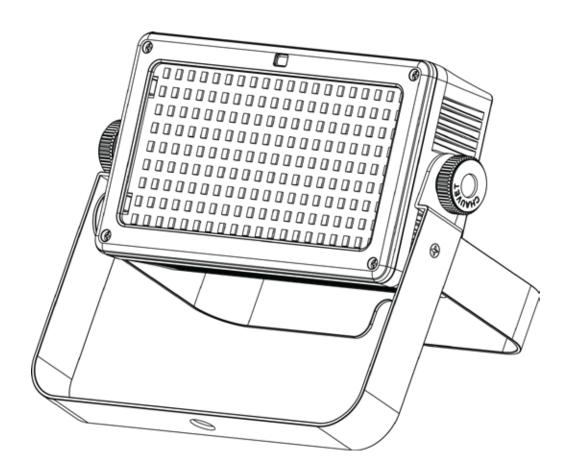
# SHOCKER PANEL 180

**User Manual** 





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### 1. Before You Begin

What Is

Shocker™ Panel 180 USB

Warranty Card

Included

Power Cord

Quick Reference Guide

## Instructions

Unpacking Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

Claims If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

> For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

#### **Text** Conventions

Convention	Meaning		
1—512 A range of values			
50/60	A set of values of which only one can be chosen		
Settings A menu option not to be modified			
Menu > Settings	A sequence of menu options to be followed		
<enter></enter>	A key to be pressed on the product's control panel		
ON A value to be entered or selected			

#### **Symbols**

5	Symbol	Meaning			
		Electrical warning. Not following these instructions may cause electrical damage to the product, accessories, or the user.			
following these instructions may make th		Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.			
	$\mathbf{i}$	Important installation or configuration information. The product may not function correctly if this information is not used.			
		Useful information.			

Disclaimer The information and specifications contained in this document are subject to change without notice. Chauvet assumes no responsibility or liability for any errors or omissions that may appear in this manual. Chauvet reserves the right to update the existing document or to create a new document to correct any errors or omissions.

You can download the latest version of this document from www.chauvetlighting.com.

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Author	Date	Editor	Updated	
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#### Product at a Glance

Use on Dimmer	X	Auto Programs	Р
Outdoor Use	×	Auto-ranging Power Supply	Р
Sound-Active	Б	Replaceable Fuse	Р
DMX	Б	User-Serviceable	×
Master/Slave	Р		

Safety Notes Please read the following Safety Notes carefully before working with the product. The Notes include important safety information about installation, usage, and maintenance.

- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Avoid direct eye exposure to the light source while the product is on.



- Make sure the power cord is not crimped or damaged.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- If mounting the product overhead, always secure to a fastening device using a safety cable.
- Make sure there are no flammable materials close to the product when operating.
- Do not touch the product's housing when operating because it may be very hot.
- The product is not intended for permanent installation.
- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- The product is for indoor use only! (IP20) To prevent risk of fire or shock, do not expose the product to rain or moisture.
- Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Be sure that no ventilation slots on the product's housing are blocked.



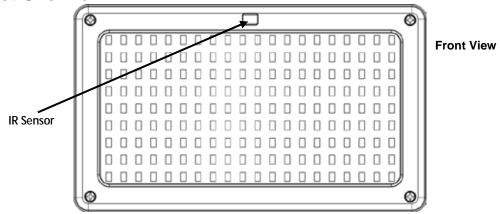
- Never connect the product to a dimmer. Make sure to replace the fuse with another of the same type and rating.
- Never carry the product from the power cord or any moving part. Always use the hanging/mounting bracket.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- In the event of a serious operating problem, stop using the product immediately.
- Never try to repair the product. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

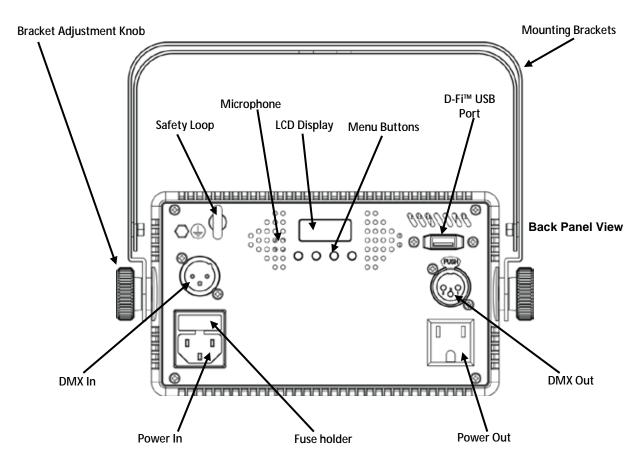


Keep this User Manual for future use. If you sell the product to someone else, be sure that they also receive this document.

### 2. Introduction

### **Product Overview**

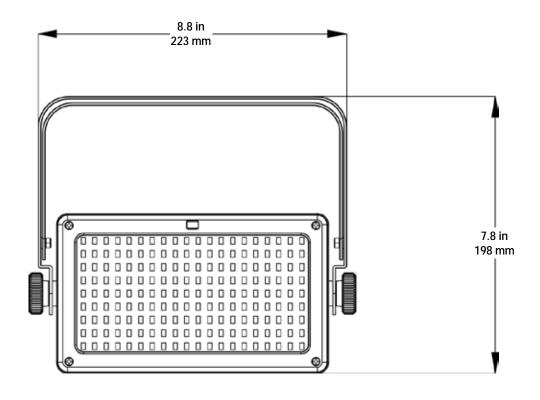


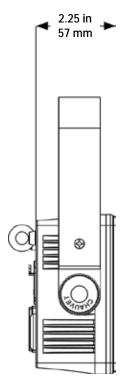




WARNING! DO NOT plug anything other than a D-Fi™ USB into the USB port. Doing so may cause damage to the product.

### **Product Dimensions**





### 3. SETUP

#### **AC Power**

The Shocker™ Panel 180 USB has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz. To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



- Always connect the product to a protected circuit (circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.
- · To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

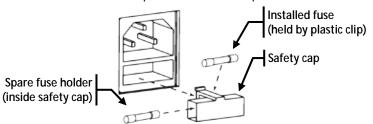


Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

#### **Fuse**

### Replacement 3.

- 1. Wedge the tip of a flat-head screwdriver into the slot of the fuse holder.
- Pry the fuse holder out of the housing.
- Remove the blown fuse from the holder and replace with a fuse of the exact same type and rating.
- 4. Insert the fuse holder back in place and reconnect power.

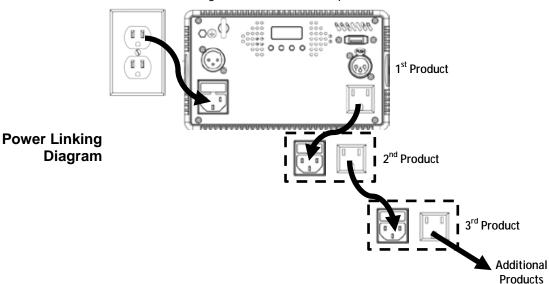




Disconnect the product from the power outlet before replacing the fuse.

#### **Power Linking**

The product provides power linking via the Edison outlet located in the back of the product. Please see the diagram below for further explanation.





You can power link up to 13 Shocker<sup>™</sup> Panel 180 USB products on 120 VAC or up to 24 Shocker<sup>™</sup> Panel 180 USB products on 230 VAC.



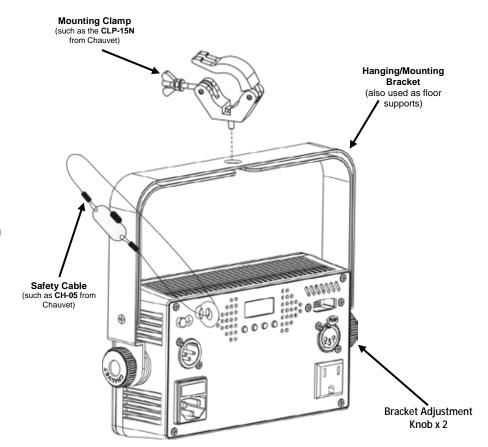
The power linking diagram corresponds to the North American version of the product ONLY! If using the product in other markets, you must consult with the local Chauvet distributor as power linking connectors and requirements may differ in your country or region.

**Mounting** Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes.

Orientation The Shocker™ Panel 180 USB may be mounted in any position; however, make sure adequate ventilation is provided around the product.

#### Rigging ·

- Before deciding on a location for the product, always make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure onto which you are mounting the product can support the product's weight. See the Technical Specifications for weight information.
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The bracket adjustment knobs allow for directional adjustment when aiming the product to the desired angle. Only loosen or tighten the bracket knobs manually. Using tools could damage the knobs.



#### **Mounting Diagram**

### 4. OPERATION

## **Operation**

**Control Panel**To access the control panel functions, use the four buttons located underneath the display. Please refer to the <u>Product Overview</u> to see the button locations on the control panel.

Button	Function			
<menu></menu>	Press to find an operation mode or to back out of the current menu option			
<up></up>	Press to scroll up the list of options or to find a higher value			
<down></down>	Press to scroll down the list of options or to find a lower value			
<enter></enter>	Press to activate a menu option or a selected value			

### Menu Map

Mode	Programming Steps	Description	
2-CH		2-channel DMX mode	
5-CH	d 1–d512	5-channel DMX mode	
8-CH		8-channel DMX mode	
P	P 1-P 8	Auto program	
S	S 1-S100	Program speed	
U	d 0-d255	Custom mode, sets dimmer	
	S 0-S255	Custom mode, sets strobe, slow to fast	
Snd	Snd1	Sound-Active mode	
Silu	Snd2	Sound-Active mode	
SenS	u 0–u100	Sound Sensitivity Setting	
SEr	ON	IR function on or off	
SEI	OFF	TR function on or on	
teMP	XX	Displays the product temperature	

#### **DMX Linking**

The Shocker™ Panel 180 USB works with a DMX controller. Information about DMX is in the CHAUVET® DMX Primer, which is available from the Chauvet website <a href="http://www.chauvetlighting.com/">http://www.chauvetlighting.com/</a>.

## Configuration (DMX)

Set the product in DMX mode to control with a DMX controller.

- 1. Connect the product to a suitable power outlet.
- Connect a DMX cable from the DMX output of the DMX controller to the DMX input socket on the product.

## D-Fi™ USB Connectivity

The Shocker<sup>TM</sup> Panel 180 USB is able to become a D-Fi<sup>TM</sup> wireless receiver/transmitter with the use of the D-Fi<sup>TM</sup> USB from Chauvet DJ. Simply set the product's DMX Personality and DMX Address, set the DIP switch D-Fi<sup>TM</sup> receiving/transmitting channel, then plug it into the D-Fi<sup>TM</sup> USB port.



WARNING! DO NOT plug anything other than a D-Fi™ USB into the USB port. Doing so may cause damage to the product.



Once plugged in, the D-Fi<sup>TM</sup> USB will take over the product. Wired DMX, manual display control / menu buttons and IRC will be unavailable until you unplug the D-Fi<sup>TM</sup> USB. The priority levels are:

1. D-Fi™ USB

3. IRC-6 Remote Control

2. Wired DMX

Channel 16

4. Manual Digital Display/Menu Buttons

## Configuration (D-Fi™ USB)

- 1. Set the DMX Personality and DMX address on your product.
- 2. Use the Chart provided to set **BOTH**:
  - · the Channel, and then
  - · the Receiving or Transmitting option.

NOTE: DIP Switch  $\underline{5}$  is for Transmitting OR Receiving, please choose carefully.

#### **RECEIVING TRANSMITTING** D-Fi™ USB DIP Switch Channels Channel 1 Channel 1 Channel 2 Channel 2 Channel 3 Channel 3 Channel 4 Channel 4 Channel 5 Channel 5 Channel 6 Channel 6 Channel 7 Channel 7 Channel 8 Channel 8 Channel 9 Channel 9 Channel 10 Channel 10 Channel 11 Channel 11 Channel 12 Channel 12 Channel 13 Channel 13 Channel 14 Channel 14 Channel 15 Channel 15

Channel 16

DMX Personality When selecting a starting DMX address, always consider the number of DMX channels the selected DMX mode uses. If you choose a starting address that is too high, you could and Starting restrict the access to some of the product's channels.

Address The Shocker™ Panel 180 USB uses up to 8 DMX channels in a 8-CH DMX mode, which defines the highest configurable address to 505.

> If you are not familiar with the DMX protocol, download the DMX Primer from www.chauvetlighting.com.

To select the starting address, do the following:

- 1. Press <MENU> repeatedly until 2-CH, 5-CH, or 8-CH shows on the display.
- 2. Press **<ENTER>** and **d 1–d512** will show on the display.
- 3. Use **<UP>** or **<DOWN>** to select the starting address.
- 4. Press **<ENTER>**.

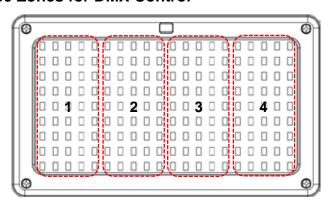
#### **DMX Channel Assignments and Values**

8-CH	Channel	Function	Value	Percent/Setting
			000ර 005	No function
	1	Zone 1	0066 249	Strobe rate (slow to fast)
			2506 255	Continuous on (blinder effect)
•			000ර 005	No function
	2	Zone 2	0066 249	Strobe rate (slow to fast)
_			2506 255	Continuous on (blinder effect)
			000ර 005	No function
	3	Zone 3	0066 249	Strobe rate (slow to fast)
_			2506 255	Continuous on (blinder effect)
			000ర 005	No function
	4	Zone 4	006ర 249	Strobe rate (slow to fast)
<u>.</u>			2506 255	Continuous on (blinder effect)
			000ර 020	No function
			0216 040	Auto program 1
	5		0416 060	Auto program 2
			0616 080	Auto program 3
		Auto/Sound Active	0816 100	Auto program 4
		Auto/Sound-Active Programs	1016 120	Auto program 5
			1216 140	Auto program 6
			1416 160	Auto program 7
			161ó 180	Auto program 8 (Auto programs 1–7)
			181ó 225	Sound-active mode 1
			226ó 255	Sound-active mode 2
		Auto Speed (when Channel 5 is set at 021–180)	000ර 255	Auto program speed (slow to fast)
	6	Sound Sensitivity	0006 010	No function
		(when Channel 5 is set at <b>181–255</b> )	0116 255	Sound sensitivity
_	7	Dimmer	000ර 255	0–100%
•		Strobe All Zones	000ර 005	No function
	8	(when Channel 1-4 set at <b>006–255</b> )	006ර 255	Strobe rate (slow to fast)

5-CH	Channel	Function	Value	Percent/Setting
	1	Dimmer	000ර 005	No function
	I.		006ර 255	0–100%
	2	Strobe Speed	000ర 005	No function
	2		006ර 255	Strobe speed (slow to fast)
		Shutter	000ර 005	Open
	3	(When Channel 2 is set at <b>006–255</b> )	0066 255	Pulse speed (slow to fast)
			000ర 005	No function
			006ර 042	Ramp up
	4	Strobe Effects (When Channel 2 is set at 006–255)	0436 085	Ramp down
			086ó 128	Ramp up – ramp down
			129ó 171	Random
			1726 214	Lightning
			2156 255	Spikes
		5 Zone Strobe Macros	000ර 005	No function
			0066 042	Macro 1(slow to fast)
			0436 085	Macro 2 (slow to fast)
	5		086ó 128	Macro 3(slow to fast)
			129ó 171	Macro 4 (slow to fast)
			1726 214	Macro 5 (slow to fast)
			2156 255	Macro 6 (slow to fast)

2-CH	Channel	Function	Value	Percent/Setting
			000ర 001	No function
	1	Strobe Speed	0026 249	Strobe speed (slow to fast)
			2506 255	Continuous on (blinder effect)
•	2	Dimmer	0006 255	0–100%

#### Shocker™ Panel 180 Zones for DMX Control



## (Standalone)

**Configuration** Set the product in one of the standalone modes to control without a DMX controller.

Connect the product to a suitable power outlet.



Never connect a product that is operating in any standalone mode to a DMX string connected to a DMX controller. Products in standalone mode may transmit DMX signals that could interfere with the DMX signals from the controller.

#### Automatic **Programs**

To run the Shocker<sup>™</sup> Panel 180 USB in automatic mode, follow the instructions below:

- Press <MENU> repeatedly until P-- shows on the display.
- 2. Press <ENTER>.
- Use **<UP>** and **<DOWN>** to select an auto program P 1–P 8.
- 4. Press <ENTER>.

#### Sound-Active Mode

To run the Shocker<sup>™</sup> Panel 180 USB in sound-active mode, do the following:

- 1. Press <MENU> repeatedly until SNd shows on the display.
- Press <ENTER>.
- 3. Use **<UP>** and **<DOWN>** to select a sound-active program **Snd1** or **Snd2**.
- 4. Press <ENTER>.



The product will only respond to low frequencies of music (bass and drums).

#### Custom Mode

To custom mix a static color, follow the instructions below:

- 1. Press **<MENU>** repeatedly until **U--** shows on the display.
- 2. Press **<ENTER>** and **dxxx** will show on the display:
- 3. Use **<UP>** and **<DOWN>** to increase or decrease the dimmer value.
- 4. Press **<ENTER>** and **Sxxx** will show on the display.
- 5. Use **<UP>** and **<DOWN>** to increase or decrease the strobe speed.

## Speed

**Auto-Program** To change the auto-program speed on the Shocker™ Panel 180 USB, do the following:

- 1. Press <MENU> repeatedly until S-- shows on the display.
- Use <UP> and <DOWN> to increase or decrease the program speed (\$ 1-\$100).
- Press **<ENTER>**. The product will return to the last selected mode.

#### Sound Sensitivity

To change the sound sensitivity on the Shocker<sup>™</sup> Panel 180 USB, follow the instructions below:

- Press **<MENU>** repeatedly until **SenS** shows on the display.
- Use **<UP>** and **<DOWN>** to increase or decrease the sound sensitivity (u 0-u100).
- Press **<ENTER>**. The product will return to the last selected mode.

**Temperature** To view the current temperature of the Shocker™ Panel 180, follow the instructions below:

- Press <MENU> repeatedly until teMP shows on the display.
- Press <ENTER>.

#### IRC-6 Infrared Remote Control

**IRC-6 Infrared**The Shocker™ Panel 180 USB is compatible with the IRC-6 infrared remote control from Chauvet. To activate IR mode, follow the instructions below:

- Remote 1. Press <MENU> repeatedly until SEr shows on the display.
- Control 2. Press <ENTER> to accept.
  - 3. Press **<UP>** or **<DOWN>** to select **ON** or **OFF**.
  - Press < ENTER >.

#### **IRC-6 Operation**



#### **Automatic Mode**

Automatic mode will enable you to run the automatic programs on the product.

To turn on Automatic mode:

- 1. Press <AUTO> on the IRC.
- 2. Press <+> or <-> to choose between the different auto programs.

To adjust the speed of the automatic program:

- 1. Press <SPEED> on the IRC.
- 2. Press <+> or <-> to either increase or decrease the speed of the program.

#### **Sound-Active Mode**

Sound-Active mode will enable the product to respond to the music.

To turn on Sound-Active mode:

- 1. Press <SOUND> on the IRC.
- Press <+> or <-> to select Snd1 or Snd2.

To adjust sound sensitivity in Sound-Active mode:

- 1. Press **<SENSITIVITY>** on the IRC.
- 2. Press <+> or <-> to either increase or decrease sound sensitivity.

#### **Manual Strobe Control**

To adjust the dimmer level:

- Press < MANUAL> on the IRC.
- 2. Press <+> or <-> to increase or decrease the dimmer level.

To adjust the strobe rate:

- 1. Press <STROBE> on the IRC.
- 2. Press <+> or <-> to increase or decrease the strobe rate.

#### **Black Out**

To black out the lights:

Press <BLACK OUT> on the IRC.

This will turn off all the lights until the button is pressed again.

NOTE: The IRC will not respond to any inputs when Black Out is activated. If the remote does not respond when a button is pressed, try pressing **<BLACK OUT>**. You may have inadvertently activated Black Out.

Master/Slave The Master/Slave mode allows a single Shocker™ Panel 180 USB product (the "master") to control the actions of one or more Shocker™ Panel 180 USB products (the "slaves") without the need of a DMX controller. The master product will be set to operate in either (wired) Automatic or Sound-Active mode, while the slave products will be set to operate in Slave mode. Once set and connected, the slave products will operate in unison with the master product.

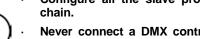
Configure the products as indicated below.

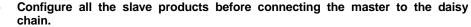
#### Slave products:

- 1. Press <MENU> repeatedly until 2-CH, 5-CH, or 8-CH shows on the display.
- Press **<ENTER>** to accept.
- Set the DMX address to d 1.
- 4. Connect the DMX input of the first slave product to the DMX output of the master product.
- 5. Connect the DMX input of the subsequent slave products to the DMX output of the previous slave product.
- 6. Finish setting and connecting all the slave products.

#### Master product:

- 1. Set the master product to operate in either Automatic or Sound mode.
- Make the master product the first product in the DMX daisy chain.





- Never connect a DMX controller to a DMX string configured for Master/Slave operation because the controller may interfere with the signals from the master.
- Do not connect more than 31 slaves to the master.

### Mode (D-Fi™ USB)

Master/Slave The D-Fi™ USB allows a single Shocker™ Panel 180 USB product (the "master") to control the actions of one or more Shocker<sup>™</sup> Panel 180 USB products (the "slaves") without the need of a DMX controller or DMX cables. The master (transmitter) product will be set to operate in either Automatic or Sound-Active mode, while the slave (receiver) products will be set to operate in Slave mode. Once set and connected, the slave products will operate in unison with the master product.

Configure the products as indicated below.

#### Slave products:

- 1. Press <MENU> repeatedly until 2-CH, 5-CH, or 8-CH shows on the display.
- Press <ENTER> to accept.
- Set the DMX address to d 1.
- 4. Set the D-Fi<sup>™</sup> USB to receive on a specific channel, 1–16.
- Plug in the D-Fi™ USB.
- 6. Finish setting and connecting all the slave products.

#### Master product:

- Press <MENU> repeatedly until the DMX personality the slaves are set to shows on the display.
- Press <ENTER> to accept.
- Set the DMX address to d 1.
- 4. Set the master product to operate in either Automatic or Sound mode.
- 5. Set the D-Fi™ USB to transmit on the D-Fi™ channel the slaves are receiving on.
- Plug in the D-Fi<sup>™</sup> USB.



- All products must be set to the same DMX personality, DMX address, and D-Fi™ channel.
- Configure all the slave products before configuring the master to transmit.
- Never connect a DMX controller to a D-Fi<sup>™</sup> channel configured for Master/Slave operation because the controller may interfere with the signals from the master.

### 5. MAINTENANCE

## Maintenance

Product Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- 3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
- 4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning
- 6. Softly drag any dirt or grime to the outside of the transparent surface.
- 7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.

### 6. TECHNICAL SPECIFICATIONS

Dimensions and	Length	Width	Height	Weight
Weight	2.25 in (57 mm)	8.8 in (223 mm)	7.8 in (798 mm)	3.4 lb (1.6 kg)
	Note: Dimensions in inches	s rounded to the near	est decimal digit.	
Power	Power Supply Type	R	ange	Voltage Selection
	Switching (internal)	100 to 240 '	VAC, 50/60 Hz	Auto-ranging
	Parameter	120 \	/, 60 Hz	230 V, 50 Hz
	Consumption	4	1 W	40 W
	Operating Current	0	.6 A	0.3 A
	Power linking current (products)	8 A (13	products)	8 A (24 products)
	Fuse	T 3.15	A, 250 V	T 3.15 A, 250 V
	Power I/O	U.S./W	orldwide	UK/Europe
	Power input connector	1	EC	IEC
	Power output connector	r Ed	dison	IEC
	Power Cord plug	Edisc	on (U.S.)	Local plug
Light Source	Source Type Power		ower	Lifespan
	SMD LED	0	.5 W	50,000 hours
	Color	Qu	antity	Current
	Cool white	•	180	644 mA
Photometrics	Parameter			
	Strobe Rate	0 to	29 Hz	
	Beam Angle		65°	
	Field Angle	1	07°	
	Illuminance @ 2 m	25	7 lux	
Thermal	Maximum External Tem	p. Coolin	g System	
	104 °F (40 °C)	Con	vection	
DMX	I/O Connectors	Chann	el Range	
	3-pin XLR	2,	5 or 8	
Ordering	Product Name	Item	n Code	UPC Number
J	Shocker™ Panel 180 US	SB 030	31062	781462214104



### **RETURNS**

In case you need to get support or return a product:

- If you are located in the U.S., contact Chauvet World Headquarters.
- If you are located in the UK or Ireland, contact Chauvet Europe Ltd.
- If you are located in Mexico, contact Chauvet Mexico.
- · If you are located in Benelux, contact Chauvet Europe BVBA.
- If you are located in any other country, DO NOT contact Chauvet. Instead, contact
  your local distributor. See <a href="www.chauvetlighting.com">www.chauvetlighting.com</a> for distributors outside the U.S.,
  UK, Ireland, Mexico, or Benelux.



If you are located outside the U.S., UK, Ireland, Mexico, or Benelux, contact your distributor of record and follow their instructions on how to return Chauvet products to them. Visit our website <a href="www.chauvetlighting.com">www.chauvetlighting.com</a> for contact details. Call the corresponding Chauvet Technical Support office and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

Send the merchandise prepaid, in its original box, and with its original packing and accessories. Chauvet will not issue call tags.

Clearly label the package with the RMA number. Chauvet will refuse any product returned without an RMA number.



Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- · Your phone number
- · RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



Chauvet reserves the right to use its own discretion to repair or replace returned product(s).

### **CONTACT US**

#### WORLD HEADQUARTERS - Chauvet

General Information Technical Support

Address: 5200 NW 108<sup>th</sup> Avenue Voice: (954) 577-4455 (Press **4**)
Sunrise, FL 33351 Fax: (954) 756-8015

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 Fax: (954) 756-8015

 Voice: (954) 577-4455
 Email: tech@chauvetlighting.com

Fax: (954) 929-5560

Toll free: (800) 762-1084 World Wide Web <u>www.chauvetlighting.com</u>

#### UNITED KINGDOM AND IRELAND - Chauvet Europe Ltd.

General Information Technical Support

Address: Unit 1C Email: <a href="mailto:uktech@chauvetlighting.com">uktech@chauvetlighting.com</a>

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NG16 6NT

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**MEXICO** - Chauvet Mexico

General Information Technical Support

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Parque Industrial Lerma
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**CHAUVET EUROPE** - Chauvet Europe BVBA

General Information Technical Support

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Belgium World Wide Web www.chauvetlighting.eu

Voice: +32 9 388 93 97

Outside the U.S., United Kingdom, Ireland, Mexico, or Benelux contact your dealer. Follow their instructions to request support or to return a product. Visit our website for contact details.