S9 User Guide

Dear Customer,

Thank you for purchasing S9. Kindly read this user manual carefully to learn about key functional characteristics and operational methods of this mobile phone.
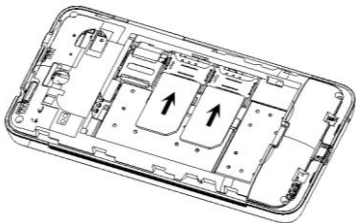
Contents

## 1. Insertion and Removal of SIM card

- Turn off the phone; remove the battery and unplug other external power sources.
- Insert the SIM card into the SIM slot as shown in the following picture.
- When you need to remove the SIM card, please first turn off the phone, remove the battery, then remove the SIM card.

2. Insertion and Removal of the Memory Card

Put the Memory Card into the Memory Card trough.
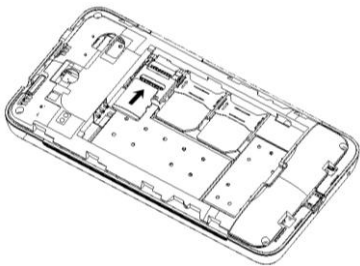
3. Installation and Removal of the Battery

- When removing the battery follow the following steps:
  - o Prised up battery cover from bottom and remove;
  - o Break out the battery from the mobile-phone;
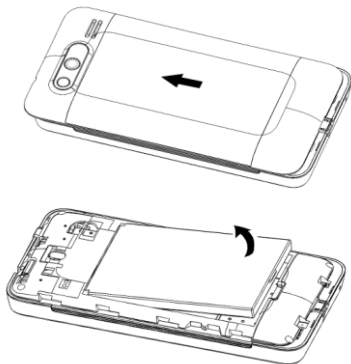
- When installing the battery follow the following steps:
  - o Push the battery to inset mobile-phone;
  - o Cover with the battery cover.
  - o Press the battery cover into the phone.
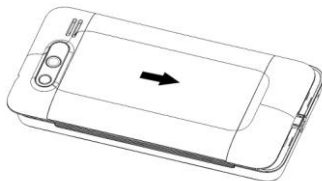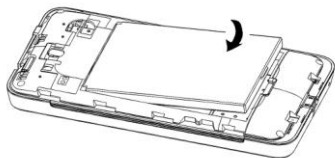
Warning: You must turn off your mobile phone before removing the battery.

4. Battery Charging
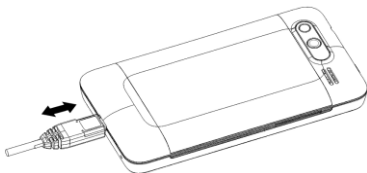
- Plug the charger into the electrical outlet.
- Plug the charger connector into the charge interface of the phone.
- The mobile phone and charger will become warm during charging and this is normal.

- When charging is complete, unplug the charge connector from the electrical outlet of the mobile phone.
- Charging must be performed in a well-ventilated area with a temperature between -10°C and +55°C.
- If the mobile phone automatically shuts down, or indicates that the Battery is low you should immediately charge the battery.

5. Introduction to the Mobile Phone
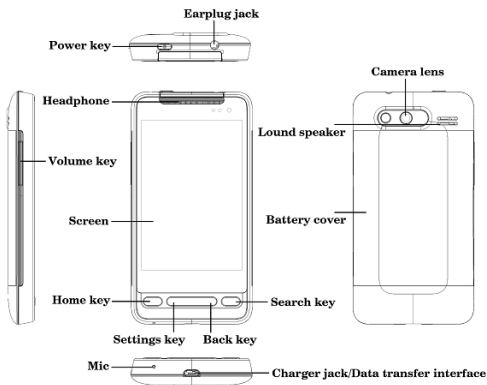
6. Dialing

6.1. Making Domestic Calls

Enter **Phone**, click the **number keys** to input number, and then click the **Dial key1/2** to dial the call via SIM card 1/2.

You can input domestic calls in this order:

         Area code   Phone number   Dial key1/2

6.2. Making International calls

For making international calls you should hold the **0 key** to switch, until the international phone prefix "+" appears on the screen. This will allow you to make an international call in any country regardless of what the international call prefix is.

You can input international calls in this order:

   + Country code   area code   telephone number   Dial key1/2

After entering the prefix, enter the country code and full number you wish to call.

7. Guide to Menu Operations

All function options about the mobile phone are listed as below with brief descriptions.

1. Browser	Your mobile phone supports wireless application protocol service. This function allows you to acquire or visit diversified services on the Internet through network.
2. Calculator	To provide a calculator with all professional functions to facilitate your calculations.
3. Calendar	After you register Email, you can arrange your journey according to calendar. You can add events and set its alert/notification mode, the alarm ringtone, and the vibration state .You can view events for current day, current week, or current month.

4. Camera	You can take the photos, recorder the video. While capturing a photo, you can set focus mode, EV, Scene mode, picture size, picture quality, color effects, capture mode, burst shot, ISO, self timers, focus meter, face detection, AE meter, anti-flicker, sharpness, hue, saturation, brightness, contrast, store location, white balance, flash mode, and zooming. While recording a video, you can set focus mode, EV, Scene mode, video quality, video duration, color effects, microphone ON/OFF, anti-flicker, sharpness, hue, saturation, brightness, contrast, white balance, and flash mode.
5.AlarmTable	You can view the date and time, Stopwatch. And set the alarm, World Clock, Countdown
6. Contacts	You can select the function of Phone, Call log, Contacts, Favorites to set over the screen.
	Phone: According to the screen to operate. If there is no SIM inserted you can do emergency call. If SIM inserted, you can select SIM1 or SIM2 to make a call.
	Call log: In the option of "Choose SIM", you can select to display Both SIM, SIM1, SIM2; In the option of "Choose call type", you can select to display the call log of All calls, Received calls, Outgoing calls, Missed calls.
	Contacts: To set the Owner info and saved contacts. In the options menu; you can search a specific contact, delete contact, add new contact, set the display options, set an account to synchronize with it, and set the backup option (Import/Export).
	Favorites: You can save your favorite contacts

	in this list.
7. Email	Your phone supports this function which allows you to receive and send emails.
8. File Explorer	You can view the files which saved in phone and Memory card.
9. FM Radio	To receive the FM broadcast. The FM radio depends on an antenna other than the wireless device antenna. A compatible headset or accessory needs to be attached to the device for the FM radio to function properly. You can add the current channel to your favorite channels and edit its name.
10. Gallery	View the photos and videos saved in the phone and Micro-SD memory. Also you can set gallery general settings (Display size, Sort order, Confirm deletion notification) , slideshow settings (slideshow intervals, slideshow transition, repeat slideshow option, shuffle slides option)
11. Market	You can use more than one Google account on your phone to login to the market.
12. SMS/MMS	You can select the function of "Compose new message" to compose new message. You can search for a specific message; also you can set "Storage settings", "SMS/MMS settings", and "Notification settings".
13. Music	To play the music files. In the music library; files are categorized by "Artists", "Albums", "Songs" or you can create your own playlist and you can do "Party Shuffle" or "Shuffle All" to current music file. You can set the current music file as ringtone.
14. Phone	You can select the function of Phone, Call log, Contacts, Favorites to set over the screen.

	Please see the detail introduction in menu of "Contacts".
15. Search	You can search contents through this function. You can set search settings to enable "Web search suggestions", also you can set the searchable items in the phone which may be one of these (Web, Apps, Contacts, Messaging, or Music). History of search is saved for future viewing; you can clear that using "Clear shortcuts" option.
16. Settings	To perform the setting related to mobile phone such as: SIM management, Wireless & networks, Call settings, User profiles, Display, Location ,security, Applications, Accounts & sync, Privacy, storage, Language & keyboard, Voice input & output, Accessibility, Date & time, Schedule power on/of, About phone.
17. SIM1 Toolkit	Your phone supports SIM TOOL KIT function for SIM1.
18. SIM2 Toolkit	Your phone supports SIM TOOL KIT function for SIM2.
19. Sound Recorder	To record the sound. After recording the sound you can either play or save it. You also can browse all recorded audio files in the sound recorder list.
20. Other Applications	There are multiple important applications which make the phone more useful to you, like: Car Home, Facebook, Google Maps, Memorandum, News and Weather, Google talk, Task Manager, Voice Search, You Tube, SpeakToIt, and Justice TV.

8. Safety Precautions

Before using the phone, please read the safety precautions carefully and let your children know these, so that you can use your phone correctly and safely.

!	Do not switch on your phone when phone use is prohibited or when phone use may cause interference or danger.
🚗	Do not use your phone while driving.
⊕	Follow the rules or regulations in hospitals and health care facilities. Switch off your phone near medical apparatus.
✈	Switch off your phone in an aircraft. The phone may cause interference to control signals of the aircraft.
▦	Switch off your phone near high-precision electronic devices. The phone may affect the performance of these devices.
⟋	Do not attempt to disassemble your phone or its accessories. Only qualified personnel are allowed to service or repair the phone.
⊠	Do not place your phone or its accessories in containers with strong electromagnetic field.
🖫	Do not place magnetic storage media near your phone. Radiation from the phone may delete the information stored on them.
⛽	Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a gas station.
✋	Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.
◇	Use approved batteries and chargers only to avoid explosion.

9. Cleaning and Maintenance

- The mobile phone, battery and charger are not water resistant. Please do not use them in the bathroom or other excessively moist areas and likewise avoid allowing them to get wet in the rain.
- Use a soft, dry cloth to clean the mobile phone, battery and charger.
- Please do not use alcohol, thinner, benzene or other solvents to wipe the mobile phone. A dirty outlet will cause poor electrical contact, lose of power and even inability to recharge. Please clean regularly.

10. Common Problems & Troubleshooting

Before contacting the after-sales service provider, conduct the following simple checks and this may save your unnecessary time and expense on repair.

Common Problems	Cause & Troubleshooting
Unable to start the mobile phone	- Check whether you hold the start key for at least 3 seconds. - Check whether the battery is in poor state. Please remove the battery, install it again, and try to restart it. - Check whether the battery has run out of power, and if yes, please charge the battery.
Unable to connect network	- Weak signals. Please retry in a place with strong signals. - Beyond the network coverage of your network operator. - Invalid SIM card. Please contact your network operator.
Display messages at start	- Check whether the SIM card has been correctly inserted. - Locked. You have selected the automatic locking function, and entering the mobile phone password before using it. - Enter PIN. You have selected the option of entering PIN for each start of the mobile phone, and so you must enter the PIN code (When the mobile phone is first used, the PIN code on the SIM card must be entered). - Enter the PUK code. Wrong inputting of the PIN code will lock up your mobile phone, and you should use the PUK code provided by the network operator to launch it again.

Poor calling quality	- Please check whether the volume has been adjusted appropriately. - The mobile phone is used in the place with poor signals, such as near a high-rise building or in a basement, where radio waves cannot effectively reach. - The mobile phone is used in peak hours, for example, the time to go to and leave work, and line congestion makes it impossible to call.
Short standby time	- The standby time is related to the system settings of the network, and the mobile phone is possibly in an area with poor signals. When it fails to receive signals, the mobile phone will continuously transmit to look for a base station, thereby consuming a lot of battery power and leading to a shorter standby time. Please move to a place with strong signals or shut down the mobile phone for a moment. - Replacing a new battery is needed.
SIM card error	- The metal surface of the SIM card is contaminated. Please clean the metal contact of the SIM card with clean cloth. - The SIM card has not been inserted correctly. - Damaged SIM card. Please contact your network operator.
Unable to dial out	- Please confirm whether you have pressed the dial key after dialing a number. - Please confirm whether you have paid the telephone bill. - Please confirm whether the SIM card is valid. - Please confirm whether the call barring function has been activated. - Please confirm whether the fixed calling function has been activated.
Caller unable to contact you	- Please check whether you have connected your mobile to the network. - Please confirm whether you have paid the telephone bill. - Please confirm whether the SIM card is valid. - Please confirm whether the call barring function has been activated.

	- Please confirm whether the fixed calling function has been activated.	
Unable to charge	- Poor contact. Check whether the plug has been connected in place. - Charging on the condition that the temperature below -10º C or above 55º C. - If the battery or charger has been spoiled, change it for a new one.	
Unable to set some functions	- Miss-operation. - Your network operator does not support these functions, or you have not applied for such functions.	

11. Device Specifications

Features		Description
Model		S9
Product Features		Dual SIM Dual Standby
		Full Touch
		WIFI
		Bluetooth
		GSM +3G WCDMA(2100Mhz) HSDPA
		OS: Android 2.3
		GPS
		Motion sensor
Technology	Frequency	GSM 850/900/1800/1900
	Chipset	MTK6573 650MHz
Dimensions		115*60*12.8 mm
Display	Type	3.5" HVGA LCD
	Resolution	320*480
	Touch	Yes
Memory	Internal	512M+256M （ROM+RAM）
	External	Micro-SD up to 32 GB
Ringtones	Type	64 chord

	Download	Yes
	Vibration	Yes
Connectivity	GPRS	Yes
	Bluetooth	Yes
	USB	Micro USB (5pin)
Camera	Maximum Resolution	5.0 MP
	Continue shot	Yes
	Editing photo	Yes
	Video recorder	Yes
	Photo Album	GIF/JPG/BMP/PNG

Media	Video	AVI/3GP/MP4	Yes
		Video Player	Yes
		Video Recorder	Yes
	Audio	MIDI/MP3/ AMR/WAV/ AAC	Yes
		Voice Recorder	3gpp
		Built-in speaker	Yes
	FM		Yes

Messaging	SMS	Yes
	MMS*	Yes
	EMS *	Yes
	SMS group sending	Yes
Internet	Browser	WAP 2.0 and WEB
Battery	Capacity (mAh)	1200mAh
	Stand-by Time**	300hrs
	Talk time **	425mins
Misc.	Calculator	Yes
	Alarm, Calendar	Yes
	Handwriting	No
	Phone Book/ Groups	No
	Call Divert/ Call Restriction*	Yes

		Call Waiting*	No	
		Game	Yes, downloaded by customer	
		Wallpapers	Preloaded and Customizable	
		Screensavers	Yes, downloaded by customer	
Language			English, Arabic, French, Italian, and other languages.	
Colors			Black	
In the Box		User Manual	One piece	
		Warranty card	One piece	
		Battery	One piece	1200mAh
		Earphone	One piece	High quality earphone
		Charger	One piece	Micro USB Charger
		USB Cable	One piece	

Notes:

* Needs network support.

** In ideal conditions only. Actual performance may vary due to signal strength, temperature, movement speed …