



# **ONLINE PURCHASE REQUISITION WORKFLOW**

# FAQ GUIDE

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### **EPROCUREMENT DATA ENTRY FAQS**

### Q1: How do I ATTACH DOCUMENTS TO A REQUISITION?

A) After clicking the Checkout button and moving onto the Check-out Review and Submit Section under the next to the link number. Then on the comments icon i at the end of the your Requisition line.

Requisition Lines 🕜					
	Line	Description			
►	1	👷 Laptop			

### In the below example you would scroll over to the right past the Total field to see the Comments/Attachments area.

Cart Summary: Total Amount 550.00 USD							
Expand lines to review shipping and acco	unting details			÷	Add More Ite	ems	
Requisition Lines 🕐							>
Line Description	Item ID	Supplier	Quanti	ity UOM		Price	Total
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Shipping Line 1	*Ship To	CENTRECV80	Q		Quantity	1.0000	
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	Attention To	Tina Short					Maintenance
	Due Date		BT				
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Select All / Deselect All	Select lines to:	Add to Favorites	Add to Template(s	s) 🗍 De	elete Selected	<sup>ŧ</sup> ⊒,Mas	s Change
						Total Amount	550.00 USD





### Next click the Add Link. (Refer to below screen shot)

			1014	AL INLATON					
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					Sta	us Open			
	Line	1							
Comments							Find	First 🕚 1 of 1 🕑 Last	
					E	ntered On:			
1									24
Send to !	Supplier		🔲 Sho' / a	at Receipt	S	low at Voucher			
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### Next, use the Browse button to navigate to your file. Click the Upload button.

File Attachment	
	Help
	Browse
Upload Cancel	



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Organize 🔻 New folder	≣ ▾ 🗔 🔞
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<pre>     shared_data (\\APOLLO) (W:)</pre>	
File name:	<ul> <li>✓ All Files (*.*)</li> <li>✓ Open Cancel</li> </ul>

Find the document you want to upload and click the Open button.

File Attachment	
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Upload Cancel	

Click the Upload button.



|--|

Business Unit	CWUID	Requisition Date 0	1/18/2014		
		Status O	pen		
Line	1				
omments			Find F	irst 🕙 1 of 1 🕑	Last
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1 Send to Supplier Add Attachments Attached File MvCWILL Test. Dr.	Sho	User/Date Time	t Voucher View	Send to Supplier	

Click the OK button. Check the box to Send to Supplier (formerly Vendor) if needed.

### Q2: WHAT ARE THE MAIN STEPS TO ENTER AN EPROCUREMENT REQUISITION?

A: You will be using 3 areas. The first area (**Requisition Settings**) is where you enter defaults that populate for every line. Example of defaults would be providing a Requisition name, supplier (formerly vendor), category, accounting information, etc. that you need for each line. The second area (**Special Requests**) is where you put in actual item descriptions, categories, quantity, price, unit of measure and keep adding additional line items to the shopping cart. The third area (**Checkout and Checkout Review and Submit Section**) is where you can enter or validate accounting information (optional if you enter if on the first tab, add comments/attachments, and review and submit the requisition. Please refer to the Purchasing Website for a full user manual.

# Q3: I CANNOT FIND THE SUPPLIER (FORMERLY VENDOR) WHEN I SEARCH IN THE SYSTEM. WHAT COULD BE THE REASON?

A) The supplier (formerly vendor) may not exist in the system at all. Entering a supplier is not required. If you do have a vendor you would like to use enter the information in the comments field including address information, etc.



# Q4: WHY DOES MY REQUISITION STATUS SHOW "OPEN" UNDER MANAGE REQUISITIONS?

A) It is because you have saved it but not submitted it. Select "Edit" under the dropdown to the right and clicking Go, opening the requisition, click the Save and

Submit button Submit button the status to "Pending" approval.

at the bottom of the page. This changes

### Q5: I AM CONFUSED WITH THE CATEGORY AS THERE ARE SO MANY OF THEM IN THE SYSTEM! WHICH ONE DO I USE?

A) If you want to narrow down the category \_\_\_\_\_\_\_\_\_, make sure you enter a more specific search. Put in something such as "Supplies". If you want to make it more specific, make it "Office Supplies" and search. Another helpful tip is to click the button "**Find**" with no values in the Search By description. Once all the items appear, click on the Description link and it will sort the search results alphabetically.

#### See below example.

	Contraction 1			
Look Up Category				×
			Help	
Note: You may either Search o	or Browse to look up the appr	opriate category for your special re	quest.	
Search Categories				
Search By Catego	ory 🔹	Find		
Categories	Personalize   I	Find   View All   🗖   🔲 🛛 First	🖲 1 of 1 🕑 Last	
Catalog	Category	Description	Find in Tree	
1			æ	
Browse Category Tree				
Return				.:



Note: You may either Search or Browse to look up the appropriate category for your special request.

Search Categories									
	Search By	Category	•			Fi	nd		
Categories Personalize   Find   View All   💷   🔳 First 🕢 1-50 of 55 🕑 I							of 55 🕑 Las	st	
	Catalog		Category		Descriptio	on <b>-</b>			
1	Non Catalog		A010	L	ADVERT	SING			-
2	Non Catalog		A045		APPLIAN	CES AND		IENT	
3	Non Catalog		A050		ART EQU	IPMENT	AND SUF	PLIES	=
4	4 Non Catalog		A012		ATHLETIC SUPPLIES				

### Q6: IS IT NECESSARY TO USE THE "REQUISITION SETTINGS" PAGE?

A) Yes. This is the area where you name your requisition. Also, if you have the same information (such as supplier (formerly vendor), unit of measure, accounting information) for each line, it is easier to use the "Requisition Settings" page, set those defaults up and then not worry about adding them for each line.

**Note:** If you do not enter a value in the Requisition Name field on this page, it will put in a description of the requisition number the system assigns. This field is helpful for searching for requisitions you entered.

# Q7: CAN I CHANGE A REQUISITION ONCE IT IS CONVERTED INTO A PURCHASE ORDER?

A) No, you cannot change a requisition once it has been sourced to a PO. In that case, contact the buyer and he/she will initiate a change purchase order to send to the vendor.

### **Q8:** WHERE DO I SEE THE STATUS OF MY REQUISITION?

A) Navigate to MyCWU > Main Menu > Financial Management > eProcurement > Manage Requisitions. If you can't find your requisition, use the search fields to expand or narrow your search. Once you locate your requisition, use the small

triangle to the left of the requisition ID

000000842 Test for Computers

to expand



the requisition and from there, you can look up approvals, PO statuses and invoice the requisition details (whichever icon is eligible Approvals, Purchase Orders, Invoice, Payment). For more information, review the user guide "Viewing Requisition Status and Detail".

# **Q9:** What information do I need to enter in eProcurement for creating a requisition?

A: You would need to enter the same information as you currently do on a paper requisition. These are item descriptions, accounting information (project ID and operating unit), unit of measure, quantity, price, supplier (formerly vendor), category etc. A lot of this information such as category, supplier, unit of measure can be searched in the system by using the search magnifying glass.

### Q10: WHAT IS A TEMPLATE?

A) A template is nothing but a fully saved requisition for repeated use. Example: You want to order the same type of item every month except for a few changes. In that case, save the first requisition you make as a template and then use that for making future requisitions. Reference the "Create a FMS Purchase Requisition Using Templates" user guide located on the Purchasing website for instructions on how enter requisition from templates. After requisitions are created from templates, you can go ahead and change any information you need (such as supplier, category, descriptions, quantities, accounting information, comments, attachments, etc).

### Q11: WHAT IS A FAVORITE?

A) A favorite is a line item that you have added to your favorites. Favorites may not have accounting information in them so you still need to put in accounting information for the lines that you add from favorites. The favorites are tied to supplier (formerly vendor), category, and item description. You still need to add the remaining fields. Reference the user guide located on the Purchasing website "Create a FMS Purchase Requisition Using Favorites" for more information on favorites.



# Q12: AFTER I CREATE A REQUISITION FROM A TEMPLATE, CAN I ADD MORE LINES TO IT?

A) Yes. Use the "Add More Items" link special request or favorite (whichever you need) to add more lines to a requisition loaded from a template. Note that you need to populate accounting information for these additional lines (or at least, verify that accounting is correct).

### **USING SPLIT ACCOUNTING FAQS**

# Q13: I NEED TO SPLIT MY LINE ITEM FOR TWO DEPARTMENTS. HOW DO I DO THAT?

A) One of the ways to do that:

✓ After adding items, click the Checkout button. From the Edit Requisition –

Review and Submit page line number to expand the line. Use the triangle to the right of the accounting

lines Accounting Lines to expand the Accounting Lines information to add another accounting line and then split that line item. Reference the user guide "Create a FMS Purchase Requisition" (pages 9 and 10) and use the "+" all the way to the right of accounting information to use this method. Prior to clicking the "+", click the Qty or Amt under Distribute By field. Adjust either the dollar amount or quantity fields and then click the "+" to add the additional row. Then update the accounting information on the new line.

Note that any split accounting should add up to 100% for that line.

# Q14: WHAT IS THE DIFFERENCE BETWEEN DISTRIBUTE BY AMOUNT AND DISTRIBUTE BY QUANTITY (SPLIT ACCOUNTING ONLY)?

A) Example of **Distribute by amount:** If you are buying one piece of equipment that needs to be split between two departments, use the Distribute by amount

\*Distribute by: Amt 
as shown. Another example for distribute by amount is this: You are buying 5 microscopes for \$1000 each. However, you want the total \$5000 to be split for two departments with \$2800 going to dept1 and \$2200 going to



dept2. In that case, for the first line delete out the original value of \$5000 and enter

\$2800 in the amount field and click on the 1 button on the right hand side of the page. Note you may have to scroll over if your monitor is smaller. A new line will be created if should automatically fill in the \$2200 dollars into the amount field. You will need to adjust the project ID and operating unit to reflect the second department accounting information.

Example of **Distribute by quantity** \*Distribute by: Cty • : Use if you are clearly splitting the 5 microscopes by quantity. (Example) 3 to DepartmentA and 2 to DepartmentB. First remove the 7 in the quantity field and enter 3 in the quantity field. Click on the • button on the right hand side of the page. Note you may have to scroll over if your monitor is smaller. A new line will be created if should automatically fill in the with the quantity of 4 in the amount field. You will need to adjust the project ID and operating unit to reflect the second department accounting information.

#### Q15: I HAVE FIVE LINES ON MY REQUISITION TOTALING \$1000. I DO NOT CARE ABOUT INDIVIDUAL LINE ITEM SPLITS BUT I WANT TO SPLIT THE TOTAL REQUISITION AS FOLLOWS: \$600 TO DEPTA AND \$400 TO DEPTB. HOW DO I DO THAT?

A) There are a couple of options:

1) You can go line by line. For example, if line 1 is for \$500, line 2 is for \$200, line 3, 4 and 5 are for \$100, then put the \$600 on line 1 and line 3 for dept1. Then use the \$400 for lines 2, 4 and 5. You can "mix and match" your accounting lines.

2) You can also split each line by amount for 60% and 40%. You need to calculate the percentage based on the overall split.

### FIXED COST REQUISITIONS FAQS

### Q16: WHAT TYPE OF REQUISITIONS ARE CREATED UNDER SPECIAL REQUESTS?

A) All requisitions can be created under Special requests. Examples are honorariums, repairs, consulting services.



### Q17: I DON'T KNOW WHAT TYPE OF DESCRIPTION TO WRITE UNDER THE SERVICE DESCRIPTION FOR A FIXED COST SERVICE.

A) Below are examples of sample descriptions of various services:

REPAIR FOR MODERNFOLD PARTITION(S) IN SURC BALLROOM PER QUOTE GIVEN JANUARY 31, 2013.

### OR

HONARIUM FOR \*\*\* **INSERT NAME OF INDIVIDUAL** \*\*\* TO SPEAK AND MEET WITH STUDENTS ON MARCH 1, 2013.

### OR

FALL PROTECTION REPAIR & CERTIFICATION 1<sup>ST</sup> YEAR INSPECTION PRICE. ROOM RENTAL FOR LIUZHOU MPA PROGRAM REM 205 WINTER COURSE (2 SINGLE ROOMS) – INCLUDING FEES AND TAXES FOR 2 NIGHTS @\$77.83 PER NIGHT.

#### OR

ADVERTISING FOR COLLEGE OF BUSINESS 5" X 6.49" FULL COLOR AD IN THE CURRENT – RUN DATE APRIL 22, 2013.

### OR

CONSULTING SERVICES TO IMPLEMENT MEDICATE EHS MODULE PER ATTACHED SCOPE OF WORK.

### OR

PROGRAM REVIEW OF SCIENCE EDUCATION PROGRAM PER CONTRACT #XXXX.

### **MISCELLANEOUS FAQS**

### Q18: WHAT ARE OTHER WAYS I CAN GET QUESTIONS ANSWERED?

A) If you have any questions, please visit the Purchasing website to reference our user guides or email <u>purchasing\_office@cwu.edu</u> or call 509-963-1002.