

Learn. Share. Connect.

# Scorebook Navigator<sup>TM</sup>

### Stage 2 Consensus User Manual Version 10.4.2010

# Stage 2 – Consensus

After stage 1- independent review, examiner teams move on to stage 2-consensus. During this phase, team members consolidate their independent review findings, eventually coming to an agreement on scorebook comments, Key Factors, site visit issues and numerical scores.

The *Scorebook Navigator* <sup>TM</sup> provides a number of features that support the consensus process. These include:

- 1. A shared consensus scorebook that is accessible in read-only format to all team members,
- 2. Access to each team member's Stage 1 work that makes it easy for Item leaders to consolidate feedback-ready comments,
- 3. **Observation** Fields, which can be used by Item back-ups to provide feedback to the Item leader or team leader,
- 4. An integrated e-mail function that facilitates off-line discussion of issues.
- 5. The ability to revise the consensus scorebook in "real-time" during the consensus meeting.

## **Consolidating Key Factors (Basic Process Option)**

If your award program is using the Basic Process, the Team's Key Factors will be consolidated as the first step in the Consensus process. (For the Enhanced process, the Key Factors were consolidated before Item Evaluation.)

The Team Leader will select one team member to consolidate the Key Factors. The remaining members will wait while this consolidation takes place.

After the Team Lead moves the team into the Consensus stage, the person assigned to perform the Key Factor consolidation will find a new scorebook on their scorebook page with the instructions to "Consolidate stage 1 Key Factors". Opening the new scorebook will take the team member to the Key Factors section.

Кеу	Factor Category :: P.1a - Organizational Environment (0)	▾ ੈ≓Q.⊡≣Ü ∰,₽
	Key Factor	Observation
1		
2		
3		

The Key Factors from all of the team member's independent review scorebooks are accumulated and made available by clicking on the Show Stage 1 Data icon (one in a golden circle).

Clicking on this icon will open a section above the Key Factor section. This section will list the key factors selected by each team member. It will initially be sorted by Examiner. The list can be sorted by Key Factor by clicking on the Key Factor column title. (Notice that the examiners initials are automatically appended to the Key Factor.)

		m •
		🖫 🔾 🖸 🗘
Stage 1 Key Factors		Q.
Examiner	Key Factor	
A TeamMember	1st Key Factor [TMA]	
A TeamMember	2nd Key Factor [TMA]	
A TeamMember	3rd Key Factor [TMA]	
B TeamMember	Key Factor 1 [TMB]	
Key Factor		Observation
1		
2		
3		

The list can be exported by clicking on the ist will open in a second window; either column can be sorted in this window. To print out this list, use your browser print command, or right click in the report, select all, then copy and paste into a Word document.

[TMA]
[TMA]
[TMA]
MB]
MB]
MB]

The consolidating team member will identify all the unique key factors and copy them from the gold section to the gray section of each Key Factor page. The intent will be to capture all unique key factors. To move the key factors from the gold section to the gray, open a row in the gray section, then drag and drop the desired key factor from the gold section to the open box. The key factor may be edited after being moved. Be sure to save often.

Exan	niner	🔁 Key Factor	
А Теа	amMember	1st Key Factor [TMA]	
А Теа	amMember	2nd Key Factor [TMA]	
A Tea	amMember	3rd Key Factor [TMA]	
В Теа	amMember	Key Factor 1 [TMB]	
В Теа	amMember	Key Factor 2 [TMB]	
В Теа	amMember	Key Factor 3 [TMB]	
	Key Factor		Observation
1		👗 📭 🎇   B 🗶 🔟   🥠 🍽	
	1st Key Factor		

After the consolidated key factors are saved, an observation box opens beside the Key Factors. This observation box can by used by other team members to record feedback on the key factors. After the consolidation is complete, the team lead may share the scorebook with the remainder of the team to allow them to review and comment on the consolidated key factors. To provide feedback, a team member types in the observation box and then clicks on the Add button to save the feedback. (NOTE: the Add button must be clicked to save the observation. If the Save icon is clicked before the Add button is clicked, the observation will not be saved.)

	Key Factor	Observation
1	1st Key Factor	bbA 🖉
2	2nd Key Factor	Add .
3	3rd Key Factor	bbA 🖉

After the Key Factor consolidation and review is completed, the consolidator makes the scorebook as Done and the Team Lead moves the team into the next step.

(Skip to Page 11 if your program is using the 2010 Process)

### The Consensus Scorebook Screen (2007 Process)

After your team has completed independent review, the team leader will assign each member an Item or Items to synthesize prior to the consensus meeting. When you log into *Scorebook Narigator* <sup>TM</sup>, the **Scorebook** Screen will display this new assignment under a tab called **Stage :: 2**.

You still have access to a copy of your Independent Review Scorebook under the **Stage ::** 1 Tab. The link to this scorebook is grey, indicating that it is a read-only file. Use this scorebook as a reference as you synthesize your assigned Items for consensus.

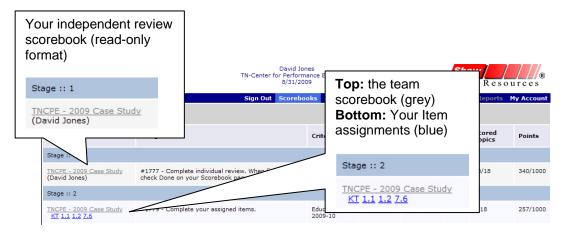


FIGURE 1 - Your independent review scorebook in read-only format appears in the Scorebook column under the Stage :: 1 Tab. In the same column, the Stage :: 2 Tab contains a link to the shared team scorebook (in grey) and your assigned Items (in blue).

On the **Stage:: 2** Tab, under the Scorebook column heading, you will find your assigned Items (blue links) and the shared consensus scorebook.

The shared consensus scorebook link is grey, indicating it's in read-only format. Every team member can view this scorebook at any time. The scorebook is filled as members complete their Item assignments.

### **Consensus Item Assignments**

When you click on a blue Item assignment link to begin your Item synthesis, it will open a scorebook screen that looks a lot like the Item Evaluation scorebook screen you used in independent review. Some of the tabs are different, however.

As in independent review, there are **Key Factors References** and **Scoring** Tabs, but a **Strengths** Tab and an **OFIs** Tab replace the **Evaluation Factors**, **Gaps** and **Overall Item Notes** Tabs.

The other major difference is that you now have access to fellow examiners' independent review findings, accessible by clicking the gold **Circle 1** Icon.

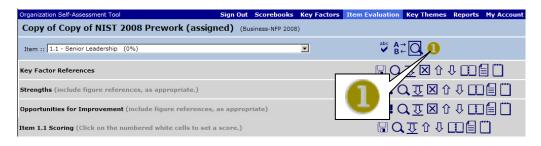


FIGURE 2 - Click the gold Circle 1 icon to view fellow team members' work as you synthesize Items.

Once clicked, the gold **Circle 1** Icon turns blue and the team's relevant independent review work will appear on a gold panel above each scorebook tab (team Key Factor references above the scorebook **Key Factor References** Tab, team Item evaluation findings above the **Strength** and **OFIs** Tabs). The gold panel has its own scrollbar.

Organization	n Self-Asse	essment Tool	Sign Out	Scorebooks	Key Factors	Item Evaluation	Key Themes	Reports	Program	My Account	
TNCPE	- 2009	Case Stu	<b>dy</b> (Education 2009-10 )						-		
Item :: 5.	.1 - Workfo	orce Engagem	ent [WBS] (0%)			•	<sup>abc</sup> A→ B←	] 🗰	D		
Stage 1 Ke	y Factor	References								-	
Examiner		Category	Key Factor Reference								
David Jones	;	P.1a	Applicant claims strengths	Applicant claims strengths in the creativity, knowledge, and skills of its faculty, staff, and students [DJ]							
David Jones	;	P.1a		Applicant employs 118 faulty and staff; 97 non-unionized faculty and 21 administrative and clerical staff. Also utilizes 60 adjunct an loaned hospital faculty. [DJ]							
David Jones	,	P.1a		Applicant's core competencies are: High-quality nursing instruction; effective use of instructional technology; and leading-edge nursing distance education [DJ]							
David Jones		D 15	Applicant has established	ite Mission Misio	n and Values IF	11				-	
Key Factor	r Referen	ces					🖫 🔾 🔂	公心	00		
к	F Cat.	Most	significant key factors (KFs	) for this Item							
1											
2											
-											

FIGURE 3 - When you click the gold Circle 1 Icon, a panel appears that contains your team's independent review findings.

Click the blue **Circle 1** icon to hide the team's independent review observations, increasing your workspace.



#### Sortability

A handy feature: the columns in the gold panels are sortable by clicking on the header. For example, an Item lead might sort by Item reference. This will place the examiners' observations in order, making it easier to note similar observations.

### **Synthesis**

Consolidated Key Factors will appear when you select the **Key Factors** Tab on the menu bar, or when you choose the Key Factor References panel from the drop-down menu on the **Item Evaluation** Screen. Note that the Key Factors on the Item Evaluation dropdown menu may be abbreviated. To view the full text of the consolidated key factors, go to the **Key Factors** Tab, or print a Key Factors Report.



#### **OFI Alert**

On the **Key Factors** Screen in the consensus scorebook, it is possible for team members to alter the Key Factors. PLEASE DON'T unless you're at the Consensus meeting. If you would like to change a Key Factor during synthesis, make a note in the **Observation** Field on the **Key Factors** Screen. Any changes to Key Factors at this point in the evaluation must be a team decision.

#### Synthesizing Key Factors

Working with the Key Factors panel in the Consensus Item Evaluation Screen, Item leaders have 12 spaces to select the most significant Key Factors relative to an Item. Remember, you will select no more than six Key Factors per Item, but the extra spaces

allow a little more room to work. Use the navigation arrows on the tool bar to move key factors up or down, as their relevance is determined through supporting comments. When you're done, remove surplus Key Factors from the bottom of the list.

### **Developing Strengths and OFIs**

You will use the fields in the Strengths and Opportunities for Improvements panels to develop the comments you will present at your consensus meeting.

When you access the Strengths and OFIs panels, fellow team members' work will appear when you click the gold **Circle 1** Icon. Team observations will be organized into three tabs: **Evaluation**, **Notes**, and **Gaps**. These tabs correspond to the fields examiners filled in on the independent review scorebook.

Scorebook <sup>™</sup> Navigator			Will Schoch		Shaw 1				
Organization Self-Asses		Sign Out Sco (Education 2009-10 )	ere <u>Evaluat</u>	ion	Notes	<u>Gaps</u>			
Item :: 5.1 - Workfor	ce Engagement ['	WBS] (0%)			✓ B∈ └॒ ₩	U			
Key Factor Referenc	es				🖫 Q <u>T</u> 🛛 û	1 🛛 🔲 🗍	]		
Strengths (include fi	gure references,	as appro			<b>₽!</b> Q <u>T</u> ⊠	000	Ü		
Evaluation	Notes	Gaps	Q	Stage 1	Comments for Opportu	inities for Improve	ement		
Examiner	Item Ref.	Process 🕽	Approach	Deployment	Improvements	Integration	1		
Ginger Manie	5.1b(2), 5.1b(3)	5.1b(2) HOW does your LEARNING HOW does your LEARNING address the following factors for your WORKFORCE? •their LEARNING and development needs, including those that, identified by supervisors and managers •the transfer of knowledge from departing or retiring workers •the reinforcement of new knowledge and skills	faculty shadowing, and cross-training to reinforce new knowledge and job	+ Supervisors and employees [GM]	<ul> <li>None identified</li> <li>Effectiveness is determined by student performance on NCLEX and alumni survey results [GM]</li> </ul>	+ Developing new staff [GM]	×		

To cut back on typing, you can move team members' observations from the gold panels into the **Strengths** and **OFIs** Tabs as you construct comments. This can be done in one of two ways:

- 1. Copy and paste the relevant text. (Highlight with your mouse, then Ctrl-C to copy, Ctrl-V to paste on a PC; Command-C to copy, Command-V to paste on a Mac.).
- 2. Click to open the field in the scorebook where you want to place an observation. Go into the gold panel and highlight the observation with your mouse. Drag and drop the highlighted text into the open field.



### **Retain Initials for Consensus**

Please be sure to retain the initials of the examiner(s) whose independent review work has been incorporated into the comments you develop. You will need these references for the consensus meeting.

### **Using Observation Fields**

In the consensus scorebook, you will encounter **Observation** fields on the **Key Factors** screen, as well as on the **Strength** and **OFI** Tabs on the **Item Evaluation** screen.

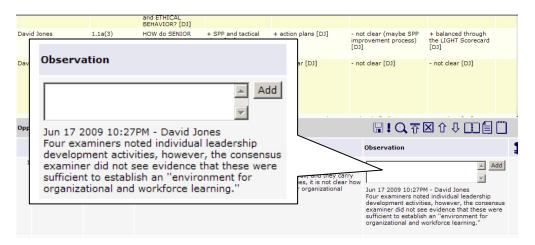


FIGURE 4 - Use the Observation Fields in the consensus scorebook to communicate with fellow examiners during synthesis, and to remember your rationale for the consensus meeting.

The **Observation** fields provide a communication tool for the team. An Item leader can note why a comment was not used, suggest re-wording of a Key Factor, or briefly explain their rationale behind the comment. This is also a space where the Item back-up can provide feedback.

As multiple examiners contribute thoughts, the most recent observation will be at the top. The software automatically notates the observation with the date, time and examiner name.

$\mathbf{h}$	

### **OFI Alert: Observations Won't Print**

Something to keep in mind: The observation fields are viewable by all members of the team as they use the software. However, data in these fields will not appear on the Item Report printouts. To ensure that your observations and comment rationale are visible during consensus (if you will be using printed Item Reports), place your notes below the completed comments in the Comments fields.

#### **E-mail Capabilities**

If an Item leader wants immediate feedback on an observation, he or she can e-mail the team leader, Item back-up or the whole team using *Scorebook Navigator*.<sup>TM</sup>



The **People** icon (left) on the toolbar will activate the examiners' e-mail system, which contains the contact information for team members.

If you select the "E-Mail Whole Team" option, be sure to check your e-mail system protocol. *Scorebook Navigator* <sup>TM</sup> separates e-mail addresses by semi-colon. If your mass e-mail function is comma-delimited or another protocol, you will have to do some editing. It may be easiest to just cut and paste the desired e-mail addresses into your e-mail system.

# Printing Stage 1 pre-work

An Item leader may wish to print all of the team's independent review observations as a resource for synthesizing observations into comments. Here's how to do it:

- 1. In the consensus scorebook, select the **Item Evaluation** Tab. Choose the Item you want to print from the drop-down menu at the top of the screen.
- 2. Click the gold **Circle 1** Icon. This will display all team members' work for that Item.
- 3. Page down past the Key Factors Tab to the Strengths Tab.
- 4. Under the **Strengths** Tab, on the gold panel, click the **Print Preview** Icon (left). This will open up a window with a printer-friendly version of the Item observations. From this window you can sort the data by clicking on the column headers.
- 5. If you would like a Word copy of this report, right click in the report, click Select All, then copy and paste into Word.
- 6. For a printout without copying in Word, in your browser, set up your printer preferences and print. Please be aware that you will be printing your entire team's independent review observations for that Item, which could result in a large print job. Consider using the print preview window to identify selected pages or page ranges.
- 7. Also note that the team observations in the gold panels above the **Strengths** Tab are the same observations that appear above the **OFIs** Tab. You don't need to print them twice



### Scoring

When the gold Circle 1 button is activated, Item leaders have access to all the scores selected by team members. This information is provided for reference only, as scoring information should never be averaged during an evaluation.

Examiner Final Score		Overall	Appr	oach	Deploym	ent Learning		Integration	
Examiner 1 I	kaminer 1 D E M O 40%		30-45%	50-65	5%	30-45%		10-25%	30-45%
Examiner A I	DEMO -	10%	30-45%	50-65	5%	30-45%		10-25%	30-45%
Examiner B I	DEMO ·	40%	30-45%	50-65	5%	30-45%		10-25%	30-45%
Examiner D	EMO 4	40%	30-45%	50-65	5%	30-45%		10-25%	30-45%
Team Leade	Demo ·	40%	30-45%	50-65	5%	30-45%		10-25%	30-45%
tem 1.1 Sc	oring (Click on th	e numbered white	cells to set a s	score.)					
Final Score	Overall	Approach	Deployment	Learning	Integratio	on Key	Factors	Strengths	OFIs
50%	50-65%	50-65%	50-65%	30-45%	30-45%	6 (6	not used)	3 (0!, 0 ~Key)	3 (0!, 0 ~Key)
Factor	0-5%	10-25%	30	-45%	50-65	%	3	70-85%	90-100%
Approach	No systematic approach is evident; requirements of the information is anecdotal		sic approach	responsive to requirements	An effective, sy approach , resp the overall requ of the Item	onsive to	approach	ive, systematic , responsive to ble requirements m	An effective, systematic approach, fully responsive to the multiple requirements of the Item
	0-5% 10-25%		3	30-45%		50-65%		70-85%	90-100%
Deployment Little or no deployment of an approach is evide		The approach is in t early stages of t deployment in most areas/work units, inhibiting progress i achieving the basic requirements	deployed, some are units are		The approach is deployed, altho deployment ma some areas or t	ugh y vary in	The approduction of the significant of the signific		The approach is fully deployed without significant gaps in any areas or work units

FIGURE 5 - Item leaders have access to the team's Item scores. This is for reference only -- never average scores!

Remember that when you score an Item in the shared consensus scorebook you are scoring your comments, which are derived from the work of others. It is likely that consensus scoring will vary from the scoring done in independent review, as the Item leaders have more information to consider when determining the scoring range and the score.

### Using Scorebook Navigator<sup>™</sup> at Consensus

Since the shared Stage 2 Consensus Scorebook is a single document that can be accessed by multiple users at one time, it will support real time revision during the consensus meeting. This can be a powerful aid in the consensus process. Here's how it works:

- 1. Prior to a consensus meeting, the team members can review the comments written by all other team members and enter any feedback they have in the observation box. Item leads can make changes to the comments, if appropriate, in response to other team members' feedback. This "virtual" consensus can significantly reduce the time needed in a face-to-face consensus meeting
- 2. During the consensus meeting, Item leaders direct the discussion pertaining to their Items. As this takes place, the Item leaders can make and save agreed-upon changes to their sections of the scorebook (accessible to them via the blue assignment link on the Scorebooks page).
- 3. Once the changes are entered, team members should "refresh" their browsers, updating their team consensus scorebook screens with the revised information.

When the team concludes the consensus meeting, examiner initials are removed from all comments in the shared consensus scorebook and other edits are made to meet the Feedback Report guidelines.

(This concludes the Stage 2 manual for those using the 2007 Process)

# The Consensus Scorebook Screen (2010 Process)

After your team has completed independent review, the team leader will assign each member an Item or Items to synthesize prior to the consensus meeting. When you log into *Scorebook Navigator* <sup>TM</sup>, the **Scorebook** Screen will display this new assignment under a tab called **Stage::** 2.

You still have access to a copy of your Independent Review Scorebook under the **Stage:: 1** Tab. The link to this scorebook is grey, indicating that it is a read-only file. Use this scorebook as a reference as you synthesize your assigned Items for consensus.

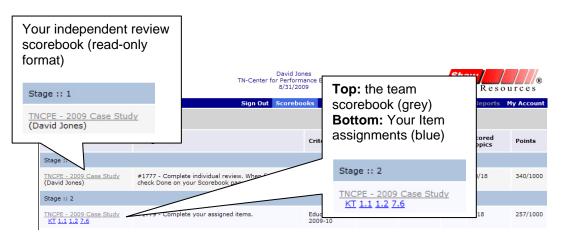


FIGURE 6 - Your independent review scorebook in read-only format appears in the Scorebook column under the Stage:: 1 Tab. In the same column, the Stage:: 2 Tab contains a link to the shared team scorebook (in grey) and your assigned Items (in blue).

On the **Stage:: 2** Tab, under the Scorebook column heading, you will find your assigned Items (blue links) and the shared consensus scorebook.

The shared consensus scorebook link is grey, indicating it's in read-only format. Every team member can view this scorebook at any time. The scorebook is filled as members complete their Item assignments.

### **Consensus Item Assignments**

When you click on a blue Item assignment link to begin your Item synthesis, it will open a scorebook screen that looks a lot like the Item Evaluation scorebook screen you used in independent review. Some of the tabs are different, however.

As in independent review, there are **Key Factors References** and **Scoring** Tabs, but the Strengths Tab and an **OFIs** Tab are now used for feedback ready comments. The ADLI

columns are no longer present, but an observation column is available for team member feedback on your comments



#### Help Functions:

To review the instructions for each column, hover your cursor over the title. A popup box will give a brief description of the instructions.

Key Factor References		ि; Q, Ţ, ⊠ û 0, Q, [] [] []				
Strengths (include figure references, as	appropriate.)	🖫 🔾 주 🖂 û 🖓 🛄 🗐 📋	0			
++ Strengths	Rationale Indicate why you included this strength (i.e., because it addresses a strategic		1			
2 3	the initials of the Examiners who concu conflict among Examiners, propose a re conflict and explain why you resolved i	esolution to the				
Note			ิส			
Opportunities for Improvement (include	pportunities for Improvement (include figure references, as appropriate)					

The other major difference is that you now have access to fellow examiners' independent review findings, accessible by clicking the gold **Circle 1** Icon.

Organization Self-Assessment Tool	Sign Out	Scorebooks	Key Factors	Item Evaluation	Key Themes	Reports	My Account
Copy of Copy of NIST 2008 Prework (assign	<b>ed)</b> (Bu	isiness-NFP 2008	3)				
Item :: 1.1 - Senior Leadership (0%)				abc A- ✔ B			
Key Factor References				<u> </u>			
Strengths (include figure references, as appropriate.)					<u>रे रा</u> 🛛 🗘	ΦŒ	180
Opportunities for Improvement (include figure references,	as approp	riate)		<b>U</b> : (	<u>、</u> 亚図 û	Φ <b>Π</b>	18
Item 1.1 Scoring (Click on the numbered white cells to set a	score.)				<u> </u>		<u> </u>

FIGURE 7 - Click the gold Circle 1 icon to view fellow team members' work as you synthesize Items.

The other major difference is that you now have access to fellow examiners' independent review findings, accessible by clicking the gold **Circle 1** Icon. Once clicked, the gold **Circle 1** Icon turns blue and the team's relevant independent review work will appear on a gold panel above each scorebook tab (team Key Factor references above the scorebook **Key Factor References** Tab, team Item evaluation findings above the **Strength** and **OFIs** Tabs). The gold panel has its own scrollbar.

Organization Self	-Assessment Tool	Sign Out	Scorebooks	Key Factors	Item Evaluation	Key Themes	Reports	Program	My Account
TNCPE - 2	009 Case Stu	<b>iy</b> (Education 2009-10 )							
Item :: 5.1 - V	/orkforce Engageme	nt [WBS] (0%)				<sup>abc</sup> A→ V B←	] <b>i</b> ii (	D	
Stage 1 Key Fa	ctor References								-
Examiner	Category	Key Factor Reference							
David Jones	P.1a	Applicant claims strengths	in the creativity	, knowledge, an	d skills of its faculty,	staff, and stude	nts [DJ]		
David Jones	P.1a	Applicant employs 118 fau loaned hospital faculty. [D:		non-unionized f	aculty and 21 admin	istrative and cler	ical staff. A	lso utilizes 6	0 adjunct an
David Jones	P.1a	Applicant's core competen nursing distance education		uality nursing in	struction; effective u	se of instructiona	al technolog	ıy; and leadi	ng-edge
David Jonan	D 15	Applicant bas established i	to Mission Misio	n and Values Fr	11				
Key Factor Ref	erences					🖫 🔾 衣	公心	100	
KF Cat. Most significant key fac			) for this Item						
1									
2									
•									

FIGURE 8 - When you click the gold Circle 1 Icon, a panel appears that contains your team's independent review findings.

Click the blue **Circle 1** icon to hide the team's independent review observations, increasing your workspace.



#### Sortability

A handy feature: the columns in the gold panels are sortable by clicking on the header. For example, an Item lead might sort by Item reference. This will place the examiners' observations in order, making it easier to note similar observations.

### **Synthesis**

Consolidated Key Factors will appear when you select the **Key Factors** Tab on the menu bar, or when you choose the Key Factor References panel from the drop-down menu on the **Item Evaluation** Screen. Note that the Key Factors on the Item Evaluation dropdown menu may be abbreviated. To view the full text of the consolidated key factors, go to the **Key Factors** Tab, or print a Key Factors Report.

	<b>\$</b>	
_		ノ

### **OFI Alert**

On the **Key Factors** Screen in the consensus scorebook, it is possible for team members to alter the Key Factors. PLEASE DON'T unless you're at the Consensus meeting. If you would like to change a Key Factor during synthesis, make a note in the **Observation** Field on the **Key Factors** Screen. Any changes to Key Factors at this point in the evaluation must be a team decision.

### Synthesizing Key Factors

Working with the Key Factors panel in the Consensus Item Evaluation Screen, Item leaders have 12 spaces to select the most significant Key Factors relative to an Item. Remember, you will select no more than six Key Factors per Item, but the extra spaces allow a little more room to work. Use the navigation arrows on the tool bar to move key factors up or down, as their relevance is determined through supporting comments. When you're done, remove surplus Key Factors from the bottom of the list.

### **Developing Strengths and OFIs**

You will use the fields in the Strengths and Opportunities for Improvements panels to develop the comments you will present at your consensus meeting.

When you access the Strengths and OFIs panels, fellow team members' work will appear when you click the gold **Circle 1** Icon. Team observations will be organized into three tabs: **Strengths**, **OFI's and Gaps**, and **Feed Back**. These tabs correspond to the fields examiners filled in on the independent review scorebook.

Key Factor	Refer	ences		\$\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$									
Strengths OFIs & Gaps Feed Back				Q			Stage I Comments for Strengths						
Examiner	++	Strengths			As Evidenced By			A	D	L	I	Item Reference	1
A TeamMember		Strength statement number 1 [TMA]			evidence for strength statement number 1 [TMA]				Yes		Yes	1.1a(1)	
A TeamMember		Strength statement number 2 [TMA]			evidence for strength stateme	Yes		Yes		1.1b(2)			
A TeamMember		Strength statement number 3 [TMA]			evidence for strength statement number 3 [TMA]						Yes	1.1a(3)	
A TeamMember													
B TeamMember		1st Strength statement [TMB]			evidence for 1st Strength statement [TMB]				Yes	Yes	Yes	1.1a(1)	Yes
B TeamMember	2nd Strength statement [TMB]			evidence for 2nd strength statement [TMB]				Yes		Yes	1.1a(2)		
Strengths (i	nclud	e figure refere	nces, as appropri	ate.)			🖫 🔾 衣	×	Û	Û		180	•
++ Stren	gths			Rationale		Item Ref.	Observation						1
1													
2													
3													
Note													
1								_					

To cut back on typing, you can move team members' observations from the gold panels into the **Strengths** and **OFIs** Tabs as you construct comments. This can be done in one of two ways:

- 1. Copy and paste the relevant text. (Highlight with your mouse, then Ctrl-C to copy, Ctrl-V to paste on a PC; Command-C to copy, Command-V to paste on a Mac.).
- 2. Click to open the field in the scorebook where you want to place an observation. Go into the gold panel and highlight the observation with your mouse. Drag and drop the highlighted text into the open field.

If you think a Strength (or OFI) is significantly important, click on the box in the ++ (--)

column. If you think it might be a part of a Key Theme, click on the box in the column. Use the Notes section to address the most significant strengths or OFIs that were not included in your selection of "about six" total comments



### **Retain Initials for Consensus**

Please be sure to retain the initials of the examiner(s) whose independent review work has been incorporated into the comments you develop. You will need these references for the consensus meeting.

### **Using Observation Fields**

In the consensus scorebook, you will encounter **Observation** fields on the **Key Factors** screen, as well as on the **Strength** and **OFI** Tabs on the **Item Evaluation** screen.

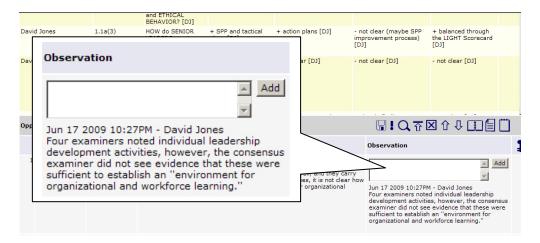


FIGURE 9 - Use the Observation Fields in the consensus scorebook to communicate with fellow examiners during synthesis, and to remember your rationale for the consensus meeting.

The **Observation** fields provide a communication tool for the team. An Item leader can note why a comment was not used, suggest re-wording of a Key Factor, or briefly explain their rationale behind the comment. This is also a space where the Item back-up can provide feedback.

As multiple examiners contribute thoughts, the most recent observation will be at the top. The software automatically notates the observation with the date, time and examiner name.



### **OFI Alert: Observations Won't Print**

Something to keep in mind: The observation fields are viewable by all members of the team as they use the software. However, data in these fields will not appear on the Item Report printouts. To ensure that your observations and comment rationale are visible during consensus (if you will be using printed Item Reports), place your notes below the completed comments in the Comments fields.

### **E-mail Capabilities**

If an Item leader wants immediate feedback on an observation, he or she can e-mail the team leader, Item back-up or the whole team using *Scorebook Navigator*.<sup>TM</sup>



The **People** icon (left) on the toolbar will activate the examiners' e-mail system, which contains the contact information for team members.

If you select the "E-Mail Whole Team" option, be sure to check your e-mail system protocol. *Scorebook Navigator* <sup>TM</sup> separates e-mail addresses by semi-colon. If your mass e-mail function is comma-delimited or another protocol, you will have to do some editing. It may be easiest to just cut and paste the desired e-mail addresses into your e-mail system.

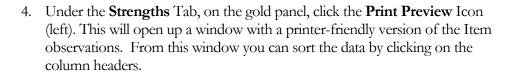
# Printing Stage 1 pre-work

An Item leader may wish to print all of the team's independent review observations as a resource for synthesizing observations into comments.

	ic :: Iten	1.1								
Examiner	<u>++</u>	<u>Strengths</u>		As Evidenced By	A	D	Ŀ	ī	Item Reference	<u>Key</u> Them
A TeamMember		Strength statement nu	mber 1 [TMA]	evidence for strength statement number 1 [TMA]	Yes	s Yes		Yes	1.1a(1)	
A TeamMember		Strength statement nu	mber 2 [TMA]	evidence for strength statement number 2 [TMA]	Yes	5	Yes		1.1b(2)	
A TeamMember		Strength statement nu	mber 3 [TMA]	evidence for strength statement number 3 [TMA]	Yes	5		Yes	1.1a(3)	
A TeamMember										
B TeamMember	Yes	1st Strength statemen	t [TMB]	evidence for 1st Strength statement [TMB]	Yes	s Yes	Yes	Yes	1.1a(1)	Yes
B TeamMember		2nd Strength statemer	nt [TMB]	evidence for 2nd strength statement [TMB]	Yes	s Yes		Yes	1.1a(2)	
B TeamMember		3rd Strength statemer	it [TMB]	evidence for 3rd strength statement [TMB]	Yes	5			1.1a(3)	
OFIs :: 10basic :: 1	tem 1.1									
Examiner	=	<u>Strengths</u>		As Evidenced By	A	D	L	II	tem Reference	<u>Key</u> <u>Them</u>
A TeamMember		OFI statement number	1 [TMA]	evidence for OFI statement number 1 [TMA]		Yes		1	.1a(2)	
A TeamMember		OFI statement number	2 [TMA]	evidence for OFI statement number 2 [TMA]	Yes			1	.1b(1)	
A TeamMember		OFI statement number	3 [TMA]	evidence for OFI statement number 3 [TMA]			Yes	1	.1a(3)	
	Yes	1st OFI statement [TM	3]	evidence for 1st OFI statement [TMB]	Yes			1	.1a(1)	
B TeamMember		2nd OFI statement [TM	B]	evidence for 2nd OFI statement [TMB]		Yes		1	.1a(3)	
				evidence for 3rd OFI statement [TMB]			Yes	1	.1b(1)	
B TeamMember B TeamMember B TeamMember		3rd OFI statement [TM	B]	evidence for 3rd OFI statement [TMB]						
B TeamMember	ic :: Iten		B]	evidence for 3rd OF1 statement [1Mb]						
B TeamMember B TeamMember	ic :: Item <u>Type</u>	1.1	B] <u>Comment</u>	evidence for and ora statement [TMb]		_			em Reference	
3 TeamMember 3 TeamMember F <b>eedback :: 10bas</b>		1.1 <u>Significant</u>	Comment	ady comment for one of the strength statements [TMB]	]	_		Ite		Key Them Yes

Here's how to do it:

- 1. In the consensus scorebook, select the **Item Evaluation** Tab. Choose the Item you want to print from the drop-down menu at the top of the screen.
- 2. Click the gold **Circle 1** Icon. This will display all team members' work for that Item.
- 3. Page down past the Key Factors Tab to the Strengths Tab.





- 5. If you would like a Word copy of this report, right click in the report, click Select All, then copy and paste into Word.
- 6. For a printout without copying in Word, in your browser, set up your printer preferences and print. Please be aware that you will be printing your entire team's independent review observations for that Item, which could result in a large print job. Consider using the print preview window to identify selected pages or page ranges.
- 7. Also note that the team observations in the gold panels above the **Strengths** Tab are the same observations that appear above the **OFIs** Tab. You don't need to print them twice.

### Scoring

When the gold Circle 1 button is activated, Item leaders have access to all the scores selected by team members. This information is provided for reference only, as scoring information should never be averaged during an evaluation.

			_
Stage 1 Scoring			
Examiner	Final Score	Overall	
A TeamMember	45%	30-45%	
B TeamMember	55%	50-65%	

FIGURE 10 - ITEM leaders have access to the team's Item scores. This is for reference only -- never average scores!

Remember that when you score an Item in the shared consensus scorebook you are scoring your comments, which are derived from the work of others. It is likely that consensus scoring will vary from the scoring done in independent review, as the Item leaders have more information to consider when determining the scoring range and the score.

## Using Scorebook Navigator™at Consensus

Since the shared Stage 2 Consensus Scorebook is a single document that can be accessed by multiple users at one time, it will support real time revision during the consensus meeting. This can be a powerful aid in the consensus process. Here's how it works:

- 4. Prior to a consensus meeting, the team members can review the comments written by all other team members and enter any feedback they have in the observation box. Item leads can make changes to the comments, if appropriate, in response to other team members' feedback. This "virtual" consensus can significantly reduce the time needed in a face-to-face consensus meeting
- 5. During the consensus meeting, Item leaders direct the discussion pertaining to their Items. As this takes place, the Item leaders can make and save agreed-upon changes to their sections of the scorebook (accessible to them via the blue assignment link on the Scorebooks page).

6. Once the changes are entered, team members should "refresh" their browsers, updating their team consensus scorebook screens with the revised information.

When the team concludes the consensus meeting, examiner initials are removed from all comments in the shared consensus scorebook and other edits are made to meet the Feedback Report guidelines.