

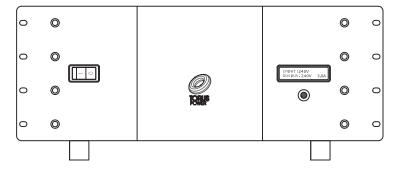
Isolate.

Restore.

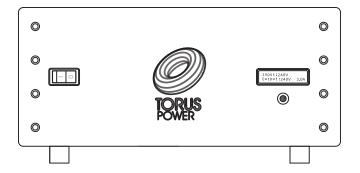
**Inspire!** 

# **AVR Series Manual**

**Audio / Video Power Isolation Units** with Automatic Voltage Regulation



19" Pro Series Rack Mount (RK) Faceplate



17" Consumer Series (C) Faceplate Available in Black (B) and Silver (S) Colours

# **Table of Contents**

Table of Contents · · · · · · · · · · · · · · · · · · ·		
Important Safety Instructions · · · · · · · · · · · · · · · · · · ·		
Shipping Carton & Packing Material · · · · · · · · · · · · · · · · · · ·	Page	2
Torus Power AVR Series Power Conditioners - User Notes and Manual	Page	3
Front Panel Display · · · · · · · · · · · · · · · · · · ·	Page	4
Rear Panel Connections and AVR Software · · · · · · · · · · · · · · · · · · ·	_	
AVR Software - Menu Selection · · · · · · · · · · · · · · · · · · ·	Page	6,7,8
Block Diagram - AVR System · · · · · · · · · · · · · · · · · · ·	Page	9
Layout · · · · · · · · · · · · · · · · · · ·		
Schematic North American Model · · · · · · · · · · · · · · · · · · ·	Page	10
Schematic International Model · · · · · · · · · · · · · · · · · · ·	Page	10
North American Model Numbers · · · · · · · · · · · · · · · · · · ·	Page	11
International Model Numbers · · · · · · · · · · · · · · · · · · ·	Page	11
Typical front Panel Layout of North American and International Models	Page	12
Electrical Specifications North American Models · · · · · · · · · · · · · · · · · · ·	Page	12
Mechanical Specifications North American Models · · · · · · · · · · · · · · · · · · ·		
Line Cords and Wall Receptacles for North American Models	Page	13
Rear Panel Layout of North American Models · · · · · · · · · · · · · · · · · · ·	Page	13
Electrical Specifications International Models	_	
Mechanical Specifications International Models	_	
Rear Panel Layout of International Models · · · · · · · · · · · · · · · · · · ·	_	
Home Automation Interface		
Warranty · · · · · · · · · · · · · · · · · · ·		
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Owner's Manual

# **Important Safety Instructions**





CAUTION! To reduce the risk of electric shock and fire, do not remove the cover of this device. There are no user serviceable parts inside. Please refer all servicing to licensed service technicians.

CAUTION! The international symbol of a lightning bolt inside a triangle is intended to alert the user to uninsulated "dangerous voltage" within the device's enclosure. The international symbol of an exclamation point inside a triangle is intended to alert the user to the presence of important operating, maintenance and servicing information in the manual accompanying the device.

**CAUTION!** To prevent electrical shock, match wide blade of plug to wide slot, fully insert.

CAUTION! To reduce the risk of electrical shock, do not expose this equipment to rain or moisture.

- 1. Read Instructions—All safety and operating instructions should be read before operating the device.
- 2. Retain Instructions—The safety and operating instructions should be retained for future reference.
- 3. Heed Warnings—All warnings on the device and in the operating instructions should be adhered to.
- 4. Follow Instructions—All operating and safety instructions should be followed.
- 5. Water & Moisture—The device should never be used in, on or near water for risk of fatal shock.
- 6. Ventilation—The device should always be located in such a way that it maintains proper ventilation. It should never be placed in a built-in installation or anywhere that may impede the flow of air through its ventilation slots.
- 7. Heat—Never locate the device near heat sources such as radiators, floor registers, stoves or other heat-generating devices.
- 8. Power Cord Protection—Power cables should be routed so they are not likely to be stepped on or crushed by items placed on them or against them. Special attention should be paid to areas where the plug enters a socket or fused strip and where the cord exits the device.
- 9. Periods Of Non-Use—The device should be unplugged when not being used for extended periods.
- 10. Dangerous Entry—Care should be taken that no foreign objects or liquids fall or are spilled inside the device.

- 11. Damage Requiring Service—The device should be serviced by licensed technicians when:
- The plug or power supply cord has been damaged.
- Objects have fallen or liquid has spilled inside the device.
- The device has been exposed to moisture.
- The device does not appear to be operating properly or exhibits a marked change in performance.
- The device has been dropped or the enclosure becomes damaged.
- 12. Service—The device should always be serviced by licensed technicians. Only replacement parts specified by the manufacturer should be used. The use of unauthorized substitutions may result in fire, shock, or other hazards.
- 13. Do not position the equipment so that it is difficult to operate the disconnecting device (power cord).
- 14. If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.
- 15. The power switch should be in the "off" position when connecting or disconnecting equipment from a Torus Power
- 16. CAUTION Some units can be very heavy, please use safe practices when lifting.







 $\geq$ 18 kg (39.7 lb)

≥55 kg (121.2 lb)

# **Shipping Carton & Packing Material**

Please keep the original shipping box and all packing material. This will ensure the AVR is protected in future transport.

In the unlikely event you have a problem and must return it for service you must use the original packing material.

Ship the AVR only in the original packing material, as the unit is not insurable by carriers otherwise.



#### Torus Power AVR Series Power Conditioners - User Notes and Manual

#### Placement and ventilation

Allow 1" distance on all sides when positioning the AVR for proper ventilation, and allow 6" behind the AVR for adequate wiring space. Do not place heat-generating devices directly below the AVR.

# Connecting components and using the AVR

Using the AVR is as simple as plugging in audio and video components to the outlets on the rear panel. The order and position in which you connect your components will not affect the performance of the AVR or your components. Connect the AVR to the wall outlet, and switch it on. Turn on the components individually.

While the AVR has built-in software that can be accessed via the Ethernet connection, there is no need for you to use this software. The AVR system provides all the standard features, performance, and benefits out of the box by simply plugging it in as described in this section. You can use the AVR software to monitor the voltage conditions via your computer, and for such additional features as being able to turn your system on/off remotely and change the duration of the displays backlight.

# **Torus AVR – Description**

Torus Power AVR (Automatic Voltage Regulation) is a full-feature state-of-the-art power conditioner, isolating and protecting your system. Like all Torus Power products, the AVR series provides true isolation (using massive toroidal transformers) and protects all connected equipment from the risk of severe power line surges using series-mode surge suppression. In addition, Torus AVR provides stable voltage to keep equipment running in the optimal range of 115VAC to 125VAC for any input voltage from 90V to 130VAC. (International units operate within nominal input voltage such as 220V, 230V, 240V; Torus AVR keeps them operating within a range of +/- 10V. ) See table on Page 9 for more details.

Torus Power AVR series uses a micro-processor to monitor and control the power provided to connected components. The front panel display on the Torus Power AVR indicates input and output voltages, and displays output current, as well as displaying fault conditions.

The Torus Power AVR is pre-programmed to power down the system when a high or low fault conditions occurs (user can over-ride).

There are multiple interfaces built into the Torus Power AVR:

- 1) Ethernet interface with built-in web server allows any computer to view voltage and current readings and turn the AVR unit on or off.
- 2) RS-232 is provided for connection to media control systems.
- 3) Two 12V triggers are provided.

# Does your system need automatic voltage regulation?

Under ideal conditions, when the supplied power line is stable and dependable, you may not need voltage regulation. In such an ideal situation, your equipment can operate within the normal tolerance of the line voltage.

In reality, the power supplied to most areas is less than ideal due to outdated power grids. In most areas, the power regularly drops or rises above the acceptable range (in North America  $\pm 1/2$  5V, Europe/Asia/Australia +/- 10V). These voltage sags, brownouts, and surges can stress components and shorten equipment life. In the worst case, catastrophic events can destroy valuable equipment. In such real-world conditions, Torus Power AVR can protect your equipment, and improve the quality and enjoyment of your audio and video experience.



# **Front Panel Display**

#### **Front Panel**

The Front Panel display consists of a 2 line LCD and 1 push button.

Typical display.

In: 115V Out: 120V 5.2A

Press button to show IP Address. (If ethernet connection is used)

IP Address 10.1.1.112

See section on AVR software for further information on the IP Address.

# **Voltage Faults**

If a high or low voltage condition exists for 30 seconds or more, a voltage fault is displayed and the fault output is turned on and the system shuts down (unless over-ridden by the user).

Display will show System OFF LOW AC VOLTAGE

Or

System OFF HIGH AC VOLTAGE

As the output power from the Torus Power AVR is shut down, all the connected equipment is turned off. The AVR power switch remains in the ON position, although there is no power to the load.

The connected equipment should be switched off.

When the voltage has been restored to the normal operating range, the following procedure can be followed:

- The Torus Power AVR can be switched OFF and then ON.
- Wait thirty seconds to verify the fault condition no longer exists.
- The connected equipment should be switched on individually.

AVR Power Conditioners

If the fault condition still exists, the AVR will require approximately 15 seconds to monitor the incoming voltage, and the system will shut down again.

The user can program the AVR software to allow the system to remain on in case of fault (see AVR software section for details).



Rack Mount (RK) / Consumer (C) 11/12

#### **Rear Panel Connections and AVR Software**

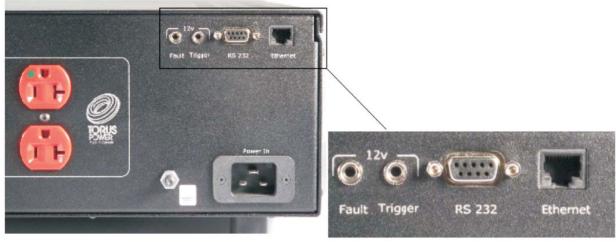


Figure 1: AVR Rear Panel connections.

#### **Ethernet**

Allows access to the AVR and internal software. See AVR Software section for more details.

# **RS232**

Allows access to automation and external control. See Home Automation Interface commands at end of manual.

# 12V Trigger On/Off

The AVR can be turned on and off by a 12 volt trigger input. Applying 12 volts turns on the AVR and removing the 12 volts turns it off.

# 12V Fault Output

The AVR provides a 12 volt fault output through a jack on the back panel. The output goes to 12 volts when a relay or voltage fault is detected. The maximum current that can be drawn from this output is 75 mA.

#### **AVR Software**

AVR software is resident in the microprocessor on the internal control board. There are two methods to access the software.

- 1) Connect the AVR to the Ethernet port. Open a browser window on a PC that is connected to the same network through another Ethernet port. Enter AVR (or the I.P address displayed on the LCD) into the browser window. Press ENTER and the software will open.
- 2) Use a three way Hub, which is connected to an existing network. You then connect both PC and AVR to the same Hub. Open a browser window from the PC. Type AVR, (or the I.P address displayed on the LCD) into the browser window. Press ENTER and the software will open.

#### **Username and Password**

The password is required to change the setup of the Torus unit. Username is **admin** This is factory set and cannot be changed

Password is avr This is the default password, and can be changed.

*In case you forget your password*, the AVR can be restored to the factory default password avr by pressing and holding the button on the front panel for at least 10 seconds.



Rack Mount (RK) / Consume

# **AVR Software - Menu Selections**

#### **AVR Menu Selections**

**AVR Status** 

Switch Power

Setup

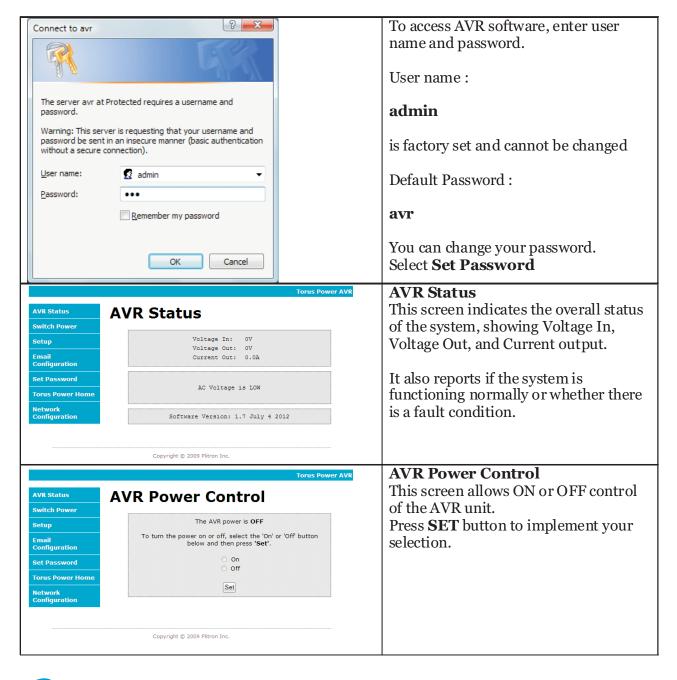
**Email Configuration** 

Set Password

Torus Power Home (website)

Network configuration

Below is a screen by screen description of software options.



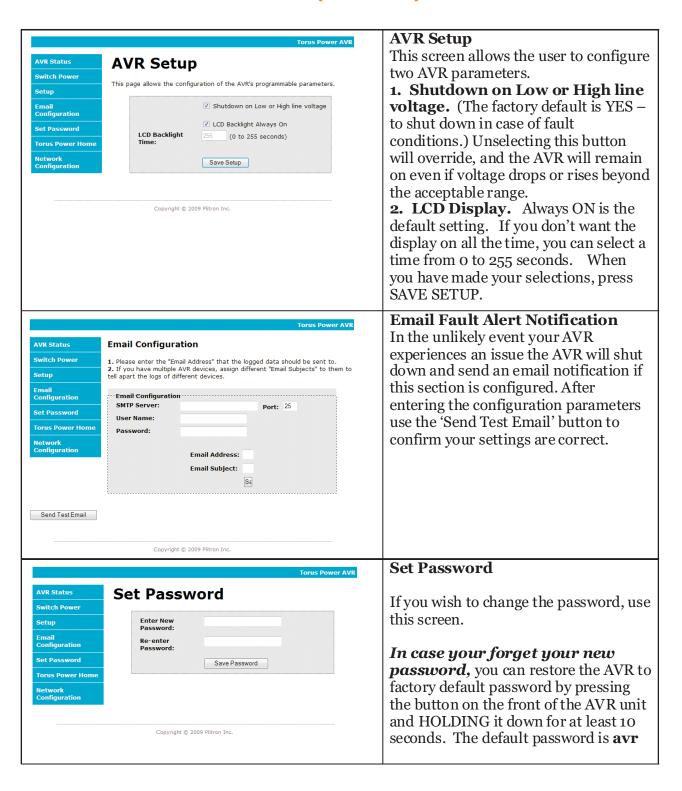


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# **AVR Software - Menu Selections (continued)**

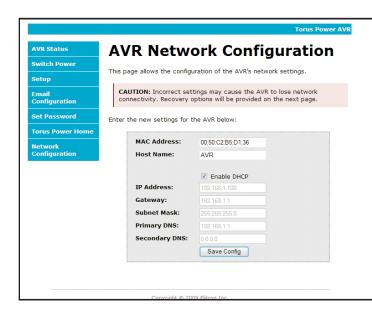




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AVR Power Conditioners

# **AVR Software - Menu Selections (continued)**



Each AVR unit has a unique MAC Address which is factory assigned.

The IP address assigned to the AVR is dynamically assigned and is displayed on this screen as well as on the front panel LCD of the AVR.

The AVR can be programmed through the web browser to automatically get an IP address from the network switch or router and this is the default setting and should work on most networks. Some networks require each PC or device to use a fixed IP address and the AVR also supports this option.

#### Notes:

- 1. The output current (Amps) displayed on the LCD is the RMS reading of the load. It does not indicate the peak current loads.
- 2. There is a 20-second delay built into the AVR system, to prevent nuisance switching. The AVR will take approximately 20-seconds to change relay taps to switch to the proper output voltage setting.
- 3. North American models (15A, 20A): Torus AVR will keep the output constant within the range of 115Volts to 125Volts, with an input voltage of 90V to 130V. Between 85V to 90V, and between 130V and 135V, the regulation will be reduced.
- 4. North American models (20A BAL):Torus AVR will keep the output constant within the range of 115Volts to 125Volts, with an input voltage of 170V to 270V. Between 160V to 170V, and between 260V and 270V, the regulation will be reduced.
- 5. International models (4A, 8A and 16A): Torus AVR will keep the output constant within the range of  $240 \pm 10$ Volts, with an input voltage of 170V to 270V. Between 160V to 170V, and between 260V and 270V, the regulation will be reduced.
- 6. A drop in the Input voltage is normal when increasing the load on the Torus AVR. This is a result of the impedance of the power line, and is a function of the distance from the electrical panel.

#### **Switch On Delay Feature**

The Automatic Voltage Regulation (AVR) feature is designed to handle normal utility fluctuations to provide the connected equipment with an optimal voltage supply. It is common when utility power is restored after a blackout that the voltage supply is unstable for a few seconds. To further protect connected equipment your AVR is equipped with a start up delay feature. When the power switch is turned on or when the power switch is on and utility power is restored, power will not be connected to the output receptacles until the delay time has passed.



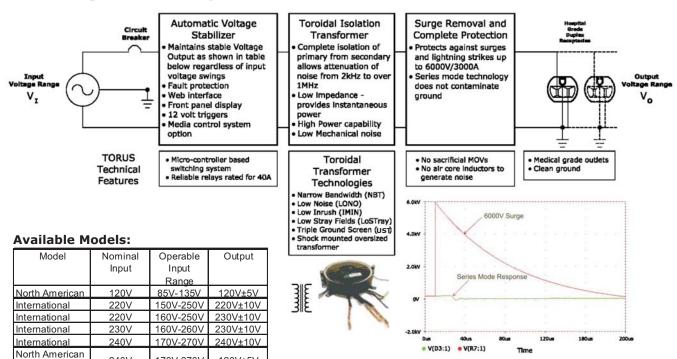
**www.TorusPower.com**Rack Mount (RK) / Consumer (C) 11/12

# **Block Diagram - AVR System**

240V

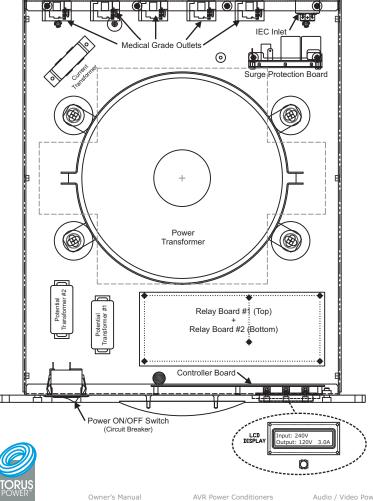
170V-270V

120V±5V



# Layout

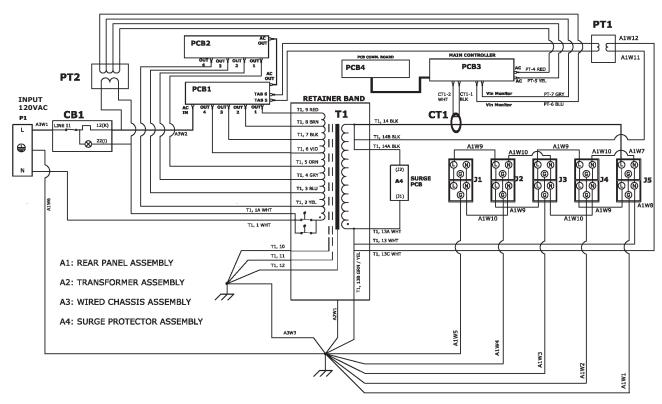
Balanced



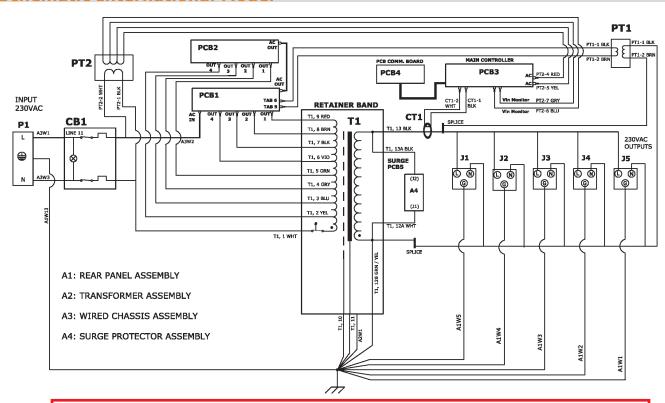
# Note:

Layout drawing is provided for reference only, Torus Power AVR units have no serviceable parts inside. Please return unit to manufacturer for repair and service when required.

# **Schematic North American Model**



## **Schematic International Model**



Schematic drawings are provided for reference only, Torus Power AVR units have no serviceable parts inside. Please return unit to manufacturer for repair and service when required.



# **North American Model Numbers**

19" Pro Series	17" Consumer	Maximum	Input	Output	Output
Rack Mount(RM)	Series (CS)	Available	Voltage	Voltage	Connector
		Output Current	Nominal	Nominal	
AVR 15 RK	AVR 15 CS	15A	120VAC	120VAC	10 outlets
	AVR 15 CB		Operating Range	±5V	Medical-grade
			(85-135VAC)		15A
AVR 20 RK	AVR 20 CS	20A	120VAC	120VAC	10 outlets
	AVR 20 CB		Operating Range	±5V	Medical-grade
			(85-135VAC)		20A
AVR 20 BAL RK	<b>AVR 20 BAL CS</b>	20A	240VAC	120VAC	10 outlets
	<b>AVR 20 BAL CB</b>		Operating Range	±5V	Medical-grade
			(170-270VAC)		20A

# **International Model Numbers**

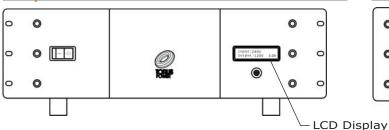
19" Pro Series	17" Consumer Series	Maximum Available	Input	Output	Output
Rack Mount(RM)	(CS)	Output Current	Voltage	Voltage	Connector
			Nominal	Nominal	
AVR 4 UK RK	AVR 4 UK CS	4A	Operating Range	220 or 230 or	3 outlets
	AVR 4 UK CB		(170-270VAC)	240VAC	UK panel mount
				±10V	socket
AVR 4 CE RK	AVR 4 CE CS	4A	Operating Range	220 or 230 or	4 outlets 16A/250V
	AVR 4 CE CB		(170-270VAC)	240VAC	Ivory Continental
				±10V	European Socket
AVR 4 AUS RK	AVR 4 AUS CS	4A	Operating Range	220 or 230 or	3 outlets
	AVR 4 AUS CB		(170-270VAC)	240VAC	Australian
				±10V	Interpower Socket
AVR 8 UK RK	AVR 8 UK CS	8A	Operating Range	220 or 230 or	5 outlets
	AVR 8 UK CB		(170-270VAC)	240VAC	UK panel mount
				±10V	socket
AVR 8 CE RK	AVR 8 CE CS	8A	Operating Range	220 or 230 or	5 outlets 16A/250V
	AVR 8 CE CB		(170-270VAC)	240VAC	Ivory Continental
				±10V	European Socket
AVR 8 AUS RK	AVR 8 AUS CS	8A	Operating Range	220 or 230 or	5 outlets
	AVR 8 AUS CB		(170-270VAC)	240VAC	Australian
				±10V	Interpower Socket
AVR 16 UK RK	AVR 16 UK CS	16A	Operating Range	220 or 230 or	6 outlets
	AVR 16 UK CB		(170-270VAC)	240VAC	UK panel mount
				±10V	socket
AVR 16 CE RK	AVR 16 CE CS	16A	Operating Range	220 or 230 or	8 outlets 16A/250V
	AVR 16 CE CB		(170-270VAC)	240VAC	Ivory Continental
				±10V	European Socket
AVR 16 AUS RK	AVR 16 AUS CS	16A	Operating Range	220 or 230 or	5 outlets
	AVR 16 AUS CB		(170-270VAC)	240VAC	Australian
				±10V	Interpower Socket

<sup>\*</sup>Note: For the Nominal Output Voltages of the International models please see table at the top of page 9 under Block Diagram - AVR System.

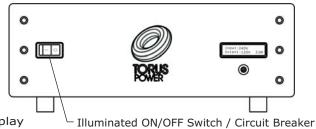


# **Typical Front Panel Layout of North American and International Models**

19" Pro Series Rack Mount (RK) Faceplate



17" Consumer Series (C) Faceplate available in Black (B) and Silver (S)



# **Circuit Protection**

The front panel power switch is also a circuit breaker. As a circuit breaker, it prevents excessive current from entering the AVR.

When the power is on, the Switch is illuminated. When the breaker trips, the switch returns to its "off" position.

#### Thermal Protection

Torus AVRs will shut-down if internal unit temperature reaches excessive levels.

# **Input Current Rating**

Per UL, CSA and National Electrical codes, devices with line cords and plugs must not consume more than 80% of a branch circuit's rating.

While Torus Power AVR Units are designed to handle well beyond these limits, they must be marked with a maximum input current that satisfies the requirements.

**Electrical Specifications North American Models** 

<b>Model Number</b>	Input Voltage	Input	Load Cur	rent Capabi	lity	Input Current
	Nominal	Current				Rating
		Limiting	½ cycle	1 second	10 seconds	(see note above)
AVR 20 BAL RK	240VAC	10A	100A	80A	30A	10A
	(2 x 120VAC, balanced)	Circuit Breaker				
AVR 20 BAL CS	57-63Hz	Front Panel				
AVR 20 BAL CB						
AVR 20 RK	120VAC, 60Hz	20A	400A	200A	100A	16A
AVR 20 CS	57-63Hz	Circuit Breaker				
AVR 20 CB		Front Panel				
AVR 15 RK		16A	300A	150A	75A	12A
AVR 15 CS		Circuit Breaker				
AVR 15 CB		Front Panel				

Mechanical Specifications North American Models

<b>Model Number</b>	Input	Line Cord	Suggested	Output	Weight	Size (mm)
	Connector	(included)	Wall	Connector		Size (inch)
	(Rear Panel)		Receptacle	(Rear Panel)		(w x d x h)
AVR 20 BAL RK	IEC 320-C20	N6/15, 14AWG	NEMA 6-15R	Qty 5 (10 outlets)	45.7kg	483 x 565 x 159
	Inlet	C19, 15A/250V	15A - 250V	Medical-grade	100.5lbs	19 x 22.25 x 6.25
AVR 20 BAL CS				duplex 20A	45.0kg	432 x 556 x 162
AVR 20 BAL CB					99lbs	17 x 22 x 6.4
AVR 20 RK	IEC 320-C20	N5/20, 12AWG	NEMA 5-20R	Qty 5 (10 outlets)	45.7kg	483 x 565 x 159
	Inlet	C19, 20A/125V	20A - 125V	Medical-grade	100.5lbs	19 x 22.25 x 6.25
AVR 20 CS				duplex 20A	45.0kg	432 x 556 x 162
AVR 20 CB					99lbs	17 x 22 x 6.4
AVR 15 RK	IEC 320-C14	N5/15, 14AWG	NEMA 5-15R	Qty 5 (10 outlets)	20.9kg	483 x 489 x 102
	Inlet	C13, 15A/125V	15A - 125V	Medical-grade	46lbs	19 x 19.25 x 4
AVR 15 CS				duplex 15A	20.2kg	432 x 480 x 105
AVR 15 CB					44.5lbs	17 x 18.9 x 4.13

Height includes rubber mounting feet



# **Line Cords and Wall Receptacles for North American Models**

#### Standard 15A 120V

**Used on:** Model Number AVR 15 RK, AVR 15 CS and AVR 15 CB **Equipment end:** IEC C13

**Plug:** 5-15P, Straight Blade, 2 pole, 3-wire grounding, 15A 125V

Cord: 3 x 14AWG Length: 2.5 m



#### **Standard 15A 240/208V**

Used on: Model Numbers AVR 20 BAL RK, AVR 20 BAL CS and AVR 20 BAL CB Equipment end: IEC C19

**Plug:** 6-15P, Straight Blade, 2 pole, 3-wire grounding, 15A 250V

Cord: 3 x 14AWG Length: 2.5 m



#### Standard 20A 120V

Used on: Model Number AVR 20 RK, AVR 20 CS and AVR 20 CB Equipment end: IEC C19 Plug: 5-20P, Straight Blade, 2 pole,

3-wire grounding, 20A 125V Cord: 3 x 12AWG Length: 2.5 m



# **Suggested Receptacles for Installation**

Torus AVRs are high-power products. The outlets they are plugged into should be sufficient to provide the current to operate them without tripping circuit breakers within your junction panel.

Dedicated circuits are recommended. Balanced input products, 240VAC, require dual 120V phases (2 pole, 3-wire). Wall outlets for 240VAC are rated at 250V and will likely require special installation. Dedicated outlets, or any household or facility wiring should be installed by a licenced electrician to local codes.

Pictured below are suggested receptacle types for installation.



NEMA 6-15R for Balanced 20A unit



NEMA 5-20R for Single 20A unit

Rack Mount (RK) / Consumer



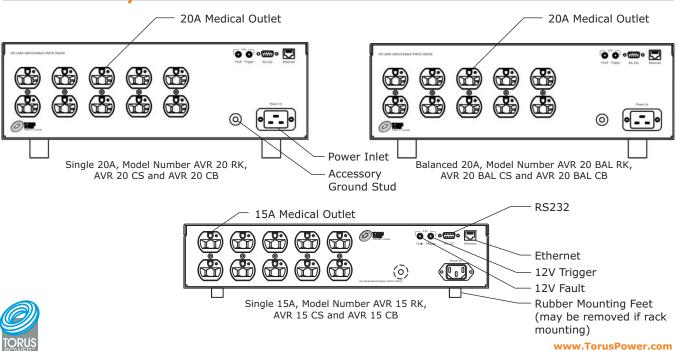
NEMA 5-15R for Single 15A unit

Page 13

# **Rear Panel Layout of North American Models**

AVR Power Conditioners

Owner's Manual



Audio / Video Power Isolation Units

**Electrical Specifications International Models** 

Model Number	Input Voltage	Input Current	Load Cur	rent Capabi	lity	Input Current
	Nominal	Limiting	1∕₂ cycle	1 second	10 seconds	Rating
AVR 16 UK RK	Operating Range	16A Circuit Breaker	160A	96A	32A	16A
AVR 16 UK CB	(170-270VAC)	Front Panel				
AVR 16 UK CS	47-53Hz					
AVR 8 UK RK		8A Circuit Breaker	80A	46A	16A	8A
AVR 8 UK CB		Front Panel				
AVR 8 UK CS						
AVR 4 UK RK		4A Circuit Breaker	80A	20A	10A	4A
AVR 4 UK CB		Front Panel				
AVR 4 UK CS						
AVR 16 CE RK	Operating Range	16A Circuit Breaker	160A	96A	32A	16A
AVR 16 CE CB	(170-270VAC)	Front Panel				
AVR 16 CE CS	47-53Hz					
AVR 8 CE RK		8A Circuit Breaker	80A	46A	16A	8A
AVR 8 CE CB		Front Panel				
AVR 8 CE CS						
AVR 4 CE RK		4A Circuit Breaker	80A	20A	10A	4A
AVR 4 CE CB		Front Panel				
AVR 4 CE CS						
AVR 16 AUS RK	Operating Range	16A Circuit Breaker	160A	96A	32A	16A
AVR 16 AUS CB	(170-270VAC)	Front Panel				
AVR 16 AUS CS	47-53Hz					
AVR 8 AUS RK		8A Circuit Breaker	80A	46A	16A	8A
AVR 8 AUS CB	_	Front Panel				
AVR 8 AUS CS						
AVR 4 AUS RK		4A Circuit Breaker	80A	20A	10A	4A
AVR 4 AUS CB		Front Panel				
AVR 4 AUS CS						

**Mechanical Specifications International Models** 

Model Number	Input (Inlet) Connector	Output Connector	Weight	Size, mm
	(Rear Panel)	(Rear Panel)		(w x d x h)
AVR 16 UK RK	IEC 320-C20	6 outlets	56 kg	483 x 662 x 203
AVR 16 UK CB		(13A/250V UK	55 kg	432 x 633 x 206
AVR 16 UK CS		Socket)		
AVR 8 UK RK	IEC 320-C14	5 outlets	35 kg	483 x 565 x 159
AVR 8 UK CB		(13A/250V UK	34 kg	432 x 556 x 162
AVR 8 UK CS		Socket)		
AVR 4 UK RK	IEC 320-C14	3 outlets	20 kg	483 x 489 x 102
AVR 4 UK CB		(13A/250V UK	19 kg	432 x 480 x 105
AVR 4 UK CS		Socket)		
AVR 16 CE RK	IEC 320-C20	8 outlets	56 kg	483 x 662 x 203
AVR 16 CE CB		(16A/250V Ivory	55 kg	432 x 633 x 206
AVR 16 CE CS		Continental European Socket)		
AVR 8 CE RK	IEC 320-C14	5 outlets	35 kg	483 x 565 x 159
AVR 8 CE CB		(16A/250V Ivory	34 kg	432 x 556 x 162
AVR 8 CE CS		Continental European Socket)		
AVR 4 CE RK	IEC 320-C14	4 outlets	20 kg	483 x 489 x 102
AVR 4 CE CB		(16A/250V Ivory	19 kg	432 x 480 x 105
AVR 4 CE CS		Continental European Socket)		
AVR 16 AUS RK	IEC 320-C20	5 outlets	56 kg	483 x 662 x 203
AVR 16 AUS CB		(20A/250V Interpower	55 kg	432 x 633 x 206
AVR 16 AUS CS		Socket AUS)		
AVR 8 AUS RK	IEC 320-C14	5 outlets	35 kg	483 x 565 x 159
AVR 8 AUS CB		(10A/250V Interpower	34 kg	432 x 556 x 162
AVR 8 AUS CS		Socket AUS)		
AVR 4 AUS RK	IEC 320-C14	3 outlets	20 kg	483 x 489 x 102
AVR 4 AUS CB		(10A/250V Interpower	19 kg	432 x 480 x 105
AVR 4 AUS CS		Socket AUS)		

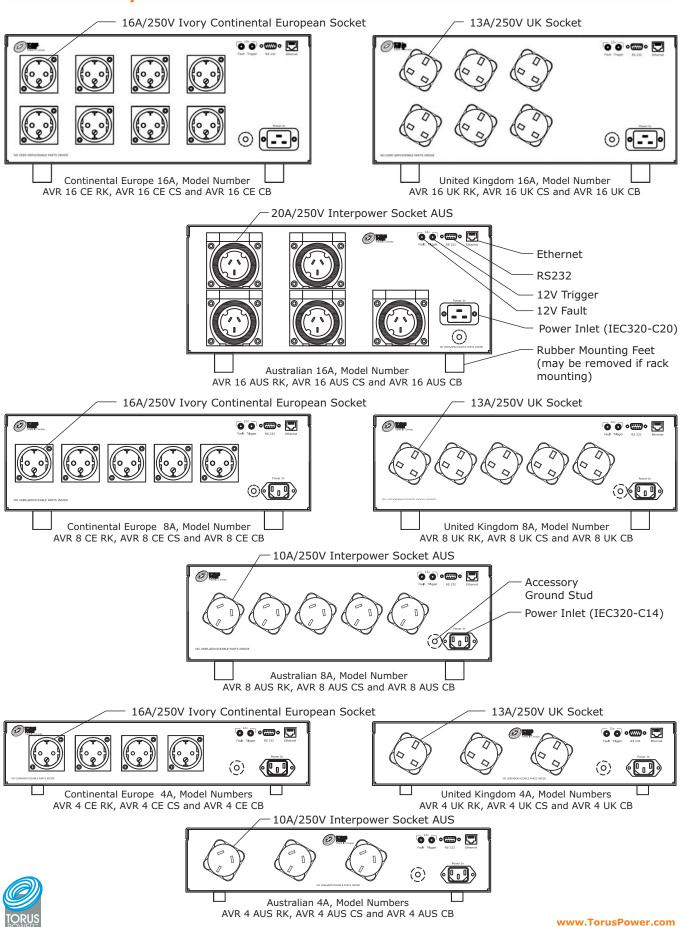


Height includes rubber mounting feet.

www.TorusPower.com
Rack Mount (RK) / Consumer (C) 11/12

REV.11/07/2012 Page 14

# **Rear Panel Layout of International Models**



Audio / Video Power Isolation Units

Owner's Manual

AVR Power Conditioners

Rack Mount (RK) / Consumer (C) 11/12

REV.11/07/2012 Page 15

# **Home Automation Interface**

# **Serial Port Settings**

9600 baud 8 data bits No parity

Commands are terminated with the carriage return character (13 decimal).

Command	Description	Response
"C0 <cr>"</cr>	Turn off power	"OK <cr>"</cr>
"C1 <cr>"</cr>	Turn on power	"OK <cr>"</cr>
Other	Not supported	"ERROR <cr></cr>
commands		

# **Warranty**

Torus Power products are warranted to be free from manufacturing defects for five years from the original date of sale. This includes parts, labour and return shipping to the first registered owner and all subsequent registered owners. Warranty coverage is extended to applicable products registered or having proof-of-purchase (sales invoice, etc.).

In the event of a defect or malfunction, Torus Power will remedy the problem by repair or replacement, as we deem necessary, to restore the product to full performance.

This warranty is considered void if the defect, malfunction or

failure of the product or any component part was caused by damage (not resulting from a defect or malfunction) or abuse while in the possession of the customer. Failure to fully comply with Torus Power operating instructions, voids the warranty.



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Torus Power products are marketed worldwide through Plitron Manufacturing Inc.

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