



## Models 6702, 6710, and 6720 User Manual

#### UNITED STATES

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference at his own expense.

#### CANADA

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the radio Interference Regulations of the Canadian Department of Communications.

Le present appareil numerique n'emet pas de bruits radioelectroniques depassant les limites applicables aux appareils numeriques de la Class A prescrites dans le Reglement sur le brouillage radioelectrique que edicte par le ministre des Communications du Canada

# CAUTION

Risk of electrical shock. Do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.

Weigh-Tronix reserves the right to change specifications at any time.

# Specifications

### **IMPORTANT !**

Weights & Measures requires inspection of scale before scale is placed into operation

Capacity /	Model	Capacity (lb)	Capacity (kg)	Divisions
Resolution	6702 - 7	10 x .005	7 x .002	2000/3500d
		15 x .005*		3500d
	6702 - 15	30 x .01	15 x .005 *	3000d
	6710 - 7	10 x .005	7 x .002	2000/3500d
		15 x .005*		3500d
	6710 - 15	30 x .01	15 x .005 *	3000d
	6720 - 7	10 x .005	7 x .002	2000/3500d
		15 x .005*		3500d
	6720 - 15	30 x .01	15 x .005 *	3000d
	6720 - 30	60 x .02	30 x .01	3000d
	6720 - 60	100 x.05	60 x .02	2000/3000d
		120 x .05 *		3000d
Agency Requirements	NTEP approval - COC #95-070A3 Canada - COC# AM-5076 <b>Model 6710</b> US & Canada Approved Legal for trade NTEP approval - COC #92-051A2/95-070A3 Canada - COC# AM-5076			
Zero window	US & Canada Approved Legal for trade NTEP approval - COC # 95-070 Canada - COC# AM-5076 Initial automatic zero setting is +/- 10% of maximum capacity - active at power up. Manual zero setting range is +/- 2% of maximum capacity - active using the <b>ZERO</b> key.			
Transformer voltage	Input : 120 VAC +10%-15% Standard 3 wire w/ground Output: 15 VDC @.3 Amps DC minimum			
Frequency	50/60 Hz Standard			
Power Requirements	0.1 amp maximum			
Over Capacity limits	Over capacity indication will be given with upper dashes on the display whenever 9d over maximum capacity is exceeded or the four digit display limit is exceeded.			

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# **About This Manual**

This manual covers the service needs of the model 6702, 6710, and 6720 Point of Sale (POS) bench scales. This maul is divided into these general areas:

- About This Manual
- Modes of operation
   Diagnostics Mode
   Configuration Mode
   Calibration Mode
- Error Codes
- •Communications

Major section headings of the manual appear in a black bar as shown above. Subsection headings appear in the left column of each page with corresponding information in the wider, right column. Notes and tips about operation of the scale will appear in *italized* text in the left column where appropriate.

If you have any questions about your scale please contact your local dealer.

# **Modes of Operation**

#### Accessing the Menu Mode

The 6702/6710/6720 powers up in normal weighing mode, ready for weighing operations. You can access the MENU Mode by setting switch 1 shown in figure 1 (Model 6702 & 6710) or figure 2 (Model 6720), to the OPEN or Menu Mode position.





# **Modes of Operation - Continued**

Top view of 6720 scale with platter removed



With switch 1 in the Menu Mode or Open position, there are three modes available to you. They are as follows:

Diagnostic Mode - used to test areas of the scale's function Configuration Mode - used to configure your scale for your application Calibration Mode - used when calibrating the scale

The structure for these menus is shown in Figure 3. The following page is specific information about each mode and following that are the step-by-step instructions for accessing them.

### - Internal & External Display Selection -

The 6720 remote display is used for weight only, the **ZERO** and **TEST** keys are inoperable when the internal display is in use. Dip switch 3 select internal or external display keypad operation.



# **Diagnostics Mode**

### Diagnostic (dIAG) Mode

The diagnostic (**dIAG**) mode menu lets you test specific areas of the scale's function. These areas are:

	Display ( <b>dISP</b> ) -	- Shows the version and revision of the software, followed by a display segment test.
	RAM ( <b>rA</b> )	- Performs a non-destructive test of RAM in the processor. Displays <b>pASS</b> or <b>fAIL</b> .
	ROM (rO)	- Performs a checksum of all locations in ROM in the processor. Displays <b>pASS</b> or <b>f</b> AIL.
	Input/Output ( <b>I</b> / <b>O</b> )	<ul> <li>Data is output by the scale and through the use of a loopback connector the data is immediately read back into the receive channel and verified against what was sent.</li> <li>PASS or FAIL is displayed. Requires a jumper (short) between transmit &amp; receive data lines.</li> </ul>
	Division, Test w/AZT (divA)	- Weight data is normalized to 120,000 counts of displayed resolution. AZT is enabled.
	Division, test w/o / AZT (divn)	- Weight data is normalized to 120,000 counts of displayed resolution. AZT is disabled.
Step-by-Step	Follow these steps to access and the tests i	n the <b>dIAG</b> menu.
Instructions for dIAG Mode	<ol> <li>From normal weighing mode, move switch 1to the Menu Mode or OPEN position. (See Figures 1 &amp; 2)</li> </ol>	Display shows <b>dIAG.</b>
	2. Press the <b>TEST</b> key	<b>dISP</b> is displayed. This stands for display.
	3. Press the <b>TEST</b> key to perform the display test described earlier.	Display test is performed and the shows <b>dISP</b> after the test is completed.
	4. Press the <b>ZERO</b> key	<b>rA</b> is displayed. This stands for the RAM test.

# **Diagnostics Mode - continued**

Step-by-Step Instructions for dIAG Mode	5. Press the <b>TEST</b> key to perform the RAM test	<b>PASS</b> or <b>FAIL</b> is displayed briefly, then <b>dISP</b> . If the test fails, contact your local Weigh-Tronix distributor for service.
Press the <b>ZERO</b> key to scroll through lists of selections. Press the <b>TEST</b> key to make a selection.	<ul> <li>6. Press the ZERO key twice to scroll to the ROM test</li> <li>7. Press the TEST key to perform</li> </ul>	<b>rO</b> is displayed. This stands for the ROM test.
If you want to skip a test, press the <b>ZERO</b> key to scroll to the next test.	the ROM test	<b>PASS</b> or <b>FAIL</b> is displayed briefly, then <b>dISP</b> . If the test fails, contact your local Weigh-Tronix distributor for service.
	8. Press the <b>ZERO</b> key three times to scroll to the I/O test <b>I/O</b> is disp	played. This stands for the Input/Output test.
<b>dIAG</b> will flash every 15 seconds during the	9. With a loopback connector in place, press the <b>TEST</b> key to perform the I/O test	<b>PASS</b> or <b>FAIL</b> is displayed briefly, then <b>dISP</b> . If the test fails, check your connections and / or contact your local Weigh-Tronix distributor for service.
high resolution test to remind you that you are doing a test and not seeing normal	10. Press the <b>ZERO</b> key four times	<b>divA</b> is displayed. This stands for the high resolution test with AZT enabled.
not seeing normal weight readings.	11. Press the <b>TEST</b> key to perform this test	The display shows the weight on the scale at a resolution of 120,000 counts.
	12. Press the <b>TEST</b> key to stop the test <b>dISP</b> is dis	splayed.
	13. Press the <b>ZERO</b> key five times	<b>divn</b> is displayed. This stands for the high resolution test without AZT enabled.
	14. Press the <b>TEST</b> key to perform this test	The display shows the weight on the scale at a resolution of 120,000 counts.

### **Diagnostics - continued**

- 15. Press the **TEST** key to stop the the test. . .
- 16. When you are finished with the test press the **ZERO** key six times, which displays **donE**, and press the **TEST** key... or place switch 1 back to normal mode to return back to normal weighing mode.

### **Configuration** Mode

**dISP** is displayed.

**dIAG** is displayed.

The configuration (**ConF**) mode menu lets you configure your scale to your specific application needs. The items you can configure are as follows:

Filtering (FiLt)

 Choose between FAST and SLO filtering. Slow should be chosen in area susceptible to vibration. Choose FAST filtering for more stable conditions.

Baud (**bAUd**)

- Choose a baud and parity from table 1.

DISPLAY	BAUD	PARITY
12 e	1200	Even
24 e	2400	Even
48 e	4800	Even
96 e	9600	Even
19.2 e	19,200	Even
12 o	1200	Odd
24 o	2400	Odd
48 o	4800	Odd
96 o	9600	Odd
19.2 o	19,200	Odd
12 n	1200	None
24 n	2400	None
48 n	4800	None
96 n	9600	None
19.2 n	19,200	none

Protocol (Prot)

- Select the RS-232 communication protocol from below:

NCI - NCI standard

**ECR** - Cash resister compatible

8213 - 8213 compatible (Sharp)

**2250** - 2250 compatible (Swintec)

**34-F** - 34-MF compatible (Sweda-Mexico) 7

**ATT -** A T & T compatible

# **Configuration Mode- Continued**

Step-by-Step	Follow these steps to access and configur figure 3.	re the items in the <b>ConF</b> menu. Refer to
Instructions for ConF Mode	1. From the <b>dIAG</b> display press the <b>ZEF</b>	<b>RO</b> key
	OR From normal weighing mode, move switc Menu Mode or OPEN position, then pres the <b>ZERO</b> key	ch 1 to s <b>ConF</b> is displayed
	2. Press the <b>TEST</b> key	<b>FiLt</b> is displayed. This stands for filtering.
	3. Press the <b>TEST</b> key	The current setting, <b>FAST</b> or <b>SLO</b> , is displayed.
	4. Use the <b>ZERO</b> key to toggle between the two choices. Press the <b>TEST</b> key when the choice you want is displayed	Your choice is accepted and the display shows <b>FILt</b> .
	5. Press the <b>ZERO</b> key once	<b>BAUD</b> is displayed.
	6. Press the <b>TEST</b> key	The current baud and parity choice is displayed.
	<ol> <li>Use the ZERO key to scroll the choices found in Table 1. When the choice you want is displayed, press the TEST key</li> </ol>	Your choice is accepted and the display <b>FILt.</b>
	8. Press the <b>ZERO</b> key twice	<b>PROT</b> is displayed. This stands for protocol.
	9. Press the <b>TEST</b> key	The current RS-232 communication protocol is displayed.
	10. Press the <b>ZERO</b> key to scroll through the choices. When the choice you want is displayed, press of the <b>TEST</b> key	Your choice is accepted and the display shows <b>FILt.</b>
	11. When you are finished with configuring your scale press the <b>ZERO</b> key three times, which displays <b>donE</b> , then press the <b>TEST</b> key	<b>dIAG</b> is displayed

### **Calibration Mode**

The calibration (CAL) mode menu lets you calibrate your scale. The items in the calibration menu are as follows: Line Frequency (50 or 60H) - Select the AC line frequency you are using. - Selects the unit of measure of your calibra-Pounds/Kilograms (LB or KILO) tion test weights. Capacity (9.995, etc..) - Select the capacity of your scale. Follow these steps to calibrate your scale. refer to Figure 3. Step-by-Step **Instructions for** 1. From the **dIAG** display press the **ZERO** key twice CAL Mode OR From normal weighing mode, move switch 1 to the Menu Mode or OPEN position, then press the **ZERO** key twice. . . CAL is displayed. This stands for calibration. 2. Press the **TEST** key... 50 h or 60 H is displayed. This is the AC line frequency. 3. Press the **ZERO** key to toggle between the choices. When the choice you want is displayed, press the TEST key... That choice is accepted and LB or KILO is displayed. This is the unit of measure of your test weights. 4. Press the **ZERO** key to toggle between the choices. When the choice you want is displayed, press the **TEST** key... That choice is accepted and a scale capacity is displayed. Example: 9.995. 5. Press the **ZERO** key to toggle between the choices. When the choice you want is displayed, press the **TEST** key... That choice is accepted and LOAD 0 is displayed. 6. Clear all weight from the scale platter and press the **TEST** key... After a brief wait **LOAD 10** is displayed. 10 is used only as an example here.

## **Calibration Mode - Continued**

- 7. Place ten pounds of test weights on the scale and press the **TEST** key.
- 8. Press the **TEST** key... or
- 9. Return switch 1 to the closed position. . .

After a brief wait **DONE** is displayed.

DIAG is displayed.

The scale returns to normal weighing mode.

The scale is now tested, configured and calibrated. It is ready for use in your application.

### **Error Codes**

Any system errors detected by the scale will be displayed as the letter E followed by a two-digit error code. Press the **TEST** key to continue operation. If a calibration error occurs the only way to clear it is by recalibrating the scale.

The error codes are broken down into two hexadecimal numbers, with each bit defining a single error condition. The error codes are defined as follows:



### Communication

The 67XX is capable of interfacing with an EIA Standard RS-232, full duplex, asynchronous, smart device, or 4-bit parallel interface for output of weight data to an ECR device. The 67XX 15 pin style is configured as a 4-Bit Parallel standard from the factory. To configure the 67XX to the RS-232 interface operation, there is a dip shunt jumper located at JMP 2 on the main PCB that needs to be positioned with shortening pins placed away from the DE-15 connector or to the inside of the PCB. The second uses a DE-9 connector and is only capable of communicating in the EIA Standard RS-232 method.

NCI Serial Communications Protocol This standard will be used by all products other than ECR scales.

Symbol Key:	<etx></etx>	End of Text character (03) hex
5	<lf></lf>	Line Feed character (0A hex)
	<cr></cr>	Carriage Return character (0D hex)
	<sp></sp>	Space (20 hex)
	х	Character from display including minus sign.
	hh	Two or more status bytes
	uu	Units of measure (lb, kg, oz, g, etc. using ANSI standard
		abbreviations)

Mandatory Commands				
Command	Scale Response	Results		
W <cr></cr>	<lf>xxxx.xxuu<cr> <lf>hh<cr><etx> or</etx></cr></lf></cr></lf>	Returns decimal weight with units plus scale status.		
	<lf>xxxxxx&lt;<cr></cr></lf>	Returns contents of display		
	<lf>hh<cr><etx></etx></cr></lf>	(other than wt) & scale status		
S <cr></cr>	<lf>hh<cr><etx></etx></cr></lf>	Returns to scale status		
Z <cr></cr>	<lf>hh<cr><etx></etx></cr></lf>	Scale is zeroed, returns status.		
H <cr></cr>	<lf>xxxx.xxuu<cr> <lr>hh<cr><etx></etx></cr></lr></cr></lf>	Returns decimal wt in 10x with units plus scale status.		
	or			
	<lf>xxxx.xxoz<cr> <lf>hh<cr><etx></etx></cr></lf></cr></lf>	Returns lb-oz wt in 10X with units plus scale status(if required by application).		
	or			
	<lf>xxxxxx<cr> <lf>hh<cr><etx></etx></cr></lf></cr></lf>	Returns contents of display (other than wt) & scale status		
all else	<lf>?<cr><etx></etx></cr></lf>	Unrecognized command		

Weight Command (''W'')	Implementation of to return to a WYS normal weighing n including any minu be returned in addi weight field will be ("lb"). Units of me pounds, "kg" for ki the weight field wi bars (under capacit scale is displaying (""). These	this command will be mandat IWYG (What you see is what node. That is, the scale will se us sign/and or decimal point. If tion to the displayed weight. If e equal to the length of the sca asure will appear in their ANS ilograms, etc.) If the scale is d Il be filled with carets("^^^^^ ty), the weight field will be fill middle bars (zeroing error), the e examples are for scale with a	tory. This command causes the scale you get) of its display when it is in nd whatever is showing on its display if it is weight, the units of measure will For decimal weight, the length of the ale's display plus two for the units, e.g., SI standard abbreviation form ("lb" for isplaying all upper bars ("over capacity"), ^"). If the scale is displaying all lower led with underscores (""). If the he weight field will be filled with dashes a 6-digit display.
Scale Status Command ('S')	Implementation of this command will be mandatory. There will be at least two status bytes. If bit 6 of the second status byte is set then there will be a third byte. Bit 6 of each byte will indicate whether or not another status byte follows. The bit will be clear (0) in the last status byte. At this time only the first three bytes are defined. Others may be adde in the future. The status bits are defined as follows:		
	Bit	First Status Byte	Second Status Byte
	0	1 = Scale in motion 0 = Stable	<ul><li>1 = Under capacity</li><li>0 = Not under capacity</li></ul>
	1	1 = Scale at zero 0 = Not at zero	1 = Over capacity 0 = Not over capacity
	2	1 = RAM error 0 = No RAM error	1 = ROM error 0 = No ROM error
	3	1 = EEPROM error 0 = No EEPROM error	1 = Faulty calibration data 0 = caliobration data okay
	4	Always 1	Always 1
	5	Always 1	Always 1
	6	Always 0	1 = Byte follows 0 = Last byte
	7	Parity	Parity

Implementation of this command will be mandatory. If zeroing criteria are met, the scale will is zeroed. In any case, scale status is returned.

High Resolution Command ('H')	This command will be optional. It is the same as the "W" command except that when weight is returned, it is returned with ten times the scale's displayed resolution. Thus, for decimal weight, the length of the weight field is equal to the length of the scale's display plus three or four, and for pounds-ounce it will be the display length plus five or six (depending on the presence of a decimal point.)			
Undefined Commands	When the scale receives an unrecognised or unsupported command, it returns a question mark.			
ECR Serial Communication Protocol	The ECR serial co scales. It also inclu (described in the g This standard will <b>Symbol Key:</b>	mmunication protocol adh ides optional commands ar eneral protocol) as extensi be used by all other produ <etx> End o <lf> Line F <cr> Carria <sp> Space x Weigh hh Two s uu Units</sp></cr></lf></etx>	eres to the pre-existing "standard" for E nd the new scale status bit definitions ons which do no affect backwards com cts other than ECR scales. f Text character (03 hex) Feed character (0A hex) ge Return character (0D hex) e (20 hex) nt numeric digit. tatus bytes of measure (LB, KG, OZ, G, etc, all u	ECR patibility. pper case)
		Mandatory C	Commands	
	Command	Scale Response	Results	
	W <cr></cr>	<lf>xxx.xxuu<cr> <lf>Shh<cr><etx> or</etx></cr></lf></cr></lf>	Returns decimal weight with units plus scale status.	
		<lf>Shh<cr><etx></etx></cr></lf>	Scale status only if wt <0, in	
			motion or out of capacity, or	
			2010 01101.	
	S <cr></cr>	<lf>Shh<cr><etx></etx></cr></lf>	Returns to scale status	
	Z <cr></cr>	<lf>Shh<cr><etx></etx></cr></lf>	Scale is zeroed, returns status.	
	all else	<lf>?<cr><etx></etx></cr></lf>	Unrecognized command	

Scale bits will be the same as for the general protocol.

#### **Serial Data** Transmission

Modem control lines

for RS-232.

Baud Rates:

Word Length:

1200, 2400, 4800, 9600, or 19.2K

will not be supported

1 Start, 7 Data, 1 Parity, 1 Stop

10 Bits

The scale is DTE

Parity

### **4-Bit Parallel ECR Interface**

The 15 pin version of the 67XX is shipped configured to function as a 4-Bit Parallel interface device. Follow these steps to configure the scale to serial RS-232 interface operation:

Even, Odd, or None

- Locate the dip shunt jumper at 1. JMP2 on the main PC board.
- 2. Place the jumper so the shorting pins are located away from the DE-15 connector at end of the PC board. See figure 4 below.



#### **Interface Cable**

The scale end of the interface cable plug is a DA 15 pin socket. The other end is as required by your application

Below is a pin and signal list for the DA 15 pin interface cable

Pin	RS-232	4-Bit Parallel
1	RXD	Data 1
2	TXD	Data 2
3	Sig Gnd	Sig Gnd
4	Data 4	Data 4
5	Data 8	Data 8
6	DSR	Over Capacity
7	DTR	NC
8	BHZ	BHZ
9	/In Motion	/In Motion
10	Sig Gnd	Sig Gnd
11	/Enable	/Enable
12	Sig Gnd	Sig Gnd
13	Clock	Clock
14	Sig Gnd	Sig Gnd
15	Sig Gnd	Sig Gnd

There is one 9 pin DE type female connector accessible at the rear of the unit. The functional pinout of this cable is that of a standard PC which is as follows:

DE-9 Female Scale			DE-9 Male	Host
Pin	Name	Direction	Name	Direction
1	JMP 1	-	DCD	IN
2	TXD	OUT	RXD	IN
3	RXD	IN	TXD	OUT
4	JMP 1	-	DTR	OUT
5	SG	-	GRD	-
6	JMP 1	-	DSR	IN
7	JMP 2	-	RTS	OUT
8	JMP 2	-	CTS	IN
9	NC	-	RI	IN





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