Power cord rolls up with difficulty when pressing the button.	Power cord is stuck in the unravel device.	Carefully unravel the power cord a little. Then press the button again.
The dust full indicator turns on.	There is blockage.	Follow the maintenance steps to clean the hose, wand, floor tool, dust bin and filters.

SPECIFICATIONS

Wattage: 1100W

Dust capacity: 0.85L

Noise level: <80dBA

Telescopic wand: Stainless steel

Power cable length: 4.25m

Net weight: 6kg

SPARE PARTS

Filter Set	32201172	Pre Motor Filter	32201170
Dust Bin	33155015	Mesh Filter	32201171
Hose	31220668	Bin Lid Release	33155017
Wheel Set	33500453	Telescopic Wand	31300678
Filter Grill	33155016		

Warranty Registration

Save time, register online! at www.wertheim.net.au

First Name: _____ Surname: _____

Address: _____

Postcode: _____ Country: _____

Ph: _____ Email Address: _____

Purchased From: _____

Date Purchased: _____ Purchase Price: _____

Why did you purchase this product? Powerhead Asthma/Allergies

Performance Referral Other: _____

Age? Under 25 26-35 36-45 46-55 56+

Frequency of use: Daily Weekly Fortnightly Other: _____

My floors are: Carpet Laminate Tiles Floorboards

Is this your first Wertheim? _____ Is this replacing another cleaner? Yes No

Brand: _____ Model: _____

Number of people in household: _____ Number of pets in household: _____

Would you recommend this product to a friend? _____

Does anyone in your household suffer from allergies? _____

Comments: _____

I would like to receive helpful cleaning tips and advice or promotional offers from Wertheim.



This warranty on your cleaner commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advise being needed, please contact International Cleaning Solutions Pty. Ltd. Level 1, Building 2, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, AUS: 1800 815 270, NZ: (09) 263 7573, Monday – Friday, 9am-5pm EST. Email: enquiries@werthem.net.au

The decision to repair or replace the cleaner is at the sole discretion of International Cleaning Solutions Pty Ltd.

International Cleaning Solutions Pty Ltd is unable to accept responsibility under this warranty for any repair work not carried out by an authorised International Cleaning Solutions Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, International Cleaning Solutions Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable. The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Trade Practises Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

International Cleaning Solutions Pty. Ltd.

ACN 119 462 798

Level 1, Building 2, Brandon Business Park
530 Springvale Road,
Glen Waverley, Victoria 3150



Online

www.werthem.net.au

www.werthem.co.nz



Email

enquiries@werthem.net.au