# Russell Hobbs®

#### **INSTRUCTIONS AND WARRANTY**



MODEL NO. 10585

RUSSELL HOBBS MONTANA 360° CORDLESS KETTLE

Congratulations on purchasing our **RUSSELL HOBBS MONTANA 360° CORDLESS KETTLE.** . Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

#### FEATURES OF THE RUSSELL HOBBS MONTANA 360° CORDLESS KETTLE

- Rapid boil, energy efficient 3kW element
- Easy-grip handle
- Multi-directional 360° base with cord storage facility
- Easy to read dual water level indicator
- Removable, washable anti-scale filter
- Power ON neon light indicator
- 1.7L water capacity
- Easy fill spout
- Trigger release lock-lid
- One touch ON/OFF switch
- Non-slip feet on base
- 2800-3000W

#### IMPORTANT SAFEGUARDS

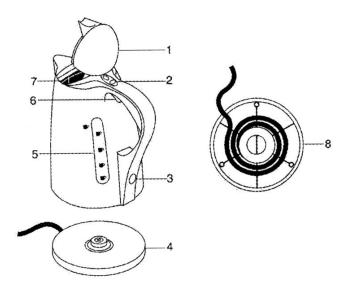
When using any electrical appliance, basic safety precautions should always be followed including the following:

- 1. Please read the instructions carefully before using any appliance.
- 2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- 3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
- 4. The appliance is intended for household use only. Commercial use invalids the warranty and the supplier can not be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- 5. Avoid any contact with moving parts.

- 6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 7. Children should be supervised to ensure that they do not play with the appliance.
- 8. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
- Do not use the appliance if it has been dropped or damaged in any way. In case
  of damage, take the unit in for examination and/or repair by an authorised service
  agent
- 10. To reduce the risk of electric shock, do not immerse or expose the motor assembly, plug or the power cord to water or any other liquid.
- 11. Never immerse the unit in water or any other liquid for cleaning purposes.
- 12. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
- 13. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
- 14. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
- 15. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
- 16. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
- 17. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
- 18. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
- 19. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.

- 20. DO NOT carry the appliance by the power cord.
- 21. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.
- 22. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
- 23. Ensure that the switch is in the "Off" position after each use.
- 24. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
- 25. In case of technical problems, switch off the machine and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this machine.

#### **PARTS DIAGRAM**



- 1. Flip-top lid
- 2. ON/OFF Switch
- 3. Neon light indicator
- 4. 360° power base
- 5. Water level indicator
- 6. Trigger release lid
- 7. Mesh filter
- 8. Cord storage

#### **OPERATING INSTRUCTIONS**

#### **USING YOUR KETTLE**

Before first use please follow these instructions:

Remove the kettle and all the accessories from the carton. It is recommended to keep the box and protective packaging until some time has passed and you are satisfied that the kettle is in good working order.

## REMEMBER: NOT TO LEAVE PROTECTIVE PACKAGING LYING AROUND, AS IT COULD BE DANGEROUS AROUND INFANTS.

- Place the kettle on a dry, smooth level surface, and adjust the cord to the desired length.
- Fill the kettle to the 'MAX' level and boil. Discard the water and repeat this twice.

#### **POSITION**

Place the power base on a stable, level surface. Arrange the power supply cable so it doesn't overhang and cannot be caught or tripped over.

#### **FILLING**

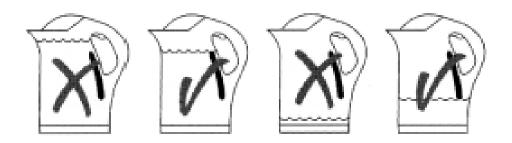
NOTE: Keep clear of waterspout during boiling, as steam will escape from the lid.

- 1. Fill it through the spout or lid. To open the lid, simply press the trigger release, part 6, on the top of the handle.
- a) The water must be between 'MAX' and 400ml (2cups)
- b) Be economical; do not boil more water than is needed.
- c) To improve the quality of your drinks always use fresh water.

NOTE: Using purified or mineral water will extend the life of your

- 2. Ensure the lid is closed properly otherwise the kettle might not switch OFF when it boils.
- 3. Plug the power base into the wall socket and if necessary switch the socket ON.
- 4. With the kettle positioned properly on the base, switch kettle ON by pressing the knob at the top of the handle part. 2

5. Your kettle will reach boiling point and switch OFF automatically. To re-boil, simply wait a few seconds then re-set the ON/OFF button.



**NOTE**: Never overfill kettle with water, as this may prevent the kettle from switching OFF and cause water to overflow from the spout.

6. To switch the kettle OFF manually, simply press the control switch at the top of handle. Part. 2

#### **GENERAL**

- Remove the kettle from the power base before pouring.
- To avoid the risk of splashing, poor slowly and don't over-tilt the kettle
- Don't tilt the kettle backwards; water might get onto the control area. If this happens, let the kettle dry before use – sit it somewhere warm for 12 hours.
- When you lift the kettle, you may see moisture on the power base. Don't worry it's the steam used to switch the kettle OFF automatically, which then condenses and escapes via the vents under the kettle. You may see some discolouration at the base of the kettle. Again, don't worry this is due to the bounding of the element to the bottom of the kettle.

#### **INSUFFICIENT WATER - BOIL DRY PROTECTION**

- Insufficient water will shorten the life span of the element. A safety boildry/cut-out device will switch the kettle OFF automatically.
- Should the kettle be accidentally switched ON without any water, or without sufficient water to cover the element, or be allowed to boil dry, the cut-out device should be activated.

- Allow your kettle to cool for a 25 minutes before refilling, to permit this device to re-set.
- Place the kettle on a dry work surface until it is cold. Don't fill it unless is its cold, or it may splatter

#### **CLEANING AND MAINTENANCE**

- Always unplug the kettle at the mains, and leave to cool before cleaning.
- Clean the outside with a damp cloth, and buff with a dry cloth. DO NOT USE SCOURING POWDER, OR ANY OTHER CLEANING PRODUCTS AS THEY MAY DISCOLOUR YOUR KETTLE.
- Keep all connectors and sockets dry. Do not put kettle of power base in any liquid.
- There are various kettle cleaners/kettle descalers, that remove scaling and markings, which are available from supermarkets, chemists and other stores.
- This appliance is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- It is much easier to clean the accessories directly after they have been used.
   Wash them in warm, soapy water, rinse and dry well.
- The body of the appliance and the stand should be cleaned with a damp cloth.
   Do not let water enter the appliance or the stand.
- Do not use bleach or other abrasive substance or solvents to clean your appliance as it can be damaging to the finish.
- Do not immerse the appliance in water or any other liquid, or hold it under a running tap to clean.
- To remove stubborn spots/marks, wipe the surfaces with a cloth slightly dampened in soapy water or mild non-abrasive cleaner. Rinse and dry a clean, dry, soft cloth.

#### MINIMISE SCALE BUILD-UP

• In hard water areas, it is necessary to remove scale and water deposit markings in the kettle Scale deposits may be white, colored, or even rusty. They overheat the element, reduce its working life, and make the boil-dry cut-out operate

prematurely. As the element is mounted under the kettle, there are no nooks and crannies to give the scale a foothold. Scale can build up only where is can seen and dealt with.

- Rinse the kettle with clean water and wipe its walls if you see scale in the kettle, or a film on the water.
- Empty the kettle after each use.
- Descale frequently how often depends on the frequency of use and the water condition in your area. Use a descaler suitable for use in plastic products (even metal kettles have plastic parts). Follow the instructions on the descaler, rinse several times, then fill, boil and discard the water, to ensure no residues are left.

**NOTE**: Products returned under warranty which are faulty due to scaling will be subject to a repair charge.

- WE HIGHLY RECOMMEND YOU USE PURIFIED OR MINERAL WATER, AS
  THIS WILL DRASTICALLY EXTEND THE LIFE SPAN OF YOUR KETTLE.
- Discolouration of the internal part of the kettle due to water conditions in your area will not be regarded as a malfunction. It is recommended to clean your kettle regularly.

**NOTE**: When using powdered descaler or citric acid, always add water. Never use in an empty kettle

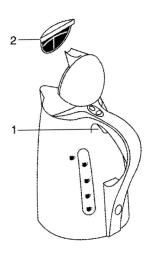
#### **WATER FILTER**

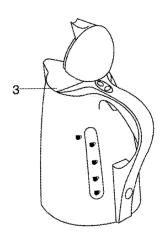
- Scale particles suspended in the water may give it a cloudy or greasy appearance.
- The filter will prevent these particles going into drink.
- If you see deposits on the filter, clean it, otherwise the performance of your kettle
  will decline, your drinks may contain scale, and the water inside the kettle may
  look cloudy.

#### **CLEANING THE FILTER**

- 1. Check your hands are free from soap, or anything, which might leave a taint.
- 2. Switch the kettle OFF (press the switch), and let is cool down fully.

- 3. Press the lid release trigger Part.1.
- 4. Grip the top of the filter and pull it up out of its grooves. Part. 2.
- 5. Either brush it lightly with a soft brush, under running water or when descaling your kettle, drop the filter in too. Rinse thoroughly before use.
- 6. Rinse the kettle; in case of any scale, particles have fallen inside.
- 7. To replace, simply slide the filter back down the grooves on either side of the spout, inside the kettle. Part. 3.
- 8. Close the lid. Fill with water and resume regular use.





#### PROBLEM SOLVING

If the kettle switches OFF before it has boiled:

- Generally caused by scale build up inside, and can be resolved by descaling.
- Alternately, the kettle may have accidentally been used without water or insufficient water, causing the safety cut-out device to operate. Reset as explained below.

#### Re-setting the boil dry safety cut-out:

- Wait 5 minutes for the kettle to cool, and then refill with cool water.
- Push the ON/OFF switch, and after about 25 minutes the kettle will automatically re-set itself, and start to boil.

#### If the kettle does not work:

Check the power supply is switched ON at the wall socket.

 If the kettle has boiled dry the safety cut-out will have operated (see paragraph above)

If the water has a plastic taste:

 Generally this only occurs after the first use, and is not a problem if the water boiled on the initial use is discarded as recommended in the section 'Using Your Kettle'. If the problem persists, fill the kettle to the MAX level, and add 2 teaspoons of bicarbonate of soda. Boil and discard the water.

If the kettle forms scale inside and/or water turns cloudy:

- If you live in hard water area this is normal, and is caused by calcium and magnesium carbonates in the water, and therefore regular descaling will be essential.
- If you wish to find out more about the type of water in your area, your local water company can give you advice.

Should the supply cord get damaged, it must be replaced by the manufacturer or its service agents in order to avoid a hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Service Centre. Servicing outside the warranty period is still available but this will be chargeable.

#### STORING THE APPLIANCE

- Unplug the unit from the wall outlet and clean all the parts as instructed above.
   Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance.

#### SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.

- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

#### If the appliance still does not work after checking the above:

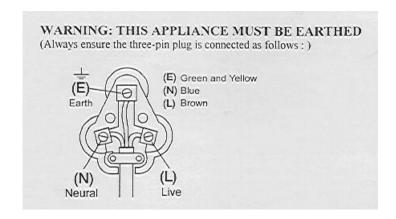
- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:
  - The unit is packed carefully back into its original packaging.
  - Proof of purchase is attached.
  - A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Tedelex Trading (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

#### CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below. This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance. Connect a three-pin plug as follows: The wires in this mains lead are coloured in accordance with the following code:

Green/Yellow = Earth
Blue = Neutral
Brown = Live



### PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.

#### WARRANTY

- Tedelex Trading (Pty) Limited ("Tedelex") warrants to the original purchaser of this product ("the
  customer") that this product will be free of defects in quality and workmanship which under normal
  personal, family or household use and purpose may manifest within a period of 1 (one) year from
  the date of purchase ("warranty period").
- 2. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
- 3. The faulty product must be taken to the supplier's service centre to exercise the warranty.
- 4. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product himself, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
- 5. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
- 6. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer.
- 7. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

#### **TEDELEX TRADING (PTY) LTD (JOHANNESBURG)**

JOHANNESBURG TEL NO. (011) 490-9000

CAPE TOWN TEL NO. (021) 535-0600

DURBAN TEL NO. (031) 792-6000

www.amap.co.za