

**Hotpoint®**

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FULL INSTRUCTIONS FOR  
OPERATING YOUR  
HOTPOINT BUILT-IN  
INTEGRATED FREEZER  
MODEL BZ71

**KEY CONTACT  
NUMBERS**

**SERVICE**

UK: 0541 500 500

Republic of Ireland: 1850 302 200

**GENUINE SPARES MAIL**

**ORDER HOTLINE**

UK: 0541 530 530

Republic of Ireland: (01) 84268636

**ACCESSORIES MAIL ORDER**

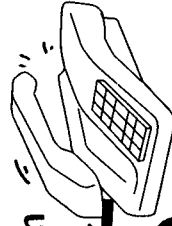
**HOTLINE**

0541 530 530

**EXTENDED WARRANTY**

To join: 0800 716 356

Administration: 01782 388 252



For further product information  
please contact:-

**Hotline** **0541 506070**

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HOTPOINT LTD, PETERSBOROUGH, PE2 9UB.

**Hotpoint®**

## Your new Freezer

Using your new Freezer is very easy. Nevertheless, for your own safety and to get the best results it is important that you read right through this handbook **before** installing and using your Freezer for the first time. Also do not load your Freezer immediately it is switched on, but wait until the correct storage temperature has been reached. (See page 5.)

### Electrical Requirements

All Hotpoint appliances come complete with a fitted plug. The plug on your Freezer has a 13A fuse. If the plug does not fit your sockets, a new plug can be fitted. Cut off the old plug and throw it away, do not insert it into a socket elsewhere in the house as this could cause a shock hazard.

Any permanent electrical installation should be carried out in compliance with the appropriate IEE and local electricity company regulations by a qualified electrician, eg. your local electricity company or a contractor who is on the roll of the National Inspection Council for Electrical Installation Contracting (NICEIC). **INCORRECT INSTALLATION COULD AFFECT THE SAFETY OF THE APPLIANCE.**

If the Freezer is permanently wired in, this must be via a suitable pole isolating switch placed in a readily accessible position adjacent to the unit. Alternatively this appliance can be connected to the mains supply via a suitable switched socket.


### WARNING: THIS APPLIANCE MUST BE EARTHED.

### IMPORTANT: FITTING A DIFFERENT PLUG:

The wires in the mains lead are coloured in accordance with the following code:

- Blue – Earth
- Green and Yellow – Neutral
- Brown – Live

If you fit your own plug the colours of these wires may not correspond with the identifying marks on the plug terminals. This is what you have to do:

1. Connect the green and yellow (Earth) wire to the terminal in the plug marked 'E' or with the symbol , or coloured green or green and yellow.
2. Connect the blue (Neutral) wire to the terminal in the plug marked 'N' or coloured black.
3. Connect the brown (Live) wire to the terminal marked 'L' or coloured red.

With alternative plugs a 5A fuse must be fitted either in the plug or adaptor or in the main fuse box. In the event of replacing a fuse in the plug supplied, a 13A ASTA approved fuse to BS1362 must be fitted.

If the plug is the moulded on type the fuse cover must be refitted when changing the fuse. In the event of losing the fuse cover the plug must **not** be used until a replacement fuse cover has been obtained and fitted. A new fuse cover can be obtained from your nearest Hotpoint Service Office or local Electricity Company. The colour of the correct replacement fuse cover is that of the coloured marks or insert in the base of the plug.

**NOTE: CE marking certifies that this appliance complies with the requirements laid down in the EEC Directive 89/336 (Electromagnetic compatibility) and subsequent modifications and Low Voltage Directive 73/23/EEC.**

**WARNING: AVOID ACCIDENTS TO CHILDREN. WHEN DISCARDING AN OLD FRIDGE OR FREEZER BE CERTAIN TO MAKE THE LOCK UNUSABLE. IF POSSIBLE, REMOVE THE DOOR AND DISCARD SEPARATELY. DO NOT ATTEMPT TO STAND OR SIT ON TOP OF YOUR APPLIANCE. IT IS NOT DESIGNED FOR SUCH USE AND YOU COULD INJURE YOURSELF OR DAMAGE THE APPLIANCE BY SUCH ABUSE.**

## Hotpoint Service Cover

### SATISFACTION GUARANTEED OR YOUR MONEY BACK

Hotpoint gives you a unique 'Satisfaction Guaranteed' promise – valid for ninety days after you have purchased your Hotpoint product. If there is a technical problem with your Hotpoint appliance, just call Hotpoint Service. If necessary we will arrange for an engineer to call. If the technical problem is not resolved under this Guarantee, Hotpoint will replace your appliance or, if you prefer, give you your money back. Your statutory rights are not affected, and the Guarantee is additional and subject to the terms of Hotpoint's Five Year Parts Guarantee.

### HOTPOINT'S EXTENDED WARRANTIES

Whether you have just one or a number of Hotpoint appliances in your kitchen, Hotpoint has a range of Service Plans to give you complete peace of mind. They enable you to extend your one year labour guarantee so that you can have repairs completed **FREE** during the membership period.

### SERVICE COVER

We offer a number of payment methods: cheque, credit card or you can spread the cost and pay by direct debit (full details can be obtained on free phone 0800 716356). This covers you for all repairs during the period of cover, which can be from 1 to 4 years. Service Cover also includes loss of food, up to the value of £250, subject to verification by one of our engineers in refrigeration appliances. There is also an option of Service Cover with Maintenance at an additional cost. This includes an annual Electrical and Safety check and replacement of any parts as necessary.

### KITCHEN COVER

An annual payment covers you for all repairs for all your Hotpoint appliances which are less than ten years old. It also covers the cost of loss of food up to £250 subject to verification by one of our engineers in our refrigeration and freezer products. There is also the option of Kitchen Cover with Maintenance at an additional cost. Any additional Hotpoint appliances purchased after you have joined Hotpoint Kitchen Cover will automatically be included during the annual period of cover without further charge.

### APPLIANCE REGISTRATION

To ensure that you have the opportunity to benefit from any of the above Service Schemes and other offers you should complete and return immediately the Appliance Registration Form/Questionnaire supplied with this appliance. Full details and costs of our Service Schemes, together with an application form, will be sent to you at the end of the first year of the guarantee.

### ANNUAL SAFETY/MAINTENANCE CHECKS

Hotpoint strongly recommends that all its appliances are regularly checked for electrical and mechanical safety, whether or not they are covered by a Service Plan. Worn door gaskets or hoses may cause a leak on an appliance, which could become dangerous if neglected.

### PROOF OF PURCHASE

For future reference please attach your purchase receipt to this booklet and keep it in a safe place.

### SPARES AND ACCESSORIES

Spares and accessories can be ordered from your local Hotpoint Genuine Spares Mail Order Hotline (see back page).

## HOTPOINT'S FREE FIVE YEAR GUARANTEE

From the moment your appliance is delivered, Hotpoint guarantees it for **FIVE YEARS**.

- ★ In the Five Years all replacement parts are **FREE** provided that they are fitted by our own Service Engineer. During the first year our Engineer's time and labour is also free.
- ★ Our guarantee covers loss of food in our refrigeration and freezer products up to £250 during the first year, subject to verification by one of our engineers.
- ★ After the first year we will charge for our Engineer's time and labour. We do, however, operate a range of Service Plans (see opposite) which, for an annual payment, enables you to cover any repair costs which may be necessary.
- ★ All our service repairs are guaranteed for twelve months in respect of our labour and any parts fitted.
- ★ The appliance must be used in the United Kingdom, and must not be tampered with or taken apart by anyone other than our own Service Engineers.
- ★ You may however, buy parts which can be safely fitted without specialist knowledge or equipment. The correct fitting of such parts, provided they are genuine hotpoint spares, will not affect your Guarantee. Parts are available from our Hotpoint Genuine Spares Mail Order Hotline (see back page).
- ★ Our Guarantee does not cover the cost of any repair, or loss of food in refrigeration products, due to power failure, accidents or misuse. Nor does it cover the cost of any visits to advise you on the use of your appliance.
- ★ If at any time during the Guarantee period we are unable to repair your appliance, we will refund any repair costs paid to us in the previous twelve months. We will also offer you a new appliance at a reduced charge instead of a repair.
- ★ Our Guarantee is in addition to and does not affect your legal rights.
- ★ Should you need independent advice on your consumer rights, help is available from your Consumer Advice Centre, Law Centre, Trading Standards Department and Citizens Advice Bureau.
- ★ All Hotpoint servicing is carried out by our own Service Organisation located throughout the United Kingdom and Eire. We will be happy to deal with any problems which you may have.

**NOTE: Our Engineers will use every effort to avoid damage to floor coverings and adjacent units when carrying out repairs/service work, but in locations where the Engineer advises you that it will be impossible to move the appliance without risk of damage, he will only proceed with your approval that no liability is accepted.**

ventilation (see Installation Book) and that the ventilation grilles have not become blocked.

6. If the red warning light is on and audible warning is heard check that the door has not been left open.
7. You may find the Freezer difficult to open just after you have used it. This is due to a pressure difference which will soon equalise. Wait a few minutes then open the door.

If, after following all these instructions, you are still having problems, contact your nearest Hotpoint Service Office (or local importer if outside the United Kingdom). The telephone number is shown on the back page.

When you contact us we need to know:

1. Your name, address and post code.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The model number (BZ71).
5. When it was purchased. Please put the date here.....
6. If you have subscribed to the Hotpoint Service Cover Plan. Make sure you have all these details before you call.

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## Spare Parts

Please remember your new appliance is a complex piece of equipment.

'DIY' repairs or unqualified and untrained service people may put you in danger, could damage the appliance and might mean you lose cover under Hotpoint's Parts Guarantee.

If you do experience a problem with the appliance don't take risks; call in Hotpoint's own Service Engineer. The address and telephone number of your nearest Hotpoint Service Office is in your local telephone directory.

Our spare parts are designed exclusively to fit only Hotpoint appliances. Do not use them for any other purpose as you may create a safety hazard.

### Transportation of the appliance

This appliance contains a coolant which is environmentally friendly. It is also combustible. When transporting or moving the appliance, ensure that none of the refrigeration system components are damaged. If damage occurs, avoid naked flames, cigarettes or ignition sources and ventilate the area in which the appliance is positioned.

### Disposal of the appliance

Coolant/gases within the cooling system require specialised waste disposal. Contact your local authority for help in the safe disposal of your appliance.

BEFORE disposal remove the door (refer to page 2). Ensure that no components at the rear of the appliance are damaged prior to disposal.

## Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.

If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

If the Book is lost or damaged a copy may be obtained from Hotpoint Ltd, Celta Road, Peterborough, PE2 9JB.

## Installation

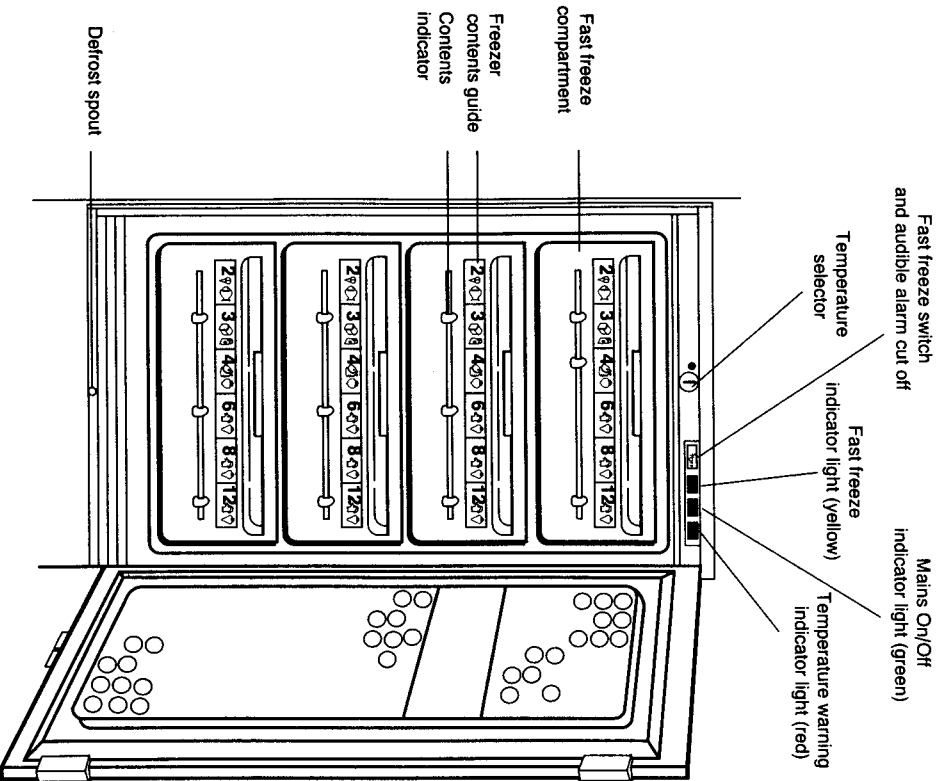
Before being used the Freezer must be properly installed following the instructions in the separate installation handbook.

### WARNING.

When the appliance is operational it is essential that the ventilation openings are kept clear of any obstruction.

## Get to know your Freezer

**WARNING: CHILDREN SHOULD NOT BE ALLOWED TO PLAY WITH THE APPLIANCE OR TAMPER WITH THE CONTROLS**



- Place a container beneath the spout (A) which has been pulled out sufficiently to enable the defrost water to fall into the container. Remove the plug (B) to allow water to flow through the spout.
- After defrosting remove the bowls and dry the interior thoroughly. Replace plug (B) and push spout inwards.
- Switch on the electricity supply. Press the Fast Freeze switch in. Unwrap the frozen food and replace. Close the door.
- After about three hours when the thermometer on the inside of the door shows  $-18^{\circ}\text{C}$  again release the Fast Freeze switch. The amber light will go out.
- Job done!

### Cleaning your Freezer

It is a good idea to clean the inside of your Freezer after defrosting. Always **switch off the electricity supply first**. Wipe out the inside of the

Freezer using a clean cloth wrung out in either a solution of one teaspoonful of bicarbonate of soda to one pint of water or Milton diluted according to the manufacturer's instructions. The complete interior including the door, and removable parts, should be washed. Never use any household cleaner or detergent, abrasive powders or wax polish. These not only damage the surfaces, but also leave a smell in the Freezer. Before you refill the Freezer ensure it is thoroughly dry.

Clean the outside of your Freezer, **but not the door seal**, with a damp cloth, using a small amount of

detergent, followed by a wipe down with a clean cloth. Do not use an abrasive powder. **The rubber door seal must be cleaned with soap and water only as detergent will damage it.**

Every year remove the plinth grille and vacuum clean the underside of the housing unit and the grille to keep the air flow passage clear of dust. This will mean the freezer operates at its peak efficiency.

### Going away

If you expect to be away for any length of time and don't want to use your Freezer, switch off at the power point and pull out the plug. Remove all food and follow the defrosting instructions (see page 9). After defrosting dry out the interior. Always leave the door ajar to prevent the accumulation of odours.

## If your Freezer won't work . . . don't panic

Just run through these quick checks before calling your nearest Hotpoint Service Office.

- If you are using a plug and socket, check that the plug is firmly in the wall socket and that the power supply is on.
- Check the power supply to the socket by plugging in another appliance.
- If the other appliance works, check the fuse in the Freezer's plug.
- If you have changed the plug, check the wiring (see page 2).
- If the Freezer is not sufficiently cold check that there is adequate

## Caring for your Freezer

### Defrosting

#### Why and When:

Excessive frost build-up reduces the efficiency of your Freezer.

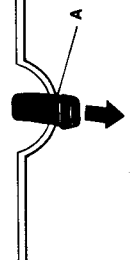
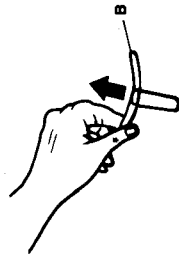
Ensure that no components are damaged.

**Never** use sharp metal tools, a mechanical device or other artificial means to accelerate the defrosting process, to remove the frost away – they will damage your Freezer.

When the ice becomes about 6 mm (1/4") thick on the refrigerated surfaces completely defrost the Freezer. You should find you only need to do this about once or twice a year, depending on usage. Try to defrost when there is little or no food in the Freezer.

Defrosting must be carried out as quickly as possible so as not to affect storage times. Just follow these steps:

1. **Switch off the electricity supply.**
2. Remove the frozen food. Wrap it in several layers of newspaper or a blanket and, using the storage baskets, put it in a cool place.
3. Place bowls of hot water in the Fast Freeze compartment and lower baskets to accelerate defrosting.



carbonated liquids (fizzy drinks, etc) into the Freezer as they may burst.

**Don't:**– Try to keep frozen food which has thawed; it should be eaten within 24 hours or cooked and refrozen.

**Don't:**– Give children lollipops and water ices direct from the freezer. The low temperature may cause 'freezer burns' on their lips.

**Don't:**– Store poisonous or dangerous substances in the Freezer. Your Freezer has been designed for the storage of edible foodstuffs only.

**Before you put in any food**  
Before using your Freezer for the first time, clean the interior – see page 9 "Cleaning". Make sure your Freezer is thoroughly dry before you start to put anything into it.

## The Controls

### Starting

Switch on the electricity supply, open your Freezer door and turn the Temperature Selector control dial, above the fast freeze compartment, from the 'O' (off) position. The green (mains) and red (temperature warning) lights will come on together and your Freezer will start working.

You will hear a noise as the compressor starts up and you will also hear an audible warning signal. If you are going to store already frozen food check that the Fast Freeze switch (S) is not pressed in. The red light will go out and the audible warning will cease when the Freezer has reached the correct temperature. Then you can put in your already frozen food. The audible warning can be switched off by pushing the switch in. If you are going to freeze fresh food you must press the Fast Freeze switch in. The yellow light will come on and you must **wait at least 3 hours before** putting in your fresh food to be frozen. Do not put more than 14kg (31lb) of fresh food to be frozen into your Freezer (see page 6).

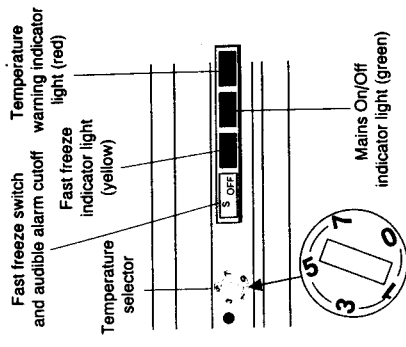
### Running-In the Compressor

Your Freezer is operated by a compressor which switches on and off to maintain the Freezer's temperature. The compressor is a precision piece of machinery like a car engine, and requires a certain running-in period of up to 2 months. During this time the compressor will work a little harder and this may result in more noise than usual.

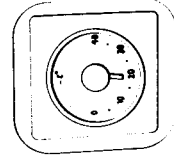
In the summer months, or in conditions giving high temperatures around the Freezer, the compressor has to work harder and run for longer periods. This is quite normal.

Conversely, during cold weather the compressor will run for much shorter periods.

### Controlling the Temperature



The control dial above the fast freeze compartment controls the temperature inside the Freezer and is marked 'O' (off) . . . 7. The higher the number the lower the temperature will be. A setting of 1-3 is recommended when the Freezer is only partly filled. When the Freezer is full then a minimum setting of 3 is recommended.



The built-in thermometer inside the door gives an indication of the temperature inside the Freezer and should under normal storage conditions show a reading of about -18°C. If the temperature is lower than

this try turning the dial to a lower number. If the temperature is higher, try turning the dial to a higher number. When you are freezing a quantity of fresh food the thermometer may show a higher reading – if this happens there is no need to adjust the control dial. The temperature should return to -18°C when the fresh food is frozen.

### **Green Mains On/Off Light**

Comes on and stays on as long as the Freezer is connected, the main switch is on and the electricity supply is not interrupted or the Freezer is switched off.

### **Red Temperature Warning Light and Audible Warning Signal**

The audible warning signal will not operate when the Fast Freeze is pushed in.

The red warning light will come on and the warning signal will sound when the temperature inside the Freezer rises above the correct storage temperature. If they come on for a short period when you open the door to load or unload food, storing times will not be affected. However, if the red light stays on and the warning sound continues this indicates that something is wrong. First check that the door has not been accidentally left open. If this is not the case, call your nearest Hotpoint Service Office (see back page). The audible warning signal will cease when the red light goes out or when the Fast Freeze button is pressed in.

### **Fast Freeze Switch and Yellow Fast Freeze Light**

Press the switch marked 'S' when freezing fresh food and the yellow light will come on (see Freezing Fresh Foods opposite).

## **Storing Food**

### **Storing food in your Freezer**

You can store commercially frozen foods in your **\*\*\*Freezer** and both freeze and store fresh food.

Your Freezer will store up to 31.5kg (70lb) of frozen food. These figures are based on an average density of 0.32kg of mixed food per litre of net storage volume (20lb per cubic foot). In the case of meat it will take appreciably more.

Always follow the recommended storage times given on packets of commercially frozen food. For storing home frozen fresh food refer to the pictorial guide on the basket fronts inside the Freezer or to the separate booklet on freezing fresh foods.

If there is a power failure **do not open the door**. Frozen food should not be affected if the failure is less than 26 hours. If the failure is longer then the food should be checked and either eaten immediately or cooked and then refrozen.

You can use the flat tray, at the top of the fast freeze compartment either for storing flat items, or for ice cube trays or for individually freezing fresh food such as strawberries or raspberries. (Care should be taken however, not to impede the circulation of air.)

### **Freezing Fresh Foods**

You can freeze up to 12kg (31lb) of fresh or cooked food in your Freezer in 24 hours. Slightly larger quantities can be frozen if the Fast Freeze Switch is pressed in 24 hours beforehand. To carry out freezing just follow these simple instructions:

1. Transfer any frozen food from the Fast Freeze Compartment to the storage baskets beneath.

2. Press the Fast Freeze switch (S) in.

The yellow Fast Freeze light will come on. If the Freezer has not been in use it will be necessary to press the Fast Freeze Switch at least 3 hours before putting in the fresh food.

3. Put the fresh food into the Fast Freeze compartment with as much food as possible in contact with the compartment floor.
4. Leave the Fast Freeze Switch on for 24 hours if the maximum quantity (12kg) is being frozen or proportionally less time for smaller quantities.

5. Release the Fast Freeze Switch when freezing is complete and the thermometer on the door shows a temperature of about -18°C.
6. It may be necessary to adjust the control dial in the fast freeze compartment to a new setting (see Controlling the temperature page 5).

### **Identifying the food**

On the front of each basket and compartment there are symbols indicating different types of food. Use the markers underneath these symbols to indicate what food you have stored. The numbers above the symbols are a guide to the maximum number of months that a particular type of food can be stored.

### **Do's and Don'ts**

#### **DO**

**Do--** Always choose high quality fresh food and be sure it is thoroughly clean before you freeze it.

**Do--** Prepare fresh foods for freezing

in small portions to ensure rapid freezing.

**Do--** Remember lean foods last longer than fat foods and salt will reduce storage life.

**Do--** Wrap all foods in aluminium foil or polythene bags and make sure any air is excluded. Keep the door shut when freezing fresh foods.

**Do--** Separate food in different baskets for easy identification.

**Do--** Wrap frozen food when you buy it and put it into the Freezer as soon as possible.

**Do--** Store commercially frozen food in accordance with the instructions given on the packets that you buy.

**Do--** Defrost the Freezer before the ice becomes thick (see page 8).

**Do--** Ensure that cooked meat and raw meat are separately packaged.

**Do--** Always defrost frozen food thoroughly before cooking unless the instructions on the packet state otherwise.

#### **DON'T**

**Don't--** Exceed the maximum freezing loads when freezing fresh food (see page 6).

**Don't--** Put hot food into the Freezer. Let it cool down first.

**Don't--** Leave the door open for long periods as this will cause excessive ice formation and make the Freezer more costly to run.

**Don't--** Put liquid-filled bottles or sealed cans containing