

Gigaset

C620 - C620 A

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

To learn more, visit www.gigaset.com.



GIGASET. INSPIRING CONVERSATION.
MADE IN GERMANY

Overview of handset



- 1 **Display** in idle status
- 2 **Status bar** (→ page 57)
Icons display current settings and operating status of the phone
- 3 **Display keys** (→ page 16, → page 31)
- 4 **End call key, On/off key**
End call, cancel function, go back one menu level (press **briefly**), back to idle status (press and **hold**), switch handset on/off (press and **hold** in idle status)
- 5 **Baby Monitor key** (→ page 49)
- 6 **Message key** (→ page 17)
Access to the calls and message lists;
Flashing: new message or new call
- 7 **Hash key**
Keypad lock on/off (press and **hold** in idle status);
Toggles between upper/lower case and digits;
Insert a dialling pause (press and **hold**)
- 8 **Microphone**
- 9 **Recall key**
Consultation call (flash) (press and **hold**)
- 10 **Star key**
In idle status: Ringtone on/off (press and **hold**);
With an open connection: switch from pulse dialling to tone dialling (press **briefly**);
When inputting text: Open special characters table
- 11 **Connection socket for headset** (→ page 12)
- 12 **Key 1**
Select answer machine (C620A only)/network mailbox (press and **hold**)
- 13 **Call Protection key** (→ page 29)
- 14 **Answer call key / Handsfree key**
Dial number displayed;
Accept call; switch from earpiece to handsfree mode;
Open the redial list (press **briefly**); start dialling (press and **hold**);
When writing an SMS: Send an SMS
- 15 **Control key / Menu key** (→ page 15)

Overview of base station

Gigaset C620A base station



1 Display

Lit up: The answer machine is activated.

The number of saved messages is displayed.

00 flashing: The answer machine is recording a message.

Flashing slowly: There are new messages. The number of new messages is displayed.

99 flashing quickly: The answer machine is full.

2 On/Off/Playback/Stop key

Switch answer machine on/off (press and **hold**); Play new messages if available, or play back old messages/cancel playback (press **briefly**).

During playback:

3 Forward key

Go to the next message.

4 Back key

Press **briefly**:

Skip to previous message during time stamp playback; Skip to the start of the current message during message playback (< 5 secs); Skip back 5 seconds (> 5 secs) during message playback.

Press and **hold**:

Go to the start of the message.

5 Volume adjustment

Adjust volume during message playback:

 = quieter;  = louder.

When an external call is displayed: Adjust the ringtone volume.

6 Delete key

Delete current message.

7 Registration/paging key

Locate handsets ("Paging") (press **briefly**)

→ page 41.

Register handsets and DECT devices (press and **hold**) → page 40.

Note

If the answer machine is being operated from a handset or if it is recording a message (00 flashing), it cannot be operated from the base at the same time.

Gigaset C620 base station



Registration/paging key

- ◆ Locate handsets ("Paging") (press **briefly**) → page 41.
- ◆ Register handsets and DECT devices (press and **hold**) → page 40.

Gigaset service contact numbers:

For personal advice on our range of products and for repairs or guarantee/warranty claims call:

Service Centre UK: 0845 0318190
(local call cost charge)

Service Centre Ireland: 0818 200 033

Please have your proof of purchase ready when calling.

Contents

Overview of handset	1
Overview of base station	2
Safety precautions	5
Getting started	6
Understanding the operating steps in the user guide	14
Getting to know your phone	15
Making calls	19
Adjusting the telephone settings	25
Operating a repeater	31
Changing the system PIN	32
Restoring phone to default setting	33
ECO DECT	33
Answer machine (Gigaset C620A)	35
Network mailbox	39
Multiple handsets	40
Phonebook (Address book)	43
Call list	45
Contactability	46
Calendar	47
Alarm clock	49
Baby monitor	49
SMS (text messages)	51
Operating the telephone on a router/PABX	55
Display icons	57
Menu tree	59
Service (Customer Care)	62
Environment	68
Appendix	69
Accessories	72
Index	74

Safety precautions

Warning

Read the safety precautions and the user guide before use.
Explain their content and the potential hazards associated with using the device to your children.

	Use only the power adapter indicated on the device.
	Use only rechargeable batteries that correspond to the specification (see "Technical data"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- ◆ Emergency numbers **cannot** be dialled if the keypad lock is activated!

Getting started

Checking the contents of the package

- ◆ One **base station**,
- ◆ One power adapter for the base,
- ◆ One phone cord,
- ◆ One **handset**,
- ◆ One battery cover (rear cover for the handset),
- ◆ Two batteries,
- ◆ One belt clip,
- ◆ One user guide.

If you have purchased a model with multiple handsets, the package should contain two batteries, a battery cover, a belt clip and a charging cradle with power adapter for each additional handset.

Setting up the base station and charging cradle (if included)

The base and charging cradle are designed for use in closed, dry rooms in a temperature range of +5°C to +45°C.

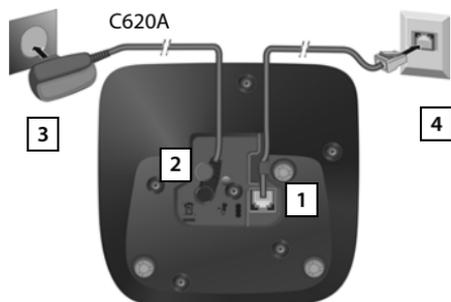
- ▶ Set up the base on a level, non-slip surface at a central point in the building or house, or mount the base (C620 only) on the wall (→ page 7).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, marks on the surfaces cannot be completely ruled out.

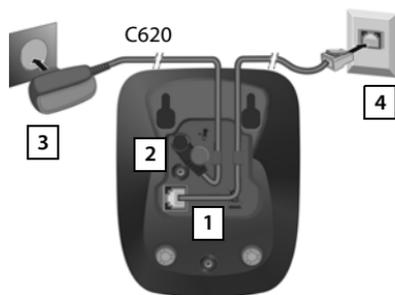
Notes

- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.
- ◆ Pay attention to the range of the base. This is up to 50 m inside buildings and up to 300 m in unobstructed outdoor areas. The range is reduced when **Maximum Range** is deactivated (→ page 33).

Connecting the base station to the telephone network and the mains power supply



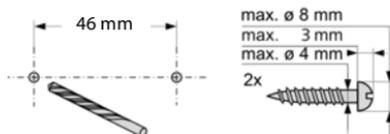
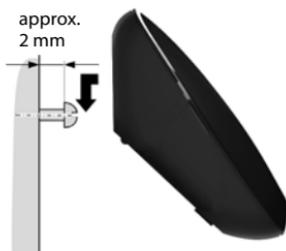
- ▶ Insert the phone cable into the connection socket **1** at the rear of the base until it clicks into place and feed under the cable protection.
- ▶ Insert the power cable for the power adapter into the connection socket **2** at the rear of the base and rotate the right-angle plug under the cable protection.
- ▶ Connect the power adapter **3**.
- ▶ Connect the phone jack **4**.



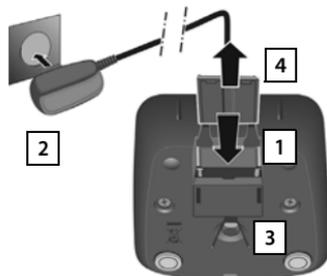
Notes

- ◆ The power adapter must **always be connected**, as the phone will not operate without a power supply.
- ◆ Use only the **supplied** power adapter and phone cord. Pin connections on telephone cables can vary (pin connections, → page 70).

Mounting the C620 base station on the wall (optional)



Connecting the charging cradle (if included)



- ▶ Connect the flat plug to the charging cradle **1**.
 - ▶ Plug the power adapter into the power socket **2**.
- If you have to remove the plug from the charging cradle again:
- ▶ Disconnect the power adapter from the mains power supply.
 - ▶ Press the release button **3** and disconnect the plug **4**.

Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the batteries and closing the battery cover

Caution

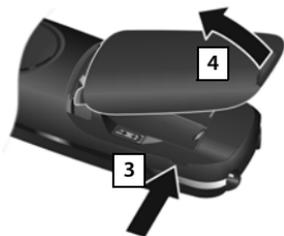
Use only rechargeable batteries recommended by Gigaset Communications GmbH (→ page 69), as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



- ▶ Insert the batteries with the polarity in the right direction (for correct +/- direction, see diagram).



- ▶ First insert the battery cover on the top **1**.
- ▶ Then press the cover **2** until it clicks into place.



- To **open the battery cover**, for example to change the batteries:
- ▶ Grip the notch on the side of the cover **3** and pull the battery cover upwards **4**.

Belt clip

The handset has notches on each side to attach the belt clip.

- ◆ **To attach** — press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- ◆ **To remove** — press the centre of the belt clip firmly with your right thumb, push the fingernail of your left thumb up between the clip and the casing and pull the clip in an upward direction.



Charging the batteries

The batteries are supplied partially charged. Please charge completely before use. (The batteries are fully charged when the power icon ⚡ disappears from the display.)

- ▶ Charge the handset in the base for **8 hours**.



Notes

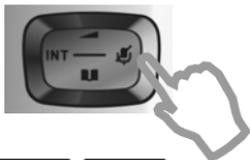
- ◆ The handset may only be placed in the designated base/charging cradle.
- ◆ The battery may heat up during charging. This is not dangerous.
- ◆ After a time, the charge capacity of the battery will decrease for technical reasons.
- ◆ Handsets contained in the package have already been registered to the base. If, however, a handset has not been registered (display "**Please register handset**" or "**Place handset in base**"), please register it manually (→ page 40).

Changing the display language

You can also change the display language via the menu:

▶ ▶ OK ▶ Language ▶ OK ▶ Select language ▶ Select

or, if you do not understand the language currently set, go to:



- ▶ Press right on the control key.



- ▶ Press keys and **slowly** one after the other.

Example



The language selection display appears.
The current language (e.g. English) is selected.



- ▶ Press the down control key ...

Example



... until the language you wish to use is displayed e.g. French.

- ▶ Press the **right** key, directly under the display, to select the language.

Example

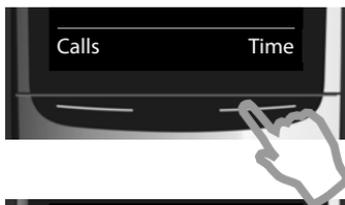


The selection is marked with .

- ▶ Press and **hold** the End call key to return to idle status.

Setting the date and time

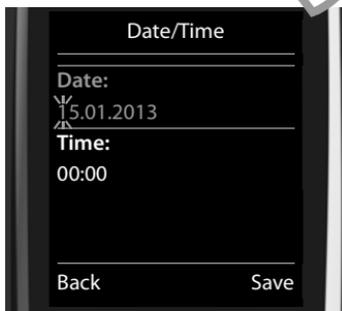
Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.



- ▶ Press the key **Time** below the display screen to open the input field.

(If you have already set the date/time, open the input field via the menu:

☰ ▶ ⚙ ▶ OK ▶ Date/Time ▶ OK)

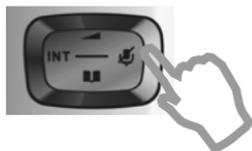


The submenu **Date/Time** is shown on the display.

- ▶ The active input position flashes.
Enter the day, month and year as an 8-digit number via the keypad,
e.g.

1	4	0	2
1	0	0	3

for 14.10.2013.



Press the **right** or **left** control key to change the input position, e.g. to correct an entry.

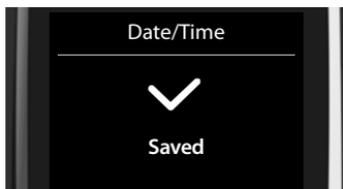


- ▶ Press the **down** control key to switch to the time input field.
- ▶ Enter the hours and minutes in 4-digit format via the keypad e.g.,

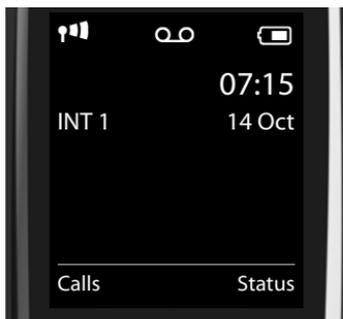
0	7
1	5

for 07:15 am.
Change the input position with the control key if necessary.
- ▶ Press the key **Save** below the display screen to save the entry.

Getting started



Display shows: **Saved**. You will hear a confirmation tone.



You will automatically return to idle status.

Your phone is now ready for use.

Connecting the headset



You can connect a headset with 2.5 mm jack connectors. For information on recommended headsets, see the relevant product page at www.gigaset.com

What would you like to do next?

After successfully setting up the phone, you can make calls straight away, customise your Gigaset according to your requirements or firstly familiarise yourself with the operation.

Setting ringtones

Assign specific tunes to internal and external calls, reminders (→ page 27), wake-up calls (→ page 49) and to certain callers (→ page 43).

Protecting yourself against unwanted calls

Set your phone up so that it doesn't ring if there is an anonymous call or use the time control (→ page 29). Use the black list to block calls from unwanted numbers (→ page 30).

Setting up the answer machine

Record your own message and set your recording parameters (→ page 35).

Register an existing Gigaset handset and add it to the phonebook

Use available handsets to continue calling from your new base. Transfer directory entries from these handsets to your new handset (→ page 40, → page 44).

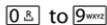
Configuring ECO DECT settings

Reduce the transmission power (emissions) of your phone (→ page 33).

If you have any questions about using your phone, please read the tips on troubleshooting (→ page 63) or contact our Customer Service team (→ page 62).

Understanding the operating steps in the user guide

The keys on your Gigaset handset are set out in these operating instructions as follows:

	Answer call key / Menu key / End call key
	Number / Letter keys
	Star key / Hash key
	Message key / Recall key / Call Protection key / Baby Monitor key

Overview of display icons (→ page 57).

Example: Activating/deactivating Auto Answer

Illustration in the user guide:

 ▶  ▶ **OK** ▶  **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **Change** (☑ = activated)

Follow this procedure:

- ▶ : With the handset in idle status, press the **right** control key to open the main menu.
- ▶ : Navigate to the  icon using the control key .
- ▶ **OK**: Press the display key **OK** or the middle of the control key  to open the submenu **Settings**.
- ▶  **Telephony**: Scroll to the entry **Telephony** with the control key .
- ▶ **OK**: Press the display key **OK** or the middle of the control key  to open the submenu **Telephony**.
- ▶ **Auto Answer**: The activate/deactivate auto answer function is selected.
- ▶ **Change** (☑ = activated): Press the display key **Change** or the middle of the control key  to alternate between activating or deactivating (☑ = activated, ☐ = deactivated).

Getting to know your phone

Switching the handset on/off

- ▶ Press and **hold** the End call key  in idle status to switch the handset on or off.

Locking/unlocking the keypad

The keypad lock prevents any accidental use of the phone. If you press a key when the keypad is locked, a message is displayed.

- ▶ Press and hold the  key to lock or unlock the keypad.

If a call is signalled on the handset, the keypad automatically unlocks, and you can accept the call. It then locks again when the call is finished.

Control key

In the description below, the side of the control key (up, down, right, left, middle) that you have to press in the different operating situations is marked in black, e.g.  for "press right on the control key".

The control key allows you to navigate within menus and entry fields. In idle status or during an external call, it has the following functions:



When the handset is in idle status

-  Open the phonebook.
-  or  Open the main menu.
-  Open list of handsets.
-  Bring up the menu for setting the handset's call volume (→ page 22).

During an external call

-  Open the phonebook.
-  Initiate an internal consultation call.
-  Adjust the loudspeaker volume for earpiece and handsfree mode.

Functions when pressing the centre of the control key

The key has different functions, depending on the operating situation.

- ◆ **In idle status**, it opens the main menu.
- ◆ **In submenus, selection and entry fields**, the key takes on the function of the display keys **OK**, **Yes**, **Save**, **Select** or **Change**.

Note

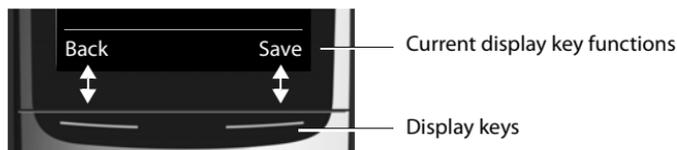
These instructions demonstrate opening the main menu by pressing the right of the control key and confirming the functions by pressing the appropriate display key. However, if you prefer, you can also press the middle of the control key.

Display keys

The display keys have a function preset by default in idle status, but the keys can be re-assigned (→ page 31).

The functions of the display keys change depending on the operating situation.

Example



Some of the important display keys are:

- Options** Open a menu for further functions.
- OK** Confirm selection.
- Back** Skip back one menu level or cancel operation.
- Save** Save entry.

Overview of icons on the display keys (→ page 58).

Menu guidance

The functions of your telephone are displayed on a menu that consists of several levels. Menu overview → page 59.

Main menu (first menu level)

- ▶ When the handset is in idle status, press **right** on the control key to open the main menu.

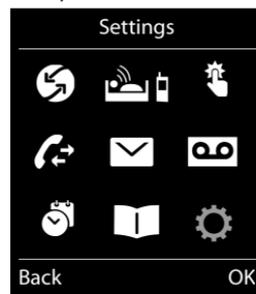
The main menu functions are shown in the display as icons. The icon for the selected function is highlighted and the name of the associated function appears in the display header.

Accessing a function, i.e. opening the corresponding submenu (next menu level):

- ▶ Use the control key to navigate to the required function and press the display key **OK**.

Returning to idle status: **Briefly** press the display key **Back** or End call key .

Example



Submenus

The functions in the submenus are displayed as lists.

To access a function:

- ▶ Scroll to the function using the control key (⏮) and press **OK**.

Returning to the previous menu level: **Briefly** press the display key **Back** or End call key (⏻).

Returning to idle status

From any menu:

- ▶ Press and **hold** the End call key (⏻).

Or:

- ▶ If you do not press a key, the display **automatically** returns to idle status after 2 minutes.

Message lists

Any messages you receive are saved in the message lists.

An advisory tone sounds as soon as a **new entry** appears on a list. The Message key also flashes (if activated, → page 26).

Icons for message types and the number of new messages are shown on the idle display.

New messages available:

- ◆  On the answer machine (only C620A)/network mailbox (→ page 36, → page 39)
- ◆  In the missed calls list
- ◆  In the SMS list (→ page 52)
- ◆  In the missed alarms list (→ page 48)

Open the message list by pressing the Message key (ⓧ). You can access the following message lists:

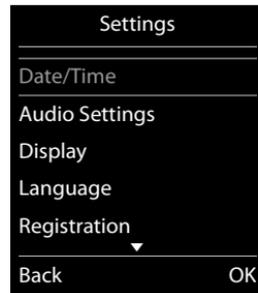
- ◆ **Answer Mach.:** Answer machine list (only C620A)
- ◆ **Mailbox:** Network mailbox (if your network provider supports this function and the number of the network mailbox has been stored.)
- ◆ **SMS:** Incoming message list
- ◆ **Missed Calls:** Missed call list (see "Call list" → page 45)
- ◆ **Missed Alarms:** Missed appointments list

The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

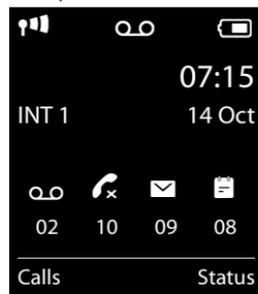
Opening the list: (ⓧ) Select required list. ▶ **OK**

Exception: If you select the **network mailbox**, the number of the network mailbox will be selected (→ page 39). Lists are not opened on the display.

Example



Example



Entering numbers and text

If several number and/or text fields are displayed (e.g. **First Name** and **Surname** in a phonebook entry), the field is automatically activated. The following fields must be activated by navigating with the control key (↩). A field is activated when a cursor is blinking inside it.

Correcting incorrect entries

- ◆ Deleting **characters** before the cursor: press the display key **<C** briefly.
- ◆ Deleting **words** before the cursor: press and **hold** the display key **<C**.



Entering text

- ◆ **Letters/Characters:** Multiple letters and characters are assigned to each key between **0-9** and **0-9**. The characters are shown according to the key in a selection line at the bottom left of the display. The selected character is highlighted. Briefly press the key several times in succession to select the required letter/character.
- ◆ **Placing the cursor:** Letters/characters are inserted at the cursor position. You can insert the cursor by pressing the control key (↩), or (↩) in fields with multiple characters.
- ◆ **Typing lower case, upper case and numbers:** Press the hash key **#<->** to switch between lower case, upper case or numbers for the **following letters**.
When editing a phonebook entry, the first letter and each letter following a space is automatically in upper case.
- ◆ **Special characters:** Press the star key ***<->** to open the special characters table. Navigate to the character desired using the star key and press the display key **Insert** to select it.
- ◆ **Special letters:** Umlauts or other marked/diacritic characters can be selected by pressing the corresponding letter several times. See the character table → page 71.

Making calls

Making an external call

▶ Enter number, **briefly** press the Answer call key .

Or:

▶ Press and **hold** the Answer call key , enter number.

You can cancel the dialling process with the End call key .

Dialling with the redial list

The redial list contains the 20 numbers last dialled with the handset. You can manage this similarly to your phone's message lists (→ page 17).

▶ Press the Answer call key  **briefly** to open the redial list.

▶  Select entry. ▶ Press the Answer call key . The number is dialled.

When a name and corresponding phone number are displayed: Press the display key **View**.

Managing entries in the redial list:

▶ Open redial list. ▶  Select entry. ▶ **Options**

You can select the following functions:

◆ **Copy to Directory** ▶ **OK**

Copy an entry to the phonebook (→ page 43).

◆ **Display number** ▶ **OK**

Copy a number into the display and edit it or add to it, then select with  or save as a new entry in the phonebook with .

◆ **Delete entry** ▶ **OK**

Delete the selected entry.

◆ **Delete all** ▶ **OK**

Delete all entries.

Dialling from the call list

 ▶  ▶ **OK** ▶  Select list. ▶ **OK**

▶  Select entry. ▶ 

▶ The number is dialled.

Notes

- ◆ You can also bring up the call list using the display key **Calls**, but you must assign a display key accordingly (→ page 31).
- ◆ You can also open the list **Missed calls** using the Message key .

Example



Dialling with the phonebook

 or  ▶  ▶ OK

▶  Select entry. ▶ 

▶ If multiple numbers are entered: Select the number with  and press the Answer call key  or OK.

▶ The number is dialled.

One touch call

You can set up your phone so that you can dial a specific number when you press **any key on the keyboard**. This allows children, who are unable to enter a number, to call a certain number, for example.

 ▶  ▶ OK

▶ **Activation:**  On / Off

▶ **Call to:** Enter or change the number that you wish to dial.

▶ **Save**

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key  to cancel dialling.

Ending one touch call mode:

▶ Press the display key OFF. ▶ Press and **hold** the  key.

Or:

▶ Press and **hold** the  key.

Accepting a call

You have the following options:

▶ Press .

▶ If **Auto Answer** is switched on (→ page 26), remove the handset from the charging cradle.

▶ Gigaset C620A: Press the display key  to forward the call to the answer machine (→ page 37).

Accepting a call with the Gigaset L410 handsfree clip (→ page 73): Press the Answer call key. To use your L410, you must register it to your base station. Proceed as described in the operating instructions for the Gigaset L410.

Accepting/rejecting call waiting

If you receive a call while conducting an external call, you will hear the call waiting tone. If the number is transferred, you will see this number or the name of the caller on the display.

- ▶ Rejecting a call: ▶ **Options** ▶  **Reject waiting call** ▶ **OK**
- ▶ Accepting a call: ▶ Press the display key **Accept**. You will then be speaking to the new caller. The previous call is placed on hold.
- ▶ **Returning to the call on hold:** To end the current call and return to the call on hold, press .

Caller display

Calling Line Identification

The caller's phone number is displayed. If the caller's number is stored in your phonebook, the number type and name are displayed.

No Calling Line Identification

Instead of name and number, the following is displayed:

- ◆ **External:** No number has been transferred.
- ◆ **Withheld:** Caller has withheld Calling Line Identification (→ page 23).
- ◆ **Unavailable:** Caller has not requested Calling Line Identification.

Notes on phone number display for CLIP

By default, the number of the caller is shown on the handset of your telephone, → page 64 or ▶ www.gigaset.com/service

Handsfree mode

If you are going to let someone listen in, you should tell the other party that this is happening.

Activating/deactivating handsfree mode during a call, when establishing the connection and when listening to the answer machine (only C620A):

- ▶ Press .

Placing the handset in the charging cradle during a call:

- ▶ Press and hold  for a further 2 seconds while placing the handset in the charging cradle.

Adjusting the loudspeaker volume

- ◆ Accessing the settings **via the menu**:
 - ▶ ▶ ▶ OK ▶ **Audio Settings** ▶ OK ▶ **Handset Volume** ▶ OK
 - ▶ **Earpiece:** Volume can be set at 5 levels for the earpiece and headset.
 - ▶ **Speaker:** Set the volume at 5 levels.
 - ▶ **Save**
- ◆ Accessing the settings **during a call** for the mode currently in use (handsfree, earpiece, headset):
 - ▶ control key ▶ .
 - ▶ The setting is saved automatically after 2 seconds or press the display key **Save**. The screen reverts back to its previous display.

Switching the microphone on/off (muting)

If you turn the microphone off during a call, your caller can no longer hear you.

- ▶ Press to switch the microphone on/off.

Using provider-specific functions (network services)

Network services depend on and must be requested from your network provider (which may incur additional charges). Network services fall into two distinct groups

- ◆ Network services that are activated for the following call or all subsequent calls when no call is being made (for example calling anonymously i.e. without Calling Line Identification)). You can easily activate/deactivate these network services via the menu .
- ◆ Network services that are activated during an external call, e.g., "consultation call", "swapping between two callers" and "setting up conference calls". These services are provided to you during an external call in the option slider (e.g **Ext. Call, Conf.**).

You will find a general description of the features on your network provider's website or at one of their store branches.

Notes

- ◆ To activate/deactivate the following services, a code is generally sent to the telephone network.
 - ▶ After a confirmation tone from the telephone network, press .
- ◆ All functions that can be activated under menu item are services made available by your network provider. If you require assistance, please contact your network provider.
- ◆ It is not possible to reprogram the network services.

Setting network services

Withholding a phone number (CLIR - Calling Line Identification Restriction)

If you do not want to have your phone number displayed to the other caller, you can withhold the number (CLIR). Calling Line Identification is withheld until you deactivate the function again.

Activating/deactivating withheld number:

 ▶  ▶ OK ▶  All Calls Anonym. ▶ Change (☑ = activated)

Cancelling Calling Line Identification for the next call only:

 ▶  ▶ OK ▶  Next Call Anonym. ▶ OK ▶ Dial the number ▶ Dial

Call waiting during an external call

If the function is activated, you will be notified whilst on an **external** call by a call waiting tone and a message on the display that another external caller is waiting.

Activating/deactivating call waiting:

 ▶  ▶ OK ▶  Call Waiting ▶ OK ▶ Status:  On / Off ▶ Send

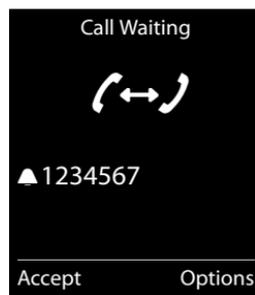
Network services during an external call

Call waiting during an external call

If the function is activated (→ page 23), you will be notified whilst on an **external** call by a call waiting tone that another external caller is waiting. If the number is transferred, you will see this number or the name of the caller on the display.

▶ Accept

Once you have accepted the waiting call, you can switch between the two callers ("Call swapping" → page 24).



Callback

If you have dialled an external number and can hear the busy tone:

▶ Options ▶  Ringback ▶ OK ▶ 

As soon as the participant hangs up, your phone will ring.

▶ Press  to establish the connection to the participant.

Cancel callback:

 ▶  ▶ OK ▶  Ringback Off ▶ OK

Making calls

Making a consultation call

Make another external call during an external call. The first call is placed on hold.

- ▶ **Ext. Call** ▶ Enter the second participant's number.

The previous call is placed on hold. The second participant is called.

- ▶ If the second participant does not answer: Press the display key **End**.

Or:

- ▶ If the second participant does answer: You will then be speaking to the participant.

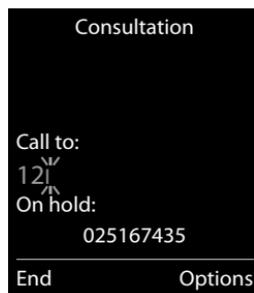
Ending a consultation call:

- ▶ **Options** ▶  **End active call** ▶ **OK**

You will be reconnected to the first call participant.

Or:

Press . You will receive a callback from the first participant.



Call swapping

Switching between two calls. The other call is placed on hold.

Prerequisite: You must be conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.

The numbers or names of both participants are shown in the display. The participant that you are talking to at that point is indicated with the icon  and highlighted.

- ▶ You can switch between calls using the control key . The other call is placed on hold.

- ▶ Ending the current call:

- ▶ **Options** ▶  **End active call** ▶ **OK**

You will be reconnected to the participant on hold.

Or:

Press . You will receive a callback from the participant on hold.



Adjusting the telephone settings

The handset and base station are preconfigured, but you can change the settings to suit your individual requirements.

The settings can be changed via the menu **Settings** whilst on a call or in idle status.

Changing the display language

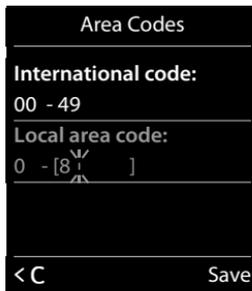
☰ ▶ ⚙ ▶ OK ▶ 🗣 Language ▶ OK ▶ 🗣 Select languages ▶ Select (● = selected)

Setting your country and local area codes

Your area code (international and local area code) must be saved on the phone before you can transfer phone numbers (e.g. in vCards). Some of these numbers are already preset. Please ensure that the prefix is correctly separated from the rest of the area code.

☰ ▶ ⚙ ▶ OK ▶ 📞 Telephony ▶ OK
 ▶ 🗣 Area Codes ▶ OK ▶ 🗣 Navigate to the entry field,
 delete the number using **<C** if needed ▶ Enter the number
 ▶ Save

Example



Adjusting the handset display settings

Setting a screensaver

You can set a screensaver for the display when in idle status. You can choose from an analogue clock, a digital clock or an image.

To show the display in idle status, **briefly** press 📞 .

☰ ▶ ⚙ ▶ OK ▶ 📺 Display ▶ OK
 ▶ Screensaver (✓ = activated) ▶ Edit
 ▶ Activation: 📺 On / Off
 ▶ Selection:
 📺 Digital Clock / Analog Clock / [Images]
 Or:
 ▶ View (View screensaver)
 ▶ 🗣 Select screensaver ▶ OK
 ▶ Save

Example



Setting the colour scheme

You can set the display to show a dark or a light background.

☰ ▶ ⚙ ▶ OK ▶ 📺 Display ▶ OK ▶ 🗣 Colour Schemes ▶ OK
 ▶ 🗣 Colour Scheme 1 / Colour Scheme 2 ▶ Select (● = selected)

Setting the display backlight

The display backlight is always lit when the handset is not in the base/charging cradle or when a key is pressed. Any **digit keys** pressed appear on the display for pre-dialling.

You can also activate/deactivate the display backlight for idle status:

▶ ▶ OK ▶ Display ▶ OK ▶ Backlight ▶ OK

In Charger: On / Off

Out of Charger: On / Off

▶ Save

Note

The handset's standby time can be significantly reduced if the display backlight is activated.

Activating/deactivating Message key flashing

Specify whether receipt of new messages should be displayed on the handset by the message LED.

▶ In idle status: ▶ * 0 # → 0 5 # →

The display shows the number 9.

▶ Press the following keys to select the type of message:

4 GMR

for messages on the network mailbox

5 MLC

for missed calls

6 SMS

for new SMS

7 AMO

for messages on the answer machine
(only Gigaset C620A)

You will see the number 9 followed by your entry (e.g. 975);
the current setting will be flashing in the entry field (e.g. 0).

▶ Press the key or to determine the setting for new messages:

The Message key flashes
(stops when the key is pressed)

The Message key does not flash

▶ Confirm by pressing **OK** or go back to the idle display without saving by pressing **Back**.



Activating/deactivating Auto Answer

When set to Auto Answer, the handset accepts an incoming call as soon as you remove it from the charging cradle.

▶ ▶ OK ▶ Telephony ▶ OK ▶ Auto Answer ▶ Change = activated

Regardless of the setting **Auto Answer**, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold for a further 2 seconds while placing the handset in the charging cradle.

Setting earpiece and handsfree profiles

You can set various profiles for **handsfree** and the **earpiece** to optimally adapt your phone to your environment. Check which is the most comfortable for you.

☰ ▶ ⚙ ▶ OK ▶ 📞 Audio Settings ▶ OK ▶ 📞 Earpiece Profiles/Handsfree Profiles ▶ OK ▶ 📞 Select profile ▶ Select (● = selected)

Handsfree Profiles: Profile 1 ... Profile 4. The default is **Profile 1**.

Earpiece Profiles: High and Low. The default is **Low**.

Setting the handset ringtones

Setting the ringtone volume

☰ ▶ ⚙ ▶ OK ▶ 📞 Audio Settings ▶ OK ▶ 📞 Ringtones (Handset) ▶ OK ▶ Volume ▶ OK

▶ For internal calls and alarms:

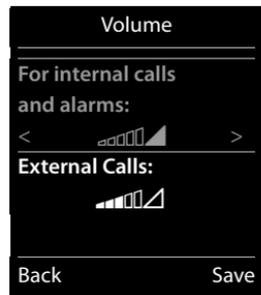
📞 Volume can be set at 5 levels or crescendo (increasing volume) for internal calls and anniversaries.

▶ External Calls:

📞 Volume can be set at 5 levels or crescendo (increasing volume) for external calls.

▶ Save

Example



Setting the ring melody

☰ ▶ ⚙ ▶ OK ▶ 📞 Audio Settings ▶ OK ▶ 📞 Ringtones (Handset) ▶ OK ▶ 📞 Melodies ▶ OK

▶ **Internal Calls:** 📞 Setting the volume/melody for internal calls and anniversaries.

▶ **External Calls:** 📞 Setting volumes/melodies for external calls.

▶ Save

Activating/deactivating the ringtone

Activating/deactivating the ringtone **permanently**: Press and **hold** the star key $* \square$. When the ringtone is deactivated, 📞 appears in the status bar.

Deactivating the ringtone for a **current call**: Press **Silence** or 📞.

Activating/deactivating the alert tone (beep)

You can activate an alert tone (beep) instead of the ringtone.

Press and **hold** the star key $* \square$ and **within three seconds** ▶ **Beep**.

When the alert tone is activated, 📞 appears in the status bar.

Press and **hold** the star key $* \square$ to deactivate the alert tone again.

Setting the base station ringtone (Gigaset C620A only)

 ▶  ▶ OK ▶  Audio Settings ▶ OK ▶  Ringtones (Base) ▶ OK

▶ **Volume:**

 Volume can be set at 5 levels or crescendo (increasing volume) or ringtone can be deactivated (level 0).

▶ **Melody:**  Setting the ringtone/melody.

▶ **Save**

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.

 ▶  ▶ OK ▶  Audio Settings ▶ OK ▶  Advisory Tones ▶ OK

▶ **Key Tones:**  On / Off

Tone when keys are pressed.

▶ **Confirmation:**  On / Off

Confirmation/error tone after making entries, advisory tone when a new message has been received.

▶ **Battery:**  On / Off

Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds). There is no battery warning when the baby monitor is activated.

▶ **Save**

Activating/deactivating music on hold

You can activate/deactivate hold music for external calls during consultation and forwarding.

 ▶  ▶ OK ▶  Audio Settings ▶ OK ▶  Music on hold ▶ Change = activated)

Protection against unwanted calls

You call up the menu using the Call Protection key  (→ page 1).

Setting time control for external calls

You can specify a time period when you want the telephone to ring at a lower volume, or not at all.

 ▶ **Time Control** ▶ **Edit**

▶ **Activation** (✓ = function activated) ▶ **Edit**

▶ **Activation:**

 **Off:** Time control deactivated.

or

 **Silent Call:**

▶ Enter the time **From** / **To** when you don't want the telephone to ring. Incoming calls are only shown on the display.

or

 **Quiet Call:**

▶ **Quiet Call Volume** Adjust using  and enter the time **From** / **To** when you want the telephone to ring at the set volume.

▶ **Save**

You can create a list of max. 15 contacts from the phonebook for whom your phone will ring at the normal volume during the low volume period:

 ▶ **Time Control** ▶ **Edit** ▶ **VIP Callers** ▶ **OK** ▶ List is displayed

◆ **Add an entry:** Press the display key **New**. ▶  Select an entry from the phonebook. ▶ **OK**

◆ **Deleting an entry:**  Select entry ▶ Press the display key **Delete**.

Protection from anonymous callers

You can set your phone so that it doesn't ring for anonymous calls (→ page 21, callers who have actively withheld Calling Line Identification) or they are only shown on the display. The setting applies for all registered handsets and the base station.

 ▶  **Anonymous Calls** (✓ = function activated) ▶ **OK**

▶ **Protection Mode:**

 **No Protection:** Anonymous calls are signalled in the same way as identified numbers.

or

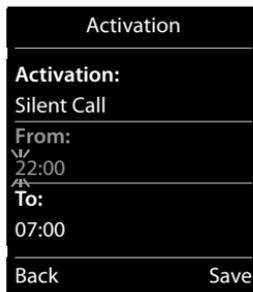
 **Silent Call:** Your telephone will not ring and the incoming call will only appear in the display.

or

 **Block Call:** Your telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

▶ **Save**

Example



Black list

When the black list function is activated, calls from black list numbers are not signalled or are only signalled in the display.

The setting applies for all registered handsets and the base station.

Editing the black list

 ▶  **Black List** (✓ = function activated) ▶ **Change** ▶ **Blocked Numbers**

▶ **New** ▶ Enter number. ▶ **OK**

Or:

▶ **Delete**: Delete entry.

Activating/deactivating the black list

 ▶  **Black List** (✓ = function activated) ▶ **Change** ▶  **Protection Mode** ▶ **OK**

▶ **Protection Mode**:

▶  **No Protection**: Calls from black list numbers are signalled in the same way as other calls.

or

▶  **Silent Call**: Your telephone will not ring and the incoming call will only appear in the display.

or

▶  **Block Call**: Your telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

▶ **Save**

Transferring numbers from a call list to the Black List

▶ Open the call list. ▶  Select entry (missed or accepted call). ▶ **Options** ▶  **Copy to Blacklist** ▶ **OK**

Quick access to numbers and functions

The **digit keys**  up to  can be assigned to a **number from the phonebook**.

The left and right **display keys** have a **function** preset by default, but the keys can be re-assigned (→ page 31).

You can then dial the number or start the function by simply pressing a key.

Assigning digit keys

Prerequisite: You must assign a number to the digit key.

▶ Press and **hold** the digit key.

Or:

Briefly press the digit key. ▶ Press the display key **QuickDial**.

▶ The phonebook opens. ▶  Select entry. ▶ **OK**

The entry is saved to the corresponding digit key.

Note

If you delete or edit the entry in the phonebook at a later date, this will not affect the assignment to the number key.

Selecting numbers/changing an assignment

Prerequisite: You must have assigned a number to the digit key.

When the handset is in idle status

- ▶ Press and **hold** the digit key: The number is dialled immediately.

Or:

- ▶ **Briefly** press the digit key: Press the left-hand display key with the number/name (abbreviated if necessary) to dial the number.

Or:

Press the display key **Change** to change the key assignment, or press the display key **Clear Key** to delete the assignment.

Assigning display keys

- ▶ In idle status, press and **hold** the left or right-hand display key. ▶ The list of possible key assignments is opened. ▶  Select entry ▶ **OK**

Choose from the following functions:

Status	Access status centre (activate/deactivate: alarm clock, Maximum Range, No Radiation, answer machine).
Baby Monitor	Set and activate the baby monitor (→ page 49).
Alarm Clock	Set and activate the alarm clock (→ page 49).
Calendar	Open calendar (→ page 47).
One Touch Call	Set up one touch call (→ page 20).
Redial	Show redial list (→ page 19).
More Functions...	You can also choose further functions:
Call Lists	Show call list (→ page 45).
Withhold Number	Withhold phone number identification for next call (→ page 23).
Call Divert	Set up call forwarding (→ page 46).
SMS	Open SMS menu (→ page 51).

Operating a repeater

You can use the Gigaset Repeater to increase the range of your Gigaset handset.

The function and setting of your repeater depends on the repeater version used. The repeater version can be identified by the item number on the product label:

Gigaset Repeater (earlier than version 2.0) S30853-S601-...

Gigaset Repeater 2.0 S30853-S602-...

For additional information, see the repeater user guide and our website at

www.gigaset.com/gigasetrepeater

Gigaset Repeater (earlier than version 2.0)

Prerequisites:

- ◆ ECO DECT function **Maximum Range** must be activated.
- ◆ ECO DECT function **No Radiation** must be deactivated.
- ◆ Encryption must be deactivated:
 ▶  ▶ **OK** ▶  **System** ▶ **OK** ▶  **Encryption** ▶ **Change** (☐ = deactivated)

Modifying the ECO DECT functions → page 33.

Registering a repeater:

▶ Connect the repeater to the mains power supply. ▶ Press and **hold** (min. 3 secs) the Registration/Paging key on the base (C620A → page 2, C620 → page 3). ▶ The repeater registers automatically.

You can register up to 6 repeaters.

Gigaset Repeater 2.0

Registering the Gigaset Repeater 2.0:

▶ Connect the repeater to the mains power supply. ▶ Press and **hold** (min. 3 secs) the Registration/Paging key on the base (C620A → page 2, C620 → page 3). ▶ The repeater registers automatically.

You can register a maximum of 2 Gigaset Repeaters 2.0.

The ECO DECT function **Maximum Range** is activated and **No Radiation** is deactivated. The settings cannot be changed whilst the repeater is registered.

De-registering the Gigaset Repeater 2.0:

 ▶  ▶ **OK** ▶  **System** ▶ **OK** ▶  **Repeater** ▶ **OK** ▶  Select repeater. ▶ **De-reg.**

Changing the system PIN

 ▶  ▶ **OK** ▶  **System** ▶ **OK** ▶  **System PIN** ▶ **OK**

▶ If current PIN not 0000: enter current PIN ▶ **OK**

▶ Enter new system PIN (4 digits; 0 - 9) ▶ **Save**

Resetting system PIN

If you have forgotten your system PIN, you can reset it to **0000**. If you do this, **all the base settings** will be reset and **all the handsets** will be de-registered!

- ▶ Remove the power cord from the base.
- ▶ Press and hold the Registration/Paging key (C620A → page 2, C620 → page 3) and at the same time reconnect the power cord to the base.
- ▶ Hold the Registration/paging key for at least 5 seconds.

Restoring phone to default setting

You can reset individual modifications to base and handset settings separately.

The following are **not** affected by the reset:

- ◆ Date / time,
- ◆ Registration of handsets to the base and the current selection of the base,
- ◆ System PIN,
- ◆ Entries in the calendar and phonebook,
- ◆ Redial list.

When resetting the handset (**Handset Reset**), audio and display settings will be deleted.

When resetting the base (**Base Reset**), ECO DECT, SMS, answer machine, system settings and internal handset names, as well as call lists/answer machine lists, will be reset

Resetting the handset/base station

 ▶  ▶ OK ▶  System ▶ OK ▶  Handset Reset / Base Reset ▶ For Base Reset:
Enter the system PIN ▶ OK ▶ Confirm security prompt with Yes



ECO DECT uses less energy and reduces transmission power.

Reducing transmission power (radiation)

In normal operation (default setting):

The device range is set to maximum as default. This guarantees optimum wireless management. In idle status, the handset will not function (as it is not transmitting). Only the base will maintain contact with the handset via a low wireless signal. During a call, the transmission power automatically adapts to the distance between the base and handset. A closer distance to the base means lower transmission power.

You can reduce the transmission power even further:

1) Reducing the range and thereby lowering transmission power by up to 80%

In many spaces such as apartments, business rooms and offices, the maximum range is not necessary. If you deactivate the **Maximum Range** setting, you can reduce the transmission power during a call by up to 80%, using half of the range.

 ▶  ▶ OK ▶  ECO DECT ▶ OK ▶ **Maximum Range** ▶ Change (☑ = activated)

Display icon for reduced range → page 57.

This setting cannot be used with a repeater (→ page 31).

2) Deactivating DECT wireless module in idle status (Eco Mode+)

With the **No Radiation** setting, you can deactivate the transmission power of the base completely during idle status.

 ▶  ▶ OK ▶  ECO DECT ▶ OK ▶  No Radiation ▶ Change (☑ = activated)

When the wireless model is deactivated, the icon  is displayed in idle status instead of the signal strength icon.

This setting cannot be used with a repeater (→ page 31).

Notes

- ◆ To enjoy the benefits of the **No Radiation** setting, all registered handsets must support this feature.
- ◆ When the **No Radiation** setting is activated and a handset is registered to the base that does not support this feature, **No Radiation** will automatically be deactivated. As soon as this handset is de-registered, **No Radiation** will automatically be re-activated.
- ◆ The wireless connection will only be established for an incoming or outgoing call and the connection will be delayed by about 2 seconds.
- ◆ So that a handset can establish a wireless connection with the base more quickly for an incoming call, it must "listen" to the base more often, i.e. scan the environment. This increases power usage and reduces the standby and talktime duration of the handset.
- ◆ When **No Radiation** is activated, there will be no range display/range alarm on the handset. Contactability can be tested by assigning a line: Press and hold the Answer call key . You will hear the ringing tone.

If the left or right display key is assigned to the **Status** function (Factory settings, Assigning display keys → page 31), the ECO DECT functions can be activated/deactivated quickly:

- ▶ Press the Display key **Status**. ▶  **Maximum Range / No Radiation**
- ▶ **Change** (☑ = activated)

Answer machine (Gigaset C620A)

The answer machine is operated using the keys on the base (→ page 2) or on the handset.

Activating/deactivating the answer machine

 ▶  ▶ OK ▶  Activation (✓ = activated) ▶ Change

▶ Activation:  On / Off

If activated:

▶ Mode:

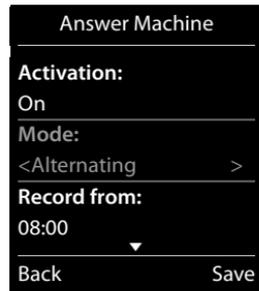
 Answer & record / Answer only / Alternating

- **Answer & record:** The caller can leave a message;
- **Answer only:** The caller only hears an announcement and cannot leave a message;
- **Alternating:**
If activated, **Record from:**  / **Record until:** Enter the length of time in which messages are recorded.

▶ Save

If the left or right display key is assigned the **Status** function (factory settings, Assigning display keys → page 31), the answer machine can be activated and deactivated quickly:

▶ Press the display key **Status**. ▶  Answer Machine ▶ Change (☑ = on)



Setting up the answer machine

Recording a personal announcement/advisory message

 ▶  ▶ OK ▶  Announcements ▶ OK ▶ Record Announcem. /  Rec. Advisory Msg. ▶ OK ▶ To record, press "OK" and speak after the tone. ▶ OK ▶ Record a message after the ready tone (min. 3 secs, max. 180 secs). ▶ End (Complete the recording and save.)

Cancelling the recording: Briefly press the Answer/End call key  or **Back** during the recording.

After the recording, the announcement is played back for you to check.

Repeating the recording: Press **New** during playback.

Notes

- ◆ The recording ends if there is a pause lasting longer than 3 seconds.
- ◆ If you cancel the recording, the default announcement is used.
- ◆ If the answer machine's memory is full, it will switch to **Answer only** mode. After old messages have been deleted, it switches back into **Answer & record** mode.

Listening to announcements/advisory messages

▶ ▶ OK ▶ Announcements ▶ OK ▶ Play Announcement / Play Advisory Msg. ▶ OK

If you have not recorded a personal announcement, the relevant default announcement is played.

Recording a new announcement: Press **New** during playback.

Deleting announcements/advisory messages

▶ ▶ OK ▶ Announcements ▶ OK ▶ Delete Announcem. / Del. Advisory Msg. ▶ OK ▶ Yes (Confirm the prompt)

Additional setting options

◆ Setting recording parameters:

▶ ▶ OK ▶ Recordings ▶ OK

- Length: 1 min. / 2 min. / 3 min. / Maximum.

- Quality: Long Play / Excellent.

- Ring Delay: Immediately / 10 sec. / 18 sec. / 30 sec. / Automatic (10 secs, if new messages are available, otherwise 18 secs).

▶ Save

◆ Deactivating/activating call screening on the handset / base:

▶ ▶ OK ▶ Call Screening / Base ▶ Change = on)

Deactivating call screening on the handset for the current playback: Press **Silence**.

Playing back messages

Messages are listened to using the keys on the base (→ page 2) or on the handset.

▶ Press and **hold** the key.

Prerequisite: Key 1 is assigned to the answer machine.

▶ ▶ OK ▶ Set Key 1 ▶ OK ▶ Answer Machine ▶ Select (● = selected)

Or:

▶ Message playback via the message list:

Message key ▶ Answer Mach.: ▶ OK

Or:

▶ Message playback via the menu:

▶ ▶ OK ▶ Play Messages ▶ OK

If the network mailbox is set up (→ page 39): ▶ Answer Machine ▶ OK

The answer machine begins immediately with the message playback. New messages are played back first.

The following options are available **during playback**:

- ◆ **Stopping playback:**
press **[2 ABC]**, press again to continue.
Or:
Press **Options**. Playback is stopped, to continue: ▶ **[Continue]** **Continue** ▶ **OK**
- ◆ **Go to the next message:** press **[Next]** or **[3 SW]**.
- ◆ **Skip back 5 seconds (> 5 seconds) during message playback:** press **[4 SW]**.
- ◆ **Skip to the previous message:**
Press **[Previous]** or **[1 SW]** during the time stamp playback.
- ◆ **Go to the start of the current message:**
Press **[Previous]** or **[1 SW]** during the message playback.
- ◆ **Delete current message: Delete**
- ◆ **To delete all old messages:**
Options ▶ **[Delete old list]** **Delete old list** ▶ **OK** ▶ **Yes** (Confirm prompt.)
- ◆ **Calling back a caller: Options** ▶ **[Dial]** **Dial** ▶ **OK**
- ◆ **To copy the number to the directory: Options** ▶ **[Copy to Directory]** **Copy to Directory** ▶ **OK**
- ◆ **Marking an old message as "new": Options** ▶ **[Mark as new]** **Mark as new** ▶ **OK**

More answer machine functions

- ◆ **Picking up the call during answer machine recording:**
Press the Answer call key **[Answer]** or **Accept**.

Note

If call screening has been activated on the handset and the call can already be heard on the handset, then pressing the Answer call key **[Answer]** only activates/deactivates the hands-free mode.

- ◆ **Diverting a call to answer machine:**
The answer machine is activated and the handset indicates an external call: **[Answer]** the answer machine starts immediately in **Answer & record** mode.
- ◆ **Two-way recording of external call: Options** ▶ **[Two-way Record]** **Two-way Record** ▶ **OK**
Ending two-way recording: **End**
Tell the other party that the call is being recorded.
- ◆ You can receive notification of new messages on the answer machine via SMS (→ page 46).

Operating when on the move (remote operation)

Check or activate the answer machine from another telephone (e.g. hotel, mobile phone).

Prerequisites: The current system PIN is set to something other than 0000 (→ page 32) and the other telephone has tone dialling (DTMF). Alternatively, you can use a code transmitter (available from retailers).

Activating the answer machine

Prerequisite: The answer machine is deactivated.

- ▶ Call your phone line and let it ring until you hear: "Please enter PIN".
- ▶ Enter the system PIN for your phone within 10 seconds.

Calling your answer machine and playing messages

Prerequisite: The answer machine is activated.

- ▶ Call your phone line and press the **[9]** key when you hear your announcement. ▶ Enter your phone's system PIN.

You can operate the answer machine with the keypad.

The following keys are used:

- [1]** During the time stamp playback:
Skip to previous message.
During message playback:
Go to the start of the current message.
- [2]** Stop playback. Press again to resume.
After a pause of approx. 60 seconds, the connection is ended.
- [3]** Go to the next message.
- [4]** Skip back 5 seconds in the current message.
- [0]** Delete current message.
- [*]** Change the status of a previously played back message to "new".

Cancelling remote operation

- ▶ Press the end call key or replace the earpiece.

Note

The answer machine will terminate the connection under the following circumstances:

- ◆ The incorrect system PIN has been entered.
- ◆ There are no messages on the answer machine.
- ◆ After the remaining memory has been specified.

Network mailbox

You cannot use the network mailbox unless you have **requested** it from your provider and saved the network mailbox number in your phone.

 ▶  ▶ OK ▶  Network Mailbox ▶ OK ▶ Network Mailbox: Enter the phone number of the network mailbox ▶ OK

Playing back network mailbox messages

▶ Press and **hold** the  key.

Prerequisite: Assign key 1 to the network mailbox (Gigaset C620A).

 ▶  ▶ OK ▶  Set Key 1 ▶ OK ▶  Network Mailbox
▶ Select ( = selected)

Or:

▶ Message playback via the message list:

Message key  ▶  Net Mailbox: ▶ OK

Or:

▶ Message playback via the menu:

 ▶  ▶ OK ▶ Play Messages ▶ OK ▶ (Gigaset C620A): Network Mailbox ▶ OK

Your network mailbox is called directly. You can listen to the messages.

Multiple handsets

Registering handsets

You can register up to six handsets to your base. You must initiate handset registration on the handset **and** on the base station. Both must be carried out **within 60 secs**.

- ▶ **On the base station: hold** (min. 3 secs) the Registration/paging key (C620A → page 2, C620 → page 3).
 - ▶ **On the handset C620** (for other handsets see "Notes"):
 - If the handset is not already registered to a base station: Press the display key **Register**.
 - If the handset is already registered to a base station:
 - ☰ ▶ ⚙ ▶ **OK** ▶ ☑ **Registration** ▶ **OK** ▶ **Register Handset** ▶ **OK**
 - ▶ If the handset is already registered to four bases: ☑ Select a base. ▶ **OK**
- The connection to the base is established, this may take some time.
- ▶ Enter the system PIN if required (factory setting: **0000**). ▶ **OK**

Successful registration is shown on the display.

Notes

- ◆ If six handsets are already registered to the base (all internal numbers assigned), replace the handset with the internal number 6 with the new one. If this is not possible, because a conversation is being held for example, the message **No available internal number** is given. In this case, de-register another handset that is no longer required and repeat the registration procedure.
- ◆ For **other Gigaset handsets** and handsets for other devices with GAP functionality, start the registration of the handset according to the respective user guide.

Using the handset on multiple bases

Your handset can be registered to up to four bases.

The active base is the base to which the handset was last registered. The other bases remain saved in the list of available bases.

You can change the assignment to the base **manually at any time**.

Alternatively, you can set the handset so that it selects the base with the best reception (**Best Base**), as soon as it loses connection to the current base.

- ☰ ▶ ⚙ ▶ **OK** ▶ ☑ **Registration** ▶ **OK** ▶ **Select Base** ▶ **OK** ▶ ☑ **Select base or Best Base**. ▶ **Select** (● = selected)

Changing name of a base station

- ☰ ▶ ⚙ ▶ **OK** ▶ ☑ **Registration** ▶ **OK** ▶ **Select Base** ▶ **OK** ▶ ☑ **Select base**. ▶ **Select** (● = selected) ▶ **Name** ▶ **Change name**. ▶ **Save**

De-registering handsets

 ▶  ▶ OK ▶  Registration ▶ OK ▶  De-register Handset ▶ OK
▶ The handset used is selected. ▶  Select another handset if required. ▶ OK ▶ If system PIN <> 0000: Enter the system PIN. ▶ OK ▶ Confirm de-registration with **Yes**.

If the handset is still registered to other bases, it switches to the base with the best reception (Best Base → page 40).

Locating a handset ("Paging")

▶ Press **briefly** the Registration/paging key on the base (C620A → page 2, C620 → page 3). All handsets will ring at the same time ("paging"), even if ringers are switched off. (Exception: handset on which the baby monitor is activated).

Ending the search

- ▶ **On the base station:** Press the Registration/paging key again **briefly**, or
- ▶ **On the handset:** press  or  or press **Silence**, or
- ▶ **No action:** After approx. 3 minutes, the paging call will end **automatically**.

Changing the handset name and internal number

When registering multiple handsets, they will automatically be assigned the names "INT 1", "INT 2" etc. Each handset will automatically be assigned the lowest unassigned number (1-6). To change:

 ▶ The list of handsets is opened. Your own handset is marked <. ▶  Select another handset if required. ▶ **Options**
▶  **Rename** ▶ OK ▶ Enter names. ▶ OK

Or:

- ▶  **Edit Handset No.** ▶ OK ▶  Select number. ▶ OK
- ▶ **Save**

Making internal calls

Internal calls to other handsets registered to the same base are free of charge.

 (press **briefly**) ▶ The list of handsets is opened. Your own handset is marked <. ▶  Select the handset or **Call all** (group call) from the list if required. ▶ 

Holding down  immediately starts a call on **all** registered handsets.

Internal consultation/internal transfer

You receive a call from an **external** participant and would like to transfer the call to an **internal** participant or wish to consult him/her.

 ▶ The list of handsets is opened. ▶ If more than two handsets are registered to the base, select one handset or **Call all**. ▶  or OK

Holding a consultation call: You are speaking to the internal participant and are returning to your external call: ▶ **Options** ▶  **End active call** ▶ OK

Multiple handsets

Transferring an external call: You have two options to transfer the call:

- ▶ Wait until the participant called answers, then hang up:
Press the End call key .

Or:

- ▶ Hang up before the participant calls: Press the End call key .

If the participant called does not answer or does not transfer the call, end the consultation with **End**.

Establishing a conference call/call swapping

You are taking a call while a second call is being held. Both callers are indicated on the display.

- ▶ **Call swapping:** You can switch between both participants using .
- ▶ **Establishing a three-way conference call:** Press **Conf**.
Ending a conference call: Press **End Conf**. You are reconnected with the external participant.
You can switch again between both participants using .

Each of the callers can end their participation in the conference call by pressing the End call key .

Accepting/rejecting call waiting

If you get an external call while conducting an internal call, you will hear the call waiting tone. If the number is transferred, you will see it or the name of the caller on the display.

- ▶ Rejecting a call: ▶ Press the display key **Reject**.
- ▶ Accepting a call: ▶ Press the display key **Accept**. You are now speaking to the new caller.
The previous call is placed on hold.
Ending the current call and returning to the call on hold:
▶ **Options** ▶  **End active call** ▶ **OK**.

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).

Prerequisite: The function **Listening In** is activated.

Activating/deactivating internal listening in

 ▶  ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Listening In** ▶ **Change** (☑ = on)

Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. You can listen in to the external call.

- ▶ **Hold down** . All participants hear a signal tone. Call waiting is not displayed.

Ending listening in

- ▶ Press . All participants hear a signal tone.

Phonebook (Address book)

In a **phonebook entry**, you can store first names and surnames, up to three numbers, an anniversary with a reminder, caller melody and e-mail addresses.

You can create the directory (with up to 250 entries) individually for each of your handsets. You can also send lists/entries to other handsets (→ page 44).

Length of the entries

3 numbers: Max. 32 digits each
 First name and surname: Max. 16 characters each

Managing directory entries

Opening phonebook

Press the key or ▶ ▶ **OK** in idle status or, depending on the situation, the display key .

Creating a new entry

- ▶ Open directory. ▶ <New Entry> ▶ **OK**
- ▶ Switch between the input fields using and enter the relevant components of the entry (names, numbers, anniversary, ringtone, e-mail).
 Navigate downwards to display further components.
- ▶ Press the display key **Save**.

To create an entry, you must enter at least one number.

Example

Displaying/changing an entry

- ▶ Open phonebook. ▶ Select the desired entry.
- ▶ **View** ▶ Display all components of the entry. ▶ **Edit**
- Or:
- ▶ **Options** ▶ **Edit entry** ▶ **OK**

Deleting an entry

- ▶ Open phonebook. ▶ Select the desired entry. ▶ **Options** ▶ **Delete entry** ▶ **OK**
- Delete **all** entries in the directory:
- ▶ Open phonebook. ▶ **Options** ▶ **Delete List** ▶ **OK**

Defining the order of the contacts entries

You can define whether the entries are to be sorted by first name or surname.

- ▶ Open phonebook. ▶ **Options** ▶ Press **Sort by Surname** or **Sort by First Name**.

If no name was entered, the default number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetical) | Other characters

Displaying the number of entries that are available in the directory

- ▶ Open phonebook. ▶ Options ▶  Available Memory ▶ OK

Selecting a phonebook entry, searching in the phonebook

- ▶ Open phonebook.
- ▶ Scroll to the name you are searching for using . **Holding down**  scrolls continuously upwards or downwards through the phonebook.

Or:

- ▶ Enter the first few letters (max. 8 letters) using the keypad. The display jumps to the first name that begins with these letters. If necessary, scroll on to the desired entry using .

Transferring an entry/phonebook to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

You can transfer the entire directory, an individual entry or several individual entries.

Notes

- ◆ An external call interrupts the transfer.
- ◆ Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.
- ◆ When transferring an entry between two vCard handsets:
If the recipient does not yet have an entry with that name, a new entry is created.
If there is already an entry with that name, this entry is expanded with the new numbers.
If the entry contains more numbers than the recipient permits, a further entry is created with the same name.
- ◆ If the recipient is not a vCard handset: A separate entry is created and sent for each number.
- ◆ Your handset receives entries from a non-vCard handset: Entries with numbers that are already stored are discarded, otherwise a new entry is created.

Transferring individual entries

- ▶ Open phonebook. ▶  Select the desired entry. ▶ Options
- ▶  Copy Entry ▶ OK ▶  to Internal ▶ OK ▶  Select the recipient handset. ▶ OK

Phonebook entries can be sent in vCard format via SMS using **vCard via SMS**.

After a successful transfer:

- ▶ Press **Yes** if you want to send another entry. Otherwise press **No**.

Transferring the entire directory

- ▶ Open phonebook. ▶  Select the desired entry. ▶ Options
- ▶  Copy List ▶ OK ▶  to Internal ▶ OK ▶  Select the recipient handset. ▶ OK

Transferring a displayed number to the phonebook

You can transfer numbers to the phonebook which are displayed in a list, e.g. the caller list, the redial list, or in an SMS, as well as numbers that you have already selected or have entered for selection.

- ▶ The number is displayed or highlighted.
- ▶ Press display key  or **Options** ▶  **Copy to Directory**. ▶ **OK**
 - ▶ **<New Entry>** ▶ **OK** ▶  Select number type. ▶ **OK**
 - ▶ Complete the entry. ▶ **OK**
- Or:
 - ▶  Select entry. ▶ **OK** ▶  Select number type. ▶ **OK**
 - ▶ The number is entered or an existing number is overwritten (answer the prompt using **Yes/No**).
- ▶ **Save**

Transferring a number from the phonebook

In some operating situations, you can transfer a number from the phonebook, e.g. by sending an SMS or by dialling (even after the entry of a prefix).

- ▶ Depending on the operating situation, open the phonebook using  or .
- ▶  Select the phonebook entry. ▶ **OK**
- ▶ If more than one number is entered:  Select number. ▶ **OK**

Call list

Your telephone stores calls in various lists. Opening the lists:

- ◆ **Missed calls list:** Message key  ▶  **Missed Calls**: ▶ **OK**
- ◆ **List selection:**  ▶  ▶ **OK** ▶  Select list. ▶ **OK**

The last 20 entries are displayed in the call list.

List entry

The following information is displayed in the list entries:

- ◆ The list type (in the header row)
- ◆ Icon for the type of entry:
 -  (Missed calls),  (Accepted calls),  (Outgoing calls),
 -  (Call on the answer machine, only C620A)
- ◆ Caller's number. If the number is stored in the phonebook, name and number type are displayed instead ( Phone (Home),  Phone (Office),  Phone (Mobile)). For missed calls, the number of missed calls from this number is also shown in square brackets.
- ◆ Date and time of call (if set).
- ▶  Select entry. ▶ **Options**
- ▶ **View:** All available information is displayed, e.g. the corresponding number when a name is displayed.
- ▶ **Options:** You can delete the entry or transfer the number to the phonebook (→ page 45).

Calling back a caller from the call list:

- ▶  Select entry. ▶ Press the Answer call key .

Example

All calls	
  James Foster	Today, 18:35
 01712233445566	11/06/2013, 18:30
 0168123477945	10/06/2013, 17:13
View	Options

Contactability

Call forwarding (CF)

You can forward calls to another number. No call forwarding is activated yet or you want to change the current setting:

 ▶  ▶ OK ▶  Call Divert ▶ OK

▶ **Status:**  On / Off

Unknown is always displayed when calling up the menu.

▶ **To Phone Number:** Enter the number to which the call is to be forwarded.

▶ **When:**

-  **All Calls:** Calls are forwarded immediately. No more calls are signalled on your phone.
-  **No Answer:** Calls are forwarded if no one accepts the call within several rings.
-  **When Busy:** Calls are forwarded if your line is busy. Call is forwarded without a call waiting tone.

▶ **Send** ▶ Your provider is called and the corresponding code is sent. If the call forwarding has been changed, you will hear a confirmation on the phone line. ▶ 

Please note

Forwarding calls to your phone number can result in **additional costs**. Please consult your provider.

SMS notification

You can arrange to be notified about **missed calls** and/or **new messages on the answer machine (Gigaset C620A)** by SMS.

No SMS notification is activated yet or you want to change the current setting:

 ▶  ▶ OK ▶  Settings ▶ OK ▶  Notification ▶ Edit

▶ **To :** Enter the number to which the SMS should be sent.

▶ **For missed calls:**  On / Off

▶ **For AM messages:**  On / Off (Gigaset C620A)

▶ **Save**

Please note

- ◆ Do not enter your own fixed line network number for notification of missed calls. This can create an endless loop that will incur charges.
- ◆ **SMS notification** can result in **additional costs**. Please consult your provider.

Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be highlighted.

May 2013						
Mo	Tu	We	Th	Fr	Sa	Su
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		
Back				OK		

Saving appointments to the calendar

Prerequisite: Date and time are set (→ page 11).

 ▶  ▶ **OK** ▶ **Calendar** ▶ **OK** ▶  Select the desired day. ▶ **OK**

- ◆ Appointments that have already been stored are shown. <New Entry> ▶ **OK** opens the window to enter an additional appointment.
- ◆ If no appointments have been entered, the data input window will open immediately to add the new appointment.

Activation:  **On/Off**

The following information can be added:

- ◆ **Date:** The selected day is preset. Enter new data to change.
- ◆ **Time:** Time (hour and minute) of the appointment.
- ◆ **Text:** Appointment name (e.g. dinner, meeting).
- ◆ **Signal:**  Select the melody of the reminder signal or deactivate the acoustic signalling.
- ▶ **Save**

Signalling of appointments/anniversaries

Anniversaries are transferred from the phonebook and displayed as an appointment. An appointment/anniversary is displayed in idle status and signalled for 60 seconds with the selected ringtone.

You can deactivate the reminder call and respond with an SMS:

- ▶ Press **OFF** to acknowledge and end the reminder call.

Or:

- ▶ Press **SMS**. The SMS menu is opened.

When you are on the phone, a reminder call is indicated on the handset with a **single** advisory tone.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are stored in the **Missed Alarms** list:

- ◆ The appointment/anniversary call was not acknowledged.
- ◆ The appointment/anniversary was signalled during a phone call.
- ◆ The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The  icon and the number of new entries are shown in the display. The most recent entry appears at the head of the list.

To open the list: ▶ Message key  ▶  **Missed Alarms** ▶ **OK**

Or via the menu:  ▶  ▶ **OK** ▶  **Missed Alarms** ▶ **OK**

▶  scroll in the list if required

Information about the appointment/anniversary is displayed. You can:

▶ Delete an appointment/anniversary: **Delete**

Or if you have opened the list using the menu:

▶ Write an SMS: **SMS**

Displaying/changing/deleting stored appointments

 ▶  ▶ **OK** ▶ **Calendar** ▶ **OK** ▶  Select the desired day. ▶ **OK** ▶ The appointment list is displayed. ▶  Select the desired appointment.

▶ **View:** Display appointment settings, change, if required using **Edit**.

Or:

▶ **Options:** Change settings or delete appointments.

- **Edit entry** ▶ **OK**

- **Delete entry** ▶ **OK**

- **Activate/Deactivate** ▶ **OK**

- **Delete all Appoints.** ▶ **OK** ▶ Confirm prompt with **Yes**.

All appointments for the **selected day** are deleted.

Alarm clock

Prerequisite: Date and time are set (→ page 11).

You can activate/deactivate and set the alarm clock as follows:

 ▶  ▶ OK ▶ Alarm Clock ▶ OK ▶ Activation:  On/Off

▶ Changing the settings:

- **Time:** Set the hour and minute for the wake-up time (time setting → page 11).
- **Occurrence:**  Daily/Monday-Friday
- **Volume:**  Volume can be set at 5 levels or crescendo (increasing volume).
- **Melody:**  Select a ringtone for the alarm call.

▶ Press the display key **Save**.

When the alarm clock is activated, the icon  and the alarm time is displayed in idle status.

An alarm call is signalled in the display and with the selected ringtone for a maximum of 60 seconds. During a call, the wake-up call is only signalled by a short tone.

If the left or right display key is assigned the **Status** function (factory settings, Assigning display keys → page 31), the alarm can be switched on and off quickly:

▶ Press the display key **Status**. ▶ Alarm ▶ Change (☑ = on)

Deactivating the alarm call/repeating after a pause (snooze mode)

Prerequisite: One alarm call sounds.

▶ **Deactivating until the next alarm call:** Press **OFF**.

Or:

▶ **Snooze mode:**

Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.

Or:

Press nothing. The alarm call is deactivated after 60 seconds and then repeated after 5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Baby monitor

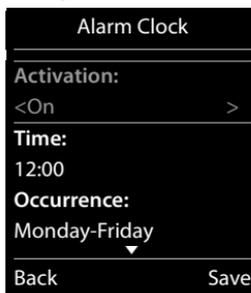
When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The baby monitor alarm to an external number is cancelled after approximately 90 seconds.

In baby monitor mode, incoming calls are only signalled on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the Baby monitor key , the display keys and pressing the middle of the control key.

You can answer the baby monitor alarm using the **Two Way Talk** function. Deactivate/activate the speaker of the handset with this function.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.

Example



Caution

Ensure the following points:

- ◆ The handset should be positioned 1 to 2 metres away from the baby. The microphone must be pointed towards the baby.
- ◆ Activating the function reduces the operating time of your handset. If necessary, place the handset in the charger.
- ◆ The baby monitor is activated 20 seconds after switching on.

Please always check the functionality when you switch on:

- ◆ Test the sensitivity.
- ◆ Check the connection if you are forwarding the baby monitor alarm to an external number.
- ◆ Make sure that the answer machine at the target number is switched off.

Activating/deactivating and setting the baby monitor

Press the Baby monitor key .

Or:

 ▶  ▶  ▶ OK

▶ **Activation:**  On/Off

▶ Setting the baby monitor:

- **Send alarm to:**  **Internal** (at least 2 handsets are registered)/ **External**

If **Internal** is selected:

▶ **Handset:** Press the **Change** display key. ▶  Select handset. ▶ OK

If **External** is selected:

▶ **Number:** Enter the number directly or select from the phonebook (press the display key ).

- **Two Way Talk:**  On/Off
- **Sensitivity:**  High/Low

▶ **Save**

The target number is displayed in idle status when the baby monitor alarm is activated. The baby monitor is deactivated using the **OFF** display key.

Cancelling the baby monitor alarm

Cancelling during a baby monitor alarm: Press .

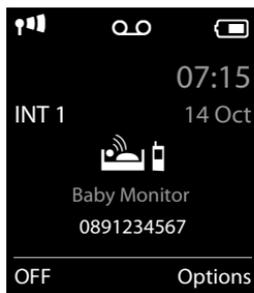
Deactivating the baby monitor remotely

Prerequisites: The baby monitor alarm is forwarded to an external destination number. The recipient's phone supports tone dialling.

▶ Accept the baby monitor alarm and press the   keys.

The call is ended. The baby monitor is deactivated and the handset is in idle status.

Baby monitor activated



SMS (text messages)

Your device is supplied ready for you to send text messages immediately.

Prerequisites:

- ◆ Calling Line Identification is enabled.
- ◆ Your network provider supports SMS within the fixed line network.
- ◆ To receive SMS messages, you must be registered with your network provider. This usually occurs automatically when you send your first text message.

Writing and sending SMS

Your system can send a **linked** SMS (made up of up to four individual SMS messages) as one message. Linking occurs automatically.

 ▶  ▶ OK ▶ **New SMS** ▶ OK

▶ Entering SMS text (enter text and special characters, → page 18).

▶ Press the Answer call key  or ▶ **Options** ▶  **Send** ▶ OK

▶ **Send SMS to:** Select number with dialling code (even if you are in that area) from the directory or enter directly. ▶ **Send**

Please note

- ◆ Phone numbers of at least one SMS centre must be saved in the device (→ page 53), otherwise you cannot open the submenu **New SMS**.
- ◆ If the SMS text cannot be displayed in full, you can navigate within the text using .
- ◆ The cursor can be placed within a text at the required position using .
- ◆ In the case of an external call, or if you interrupt writing by more than 2 minutes, the text is automatically saved in the draft message list. If the memory is full, the SMS is deleted.
- ◆ **Sending SMS** can result in **additional costs**. Please consult your provider.

Temporary storing of an SMS (draft message list)

You can temporarily store, change later and send SMS messages.

▶ Enter the text. ▶ **Options** ▶  **Save** ▶ OK

Opening an SMS from the draft message list

 ▶  ▶ OK ▶  **Draft** ▶ OK ▶  Select entry. ▶ OK

You can

▶ **Read:** read, then change or send the SMS

Or:

▶ **Options:** send, change, delete the SMS or delete the entire draft message list.

Receiving an SMS

Incoming SMS messages are saved in the incoming message list, linked SMS messages are, in general, displayed as **one** SMS.

Activating/deactivating first ring muting

Every incoming SMS is signalled by a single ring. If you accept the "call", the SMS is lost. To prevent this, suppress the first ringer for all external calls. In idle status:

The current setting flashes in the input field (e.g. 1).

If the setting must be changed:

▶ Mute the first ringtone: ▶  ▶ OK

Or:

▶ **Do not** mute the first ringtone: ▶  ▶ OK

Incoming SMS message list

The inbox contains all the received SMS messages and those SMS messages that could not be sent due to an error.

New SMS messages are signalled on all Gigaset handsets by the  icon on the display, the flashing Message key  and an advisory tone.

◆ Opening the incoming message list with the Message key:

▶  ▶  SMS: ▶ OK

◆ Opening the incoming message list via the SMS menu:

 ▶  ▶ OK ▶  Incoming ▶ OK

Incoming SMS message list
(Example)



Reading and managing SMS messages

▶  Select an SMS entry

You have the following options:

▶ Press : Call the sender of the SMS.

Or:

▶ **Read:** Read the SMS and using **Options**

▶ **Reply:** Write and send an SMS to the sender.

▶ **Edit:** Change SMS text and send to another recipient.

▶ **Forward:** Forward SMS to another recipient.

▶ **Character Set:** Display text in the selected character set.

Or:

▶ **Options**

▶ **Delete entry:** Delete current entry.

▶ **Copy to Directory:** Save the number in the directory.

▶ **Delete List:** Delete all entries in the incoming SMS message list.

Saving numbers from SMS text to the phonebook

If a telephone number in the SMS text is recognised, it is automatically highlighted.

▶ Store number in the phonebook using .

Or:

▶ Press the Answer call key  to select the number.

SMS with vCard

The vCard is an electronic business card. It is indicated by the  icon in the SMS text. A vCard can contain a name, home number, work number, mobile number and a birthday. Individual entries in a vCard can be saved to the phonebook one after the other.

- ▶ Read the SMS containing the vCard. ▶ **View** ▶ **Save**

The phonebook is opened automatically. The number and name are copied. If a birthday is entered on the vCard, the date is copied to the directory as an anniversary.

- ▶ If necessary, edit the entry in the directory and save it. You will return to the vCard automatically.

SMS centre

The number for at least one SMS service centre must be saved in the device to be able to send SMS.

Checking the send centre:  ▶  ▶ **OK** ▶  **Settings** ▶ **OK** ▶  **Service Centres** ▶ **OK**
▶ (✓ = current send centre)

You obtain the SMS centre number from your service provider.

SMS messages are received from **every** entered SMS service centre as long as they are registered with their service provider. Your SMS messages are sent via the SMS service centre that is entered as the active send centre.

Entering/changing the SMS centre, setting the send centre

 ▶  ▶ **OK** ▶  **Settings** ▶ **OK** ▶  **Service Centres** ▶ **OK**
▶  Select SMS centre (✓ = current send centre). ▶ **Edit**

▶ **Active Send:**

Select **Yes** if you want to send via this SMS centre. Only **one** SMS centre can be set as the send centre.

- ▶ **SMS Service Centre Number:** Enter the number of the SMS service.
- ▶ **Save/OK**

Note

If you have agreed a flat fixed line network rate with your network operator, the chargeable numbers with dialling code 0900 are often blocked. If, in this case, you enter a 0900 number for the SMS service centre, you will not be able to send text messages from your phone.

SMS to PABXs

- ◆ The **call line identification** must be **forwarded** to the extension of the PABX (CLIP).
- ◆ If necessary, the access code number must be prefixed to the number of the SMS centre (depending on your PABX).
Test: Send an SMS to your own number, once with the access code and once without.
- ◆ If the SMS is sent without the extension number, it will not be possible for the recipient to answer directly.

Sending and receiving SMS on **ISDN PABXs** is only possible via the MSN number assigned to your base.

SMS troubleshooting

E0	Calling Line Identification permanently withheld (CLIR) or Calling Line Identification not activated.
FE	Error occurred during SMS transfer.
FD	Connection to SMS centre failed, see self-help.

Self-help with errors

<p>You cannot send messages.</p> <ol style="list-style-type: none"> 1. You have not requested the CLIP service (Calling Line Identification Presentation). <ul style="list-style-type: none"> ▶ Ask your network provider to enable the feature. 2. SMS transfer was interrupted (e.g. by a call). <ul style="list-style-type: none"> ▶ Re-send the text message. 3. The network provider does not support this feature. 4. No number or an incorrect one has been entered for the send centre. <ul style="list-style-type: none"> ▶ Enter the number (→ page 53).
<p>You receive an incomplete SMS.</p> <ol style="list-style-type: none"> 1. Your phone's memory is full. <ul style="list-style-type: none"> ▶ Delete old SMS messages. 2. The network provider has not yet sent the rest of the SMS.
<p>You have stopped receiving SMS messages.</p> <p>Call forwarding is activated.</p> <ul style="list-style-type: none"> ▶ Change the call forwarding (→ page 46).
<p>The SMS is played back.</p> <ol style="list-style-type: none"> 1. The "display call number" service is not activated. <ul style="list-style-type: none"> ▶ Ask your network provider to enable this feature (there is a charge for this). 2. Your mobile phone operator and SMS service provider are not working together. <ul style="list-style-type: none"> ▶ Obtain information from your SMS service provider. 3. The phone is not registered with the SMS service provider. <ul style="list-style-type: none"> ▶ Send an SMS message to register your phone for SMS reception.

Operating the telephone on a router/PABX

Operation with a router

When operating on the analogue connection of a router, potentially occurring **echoes** can be reduced by switching on **XES mode 1***. If **XES mode 1** does not suppress the echoes sufficiently, you can activate **XES mode 2**.

If there are no problems with echoes, the normal mode (factory settings) should be activated.

-         
- ▶  ▶ **OK** (for normal mode)
- ▶  ▶ **OK** (for XES mode 1)
- ▶  ▶ **OK** (for XES mode 2)

Operation with a PABX

To find out which settings are required for your PABX, please refer to the PABX user guide.

You cannot send or receive SMS messages on PABXs that do not support Calling Line Identification.

Dialling modes and flash time

Changing the dialling mode

-  ▶  ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Dialling Mode** ▶ **OK** ▶  Select tone dialling (Tone)/ pulse dialling (Pulse) ▶ **Select** (● = selected)

Setting flash time

-  ▶  ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Recall** ▶ **OK** ▶  Select flash time ▶ **Select** (● = selected)

Saving an access code (outside line code)

If you have to enter an access code before any external number on your PABX, e.g., "0":

-  ▶  ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Access Code** ▶ **OK**
- ▶ **Access external line with:** Enter access code (max. of 3 characters).
- ▶ **For:**
 -  **Off:** Deactivate access code.
 - Or:
 -  **Call Lists:** The access code should only be prefixed when dialling from one of the following lists: SMS list, missed call list, accepted call list, answer machine list (Gigaset C620A).
 - Or:
 -  **All calls:** The access code should be prefixed to every number.
- ▶ **Save**

* XES stands for "eXtended Echo Suppression".

Setting pauses

Menu key  ▶ *  0  5  #  ▶ Then enter one of the following function-specific codes:

◆ **Pause after line seizure:**

  ▶  ▶ OK (for 1 sec.)

  ▶  ▶ OK (for 3 secs.)

  ▶  ▶ OK (for 7 secs.)

◆ **Pause after Recall key:**

  ▶  ▶ OK (for 800 ms)

  ▶  ▶ OK (for 1600 ms)

  ▶  ▶ OK (for 3200 ms)

◆ **Dialling pause** (Pause after access code):

  ▶  ▶ OK (for 1 sec.)

  ▶  ▶ OK (for 2 secs.)

  ▶  ▶ OK (for 3 secs.)

  ▶  ▶ OK (for 6 secs.)

To enter dialling pause when dialling:

Hold down the Recall key  . A P appears in the display.

Switching temporarily to tone dialling (Tone)

After dialling the external number or after establishing the connection:

▶ Press the star key  briefly.

Or:

▶ **Options** ▶  **Tone Dialling** ▶ **OK**

Display icons

Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength (No Radiation off)
	76% - 100%
	51% - 75%
	26% - 50%
	1% - 25%
	Red: no connection to the base
	No Radiation activated: white, if Maximum Range is on; green, if Maximum Range is off
	Answer machine activated (only C620A) flashes: Answer machine is recording a message or is being operated by another internal party
	Ringtone deactivated
	"Beep" ringtone activated
	Key lock

Icon	Meaning
	Battery charge status:
	White: charged over 66%
	White: charged between 34 and 66%
	White: charged between 11 and 33%
	Red: charged below 11%
	Flashes red: battery almost empty (approx. 5 minutes talktime remaining)
	Battery is charging (current charge status):
	0% - 10%
	11% - 33%
	34% - 66%
	67% - 100%

Menu icons

	Select Services
	Baby Monitor
	One Touch Call
	Call Lists
	SMS

	Answer Machine
	Organiser
	Directory
	Settings

Display icons

Display key icons

The following icons indicate the current function of the display keys according to the operating situation:

Icon	Action
	Last number redial
	Deleting text
	Opening phonebook

Icon	Action
	Copy number to the phonebook
	Forwarding a call to the answer machine (only C620A)

Display icons for signalling of



Establishing a call
(outgoing call)



Connection
established



No connection
established/connection
terminated



External call



Internal call



Reminder call for
anniversary



Reminder call for
appointment



Alarm call



Answer machine
recording (only C620A)

Other display icons



Information



(Security) prompt



Please wait...



Action complete
(green)



Action failed (red)

Menu tree

Opening the main menu: Press  whilst the telephone is in idle status.

Note

Not all functions described in this user guide are available in all countries or with all network providers.



Select Services

Next Call Anonym.	→ page 23
Call Divert	→ page 46
Call Waiting	→ page 23
All Calls Anonym.	→ page 23
Ringback Off	→ page 23



Baby Monitor

→ page 49



One Touch Call

→ page 20



Call Lists

All calls	→ page 45
Outgoing calls	→ page 45
Accepted calls	→ page 45
Missed calls	→ page 45



SMS

New SMS	→ page 51
Incoming	→ page 52
Draft	→ page 51
Settings	Service Centres → page 53
	Notification → page 46



Answer Machine

Play Messages	<table border="1"> <tr> <td>Network Mailbox **</td> <td>→ page 39</td> </tr> <tr> <td>Answer Machine **</td> <td>→ page 36</td> </tr> </table>	Network Mailbox **	→ page 39	Answer Machine **	→ page 36								
Network Mailbox **	→ page 39												
Answer Machine **	→ page 36												
Activation *	→ page 35												
Announcements *	<table border="1"> <tr> <td>Record Announcem. *</td> <td>→ page 35</td> </tr> <tr> <td>Play Announcement *</td> <td>→ page 36</td> </tr> <tr> <td>Delete Announcem. *</td> <td>→ page 36</td> </tr> <tr> <td>Rec. Advisory Msg. *</td> <td>→ page 35</td> </tr> <tr> <td>Play Advisory Msg. *</td> <td>→ page 36</td> </tr> <tr> <td>Del. Advisory Msg. *</td> <td>→ page 36</td> </tr> </table>	Record Announcem. *	→ page 35	Play Announcement *	→ page 36	Delete Announcem. *	→ page 36	Rec. Advisory Msg. *	→ page 35	Play Advisory Msg. *	→ page 36	Del. Advisory Msg. *	→ page 36
Record Announcem. *	→ page 35												
Play Announcement *	→ page 36												
Delete Announcem. *	→ page 36												
Rec. Advisory Msg. *	→ page 35												
Play Advisory Msg. *	→ page 36												
Del. Advisory Msg. *	→ page 36												
Recordings *	→ page 36												
Call Screening *	→ page 36												
Network Mailbox	→ page 39												
Set Key 1 *	<table border="1"> <tr> <td>Network Mailbox</td> <td>→ page 39</td> </tr> <tr> <td>Answer Machine</td> <td>→ page 36</td> </tr> </table>	Network Mailbox	→ page 39	Answer Machine	→ page 36								
Network Mailbox	→ page 39												
Answer Machine	→ page 36												

* Base with answer machine only

** Base with answer machine **and** number of the network mailbox entered only



Organiser

Calendar	→ page 47
Alarm Clock	→ page 49
Missed Alarms	→ page 48



Directory

→ page 43



Settings

Date/Time	→ page 11
Audio Settings	Handset Volume → page 22
	Earpiece Profiles → page 27
	Handsfree Profiles → page 27
	Advisory Tones → page 28
	Ringtones (Handset) → page 27
	Ringtones (Base), (only C620A) → page 28
	Music on hold → page 28
Display	Screensaver → page 25
	Colour Schemes → page 25
	Backlight → page 26
Language	→ page 25
Registration	Register Handset → page 40
	De-register Handset → page 41
	Select Base → page 40
Telephony	Auto Answer → page 26
	Area Codes → page 25
	Listening In → page 42
	Access Code → page 55
	Dialling Mode → page 55
	Recall → page 55
System	Reset Handset → page 33
	Base Reset → page 33
	Encryption → page 32
	System PIN → page 32
ECO DECT	Maximum Range → page 33
	No Radiation → page 34

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care

www.gigaset.com/service



After purchasing your Gigaset phone, please register it at:

www.gigaset.com/register

Your personal customer account gives you rapid access to our customer advisers, the online forum and much more.



Visit our Customer Care pages:

www.gigaset.com/service

Here you will find:

- ◆ Frequently asked questions
- ◆ Free software and user manual downloads
- ◆ Compatibility checks



Contact our Customer Care staff:

Couldn't find a solution in the FAQs section?

We are happy to help...

... by eMail: www.gigaset.com/contact

... by telephone:

United Kingdom

www.gigaset.com/uk/service

Service Hotline: 084503 18190

(local call cost charge)

Ireland

www.gigaset.com/ie/service

Service Hotline: 0818 200 033

(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

If you have any queries about the use of your telephone, suggested solutions are available on our web-site at

www.gigaset.com/service ▶ FAQ ▶ First steps for troubleshooting.

The table below also lists steps for troubleshooting.

<p>The display is blank.</p> <ol style="list-style-type: none"> 1. The handset is not activated. <ul style="list-style-type: none"> ▶ Hold down . 2. The battery is empty. <ul style="list-style-type: none"> ▶ Charge the battery or replace it (→ page 8). 3. The key and display lock is activated. <ul style="list-style-type: none"> ▶ Hold down the hash key .
<p>"No Base" flashes on the display.</p> <ol style="list-style-type: none"> 1. The handset is outside the range of the base. <ul style="list-style-type: none"> ▶ Move the handset closer to the base. 2. The base is not activated. <ul style="list-style-type: none"> ▶ Check the base power adapter. 3. The base's range is reduced because Maximum Range is deactivated. <ul style="list-style-type: none"> ▶ Activate Maximum Range (→ page 33) or reduce the distance between the handset and base.
<p>"Please register handset" or "Place handset in base" flashes on the display.</p> <p>The handset has not yet been registered or was de-registered due to the registration of an additional handset (more than six DECT registrations).</p> <ul style="list-style-type: none"> ▶ Register the handset again (→ page 40).
<p>The handset does not ring.</p> <ol style="list-style-type: none"> 1. The ringtone is deactivated. <ul style="list-style-type: none"> ▶ Activate ringtone (→ page 27). 2. Call forwarding is set. <ul style="list-style-type: none"> ▶ Deactivate call forwarding (→ page 46). 3. The phone does not ring if the caller has withheld his number. <ul style="list-style-type: none"> ▶ Activate the ringtone for unknown calls (→ page 29). 4. The phone does not ring during a specific period or for certain numbers. <ul style="list-style-type: none"> ▶ Check time control for external calls (→ page 29) and black list (→ page 30).
<p>You cannot hear a ringtone/dialling tone from the fixed line network.</p> <p>The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.</p> <ul style="list-style-type: none"> ▶ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 70).
<p>The connection always terminates after approx. 30 seconds.</p> <p>A repeater (prior to Version 2.0) has been activated or deactivated (→ page 32).</p> <ul style="list-style-type: none"> ▶ Switch the handset off and back on again (→ page 15).
<p>Error tone sounds after system PIN prompt.</p> <p>You have entered the wrong system PIN.</p> <ul style="list-style-type: none"> ▶ Repeat the process, reset the system PIN to 0000 if required (→ page 32).
<p>Forgotten system PIN.</p> <ul style="list-style-type: none"> ▶ Reset the system PIN to 0000 (→ page 32).

Service (Customer Care)

The other party cannot hear you.

The handset is "muted".

- ▶ Activate the microphone again (→ page 22).

The caller's number is not displayed.

1. **Calling Line Identification (CLI)** is not approved for the caller.
 - ▶ The **caller** should ask the network provider to enable Calling Line Identification (CLI).
2. **Caller display (CLIP)** is not supported by the network provider or is not enabled for you.
 - ▶ Caller display (CLIP) is enabled by the network provider.
3. Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.
 - ▶ Reset the system: Briefly pull out the power plug. Reinsert the plug and wait until the device restarts.
 - ▶ Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as CLIP, calling line identification, phone number identification, caller ID, etc. in the system's user guide or ask the system manufacturer.

You hear an error tone when keying an input.

Action has failed/invalid input.

- ▶ Repeat the process.
Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

- ▶ Set your PABX to tone dialling.

only Gigaset C620A:

No time is specified for a message in the call list.

Date/time are not set.

- ▶ Set the date/time (→ page 11).

The answer machine reports "Invalid PIN" during remote operation.

1. You have entered the wrong system PIN.
 - ▶ Repeat input of system PIN.
2. The system PIN is still set to 0000.
 - ▶ Set the system PIN to something other than 0000 (→ page 32).

The answer machine is not recording any messages/has switched to answer only mode.

The memory is full.

- ▶ Delete old messages.
- ▶ Play back new messages and delete.

Authorisation

This device is intended for analogue phone lines in the UK and on the Irish network.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs



Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - ◆ The device is opened (this is classed as third party intervention)
 - ◆ Repairs or other work done by persons not authorised by Gigaset Communications.
 - ◆ Components on the printed circuit board are manipulated
 - ◆ The software is manipulated
 - ◆ Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
 - ◆ Devices fitted with accessories not authorised by Gigaset Communications
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Exclusion of liability

Your handset display has a resolution of 128 x 160 pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a pixel is incorrectly controlled or has a colour deviation.

This is normal and no reason for a warranty claim.

The following table shows the number of pixel errors that may occur without leading to a warranty claim.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1

Note

Signs of wear on the display and housing are excluded from the warranty.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Appendix

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

- 1** Disconnect the power supply.
- 2** Remove the batteries and leave the battery compartment open.
- 3** Allow the liquid to drain from the device.
- 4** Pat all parts dry.
- 5** Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the battery compartment open and the keypad facing down (if applicable).
- 6** **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Technical data

Batteries

Technology: 2 x AA NiMH
 Voltage: 1.2 V
 Capacity: 1300 mAh

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times).

Standby time (hours) *	530 * 260 **
Talktime (hours)	26
Operating time for 1.5 hours of calls per day (hours) *	210 * 160 **
Charging time in base (hours)	8
Charging time in charging cradle (hours)	11.5

* **No Radiation** deactivated, **without** display backlight in idle status

** **No Radiation** activated, **without** display backlight in idle status

Appendix

Base power consumption

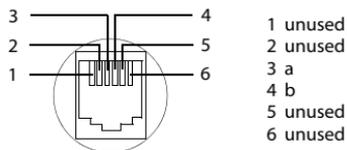
	C620	C620A
In standby mode		
– Handset in charging cradle	approx. 0.9 W	approx. 0.9 W
– Handset outside charging cradle	approx. 0.6 W	approx. 0.65 W
During a call	approx. 0.7 W	approx. 0.75 W

General specifications

DECT

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex method	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 μ s
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Base power supply	230 V ~/50 Hz
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Pin connections on the telephone jack



Character charts

Standard characters

Press the relevant key the number of times indicated.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1 <small>SP</small>	1									
2 <small>ABC</small>	a	b	c	2	ä	á	à	â	ã	ç
3 <small>DEF</small>	d	e	f	3	ë	é	è	ê		
4 <small>GHI</small>	g	h	i	4	ï	í	ì	î		
5 <small>JKL</small>	j	k	l	5						
6 <small>MNO</small>	m	n	o	6	ö	ñ	ó	ò	ô	õ
7 <small>PNRS</small>	p	q	r	s	7	ß				
8 <small>TUV</small>	t	u	v	8	ü	ú	ù	û		
9 <small>WXYZ</small>	w	x	y	z	9	ÿ	ý	æ	ø	å
0 <small>DEL</small>	 ¹⁾	.	,	?	!	 ²⁾	0			

- 1) Space
- 2) Line break

Accessories

Upgrade your Gigaset to a cordless PABX:

Gigaset Handset C620H

- ◆ Brilliant sound quality in handsfree mode
- ◆ 1.8" TFT colour display
- ◆ Directory for 250 entries
- ◆ Talk/standby time of up to 26 hrs/530 hrs, standard batteries
- ◆ Brilliant sound quality in speaker mode: 4 adjustable handsfree profiles
- ◆ Screensaver (analogue and digital clock)
- ◆ ECO-DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from anonymous calls
- ◆ Black list for 15 unwanted numbers
- ◆ Baby monitor, one touch call
- ◆ SMS with up to 612 characters

www.gigaset.com/gigasetc620h



Gigaset Handset E630H

- ◆ Brilliant sound quality in handsfree mode
- ◆ Side keys for easy volume control
- ◆ 1.8" TFT colour display
- ◆ Splashproof
- ◆ Simple Auto Answer with any key
- ◆ Directory for 200 entries
- ◆ Talk/standby time of up to 20 hrs/250 hrs, standard batteries
- ◆ Torch function
- ◆ LED light call display
- ◆ Profile key for quick adjustment to the surroundings
- ◆ Screensaver (analogue and digital clock)
- ◆ ECO-DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from anonymous calls
- ◆ Baby monitor, one touch call
- ◆ SMS with up to 612 characters

www.gigaset.com/gigasete630h



Gigaset Handset C430H-C530H

- ◆ Brilliant sound quality in handsfree mode
- ◆ 1.8" TFT colour display
- ◆ Directory for 200 entries
- ◆ Talk/standby time of up to 20 hrs/250 hrs, standard batteries
- ◆ Screensaver (analogue and digital clock)
- ◆ ECO-DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from anonymous calls
- ◆ Baby monitor, one touch call
- ◆ SMS with up to 612 characters

www.gigaset.com/gigasetc430h

www.gigaset.com/gigasetc530h



L410 handsfree clip for cordless telephones

- ◆ Complete freedom of movement when making calls
- ◆ Practical clip fastening
- ◆ Perfect sound quality in handsfree mode
- ◆ Simple call transfer from handset
- ◆ Weight approx. 30 g
- ◆ ECO-DECT
- ◆ 5 volume settings
- ◆ LED status display
- ◆ Talk/standby time of up to 5 hrs/120 hrs
- ◆ Ranges in buildings up to 50 m, outdoors up to 300 m

www.gigaset.com/gigasetl410



Compatibility

You can find more information about the handset functions in connection with the individual Gigaset base stations at:

www.gigaset.com/compatibility



Gigaset
Original
Accessories

Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

Index

- A**
- Access code (PABX) 55
 - Accessories 72
 - Activating
 - answer machine 35
 - answer machine (remote operation) . . . 38
 - message LED 26
 - muting ringtone 52
 - two-way recording 37
 - Address book, see Phonebook
 - Advisory tones 28
 - Alarm clock 49
 - Alert tone (beep) 27
 - Anniversary 43
 - displaying missed 48
 - Announcement 35
 - Announcement (answer machine) . . . 35, 36
 - Anonymous 21
 - Anonymous calling 23
 - Anonymous calls off 29
 - Answer call key 1
 - Answer machine 35
 - activating/deactivating 2, 35
 - answer machine list 17
 - deleting individual messages 2, 37
 - mode 35
 - playing back messages 2, 36
 - recording a personal announcement/
 - advisory message 35
 - remote operation 38
 - skip-back function 38
 - time control 35
 - two-way recording 37
 - Appointment
 - displaying missed 48
 - Area code
 - setting own area code 25
 - Assigning number key 30
 - Authorisation 65
 - Auto Answer 26
- B**
- Baby monitor 49
 - Baby monitor key 1
 - Backlight, display 26
 - Base
 - changing 40
 - changing name 40
 - changing system PIN 32
 - connecting to power/
 - telephone network 7
 - restoring to default setting 33
 - setting up 6
 - wall mounting 7
 - Base station
 - changing the settings 25
 - setting the ringtone 28
 - Battery
 - charging 9
 - charging status 57
 - display 1
 - icon 1
 - inserting 8
 - Beep (alert tone) 27
 - Best base 40
 - Birthday, see Anniversary
 - Black list 30
- C**
- Call
 - accepting 20
 - accepting automatically 26
 - calling anonymously 23
 - diverting (ans. mach.) 37
 - external 19
 - forwarding (ans. mach.) 37
 - internal 41
 - participant listening in 42
 - picking up from answer machine 37
 - transferring (connecting) 41
 - transferring internally (connecting) . . 41
 - two-way recording 37
 - Call forwarding (CF) 46
 - Call lists 45
 - deleting an entry 45
 - Call protection 29

- Call protection key 1, 29
 - Call redirection 46
 - Call screening during
 - recording (ans. mach.) 36
 - Call swapping
 - two external calls 24
 - Call waiting
 - external call 23
 - external during an internal call 21, 42
 - internal during an external call 21, 42
 - Callback 23
 - Calling
 - anonymous 23
 - external 19
 - internal 41
 - Calling Line Identification 21
 - withholding 23
 - Cancel
 - callback 23
 - Care 69
 - Care of the device 69
 - CF, see Call forwarding
 - Changing
 - display language 10
 - ringtone 28
 - Changing name of the handset 41
 - Changing the dialling mode 55
 - Changing the phone settings 25
 - Changing the PIN 32
 - Changing the settings 25
 - Character charts 71
 - Charge status indicator 1
 - Charge status of the batteries 57
 - Charging cradle (handset)
 - connecting 8
 - setting up 6
 - Charging time of handset 69
 - CLIP 21
 - CLIR 23
 - Colour scheme 25
 - Connecting the base station
 - to the PABX 55
 - to the router 55
 - Connecting the headset 12
 - Connections with the base 40
 - Consultation call
 - ending 24
 - external 24
 - internal 41
 - Contact with liquid 69
 - Contactability 46
 - Contents of the package 6
 - Control key 1, 15
 - Correcting incorrect entries 18
 - Correction of incorrect entries 18
 - Customer Care 62
- D**
- Deactivating
 - answer machine 35
 - baby monitor 50
 - internal listening in 42
 - message LED 26
 - muting ringtone 52
 - two-way recording 37
 - wireless module 34
 - Default setting 33
 - Deleting announcement for
 - answer machine 36
 - De-registering (handset) 41
 - De-registering the handset 41
 - Dialling
 - from the call list 19
 - using speed dial 30
 - using the redial list 19
 - with directory 20
 - Dialling pause 56
 - Directory
 - saving entry 43
 - Display
 - activating/deactivating new message 26
 - backlight 26
 - changing display language 10
 - colour scheme 25
 - network mailbox message 17, 39
 - number (CLI/CLIP) 21
 - phonebook memory 44
 - screensaver 25
 - setting 25
 - setting the backlight 26
 - Display icons 57
 - Display keys 1, 16
 - assigning 30
 - icons 58
 - Displays
 - missed appointments/anniversaries 48
 - Disposal 68
 - Diverting (ans. mach.) 37
 - Diverting a call
 - to answer machine 37
 - Draft message list (SMS) 51
 - DTMF (tone dialling) 55, 56

- E**
- Earpiece profile 27
 - Earpiece volume 22
 - Echo 55
 - ECO DECT 33
 - Eco mode + (deactivating wireless module) 34
 - End call key 1
 - End call/End key 19
 - Ending a conference call 42
 - Entering special characters 18
 - Entering special letters 18
 - Entering text 18
 - Entering umlauts 18
 - Environment 68
 - Exclusion of liability 67
 - External 21
 - External call
 - call waiting 23
 - transferring internally (connecting) 41
 - External calls
 - time control for ringtone 29
- F**
- Factory settings 33
 - Field strength 57
 - Flash time 55
- G**
- Getting started 6
 - Guarantee Certificate 65
- H**
- Handset
 - advisory tones 28
 - changing name 41
 - changing the settings 25
 - changing to a different base 40
 - changing to best reception 40
 - colour scheme 25
 - connecting the charging cradle 8
 - display backlight 26
 - display language 10, 25
 - earpiece volume 22
 - idle status 17
 - list 15
 - muting 22
 - paging 41
 - registering on another base 40
 - restoring to default setting 33
 - screensaver 25
 - searching for 41
 - setting 25
 - setting up 8
 - speaker volume 22
 - switching on/off 15
 - transferring a call 41
 - use as a baby monitor 49
 - using multiple 40
 - Handsfree mode 21
 - Handsfree profile 27
 - Handsfree volume 22
 - Hash key 1
 - Headset socket 12
 - Hearing aids 5
 - Help 63
 - Hold music 28
- I**
- Icon
 - alarm clock 49
 - new SMS 52
 - Icons
 - displaying new messages 17
 - on display keys 58
 - status bar 57
 - Idle status
 - returning to 17
 - Incoming message list (SMS) 17, 52
 - Incoming SMS message list 17
 - Internal
 - listening in 42
 - making calls 41
 - Internal call 41
 - call waiting 21, 42
 - Internal consultation call 41
- K**
- Key
 - assigning to a function or number 30
 - Key 1 (fast access) 1

- Keys**
- Answer call key 1
 - answer machine 2
 - Baby monitor key 1
 - Call protection key 1, 29
 - control key 1, 15
 - display keys 1, 16
 - End call key 1
 - End call/End key 19
 - fast access 1
 - Hash key 1
 - Message key 1
 - On/off key 1
 - Recall key 1
 - Star key 1
- L**
- Language**
- display 10
- Liquid 69
- List**
- accepted calls 45
 - answer machine 17
 - call lists 45
 - handsets 15
 - incoming SMS message list 17, 52
 - missed calls 45
 - outgoing calls 45
 - SMS draft message list 51
- List entry 45
- Listening in to an external call 42
- Locking/unlocking the keypad 15
- Lower/upper case 18
- M**
- Making calls**
- accepting a call 20
 - external 19
 - internal 41
- Managing the calendar 47
- Marked characters 18
- Medical equipment 5
- Melody**
- ringtone for internal/external calls 27
- Memory in the phonebook 44
- Menu**
- opening 15
 - tree 59
- Message key 1
- opening list 52
- Message length (ans. mach.) 36
- Message lists 17
- opening 17
- Microphone 1
- Missed anniversaries/appointments 48
- Missed call 45
- Mounting the base on the wall 7
- Muting the handset 22
- Muting, first ring 52
- N**
- Network mailbox 39
- Network services
- during an external call 23
 - provider-specific 22
 - setting 23
- Number
- copying to the phonebook 45
 - displaying caller's number (CLIP) 21
 - entering with the phonebook 45
- Numbers
- entering 18
- O**
- On/off key 1
- One touch call 20
- Operating time of handset 69
- Order in the phonebook 43
- Outside line code 55
- Outside line code (PABX) 55
- P**
- PABX**
- connecting base 55
 - pauses 56
 - saving access code 55
 - setting dialling mode 55
 - setting flash time 55
 - SMS 53
 - switching to tone dialling 56
- Paging 41
- Pause**
- after access code 56
 - after line seizure 56
 - after Recall key 56
- PD (pulse dialling) 55
- Phone**
- restoring to default setting 33
 - setting 25
- Phone number display, notes 21

- Phonebook..... 43
 - copying number from text 45
 - opening 15
 - order of entries 43
 - sending entry/list to handset 44
 - sending to handset 44
 - using to enter numbers..... 45
 - Pin connections..... 70
 - Playing back
 - announcement (answer machine) 36
 - message (answer machine) 36
 - Playing back message (ans. mach.)..... 2, 36
 - Power adapter 5
 - Power consumption 70
 - Protection against unwanted calls 29
 - Protection from anonymous callers 29
 - Pulse dialling 55
- Q**
- Questions and answers 63
- R**
- Range 6
 - reducing..... 33
 - Recall key 1, 56
 - Reception booster, see Repeater
 - Recording
 - announcement (answer machine) 35
 - two-way recording 37
 - Recording quality (ans. mach.) 36
 - Redial list 19
 - Redirect, see Call forwarding
 - Reducing radiation 33
 - Reducing transmission power 33
 - Registering (handset) 40
 - Registering other Gigaset handsets 40
 - Registering the handset 40
 - Remote operation 38
 - Repeater..... 31
 - Restoring to default setting 33
 - Restoring to factory settings..... 33
 - Ring delay 36
 - Ringtone
 - changing 27, 28
 - melody for internal/external calls..... 27
 - muting 52
 - muting first 52
 - setting the volume 28
 - silencing for anonymous calls..... 29
 - time control for external calls..... 29
 - Ringtones 27
 - Router
 - connecting base station..... 55
- S**
- Safety precautions 5
 - Saving a number in the directory..... 43
 - Screensaver..... 25
 - Searching
 - handset 41
 - in directory 44
 - Selecting an entry from the phonebook.. 44
 - Sending
 - phonebook entry to handset..... 44
 - SMS 51
 - Service..... 62
 - Setting an appointment..... 47
 - Setting options
 - answer machine 35
 - phone 25
 - Setting the date 11, 61
 - Setting the display language 25
 - Setting the time 11, 61
 - Setting up
 - handset 8
 - Setting up the answer machine 35
 - Signal tone, see Advisory tones
 - Skip-back function (ans. mach.)..... 38
 - SMS 51
 - draft message list 51
 - incoming list 52
 - incoming message list 17
 - receiving 52
 - self help with error messages 54
 - send centre 53
 - temporary storing..... 51
 - to PABXs 53
 - troubleshooting 54
 - vCard 53
 - writing/sending 51
 - SMS centre
 - changing number..... 53
 - setting 53
 - SMS notification 46
 - Snooze mode (alarm) 49
 - Sound, see Ringtone
 - Speaker 21
 - Speed dial 30
 - Star key 1

- Status bar 1
 - icons 57
- Status centre 31
- Storing e-mail in the phonebook 43
- Switching microphone (handset) on/off .. 22
- System PIN
 - changing 32
 - resetting..... 32
- T**
- Technical data 69
- Telephone
 - operating 15
- Telephone jack, pin connections 70
- Text message, see SMS
- Three-way conference call
 - ending 42
- Time control
 - ringtone for external calls..... 29
- Time control (ans. mach.) 35
- Time control, VIP callers..... 29
- Tone dialling (DTMF) 55, 56
- Transferring an external call internally . . . 41
- Troubleshooting
 - general..... 63
 - SMS..... 54
- Two-way recording (ans. mach.)..... 37
- U**
- Unknown 21
- Upper/lower case 18
- V**
- vCard (SMS) 53
- Viewing network mailbox message... 17, 39
- VIP ringtone..... 43
- Volume
 - handset handsfree/earpiece volume... 22
 - ringtone..... 28
- W**
- Warning tone, see Advisory tones
- Writing (SMS)..... 51
- X**
- XES mode 55

Issued by
Gigaset Communications GmbH
Frankenstr. 2a, D-46395 Bocholt

© Gigaset Communications GmbH 2013
Subject to availability.
All rights reserved. Rights of modification reserved.
www.gigaset.com

This user guide is made from 100% recycled paper.