bittel

User Manual
Corded phones

Name: 38 Series

Model: 38-T10   (Two line)

38-10S   (Single line)

Table of Contents

1. Introduction to the Bittel 38 Series Phone.

Bittel's 38 series is available in single- and two-line configurations, with optional speakerphone and up to 10 programmable guest service keys.

Built to the industry's highest quality control standards in our own ISO 9001 certified factories, Bittel phones deliver outstanding value and quality, and are engineered for the demanding hospitality environment.

1.1 Features

►Faceplate Plus™, full length faceplate and placard faceplate optional
►SmartTray™, keep the cord in right place tidily and easy to clean
►Support 10/5 Guest Service keys™
►Express Programmer™, Support Remote Programming
►Master Cloner and Hand-held Programming Cloner
►EZ Message Light™, Message Waiting Light with retrieval function
►AutoConnect™, Busy tone disconnected automatically
►PrivacyGuard™, Last dialed number disappearing after a definite time
►Flexible Data Port
►Flash button with Flash time programmable (Standard as 600ms)
►Mute button optional

►SPKR and Handset volume three-step adjustable
►Ringer Volume HI/LOW adjustable
►Handset with HAC
►Desk and Wall Mountable

1.2 Specfications

►Dimensions：225(L)*165(W)*90(H)
►Handset cord：3.66m
►Line cord：2.0m
►Color：Ivory、Black optional
►Handset：Hearing Aid Compatible Handset
►Dial Character：Standard 12 group（DTMF）
►Flash time：80ms,100ms,300ms,600ms optional，standard 600ms
►Message Waiting Light Voltage：1. Standard 90~150V DC2. Customizedd various MWL card compatible with PBX: AVAYA, Siemens, Philips, Alcatel, NEC, Nortel, Mitel, Panasonic, etc.
►Operating Voltage：24V～60V DC
►One-Touch Memory Key Programming：Manually Store(√) Hand-held Cloner R.P.(√) Master Cloner on line(√)
►Paper packaging size: 487(L)*380(W)*263(H)
►Box Packaging size: 480(L)*360(W)*255(H)
►Package (set/carton)：10set/Carton
►Quality Control：ISO9001, ISO 14001 System
►Quality Approval, CCC, FCC, CE, RoHS
►FCC rules：The unit complies with part 15 and part 68 of the FCC rules and regulations
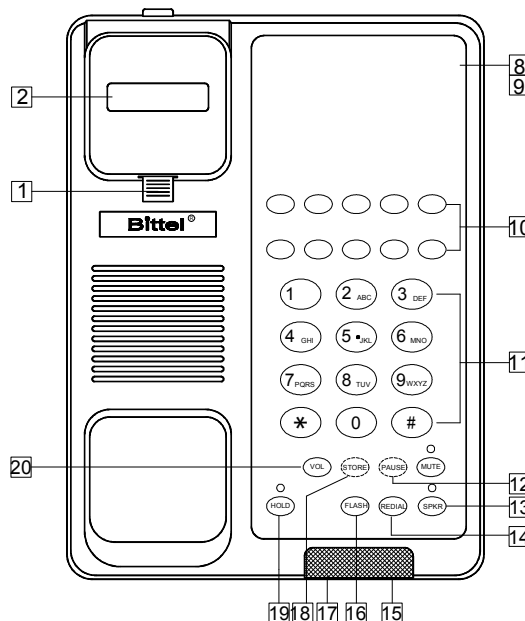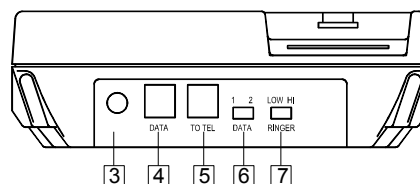
2. Installation

The Uranus Series is designed for hotel applications and behind a registered PBX system in hotel. Determine you have the correct modular jack for connecting the telephone. If you do not have a modular jack, one may be obtained at minimal cost at a local hardware store, discount store or home center.

1) Located on the left side of the Uranus phone is a modular jack. Insert one end of the coiled handset cord into this jack (you will hear the coil cord click when properly inserted.)
2) Insert the other end of the coiled handset cord into the modular jack on the handset.
3) Turn the telephone so the back panel is facing you. Insert either end of the line cord into the jack on the back of the telephone labeled **"TO TEL"**.
4) Insert the other end of the line cord into a telephone wall jack. Once your telephone is connected, place the paper faceplate over the keys. The plastic overlay slips into place by hooking the tabs on the overlay into the recessed slots located on both sides. The overlay is easiest to insert when the left or right side tabs are inserted first, and the middle of the overlay is slightly bowed to allow for insertion of the other tabs.

Controls, Connections and Function keys

(1) Handset Wall Mount Clip – Clip to hold handset on hook in wall mount application
(2) Hook Switch.
(3) Insert hole for placard.
(4) Data Port – Provides access to the telephone line for connection of modem, fax, or answering machine.
(5)Tel. Jack – Modular jack to connect telephone line cord.
(6) Data Switch –Adjust the data in Line 1 or Line2.
(7)Ring Volume – Adjusts ringer volume to LOW or HI.
(8)/(9) Plastic and paper faceplate.
(10) Memory Keys – Programmable to add special features or one touch dial frequently dialed numbers.
(11) Dial Keys – Oversized keypad for ease of dialing.
(12) [Pause] key -- Hidden key inserts a 3.6 second pause in stored numbers
(13) SPKR Key – Activates speakerphone function
(14) Redial Key – Redials the last number dialed.
(15) MIC. of Speaker (For Speaker phone).
(16) Flash Key - Enters a 600ms hook switch flash for accessing special telephone system features.
(17) Message Waiting Light – Indicates the phone is ringing or a message is waiting. Responds to Neon/90V message waiting signal.
(18) Store Key – Hidden key for storing numbers to Memory.
(19) Hold Key – Places a calling on hold.
(20) VOL key – Key steps through the three available handset /speaker volume levels [Normal – Medium – High – Normal]

3.Operation

3.1 PLACING A CALL

Using the Handset
1) Lift the handset.
2) Listen for dial tone. Dial the desired number, or press [REDIAL] key to automatically dial a number.
3) To end the call, hang up by replacing the handset.

Using the Speakerphone
1) Press the [SPKR] key
2) Wait for a dial tone.
3) Dial a phone number.
4) Press [SPKR] key when finished.

3.2 RECEIVING A CALL

Using the Handset
When the phone rings, the [MWL] flashes rapidly.
1)Pick up the handset.
2)To end the call, hang up by replacing the handset.

Using the speaker phone
When the phone rings, the [MWL] flashes rapidly.
1)Press the [SPKR] key.
2)The speakerphone comes on automatically.
3)Press [SPKR] when finished.

3.3 ADJUSTING HANDSET AND SPEAKER VOLUME

During conversation, press [VOL] key to adjust the handset and speaker volume, there are three levels. Press the key once and the volume level will increase one level (to medium volume.) Press the key once more and the volume level will increase an additional level (to high.) After put down handset, the volume resume to normal but speaker mode can keep the adjusted volume level.

3.4 USING THE [HOLD] KEY

Place a call on hold
Press [HOLD] key to place the calling on hold.
The [Hold] key indicator will get red.

TO REMOVE A CALL FROM HOLD
–To release hold, in handset mode, press [HOLD] key; in speakerphone mode, press [SPKR] key.

TO CHANGE PHONES AFTER PLACING A CALL ON HOLD
1)Place the calling on hold by pressing [HOLD] key.
2)Replace the handset in its cradle. When using speakerphone, just press [HOLD] to place the calling on hold.
3)Pick up the call at another telephone. The BITTEL phone will detect the current status
and remove the hold condition at the original phone.

3.5 SPEAKERPHONE TIPS

To activate the handset from speakerphone mode:
   Lift the handset.
To activate the Speakerphone from handset mode:
   1) Press the [SPKR] key.
   2) Hang up the handset.

3.6 REDIAL FUNCTION

Off-hook and press redial key will dial the last dialed phone number out . The last dialed number will disappear in 5 minutes after on-hook.

3.7 ADJUSTING RING VOLUME

Locate the adjustment controls on the back of the telephone labeled RINGER LOW/HI. Slide the switch to the desired LOW or HI ring volume.

3.8 MESSAGE WAITING LIGHT

It is compatible with high voltage neon/90V systems.
It indicates the phone is ringing or a message is waiting.

3.9 DATA PORT

This phone is equipped with a DATA PORT jack for guests to connect an auxiliary phone device, such as a computer modem or a fax machine.

3.10 DATA PORT SWITCH

There are two lines from the wall socket, so put the data switch in position 1 means connect to the phone line. If put the data switch in position 2 it works as a two line phone.

3.11 Mute
Off-hook mode, press MUTE key to stop the sending, re-press MUTE remove the mute mode (The MUTE indicator of the base will turn on).

3.12 Memory keys (Only work when outside power is available)
 a. How to Store:
On-hook mode, press HOLD (for one-line, hold indicator will turn and for two-line CONF indicator will turn on)+ Desired number (twenty-four number at most) +MEMORY key / MWL key
 b. How to use
The use of the memory keys of the base: The handset is in off-hook status, press the memory key of the base, the number will be dialed out. The base is in off-hook status, just need directly press certain memory keys; On-hook status, directly press the memory buttons, the base will auto off-hook and dial out the number of the memory key, which can be set as followed:

Base is in on-hook status: press HOLD+#+ Memory key will make the base auto off-hook and dial out the number stored in the memory keys

 c. How to delete the stored number in the memory key
With outside power, press the HOLD + Memory keys/MWL of the base can delete the stored number.

4 HOW TO USE THE TELEPHONE

4.1 OFF-HOOK

There are two ways to realize off-hook when phone in idle mode
1).Pick up handset
2).Press SPKR

4.2 ON-HOOK

There are two ways to realize on-hook when phone in conversation mode
1).Put down handset
2).Press SPKR

5 Approval

5.1 FCC APPROVAL

Complies with Part 68 of the FCC rules. On the bottom of this telephone is a label that contains, among other information, the FCC registration number and the ringer equivalence number (REN) for this telephone. If requested, you must provide this information to the Telephone Company.

5.2 CE APPROVAL

Complies with CE approval.

5.3 JACKS

Uses RJ11C USOC standard modular jacks.

5.4 Hearing Aid Compatibility

The Uranus Series is hearing aid compatible.

6 Service

6.1 WARRANTY

This product is warranted for a period of 12 months from the date of purchase against faulty materials or workmanship. If during this period a defect arises, we may repair or replace the product, at Bittel 's discretion, provided that:

1) The product has not been used for any purpose other than normal use,
2) Unauthorized product repair or modifications have not been attempted.
3) The product has never been used in a harsh or corrosive environment.
4) No damage in transit

6.2 FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CUSTOMER SERVICE CENTER

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