

Use & Care Guide

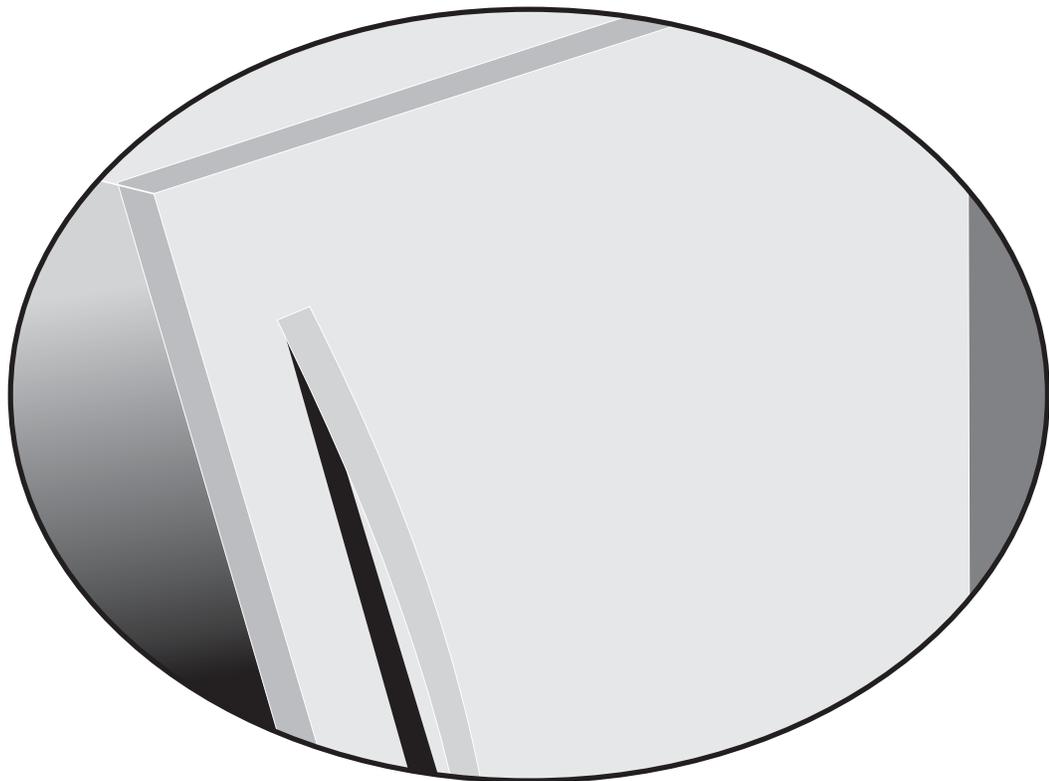
Refrigerator

Guía de Uso y Cuidado

Refrigerador

Guide d'utilisation et d'entretien

Réfrigérateur



2 Finding Information

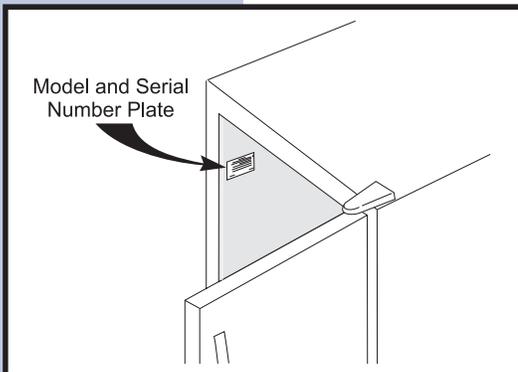
PLEASE READ AND SAVE THIS GUIDE

Attach your sales receipt to this page for future reference.

Thank you for choosing **Electrolux**, the new premium brand in home appliances. This *Use & Care Guide* is part of our commitment to customer satisfaction and product quality throughout the service life of your new refrigerator.

We view your purchase as the beginning of a relationship. To ensure our ability to continue serving you, please use this page to record key product information.

MAKE A RECORD FOR QUICK REFERENCE



Purchase Date

Electrolux Model Number

Electrolux Serial Number (*see picture for location*)

NOTE

Registering your product with Electrolux enhances our ability to serve you. You can register online (at the Internet address below) or by dropping your Product Registration Card in the mail.

QUESTIONS?

For toll-free telephone support in the U.S. and Canada:
1-877- 4ELECTROLUX (1-877-435-3287)

For online support and Internet product information:
www.electroluxusa.com

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4 Safety

IMPORTANT SAFETY INSTRUCTIONS

WARNING

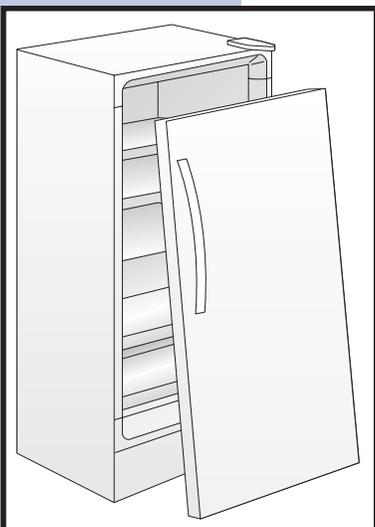
Please read all safety instructions before using your new Electrolux refrigerator.

General Safety

- Do not store or use gasoline, or other flammable liquids, near this or any other appliance. Read product labels for warnings regarding flammability and other hazards.
- Do not operate the refrigerator in the presence of explosive fumes.

Child Safety

- Destroy carton, plastic bags, and any exterior wrapping material immediately after the refrigerator is unpacked. Children should never use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers and can quickly cause suffocation.
- Remove all staples from the carton. Staples can cause severe cuts, and destroy finishes if they come in contact with other appliances or furniture.
- An empty, discarded ice box, refrigerator or freezer is a very dangerous attraction to children.
- Remove or discard any spacers used to secure the shelves during shipping. Small objects are a choke hazard to children.
- Remove the door(s) of any appliance that is not in use, even if it is being discarded.



Proper Disposal Of Refrigerators And Freezers

RISK OF CHILD ENTRAPMENT

Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators or freezers are still dangerous - even if they will sit for "just a few days". If you are getting rid of your old refrigerator or freezer, please follow the instructions below to help prevent accidents:

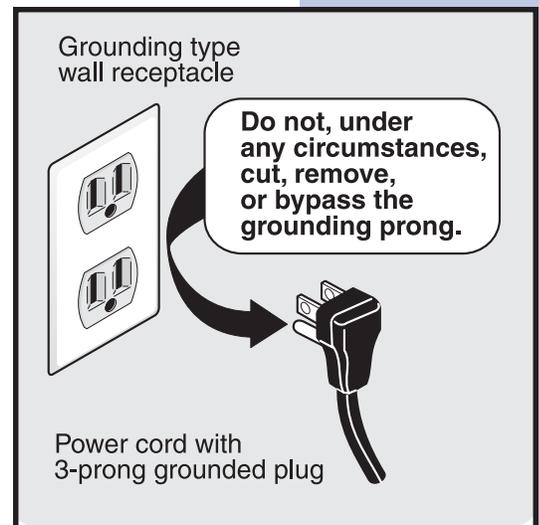
- Remove the door(s).
- Leave shelves in place so children may not easily climb inside.
- Have the refrigerant removed by a qualified technician.

ELECTRICAL INFORMATION

WARNING

You must follow these guidelines to ensure that your refrigerator's safety mechanisms are operating correctly.

- **Refer to the serial plate for correct electrical rating.** The power cord of the refrigerator is equipped with a three-prong grounding plug for protection against shock hazards. It must be plugged directly into its own properly grounded three-prong receptacle, protected with a 15 amp time delay fuse or circuit breaker. The power supply circuit must be installed in accordance with current edition of the National Electrical Code (NFPA 70) and local codes and ordinances. Consult a qualified electrician. Receptacles protected by Ground Fault Circuit Interrupters (GFCI) are NOT RECOMMENDED. **DO NOT USE AN EXTENSION CORD OR AN ADAPTER PLUG.**
- If the voltage varies by 10 percent or more, refrigerator performance may be affected. Operating the refrigerator with insufficient power can damage the motor. Such damage is not covered under the warranty. If you suspect your household voltage is high or low, consult your power company for testing.
- To prevent the refrigerator from being turned off accidentally, do not plug the unit into an outlet controlled by a wall switch or pull cord.
- Unplug the refrigerator before cleaning and before replacing a light bulb to avoid electrical shock.
- Do not pinch, knot, or bend the power cord in any manner.



OTHER PRECAUTIONS

- Never unplug the refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the receptacle.
- Turning the control to "OFF" turns off the compressor but does not disconnect power to the light bulb or other electrical components.

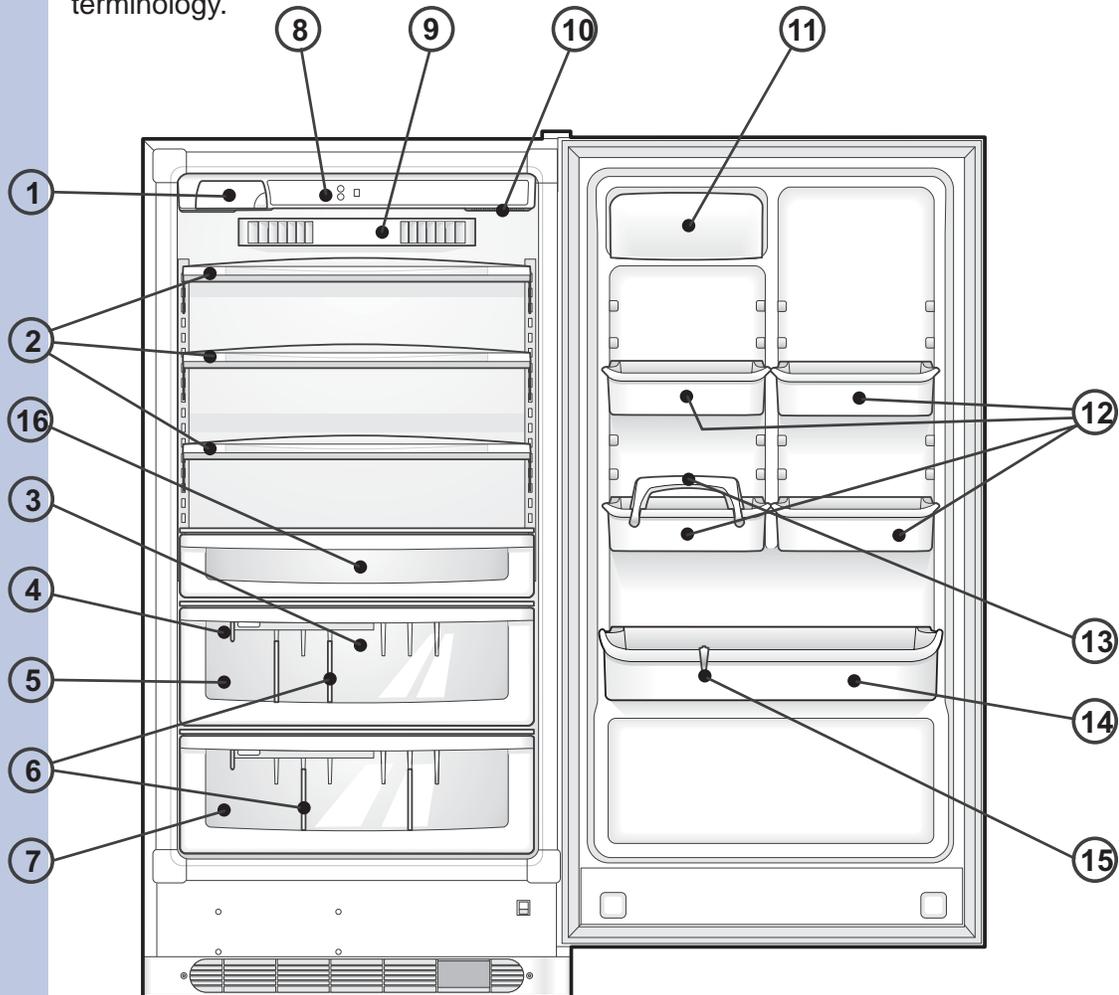
WARNING

Avoid fire hazard or electric shock. Do not use an extension cord or an adapter plug. Do not remove any prong from the power cord.

6 Feature Overview

UNDERSTANDING FEATURES AND TERMS

Your Electrolux refrigerator is designed for optimal convenience and storage flexibility. Use the illustration below to familiarize yourself with product features and terminology.



1	WATER FILTER CARTRIDGE	9	AIR DIFFUSER
2	SPILL SAFE SLIDE OUT GLASS SHELVES	10	AIR FILTER
3	MID LEVEL LIGHTING (BACK OF CRISPER)	11	DAIRY DOOR
4	HUMIDITY CONTROL	12	ADJUSTABLE DOOR BINS
5	SMOOTH GLIDE UPPER CRISPER	13	TALL BOTTLE RETAINER
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7	SMOOTH GLIDE LOWER CRISPER	15	BIN SNUGGER
8	ELECTRONIC CONTROLS	16	SMOOTH GLIDE DELI DRAWER

NOTE

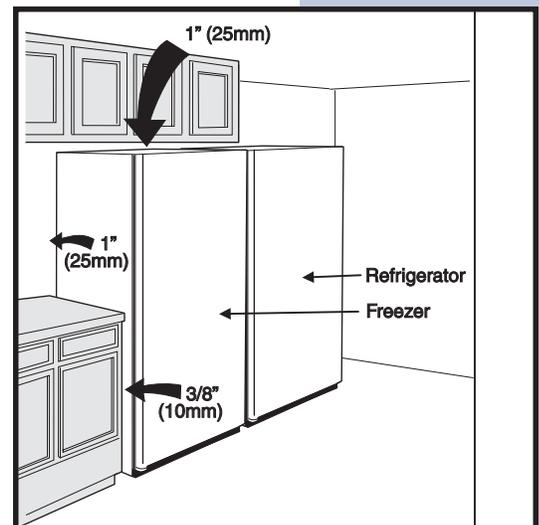
Features may vary according to model.

This Owner's Guide provides specific operating instructions for your model. Use the refrigerator only as instructed in this Owner's Guide. **Before starting the refrigerator, follow these important first steps.**

INSTALLATION

- Choose a place that is near a grounded electrical outlet. **DO NOT use an extension cord or an adapter plug.**
- For most efficient operation, the refrigerator should be located where surrounding temperatures will not drop below 40°F (5°C) or exceed 110°F (43°C).
- Allow the following clearances for ease of installation, proper air circulation, and electrical connections:

Sides	3/8 inch
Back & Top	1 inch
- Do not block the toe grille on the lower front of your refrigerator. Sufficient air circulation is essential for the proper operation of your refrigerator.



NOTE

The exterior walls of the refrigerator may become quite warm as the compressor works to transfer heat from the inside. Temperatures as much as 30°F warmer than room temperature can be expected.

DOOR OPENING

NOTE

If your refrigerator is placed with the door hinge side against a wall, you may have to allow additional space so the door can be opened wider.

LEVELING

The refrigerator must have all bottom corners resting firmly on a solid floor. The floor must be strong enough to support a fully loaded refrigerator. It is **VERY IMPORTANT** for your refrigerator to be level in order to function properly. If the refrigerator is not leveled during installation, the door may be misaligned and not close or seal properly, causing cooling, frost or moisture problems.

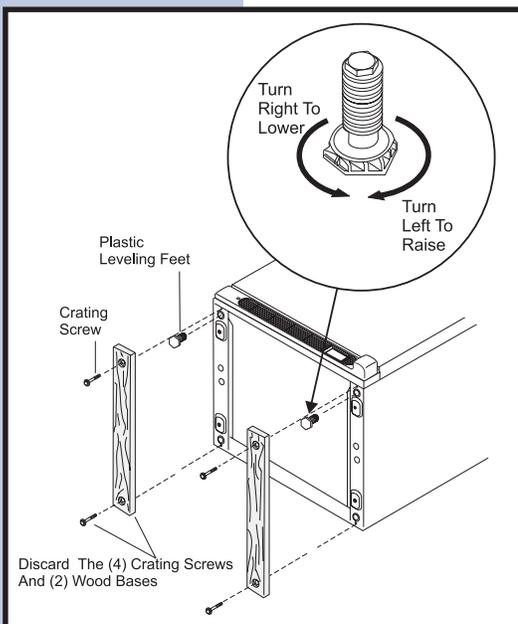
8 Installation

TO LEVEL REFRIGERATOR:

After discarding crating screws and wood base, use a carpenter's level to level the refrigerator from front to back. Adjust the plastic leveling feet in front, 1/2 bubble higher, so that the door closes easily when left halfway open.

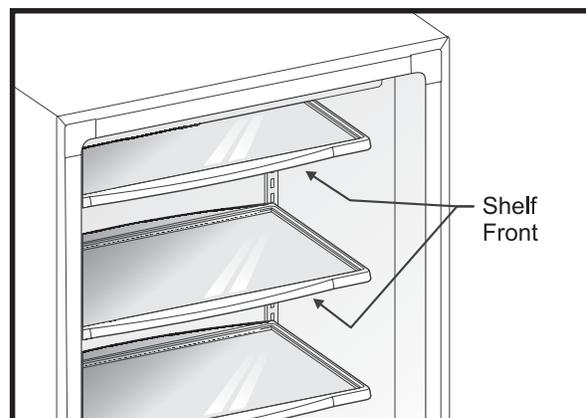
LEVELING INSTRUCTIONS FOR ALL REFRIGERATOR / FREEZER PAIR:

- Remove two leg levelers provided in literature bag. While unit is lying on its back for wood skid removal, install both leg levelers in rear of unit.
- Level door of first unit using all four levelers and slide unit into place. Recheck for levelness and adjust if necessary.
- Measure distance from floor to bottom of door on first unit. Adjust and level second unit so door height matches.
- Leg Level Adjustments:
 - One full turn of all four leg levelers will raise door 5/32".
 - One full turn of both front leg levelers will raise door 3/16" and tilt top of door back 7/16".
 - One full turn of both rear leg levelers will lower door 1/32" and tilt top of door forward 7/16".
 - One full turn of both side leg levelers will raise door 3/16" and tilt top of door 3/8".
- Slide second unit into place leaving a minimum gap of 3/16" between units for door swing clearance.
- This last step may require at least one extraction of the second unit to properly align units in a "built-in" application.



CAUTION

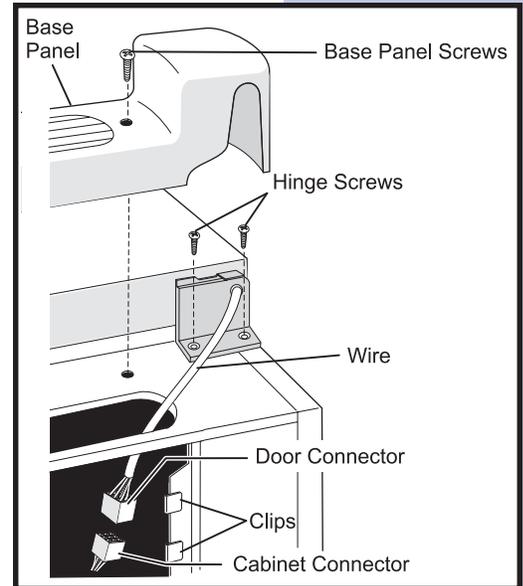
To allow door to close and seal properly, do not let food packages extend past the front of the shelves.



DOOR REMOVAL

If door must be removed:

- Unplug the unit
- Gently lay refrigerator on its back, on a rug or blanket.
- Remove two base screws and base panel. Remove wire from clips on bottom of cabinet, if required.
- Unplug connector, if required, by holding the cabinet connector in place and pulling the door connector out.
- Remove the bottom hinge screws.
- Remove the plastic top hinge cover.
- Remove the screws from the top hinge.
- Remove the top hinge from the cabinet.
- Remove the door and bottom hinge from the cabinet.
- To replace door, reverse the above procedures and securely tighten all screws to prevent hinge slippage.



SETTING THE TEMPERATURE CONTROLS

COOL DOWN PERIOD

For safe food storage, allow four (4) hours for refrigerator to cool down completely. The refrigerator will run continuously for the first several hours.

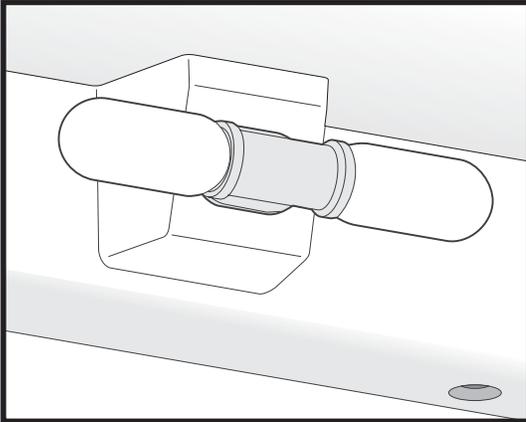
ELECTRONIC TEMPERATURE CONTROL

The electronic temperature control is located inside the refrigerator. Temperature is factory preset to provide satisfactory food storage temperatures. However, the temperature control is adjustable to provide a range of temperatures for your personal satisfaction. To adjust the temperature setting, move the UP (▲) button for warmer temperature and DOWN (▼) button for colder temperature on the control panel. Allow several hours for the temperature to stabilize between adjustments.



10 Refrigerator Features

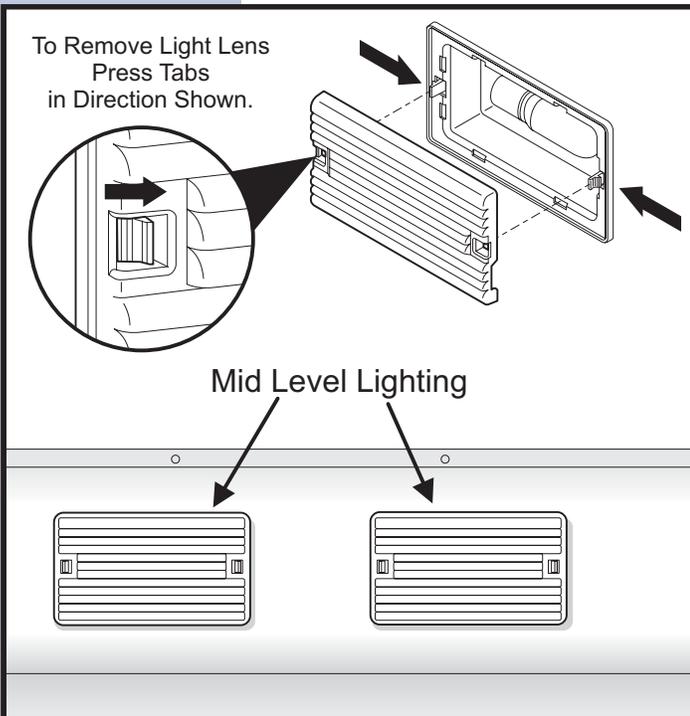
INTERIOR LIGHTING



The light comes on automatically when the door is opened. The light bulb assembly is located on the back of the refrigerator control box. To replace the light bulb, turn the temperature control to "OFF" and unplug the electrical cord. Replace the old bulb with a bulb of the same type and wattage.

MID LEVEL LIGHTING

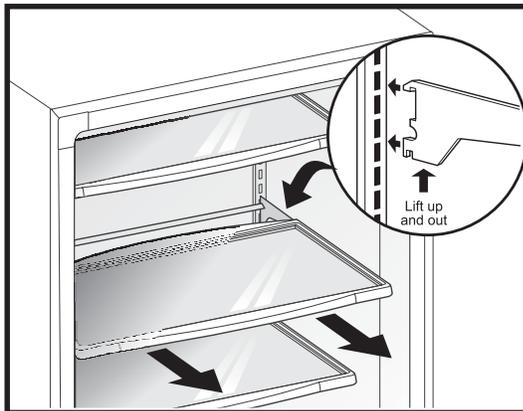
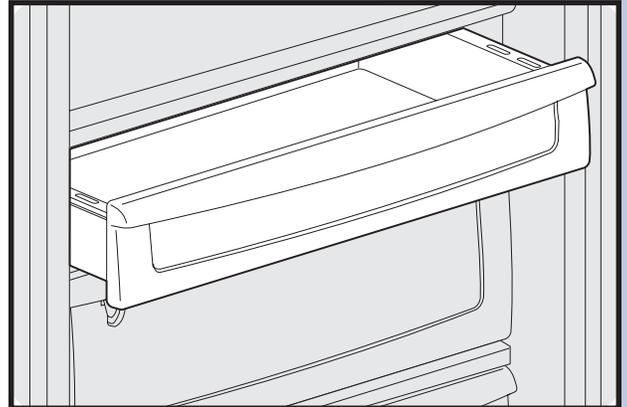
The mid level lighting is located at the back of the crispers. The lights come on automatically when the door is opened. To replace the light bulb, turn the temperature control to OFF and unplug the electrical cord. Remove the lens from the lamp housing by unsnapping it from the lamp housing using your fingers or a screwdriver. Be careful not to break the locking tabs on the lamp housing. Replace the old bulb with a bulb of the same type and wattage. To replace the lens, snap one side of the lens opening to the tab on the lamp housing. Then carefully attach the other side.



STORAGE

SMOOTH GLIDE DELI DRAWER

This model is equipped with a Smooth Glide Deli Drawer for storage of luncheon meats, spreads, cheeses, and other deli items.

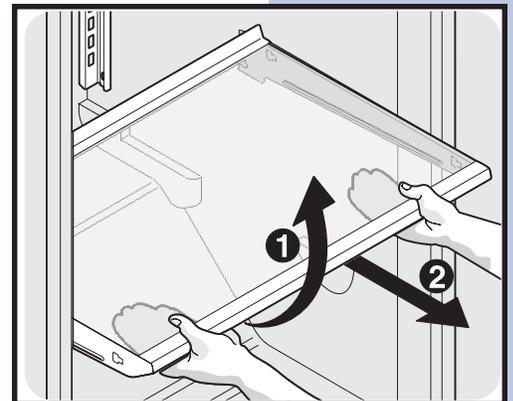


SPILL SAFE SLIDE-OUT GLASS SHELVING

Multi-position adjustable slide out glass shelves can be moved to any position for larger or smaller packages. The shipping spacers that stabilize the shelves for shipping may be removed and discarded.

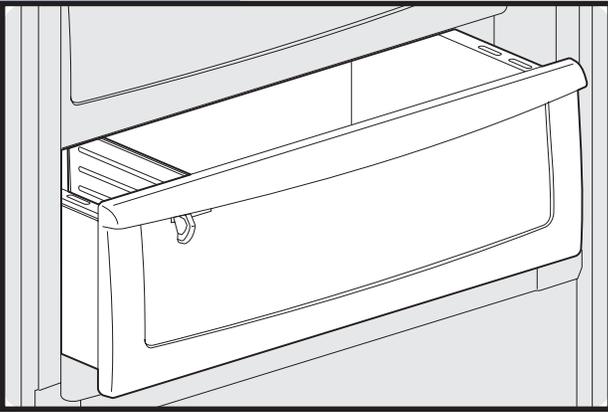
TO ADJUST THE SHELVES

- Lift front edge up.
- Pull shelf out
- Replace the shelf by inserting the hooks at rear of the shelf into the wall bracket. Lower the shelf into the desired slots and lock into position.

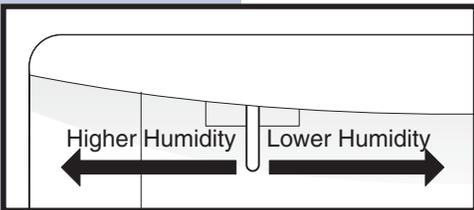


12 Refrigerators Features

SMOOTH GLIDE CRISPERS WITH ADJUSTABLE DIVIDERS



The crispers, located under the bottom refrigerator shelf, are designed for storing fruits, vegetables, and other fresh produce. Wash items in clear water and remove excess water before placing them in the crispers. Items with strong odors or high moisture content should be wrapped before storing. Dividers may be adjusted for different size items within the crisper.



HUMIDITY CONTROL

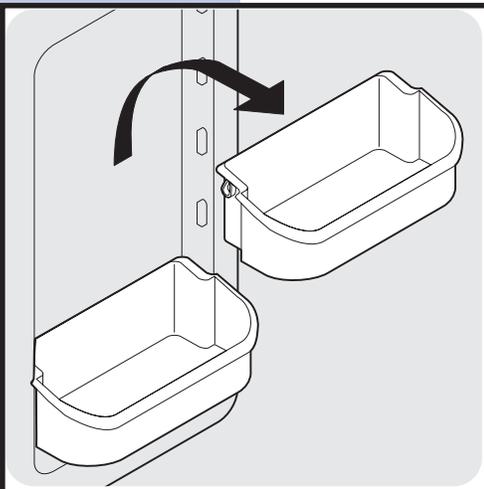
The humidity control allows you to adjust the humidity within the crisper. This can extend the life of fresh vegetables that keep best in high humidity.

NOTE

Leafy vegetables keep best when stored with the humidity control set on HIGH HUMIDITY, or in a drawer without a humidity control. This keeps incoming air to a minimum and maintains maximum moisture content..

ADJUSTABLE DOOR BINS

This model is equipped with adjustable door bins that can be moved to suit individual needs.

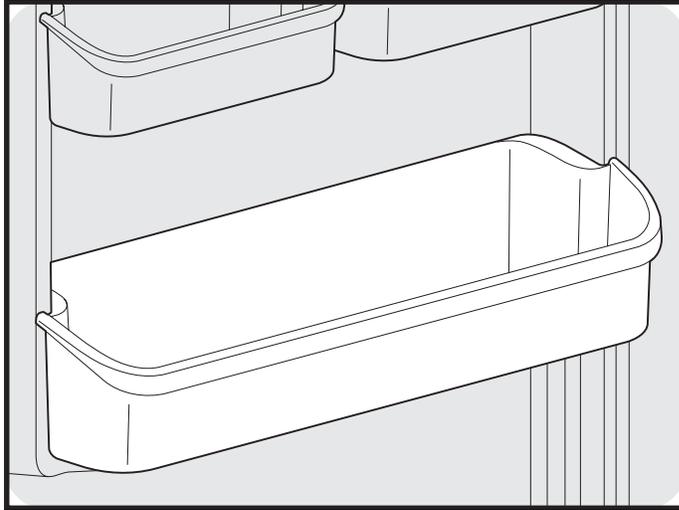


TO MOVE DOOR BINS:

- Lift the bin straight up.
- Remove the bin.
- Place the bin in desired position.
- Lower the bin onto supports until locked in place.

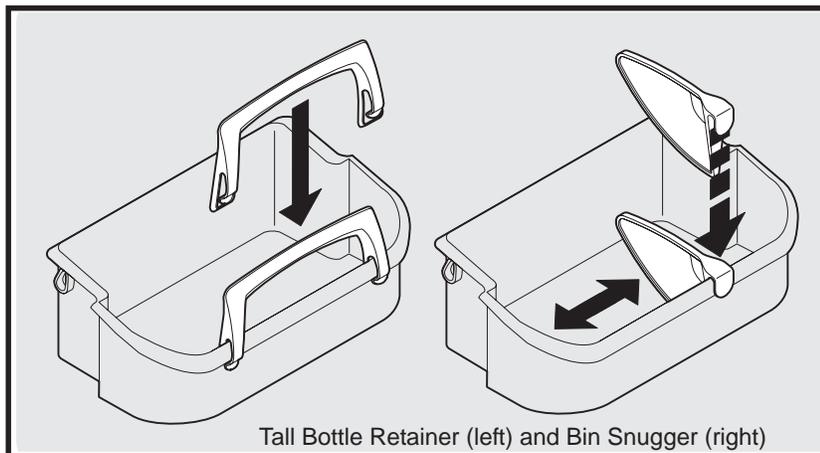
FULL WIDTH GALLON BIN

The full width gallon bin is especially designed to hold gallon-sized containers like milk gallons.



TALL BOTTLE RETAINER / BIN SNUGGER

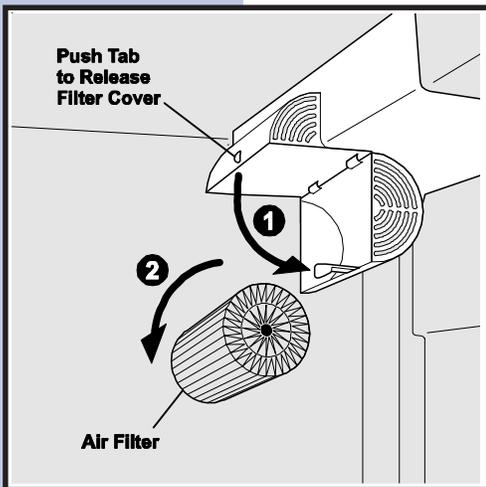
The tall bottle retainer keeps all containers in the bin from falling forward when opening or closing the refrigerator door. To install, hold the retainer or snugger at the top, and slide it over the outside wall of the bin.



14 Refrigerator Features

AIR FILTER

The air filter is located on the back of the control box. In general, you should change the air filter every six months to ensure optimal filtering of refrigerator odors. You may want to adjust this time period depending on the types and amounts of food you typically store in your refrigerator.



TO REPLACE THE AIR FILTER:

- Push the plastic bubble tab at the back of the control box housing. This releases the hinged bottom half to drop open.
- Remove the old filter and discard it.
- Unpackage the new filter and place it inside the hinged bottom half of the housing.
- Push the hinged bottom half upward until the tab snaps into closed position.

WATER FILTER

PureSource2™ WATER FILTER

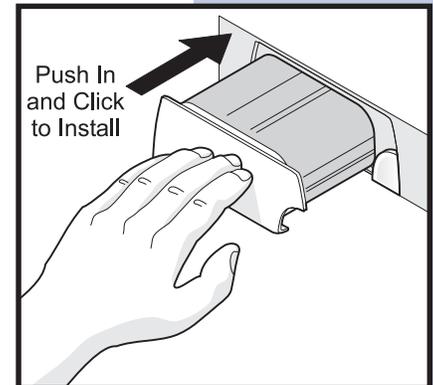
IMPORTANT NOTE

The water filter system in this product is designed to work only when connected to the ice maker in the matching Electrolux ICON freezer. Do not attempt to connect this filter to a water source without first connecting it to the mating ice maker as described in the "CONNECTING ICE MAKER TO WATER SUPPLY" (P/N 297114600) included with the Electrolux ICON Model E32AF75FPS freezer; connecting the filter in any other manner risks severe water damage to both your refrigerator and surrounding furnishings.

The water filter is located on the upper left front corner of the refrigerator. Water conditions vary throughout the world, but changing the water filter every 6 – 9 months normally will ensure the highest possible water quality.

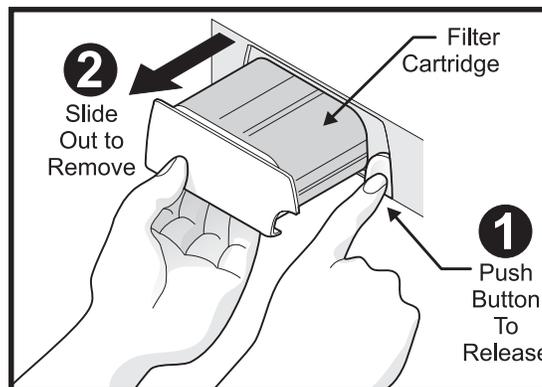
TO INSTALL WATER FILTER:

- The water filter cartridge comes separate inside the unit. Before installing the water filter, be sure to remove the filter from the packaging and two plastic caps that protect the inlet and outlet ports of the water filter. The water supply does not need to be turned off.
- Insert the water filter cartridge into the filter housing. When the cartridge is almost in, you will feel it stop against the clip assembly in the back of the housing. The clip assembly holds the filter cartridge firmly in place.
- At this point, you will need to push firmly until the cartridge snaps fully in place. When completely in place, the front of the filter cartridge will be flush with the front of the housing.”



TO REPLACE WATER FILTER:

- It is not necessary to turn the water supply off to change the filter. Push the filter release button, located to the right of the filter cartridge, to release the filter from the housing. To minimize the possibility of the filter falling out of the housing during removal, it would be best to hold the filter as it moves out toward you. **NOTE:** A small amount of water may be released during this operation. You should have a paper towel or dish cloth handy to wipe out any water that may drip out of the filter or housing. Two small holes near the back of the housing have been added for any excess water to escape. It would be best to clear away any food near this area on the top shelf in advance of removing the filter.
- Pull the old filter cartridge straight out of the housing and discard it.
- Then follow the instructions above for installing a water filter.



16 Refrigerator Features

Ordering Replacement Filters

Order new filters through the dealer where you bought your refrigerator, or contact the *Electrolux Customer Care Center* at **1-877-435-3287**, or go to our web site at **www.electroluxusa.com**. You may want to consider ordering extra filters when you first install your refrigerator. Here is the product number to request when ordering:

Water Filter FC-100 *PureSource2™* replacement cartridge



The PureSource2™ Water Filter System NGFC 2000 with the PureSource2™ cartridge FC 100 is tested and certified by NSF International, the nationally recognized and respected, not for profit, certification organization for public health safety.

The PureSource2™ Filter System is tested and certified to ANSI/NSF Standards 42 and 53. See performance data sheets for specifications. This system should not be used on water that is microbiologically unsafe or with water of unknown quality unless the water has been adequately disinfected before or after traveling through the filtration system.

- Rated Capacity: 400 gallons
- Rated Service Flow: .5 GPM
- Maximum Rated Pressure: 100 PSI
- Maximum Operating Temperature: 100°F

IDEAS FOR STORING FOODS

Fresh Food Storage

- Keep the fresh food compartment between 34° F and 40° F with an optimum temperature of 37° F.
- Avoid overcrowding the refrigerator shelves, which reduces air circulation and causes uneven cooling.

Fruits and Vegetables

- Store fruits and vegetables in crisper drawers, where trapped moisture helps preserve food quality for longer time periods.

Meat

- Wrap raw meat and poultry securely so leakage and contamination of other foods or surfaces does not occur.

ENERGY SAVING IDEAS



- Locate the refrigerator in the coolest part of the room, out of direct sunlight, and away from heating ducts or registers. Do not place the refrigerator next to heat-producing appliances such as a range, oven, or dishwasher. If this is not possible, a section of cabinetry or an added layer of insulation between the two appliances will help the refrigerator operate more efficiently.

- Level the refrigerator so that the door closes tightly.
- Refer to the "**SETTING THE TEMPERATURE CONTROL**" section for the suggested temperature control settings.
- Do not overcrowd the refrigerator or block cold air vents. Doing so causes the refrigerator to run longer and use more energy.
- Cover foods and wipe containers dry before placing them in the refrigerator. This cuts down on moisture build-up inside the unit.
- Organize the refrigerator to reduce door openings. Remove as many items as needed at one time and close the door as soon as possible.

18 Storing Food & Saving Energy

VACATION AND MOVING TIPS

Short Vacations:

- Leave the refrigerator operating during vacations of less than three weeks.

Long Vacations:

If the refrigerator will not be used for several months:

- Remove all food and unplug the power cord.
- Clean and dry the interior thoroughly.
- Leave the refrigerator door open slightly, blocking it open if necessary, to prevent odor and mold growth.

Moving: When moving the refrigerator, follow these guidelines to prevent damage:

- Disconnect the power cord plug from the wall outlet.
- Remove foods, then defrost, and clean the refrigerator.
- Secure all loose items such as base panel, baskets, and shelves by taping them securely in place to prevent damage.
- In the moving vehicle, secure refrigerator in an upright position to prevent movement. Also protect outside of refrigerator with a blanket, or similar item.

CARE & CLEANING

Keep your refrigerator clean to prevent odor build-up. Wipe up any spills immediately and clean at least twice a year. Never use metallic scouring pads, brushes, abrasive cleaners or strong alkaline solutions on any surface. Do not wash any removable parts in a dishwasher. Always unplug the electrical power

CAUTION

- When moving the refrigerator, pull straight out. Do not shift the refrigerator from side to side as this may tear or gouge the floor covering.
- Damp objects stick to cold metal surfaces. Do not touch interior metal surfaces with wet or damp hands.

NOTE

- Turning the refrigerator temperature control to "OFF" turns off the compressor, but does not disconnect electrical power to the light bulb or other electrical components. To turn off power to your refrigerator, you must unplug the power cord from the wall outlet.
- Do not use razor blades or other sharp instruments which can scratch the appliance surface when removing adhesive labels. Any glue left from tape or labels can be removed with a mixture of warm water and mild detergent, or, touch the glue residue with the sticky side of tape you have already removed. Do not remove the serial plate.

CARE AND CLEANING CHART

Part	Cleaning Agents	Tips and Precautions
Interior & Door Liners	<ul style="list-style-type: none"> • Soap and water • Baking soda and water 	<ul style="list-style-type: none"> • Use 2 tablespoons of baking soda in 1 quart of warm water. • Be sure to wring excess water out of sponge or cloth before cleaning around controls, light bulb or any electrical part.
Door Gaskets	<ul style="list-style-type: none"> • Soap and water 	<ul style="list-style-type: none"> • Wipe gaskets with a clean soft cloth.
Drawers & Bins	<ul style="list-style-type: none"> • Soap and water 	<ul style="list-style-type: none"> • Use a soft cloth to clean drawer runners and tracks. • Do not wash any removable items (bins, drawers, etc.) in dishwasher.
Glass Shelves	<ul style="list-style-type: none"> • Soap and water • Glass cleaner • Mild liquid sprays 	<ul style="list-style-type: none"> • Allow glass to warm to room temperature before immersing in warm water.
Exterior & Handles	<ul style="list-style-type: none"> • Soap and water • Non Abrasive Glass Cleaner 	<ul style="list-style-type: none"> • Do not use commercial household cleaners, ammonia, or alcohol to clean handles. • Use a soft cloth to clean smooth handles. • Do not use a dry cloth to clean smooth doors.
Exterior & Handles (Stainless Steel Models Only)	<ul style="list-style-type: none"> • Soap and water • Ammonia • Stainless Steel Cleaners 	<ul style="list-style-type: none"> • Never use CHLORIDE to clean stainless steel. • Clean stainless steel front and handles with non-abrasive soapy water and a dishcloth. Rinse with clean water and a soft cloth. • Wipe stubborn spots with an ammonia-soaked paper towel, and rinse. Use a non-abrasive stainless steel cleaner. These cleaners can be purchased at most home improvement or major department stores. Always follow manufacturer's instruction. • NOTE: Always, clean, wipe and dry with grain to prevent cross-grain scratching. • Wash the rest of the cabinet with warm water and mild liquid detergent. Rinse well, and wipe dry with a clean soft cloth.

20 Warranty Information

REFRIGERATOR WARRANTY *Your refrigerator is protected by this warranty*

	WARRANTY PERIOD	THROUGH OUR AUTHORIZED SERVICERS, WE WILL:	THE CONSUMER WILL BE RESPONSIBLE FOR:
FULL ONE-YEAR WARRANTY	One year from original purchase date.	Pay all costs for repairing or replacing any parts of this appliance which prove to be defective in materials or workmanship. Excludes original and replacement Ice & Water filter cartridges (if equipped). Original and replacement cartridges are warranted for 30 days (parts only).	Costs of service calls that are listed under NORMAL RESPONSIBILITIES OF THE CONSUMER.*
LIMITED 2nd- 5th YEAR WARRANTY (Cabinet Liner and Sealed System)	Second through fifth years from original purchase date.	Repair or replace any parts in the cabinet liner or sealed refrigeration system (compressor, condenser, evaporator, dryer or tubing) which prove to be defective in materials or workmanship.	Costs for pickup and delivery of the appliance required because of service. Costs for labor, parts and transportation other than with respect to the cabinet liner or Sealed Refrigeration System.
LIMITED WARRANTY (Applicable to the State of Alaska)	Time periods listed above.	All of the provisions of the full warranties above and the exclusions listed below apply.	Costs of the technician's travel to the home and any costs for pick up and delivery of the appliance required because of service.

In the U.S.A., your appliance is warranted by Electrolux Home Products, Inc. We authorize no person to change or add to any of our obligations under this warranty. Our obligations for service and parts under this warranty must be performed by us or an authorized Electrolux Home Products, Inc. servicer. In Canada, your appliance is warranted by Electrolux Canada Corp.

*NORMAL RESPONSIBILITIES OF THE CUSTOMER

This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:

1. Proper use of the appliance in accordance with instructions provided with the product.
2. Proper installation by an authorized servicer in accordance with instructions provided with the appliance and in accordance with all local plumbing, electrical and/or gas codes.
3. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loose connections or defects in house wiring.
4. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it was shipped from the factory.
5. Damages to finish after installation.
6. Replacement of light bulbs and/or fluorescent tubes (on models with these features).

EXCLUSIONS

This warranty does not cover the following:

1. CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN OR ANY IMPLIED WARRANTY.
Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
2. Service calls which do not involve malfunction or defects in workmanship or material, or for appliances not in ordinary household use. The consumer shall pay for such service calls.
3. Damages caused by services performed by servicers other than Electrolux Home Products, Inc., Electrolux Canada Corp., or its authorized servicers; use of parts other than genuine Electrolux Home Products parts; obtained from persons other than such servicers; or external causes such as abuse, misuse, inadequate power supply or acts of God.
4. Products with original serial numbers that have been removed or altered and cannot be readily determined.

IF YOU NEED SERVICE

Keep your bill of sale, delivery slip, or some other appropriate payment record. The date on the bill establishes the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. This written warranty gives you specific legal rights. You may also have other rights that vary from state to state. Service under this warranty must be obtained by contacting Electrolux Home Products, Inc. or Electrolux Canada Corp.

This warranty only applies in the 50 States of the U.S.A. and Puerto Rico, and Canada. Product features or specifications as described or illustrated are subject to change without notice. All warranties are made by Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp.

USA
800-944-9044
 Electrolux Home Products, Inc.
 P.O. Box 212378
 Augusta, GA 30917

Canada
866-213-9397
 Electrolux Canada Corp.
 6150 McLaughlin Road
 Mississauga, Ontario
 L5R 4C2

Solutions To Common Problems 21

TROUBLESHOOTING GUIDE	Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this refrigerator.	
PROBLEM	CAUSE	CORRECTION
REFRIGERATOR OPERATION		
Refrigerator does not run.	* Refrigerator is plugged into a circuit that has a ground fault interrupt.	* Use another circuit. If you are unsure about the outlet, have it checked by a certified technician.
	* Temperature control is in the "OFF" position.	* See " SETTING THE TEMPERATURE CONTROL " section.
	* Refrigerator may not be plugged in, or plug may be loose.	* Ensure plug is tightly pushed into outlet.
	* House fuse blown or tripped circuit breaker.	* Check/replace fuse with a 15 amp time delay fuse. Reset circuit breaker.
	* Power outage.	* Check house lights. Call local Electric Company.
Refrigerator runs too much or too long.	* Room or outside weather is hot.	* It's normal for the refrigerator to work harder under these conditions.
	* Refrigerator has recently been disconnected for a period of time.	* It takes 24 hours for the refrigerator to cool down completely.
	* Large amount of warm or hot food have been stored recently.	* Warm food will cause refrigerator to run more until the desired temperature is reached.
	* Door is opened too frequently or kept open too long.	* Warm air entering the refrigerator causes it to run more. Open the door less often.
	* Refrigerator door may be slightly open.	* See " DOOR PROBLEMS ".
	* Temperature control is set too low.	* Turn control knob to a warmer setting. Allow several hours for the temperature to stabilize.
	* Refrigerator gaskets are dirty, worn, cracked or poorly fitted.	* Clean or change gasket. Leaks in the door seal will cause refrigerator to run longer in order to maintain desired temperature.
Interior refrigerator temperature is too cold.	* Temperature control is set too low.	* Turn control knob to a warmer setting. Allow several hours for the temperature to stabilize.
Interior refrigerator temperature is too warm.	* Temperature control is set too warm.	* Turn control knob to a colder setting. Allow several hours for the temperature to stabilize.
	* Door is opened too frequently or kept open too long.	* Warm air entering the refrigerator causes it to run more. Open the door less often.
	* Refrigerator door may be slightly open.	* See " DOOR PROBLEMS ".
	* Large amount of warm or hot food have been stored recently.	* Wait until the refrigerator has had a chance to reach its selected temperature.
	* Refrigerator has recently been disconnected for a period of time.	* Refrigerator requires 24 hours to cool down completely.
Refrigerator external surface temperature is warm.	* The external refrigerator walls can be as much as 30°F warmer than room temperature.	* This is normal while the compressor works to transfer heat from inside the refrigerator cabinet.
SOUND AND NOISE		
Louder sound levels whenever refrigerator is on.	* Modern refrigerators have increased storage capacity and more stable temperatures. They require heavy duty compressors.	* This is normal. When the surrounding noise level is low, you might hear the compressor running while it cools the interior.
Louder sound levels when compressor comes on.	* Refrigerator operates at higher pressures during the start of the ON cycle.	* This is normal. Sound will level off or disappear as refrigerator continues to run.
Popping or cracking sound when compressor comes on.	* Metal parts undergo expansion and contraction, as in hot water pipes.	* This is normal. Sound will level off or disappear as refrigerator continues to run.

PROBLEM	CAUSE	CORRECTION
SOUND AND NOISE (Cont.)		
Bubbling or gurgling sound.	* Refrigerant (used to cool refrigerator is circulating throughout the system.	* This is normal.
Vibrating or rattling noise.	* Refrigerator is not level. It rocks on the floor when it is moved slightly.	* Level the refrigerator. Refer to " LEVELING " in the " FIRST STEPS " section.
	* Floor is uneven or weak.	* Ensure floor can adequately support refrigerator. Level the refrigerator by putting wood or metal shims under part of the refrigerator.
	* Refrigerator is touching the wall.	* Re-level refrigerator or move refrigerator slightly. Refer to " LEVELING " in the " FIRST STEPS " section.
WATER / MOISTURE / FROST INSIDE REFRIGERATOR		
Moisture forms on inside refrigerator walls.	* Weather is hot and humid, which increases internal rate of frost build-up.	* This is normal.
	* Door is slightly open.	* See " DOOR PROBLEMS ".
	* Door is kept open too long or is opened too frequently.	* Open the door less often.
ODOR IN REFRIGERATOR		
Odors in refrigerator.	* Interior needs to be cleaned.	* Clean interior with sponge, warm water, and baking soda. Replace air filter.
	* Foods with strong odors are in the refrigerator.	* Cover the food tightly.
DOOR PROBLEMS		
Door will not close.	* Refrigerator is not level. It rocks on the floor when it is moved slightly.	* This condition can force the cabinet out of square and misalign the door. Refer to " LEVELING " in the " FIRST STEPS " section.
	* Floor is uneven or weak.	* Ensure floor can adequately support refrigerator. Level the refrigerator by putting wood or metal shims under part of the refrigerator.
LIGHTING PROBLEMS		
Light bulb is not on.	* The fluorescent lamp or light bulb is burned out.	* Follow directions under " INTERIOR LIGHTING " or " MID LEVEL LIGHTING " in the " REFRIGERATOR FEATURES " section.
	* No electric current is reaching the refrigerator.	* See " REFRIGERATOR DOES NOT RUN ".