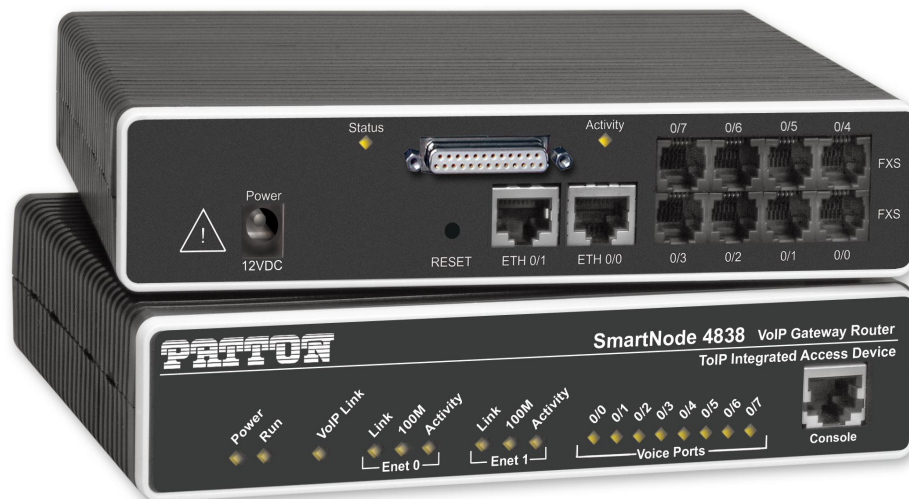


SmartNode 4830 Series **Analog VoIP Integrated Access Device with Integrated Sync Serial Interface**

Getting Started Guide



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Document Number: **13219U1-001 Rev. B**
Part Number: **07MSN4830-G5**
Revised: **February 28, 2006**

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Patton Electronics warrants all SmartNode product components to be free from defects, and will—at our option—repair or replace the product should it fail within one year from the first date of the shipment.

This warranty is limited to defects in workmanship or materials, and does not cover customer damage, abuse or unauthorized modification. If the product fails to perform as warranted, your sole recourse shall be repair or replacement as described above. Under no condition shall **Patton Electronics** be liable for any damages incurred by the use of this product. These damages include, but are not limited to, the following: lost profits, lost savings and incidental or consequential damages arising from the use of or inability to use this product. **Patton Electronics** specifically disclaims all other warranties, expressed or implied, and the installation or use of this product shall be deemed an acceptance of these terms by the user.

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About this guide

This guide describes the SmartNode 4830 hardware, installation and basic configuration. For detailed software configuration information refer to the *SmartWare Software Configuration Guide* and the available Configuration Notes.

Audience

This guide is intended for the following users:

- Operators
- Installers
- Maintenance technicians

Structure

This guide contains the following chapters and appendices:

- [Chapter 1](#) on page 13 provides information about product features and capabilities
- [Chapter 2](#) on page 22 contains an overview describing product operation and applications
- [Chapter 3](#) on page 25 provides hardware installation procedures
- [Chapter 4](#) on page 38 provides quick-start procedures for configuring the SmartNode product
- [Chapter 5](#) on page 44 provides LED definitions
- [Chapter 6](#) on page 48 contains information on contacting Patton technical support for assistance
- [Appendix A](#) on page 51 contains compliance information
- [Appendix B](#) on page 55 contains specifications for the products
- [Appendix C](#) on page 60 provides cable recommendations
- [Appendix D](#) on page 65 describes the product's ports and pin-outs
- [Appendix E](#) on page 69 lists the factory configuration settings for the SmartNode 4830
- [Appendix F](#) on page 71 provides license information that describes acceptable usage of the software provided with the SmartNode 4830
- [Appendix G](#) on page 73 lists the cables that are available as accessories for the SmartNode 4900 Series products

For best results, read the contents of this guide *before* you install the product.

Precautions

Notes, cautions, and warnings, which have the following meanings, are used throughout this guide to help you become aware of potential problems. **Warnings** are intended to prevent safety hazards that could result in personal injury. **Cautions** are intended to prevent situations that could result in property damage or impaired functioning.

Note A note presents additional information or interesting sidelights.



IMPORTANT

The alert symbol and IMPORTANT heading calls attention to important information.



CAUTION

The alert symbol and CAUTION heading indicate a potential hazard. Strictly follow the instructions to avoid property damage.



CAUTION

The shock hazard symbol and CAUTION heading indicate a potential electric shock hazard. Strictly follow the instructions to avoid property damage caused by electric shock.



WARNING

The alert symbol and WARNING heading indicate a potential safety hazard. Strictly follow the warning instructions to avoid personal injury.



WARNING

The shock hazard symbol and WARNING heading indicate a potential electric shock hazard. Strictly follow the warning instructions to avoid injury caused by electric shock.

Safety when working with electricity



WARNING

The SmartNode contains no user serviceable parts. The equipment shall be returned to Patton Electronics for repairs, or repaired by qualified service personnel. Opening the SmartNode case will void the warranty.



WARNING

Mains Voltage: Do not open the case when the power cord is connected. For systems without a power switch, line voltages are present within the power supply when the power cord is connected. The mains outlet that is utilized to power the SmartNode router shall be within 10 feet (3 meters) of the device, shall be easily accessible, and protected by a circuit breaker.



WARNING

The SmartNode is not shipped with power cables. For AC powered units, ensure that the power cable used meets all applicable standards for the country in which it is to be installed, and that it is connected to a wall outlet which has earth ground.



WARNING

Hazardous network voltages are present in WAN ports regardless of whether power to the SmartNode is ON or OFF. To avoid electric shock, use caution when near WAN ports. When detaching cables, detach the end away from the SmartNode first.



WARNING

When detaching the cables, detach the end away from the SmartNode first to avoid contact with telephone line voltages.



WARNING

Do not work on the system or connect or disconnect cables during periods of lightning activity.



CAUTION

The VoIP IAD power supply automatically adjusts to accept an input voltage from 100 to 240 VAC (50/60 Hz).

Verify that the proper voltage is present before plugging the power cord into the receptacle. Failure to do so could result in equipment damage.



CAUTION

The interconnecting cables shall be acceptable for external use and shall be rated for the proper application with respect to voltage, current, anticipated temperature, flammability, and mechanical serviceability.



Ultimate disposal of this equipment must be handled according to all applicable national laws and regulations.

General observations

- Clean the case with a soft slightly moist anti-static cloth
- Place the unit on a flat surface and ensure free air circulation
- Avoid exposing the unit to direct sunlight and other heat sources
- Protect the unit from moisture, vapors, and corrosive liquids


Typographical conventions used in this document

This section describes the typographical conventions and terms used in this guide.

General conventions

The procedures described in this manual use the following text conventions:

Table 1. General conventions

Convention	Meaning
Garamond blue type	Indicates a cross-reference hyperlink that points to a figure, graphic, table, or section heading. Clicking on the hyperlink jumps you to the reference. When you have finished reviewing the reference, click on the Go to Previous View button  in the Adobe® Acrobat® Reader toolbar to return to your starting point.
Futura bold type	Commands and keywords are in boldface font.
Futura bold-italic type	Parts of commands, which are related to elements already named by the user, are in boldface italic font.
Italicized Futura type	Variables for which you supply values are in <i>italic</i> font
Futura type	Indicates the names of fields or windows.
Garamond bold type	Indicates the names of command buttons that execute an action.
< >	Angle brackets indicate function and keyboard keys, such as <SHIFT>, <CTRL>, <C>, and so on.
[]	Elements in square brackets are optional.
{a b c}	Alternative but required keywords are grouped in braces ({ }) and are separated by vertical bars ()
blue screen	Information you enter is in blue screen font.
screen	Terminal sessions and information the system displays are in screen font.
node	The leading IP address or nodename of a SmartNode is substituted with node in boldface italic font.
SN	The leading SN on a command line represents the nodename of the SmartNode
#	An hash sign at the beginning of a line indicates a comment line.

Chapter 1 **General information**

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SmartNode Model 4830 Series Overview

The SmartNode 4830 Series Analog VoIP Integrated Access Devices (see [figure 1](#)) combines IP routing, VPN/Security, and Quality of Service with sync-serial WAN access for up to 8 voice and FAX calls over any IP or PSTN network. Leverage low-cost IP services with packet-voice and serial WAN connectivity for complete branch-office voice-and-data networking.

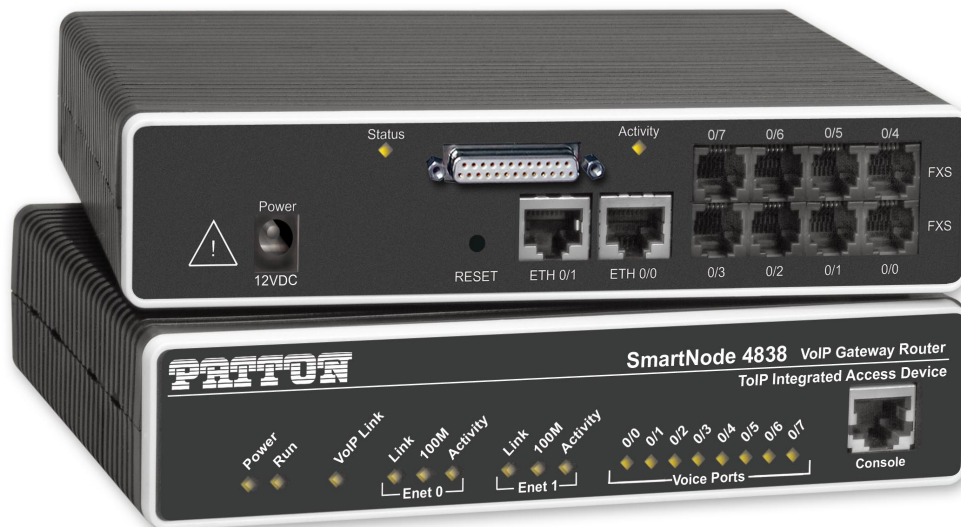


Figure 1. SmartNode product (SmartNode 4838 shown)

The SmartNode 4830 Series Analog VoIP Integrated Access Devices comes equipped with two 10/100Base-T Ethernet ports and an integrated V.35 or X.21 serial-WAN port to provide voice-over-IP (VoIP) and Internet telephony integrated with routed serial-WAN access. The SN4830 IAD series supports Frame-Relay and PPP networking with VPN and firewall functions, and provides extensive Quality of Service (QoS) features for best-possible voice quality over any broadband IP network.

The SmartNode VoIP IAD performs the following major functions:

- Voice over IP and local switching via a combination of 2 to 8 analog phone ports (FXS) and 2 to 4 analog line ports (FXO).
- Standards-compliant conversion between analog voice and digital VoIP in accordance with SIP and H.323 protocols.
- Internet access and IP Routing with IP Quality of Service (QoS) support for mixed voice and data traffic.
- Routed LAN-to-WAN connectivity between two 10/100 Ethernet LAN ports and a synchronous serial V.35 or X.21 WAN interface.

SmartNode 4830 Series Detailed Description

The SmartNode 4830 Series VoIP Integrated Access Device (IAD) provides VoIP calling for up to 8 analog phone lines seamlessly integrated with 2-port Ethernet LAN connectivity and serial WAN access via a V.35 or X.21 service. Available with various combinations of FXS and FXO ports, this compact analog VoIP and Serial WAN Integrated Access Device supports 2, 4, 6, or 8 VoIP calls (see [figure 2](#) for FXS versions and [figure 3](#) on page 16 for FXO and FXS/FXO combined versions).

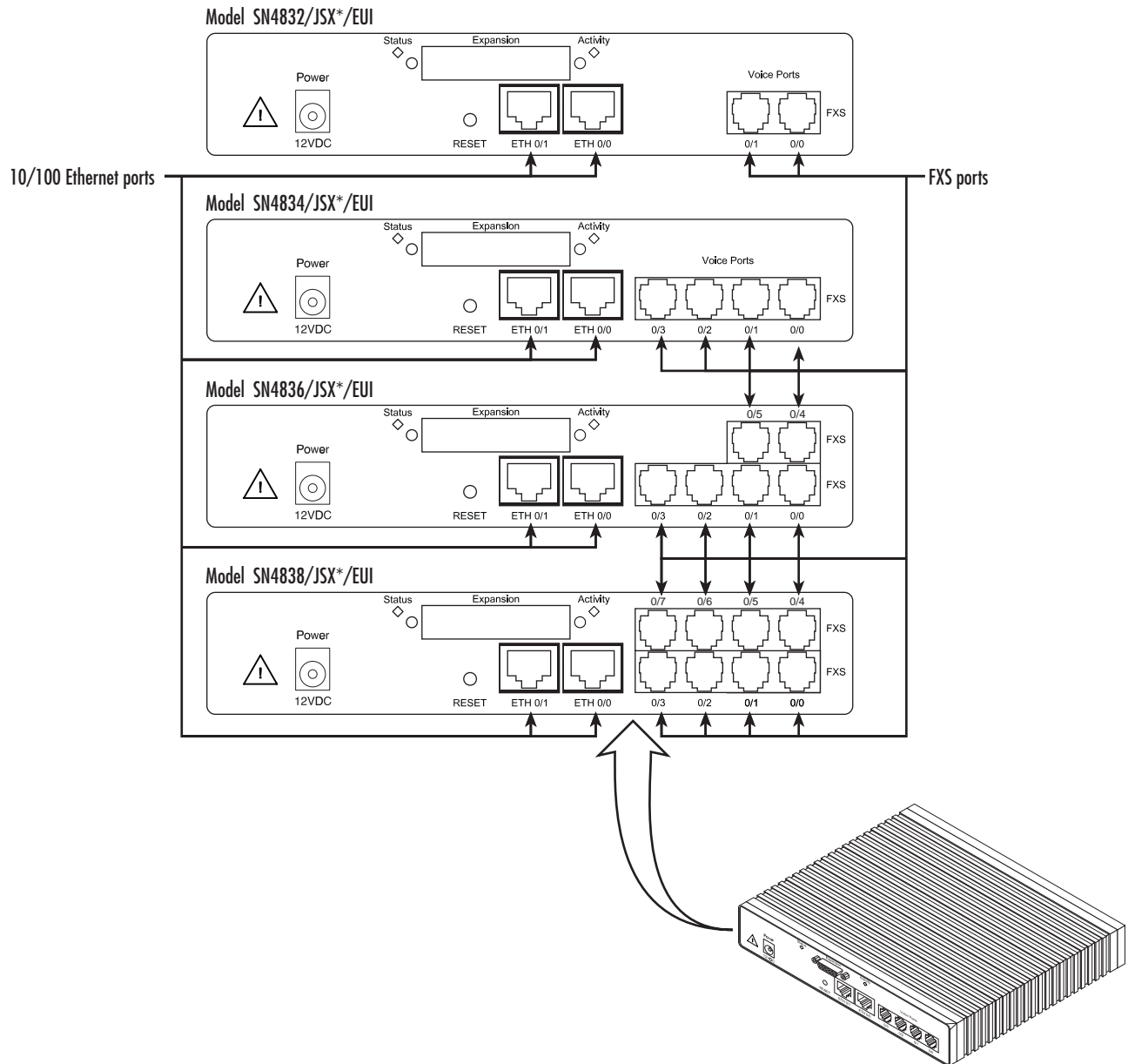


Figure 2. Examples of SN4830 Series rear panels (FXS only)

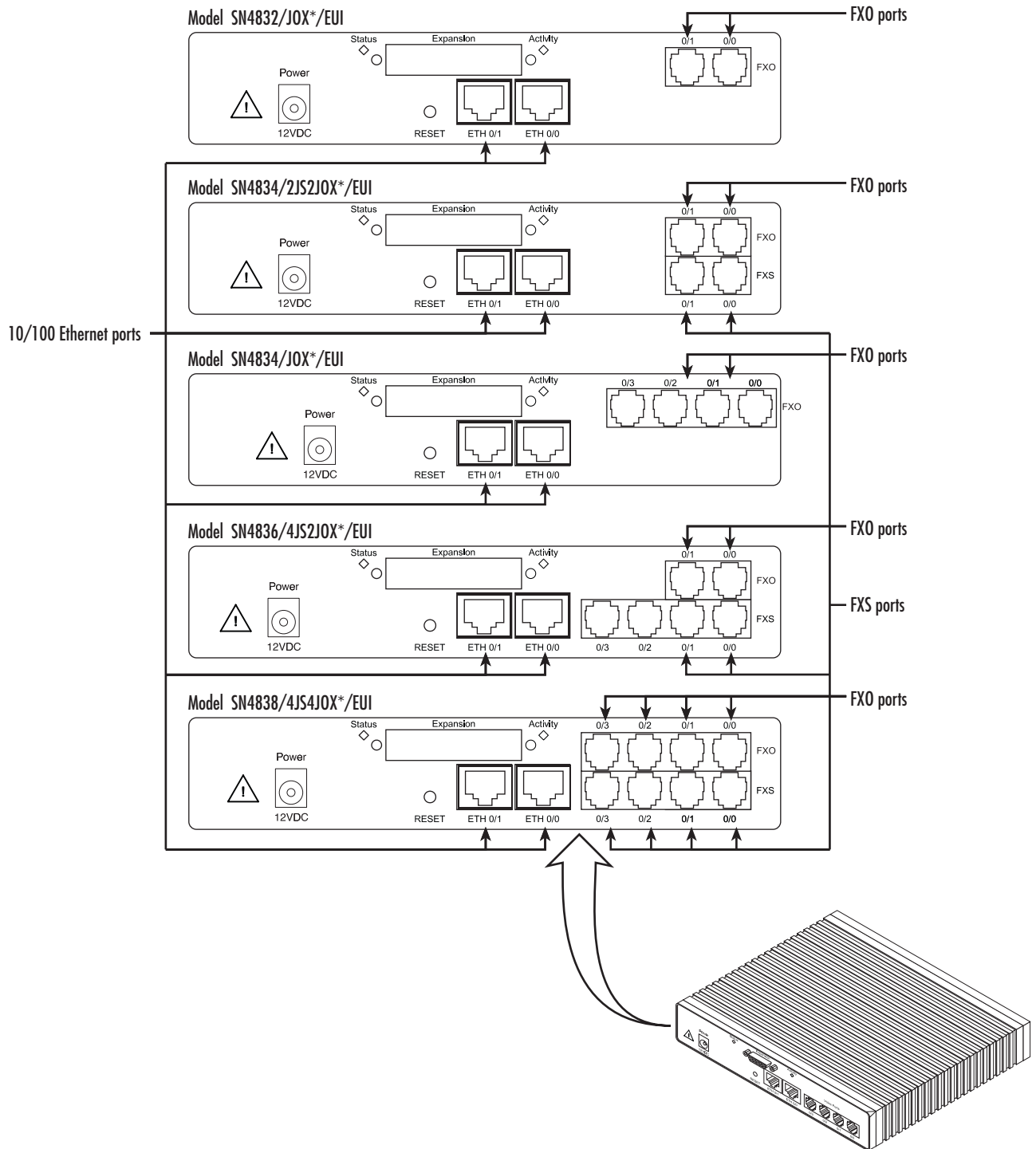


Figure 3. Examples of SN4830 Series rear panels (FXO only and combined FXS/FXO)

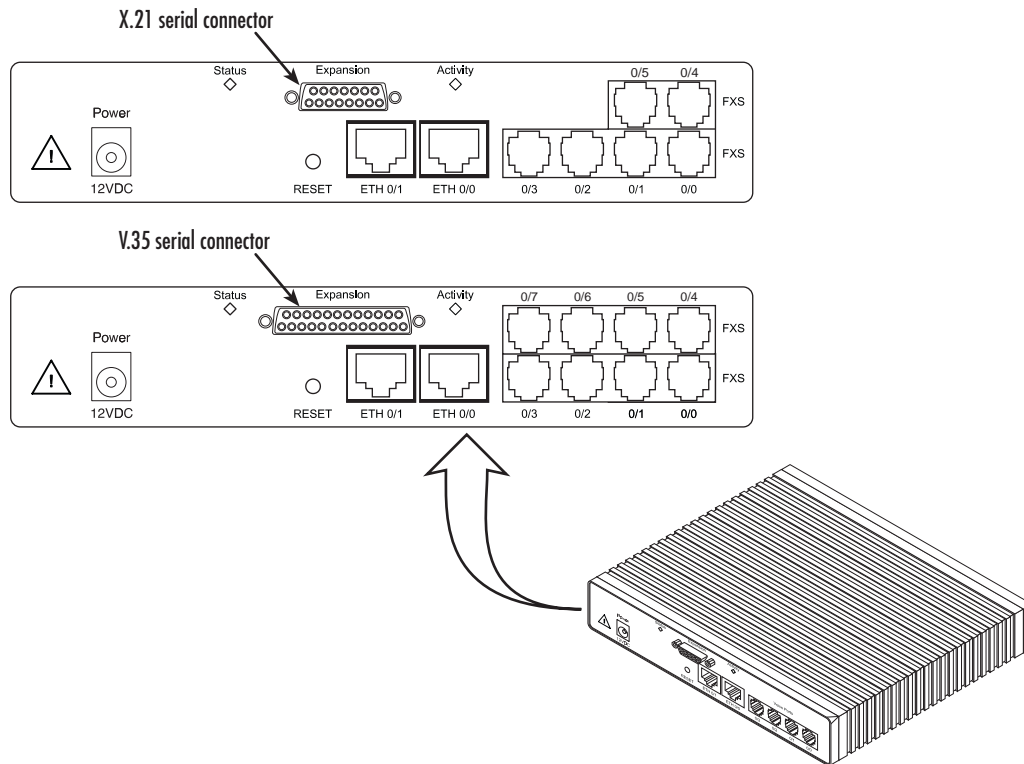


Figure 4. SmartNode 4830 Series X.21 and V.35 serial connectors

Each model within the SN4830 series comes equipped with two 10/100Base-T Ethernet ports and an integrated V.35 or X.21 serial WAN port (see [figure 4](#)). The following base model numbers are available:

- SmartNode 4832 (2 VoIP calls)
- SmartNode 4834 (4 VoIP calls)
- SmartNode 4836 (6 VoIP calls)
- SmartNode 4838 (8 VoIP calls)

A model-code extension indicates the combination of ports the IAD model provides. The model-code conventions are, according to the following conventions:

- *JS* indicates FXS ports are present
- *JO* indicates FXO ports are present

- *X* can be *Cor D—C* indicates a V.35 port is present, *D* indicates an X.21 port is present
- *EUI* stands for external universal input power supply (see figure 5)

For example, the model code *SN4836/4JS2JOD/EUI* describes a SmartNode configured as follows:

- 4 FXS analog telephony ports
- 2 FXO analog telephony voice ports
- An X.21 serial WAN data port
- An external universal input power supply

Note For a complete listing of available models, refer to the SmartNode VoIP page at <http://www.patton.com/voip/>.

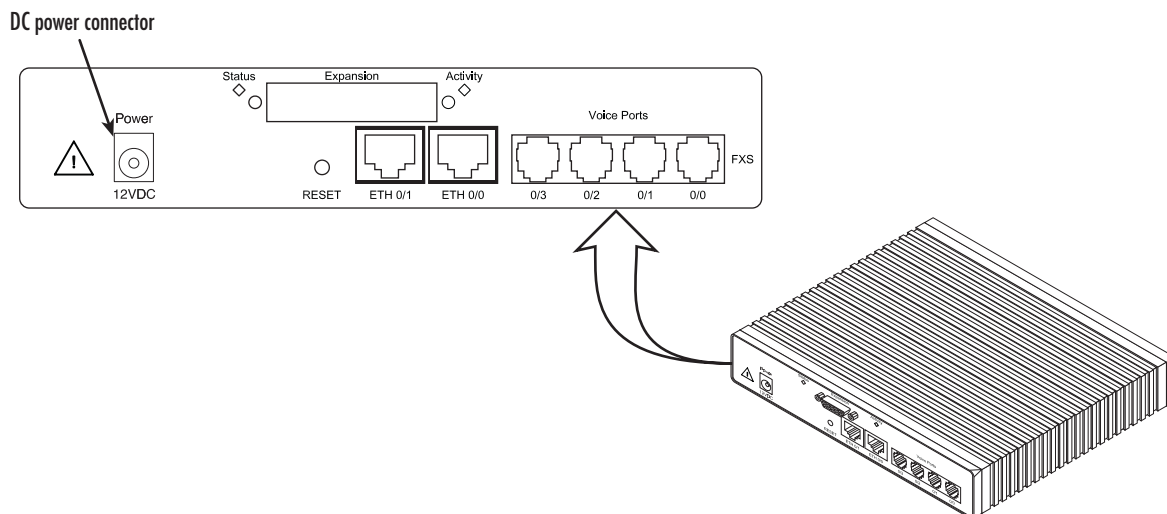


Figure 5. SmartNode 4830 Series power input connector

Ports descriptions

The SmartNode 4830 Series rear-panel ports are described in [table 2](#).

Table 2. Rear panel ports

Port	Location	Description
10/100 Ethernet ETH 0/0 & ETH 0/1	Rear panel	RJ-45 connectors (see figure 2 on page 15) that connect the product to an Ethernet device (e.g., a cable or DSL modem, LAN hub or switch).
Analog voice port, FXS	Rear panel	FXS RJ-11 (6 position, 4 wire) connectors (see figure 2 on page 15) that connect the product with an analog terminal (a telephone, for example) FXO port. EuroPOTS support (ETSI EG201 188).
Analog voice port, FXO	Rear panel	FXO RJ-11 (6 position, 4 wire) connectors that connect the product with an analog line (FXS port). EuroPOTS support (ETSI EG201 188).
V.35 or X. 21 Serial	Rear Panel	Female DB-25 or DB-15 socket provides a V.35 or X.21 serial interface for leased-line connection to a WAN at rates up to 2 Mbps.
Power	Rear panel	The gateway is available in a DC or AC power input version (see figure 5), labeled 100–240 VAC, 50/60 Hz, 200 mA
Console	Front panel	Used for service and maintenance, the Console port (see figure 6 on page 20), an RS-232 RJ-45 connector, connects the product to a serial terminal such as a PC or ASCII terminal (also called a dumb terminal).

Reset button behavior

For those SmartNode devices that have a *Reset* button on the rear panel, its behavior is as follows:

- To restart the unit with the current startup configuration—Press for less than 1 second and release the *Reset* button. The SmartNode will restart with the current startup configuration.
- To restart the unit with factory default configuration—Press the *Reset* button for 5 seconds until the Power LED starts blinking. The unit will restart with factory default configuration.
- To restart the unit in bootloader mode (to be used only by trained SmartNode technicians)—Start with the unit powered off. Press and hold the *Reset* button while applying power to the unit. Release the *Reset* button when the *Power* LED starts blinking so the unit will enter bootloader mode.

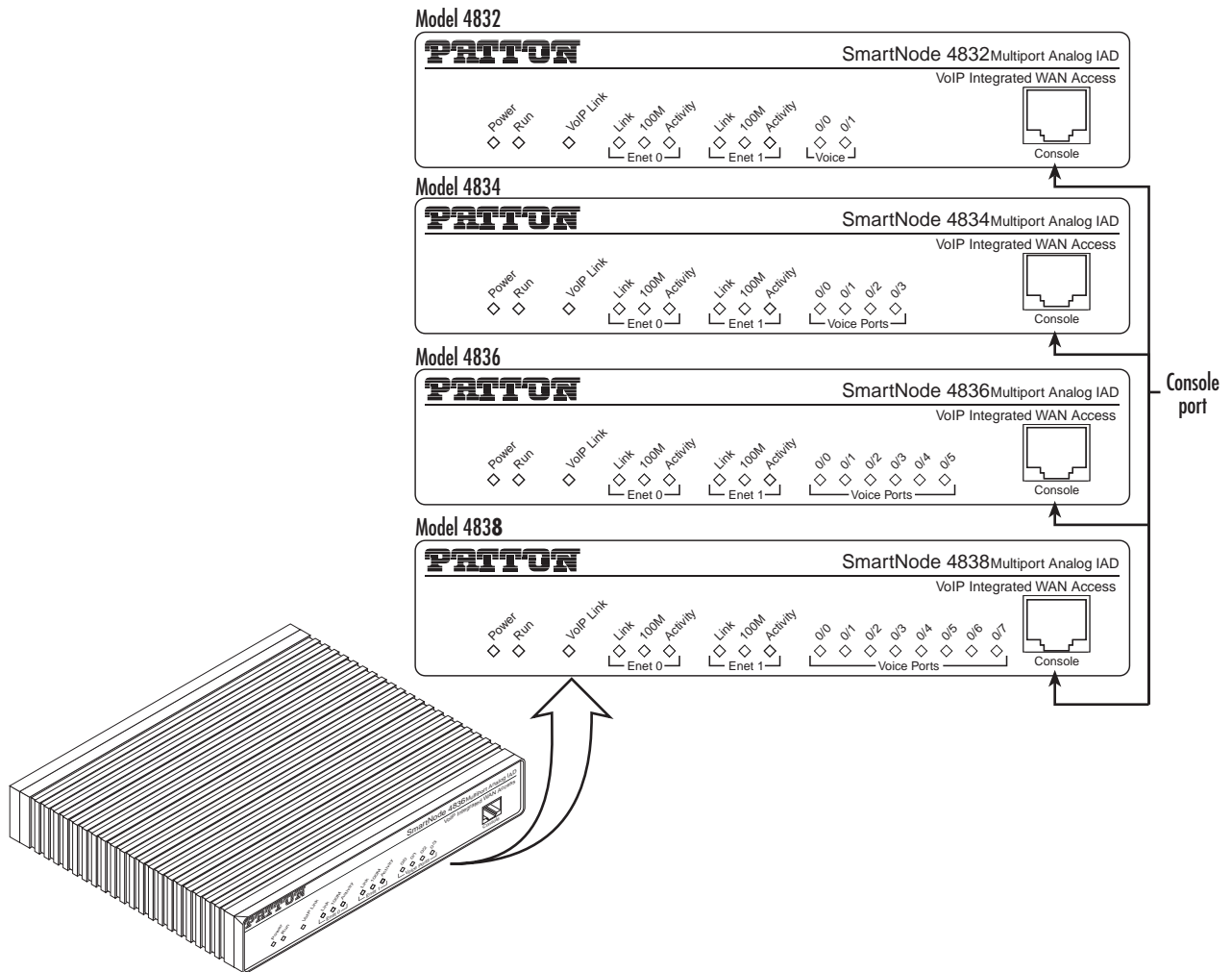


Figure 6. SmartNode 4830 Series front panels (FXS only)

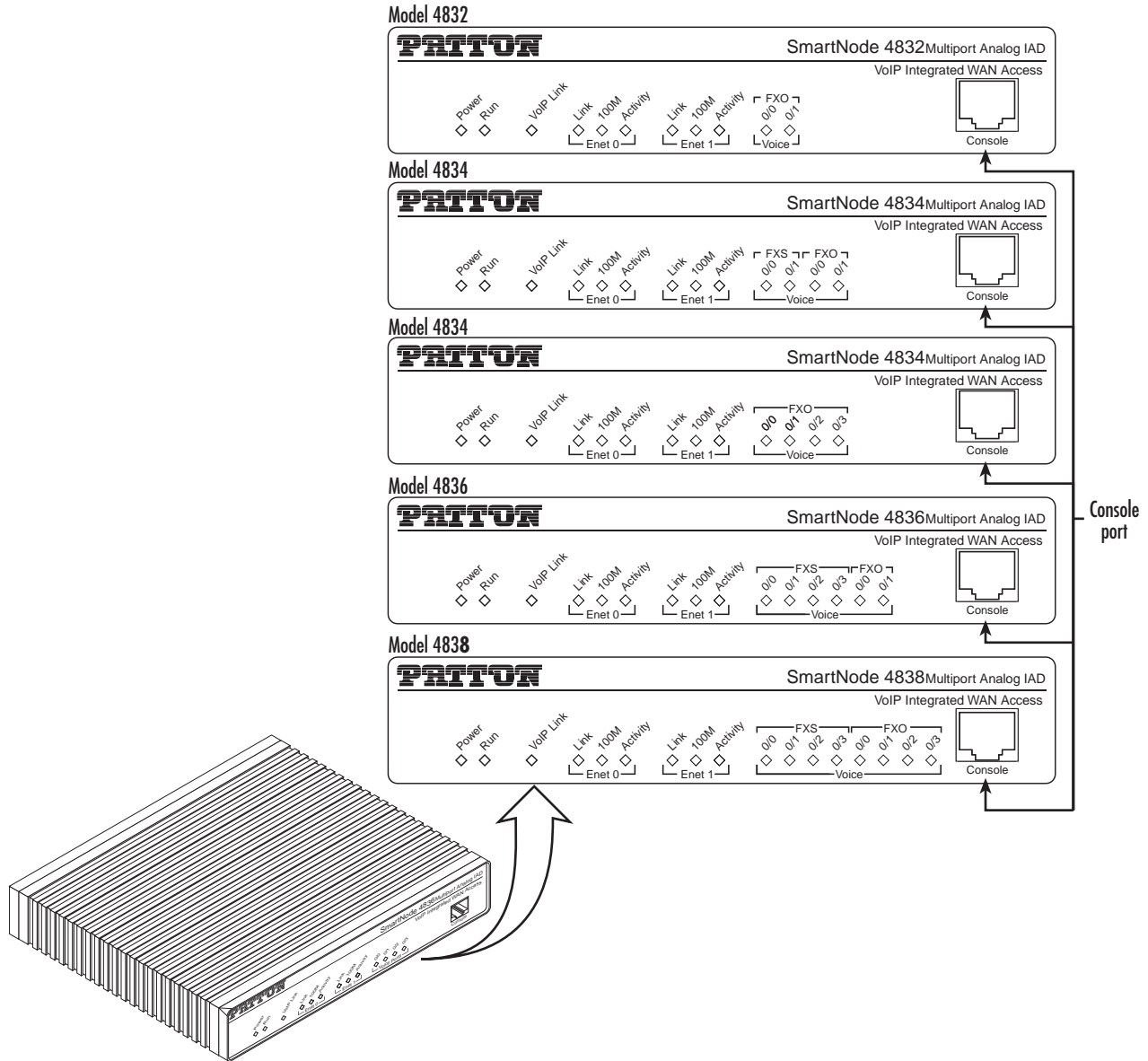


Figure 7. SmartNode 4830 Series front panels (FXO only and combined FXS/FXO)

Note For LED descriptions, refer to chapter 5, “LEDs status and monitoring” on page 44.

Chapter 2 **Applications overview**

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Introduction

Patton's SmartNode VoIP IADs deliver the features you need for advanced multiservice voice and data networking. SmartNode IADs combine high-quality voice-over-IP with powerful *quality of service* routing features to deliver seamlessly-integrated VoIP and data access over synchronous serial leased lines. This chapter describes typical applications for which the SmartNode 4830 Series series is uniquely suited.

Note Detailed configuration information for the applications can be found on the CD-ROM that was included with your SmartNode device or online from the Patton webserver.

Applications for SmartNode 4830 Series

SmartNode 4830 Series devices have dual 10/100Base-T Ethernet ports and a single V.35 or X.21 sync-serial port. The two Ethernet ports provide full featured IP routing plus Ethernet and IP layer QoS services. The sync-serial port provides WAN access for integrated voice and data via a leased-line connection to the network. Voice prioritization and traffic management avoid network congestion and provide optimal voice quality. The following sections show two typical converged voice-and-data applications.

Multiservice carrier access over leased lines

The SN4830 Series enables service providers to use Frame-Relay or PPP sync-serial access lines to offer Internet and VPN services integrated with voice services for up to 8 analog telephone lines (see figure 8). The dual 10/100Base-TX LAN ports can be used for LAN connectivity and a dedicated VPN and DMZ connection.

The FXS ports connect to PBXs, key-systems or handsets while the FXO ports can be used for local breakout or fallback to the PSTN.

Like all members of the SmartNode family of VoIP solutions, the 4830 series supports all the industry-standard VoIP signaling protocols, including SIP, H.323, T.38 fax-relay, plus fax- and modem-bypass. The SmartNode 4830 is interoperable with leading softswitches and VoIP servers.

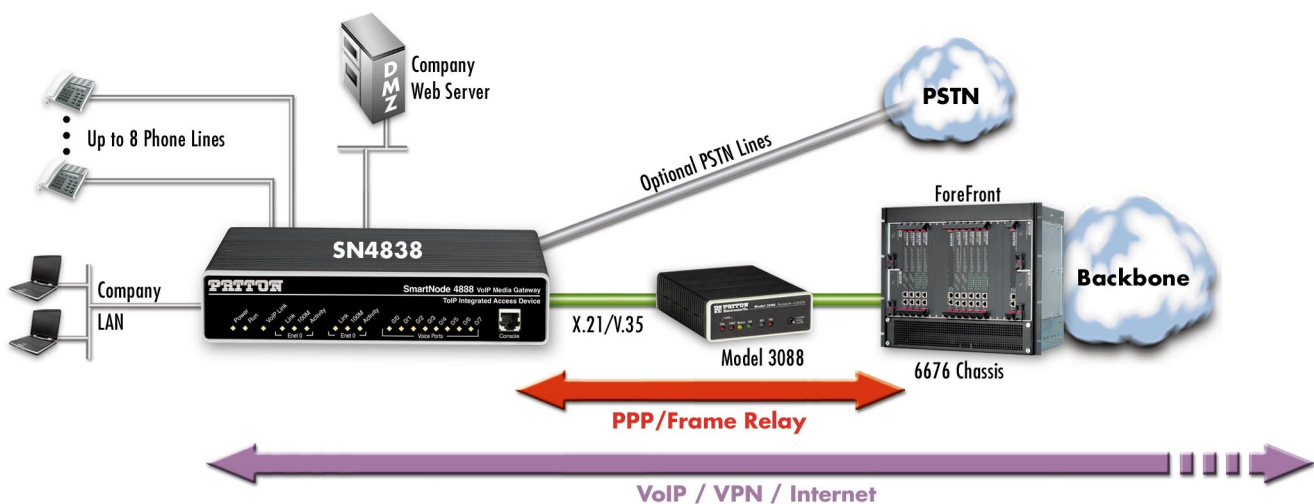


Figure 8. Multiservice carrier access over leased lines

Converged enterprise network over leased line

The SN4830 Series enables Enterprise Network Administrators to connect branch offices over point-to-point leased lines or a Frame-Relay backbone. In this application the SmartNode provides inter-office data connectivity plus private PBX networking for up to four telephone-line extensions (see figure 9). The advanced Quality of Service (QoS) features ensure optimal bandwidth usage and voice quality even over low bandwidth links starting at 64kbps.

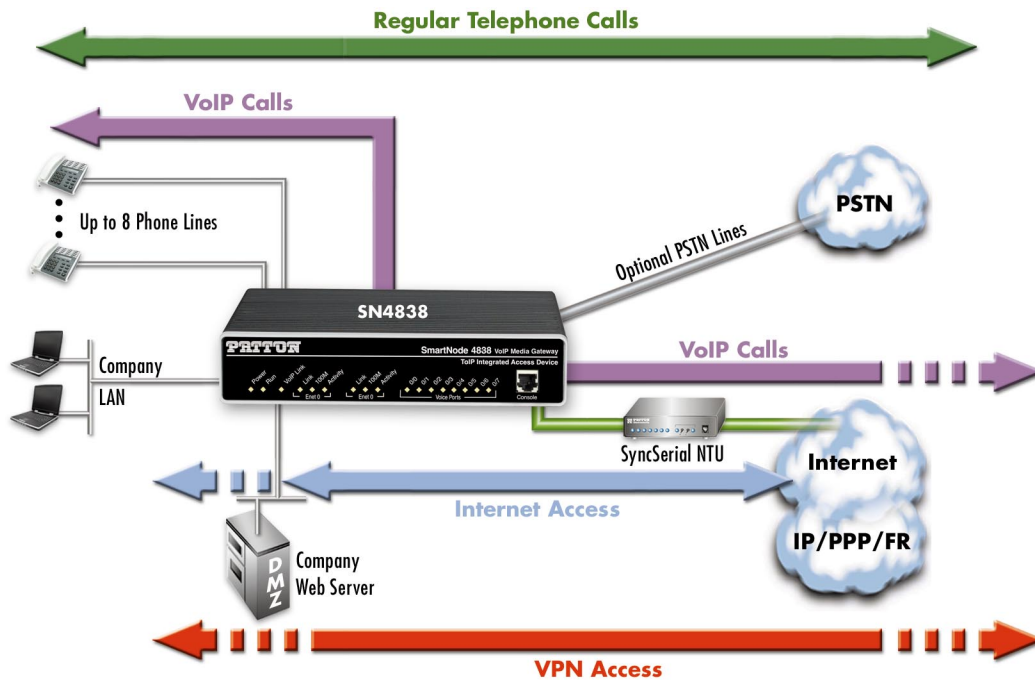


Figure 9. Converged enterprise network over leased line

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Planning the installation

Before you start the actual installation, we strongly recommend that you gather all the information you will need to install and setup the device. See [table 3](#) for an example of what pre-installment checks you might need to carry out. Completing the pre-installation checks enables you to install and set up your VoIP IAD within an existing network infrastructure with confidence.



Mains Voltage: Do not open the case when the power cord is connected. For systems without a power switch, line voltages are present within the power supply when the power cord is connected. The mains outlet that is utilized to power the SmartNode router shall be within 10 feet (3 meters) of the device, shall be easily accessible, and protected by a circuit breaker.

Note When setting up your VoIP IAD you must consider cable-length limitations, and potential electromagnetic interference (EMI) as defined by the applicable local and international regulations. Ensure that your site is properly prepared before beginning installation.

Before installing the VoIP IAD device, the following tasks should be completed:

- **Create a network diagram** (see section “[Network information](#)” on page 28)
- **Gather IP related information** (see section “[IP related information](#)” on page 28 for more information)
- **Install the hardware and software needed to configure the SmartNode.** (See section “[Software tools](#)” on page 29)
- **Verify power source reliability** (see section “[Power source](#)” on page 29).

When you finish preparing for your VoIP IAD installation, go to section “[Installing the VoIP IAD](#)” on page 29 to install the device.

Installation checklist

The installation checklist (see [table 3](#)) lists the tasks for installing a SmartNode 4830 Series VoIP IAD. Make a copy of this checklist and mark the entries as you complete each task. For each SmartNode 4830 Series VoIP IAD, include a copy of the completed checklist in your site log.

Table 3. Installation checklist

Task	Verified by	Date
Network information available & recorded in site log		
Environmental specifications verified		
Site power voltages verified		
Installation site pre-power check completed		
Required tools available		
Additional equipment available		
All printed documents available		
SmartWare release & build number verified		
Rack, desktop, or wall mounting of chassis completed		
Initial electrical connections established		
ASCII terminal attached to console port		
Cable length limits verified		
Initial configuration performed		
Initial operation verified		

Site log

Patton recommends that you maintain a site log to record all actions relevant to the system, if you do not already keep such a log. Site log entries should include information such as listed in [table 4](#).

Table 4. Sample site log entries

Entry	Description
Installation	Make a copy of the installation checklist and insert it into the site log
Upgrades and maintenance	Use the site log to record ongoing maintenance and expansion history
Configuration changes	Record all changes and the reasons for them
Maintenance	Schedules, requirements, and procedures performed
Comments	Notes, and problems
Software	Changes and updates to SmartWare software

Network information

When planning your installation there are certain network-connection considerations that you should take into account. The following sections describe such considerations for several types of network interfaces.

Network Diagram

Draw a network overview diagram that displays all neighboring IP nodes, connected elements and telephony components.

IP related information

Before you can set up the basic IP connectivity for your SmartNode 4830 series you should have the following information:

- IP addresses used for Ethernet LAN and WAN ports
- Subnet mask used for Ethernet LAN and WAN ports
- Sync serial line speed
- Frame Relay PVC DLCI or PPP parameters
- IP addresses used for the V.35 or X.21 serial WAN port
- Subnet mask used for the V.35 or X.21 serial WAN port
- IP addresses of central H.323 Gatekeeper (if used)
- IP addresses of central PSTN Gateway for H.323 and/or ISoIP based calls
- IP addresses of central TFTP Server used for configuration upload and download

Software tools

You will need a PC (or equivalent) with a VT-100 emulation program (e.g. HyperTerminal) to configure the software on your SmartNode VoIP IAD.

Power source

If you suspect that your AC power is not reliable, for example if room lights flicker often or there is machinery with large motors nearby, have a qualified professional test the power. Install a power conditioner if necessary.

Location and mounting requirements

The SmartNode VoIP IAD is intended to be placed on a desktop or similar sturdy, flat surface that offers easy access to the cables. Allow sufficient space at the rear of the chassis for cable connections. Additionally, you should consider the need to access the unit for future upgrades and maintenance.

Installing the VoIP IAD

SmartNode VoIP IAD installation consists of the following:

- Placing the device at the desired installation location (see section “Mounting the VoIP IAD” on page 29)
- Installing the interface and power cables (see section “Connecting cables” on page 29)

When you finish installing the SmartNode, go to chapter 4, “Getting started with the SmartNode” on page 38.

Mounting the VoIP IAD

Place the VoIP IAD on a desktop or similar sturdy, flat surface that offers easy access to the cables. The VoIP IAD should be installed in a dry environment with sufficient space to allow air circulation for cooling.

Note For proper ventilation, leave at least 2 inches (5 cm) to the left, right, front, and rear of the SmartNode VoIP IAD.

Connecting cables



Do not work on the system or connect or disconnect cables during periods of lightning activity.



The interconnecting cables shall be acceptable for external use and shall be rated for the proper application with respect to voltage, current, anticipated temperature, flammability, and mechanical serviceability.

Installing VoIP IAD cables takes place in the following order:

1. Installing the RJ-11 voice port (FXS) cable or cables (see section “Installing an interface cable on the VoIP IAD’s FXS and FXO interface ports” on page 30)
2. Installing the 10/100 Ethernet port cable or cables (see section “Installing the Ethernet cable” on page 32)

3. Installing the V.35 or X.21 serial WAN cable (see section “Installing the serial WAN cable” on page 33)
4. Installing the power input (see section “Connecting to external power source” on page 36)

Installing an interface cable on the VoIP IAD’s FXS and FXO interface ports

The gateway comes with at least two FXS or FXO analog ports—or a combination of FXS and FXO ports—located on the back of the VoIP IAD (see [figure 10](#)). The FXS interfaces are connected to analog devices via cables (see [figure 11](#)) terminated with RJ-11 connectors (see [figure 12](#) and [table 5](#) on page 31 for pin-out information). The FXO interface connects the VoIP IAD with analog lines via cables (see [figure 13](#) on page 32) terminated with RJ-11 connectors (see [figure 12](#) and [table 5](#) on page 31 for pin-out information).

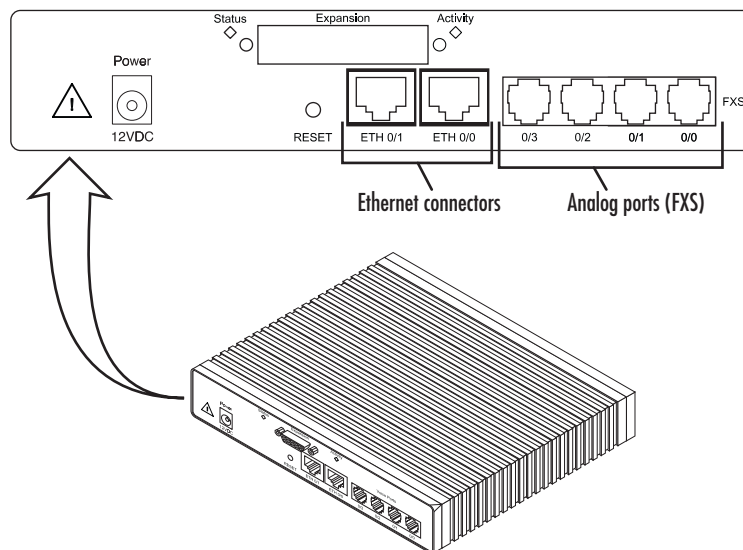


Figure 10. Rear view showing location of Ethernet and FXS connectors (SmartNode 4834 shown)

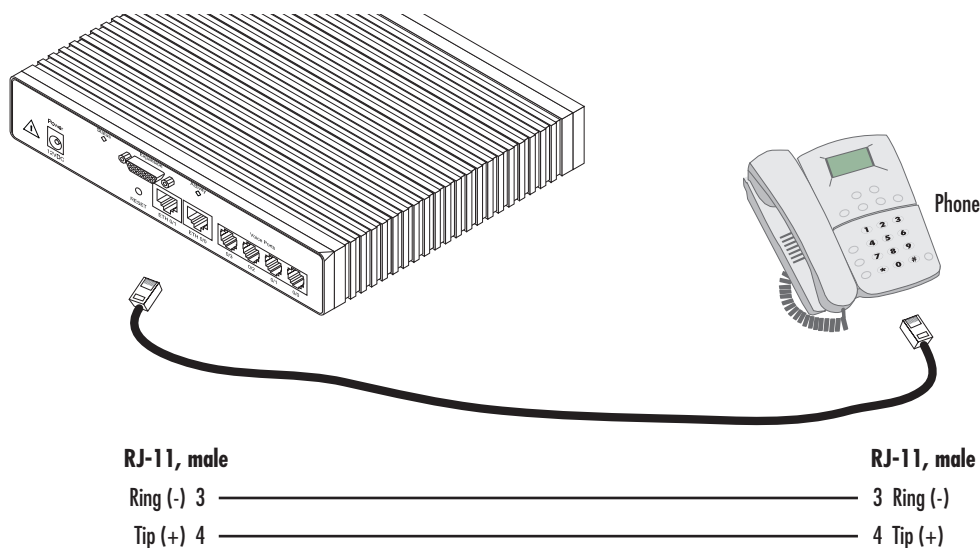


Figure 11. Analog FXS connection

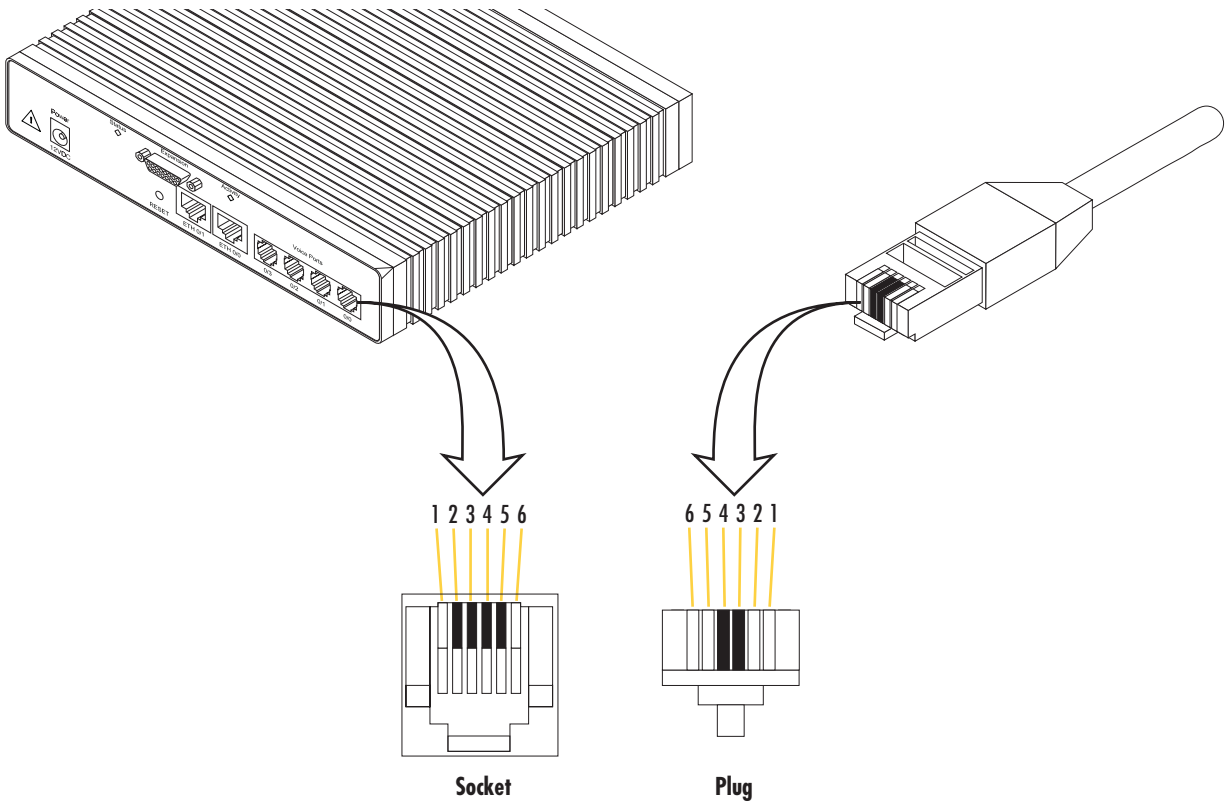


Figure 12. RJ-11 pinout diagram

Table 5. RJ-11 socket

Pin	Signal
3	Ring (-)
4	Tip (+)

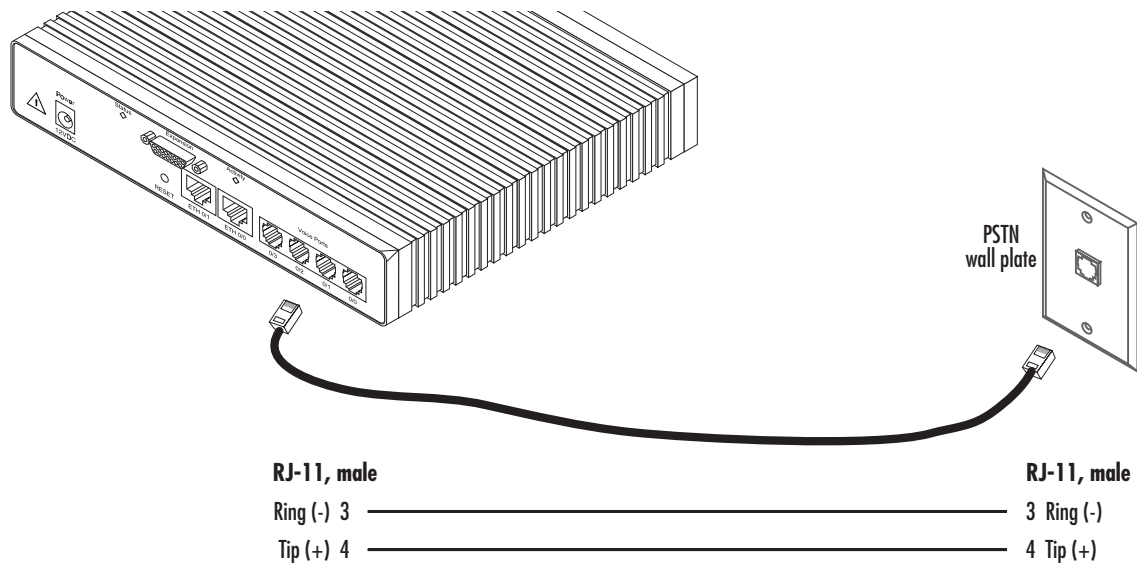


Figure 13. Analog FXO connection

Installing the Ethernet cable

The SmartNode 4830Series has automatic MDX (auto-cross-over) detection and configuration on the Ethernet ports. Any of the two ports can be connected to a host or hub/switch with a straight-through wired cable (see [figure 14](#)). Ethernet devices (10Base-T or 100Base-T) are connected to the SmartNode's Ethernet ports (see [table 6](#) for port pin-out listing) via a cable terminated with RJ-45 plugs.

Table 6. Ethernet 10/100Base-T (RJ-45) port pin-outs

Pin	Signal
1	TX+
2	TX-
3	RX+
6	RX-

Note Pins not listed are not used.

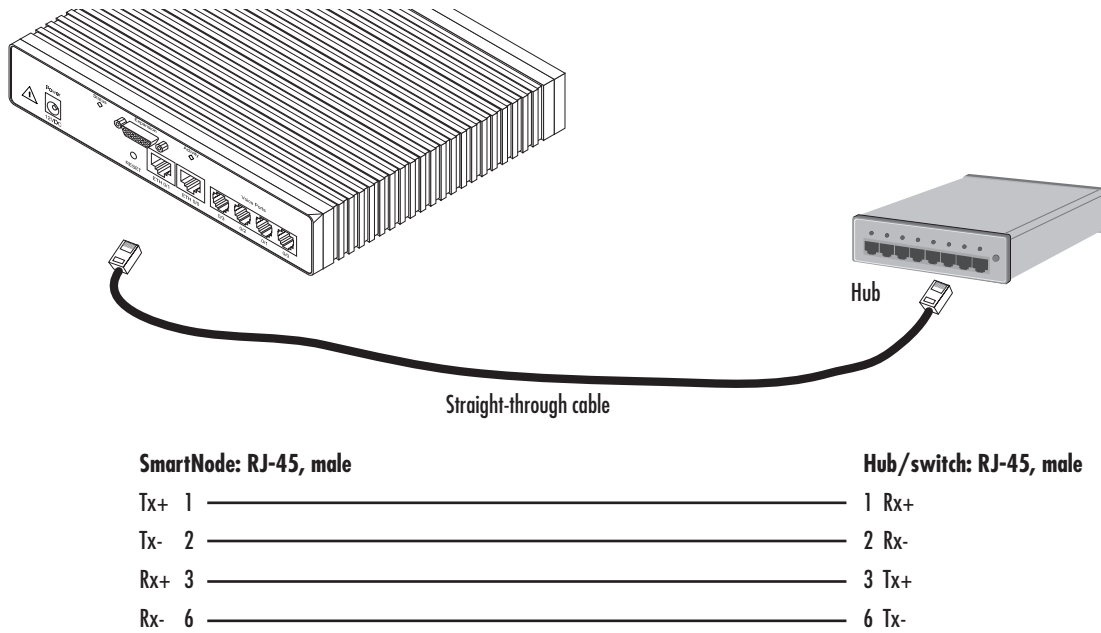


Figure 14. Connecting a SmartNode 4830 Series device to a hub

Installing the serial WAN cable

The SmartNode 4830 Series is available with the following serial interfaces):

- V.35 (DB-25)—See section “[Installing the V.35 interface cable](#)” on page 34 for details on installing the interface cable
- X.21 (DB-15)—See section “[Installing the X.21 interface cable](#)” on page 35 for details on installing the interface cable

Installing the V.35 interface cable. The SmartNode Model 4830 comes with a V.35 interface presented on a DB-25 female connector (see [figure 15](#)).

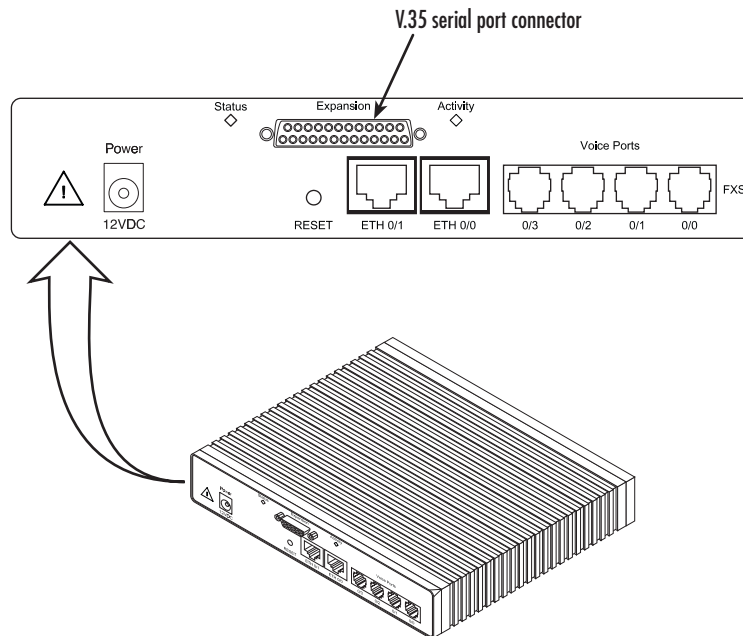


Figure 15. Rear view of the SN4830 showing location of V.35 interface connector

The signal pin-outs for the Model 4830 V.35 interface are shown in [table 7](#).

Table 7. Signal pin-outs for the V.35 interface on the SmartNode 4830

Pin	Signal	Pin	Signal
1	Frame Ground	12	TXCb
2	TXDa	14	TXDb
3	RXDa	15	RXCa
4	RTS	16	RXDb
5	CTS	17	RXCa
6	DSR	18	LL
7	Signal Ground	20	DTR
8	DCD	21	RL
9	RXCb	24	EXTCa
11	EXTCb		

The SN4830's V.35 interface is wired as a DTE. No DCE configuration is possible. If you are directly connecting the SN4830's V.35 interface to third-party equipment that cannot be configured as a DCE, you must use a tail-circuit cable. You can purchase a tail-circuit cable from a datacom-supply vendor. A tail-circuit cable will cross-over the necessary V.35 signals so that the two DTE interfaces can communicate.

Note Some third-party equipment will not be able to work properly in DTE-to-DTE configurations even when using a tail-circuit cable. Please refer to your third party equipment user manual for information on DTE-to DTE operation.

The SN4830's V.35 interface requires a cable with a male DB-25 connector. Attach the male DB-25/M35 connector of the V.35 cable to the female DB-25 connector on the SN4830. Attach the other end of the cable to the V.35 connector on local V.35 modem or multiplexer device.

Installing the X.21 interface cable. The SmartNode Model 4830 comes with an X.21 interface presented on a DB-15 female connector (see [figure 16](#)).

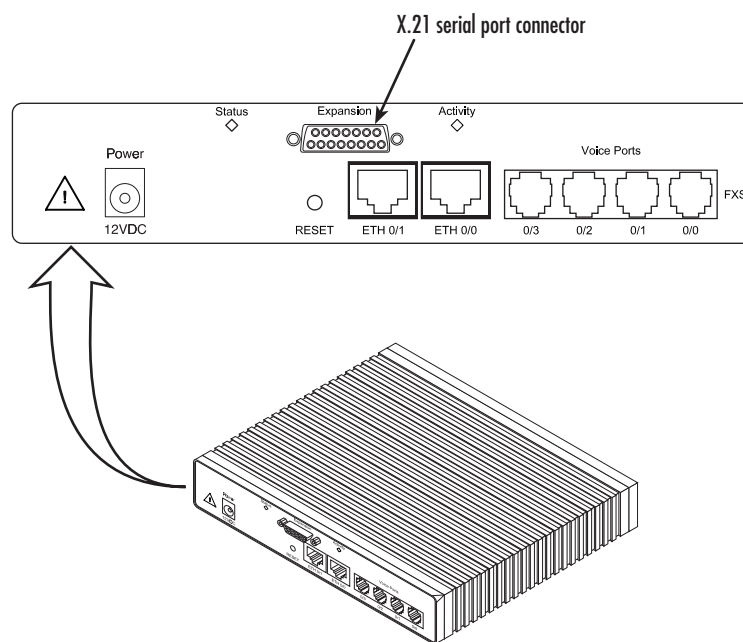


Figure 16. Rear view of the SN4830 showing location of X.21 interface connector

The signal pin-outs for the Model 4830 X.21 interface are shown in [table 7](#).

Table 8. Signal pin-outs for the X.21 interface on the SmartNode 4830

Pin	Signal	Pin	Signal
1	Frame Ground	8	Signal Ground
2	TXDa	9	TXDb
3	CNTa	10	CNTb
4	RXDa	11	RXDb
5	INDa	12	INDb
6	SETa	13	SETb

The SN4830's X.21 interface is wired as a DTE, however, it can also be configured as a DCE. The SN4830's X.21 interface requires a cable with a male DB-15 connector. Attach the male DB-15 connector of the X.21

cable to the female DB-15 connector on the SN4830. Attach the other end of the cable to the X.21 connector on local modem or multiplexer device.

Connecting to external power source

The VoIP IAD comes with an internal or external power supply. This section describes installing the power cord into the VoIP IAD. Do the following:

Note *Do not connect the power cord to the power outlet at this time.*

1. If your unit is equipped with an internal power supply, go to step 2. Otherwise, insert the barrel type connector end of the AC power cord into the external power supply connector (see figure 17).
2. Insert the female end of the power cord into the internal power supply connector (see figure 17).

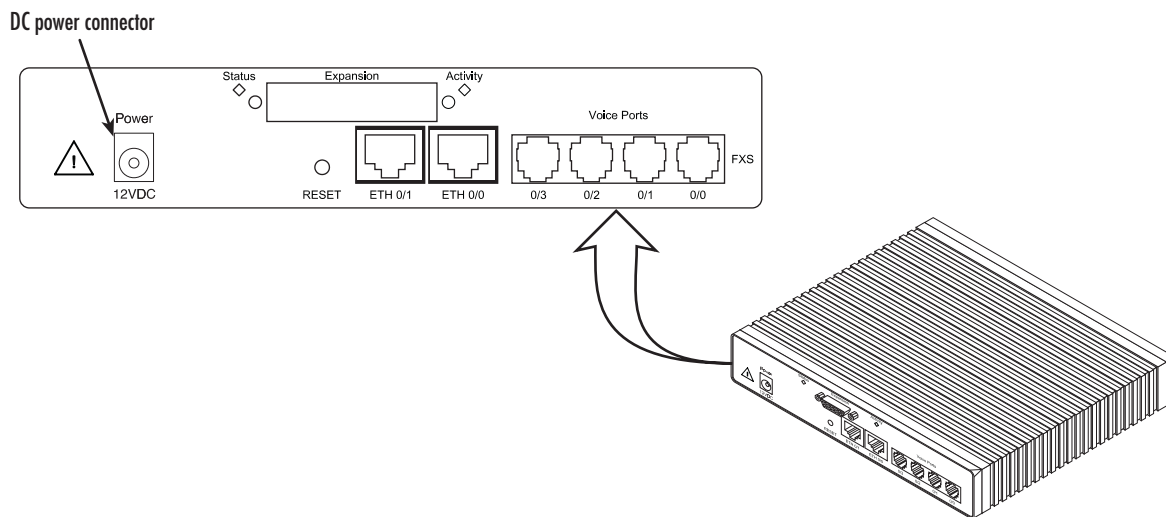


Figure 17. Power connector location on rear panel



The VoIP IAD power supply automatically adjusts to accept an input voltage from 100 to 240 VAC (50/60 Hz).

Verify that the proper voltage is present before plugging the power cord into the receptacle. Failure to do so could result in equipment damage.

3. Verify that the AC power cord included with your VoIP IAD is compatible with local standards. If it is not, refer to chapter 6, “[Contacting Patton for assistance](#)” on page 48 to find out how to replace it with a compatible power cord.
4. Connect the male end of the power cord to an appropriate power outlet.

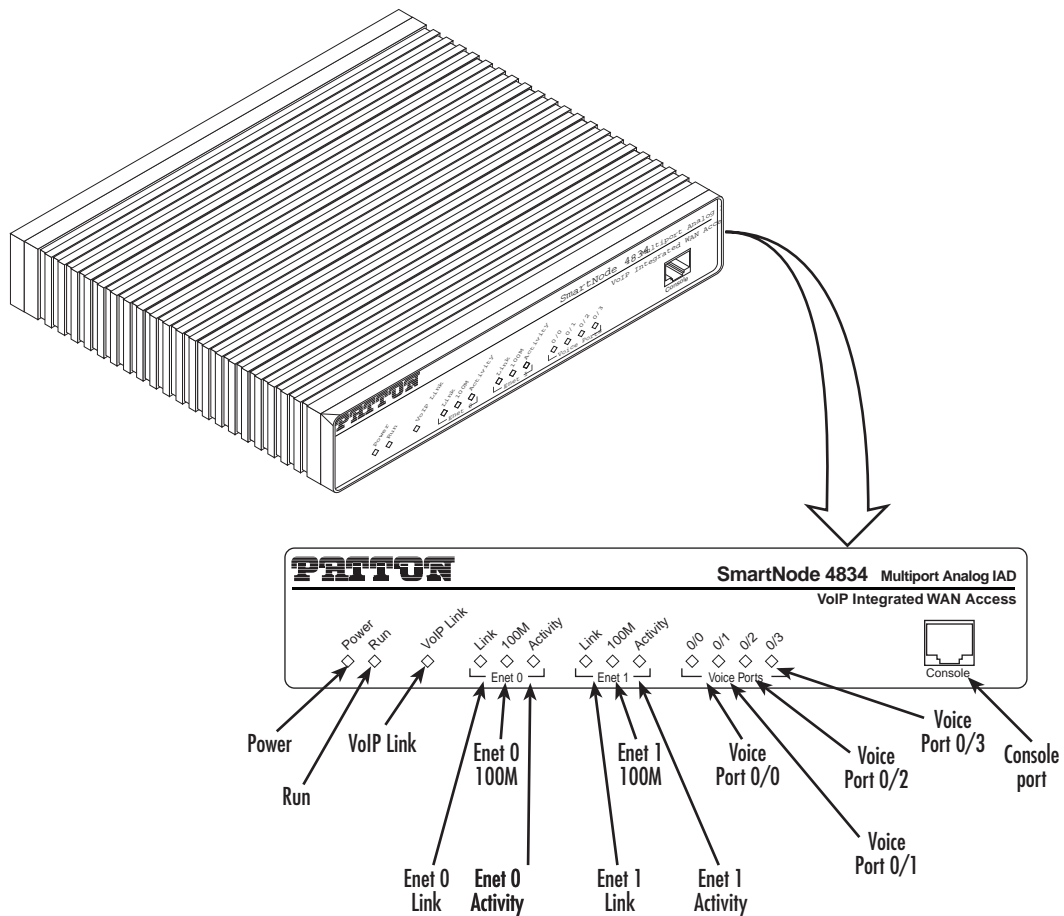


Figure 18. VoIP IAD front panel LEDs and Console port locations (SmartNode 4834 shown)

5. Verify that the green *Power* LED is lit (see [figure 18](#)).

Congratulations, you have finished installing the SmartNode VoIP IAD! Now go to chapter 4, “[Getting started with the SmartNode](#)” on page 38.

Chapter 4 **Getting started with the SmartNode**

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Connect with the serial interface	40
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Introduction

This chapter leads you through the basic steps to set up a new SmartNode and to download a configuration.

Patton SmartNodes can be used for a wide variety of IP-based network applications. To support and ease the configuration of the SmartNodes configuration, templates for the most important applications are available on the Patton server at www.patton.com/voip.

The main steps for setting up a new SmartNode (as of release 2.00 or 2.10) are shown in [figure 19](#).

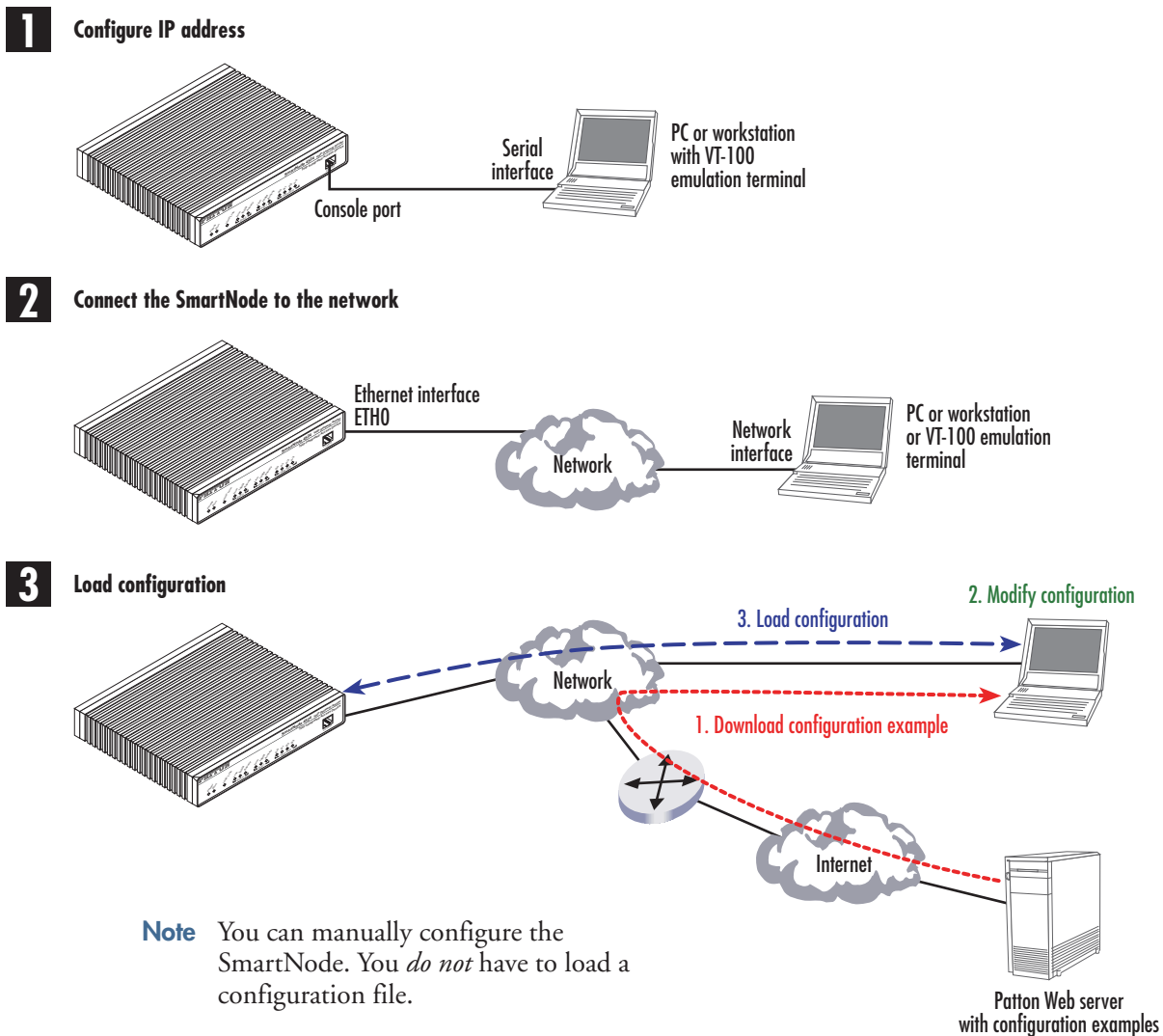


Figure 19. Steps for setting up a new SmartNode

1. Configure IP address

Power connection and default configuration

The factory default configuration for the Ethernet IP addresses and network masks are listed in [table 9](#). Both Ethernet interfaces are activated upon power-up. LAN interface ETH 0/1 (LAN) provides a default DHCP server.

Table 9. Factory default IP address and network mask configuration

	IP Address	Network Mask
WAN interface Ethernet 0 (ETH 0/0)	DHCP	DHCP
LAN interface Ethernet 1 (ETH 0/1)	192.168.1.1	255.255.255.0
DHCP address range	192.168.1.10–192.168.1.19	255.255.255.0

Both Ethernet interfaces are activated upon power-up.

If these addresses match with those of your network, go to section “[2. Connect the SmartNode to the network](#)” on page 42. Otherwise, refer to the following sections to change the addresses and network masks.

Connect with the serial interface

The *Console* port is wired as an EIA-561, RS-232 port. Use the included Model 16F-561 adapter and cable (see [figure 20](#)) between the SmartNode’s *Console* port and a PC or workstation’s RS-232 serial interface. Activate the terminal emulation program on the PC or workstation that supports the serial interface (e.g. HyperTerm).

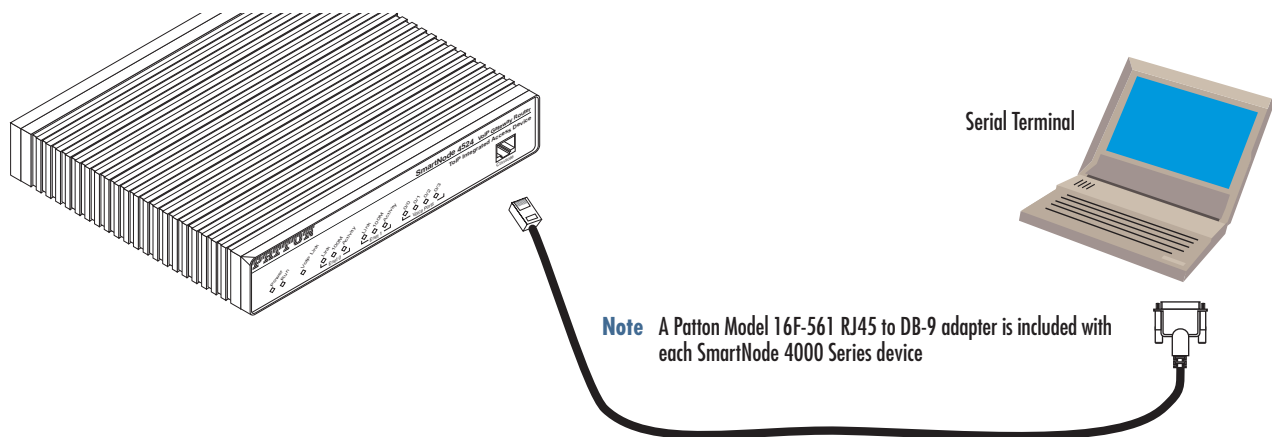


Figure 20. Connecting to the terminal

Terminal emulation program settings:

- 9600 baud
- no parity
- 8 bit
- 1 stop bit
- No flow control

Login

Accessing your SmartNode via the local console port (or via a Telnet session) causes the login screen to display. Type the factory default login: *administrator* and leave the password empty. Press the *Enter* key after the password prompt.

```
login:administrator
password: <Enter>
172.16.40.1>
```

After you have successfully logged in you are in the operator execution mode, indicated by *>* as command line prompt. With the commands *enable* and *configure* you enter the configuration mode.

```
172.16.40.1>enable
172.16.40.1#configure
172.16.40.1(cfg)#
```

Changing the IP address

Select the context IP mode to configure an IP interface.

```
172.16.40.1(cfg)#context ip product
172.16.40.1(ctx-ip)[product]#
```

Now you can set your IP address and network mask for the interface *eth0*. Within this example a class C network (172.16.1.0/24) is assumed. The IP address in this example is set to *172.16.1.99* (you should set this to an unused IP address on your network).

```
172.16.40.1(ctx-ip)[product]#interface eth0
172.16.40.1(if-ip)[eth0]#ipaddress 172.16.1.99 255.255.255.0
2002-10-29T00:09:40 : LOGINFO    : Link down on interface eth0.
2002-10-29T00:09:40 : LOGINFO    : Link up on interface eth0.
172.16.1.99(if-ip)[eth0]#
```

Copy this modified configuration to your new start-up configuration. Upon the next start-up the system will initialize itself using the modified configuration.

```
172.16.1.99(if-ip)[eth0]#copy running-config startup-config
172.16.1.99(if-ip)[eth0]#
```

The SmartNode can now be connected with your network.

2. Connect the SmartNode to the network

The 4830 Ethernet ports are auto MDX, therefore a straight-through wired cable can be used for host and switch connections (see [figure 21](#)).

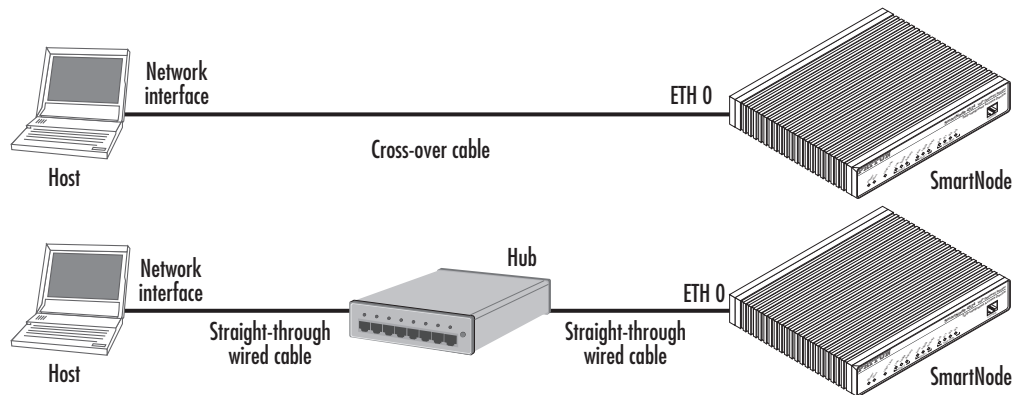


Figure 21. Connecting the SmartNode to the network

You can check the connection with the ping command to another host on the local LAN.

```
172.16.1.99(if-ip)[eth0]#ping <IP Address of the host>
```

Respectively from the host: *ping 172.16.1.99*

Note To ping outside your local LAN, you will need to configure the default gateway.

3. Load configuration

Patton provides a collection of configuration templates on the CD-ROM that came with the SmartNode device—and also on the support page at www.patton.com/voip—one of which may be similar enough to your application that you can use it to speed up configuring the SmartNode. Simply download the configuration note that matches your application to your PC. Adapt the configuration as described in the configuration note to your network (remember to modify the IP address) and copy the modified configuration to a TFTP server. The SmartNode can now load its configuration from this server.

Note Patton regularly adds new configuration templates to the collection at www.patton.com/voip, so if you do not see your application on the CD-ROM, it may have been added to the website.

Note If your application is unique and not covered by any of Patton's configuration templates, you can manually configure the SmartNode instead of loading a configuration file template. In that case, refer to the *SmartNode Series SmartWare Software Configuration Guide* for information on configuring the SmartNode device.

In this example we assume the TFTP server on the host with the IP address 172.16.1.11 and the configuration named *SN.cfg* in the root directory of the TFTP server.

```
172.16.1.99(if-ip)[eth0]#copy tftp://172.16.1.11/SN.cfg startup-config
Download...100%
172.16.1.99(if-ip)[eth0]#
```

After the SmartNode has been rebooted the new startup configuration will be activated.



When you issue the **reload** command, the SmartNode will ask if you want to copy the running configuration to the startup configuration. Since you just downloaded a configuration file to the startup configuration you must answer this question with **NO**. Otherwise, the downloaded configuration will be overwritten and lost!

```
172.16.1.99(if-ip)[eth0]#reload
Running configuration has been changed.
Do you want to copy the 'running-config' to the 'startup-config'?
Press 'yes' to store, 'no' to drop changes : no
Press 'yes' to restart, 'no' to cancel : yes
The system is going down
```

Additional information

For detailed information about configuring and operating guidance, set up procedures, and troubleshooting, refer to the *Software Configuration Guide* on the enclosed CD-ROM or the Patton website at www.patton.com. On the CD you will also find numerous freeware applications such as a TFTP server.

Chapter 5 **LEDs status and monitoring**

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Status LEDs

This chapter describes SmartNode gateway product front panel LEDs. Figure 22 and figure 23 on page 46 show SmartNode 4830 Series LEDs. LED definitions are listed in table 10 on page 47.

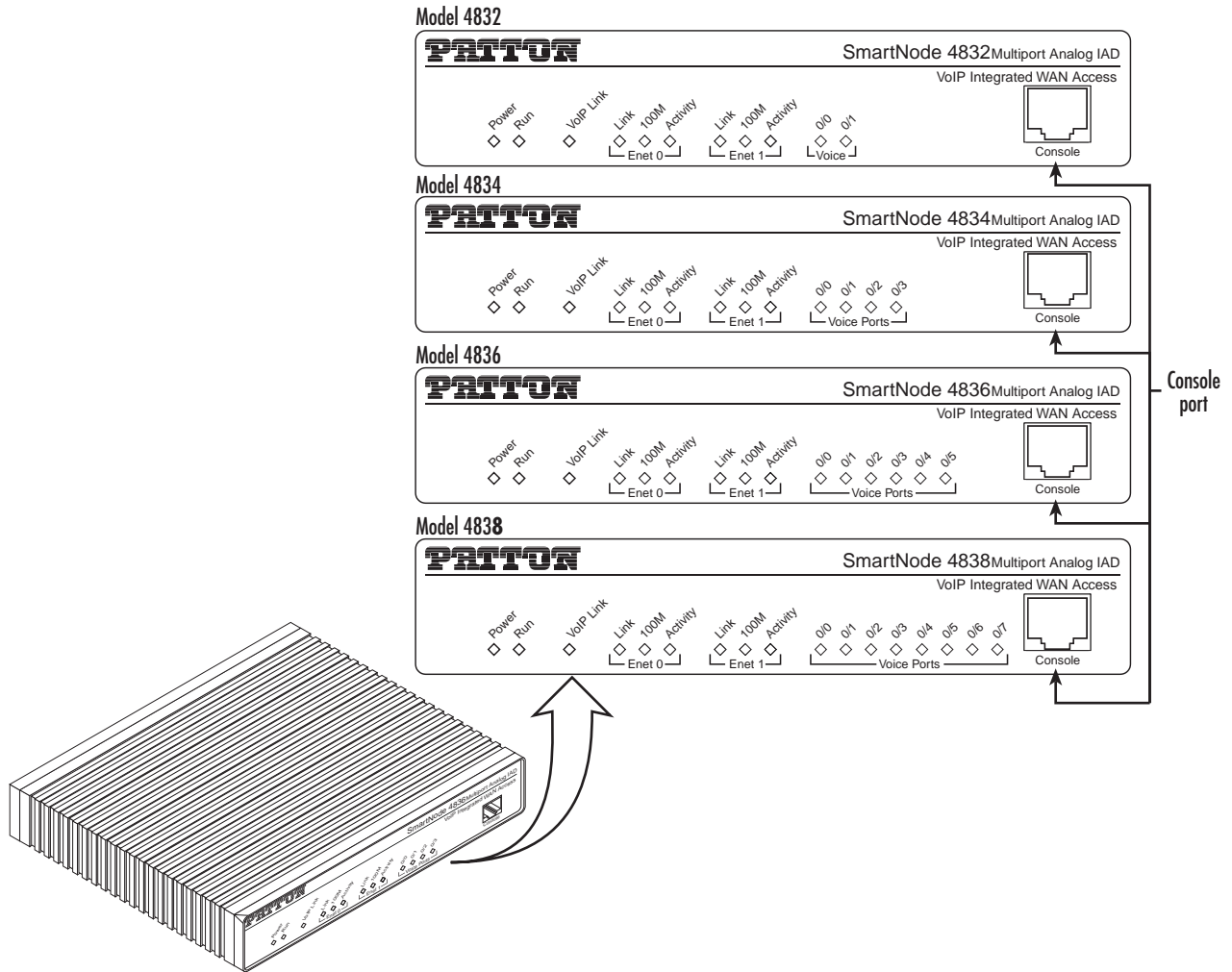


Figure 22. SmartNode 4830 Series front panels (FXS only)

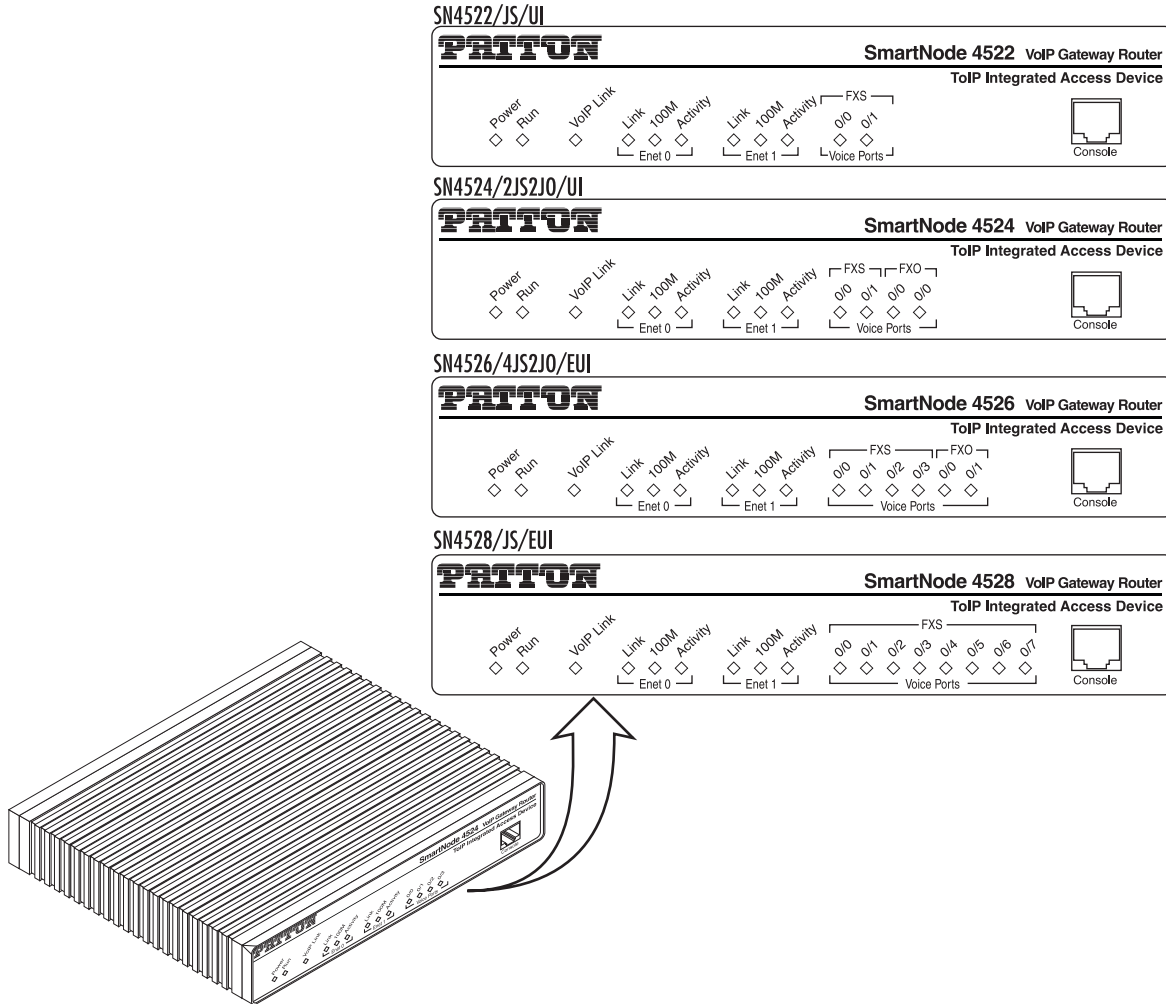


Figure 23. SmartNode 4830 Series front panels (FXO only and combined FXS/FXO)

Table 10. SmartNode LED Indications

LED	Description
Note If an error occurs, all LEDs will flash once per second.	
Power	When lit, indicates power is applied. Off indicates no power applied.
Run	When lit, indicates normal operation. Flashes once per second during boot (startup).
VoIP Link	When lit, indicates the gateway is registered on a gatekeeper, media gateway controller, associated to a remote unit, or has an active VoIP connection. Off indicates the unit is not configured or registered and has no active VoIP connection. Flashing green indicates that the unit is attempting or has failed to associate/register
FXS (each port)	Off indicates on-hook condition. Solid green when off-hook. Flashes to follow ring cadence.
FXO (each port)	Off indicates on-hook condition. Solid green when off-hook. Flashes to follow ring cadence.
Serial	<ul style="list-style-type: none"> • STATUS: Lit when serial link is up. • ACTIVITY: Flashes when serial data is transmitted or received from the unit.
Ethernet (each port)	<ul style="list-style-type: none"> • Link: Lit when Ethernet link is up. • 100M: On when 100-Mbps Ethernet is selected. • Activity: Flashes when data is received or transmitted from the unit to the LAN.

Chapter 6 **Contacting Patton for assistance**

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Introduction

This chapter contains the following information:

- “Contact information”—describes how to contact Patton technical support for assistance.
- “Warranty Service and Returned Merchandise Authorizations (RMAs)”—contains information about the RAS warranty and obtaining a return merchandise authorization (RMA).

Contact information

Patton Electronics offers a wide array of free technical services. If you have questions about any of our other products we recommend you begin your search for answers by using our technical knowledge base. Here, we have gathered together many of the more commonly asked questions and compiled them into a searchable database to help you quickly solve your problems:

Patton support headquarters in the USA

- Online support: Available at **www.patton.com**
- E-mail support: E-mail sent to **support@patton.com** will be answered within 1 business day
- Telephone support: Standard telephone support is available five days a week—from **8:00 am to 5:00 pm EST (1300 to 2200 UTC/GMT)**—by calling **+1 (301) 975-1007**
- Support via VoIP: Contact Patton free of charge by using a VoIP ISP phone to call **sip:support@patton.com**
- Fax: **+1 (253) 663-5693**

Alternate Patton support for Europe, Middle East, and Africa (EMEA)

- Online support: Available at **www.patton-inalp.com**
- E-mail support: E-mail sent to **support@patton-inalp.com** will be answered within 1 business day
- Telephone support: Standard telephone support is available five days a week—from **8:00 am to 5:00 pm CET (0900 to 1800 UTC/GMT)**—by calling **+41 (0)31 985 25 55**
- Fax: **+41 (0)31 985 25 26**

Warranty Service and Returned Merchandise Authorizations (RMAs)

Patton Electronics is an ISO-9001 certified manufacturer and our products are carefully tested before shipment. All of our products are backed by a comprehensive warranty program.

Note If you purchased your equipment from a Patton Electronics reseller, ask your reseller how you should proceed with warranty service. It is often more convenient for you to work with your local reseller to obtain a replacement. Patton services our products no matter how you acquired them.

Warranty coverage

Our products are under warranty to be free from defects, and we will, at our option, repair or replace the product should it fail within one year from the first date of shipment. Our warranty is limited to defects in work-

manship or materials, and does not cover customer damage, lightning or power surge damage, abuse, or unauthorized modification.

Out-of-warranty service

Patton services what we sell, no matter how you acquired it, including malfunctioning products that are no longer under warranty. Our products have a flat fee for repairs. Units damaged by lightning or other catastrophes may require replacement.

Returns for credit

Customer satisfaction is important to us, therefore any product may be returned with authorization within 30 days from the shipment date for a full credit of the purchase price. If you have ordered the wrong equipment or you are dissatisfied in any way, please contact us to request an RMA number to accept your return. Patton is not responsible for equipment returned without a Return Authorization.

Return for credit policy

- Less than 30 days: No Charge. Your credit will be issued upon receipt and inspection of the equipment.
- 30 to 60 days: We will add a 20% restocking charge (crediting your account with 80% of the purchase price).
- Over 60 days: Products will be accepted for repairs only.

RMA numbers

RMA numbers are required for all product returns. You can obtain an RMA by doing one of the following:

- Completing a request on the RMA Request page in the *Support* section at **www.patton.com**
- By calling **+1 (301) 975-1007** and speaking to a Technical Support Engineer
- By sending an e-mail to **returns@patton.com**

All returned units must have the RMA number clearly visible on the outside of the shipping container. Please use the original packing material that the device came in or pack the unit securely to avoid damage during shipping.

Shipping instructions

The RMA number should be clearly visible on the address label. Our shipping address is as follows:

Patton Electronics Company

RMA#: xxxx

7622 Rickenbacker Dr.

Gaithersburg, MD 20879-4773 USA

Patton will ship the equipment back to you in the same manner you ship it to us. Patton will pay the return shipping costs.

Appendix A **Compliance information**

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Compliance

EMC compliance:

- FCC Part 15, Class A
- EN55022, Class A
- EN55024

Safety compliance:

- UL60950-1/CSA C22.2 No. 60950-1
- IEC 60950-1
- EN60950-1

PSTN regulatory compliance:

- FCC Part 68
- CS-03
- TBR 21

Radio and TV Interference (FCC Part 15)

The SmartNode product generates and uses radio frequency energy, and if not installed and used properly—that is, in strict accordance with the manufacturer's instructions—may cause interference to radio and television reception. The SmartNode product have been tested and found to comply with the limits for a Class A computing device in accordance with specifications in Subpart B of Part 15 of FCC rules, which are designed to provide reasonable protection from such interference in a commercial installation. However, there is no guarantee that interference will not occur in a particular installation. If the SmartNode product does cause interference to radio or television reception, which can be determined by disconnecting the unit, the user is encouraged to try to correct the interference by one or more of the following measures: moving the computing equipment away from the receiver, re-orienting the receiving antenna and/or plugging the receiving equipment into a different AC outlet (such that the computing equipment and receiver are on different branches).



Disconnect all power before servicing.



The SmartNode product contains no user serviceable parts.



The mains outlet that is utilized to power the equipment must be within 1 foot (3 meters) of the device and shall be easily accessible.

FCC Part 68 (ACTA) Statement (FXO ports)

This equipment complies with Part 68 of FCC rules and the requirements adopted by ACTA. On the bottom side of this equipment is a label that contains—among other information—a product identifier in the format *US: AAAEQ##TXXXX*. If requested, this number must be provided to the telephone company.

The method used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact our company. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

Industry Canada Notice (FXO ports)

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, *IC*, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

This Declaration of Conformity means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be con-

nected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above condition may not prevent degradation of service in some situations. Repairs to some certified equipment should be made by an authorized maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the ground connections of the power utility, telephone lines and internal metallic water pipe system, are connected together. This protection may be particularly important in rural areas.

CE Notice

This equipment conforms to the requirements of Council Directive 1999/5/EC on the approximation of the laws of the member states relating to Radio and Telecommunication Terminal Equipment and the mutual recognition of their conformity.

The safety advice in the documentation accompanying this product shall be obeyed. the conformity to the above directive is indicated by the **CE** sign on the device.

Appendix B **Specifications**

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DSP

One or two 4-channel DSPs

Voice connectivity

2-wire Loopstart, RJ-11/12

Short haul loop 1.1 km @3REN

EuroPOTS (ETSI EG201 188)

Programmable AC impedance, feeding, and ring voltage; On-Hook Voltage 48VDC

Caller-ID Type-1/2 FSK and ITU V.23/Bell 202 generation

Ethernet interface

2 10/100 Full Duplex/Autosensing Ethernet RJ-45

Sync serial interface

ITU-T X.21 or V.35 interface

Female DB-25 and DB-15 connectors

DTE orientation. (DCE orientation for X.21 is available from the Patton factory upon special request).

PPP and Frame-Relay support

X.21 or V.35 WAN

Frame-Relay (8 PVCs)

RFC1490, FRF.12 fragmentation

LMI, Q.933D, ANSI 617D, Gang of Four

PPP, PAP, CHAP, LCP, IPCP

Voice processing (signaling dependent)

Voice codes:

- G.711 A-Law/ μ -Law (64 kbps)
- G.726 (ADPCM 40, 32, 24, 16 kbps)
- G.723.1 (5.3 or 6.3 kbps)
- G.729ab (8 kbps)
- Transparent pass through

G.168 echo cancellation

8 parallel voice connections

DTMF detection and generation

Carrier tone detection and generation
Silence suppression and comfort noise
Configurable dejitter buffer
Configurable tones (dial, ringing, busy)
Configurable transmit packet length
RTP/RTCP (RFC 1889)

Fax and modem support

G.711 transparent FAX

Fax over IP (FoIP)

T.38 Fax relay (9.6 k, 14.4 k)

Voice signaling

H.323v4

- RAS, H.225, H.245
- Fast-connect, early H.245
- Gatekeeper autodiscovery
- Alias registration
- Overlap sending
- Empty capability set (call transfer, hold)
- H.323v1 call transfer, hold
- H.323 GW and GK compatible
- H.323 Annex M3

SIP:

- SIPv2 (RFC3261, RFC3263)
- SIP call transfer, redirect, DTMF relay

Voice routing—session product

Local switching; Interface huntgroups

Routing Criteria:

- Interface
- Calling/called party number
- Time of day, day of week, date

Number manipulation functions

- Replace numbers; Add/remove digits
- Multiple remote gateways; PLAR

IP services

IPv4 product; RIPv1, v2 (RFC 1058 and 2453)

Programmable static routes

ICMP redirect (RFC 792); Packet fragmentation

DiffServe/ToS set or queue per header bits

Pocket Policing discards excess traffic

802.1p VLAN tagging

IPSEC AH & ESP Modes

Manual Key; IKE optional

AES/DES/3DES Encryption

Management

Industry standard CLI with local console (CRJ-45, RS-232) and remote Telnet access

TFTP configuration & firmware loading

SNMP v1 agent (MIB II and private MIB)

Built-in diagnostic tools (trace, debug)

Java™ Applet; HPOV Integration with NNM

Operating environment

Operating temperature

32–104°F (0–40°C)

Operating humidity

5–80% (non condensing)

System

CPU Motorola MPC875 operating at 66 MHz

Memory:

- 32 Mbytes SDRAM
- 8 Mbytes Flash

Dimensions

7.3W x 1.6H x 6.1D in. (18.5H x 4.1W x 15.5D cm)

Weight and power dissipation

See [table 11](#).

Table 11. SmartNode weight and maximum power specifications

SmartNode model	Weight	Maximum power dissipation
SN4832/JSX/EUI	30.5 oz./500 g	7W
SN4834/JSX/EUI	30.5 oz./500 g	9W
SN4836/JSX/EUI	30.5 oz./500 g	11W
SN4838/JSX/EUI	30.5 oz./500 g	13W

Power supply

External power supply, 100–240 VAC, 50/60 Hz, 200 mA

Appendix C **Cabling**

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Introduction

This section provides information on the cables used to connect the SmartNode and the interface cards to the existing network infrastructure and to third party products.

Serial console

The SmartNode can be connected to a serial terminal over its serial console port, as depicted in [figure 24](#).

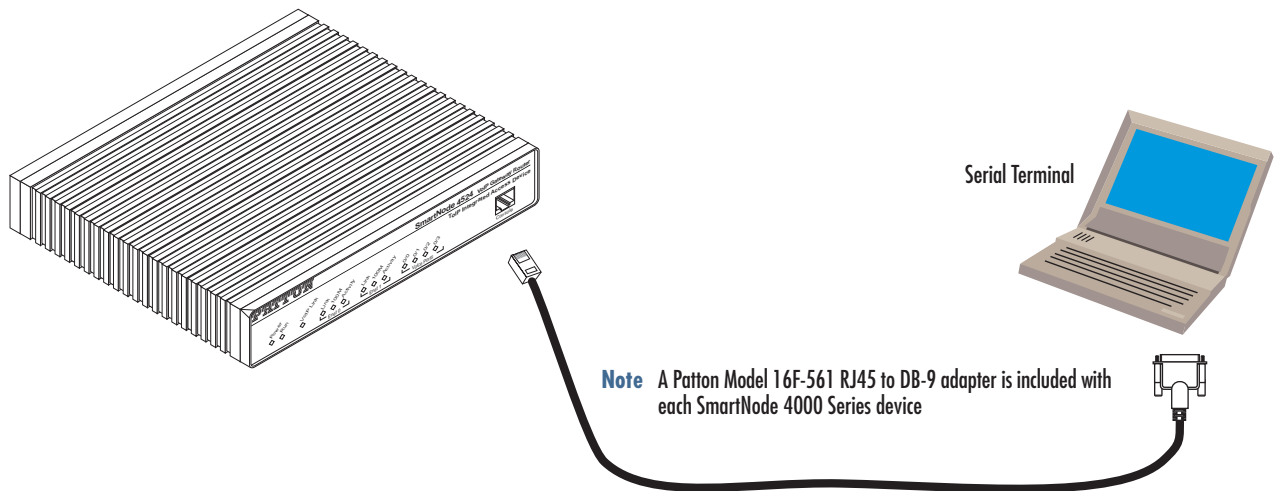


Figure 24. Connecting a serial terminal

Note See section “[Console port](#)” on page 66 for console port pin-outs.

Ethernet 10Base-T and 100Base-T

Ethernet devices (10Base-T/100Base-T) are connected to the SmartNode over a cable with RJ-45 plugs. The Ethernet ports support auto-MDI-X, so any standard Ethernet cable will work properly.

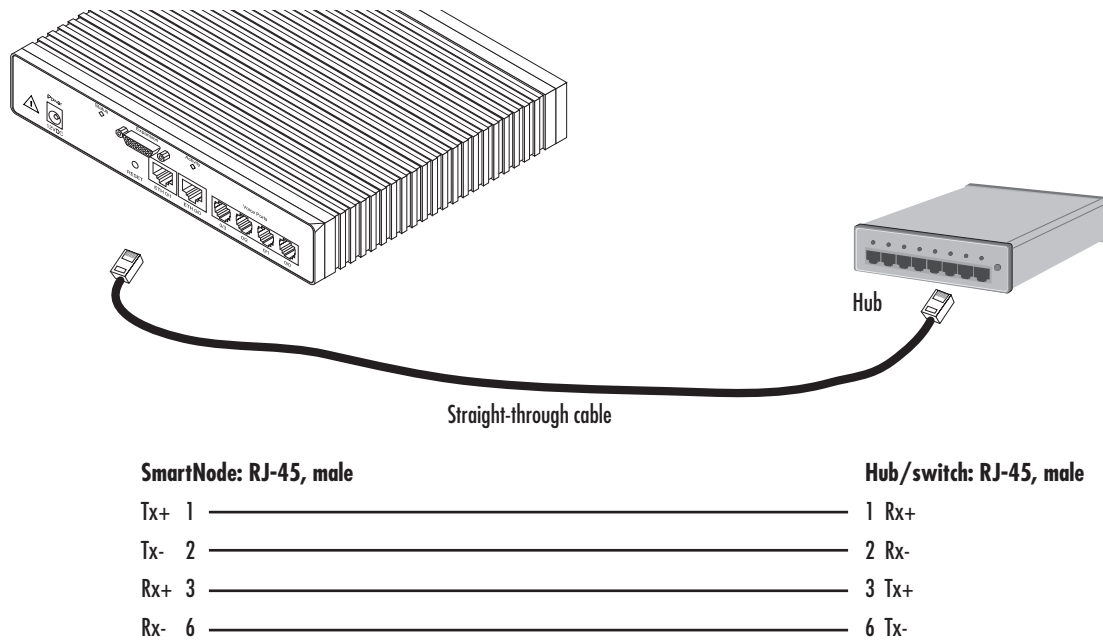


Figure 25. Ethernet straight-through

Analog FXS

Applicable to SmartNodes equipped with FXS ports. The FXS ports are connected to analog terminals (phones, fax machines, answering machines) via cables terminated with RJ-11 connectors (see section “FXS port” on page 68 for details on port pinouts).

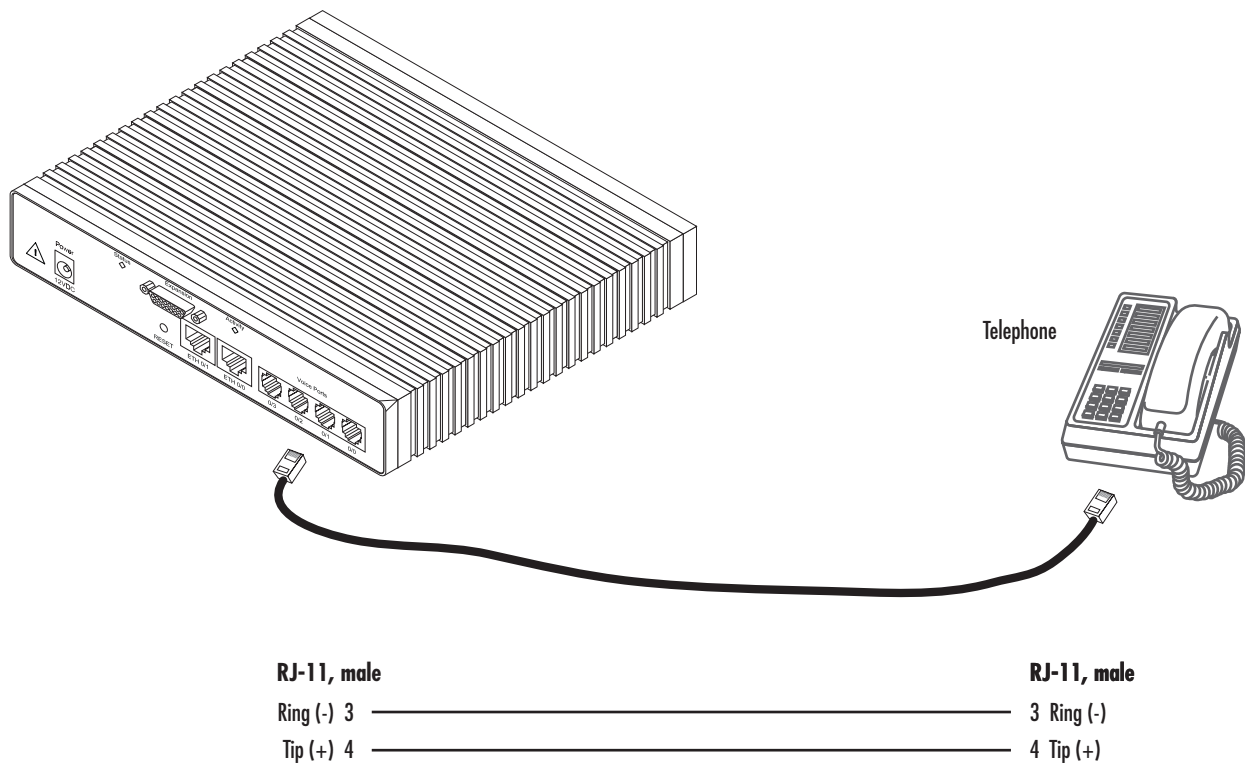


Figure 26. Connecting an FXS device

Analog FXO

Applicable to SmartNodes equipped with FXO ports. The FXO ports are connected to analog phone lines via cables terminated with RJ-11 connectors (see section “FXO port” on page 68 for details on port pinouts).

Note The phone line socket (connector type and pinout) available from the public network vary from country to country. Refer to technical information available from your local operator for additional cabling information.

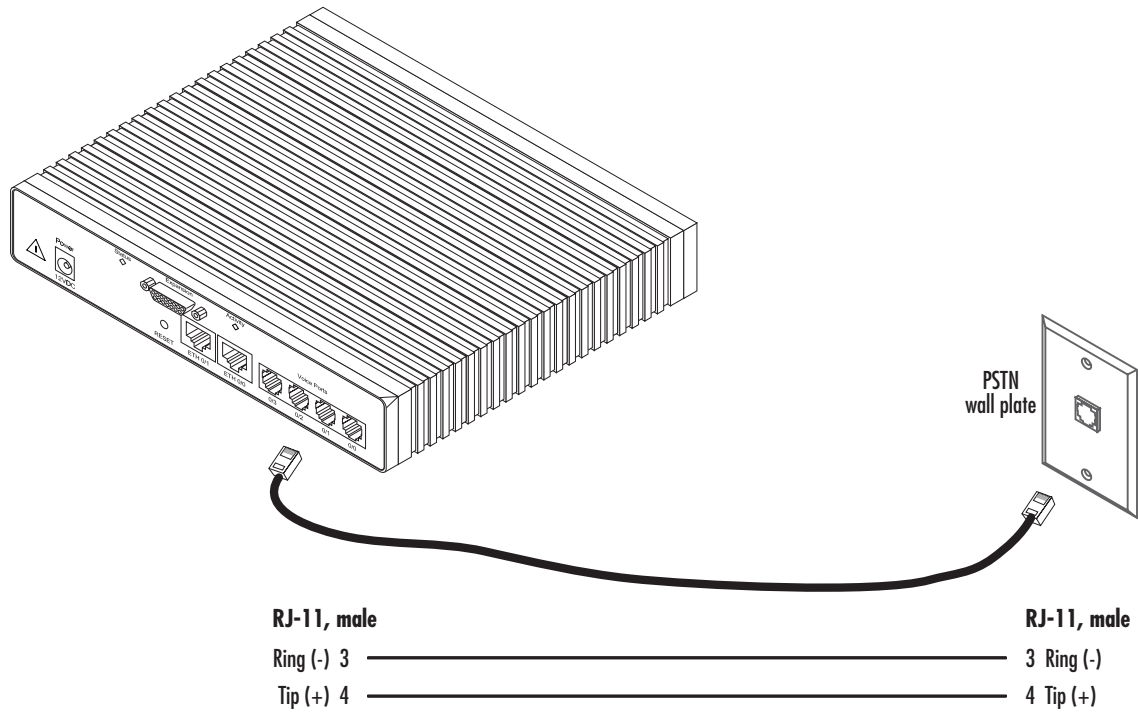


Figure 27. Connecting to an FXO line socket

Appendix D **Port pin-outs**

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Introduction

This section provides pin-out information for the ports of the SmartNode.

Console port

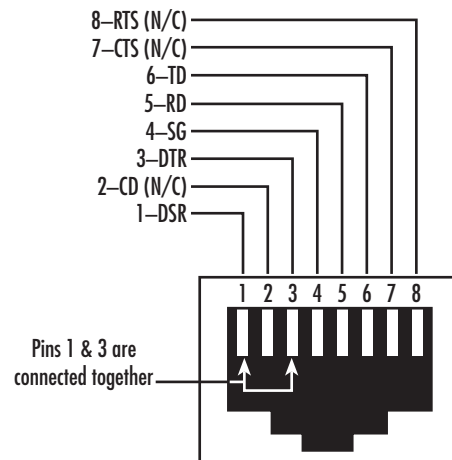


Figure 28. EIA-561 (RJ-45 8-pin) port

Note *N/C* means no internal electrical connection.

Ethernet 10Base-T and 100Base-T port

Table 12. RJ-45 socket

Pin	Signal
1	TX+
2	TX-
3	RX+
6	RX-

Note Pins not listed are not used.

Sync Serial Port

V.35 Serial port

Table 13. V.35 Female DB-25 connector

V.35 Interface Pin-Out	
Pin	Signal
1	Frame Ground
2	TXDa
3	RXDa
4	RTS
5	CTS
6	DSR
7	Signal Ground
8	DCD
9	RXCb
11	EXTCb
12	TXCb
14	TXDb
15	RXCa
16	RXDb
17	RXCa
18	LL
20	DTR
21	RL
24	EXTCa

X.21 Serial Port

Table 14. X.21 Female DB-15 connector

X.21 Interface Pin-Out	
Pin	Signal
1	Frame Ground
2	TXDa
3	CNTa
4	RXDa
5	INDa
6	SETa
8	Signal Ground
9	TXDb
10	CNTb
11	RXDb
12	INDb
13	SETb

FXS port

The FXS ports use an RJ-11 connector with 6 positions. The middle two positions, 3 and 4, are used according to [table 15](#).

Table 15. RJ-11 socket

Pin	Signal
3	Ring (-)
4	Tip (+)

Note Pins not listed are not used.

FXO port

The FXO ports use an RJ-11 connector with 6 positions. The middle two positions, 3 and 4, are used according to [table 16](#).

Table 16. RJ-11 socket

Pin	Signal
3	Ring (-)
4	Tip (+)

Note Pins not listed are not used.

Appendix E **SmartNode 4830 Series** **factory configuration**

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Introduction

The factory configuration settings for SmartNode 4830 Series devices are as follows:

```
#-----#
#
# 4830 Series
# Factory configuration file
#
#-----#

dns-relay
ntp-client
ntp-client server primary 129.132.2.21 port 123 version 4

system
ic voice 0
    low-bitrate-codec g729

profile napt NAPT

profile dhcp-server DHCP
network 192.168.1.0 255.255.255.0
include 1 192.168.1.10 192.168.1.99
lease 2 hours
default-router 1 192.168.1.1
domain-name-server 1 192.168.1.1

context ip router
interface eth0
    ipaddress dhcp
    tcp adjust-mss rx mtu
    tcp adjust-mss tx mtu

interface eth1
    ipaddress 192.168.1.1 255.255.255.0
    tcp adjust-mss rx mtu
    tcp adjust-mss tx mtu

interface wan
    ipaddress dhcp
    use profile napt NAPT

context ip router
    dhcp-server use DHCP
port ethernet 0 0
    medium auto
    encapsulation ip
    bind interface eth0 router
    no shutdown
port ethernet 0 1
    medium auto
    encapsulation ip
    bind interface eth1 router
    no shutdown
```

Appendix F **Installation checklist**

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Introduction

This appendix lists the tasks for installing a SmartNode 4830 Series Analog VoIP IAD (see [table 17](#)). Make a copy of this checklist and mark the entries as you complete each task. For each SmartNode 4830 Series IAD, include a copy of the completed checklist in your site log.

Table 17. Installation checklist

Task	Verified by	Date
Network information available & recorded in site log		
Environmental specifications verified		
Site power voltages verified		
Installation site pre-power check completed		
Required tools available		
Additional equipment available		
All printed documents available		
SmartWare release & build number verified		
Rack, desktop, or wall mounting of chassis completed		
Initial electrical connections established		
ASCII terminal attached to console port		
Cable length limits verified		
Initial configuration performed		
Initial operation verified		

Appendix G **Accessories**

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Introduction

The cables listed in [table 18](#) are available as accessories for the SmartNode 4900 Series products.

Table 18. Accessory cables

Description	Part Number
DB-25 male to M/34 male cable (Sync serial v.35 port)	1205-25M/35M
DB-25 male to M/34 female cable (Sync serial v.35 port)	1205-25M/35M
DB-15 male to DB-15 male cable (Sync serial x.21 port)	EMEM216006