

# **Easy touch Pump Control**

Featuring BUILT 4 EXTREMES Inverter Technology by:  
TOSHIBA International Corporation  
&  
Intel-Logics-Inside TOSHIBA T series PLC

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**Thank you for your purchase of the *Easy touch* Pump Control.**

The *Easy touch* Pump Control is manufactured by Automated Electric Systems Ltd. and is made with the highest quality components, strict quality control during assembly and full factory testing of each unit before shipping. The industry proven quality devices, together with Intel-Logics is your assurance of *Easy* installation and startup with years of trouble-free operation.

# 1 - Safety Precautions:

**Thoroughly read this manual to understand the installation and operation of your *Easy touch* Pump Controller.**

## **Controller must be wired by a qualified Electrician**

- Observe all National and Local electrical codes for wiring installation. Ensure proper grounding in accordance with the codes.
- Mount the panel at an elevation that places the touch screen HMI at eye level.
- After mounting, check all internal electrical connections. Terminations may loosen during shipping.
- Connect all field wiring to the terminal strip as shown on the wiring diagram.
- The connected power supply must have the correct voltage and capacity for the model as shown in the specifications.
- Compare the pump motor FLA with the Maximum Full Load Amp rating of the *Easy* Pump Control, model specifications (page: 1). The *Easy* pump control **MUST** have a rating equal to or greater than the motor FLA.
- **Never connect power to the output (motor) terminals (T1,T2,T3).** Permanent damage will result.
- Pressure sensor cable may be extended when required, provided a two conductor #18 AWG, shielded cable is used, and correct polarity is observed.

**The pump connected to the *Easy Pump Control* must have a performance curve capable of exceeding the maximum desired setpoint pressure.**

- When evaluating the pump curve compatibility for setpoint pressure, be sure to include all site conditions affecting the pump's performance, such as; NPSH, maximum suction lift, total well drawdown, etc.
- If unsure, record the pump brand and model number, call tech support for curve specifications.
- Failure to confirm compatibility will result in permanent pump damage.

**General Precautions**

- Never disassemble, modify or repair. This can result in electric shock, fire and injury. For repairs, call Tech Support.
- Never remove the front cover when power is on or open door if enclosed in a cabinet. The unit contains many high voltage parts and contact with them will result in electric shock.
- Don't stick your fingers into openings such as cable wiring hole and cooling fan covers. This can result in electric shock or other injury.
- Don't place or insert any kind of object into the inverter (electrical wire cuttings, rods, wires). This can result in electric shock or fire.
- Do not allow water or any other fluid to come in contact with the inverter. This can result in electric shock or fire.

## 2 - Installation:

- A.** Install the *Easy touch* Pump Control in a location suitable for NEMA 1 electrical equipment. NEMA 1 locations are indoors, dry, free of high concentrations of dust, dropping or spraying water. Mount the panel at an elevation that places the touch screen HMI at eye level.
- B.** Wiring must be performed by a qualified electrician (see Safety Precautions).  
**Note:**  
**i)** Care must be taken when drilling holes for conduit and cable entries, metal filings must not fall into the electrical components and should be thoroughly cleaned up after drilling is complete. **Failure to do so can result in voided warranty, equipment failure and electric shock or fire hazard.**  
  
**ii)** Power supply conductors and motor load conductors must not be contained in or share the same conduit or cable.
- C.** Connect all field wiring to the terminal strip as shown on the wiring diagram.  
**i)** Minimum *Easy* Pump Control connections include grounding, power supply L1,L2, (L3), motor supply T1, T2, T3 and pressure sensor 24VDC+, SIGNAL, and Shield.  
  
**ii)** Optional wiring includes a no-voltage remote alarm contact, two terminals labeled FLT L (fault light). External “closed loop” fault circuit for connection of a low water float switch, high water float switch, low temperature alarm, etc. see diagrams. Terminals labeled EXT F.
- D.** The connected power supply must have the correct voltage and capacity for the model as shown in the specifications. **Never connect power to the output (motor) terminals (T1,T2,T3)** as this will destroy the inverter.
- E.** Pressure sensor must be located on the discharge piping as shown on the “typical” installation drawing. Pressure sensor cable may be extended when required, provided a two conductor #18 AWG, shielded cable is used, and correct polarity is observed. Pressure sensor cable must be run separately from all other wiring.
- F.** Connect three phase wiring from T1,T2,T3 terminals to the pump motor complete with required grounding. Ensure correct wire sizing for motor load current. In the event of long cable lengths from the controller to the pump motor, ensure the wire size is large enough to compensate for voltage drop and does not require a load reactor (see specification notes, page 1).  
**i) Danger:** Equipment will be damaged or personal injury may result if lightning arrestors, power factor capacitors or surge capacitors are connected to the load terminals (T1, T2, T3) of the *Easy* Pump Control.

**G.** Before applying power to the *Easy Pump Control*, the connected pump and motor must be installed and plumbed according to the manufacturer's specifications.

i) If the pump is a close coupled end suction, frame mounted end-suction or multi-stage centrifugal type, record motor name plate data on the form provided at the back of this manual. Careful attention must be given to voltage and full load amperes (FLA). Compare the pump motor FLA with the Maximum Full Load Amp rating of the *Easy Pump Control*, model specifications (section 1). **The *Easy pump control* MUST have a rating equal to or greater than the motor FLA.**

ii) Prime the pump by filling any suction line and pump bowl assemblies with water to prepare for starting.

ii) In the case of submersible pump/motor units, record motor data prior to installation or from the accompanying manufacturer's literature. In the case of newly installed submersibles, open a valve on the discharge piping for 1 hour to allow water into the pump and riser pipe.

## 3 - Startup:

**A.** After following the installation instructions. Place the door mounted, pump control selector switch to the OFF position, then apply power to the panel.

**B.** Open the control panel door, **Caution: Do not touch any of the internal components, wiring or termination points, personal injury or death could result from electric shock!** The display on the inverter will read "0.0"

**Note:** The Toshiba inverter contained in your *Easy Pump Control* is programmed for proper operation of your pump. Changes or adjustment of any operational parameters is not required and could void the warranty.

The only parameter that must be field set is the motor full load current. **This parameter must be programmed at time of installation and prior to startup.** The electronic thermal overload protection for the pump motor will not function and motor damage can result if the procedure described below is not **carefully** followed.

**i) Step #1:** Press the MODE button, display will show AUH. This is the display for the first basic parameter.

**ii) Step #2:** By pressing the UP or DOWN arrow buttons, scroll the display until the “tHr” parameter is displayed.

tHr is the parameter that must be programmed with motor current, if you pass this parameter while using the arrow buttons, you can get back to it by using the opposite arrow.

**iii) Step #3:** With the tHr parameter shown on the display, press the ENT button. The display will change to show the full output amp. capacity of the inverter.

**iv) Step #4:** Using the DOWN arrow, change the value to the motor FLA you have recorded. The UP arrow can be used if the correct number is passed.

**v) Step #5:** With the motor FLA shown on the display, press the ENT button. The unit will accept the new value by flashing the tHr and FLA alternately twice.

Example: You have an *Easy* Pump Control model 2055-27 and your pump motor FLA is 19.6 amp. You will find the factory default value of 27.5 in the tHr parameter. Using the arrows change the value to 19.6 and press ENT. Display will flash tHr and 19.6.

**vi) Step #6:** Press the MODE button twice to return to standard frequency monitor display. The inverter display will show 0.0

**C. Motor rotation check.** With the control panel door open, switch the door mounted selector to the HAND position. Whenever the selector is placed to HAND, the inverter is controlled by the UP and DOWN arrow buttons of the keypad on the face of the inverter.

**i) Step #1:** Using the UP arrow, increase pump speed to 20Hz.

**ii) Step #2:** In Hand with 20Hz flashing on the display, the pump motor will be turning at approximately 30% of full speed. Check the direction of motor rotation. Then use DOWN arrow to decrease speed to 0.0Hz followed by the ENT button to stop the 0.0 from flashing.

- (1) If rotation is correct for the pump as indicated, go to: **v) step #5** below.
- (2) If rotation is incorrect go to: **iii) step #3** below.
- (3) If the pump shaft is not visible, rotation direction is not indicated or your pump is a submersible, go to: **iv) step #4** below.

**iii) Step #3:** Change pump rotation to the correct direction when incorrect rotation has been observed.

- (1) Press the stop button on the inverter keypad, wait for pump to stop and **turn off the power supply to the *Easy Pump Control*, wait ten minutes for capacitor discharge.**
- (2) Exchange the motor lead wires connected to terminals T1 and T2 (remove both wires, place former T1 to T2 position and former T2 to T1 position). Restore power to the panel and recheck rotation as described in: **ii) step #2.** With rotation correct, proceed to: **v) step #5** below.

**iv) Step #4:** If you are starting a submersible pump or have a pump that does not show the direction of rotation:

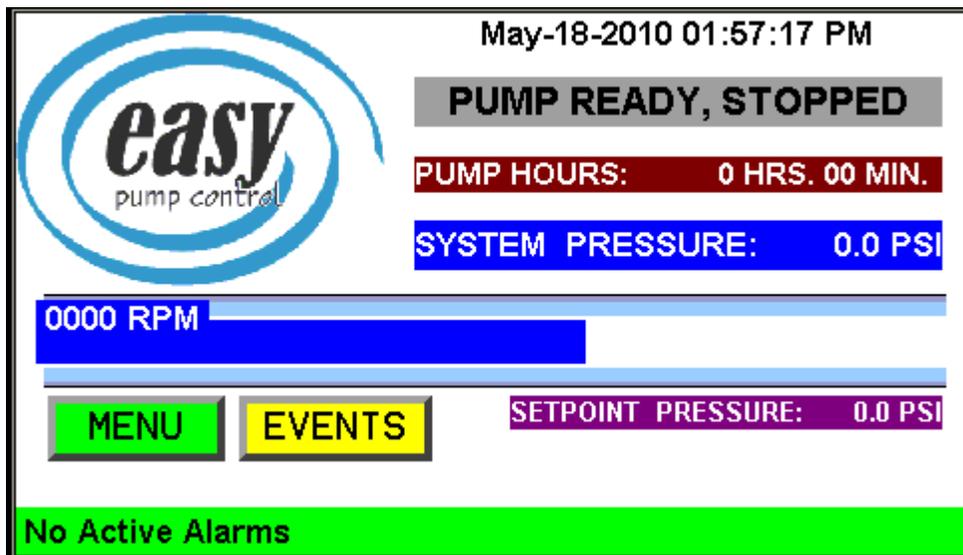
- (1) Isolate the discharge piping by closing the discharge valve or closing all valves in the system, thereby allowing the pump to produce pressure in a no-flow condition.
- (2) As described in step #1 & #2 above, run the pump to approximately 30Hz for 60 seconds and watch the pressure gauge, make note of the highest pressure produced at that speed.
- (3) Stop the pump by pressing the DOWN arrow button on the inverter keypad until 0.0Hz. Release any pressure in the piping by opening a valve.
- (4) **Turn off the power supply to the *Easy Pump Control*, wait ten minutes for capacitor discharge.**  
Exchange the motor lead wires connected to terminals T1 and T2 (remove both wires, place former T1 to T2 position and former T2 to T1 position). Restore power to the panel.
- (5) Close any discharge valves that were opened to release pressure, press the UP arrow on the keypad, to operate at the same speed, 30Hz, as tested in item (2) above, the motor will run the opposite direction of rotation. Check the pressure gauge, note the pressure produced.

- (6) The direction of rotation that produced the highest pressure, is the right direction. Follow item (4) above if motor rotation needs to be corrected, and proceed to: **v) step #5** below.

**v) Step #5:** With rotation confirmed. Open valves in the discharge piping then use HAND and UP arrow to run the pump at 35Hz to fill all plumbing lines and fixtures. In cases where high elevation lift from the pump location to point of water use is experienced, speed will need to be increased gradually until water reaches the highest point.

- D.** With the system fully charged with water, close the valve(s) and increase pump speed to raise system pressure to 40 PSI. Then stop the pump with the DOWN arrow button. If pressure holds, panel is ready for AUTO operation. Move the door selector to the AUTO position.
- E.** The *Easy* Pump Control will operate the pump to maintain a constant discharge pressure at any flow rate within the pump's capacity. At a zero flow condition, the pump will come to a stop, restarting automatically when water demand returns.
- F.** **Important:** With the pump running in AUTO, close all valves to provide a zero flow condition to confirm a pump stop. If the pump does not stop at zero flow, go to Trouble Shooting, section 5, page 13.

## 4 - HMI Touch Screen:



Above is a display of HOME screen. Information includes current date & time, pump status, pump hour meter, present pressure in the system, setpoint pressure and pump speed. After 30 minutes of no activity, screen saver turns off the backlight, to reactivate simply touch the blank screen.

### Buttons:

**EVENTS:** Touching this button will access a data log of station activity complete with time & date stamp. The data is stored in a flash memory area of the HMI, meaning it is retained even on power down.

**MENU:** Touching this button will access the navigation screen to information and user input areas of the processor.

Most areas are fully self explanatory on the respective screens displayed. Further details for the ALARMS and SETPOINT buttons follows.

Three LED indications at the top of the HMI:

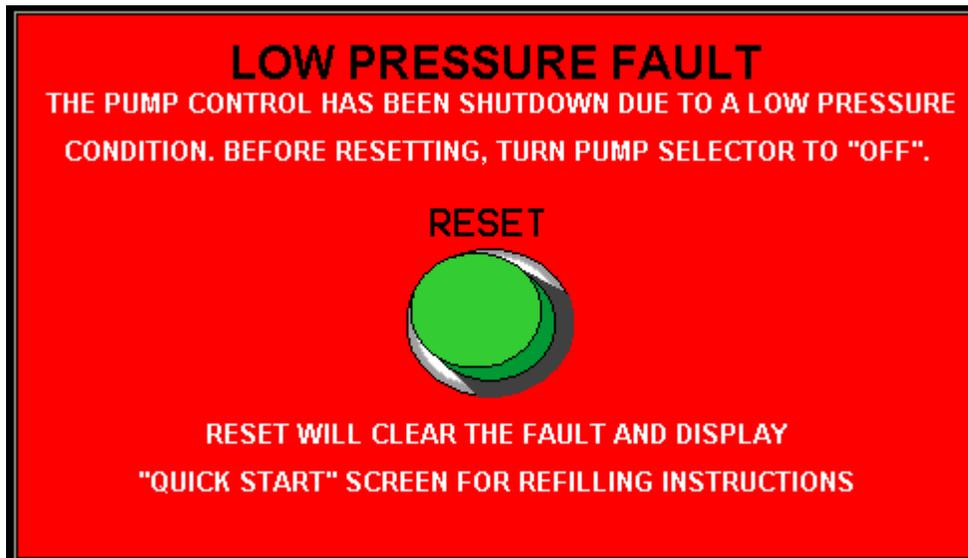
- |                |  |
|----------------|--|
| ALM (red) -    | Flashing, alarm condition in memory, access alarm management to clear (see 4.1 below).                   |
| COM (green) -  | Off, no communication established.<br>On, communication normal.<br>Flashing, communication error exists. |
| PWR (orange) - | On, power applied  |

## 4.1 - Alarms:

### ALARMS

Touching this button on the System Navigation screen (MENU) will show an alarm management screen. An alarm condition that has been corrected can be cleared with an ACCEPT button at the bottom of the management screen. This will also clear it from the notification banner on home screen.

All alarm conditions will cause a full screen notification with cause and corrective measures. Once corrected, the alarm management screen must be accessed to accept the alarm which removes it from the bottom banner of home screen.

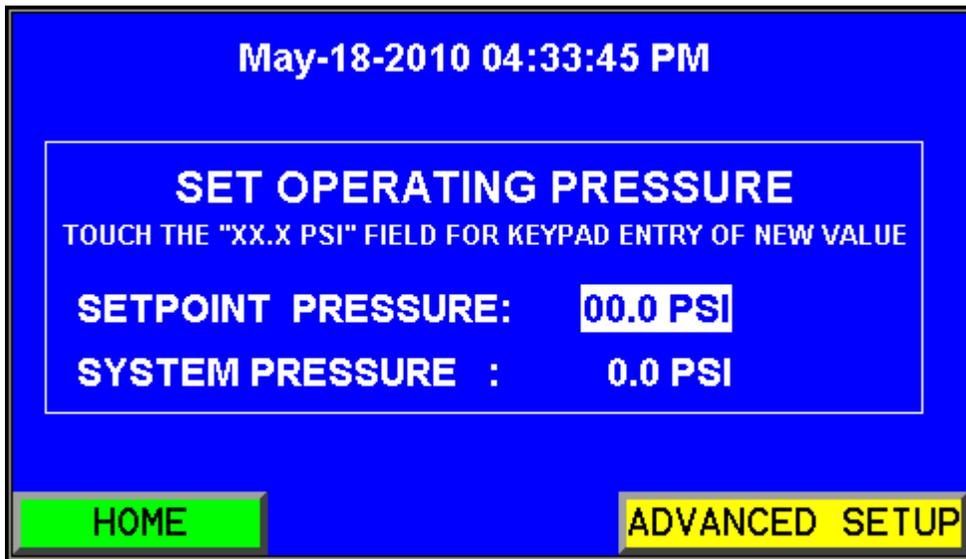


Sample alarm screen. Alarm conditions include: Low Pressure, High Pressure, Pressure Signal Fault, VFD trip, and external device fault.

## 4.2 - Setpoint:

### SETPOINT

Touching this button on the System Navigation screen (MENU) will show the pressure adjustment screen, shown on next page.



The setpoint operating pressure can be set and adjusted via this screen. By touching the numeric PSI field, a popup keypad will display where a new value can be entered. Adjustment can be made while pump is running or stopped. Setting is in 1 PSI increments, with a range of 40 - 100 PSI.

### **4.3 - Advanced Setup:**

Advanced setup is a unique feature in the Easy Touch pump controller. Factory default settings will operate any pump correctly when connected to the panel, however user preferences for pump response and cycle duration may be manipulated using Advanced Setup.

The Advanced Setup screen, shown next page, displays two "slider" entry switches. The yellow slider with blue setting button adjusts cycle rate and the white slider with red setting button adjusts pump response.

### Cycle Rate:

The default setting for cycle has the blue button approximately 1/4 down the slider from the left. After a pump stop at no flow, a 10 PSI drop is required before restart. Moving the button further left will lengthen pump run time at low flow. If the nature of your system has extended periods of time where small flows are used, the 10 PSI pressure change can be avoided by keeping the pump running longer.

Moving the button right will shorten pump run time at low flows, thereby increasing start/stop cycles. You should be aware that your VFD controlled pump is in no way adversely affected by repeated short cycles. Hydraulic stresses to mechanical equipment and motor heating are eliminated with use of the VFD.



### Response Rate:

The default setting for response has the red button approximately 1/3 down the slider from the left. A faster response of pump speed to changes in flow rate can be set by moving the button further left. Doing so will result in some pressure overshoot when flow rate drops quickly or stops suddenly. Left side settings are best suited for accurate pressure control at higher flow rates with decreasing demands done in a gradual manner.

Moving the button right substantially reduces any pressure overshoot. Right side settings work well for lower flow rate demands and is ideal for dampening the effects of speed changes on large horse power or high capacity pump curves.

After changing settings, always test the pump system by running some normal demand rates to confirm satisfactory operation.

# 5 - Trouble Shooting Guide:

<b>Symptom:</b>	<b>Probable Causes</b>	<b>Remedies</b>
Pump does not stop at Zero flow condition	Pump performance curve not capable of producing the setpoint pressure.	Lower the setpoint, check pump curve to confirm pump can exceed desired setpoint.
	Pump not at zero flow.	Ensure all valves are closed and pump is not supplying any leaks.
	Pump has lost prime or water level in wetwell too low.	Check water levels and confirm pump performance at normal flow rates.
Alarm Screens	Pump wear.	Pump no-longer performing to original curve, repair or replace pump.
	Low pressure fault.	Flow rates beyond pump capacity, check for unusual high demands or large leaks in the system.
	High pressure fault.	Reset and check operation.
	External fault circuit open.	If a device has been wired to the optional fault terminals, check the device and it's operation.
	VFD tripped.	See inverter monitor and resetting, page 14.
	Loss of signal from pressure transmitter.	Check wiring from panel to transmitter.

### **Inverter Trip codes, resetting and status monitoring:**

With the power on, open the control panel door, **Caution: Do not touch any of the internal components, wiring or termination points, personal injury or death could result from electric shock!**

If the display reads 0.0 - the pump is stopped and the status is normal.

If the display shows a steady value or fluctuating value between 0 - 60, the pump is running and the value is a speed display of hertz (Hz) in normal operation.

If the inverter is in a tripped condition, refer to the table below:

<b>Display</b>	<b>Problem</b>	<b>Causes</b>
OC1	- Overcurrent during accel.	- Pump load change causing excess current.
OC2	- Overcurrent during decel.	- Check pump and motor for wear or damage.
OC3	- Overcurrent during run	
OCA	- Arm overcurrent.	- Contact Tech Support if OCA
OCL	- Load overcurrent	
OP1	- Overvoltage accel.	- System supply voltage may be fluctuating.
OP2	- Overvoltage decel.	- Pump motor is generating voltage, because of water spinning the pump.
OP3	- Overvoltage run	- Input line reactor may be required.
OL1	- Inverter overload	- A seized or hard turning pump and motor shaft
OL2	- Motor overload	- restart attempted after very short power fail
EPHO	- Output phase failure	- Check motor and wiring for open phase load.
EPHI	- Input phase failure	- Check incoming power supply
OH	- Overheat	- Inverter too hot, check temp. and fans (if equip.)
UP1	- Undervoltage trip	- Incoming voltage too low
EF2	- Ground Fault trip	- A phase to ground fault in load wires or motor
E	- Emergency stop	- Keypad stop button pressed twice to halt inverter
Err2	- Main RAM fault	- Contact Tech Support in the event of these faults
Err3	- Main ROM fault	
Err4	- CPU fault	
Err5	- Remote comm. Error	
EEP1	- EEPROM fault	- Remove power for 120 seconds, then restore. If inverter does not recover from the error, contact Tech Support.

### **Resetting the inverter from a tripped condition:**

After recording the trip condition and taking corrective action, the drive can be reset by pressing the door mounted reset button or pressing the inverter keypad STOP button twice.

# 6 - Warranty Registration:

## Terms and conditions:

The *Easy* Pump Control is manufactured by Automated Electric Systems Ltd. and is made with the highest quality components, strict quality control during assembly and full factory testing of each unit before shipping.

The *Easy* Pump Control is warranted for a period of 12 months from date of purchase. The warranty shall extend to the repair or replacement of any component found to be defective during this time. Warranty does not extend to cover costs for damage or injury resulting from component failure.

Warranty does not include labor or expenses incurred in the replacement of any component found to be defective.

Warranty will not extend to the mistreatment, application or abuse of products supplied, as determined by Automated Electric Systems Ltd.

## Registration:

**Complete and return the following registration form within 30 days of purchase and Automated Electric Systems Ltd, will extend your warranty by 6 months for a total of 18 months, at no extra charge.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province/State: \_\_\_\_\_ Postal Code/Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email (optional): \_\_\_\_\_

*Easy* Pump Control Model Number: \_\_\_\_\_ Serial Number: \_\_\_\_\_

Date of purchase: \_\_\_\_\_ Date of Startup \_\_\_\_\_

Pump Manufacturer: \_\_\_\_\_ Model \_\_\_\_\_

### Motor Name Plate Data

Motor Manufacturer: \_\_\_\_\_

Horse Power: \_\_\_\_\_ Volts: \_\_\_\_\_ FLA: \_\_\_\_\_ SF: \_\_\_\_\_

RPM: \_\_\_\_\_ NEMA design: \_\_\_\_\_

### Site conditions & Startup Procedures

Approximate wire length from Control to motor: \_\_\_\_\_ Wire Size: \_\_\_\_\_

Wire: copper\_\_ aluminum\_\_ Installation steps followed\_\_ Startup steps followed\_\_

All power and control connections tight\_\_ Pump stop at zero flow confirmed\_\_

Motor full load amps (FLA) programmed into inverter\_\_ (see section 3, item B, page 5)

Please return to: Automated Electric Systems Ltd. Attention Warranty Department, #5 - 3160 12 Ave. North, Lethbridge, Alberta, T1H 5V1, Fax. 403-328-3882.

# 7 - Technical Support:

Full technical support can be accessed by contacting Automated Electric Systems Ltd.

(8:00 AM. to 5:00 PM. MST)

Ph.: 403-328-4400

Toll Free: 1-888-328-4408

Fax.: 403-328-3882

[www.automatedelectric.com](http://www.automatedelectric.com)