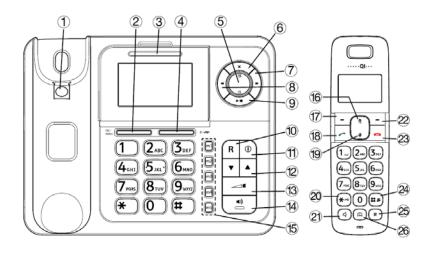
# **Eurofone Combo**

**User Manual** 





#### Corded Base station and DECT handset

- 1. Hanging peg for wall mounting
- 2. Menu key/OK
- 3. LED
- 4. Clear/Back/Mute
- 5. Call log/Phonebook
- 6. Delete message
- 7. Next message
- 8. Previous message
- 9. Play/Stop
- 10. Recall
- 11. Answering machine On/Off
- 12. Volume/ $\nabla$  = Call log
- 13. Extra amplification (boost)
- 14. Speaker
- 15. Speed dial

- 16. ▲/Call log
- 17. Left menu key/OK
- 18. Call key
- 19. **▼**/Redial
- 20. Keypad lock
- 21. Speaker
- 22. Right menu key/Back/Internal call
- 23. End call/Switch On/Off handset
- 24. Ringer on/off
- 25. Recall
- 26. Phonebook

# Warranty

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger and line cord during a thunderstorm.

Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if other batteries than the original batteries have been used.

### Installation

This device is intended for analogue telephone network lines.

### **Base station connection**

- 1. Connect the curly cord to the handset and to the socket marked on the base of the telephone.
- 2. Connect the mains adapter to an electrical wall socket and to the socket marked on the base of the telephone.
- 3. Connect the telephone line cord to a network wall socket and to the socket marked on the base of the telephone.
- 4. Lift the handset and listen for dial tone.
- 5. Position the cables in the grooves underneath the telephone.

#### Note!

Use the telephone line cord supplied, an existing line cord from a previous phone may not be compatible.

### **DECT Handset connection**

- Connect the mains adapter to an electrical wall socket and to the socket marked on
  the base.
- 2. Insert the batteries 2 x 1.2 V AAA 400 mAh NiMH into the handset in accordance with the markings.
- 3. Place the handset in the charger (charge for 24 hours for the first time).

# Base station – basic setup

Before using the phone the first time, the following basic settings should be made.

The phone will return to standby mode after 30 seconds.

- 1. Press on the base station.
- 3. Select ENGLISH. Press ₹♥ .
- 4. Select DATE & TIME. Press **■**♥ .
- 5. Select TIME FORMAT. Press ♥ .
  Select 24 HR or 12 HR. Press ♥ and press C/ to return.
- 6. Select **SET CLOCK**. Press **₹**♥.
- 7. Select year using ♠ or ▼. Press ♥ .
- 8. Repeat step 7 to set month, date, hour, minute.
- 9. Press C/= to exit the menu.

# **DECT Handset – basic setup**

### LANGUAGE

- 1. Press 🗓
- Use 
   <sup>▲</sup> or ▼ to reach HS SETTINGS/HS SETTINGS. Press OK.
- 3. Select LANGUAGE. Press OK.
- 4. Select ENGLISH. Press OK.
- 5. Press **e** to exit the menu.

#### DATE & TIME

#### Note!

If the DATE & TIME has already been set up on the Base station, the DECT handset displays the same data.

- Press a.
- 2. Use **△**/▼ to reach **HS SETTINGS**. Press **OK**.
- 3. Select DATE & TIME. Press OK.
- Select SET TIME. Press OK.
- 5. Enter current time. Press OK.
- 6. Select **SET DATE**. Press **OK**.
- 7. Enter current date. Press OK.

#### Note!

You need to set the correct date and time to gain full functionality.

# **Operation**

Pressing and on the DECT handset is the same as lifting and hanging up the handset on the corded phone (base station).

# **Base station – The display**

In standby mode the date and time is indicated on the display, the total number of calls that have been stored in the Call list memory, and the number of new calls.

#### Call timer

During a call HH:MM:SS is displayed, indicating the call duration.

### **Base station – LED**

The LED on the base station displays the following:

- LED on = Answering machine on
- LED off = Answering machine off
- LED flashes every 1 second = New message
- LED flashes rapidly = Incoming call

# Making a call

### Regular dialling

- 1. Lift the handset or press
- 2. Enter desired phone number.

### **Pre-dialling**

Allows you to enter and change a phone number before it is dialled.

- 1. Enter desired phone number. Delete with C.
- Lift the handset to dial. Hang up or press to end the call.

#### Note!

If auto answer is enabled, the call is answered when you pick up the handset from the charger, see DECT Handset settings (HS SETTINGS), p. 7.

# Redialling

Press  $\nabla$  OR ( ). Select among the 10 most recently dialled numbers. If the number is already in the phonebook, the corresponding name will also be displayed. Press to call the displayed entry, or **OK** for a submenu, see *Phonebook*, *p. 5*.

# Handsfree dialling

- 1. Press ☐ handsfree function is activated.
- 2. Enter desired phone number.

#### Note!

If you wish, you can switch between handset and handsfree mode by simply pressing  $\Box$  or lifting the handset. Please remember that in handsfree mode it is only possible for one person at a time to talk. The switch-over between speaker and microphone is automatic. It is therefore essential that there are no loud noises, e.g. music, in the immediate vicinity of the phone, as this will disrupt the handsfree function.

### Call during an outage

The base station can make a call with the corded handset when the mains AC power is disconnected.

### IMPORTANT!

It is not possible to dial stored numbers when the mains power is off. You can answer incoming calls with the corded handset.

### Mute

Switch on/off the microphone during a call with C.

### Volume control

Adjust the volume during a call with  $\triangle$  or  $\nabla$ . The volume level is indicated on the display. When you end the call, the setting will remain at the last selected level.

To switch between handset/speaker on DECT handset press  $\triangleleft$  When activated  $\triangleleft$  is displayed.

#### Note!

In speaker mode, it is only possible for one person at a time to talk.

### Extra amplification (boost)

Press the button \_\_\_\_\_ to activate amplification. The amplification is deactivated at the end of each call to avoid harming people with normal hearing.

# $\Lambda$

### WARNING

The base station handset volume can be turned up very loud. The amplification should only be used by people with impaired hearing ability.

## Temporary silent mode

When someone calls, you can press C to turn off the ring signal.

# **Entering text**

Press each numerical key repeatedly until the desired character is displayed, then wait a few seconds before entering the next character. Press C to delete. Press 1 to add space. Press and hold C to delete the entire text string. Use (several times) to exit the menu.

# **DECT Handset – Keypad lock**

Press and hold \* to activate/deactivate. When activated is displayed. Incoming calls can

be answered by pressing even if the keypad is locked. During the call, the keypad is unlocked. When the call is ended or rejected, the keypad is locked again.

# **DECT Handset – Power on/off**

Press and hold in standby to power on/off the handset.

# DECT Handset - Silent/Ringer off

Press and hold ## in standby to turn on/off the handset ring signal, see *DECT Handset settings* (HS SETTINGS), p. 7. When ringer is deactivated ## is displayed.

### Phonebook

The phonebook on base station and DECT handset are separate. They will both store 50 sets of names and phone numbers. Contacts in the phonebook are arranged alphabetically. If you subscribe to a caller ID service, the name allocated to the caller in the phonebook will be shown for incoming calls. It is possible to choose between various melodies for the numbers saved in the phonebook (only functions if you subscribe to a caller ID service).

### **Storing contacts**

- 1. Press and select PHONEBOOK. Press OK.
- 2. Select ADD and press OK.
- 3. Enter name. Delete with C. Press OK.
- 4. Enter phone number. Delete with C. Press OK.
- 5. Use  $\triangle$  or  $\nabla$  to scroll through the melodies. Press **OK**.

### Phonebook dialling

- 1. Press  $\square$
- 2. Select contact using ▲ or ▼. To quick-search in the phonebook, press the corresponding number key one or more times for the first letter.
- 3. Press or lift the handset to dial displayed number.

# **Editing contacts**

- 2. Use ▲ or ▼ and select EDIT. Press OK.
- 3. Select contact using ▲ or ▼. Press OK.
- 4. Edit name and press **OK**.
- 5. Edit phone number and press OK.
- 6. Use  $\triangle$  or  $\nabla$  to scroll through the melodies. Press **OK**.

# **Deleting contacts - Base station**

- 1. Press and select **PHONEBOOK**. Press
- 2. Select **DELETE** Press **Select** to confirm. Select contact using or **V**. Press **Select** Or select **DELETE** ALL. Press **Select** .
- 3. The display shows CONFIRM?
- 4. Press **₹** to confirm or **C**/**⇐** to cancel.

### **Deleting contacts - DECT Handset**

- 1. Press A
- 2. Select the contact you want to edit. Press 🗐.
- 3. Select **DELETE**. Press **OK**. Or select **DELETE** ALL. Press **OK**.
- Press OK to confirm.

### Phonebook status (PB STATUS)

Here you can check how many phonebook entries that are stored and available storage capacity.

# Base station – Speed dial

The base station has 5 speed dialling keys (m1 - m5) that can be used for numbers that are called frequently, or for emergency numbers.

### **Storing speed dial numbers**

- 1. In standby mode, enter the telephone number you want to store.
- 2. Press and hold any speed dialling key (m1 m5) for more than 2 seconds, until you hear a tone, which indicates that the number has been stored.

#### Note!

Speed dial numbers can not be deleted. A new stored number always replaces an old number.

### Speed dialing

In standby mode, press any speed dialing key (m1 - m5). The base station will automatically dial the number in speakerphone mode.

## Caller ID, CALL LOG / CALL LIST

Caller ID allows you to see who is calling before you answer and to see who has called in your absence. If the number is stored in the phonebook, the caller's name will be displayed. The calls are stored in sequence. The last 20 incoming answered and unanswered calls are stored along with the date and time. **NEW CALL** will be displayed in standby and in the list indicates a missed call.

#### Note!

This function requires a subscription from your service provider. Contact your service provider for more information.

## Retrieving and dialling

- 2. Press to dial or press for a submenu.

ADD TO PB	Store number in phonebook.
DETAILS	View the date and time of the call. (only on DECT handset)
DELETE	Delete this number from the call log (not from phonebook).
DELETE ALL	Delete all numbers from the call log (not from phonebook).

### Caller ID messages

The following messages will be displayed occasionally:

OUT OF AREA	Unknown number, e.g. international call.
WITHHELD	Information about the number is blocked. Number cannot be displayed.
00	Message indication from your network operator*.

<sup>\*</sup> Only functions in certain countries.

To remove the message indicator: Press  $\triangle$  and then press and hold  $\triangle$ .

# **Settings**

# **DECT Handset settings (HS SETTINGS)**

- 2. Select desired function e.g. LANGUAGE. Press OK.
- 3. Select desired setting. Press OK.

When the alarm is activated is displayed in standby. When the alarm goes off, a signal will be heard for 45 seconds. The signal can be turned off with any key. If <b>SNOOZE</b> is activated the alarm will go off again approximately 7 minutes later. Turn the alarm off permanently via the menu or by holding down for a few seconds. The volume is determined by the set ringer level.
Select ringer signal for INT. RING (internal calls) and for EXT. RING (external calls).
The DECT handset ringer signal can be adjusted. 1 = lowest, 5 = highest, or <b>VOLUME OFF</b> . Press <b>OK</b> to confirm.
Any of the following warning tones can be disabled: <b>KEY TONE</b> , <b>BATTERY TONE</b> and <b>OUT OF RANGE</b> .
Language of display text.
Text displayed in standby.
Display either name or time in standby.
The call is answered when the DECT handset is lifted from the base.
Setting the date/time. The format of date/time can also be adjusted.

# **Base station settings (SETTINGS or BS SETTINGS)**

- 1. Press ♥️ OR ♠. Select SETTINGS OR BS SETTINGS. Press OK.
- 2. Select function e.g RING SETUP OR BS RINGER. Press OK.
- 3. Enter desired setting. Press OK.

BS RINGER	Select ring tone for the base station. Press OK to confirm.
RING SETUP, RING VOLUME	Base station ringer signal.  Select ringer signal for INT. RING (internal calls) and for EXT. RING (external calls).  Base station ringer volume.  1 = lowest, 5 = highest, or VOLUME OFF. Press OK to confirm.  The base station's ringer signal can be adjusted
KEY TONE	Key tone ON or OFF
DELETE HS	To de-register a DECT handset.
FLASH TIME	Recall time.  LONG =New Zeeland.  MEDIUM =France/Portugal.  SHORT =others including UK/AUS/SOUTH AFRICA.
BS DEFAULT	Resets all base station settings to default.
CHANGE PIN	The code (default 0000) can be changed.

#### Note!

A de-registered DECT handset can no longer be used with the system!

# **Expanded system (two or more DECT handsets)**

The call number for internal calls will be displayed in standby. The base station should be positioned centrally so that the coverage area is roughly equal for all DECT handsets.

# Register a new DECT handset

All DECT handsets included in the package are already registered to the base station. You can register up to 5 handsets to one base station.

#### Note!

This model is GAP (Generic Access Profile) compatible, which means that the handset and the base station can both be used with most other GAP compatible units irrespective of manufacturer. However the GAP protocol cannot guarantee that all functions may be accessed.

- On DECT handset: Press . Select REGISTRATION. Press OK. Enter PIN code (default code is 0000). Press OK.
- 3. If the registration is successful the unit will return to standby within one minute.

### Intercom / internal call

- 1. Press  $\rightleftharpoons$  or  $\mathbb{C}/\rightleftharpoons$ .
- On Base station: Use ▲ or ▼ to select the desired DECT handset. Press =/O.
   On DECT handset: Enter call number 1-5 for the desired DECT handset or press 7 for base station. Press to call all units.
- 3. A tone will be heard if an external call comes in while an internal call is in progress. End the internal call and then answer the external call.

### Transferring calls/conference between units from DECT Handset

When an external call is connected:

- 1. Press
- Select INTERCOM. Press OK.
   If using more than 2 handsets: Enter call number 1-5 for the desired handset or press 7 for base station. Press 9 to call all units.
- To transfer: press , for conference: press and hold ⇒ te.

# Transferring calls/conference between units from Base station

When an external call is connected;

- Press ♥ .
   If using more than 2 handsets: Use ♠ or ▼ to select the desired DECT handset. Press
- 2. To transfer: Hang up
  For conference: press

# **Answering machine**

When the answering machine is switched on, calls are answered after a set number of rings, your outgoing message is heard and the caller can leave a message. Total memory capacity is up to 15 minutes depending on the set sound quality.

# **Setup from DECT handset**

- 1. Press a. Select ANS. MACHINE. Press OK.
- 2. Select TAM SETTINGS. Press OK.
- 3. Select desired function. Press OK.
- 4. Select desired setting. Press **OK**.

### English

ANSWER MODE	Select ANS & REC or ANSWER ONLY (caller cannot leave message).
TAM LANGUAGE	Select language for pre-recorded outgoing message.
OGM SETTINGS	Record/listen to outgoing messages.
ANSWER DELAY	Select after how many rings (2 RINGS - 8 RINGS or TIME SAVER) the call will be answered.
RECORD TIME	Select maximum recording time for each message.
REMOTE ACC.	Select remote access off/on.
COMPRESSION	Higher compression gives longer recording time but reduced sound quality, LOW = best sound quality but about half memory capacity.
BS SCREENING	Enable/disable the function in base station which is described in chapter <i>Screening</i> , <i>p.12</i> .
CHANGE PIN	Change remote access code (default code is 0000).

#### Note!

The TIME SAVER function answers calls after 6 ring signals, until the first new message has been registered - then the answering machine switches to answering after approximately 2 signals. This is useful when using remote access; if you call up the answering machine and there is no reply after four rings that means there are no messages recorded and you can hang up before you are charged for the call.

### Use from DECT handset

New messages are indicated by  $\boxed{\sigma\sigma}$  flashing in the display in standby. Playback always starts with new messages.

- 1. Press . Select ANS. MACHINE. Press OK.
- 2. Select MSG PLAYBACK. Press OK.
- 3. During playback following commands are available:

2	Delete current message.
4	Skip to previous.
5	Stop.
6	Skip forward.
	Speaker Off/On.
/	Volume control.



### On/off from DECT handset

- 1. Press . Select ANS. MACHINE. Press OK.
- 2. Select TAM ON/OFF. Press OK.
- 3. Select desired setting. Press OK.

If the DECT handset's displays on with a steady light the answering machine is switched on. If there are new messages, the indicator will flash whether the answering machine is off or on.

#### Note!

Even when answering machine is OFF it will still answer after 10 rings, see Remote access, p.12.

### Use from base station

1	Switch the answering machine on/off.
▶/■	Start playback/Stop playback.
<b>44</b> / <b>&gt;&gt;</b>	Skip to previous/Skip forward.
Х	Delete current message.  To delete all old messages after playback: Press and hold <b>X</b> until you hear a beep.

#### On/off from base station

Press 1 (on the base station) to switch the answering machine on/off and indicated by the Green LED above the display.

# **Outgoing message**

The outgoing message (max 3 minutes) is heard by incoming callers. There are two separate outgoing messages, one for **ANSWER ONLY** (callers cannot leave a message) and one for normal answering function **ANS & REC**. Please also select desired answer mode **ANSWER MODE**, see *Setup from DECT handset*, p. 9.

1. Press and select ANS. MACHINE and press to confirm OR Press . Select

ANS. MACHINE. Press OK.

- 2. Select TAM SETTINGS. Press ₹ / OK.
- 3. Select OGM SETTINGS/ANS & REC/ANSWER ONLY. Press V / OK.
- 4. Select **RECORD MESS**. Press **₹** / **OK**.
- 5. After the long beep you can record your message (speak 20 cm from the handset).
- 6. Press 💇 / **OK**. The message will be played back to you.

#### Note!

A pre-recorded message is used until you make your own recording, and that message can also be restored if required. To restore this, press C during playback of outgoing message.

# Personal message (MEMO)

- 2. Select MEMO. Press OK or ₹ .
- 3. After the long beep you can record your message (speak 20 cm from the handset).
- 4. Press **OK** or **₹**♥ . The message will be played back to you.
- 5. Memos are played back in the same way as ordinary incoming messages.

# Screening

Incoming messages will be heard on the loudspeaker of the base station as they are received. If nothing can be heard, check that the volume is turned up and that the function has been activated, see *Setup from DECT handset*, p. 9. You can also press **OK** on the DECT handset

while recording is in progress. The call can be intercepted by pressing or lifting the receiver of another phone connected to the same line.

# Out of memory

The memory has room for up to 59 messages (including the outgoing message) max. 15 minutes depending on the compression you set. When TAM FULL is displayed, no new messages can be recorded until the old ones have been played back and deleted. In that case, the answering machine responds with the outgoing message for Answer Only.

#### Note!

Remember to delete messages regularly!

### Remote access

The answering machine can be remotely accessed using an ordinary tone dial phone.

- 1. Call the answering machine (the number that your answering machine is connected to, usually your home number).
- 2. Press when the outgoing message is played.
- 3. Enter PIN code (default code is 0000), see Setup from DECT handset, p. 9.

### 4. Select remote access command(s):

2	Delete current message
4	Press once to repeat current message. Press twice to skip to previous message.
5	Playback of messages.
6	Skip forward
7	Turn the answering machine ON
8	Stop
9	Turn the answering machine OFF

#### Note!

Using a PIN code prevents other people from accessing your machine without permission. For security reasons, it is recommended that you change the PIN code from the default setting of 0000, see Base station settings (SETTINGS or BS SETTINGS), p. 8.

### **Others**

# **Battery**



### CAUTION

Risk of explosion if battery is replaced by an incorrect type. Use only original batteries. The use of non-original batteries may be dangerous and may invalidate the phone's guarantee.

When the batteries are relatively new they will last for approximately 100 hours standby time or approximately 10 hours call time. Full battery capacity will not be reached until the batteries have been charged 4–5 times. It is not possible to overcharge or damage the batteries by charging them for too long. It may take up to 10 minutes charging before display illuminates, if batteries are totally empty.

When the batteries are running low, will flash and a warning tone will be heard when a call is in progress. The warning tone optional, see *DECT Handset settings* (*HS SETTINGS*), p. 7. The battery charge indicator in the display will flash as long as the handset is charging. In order to save the batteries, the display is very dark on standby, press once to illuminate. To save power, speaker and the display light ceases to operate at low battery strength. When the battery is low or when there is too great a distance to the base station the phone will be unable to connect to a line. Do not place the base station close to other electrical equipment, this is to minimize the risk of any interference. It is normal for the device to become warm during charging and this is not dangerous.

# Range

The telephone's range depends on whether or not the radio waves carrying the call are restricted by obstacles in their path, and is usually between 50 and 300 metres. Coverage can be improved by turning one's head so that the handset is aligned with the base unit. Sound quality declines as the limit is reached until the call is finally interrupted.

# **Eco Functionality**

We have introduced the ECO FUNCTIONALITY label to help customers identify products within our assortment having a lower impact on the environment. Products carrying this label feature:

- Reduced power consumption in both operational and standby.
- Adaptive transmission power depending on range on base station.

# **Troubleshooting**

Check that the telephone cord is undamaged and properly plugged in. Disconnect any additional equipment, extension cords and other phones. If the problem is resolved, the fault is with some other equipment.

Test the equipment on a known working line (e.g. at a neighbour's house). If the equipment works there the fault is probably with your telephone line. Please report this to your network operator.

### No number shown when ringing

This function requires a Caller ID subscription from your service provider.

#### Warning tone/Not possible to make calls

- The batteries may be running low (charge the handset).
- The hand unit may be nearly out of range. Move closer to a base unit.

#### Phone does not work

- Check that the adapter/phone cord is connected correctly.
- Check the charge status of the handset batteries.
- Connect another functioning telephone to the network wall socket.

### Answering machine does not respond to remote access

- Check that you are using a tone dial telephone.
- Try holding the keys down longer, approximately 1 second per digit.

#### Phone continues to ring

Some of the telephone's ringers do not follow the line signal, which means that the

signal may continue for up to 8 seconds after answering a call. Try changing ring signal (melody).

### Answering machine is not answering

- Memory may be full. Delete old messages.
- Check that the adapter/phone cord is connected correctly.
- Check that the answering machine function is turned on.

If the phone still does not work, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

### Care and Maintenance



#### CAUTION

Only use batteries, mains adapter and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can
  contain substances that corrode the electronic circuits. If the unit gets wet, you should
  remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.
- Do not use the telephone during an electric storm as lightning may cause serious injury or death.
- Stow the line cord and power cord in such a way that it will not cause injury to persons.
- Do not push any objects into slots or openings of the product as it may cause electric shock.

The advice above applies to the unit, battery and other accessories. If the unit is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.